

# REPORT

FINAL REPORT

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## **The 2015 Longitudinal Survey of Unemployment Insurance Recipients- California Pilot: Survey Methodology Report**

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## A. Introduction

The Unemployment Insurance (UI) program was designed to reduce financial hardships for unemployed workers, assist with reemployment, and ameliorate the negative effects of unemployment on the economy as a whole. The loss of a job poses major hardships for many workers and their families. They often need to begin a potentially challenging search for new employment and also adjust their spending patterns and seek other sources of income. For qualified unemployed workers, UI benefits can help reduce the urgency for such adjustments. By providing temporary income support, UI benefits can smooth the transition to new circumstances, reduce financial distress, and provide workers with a buffer while they search for jobs. Furthermore, to reduce the potential incentive for UI recipients to prolong their unemployment, UI benefits are time-limited and provide only a partial replacement of lost earnings.

The U.S. Department of Labor (DOL) wants to understand the extent to which the UI program reduces recipients' financial hardships, the ways in which job search and reemployment expectations change during and after benefit collection, and customers' satisfaction levels with the program. Understanding how workers adjust to the changes in income during and after UI claim spells would enable policymakers to assess how well the program is serving the nation's workers and refine it to meet the needs of the unemployed while encouraging them to return to work. However, information about UI recipients is generally obtained from retrospective surveys, which might not provide sufficient insight into the dynamic adjustments after job loss or recipients' satisfaction with the program structure. Therefore, DOL contracted with Mathematica Policy Research to conduct the Longitudinal Survey of Unemployment Insurance Recipients (LSUI), which provides DOL with new insights about these issues.

The LSUI involves two surveys timed to coincide with the early collection and benefit exhaustion experiences of UI recipients. It provides timely information about the experiences of UI recipients by collecting data during the beginning (weeks 6 through 15 of benefit collection) and shortly after (weeks 27 through 39 of benefit collection) the UI claim period. Specifically, it will address research questions in six broad topic areas: (1) adequacy of UI benefits, (2) reemployment expectations, (3) job search, (4) total UI benefit usage, (5) employment outcomes, and (6) customer satisfaction.

The LSUI collects data from UI recipients in two geographic areas in California—the Los Angeles metropolitan statistical area (MSA) and a collection of smaller MSAs from California's Central Valley.<sup>1</sup> Through these surveys, the study followed a group of UI recipients for about nine months to gain insight into the role that UI payments play in their lives. The two rounds of 25-minute surveys were administered by web and computer-assisted telephone interviewing (CATI).

The purpose of this report is to summarize the data collection procedures used, and results obtained, in the LSUI.

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<sup>1</sup> The original study design called for a third survey to be fielded post-exhaustion, but it was ultimately eliminated.

## **B. Questionnaire design and content**

In designing the LSUI instruments, Mathematica developed a table that defined the core set of data items to be included in each of the surveys. Mathematica identified the purpose of collecting each item and the survey rounds in which it would be included. Data items in this table were approved by DOL and vetted by the project's Technical Working Group (TWG). Following approval of the data items, both surveys were drafted using questions that captured those items from existing surveys of similar populations whenever possible. To ensure that questions adequately measured the intended data items, the study team reviewed and revised instruments as needed.

The first survey included questions that created a profile of the sample member at the time of job loss. It also included questions that captured demographic and household characteristics, pre-UI job characteristics, job search activities, job offers, reemployment expectations, participation in reemployment services, reemployment, financial well-being, and customer satisfaction. The second survey captured many of the topics addressed in the first survey, but focused on experiences since the first survey as opposed to at the time of job loss. Wherever possible, question paths were driven by responses from the first survey to increase efficiency in administration. For example, the second survey asked a respondent about account withdrawals only if they indicated that they had that specific type of account in the first survey. It also included additional questions related to overall program satisfaction, as opposed to satisfaction with their initial claim (which was collected in the first survey).

### **1. Pre-test**

After the development of the first survey, we conducted a pre-test of the instrument with eight UI recipients who had filed and began receiving benefits within the prior two months. Since most questions were drawn from previously administered surveys<sup>2</sup> that have been tested and used successfully, the pre-test focused mainly on the length of the survey and the flow of questions.

The pre-test interviews were conducted in two rounds (four in each round). To ensure that we reviewed different paths through the survey, we had three staff administer the pre-test interviews using hard-copy versions of the instrument in a two-hour training session that included a summary of the project, a detailed review of the survey, and role-play interviews. In both rounds, a member of the project team monitored pre-test interviews in real time to assess the instrument for timing, clarity, and accuracy.

The first round of pre-tests indicated that the survey was running about 10 minutes longer than the 25-minute goal. In response, questions were cut to shorten the administration time. The second round of pre-testing used the revised survey, which incorporated changes implemented in

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<sup>2</sup> The surveys include the Current Population Survey (BLS), the Evaluation of the Unemployment Compensation (UC) Provisions of the American Recovery and Reinvestment Act (ARRA) of 2009 (Mathematica), the Impact of the ARRA Subsidy on COBRA Take-Up (Mathematica), the Impact Evaluation of the TAA Program (Mathematica), the Evaluation of a Research Study of Unemployment Insurance Exhaustees (Mathematica), the Green Jobs and Healthcare Impact Study (Mathematica), the Evaluation of the Impact on the YouthBuild Program (Mathematica), and the Workforce Investment Act Gold-Standard Evaluation (Mathematica).



the first round. As a result, administration time for the second round better aligned with our target than first-round administration times. Both rounds of pre-tests provided no indication of issues with respondents' ability to understand the questions and provide responses. Following the conclusion of the pre-test, instruments were finalized, then reviewed and approved by DOL, the TWG, and OMB prior to programming.

## **2. Spanish translation**

Once the English version was finalized, the instrument was translated into Spanish and reviewed by Mathematica's translation specialists. The Spanish translation took the *Referred Forward Translation* approach, in which a translator with extensive experience in survey development translates the questionnaire, and then a second translator reviews that work and recommends changes in phrasing or wording, or variations in dialect. The two then meet to discuss recommendations and determine the preferred questionnaire wording.

Appendices A through D include copies of the first and second survey in both web and CATI format. The sources of questions included in the instruments are identified below each question number.

## **C. State recruitment**

Because DOL staff expressed a desire to have the study's UI recipient sample drawn from two MSAs, one large and one medium-sized, the study's design phase included efforts to identify suitable areas. By focusing on two MSAs, we expected to be able to provide insights about the experiences of sample members in more than one labor market and, if the MSAs were in different states, more than one state-specific UI program. As a result, we recommended that the MSAs vary on several dimensions, such as the UI program features of the states in which the MSAs are located, economic conditions, and geography. That is, by selecting MSAs that differ from each other, the MSAs could illuminate a range of different experiences of UI recipients. Furthermore, we also wanted to include in the study MSAs for which we could have confidence that we could achieve an adequate number of sample members per MSA to meet the statistical needs of the study. All else equal, this meant that larger MSAs would be preferable to smaller ones, as long as there was some diversity in the size of the MSAs taken together.

Because we could select MSAs in a purposive way, we would also be able to take into account in the selection of MSAs several operational and logistical considerations to enhance the likely success of the study in providing useful information to policymakers, though we would not be able to generalize the results of the study to a broader set of MSAs than those included in the study. Operational and logistical factors that were initially taken into account included (1) whether the data extracts would be able to cover all or almost all the MSA, given that some MSAs span across state boundaries; (2) the likely ease of obtaining state cooperation in providing the necessary administrative data extracts; and (3) the likely ability of the surveys to achieve high response rates in an area. The desire to select MSAs that are within a single state, or predominantly within a single state, arose because we would need to obtain data extracts from more than one state for MSAs that cross state boundaries. To assess the ease of obtaining state cooperation for administrative data collection, we reviewed our recent experience during the

process to collect administrative records data for similar studies<sup>3</sup>. However, because our recent studies had not spanned all 50 states, there were some states for which we are unsure about the feasibility of obtaining data. To assess the likely ability of the surveys to achieve high response rates, we examined response rates by region for the January 2013 Current Population Survey. The pattern was consistent with our experience conducting similar data collection efforts for DOL and other federal agencies, in which we achieved higher response rates in the Midwest and the South. However, inevitably, we recognized that states or sample members who might be willing and able to cooperate in one context might be unwilling or unable to do so in another.

Ultimately, identifying a small set of MSAs thought to be likely, based on programmatic, operational, and logistical considerations, to lead to a successful study was inherently a subjective process. Furthermore, during discussions with DOL after several possible MSAs were identified, it was deemed important to avoid states that had maximum potential durations for UI benefits of fewer than 26 weeks so that the study could focus on MSAs in states that adhered to the more common maximum potential duration of 26 weeks. This consideration eliminated several MSAs that had been candidates for inclusion in the study. From among the many potential MSAs, DOL and we focused on four as the primary candidates for inclusion in the study: (1) Minneapolis/St. Paul/Bloomington (Minnesota and Wisconsin), (2) Cleveland (Ohio), (3) Milwaukee/Waukesha/West Allis (Wisconsin), and (4) Pittsburgh (Pennsylvania). A decision was then made to try to recruit Minnesota and Ohio as the study states.

In the first phase of state recruitment, each state received, from the Administrator of the Office of Unemployment Insurance at DOL, a letter that described the study and requested participation. Mathematica staff then contacted each state to discuss the request and outline the required data layout. Contact with Minnesota began in April 2013; contact with Ohio began in July 2013. Following these initial discussions, Minnesota agreed to participate, but Ohio declined, owing to workload capacity and a lack of resources to assist with the administrative data extract. We began the process of negotiating a data-sharing agreement (DSA) with Minnesota and selected California, with Los Angeles as the target MSA, to replace Ohio. This decision was driven in part by the state's past cooperation with Mathematica data requests and its 26 week maximum potential duration period. Additionally, there was a desire for geographic diversity across the two MSAs and the other leading candidates for inclusion were more similar to Minnesota than California. The recruitment letter from DOL was sent to California in August 2013, and following meetings with Mathematica, they agreed to participate and began DSA negotiations. In February 2014, Minnesota formally withdrew its agreement, citing involvement in prior DOL initiatives and a strain on their resources.

Because of the lack of time to recruit another state to replace Minnesota while meeting the schedule for the planned fielding period, DOL approved the expansion of the California sample to include the Los Angeles MSA and a Central Valley MSA, which included four MSAs (Fresno,

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<sup>3</sup> These studies include the Evaluation of the Unemployment Compensation (UC) Provisions of the American Recovery and Reinvestment Act (ARRA) of 2009, the Impact of the ARRA Subsidy on COBRA Take-Up, the Impact Evaluation of the TAA Program, the Evaluation of a Research Study of Unemployment Insurance Exhaustees and the Workforce Investment Act Gold-Standard Evaluation (Mathematica).

Bakersfield, Stockton, and Modesto) that were among the top 100 largest in the United States. California signed the DSA with Mathematica in September of 2014.

## **D. Sample design**

### **1. First survey**

The initial sample for the study was selected using a UI claims administrative data extract from California. This extract included UI recipients (1) who were eligible for UI benefits through a new initial claim; (2) whose first compensable week of benefits ended during a single, specified calendar week; and (3) who are not recipients of short-time compensation. The week, which ended February 21, 2015, was selected in advance with input from DOL based on the expected availability of data from California and the desire to avoid extremely atypical weeks in the UI program (such as around Christmas and at the start of a new calendar year).

The initial administrative data extract contained UI program characteristics and demographic characteristics that were used to describe and draw the survey samples, as well as contact information used to locate UI recipients for the first round. The extract included industry and occupation information on pre-UI employment, reason for the pre-UI job separation, base period earnings, UI benefit entitlement, the first payment date, and the scheduled date for a Reemployment Eligibility Assessment (if an appointment had been scheduled). The file also included Worker Profiling and Reemployment Services (WPRS) scores for a subset of UI recipients, which indicate the likelihood that the UI claimants would exhaust their benefits (as predicted by the UI state agency when the claimants entered the UI program). The range in scores that appeared to be based on the state's WPRS model was from about 0.18 to 0.71 in the data extract, with higher values indicating a higher predicted probability of benefit exhaustion. However, it also appears that some claimants were assigned very low WPRS scores, which would occur when, for example, a claimant had a definite recall date to an employer. This approach would be useful for ensuring that these claimants did not get selected for inclusion in WPRS services.

The sampling design for the longitudinal survey was based on stratified random samples of UI recipients in the administrative data extract who reside in two economically and geographically diverse areas: the Los Angeles MSA and the Central Valley in California. The Los Angeles MSA consists of two large counties in southern California (Los Angeles County and Orange County), and the Central Valley area consists of 18 smaller counties (Butte, Colusa, Fresno, Glenn, Kern, Kings, Madera, Merced, Placer, Sacramento, San Joaquin, Shasta, Stanislaus, Sutter, Tehama, Tulare, Yolo, and Yuba counties). These areas were chosen because we expected there to be a large enough number of UI recipients whose first compensable week ended during our selected calendar week in each area to support the study and because their labor markets differ significantly from each other (such as in their unemployment rates and industrial makeup of employment). The total number of UI recipients meeting the criteria for inclusion in the sample was 6,651 - 3,844 in the Los Angeles MSA and 2,807 in the Central Valley MSAs. These recipients were all recipients from these two geographic areas who had a first compensable week starting February 21, 2015, stemming from a new initial claim, except recipients who were part of the short-time compensation program. Although there is wide variation across the calendar year in the characteristics of first payment recipients during a

particular week, this group of recipients was selected to be reflective of first payment recipients from these areas who recently separated from their jobs prior to the start of the claim.

The sample for each study area was drawn separately. To ensure that each area's sample approximately mirrors the distributional characteristics of its sampling frame on factors likely to be correlated with key labor-market outcomes, we implicitly stratified each sample by UI characteristics in the administrative data.<sup>4</sup> This stratification used measures based on recipients' WPRS scores, potential durations of benefits, gender, race and ethnicity, age, whether a Reemployment Eligibility Assessment had been scheduled, base period earnings, and pre-UI job separation reason.

Before selecting the sample, Mathematica met with DOL to discuss options for response should we be faced with a response rate lower than the 80 percent target. The sampling design option DOL selected involved mailing advance letters and \$5 cash pre-payments to a larger sample than would be ultimately selected for interviewing. This approach provided Mathematica with flexibility to add sample if needed and minimized the delay associated with mailing advance materials to the newly added sample members. DOL understood that the advance mailing of \$5 would possibly go to people that would not be in the final sample, but the flexibility offered was deemed sufficiently important to allow for this possibility.

The targeted number of completed surveys for the first round was 1,089 in each of the two MSAs. Although an 80 percent response rate was the goal, this sampling design included a ready-to-release sample available to supplement the original sample of 1,361 (1,089 divided by 80 percent response) in each MSA. Viewed as insurance to account for a low response rate, we selected an augmented sample that included 454 cases in each site for this ready-to-release sample (a total of 1,815 UI recipients). This additional sample meant that completing the targeted 1,089 completed surveys would result in a 60 percent response rate. All 1,815 sample members in each MSA received the advance letters and the \$5 cash pre-payment. In addition, all 3,630 sample members were directed to the website to complete the web survey and were also offered the option to call Mathematica's Survey Operations Center (SOC) to complete the survey with a telephone interviewer.

We designated a randomly selected subset of 1,210 UI recipients in each site (equivalent to the assumption of a 90 percent response rate) as our initial telephone follow-up sample. About a week after the advance letter mailing, a trained phone interviewer contacted sample members in this subsample who had not already completed the survey (either by web or by calling in to complete by phone) to complete the interview. After carefully monitoring our overall response rate, about three weeks after the mailing of the advance letter, we released an additional 151 sample members from each site into the sample that was being called by telephone interviewers to further ensure that we would reach our targeted number of completed surveys. One and a half weeks later, we released the additional 454 sample members in each site into the sample called

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<sup>4</sup> Implicit stratification is designed to achieve nearly proportional allocation of the sample across the stratification factors without establishing explicit strata and fixing the sample sizes for each explicit strata. Explicit stratification can introduce unequal selection rates, which can result in increased variation in the sampling weights that can adversely affect the statistical precision of survey estimates. Implicit stratification is implemented by first sorting the sampling frame by the stratification factors and then using a sequential selection procedure for sample selection.

by telephone interviewers. The final sample size was 3,630 (1,815 from LA and 1,815 from Central Valley).

## **2. Second survey**

The sample for the second survey, consisting of all respondents who completed the first survey, included 2,152 members (1,111 in the Los Angeles MSA and 1,041 in the Central Valley MSA).

### **E. Instrument programming**

After DOL and OMB approved the final instruments, staff began programming the CATI and web surveys. Programmers were given detailed survey specifications outlining all skip logic and fills for each of the instruments. Specifications were different for web and CATI instruments, but consistency was an important goal to prevent mode bias. Minor wording changes (phrases included in the CATI instrument such as “Now I am going to ask you...” were eliminated in the web instrument), and minor differences in answer formats were the only differences between the two instruments.

We began programming the first survey about nine months before the beginning of data collection. As each individual section was programmed, project staff reviewed and tested it, using test cases to ensure that all text was accurate and that skip logic was working as intended. For the web survey, we assigned project staff to test across different internet browsers and access the various “wrapper pages” available to respondents, such as survey time-out screens and screens for re-accessing the instrument. We logged programming errors into the project’s issue-tracker database and then tracked all issues through to their resolution. We began programming the second survey about three months before the start of data collection and tested it using the same structure as the first survey.

#### **1. Web**

Any web instrument must allow easy access and efficient collection of data and assure respondents that their information will be kept confidential. Because the respondent would not have the aid of a telephone interviewer, the web survey itself had to contain instructions and assistance. The first few screens provided information on usability and gave instructions for completion. The login screen welcomed the respondent and included the email address and toll-free telephone number of the help desk. After respondents entered their individual login and password, they would see an introduction screen that explained the purpose of the survey, cited the incentive for completion, and assured privacy. The screen also supplied links to additional information about completing the survey and access to frequently asked questions (FAQs). On any screen, the respondent could switch between the English and the Spanish instrument.

The web survey was designed to inform a respondent if he or she had entered information that was inconsistent or that appeared to be incorrect. In web instruments, edit checks—attempts to obtain an answer (if a field is left blank) or resolve an inconsistency—are a “balancing act” between the need for complete data and the risk of alienating web respondents. The web version allowed respondents to leave answers blank and did not explicitly give “don’t know” and “refuse” response categories. These categories were not available to web respondents in order to encourage them to select the best response possible, since they were not speaking with a

telephone interviewer who could probe for a response before selecting “don’t know” or “refuse.” In the survey data file, questions not answered due to a logical skip stemming from a prior response were recorded differently than questions not answered because they were likely a “don’t know” or “refuse” allowing us to make that distinction in our analysis. Generally, the analysis will exclude respondents who answered “don’t know” or “refuse” to questions when statistics about responses are provided, unless the respondents with these types of answers to a question are more than a very small portion of all respondents asked the question.

## 2. CATI

Because a telephone interviewer can probe and follow up on answers, no blank answers are allowed in the CATI version. If the respondent refuses to answer a particular question, the interviewer indicates a refusal, and a similar option is available in CATI for a “don’t know” response. While the interviewer has these options available, they are never read aloud to the respondent. This helps to maintain consistency with the web instrument, which as described in the earlier section, does not provide these response options. The screen format of the CATI instrument is designed for the telephone interviewer, not the respondent. The CATI instrument has far more screens than the web instrument, because the purpose is to make each question easily readable to the interviewer, instead of putting multiple questions on the same screen for the web respondent’s convenience. So that the interviewer can easily identify what should and should not be read, probes and interviewer instructions are formatted differently from text that is required to be read verbatim.

## F. Data collection preparation

### 1. Development of respondent materials

Mathematica developed and implemented a number of respondent mailings to promote survey response by emphasizing the purpose and importance of the study. We developed materials for the first survey and then adapted them for use during the second survey. The materials included:

- **Advance letters.** Advance letters were printed on DOL letterhead and signed by DOL’s Chief Evaluation Officer. For the first survey, the letter was translated into Spanish and printed with the English version on one side and the Spanish version on the other. For the second survey, the letter was sent in the language that was used to complete the first survey. For both surveys, we mailed the advance letters along with a list of FAQs that provided additional details on the study, as well as a flyer encouraging use of the web survey. For the first survey data collection, we mailed the letters one week before outbound calling began. This provided enough time for sample members to receive the advance letter and become familiar with the survey before they were contacted by telephone. For the second survey, to generate more web completes, there was a longer wait before outbound calling began: about three and a half weeks. Further, to encourage Central Valley MSA completes during the second survey, we re-mailed the advance letter to all nonresponders (sample members who were assumed to be eligible but who had neither responded nor refused) in USPS Priority Mail envelopes six weeks after the start of data collection.

- **Invitation emails.** At the start of each round of data collection, sample members with potentially valid email addresses<sup>5</sup> were sent an invitation email with study information, as well as a link and login information for the web survey. For the first survey, the body of the email included English text at the top and Spanish at the bottom. For the second survey, the language used to complete the first survey was shown at top, with the other language at the bottom. In both rounds, invitation emails were sent during the first week of data collection.
- **Reminder emails.** During the first survey, we sent reminder emails to nonresponders at six different times during the nine-week field period, usually one per week. These emails emphasized the importance of the study, reminded sample members of the timeline, and provided them with study information, as well as a link and login information for the web survey. Two of the six emails targeted specific types of nonresponders. Specifically, one of these emails was sent in Spanish text only to all cases that had not yet completed in the Central Valley MSA or that were in the Los Angeles MSA and had started the web survey in Spanish. The other email sent to a targeted group was sent to cases found to be evading our contact attempts (sample members for whom we repeatedly left messages on voicemails or answering machines). This email emphasized that we had been trying to reach them, but had been unsuccessful in doing so. During the second survey, eight reminder emails were sent.
- **Reminder postcards.** During the first survey data collection, we sent reminder postcards to nonresponders at three different times during the nine-week field period. The first two postcards were sent in English, and the third was sent in Spanish. During the second survey, postcards were sent at five different times. The first postcard was sent about six weeks before the advance letter, alerting sample members to the upcoming survey. All postcards for the second survey were sent in the language the sample members used to complete the first survey. Across both rounds, postcards emphasized the importance of the study, reminded sample members of the timeline, and encouraged them to complete.
- **Reminder letters (DOL).** Reminder letters were printed on DOL letterhead and signed by DOL's Chief Evaluation Officer. These letters emphasized the importance of the study, reminded sample members of the timeline, and encouraged them to complete the survey. For the first survey, the letter was printed with the English version on one side and the Spanish version on the other. For the second survey, the letter was sent in the language used to complete the first survey. For both surveys, we mailed the letters along with a FAQ document that provided additional details on the study. For the first survey, Mathematica mailed the letters to sample members during the fifth week of data collection. For the second, reminder letters were mailed during the seventh week of data collection.
- **Reminder letters (Mathematica).** During the tenth week of data collection for the second survey, nonresponders were sent a final reminder on Mathematica letterhead, with the English version on one side and the Spanish version on the other. The letter was placed inside a bright pink envelope.
- **Refusal letters.** For both surveys, sample members who had initially refused to participate were sent a letter with the English version on one side and the Spanish version on the other. Next, an experienced interviewer called the sample member one final time to attempt to

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<sup>5</sup> Sections G.1.b and G.2.b describe the locating and cleaning process used to gather sample member email addresses.

convert the refusal. No additional contact was made if the sample member or someone in their household adamantly refused.

- **Locating letters.** If a sample member’s address was found to be invalid (as provided by the state file or by the respondent in the first survey), a locating letter was sent to any possible addresses identified through our locating process as being associated with the sample member (described in sections G.1.b and G.2.b). These letters were sent to the sample member’s attention, with a “care of” indicator if they were going to an address of a contact or someone other than the sample member. These letters acknowledged that we were attempting to reach the sample member, emphasized the importance of the study, reminded sample members of the timeline, and encouraged them to complete the survey.

Appendix E includes copies of these data collection materials. Table F.1 provides the dates of the mailings across both survey data collections.

## 2. Survey Operations Center staff training

All new Mathematica interviewers complete an eight-hour training program that explains the role of the telephone interviewer and emphasizes effective techniques for contacting and establishing rapport with respondents. Other topics covered during this general training include essential interviewing skills (such as the importance of reading questions verbatim and accurately coding responses), effective probing techniques, refusal aversion strategies, procedures for maintaining confidentiality and data security, and sensitivity to at-risk and special populations. This training incorporates lectures, written materials, practice interviews, role playing, and one-on-one instruction.

In addition to the general training, all interviewers for LSUI received eight hours of project-specific training for the first survey and four hours for the second. For the first four hours, the trainers discussed the goals of the study, reviewed potential FAQs (Appendix F) and conducted a question-by-question review of the instrument, designed to familiarize the interviewers with the format and intricacies of the survey. During the second four hours, interviewers received additional instruction on refusal avoidance and on gaining and maintaining sample member cooperation, highlighting notes and sensitivities specific to the LSUI sample.

**Table F.1. Schedule of mailings**

Type of contact	Date
<b>First survey</b>	
Advance letter	March 20, 2015
Invitation email	March 26, 2015
Reminder postcard	April 2, 2015
Reminder email	April 6, 2015
Reminder email (Spanish and Central Valley only)	April 13, 2015
Reminder email (evaders)	April 16, 2015
Reminder postcard	April 17, 2015
Reminder email	April 22, 2015
Reminder letter (DOL)	April 28, 2015
Reminder email	May 5, 2015



Type of contact	Date
Reminder postcard–Spanish (Central Valley only)	May 12, 2015
Reminder email	May 13, 2015
<b>Second survey</b>	
Reminder postcard	July 2, 2015
Advance letter	August 13, 2015
Invitation email	August 17, 2015
Reminder email	August 25, 2015
Reminder postcard	August 31, 2015
Reminder email	September 3, 2015
Reminder postcard	September 10, 2015
Reminder email	September 11, 2015
Reminder email	September 16, 2015
Priority mailing of advance letter (Central Valley only)	September 21, 2015
Reminder postcard	September 25, 2015
Reminder email	September 29, 2015
Reminder letter (DOL)	October 2, 2015
Reminder email	October 7, 2015
Reminder email	October 12, 2015
Reminder postcard	October 16, 2015
Reminder letter (Mathematica)	October 23, 2015
Reminder email	October 27, 2015

During this second session, interviewers also spent two hours conducting paired mock interviews. They received a set of scenarios upon which to practice so that they fully understood the nature of the questions and the routing of the instrument. Scenarios also included prompts for interviewers to practice responding to FAQs and overcoming objections to study participation. In total, 28 interviewers were trained, 10 of which were bilingual.

Interviewer training for the second survey was a condensed version of the training for the first survey, as all interviewers had been trained to administer the first survey five months earlier. This training included a “refresher” for interviewers on the study background and key features, but focused on the differences between the first and second surveys. This training also included time to allow interviewers to share any critical lessons learned with the larger group, specifically lessons related to gaining cooperation with the LSUI sample and converting refusals. In addition to a question-by-question review of the second survey, interviewers were paired for mock interviews using scenarios created by project staff. In total, 16 interviewers were trained, of whom 7 were bilingual.

### 3. Interviewer training materials

Project staff provided all interviewers and supervisors with a set of training materials for the LSUI training. These materials included a training manual, hard copies of the study FAQs, and hardcopies of all mailing materials for easy access should they need to reference them while conducting an interview. The first chapter of the CATI training manual provided information on the UI program background, the purpose of the study, the study components and procedures for

protecting sample member privacy. The second chapter outlined the mailing materials sample members would be receiving; described general interviewing skills; reviewed the procedures for contacting sample members; and explained how to handle situations such as scheduling of appointments or requests for new letters. In addition, this chapter covered effective engagement and establishing rapport with sample members, as well as refusal avoidance techniques and strategies for engaging “gatekeepers” (non-sample members who may have answered the phone when interviewers called a sample member). The appendices of the manual included additional copies of the FAQs, all mailed materials, and a copy of the survey with annotations related to its critical intricacies. The materials used for interviewer training for the first survey were modified for interviewer use during the second survey data collection based on changes to the instrument and issues encountered during the first survey data collection.

#### **4. Respondent payments**

During the first survey data collection, sample members were sent a \$5 cash pre-payment with their advance letter. In addition, we offered respondents a differential post-pay incentive, depending upon whether they completed by a call-out from an interviewer, by using the web survey, or by calling the SOC. If a respondent completed the first survey using the web or by calling the SOC, they received a \$25 post-payment check in addition to the \$5. A respondent who completed the first survey by a call-out from an interviewer received a \$15 post-payment check in addition to the \$5. This incentive structure was designed to encourage completion through use of more efficient methods that were less costly to the project.

During the second survey, sample members did not receive a case pre-payment, but the differential incentive format was used. It was anticipated that Mathematica would have established trust and rapport with sample members during the first survey data collection, which would make a pre-payment unnecessary. If a respondent completed the second survey using the web or by calling the SOC, they received a \$30 post-payment check. A respondent who completed the second survey by a call-out from an interviewer received a \$20 post-payment check.

Post-payment checks were mailed weekly to ensure that respondents received them promptly. If the payments were returned to Mathematica and no forwarding information was provided, respondents were contacted for updated address. If at any time a respondent alerted Mathematica that they had not received their payment, we collected updated contact information and re-issued the payment.

#### **5. Initial locating procedures**

In an effort to reduce nonresponse bias, we employed several locating techniques to complete interviews with hard-to-find sample members prior to the fielding of each survey.

Because the sample frames from the state provided no more than one telephone number and one address for each sample member, we forwarded the sample frame to *Accurint* for automatic matching of addresses and telephone numbers before the start of the first survey data collection period. *Accurint*, a commercial vendor with access to public records, verifies and gathers the most up-to-date telephone numbers as well as address and email information. At least one phone number was returned for 86 percent of the sample submitted to the vendor, and at least one

address was returned for 80 percent. We then loaded new telephone numbers and addresses obtained as a result of this effort into Mathematica's sample management system (SMS). The SMS was the clearinghouse for information about all locating attempts, as well as all other contact attempts, including survey status, call notes, and records for all materials mailed to sample members. Up to three telephone numbers were loaded per case.

The recent contact with sample members during the first survey provided the study team with updated and more robust contact information (collected in the instrument). Still, many of the locating procedures from the first survey were again implemented during the second survey in an effort to reduce the potential for nonresponse bias and complete interviews with hard-to-find sample members. This was of particular importance for LSUI, as many UI recipients are in transition during this time and change addresses or telephone numbers. To further enhance the contact information for the sample frame, about one week after the start of CATI call-outs, we sent Accurint information for the sample who had not yet completed the second survey for automatic matching of addresses and telephone numbers. This allowed the project team time to assess the quality of the existing phone numbers and limit the number of cases submitted to Accurint. At least one phone number was returned for 64 percent of the sample submitted to the vendor; at least one address was returned for 77 percent; and at least one email address was returned for 39 percent. We loaded new telephone numbers, addresses, and email addresses obtained as a result of this effort into the SMS, indicating any duplicate data for each sample member.

In addition to limited phone and address information, the sample frame received from the state did not include email address information for any sample members. This posed a particular challenge, as email addresses are critical to ensuring a satisfactory response rate on web surveys. To address this issue, we requested email addresses from Accurint based on the matching of addresses and telephone numbers. At least one email address was provided for 41 percent of the sample submitted to Accurint, and we loaded into Mathematica's SMS up to three new email addresses per case obtained as a result of this effort. Because email addresses are frequently misspelled or become inactive over time, we anticipated that many of the addresses collected through Accurint would be duplicate, incomplete, or invalid. To help clean potentially invalid or duplicate email addresses, we provided another vendor, *TowerData*, with the output of email addresses for all sample members. TowerData provides a range of email services to assist researchers in enriching, cleaning, and expanding their email list using automated file processing. Their email validation service identifies incorrect syntax in email address formats, corrects misspellings, and verifies the status of each email domain. Fifty-nine percent (2,316) of the email addresses sent to TowerData were found to be potentially valid. The rest were identified as duplicates or suspended accounts, or included syntax errors, invalid domains, or invalid usernames. All duplicate or invalid email addresses were marked as such in our SMS so that they would not be attempted in the future. Following the distribution of the invitation email, an additional 445 emails were returned because of other email address errors. Overall, potentially valid email addresses were obtained for about 20 percent of the sample members at the beginning of the first survey data collection period.

As with the first survey, prior to the invitation email for the second survey, we provided TowerData with the output of email addresses for all sample members. Seventy percent (2,179) of the email addresses sent to this vendor were found to be potentially valid. The rest were

identified as duplicates or suspended accounts, or included syntax errors, invalid domains, or invalid usernames. All duplicate or invalid email addresses were marked as such in our SMS so that they would not be attempted in the future. Following the distribution of the invitation email, an additional 226 emails were returned because of other address errors. Overall, potentially valid email addresses were provided by the sample member or located by Mathematica for about 65 percent (1,406) of sample members at the beginning of the second survey data collection period.

## G. Data collection

### 1. First survey

#### a. Schedule

Data collection for the first survey began on March 23 and ended about nine weeks later. Active call-outs by telephone interviewers ended on May 24, while additional call-ins and web completes were accepted through May 29.

Table G.1 provides key milestone dates throughout the first survey data collection.

**Table G.1. First survey: sample release and CATI start and end dates**

Milestone	Date
Beginning of official data collection period	March 23, 2015
CATI call-outs begin	March 27, 2015
Released additional sample (302 cases)	April 14, 2015
Released additional sample (910 cases)	April 24, 2015
End of CATI call-outs	May 24, 2015
End of accepting call-ins and web survey access	May 29, 2015

#### b. Locating

In addition to the initial locating activities outlined in Section F.5, locating attempts continued throughout the data collection period. Appendix G outlines the process that locators followed during data collection. After each mailing, we obtained updated address information from any materials that were returned by the U.S. Postal Service so that we could send subsequent reminder mailings to the updated address. If a letter or postcard was returned as undeliverable without a forwarding address, subsequent mailings were sent to an alternate address obtained through our initial batch-locating effort. Each address found to be incorrect was marked as being invalid in the SMS so that it would not receive any further mailings.

As phone numbers were found to be not in service or reached some threshold of contact (e.g., 10 ring-no-answer calls or 15 calls without a voicemail or answering machine verification), the cases were sent to the locating department, where experienced locators evaluated them for any potentially valid phone numbers that had not been exhausted as described previously. If there was an alternate phone number for a case, the locator identified it as the next number to be dialed, and the case was returned to interviewing. If the case did not have an alternate number to be attempted, the locator worked it through the locating process flow, which included internet searching and more in-depth, manual phone number and address searches using the Accurant database. These manual searches also provided potentially rich information on possible contacts

(relatives or other close associates) for the sample member who could provide us with their updated contact information. Locators were trained to contact these relatives and associates and request updated contact information for the sample member without divulging any details on study participation that might impose on the sample member's privacy. Locators were trained to identify themselves as calling regarding an "important study for the Department of Labor." Any new information found through this individual locating process was updated in the SMS, and the case was returned to telephone interviewing. Cases remained in locating until a potentially viable number had been identified, and any cases still not located at the end of the data collection period were given a final disposition of "unlocatable."

### **c. Survey management**

Mathematica used its CATI system for sample management, call scheduling, quota control, and call management functions. Sample cases were delivered to interviewers via the call scheduler, which reads the call record for the sample cases, determines their current status, sorts them into appropriate queues, schedules calls on active cases, and delivers cases to interviewers in accordance with a predetermined priority system. The scheduler ensures that sample cases are called during the day, in the evening, and on weekends. It also provides project staff with flexibility to determine which cases receive priority. For example, in order to touch all new sample as quickly as possible after it was released, the project team gave it high priority, ensuring that it would come up immediately for a dial attempt and would be superseded only by a firm appointment scheduled with a sample member.

Telephone interviewers recorded the details of each call attempt in the CATI system. The first dial attempt for each case was made to the phone number provided in the sample frame from the state. We attempted calls to any additional numbers obtained through the batch-locating efforts described previously only after we determined the original sample number to be invalid (not in service, etc.) or after a series of repeated noncontacts (no answers, voicemails, etc.). Telephone interviewers made 39,133 calls for the LSUI first survey and completed 1,260 interviews. Bilingual interviewers administered the survey in Spanish: 509 interviews (40 percent of completed CATI interviews). The survey was not administered in any other language.

Interviews administered in English averaged 33 minutes in length, whereas Spanish interviews averaged about 41 minutes. Surveys completed on the web in English averaged 32 minutes for respondents to complete, but took an average of 54 minutes for respondents who completed the survey in Spanish.

### **d. Refusal conversion**

To ensure that the results from the first survey were not skewed toward people who like to do surveys or who are interested in the topic, we attempted to convert refusals from sample members who had initially declined to participate. Sample members who complete the survey immediately might answer the questions differently from people who initially refuse. To get as representative a sample as possible, we used some refusal conversion techniques on the LSUI to persuade and convert sample members who had initially refused.

We used a consistent process to handle refusals. After a case was categorized as a refusal for the first time, all refusal cases were put on hold in the CATI system for about five days while a

refusal letter was mailed to them. After this “cooling off” period, trained refusal converters attempted to contact the sample members again. As mentioned earlier, the refusal letter acknowledged the refusal, emphasized the importance of participating in the study, and provided web survey login information and the toll-free number for the sample member to call the SOC and schedule an interview. Notes for refusal cases were carefully reviewed by the SOC supervisors, and such cases were contacted until the refusal was deemed adamant, at which point they were removed from calling. We did not mail refusal letters to adamant refusal cases.

Initially, about 18 percent of the sample (659 cases) refused to participate. As a result of conversion efforts, about 19 percent of this group (126 cases) completed the survey. Eighty-one percent of those surveys were completed with a telephone interviewer. At the end of the first survey data collection, 231 cases were finalized as refusals, about 6 percent of the sample.

#### **e. Monitoring and quality assurance**

Monitoring interviewer performance is critical to ensuring high data quality, identifying successful techniques in gaining and maintaining sample member cooperation, and quickly identifying and resolving unanticipated issues with the survey instrument. On LSUI, telephone and locating supervisors were responsible for assigning work to interviewers and locators, forwarding relevant issues to project staff, answering interviewer questions, and monitoring interviewer and locator performance reports. Supervisors evaluated interviewers’ performance based on production reports and online monitoring. Daily production reports provided information on performance indicators, including the number of calls made, completed interviews, refusals, time per call and per interview, and productivity (total number of hours making calls divided by the number of completed interviews). Supervisors and monitors who monitored the actual calls evaluated the conduct of the interviewers.

All telephone interviewers are informed that they will be monitored, but they do not know in advance when monitoring will take place. The monitoring system enables supervisors to listen to interviews without the knowledge of interviewers; it also enables supervisors to view the interviewers’ CATI screens while the interviews are in progress. While monitoring during the project, supervisors are able to identify problems in the study presentation, errors in reading questions, biased probes, inappropriate interviewer feedback in responding to questions, and all other unacceptable behavior (such as offering a personal opinion about specific questions). Immediately after the interview, the supervisor discusses both the positive and the negative results of the session with the interviewer. In addition to live monitoring sessions, Mathematica requests the permission of respondents to record the interviewing session. As permitted by the respondent, this enables project staff to review recordings to resolve questions related to data or any issues that may arise from an interview that was not being monitored in real time. Mathematica monitored about 10 percent of interviewers’ work on the first survey.

## **2. Second survey**

### **a. Schedule**

Data collection for the second survey began on August 17 and ended about 12 weeks later. Active call-outs by telephone interviewers ended on November 1, and additional call-ins and web completes were accepted through November 9.

Table G.2 provides key milestone dates throughout the second survey data collection.

**Table G.2. Second survey: CATI start and end dates**

Milestone	Date
Beginning of official data collection period	August 16, 2015
CATI call-outs begin	September 8, 2015
End of CATI call-outs	November 1, 2015
End of accepting call-ins and web survey access	November 9, 2015

### b. Locating

Ongoing locating procedures used through the first survey data collection period were repeated for the second. These included updating address information based on returned mail, as well as manual, more in-depth searches using the Accurant database.

### c. Survey management

As with the first survey, Mathematica's CATI system was used for sample management, call scheduling, quota control, and call management functions. During the second interview data collection, the scheduler also provided project staff with flexibility to ensure that sample was worked in an efficient manner across both MSAs. For example, experience from the first survey and the progress of early interviewer call-outs for the second survey showed that the Central Valley sample was completing more frequently by telephone, so the project was able to prioritize Central Valley cases to be called before Los Angeles cases since the Los Angeles cases were more likely to complete using the web survey.

As in the first survey, telephone interviewers recorded the details of each call attempt in the CATI system. For the second survey, the first dial attempt for each case was made to the phone number the respondent provided at the time of the first survey as the best number to reach them. We attempted calls to any additional numbers obtained through the batch-locating efforts described previously only after we determined the original sample number to be invalid (not in service, etc.) or after a series of repeated noncontacts (no answers, voicemails, etc.). Telephone interviewers made 16,506 calls for the LSUI second survey and completed 870 interviews. Bilingual interviewers received cases that completed the first interview in Spanish: 396 interviews (46 percent of completed CATI interviews). The survey was not administered in any other language.

Interviews administered in English took an average of 18 minutes; in Spanish, they took about 22 minutes. Web surveys in English averaged 16 minutes; in Spanish, 35 minutes.

### d. Refusal conversion

Because many sample members recalled the prior survey, the sample for the second survey required less persuasion. Nonetheless, some sample members did require a refusal conversion effort. Refusal conversion in the second survey was handled using the same procedures as in the first. Specifically, after being categorized as a refusal for the first time, all refusal cases were put on hold in the CATI system for about one week while a refusal letter was mailed to them. After

this “cooling off” period, trained refusal converters attempted to contact the sample members again. Notes for refusal cases were carefully reviewed by the SOC supervisors, and such cases were contacted until the refusal was deemed adamant, at which point they were removed from calling. We did not mail refusal letters to adamant refusal cases.

Initially, about 11 percent of the sample (237 cases) refused to participate. As a result of refusal conversion efforts, about 30 percent of this group (71 cases) completed the survey. Seventy-five percent of those were with a telephone interviewer. At the end of the second survey data collection, 73 cases were finalized as refusals, about 3 percent of the sample.

#### **e. Monitoring and quality assurance**

Monitoring interviewer performance during the second survey data collection remained a critical focus for telephone and locating supervisors. As in the first survey, supervisors were responsible for assigning work to interviewers and locators, forwarding relevant issues to project staff, answering interviewer questions, and monitoring interviewer and locator performance reports. Supervisors also continued to evaluate interviewer performance based on daily production reports and online monitoring. Mathematica monitored about 10 percent of interviewers’ work on the second survey.

### **H. Sample disposition categories and survey completion rate**

#### **1. Completes**

A survey received a final status of “complete” if the sample member completed the entire survey through Section G. For the first survey, we completed a total of 2,152 surveys, for an unweighted response rate of 63.7 percent.<sup>6</sup> Of the completed interviews, 1,111 were from the Los Angeles MSA (a response rate of 65.7 percent), and 1,041 were from the Central Valley MSAs (a response rate of 61.0 percent). For the second survey, we completed a total of 1,645 surveys, for an unweighted response rate of 79.1 percent.<sup>7</sup> Of the completed interviews, 871 were from the Los Angeles MSA (a response rate of 81.1 percent), and 774 were from the Central Valley MSAs (a response rate of 76.9 percent). The cumulative response rates (combined over the two survey rounds) was 60.1 percent for the Los Angeles MSA and 52.9 percent for the Central Valley MSAs. Possible future rounds of the survey should consider in-person follow-up for higher response rates.

Table H.1 shows the number of completes by mode for all sample cases in each round of the survey.

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<sup>6</sup> For all response rates, we calculated the response rate by dividing the number of eligible respondents (the complete, n=2,152) divided by the estimated number of eligible cases (n=3,398) following the response rate RR3 in the AAPOR *Standard Definitions, 8th edition, 2015*.

<sup>7</sup> We calculated the response rate by dividing the number of eligible respondents (the completes (n=1,645) divided by the estimated number of eligible cases (n=2,912).



## 2. Ineligible noncompletes

Slightly less than 1 percent (30 cases) and 0.2 percent (5 cases) of the sample released in first and second surveys, respectively, screened out as ineligible because they did not meet the survey criteria or was deceased (2 cases in the Los Angeles MSA). In the first survey, this included cases in which respondents reported that they did not file for UI benefits around the time indicated in the sample file from the state. In the second survey, cases were considered ineligible if they never received benefits from their UI claim and did not expect to do so.

**Table H.1. Completes by mode, by round**

Status	Los Angeles MSA	Central Valley MSA	Total
<b>First survey (sample n=3,630)</b>			
CATI complete	544	716	1260
Web complete	567	325	892
<b>Total</b>	<b>1,111</b>	<b>1,041</b>	<b>2,152</b>
<b>Second survey (sample n=2,152)</b>			
CATI complete	362	508	870
Web complete	509	266	775
<b>Total</b>	<b>871</b>	<b>774</b>	<b>1,645</b>
<b>Overall study (sample n=3,630 )</b>			
CATI complete	362	508	870
Web complete	509	266	775
<b>Total</b>	<b>871</b>	<b>774</b>	<b>1,645</b>

**Table H.2. Completes and response rates by round**

Status	Los Angeles MSA	Central Valley MSA
<b>First survey (sample n=3,630)</b>		
Complete	1,111	1,041
Response rate	65.7	61.0
<b>Second survey (sample n=2,152)</b>		
Complete	871	774
Response Rate	60.1	76.9
<b>Overall study (sample n=3,630)</b>		
Complete	871	774
Response Rate	60.1	52.9

## 3. Noncontacts, unknown eligibility

Cases categorized as unlocatable include those in which we could not reach the respondent with the available contact information because we had an invalid telephone number (not in service, circuit problem, fast busy and other odd signals, computer/fax line, wrong number, or missing telephone number); could not obtain a valid telephone number through our locating efforts; and/or the sample member did not respond to the locating letter or the letter was returned as undeliverable. Noncontacts also include those cases in which we seemed to have a working

telephone number (we received no answer or reached a busy signal) but were unable to make contact with someone in the household or leave a message.

About 3 percent of the sample (115 cases) was categorized as unlocatable for the first survey, while about 8 percent of the sample (163 cases) was categorized as unlocatable for the second survey. While the Central Valley MSA sample had a larger proportion of unlocatable cases in the first survey data collection, the proportion was similar across both MSAs in the second survey sample.

#### 4. Eligible noncompletes

**Refused.** We categorized 6.4 percent of the sample for the first survey and 3.4 percent for the second survey as refusals using the methods discussed in sections G.1.f and G.2.f. There was little variation in refusal rates across the two MSAs, though in the first survey, the Los Angeles MSA had a higher refusal rate (6.9 percent) than the Central Valley MSA (5.8 percent).

**Effort-ended.** Other eligible noncompleted cases included retired cases or “effort ended.” These were cases in which we believed we had accurate telephone numbers for the sample members and left a message on a machine, or had scheduled an interview appointment but did not complete the interview. These also include cases in which the sample member answered the telephone but hung up before we could fully explain the reason for our call. Overall, for the first survey, we categorized 1,096 cases (30.2 percent of the sample) as effort ended. For the second survey, we categorized 263 cases (12.2 percent of the sample) as effort ended.

**Language barrier (non-Spanish).** We were unable to complete three interviews in the first survey sample because the respondent spoke a language other than English or Spanish and did not have another adult in the household who could act as an interpreter nor did we have an interviewer who spoke the language.

**Unavailable during field period.** In several cases, circumstances did not permit us to reach the sample member and conduct the interview. In each of the survey samples, three sample members were found to be unavailable during the field period for reasons such as the sample members had moved out of the country (for example, overseas military assignments) or were in a hospital or other institution.

Tables H.3 and H.4 show the final disposition for all sampled cases for the first and second survey respectively.

**Table H.3. Final dispositions by MSA (first survey)**

MSA	Total sample released	Completes		Ineligibles		Refusals		Unlocatables		Effort ended		Other noncompletes	
	N	N	%	N	%	N	%	N	%	N	%	N	%
Los Angeles	1,815	1,111	61.2	12	0.7	126	6.9	43	2.4	522	28.8	1	0.1
Central Valley	1,815	1,041	57.4	18 <sup>a</sup>	1.0	105	5.8	72	4.0	574	31.6	5	0.3
<b>Total</b>	<b>3,630</b>	<b>2,152</b>	<b>59.3</b>	<b>30</b>	<b>0.8</b>	<b>231</b>	<b>6.4</b>	<b>115</b>	<b>3.2</b>	<b>1,096</b>	<b>30.2</b>	<b>6</b>	<b>0.2</b>

<sup>a</sup> Includes one sample member found to be deceased.

