From: Ralph E. Abbott [RAbbott@PlexusResearch.com]

Sent: Wednesday, June 30, 2004 6:36 PM

To: efast2@dol.gov

Subject: Comments 5500 Process

In prior years I have received the form 5500-EZ by mail. That was fine. But forms were not mailed this year. I quite reasonably thought I could download the forms. But NO. Why is that? What nonsense!

If I am to file electronically I must apparently buy special software from some vendor. What is that all about... buy software for a one-participant short form filing? I am just a one person company! How archaic! This seems like a bad joke.

I called an asked for the form to be mailed to me a month in advance. If it arrives in time for me to file I may make the deadline. If not...well, apparently I will be late.

This is the most twisted process for any filing that I have seen. Can't file online. Can't download form and file offline. Must use "special paper..."?

Frankly, this entire process and ridiculously complex web site is a nightmare for a small businessman filing his own forms. It used to be easy. I trust some misguided consultants are being well paid for producing this chaos! Is Congress aware of this foolishness?

## Really!

Ralph E. Abbott, President Plexus Research, Inc. 629 Massachusetts Avenue Boxborough, MA 01719-1528

Tel: 978-263-6080 Fax: 978-263-1011 Mobile: 978-621-0728

http://www.plexusresearch.com