

TRAINING AND EMPLOYMENT NOTICE	NO. 26-23
	DATE April 19, 2024

TO: STATE WORKFORCE AGENCIES
STATE WORKFORCE LIAISONS

FROM: JOSÉ JAVIER RODRÍGUEZ /s/
Assistant Secretary

SUBJECT: Unemployment Insurance (UI) Reporting System

1. **Purpose.** To provide State Workforce Agencies (SWAs) notice that the U.S. Department of Labor (Department) has begun a project to modernize the Unemployment Insurance Database Management System (UIDBMS), which will include changing the system from an on-premises server-based reporting system to a cloud-based reporting system; and to announce a national webinar to inform states of the modernization's progress.
2. **Action Requested.** The Department's Employment and Training Administration (ETA) requests that SWAs provide the information in this Training and Employment Notice (TEN) to the appropriate state UI program and information technology staff and encourage identified staff to participate in the upcoming webinar on this topic.
3. **Summary and Background.**
 - a. Summary – This TEN provides information on the efforts to modernize the UIDBMS, as well as announce a national webinar for states to learn more about the planned new modernized reporting system.
 - b. Background – The Department provides SWAs individual servers located on state premises to store, and upload required UI program workload, financial, and performance data from state UI Benefits and Tax systems to the UIDBMS. The latest group of physical servers of HP ProLiant DL20 was deployed in 2020. The UIDBMS is a legacy system that the Department intends to replace with cloud-based technology. During this multi-year project, the Department plans to deploy a cloud-based solution in a progressive rollout by program or function to all states as described in the Project Timeline section.
4. **Modernized System.** The UIDBMS will be replaced by the Unemployment Insurance Reporting System (UIRS). UIRS will eliminate physical servers, migrate data to the cloud, improve data collection and access management for better security, and advance overall data design. Modernization efforts will also include overhauling ETA's Office of Unemployment Insurance (OUI) external website, improving user experience and incorporating data

visualization capabilities. As part of the development and progressive roll-out process, OUI has engaged multiple volunteer stakeholders from SWAs, regional UI offices, and national office subject matter experts to participate in current system demonstrations and user acceptance testing for the future application(s) to incorporate user feedback. This stakeholder engagement mimics a similar best practice recommended by the Department when states conduct their own modernization projects as described in UI Program Letter No. 11-18. The Department will continue to engage with state, regional, and national users through meetings, webinars, and user acceptance testing to ensure the functionality and desired user experience are achieved.

- a. **Project Timeline.** The UIRS project is a multi-year effort with three overarching phases. Multiple applications or modules will be released during each phase (see below). Tentatively, the Phase 1 modules are scheduled to be released in late June 2024 and the Phase 3 modules in Fiscal Year 2026.

Phase 1: Data Validation, Tax Performance System.

Phase 2: Benefit Accuracy Measurement, UI Required Reports, Data Analytics, ETA OUI webpage.

Phase 3: Chargebacks, Financial Management Reporting System, Wage Record Interchange System, Disaster Unemployment Assistance.

- b. **National Webinar.** A national webinar will be held on April 22, 2024, to provide more details on the UIRS project, including state pilots, user acceptance testing, and module roll out plans. Speakers from ETA's Office of Unemployment Insurance and the Department's Office of the Chief Information Officer will be available to answer questions regarding the modernization efforts. States are encouraged to check <https://www.workforcegps.org/events> for the webinar announcement and will also receive an electronic invitation.

5. **Inquiries.** Please direct inquiries to the appropriate ETA Regional Office.

6. **References.**

- Unemployment Insurance Program Letter (UIPL) No. 03-21, *Replacement of Information Technology Hardware supporting the State Unemployment Insurance Data Base Management System (UIDBMS)*, issued October 29, 2020, <https://www.dol.gov/agencies/eta/advisories/unemployment-insurance-program-letter-no-03-21>; and
- UIPL No. 11-18, *ETA 9177 Report - Pre-Implementation Planning Checklist Report for State Unemployment Insurance (UI) Information Technology (IT) Modernization Projects*, issued August 17, 2018, <https://www.dol.gov/agencies/eta/advisories/unemployment-insurance-program-letter-no-11-18>.

7. **Attachments.** None.