**Table H.4. Final dispositions by MSA (second survey)**

MSA	Total sample released	Completes		Ineligibles		Refusals		Unlocatables		Effort ended		Other noncompletes	
	N	N	%	N	%	N	%	N	%	N	%	N	%
Los Angeles	1,111	871	78.4	1	0.1	38	3.4	82	7.4	119	10.7	0	0
Central Valley	1,041	774	74.4	4 <sup>a</sup>	0.4	35	3.4	81	7.8	144	13.8	3	0.3
<b>Total</b>	<b>2,152</b>	<b>1,645</b>	<b>76.4</b>	<b>5</b>	<b>0.2</b>	<b>73</b>	<b>3.4</b>	<b>163</b>	<b>7.6</b>	<b>263</b>	<b>12.2</b>	<b>3</b>	<b>0.1</b>

<sup>a</sup> Includes one sample member found to be deceased.

## I. Frequency review and data processing

Careful coding and data-processing procedures helped to provide the highest quality data file for analysis. These procedures are described in more detail below.

### 1. Frequency review

Reviewing the raw data through frequencies enabled project staff (1) to check that the routing of the instrument had worked properly, and (2) to identify any inconsistent data values. Data frequencies were output early each morning with all cumulative response data from both the CATI and web instruments and were reviewed throughout data collection to ensure that the instrument was working as expected. Frequencies were also reviewed at the conclusion of the data collection process to ensure that all final statuses and backcoding updates had been applied correctly.

## 2. Backcoding of verbatim responses

Thirteen questions in the first survey and seven in the second contained an “other-specify” alternative with an open-ended response field for answers that did not fit into one of the existing response categories. At the end of each round of data collection, these responses were reviewed by project staff for possible backcoding (the process of determining whether the answer actually fits into one of the existing categories). Although many of these responses could not be backcoded, some could. In addition, some open-ended responses that were frequently used (appearing 10 or more times) were used to create new categories of response. Any new categories created in the first survey were used during the fielding of the second. All backcoding work completed by junior staff received an additional quality check by the project director.

## 3. Industry and occupation coding

In addition to other-specify response fields, the LSUI instruments also collected information about the job held prior to the UI claim and any employment since that time. Across both surveys, for each job reported, respondents were asked to describe the industry of the position (“What kind of company is this? What do they make, sell, or do?”) and their occupation in that position (“What kind of work do you do or duties do you have at [JOB]?”). Each survey collected verbatim responses for up to six jobs’ industries and occupations. At the end of each round of data collection, these responses were reviewed by coders who assigned a North American Industry Classification System (NAICS)<sup>8</sup> code for each industry reported, and a 2010 Standard Occupational Classification<sup>9</sup> code for each occupation reported. The coding supervisor reviewed all work completed by coders and made corrections before sending the results to project staff, who performed a final quality check.

## J. Weighting and nonresponse adjustment

The sample in each geographic area was selected with equal probability and the initial sampling weight is equal in each area. For the LA geographic area, there were 2,807 UI recipients meeting our criteria and 1,815 UI recipients were selected. This resulted in a selection rate 0.647 and a sampling weight of 1.55. Similarly, we selected 1,815 UI recipients in the Central Valley (CV) geographic area from 3,844 survey eligible UI recipients for a selection rate of 0.472 and a sampling weight of 2.12. The response analysis and computation of the nonresponse adjustments were performed separately in the two geographic areas.

### 1. Identifying Variables for Nonresponse Adjustments

For the nonresponse analysis and adjustment, we used data available from the initial administrative data extract. The extract contained UI program characteristics and demographic characteristics. The extract included age, gender, and race/ethnicity of the UI recipient, industry and occupation information on pre-UI employment, reason for the pre-UI job separation, base period earnings, UI benefit entitlement, the first payment date, and if an appointment had been

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<sup>8</sup> Industries were coded using the NAICS. The coding structure can be found at [<http://www.census.gov/cgi-bin/sssd/naics/naicsrch?chart=2012>].

<sup>9</sup> Occupations were coded using the *Standard Occupational Classification System Manual 2010*. The system’s structure can be found at [[http://www.bls.gov/soc/major\\_groups.htm](http://www.bls.gov/soc/major_groups.htm)].

scheduled for a Reemployment Eligibility Assessment (REA). The file also included WPRS for a subset of UI recipients, which indicate the likelihood that the UI claimants would exhaust their benefits (as predicted by the UI state agency when the claimants entered the UI program). For the nonresponse analysis, we used the variables listed in Table J.1. Upon review of the industry and occupation information, additional coding was needed and industry and occupation information was not available for the nonresponse analysis.

**Table J.1. Data used to estimate response rates and nonresponse adjustments**

Data Item
Age
Gender
Race/ethnicity (white, non-Hispanic, Hispanic, all other, non-Hispanic)
Worker Profiling and Reemployment Services scores (WPRS)
Reason for the pre-UI job separation, (layoff and not-layoff)
Wage: base period earnings
Potential duration of benefits
Weekly benefit amount
Maximum benefit amount
Reemployment Eligibility Assessment, if an appointment had been scheduled or not

The response rate for each geographic area is summarized in Table J.2. For the purposes of the nonresponse adjustment, the response rate across the two data collection periods was computed to be 48.7 percent for the Los Angeles area sample and 43.9 percent for the Central Valley area sample. The count of respondents in the Los Angeles area (884 UI recipients) includes 871 UI recipients who completed both interviews and 13 UI recipients who were determined to be ineligible for the study (see Section H.2 and Tables H.2 and H.3). For the Central Valley area sample, there were 796 UI recipients classified as respondents, which includes 774 UI recipients who completed both interviews, 20 UI recipients who were determined to be ineligible for the study, and 2 UI recipients who were deceased and also classified as ineligible for the study. Based on the tabulations in Table J.2, the main factors associated with response is somewhat different for each geographic area. For the Los Angeles area, the WPRS score, reason for pre-UI separation, the potential duration of benefits, and base period earnings showed the greatest variation in the response rates. For the Central Valley area sample, gender and whether an appointment was scheduled for the REA showed the greatest variation in response rates, followed by weekly and maximum benefit amounts, reason for pre-UI separation, and the WPRS score.

**Table J.2. Response rates by geographic area<sup>a</sup>**

	Los Angeles			Central Valley		
	Total	Response <sup>b</sup>	Rate (Percent)	Total	Response <sup>b</sup>	Rate (Percent)
<b>Total</b>	<b>1,815</b>	<b>871</b>	<b>60.1</b>	<b>1,815</b>	<b>774</b>	<b>52.9</b>
<b>Age</b>						
Under 35	618	281	57.1	614	244	51.5
35 to 49 Years	611	289	59.6	563	232	51.8
50 Years or more	586	301	63.7	638	298	57.7
<b>Gender<sup>c</sup></b>						
Male or Unknown	1,038	478	58.4	1,042	391	49.3
Female	777	393	62.2	773	383	59.4
<b>Race / ethnicity</b>						
White, non-Hispanic	590	295	62.1	373	162	58.3
Hispanic	703	318	58.0	1,171	502	53.1
Other, non-Hispanic	522	258	60.5	271	110	51.3
<b>Worker Profiling and Reemployment Services scores (WPRS)<sup>d</sup></b>						
0.0	563	248	57.5	1,184	493	51.9
0.0001	419	225	66.0	261	124	62.9
0.1856 to 0.3600	240	115	57.5	78	27	45.0
0.3600 to 0.7121	593	283	59.2	292	130	56.1
<b>Reason for the pre-UI job separation</b>						
Lay-off	1,516	710	58.7	1,660	698	52.9
Other	299	161	66.9	155	76	63.7
<b>Wage: base period earnings<sup>e</sup></b>						
1=Lowest third	603	306	62.6	610	286	56.7
2=Middle third	589	265	56.5	617	249	51.0
3=Highest third	623	300	61.0	588	239	53.7
<b>Potential duration of benefit</b>						
12 to 19 weeks	196	95	62.3	500	206	50.5
20 to 25 weeks	184	99	65.7	438	195	56.5
26 weeks	1,435	677	59.0	877	373	54.5
<b>Weekly benefit amount</b>						
Less than or equal \$250	556	275	60.9	868	404	57.0
Greater than \$250 to less than \$450	474	226	60.3	560	226	52.2
\$450 or more	785	370	59.4	387	144	48.6
<b>Maximum benefit amount</b>						
Less than or equal \$5,000	421	213	62.1	762	355	56.5
Greater than \$5,000 to less than \$11,700	652	307	59.3	752	304	52.1
\$11,700 or more	742	351	59.6	301	115	50.8
<b>Reemployment eligibility assessment</b>						
Appointment scheduled	531	254	59.0	238	122	64.1
Missing	1,284	617	60.5	1,577	652	52.2

<sup>a</sup> The response rate is computed as the ratio of the number of complete cases divided by the estimated total number of eligible sample members (response rate RR3 AAPOR 2015).

<sup>b</sup> The number of respondents is the count of completed interviews for both time periods.

<sup>c</sup> Gender is from the sampling frame and was not available for four members of the sampling frame.

<sup>d</sup> Higher values of the WPRS score indicate a higher predicted probability of benefit exhaustion. It also appears that the state assigned very low WPRS scores to some claimants so they would not be required to participate in WPRS services. This might occur, for example, when a claimant had a definite recall date to an employer.

<sup>e</sup> The base periods earnings for UI recipient in LA was substantially different from the earnings for UI recipient in Central Valley. Thirds of base period earnings were computed separately for each area and used for sampling.

## 2. CHAID Analysis

One possible multivariate analysis tool to identify subgroups with different response propensities is CHAID (Chi-square Automatic Interaction Detection). CHAID allowed us to segment the sample into successively finer subgroups, defined by variables and combinations of variables that maximize differences in response (the dependent variable). The CHAID procedure iteratively segments a data set into mutually exclusive subgroups based on their effect on a nominal or ordinal dependent variable. It automatically checks all variables in the data set and creates a hierarchy of subgroups, splitting the population to maximize differences between subgroups based on the chi-square statistic. The CHAID procedure generates a “tree” identifying variables and interactions among variables that have an association with response. The CHAID analysis for the weight adjustments was conducted for each geographic area.

Because CHAID produces a tree-like structure, we run CHAID twice. The second run excludes the variable that was the primary splitting factor in the first CHAID. The reason for the second CHAID analysis is to see if the first factor in the first CHAID masked some useful interactions. In most cases, the two CHAID analyses produce similar results, but this two-step process avoids missing some key interactions.

## 3. Logistic Regression Analysis

The next step was generating response propensity logistic regressions designed to identify the strongest factors associated with response propensities and to drop factors that are collinear with other factors and therefore do not contribute to explaining variation in the response propensity. The CHAID analysis empirically identifies important multi-factor interactions. However, subgroups formed through the CHAID may not have good statistical properties for estimating response propensity scores because of the step-wise partitioning process used to form the CHAID subgroups. The logistic regressions cull the factors and interaction terms that represent the most important factors associated with response variation.

Using the tree and branches identified by the CHAID analysis, we coded the interaction terms for use in the logistic regression from both CHAID analyses. These factors were recoded as 0-1 indicator variables to permit the stepwise procedures to identify the specific level within a data item that helped to explain the variation in the response rate. Forward and backward stepwise logistic regressions (using the SAS software) were used to identify a pool of possible variables for the final logistic regression model. For logistic regression response propensity modeling, we believe that the most desirable response propensity model has the minimum distance between the 0-1 response indicator and the estimated propensity to response. The stepwise logistic regression are run using a criteria for entry of a covariate into the model corresponding to a test of a regression coefficient being not different from zero with a test size of 0.30. We also used a test size of 0.30 for deleting covariates. We use this liberal test size because we are analyzing these data to achieve minimum distance between the observed and the predicted values and some covariates included in the model are proxies for other unavailable attributes of the sample members. We use the Hosmer-Lemeshow statistic (Hosmer and Lemeshow 2000) to assess the goodness of fit. In developing the final model, the two sets of variables (one identified by the forward stepwise logistic regression and one identified by the backward stepwise logistic regression) are combined and redundant variables are excluded. The

remaining variables used in a logistic regression to identify the final model.<sup>10</sup> We use the survey data analytic logistic regression procedure in the SUDAAN software (RTI 2012) using the initial weight and the variables identified by the SAS stepwise logistic regression procedures.

Response propensity scores were estimated using the best logistic regression model constructed using the SUDAAN software.

#### 4. Creating Nonresponse Adjustments

The goal in applying nonresponse adjustments to the final weights is to minimize the potential for nonresponse bias while also minimizing the sampling variance. Effective nonresponse compensation procedures can achieve both objectives. For computing the nonresponse adjustment, we compensated for the nonresponse by multiplying the base weight and the inverse of the individual's propensity score (the nonresponse adjustment).

If we denote the base weight for the  $i$ th sample member as  $W(i, h)$  where  $h$  is the geographic area ( $h = \text{Los Angeles or Central Valley}$ ) and  $a(i, h)$  is the inverse of the individual's propensity score for the  $i$ th sample member, the response adjusted weight  $AW(i, h)$  can be written as:

$$\begin{aligned} AW(i, h) &= a(i, h) * W(i, h) \text{ for all responding UI recipients} \\ &= 0 \text{ for all other sample members} \end{aligned}$$

We then compute the sums of the adjusted weight for each geographic area and post-stratify this sum to the count of UI recipients in each area. As a final step we review the adjusted weights for any extreme value. In some situations we review the final models to determine if there is a factor or group of factors causing these extreme adjustments. If we are satisfied with the model, we will use algorithms proposed by Potter (1990 and 2015) to identify extreme adjusted weights and trim these weights.

For the Los Angeles area, the significant main effects were the potential duration of benefits and the reason for pre-UI separation. In this final model, a third-order interaction and a second-order interaction were also significant. The third-order interaction was with the base period wage, gender, and the WPRS score and the second-order interaction was with age and Hispanicity. As is usual practice all main effects and lower order interactions were included in the final model. To assess the quality of the model, the Hosmer and Lemeshow Goodness of Fit test was computed and had a p-value of 0.59, indicating a good model fit.

For the Central Valley area, the significant main effects were gender, whether an appointment had been scheduled for an REA, and the reason for pre-UI separation. In addition a third-order interaction was also significant: age, base period wage and Hispanicity. We include the second-order interaction and the main effects and the final model had a p-value of 0.93 for the Hosmer and Lemeshow Goodness of Fit test, again indicating a very good model fit to the

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<sup>10</sup> Ideally, we would like to use predicted residual sum of squares (PRESS) statistic, but this is not generally available and required repeated deletion of some cases from the modeling for the prediction stage.



data. Both of the final models mirrored the factors associated with response as shown in Table J.2. The use of CHAID identified interactions among the variables that would not be obvious from the response rates in Table J.2.

## 5. Nonresponse Bias Analysis

The nonresponse bias analysis is designed to provide some indication of whether the potential for nonresponse bias exists and specific populations for which survey estimates might have a greater potential for bias, and the possible extent of the potential for nonresponse bias in survey estimates. However, because survey data will not be available for nonrespondents, we cannot be certain if bias does or does not exist in the survey estimates.

For the nonresponse bias analysis, we used the various data collected in this study to compare the characteristics of respondents and nonrespondents using administrative data as an assessment of the potential for nonresponse bias. Administrative data (including demographic and employment history information available in the administrative records) will be available for all sampling frame members and will be the most useful data to define the subgroups for the nonresponse analysis.

The nonresponse bias analysis uses two comparisons to assess the potential for nonresponse bias in survey estimates using data that are available for respondents and nonrespondents. One comparison uses as an estimate of bias the difference between the estimated weighted distributions for respondents and for nonrespondents (using the unadjusted base weights) multiplied by the nonresponse rate. The second uses the difference between the weighted estimates of the characteristics of the full sample (respondents and nonrespondents) calculated using the unadjusted (base) weight and the weighted estimates of the characteristics of the respondent sample only calculated using the nonresponse adjusted and post-stratified analytic weight. The nonresponse adjustments are designed to compensate for the differing response propensities of various subgroups defined by sample frame variables. To the extent that the sample frame variables are proxies for, or associated with, the data collected in the survey, reductions in this second estimate of bias correspond to a smaller potential for nonresponse bias in the survey measures.

The following paragraphs provide mathematical expressions for these two estimates of the potential for non-response bias and for the variable relative bias which is presented in the accompanying tables. The first measure of the potential for nonresponse bias is calculated as follows.

If we denote by  $Y_T(U)$  as the true population value for the estimate, and  $Y_R(U)$  as the true population value for respondents, then the nonresponse bias,  $B_{NR}(U)$ , is the difference between the true population value and the value from theoretical population of respondents and can be written as

$$B_{NR}(U) = Y_T(U) - Y_R(U)$$

If we denote the estimate of the true population value for the full sample using the unadjusted weights by  $\widehat{Y}_T(U)$ , the weighted estimate for respondents by  $\widehat{Y}_R(U)$  and the weighted estimate for the non-respondents by  $\widehat{Y}_{NR}(U)$  and the response rate and the nonresponse rate by  $R_R$  and  $R_{NR}$ , respectively, then an estimate of the nonresponse bias,  $\widehat{B}_{NR}(U)$ , can be written as

$$\begin{aligned}\widehat{B}_{NR}(U) &= \widehat{Y}_T(U) - \widehat{Y}_R(U) \\ &= [R_R \widehat{Y}_R(U) + R_{NR} \widehat{Y}_{NR}(U)] - \widehat{Y}_R(U)\end{aligned}$$

where  $\widehat{Y}_T(U) = R_R \widehat{Y}_R(U) + R_{NR} \widehat{Y}_{NR}(U)$

Then

$$\begin{aligned}(1) \quad \widehat{B}_{NR}(U) &= R_{NR} \widehat{Y}_{NR}(U) - (1 - R_R) \widehat{Y}_R(U) \\ &= R_{NR} [\widehat{Y}_{NR}(U) - \widehat{Y}_R(U)]\end{aligned}$$

The relative bias,  $\widehat{RB}_{NR}(U)$ , can be written as

$$(2) \quad \widehat{RB}_{NR}(U) = \widehat{B}_{NR}(U) / \widehat{Y}_T(U)$$

where  $\widehat{Y}_T(U)$  is the weighted estimate using the full sample and the unadjusted weights.

The second measure of the potential for nonresponse bias is estimated as follows.

If we denote by  $\widehat{Y}_R(A)$  as the weighted estimate for respondents using the adjusted weights, then an estimate of the bias from nonresponse,  $\widehat{B}_{NR}(A)$ , using the adjusted weights can be written as

$$(3) \quad \widehat{B}_{NR}(A) = \widehat{Y}_T(U) - \widehat{Y}_R(A)$$

The analogous relative bias,  $\widehat{RB}_{NR}(A)$ , can be written as

$$(4) \quad \widehat{RB}_{NR}(A) = \widehat{B}_{NR}(A) / \widehat{Y}_T(U).$$

Analyses using both measures of the estimated bias were conducted separately for each geographic area. It should be noted that a number of comparisons are Table J.3 and J.4 is 56 in each table, 28 comparisons for the estimated bias between respondents and nonrespondents and 28 for estimated bias between the full sample estimate (using the unadjusted weights) and the

respondent sample estimate (using the adjusted weights). Using a two-sided statistical t-test with significance set of  $\alpha = 0.05$ , we would expect 5 percent (1.4 tests) to be “statistically significant” by random chance for each type of comparison, that is the absolute value of the t-test statistic would be greater than or equal to 1.96 under the assumption of a normally distributed data. In Table J.3, the nonresponse bias analysis is shown for the Los Angeles geographic area. The estimated bias between respondents and nonrespondents is statistically significant for 4 of the 28 (14.3 percent) of the comparisons but none are statistically significant for the estimated bias comparisons between the full sample estimate (using the unadjusted weights) and the respondent sample estimate (using the adjusted weights). In the nonresponse bias analysis for the Central Valley geographic area (Table J.4), the estimated bias between respondents and nonrespondents is statistically significant for 12 of the 28 (43.9 percent) of the comparisons but again none are statistically significant for the estimated bias comparisons between the full sample estimate (using the unadjusted weights) and the respondent sample estimate (using the adjusted weights). The conclusions that can be drawn from this nonresponse bias analysis are that:

1. There are differences in the estimated populations of respondents and nonrespondents on factors such as reasons for pre-UI job separation and the WPRS scores for both areas.
2. For the Central Valley geographic area, differences can be found in the estimated populations of respondents and nonrespondents on additional factors. These factors include age of UI-recipient, gender, base period earnings, the weekly and maximum benefit amount and whether an appointment for the Reemployment Eligibility Assessment has been scheduled.
3. After the nonresponse adjustments are made to the sampling weights, none of the estimated bias comparisons are statistically significant.

Based on the data available for both the respondents and nonrespondents, the weight adjustments for the sampling weight to compensate for nonresponse have effectively minimized the potential for bias from nonresponse in the weighted survey estimates.

**Table J.3. Nonresponse bias analysis for Los Angeles geographic area**

	Full Sample Mean <sup>a</sup>	Respondent Mean <sup>a</sup>	Non-respondent Mean <sup>a</sup>	Estimated Bias <sup>c</sup>	Estimated Bias Statistically Significant	Relative Bias <sup>d</sup>	Respondent Sample Mean <sup>b</sup>	Estimated Bias <sup>e</sup>	Estimated Bias Statistically Significant	Relative Bias <sup>d</sup>
<b>Age</b>										
Under 35	34.0	32.7	35.3	-1.4	No	-4.0	32.5	-1.6	No	-3.2
35 to 49 Years	33.7	32.9	34.4	-0.7	No	-2.2	35.2	1.6	No	2.3
50 Years or more	32.3	34.4	30.3	2.1	No	6.5	32.3	0.0	No	1.1
<b>Gender <sup>f</sup></b>										
Male or Unknown	57.2	55.2	59.1	-2.0	No	-3.5	57.4	0.2	No	-0.6
Female	42.8	44.8	40.9	2.0	No	4.6	42.6	-0.2	No	0.8
<b>Race / ethnicity</b>										
White, non-Hispanic	32.5	33.6	31.5	1.1	No	3.4	33.0	0.5	No	4.7
Hispanic	38.7	36.7	40.7	-2.1	No	-5.4	38.7	0.0	No	-0.3
Other, non-Hispanic	28.8	29.8	27.8	1.0	No	3.4	28.2	-0.5	No	-5.2
<b>Worker Profiling and Reemployment Services scores (WPRS) <sup>g</sup></b>										
0.0	31.0	28.7	33.2	-2.3	Yes	-7.4	31.0	-0.0	No	-1.0
0.0001	23.1	25.8	20.5	2.7	Yes	11.7	22.9	-0.1	No	9.7
0.1856 to 0.3600	13.2	13.0	13.4	-0.2	No	-1.6	13.3	0.1	No	-21.9
0.3600 to 0.7121	32.7	32.5	32.9	-0.2	No	-0.6	32.8	0.1	No	1.1
<b>Reason for the pre-UI job separation</b>										
Lay-off	83.5	81.7	85.3	-1.9	Yes	-2.2	83.4	-0.1	No	0.3
Other	16.5	18.3	14.7	1.9	Yes	11.2	16.6	0.1	No	-3.4
<b>Wage: base period earnings</b>										
1=Lowest third	33.2	35.4	31.1	2.2	No	6.6	32.7	-0.5	No	3.1
2=Middle third	32.5	30.5	34.3	-1.9	No	-5.9	32.0	-0.4	No	-2.2
3=Highest third	34.3	34.0	34.6	-0.3	No	-0.8	35.3	1.0	No	-0.9
<b>Potential duration of benefit</b>										
12 to 19 weeks	10.8	10.9	10.7	0.1	No	0.6	10.8	-0.0	No	-7.3
20 to 25 weeks	10.1	11.3	9.0	1.2	No	11.6	10.0	-0.1	No	3.8
26 weeks	79.1	77.8	80.2	-1.2	No	-1.6	79.2	0.1	No	2.3

	Full Sample Mean <sup>a</sup>	Respondent Mean <sup>a</sup>	Non-respondent Mean <sup>a</sup>	Estimated Bias <sup>c</sup>	Estimated Bias Statistically Significant	Relative Bias <sup>d</sup>	Respondent Sample Mean <sup>b</sup>	Estimated Bias <sup>e</sup>	Estimated Bias Statistically Significant	Relative Bias <sup>d</sup>
<b>Weekly benefit amount</b>										
Less than or equal \$250	30.6	32.1	29.2	1.5	No	4.9	30.0	-0.7	No	-2.2
Greater than \$250 to Less than \$450	26.1	25.8	26.4	-0.3	No	-1.2	26.7	0.6	No	2.2
\$450 or more	43.3	42.1	44.4	-1.2	No	-2.7	43.4	0.1	No	0.2
<b>Maximum benefit amount</b>										
Less than or equal \$5,000	23.2	24.9	21.6	1.7	No	7.3	22.8	-0.4	No	-1.9
Greater than \$5,000 to less than \$11,700	35.9	35.2	36.6	-0.7	No	-2.1	36.0	0.1	No	0.2
\$11,700 or more	40.9	39.9	41.8	-0.9	No	-2.3	41.3	0.4	No	0.9
<b>Reemployment eligibility assessment</b>										
Appointment scheduled	29.3	29.3	29.2	0.0	No	0.1	29.4	0.1	No	-1.2
Missing	70.7	70.7	70.8	-0.0	No	-0.1	70.6	-0.1	No	0.2

<sup>a</sup> Estimates were calculated with the base weights.

<sup>b</sup> Estimates were calculated with respondent sample using the analytic weights. Analytic weights have been adjusted for nonresponse and post-stratified to population totals for geographic area.

<sup>c</sup> Estimated bias is calculated as the weighted nonresponse rate times the difference in the weighted respondent and nonrespondent means. A "yes" value identifies an estimated bias that is significantly different from zero with statistical significance at alpha = 0.05. A value of "no" is assigned to bias estimates that are not statistically significant.

<sup>d</sup> The relative bias is calculated as the estimated bias divided by the (before adjustments) overall mean.

<sup>e</sup> Estimated bias is calculated as the difference in the weighted overall mean before adjustment and the respondent sample mean calculated using the analytic weight. A "yes" value identifies an estimated bias that is significantly different from zero with statistical significance at alpha = 0.05. A value of "no" is assigned to bias estimates that are not statistically significant.

<sup>f</sup> Gender is from the sampling frame and was not available for four members of the sampling frame.

<sup>g</sup> Higher values of the WPRS score indicate a higher predicted probability of benefit exhaustion. It also appears that the state assigned very low WPRS scores to some claimants so they would not be required to participate in WPRS services. This might occur, for example, when a claimant had a definite recall date to an employer.

**Table J.4. Nonresponse bias analysis for Central Valley geographic area**

	Full Sample Mean <sup>a</sup>	Respondent Mean <sup>a</sup>	Non-respondent Mean <sup>a</sup>	Estimated Bias <sup>c</sup>	Estimated Bias Statistically Significant	Relative Bias <sup>d</sup>	Respondent Sample Mean <sup>b</sup>	Estimated Bias <sup>e</sup>	Estimated Bias Statistically Significant	Relative Bias <sup>d</sup>
<b>Age</b>										
Under 35	33.8	31.8	35.4	-2.0	No	-6.0	32.7	-1.1	No	-3.2
35 to 49 Years	31.0	30.0	31.8	-1.0	No	-3.2	31.7	0.7	No	2.3
50 Years or more	35.2	38.2	32.8	3.0	Yes	8.6	35.5	0.4	No	1.1
<b>Gender <sup>f</sup></b>										
Male / Unknown	57.4	51.1	62.3	-6.3	Yes	-10.9	57.1	-0.3	No	-0.6
Female	42.6	48.9	37.7	6.3	Yes	14.7	42.9	0.3	No	0.8
<b>Race / ethnicity</b>										
White, non-Hispanic	20.6	21.2	20.0	0.7	No	3.3	21.5	1.0	No	4.7
Hispanic	64.5	64.4	64.6	-0.1	No	-0.1	64.3	-0.2	No	-0.3
Other, non-Hispanic	14.9	14.3	15.4	-0.6	No	-4.1	14.2	-0.8	No	-5.2
<b>Worker Profiling and Reemployment Services scores (WPRS)<sup>g</sup></b>										
0.0	65.2	63.3	66.7	-1.9	No	-2.9	64.6	-0.6	No	-1.0
0.0001	14.4	16.5	12.8	2.1	Yes	14.4	15.8	1.4	No	9.7
0.1856 to 0.3600	4.3	3.4	5.0	-0.9	No	-21.1	3.4	-0.9	No	-21.9
0.3600 to 0.7121	16.1	16.8	15.5	0.7	No	4.6	16.3	0.2	No	1.1
<b>Reason for the pre-UI job separation</b>										
Lay-off	91.5	89.9	92.6	-1.5	Yes	-1.7	91.7	0.3	No	0.3
Other	8.5	10.1	7.4	1.5	Yes	17.7	8.3	-0.3	No	-3.4
<b>Wage: base period earnings</b>										
1=Lowest third	33.6	37.1	30.9	3.5	Yes	10.3	34.6	1.0	No	3.1
2=Middle third	34.0	31.8	35.7	-2.2	No	-6.5	33.3	-0.7	No	-2.2
3=Highest third	32.4	31.2	33.4	-1.2	No	-3.8	32.1	-0.3	No	-0.9
<b>Potential duration of benefit</b>										
12 to 19 weeks	27.5	26.6	28.3	-0.9	No	-3.3	25.5	-2.0	No	-7.3
20 to 25 weeks	24.1	24.9	23.6	0.7	No	3.1	25.1	0.9	No	3.8
26 weeks	48.3	48.5	48.2	0.2	No	0.4	49.4	1.1	No	2.3
<b>Weekly benefit amount</b>										
Less than or equal \$250	47.8	52.1	44.5	4.3	Yes	9.0	49.8	2.0	No	4.1
Greater than \$250 to less than \$450	30.9	29.3	32.1	-1.6	No	-5.1	31.0	0.2	No	0.6
\$450 or more	21.3	18.6	23.5	-2.7	Yes	-12.8	19.2	-2.1	No	-10.1

	Full Sample Mean <sup>a</sup>	Respondent Mean <sup>a</sup>	Non-respondent Mean <sup>a</sup>	Estimated Bias <sup>c</sup>	Estimated Bias Statistically Significant	Relative Bias <sup>d</sup>	Respondent Sample Mean <sup>b</sup>	Estimated Bias <sup>e</sup>	Estimated Bias Statistically Significant	Relative Bias <sup>d</sup>
<b>Maximum benefit amount</b>										
Less than or equal \$5,000	42.0	45.7	39.1	3.7	Yes	8.9	43.0	1.0	No	2.5
Greater than \$5,000 to less than \$11,700	41.4	39.3	43.1	-2.1	No	-5.1	41.7	0.3	No	0.7
\$11,700 or more	16.6	14.9	17.9	-1.6	No	-9.9	15.3	-1.3	No	-8.0
<b>Reemployment eligibility assessment</b>										
Appointment scheduled	13.1	16.1	10.8	3.0	Yes	22.6	13.0	-0.2	No	-1.2
Missing	86.9	83.9	89.2	-3.0	Yes	-3.4	87.0	0.2	No	0.2

<sup>a</sup> Estimates were calculated with the base weights.

<sup>b</sup> Estimates were calculated with respondent sample using the analytic weights. Analytic weights have been adjusted for nonresponse and post-stratified to population totals for geographic area.

<sup>c</sup> Estimated bias is calculated as the weighted nonresponse rate times the difference in the weighted respondent and nonrespondent means. A “yes” value identifies an estimated bias that is significantly different from zero with statistical significance at alpha = 0.05. A value of “no” is assigned to bias estimates that are not statistically significant.

<sup>d</sup> The relative bias is calculated as the estimated bias divided by the (before adjustments) overall mean.

<sup>e</sup> Estimated bias is calculated as the difference in the weighted overall mean before adjustment and the respondent sample mean calculated using the analytic weight. A “yes” value identifies an estimated bias that is significantly different from zero with statistical significance at alpha = 0.05. A value of “no” is assigned to bias estimates that are not statistically significant.

<sup>f</sup> Gender is from the sampling frame and was not available for all members of the sampling frame.

<sup>g</sup> Higher values of the WPRS score indicate a higher predicted probability of benefit exhaustion. It also appears that the state assigned very low WPRS scores to some claimants so they would not be required to participate in WPRS services. This might occur, for example, when a claimant had a definite recall date to an employer.

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**APPENDIX A**  
**FIRST SURVEY (WEB)**



**Welcome to the**  
**Longitudinal Survey of Unemployment Insurance**  
**Recipients- California Pilot**  
**(LSUI-CA)**  
**First Interview**

**Current Date**

Sponsored by:  
U.S. Department of Labor

**THIS IS A SECURE SITE**

Conducted by:  
Mathematica Policy Research

To begin the survey, please refer to the letter you received to find your **UserName** and **Password**. Enter your **UserName** and **Password** in the fields below, then click the "Continue" button. If you do not have your **UserName** and **Password**, please call 1-800-951-7357, or email

[LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

UserName:

Password:

Continue

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 1290-0009. Public reporting burden for this collection of information is estimated to average 25 minutes per respondent, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to U.S. Department of Labor, Rm. S4231, 200 Constitution Ave., NW, Washington, DC 20210.

## SECTION A: CASE MANAGEMENT

**PROGRAMMER:** IF THE SURVEY IS TERMINATED PRIOR TO COMPLETION, DISPLAY THE FOLLOWING MESSAGE:

You have elected to stop the survey without completing. Thank you for responses so far. To complete the survey, log on again by using the same User Name and password.

ALL
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### INTRODUCTION

The U.S. Department of Labor (DOL) is sponsoring a special study to learn more about the experiences of people who recently applied for unemployment insurance (UI) benefits. The study, called the Longitudinal Survey of Unemployment Insurance Recipients-California Pilot (LSUI-CA), is being conducted by Mathematica Policy Research, an independent research company, on behalf of DOL. As part of this important study, Mathematica will survey people who applied for UI benefits in your state.

You have been scientifically selected from among people who recently filed for UI benefits to represent UI recipients in your state. Your participation is voluntary, but since you cannot be substituted with someone else, we need you to complete this important survey. Even if you did not receive or are no longer receiving UI benefits, your participation is needed.

Please complete the survey as soon as possible. The survey will take about 25 minutes to complete. Any information that we collect from you will be used for research purposes only and will be kept private to the extent permitted by law. As a participant in the LSUI, you will be asked to complete three surveys over the next year. In addition to the \$5 you have already received, you will receive an additional \$25 when you complete the first survey (\$30 total). You will also receive \$30 for completing the second survey and \$30 for completing the third survey.

If you have any questions or prefer to complete the survey by telephone, please call 1-800-951-7357 toll-free to speak with an interviewer or send an email to [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com). You may also contact the survey director, Julita Milliner-Waddell, at 609-275-2206.

ALL

**A30. Please confirm that your name is correct as shown below.**

[FILL FIRST] [FILL MIDDLE] [FILL LAST]

- Yes, name is correct as shown..... 1 GO TO A32
- No, my name is misspelled or has changed..... 2

HARD CHECK: IFA30 = NO RESPONSE; **Please provide an answer to this question and continue.**

A30 = 2

**A31. Please enter your correct name below.**

PROGRAMMER: FILL FIELDS WITH PRELOADED NAME DATA

First name  
 (STRING 20)

Middle name  
 (STRING 20)

Last name  
 (STRING 30)

HARD CHECK: IF A31\_LastName = NO RESPONSE; **Please provide the correct spelling of your last name.**

ALL

**A32. Are you now living in California?**

- State\_Ask
- Yes.....01 GO TO A34
  - No .....00
  - NO RESPONSE .....M

SOFT CHECK: IF A32 = M; **Please provide an answer to this question and continue.**  
**To continue to the next question without providing a response, click the continue button.**

A32=00 OR M

**A33. In what state are you now living?**

State *Please enter only your state's initials.*

(STRING 2)

NO RESPONSE.....M

**HARD CHECK: IF A33 = NO RESPONSE; Please provide the state where you are now living.**

PROGRAMMER: STORE STATE CHANGE FOR USE IN FUTURE  
QUESTIONS AT STATE UPDATE BLOCK

ALL

**A34. What is your date of birth?**

PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

Month DayYear

(1-12) (1-31) (1934 - 2009) Verification Box 1

NO RESPONSE.....M GO TO A35

**SOFT CHECK: IF A34 = M; Please provide an answer to this question and continue.  
To continue to the next question without providing a response, click the continue button.**

**SOFT CHECK: IF A34 DOB CONVERTS TO LESS THAN 18 YEARS OF AGE; You indicated that you are below 18 years of age. Is this correct?  
If this is correct, continue to the next question by clicking the continue button.  
If this is not correct, please update your date of birth and click the continue button.**

A34=M

**A35. How old are you?**

(06-80)

NO RESPONSE.....M

**SOFT CHECK: IF A35 = M; Please provide an answer to this question and continue.  
To continue to the next question without providing a response, click the continue button.**

**SOFT CHECK: IF A35 IS LESS THAN 18; You indicated that you are below 18 years of age. Is this correct?  
If this is correct, continue to the next question by clicking the continue button.  
If this is not correct, please update your age and click the continue button.**

PROGRAMMER VERIFICATION BOX A35.1

SET DOB\_VERIFY:

IF A34 DOB MATCHES PRELOADED DOB OR A35 CONVERTS TO PRELOADED DOB, SET  
DOB\_VERIFY = 1 AND SKIP TO A37A;

IF A34 = M AND A35=M; OR A34 DOB AND A35 AGE DOES NOT MATCH PRELOADED DOB,  
SET DOB\_VERIFY = 0 AND CONTINUE TO A37.

DOB\_VERIFY = 0 (DOB DOES NOT MATCH OR IS MISSING)

**A37. What are the last 4-digits of your Social Security Number?**

NO RESPONSE ..... M

**SOFT CHECK: IF A37 = M; Please provide an answer to this question and continue.  
To continue to the next question without providing a response, click the continue button.**

**HARD CHECK: IF A37 = LT OR GT 4 DIGITS; Please provide only the last four digits of your Social Security number.**

ALL

**A37a. Are you male or female?**

- Male .....01
- Female.....02
- NO RESPONSE ..... M

**SOFT CHECK: IF A37a = NO RESPONSE; Please provide an answer to this question and continue.  
To continue to the next question without providing a response, click the continue button.**

PROGRAMMER VERIFICATION BOX A37.1  
SET SSN\_VERIFY:  
IF A37 SSN MATCHES PRELOADED DOB, SET SSN\_VERIFY = 1;  
IF A37= M OR A37 SSN DOES NOT MATCH PRELOADED DOB, SET SSN\_VERIFY = 0;  
ALL RESPONSES CONTINUE TO BOX A37.2.

PROGRAMMER VERIFICATION BOX A37.2  
IF DOB\_VERIFY = 1 OR SSN\_VERIFY = 1, GO TO B1;  
IF DOB\_VERIFY = 0 AND SSN\_VERIFY = 0, CONTINUE TO A41b;



(NAME\_VERIFY = 1 AND (DOB\_VERIFY = 0 AND SSN\_VERIFY = 0)) OR NAME\_VERIFY = 0

**A41b. There may be a problem with our records. A representative from Mathematica will give you a call to verify our information.**

PROGRAMMER: DISPLAY THE FOLLOWING QUESTIONS ON THE SAME SCREEN.

PROGRAMMER: DROPDOWN OPTIONS INCLUDE: Anytime, Weekday mornings, Weekday afternoons, Weekday evenings, Weekend mornings, Weekend afternoons, Weekend evenings

**Please provide the best phone number at which you can be reached.**

Check here if you cannot provide a phone number ..... 1

**Please select the best time to reach you below.**

**Please enter your email address below.**

Check here if you don't have an email address ..... 1

**SOFT CHECK: IF A41b\_phone = NO RESPONSE; Please provide a phone number so we can help you complete the survey. If you cannot provide a phone number, please check the box and call 1-800-951-7357 to speak with an interviewer.**

PROGRAMMER VERIFICATION BOX A41B.1  
SEND CASE TO SUPERVISOR REVIEW.  
PROVIDE INFORMATION COLLECTED AT A41B INTO FILE PRODUCED IN OVERNIGHT  
FOR PROJECT TEAM REVIEW

## FREQUENTLY ASKED QUESTIONS (FAQs)

PROGRAMMER: ALLOW R TO VIEW FAQs AT ANY TIME.

### *About the Study*

#### **Who or which agency is sponsoring the study?**

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number 1290-0009. Without this approval we would not be able to conduct this survey.

#### **Who is conducting the study?**

Mathematica, an independent research company, is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting our website at [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

#### **What is the purpose of the study?**

This study is to learn about the adjustments that people make after they become unemployed or have their work hours reduced and file for unemployment insurance (UI) benefits. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

#### **Who is eligible to participate in the study?**

People in your state who filed for unemployment insurance (UI) benefits around the same time and from the same geographic area as you are eligible for the study. You must be invited to participate.

#### **Why should I participate?**

Participating in the study provides an opportunity to share your experiences with the unemployment insurance (UI) program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

#### **How did you get my name?**

Your name was selected using statistical methods from among persons in your state who recently filed for unemployment insurance (UI) benefits.

## ***Completing the Survey***

### **Will my answers be kept private?**

Yes. All of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program, including unemployment insurance (UI) benefits.

### **How long will this take?**

The length of the interview is different for different people, but it usually takes about 25 minutes.

### **Why do you want me to complete three surveys?**

The U.S. Department of Labor is interested in learning about changes over time in the experiences of unemployed workers and workers who have their work hours reduced. By completing three surveys, we will be able to learn more about the adjustments that unemployment insurance (UI) recipients make over time. You will be paid for each survey you complete, but you must complete the first survey to be eligible for the second and third ones.

### **Who can I contact for more information?**

For more information about the study, you can visit the U.S. Department of Labor (DOL) website at <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. For questions about the survey you can call Mathematica's Survey Director, Julita Milliner-Waddell at 609-275-2206.

### **What if I don't have access to a computer?**

If you do not have access to a computer, you can complete the survey by telephone with an interviewer. Please call Mathematica toll free at 1-800-951-7357 to complete your survey.

## ***Payment Questions***

### **How can I receive the maximum incentive for participation?**

You can receive the maximum incentive of \$90 if you complete all three surveys using the web or calling in and completing the survey with a Mathematica interviewer. If you do not use the web to complete the survey and an interviewer from Mathematica calls you to complete the survey, you will receive \$20 for each survey you complete.

## SECTION B: DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS

ALL

**B1. The next questions are about you and your household. By household we mean people who live together and share household finances.**

**What is your current marital status?**

*Select one response*

- Married.....01
- Separated .....02
- Divorced.....03
- Widowed.....04
- Never married .....05
- NO RESPONSE .....M

**SOFT CHECK: IF B1 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**B2. How many people, including yourself, are currently part of your household?**

*Please include people who are temporarily away, for example, at school or in the hospital, and people not related to you.*

Number of current household members

(RANGE 01-20)

- Do Not Reside in a House/ Homeless .....99
- NO RESPONSE .....M

**SOFT CHECK: IF B2= M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**SOFT CHECK: IF B2 IS NOT EMPTY AND B2=99; You have just provided a total number of household members and indicated that you do not reside in a house/are homeless. Please update your response and select only a single response.**

***To continue to the next question without making changes, click the continue button.***

B1 NE 01 AND B2 GT 01

**B3. Do you have a partner, boyfriend, or girlfriend, who is currently part of your household?**

*By household we mean people who live together and share household finances.*

*Select one response*

- Yes, a partner .....01
- Yes, a boyfriend.....02
- Yes, a girlfriend.....03
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF B3 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

(B1=01 AND B2 GT 02) **OR** (B3=01,02 OR 03 AND B2 GT 02) **OR** (B3=00, M AND B2 GE 02)

**B4. How many people in your household are children under 18 years old?**

(00-20)

Children under 18

NO RESPONSE.....M

**SOFT CHECK: IF B4 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**B5. When your job ended, what was the highest level of school you had completed or the highest degree you had received at the time?**

*Select one response*

- Did not complete high school or GED .....01
- High School: Received Diploma .....02
- High School: Received GED .....03
- Certificate of completion .....04
- Some college or postsecondary vocational courses .....05
- 2-Year or 3-Year College Degree (Associate's Degree) or Vocational School Diploma .....06
- 4-Year college degree (Bachelor's Degree) .....07
- Some graduate work/no graduate degree .....08
- Graduate or professional degree ( MA, MBA, PH.D., JD, MD) .....09
- Never attended school.....10
- NO RESPONSE .....M

**SOFT CHECK: IF B5 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**B6. Are you a veteran of any branch of the United States Armed Forces?**

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF B6 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**B7. In general, would you say your health is excellent, good, fair, or poor?**

*Select one response*

- Excellent .....01
- Good .....02
- Fair.....03
- Poor .....04
- NO RESPONSE .....M

**SOFT CHECK: IF B7 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**SECTION C: PRE-UI EMPLOYMENT (SEPARATING JOB ONLY) AND  
UNEMPLOYMENT INSURANCE RECEIPT**

ALL

- C1. The next questions are about the unemployment insurance claim you filed recently and about the job you had just before you filed that claim. According to California’s Employment Development Department (EDD) records, you filed for unemployment insurance benefits on or about [UI CLAIM DATE]. Is that correct?**
- Yes.....01 GO TO C2a
  - No .....00
  - NO RESPONSE .....M

**SOFT CHECK: IF C1 = M; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without making changes, click the continue button.***

C1=00 or M

- C2. When in [UI CLAIM MONTH YEAR], did you file for unemployment insurance benefits?**
- If you filed more than once during that period, please enter the most recent time that you filed for benefits.*
- Even if you have not yet received payments for this claim, please enter when around [UI CLAIM DATE] you filed for unemployment insurance benefits.*
- Select one response*
- Select to enter filing date .....01
  - I did not file .....98 STATUS 380
  - I did not collect benefits/have not collected yet .....99 GO TO C2a
  - NO RESPONSE .....M

**HARD CHECK: IF ANSWER =98, There seems to be a problem with our records. Please call 1-800-951-7357 to speak with an interviewer at Mathematica and enter your telephone number below.**  
[INSERT FIELD FOR PHONE NUMBER]

**HARD CHECK: IF C2 = M; Your response to this question is important. Please provide a response and continue.**



C2=01

**C2\_1. Please enter the month, day and year that you filed for unemployment insurance benefits below.**

*If you filed more than once during that period, please enter the most recent time that you filed for benefits.*

*Even if you never collected benefits, please enter when around [UI CLAIM DATE] you filed for unemployment insurance benefits.*

PROGRAMMER: INSERT DROP DOWN FIELDS

Date filed  
Month Day Year  
(01-12) (01-31) (2014-2015)

NO RESPONSE.....M

**HARD CHECK: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE; I'm sorry, we need to confirm that we are interviewing people with this filing date.**

**HARD CHECK: IF C2\_1 = M; Your response to this question is important. Please provide a response and continue.**

PROGRAMMER BOX C2.1

REPLACE SAMPLE DATA UI CLAIM DATE WITH THIS DATE FOR SUBSEQUENT QUESTIONS.

PROGRAMMER: DATE MUST BE PRIOR TO INTERVIEW DATE.

PROGRAMMER: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE, SHOW CHECK AND STATUS FOR SUPERVISOR REVIEW (Status 380)

C1=01 OR C2 NE 98

**C2a. How did you file your initial claim for unemployment insurance benefits in [UI CLAIM MONTH YEAR]?**

Select one response

- Online using the state website.....01
- Through an automated telephone system .....02
- Over the phone with a staff person .....03
- In person.....04
- By mail.....05
- By fax.....06
- In some other way .....99

Specify  (STRING 50)

NO RESPONSE .....M

**SOFT CHECK: IF C2a = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

**IF OTHER SPECIFY (99): How did you file for unemployment insurance benefits?**

C1=01 OR C2 NE 98

**C2b. Are you currently receiving unemployment insurance benefits?**

*If you are not currently receiving unemployment insurance benefits, do you expect to receive them from this claim?*

Select one response

- Yes, I am currently receiving benefits .....01 GO TO C3
- No, but I expect to receive benefits .....02 GO TO C3
- No, I do not expect to receive benefits .....03 STATUS 380
- No, I started receiving benefits but have stopped .....04
- NO RESPONSE .....M GO TO C3

**SOFT CHECK: IF C2b = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

C2b=00

**C2c. When did you stop receiving unemployment insurance benefits?**

Month Day Year  
(01-12) (01-31) (2014-2015)

NO RESPONSE.....M

**SOFT CHECK: IF C2c = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**SOFT CHECK: IF C2C IS PRIOR TO THE UI CLAIM DATE SAY: "Please provide a date that is after the date you filed for benefits on or about [FILL UI Claim Date]"**

***To continue to the next question without making changes, click the continue button.***

**SOFT CHECK: IF C2C IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."**

**HARD CHECK: IF C2c IS NOT EMPTY AND C2c=99; You have just provided the date you stopped receiving unemployment benefits and reported that you did not collect benefits or have not collected them yet. Please update your response and select only a single response.**

**C2d. Why did you stop receiving unemployment insurance benefits from your claim filed around [UI CLAIM DATE]?**

Select one response

**New Income Sources**

- I was re-employed/started a job; or started my own business.....01

**Benefit Restriction Issues**

- My benefits ran out/were exhausted .....02
- I was disqualified .....03
- I received workmen’s compensation/had case pending.....04
- I was not eligible for UI in the first place; I was denied benefits.....05
- My eligibility period or benefit year ended; time ran out.....06

**Not Available To Work**

- I had an illness or disability.....07
- I voluntarily dropped out of the labor force/went to school.....08
- I got back my immigration papers/had lost my immigration papers .....09
- I went into the military .....10
- I retired or received social security .....11
- I moved .....12

**Other**

- I had too much trouble dealing with or reaching the UI office .....13
- I did not want unemployment insurance anymore.....14
- Some other reason .....99

Specify  (STRING (250))  
 NO RESPONSE .....M

**SOFT CHECK: IF C2d = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

**IF OTHER SPECIFY (99): What was the reason you stopped receiving unemployment insurance benefits?**

ALL

IF C2=99 OR C2b=02, DISPLAY SENTENCE IN PARENTHESES.

- C3. (Even though you have not yet received any payments for this claim, we are very interested in learning about your experience since you filed for benefits.) California's Employment Development Department (EDD) records indicate that you were employed by [SEPARATION EMPLOYER] around [JOB SEPARATION MONTH YEAR]. Is this correct?**
- Yes.....01 GO TO C5
  - No .....00
  - NO RESPONSE .....M

**SOFT CHECK: IF C3 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

C3 = 00, d, OR r

- C4. What was the name of the employer you worked for just before you filed for unemployment benefits in [UI CLAIM MONTH/YEAR]?**
- If you worked for a temporary agency, please enter the name of the agency, not the employer who contracted with the temporary agency.*

Employer name

(STRING 50)

NO RESPONSE.....M

PROGRAMMER BOX C4.1

REPLACE SAMPLE DATA SEPARATION EMPLOYER WITH THIS SEPARATION EMPLOYER FOR SUBSEQUENT QUESTIONS.

**SOFT CHECK: IF C4 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**C5. What kind of company is [SEPARATION EMPLOYER]--what do they make, do, or sell?**

*What was the major product or service of [SEPARATION EMPLOYER]?*

Kind of company

(STRING 255)

NO RESPONSE.....M

**SOFT CHECK: IF C5 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**C6. What kind of work did you do or duties did you have at [SEPARATION EMPLOYER]?**

*What was your occupation?*

Occupation

(STRING 255)

NO RESPONSE.....M

**SOFT CHECK: IF C6 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**C7. Was your job with [SEPARATION EMPLOYER] a seasonal or temporary job? That is, was this a job that you knew from the beginning might only last a few weeks or months?**

Yes.....01

No .....00

NO RESPONSE .....M

**SOFT CHECK: IF C7 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**C8. In what month and year did you first start working at [SEPARATION EMPLOYER]?**

*If you are regularly laid off at the same time each year, such as when the company closes for maintenance or other reasons, please provide the month and year you first started, not the last time you started after your most recent layoff.*

PROGRAMMER: INSERT DROP DOWN FIELDS

Start date ..... GO TO C10  
   
Month Year  
(01-12) (1964-2015)

NO RESPONSE ..... M

**SOFT CHECK: IF C8 = M; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

**SOFT CHECK: IF C8 = MONTH/YEAR IS EQUAL OR LATER THAN MONTH/YEAR OF UI CLAIM DATE; Your start date at [SEPARATION EMPLOYER] should come before the date you applied for UI in [UI CLAIM DATE].**  
**Please update your response and click the continue button.**

"SOFT CHECK: IF C8 IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."

C8 = M for the month and year OR M for year

**C9. How many total years and months did you work at [SEPARATION EMPLOYER]?**

Total years and months at [SEPARATION EMPLOYER]  
Years Months  
(0-40) (00-11)

NO RESPONSE ..... M

**SOFT CHECK: IF C9 = M; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

ALL

**C10. According to California's Employment Development Department (EDD) records, your job at [SEPARATION EMPLOYER] ended in [JOB SEPARATION MONTH YEAR]. Is that correct?**

Select one response

- Yes.....01 GO TO C12
  - No .....00
  - No, my work hours were reduced.....02
- NO RESPONSE ..... M

**SOFT CHECK: IF C10 = M; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

C10 = 00, 02, M  
 IF C10 = 02, "WERE YOUR WORK HOURS REDUCED".

**C11. In what month and year (did your job at [SEPARATION EMPLOYER] end/were your work hours reduced)?**

PROGRAMMER: INSERT DROP DOWN FIELDS

Date hours reduced  
 Month Year  
 (01-12) (2013-2015)

- My (job did not end/work hours were not reduced). I am still employed at [SEPARATION EMPLOYER].....98 Status 380 (Sup Review)
- NO RESPONSE .....M

PROGRAMMER BOX C11.1  
 REPLACE SAMPLE DATA JOB SEPARATION MONTH, YEAR WITH THIS DATE FOR SUBSEQUENT QUESTIONS

"SOFT CHECK: IF C11 IS AFTER INTERVIEW DATE SAY: **"Please provide a date that is before today's date."**

SOFT CHECK: IF C11 = M; **Your response to this question is important. Please provide a response and continue.**  
*To continue to the next question without making changes, click the continue button.*

HARD CHECK: IF ANSWER =98, **There seems to be a problem with our records. Please call 1-800-951-7357 to speak with an interviewer at Mathematica and enter your telephone number below.**  
 [INSERT FIELD FOR PHONE NUMBER]

ALL  
 IF C10=02, "DO" AND "ARE".

**C12. Even if you (did/do) not use them, (were/are) any of the following benefits available to you through your job at [SEPARATION EMPLOYER]?**

Select "yes" if the benefits (are/were) available, but not used.

Select one per row

	Yes	No
a. Health insurance benefits	01 <input type="radio"/>	00 <input type="radio"/>
b. Paid sick days	01 <input type="radio"/>	00 <input type="radio"/>
c. A retirement savings or pension plan	01 <input type="radio"/>	00 <input type="radio"/>

SOFT CHECK: IF ANY ROWS ARE EMPTY; **You have missed one or more questions on this page. Please review your answers and provide the missing response(s). To continue to the next question without making changes, click the continue button.**



ALL  
IF C10=02, "WORK HOURS WERE REDUCED"

**C13. How many hours per week, including regular overtime hours, did you usually work at [SEPARATION EMPLOYER] before your (job ended/work hours were reduced)?**

*On average--your best estimate is fine.*

Hours per week  
(RANGE 1-80)

- Varies.....v
- NO RESPONSE .....M

**SOFT CHECK: IF C13 = M; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without making changes, click the continue button.***

**HARD CHECK: IF C13 IS NOT EMPTY AND C13=v; You have just provided a total number of hours and indicated that the total number of hours varies. Please update your response and select only a single response.**

C13=M or v

**C14. Would you say you worked less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week at [SEPARATION EMPLOYER]?**

*On average--your best estimate is fine.*

*Select one response*

- Less than 20 hours per week .....01
- Between 20 and 29 hours per week .....02
- Between 30 and 34 hours per week .....03
- 35 or more hours per week.....04
- NO RESPONSE .....M

PROGRAMMER BOX C14.1  
IF C10 = 02 (HOURS REDUCED), GO TO C14a. OTHERWISE  
GO TO C15.

**SOFT CHECK: IF C14 = M; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without making changes, click the continue button.***

C10=02

**C14a. How many hours per week did you usually work at [SEPARATION EMPLOYER] after your work hours were reduced?**

*On average--your best estimate is fine.*

Hours per week

(RANGE 1-80)

- Varies.....V
- NO RESPONSE .....M

**SOFT CHECK: IF C14a = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**SOFT CHECK: IF C14a IS > OR = C13 OR C14a IS GREATER THAN RANGE CODED IN C14; You have just provided a total number of hours greater than or equal to the previous question. Please update your response indicating your REDUCED number of hours**

**HARD CHECK: IF C14a IS NOT EMPTY AND C14a=v; You have just provided a total number of hours and indicated that the total number of hours varies. Please update your response and select only a single response.**

C14a=M

**C14b. Would you say that after your work hours were reduced you usually worked less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week at [SEPARATION EMPLOYER]?**

*On average--your best estimate is fine.*

*Select one response*

- Less than 20 hours per week .....01
- Between 20 and 29 hours per week .....02
- Between 30 and 34 hours per week .....03
- 35 or more hours per week.....04
- NO RESPONSE .....M

**SOFT CHECK: IF C14b = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL
IF C10=02, "WORK HOURS WERE REDUCED"

**C15. What was your usual pay, including tips, bonuses and commissions at this job before taxes or other deductions were taken before your (job ended/work hours were reduced)?**

*Your best estimate is fine.*  
*You may use a decimal point in your response, but please do not include commas, dashes or other punctuation.*

PROGRAMMER: ADD DOLLAR SIGN TO FIELD

Amount	Pay Period	
<input type="text"/>	<input type="text"/>	GO TO C16d
(\$5.00 - \$500,000.00)		

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Select one response
- Per hour .....01
  - Per week.....02
  - Once every two weeks .....03
  - Twice a month .....04
  - Per month .....05
  - Per year .....06
  - Some other pay period .....99
- Specify  (STRING 250)
- NO RESPONSE .....M

<p><b>SOFT CHECK: IF C15 = M; Your response to this question is important. Please provide a response and continue.</b></p> <p><b>To continue to the next question without making changes, click the continue button.</b></p>
<p><b>SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?</b></p> <p>PER HOUR: &gt;\$50; PER WEEK: &gt;\$2,000; PER YEAR: &gt;\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: &gt;\$4,000; PER MONTH: &gt;\$8,000</p>
<p><b>HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.</b></p>
<p><b>IF OTHER SPECIFY (99): What category would best describe your usual pay, including tips, bonuses and commissions at this job <u>before</u> taxes or other deductions were taken before your (job ended/work hours were reduced)?</b></p>

C15=M

**C16a. Please try to estimate your annual pay at [SEPARATION EMPLOYER]. Would you say your annual earnings were less than \$30,000 or \$30,000 or more?**

- Less than \$30,000 .....01 GO TO C16c
- \$30,000 or more .....02
- NO RESPONSE .....M

**SOFT CHECK: IF C16a = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

C16a=02

**C16b. Would you say they were...**

*Select one response*

- \$30,000 to under \$45,000, .....01
- \$45,000 to under \$60,000, .....02
- \$60,000 to under \$75,000, .....03
- \$75,000 to under \$90,000, .....04
- \$90,000 to under \$105,000, or .....05
- \$105,000 or more? .....06
- NO RESPONSE .....M

**SOFT CHECK: IF C16b = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

C16a=01

**C16c. Would you say they were...**

*Select one response*

- Less than \$5,000, .....01
- \$5,000 to under \$10,000, .....02
- \$10,000 to under \$15,000, .....03
- \$15,000 to under \$20,000, .....04
- \$20,000 to under \$25,000, or .....05
- \$25,000 to under \$30,000? .....06
- NO RESPONSE .....M

PROGRAMMER BOX C16C.1  
IF C10 = 02 (HOURS REDUCED), GO TO C16d. OTHERWISE  
GO TO C17.

**SOFT CHECK: IF C16c = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

C10=02

**C16d. And what is your usual pay now--including tips, bonuses and commissions at this job before taxes or other deductions are taken?**

*Your best estimate is fine.*

*Please do not include commas, dashes, or other punctuation in your response.*

PROGRAMMER: ADD DOLLAR SIGN TO FIELD

Amount

(\$5.00 - \$500,000.00)

Pay Period

GO TO C17

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Per hour .....01
- Per week.....02
- Once every two weeks .....03
- Twice a month .....04
- Per month .....05
- Per year .....06
- Some other pay period .....99

Specify

(STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF C16d = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?**

PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.**

**IF OTHER SPECIFY (99): What category would best describe usual pay now?**

C16d=M

**C16e. Please try to estimate your current annual pay at [SEPARATION EMPLOYER]. Would you say your annual earnings are less than \$30,000 or \$30,000 or more?**

- Less than \$30,000 .....01 GO TO C16g
- \$30,000 or more .....02
- NO RESPONSE .....M GO TO C18

**SOFT CHECK: IF C16e = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

C16e=02

**C16f. Would you say they were...**

*Select one response*

- \$30,000 to under \$45,000, .....01
- \$45,000 to under \$60,000, .....02
- \$60,000 to under \$75,000, .....03
- \$75,000 to under \$90,000, .....04
- \$90,000 to under \$105,000, or .....05
- \$105,000 or more? .....06
- NO RESPONSE .....M

**SOFT CHECK: IF C16f = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

C16e=01

**C16g. Would you say they were...**

*Select one response*

- Less than \$5,000, .....01
- \$5,000 to under \$10,000, .....02
- \$10,000 to under \$15,000, .....03
- \$15,000 to under \$20,000, .....04
- \$20,000 to under \$25,000, or .....05
- \$25,000 to under \$30,000? .....06
- NO RESPONSE .....M

**SOFT CHECK: IF C16g = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

PROGRAMMER BOX C16G.1

IF C10 = 02, GO TO C18.

C10 NE 02

**C17. What was the main reason that your job at [SEPARATION EMPLOYER] ended? Was it because...**

Select one response

- You were laid off,.....01  
PROGRAMMER:SHOW IN HOVER/LINK: (Include: reorganization/  
downsizing/ company sold/ company moved/ company went out of business/  
plant or facility moved or closed/reduction in force or rif'ed/job or position  
eliminated)
  - You retired, .....02 GO TO C21
  - You were discharged or fired,.....03 GO TO C21
  - You quit, or .....04 GO TO C21
  - Some other reason? .....05
- Specify  (STRING 250)
- NO RESPONSE .....M GO TO C21

**SOFT CHECK: IF C17 = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

**IF OTHER SPECIFY (99): What was the main reason your job at [SEPARATION EMPLOYER] ended?**

C17=01, 10, OR 99

IF C10=02 "WORK HOURS WERE REDUCED, DID YOU EXPECT THAT TO BE TEMPORARY"

**C18. At the time that your [(job at [SEPARATION EMPLOYER] ended, did you expect your job separation to be temporary--that is, did you think you would be recalled)/(work hours were reduced, did you expect that to be temporary)]?**

- Yes..... 1
  - No .....0 GO TO C21
- NO RESPONSE .....M GO TO C21

**SOFT CHECK: IF C18 = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**



C18=01

IF C10=02, "WORK HOURS WERE REDUCED" AND "WHEN YOUR REGULAR HOURS WOULD BE REINSTATED"

- C19. When your (job at [SEPARATION EMPLOYER] ended/work hours were reduced), were you given a specific date (to return to work/when your regular hours would be reinstated)?**
- Yes.....01
  - No .....00 GO TO C21
  - NO RESPONSE .....M GO TO C21

**SOFT CHECK: IF C19 = M; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

C19=01

IF C10=02, "TOLD YOUR HOURS WOULD BE REINSTATED"

- C20. What was the date you were (given to return to work/told your hours would be reinstated)?**
- PROGRAMMER: INSERT DROP DOWN FIELDS
- Date  
 Month Day Year  
 (1-12) (1-31) (2013-2015)
- NO RESPONSE.....M

**SOFT CHECK: IF C20 = M; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

ALL

- C21. Prior to the claim filed in [UI CLAIM MONTH/YEAR], had you received unemployment insurance benefits within the past ten years?**
- Yes.....01
  - No .....00
  - NO RESPONSE .....M

**SOFT CHECK: IF C21= M; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

**SECTION D: JOB SEARCH AND OFFERS**

ALL
IF C10=02, "WORK HOURS WERE REDUCED"

**D1. The next questions ask about what you may have done to look for work after your (job with [SEPARATION EMPLOYER] ended/work hours were reduced). How soon after your (job ended in [JOB SEPARATION MONTH]/work hours were reduced) did you begin to look for work? Would you say it was...**

<p>PROGRAMMER BOX D1.1</p> <p>IF INTERVIEW DATE MINUS UI CLAIM DATE IS FEWER THAN SEVEN WEEKS, SHOW CHOICES 01 THROUGH 04 ONLY. IF FEWER THAN 9 WEEKS, SHOW CHOICES 01 THROUGH 05.</p>
--

*Select one response*

- Immediately, .....01
- Within 1 to 2 weeks, .....02
- Within 3 to 4 weeks, .....03
- Within 5 to 6 weeks, .....04
- Within 7 to 8 weeks, .....05
- More than 8 weeks later, .....06
- I began looking for work prior to losing my job/my hours being reduced, or.....98
- I have not begun to look for work? .....99 GO TO D4
- NO RESPONSE .....M

<p><b>SOFT CHECK: IF D1 = M; Your response to this question is important. Please provide a response and continue.</b></p> <p><b><i>To continue to the next question without making changes, click the continue button.</i></b></p>
--

D1 NE 99
----------

- D2. Since [JOB SEPARATION MONTH], have you applied for a job?**
- Yes.....01
  - No .....00 GO TO D4
  - NO RESPONSE .....M GO TO D4

<p><b>SOFT CHECK: IF D2 = M; Your response to this question is important. Please provide a response and continue.</b></p> <p><b><i>To continue to the next question without making changes, click the continue button.</i></b></p>
--

D2=01

**D3. Since [JOB SEPARATION MONTH], did you apply for any jobs that would require you to relocate?**

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF D3 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**D4. Have you received any job offers since [JOB SEPARATION MONTH]?**

*If you were recalled to your old job, select "yes."*

- Yes.....01
- No .....00 GO TO D9
- NO RESPONSE .....M GO TO D9

**SOFT CHECK: IF D4 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D4=01

**D4a. How many job offers have you received since [JOB SEPARATION MONTH]?**

NUMBER OF JOB OFFERS RECEIVED

(01-10)

NO RESPONSE .....M

**SOFT CHECK: IF D4a = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D4=01

IF D4a=01, "THAT JOB OFFER"; IF D4a GT 01, "ANY OF THOSE JOB OFFERS"

**D4b. Did you accept (that job offer/any of those job offers)?**

*Select one response*

- Yes, job started.....01 GO TO D9
- Yes, but job has not started.....02
- No .....00
- I have not decided .....d
- NO RESPONSE .....M

**SOFT CHECK: IF D4ba = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D4b=02, 00, d OR M

IF D4A GT 1, "OFFERS" AND DISPLAY SENTENCE IN PARENTHESES AND "BEST"

IF D4B=2, "ACCEPTED" AND "IS" ELSE "RECEIVED" AND "WAS"

**D5. To help us better understand the job market, we'd like to ask a few questions about the job offer(s) you (received/accepted). (If you received more than one job offer, please think about the best job offer you received.) What (was/is) the offered pay rate, including tips, bonuses and commissions for the (best) job offer you (received/accepted)?**

*The best job offer is what that means to you. You can think about things like the salary offered, benefits, location, and other factors that are important to you.*

*Your best estimate is fine.*

*You may use a decimal point in your response, but please do not include commas, dashes or other punctuation.*

Amount

(\$5.00 - \$500,000.00)

Pay Period

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Per hour .....01
- Per week.....02
- Once every two weeks .....03
- Twice a month .....04
- Per month .....05
- Per year .....06
- Some other pay period .....99

Specify

(STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF D5 = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

**SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?**

PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.**

**IF OTHER SPECIFY (99): What category would best describe the offered pay rate, including tips, bonuses and commissions for the (best) job offer you received ?**

D4b=02, 00, d OR M

**D5a. How many hours of work per week were included in the job offer?**

*On average--your best estimate is fine.*

Hours per week

D6

(RANGE 1-80)

- Varies.....v
- NO RESPONSE .....M

**SOFT CHECK: IF D5a = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D5a=v, OR m

**D5b. Would you say that job offered less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

*On average--your best estimate is fine.*

*Select one response*

- Less than 20 hours per week .....01
- Between 20 and 29 hours per week .....02
- Between 30 and 34 hours per week .....03
- 35 or more hours per week.....04
- NO RESPONSE .....M

**SOFT CHECK: IF D5b = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D4b=02, 00, d OR M
IF D4B=2, "ARE," ELSE "WERE"

**D6. (Were/Are) any of the following benefits included in that job offer?**  
PROGRAMMER: CODE ONE PER ROW

	Select one per row	
	Yes	No
a. Health insurance benefits	01 <input type="radio"/>	00 <input type="radio"/>
b. Paid sick days	01 <input type="radio"/>	00 <input type="radio"/>
c. A retirement savings or pension plan	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s). To continue to the next question without making changes, click the continue button.**

D4b=02, 00, d OR M
IF D4B=2, "DOES," ELSE "DID"

**D7. (Did/Does) the job offered require relocation?**

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF D7 = M; Your response to this question is important. Please provide a response and continue. To continue to the next question without making changes, click the continue button.**

D4b=00, d OR M
IF D4b=d, "IS" AND "HAVE NOT DECIDED WHETHER TO ACCEPT"
IF D4a GT1, "BEST"

**D8. There are many reasons why people sometimes do not accept a job offer. What (was/is) the main reason why you (did not accept/have not decided whether to accept) the (best) job that you were offered?**

(STRING 250)  
NO RESPONSE.....M

**SOFT CHECK: IF D8 = M; Your response to this question is important. Please provide a response and continue. To continue to the next question without making changes, click the continue button.**

ALL

**D9. The next questions ask about services you may have received or used at America’s Job Center of California or another American Job Center. Please include services received in person as well as on-line or by telephone. Since [JOB SEPARATION MONTH YEAR], have you...**

PROGRAMMER: CODE ONE PER ROW

	Select one per row	
	Yes	No
a. Used a resource room PROGRAMMER:SHOW IN HOVER/LINK: <i>Each American Job Center usually has an area open to anyone, typically called a resource room. In these areas, you can use computers and the Internet to look for a job, and you can get information about specific jobs, different careers, and services available in the community.</i>	01 <input type="radio"/>	00 <input type="radio"/>
b. Attended any workshops PROGRAMMER:SHOW IN HOVER/LINK: <i>A workshop involves a small group of people coming together with a leader or instructor to learn how to do something, like use a computer, write a resume, or conduct a job search.</i>	01 <input type="radio"/>	00 <input type="radio"/>
c. Taken either tests or assessments	01 <input type="radio"/>	00 <input type="radio"/>
d. Attended meetings for either job clubs or job groups PROGRAMMER:SHOW IN HOVER/LINK: <i>These groups involve getting together with other job seekers for support and to talk about job leads and ways to find jobs.</i>	01 <input type="radio"/>	00 <input type="radio"/>
e. Received either career counseling or one-on-one assistance to support you in your job search or training	01 <input type="radio"/>	00 <input type="radio"/>
f. Received labor market information about what occupations were in demand in your local area, state, or region	01 <input type="radio"/>	00 <input type="radio"/>
g. Received information on education or job training programs	01 <input type="radio"/>	00 <input type="radio"/>
h. Registered with either the Employment Service or your state’s job bank	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).**

**To continue to the next question without making changes, click the continue button.**



ANY OF D9a to D9h=01

**D10. How useful were the services you received through America’s Job Center of California in helping you to search for a job?**

*Include other American Job Centers if you used one.*

*Select one response*

- Very useful.....01
- Somewhat useful .....02
- Not very useful.....03
- Not at all useful.....04
- NO RESPONSE .....M

**SOFT CHECK: IF D10 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

IF D4b =01, “INCLUDING THE JOB OFFER YOU ACCEPTED”

**D11. (Including the job offer you accepted), Are you currently working at a job for pay? Please include both part-time and full-time jobs, as well as any self-employment jobs held for pay or profit.**

*Select one response*

- Yes.....01 GO TO F2
- No .....00
- No, I accepted a job but have not started.....02
- NO RESPONSE .....M

**HARD CHECK: IF D11 = M; Your response to this question is important. Please provide a response and continue.**

PROGRAMMER: IF D1=99 AND D11 NE 01, SKIP TO D15

D11 NE 01 AND D1 NE 99

**D12. Did you look for work last week?**

- Yes.....01
- No .....00 GO TO D15
- NO RESPONSE .....M GO TO D15

**SOFT CHECK: IF D12 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D12=01

**D13. Below is a list of things people sometimes do when looking for work. Please indicate whether you did any of these things to look for work last week.**

**Last week, did you...**

PROGRAMMER:SHOW IN HOVER/LINK: *Your responses will be combined with those of others. Your specific responses will not be shared with the Department of Labor or any other agency.*

Select one per row

	Yes	No
a. Contact either a private employment or placement agency	01 <input type="radio"/>	00 <input type="radio"/>
b. Use services from America's Job Center of California or another American Job Center	01 <input type="radio"/>	00 <input type="radio"/>
c. Contact your former employer	01 <input type="radio"/>	00 <input type="radio"/>
d. Contact friends, relatives or professional associates about job openings	01 <input type="radio"/>	00 <input type="radio"/>
e. Use the internet, including social media sites either to look for or apply for work	01 <input type="radio"/>	00 <input type="radio"/>
f. Answer any want ads in newspapers or other publications	01 <input type="radio"/>	00 <input type="radio"/>
g. Apply directly to places that you might want to work	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s). To continue to the next question without making changes, click the continue button.**

D12=01

**D14. About how many hours did you spend looking for work last week?**

*Your best estimate is fine.*

Hours spent looking for work last week

GO TO E1

(01-80)

NO RESPONSE.....M

**SOFT CHECK: IF D14 = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

D14=M

**D14a. Would you say you spent between...**

*Select one response*

- 1 and 5 hours, .....01
- 6 and 10 hours, .....02
- 11 and 20 hours, .....03
- 21 and 30 hours, .....04
- 31 and 40 hours, or .....05
- More than 40 hours looking for work last week? .....06
- NO RESPONSE .....M

**SOFT CHECK: IF D14a = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

PROGRAMMER BOX D14A.1  
GO TO E1.

D1=99 OR D12=00 OR M

IF D1=99, "HAVE NOT BEGUN TO LOOK FOR WORK"

**D15. People have different reasons for not looking for work. What is the main reason that you (have not begun to look for work/did not look for work last week)?**

Please write in your main reason below .....99

(STRING 100)

NO RESPONSE .....M

**SOFT CHECK: IF D15 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

## SECTION E: RE-EMPLOYMENT EXPECTATIONS

PROGRAMMER SKIP BOX D15.1  
IF D11=01 (CURRENTLY WORKING) - GO TO F1.

D11 NE 01

IF D15=01, "YOUR NEW JOB"

IF D15=04, "BE RECALLED TO YOUR OLD JOB".

IF D15=05, "HAVE YOUR WORK HOURS REINSTATED". OTHERWISE, "START A NEW JOB".

**E1. These next questions ask about your outlook on your employment situation. As of today, how many weeks or months do you think it will take you to (start (a/your) new job/be recalled to your old job/have your work hours reinstated)?**

*Your best estimate is fine.*

Number

Period

PROGRAMMER: USE PERIOD OPTIONS BELOW

Weeks .....01

Months .....02

Years .....03

NO RESPONSE .....M

Check here if you do not want to work .....98 GO TO F1

**SOFT CHECK: IF E1 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**SOFT CHECK: IF E1 IS NOT EMPTY AND E1=98; You have just provided a total number of weeks or months and indicated that you do not want to work. Please update your response and select only a single response.**

***To continue to the next question without making changes, click the continue button.***

E1=M, or E1 Per=M

**E1a. Do you think it would take...**

*Your best estimate is fine.*

*Select one response*

- Two weeks or less, .....01
- More than 2 weeks up to 1 month, .....02
- More than 1 month, up to 2 months, .....03
- More than 2 months, up to 3 months,.....04
- More than 3 months, up to 6 months,.....05
- More than 6 months, up to 9 months,.....06
- More than 9 months, up to one year, or .....07
- More than one year? .....08
- I cannot estimate how long it will take .....09
- I do not want to work .....98 GO TO F1
- NO RESPONSE .....M

PROGRAMMER BOX E1A.1  
 IF D4b=01 or D11=02—ACCEPTED JOB OFFER--SKIP TO F1,  
 OTHERWISE CONTINUE TO E2

**SOFT CHECK: IF E1a = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

ALL

**E2. When looking for a job, people have different needs and requirements. For these next questions, please suppose someone offered you a job today and think about what is most important to you. For example, you might think about things like salary, work schedule, fringe benefits, location, how interested you are in the work, the costs of taking a job which might include child care and transportation expenses, and other job attributes.**

**Which of the following benefits must be offered by a job for you to take it? Must the job offer adequate...**

PROGRAMMER:SHOW IN HOVER/LINK: *Adequate for your needs.*

PROGRAMMER: CODE ONE PER ROW

*Select one per row*

	Yes	No
a. Health insurance benefits	01 <input type="radio"/>	00 <input type="radio"/>
b. Paid sick days	01 <input type="radio"/>	00 <input type="radio"/>
c. A retirement savings or pension plan	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s). To continue to the next question without making changes, click the continue button.**

ALL

**E3. What is the lowest wage or salary you are willing to accept, before deductions, for the type of work you are looking for?**

*You may use a decimal point in your response, but please do not include commas, dashes or other punctuation.*

Amount  Pay Period

(\$5.00 - \$500,000.00)

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Per hour .....01
- Per week.....02
- Once every two weeks .....03
- Twice a month .....04
- Per month .....05
- Per year .....06
- NO RESPONSE .....M

**SOFT CHECK: IF E3 = M; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.**

**SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?**  
 PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

E3 NE M

**E3a. And how many hours per week would you expect to work in order to receive this wage or salary?**

*On average--your best estimate is fine.*

Hours per week .....E4

(RANGE 1-80)

- Varies.....v
- NO RESPONSE .....M

**SOFT CHECK: IF E3a = M; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

E3a=v, d, OR r

**E3b. Would you say that you would expect to work less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

*On average--your best estimate is fine.*

*Select one response*

- Less than 20 hours per week .....01
- Between 20 and 29 hours per week .....02
- Between 30 and 34 hours per week .....03
- 35 or more hours per week.....04
- NO RESPONSE .....M

**SOFT CHECK: IF E3b = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**E4. How likely do you think it is that you will need to relocate for a job that meets your requirements?**

*Select one response*

- Very likely .....01
- Somewhat likely.....02
- Somewhat unlikely.....03
- Very unlikely .....04
- NO RESPONSE .....M

**SOFT CHECK: IF E4 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

## SECTION F: RE-EMPLOYMENT

PROGRAMMER SKIP BOX E4.1  
IF D11=01, GO TO F2

D11 NE 01 OR C10=02

IF C10=02, "WORK HOURS WERE REDUCED" AND "ANOTHER"

**F1. The next questions are about jobs you may have had since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced).**

**Since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced) in [JOB SEPARATION MONTH], have you started working at (a/another) job for pay?**

*Include both part-time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit, even if you held them for only a short time.*

- Yes.....01 GO TO F4  
 No .....00 GO TO G1  
NO RESPONSE .....M GO TO G1

**SOFT CHECK: IF F1=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without providing a response, click the continue button.***

D11=01

**F2. Do you currently work 35 hours or more per week?**

- Yes.....01 GO TO F4  
 No .....00  
NO RESPONSE .....M

**SOFT CHECK: IF F2=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without providing a response, click the continue button.***

F2 NE 01

**F3. Do you want to work a full-time workweek of 35 hours or more per week?**

- Yes.....01  
 No .....00  
NO RESPONSE .....M

**SOFT CHECK: IF F3=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without providing a response, click the continue button.***



F1=01 OR D11=01

IF D11=01, "INCLUDING YOUR CURRENT JOB"

**F4. (Including your current job) how many different jobs have you had since [JOB SEPARATION MONTH]?**

*Please include both part time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit.*

PROGRAMMER:SHOW TWO BULLETS BELOW IN HOVER/LINK:

- *If a job that was interrupted by two or more unpaid weeks, count as separate jobs, even if it is with the same employer. If the separation was less than two weeks, count it as one job.*
- *Treat jobs with temporary agencies and self-employed consulting jobs as one job, regardless of the number of assignments.*

▼ Number of jobs

(01-05)

NO RESPONSE.....M

**HARD CHECK: IF F4 = M; You mentioned in a previous question that you are currently working. You just mentioned that you have 0 jobs. Click [here](#) to go back and change your answer about currently working. You may also change your answer below.**

PROGRAMMER LOOP BOX F4.1  
ALLOW FOR NUMBER OF JOBS REPORTED AT F4.  
ASK F5 ACROSS ALL JOBS FIRST, THEN ASK F6, THEN ASK F6a-F18 FOR ALL JOBS.

F1=01 OR D11=01

IF C10=02, "WORK HOURS WERE REDUCED"

IF D11=01 AND F4=01, USE THIS TEXT ONLY "The next questions are about your current job."

IF D11=01 AND F4=01, USE THIS TEXT ONLY "Please enter the name of your current employer."

**F5. JOB [1]: (The next questions are about your current job). (Please enter the name of your current employer.) Starting with the first job, please enter the names of all of the companies you worked for after your (job ended/work hours were reduced) in [JOB SEPARATION MONTH YEAR].**

JOB 1 (STRING 50)

JOB 2 (STRING 50)

JOB 3 (STRING 50)

JOB 4 (STRING 50)

JOB 5 (STRING 50)

NO RESPONSE.....M

**HARD CHECK: IF F5=NO RESPONSE; Your response to this question is important. Please provide a response and continue. If you have not had [FILL NUMBER AT F4] jobs, please click here to return to that question and update the number of jobs. PROGRAMMER: PROVIDE LINK TO F4 SO THAT RESPONDENT CAN UPDATE RESPONSE**

ALL

**F6. Please confirm that since [JOB SEPARATION MONTH YEAR] you worked at [FILL F5 NAMES FOR NEWJOB 1-NEWJOB5]. Is this correct?**

Yes.....01

No, [click here to update the number of jobs](#)

No, [click here to update the job name\(s\)](#)

NO RESPONSE.....M

PROGRAMMER BOX F6.1

PROVIDE LINKS TO RETURN TO F4 AND F5 SO THAT R CAN UPDATE THE NUMBER AND NEWJOB1-NEWJOB5 NAMES.

**SOFT CHECK: IF F6=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without providing a response, click the continue button.***

ALL

F6a. Is [NEWJOB1-NEWJOB5] the same employer you worked for in [JOB SEPARATION MONTH YEAR]?

- Yes.....01
- No .....00
- NO RESPONSE .....M

SOFT CHECK: IF F6a=M; **Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without providing a response, click the continue button.**

ALL

F7. On what date did you first start working at [NEWJOB1-NEWJOB5]?

*Your best estimate is fine.*

PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

Month    Day    Year

(1-12) (1-31) (1964 - 2015)

GO TO F9

NO RESPONSE..... M

SOFT CHECK: IF F7 MONTH OR F7 YEAR = NO RESPONSE; **Please provide an answer to this question and continue.**  
**To continue to the next question without providing a response, click the continue button.**

"SOFT CHECK: IF F7 IS AFTER INTERVIEW DATE SAY: **"Please provide a date that is before today's date."**

F7 = M

F8. About how many weeks or months ago did you start working at [NEWJOB1-NEWJOB5]?

Your best estimate is fine.

Number [ ] Period [ ]

(0-99)

PROGRAMMER: USE PERIOD OPTIONS BELOW

- Weeks.....01
Months.....02
NO RESPONSE .....M

SOFT CHECK: IF F8 = NO RESPONSE; Please provide an answer to this question and continue. To continue to the next question without providing a response, click the continue button.

ALL

F9. On what date did your job at [NEWJOB1-NEWJOB5] end?

Your best estimate is fine.

PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

Month [ ] Day [ ] Year [ ]

(1-12) (1-31) (2014-2015)

GO TO F14

Check here if you are still at [EMPLOYER NAME]..... 98 GO TO F11

NO RESPONSE..... M

SOFT CHECK: IF F9 MONTH OR F9 YEAR = NO RESPONSE; Please provide an answer to this question and continue. To continue to the next question without providing a response, click the continue button.

SOFT CHECK: IF DATE REPORTED IN F9 IS EARLIER THAN THE START DATE REPORTED IN F7: Your end date at [NEWJOB1-NEWJOB5] should come after your start date of [fill F7 date]. Please update your response and click the continue button.

"SOFT CHECK: IF F9 IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."

HARD CHECK: IF F9 IS NOT EMPTY AND F9=98; You have just provided an end date for your job at [NEWJOB1-NEWJOB5] and indicated that you are still working at [NEWJOB1-NEWJOB5]. Please update your response and select only a single response.

SOFT CHECK ABOUT THE LAST JOB, IF D11=01 (CURRENTLY WORKING) OR C10= 02 (HOURS REDUCED), CHECK THAT AT LEAST ONE OF NEWJOB1-NEWJOB5=98 (STILL AT JOB). IF NO, SAY: Earlier you indicated that you are currently working, but reported an end date for each of your jobs. In order to continue, please select the question that needs to be corrected and update your response.

PROGRAMMER: SHOW QUESTION AND RESPONSE FOR C10, D11, F9 (FOR NEWJOB 1-NEWJOB5). E.G.:

Question	Response
<input type="radio"/> Your job at [SEPARATION EMPLOYER] ended in [JOB SEPARATION MONTH YEAR]. Is that correct?	[FILL YES, NO, NO MY HOURS WERE REDUCED, RESPONSE MISSING]
<input type="radio"/> Are you currently working at a job for pay?	[FILL YES, NO, RESPONSE MISSING]
<input type="radio"/> [NEWJOB1] end date	[FILL F9 DATE FOR NEWJOB1]
<input type="radio"/> [NEWJOB 2] end date	[FILL F9 DATE FOR NEWJOB 2]
<input type="radio"/> [NEWJOB 3] end date	[FILL F9 DATE FOR NEWJOB 3]
<input type="radio"/> [NEWJOB 4] end date	[FILL F9 DATE FOR NEWJOB 4]
<input type="radio"/> [NEWJOB 5] end date	[FILL F9 DATE FOR NEWJOB 5]

F9 = M or F9= M for Month/Day or Year

**F10. Would you say your job at [NEWJOB1-NEWJOB5] ended...**

*Your best estimate is fine.*

*Select one response*

- Within the past two weeks, .....01
- Between 3 and 4 weeks ago, .....02
- Between 5 and 6 weeks ago, .....03
- Between 7 and 8 weeks ago, or .....04
- More than 8 weeks ago? .....05
- NO RESPONSE .....M

**SOFT CHECK: IF F10 = NO RESPONSE; Please provide an answer to this question and continue. To continue to the next question without providing a response, click the continue button.**

F9 =98

**F11. What kind of work do you do or duties do you have at [NEWJOB1-NEWJOB5]?**

*What (is/was) your occupation?*

(STRING 250)

NO RESPONSE.....M

**SOFT CHECK: IF F11=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without providing a response, click the continue button.***

F9=98

**F12. What kind of company is this—what do they make, sell, or do?**

(STRING 250)

NO RESPONSE.....M

**SOFT CHECK: IF F12=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without providing a response, click the continue button.***

F9=98

**ALL JOBS:**

**F13. Are any of the following benefits available to you at [NEWJOB1-NEWJOB5]?**

*Select “yes” if the benefits are available, but not used. If the benefits were or will be available to you after a standard probationary period, select “yes”, even if not used.*

*Select one per row*

	Yes	No
a. Health insurance benefits	01 <input type="radio"/>	00 <input type="radio"/>
b. Paid sick days	01 <input type="radio"/>	00 <input type="radio"/>
c. A retirement savings or pension plan	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).**

***To continue to the next question without making changes, click the continue button.***

ALL  
IF F9=98, "DO" ELSE "DID"

**F14. How many hours per week, including regular overtime hours [do/did] you usually work at [NEWJOB1-NEWJOB5]?**

*On average. Your best estimate is fine.*

Hours per week  
(01-80)

- Varies.....V
- NO RESPONSE .....M

**SOFT CHECK: IF F14=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without providing a response, click the continue button.***

**HARD CHECK: IF F14 IS NOT EMPTY AND F14=v; You have just provided a total number of hours and indicated that the total number of hours varies. Please update your response and select only a single response.**

F14 =M OR F14=v  
IF F9=98, "WORK" ELSE "WORKED"

**F15. Would you say you [work/worked] less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

*On average. Your best estimate is fine.*

*Select one response*

- Less than 20 hours per week .....01
- Between 20 and 29 hours per week .....02
- Between 30 and 34 hours per week .....03
- 35 or more hours per week.....04
- NO RESPONSE .....M

**SOFT CHECK: IF F15=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without providing a response, click the continue button.***

ALL
IF F9=98, "IS" ELSE "WAS"

**F16. What [is/was] your usual pay, including tips, bonuses and commissions at [NEWJOB1-NEWJOB5] before taxes or other deductions are taken?**

*Your best estimate is fine.*  
*You may use a decimal point in your response, but please do not include commas, dashes or other punctuation.*

Amount	Pay Period	
<input type="text"/>	<input type="text"/>	GO TO F18
(\$5.00 - \$500,000.00)		

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Per hour .....01
  - Per week.....02
  - Once every two weeks .....03
  - Twice a month .....04
  - Per month .....05
  - Per year .....06
  - Some other pay period .....99
- Specify  (STRING 250)
- NO RESPONSE .....M

<p><b>SOFT CHECK: IF F16=NO RESPONSE; Your response to this question is important. Please provide a response and continue.</b></p> <p><b><i>To continue to the next question without providing a response, click the continue button.</i></b></p>
<p><b>SOFT CHECK: IF F16oth=NO RESPONSE; Your response to this question is important. Please provide a response and continue.</b></p> <p><b><i>To continue to the next question without providing a response, click the continue button.</i></b></p>
<p><b>SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?</b></p> <p>PER HOUR: &gt;\$50; PER WEEK: &gt;\$2,000; PER YEAR: &gt;\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: &gt;\$4,000; PER MONTH: &gt;\$8,000</p>
<p><b>HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.</b></p>



F16=M OR F16=M FOR AMOUNT OR PER

IF F9=98, "ARE" ELSE "WERE"

**F17. Please try to estimate your annual pay at [NEWJOB1-NEWJOB5]. Would you say your annual earnings [are/were]...**

*Select one response*

- Less than \$10,000 per year, .....01
- \$10,000 or more, but less than \$20,000 per year, .....02
- \$20,000 or more but less than \$30,000 per year, .....03
- \$30,000 or more but less than \$40,000 per year, .....04
- \$40,000 or more but less than \$50,000 per year, .....05
- \$50,000 or more but less than \$75,000 per year, .....06
- \$75,000 or more but less than \$100,000 per year, or .....07
- More than \$100,000 per year? .....08
- NO RESPONSE ..... M

**SOFT CHECK: IF F17= M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

PROGRAMMER SKIP BOX F17.1

IF F9=98, GO TO PROGRAMMER BOX F18.1, ELSE CONTINUE

**F18. What was the main reason this job ended?**

Select one response

- You were laid off .....01  
PROGRAMMER:SHOW IN HOVER/LINK: (Include: reorganization/  
downsizing/ company sold/ company moved/ company went out of business/  
plant or facility moved or closed/ reduction in force or rif'ed/ job or position  
eliminated)
  - You retired .....02
  - You were discharged or fired.....03
  - You quit.....04
  - Some other reason? .....99
- Specify  (STRING 250)
- NO RESPONSE .....M

**SOFT CHECK: IF F17= M; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

PROGRAMMER LOOP BOX F18.1  
RETURN TO F6a FOR NEXT JOB. IF NO OTHER JOB OR END OF LOOP,  
CONTINUE TO G1

**SECTION G: FINANCIAL WELL-BEING**

ALL
IF C10=02, " HAVE THEIR WORK HOURS REDUCED" AND "WORK HOURS WERE REDUCED"

**G1. We understand that many people who (become unemployed/have their work hours reduced) face difficulty paying their bills and meeting their financial commitments. The next questions are about financial obligations you had when your (job ended/work hours were reduced) in [JOB SEPARATION MONTH].**

**At that time did you...**

*Select one response*

- Own your home, .....01
- Rent your home, .....02 GO TO G3
- Live with family or friends and pay part of the rent or mortgage, .....03 GO TO G3
- Live with family or friends and not pay, or, .....04 GO TO G3
- Live in some other housing arrangement? .....05 GO TO G2
- NO RESPONSE .....M GO TO G3

SOFT CHECK: IF G1 = M; <b>Your response to this question is important. Please provide a response and continue.</b> <i>To continue to the next question without making changes, click the continue button.</i>
--

G1=01
-------

**G1a. Did you have a mortgage on your home?**

- Yes.....01
- No .....00
- NO RESPONSE .....M

SOFT CHECK: IF G1a = M; <b>Your response to this question is important. Please provide a response and continue.</b> <i>To continue to the next question without making changes, click the continue button.</i>
---

PROGRAMMER SKIP BOX G1A GO TO G3
-------------------------------------

G1=05

**G2. What was your living arrangement in [JOB SEPARATION MONTH YEAR]?**

Living arrangement

(STRING 250)

NO RESPONSE.....M

**SOFT CHECK: IF G2 = M; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without making changes, click the continue button.***

ALL

IF B2 MINUS B4 GT 01, "AND OTHER MEMBERS OF YOUR HOUSEHOLD"

IF G1a=1 OR G2=01, " BUT DO NOT INCLUDE YOUR MORTGAGE HERE"

**G3. What was the total amount of debt and loans you (and other members of your household) owed in [JOB SEPARATION MONTH] when your job ended? Please include automobile loans, student loans, balances on credit cards, medical bills, and personal loans owed to individuals (but do not include your mortgage here).**

*Your best estimate is fine.*

*You may use a decimal point in your response, but please do not include commas, dashes or other punctuation.*

PROGRAMMER: ADD DOLLAR SIGN TO FIELD

Total debt at job separation

GO TO G5

(0-999,999)

NO RESPONSE.....M

**SOFT CHECK: IF GT \$100,000: You indicated [G3 dollar amount]. Is this correct?**

**SOFT CHECK: IF G3 = M; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without making changes, click the continue button.***

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.**

G3=M

**G4. Would you say it was...**

*Select one response*

- Less than \$5,000, .....01
- Between \$5,000 to under \$10,000, .....02
- Between \$10,000 to under \$20,000, .....03
- Between \$20,000 to under \$30,000, .....04
- Between \$30,000 to under \$50,000, .....05
- Between \$50,000 to under \$100,000, or .....06
- More than \$100,000? .....07
- NO RESPONSE .....M

**SOFT CHECK: IF G4 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

IF C10=02, "WORK HOURS WERE REDUCED"

IF B2 MINUS B4 GT 1, "OR OTHER MEMBERS OF YOUR HOUSEHOLD"

**G5. Since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced), have you (or other members of your household) been 60 or more days late paying any of your bills?**

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF G5 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

IF C2b = 01, "ARE", ELSE "WERE".

IF C10=02, "WORK HOURS WERE REDUCED"

**G6. Since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced), how important (are/were) your unemployment insurance payments in helping you meet your financial obligations and avoid financial losses such as the loss of a home or a forced sale or repossession of a car?**

*Select one response*

- Very important .....01
- Somewhat important.....02
- Somewhat unimportant.....03
- Very unimportant .....04
- I did not receive benefits/have not received benefits yet .....N
- NO RESPONSE .....M

**SOFT CHECK: IF G6 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

IF C10=02, "WORK HOURS WERE REDUCED"

**G6a. In addition to financial adjustments, people sometimes make adjustments in their eating habits following the loss of a job. Which of the following statements best describes the food eaten in your household since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced)?**

*Select one response*

- I had enough of the kinds of food I wanted to eat. ....01
- I had enough but not always the kind of food I wanted to eat. ....02
- I sometimes did not have enough to eat. ....03
- I often did not have enough to eat. ....04
- NO RESPONSE .....M

**SOFT CHECK: IF G6a = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL
IF C10=02, "WORK HOURS WERE REDUCED"

**G7. When your (job with [SEPARATION EMPLOYER] ended/work hours were reduced) in [JOB SEPARATION MONTH] did you have any of the following types of accounts, investments or assets?**

PROGRAMMER: CODE ONE PER ROW

Select one per row

	Yes	No
a. Savings accounts	01 <input type="radio"/>	00 <input type="radio"/>
b. Credit card accounts	01 <input type="radio"/>	00 <input type="radio"/>
c. Home equity lines of credit (HELOCs) or investment accounts such as certificates of deposit, money market accounts, stocks, or bonds	01 <input type="radio"/>	00 <input type="radio"/>
d. Retirement savings accounts such as 401(k), 403(b), or Individual Retirement Accounts or IRAs	01 <input type="radio"/>	00 <input type="radio"/>
e. Pension plans	01 <input type="radio"/>	00 <input type="radio"/>
f. Large assets such as a car or truck that you owned or leased	01 <input type="radio"/>	00 <input type="radio"/>
g. Rental properties	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).  
To continue to the next question without making changes, click the continue button.**

G7a=01
IF C10=02, "WORK HOURS WERE REDUCED"

**G8. When your (job ended/work hours were reduced) in [JOB SEPARATION MONTH], about how much savings did you have?**

*Please think about savings you could easily access and do not include money you may have had in retirement savings accounts.*

*By easily access we mean money you could retrieve and use quickly.*

*Your best estimate is fine.*

Select one response

- Less than \$5,000 .....01
- \$5,000 to under \$10,000 .....02
- \$10,000 to under \$15,000 .....03
- \$15,000 to under \$20,000 .....04
- More than \$20,000 .....05
- NO RESPONSE .....M

**SOFT CHECK: IF G8 = M; Your response to this question is important. Please provide a response and continue.  
To continue to the next question without making changes, click the continue button.**

G7a, G7b, G7c, G7d, G7e, OR G7f=01  
 B2 MINUS B4 GT 01, "OR ANYONE IN YOUR HOUSEHOLD"

**G9. Since [JOB SEPARATION MONTH YEAR], did you (or anyone in your household)...**  
 PROGRAMMER: CODE ONE PER ROW

Select one response per row

	Yes	No
a. (G7a = 01) Withdraw money from savings accounts	01 <input type="radio"/>	00 <input type="radio"/>
b. (G7b = 01) Access cash from credit card accounts	01 <input type="radio"/>	00 <input type="radio"/>
c. (G7c= 01) Access funds from a home equity line of credit or from investment accounts such as certificates of deposits, money market accounts, stocks, or bonds	01 <input type="radio"/>	00 <input type="radio"/>
d. (G7d=01) Make an early withdrawal from a retirement savings investment account such as a 401(k), 403(b), or IRA	01 <input type="radio"/>	00 <input type="radio"/>
e. (G7e=01) Take early retirement to get benefits from a pension plan	01 <input type="radio"/>	00 <input type="radio"/>
f. (G7f=01 or G1 = 01 or 02) Lose an asset that you owned or were leasing such as a car or truck, had your home foreclosed on, or been evicted	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).**  
**To continue to the next question without making changes, click the continue button.**

B1=01 OR B3=01, 02, 03,  
 IF B2 MINUS B4 GT 01, "OR ANYONE IN YOUR HOUSEHOLD"  
 IF B1=01, FILL "SPOUSE", B3=01, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND".  
 IF C10=02, "WORK HOURS WERE REDUCED"

**G10. The next questions are about sources of income and other support that you (or anyone in your household) may have been receiving at the time your (job ended/work hours were reduced) in [JOB SEPARATION MONTH].**

**At the time your job at [SEPARATION EMPLOYER] ended, was your (spouse/partner/ boyfriend/ girlfriend) working at a job for pay, including self-employment?**

PROGRAMMER:SHOW IN HOVER/LINK: *By household we mean people who live together and share finances.*

- Yes.....01
- No .....00 GO TO G11
- NO RESPONSE .....M GO TO G11

**SOFT CHECK: IF G10 = M; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**



G10=01
IF B1=01, FILL "SPOUSE," IF B3=01 , FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND".

**G10a. What were your (spouse's/partner's/boyfriend's/girlfriend's) earnings at that time?**

*You may use a decimal point in your response, but please do not include commas, dashes or other punctuation..*

Amount	Pay Period
<input type="text"/>	<input type="text"/>
(\$5.00 - \$500,000.00)	

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Per hour .....01
  - Per week.....02
  - Once every two weeks .....03
  - Twice a month .....04
  - Per month .....05
  - Per year .....06
  - Some other pay period .....99
- Specify  (STRING 250)
- NO RESPONSE .....M

<p><b>SOFT CHECK: IF G10a=M; Your response to this question is important. Please provide a response and continue.</b></p> <p><b><i>To continue to the next question without making changes, click the continue button.</i></b></p>
<p><b>IF OTHER SPECIFY (99): What category would best describe your (spouse's/partner's/boyfriend's/girlfriend's) earnings at the time your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]?</b></p>
<p><b>SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?</b></p> <p>PER HOUR: &gt;\$50; PER WEEK: &gt;\$2,000; PER YEAR: &gt;\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: &gt;\$4,000; PER MONTH: &gt;\$8,000</p>
<p><b>HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.</b></p>

G10=01
IF B1=01, FILL "SPOUSE", IF B3=01, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND".
IF C10=02, "WORK HOURS WERE REDUCED"

**G10b. On average, how many hours per week did your (spouse/partner/boyfriend/girlfriend) usually work at the time your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]?**

Hours per week  
(1-80)

NO RESPONSE.....M

SOFT CHECK: IF G10b=M; <b>Your response to this question is important. Please provide a response and continue.</b> <i>To continue to the next question without making changes, click the continue button.</i>
SOFT CHECK: IF LT 10 OR GT 80: <b>You indicated [G10b hour]. Is this correct?</b>

G10B=M
IF B1=01, FILL "SPOUSE", IF B3=01, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND".

**G10b1. Would you say that that your (spouse/partner/boyfriend/girlfriend) usually worked less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

*On average--your best estimate is fine.*

*Select one response*

- Less than 20 hours per week .....01
- Between 20 and 29 hours per week .....02
- Between 30 and 34 hours per week .....03
- 35 or more hours per week.....04
- NO RESPONSE .....M

SOFT CHECK: IF G10b1 = M; <b>Your response to this question is important. Please provide a response and continue.</b> <i>To continue to the next question without making changes, click the continue button.</i>
---

G10a=M

**G10c. Please try to estimate your (spouse's/partner's/boyfriend's/girlfriend's) annual pay just before [JOB SEPARATION MONTH YEAR]. Would you say your (spouse's/partner's/boyfriend's/girlfriend's) annual earnings were less than \$30,000 or \$30,000 or more at that time?**

- Less than \$30,000 .....01 GO TO G10e
- \$30,000 or more .....02
- NO RESPONSE .....M GO TO G11

**SOFT CHECK: IF G10c=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

G10c=02

**G10d. Would you say it was...**

*Select one response*

- \$30,000 to under \$45,000, .....01
- \$45,000 to under \$60,000, .....02
- \$60,000 to under \$75,000, .....03
- \$75,000 to under \$90,000, .....04
- \$90,000 to under \$105,000, or .....05
- \$105,000 or more? .....06
- NO RESPONSE .....M

**SOFT CHECK: IF G10d=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

G10c=01

**G10e. Would you say it was...**

*Select one response*

- Less than \$5,000, .....01
- \$5,000 to under \$10,000, .....02
- \$10,000 to under \$15,000, .....03
- \$15,000 to under \$20,000, .....04
- \$20,000 to under \$25,000, or .....05
- \$25,000 to under \$30,000? .....06
- NO RESPONSE .....M

**SOFT CHECK: IF G10e=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

B4 MINUS B2 GT 01

IF C10=02, "WORK HOURS WERE REDUCED"

**G11. At the time your (job at [SEPARATION EMPLOYER] ended/work hours were reduced), was anyone in your household receiving unemployment insurance compensation benefits?**

*Please do not include your unemployment insurance compensation benefits here.*

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF G11=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

IF B2 MINUS B4 GT 01, "OR ANYONE IN YOUR HOUSEHOLD" FOR A, B, AND C  
IF B2 GT 01, "OR ANYONE IN YOUR HOUSEHOLD" FOR D AND E  
IF C10=02, "WORK HOURS WERE REDUCED"

**G12. At that same time--when your (job at [SEPARATION EMPLOYER] ended/work hours were reduced)--were you (or anyone in your household) receiving benefits or income from the following sources?**

PROGRAMMER: CODE ONE PER ROW

*Select one response per row*

Programs	Yes	No
a. Food Stamp or SNAP benefits	01 <input type="radio"/>	00 <input type="radio"/>
b. Welfare benefits such as CALWORKS (California Work Opportunity and Responsibility to Kids) or General Assistance	01 <input type="radio"/>	00 <input type="radio"/>
c. Social Security or Pension benefits	01 <input type="radio"/>	00 <input type="radio"/>
d. SSI, SSDI, or other disability benefits	01 <input type="radio"/>	00 <input type="radio"/>
e. Medicaid or Medi-Cal	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).**  
***To continue to the next question without making changes, click the continue button.***

ALL
IF C10=02, "WORK HOURS WERE REDUCED"
IF B2 MINUS B4 GT 01 , "THE TOTAL INCOME FOR YOU AND ALL THE MEMBERS OF YOUR HOUSEHOLD"

**G13. What was (your total income/the total income for you and all the members of your household), before taxes and other deductions just before your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]?**

*Please include all of the sources of income we've talked about, plus any others you may have had.*

*PROGRAMMER:SHOW IN HOVER/LINK: Include sources such as self-employment, regular jobs, and earnings from odd side jobs, under-the-table jobs, and other activities, Social Security, pensions, rent, interest and dividends, unemployment compensation, welfare, other public assistance, food stamps, child support, and money from any other sources. Your best estimate is fine.*

*You may use a decimal point in your response, but please do not include commas, dashes or other punctuation.*

Amount	Pay Period
<input type="text"/>	<input type="text" value="▼"/>
(\$5.00 - \$500,000.00)	

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Per hour .....01
- Per week.....02
- Once every two weeks .....03
- Twice a month .....04
- Per month .....05
- Per year .....06
- Some other pay period .....99

Specify  (STRING 250)

NO RESPONSE .....M

<p><b>SOFT CHECK: IF G13=M; Your response to this question is important. Please provide a response and continue.</b></p> <p><b><i>To continue to the next question without making changes, click the continue button.</i></b></p>
<p><b>IF OTHER SPECIFY (99): What category would best describe (your total income/the total income for you and <u>all the members of your household</u>) just before your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]?</b></p>
<p><b>SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?</b></p> <p>PER HOUR: &gt;\$50; PER WEEK: &gt;\$2,000; PER YEAR: &gt;\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: &gt;\$4,000; PER MONTH: &gt;\$8,000</p>
<p><b>HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.</b></p>

G13=M or G13=M for amount or period

**G14. Please try to estimate your monthly household income. Would you say your monthly household income just before [JOB SEPARATION MONTH YEAR] was less than \$3,000 or \$3,000 or more?**

*Your best estimate is fine.*

- Less than \$3,000 per month.....01 GO TO G14b
- \$3,000 or more per month.....02
- NO RESPONSE .....M GO TO G15

G14=02

**G14a. Would you say it was...**

*Select one response*

- \$3,000 to under \$4,000 per month, .....01
- \$4,000 to under \$5,000 per month, .....02
- \$5,000 to under \$6,000 per month, .....03
- \$6,000 to under \$7,000 per month, .....04
- \$7,000 to under \$8,000 per month, .....05
- \$8,000 to under \$9,000 per month, .....06
- \$9,000 to under \$10,000 per month, or.....07
- \$10,000 or more per month? .....08
- NO RESPONSE .....M

**SOFT CHECK: IF G14a=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

PROGRAMMER SKIP BOX G14A  
GO TO G15

G14=01

**G14b. Would you say it was...**

*Select one response*

- Less than \$1,000 per month, .....01
- \$1,000 to under \$2,000 per month, or.....02
- \$2,000 to under \$3,000 per month? .....03
- NO RESPONSE .....M

**SOFT CHECK: IF G14b=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

B2 MINUS B4 GT 01
IF C2b=01--CURRENTLY RECEIVING UI BENEFITS--"ELSE".
IF C10=02, "WORK HOURS WERE REDUCED"

**G15. The previous questions asked about finances and income support at the time your (job ended/work hours were reduced). For these next questions, please answer in terms of what is happening now. Is anyone (else) in your household now receiving unemployment insurance compensation benefits?**

*Please do not include your unemployment insurance compensation benefits here.*

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF G15=M; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without making changes, click the continue button.***

ALL
IF B2=1 (LIVES ALONE), DISPLAY SENTENCE IN PARENTHESES. IF B2 MINUS B4 GT1, "OR ANYONE IN YOUR HOUSEHOLD" FOR A, B, AND C IF B2 GT1, "OR ANYONE IN YOUR HOUSEHOLD" FOR D AND E
IF C10=02, "WORK HOURS WERE REDUCED"

**G16. (The previous questions asked about finances and income support at the time your (job ended/work hours were reduced). For these next questions, please answer in terms of what is happening now.) Are you (or anyone else in your household) now receiving...**

PROGRAMMER: CODE ONE PER ROW

	Select one per row	
	Yes	No
a. Food Stamp or SNAP benefits	01 <input type="radio"/>	00 <input type="radio"/>
b. Welfare benefits such as CALWORKS (California Work Opportunity and Responsibility to Kids) or General Assistance	01 <input type="radio"/>	00 <input type="radio"/>
c. Social Security or Pension benefits	01 <input type="radio"/>	00 <input type="radio"/>
d. SSI, SSDI, or other disability benefits	01 <input type="radio"/>	00 <input type="radio"/>
e. Medicaid or Medi-Cal	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).**  
***To continue to the next question without making changes, click the continue button.***



B1=01 OR B3=01,02, 03 OR 04

IF B1=01, FILL "SPOUSE," IF B3=01, FILL "PARTNER." IF B3=02, FILL "BOYFRIEND." IF B3=03, FILL "GIRLFRIEND"

**G17. On average, how many hours per week does your (spouse/partner/boyfriend/girlfriend) usually work now?**

Hours per week

(0-80)

NO RESPONSE.....M GO TO G11

**SOFT CHECK: IF G17=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**SOFT CHECK: IF LT 10 OR GT 80: You indicated [G17 hour amount]. Is this correct?**

B2 MINUS B4 GT 01

**G18. Since [JOB SEPARATION MONTH], did anyone else in your household besides you begin working or begin working more hours?**

Yes.....01

No .....00

NO RESPONSE .....M

**SOFT CHECK: IF G18=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

## SECTION H: CUSTOMER SATISFACTION

ALL

**H1. Now we'd like to ask about your satisfaction with different aspects of your experience related to the unemployment insurance claim you filed in [UI CLAIM DATE].**

**How satisfied or dissatisfied are you with your experience filing your initial claim?**

*Select one response*

- Very satisfied .....01
- Somewhat satisfied .....02
- Somewhat dissatisfied .....03
- Very dissatisfied .....04
- NO RESPONSE .....M

**SOFT CHECK: IF H1=M; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

ALL

**H2. How satisfied or dissatisfied are you with...**

PROGRAMMER: CODE ONE PER ROW

*Select one per row*

	Very satisfied	Somewhat satisfied	Somewhat dissatisfied	Very dissatisfied
a. How easy the filing instructions were to understand and follow?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
b. The clarity of the explanation of your rights and responsibilities?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
c. The explanation of the benefits and services you could receive?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
d. The length of time it took to file your initial claim?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
e. The speed or timeliness of receiving your benefit checks or deposits?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).**  
**To continue to the next question without making changes, click the continue button.**

ALL

H3. Since [JOB SEPARATION MONTH YEAR], have you had any direct contact, either in person, by telephone, or by email with a staff person from the unemployment insurance office?

- Yes.....01
- No .....00 GO TO I1
- NO RESPONSE .....M GO TO I1

SOFT CHECK: IF H3=M; Your response to this question is important. Please provide a response and continue.  
*To continue to the next question without making changes, click the continue button.*

H3=01

H4. Thinking about the service you received from staff members at the unemployment insurance office, how satisfied or dissatisfied were you with...

PROGRAMMER: CODE ONE PER ROW

Select one per row

	Very satisfied	Somewhat satisfied	Somewhat dissatisfied	Very dissatisfied
a. The help you received to complete the filing process?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
b. Their knowledge of laws and policies?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
c. The level of respect and courtesy you received?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>

SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s). To continue to the next question without making changes, click the continue button.

**SECTION I: CLOSING AND CONTACT INFORMATION**

ALL

I1. PROGRAMMER: IF WE HAVE NAME, ADDRESS, AND PHONE NUMBER FROM EITHER THE SCREENER OR FROM THE OTHER PRELOADED INFORMATION DISPLAY THAT NAME, ADDRESS, AND PHONE NUMBER.

**That was the last survey question. Please verify your current mailing information so that we can send your check for \$25. Is your name, current address and phone number... [FILL FROM PRELOADS]?**

**NAME**

**ADDRESS 1**

**ADDRESS 2**

**PHONE:**

*Please include an apartment number, if applicable.*

*Select one response*

- Yes, all of the information is correct .....00 GO TO I2b
- No, I need to update the information .....01
- NO RESPONSE .....M

**HARD CHECK: IF I1=M; Please verify your contact information so we can send your payment.**

I1=01

**I2. Please update your name, current mailing address and phone number below.**

First Name:  (STRING 20)

Middle Initial:  (STRING 01)

Last Name:  (STRING 30)

Mailing Address 1  (STRING 60)

Mailing Address 2  (STRING 60)

Apartment #:  (STRING 10)

City:  (STRING 20)

State:  (STRING 2)

Zip:  (STRING 9)

Phone Number:    (STRING 10)

NO RESPONSE.....M

HARD CHECK: IF MAILING ADDRESS 1 IS MISSING; **Please enter your mailing address so we can send your payment.**  
HARD CHECK: IF CITY IS MISSING; **Please enter your city so we can send your payment.**  
HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; **The phone number should be 10 digits. Please correct the number below.**

NO I2a IN THIS FILE

ALL

**I2b. What is your cell phone number?**

Check here if you don't have a cell phone

Phone number

NO RESPONSE.....M

HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; **The phone number should be 10 digits. Please correct the number below.**  
SOFT CHECK: IF I2b=M; **Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

NO I3 IN THIS FILE

ALL

**I4. What is your email address?**

Check here if you don't have an email address

E-Mail

(STRING (50))

NO RESPONSE.....M

**HARD CHECK: IF E-MAIL DOES NOT HAVE A "@" OR "."; Please enter a valid e-mail address.**

**SOFT CHECK: IF I4=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**I4a. If we have trouble reaching you, we would like to contact you privately using Facebook.**

**What name do you use on Facebook?**

Check here if you don't have a Facebook account

FACEBOOK NAME

(STRING (50))

NO RESPONSE.....M

**SOFT CHECK: IF I4a=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

15. We will mail the check for \$25 to you at [fill ADDRESS] within the next two weeks. As part of our study, we would like to survey you two more times to see how things are going. We will send you \$30 for each survey you complete online, which is a total of \$60 for completing the next two surveys. Someone from Mathematica will contact you when it is time for your next survey. At that time, how would you prefer to be contacted?

PROGRAMMER: IF I4 = VALID, INCLUDE "EMAIL". IF I2B = VALID, INCLUDE "A PHONE CALL TO YOUR CELL PHONE", "A TEXT MESSAGE TO YOUR CELL PHONE".

Select one response

- Email ..... 1
- Call to home phone ..... 2
- Call to cell phone ..... 3
- Text message to cell phone..... 4
- Regular mail..... 5
- NO RESPONSE ..... M

ALL

15a. In case you move, we would like to have the name, address, and phone number of two people who do not live with you and will know how to reach you. We will only contact these persons if we have trouble getting in touch with you directly.

What is your first contact person's name?

First Name:  (STRING 20)

Middle Initial:  (STRING 01)

Last Name:  (STRING 30)

NO RESPONSE ..... M GO TO Thanks.

SOFT CHECK: IF I5a=M; It is important you provide at least one person to help us reach you in the future.

*If there is no one who will know how to contact you, click the continue button.*

SKIP THESE RESPONDENTS TO THANKS

I5A CONTACT PROVIDED

**16. What is [FIRST NAME FROM I5a]'s address?**

*Please include an apartment number, if applicable.*

First Name:  (STRING 20)

Middle Initial:  (STRING 01)

Last Name:  (STRING 30)

Street Address 1:  (STRING 60)

Street Address 2:  (STRING 60)

Apartment #:  (STRING 10)

City:  (STRING 20)

State:  (STRING 2)

Zip:  (STRING 9)

NO RESPONSE.....M

**SOFT CHECK: IF CITY AND STATE ARE MISSING; Please enter just the city and state if you can. To continue to the next question, click the "next" button below.**

**SOFT CHECK: IF I6=M; Your response to this question is important. Please provide a response and continue.**

To continue to the next question without making changes, click the continue button.



I5A CONTACT PROVIDED

17. What is [NAME FROM I5a]'s phone number?

Phone number

NO RESPONSE ..... M

SOFT CHECK: IF I7=M; Your response to this question is important. Please provide a response and continue.

To continue to the next question without making changes, click the continue button.

HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; The phone number should be 10 digits. Please correct the number below.

I5A CONTACT PROVIDED

18. How is [NAME FROM I5a] related to you?

Select one response

- Spouse/partner/boyfriend/girlfriend .....01
Mother .....02
Father .....03
Son or daughter .....04
Grandparent .....05
Brother/sister .....06
Aunt/uncle .....07
Other relative .....08
Friend .....09
Not related .....10
NO RESPONSE ..... M

SOFT CHECK: IF I8=M; Your response to this question is important. Please provide a response and continue.

To continue to the next question without making changes, click the continue button.

ALL

**19. What is your second contact person's name?**

First Name:  (STRING 20)

Middle Initial:  (STRING 01)

Last Name:  (STRING 30)

NO RESPONSE.....M GO TO Thanks

**SOFT CHECK: IF I9=M; Please provide the name of a second contact person.  
If there is no one else who will know how to contact you, click the continue button.  
SKIP THESE RESPONDENTS TO THANKS**

I9 CONTACT PROVIDED

**110. What is [SECOND NAME FROM I9]'s address?**

Street Address 1:  (STRING 60)

Street Address 2:  (STRING 60)

Apartment #:  (STRING 10)

City:  (STRING 20)

State:  (STRING 2)

Zip:  (STRING 9)

NO RESPONSE.....M

**SOFT CHECK: IF CITY AND STATE ARE MISSING; Please enter just the city and state if you can.  
To continue to the next question, click the "next" button below.**

**SOFT CHECK: IF I10=M; Your response to this question is important. Please provide a response and continue.  
To continue to the next question without making changes, click the continue button.**

I9 CONTACT PROVIDED

111. What is [NAME FROM I9]'s phone number?

Phone number

NO RESPONSE.....M

SOFT CHECK: IF I11=M; Your response to this question is important. Please provide a response and continue.

To continue to the next question without making changes, click the continue button.

HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; The phone number should be 10 digits. Please correct the number below.

I9 CONTACT PROVIDED

112. How is [NAME FROM I9] related to you?

Select one response

- Spouse/partner/boyfriend/girlfriend .....01
Mother.....02
Father .....03
Son or daughter .....04
Grandparent.....05
Brother/sister .....06
Aunt/uncle.....07
Other relative .....08
Friend.....09
Not related .....10
NO RESPONSE .....M

SOFT CHECK: IF I12=M; Your response to this question is important. Please provide a response and continue.

To continue to the next question without making changes, click the continue button.

ALL

Thanks. That was the last survey question. We really appreciate you taking the time to complete the first survey as part of this important study. We will be contacting you again in approximately 5 months to complete a second survey with you. You will be paid \$30 for completing that survey on the web or by calling in to complete it. Thanks again and best wishes.



**Bienvenido a  
la Encuesta Longitudinal  
de  
Beneficiarios del Seguro por Desempleo  
Piloto en California  
(LSUI-CA)  
Primera Entrevista  
Current Date**

ESTE ES UN SITIO SEGURO

Auspiciada por Realizada por:  
el Departamento de Trabajo de Los Estados Unidos Mathematica Policy Research

Para empezar la encuesta, refiérase a la carta que recibió para encontrar su Nombre de Usuario y Contraseña. Escriba su Nombre de Usuario y Contraseña en los espacios de abajo, luego haga clic en el botón "Siguiete". Si no tiene su Nombre de Usuario y Contraseña, por favor llame al 1-800-951-7357, o envíe un correo electrónico a [LSUI-CAsurvey@mathematica-mpr.com](mailto:LSUI-CAsurvey@mathematica-mpr.com).

Nombre de Usuario:

Contraseña:

Continue

**Siguiete**

*Según la Ley de Simplificación de Trámites Administrativos del 1995, ninguna persona está obligada a responder a una recopilación de información a menos que tal recopilación tenga a la vista un número de control vigente de OMB. El número de control vigente de OMB por esta recopilación de información es 1290-0009. El tiempo necesario para completar esta recopilación de información se estima en un promedio de 25 minutos por entrevistado, incluyendo el tiempo para revisar instrucciones, buscar fuentes de datos existentes, reunir y mantener los datos necesarios, y completar y revisar la recopilación de información. Envíe comentarios acerca de esta estimación, o cualquier aspecto de este recopilación de información, incluyendo sugerencias para reducir esta carga a: U.S. Department of Labor,*

Rm. S4231, 200 Constitution Ave., NW, Washington, DC 20210

## SECTION A: CASE MANAGEMENT

**PROGRAMMER: IF THE SURVEY IS TERMINATED PRIOR TO COMPLETION, DISPLAY THE FOLLOWING MESSAGE:**

**Usted ha elegido abandonar la encuesta sin completar. Gracias por sus respuestas hasta aquí. Para completar la encuesta, conéctese otra vez usando el mismo Nombre de Usuario y Contraseña.**

ALL
-----

### INTRODUCCIÓN

El Departamento de Trabajo de los Estados Unidos (DOL), está auspiciando un estudio especial para aprender más acerca de las experiencias de las personas que recientemente solicitaron beneficios de seguro por desempleo (UI, por sus siglas en inglés). El estudio, llamado La Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo – Piloto en California (LSUI-CA en inglés) está siendo llevado a cabo por Mathematica Policy Research, una empresa independiente de estudios investigativos, de parte del DOL. Como parte de este importante estudio, Mathematica encuestará a personas que han solicitado beneficios UI en su estado.

Usted ha sido seleccionado(a) científicamente de entre las personas que recientemente presentaron reclamos para beneficios UI para representar beneficiarios en su estado. Su participación es voluntaria, pero como no puede ser sustituido por otra persona, necesitamos que usted complete esta importante encuesta. Aun si no cobró, o ya no cobra beneficios UI, se necesita su participación.

Por favor, complete la encuesta lo más pronto posible. Completarla encuesta llevará unos 25 minutos. Cualquier información que recolectemos de usted se usará sólo para propósitos de estudios investigativos, y se mantendrá privada hasta el nivel que permita la ley. Como participante en el NLS-UI, se le pedirá completar tres encuestas durante el próximo año. Además de los \$5 que ya recibió, usted recibirá \$25 más cuando complete la primera encuesta (\$30 en total). También recibirá \$30 por completar la segunda entrevista, y \$30 por completar la tercera encuesta. Si tiene preguntas o prefiere completar la encuesta por teléfono, por favor llame al 1-800-951-7357 libre de cargos para hablar con un entrevistador, o envíe un correo electrónico a [LSUI-CAsurvey@mathematica-mpr.com](mailto:LSUI-CAsurvey@mathematica-mpr.com). También puede contactar a la directora de la encuesta Julita Milliner-Waddell al 609-275-2206.

ALL

**A30. Por favor, confirme que su nombre es correcto tal como aparece abajo**

[FILL FIRST] [FILL MIDDLE] [FILL LAST]

- Sí mi nombre es correcto como aparece ..... 1 GO TO A34
- No, mi nombre está mal escrito o ha cambiado ..... 2 GO TO A31

HARD CHECK: IFA30 = NO RESPONSE **Por favor provea una respuesta a esta pregunta y siga.**

A30 = 2

**A31. Por favor, escriba su nombre correcto abajo.**

PROGRAMMER: FILL FIELDS WITH PRELOADED NAME DATA

Nombre  
 (STRING 20)

Segundo nombre  
 (STRING 20)

Apellido  
 (STRING 20)

HARD CHECK: IF A31\_FirstName = NO RESPONSE; **Por favor escriba su nombre correctamente**

HARD CHECK: IF A31\_LastName = NO RESPONSE; **Por favor escriba su apellido correctamente**

ALL

**A32. ¿Vive en California ahora?**

- Sí ..... 01
- NO ..... 00
- NO RESPONSE ..... M

SOFT CHECK: IF A32 = M; **Por favor provea una respuesta a esta pregunta y siga. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

A32=00 or m

**A33. ¿En qué estado vive ahora?**

State

*Por favor, escriba solo las iniciales de su estado*

(STRING 20)

NO RESPONSE ..... M

**HARD CHECK: IF A33 = NO RESPONSE; Por favor provea el estado donde vive ahora**

**PROGRAMMER: STORE STATE CHANGE FOR USE IN FUTURE  
QUESTIONS AT STATE UPDATE BLOCK**

ALL

**A34. ¿Cuál es su fecha de nacimiento?**

PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

Mes      Día      Año  
     

(1-12) (1-31) (1934 - 2009)      Verification Box 1

NO RESPONSE ..... M      A35

**SOFT CHECK: IF A34 = M; Por favor provea una respuesta a esta pregunta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**SOFT CHECK: IF A34 DOB CONVERTS TO LESS THAN 18 YEARS OF AGE; Ha indicado que es menor de 18 años de edad. ¿Es correcto?**

***Si esto es correcto, continúe a la siguiente pregunta haciendo clic en el botón "Siguiente".***

***Si esto no es correcto, por favor actualice su fecha de nacimiento y haga clic en el botón "Siguiente".***



A34=M

**A35. ¿Qué edad tiene usted?**

(06-80)

NO RESPONSE ..... M

SOFT CHECK: IF A35 = M; **Por favor provea una respuesta a esta pregunta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

SOFT CHECK: IF A35 IS LESS THAN 18; **Ha indicado que es menor de 18 años de edad. ¿Es correcto?**

**Si esto es correcto, continúe a la siguiente pregunta haciendo clic en el botón "Siguiente".**  
**Si esto no es correcto, por favor actualice su edad y haga clic en el botón "Siguiente".**

PROGRAMMER VERIFICATION BOX A35.1

SET DOB\_VERIFY:

IF A34 DOB MATCHES PRELOADED DOB OR A35 CONVERTS TO PRELOADED DOB, SET  
DOB\_VERIFY = 1 AND SKIP TO A37A;

IF A34 = M AND A35=M; OR A34 DOB AND A35 AGE DOES NOT MATCH PRELOADED DOB,  
SET DOB\_VERIFY = 0 AND CONTINUE TO A37.

DOB\_VERIFY = 0 (DOB DOES NOT MATCH OR IS MISSING)

**A37. ¿Cuáles son los últimos 4 dígitos de su Número de Seguro Social?**

(0000-9999)

NO RESPONSE ..... M

SOFT CHECK: IF A37 = M; **Por favor provea una respuesta a esta pregunta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

HARD CHECK: IF A37 = LT OR GT 4 DIGITS; **Por favor provea sólo los últimos 4 dígitos de su Número de Seguro Social.**

ALL

**A37a. ¿Es usted hombre o mujer?**

*Seleccione una respuesta*

- Hombre.....01
- Mujer.....02

**SOFT CHECK: IF A37a = NO RESPONSE; Por favor provea una respuesta a esta pregunta y siga.  
Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

PROGRAMMER VERIFICATION BOX A37.1  
SET SSN\_VERIFY:  
IF A37 SSN MATCHES PRELOADED DOB, SET SSN\_VERIFY = 1;  
IF A37= M OR A37 SSN DOES NOT MATCH PRELOADED DOB, SET SSN\_VERIFY = 0;  
ALL RESPONSES CONTINUE TO BOX A37.2.

PROGRAMMER VERIFICATION BOX A37.2  
IF DOB\_VERIFY = 1 OR SSN\_VERIFY = 1, GO TO B1;  
IF DOB\_VERIFY = 0 AND SSN\_VERIFY = 0, CONTINUE TO A41b;

(NAME\_VERIFY = 1 AND (DOB\_VERIFY = 0 AND SSN\_VERIFY = 0)) OR NAME\_VERIFY = 0

**A41b. Es posible que haya un problema con nuestros datos. Un representante de Mathematica le llamará para verificar nuestra información.**

PROGRAMMER: DISPLAY THE FOLLOWING QUESTIONS ON THE SAME SCREEN.

PROGRAMMER: DROPDOWN OPTIONS INCLUDE: En cualquier momento, Mañanas entre semana, Tardes entre semana, Noches entre semana, Mañanas durante fin de semana; Tardes durante fin de semana, Noches durante fin de semana

**Por favor provea el mejor número de teléfono al que se le puede contactar.**

Marque aquí si no puede proveer un número de teléfono..... 1

**Por favor seleccione abajo la mejor hora para contactarle abajo.**

**Por favor escriba su dirección de correo electrónico abajo.**

Marque aquí si no tiene dirección de correo electrónico ..... 1

**SOFT CHECK: IF A41b\_phone = NO RESPONSE; Por favor provea un número de teléfono para que podamos ayudarlo a completar la encuesta. Si no puede proveer un número de teléfono, por favor marque la cajilla, y llame al 1-800-951-7357 para hablar con un entrevistador.**

PROGRAMMER VERIFICATION BOX A41B.1  
SEND CASE TO SUPERVISOR REVIEW.  
PROVIDE INFORMATION COLLECTED AT A41B INTO FILE PRODUCED IN OVERNIGHT  
FOR PROJECT TEAM REVIEW

## **PREGUNTAS FRECUENTES (FAQs)**

PROGRAMMER: ALLOW R TO VIEW FAQs AT ANY TIME.

### ***Acerca del Estudio***

#### **Quién, o qué agencia está auspiciando el estudio?**

El estudio está siendo auspiciado por el Departamento de Trabajo de los Estados Unidos y ha sido aprobado por la Oficina de Administración y Presupuestos de los Estados Unidos (OMB) bajo el número de control de OMB 1290-0009. Sin esta aprobación no podríamos llevar a cabo el estudio.

#### **¿Quién está llevando a cabo el estudio?**

Mathematica, una empresa independiente de estudios investigativos, está llevando a cabo el estudio de parte del Departamento de Trabajo de los Estados Unidos. Mathematica tiene más de 40 años de experiencia en investigación de políticas sociales y evaluación de programas. Puede aprender más acerca de Mathematica visitando nuestro sitio web en [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

#### **¿Cuál es el propósito del estudio?**

Este estudio es para entender las modificaciones que las personas hacen después de encontrarse desempleadas o con sus horas de trabajo reducidas y solicitan beneficios de seguro por desempleo (UI, por sus siglas en inglés). Esta información ayudará a los formuladores de políticas sociales a evaluar qué tan bien el programa UI está sirviendo a los trabajadores del país, y a mejorarlo para cumplir mejor con sus necesidades.

#### **¿Quién es elegible para participar en el estudio?**

Las personas en su estado que solicitaron beneficios de seguro por desempleo aproximadamente al mismo tiempo, y de la misma área geográfica que usted son elegibles para participar. Tiene que recibir invitación para participar

#### **¿Por qué debo participar?**

Participar en el estudio le da una oportunidad para compartir sus experiencias con el programa de seguro por desempleo (UI, por sus siglas en inglés). Esta información ayudará a los formuladores de políticas sociales a evaluar qué tan bien el programa UI está sirviendo a los trabajadores del país, y a refinarlo para cumplir mejor con sus necesidades.

#### **¿Cómo obtuvieron mi nombre?**

Su nombre fue seleccionado usando métodos estadísticos de entre las personas en su estado que solicitaron beneficios de seguro por desempleo recientemente.

## ***Completar la Encuesta***

### **¿Se mantendrán privadas mis respuestas?**

Sí. Toda la información que recolectamos en la encuesta se mantendrá privada hasta el nivel que permita la ley federal y se usará sólo para propósitos de estudios investigativos. Sus respuestas se combinarán con las de otras personas y su nombre nunca se usará en informes de resultados del estudio. Sus respuestas a preguntas no afectarán su elegibilidad para ningún programa público, incluso beneficios de seguro por desempleo (UI, por sus siglas en inglés).

### **¿Cuánto tiempo llevará esto?**

La duración de la entrevista es diferente para diferentes personas, pero generalmente lleva unos 25 minutos.

### **¿Por qué quiere que yo complete tres encuestas?**

El Departamento de Trabajo está interesado en saber de cambios en las experiencias de los trabajadores desempleados y de los trabajadores que han tenido reducidas sus horas de trabajo con el tiempo. Por completar tres encuestas, podremos entender más las modificaciones que los beneficiarios de seguro por desempleo (UI, por sus siglas en inglés) hacen con el tiempo. Se le pagará por cada entrevista que complete pero tiene que completar la primera encuesta para ser elegible por la segunda y la tercera.

### **¿A quién puedo contactar para obtener más información?**

Para más información acerca del estudio, puede visitar el sitio web del Departamento del Trabajo de los Estados Unidos <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. Para preguntas acerca de la encuesta, puede llamar a la directora de la encuesta en Mathematica, Julita Milliner-Waddell al 609-275-2206.

### **¿Qué pasa si no tengo acceso a una computadora?**

Si no tiene acceso a una computadora, puede completar la encuesta por teléfono con un entrevistador. Por favor llame a Mathematica libre de cargos al 1-800-951-7357 para completar su encuesta.

## ***Preguntas sobre pago***

### **¿Cómo puedo recibir el incentivo máximo por participar?**

Puede recibir el incentivo máximo de \$90 si completa las tres encuestas usando el Internet o llamando para completar la encuesta con un entrevistador de Mathematica. Si no usa el Internet para completar la encuesta, y un entrevistador de Mathematica le llama para completar la encuesta, usted recibirá \$20 por cada encuesta que completa.

## SECTION B: DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS

ALL

B1. **Las siguientes preguntas son acerca de usted y su hogar. Por hogar queremos decir las personas que viven juntas y comparten las finanzas de la casa.**

**¿Cuál es su estado civil actual?**

*Seleccione una respuesta*

- Casado(a).....01
- Separado(a).....02
- Divorciado(a) .....03
- Viudo(a) .....04
- Nunca casado(a) .....05
- NO RESPONSE .....M

**SOFT CHECK: IF B1 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

ALL

B2. **¿Cuántas peronas, incluyéndose a usted mismo(a), son actualmente parte de su hogar?**

*Por favor incluya a personas que están afuera temporalmente, por ejemplo, en la escuela o en el hospita,l y personas que no son parientes suyos.*

# of current household members No.actual de miembros del hogar

(RANGE 01-20)

- No vivo en un hogar/desamparado(a).....99

NO RESPONSE .....M

**SOFT CHECK: IF B2= M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

SOFT CHECK: IF B2 IS NOT EMPTY AND B2=99; Acaba de proveer un total de miembros del hogar e indicado que no vive en una casa/está sin vivienda. Por favor actualice su respuesta y seleccione sólo una respuesta

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

B1 NE 01 AND B2 GT 01

**B3. ¿Tiene usted pareja, novio, o novia, que es actualmente parte de su hogar?**

*Por hogar queremos decir personas que viven juntas y comparten las finanzas de la casa.*

*Seleccione una respuesta*

- Sí, pareja .....01
- Sí, novio.....02
- Sí novia.....03
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF B3 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

(B1=01 AND B2 GT 02) **OR** (B3=01,02 OR 03 AND B2 GT 02) **OR** (B3=00, M AND B2 GE 02)

**B4. ¿Cuántas personas en su hogar son niños menores de 18 años de edad?**

Niños menores de 18 años de edad

(00-20)

NO RESPONSE .....M

**SOFT CHECK: IF B4 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

ALL

**B5. Cuando su trabajo en [SEPARATION EMPLOYER] terminó, ¿cuál era el nivel más alto de educación que usted había completado o el título más alto que había recibido en aquel momento?**

*Si fue educado(a) en casa, por favor seleccione el año, grado, título, o certificado que completó*

*Seleccione una respuesta*

- No completé la escuela secundaria ni GED .....01
- Secundaria. Recibí diploma.....02
- Secundaria. Recibí GED .....03
- Certificado de terminación.....04
- Algo de universidad o cursos vocacionales después de secundaria .....05
- Título de colegio de 2 ó 3 años (Asociado) o diploma de escuela vocacional.....06
- Título universitario de 4 años (Licenciatura) .....07
- Algún trabajo de posgrado/ sin título de posgrado.....08
- Título de posgrado o profesional (MA, MBA, PH.D., JD, MD) .....09
- Nunca asistió a la escuela..... 10
- NO RESPONSE .....M

**SOFT CHECK: IF B5 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

ALL

**B6. ¿Es usted veterano de cualquier sección de las Fuerzas Armadas de los Estados Unidos?**

- Sí .....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF B6 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***



ALL

**B7. En general, ¿diría usted que su salud es excelente, buena, regular, o pobre?**

*Seleccione una respuesta*

- Excelente .....01
- Buena .....02
- Regular .....03
- Pobre .....04
- NO RESPONSE .....M

**SOFT CHECK: IF B5 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**SECTION C: PRE-UI EMPLOYMENT (SEPARATING JOB ONLY) AND  
UNEMPLOYMENT INSURANCE RECEIPT**

ALL

**C1. Las próximas preguntas son acerca de la solicitud para seguro por desempleo que hizo recientemente, y el trabajo que tenía justo antes de presentar ese reclamo. Según los datos del Departamento del Desarrollo del Empleo(EDD por sus siglas en inglés) de California usted solicitó beneficios de seguro por desempleo alrededor del [UI CLAIM DATE]. ¿Es eso correcto?**

- Sí .....01 C2a
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF C1 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.  
Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

C1=00 or M

**C2. ¿Cuándo, en [UI CLAIM MONTH del YEAR], solicitó beneficios de seguro por desempleo?**

*Si solicitó más de una vez durante ese período, por favor escriba la fecha más reciente en que solicitó beneficios.*

*Aun si ya no ha recibido pagos por este reclamo por favor escriba cuándo alrededor del [UI CLAIM DATE] solicitó usted beneficios de seguro por desempleo.*

*Seleccione una respuesta*

- Seleccione para entrar fecha de reclamo.....01
- No solicité .....98 STATUS  
380
- No cobré beneficios/ Todavía no he cobrado.....99
- NO RESPONSE .....M

**HARD CHECK: IF ANSWER =98, Parece que hay un problema con nuestros datos. Por favor, llame al 1-xxx-xxx-xxxx para hablar con un entrevistador en Mathematica, y escriba su número de teléfono abajo.  
[INSERT FIELD FOR PHONE NUMBER]**

**HARD CHECK: IF C2 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

C2=01

**C2\_1. Por favor escriba abajo el mes, día y año en que solicitó beneficios de seguro por desempleo.**

*Si solicitó más de una vez durante ese período, por favor escriba la fecha más reciente en que solicitó beneficios.*

*Aun si nunca ha recibido pagos por este reclamo por favor escriba cuándo alrededor del [UI CLAIM DATE] solicitó usted beneficios de seguro por desempleo.*

PROGRAMMER: INSERT DROP DOWN FIELDS

(01-12)

(01-31)

(2014-2015)

NO RESPONSE .....M

HARD CHECK: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE; **Lo siento, Tenemos que confirmar que estamos entrevistando a personas con esta fecha de solicitud**

HARD CHECK: IF C2 = M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

PROGRAMMER BOX C2.1

REPLACE SAMPLE DATA UI CLAIM DATE WITH THIS DATE FOR SUBSEQUENT QUESTIONS.

PROGRAMMER: DATE MUST BE PRIOR TO INTERVIEW DATE.

PROGRAMMER: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE, SHOW CHECK AND STATUS FOR SUPERVISOR REVIEW (Status 380).

C1=01 OR C2 NE98

**C2a. ¿Cómo solicitó su reclamo inicial por beneficios de seguro por desempleo en [UI CLAIM MONTH YEAR]?**

*Seleccione una respuesta*

- En el Internet, usando el sitio web del estado .....01
- Por un sistema telefónico automático .....02
- Por teléfono con un miembro del personal.....03
- En persona .....04
- Por correo .....05
- Por fax .....06
- De alguna otra manera.....99
- (STRING 50)
- NO RESPONSE .....M

SOFT CHECK: IF C2a = M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

IF OTHER SPECIFY (99): **¿Cómo solicitó usted beneficios de seguro por desempleo?**

C1=01 OR C2=DATE PROVIDED

**C2b. ¿Está usted actualmente recibiendo beneficios de seguro por desempleo?**

***Si no está cobrando beneficios actualmente, ¿espera cobrarlos por este reclamo?***

- Sí, estoy cobrando beneficios actualmente.....01 C3
- No, pero espero cobrar beneficios .....02 C3
- No, pero no espero cobrar beneficios .....03 STATUS  
380
- No, empecé a cobrar beneficios, pero dejé de cobrarlos.....04 C2c
- NO RESPONSE .....M C3

SOFT CHECK: IF C2b = M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

C2b=00

**C2c. ¿Cuándo dejó de recibir beneficios de seguro por desempleo?**

<input type="text"/>	<input type="text"/>	<input type="text"/>
Mes	Día	Año
(01-12)	(01-31)	(2014-2015)

NO RESPONSE .....M

**SOFT CHECK: IF C2c = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

**SOFT CHECK: IF C2C IS PRIOR TO THE UI CLAIM DATE: Por favor, provea una fecha que es después de la fecha en que solicitó beneficios cerca del [FILL UI Claim Date].**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

**SOFT CHECK: IF C2C IS AFTER INTERVIEW DATE: Por favor provea una fecha anterior a la fecha de hoy.**

**HARD CHECK: IF C2c IS NOT EMPTY AND C2c=99; Acaba de proveer la fecha en que dejó de cobrar beneficios por desempleo y dijo que no cobró beneficios o aun no los ha cobrado. Por favor actualice su respuesta, y seleccione sólo una respuesta.**

C2b=00

**C2d. ¿Por qué dejó usted de recibir beneficios de seguro por desempleo de su solicitud de alrededor del [UI CLAIM DATE]?**

*Seleccione una respuesta*

**Nuevas Fuentes de Ingresos**

- Fui reemplado / conseguí un trabajo; empecé un trabajo, o comencé mi propio negocio .....01

**Asuntos de Limitaciones de Beneficios**

- Mis beneficios se acabaron/ se agotaron .....02
- Me descalificaron .....03
- Recibí indemnización de trabajadores/tenía caso pendiente .....04
- No fui elegible para UI en primer lugar; me negaron beneficios .....05
- Mi período de elegibilidad o año de beneficios se terminó/ el tiempo se acabó .....06

**No disponible para trabajar**

- Tenía una enfermedad o incapacidad .....07
- Voluntariamente dejé la fuerza de trabajo/fui a la escuela. ....08
- Recibí de vuelta mis documentos de inmigración/ había perdido mis documentos de inmigración .....09
- Entré en las fuerzas armadas .....10
- Me jubilé o recibí seguro social .....11
- Me mudé .....12

**Otra**

- Tenía demasiada dificultad tratando con o contactando la oficina de UI .....13
- Ya no quería seguro por desempleo .....14
- Alguna otra razón .....99

(STRING (250))

NO RESPONSE .....M

**SOFT CHECK: IF C2d = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**IF OTHER SPECIFY (99): ¿Cuál fue la razón por la que usted dejó de recibir beneficios de seguro por desempleo?**

ALL  
IF C2=99, or C2b=02, DISPLAY SENTENCE IN PARENTHESES.

**C3.** (Aunque todavía no ha recibido ningún pago por este reclamo estamos muy interesados en saber de su experiencia desde que solicitó beneficios). Los datos del Departamento del Desarrollo del Empleo(EDD por sus siglas en inglés] de California indican que usted fue empleado(a) por [SEPARATION EMPLOYER] alrededor del [UI CLAIM DATE]. ¿Es esto correcto?

Sí .....01 C5  
 No .....00  
NO RESPONSE .....M

**SOFT CHECK: IF C3 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

C3 = 00, d, OR r

**C4.** ¿Cuál fue el nombre del empleador para quien usted trabajaba justo antes de solicitar beneficios de desempleo en [UI CLAIM MONTH del YEAR]?

*Si trabajaba para una agencia de trabajo temporal, por favor escriba el nombre de la agencia, no del empleador que contrató con la agencia de trabajo temporal*

Nombre del empleador  
(STRING 50)  
NO RESPONSE .....M

PROGRAMMER BOX C4.1  
REPLACE SAMPLE DATA SEPARATION EMPLOYER WITH THIS SEPARATION EMPLOYER FOR SUBSEQUENT QUESTIONS.

**SOFT CHECK: IF C4 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

ALL

**C5.** ¿Qué tipo de empresa es [SEPARATION EMPLOYER]--¿qué fabrican, hacen, o venden?  
¿Cuál fue el producto o servicio principal de [SEPARATION EMPLOYER]?

  
(STRING Z55)

Tipo de compañía

NO RESPONSE .....M

**SOFT CHECK: IF C5 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL

**C6.** ¿Qué tipo de trabajo hacía o qué tareas tenía en [SEPARATION EMPLOYER]?  
¿Cuál fue su ocupación?

  
(STRING Z55)

Ocupación

NO RESPONSE .....M

**SOFT CHECK: IF C6 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL

**C7.** ¿Fue su trabajo con [SEPARATION EMPLOYER] un trabajo de temporada o temporal? Es decir, ¿fue un trabajo que usted supo desde el comienzo que quizás durara sólo unas pocas semanas o unos pocos meses?

Sí .....01

No .....00

NO RESPONSE .....M

**SOFT CHECK: IF C7 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**



ALL

**C8. ¿En qué mes y año empezó usted a trabajar por primera vez en [SEPARATION EMPLOYER]?**

*Si usted suele ser suspendido(a) en la misma época cada año, tal como cuando la empresa se cierra por mantenimiento o por otras razones, por favor provea el mes y el año en que empezó por primera vez, y no la última vez que empezó después de su suspensión más reciente.*

PROGRAMMER: INSERT DROP DOWN FIELDS

<input type="text" value="▼"/>	<input type="text" value="▼"/>	Fecha de inicio	C10
Mes	Año		
(01-12)	(1964-2015)		

NO RESPONSE .....M

**SOFT CHECK: IF C8 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta a esta pregunta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

**SOFT CHECK: IF C8 = MONTH/YEAR IS EQUAL OR LATER THAN MONTH/YEAR OF UI CLAIM DATE; Su fecha de inicio en [SEPARATION EMPLOYER] debe ser antes de la fecha en que solicitó seguro por desempleo el [UI CLAIM DATE].**  
**Por favor, actualice su respuesta, y seleccione el botón “Siguiente”.**

**SOFT CHECK: IF C8 IS AFTER INTERVIEW DATE: Por favor provea una respuesta anterior a la fecha de hoy.**

C8 = M for the month and year OR M for year

**C9. ¿Por cuántos años y meses en total trabajó usted en [SEPARATION EMPLOYER]?**

<input type="text" value="▼"/>	<input type="text" value="▼"/>
Años	meses
(1-40)	(1-11)

NO RESPONSE .....M

**SOFT CHECK: IF C9 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

ALL

- C10. Según los datos del Departamento del Desarrollo del Empleo(EDD por sus siglas en inglés) de California su trabajo con [SEPARATION EMPLOYER] terminó en [JOB SEPARATION MONTH del YEAR ]. ¿Es eso correcto?**
- Sí .....01 C12
  - No .....00
  - No, mis horas de trabajo fueron reducidas .....02
  - NO RESPONSE .....M

**SOFT CHECK: IF C10 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

C10 = 00, 02, M

IF C10 = 02, “sus horas de trabajo fueron reducidas”

- C11. ¿En qué mes y año (terminó su trabajo en [SEPARATION EMPLOYER]/ sus horas de trabajo fueron reducidas)?**

PROGRAMMER: INSERT DROP DOWN FIELDS

Fecha en que horas de trabajo fueron reducidas  
 Mes Año  
 (01-12) (2014-2015)

- (Mi trabajo no terminó/ mis horas de trabajo no fueron reducidas).  
 Todavía estoy empleado(a)en [SEPARATION EMPLOYER] .....98 Status 380 (Sup Review)
- NO RESPONSE .....M

PROGRAMMER BOX C11.1  
 REPLACE SAMPLE DATA JOB SEPARATION MONTH, YEAR WITH THIS DATE FOR SUBSEQUENT QUESTIONS

**HARD CHECK: IF ANSWER =98, Parece que hay un problema con nuestros datos. Por favor, llame al 1-xxx-xxx-xxxx para hablar con un entrevistador en Mathematica, y escriba su número de teléfono abajo.**  
 [INSERT FIELD FOR PHONE NUMBER]

**SOFT CHECK: IF C11 IS AFTER INTERVIEW DATE: Por favor provea una fecha anterior a la fecha de hoy.**

**SOFT CHECK: IF C11 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

ALL
IF C10=02, "usa" AND "están"

C12. **Aun si no los (usó/usa), ¿(estaban/están) disponibles para usted algunos de los siguientes beneficios por medio de su empleo en [SEPARATION EMPLOYER]?**

*Seleccione "sí" si los beneficios(están/estaban) disponibles, pero no usados.*

*Seleccione una respuesta por línea*

	SI	NO
a. Beneficios de seguro de salud	01 <input type="radio"/>	00 <input type="radio"/>
b. Días pagos por enfermedad	01 <input type="radio"/>	00 <input type="radio"/>
c. Un plan de ahorros para jubilación, o pensión	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; Por favor, revise sus respuestas y provea la que falta.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL
IF C10=02, "sus horas de trabajo fueran reducidas"

C13. **¿Cuántas horas por semana, incluyendo horas extras regulares, trabajaba usted generalmente en [SEPARATION EMPLOYER] antes de que (su empleo terminara/sus horas de trabajo fueran reducidas)?**

*En promedio— su mejor estimación está bien*

Horas a la semana

(RANGE 1-80)

- Varía .....V
- NO RESPONSE .....M

**SOFT CHECK: IF C13 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**HARD CHECK: IF C13 IS NOT EMPTY AND C13=v; Acaba de proveer un total de horas y ha indicado que el total de horas varía. Por favor actualice su respuesta, y seleccione sólo una respuesta.**

C13=M OR V

**C14. ¿Diría usted que trabajaba menos de 20 horas a la semana, entre 20 y 29 horas a la semana, entre 30 y 34 horas a la semana, o 35 o más horas a la semana en [SEPARATION EMPLOYER]?**

*En promedio. Su mejor estimación está bien.*

*Seleccione una respuesta*

- Menos de 20 horas por semana.....01
- Entre 20 y 29 horas por semana .....02
- Entre 30 y 34 horas por semana .....03
- 35 o más horas por semana .....04
- NO RESPONSE .....M

PROGRAMMER BOX C14.1  
IF C10 = 02 (HOURS REDUCED), GO TO C14a.  
OTHERWISE GO TO C15.

**SOFT CHECK: IF C14 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

C10=02

**C14a. ¿Cuántas horas a la semana trabajaba usted generalmente en [SEPARATION EMPLOYER] después de que sus horas de trabajo fueron reducidas?**

*En promedio. Su mejor estimación está bien.*

Horas a la semana

(RANGE 1-80)

- Varía .....V
- NO RESPONSE .....M

**SOFT CHECK: IF C14a = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**SOFT CHECK: IF C14a IS > OR = C13 OR C14a IS GREATER THAN RANGE CODED IN C14: Acaba de proveer un total de horas que es mayor o igual a la pregunta previa. Por favor actualice su respuesta, indicando el total reducido de horas.**

**HARD CHECK: IF C14a IS NOT EMPTY AND C14a=v; Acaba de proveer un total de horas y ha indicado que el total de horas varía. Por favor actualice su respuesta, y seleccione sólo una respuesta.**

C14a=M

**C14b. ¿Diría usted que después de que sus horas de trabajo fueron reducidas generalmente trabajaba menos de 20 horas a la semana, entre 20 y 29 horas a la semana, entre 30 y 34 horas a la semana, o 35 o más horas a la semana en [SEPARATION EMPLOYER]?**

*En promedio. Su mejor estimación está bien.*

*Seleccione una respuesta*

- Menos de 20 horas a la semana .....01
- Entre 20 y 29 horas a la semana.....02
- Entre 30 y 34 horas a la semana.....03
- 35 o más horas a la semana .....04
- NO RESPONSE .....M

**SOFT CHECK: IF C14b = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

ALL

IF C10=02, "horas de trabajo fueran reducidas"

**C15. ¿Cuál fue su pago regular, incluyendo propinas, primas y comisiones en este trabajo, antes de impuestos y otras deducciones, antes de que (terminara su trabajo/ sus horas de trabajo) fueran reducidas?**

*Su mejor estimación está bien.*

*Por favor no incluya comas, rayas, ni otra puntuación en su respuesta.*

PROGRAMMER: ADD DOLLAR SIGN TO FIELD

Cantidad	Período de pago	
<input type="text"/>	<input type="text"/>	C16d
(\$5.00 - \$500,000.00)	▼	

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

*Seleccione una respuesta*

- Por hora .....01
- Por semana .....02
- Cada quincena .....03
- Dos veces por mes .....04
- Por mes .....05
- Por año .....06
- Algún otro período de pago .....99

Escriba período de pago

<input type="text"/>	(STRING 250)
NO RESPONSE .....M	

**SOFT CHECK: IF C15 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente."***

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Respuesta inválida. Valor fuera del rango 99999.99 a 999999.99**

**IF OTHER SPECIFY (99): ¿Qué categoría describiría mejor su pago regular, incluyendo propinas, primas y comisiones en este trabajo, antes de impuestos y otras deducciones, antes de que (terminara su trabajo/ sus horas de trabajo fueran reducidas)?**

**SOFT CHECKS: OUT OF RANGE PER RESPONSE: Indicó [dollar amount] por [range]. ¿Es esto correcto?**

PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

C15=M

**C16a. Por favor, trate de estimar su pago anual en [SEPARATION EMPLOYER]. ¿Diría usted que sus ingresos anuales fueron menos de \$30,000, o \$30,000 o más?**

- Menos de \$30,000 .....01 C16c
- \$30,000 o más .....02
- NO RESPONSE .....M

**SOFT CHECK: IF C16a = M; *Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

C16a=02

**C16b. ¿Diría usted que fueron...**

*Select one response*

- \$30,000 a menos de \$45,000, .....01
- \$45,000 a menos de \$60,000, .....02
- \$60,000 a menos de \$75,000, .....03
- \$75,000 a menos de \$90,000, .....04
- \$90,000 a menos de \$105,000, or .....05
- \$105,000 o más? .....06
- NO RESPONSE .....M

**SOFT CHECK: IF C16b = M; *Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.***

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

C16a=01

**C16c. ¿Diría usted que fueron...**

*Seleccione una respuesta*

- Menos de \$5,000, .....01
- \$5,000 a menos de \$10,000, .....02
- \$10,000 a menos de \$15,000, .....03
- \$15,000 a menos de \$20,000, .....04
- \$20,000 a menos de \$25,000, o .....05
- \$25,000 a menos de \$30,000? .....06
- NO RESPONSE .....M

PROGRAMMER BOX C16C.1  
IF C10 = 02 (HOURS REDUCED), GO TO C16d. OTHERWISE  
GO TO C17.

**SOFT CHECK: IF C16c = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***



C10=02

C16d. **¿Y cuál es su pago regular ahora- incluyendo propinas, primas y comisiones en este trabajo, antes de que los impuestos y otras deducciones son descontados?**

*Su mejor estimación está bien.*

*Por favor no incluya comas, rayas, ni otra puntuación en su respuesta.*

PROGRAMMER: ADD DOLLAR SIGN TO FIELD

Cantidad

Período de pago

C17

(\$5.00 - \$500,000.00)

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Por hora .....01
- Por semana .....02
- Cada quincena .....03
- Dos veces por mes .....04
- Por mes .....05
- Por año .....06
- Algún otro período de pago .....99

Escriba período de pago

(STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF C16d = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Respuesta inválida. Valor fuera del rango 99999.99 a 999999.99.**

**IF OTHER SPECIFY (99): ¿Qué categoría describiría mejor su pago ahora?**

**SOFT CHECKS: OUT OF RANGE PER RESPONSE: Indicó [dollar amount] por [range]. ¿Es esto correcto?**

**PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000**

C16d=M

C16e. **Por favor, trate de estimar su pago anual actual con [SEPARATION EMPLOYER]. ¿Diría usted que sus ingresos anuales son menos de \$30,000, o \$30,000 o más?**

- Menos de \$30,000 .....01 C16g
- \$30,000 o más .....02
- NO RESPONSE ..... M C18

**SOFT CHECK: IF C16e = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

C16e=02

C16f. **¿Diría usted que fueron...**

*Select one response Seleccione una respuesta*

- \$30,000 a menos de \$45,000, .....01
- \$45,000 a menos de \$60,000, .....02
- \$60,000 a menos de \$75,000, .....03
- \$75,000 a menos de \$90,000, .....04
- \$90,000 a menos de \$105,000, o .....05
- \$105,000 o más? .....06
- NO RESPONSE ..... M

**SOFT CHECK: IF C16f = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

C16e=01

**C16g. ¿Diría usted que fueron...**

*Seleccione una respuesta*

- Menos de \$5,000, .....01
- \$5,000 a menos de \$10,000, .....02
- \$10,000 a menos de \$15,000, .....03
- \$15,000 a menos de \$20,000, .....04
- \$20,000 a menos de \$25,000, OR .....05
- \$25,000 a menos de \$30,000? .....06
- NO RESPONSE .....M

**SOFT CHECK: IF C16g = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

PROGRAMMER BOX C16G.1  
IF C10 = 02, GO TO C18.

**C17. ¿Cuál fue la razón principal por la que su trabajo en [SEPARATION EMPLOYER] terminó? ¿Fue porque...**

*Seleccione una respuesta*

fue suspendido(a)? .....01 C18

PROGRAMMER:SHOW IN HOVER/LINKClick here for definitions Haga clic aquí para deficiones: *(Include: reorganization/downsizing/company sold/company moved/company went out of business/plant or facility moved or closed/reduction in force or rif'ed/job or position eliminated)*(Incluya: *reorganización/recortes de personal/ empresa vendida /empresa se mudó/empresa quebró/fábrica o instalación se mudó o cerró /rebaja de fuerzas o rif'ed/ trabajo o puesto eliminado)*

se jubiló? .....02 C21

fue dado de alta o despedido(a)? .....03 C21

usted abandonó el trabajo? .....04 C21

¿O había otra razón? .....05 C18

(STRING 250)

NO RESPONSE .....M C21

**SOFT CHECK: IF C17 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**IF OTHER SPECIFY (99): ¿Cuál fue la razón principal por la que su trabajo en [SEPARATION EMPLOYER] terminó?**

C17=01, 10, OR 99  
 IF C10=02 “sus horas de trabajo fueron reducidas, esperaba que eso sería temporal”

- C18. Cuando [(su trabajo con [SEPARATION EMPLOYER] terminó, ¿esperaba que su suspensión de trabajo sería temporal—es decir, creía que volverían a llamarle / (sus horas de trabajo fueron reducidas, esperaba que eso sería temporal)]?**
- Sí ..... 1
  - No ..... 0 C21
  - NO RESPONSE ..... M C21

**SOFT CHECK: IF C18 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

C18=01  
 IF C10=02, “sus horas de trabajo fueron reducidas” AND “cuando serían reintegradas sus horas regulares”

- C19. Cuando (su trabajo en [EMPLOYER NAME] terminó/ sus horas de trabajo fueron reducidas), ¿le dieron una fecha específica (para regresar al trabajo/ cuando serían reintegradas sus horas regulares)?**
- Sí ..... 01
  - No ..... 00 C21
  - NO RESPONSE ..... M C21

**SOFT CHECK: IF C19 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

C19=01  
 IF C10=02, “que le dijeron que sus horas serían reintegradas”

- C20. ¿Cuál fue la fecha (que le dieron para que regrese al trabajo/ que le dijeron que sus horas serían reintegradas)?**
- PROGRAMMER: INSERT DROP DOWN FIELDS
- Fecha  
 Mes      Día      Año  
 (1-12)    (1-31)    (2014-2015)  
 NO RESPONSE ..... M

**SOFT CHECK: IF C20 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

ALL

C21. **Antes de la solicitud del [UI CLAIM MONTH/YEAR], ¿había recibido beneficios de seguro por desempleo en los últimos diez años?**

Sí .....01

No .....00

NO RESPONSE .....M

**SOFT CHECK: IF C21= M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

## SECTION D: JOB SEARCH AND OFFERS

ALL

IF C10=02, "sus horas de trabajo fueron reducidas"

**D1. Las siguientes preguntas son acerca de lo que pueda haber hecho para buscar trabajo después de que (su trabajo con [SEPARATION EMPLOYER] terminó/sus horas de trabajo fueron reducidas). ¿Qué tan pronto después de que (su trabajo terminó en [JOB SEPARATION MONTH]/ sus horas de trabajo fueron reducidas) empezó usted a buscar trabajo? ¿Diría que fue...**

PROGRAMMER BOX D1.1

IF INTERVIEW DATE MINUS UI CLAIM DATE IS FEWER THAN SEVEN WEEKS, SHOW CHOICES 01 THROUGH 04 ONLY. IF FEWER THAN 9 WEEKS, SHOW CHOICES 01 THROUGH 05.

*Seleccione una respuesta*

- en seguida .....01
- dentro de 1 a 2 semanas .....02
- dentro de 3 a 4 semanas .....03
- dentro de 5 a 6 semanas .....04
- dentro de 7 a 8 semanas, o .....05
- más de 8 semanas después?.....06
- Empecé a buscar trabajo antes de perder mi trabajo/ tener reducidas mis horas mis horas ..... 98
- No he empezado a buscar trabajo .....99 D4
- NO RESPONSE .....M

**SOFT CHECK: IF D1 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

D1 NE 99

**D2. ¿Desde [JOB SEPARATION MONTH], ¿ha solicitado usted un trabajo?**

- Sí ..... 1
- No .....0 D4
- NO RESPONSE .....M D4

**SOFT CHECK: IF D2 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

D2=01

D3. Desde [JOB SEPARATION MONTH], ¿ha solicitado algún trabajo que requeriría que usted se traslade?

- Sí .....01
- No .....00
- NO RESPONSE .....M

SOFT CHECK: IF D3 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

*Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".*

ALL

D4. ¿Ha recibido alguna oferta de trabajo desde [JOB SEPARATION MONTH]?

*Si fue llamado de vuelta a su trabajo de antes, seleccione "sí"*

- Sí .....01
- No .....00 D9
- NO RESPONSE .....M D9

SOFT CHECK: IF D4 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

*Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".*

D4=01

D4a. ¿Cuántas ofertas de trabajo ha recibido usted desde [JOB SEPARATION MONTH]?

Escriba el número de ofertas de trabajo recibidas

(01-10)

NO RESPONSE .....M

SOFT CHECK: IF D4a = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

*Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".*



D4=01

IF D4a=01, IF D4a=01, "esa oferta de trabajo"; IF D4a GT 01, "alguna de esas ofertas de trabajo"

D4b. **¿Aceptó usted (esa oferta de trabajo / alguna de esas ofertas de trabajo)?**

- Sí, el trabajo empezó.....01 D9
- Sí, pero el trabajo no ha empezado .....02 D5
- No .....00 D5
- No he decidido.....d D5
- NO RESPONSE .....M D5

**SOFT CHECK: IF D4ba = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

D4b=02, 00, d OR M

IF D4a GT 1, "ofertas" AND DISPLAY SENTENCE IN PARENTHESES AND "mejor"

IF D4B=2, "aceptó" AND "es" ELSE "recibió" AND "fue"

**D5. Para ayudarnos a entender mejor el mercado de trabajo, quisiéramos hacerle unas preguntas acerca de la(s) oferta(s) de trabajo que recibió/aceptó. (Si recibió más de una oferta de trabajo, por favor piense en la mejor oferta de trabajo que recibió). ¿Cuál fue/es el pago ofrecido, incluyendo propinas, primas, y comisiones de la (mejor) oferta de trabajo que recibió/aceptó?**

*La mejor oferta de trabajo es lo que eso signifique para usted. Puede pensar en cosas como el sueldo ofrecido, beneficios, lugar, y otros factores que son importantes para usted.*

*Su mejor estimación está bien*

*Por favor no incluya comas, rayas, ni otra puntuación en su respuesta.*

Cantidad	Período de pago
<input type="text"/>	<input type="text"/>
(\$5.00 - \$500,000.00)	▼

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Por hora .....01
- Por semana .....02
- Cada quincena .....03
- Dos veces por mes .....04
- Por mes .....05
- Por año .....06
- Algún otro período de pago .....99

Especifique  (STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF D5 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Respuesta inválida. Valor fuera del rango -99999.99 to 999999.99.**

**IF OTHER SPECIFY (99): ¿Qué categoría mejor describiría (su ingreso total/el ingreso total para usted y todos los miembros de su hogar) justo antes de que (su trabajo terminara/sus horas de trabajo fueran reducidos) en [JOB SEPARATION MONTH]?**

**SOFT CHECKS: OUT OF RANGE PER RESPONSE: Indicó [dollar amount] por [range]. ¿Es esto correcto?**

PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

D4b=02, 00, d OR M

**D5a. ¿Cuántas horas por semana se incluyeron en la oferta de trabajo?**

*En promedio—Su mejor estimación está bien.*

(RANGE 1-80)

Horas por semana ..... D6

- Varía ..... v  
 NO RESPONSE ..... M

**SOFT CHECK: IF D5a = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

D5a=v, OR m

**D5b. ¿Diría usted que ese trabajo ofrecía menos de 20 horas por semana, entre 20 y 29 horas por semana, entre 30 y 34 horas por semana, o 35 o más horas por semana?**

*En promedio—Su mejor estimación está bien.*

*Seleccione una respuesta*

- Menos de 20 horas por semana ..... 01  
 Entre 20 y 29 horas por semana ..... 02  
 Entre 30 y 34 horas por semana ..... 03  
 35 o más horas por semana ..... 04  
 NO RESPONSE ..... M

**SOFT CHECK: IF D5b = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

D4b=00, 02, d OR M
IF D4b=2, "Es," else "Fue"

**D6. ¿Fue/Es incluido alguno de los siguientes beneficios en esa oferta de trabajo?**

PROGRAMMER: CODE ONE PER ROW

*Seleccione una respuesta por línea*

	SÍ	NO
a. ¿Beneficios de seguro de salud?	01 <input type="radio"/>	00 <input type="radio"/>
b. ¿Días pagos por enfermedad?	01 <input type="radio"/>	00 <input type="radio"/>
c. ¿Un plan de ahorros para jubilación, o pensión?	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; *Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n). Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente"***

D4b=00, 02, d OR M
IF D4B= 2, "Requiere," ELSE "Requirió"

**D7. ¿Requirió/Requiere traslado el trabajo ofrecido?**

- Sí .....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF D7 = M; *Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente"***

D4b=00, d OR M
IF D4b=d, "es" AND "no ha decidido si aceptar"
IF D4a GT1, "mejor"

**D8. Hay muchas razones por las que las personas a veces no aceptan una oferta de trabajo. ¿Cuál (fue/es) la razón principal por la que usted (no aceptó/ no ha decidido si aceptar) la (mejor) oferta de trabajo que le ofrecieron?**

Por favor indique su respuesta en el cuadro de abajo

	(STRING 250)
--	--------------

**SOFT CHECK: IF D8 = M; *Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente"***

ALL

D9. Las siguientes preguntas son sobre los servicios que pueda haber recibido o usado en el Centro de Empleo de América en California o en otro *Centro de Empleo de América*. Por favor, incluya servicios recibidos en persona al igual que en línea o por teléfono. Desde [JOB SEPARATION MONTH del YEAR], ¿ha usted...

PROGRAMMER: CODE ONE PER ROW

Seleccione una respuesta por línea

	Sí	NO
a. usado una sala de recursos? PROGRAMMER:SHOW IN HOVER/LINK: Cada <b>Centro de Empleo de América Center</b> generalmente tiene un área disponible para todos, que típicamente se llama sala de recursos. En estas áreas, se pueden usar computadoras y el Internet para buscar trabajo, y se puede obtener información sobre trabajos específicos, diferentes carreras, y servicios disponibles en la comunidad.	01 <input type="radio"/>	00 <input type="radio"/>
b. asistido a talleres? PROGRAMMER:SHOW IN HOVER/LINK: En un taller participa un pequeño grupo de personas que se reúnen con un líder o instructor para aprender cómo hacer algo, tal como usar una computadora, escribir un currículum, o realizar una búsqueda de trabajo.	01 <input type="radio"/>	00 <input type="radio"/>
c. tomado pruebas o evaluaciones?	01 <input type="radio"/>	00 <input type="radio"/>
d. asistido a reuniones, ya sea de clubes de empleo o grupos de trabajo? PROGRAMMER:SHOW IN HOVER/LINK: Estos grupos implican que se reúne con otras personas que buscan trabajo por apoyo, y para hablar de pistas y maneras de conseguir empleo.	01 <input type="radio"/>	00 <input type="radio"/>
e. recibido orientación laboral o ayuda individualizada para apoyarle en su búsqueda de trabajo o capacitación?	01 <input type="radio"/>	00 <input type="radio"/>
f. recibido información del mercado de trabajo acerca de qué ocupaciones estaban en demanda en su área, estado, o región local?	01 <input type="radio"/>	00 <input type="radio"/>
g. recibido información sobre programas de educación o de capacitación de trabajo?	01 <input type="radio"/>	00 <input type="radio"/>
h. sido registrado ya sea con el Servicio de Empleo o el banco de trabajo de su estado?	01 <input type="radio"/>	00 <input type="radio"/>

SOFT CHECK: IF ANY ROWS ARE EMPTY; **Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n).**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ANY OF D9a TO D9h=01

D10. ¿Qué tan útiles fueron los servicios que recibió del Centro de Empleo de América en California en ayudarlo a conseguir empleo? ¿Diría que fueron muy útiles, algo útiles, no muy útiles, o nada útiles?

Incluya otros Centros de Empleo de América si usó uno.

Seleccione una respuesta

- Muy útiles.....01
- Algo útiles .....02
- No muy útiles .....03
- Nada útiles.....04
- NO RESPONSE .....M

SOFT CHECK: IF D10 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

ALL

IF D4b =01, " incluyendo la oferta de trabajo que aceptó"

D11. (Incluyendo la oferta de trabajo que aceptó), ¿Está trabajando por pago actualmente? Por favor, incluya ambos trabajos a tiempo parcial y trabajos a tiempo completo, y también cualquier trabajo por cuenta propia que tenía por pago o ganancias.

- Sí .....01 F2
- No .....00
- No, acepté un trabajo pero no he empezado .....02 D12
- NO RESPONSE .....M

HARD CHECK: IF D11 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

PROGRAMMER: IF D1=99 AND D11 NE 01, SKIP TO D15

D11 NE 01 AND D1 NE 99

D12. ¿Buscó usted trabajo la semana pasada?

- Sí .....01 D13
- No .....00 D15
- NO RESPONSE .....M D15

SOFT CHECK: IF D12 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "siguiente"

D12=01

**D13. Abajo hay una lista de cosas que las personas hacen a veces cuando buscan trabajo. Por favor indique si usted hizo alguna de estas cosas para buscar trabajo la semana pasada. La semana pasada...**

**PROGRAMMER:SHOW IN HOVER/LINK:** *Sus respuestas serán combinadas con las de otras personas. Sus respuestas específicas no se compartirán con el Departamento de Trabajo ni ningún otra agencia.*

Seleccione una respuesta por línea

	Sí	NO
a. ¿contactó usted a una agencia privada de empleo o una agencia de colocación?	01 <input type="radio"/>	00 <input type="radio"/>
b. ¿usó servicios del <b>America's Job Center</b> de California u otro <b>America's Job Center</b> ?	01 <input type="radio"/>	00 <input type="radio"/>
c. ¿contactó a su ex empleador?	01 <input type="radio"/>	00 <input type="radio"/>
d. ¿contactó a amigos, parientes, o socios profesionales acerca de oportunidades para empleo?	01 <input type="radio"/>	00 <input type="radio"/>
e. ¿usó usted el Internet, incluyendo sitios de medios de comunicación social para buscar o solicitar trabajo?	01 <input type="radio"/>	00 <input type="radio"/>
f. ¿respondió a anuncios en los periódicos o en otras publicaciones?	01 <input type="radio"/>	00 <input type="radio"/>
g. ¿solicitó directamente a lugares en los cuales usted quizás quisiera trabajar?	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; *Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n). Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

D12=01

**D14. ¿Cerca de cuántas horas pasó usted buscando trabajo la semana pasada?**

*Su mejor estimación está bien.*

Horas pasadas buscando trabajo la semana pasada E1

(01-80)

NO RESPONSE ..... M

**SOFT CHECK: IF D14 = M; *Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

D14=M

**D14a. ¿Diría que pasó entre...**

*Seleccione una respuesta*

- 1 y 5 horas, .....01
- 6 y 10 horas, .....02
- 11 y 20 horas, .....03
- 21 y 30 horas, .....04
- 31 y 40 horas, OR O .....05
- Más de 40 horas buscando trabajo la semana pasada .....06
- NO RESPONSE .....M

**SOFT CHECK: IF D14a = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

PROGRAMMER BOX D14A.1  
GO TO E1.

D1=99 OR D12=00 OR M

IF D1=99, "no ha empezado a buscar trabajo"

**D15. Las personas tienen diferentes razones por las que no buscan trabajo. ¿Cuál es la razón principal por la que usted no (ha empezado a buscar trabajo/buscó trabajo la semana pasada)?**

Por favor seleccione su razón principal abajo .....99

(STRING 100)

NO RESPONSE .....M

**IF OTHER SPECIFY (99):¿Cuál es la razón principal por la que usted no (ha empezado a buscar trabajo/buscó trabajo la semana pasada)?**

**SOFT CHECK: IF D15 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***



## SECTION E: RE-EMPLOYMENT EXPECTATIONS

PROGRAMMER SKIP BOX D15.1  
IF D11=01 (CURRENTLY WORKING) - GO TO F1.

D11 NE 01

IF D15=01, "" "su nuevo trabajo"  
IF D15=04, "ser llamado de vuelta a su previo trabajo"  
IF D15=05, "tener reintegradas sus horas de trabajo". OTHERWISE, "empezar un nuevo trabajo".

**E1. Estas siguientes preguntas son acerca de su perspectiva sobre su situación de empleo. A partir de hoy, ¿cuántas semanas, o cuántos meses cree que le llevará (empezar un/su nuevo trabajo/ ser llamado de vuelta a su previo trabajo / tener reintegradas sus horas de trabajo)?**

*Su mejor estimación está bien.*

Número	Período	
<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	E2
PROGRAMMER: USE PERIOD OPTIONS BELOW		
<input type="radio"/> Semanas.....		.01
<input type="radio"/> Meses .....		.02
<input type="radio"/> Años.....		.03
<input type="radio"/> NO RESPONSE .....		M
<input type="radio"/> Marque aquí si no quiere trabajar .....		.98 F1

**SOFT CHECK: IF E1 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**SOFT CHECK: IF E1 IS NOT EMPTY AND E1=98; Acaba de proveer un total de semanas o meses y ha indicado que no quiere trabajar. Por favor, actualice su respuesta y seleccione sólo una respuesta.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

E1=M, OR E1 PER=M

E1a. **¿Cree usted que llevaría...**

*Su mejor estimación está bien*

*Seleccione una respuesta*

- dos semanas o menos, .....01
- más de dos semanas, hasta un mes,.....02
- más de un mes, hasta 2 meses.....03
- más de dos meses, hasta 3 meses,.....04
- más de 3 meses, hasta 6 meses,.....05
- más de 6 meses, hasta 9 meses,,.....06
- más de 9 meses, hasta un año, o .....07
- más de un año?.....08
- No puedo estimar cuánto tiempo tomará .....09
- No quiero trabajar .....98 F1
- NO RESPONSE .....M

PROGRAMMER BOX E1A.1

IF D4b=01 or D11=02—ACCEPTED JOB OFFER--SKIP TO F1,

OTHERWISE CONTINUE TO E2

SOFT CHECK: IF E1a = M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

SOFT CHECK: IF E1 IS NOT EMPTY AND E1=98; **Acaba de proveer un total de semanas o meses y ha indicado que no quiere trabajar. Por favor, actualice su respuesta y seleccione sólo una respuesta.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

ALL

**E2. Al buscar un trabajo, las personas tienen diferentes necesidades y requisitos. Para las preguntas que siguen, por favor suponga que alguien le ofreció un trabajo hoy, y piense en lo que es más importante para usted. Por ejemplo, puede que piense en cosas como sueldo, horario de trabajo, beneficios complementarios, lugar, qué tan interesado(a) está en el trabajo, costos de tomar un empleo, que pueden incluir gastos por cuidado de niños y de transporte y otros atributos del empleo.  
¿Cuál de los siguientes beneficios debe ser ofrecido por un trabajo para que usted lo acepte?  
¿Es necesario que el trabajo ofrezca...**

PROGRAMMER:SHOW IN HOVER/LINK: *Suficiente(s) para sus necesidades*

PROGRAMMER: CODE ONE PER ROW

*Seleccione una respuesta por línea*

	Sí	NO
a. suficientes beneficios de seguro de salud? .....	01 <input type="radio"/>	00 <input type="radio"/>
b. suficientes días pagos por enfermedad? .....	01 <input type="radio"/>	00 <input type="radio"/>
c. un plan adecuado de ahorros para jubilación o de pensión? .....	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; *Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n). Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

ALL

E3. ¿Cuál es el sueldo o salario más bajo que está dispuesto(a) a aceptar, antes de deducciones, para el tipo de trabajo que está buscando?

Por favor no incluya comas, rayas, ni otra puntuación en su respuesta.

Cantidad [input type="text"] Período de pago [input type="button" value="v"]

(\$5.00 - \$500,000.00)

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Por hora .....01
Por semana .....02
Cada quincena .....03
Dos veces por mes .....04
Por mes .....05
Por año .....06
NO RESPONSE .....M

SOFT CHECK: IF E3 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Respuesta inválida. Valor fuera del rango-99999.99 to 999999.99.

SOFT CHECKS: OUT OF RANGE PER RESPONSE: Indicó [dollar amount] por [range]. ¿Es esto correcto? PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

E3 NE M

E3a. ¿Y cuántas horas por semana esperaría usted trabajar para recibir este pago o sueldo?

En promedio—su mejor estimación está bien.

[input type="text"] Horas por semana .....E4 (RANGE 1-80)

- Varía .....v
NO RESPONSE .....M

SOFT CHECK: IF E3a = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

E3a=v, d, OR r

**E3b.** ¿Diría usted que esperaría trabajar menos de 20 horas por semana, entre 20 y 29 horas por semana entre 30 y 34 horas por semana, o 35 o más horas por semana?

*En promedio—su mejor estimación está bien.*

*Seleccione una respuesta*

- Menos de 20 horas por semana.....01
- Entre 20 y 29 horas por semana .....02
- Entre 30 y 34 horas por semana .....03
- 35 o más horas por semana .....04
- NO RESPONSE .....M

**SOFT CHECK: IF E3b = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

ALL

**E4.** ¿Qué tan probable cree usted que es que tendrá que mudarse para un trabajo que cumpla con sus necesidades?

- Muy probable .....01
- Un poco probable .....02
- Un poco improbable .....03
- Muy improbable .....04
- NO RESPONSE .....M

**SOFT CHECK: IF E4 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

## SECTION F: RE-EMPLOYMENT

PROGRAMMER SKIP BOX E4.1  
IF D11=01, GO TO F2

D11 NE 01 OR C10=02  
IF C10=02, "sus horas de trabajo fueron reducidas" AND "otro"

- F1. Las siguientes preguntas son acerca de cualquier trabajo que haya tenido desde que (su trabajo con [SEPARATION EMPLOYER] terminó/ sus horas de trabajo fueron reducidas). Desde que (su trabajo en [SEPARATION EMPLOYER] terminó/sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH], ¿ha empezado usted a trabajar en (un/otro) trabajo por pago?**
- Incluya ambos trabajos a tiempo parcial y trabajos a tiempo completo, y también cualquier trabajo por cuenta propia o empresas comerciales que tenía por pago o ganancias, aun si los tuvo sólo por un breve tiempo.*
- Sí .....01 F4  
 No .....00 G1  
 NO RESPONSE .....M G1

**SOFT CHECK: IF F1=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin proveer una respuesta, seleccione el botón "Siguiente".**

D11=01

- F2. ¿Trabaja usted actualmente 35 horas o más por semana?**
- Sí .....01 F4  
 No .....00  
 NO RESPONSE .....M

**SOFT CHECK: IF F2=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin proveer una respuesta, seleccione el botón "Siguiente".**

F2 NE 01

- F3. ¿Quiere trabajar a tiempo completo por 35 o más por semana?**
- Sí.....01  
 No .....00  
 NO RESPONSE .....M

**SOFT CHECK: IF F3=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin proveer una respuesta, seleccione el botón "Siguiente".**

F1=01 OR D11=01

IF D11=01, "incluyendo su trabajo actual"

**F4. (Incluyendo su trabajo actual) ¿cuántos trabajos diferentes ha tenido desde [JOB SEPARATION MONTH]?**

***Por favor incluya ambos trabajos a tiempo parcial y trabajos a tiempo completo, y también cualquier trabajo por cuenta propia o empresas comerciales que tuvo por pago o ganancias.***

PROGRAMMER:SHOW TWO BULLETS BELOW IN HOVER/LINK:

- *Si un trabajo fue interrumpido por dos semanas o más sin pago, cuente como trabajos separados, aun si fuera con el mismo empleador. Si la separación duró menos de dos semanas, cuéntelo como un trabajo.*
- *Trate trabajos con agencias temporales y trabajos de consultoría por cuenta propia como un trabajo, sin tener en cuenta el número de asignaciones.*

(01-05)

Número de trabajos

NO RESPONSE .....M

**HARD CHECK: IF F4 = M; Mencionó en una pregunta anterior que está trabajando actualmente. Acaba de mencionar que tiene 0 trabajos. Haga clic [aquí](#) para regresar y cambiar su respuesta sobre trabajo actual. También puede cambiar su respuesta abajo.**

PROGRAMMER LOOP BOX F4.1  
 ALLOW FOR NUMBER OF JOBS REPORTED AT F4.  
 ASK F5 ACROSS ALL JOBS FIRST, THEN ASK F6, THEN ASK F6a-F18 FOR ALL JOBS.

F1=01 OR D11=01

IF C10=02, "horas de trabajo fueron reducidas"

IF D11=01 AND F4=01, USE THIS TEXT ONLY "Las próximas preguntas son acerca de su trabajo actual"

IF D11=01 AND F4=01, USE THIS TEXT ONLY "Por favor escriba el nombre de su empleador actual"

**F5. (Las próximas preguntas son acerca de su trabajo actual). (Por favor escriba el nombre de su empleador actual.) Empezando con el primer trabajo, por favor escriba los nombres de todas las compañías en que trabajó después de que (su trabajo terminó/ sus horas de trabajo fueron reducidas en [JOB SEPARATION MONTH del YEAR].**

- JOB 1 (STRING 50)
- JOB 2 (STRING 50)
- JOB 3 (STRING 50)
- JOB 4 (STRING 50)
- JOB 5 (STRING 50)

NO RESPONSE .....M

HARD CHECK: IF F5=NO RESPONSE;  
**Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga. Si no ha tenido [FILL NUMBER AT F4] trabajos, por favor haga clic [aquí](#) para regresar a esa pregunta y actualizar el número de trabajos.**  
 PROGRAMMER: PROVIDE LINK TO F4 SO THAT RESPONDENT CAN UPDATE RESPONSE



ALL

F6. Por favor verifique que desde [JOB SEPARATION MONTH, YEAR] usted trabajó en [FILL F5 NAMES FOR NEWJOB1-NEWJOB5]. ¿Es esto correcto?

- Si
- No, [haga clic aquí para actualizar el número de trabajos](#)
- No, [haga clic aquí para actualizar el nombre del trabajo\(s\)](#)

NO RESPONSE .....M

PROGRAMMER BOX F6.1

PROVIDE LINKS TO RETURN TO F4 AND F5 SO THAT R CAN UPDATE THE NUMBER AND NEWJOB1-NEWJOB5 NAMES.

SOFT CHECK: IF F6=M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

ALL

F6a. ¿Es [NEWJOB1-NEWJOB5] el mismo empleador para quien trabajaba en [JOB SEPARATION MONTH YEAR]?

- Sí .....01
- No .....00

NO RESPONSE .....M

SOFT CHECK: IF F6a=M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

ALL

**F7. ¿En qué fecha empezó a trabajar por primera vez en [NEWJOB1-NEWJOB5]?**

*Su mejor estimación está bien.*

PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

Mes	Día	Año
<input type="text"/>	<input type="text"/>	<input type="text"/>
(1-12)	(1-31)	(-1964-2015)

F9

NO RESPONSE ..... M

SOFT CHECK: IF F7 MONTH OR F7 YEAR = NO RESPONSE;  
**Por favor provea una respuesta a esta pregunta y siga.**  
**Para continuar a la siguiente pregunta sin proveer una respuesta seleccione el botón "Siguiente".**

SOFT CHECK: IF F7 IS AFTER INTERVIEW DATE: **Por favor provea una fecha anterior a la fecha de hoy.**

F7 = M

**F8. ¿Aproximadamente cuántas semanas o meses hace que empezó a trabajar en [NEWJOB1-NEWJOB5]?**

*Su mejor estimación está bien.*

Número	Período
<input type="text"/>	<input type="text"/>
(0-99)	

PROGRAMMER: USE PERIOD OPTIONS BELOW

- Semanas.....01
- Meses .....02
- NO RESPONSE .....M

SOFT CHECK: IF F8 = NO RESPONSE;  
**Por favor provea una respuesta a esta pregunta y siga.**  
**Para continuar a la siguiente pregunta sin proveer una respuesta, seleccione el botón "Siguiente".**

ALL

**F9. ¿En qué fecha terminó su trabajo en [NEWJOB1-NEWJOB5]?**

*Su mejor estimación está bien.*

PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

Mes    Día    Año  
     

F14

(1-12)   (1-31)   (2014-2015)

Marque aquí si todavía trabaja en [EMPLOYER NAME] ..... 98   F11

NO RESPONSE ..... M

SOFT CHECK: IF F9 MONTH OR F9 YEAR = NO RESPONSE; **Por favor provea una respuesta a esta pregunta y siga.**

**Para continuar a la siguiente pregunta sin proveer una respuesta, seleccione el botón "Siguiente".**

SOFT CHECK: IF DATE REPORTED IN F9 IS EARLIER THAN THE START DATE REPORTED IN F7: **Su fecha de finalización en [EMPLOYER NAME] debe de ser después de su fecha de inicio en [fill F7 date].**

**Por favor, actualice su respuesta, y seleccione el botón "Siguiente".**

SOFT CHECK: IF F9 IS AFTER INTERVIEW DATE: **Por favor provea una fecha anterior a la fecha de hoy.**

HARD CHECK: IF F9 IS NOT EMPTY AND F9=98; **Acaba de proveer una fecha de termino por su trabajo en [NEWJOB1-NEWJOB5] y ha indicado que todavía está trabajando en [NEWJOB1-NEWJOB5]. Por favor, actualice su respuesta y seleccione sólo una respuesta.**

SOFT CHECK ABOUT THE LAST JOB, IF D11=01 (CURRENTLY WORKING) OR C10= 02 (HOURS REDUCED), CHECK THAT AT LEAST ONE OF NEWJOB1-NEWJOB5=98 (STILL AT JOB). IF NO: **Anteriormente usted indicó que está trabajando actualmente, pero dio una fecha de finalización por cada uno de sus trabajos. Para seguir, por favor seleccione la pregunta que necesita ser corregida, y actualice su respuesta**

PROGRAMMER: SHOW QUESTION AND RESPONSE FOR C10, D11, F9 (FOR NEWJOB 1-NEWJOB5). E.G.:

Pregunta	Respuesta
<input type="radio"/> Su trabajo en [SEPARATION EMPLOYER] terminó en [JOB SEPARATION MONTH del YEAR]. Es eso correcto?	[FILL SÍ, NO, NO, MIS HORAS FUERON REDUCIDAS NO RESPONSE
<input type="radio"/> ¿Está trabajando en un trabajo por pago actualmente?	[FILL SÍ,, NO, NO RESPONSE
<input type="radio"/> [NEWJOB1] fecha de <b>finalización</b>	[FILL F9 DATE FOR NEWJOB1]
<input type="radio"/> [NEWJOB 2] fecha de <b>finalización</b>	[FILL F9 DATE FOR NEWJOB 2]
<input type="radio"/> [NEWJOB 3] fecha de <b>finalización</b>	[FILL F9 DATE FOR NEWJOB 3]
<input type="radio"/> [NEWJOB 4] fecha de <b>finalización</b>	[FILL F9 DATE FOR NEWJOB 4]
<input type="radio"/> [NEWJOB 5] fecha de <b>finalización</b>	[FILL F9 DATE FOR NEWJOB 5]

F9 = M OR F9= M FOR MONTH/DAY OR YEAR

F10. ¿Diría que su trabajo en [NEWJOB1-NEWJOB5] terminó...

*Su mejor estimación está bien.*

*Seleccione una respuesta*

- dentro de las dos últimas semanas, .....01
- hace entre 3 y 4 semanas, .....02
- hace entre 5 y 6 semanas, .....03
- hace entre 7 y 8 semanas, o .....04
- hace más de 8 semanas? .....05
- NO RESPONSE .....M

SOFT CHECK: IF F10 = NO RESPONSE;

**Por favor provea una respuesta a esta pregunta y siga.**

***Para continuar a la siguiente pregunta sin proveer una respuesta seleccione el botón "Siguiente".***

F9 =98

F11. ¿Qué tipo de trabajo hace o qué tareas tiene en [NEWJOB1-NEWJOB5]?

*¿Cuál (es/fue) su ocupación?*

(STRING 250)

NO RESPONSE .....M

SOFT CHECK: IF F11=NO RESPONSE **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

F9=98

F12. ¿Qué tipo de compañía es ésta—qué fabrican, venden, o hacen?

(STRING 250)

NO RESPONSE .....M

SOFT CHECK: IF F12=NO RESPONSE; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin proveer una respuesta, seleccione el botón "Siguiente".***

F9=98

**ALL JOBS:**

**F13. ¿Están disponibles para usted algunos de los siguientes beneficios en [NEWJOB1-NEWJOB5]?**

*Seleccione "sí" si los beneficios están disponibles, pero no usados. Si los beneficios estuvieron o estarán disponibles para usted después de un período estandar de prueba, seleccione "sí" aun si no usados*

*Seleccione una respuesta por línea*

	SÍ	NO
a. ¿Beneficios de seguro de salud?	01 <input type="radio"/>	00 <input type="radio"/>
b. ¿Días pagos por enfermedad?	01 <input type="radio"/>	00 <input type="radio"/>
c. ¿Un plan de ahorros para jubilación o de pensión?	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n). Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL

IF F9=98, "TRABAJA" ELSE "TRABAJÓ"

**F14. ¿Cuántas horas a la semana, incluyendo horas extras regulares [trabaja/trabajó] usted generalmente en [NEWJOB1-NEWJOB5]?**

*En promedio. Su mejor estimación está bien.*

Horas por semana

(01-80)

Varía .....02

NO RESPONSE .....M

**SOFT CHECK: IF F14=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin proveer una respuesta, seleccione el botón "Siguiente".***

**HARD CHECK: IF F14 IS NOT EMPTY AND F14=v: Acaba de proveer un total de horas y ha indicado que el total de horas varía. Por favor, actualice su respuesta y seleccione sólo una respuesta.**

F14 =M OR F14=V

IF F9=98, "TRABAJA" ELSE "TRABAJÓ"

**F15. ¿Diría que [trabaja/trabajó] menos de 20 horas por semana, entre 20 y 29 horas por semana, entre 30 y 34 horas por semana, o 35 o más horas por semana?**

*.En promedio. Su mejor estimación está bien.*

*Seleccione una respuesta*

- Menos de 20 horas por semana,.....01
- Entre 20 y 29 horas por semana .....02
- Entre 30 y 34 horas por semana .....03
- 35 o más horas por semana? .....04
- NO RESPONSE .....M

**SOFT CHECK: IF F15=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin proveer una respuesta, seleccione el botón "Siguiente".***

ALL
IF F9=98, "ES" ELSE "ERA"

**F16. ¿Cuál [es/era] su pago usual, incluyendo propinas, primas y comisiones en [NEWJOB1-NEWJOB5] antes de impuestos y otras deducciones?**

*Su mejor estimación está bien.  
Por favor no incluya comas, rayas, ni otra puntuación en su respuesta.*

Cantidad	Período de pago	
<input type="text"/>	<input type="text" value="▼"/>	F18
(\$5.00 - \$500,000.00)		

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Por hora .....01
- Por semana .....02
- Cada quincena .....03
- Dos veces por mes .....04
- Por mes .....05
- Por año .....06
- Otro .....99

Por favor escriba su período de pago usual

<input type="text"/>	(STRING 250)
NO RESPONSE .....M	

SOFT CHECK: IF F16=NO RESPONSE; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin proveer una respuesta seleccione el botón "Siguiente".**

SOFT CHECK: IF F16oth=NO RESPONSE; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin proveer una respuesta seleccione el botón "Siguiente".**

HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; **Respuesta inválida. Valor fuera del rango 99999.99 a 999999.99.**

SOFT CHECKS: OUT OF RANGE PER RESPONSE **Indicó [dollar amount] por [range]. ¿Es esto correcto?**  
PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

F16=M OR F16=M FOR AMOUNT OR PER

IF F9=98, "ES" ELSE "ERA"

**F17. Por favor trate de estimar su sueldo anual en [NEWJOB1-NEWJOB5]. ¿Diría que su ingreso anual [es/eran]...**

*Seleccione una respuesta*

- Menos de \$10,000 al año, .....01
- \$10,000 o más, pero menos de \$20,000 al año, .....02
- \$20,000 o más, pero menos de \$30,000 al año, .....03
- \$30,000 o más, pero menos de \$40,000 al año, .....04
- \$40,000 o más, pero menos de \$50,000 al año, .....05
- \$50,000 o más, pero menos de \$75,000 al año, .....06
- \$75,000 o más, pero menos de \$100,000 al año, o .....07
- Más de \$100,000 al año? .....08
- NO RESPONSE .....M

**SOFT CHECK: IF F17= M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

PROGRAMMER SKIP BOX F17.1

IF F9=98, GO TO PROGRAMMER BOX F18.1, ELSE CONTINUE



**F18. ¿Cuál fue la razón principal por la que terminó este trabajo?**

*Seleccione una respuesta*

Fue suspendido(a).....01

PROGRAMMER:SHOW IN HOVER/LINK (Incluya: *reorganización/recortes de personal/ empresa vendida /empresa se mudó/empresa quebró/fábrica o instalación se mudó o cerró /rebaja de fuerzas o rif'ed/ trabajo o puesto eliminado*)

Se jubiló .....02

Fue dado de baja o despedido(a) .....03

Abandonó el trabajo .....04

¿Alguna otra razón? .....99

(STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF F17= M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

PROGRAMMER LOOP BOX F18.1

RETURN TO F6a FOR NEXT JOB. IF NO OTHER JOB OR END OF LOOP,  
CONTINUE TO G1

**SECTION G: FINANCIAL WELL-BEING**

ALL
IF C10=02, "tienen sus horas de trabajo reducidas" and "sus horas de trabajo fueron reducidas"

**G1. Entendemos que muchas personas que (se encuentran desempleadas/ tienen sus horas de trabajo reducidas) enfrentan dificultades para pagar sus cuentas, y cumplir con sus compromisos financieros. Las próximas preguntas son sobre obligaciones financieras que tenía cuando (su trabajo terminó /sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH].**

**En aquel momento...**

*Seleccione una respuesta*

- tenía casa propia , .....01
- alquilaba su casa, .....02 G3
- vivía con parientes o amigos y pagaba parte del alquiler o hipoteca, .....03 G3
- vivía con parientes o amigos sin pagar, o .....04 G3
- tenía algún otro tipo de arreglo de vivienda? .....05 G2
- NO RESPONSE ..... M G3

SOFT CHECK: IF G1 = M; <b>Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.</b> <b>Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".</b>
---

G1=01
-------

**G1a. ¿Tenía su casa hipotecada?**

- Sí .....01
- No .....00
- NO RESPONSE ..... M

SOFT CHECK: IF G1a = M; <b>Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.</b> <b>Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".</b>
--

PROGRAMMER SKIP BOX G1A GO TO G3
-------------------------------------

G1=05

**G2. ¿Cuál fue su arreglo de vivienda en [JOB SEPARATION MONTH, del YEAR]?**

Arreglo de vivienda

(STRING Z50)

NO RESPONSE .....M

**SOFT CHECK: IF G2 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL

IF B2 MINUS B4 GT 01, "y otros miembros de su hogar"

IF G1a=1 OR G2=01, "pero no incluya su hipoteca aquí"

**G3. ¿Cuál fue la suma total de deudas y préstamos que usted (y otros miembros de su hogar) debía(n) en [JOB SEPARATION MONTH] cuando su trabajo terminó? Por favor incluya préstamos de autos, préstamos estudiantiles, saldos de tarjetas de crédito, cuentas médicas, y préstamos personales adeudados a individuos (pero no incluya su hipoteca aquí).**

*Su mejor estimación está bien*

*Por favor no incluya comas, rayas, ni otra puntuación en su respuesta.*

PROGRAMMER: ADD DOLLAR SIGN TO FIELD

Suma total de deuda cuando terminó su trabajo

(0-999,999)

G5

NO RESPONSE .....M

**SOFT CHECK: IF GT \$100,000: Indicó [G3 dollar amount]. ¿Es esto correcto?**

**SOFT CHECK: IF G3 = M;. Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Respuesta inválida. Valor fuera del rango 99999.99 a 999999.99.**

G3=M

**G4. ¿ Diría usted que fue...**

*Seleccione una respuesta*

- menos de \$5,000, .....01
- entre \$5,000 a menos de \$10,000 .....02
- entre \$10,000 a menos de \$20,000, .....03
- entre \$20,000 a menos de \$30,000 .....04
- entre \$30,000 a menos de \$50,000, .....05
- entre \$50,000 a menos de \$100,000,o .....06
- más de \$100,000? .....07
- NO RESPONSE .....M

**SOFT CHECK: IF G4 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL

IF C10=02, "sus horas de trabajo fueron reducidas"

IF B2 MINUS B4 GT 1, "u otros miembros de su hogar"

**G5. Desde que (su trabajo con [SEPARATION EMPLOYER] terminó/ sus horas de trabajo fueron reducidas), ¿ha usted (han otros miembros de su hogar) tardado 60 días o más en pagar alguna de sus cuentas?**

- Sí .....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF G5 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL
IF C2b = 01, "son", ELSE "fueron". IF C10=02, "HORAS DE TRABAJO FUERON REDUCIDAS"

**G6. Desde que (su trabajo terminó en [SEPARATION EMPLOYER]/sus horas de trabajo fueron reducidas) ¿qué tan importantes (son/fueron) sus pagos de seguro por desempleo en ayudarle a cumplir sus obligaciones financieras y evitar pérdidas financieras como la pérdida de su casa o la venta forzosa o recuperación de su coche?**

*Seleccione una respuesta*

- Muy importantes .....01
- Algo importantes.....02
- Sin mucha importancia .....03
- Sin ninguna importancia .....04
- No recibí beneficios/no he recibido beneficios todavía .....N
- NO RESPONSE .....M

SOFT CHECK: IF G6 = M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL
IF C10=02, "sus horas de trabajo fueron reducidas"

**G6a. Además de modificaciones financieras, las personas a veces modifican sus hábitos alimenticios después de la pérdida de un trabajo. ¿Cuál de las siguientes afirmaciones describe mejor la comida consumida en su hogar desde que (su trabajo con [SEPARATION EMPLOYER] terminó/ sus horas de trabajo fueron reducidas)..**

*Seleccione una respuesta*

- Tenía suficiente comida de los tipos que quería comer .....01
- Tenía suficiente, pero no siempre los tipos de comida que quería comer.....02
- A veces no tenía suficiente para comer .....03
- Muchas veces no tenía suficiente para comer .....04
- NO RESPONSE .....M

SOFT CHECK: IF G6a = M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL

IF C10=02, horas de trabajo fueron reducidas

**G7. Cuando (su trabajo en [SEPARATION EMPLOYER] terminó/sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH], ¿tenía usted alguno de los siguientes tipos de cuentas, inversiones o activos?**

PROGRAMMER: CODE ONE PER ROW

Seleccione una respuesta por línea.

	Sí	No
a. ¿Cuentas de ahorros?	01 <input type="radio"/>	00 <input type="radio"/>
b. ¿Cuentas de tarjetas de crédito?	01 <input type="radio"/>	00 <input type="radio"/>
c. ¿Líneas de crédito hipotecario (HELOCs) (por sus siglas en inglés) o cuentas de inversión tal como certificados de depósito, cuentas de mercado de dinero, acciones, o bonos?	01 <input type="radio"/>	00 <input type="radio"/>
d. ¿Cuentas de ahorros para la jubilación, tal como 401(k), 403(b) o Cuentas Individuales de Jubilación (IRA por sus siglas en inglés)?	01 <input type="radio"/>	00 <input type="radio"/>
e. ¿Planes de pensión?	01 <input type="radio"/>	00 <input type="radio"/>
f. ¿Activos mayores, tal como un coche o camión que usted poseía o arrendaba?	01 <input type="radio"/>	00 <input type="radio"/>
g. ¿Propiedades de alquiler?	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; *Ha saltado una o más preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n).***

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

G7a=01

IF C10=02, "sus horas de trabajo fueron reducidas"

**G8. Cuando (su trabajo terminó/sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH], ¿aproximadamente cuánto tenía en ahorros?**

*Por favor piense en ahorros que podía obtener fácilmente y no incluya dinero que quizás tuviera en cuentas de ahorros para jubilación.*

*Por "obtener fácilmente" queremos decir dinero que usted podía sacar y usar fácilmente.*

*Su mejor estimación está bien.*

*Seleccione una respuesta*

- Menos de \$5,000 .....01
- \$5,000 a menos de \$10,000 .....02
- \$10,000 a menos de \$15,000 .....03
- \$15,000 a menos de \$20,000 .....04
- Más de \$20,000 .....05
- NO RESPONSE .....M

**SOFT CHECK: IF G8 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

G7a, G7b, G7c, G7d, G7e, OR G7f=01

B2 MINUS B4 GT 01, "o alguien en su hogar"

**G9. Desde [JOB SEPARATION MONTH YEAR], ¿usted (o alguien en su hogar)...**

PROGRAMMER: CODE ONE PER ROW

*Seleccione una respuesta por línea.*

	Sí	No
a. (G7a = 01) Obtuvo dinero de cuentas de ahorros?	01 <input type="radio"/>	00 <input type="radio"/>
b. (G7b = 01) Obtuvo efectivo de cuentas de tarjetas de crédito?	01 <input type="radio"/>	00 <input type="radio"/>
c. (G7c= 01) Obtuvo dinero de una línea de crédito hipotecario o de cuentas de inversión tal como certificados de depósito, cuentas de mercado de dinero, acciones, o bonos?	01 <input type="radio"/>	00 <input type="radio"/>
d. (G7d=01) Obtuvo fondos de una cuenta de ahorros para la jubilación tal como 401(k), 403(b), o una cuenta individual de jubilación (IRA por sus siglas en inglés) antes de la edad requerida?	01 <input type="radio"/>	00 <input type="radio"/>
e. (G7e=01) Obtuvo jubilación temprana para obtener beneficios de un plan de pensión?	01 <input type="radio"/>	00 <input type="radio"/>
f. (G7f=01 or G1 = 01 or 02) Perdió un activo que poseía o arrendaba tal como un coche o camión, perdió su casa por ejecución, o fue desalojado?	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; *Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n).***  
***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***



B1=01 OR B3=01, 02, 03,
IF B2 MINUS B4 GT 01, "o alguien en su hogar"
IF B1=01, FILL "espos(a)", B3=01, FILL "pareja". IF B3=02, FILL "novio". IF B3=03, FILL "novia".
IF C10=02, "sus horas de trabajo fueron reducidas"

**G10. Las próximas preguntas son acerca de fuentes de ingresos y otro apoyo que usted (o alguien en su hogar) quizás estuviese recibiendo cuando (su trabajo terminó/ sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH].**

**Cuando su trabajo con [SEPARATION EMPLOYER] terminó, ¿trabajaba su (espos(a)/ pareja/novio/novia) en un trabajo por pago, incluyendo por cuenta propia?**

PROGRAMMER:SHOW IN HOVER/LINK:

*Por hogar queremos decir personas que viven juntas y comparten finanzas.*

- Sí .....01
- No .....00 G11
- NO RESPONSE .....M G11

**SOFT CHECK: IF G10 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

G10=01
IF B1=01, FILL "espos(a)," IF B3=01 , FILL "pareja". IF B3=02, FILL "novio". IF B3=03, FILL "novia".

**G10a. ¿Cuáles fueron las ganancias de su (espos(a)/pareja/novio/novia) en aquel momento?**

*Por favor no incluya comas, rayas, ni otra puntuación en su respuesta.*

Cantidad	Período de pago
<input type="text"/> <small>(\$5.00 - \$500,000.00)</small>	<input type="text" value="▼"/>

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Por hora .....01
  - Por semana .....02
  - Cada quincena .....03
  - Dos veces por mes.....04
  - Por mes .....05
  - Por año .....06
  - Algún otro período de pago .....99
- (STRING 250)
- NO RESPONSE .....M

<p>SOFT CHECK: IF G10a=M; <b>Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.</b></p> <p><b>Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".</b></p>
<p>IF OTHER SPECIFY (99): <b>¿Qué categoría describiría mejor las ganancias de su (espos(a)/pareja/novio/novia) cuando (su trabajo terminó/sus horas de trabajo fueron reducidas)</b></p>
<p>SOFT CHECKS: OUT OF RANGE PER RESPONSE: <b>Indicó [dollar amount] (por [range]). ¿Es esto correcto?</b></p> <p>PER HOUR: &gt;\$50; PER WEEK: &gt;\$2,000; PER YEAR: &gt;\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: &gt;\$4,000; PER MONTH: &gt;\$8,000</p>
<p>HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; <b>Respuesta inválida. Valor fuera del rango 99999.99 a 999999.99.</b></p>

G10=01
IF B1=01, FILL "esposo(a)", IF B3=01, FILL "pareja". IF B3=02, FILL "novio". IF B3=03, FILL "novia".
IF C10=02 "sus horas de trabajo fueron reducidas"

**G10b. En promedio, ¿cuántas horas a la semana trabajaba su (esposo(a)/pareja/novio/novia) generalmente cuando (su trabajo terminó/ sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH]?**

Horas por semana  
(10-80)  
NO RESPONSE .....M

SOFT CHECK: IF G10b=M; <b>Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.</b> <b>Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".</b>
SOFT CHECK: IF LT 10 OR GT 80: <b>Indicó [G10b hour].</b> <b>¿Es esto correcto?</b>

G10B=M
IF B1=01, FILL "ESPOSO(A)", IF B3=01, FILL "PAREJA". IF B3=02, FILL "NOVIO". IF B3=03, FILL "NOVIA".

**G10b1. ¿ Diría usted que su (esposo(a)/pareja/novio/novia) generalmente trabajaba menos de 20 horas por semana, entre 20 y 29 horas por semana, entre 30 y 34 horas por semana, o 35 o más horas por semana?**

- En promedio--su mejor estimación está bien.*  
*Seleccino una respuesta*
- Menos de 20 horas por semana.....01
  - Entre 20 y 29 horas por semana .....02
  - Entre 30 y 34 horas por semana .....03
  - 35 o más horas por semana .....04
  - NO RESPONSE .....M

SOFT CHECK: IF G10b1 = M; <b>Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.</b> <b>Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".</b>
--

G10a=M
--------

**G10c. Por favor trate de estimar el sueldo anual de su (espos(a)/pareja/novio/novia) justo antes de [JOB SEPARATION MONTH del YEAR]. ¿Diría que las ganancias anuales de su (espos(a)/pareja/novio/novia) fueron menos de \$30,000 o \$30,000 o más en aquel tiempo?**

*Seleccione una respuesta*

- Menos de \$30,000 .....01 G10e
- \$30,000 o más .....02
- NO RESPONSE .....M G11

**SOFT CHECK: IF G10c=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

G10c=02

**G10d. ¿Diría que fue...**

*Seleccione una respuesta*

- \$30,000 a menos de \$45,000,.....01
- \$45,000 a menos de \$60,000,.....02
- \$60,000 a menos de \$75,000,.....03
- \$75,000 a menos de \$90,000,.....04
- \$90,000 a menos de \$105,000, or .....05
- \$105,000 or more o más? .....06
- NO RESPONSE .....M

**SOFT CHECK: IF G10d=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

G10c=01

**G10e. ¿Diría que fue...**

*Seleccione una respuesta*

- Menos de \$5,000,.....01
- \$5,000 a menos de \$10,000,.....02
- \$10,000 a menos de \$15,000,.....03
- \$15,000 a menos de \$20,000,.....04
- \$20,000 a menos de \$25,000, or .....05
- \$25,000 a menos de \$30,000?.....06
- NO RESPONSE .....M

**SOFT CHECK: IF G10e=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

B4 MINUS B2 GT 01
IF C10=02, "horas de trabajo fueron reducidas"

**G11. Cuando (su trabajo en [SEPARATION EMPLOYER] terminó/sus horas de trabajo fueron reducidas), ¿recibía alguien en su hogar beneficios de indemnización de seguro por desempleo?**

- Por favor no incluya sus propios beneficios de indemnización de seguro por desempleo aquí.
- Sí .....01
  - No .....00
  - NO RESPONSE .....M

**SOFT CHECK: IF G11=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL
IF B2 MINUS B4 GT 01, "o alguien en su hogar" FOR A, B, AND C IF B2 GT 01, "o alguien en su hogar" FOR D AND E
IF C10=02, "SUS HORAS DE TRABAJO FUERON REDUCIDAS"

**G12. En esa misma época, cuando (su trabajo en [SEPARATION EMPLOYER] terminó/ sus horas de trabajo fueron reducidas), ¿estaba usted (o alguien en su hogar) recibiendo beneficios o ingresos de las siguientes fuentes?**  
**PROGRAMMER: CODE ONE PER ROW**

PROGRAMAS	Seleccione una respuesta por línea	
	SÍ	NO
a. ¿Beneficios de Cupones de Alimento o SNAP?	01 <input type="radio"/>	00 <input type="radio"/>
b. ¿Beneficios de asistencia social tal como CALWORKS (Programa de California de Oportunidades de Trabajo y Responsabilidad hacia los Niños ) o Asistencia General?	01 <input type="radio"/>	00 <input type="radio"/>
c. ¿Beneficios de Seguro Social o de Jubilación?	01 <input type="radio"/>	00 <input type="radio"/>
d. ¿Seguro de Ingreso Suplementario (siglas en inglés SSI), Seguro Social por Incapacidad (Siglas en inglés: SSDI) u otros beneficios por incapacidad?	01 <input type="radio"/>	00 <input type="radio"/>
e. ¿Medicaid o MediCal?	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY;**  
**Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n).**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL
IF C10=02, "sus horas de trabajo fueran reducidas"
IF B2 MINUS B4 GT 01, "total de ingresos para usted y todos los miembros de su familia"

**G13. ¿Cuál fue (su ingreso total/el ingreso total para usted y todos los miembros de su hogar) antes de impuestos y otras deducciones justo antes de que (su trabajo terminase/ sus horas de trabajo fueran reducidas) en [JOB SEPARATION MONTH]?**

Por favor incluya todas las fuentes de ingresos de que hemos hablado, además de cualquier otra que quizás tuviese.

PROGRAMMER:SHOW IN HOVER/LINK: *Incluya fuentes como trabajo por cuenta propia, trabajos regulares, y ganancias de otros trabajos adicionales a destajo, trabajos en negro, y otras actividades, Seguro Social, pensiones, alquiler, interés, y dividendos, indemnización por desempleo, pagos de bienestar social, otra asistencia social, cupones de alimento, manutención de niños, y dinero de cualquier otra fuente. Su mejor estimación está bien.*

Por favor no incluya comas, rayas, ni otra puntuación en su respuesta.

Cantidad	Período de pago
<input style="width: 200px; height: 20px;" type="text"/> (\$5.00 - \$500,000.00)	<input style="width: 50px; height: 20px;" type="text" value="▼"/>

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- NO RESPONSE .....M
  - Por hora .....01
  - Por semana .....02
  - Cada quincena .....03
  - Dos veces por mes .....04
  - Por mes .....05
  - Por año .....06
  - Otro período de pago .....99
- (STRING 250)
- Especifique
- NO RESPONSE .....M

**SOFT CHECK: IF G13=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**IF OTHER SPECIFY (99): ¿Qué categoría describiría mejor(su ingreso total/el ingreso total para usted y todos los miembros de su hogar) justo antes de que (su trabajo terminara/sus horas de trabajo fueran reducidos) en [JOB SEPARATION MONTH]?**

**SOFT CHECKS: OUT OF RANGE PER RESPONSE: Indicó [dollar amount] al/a la [range].¿Es esto correcto?**  
 PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION Respuesta inválida. Valor fuera del rango-99999.99 a 999999.99.**

G13=M OR G13=M FOR AMOUNT OR PERIOD

**G14. Por favor, trate de estimar el ingreso mensual de su hogar. ¿Diría que el ingreso mensual de su hogar justo antes de [JOB SEPARATION MONTH del YEAR] fue menos de \$3,000, o \$3,000 o más?**

*Su mejor estimación está bien*

*Seleccione una respuesta*

- Menos de \$3,000 por mes .....01 G14b
- \$3,000 or more per month o más por mes .....02
- NO RESPONSE .....M G15

G14=02

**G14a. Diría que fue...**

*Select one response*

- \$3,000 a menos de \$4,000 por mes,.....01
- \$4,000 a menos de \$5,000 por mes,.....02
- \$5,000 a menos de \$6,000 por mes,.....03
- \$6,000 a menos de \$7,000 por mes,.....04
- \$7,000 a menos de \$8,000 por mes,.....05
- \$8,000 a menos de \$9,000 por mes,.....06
- \$9,000 a menos de \$10,000 por mes, o.....07
- \$10,000 o más por mes?.....08
- NO RESPONSE .....M

**SOFT CHECK: IF G14a=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

PROGRAMMER SKIP BOX G14A  
GO TO G15



G14=01

**G14b. ¿Diría que fue...**

*Seleccione una respuesta*

- Menos de \$1,000 por mes,.....01
- \$1,000 a menos \$2,000 al menos, o .....02
- \$2,000 a menos de \$3,000 por mes?.....03
- NO RESPONSE .....M

**SOFT CHECK: IF G14b=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

B2 MINUS B4 GT 01

IF C2b=01--CURRENTLY RECEIVING UI BENEFITS-- “más”  
IF C10=02, “HORAS DE TRABAJO FUERON REDUCIDAS”

**G15. Las preguntas anteriores eran acerca de finanzas y apoyo con ingresos cuando (su trabajo terminó /sus horas de trabajo fueron reducidas).. Para las preguntas que siguen, por favor conteste según lo que está pasando ahora. ¿Está alguien (más) en su hogar recibiendo ahora beneficios de indemnización de seguro por desempleo?**

Por favor no incluya sus propios beneficios de indemnización de seguro por desempleo aquí.

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF G15=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

ALL
IF B2=1 (LIVES ALONE), DISPLAY SENTENCE IN PARENTHESES.
IF B2 MINUS B4 GT1, "o alguien en su hogar" FOR A, B, AND C IF B2 GT1, "o alguien en su hogar" FOR D AND E IF C10=02, "HORAS DE TRABAJO FUERON REDUCIDAS"

**G16. (Las preguntas anteriores eran acerca de finanzas y apoyo con ingresos cuando (su trabajo terminó /sus horas de trabajo fueron reducidas). Para las preguntas que siguen, por favor conteste según lo que está pasando ahora.) ¿Está usted, o alguien más en su hogar recibiendo ahora...**

PROGRAMMER: CODE ONE PER ROW

*Seleccione una respuesta por línea*

	YES	NO
a. beneficios de Cupones de Alimento o SNAP?	01 <input type="radio"/>	00 <input type="radio"/>
b. beneficios de asistencia social tal como CALWORKS (Programa de California de Oportunidades de Trabajo y Responsabilidad hacia los Niños o Asistencia General?	01 <input type="radio"/>	00 <input type="radio"/>
c. beneficios de Seguro Social o de Jubilación?	01 <input type="radio"/>	00 <input type="radio"/>
d. Seguridad de Ingreso Suplementario (siglas en inglés SSI), Seguro Social por Incapacidad (Siglas en inglés: SSDI) u otros beneficios por incapacidad?	01 <input type="radio"/>	00 <input type="radio"/>
e. Medicaid o MediCal?	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; Ha saltado una o más preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que faltan. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

B1=01 OR B3=01,02, 03 OR 04
IF B1=01, FILL "esposo(a)," IF B3=01, FILL "pareja" IF B3=02, FILL "novio." IF B3=03, FILL "novia"

**G17. En promedio, ¿cuántas horas a la semana trabaja su (esposo(a)/pareja/novio/novia) ahora?**

(0-80)

Horas por semana

NO RESPONSE .....M G11

**SOFT CHECK: IF G17=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**SOFT CHECK: IF LT 10 OR GT 80: Indicó [G17 hour amount]. ¿Es esto correcto?**

**G18. Desde [JOB SEPARATION MONTH], ¿empezó alguien más en su hogar además de usted a trabajar, o a trabajar horas adicionales?**

- Sí .....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF G18=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

## SECTION H: CUSTOMER SATISFACTION

ALL

**H1. Ahora quisiéramos preguntarle acerca de su satisfacción con diferentes aspectos de su experiencia relacionada a la solicitud de seguro por desempleo que presentó en [UI CLAIM DATE].**

**¿Qué tan satisfecho(a) está usted con su experiencia presentando su solicitud inicial?**

*Seleccione una respuesta*

- Muy satisfecho(a), .....01
- Algo satisfecho(a).....02
- Algo insatisfecho(a).....03
- Muy insatisfecho (a), .....04
- NO RESPONSE .....M

**SOFT CHECK: IF H1=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

ALL

**H2. ¿Qué tan satisfecho(a) o insatisfecho(a) está usted con ...**

PROGRAMMER: CODE ONE PER ROW

*Seleccione una respuesta por línea*

	MUY SATISFECHO(A)	ALGO SATISFECHO(A)	ALGO INSATISFECHO(A)	MUY INSATISFECHO(A)
a. lo fácil que fue entender y seguir las instrucciones para solicitar?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
b. la claridad de la explicación de sus derechos y responsabilidades?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
c. la explicación de los beneficios y servicios que podría recibir?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
d. el tiempo que llevó para presentar su solicitud inicial?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
e. la rapidez o puntualidad de recibir sus cheques o depósitos de beneficios?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; Ha saltado una o más preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n).**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

ALL

H3. Desde [JOB SEPARATION MONTH del YEAR] ¿ha tenido usted contacto directo, ya sea en persona, por teléfono, o por correo electrónico con un miembro del personal de la oficina de seguro por desempleo?

- Sí .....01  
 No .....00 I1  
NO RESPONSE .....M I1

SOFT CHECK: IF H3=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

H3=01

H4. Pensando en el servicio que recibió del personal en la oficina de seguro por desempleo, ¿qué tan satisfecho(a) o insatisfecho(a) estaba con ...

PROGRAMMER: CODE ONE PER ROW

Seleccione una respuesta por línea

	MUY SATISFECHO(A)	ALGO SATISFECHO(A)	ALGO INSATISFECHO(A)	MUY INSATISFECHO(A)
a. la ayuda que recibió para completar el proceso de solicitud?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
b. el conocimiento de las leyes y políticas sociales de ellos?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>
c. el nivel de respeto y cortesía que recibió?	01 <input type="radio"/>	02 <input type="radio"/>	03 <input type="radio"/>	04 <input type="radio"/>

SOFT CHECK: IF ANY ROWS ARE EMPTY; Ha saltado una o más preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n).

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

**SECTION I: CLOSING AND CONTACT INFORMATION**

ALL

11. PROGRAMMER: IF WE HAVE NAME, ADDRESS, AND PHONE NUMBER FROM EITHER THE SCREENER OR FROM THE OTHER PRELOADED INFORMATION DISPLAY THAT NAME, ADDRESS, AND PHONE NUMBER.

**Ésa fue la última pregunta de la encuesta. Por favor verifique su información actual de correo para que podamos enviar su cheque por \$25.**

**¿Es su nombre, dirección, y número de teléfono... [FILL FROM PRELOADS IN ORDER BELOW?**

**NAME**

**ADDRESS 1**

**ADDRESS 2**

**PHONE:**

*Por favor incluya un número de apartamento, si hay uno.*

*Seleccione una respuesta*

- Sí toda la información es correcta.....00 I2a
- No, necesito actualizar la información.....01
- NO RESPONSE .....M

**HARD CHECK: IF I1=M; Por favor, actualice su información de contacto para que podamos enviar su pago.**

**12. Por favor actualice su nombre, dirección actual de correo, y número de teléfono abajo.**

Primer Nombre:  (STRING 20)

Inicial del segundo nombre:  (STRING 01)

Apellido:  (STRING 30)

Dirección de correo 1:  (STRING 60)

Dirección de correo 12:  (STRING 60)

Número de Apartamento:  (STRING 10)

Ciudad:  (STRING 20)

Estado:  (STRING 2)

Código postal:  (STRING 09)

Número de teléfono:    (STRING 10)

NO RESPONSE .....M

**HARD CHECK: IF MAILING ADDRESS 1 IS MISSING; Por favor, escriba su dirección de correo para que podamos enviar su pago.**

**HARD CHECK: IF CITY IS MISSING; Por favor, escriba su ciudad para que podamos enviar su pago.**

**HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; El número de teléfono debe tener 10 dígitos. Por favor, corrija el número abajo.**

NO I2a IN THIS FILE

ALL

I2b. ¿Cuál es el número de su teléfono celular?

Marque aquí si no tiene un teléfono celular.

Número de teléfono celular

NO RESPONSE ..... M

HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; **El número de teléfono debe tener 10 dígitos. Por favor, corrija el número abajo.**

SOFT CHECK: IF I2b=M;. **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

NO I3 IN THIS FILE

ALL

I4. ¿Cuál es su dirección de correo electrónico?

E-Mail  (STRING 50)

Marque aquí si no tiene dirección de correo electrónico.

NO RESPONSE ..... M

HARD CHECK: IF E-MAIL DOES NOT HAVE A "@" OR "." **Por favor, escriba una dirección de correo electrónico válida.**

SOFT CHECK: IF I4=M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL

I4a **Si tenemos dificultad para comunicarnos con usted nos gustaría contactarle en privado usando Facebook**

¿Qué nombre usa usted en Facebook?

\_\_\_\_\_ (STRING 100)

Marque aquí si no tiene una cuenta en Facebook

Nombre en Facebook (STRING (50))

NO RESPONSE..... M

SOFT CHECK: IF I4a=M

**Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**



ALL

15. Le enviaremos un cheque por \$25 a [fill ADDRESS] dentro de dos semanas. Como parte de nuestro estudio, quisiéramos hacerle dos encuestas más para ver cómo le va. Le enviaremos \$30 por cada encuesta que complete en línea, lo cual es un total de \$60 por completar las próximas dos encuestas con nosotros. Alguien de Mathematica le contactará cuando llegue el momento para su próxima encuesta. En ese momento, ¿cómo preferiría usted ser contactado(a)?

PROGRAMMER: IF I4 = VALID, INCLUDE "CORREO ELECTRÓNICO". IF I2B = VALID, INCLUDE "A UNA LLAMADA A SU TELÉFONO CELULAR", " UN MENSAJE DE TEXTO A SU TELÉFONO CELULAR".

Seleccione una respuesta

- Correo electrónico ..... 1
- Una llamada a su teléfono en casa ..... 2
- Una llamada a su teléfono celular ..... 3
- Un mensaje de texto a su teléfono celular ..... 4
- Correo regular..... 5
- NO RESPONSE ..... M

ALL

15a. En caso de que usted se mude, quisiéramos tener el nombre, la dirección, y el número de teléfono de dos personas que no viven con usted, y que sabrán cómo contactarle. Sólo contactaremos a estas personas si tenemos problemas para contactarle a usted directamente.

¿Cuál es el nombre de la persona que es su primer contacto?

Primer Nombre:  (STRING 20)

Inicial del segundo nombre:  (STRING 01)

Apellido:  (STRING 30)

NO RESPONSE ..... M Gracias.

SOFT CHECK: IF I5a=M; **Es importante que provea al menos una persona para ayudarnos a contactarle en el futuro.**

**Si no hay nadie que sepa cómo contactarle, seleccione el botón "Siguiente"**

SKIP THESE RESPONDENTS TO THANKS

I5A CONTACT PROVIDED

**16. ¿Cuál es la dirección de [FIRST NAME FROM I5a]**

*Por favor incluya un número de apartamento si hay.*

Primer Nombre:  (STRING 20)

Inicial del segundo nombre:  (STRING 01)

Apellido:  (STRING 30)

Dirección de correo 1:  (STRING 60)

Dirección de correo 12:  (STRING 60)

Número de Apartamento:  (STRING 10)

Ciudad:  (STRING 20)

Estado:  (STRING 2)

Código postal:  (STRING 09)

Número de teléfono:    (STRING 10)

NO RESPONSE .....M

NO RESPONSE .....M

SOFT CHECK: IF CITY AND STATE ARE MISSING; **Por favor escriba solo la ciudad y el estado, si puede. Para continuar a la siguiente pregunta, seleccione el botón "Siguiente"**

SOFT CHECK: IF I6=M;. **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

I5A CONTACT PROVIDED

17. What is [NAME FROM I5a]'s phone number? ¿Cuál es el número de teléfono de [NAME FROM I5a]?

Número de teléfono

NO RESPONSE ..... M

SOFT CHECK: IF I7=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; El número de teléfono debe tener 10 dígitos. Por favor, corrija el número abajo.

I5A CONTACT PROVIDED

18. ¿Qué parentesco tiene [NAME FROM I5a] con usted?

Seleccione una respuesta

- Esposo(a)/pareja/novio/novia .....01
- Madre.....02
- Padre .....03
- Hijo o hija .....04
- Uno de sus abuelos .....05
- Hermano/hermana.....06
- Tía/tío.....07
- Otro pariente.....08
- Amigo(a).....09
- No tiene parentesco .....10
- NO RESPONSE ..... M

SOFT CHECK: IF I8=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

ALL

**19. ¿Cuál es el nombre de la persona que es su segundo contacto?**

Primer Nombre:  (STRING 20)  
Inicial del segundo nombre:  (STRING 01)  
Apellido:  (STRING 30)

SOFT CHECK: IF I9=M; **Por favor provea el nombre de una segunda persona. Si no hay nadie más que sepa cómo contactarle, seleccione el botón "Siguiete".**  
SKIP THESE RESPONDENTS TO THANKS

I9 CONTACT PROVIDED

**10. ¿Cuál es la dirección de [SECOND NAME FROM I9]?**

Dirección de correo 1:  (STRING 60)  
Dirección de correo 12:  (STRING 60)  
Número de Apartamento:  (STRING 10)  
Ciudad:  STRING 20)  
Estado:  (STRING 2)  
Código postal:  (STRING 09)  
NO RESPONSE .....M

SOFT CHECK: IF CITY AND STATE ARE MISSING; **Por favor escriba solo la ciudad y el estado si puede. Para continuar a la siguiente pregunta, seleccione el botón "Siguiete"**

SOFT CHECK: IF I10=M;. **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiete".**

I9 CONTACT PROVIDED

11. ¿Cuál es el número de teléfono de [NAME FROM I9]

Three empty boxes for phone number input, with "NO RESPONSE" text below them.

Número de teléfono

M

SOFT CHECK: IF I11=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; El número de teléfono debe tener 10 dígitos. Por favor, corrija el número abajo.

I9 CONTACT PROVIDED

12. ¿Qué parentesco tiene [NAME FROM I9] con usted?

Seleccione una respuesta

- Radio button options for relationship types: Esposo(a)/ pareja/ novio/ novia, Madre, Padre, Hijo o hija, Uno de sus abuelos, Hermano/hermana, Tía/tío, Otro pariente, Amigo, No tiene parentesco, and NO RESPONSE.

SOFT CHECK: IF I12=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

ALL

Gracias. Esa fue la última pregunta en la encuesta. Apreciamos mucho que tomó el tiempo para completar la primera encuesta como parte de este importante estudio. Volveremos a contactarle dentro de aproximadamente 5 meses para completar una segunda encuesta con usted. Se le pagará \$30 por completar la encuesta en el Internet, o por llamar para completarla. Gracias de nuevo, y felicidades.

CLICK HERE AND THEN PRESS THE Next -> BUTTON TO SUBMIT YOUR SURVEY

HAGA CLIC AQUÍ, LUEGO SELECCIONE EL BOTÓN "SIGUIENTE" PARA ENVIAR SU ENCUESTA



**APPENDIX B**

**FIRST SURVEY (CATI)**





OMB Control No.: 1290-0009  
Expiration Date: 07/31/2016

**Longitudinal Survey of  
Unemployment  
Insurance Recipients  
(LSUI)**

**DRAFT**

**First Interview – CATI  
Version**

***April 1, 2015***

## Frequently Used Fills

In the boxes below, please list fills that are repeated frequently in your questionnaire requirements. These must come from a single source (whether from a preload or a question). The fills specified here do not need to be specified in the condition box each time they appear in a question.

	Source / Condition	First Used at Question #:
<b>EXAMPLE 1: [PARENT]</b>	from Preload File: RespName	A2
<b>EXAMPLE 2: [he / she]</b>	<b>he</b> IF A5 = 01; <b>she</b> IF A5 = 02	E16
IntvName	interviewer's name	A1
FullName	respondent's <b>first and last name</b> from sample file	A1
(His/Her), (Him/Her) and (He/She)	respondent's gender from sample file	A2
NAME	respondent's <b>first</b> name from sample file	A2
INCENTIVE	A23=07, A24=04 OR A29=06	A29a
Last 4 Digits of SSN	From UI records	A37
UI CLAIM DATE	UI Claim date from UI records (Month, Day, and Year) or if C2=answer, fill C2 answer	C1
UI CLAIM MONTH, YEAR	UI Claim month and year from UI records or if C2= answer, fill C2 answer	C4
SEPARATION EMPLOYER	Employer name from UI records or if C4=answer, fill C4 answer.	C3
JOB SEPARATION MONTH, YEAR	from UI records (Month and Year only) or if C11= answer, fill C11 answer	C10
JOB SEPARATION MONTH	From UI records (Month only) or if C11= answer, fill C11 answer	D1
STATE ONE STOP NAME	Fill state specific name from preloads	D9
NEWJOB1 – NEWJOB5	Employer names for post UI jobs	F1
AND OTHER MEMBERS OF YOUR HOUSEHOLD	FILL IF INT1 B2 MINUS B4 GT 01	G3
OR ANYONE IN YOUR HOUSEHOLD	FILL IF B2 GT 01	G12d
SPOUSE/PARTNER/BOYFRIEND/ GIRLFRIEND OR SPOUSE'S/PARTNER'S/BOYFRIEND'S/ GIRLFRIEND'S	IF B1=01, FILL SPOUSE/SPOUSE'S IF B3=01 OR 04, FILL PARTNER/PARTNER'S IF B3=02, FILL BOYFRIEND IF B3=03, FILL GIRLFRIEND	G10b

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## SECTION A: CASE MANAGEMENT

ALL

A0. INTERVIEWER: WHICH OF THE FOLLOWING BEST DESCRIBES THIS CALL?

*Call Type*

CODE ONE ONLY

- |   |    |     |
|---|----|-----|
| CALL OUT BY AN INTERVIEWER.....                                 | 01 | A1  |
| CALL-IN BY A SAMPLE MEMBER/CALL BACK TO A<br>SAMPLE MEMBER..... | 02 | A29 |

### MPRCONTACT.DIAL.MESSAGE

**This message is for [FullName]. I am an interviewer calling from Mathematica Policy Research on behalf of the U.S. Department of Labor about a very important study for which (he/she) has been selected. Time is running out to participate and receive up to \$90. Please call 1-800-951-7357 and ask for Nancy Long to take advantage of this opportunity.**

A0 = 01

A1. **Hello, my name is [IntvName]. I am calling on behalf of the U.S. Department of Labor. May I please speak to [FullName]?**

*Hello  
Q1*

CODE ONE ONLY

- |  |    |                        |
|--|----|------------------------|
| SPEAKING TO SAMPLE MEMBER .....                    | 01 | SampMemb, A23          |
| SAMPLE MEMBER COMES TO THE PHONE .....             | 02 | SampMemb, A23          |
| PERSON ASKS WHAT CALL IS ABOUT .....               | 03 | WhatAbout, A2          |
| NEED TO CALLBACK .....                             | 04 | Callback               |
| SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED ..... | 05 | HealthProb, A3         |
| SAMPLE MEMBER IS IN AN INSTITUTION .....           | 06 | Institution, A10       |
| SAMPLE MEMBER HAS MOVED .....                      | 07 | KnowWhere, A11         |
| SAMPLE MEMBER DOES NOT SPEAK ENGLISH .....         | 08 | Lang, A17              |
| SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY .....  | 09 | A15                    |
| NEVER HEARD OF SAMPLE MEMBER/ WRONG NUMBER.....    | 10 | Thanks,A38, Status 530 |
| HUNG UP DURING INTRODUCTION.....                   | 11 | Status 640             |
| REFUSED .....                                      | r  | Status 220             |

A1=03

**A2. The U.S. Department of Labor recently sent a letter inviting [NAME] to participate in a special study they are sponsoring. Mathematica Policy Research, an independent research company, is conducting the study on behalf of the U.S. Department of Labor. We are not selling anything or asking for contributions.**

*WhatAbout  
Q2*

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQs FROM THIS SCREEN.

CODE ONE ONLY

SAMPLE MEMBER COMES TO THE PHONE .....	01	SampMemb, A23
NEED TO CALLBACK .....	02	Callback
SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED .....	03	HealthProb, A3
SAMPLE MEMBER IS IN AN INSTITUTION .....	04	Institution, A10
SAMPLE MEMBER MOVED .....	05	KnowWhere, A11
SAMPLE MEMBER DOES NOT SPEAK ENGLISH .....	06	Lang, A17
SAMPLE MEMBER DIDN'T RECEIVE LETTER .....	07	NoLetter, A24
SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY .....	08	A15
HUNG UP DURING INTRODUCTION .....	09	Status 640
SUPERVISOR REVIEW .....	10	Status 380
NEVER HEARD OF SAMPLE MEMBER/ WRONG NUMBER .....	11	Thanks, A38, Status 530
REFUSED .....	r	Status 220

A1=05 or A2 = 03

**A3. ENTER TYPE OF HEALTH PROBLEM**

*HealthProb  
Q3*

CODE ONE ONLY

HEARING PROBLEM .....	01	AmpTTY, A4
SPEECH PROBLEM .....	02	AmpTTY, A4
PHYSICAL PROBLEM .....	03	CallLater, A8
COGNITIVE PROBLEM .....	04	Thanks, A38, Status 410
IN A COMA .....	05	Thanks, A38, Status 410
DECEASED .....	06	Deceased, A9
REFUSED .....	r	Status 220

A3=01 OR 02

**A4. I was calling to conduct an interview with [NAME] for the U.S. Department of Labor. I can get on a phone that will amplify my voice or [NAME]'s voice, or we could use a TTY service. Would either of these enable (him/her) to complete the interview?**

*AmpTTY*  
Q4

CODE ONE ONLY

YES – USE AMPLIFIER PHONE.....	01	RespAvail A5
YES – USE TTY CAPABILITY.....	02	RespAvail A5
NO.....	03	Thanks, A38, Status 410
DON'T KNOW.....	d	Callback
REFUSED.....	r	Status 220

A4=01 OR 02

**A5. Is [NAME] available now?**

*RespAvail*  
Q5

YES.....	01	IF AmpTTY, (A4) = 01 then AmpPhone (A6) else CallTTY (A7)
NO.....	00	Callback

A4=01 AND A5=01

**A6. Please hold while I get the amplifier phone.**

*AmpPhone*  
Q6

INTERVIEWER: SET UP AMPLIFIER/WEAK SPEECH EQUIPMENT AND ASK GATEKEEPER TO CALL [NAME] TO THE PHONE.

SAMPLE MEMBER COMES TO THE PHONE.....	01	SampMemb, A23
CALLBACK.....	02	Callback

A5=01 AND A4 =02

**A7. I will call back in a few minutes after I have the help of the TTY operator.**

*CallTTY*  
Q7

ARRANGE CALL WITH OPERATOR.....	01	SampMemb, A23
IF UNSUCCESSFUL SET CALLBACK.....	02	Callback

A3=03

**A8. Will [NAME] be able to talk on the telephone if I call back next week?**

*CallLater*  
Q8

YES/MAYBE – CALLBACK.....	01	Callback
NO.....	02	Thanks, A38, Status 380
DON'T KNOW.....	d	Callback
REFUSED.....	r	Status 220

A3=06

**A9.** I am sorry to hear that [NAME] has passed away. I was calling about a study we are conducting for the U.S. Department of Labor. You might have seen a letter we recently sent (him/her) explaining the study. When did (he/she) pass away?

*Deceased  
Q9*

INTERVIEWER: ENTER DATE

|\_|\_|/|\_|\_|/|2|0|1|4|  
MONTH DAY YEAR

01-12 01-31

DON'T KNOW .....d

REFUSED .....r STATUS 440—DECEASED

**Thank you. Please accept my condolences. Good-bye.**

A1=06 OR A2=04

**A10.** ENTER TYPE OF INSTITUTION

*Institution  
Q10*

CODE ONE ONLY

HOSPITAL .....01 A15

NURSING HOME.....02 A15

ASSISTED LIVING FACILITY.....03 A15

GROUP HOME .....04 A15

JAIL OR PRISON.....05 Thanks, A38, STATUS 421

A1 =07, A2=05

**A11.** Do you or anyone there know how we can reach [NAME]?

*KnowWhere  
Q17*

YES .....01 A12

NO .....00 A27

DON'T KNOW .....d A27

REFUSED .....r A27

A11=01

**A12. May I please have [his/her] telephone number?**

NewPhone  
Q18

Phone  
Number

**Please give me the telephone number, area code first.**

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_|\_| .....A12a

DON'T KNOW .....d NewAdd, A13

REFUSED .....r NewAdd, A13

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

A12NE D OR R

**A12a. Is this a home phone, business phone, or a cell phone?**

Phone Type

CODE ONE ONLY

HOME PHONE.....01

OFFICE PHONE .....02

HOME AND OFFICE PHONE.....03

CELL PHONE .....04

PAGER.....05

COMPUTER/FAX LINE.....06

OTHER.....07

DON'T KNOW .....d

REFUSED .....r

A12 NE D OR R

**A12b. Should this number be used at only certain times?**

Time of Day

CODE ONE ONLY

ANYTIME .....01

DAYTIME ONLY .....02

EVENING ONLY .....03

SOME OTHER TIME (SPECIFY) .....04

\_\_\_\_\_ (STRING 100)

DON'T KNOW .....d

REFUSED .....r



A11 = 01

**A13. May I please have [his/her] address?**

NewAddr  
Q19

\_\_\_\_\_(STRING 60)  
ADDRESS 1

\_\_\_\_\_(STRING 60)  
ADDRESS 2

\_\_\_\_\_(STRING 20)  
CITY

\_\_\_\_\_(STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|  
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

THANKS (A38) IF NEWPHONE EQ DK/RF THEN STATUS 530 ELSE STATUS 899

**A14. PROGRAMMER: CHECK A13: IS STATE OUTSIDE THE UNITED STATES AND DC?**

YES (OUTSIDE USA) .....01 A15

NO (INSIDE USA) .....00 Callback

A1=09 OR A2=08 OR A10=01-04 OR A14=01

IF A1=09 OR A2=08 OR A10=01-04, "HOME". IF A14=01, "TO LIVE IN THE U.S."  
IF A10=01, "I'M SORRY TO HEAR THAT."

**A15. (I'm sorry to hear that.) When do you expect [NAME] to return (home/to live in the U.S.)?**

|\_|\_|\_| / | 2 | 0 |\_|\_|\_|  
MONTH YEAR  
(01-12) (2014-2020)

NEVER .....00 Thanks, A38, Status 450

DON'T KNOW .....d A38, Status 380

REFUSED .....r A38, Status 380

**A16. INTERVIEWER: IS DATE DURING FIELD PERIOD?**

YES .....01 Callback

NO, AFTER APRIL 2015.....00 Thanks, A38, Status 450

A1 =08 OR A2=06

**A17. CODE LANGUAGE NEEDED TO COMPLETE INTERVIEW IF KNOWN.**

Lang  
Q20

CODE ONE ONLY

ARABIC .....	01	A19	
BOSNIAN .....	02	A19	
CAMBODIAN .....	03	A19	
CHINESE .....	04	A19	
CREOLE .....	05	A19	
GERMAN .....	06	A19	
HINDI.....	07	A19	
HMONG.....	08	A19	
ITALIAN.....	09	A19	
JAPANESE .....	10	A19	
LAOTIAN .....	11	A19	
POLISH .....	12	A19	
PORTUGUESE .....	13	A19	
RUSSIAN .....	14	A19	
SOMALI.....	15	A19	
SPANISH .....	16	A18	
TAGALOG.....	17	A19	
VIETNAMESE .....	18	A19	
OTHER (SPECIFY).....	99	A19	
_____	(STRING 20)		
DON'T KNOW .....	d		Thanks, A38, Status 400
REFUSED .....	r		Thanks, A38, Status 400

A17=16

**A18. (IF SPANISH NEEDED, SAY: A Spanish speaking interviewer will call you.) Thank you very much for your time.**

**INTERVIEWER: PLACE SAMPLE MEMBER ON HOLD AND ALERT A SUPERVISOR TO TRY AND LOCATE A SPANISH SPEAKING INTERVIEWER**

Status 401

ENTER 1 TO CONTINUE

A17 NE 16, d, OR r

IF A1=08, TEXT IN PARENTHESES.  
IF A2=06, DO NOT TEXT IN PARENTHESES.

**A19.** (The U.S. Department of Labor recently sent [NAME] a letter saying that someone from Mathematica would be calling (him/her) to participate in a study they are conducting for the U.S. Department of Labor. Mathematica is an independent research company that is conducting the study on behalf of the Department of Labor. We are not selling anything or asking for contributions.) We are looking for someone who is 18 years or older who lives with [NAME] to help (him/her) by interpreting the interview for us. Are you 18 years of age or older and live with [NAME]?

NeedAsst  
Q22

**IF YES:** Would you be able to help [NAME] by interpreting the interview?

**IF NO:** Is there someone else 18 years or older who lives with [NAME] and could come to the phone and help with the interview?

CODE ONE ONLY

- SPEAKING TO FAMILY MEMBER/FRIEND WHO WILL ACT AS INTERPRETER.....01 Asst Name, A20
- NO INTERPRETER AVAILABLE AT THIS TIME BUT MAYBE LATER.....02 Asst Name, A20
- NO INTERPRETER AVAILABLE.....03 Thanks and Status 400
- SUPERVISOR REVIEW .....04 Status 380
- DON'T KNOW .....d Callback
- REFUSED .....r Status 210

A19=01 OR 02

IF A19=01, "YOUR NAME" AND "BEFORE WE BEGIN".  
IF A19=02, "THE NAME OF THE PERSON....."

**A20.** (Before we begin), can you please tell me (your name/the name of the person who may be able to interpret the interview for [NAME])?

Asst/ Proxy  
Name  
Q23

\_\_\_\_\_ (STRING 50)  
INTERPRETER NAME

DON'T KNOW .....d

REFUSED .....r

A19=01 OR 02

IF A19=01, "ARE YOU". IF A19=02, NAME FROM A20.

**A21. And how (are you/is [NAME FROM A20]) related to [NAME]?**

AsstRel  
Q24

CODE ONE ONLY

- SPOUSE/PARTNER/BOYFRIEND/GIRLFRIEND .....01
- ADULT CHILD—18 OR OLDER .....02
- SIBLING .....03
- PARENT .....04
- NIECE/NEPHEW .....05
- ROOMMATE/OTHER RELATIVE .....06
- GROUP/FOSTER HOME/ASSISTED LIVING FACILITY ADMINISTRATOR/  
CAREGIVER .....07
- OTHER RELATIVE .....08
- NOT RELATED .....09
- DON'T KNOW ..... d
- REFUSED ..... r

PROGRAMMER: IF A19=02, GO TO CALLBACK

A19=01

**A22. Thank you for agreeing to interpret the interview for (him/her). Please repeat the questions to [NAME] exactly as I read them to you.**

[INTERPRETER  
INSTRUCTION  
(Q25a)]

SCREENER/SURVEY \*\*\* GO TO A30

A1=01 OR 02, A2=01, A6 OR A7=01

IF HELLO (Q1) EQ <2> OR WHATABOUT (Q2) EQ <1> THEN] HELLO, MY NAME IS [INTVNAME]. I AM CALLING ON BEHALF OF ... [ENDIF]

**A23. [Hello, my name is [INTV NAME], (calling on behalf of the U.S. Department of Labor.) Recently the U.S. Department of Labor sent you a letter saying that someone from Mathematica would be calling you to participate in a study about people who become unemployed or have their work hours reduced and the adjustments they make. Your participation is very important. The survey will take about 25 minutes to complete. In addition to the \$5 that was included with your letter, Mathematica will send you \$15 after you complete the survey today. All of your answers will be kept private to the extent permitted by law and used for research purposes only. This call may be monitored or recorded for quality assurance. Let's get started.**

**IF NEEDED: By participating in this special study you can receive up to \$80 as an incentive. Here's how it works--in addition to the \$5 that was included with your letter, Mathematica will send you \$15 after you complete the survey today. We will ask you to complete two more surveys with us over the next six months or so. You can receive \$30 for completing those two surveys using the web or by calling Mathematica.**

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQs FROM THIS SCREEN.

CODE ONE ONLY

BEGIN INTERVIEW .....	01	Screener/Survey, A30
DID NOT RECEIVE OR DOES NOT RECALL LETTER .....	02	NoLetter, A24
NOT A GOOD TIME.....	03	Callback
HUNG UP DURING INTRODUCTION.....	04	Status 640
SUPERVISOR REVIEW .....	05	Status 380
[NAME] WILL CALL MPR BACK .....	06	A39
DID NOT RECEIVE PREPAYMENT, SEND FULL INCENTIVE .....	07	A29a
REFUSED .....	r	Status 200

PROGRAMMER:  
ADD STOPRECORD TAB OPTION TO THIS SCREEN WITH  
TEXT THAT SAYS "DID THE RESPONDENT SAY HE/SHE  
DOES NOT WANT TO BE RECORDED?" AND OPTIONS

1. YES, PERMANENTLY STOP RECORDING THE  
REMAINDER OF THIS CALL
2. NO, CONTINUE RECORDING CALL

A2=07 OR A23=02

IF A19=01, FILL "HIM/HER/HE/SHE", ELSE FILL "YOU"

**A24.** *NoLetter Q32* The letter was from the U.S. Department of Labor and said that someone from Mathematica would be calling (you/him/her) to participate in a study they are conducting about people who become unemployed or have their work hours reduced and the adjustments they make. Your participation is very important. The survey will take about 25 minutes to complete. In addition to the \$5 that was included with your letter, Mathematica will send you \$15 after you complete the survey today. All of your answers will be kept private to the extent permitted by law and used for research purposes only. This call may be monitored or recorded for quality assurance. Let's get started.

**IF NEEDED:** By participating in this special study you can receive up to \$80 as an incentive. Here's how it works--in addition to the \$5 that was included with your letter, Mathematica will send you \$15 after you complete the survey today. We will ask you to complete two more surveys with us over the next six months or so. You can receive \$30 for completing those two surveys using the web or by calling Mathematica.

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

CODE ONE ONLY

BEGIN INTERVIEW .....	01	Screener/Survey, A30
WANTS ANOTHER LETTER/WANTS LETTER READ TO THEM .....	02	ReadLetter, A25
NOT A GOOD TIME.....	03	Callback
DID NOT RECEIVE PREPAYMENT, SEND FULL \$20.....	04	A29a
REFUSED .....	r	Status 200

PROGRAMMER:  
 ADD STOPRECORD TAB OPTION TO THIS SCREEN WITH  
 TEXT THAT SAYS "DID THE RESPONDENT SAY HE/SHE  
 DOES NOT WANT TO BE RECORDED?" AND OPTIONS

1. YES, PERMANENTLY STOP RECORDING THE  
 REMAINDER OF THIS CALL
2. NO, CONTINUE RECORDING CALL

A24=02

**A25.** *ReadLetter Q34* May I read the letter to you and then we can begin?

PROGRAMMER: LOAD TEXT OF LETTER HERE

YES, READ THE LETTER.....	01	A30
NO, WANTS ANOTHER LETTER FIRST .....	02	SendLetter, A26
REFUSED .....	r	Status 200

A25=02

**A26. Okay, I'll mail another letter and will call back in a few days. To what address should we mail the letter?**

SendLetter  
Q35

\_\_\_\_\_ (STRING 60)

ADDRESS 1

\_\_\_\_\_ (STRING 60)

ADDRESS 2

\_\_\_\_\_ (STRING 20)

CITY

\_\_\_\_\_ (STRING 2)

STATE/TERRITORY

|\_|\_|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|  
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

THANKS (A38) STATUS 831—LETTER REQUESTED

A11=00, d, OR r

**A27. Is there someone else who might know how to reach [NAME]?**

YES .....01

NO .....00 A40

DON'T KNOW .....d A40

REFUSED .....r A40

A27=01

**A28. What's that person's name and phone number?**

**PROBE: If you don't have all the information, please tell me what you can.**

\_\_\_\_\_(STRING 20)  
FIRST NAME

\_\_\_\_\_(STRING 01)  
MIDDLE INITIAL

\_\_\_\_\_(STRING 30)  
LAST NAME

**Please give me the telephone number, starting with the area code first.**

|\_|\_|-|\_|\_|-|\_|\_| .....A38, Status 530

DON'T KNOW .....d A38, Status 530

REFUSED .....r A38, Status 530

**SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Let me repeat that to you. REPEAT. Is that correct?**

**HARD CHECK: IF CONDITION (e.g. Area code LE 200); I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

PROGRAMMER: THIS INFORMATION NEEDS TO BE SENT TO LOCATING  
AS A LEAD



A0=02

**A29.** Thank you for calling in to participate in a study we are conducting for the U.S. Department of Labor. The study is about people who become unemployed or have their work hours reduced and the adjustments they make. Your participation is very important. The survey will take about 25 minutes to complete. In addition to the \$5 that was included with your letter, Mathematica will send you \$25 after you complete the survey today. All of your answers will be kept private to the extent permitted by law and used for research purposes only. This call may be monitored or recorded for quality assurance. Let's get started.

**IF NEEDED:** By participating in this special study you can receive up to \$90 as an incentive. Here's how it works--in addition to the \$5 that was included with your letter, Mathematica will send you \$25 after you complete the survey today. We will ask you to complete two more surveys with us over the next six months or so. You can receive \$30 for completing those two surveys using the web or by calling Mathematica.

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

CODE ONE ONLY

BEGIN INTERVIEW .....	01	Screener/Survey, A30
NOT A GOOD TIME.....	02	Callback
HUNG UP DURING INTRODUCTION.....	03	Status 640
SUPERVISOR REVIEW .....	04	Status 380
SAMPLE MEMBER WILL CALL MATHEMATICA BACK .....	05	A39
DID NOT RECEIVE PREPAYMENT, SEND FULL \$30.....	06	A29a
REFUSED .....	r	Status 200

PROGRAMMER:  
 ADD STOPRECORD TAB OPTION TO THIS SCREEN WITH  
 TEXT THAT SAYS "DID THE RESPONDENT SAY HE/SHE  
 DOES NOT WANT TO BE RECORDED?" AND OPTIONS

1. YES, PERMANENTLY STOP RECORDING THE  
 REMAINDER OF THIS CALL
2. NO, CONTINUE RECORDING CALL

A23=07, A24=04 OR A29=06

\$30 IF A0=2, ELSE \$20

**A29a.** Since you did not receive the \$5 advance incentive, Mathematica will send you the full [FILL INCENTIVE] after you complete the survey.

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

BEGIN INTERVIEW .....	01	Screener/Survey, A30
WANTS ANOTHER LETTER/WANTS LETTER READ TO THEM .....	02	ReadLetter, A25
NOT A GOOD TIME.....	03	Callback
REFUSED .....	r	Status 200

A23, A24, A25, OR A29=01

**A30. To get started, I need to confirm that I am speaking with the correct person. Is your full name [FULL NAME]?**

CODE ONE ONLY

YES .....	01	A32
NAME CHANGED .....	02	A31
NO .....	00	A31
DON'T KNOW .....	d	Thanks, A38, Status 380
REFUSED .....	r	Thanks, A38, Status 380

A30=00 OR 02

"NEW" IF A30=02

**A31. What is your (new) name?**

*NewName*

\_\_\_\_\_ (STRING 20)  
FIRST NAME

\_\_\_\_\_ (STRING 01)  
MIDDLE INITIAL

\_\_\_\_\_ (STRING 30)  
LAST NAME

NAME CONFIRMED .....	01	
NAME NOT CONFIRMED .....	00	
DON'T KNOW .....	d	Thanks, A38, Status 380
REFUSED .....	r	Thanks, A38, Status 380

PROGRAMMER: STORE NAME CHANGE IN NAME UPDATE BLOCK

A30=01OR A31= 01 OR 00

IF A19=01, "IS HE/SHE", ELSE "ARE YOU".

**A32. (Are you/Is [he/she]) now living in California?**

*State\_Ask*

YES .....	01	A34
NO .....	00	
DON'T KNOW .....	d	
REFUSED .....	r	

A32=00, D OR R

IF A19=01, " "IS HE/SHE", ELSE "ARE YOU".

**A33. In what state (are you/is [he/she]) now living?**

State

\_\_\_\_ (TWO LETTER CODE)

DON'T KNOW .....d

REFUSED .....r

PROGRAMMER: STORE STATE CHANGE FOR USE IN FUTURE  
QUESTIONS AT STATE UPDATE BLOCK

ALL

IF A19=01, "HIS/HER, ELSE "YOUR"

**A34. What is (your/his/her) date of birth?**

\_\_\_\_/\_\_\_\_/\_\_\_\_1\_\_\_\_9\_\_\_\_ .....A36

MONTH DAY YEAR  
(01-12) (01-31) (1934-2009)

DON'T KNOW .....d A35

REFUSED .....r A35

SOFT CHECK: IF YEAR IS LT 1949 OR GT 1997: I recorded ( A34 ANSWER). Is that correct?

A34=d OR r

IF A19=01, "IS HE/SHE", ELSE "ARE YOU".

**A35. How old (are you/is [he/she])?**

Age

\_\_\_\_ AGE  
06-80

DON'T KNOW .....d A37

REFUSED .....r A37

SOFT CHECK: IF LT18 OR GT80: I recorded (A35 ANSWER). Is that correct?

**A36. PROGRAMMER: CHECK BIRTHDATE (A34) OR AGE (A35): IS MONTH, DAY, YEAR OF BIRTH AT A34=MONTH, DAY, AND YEAR OF BIRTH ON RECORD OR DOES AGE CONVERT TO DOB ON RECORD?**

YES .....01 A37a

NO .....00

A36=00

IF A19=01, "HIS/HER", ELSE "YOUR".

**A37. For verification, please tell me only the last four digits of (your/his/her) Social Security Number.**

|\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

ALL

IF A19=01, "ARE YOU", ELSE "IS [NAME]".

**A37a. CODE WITHOUT ASKING IF KNOWN, OTHERWISE, ASK: (Are you/Is [NAME]) male or female?**

MALE.....01

FEMALE.....02

DON'T KNOW .....d

REFUSED .....r

ALL

**A37b. INTERVIEWER: WHO ARE YOU SPEAKING WITH?**

*Whom* NAME .....01

INTERPRETER.....02

**A37c. PROGRAMMER: IS [NAME]'s IDENTITY VERIFIED—NAME (A30 OR A31=01), BIRTHDATE (A36=01), AND/OR LAST FOUR SSN VERIFIED (A37 MATCHES SAMPLE LOAD)? NOTE: 2 OF 3 NEEDED.**

YES (VERIFIED).....01 B1

NO (FAILED VERIFICATION) .....00 A41

A1=10, A2=11, A3=04 OR 05, A4=03, A8=02, A10=05, A15=00, A17=d OR r, A19=03, A28=d OR r, A30=d OR r, A31=d OR r

**A38. Thank you very much for your time.**

*Thanks  
Q36*

ENTER 1 TO CONTINUE

A23=06

**A39. Thanks for offering to call back. Please write down our toll-free number. It is 1 -800-951-7357. We are available days, evenings, and weekends. Please ask for Nancy Long when you call. If you call after hours, please leave a message and we will get back to you the next day.**

(STATUS 830—RESPONDENT WILL CALL MATHEMATICA)

A27=00, d, OR r

**A40. Please write down the project's toll free number and give it to [NAME] or someone who might know how to reach (him/her). The toll free number is 1-800-951-7357. Thank you for your time.**

A37C=00

**A41. Let me confirm that I have entered your date of birth and the last four digits of your social security number correctly. READ ENTRIES AND CORRECT IF NEEDED.**

INTERVIEWER: IF EITHER DOB OR SSN ARE INCORRECT, USE THE LINKS BELOW TO GO BACK AND MAKE CORRECTION

**[Click here to correct DOB](#)**

**[Click here to correct SSN](#)**

**A41a. PROGRAMMER: IS [NAME]'s IDENTITY VERIFIED—NAME (A30 OR A31=01), BIRTHDATE (A36=01), AND/OR LAST FOUR SSN VERIFIED (A37 MATCHES SAMPLE LOAD)? NOTE: 2 OF 3 NEEDED.**

YES (VERIFIED) .....01 B1

NO (FAILED VERIFICATION) .....00 A41b

PROGRAMMER: IF STILL NOT VERIFIED, GO TO A41b.

**A41b. Thanks for your patience. There seems to be a problem with my information. I need to check with my supervisor about what to do next. Someone from Mathematica will get back to you. Thanks again. Good-bye.**

PROGRAMMER: STATUS 380—SUPERVISOR REVIEW

**A42. REFUSAL MODULE: THIS WILL DISPLAY WHEN BREAKOFF IS INDICATED IN BLAISE.**

NOTE: A REFUSAL CAN OCCUR AT ANY POINT IN THE INTERVIEW.

*WHO  
REFUSED*

INTERVIEWER: INDICATE WHO REFUSED.

CODE ONE ONLY

SAMPLE MEMBER .....01

GATEKEEPER .....02

UNKNOWN PERSON .....03

A43. INTERVIEWER: INDICATE REFUSAL REASON TO BEST OF KNOWLEDGE.

<i>REFUSAL REASON</i>	CODE BEST
UNHAPPY WITH UI BENEFITS/UI BENEFITS ENDED .....	01
NO TIME .....	02
SAID NEVER COLLECTED BENEFITS/DID NOT WANT TO CONTINUE .....	03
NO INTEREST .....	04
DON'T TRUST GOVERNMENT/DOL .....	05
PRIVACY CONCERNS .....	06
NO REASON GIVEN .....	07
OTHER (SPECIFY).....	99
_____	(STRING 200)

**CALLBACK SCREENS**

**A44. Hello, my name is [fill InterviewerName]. I am calling from Mathematica on behalf of the U.S. Department of Labor. May I please speak to [FullName]?**

SPEAKING TO SAMPLE MEMBER .....	1	A46
SAMPLE MEMBER COMES TO THE PHONE .....	2	A46
PERSON ASKS WHAT CALL IS ABOUT .....	3	A45
NEED TO CALLBACK .....	4	CALLBACK
NEVER HEARD OF SAMPLE MEMBER]/WRONG NUMBER.....	5	PHONECHECK A47
REFUSED .....	r	STATUS 220

**A45. I'm calling to finish the interview we are conducting with [NAME].**

**IF UNAVAILABLE: When is a good time to reach [NAME]?**

SAMPLE MEMBER COMES TO THE PHONE .....	1	A46
NEED TO CALLBACK .....	2	CALLBACK
SUPERVISOR REVIEW .....	3	STATUS 380
REFUSED .....	r	STATUS 220

**A46. IF NECESSARY: Hello, my name is [fill InterviewerName].**

**I'm calling to finish the interview we are conducting for the U.S. Department of Labor. Is now a good time?**

CONTINUE INTERVIEW .....	1	PROGRAMMER GO TO LAST COMPLETED QUESTION
NOT A GOOD TIME.....	2	CALLBACK
SUPERVISOR REVIEW .....	3	STATUS 380
REFUSED .....	r	Status 220

**A47. I'm sorry, I thought I dialed [fill PHONE]. Can you tell me what number I've reached to see what kind of mistake I made?**

- RIGHT NUMBER, NO SUCH PERSON ..... 1 A48
- WRONG CONNECTION/MISDIAL ..... 2 A49
- SUPERVISOR REVIEW REQUIRED ..... 3 STATUS 380
- REFUSED TO CONFIRM NUMBER ..... 4 A49

**A48. I'm [fill InterviewerName] from Mathematica Policy Research. I thought we'd recently spoken to someone there and according to the information I have, we were supposed to call back to interview [fill SAMPLE MEMBER NAME]. There must have been some mistake. Thank you for your help. I'll turn this over to my supervisor.**

- ENTER 1 TO CONTINUE ..... 1 Status 380

**A49. Thank you for your time.**

- ENTER 1 TO CONTINUE ..... 1 A50

**A50. BACKUP AND REDIAL PHONE NUMBER.**

BREAK\_OFF TAB

RESPONDENT WANTS TO COMPLETE ON WEB

**We can begin the survey now and see how far we get. I can call you at your convenience if we are not able to complete it.**

INSISTS ON WEB:

**Please let me know when you are ready to write down your log in information.**

**PAUSE. To complete the survey using the web, please log on to <https://www.LSUISurvey.com>. Your username and password are: INTERVIEWER PROVIDE USERNAME AND PASSWORD INFORMATION FROM REVIEW\_CASE TAB. You can log on to complete the survey 24 hours per day, seven days per week.**

PROGRAMMER: STATUS 1836

## **FREQUENTLY ASKED QUESTIONS (FAQs)**

PROGRAMMER: ALLOW INTERVIEWER TO VIEW FAQs AT ANY TIME.

### **WHO OR WHICH AGENCY IS SPONSORING THE STUDY?**

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number 1290-0009. Without this approval we would not be able to conduct this survey.

### **WHO IS CONDUCTING THE STUDY?**

Mathematica Policy Research, an independent research company is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting our website at [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

### **WHAT IS THE PURPOSE OF THE STUDY?**

The purpose of this study is to learn about people's experiences after they become unemployed (or have their work hours reduced) and file for unemployment insurance (UI) benefits. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **WHO IS ELIGIBLE TO PARTICIPATE IN THE STUDY?**

People in your state who filed for unemployment insurance (UI) benefits around the same time and from the same geographic area as you are eligible for the study. You must be invited to participate.

### **I DON'T COLLECT UNEMPLOYMENT BENEFITS ANY MORE/I COLLECTED THEM FOR A VERY SHORT TIME.**

We want to interview people who recently filed for unemployment insurance benefits in your state. Even if you no longer receive or never collected unemployment benefits, your experience and input is very important to the study. Hearing from people with different experiences helps us learn more about people who file for unemployment insurance benefits.

### **I AM NO LONGER UNEMPLOYED/I HAVE A JOB.**

Although you are no longer unemployed, we are still interested in hearing about your experiences with receiving unemployment insurance benefits.

### **I AM DISSATISFIED WITH MY UNEMPLOYMENT BENEFITS/LOCAL AGENCIES.**

I understand. Your comments will be especially important to the research. The U.S. Department of Labor needs to learn about the experiences of people who were satisfied and people who were dissatisfied with their experiences.

### **HOW DID YOU GET MY NAME?**

Your name was selected using statistical methods from among persons in your state who recently filed for unemployment insurance (UI) benefits.



## **FAQS – (CONTINUED)**

### **WILL MY ANSWERS BE KEPT PRIVATE?**

Yes. All of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program, including unemployment insurance benefits.

### **HOW LONG WILL THIS TAKE?**

The length of each survey is different for different people, but it usually takes about 25 minutes.

### **WHY DO YOU WANT ME TO COMPLETE THREE SURVEYS?**

The U.S. Department of Labor is interested in learning about changes over time in the experiences of unemployed workers and workers who have their work hours reduced. By completing three surveys, we will be able to learn more about the adjustments that unemployment insurance recipients make over time. You will be paid for each survey you complete, but you must complete the first survey to be eligible for the second and third ones.

### **WHEN WILL I BE CONTACTED FOR THE NEXT SURVEY?**

Someone from Mathematica will notify you by email, phone or regular mail with instructions for completing the next survey. **IF NEEDED:** That will be approximately 5 months from now for the second survey and about 6 months later for the third survey.

### **HOW CAN I RECEIVE THE MAXIMUM INCENTIVE FOR PARTICIPATION?**

You can receive the maximum incentive of \$90 if you complete all three surveys using the web or calling in and completing the survey with a Mathematica interviewer. If you do not use the web to complete the survey and an interviewer from Mathematica calls you to complete the survey, you will receive \$20 for each survey you complete.

### **I DON'T HAVE THE TIME.**

We can schedule a call to do the survey at your convenience. Our interviewers are available to speak with you seven days a week as follows: on Mondays through Thursdays from 9:00 a.m. to 12:00 midnight, on Fridays from 9:00 a.m. to 10:00 p.m., Saturdays from 9:00 a.m.-8:00 p.m. and Sundays from 11:00 A.m. to 9:00 p.m. Eastern Standard Time. We can also complete the survey in more than one call, if necessary.

You may also complete the survey online by logging on to <https://www.LSUISurvey.com> and entering the username and password provided to you in your advance letter.

### **WHERE DO I FIND MY USERNAME AND PASSWORD?**

You should have received your Username and Password in a letter or email inviting you to participate in the survey. If you are having trouble logging in, please call 1-800-951-7357.

### **I DON'T HAVE THE TIME NOW. I'LL DO IT ONLINE.**

We can begin the survey now and see how far we get. I can call you at your convenience if we are not able to complete it. **INSISTS ON WEB:** Please let me know when you are ready to write down your log in information. **PAUSE.** To complete the survey using the web, please log on to <https://www.LSUISurvey.com>. Your username and password are: **INTERVIEWER PROVIDE USERNAME AND PASSWORD INFORMATION.** You can log on to complete the survey 24 hours per day, seven days per week.

### **CAN SOMEONE ELSE RESPOND TO THIS QUESTIONNAIRE ON MY BEHALF?**

Because of the types of questions we ask, it is important that we talk directly to you. If, however, you need a family member or friend to translate our questions or your answers, that is okay.

## **FAQS – (CONTINUED)**

### **WHAT HAPPENS IF I DON'T PARTICIPATE IN THE SURVEY?**

Your participation is voluntary and will not affect your eligibility to receive any services or benefits. You were chosen to represent other people who also received UI benefits in your area. Your answers will help the U.S. Department of Labor improve services to people who become unemployed. There are no right or wrong answers. We're interested in your experiences and opinions.

### **WHY SHOULD I PARTICIPATE?**

Participating in the study provides an opportunity to share your experiences with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **I'M NOT INTERESTED.**

Let me reassure you that we are not selling anything. The questions we ask are designed to help the U.S. Department of Labor improve services to people who are unemployed. There are no right or wrong answers. We're interested in your experiences and opinions. Your answers will be combined with those of others and your name will never be included in any report. If you complete the survey you will receive an incentive payment.

### **WILL I BE PAID?**

Yes, we will mail you a check within 2 weeks of completing the survey.

### **I DID NOT RECEIVE \$5 WITH MY LETTER/DID NOT GET THE LETTER OR THE MONEY**

I'm sorry about that. Since you did not receive the \$5 advance incentive, Mathematica will send you the full \$20 after you complete the survey.

### **WHAT ARE YOU GOING TO DO FOR ME NOW? ARE YOU GOING TO HELP ME FIND A JOB?**

Mathematica is a private, independent research firm. Our firm is conducting this evaluation for the U.S. Department of Labor, and this survey is part of this evaluation. We cannot provide assistance finding jobs. You will, however, receive an incentive payment for completing the survey.

### **I'M ON THE NATIONAL "DO NOT CALL LIST/REGISTRY." WHY ARE YOU CALLING ME?**

The do not call list or registry applies to telemarketing calls, not to calls like this one that are approved by the government. Lawmakers recognize the need for the public to participate in studies like this to learn how government programs are working and how to improve them. We will not try to sell you anything, nor will we ask for money. Your privacy will be respected, and your cooperation is appreciated. For more information on who is included and excluded on the do not call list, you can visit the website at [www.donotcall.gov](http://www.donotcall.gov).

### **DOES THE MONEY I RECEIVE FOR COMPLETING THIS SURVEY COUNT TOWARDS MY INCOME FOR THIS YEAR?**

I'm sorry, but Mathematica cannot give tax advice. Please consult your benefit rights information handbook for guidance regarding how earnings are defined in your state and what earnings should be reported.

### **WHO CAN I CONTACT FOR MORE INFORMATION?**

For more information about the study, you can visit the U.S. Department of Labor (DOL) website at <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. For questions about the survey you can call Mathematica's Survey Director, Julita Milliner-Waddell at 609-275-2206.

## SECTION B: DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS

First I have some general questions about you and your household. By household we mean people who live together and share household finances.

ALL

**B1. What is your current marital status—are you now married, separated, divorced, widowed, or have you never been married?**

*CPS  
modified*

CODE ONE ONLY

MARRIED.....01  
SEPARATED .....02  
DIVORCED .....03  
WIDOWED .....04  
NEVER MARRIED .....05  
DON'T KNOW .....d  
REFUSED .....r

ALL

**B2. How many people, including yourself, are currently part of your household? Please include people who are temporarily away, for example, at school or in the hospital and people not related to you.**

*UCP  
K5*

INTERVIEWER: IF RESPONDENT SAYS THEY DO NOT RESIDE IN A HOME OR ARE HOMELESS, ENTER 98.

\_\_\_\_ # OF CURRENT HOUSEHOLD MEMBERS  
(01-20)

DOES NOT RESIDE IN A HOUSE/HOMELESS .....98  
DON'T KNOW .....d  
REFUSED .....r

SOFT CHECK: IF GT 10; **SAY: I recorded B2 answer, is that correct?**

SOFT CHECK: IF B1=01 MARRIED, AND B2=01, SAY: **Please include yourself in your count.**

B1 NE 01 AND B2 GT 01

**B3. Do you have a partner, boyfriend, or girlfriend who is currently part of your household?**

CPS  
MODIFIED

**PROBE: By household we mean people who live together and share household finances.**

CODE ONE ONLY

- YES, MENTIONED PARTNER .....01
- YES, MENTIONED BOYFRIEND .....02
- YES, MENTIONED GIRLFRIEND .....03
- YES, BUT DID NOT SPECIFY RELATIONSHIP .....04
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

(B1=01 AND B2 GT 02) OR (B3=01,02, 03 OR 04 AND B2 GT 02) OR (B3=00, d OR r AND B2 GE 02)

**B4. How many people in your household are children under 18 years old?**

\_\_\_\_ # OF CHILDREN UNDER 18  
(00-20)

- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF GT 10; SAY: I recorded B4 answer, is that correct?

ALL

**B5. When your job ended, what was the highest level of school you had completed or the highest degree you had received at the time?**

COBRA  
J3

INTERVIEWER: IF RESPONDENT SAYS THEY WERE HOME SCHOOLED, PROBE FOR HIGHEST YEAR, GRADE, DEGREE, OR CERTIFICATE COMPLETED.

INTERVIEWER: IF RESPONDENT SAYS HIGH SCHOOL, PROBE: **Did you receive a diploma, GED, or certificate of completion?**

CODE ONE ONLY

DID NOT COMPLETE HIGH SCHOOL OR GED .....01  
HIGH SCHOOL: DIPLOMA.....02  
HIGH SCHOOL: GED .....03  
CERTIFICATE OF COMPLETION.....04  
SOME COLLEGE/SOME POSTSECONDARY VOCATIONAL COURSES .....05  
2-YEAR OR 3-YEAR COLLEGE DEGREE (ASSOCIATE'S DEGREE) OR  
VOCATIONAL SCHOOL DIPLOMA .....06  
4-YEAR COLLEGE DEGREE (BACHELOR'S DEGREE) .....07  
SOME GRADUATE WORK/NO GRADUATE DEGREE .....08  
GRADUATE OR PROFESSIONAL DEGREE (E.G., MA, MBA, PH.D., JD,  
MD).....09  
NEVER ATTENDED SCHOOL .....10  
DON'T KNOW .....d  
REFUSED .....r

ALL

**B6. Are you a veteran of any branch of the United States Armed Forces?**

NEW

INTERVIEWER: IF THE RESPONDENT VOLUNTEERS THAT THEY WERE DISHONORABLY DISCHARGED, CODE NO.

YES .....01  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

ALL

**B7. In general, would you say your health is excellent, good, fair, or poor?**

COBRA  
G1 mod

CODE ONE ONLY

- EXCELLENT .....01
- GOOD .....02
- FAIR .....03
- POOR.....04
- DON'T KNOW .....d
- REFUSED .....r

**SECTION C: PRE-UI EMPLOYMENT (SEPARATING JOB ONLY) AND  
UNEMPLOYMENT**

ALL

**C1.** My next questions are about the unemployment insurance claim you filed recently and about the job you had just before you filed that claim. According to California's Employment Development Department (EDD) records, you filed for unemployment insurance benefits on or about [UI CLAIM DATE]. Is that correct?  
*UCP*

- YES .....01 C2a
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

C1=00, d, OR r

**C2. When in [UI CLAIM MONTH YEAR], did you file for unemployment insurance benefits?**

*UCP* **PROBE: If you filed more than once during that period, please tell me about the most recent time that you filed for benefits.**

**PROBE IF NEVER COLLECTED: Even if you have not yet received payments for this claim, please tell me when around [UI CLAIM DATE] you filed for unemployment insurance benefits.**

**PROBE, IF NECESSARY: Did you file for or start collecting unemployment insurance benefits in [UI CLAIM YEAR]?**

RECORD MONTH AND YEAR.

|\_|\_|/|\_|\_|/|\_2\_|\_0\_|\_|\_|  
MONTH DAY YEAR  
(01-12) (01-31) (2014-2015)

**PROBE: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE, SAY, "I'm sorry, I need to check with my supervisor to see if we are interviewing people with this filing date."**

INTERVIEWER: IF RESPONDENT CANNOT PROVIDE THE MONTH AND/OR YEAR FOR THE NEW DATE, GO BACK TO C2 AND CODE DK OR REF

DID NOT FILE .....98 STATUS 380  
HAS NOT COLLECTED BENEFITS/HAS NOT COLLECTED YET .....99  
DON'T KNOW .....d STATUS 380  
REFUSED .....r THANKS AND END

PROGRAMMER: REPLACE SAMPLE DATA UI CLAIM DATE WITH THIS DATE FOR SUBSEQUENT QUESTIONS.

PROGRAMMER: DATE MUST BE PRIOR TO INTERVIEW DATE.

PROGRAMMER: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE, SHOW PROBE AND STATUS FOR SUPERVISOR REVIEW (Status 380)

SOFT CHECK: IF C2C IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."



C1=01 OR C2 NE 98

**C2a. NEW How did you file for your initial claim for unemployment insurance benefits in [UI CLAIM MONTH YEAR]—was it on-line using your state’s website, using an automated telephone system, over the telephone with a staff person, in person, by mail, or by fax?**

CODE ONE ONLY

- ONLINE USING STATE WEBSITE .....01
- AUTOMATED TELEPHONE SYSTEM.....02
- BY TELEPHONE WITH A STAFF PERSON .....03
- IN PERSON .....04
- BY MAIL .....05
- BY FAX.....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 50)
- DON'T KNOW .....d
- REFUSED .....r

C1=01 OR C2 NE 98

**C2b. Are you currently receiving unemployment insurance benefits?**

**MANDATORY PROBE IF NO: Do you expect to receive unemployment insurance benefits from this claim?**

- YES, CURRENTLY RECEIVING BENEFITS .....01 C3
- NO, BUT EXPECTS TO RECEIVE BENEFITS .....02 C3
- NO, BENEFITS NOT EXPECTED .....03 STATUS 380
- BENEFITS STARTED BUT STOPPED .....04 C2C
- DON'T KNOW .....d C3
- REFUSED .....r C3

C2b=00

**C2c. When did you stop receiving unemployment insurance benefits?**

INTERVIEWER: RECORD MONTH, DAY, AND YEAR. IF SAMPLE MEMBER CANNOT GIVE EXACT DATE, PROBE FOR BEGINNING (CODE DAY 1), MIDDLE (CODE DAY 15), OR END OF MONTH (CODE DAY 30).

|\_|\_|/|\_|\_|/|\_2\_|\_0\_|\_|\_|  
 MONTH DAY YEAR  
 (01-12) (01-31) (2014-2015)

- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF C2C IS PRIOR TO THE UI CLAIM DATE SAY: **“Please provide a date that is after the date you filed for benefits on or about [FILL UI Claim Date]”.**

SOFT CHECK: IF C2C IS AFTER INTERVIEW DATE SAY: **“Please provide a date that is before today’s date.”**

C2b=00

**C2d. Why did you stop receiving unemployment insurance benefits from your claim filed around [UI CLAIM DATE]?**

**PROBE IF MULTIPLE REASONS: What is the main reason you stopped receiving unemployment insurance benefits from your claim filed around [UI CLAIM DATE]?**

CODE ONE ONLY

NEW INCOME SOURCES

RE-EMPLOYED/FOUND A JOB/STARTED OWN BUSINESS..... 1

BENEFIT RESTRICTION ISSUES

BENEFITS RAN OUT/EXHAUSTED ..... 2

DISQUALIFIED ..... 3

RECEIVED WORKMAN'S COMP/HAD CASE PENDING ..... 4

WAS NOT ELIGIBLE FOR UI IN THE FIRST PLACE/DENIED BENEFITS ..... 5

END OF ELIGIBILITY PERIOD/END OF BENEFIT YEAR/TIME RAN OUT ..... 6

NOT AVAILABLE TO WORK

ILLNESS/DISABILITY ..... 7

VOLUNTARILY OUT OF LABOR FORCE/WENT TO SCHOOL..... 8

GOT BACK IMMIGRATION PAPERS/HAD LOST THEM ..... 9

WENT INTO MILITARY ..... 10

RETIRED/RECEIVED SOCIAL SECURITY ..... 11

MOVED ..... 12

OTHER

TOO MUCH TROUBLE/HASSLE DEALING WITH/REACHING UI OFFICE ..... 13

DID NOT WANT UI ANYMORE ..... 14

UI BENEFITS/CHECKS STOPPED – NO REASON SPECIFIED ..... 16

OTHER (SPECIFY) ..... 99

\_\_\_\_\_ DON'T KNOW ..... d

REFUSED ..... r

**IF OTHER SPECIFY (99): What was the reason you stopped receiving unemployment insurance benefits?**

ALL

IF C2=99 or C2b=02, READ SENTENCE IN PARENTHESES.

**C3.** (Even though you have not yet received any payments for this claim, we are very interested in learning about your experience since you filed for benefits.) California's Employment Development Department (EDD) records indicate that you were employed by [SEPARATION EMPLOYER] around [JOB SEPARATION MONTH, YEAR]. Is this correct?

*UCP C1*  
*MOD*

YES .....01 C5  
 NO .....00  
 DON'T KNOW .....d  
 REFUSED .....r

C3 = 00, d, OR r

**C4.** What was the name of the employer you worked for just before you filed for unemployment benefits in [UI CLAIM MONTH/YEAR]?

*UCP*  
*C2*

INTERVIEWER: IF RESPONDENT INDICATES HE/SHE WORKED FOR A TEMPORARY AGENCY, CLARIFY THAT WE ARE INTERESTED IN THE AGENCY NAME AND NOT THE EMPLOYER WHO CONTRACTED THE TEMPORARY AGENCY.

NOTE: PROBE FOR SPECIFIC DIVISION OR BRANCH OF OPERATION FOR THIS EMPLOYER. FOR EXAMPLE, THE MANUFACTURING, RETAIL OR WHOLESALE PART OF A COMPANY.

(SPECIFY) .....99  
 \_\_\_\_\_ (STRING 50)  
 DON'T KNOW .....d  
 REFUSED .....r

PROGRAMMER BOX C4.1

PROGRAMMER: REPLACE SAMPLE DATA SEPARATION EMPLOYER WITH THIS SEPARATION EMPLOYER FOR SUBSEQUENT QUESTIONS.

ALL

**C5.** What kind of company is [SEPARATION EMPLOYER]--what do they make, do, or sell?

*UCP*  
*C3*

PROBE, IF NECESSARY: What was the major product or service of [SEPARATION EMPLOYER NAME]?

(SPECIFY) .....99  
 \_\_\_\_\_ (STRING 50)  
 DON'T KNOW .....d  
 REFUSED .....r

ALL

**C6. What kind of work did you do or duties did you have at [SEPARATION EMPLOYER]?**

UCP  
C4

**PROBE: That is, what was your occupation?**

NOTE: PROBE FOR VERBS, E.G., I INSTALLED DOORS; I OPERATED A FORK LIFT, I DROVE A TRACTOR TRAILER, I STOCKED SHELVES IN A DISCOUNT STORE.

(SPECIFY) .....99

\_\_\_\_\_ (STRING 50)

DON'T KNOW .....d

REFUSED .....r

ALL

**C7. Was your job with [EMPLOYER NAME] a seasonal or temporary job? That is, was this a job that you knew from the beginning might only last a few weeks or months?**

COBRA  
C6

YES .....01

NO .....00

DON'T KNOW .....d

REFUSED .....r

ALL

**C8. In what month and year did you first start working at [SEPARATION EMPLOYER]?**

UCP  
C6

**PROBE: If you are regularly laid off at the same time each year such as when the company closes for maintenance or other reasons, please provide the month and year you first started, not the last time you started after your most recent layoff.**

ADJUST DATE IF NECESSARY

|\_|\_| / |\_|\_|\_|\_| .....C10

MONTH YEAR

(01-12) (1964-2015)

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF C8 MONTH/YEAR IS EQUAL TO OR LATER THAN THE MONTH/YEAR OF UI CLAIM DATE, SAY "Your start date at [SEPARATING EMPLOYER] should come before the date you applied for UI in [UI CLAIM DATE]"

SOFT CHECK: IF C8 IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."

C8 = d OR r for the month and year OR d OR r for year

**C9.**

COBRA  
C8 MOD

**How many total years and months did you work at [SEPARATION EMPLOYER]?**

**PROBE: Your best estimate is fine.**

\_\_\_\_|\_\_\_\_| YEARS    \_\_\_\_|\_\_\_\_| MONTHS  
(00-40)                    (00-11)

DON'T KNOW .....d

REFUSED .....r

ALL

**C10. According to California's Employment Development Department (EDD) records, your job at [SEPARATION EMPLOYER] ended in [JOB SEPARATION MONTH YEAR]. Is that correct?**

COBRA  
C9

YES .....01    C12

NO .....00

NO, MY WORK HOURS WERE REDUCED .....02

DON'T KNOW .....d

REFUSED .....r

C10 = 00, 02, d, OR r

IF C10 = 02, "WERE YOUR WORK HOURS REDUCED".

**C11. In what month and year (did your job at [SEPARATION EMPLOYER] end/were your work hours reduced)?**

COBRA  
C9

INTERVIEWER: IF RESPONDENT HAD A REDUCTION IN WORK HOURS, ENTER DATE REDUCTION IN WORK HOURS BEGAN.

\_\_\_\_|\_\_\_\_| / |2|\_0\_|\_\_\_\_|\_\_\_\_|  
MONTH            YEAR  
(1-12)            (2013 - 2015)

JOB DID NOT END/WORK HOURS WERE NOT REDUCED/STILL EMPLOYED AT EMPLOYER .....98

Status 380  
(Sup Review)

DON'T KNOW .....d

REFUSED .....r

PROGRAMMER: REPLACE SAMPLE DATA JOB SEPARATION MONTH, YEAR WITH THIS DATE FOR SUBSEQUENT QUESTIONS.

SOFT CHECK: IF C11 IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."

ALL  
 IF C10=02, "DO" AND "ARE".

**C12. Even if you (did/do) not use them, (were/are) any of the following benefits available to you through your job at [SEPARATION EMPLOYER]? (READ a-c)**  
 TAA  
 C12 INTERVIEWER: CODE "YES" IF AVAILABLE, BUT NOT USED. IF BENEFITS WERE OR WILL BE AVAILABLE TO SAMPLE MEMBER AFTER A STANDARD PROBATIONARY PERIOD, CODE YES, EVEN IF NOT USED.

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. Health insurance benefits? .....	01	00	d	r
b. Paid sick days? .....	01	00	d	r
c. A retirement savings or pension plan? .....	01	00	d	r

ALL  
 IF C10=02, "WORK HOURS WERE REDUCED"

**C13. How many hours per week, including regular overtime hours, did you usually work at [SEPARATION EMPLOYER] before your (job ended/work hours were reduced)?**  
 COBRA  
 C14

**PROBE: On average. Your best estimate is fine.**

|\_|\_| .....C14a  
 (1-80)

VARIES .....v

DON'T KNOW .....d

REFUSED .....r

C13=v, d, OR r

COBRA  
C14a

**C14. Would you say you worked less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week at [SEPARATION EMPLOYER]?**

**PROBE: On average. Your best estimate is fine.**

CODE ONE ONLY

- LESS THAN 20 HOURS PER WEEK.....01
- BETWEEN 20 AND 29 HOURS PER WEEK.....02
- BETWEEN 30 AND 34 HOURS PER WEEK.....03
- 35 OR MORE HOURS PER WEEK.....04
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER:  
IF C10 = 02 (HOURS REDUCED), GO TO C14a.  
OTHERWISE GO TO C15.

C10=02

COBRA  
C14

**C14a. How many hours per week did you usually work at [SEPARATION EMPLOYER] after your work hours were reduced?**

**PROBE: On average. Your best estimate is fine.**

- |\_\_|\_\_| .....C15  
(1-80)
- VARIES .....v
- DON'T KNOW .....d
- REFUSED .....r

**SOFT CHECK: IF C14a IS > OR = C13; You have just provided a total number of hours greater than or equal to the previous question. Please update your response indicating your REDUCED number of hours.**

C14a = v, d, OR r

COBRA  
C14a

**C14b. Would you say that after your work hours were reduced you usually worked less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week at [SEPARATION EMPLOYER]?**

**PROBE: On average. Your best estimate is fine.**

CODE ONE ONLY

- LESS THAN 20 HOURS PER WEEK.....01
- BETWEEN 20 AND 29 HOURS PER WEEK.....02
- BETWEEN 30 AND 34 HOURS PER WEEK.....03
- 35 OR MORE HOURS PER WEEK.....04
- DON'T KNOW .....d
- REFUSED .....r

ALL

IF C10=02, "WORK HOURS WERE REDUCED"

COBRA  
C15a

**C15. What was your usual pay, including tips, bonuses and commissions at this job before taxes or other deductions were taken before your (job ended/work hours were reduced)?**

**PROBE: Your best estimate is fine.**

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ |\_\_| |\_\_| |\_\_| , |\_\_| |\_\_| |\_\_| . |\_\_| |\_\_| .....C16d  
(5.00 – 500,000.00)

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [C15 ANSWER]. Is that correct?"



C15=d OR r

**C16a. Please try to estimate your annual pay at [SEPARATION EMPLOYER]. Would you say your annual earnings were less than \$30,000 or \$30,000 or more?**

*UCP*  
*C12aa* LESS THAN \$30,000 .....01 C16c  
\$30,000 OR MORE .....02  
DON'T KNOW .....d C17  
REFUSED .....r C17

C16a=02

**C16b. Would you say they were...**

*UCP*  
*C12ba* \$30,000 to under \$45,000,.....01  
\$45,000 to under \$60,000,.....02  
\$60,000 to under \$75,000,.....03  
\$75,000 to under \$90,000,.....04  
\$90,000 to under \$105,000, or .....05  
\$105,000 or more?.....06  
DON'T KNOW .....d  
REFUSED .....r

C16a=01

**C16c. Would you say they were...**

*UCP*  
*C12ca* Less than \$5,000, .....01  
\$5,000 to under \$10,000,.....02  
\$10,000 to under \$15,000,.....03  
\$15,000 to under \$20,000,.....04  
\$20,000 to under \$25,000, or .....05  
\$25,000 to under \$30,000? .....06  
DON'T KNOW .....d  
REFUSED .....r

PROGRAMMER:  
IF C10 = 02 (HOURS REDUCED), GO TO C16d.  
OTHERWISE GO TO C17.

C10=02

**C16d. And what is your usual pay now--including tips, bonuses and commissions at this job before taxes or other deductions are taken?**

COBRA  
C15a

**PROBE: Your best estimate is fine.**

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ |\_\_|\_\_|\_\_| , |\_\_|\_\_|\_\_| . |\_\_|\_\_| .....C17  
(5.00 – 500,000.00)

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [C16d ANSWER]. Is that correct?"

C16d=d OR r

**C16e. Please try to estimate your current annual pay at [SEPARATION EMPLOYER]. Would you say your annual earnings are less than \$30,000 or \$30,000 or more?**

UCP  
C12aa

- LESS THAN \$30,000 .....01 C16g
- \$30,000 OR MORE .....02
- DON'T KNOW .....d C18
- REFUSED .....r C18

C16e=02

**C16f. Would you say they were...**

<i>UCP</i>	<b>\$30,000 to under \$45,000,</b> .....	01
<i>C12ba</i>	<b>\$45,000 to under \$60,000,</b> .....	02
	<b>\$60,000 to under \$75,000,</b> .....	03
	<b>\$75,000 to under \$90,000,</b> .....	04
	<b>\$90,000 to under \$105,000, or</b> .....	05
	<b>\$105,000 or more?</b> .....	06
	DON'T KNOW .....	d
	REFUSED .....	r

C16e=01

**C16g. Would you say they were...**

<i>UCP</i>	<b>Less than \$5,000,</b> .....	01
<i>C12ca</i>	<b>\$5,000 to under \$10,000,</b> .....	02
	<b>\$10,000 to under \$15,000,</b> .....	03
	<b>\$15,000 to under \$20,000,</b> .....	04
	<b>\$20,000 to under \$25,000, or</b> .....	05
	<b>\$25,000 to under \$30,000?</b> .....	06
	DON'T KNOW .....	d
	REFUSED .....	r

PROGRAMMER:  
IF C10 = 02, GO TO C18.

C10 NE 02

**C17. What was the main reason that your job at [SEPARATION EMPLOYER] ended? Was it because...**

COBRA  
C17

INTERVIEWER: INCLUDE REORGANIZATION/DOWNSIZING/ COMPANY SOLD/COMPANY MOVED/COMPANY WENT OUT OF BUSINESS/PLANT OR FACILITY MOVED OR CLOSED/REDUCTION IN FORCE OR RIF'ED/JOB/POSITION ELIMINATED AS LAID OFF.

CODE ONE ONLY

- You were laid off, .....01 C18
- You retired, .....02 C21
- You were discharged or fired, .....03 C21
- You quit,.....04 C21
- Or was there some other reason? (SPECIFY).....05 C18
- \_\_\_\_\_ (STRING 250)
- GOT A BETTER JOB.....06 C21
- MOVED .....07 C21
- HAD HEALTH PROBLEMS .....08 C21
- RETURNED TO SCHOOL .....09 C21
- NEEDED TO TAKE CARE OF A FAMILY MEMBER .....10 C21
- JOB COMPLETED/TEMP. WORK/SEASONAL WORK/WORK PERIOD ENDED/END OF TERM IN SERVICE/ENLISTMENT UP .....11 C18
- DON'T KNOW .....d C18
- REFUSED .....r C18

C17=01, 10, 99, D OR R

IF C10=02 "WORK HOURS WERE REDUCED, DID YOU EXPECT THAT TO BE TEMPORARY"

**C18. At the time that your [(job at [SEPARATION EMPLOYER] ended, did you expect your job separation to be temporary--that is, did you think you would be recalled)/(work hours were reduced, did you expect that to be temporary)]?**

COBRA  
C17a  
MOD

- YES .....01
- NO .....00 C21
- DON'T KNOW .....d C21
- REFUSED .....r C21

C18=01

IF C10=02, "WORK HOURS WERE REDUCED" AND "WHEN YOUR REGULAR HOURS WOULD BE REINSTATED"

**C19. When your (job at [EMLOYER NAME] ended/work hours were reduced), were you given a specific date (to return to work/when your regular hours would be reinstated)?**

TAA  
C16

- YES .....01
- NO .....00 C21
- DON'T KNOW .....d C21
- REFUSED .....r C21

C19=01

IF C10=02, "TOLD YOUR HOURS WOULD BE REINSTATED"

**C20. What was the date you were (given to return to work/told your hours would be reinstated)?**

NEW | | | / | | | / | 2 | 0 | | |  
 MONTH DAY YEAR  
 (1-12) (1-31) (2013 - 2015)

- DON'T KNOW .....d
- REFUSED .....r

ALL

**C21. Prior to the claim filed in [UI CLAIM MONTH YEAR], had you received unemployment insurance benefits within the past ten years?**

NEW

- YES .....01
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

## SECTION D: JOB SEARCH AND OFFERS

ALL
IF C10=02, "WORK HOURS WERE REDUCED"

**D1.** Now I'd like to ask some questions about what you may have done to look for work after your (job with [SEPARATION EMPLOYER] ended/work hours were reduced). How soon after your (job ended in [JOB SEPARATION MONTH]/work hours were reduced) did you begin to look for work? Would you say it was...

UCP  
D1  
MOD

PROGRAMMER: IF INTERVIEW DATE MINUS UI CLAIM DATE IS FEWER THAN SEVEN WEEKS, READ CHOICES 01 THROUGH 04 ONLY. IF FEWER THAN 9 WEEKS, READ CHOICES 01 THROUGH 05.

CODE ONE ONLY

- Immediately, .....01
- Within 1 to 2 weeks, .....02
- Within 3 to 4 weeks, .....03
- Within 5 to 6 weeks, .....04
- Within 7 to 8 weeks, or .....05
- More than 8 weeks later? .....06
- BEGAN LOOKING FOR WORK PRIOR TO JOB LOSS/HOURS REDUCTION.....98
- HAS NOT BEGUN TO LOOK/HAVE NOT LOOKED FOR WORK.....99   D4
- DON'T KNOW .....d
- REFUSED .....r

D1 NE 99
----------

**D2.** Since [JOB SEPARATION MONTH], have you applied for a job?

**NEW** YES .....01

NO .....00   D4

DON'T KNOW .....d   D4

REFUSED .....r   D4

D2=01

**D3. Since [JOB SEPARATION MONTH], did you apply for any jobs that would require you to relocate?**

NEW

YES .....01  
 NO .....00  
 DON'T KNOW .....d  
 REFUSED .....r

ALL

**D4. Have you received any job offers since [JOB SEPARATION MONTH]?**

UCP  
D5  
MOD

INTERVIEWER: IF RECALLED TO OLD JOB, CODE YES.  
 YES .....01  
 NO .....00 D9  
 DON'T KNOW .....d D9  
 REFUSED .....r D9

D4=01

**D4a. How many job offers have you received since [JOB SEPARATION MONTH]?**

UCP  
D6  
MOD

OFFERS  
 (01-10)  
 DON'T KNOW .....d  
 REFUSED .....r

D4=01

IF D4a=01, "THAT JOB OFFER"; IF D4a GT 01, "ANY OF THOSE JOB OFFERS"

**D4b. Did you accept (that job offer/any of those job offers)?**

UCP  
D6  
MOD

**PROBE IF YES: Have you started that job?**  
 YES; JOB STARTED .....01 D9  
 YES; BUT JOB HAS NOT STARTED .....02  
 NO .....00  
 DON'T KNOW/HAVEN'T DECIDED .....d  
 REFUSED .....r

D4b=02, 00, d OR r

IF D4a GT 1, "OFFERS "AND READ SENTENCE IN PARENTHESES AND "BEST"  
IF D4B=2, "ACCEPTED" AND "IS", ELSE "RECEIVED" AND "WAS"

**D5.** To help us better understand the job market, we'd like to ask a few questions about the job offer(s) you (received/accepted). (If you received more than one job offer, please think about the best job offer you received.) What (was/is) the offered pay rate, including tips, bonuses and commissions for the (best) job offer you (received/accepted)?

NEW

**PROBE:** The best job offer is what that means to you. You can think about things like the salary offered, benefits, location, and other factors that are important to you.

**PROBE:** Your best estimate is fine.

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ |\_\_|\_\_|\_\_| , |\_\_|\_\_|\_\_| . |\_\_|\_\_|  
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [D5 ANSWER]. Is that correct?"

D4b=02, 00, d OR r

**D5a.** How many hours of work per week were included in the job offer?

**PROBE:** Your best estimate is fine.

- |\_\_|\_\_| HOURS ..... D6  
(1-80)
- VARIES .....v
- DON'T KNOW .....d
- REFUSED .....r



D5a=v, d, OR r

**D5b. Would you say that job offered fewer than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

COBRA  
C14a

**PROBE: On average. Your best estimate is fine.**

CODE ONE ONLY

- FEWER THAN 20 HOURS PER WEEK .....01
- BETWEEN 20 AND 29 HOURS PER WEEK.....02
- BETWEEN 30 AND 34 HOURS PER WEEK.....03
- 35 OR MORE HOURS PER WEEK.....04
- DON'T KNOW .....d
- REFUSED .....r

D4b=00,02, d OR r

IF D4B=2, "ARE," ELSE "WERE"

**D6. (Were/are) any of the following benefits included in that job offer? (READ a-c)**

NEW

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. Health insurance benefits? .....	01	00	d	r
b. Paid sick days?.....	01	00	d	r
c. A retirement savings or pension plan? .....	01	00	d	r

D4b=00,02, d OR r

IF D4B=2, "DOES," ELSE "DID"

**D7. (Did/Does) the job offered require relocation?**

- NEW YES .....01
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

D4b=00, d or r

IF D4b=d, "IS" AND "HAVE NOT DECIDED WHETHER TO ACCEPT"

IF D4a GT1, "BEST"

**D8.** **There are many reasons why people sometimes do not accept a job offer. What (was/is) the main reason why you (did not accept/have not decided whether to accept) the (best) job that you were offered?**

COBRA  
C23

INTERVIEWER: RECORD VERBATIM, THEN CODE AT END.

\_\_\_\_\_ (STRING 250)

CODE ONE ONLY

IT DID NOT PAY ENOUGH .....01  
IT DID NOT OFFER ADEQUATE HEALTH INSURANCE BENEFITS.....02  
I EXPECTED TO BE CALLED BACK TO MY FORMER JOB.....03  
IT DID NOT OFFER OTHER FRINGE BENEFITS (NON-HEALTH  
INSURANCE BENEFITS) .....04  
THE JOB WAS NOT IN MY USUAL OCCUPATION.....05  
STARTED OWN BUSINESS/SELF-EMPLOYED .....06  
COMMUTE WAS TOO LONG .....07  
FAMILY RESPONSIBILITIES .....08  
IN SCHOOL OR OTHER TRAINING .....09  
ILL HEALTH OR PHYSICAL DISABILITY .....10  
REQUIRES/REQUIRED RELOCATION .....11  
HAVEN'T DECIDED YET.....12  
OTHER REASON .....99  
DON'T KNOW .....d  
REFUSED .....r

ALL

**D9.** Now I'm going to ask about services you may have received or used at America's Job Center of California or at another American Job Center. Please include services received in person as well as on-line or by telephone. Since [JOB SEPARATION MONTH, YEAR], have you (READ a-h)?

TAA  
WIA  
MOD

INTERVIEWER: READ STEM FIRST TIME, THEN AS NECESSARY.

**PROBE:** At [STATE ONE STOP CENTER NAME] or another American Job Center of California?

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. used a resource room? .....	01	00	d	r
<b>IF NEEDED:</b> Each American Job Center usually has an area open to anyone, typically called a resource room. In these areas, you can use computers and the Internet to look for a job, and you can get information about specific jobs, different careers, and services available in the community.				
b. attended any workshops? .....	01	00	d	r
<b>IF NEEDED:</b> A workshop involves a small group of people coming together with a leader or instructor to learn how to do something, like use a computer, write a resume, or conduct a job search.				
c. taken either tests or assessments?.....	01	00	d	r
d. attended meetings for either job clubs or job groups? ..	01	00	d	r
<b>IF NEEDED:</b> These groups involve getting together with other job seekers for support and to talk about job leads and ways to find jobs.				
e. received either career counseling or one-on-one assistance to support you in your job search or training? .....	01	00	d	r
f. received labor market information about what occupations were in demand in your local area, state, or region? .....	01	00	d	r
g. received information on education or job training programs? .....	01	00	d	r
h. registered with either the Employment Service or your state's job bank?.....	01	00	d	r

ANY OF D9a TO D9h=01

**D10. NEW** How useful were the services you received through America’s Job Center of California in helping you to search for a job? Would you say that they were very useful, somewhat useful, not very useful, or not at all useful?

**PROBE:** Include other American Job Centers if you used one.

CODE ONE ONLY

- VERY USEFUL .....01
- SOMEWHAT USEFUL.....02
- NOT VERY USEFUL.....03
- NOT AT ALL USEFUL .....04
- DON'T KNOW .....d
- REFUSED .....r

ALL

IF D4b =01, “INCLUDING THE JOB OFFER YOU ACCEPTED”

**D11. COBRA C2** (Including the job offer you accepted), Are you currently working at a job for pay? Please include both part-time and full-time jobs, as well as any self-employment jobs held for pay or profit.

- YES .....01 F2
- NO .....00
- NO; ACCEPTED JOB BUT HASN'T STARTED .....00 D12
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER: IF D1=99 AND D11 NE 01, SKIP TO D15

D11 NE 01 AND D1 NE 99

**D12.** Did you look for work last week?

- COBRA C26** YES .....01 D13
- NO .....00 D15
- DON'T KNOW .....d D15
- REFUSED .....r D15

D12=01

**D13. I'm going to read a list of things people sometimes do when looking for work. Please tell me whether you did any of these things to look for work last week. Last week, did you (READ a-g).**

UI Ex  
C4a  
MOD

**IF NEEDED: Your responses will be combined with those of others. Your specific responses will not be shared with the Department of Labor or any other agency.**

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. contact either a private employment or placement agency? .....	01	00	d	r
b. use services from America's Job Center of California or another American Job Center? .....	01	00	d	r
c. contact your former employer?.....	01	00	d	r
d. contact friends, relatives or professional associates about job openings? .....	01	00	d	r
e. use the internet, including social media sites either to look for or apply for work? .....	01	00	d	r
f. answer any want ads in newspapers or other publications?.....	01	00	d	r
g. apply directly to places that you might want to work? .....	01	00	d	r

D12=01

**D14. About how many hours did you spend looking for work last week?**

UCP  
D12M  
OD

**PROBE: Your best estimate is fine.**

\_\_\_\_ HOURS SPENT LOOKING LAST WEEK.....E1  
(01-80)

DON'T KNOW .....d

REFUSED .....r

D14=d OR r

**D14a. Would you say you spent between...**

UCP  
D2a  
MOD

CODE ONE ONLY

- 1 and 5 hours, .....01
- 6 and 10 hours, .....02
- 11 and 20 hours, .....03
- 21 and 30 hours, .....04
- 31 and 40 hours, or .....05
- More than 40 hours looking for work last week? .....06
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER: GO TO E1.

D1=99 OR D12=00, d, OR r

IF D1=99, "HAVE NOT BEGUN TO LOOK FOR WORK"

**D15. People have different reasons for not looking for work. What is the main reason that you (have not begun to look for work/did not look for work last week)?**

UCP  
D4  
MOD

CODE ONE ONLY

- EXPECTS NEW JOB TO START .....01
- DID NOT WANT TO WORK/DID NOT WANT TO LOOK FOR WORK.....02
- BELIEVES NO WORK AVAILABLE IN LINE OF WORK OR AREA .....03
- EXPECTS TO BE RECALLED .....04
- EXPECTS PRE-CLAIM HOURS TO BE RE-INSTATED.....05
- EXPECTS UNION TO PROVIDE JOB .....06
- RETIRED .....07
- CAN'T ARRANGE CHILD CARE .....08
- FAMILY RESPONSIBILITIES .....09
- IN SCHOOL OR OTHER TRAINING .....10
- ILL HEALTH OR PHYSICAL DISABILITY .....11
- PREGNANCY .....12
- TRANSPORTATION PROBLEMS .....13
- TOOK A BREAK/FEELING DISCOURAGED .....14
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 50)
- DON'T KNOW .....d
- REFUSED .....r

**IF OTHER SPECIFY (99): What is the main reason that you (have not begun to look for work/did not look for work last week)?**

## SECTION E: RE-EMPLOYMENT EXPECTATIONS

PROGRAMMER: IF D11=01 (CURRENTLY WORKING) - GO TO F1.

D11 NE 01

IF D15=01, "YOUR NEW JOB"  
 IF D15=04, "BE RECALLED TO YOUR OLD JOB".  
 IF D15=05, "HAVE YOUR WORK HOURS REINSTATED". OTHERWISE, "START A NEW JOB".

**E1.**      **These next questions ask about your outlook on your employment situation. As of today, how many weeks or months do you think it will take you to (start (a/your) new job/be recalled to your old job/have your work hours reinstated)?**

**NEW**

**PROBE:**    Your best estimate is fine.

|\_|\_| WEEKS  
(1-52)

|\_|\_| MONTHS  
(1-24)

|\_|\_| YEARS  
(1-5)

CODE ONE ONLY

- WEEKS .....01
- MONTHS.....02
- YEARS .....03
- DOES NOT WANT TO WORK .....98    F1
- DON'T KNOW .....d
- REFUSED .....r



E1=d OR r, or E1\_Per=d OR r

E1a. Do you think it would take...

NEW PROBE: Your best estimate is fine.

CODE ONE ONLY

- Two weeks or less,.....01
- More than 2 weeks up to 1 month, .....02
- More than 1 month, up to 2 months, .....03
- More than 2 months, up to 3 months, .....04
- More than 3 months, up to 6 months, .....05
- More than 6 months, up to 9 months, .....06
- More than 9 months, up to one year, or.....07
- More than one year? .....08
- DOES NOT WANT TO WORK .....98 F1
- CANNOT ESTIMATE HOW LONG IT WILL TAKE.....d
- REFUSED .....r

IF D4b=01 or D11=02—ACCEPTED JOB OFFER--SKIP TO F1,  
OTHERWISE CONTINUE TO E2

ALL

E2. When looking for a job, people have different needs and requirements. For these next questions, please suppose someone offered you a job today and think about what is most important to you. For example, you might think about things like salary, work schedule, fringe benefits, location, how interested you are in the work, the costs of taking a job, which might include child care and transportation expenses, and other job attributes.

NEW

Which of the following benefits must be offered by a job for you to take it? Must the job offer adequate (READ a-c)

PROBE IF ASKED: Adequate for your needs.

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. Health insurance benefits?.....	01	00	d	r
b. Paid sick days? .....	01	00	d	r
c. A retirement savings or pension plan?.....	01	00	d	r

ALL

**E3. What is the lowest wage or salary you are willing to accept, before deductions, for the type of work you are looking for?**

*Green Jobs/  
Survey of  
Unemployed  
Workers in  
NJ Mod*

INTERVIEWER: ALLOW RESPONDENT TO INDICATE A WEEKLY, MONTHLY, OR YEARLY SALARY IF THEY PREFER.

\$|\_|\_|\_|\_|, |\_|\_|\_|\_|. |\_|\_|\_|  
(5.00 – 500,000.00)

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [E3 ANSWER]. Is that correct?"

E3 NE D OR R

**E3a. And how many hours per week would you expect to work in order to receive this wage or salary?**

**PROBE:** Your best estimate is fine.

|\_|\_| HOURS ..... E4  
(1-80)

- VARIES .....v
- DON'T KNOW .....d
- REFUSED .....r

E3a=v, d, OR r

**E3b. Would you say that you would expect to work less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

COBRA  
C14a

**PROBE: On average. Your best estimate is fine.**

CODE ONE ONLY

LESS THAN 20 HOURS PER WEEK.....01  
BETWEEN 20 AND 29 HOURS PER WEEK.....02  
BETWEEN 30 AND 34 HOURS PER WEEK.....03  
35 OR MORE HOURS PER WEEK.....04  
DON'T KNOW .....d  
REFUSED .....r

ALL

**E4. How likely do you think it is that you will need to relocate for a job that meets your requirements? Would you say that it is very likely, somewhat likely, somewhat unlikely or very unlikely?**

NEW

VERY LIKELY .....01  
SOMEWHAT LIKELY.....02  
SOMEWHAT UNLIKELY.....03  
VERY UNLIKELY .....04  
DON'T KNOW .....d  
REFUSED .....r

## SECTION F: RE-EMPLOYMENT

PROGRAMMER: IF D11=01, GO TO F2

D11 NE 01 OR C10=02

IF C10=02, "WORK HOURS WERE REDUCED" AND "ANOTHER"

COBRA  
C1

**F1. Now I'd like to ask some questions about any jobs you may have had since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced). Since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced) in [JOB SEPARATION MONTH], have you started working at (a/another) job for pay? Include both part-time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit, even if you held them for only a short time.**

YES .....01 F4  
NO .....00 G1  
DON'T KNOW .....d G1  
REFUSED .....r G1

D11=01

**F2. Do you currently work 35 hours or more per week)?**

YES .....01 F4  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

F2 NE 01

**F3. Do you want to work a full-time workweek of 35 hours or more per week?**

YES .....01  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

F1=01 OR D11=01

IF D11=01, "INCLUDING YOUR CURRENT JOB"

COBRA  
C3

**F4. (Including your current job) how many different jobs have you worked at since [JOB SEPARATION MONTH]? Again, please include both part time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit.**

INTERVIEWER: IF A JOB THAT WAS INTERRUPTED BY TWO OR MORE UNPAID WEEKS, COUNT AS SEPARATE JOBS, EVEN IF IT IS WITH THE SAME EMPLOYER. IF THE SEPARATION WAS LESS THAN TWO WEEKS, COUNT IT AS ONE JOB.

INTERVIEWER: TREAT JOBS WITH TEMPORARY AGENCIES AND SELF-EMPLOYED CONSULTING JOBS AS ONE JOB, REGARDLESS OF THE NUMBER OF ASSIGNMENTS.

NUMBER OF JOBS  
(1-5)

DON'T KNOW .....d

REFUSED .....r

PROGRAMMER LOOP BOX F4.1  
ALLOW FOR NUMBER OF JOBS REPORTED AT F4.  
ASK F5 ACROSS ALL JOBS FIRST, THEN ASK F6, THEN ASK F6a-F18 FOR ALL JOBS.

F1=01 OR D11=01

IF C10=02, "WORK HOURS WERE REDUCED"

IF D11=01 AND F4=01, USE THIS TEXT ONLY "My next questions are about your current job."

IF D11=01 AND F4=01, USE THIS TEXT ONLY "Please tell me the name of your current employer."

**(My next questions are about your current job.) My next questions ask about the jobs you've had since [JOB SEPARATION MONTH, YEAR].**

COBRA  
C4 MOD

**F5. NEWJOB [1]: (Please tell me the name of your current employer.) Please tell me the name of the first company you worked for after your (job ended/work hours were reduced) in [JOB SEPARATION MONTH, YEAR].**

**NEWJOB [2], [3], [4], [5]: What was the name of the company you worked for after that?**

PROGRAMMER: THE NUMBER OF JOBS LISTED SHOULD MATCH NUMBER AT F4.

OTHER (SPECIFY).....99

\_\_\_\_\_ (STRING 50)

DON'T KNOW .....d

REFUSED .....r

ALL

**F6. Let me verify. Since [JOB SEPARATION MONTH, YEAR] you worked at [FILL F5 NAMES FOR NEWJOB1-NEWJOB5]. Is this correct?**

COBRA  
C5

IF CORRECT, ENTER "1" AND CONTINUE TO F7 IF NOT CORRECT. GO BACK TO F4 AND F5 TO ENTER CORRECT NUMBER AND NAMES OF JOBS HELD.

- YES .....01
- NO - ADD JOBS.....00
- DON'T KNOW .....d
- REFUSED .....r

ALL

**F6a. Is [NEWJOB1-NEWJOB5] the same employer you worked for in [JOB SEPARATION MONTH, YEAR]?**

- YES .....01
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

ALL

**F7. On what date did you first start working at [NEWJOB1 -NEWJOB5]?**

COBRA  
C7

**IF DON'T KNOW OR REFUSED, PROBE: What month was it? Was it early in the month, in the middle of the month, or late in the month? Your best estimate is fine.**

**PROBE: Since [JOB SEPARATION MONTH, YEAR].**

PROGRAMMER: IF RESPONDENT RETURNED TO THE SAME EMPLOYER, DATE MUST BE AFTER UI CLAIM DATE.

|\_|\_|/|\_|\_|/|\_|\_|\_|\_|.....F9  
 MONTH DAY YEAR  
 (01-12) (01-31) (1964-2015)

- DON'T KNOW .....d
- REFUSED .....r

"SOFT CHECK: IF F7 IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."

F7 = d OR r for month or year

**F8. About how many weeks or months ago did you start working at [NEWJOB1-NEWJOB5]?**

**PROBE: Your best estimate is fine.**

|\_|\_| WEEKS  
(0-99)

|\_|\_| MONTHS  
(0-99)

DON'T KNOW .....d

REFUSED .....r

ALL

**F9. On what date did your job at [NEWJOB1-NEWJOB5] end?**

COBRA  
C9 MOD

**IF DON'T KNOW OR REFUSED, PROBE: What month was it? Was it early in the month, in the middle of the month, or late in the month? Your best estimate is fine.**

|\_|\_| / |\_|\_| / |2|0|\_|\_| ..... F14  
MONTH DAY YEAR  
(01-12) (01-31) (2014-2015)

STILL AT JOB .....98 F11

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF D11=01 (CURRENTLY WORKING) OR C10= 02 (HOURS REDUCED), CHECK THAT AT LEAST ONE OF NEWJOB1-NEWJOB5=98 (STILL AT JOB). IF NO, SAY: **"I recorded that you are currently working. Is that correct?"**

CLICK HERE TO CORRECT C10 ([JOB AT [SEPARATION EMPLOYER] ENDED IN [JOB SEPARATION MONTH, YEAR])

CLICK HERE TO CORRECT D11 (WHETHER THEY ARE CURRENTLY WORKING)

ELSE, GO BACK TO F9 FOR EACH JOB AND CONFIRM END DATE

"SOFT CHECK: IF F9 IS AFTER INTERVIEW DATE SAY: **"Please provide a date that is before today's date."**

SOFT CHECK: IF DATE REPORTED IN F9 IS EARLIER THAN THE START DATE REPORTED IN F7, SAY, CONFIRM BY SAYING: **"Earlier you reported that this job began in [fill F7 date] I just recorded that this job ended on [fill F9 date] Is that correct?"**

F9 = d OR r for Month/Day or Year

**F10. Would you say your job at [NEWJOB1-NEWJOB5] ended...**

**PROBE:** Your best estimate is fine.

COBRA  
C9a

CODE ONE ONLY

- Within the past two weeks, .....01
- Between 3 and 4 weeks ago,.....02
- Between 5 and 6 weeks ago,.....03
- Between 7 and 8 weeks ago, or .....04
- More than 8 weeks ago?.....05
- DON'T KNOW .....d
- REFUSED .....r

F9=98

**F11. What kind of work do you do or duties do you have at [NEWJOB1-NEWJOB5]?**

COBRA  
C10

- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

F9=98

**F12. What kind of company is this—what do they make, sell, or do?**

COBRA  
C11

- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

F9=98

**F13. Are any of the following benefits available to you at [NEWJOB1-NEWJOB5]? (READ a-c)**

COBRA  
C10

INTERVIEWER: IF BENEFITS WERE OR WILL BE AVAILABLE TO SAMPLE MEMBER AFTER A STANDARD PROBATIONARY PERIOD, CODE YES, EVEN IF NOT USED.

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. Health insurance benefits?.....	01	00	d	r
b. Paid sick days? .....	01	00	d	r
c. A retirement savings or pension plan?.....	01	00	d	r



ALL

IF F9=98, "DO" ELSE "DID"

**F14. How many hours per week, including regular overtime hours [do/did] you usually work at [NEWJOB1-NEWJOB5]?**

COBRA  
C14

**PROBE: On average. Your best estimate is fine.**

\_\_\_\_ HOURS ..... F16  
(1-80)

VARIES .....v

DON'T KNOW .....d

REFUSED .....r

F14=v, d, OR r

IF F9=98, "WORK" ELSE "WORKED"

**F15. Would you say you [work/worked] less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

COBRA  
C14a

**PROBE: On average. Your best estimate is fine.**

CODE ONE ONLY

LESS THAN 20 HOURS PER WEEK .....01

BETWEEN 20 AND 29 HOURS PER WEEK.....02

BETWEEN 30 AND 34 HOURS PER WEEK.....03

35 OR MORE HOURS PER WEEK.....04

DON'T KNOW .....d

REFUSED .....r

ALL

IF F9=98, "IS" ELSE "WAS"

**F16. What [is/was] your usual pay, including tips, bonuses and commissions at [NEWJOB1-NEWJOB5] before taxes or other deductions (were/are) taken?**

COBRA  
C15a

**PROBE: Your best estimate is fine.**

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ | | | | , | | | | . | | | |  
(5.00 – 500,000.00).....F18

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2,000).....02
- ONCE EVERY TWO WEEKS (>\$4,000) .....03
- TWICE A MONTH (>\$4,000) .....04
- PER MONTH (>\$8,000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [F16 ANSWER]. Is that correct?"

F16 = D OR R (FOR AMOUNT OR PER)

IF F9=98, "ARE" ELSE "WERE"

IF F9=98, "DOES", ELSE "DID"

**F17. I'll read some ranges. Please try to estimate your annual pay at [NEWJOB1-NEWJOB5].  
Would you say your annual earnings [are/were]...**

COBRA  
C15b

**PROBE: (Did/Does) this include tips and commissions?**

CODE ONE ONLY

- Less than \$10,000 per year, .....01
- \$10,000 or more, but less than \$20,000 per year, .....02
- \$20,000 or more but less than \$30,000 per year, .....03
- \$30,000 or more but less than \$40,000 per year, .....04
- \$40,000 or more but less than \$50,000 per year, .....05
- \$50,000 or more but less than \$75,000 per year, .....06
- \$75,000 or more but less than \$100,000 per year, or.....07
- More than \$100,000 per year? .....08
- DON'T KNOW .....d
- REFUSED .....r

F9 NE 98

**F18. What was the main reason this job ended? Was it because...**

COBRA  
C17

INTERVIEWER: LAID-OFF INCLUDES REORGANIZATION/ DOWNSIZING/ COMPANY  
SOLD/ COMPANY MOVED/ COMPANY WENT OUT OF BUSINESS/ PLANT  
OR FACILITY MOVED OR CLOSED/ END OF TERM IN  
SERVICE/ENLISTMENT UP/REDUCTION IN FORCE OR RIF'ED/  
JOB/POSITION ELIMINATED

- You were laid off, .....01
- You retired, .....02
- You were discharged or fired, .....03
- You quit, .....04
- Or was there some other reason? (SPECIFY) .....99
- \_\_\_\_\_ (STRING 250)
- GOT A BETTER JOB .....05
- MOVED .....06
- HAD HEALTH PROBLEMS .....07
- RETURNED TO SCHOOL .....08
- NEEDED TO TAKE CARE OF A FAMILY MEMBER .....09
- JOB COMPLETED/ TEMP. WORK/ SEASONAL WORK/ WORK PERIOD  
ENDED .....10
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER LOOP BOX F18.1  
RETURN TO F6a FOR NEXT JOB. IF NO OTHER JOB OR END OF LOOP,  
CONTINUE TO G1

## SECTION G: FINANCIAL WELL-BEING

ALL

IF C10=02, " HAVE THEIR WORK HOURS REDUCED" AND "WORK HOURS WERE REDUCED"

**G1.** We understand that many people who (become unemployed/have their work hours reduced) face difficulty paying their bills and meeting their financial commitments. My next questions are about financial obligations you had when your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]. At that time did you...

COBRA  
I1

CODE ONE ONLY

- Own your home, .....01
- Rent your home .....02 G3
- Live with family or friends and pay part of the rent or mortgage, .....03 G3
- Live with family or friends and not pay, or .....04 G3
- Live in some other housing arrangement? .....05 G2
- LIVE IN A GROUP SHELTER .....06 G3
- LIVE IN AN ASSISTED LIVING FACILITY .....07 G3
- DON'T KNOW .....d G3
- REFUSED .....r G3

G1=01

**G1a.** Did you have a mortgage on your home?

COBRA  
I1a

- YES .....01
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER SKIP BOX G1  
GO TO G3

G1=05

**G2.** What was your living arrangement in [JOB SEPARATION MONTH, YEAR]?

COBRA  
I1b  
MOD

- \_\_\_\_\_ (STRING 250)  
RECORD VERBATIM
- PAYING A MORTGAGE .....01
- DON'T KNOW .....d
- REFUSED .....r

ALL
IF B2 MINUS B4 GT 01, "AND OTHER MEMBERS OF YOUR HOUSEHOLD"
IF G1a=1 OR G2=01, " BUT DO NOT INCLUDE YOUR MORTGAGE HERE"

**G3.** What was the total amount of debt and loans you (and other members of your household) owed in [JOB SEPARATION MONTH] when your job ended? Please include automobile loans, student loans, balances on credit cards, medical bills, and personal loans owed to individuals (but do not include your mortgage here).

COBRA  
13

**PROBE:** Your best estimate is fine.

INTERVIEWER: IF RESPONDENT GIVES A MONTHLY AMOUNT, REPEAT THE QUESTION AND EMPHASIZE THE WORD TOTAL.

\$ | | | | | , | | | | |  
(0-999,999) ..... G5

TOTAL DEBT AT JOB SEPARATION (>\$100,000)

DON'T KNOW ..... d

REFUSED ..... r

SOFT CHECK: IF OUT OF RANGE: I recorded (G3 ANSWER). Is that correct?
---

G3=d OR r
-----------

**G4.** Would you say it was...

CODE ONE ONLY

COBRA  
13a

Less than \$5,000, ..... 01

Between \$5,000 to under \$10,000, ..... 02

Between \$10,000 to under \$20,000, ..... 03

Between \$20,000 to under \$30,000, ..... 04

Between \$30,000 to under \$50,000, ..... 05

Between \$50,000 to under \$100,000, ..... 06

Or more than \$100,000? ..... 07

DON'T KNOW ..... d

REFUSED ..... r

ALL
IF C10=02, "WORK HOURS WERE REDUCED"
IF B2 MINUS B4 GT 01, "OR OTHER MEMBERS OF YOUR HOUSEHOLD"

**G5. Since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced), have you (or other members of your household) been 60 or more days late paying any of your bills?**

NEW

- YES .....01
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

ALL
IF C2b = 01, "ARE", ELSE "WERE".

**G6. Since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced), how important (are/were) your unemployment insurance payments in helping you meet your financial obligations and avoid financial losses such as the loss of a home or a forced sale or repossession of a car? Would you say these benefits (are/were) very important, somewhat important, somewhat unimportant, or very unimportant?**

NEW

CODE ONE ONLY

- VERY IMPORTANT .....01
- SOMEWHAT IMPORTANT .....02
- SOMEWHAT UNIMPORTANT .....03
- VERY UNIMPORTANT .....04
- DID NOT RECEIVE BENEFITS/HAS NOT RECEIVED BENEFITS YET .....n
- DON'T KNOW .....d
- REFUSED .....r

ALL
IF C10=02, "WORK HOURS WERE REDUCED"

**G6a.** In addition to financial adjustments, people sometimes make adjustments in their eating habits following the loss of a job. Which of the following statements best describes the food eaten in your household since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced) in [JOB SEPARATION MONTH]. Would you say that you had enough of the kinds of food you wanted to eat, enough but not always the kinds of food you wanted to eat, sometimes not enough to eat, or often not enough to eat?

COBRA  
I12  
MOD

CODE ONE ONLY

- ENOUGH OF THE KINDS WANTED TO EAT .....01
- ENOUGH BUT NOT ALWAYS THE KIND OF FOOD WANTED TO EAT .....02
- SOMETIMES NOT ENOUGH TO EAT .....03
- OFTEN NOT ENOUGH TO EAT .....04
- DON'T KNOW .....d
- REFUSED .....r

ALL
IF C10=02, "WORK HOURS WERE REDUCED"

**G7.** When your (job with [SEPARATION EMPLOYER] ended/work hours were reduced) in [JOB SEPARATION MONTH] did you have any of the following types of accounts, investments or assets? (READ a-g)

UCP  
G7  
MOD

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. Savings accounts?.....	01	00	d	r
b. Credit card accounts?.....	01	00	d	r
c. Home equity lines of credit (HELOCs) or investment accounts such as certificates of deposit, money market accounts, stocks, or bonds? .....	01	00	d	r
d. Retirement savings accounts such as 401(k), 403(b), or Individual Retirement Accounts or IRAs?.....	01	00	d	r
e. Pension plans? .....	01	00	d	r
f. Large assets such as a car or truck that you owned or leased? .....	01	00	d	r
g. Rental properties? .....	01	00	d	r

G7a=01

IF C10=02, "WORK HOURS WERE REDUCED"

**G8.** **When your (job ended/work hours were reduced) in [JOB SEPARATION MONTH], about how much savings did you have? Please think about savings you could easily access and do not include money you may have had in retirement savings accounts. Would you say you had less than \$5,000, \$5,000 to \$10,000, \$10,000 to \$15,000, \$15,000 to \$20,000, or more than \$20,000 in savings?**

COBRA  
116 MOD

**PROBE:** By easily access we mean money you could retrieve and use quickly. Your best estimate is fine.

CODE ONE ONLY

- LESS THAN \$5,000 .....01
- \$5,000 TO UNDER \$10,000 .....02
- \$10,000 TO UNDER \$15,000 .....03
- \$15,000 TO UNDER \$20,000 .....04
- MORE THAN \$20,000.....05
- DON'T KNOW .....d
- REFUSED .....r

G7a, G7b, G7c, G7d, G7e, OR G7f=01

B2 MINUS B4 GT 01, "OR ANYONE IN YOUR HOUSEHOLD"

**G9.** **Since [JOB SEPARATION MONTH, YEAR], did you (or anyone in your household)... (READ a-f)**

UCP  
G12  
MOD

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. (G7a = 01) withdraw money from savings accounts? .....	01	00	d	r
b. (G7b = 01) access cash from credit card accounts? .....	01	00	d	r
c. (G7c= 01) access funds from a home equity line of credit or from investment accounts such as certificates of deposits, money market accounts, stocks, or bonds? .....	01	00	d	r
d. (G7d=01) make an early withdrawal from a retirement savings investment account such as a 401(k), 403(b), or IRA?	01	00	d	r
e. (G7e=01) take early retirement to get benefits from a pension plan? .....	01	00	d	r
f. (G7f=01 or G1 = 01 or 02) lose an asset that you owned or were leasing such as a car or truck, had your home foreclosed on, or been evicted? .....	01	00	d	r



B1=01 OR B3 = 01, 02, 03, OR 04

B2 MINUS B4 GT 01, "OR ANYONE IN YOUR HOUSEHOLD"

IF B1=01, FILL "SPOUSE", B3=01 OR 04, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND".

IF C10=02, "WORK HOURS WERE REDUCED"

COBRA  
H3  
MOD

**G10. The next questions are about sources of income and other support that you (or anyone in your household) may have been receiving at the time your (job ended/work hours were reduced) in [JOB SEPARATION MONTH].**

**At the time your job at [SEPARATION EMPLOYER] ended, was your (spouse/partner/boyfriend/girlfriend) working at a job for pay, including self-employment?**

**PROBE: By household we mean people who live together and share finances.**

- YES .....01
- NO .....00 G11
- DON'T KNOW .....d G11
- REFUSED .....r G11

G10=01

IF B1=01, FILL "SPOUSE", IF B3=01 OR 04, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND".

**G10a. What were your (spouse's/partner's/boyfriend's/girlfriend's) earnings at that time?**

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ | | | | , | | | | . | | | |  
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY, "I recorded [G10a answer]. Is that correct?"

G10=01

IF B1=01, FILL "SPOUSE", IF B3=01 OR 04, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND".

IF C10=02, "WORK HOURS WERE REDUCED"

**G10b. On average, how many hours per week did your (spouse/partner/boyfriend/girlfriend) usually work at the time your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]?**

\_\_\_\_|\_\_\_\_| HOURS PER WEEK  
(1-80)

DON'T KNOW .....d

REFUSED .....r

G10b=d OR r

**G10c. Would you say that that your (spouse/partner/boyfriend/girlfriend) usually worked less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

**PROBE: On average. Your best estimate is fine.**

CODE ONE ONLY

LESS THAN 20 HOURS PER WEEK .....01

BETWEEN 20 AND 29 HOURS PER WEEK.....02

BETWEEN 30 AND 34 HOURS PER WEEK.....03

35 OR MORE HOURS PER WEEK.....04

DON'T KNOW .....d

REFUSED .....r

G10a=d OR r

**G10c. Please try to estimate your (spouse's/partner's/boyfriend's/girlfriend's) annual pay just before [JOB SEPARATION MONTH, YEAR]. Would you say your (spouse's/partner's/boyfriend's/girlfriend's) annual earnings were less than \$30,000 or \$30,000 or more at that time?**

UCP  
C12aa

LESS THAN \$30,000 .....01 G10e

\$30,000 OR MORE .....02

DON'T KNOW .....d G11

REFUSED .....r G11

G10c=02

**G10d. Would you say it was...**

CODE ONE ONLY

*UCP*  
*C12ba*    **\$30,000 to under \$45,000,**.....01  
          **\$45,000 to under \$60,000,**.....02  
          **\$60,000 to under \$75,000,**.....03  
          **\$75,000 to under \$90,000,**.....04  
          **\$90,000 to under \$105,000, or**.....05  
          **\$105,000 or more?**.....06  
          DON'T KNOW .....d  
          REFUSED .....r

G10c=01

**G10e. Would you say it was...**

CODE ONE ONLY

*UCP*  
*C12ca*    **Less than \$5,000,** .....01  
          **\$5,000 to under \$10,000,**.....02  
          **\$10,000 to under \$15,000,**.....03  
          **\$15,000 to under \$20,000,**.....04  
          **\$20,000 to under \$25,000, or**.....05  
          **\$25,000 to under \$30,000?** .....06  
          DON'T KNOW .....d  
          REFUSED .....r

B2 MINUS B4 GT 01

IF C10=02, "WORK HOURS WERE REDUCED"

**G11. At the time your (job at [SEPARATION EMPLOYER] ended/work hours were reduced), was anyone in your household receiving unemployment insurance compensation benefits? Please do not include your benefits here.**

YES .....01  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

ALL
IF B2 MINUS B4 GT 1, AND "OR ANYONE IN YOUR HOUSEHOLD" FOR A, B, AND C IF B2 GT1, "OR ANYONE IN YOUR HOUSEHOLD" FOR D AND E
IF C10=02, "WORK HOURS WERE REDUCED"

**G12. At that same time--when your (job at [SEPARATION EMPLOYER] ended/work hours were reduced)--were you (or anyone in your household) receiving benefits or income from the following sources? (READ a-e)**

PROGRAMS	CODE ONE PER ROW			
	YES	NO	DON'T KNOW	REFUSED
a. Food Stamp or SNAP benefits? .....	01	00	d	r
b. Welfare benefits such as CALWORKS (California Work Opportunity and Responsibility to Kids) or General Assistance? .....	01	00	d	r
c. Social Security or Pension benefits? .....	01	00	d	r
d. SSI, SSDI, or other disability benefits? .....	01	00	d	r
e. Medicaid or MediCal? .....	01	00	d	r

ALL
IF C10=02, "WORK HOURS WERE REDUCED"
IF B2 MINUS B4 GT 01, "THE TOTAL INCOME FOR YOU AND ALL THE MEMBERS OF YOUR HOUSEHOLD"

COBRA  
H4

**G13. What was (your total income/the total income for you and all the members of your household), before taxes and other deductions just before your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]? Please include all of the sources of income we've talked about, plus any others you may have had.**

**PROBE, IF NEEDED:** Include sources such as self-employment, regular jobs, and earnings from odd side jobs, under-the-table jobs, and other activities, Social Security, pensions, rent, interest and dividends, unemployment compensation, welfare, other public assistance, food stamps, child support, and money from any other sources. Your best estimate is fine.

INTERVIEWER: ACCEPT A "DON'T KNOW" ANSWER WITHOUT PRESSING RESPONDENT. GO TO RANGES IN G14 TO GET INCOME AMOUNT.

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ |\_\_|\_\_|\_\_| , |\_\_|\_\_|\_\_| . |\_\_|\_\_| ..... G15  
(5.00 – 500,000.00)

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY, "I recorded [G13 answer]. Is that correct?"

G13=d OR r for amount or period

**G14.** Please try to estimate your monthly household income. Would you say your monthly household income just before [JOB SEPARATION MONTH, YEAR] was less than \$3,000 or \$3,000 or more?

COBRA  
H5

**PROBE:** Your best estimate is fine.

INTERVIEWER: IF RESPONDENT STILL SAYS "DON'T KNOW," RECORD "DON'T KNOW" AS THEIR ANSWER AND MOVE ON WITHOUT PRESSING RESPONDENT FURTHER.

CODE ONE ONLY

LESS THAN \$3,000 .....	.01	G14b
\$3,000 OR MORE .....	.02	
DON'T KNOW .....	d	G15
REFUSED .....	r	G15

G14=02

**G14a.** Would you say it was...

COBRA  
H5a

CODE ONE ONLY

\$3,000 to under \$4,000, .....	.01
\$4,000 to under \$5,000, .....	.02
\$5,000 to under \$6,000, .....	.03
\$6,000 to under \$7,000, .....	.04
\$7,000 to under \$8,000, .....	.05
\$8,000 to under \$9,000, .....	.06
\$9,000 to under \$10,000, or .....	.07
\$10,000 or more? .....	.08
DON'T KNOW .....	d
REFUSED .....	r

GO TO G15

G14=01

**G14b.** Would you say it was...

COBRA  
H5b  
MOD

CODE ONE ONLY

Less than \$1,000, .....	.01
\$1,000 to under \$2,000, or .....	.02
\$2,000 to under \$3,000? .....	.03
DON'T KNOW .....	d
REFUSED .....	r

B2 MINUS B4 GT 01

IF C2b=01--CURRENTLY RECEIVING UI BENEFITS--"ELSE".  
IF C10=02, "WORK HOURS WERE REDUCED"

**G15. We have been talking about finances and income support at the time your (job ended/work hours were reduced). For these next questions, please answer in terms of what is happening now. Is anyone (else) in your household now receiving unemployment insurance compensation benefits? Please do not include your benefits here.**

- YES .....01
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

ALL

IF B2=1 (LIVES ALONE), READ SENTENCE IN PARENTHESES.

IF B2 MINUS B4 GT1, "OR ANYONE IN YOUR HOUSEHOLD" FOR A, B, AND C

IF B2 GT1, "OR ANYONE IN YOUR HOUSEHOLD" FOR D AND E

IF C10=02, "WORK HOURS WERE REDUCED"

**G16. (We have been talking about finances and income support at the time your (job ended/work hours were reduced). For these next questions, please answer in terms of what is happening now.) Are you (or anyone else in your household) now receiving... (READ a-e)**

COBRA  
H6  
MOD

CODE ONE PER ROW

PROGRAMS	CODE ONE PER ROW			
	YES	NO	DON'T KNOW	REFUSED
a. Food Stamp or SNAP benefits? .....	01	00	d	r
b. Welfare benefits such as CALWORKS (California Work Opportunity and Responsibility to Kids)or General Assistance? .....	01	00	d	r
c. Social Security or Pension benefits? .....	01	00	d	r
d. SSI, SSDI, or other disability benefits? .....	01	00	d	r
e. Medicaid or MediCal? .....	01	00	d	r

B1=01 OR B3=01,02, 03 OR 04

IF B1=01, FILL "SPOUSE", IF B3=01 OR 04, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND"

**G17. On average, how many hours per week does your (spouse/partner/boyfriend/girlfriend) usually work now?**

|\_|\_| HOURS PER WEEK  
(0-80)

DON'T KNOW .....d

REFUSED .....r

B2 MINUS B4 GT 01

**G18. Since (JOB SEPARATION MONTH), did anyone else in your household besides you begin working or begin working more hours?**

COBRA  
H12

YES .....01

NO .....00

DON'T KNOW .....d

REFUSED .....r



## SECTION H: CUSTOMER SATISFACTION

ALL

**H1. NEW** Now I'd like to ask about your satisfaction with different aspects of your experience related to the unemployment insurance claim you filed in [UI CLAIM DATE].

**How satisfied or dissatisfied are you with your experience filing your initial claim? Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?**

CODE ONE ONLY

- VERY SATISFIED .....01
- SOMEWHAT SATISFIED .....02
- SOMEWHAT DISSATISFIED .....03
- VERY DISSATISFIED .....04
- DON'T KNOW .....d
- REFUSED .....r

ALL

**H2. NEW** **How satisfied or dissatisfied are you with (READ a-e)?**

**PROBE:** Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

CODE ONE PER ROW

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW	REFUSED
a. how easy the filing instructions were to understand and follow .....	01	02	03	04	d	r
b. the clarity of the explanation of your rights and responsibilities .....	01	02	03	04	d	r
c. the explanation of the benefits and services you could receive.....	01	02	03	04	d	r
d. the length of time it took to file your initial claim .....	01	02	03	04	d	r
e. the speed or timeliness of receiving your benefit checks or deposits .....	01	02	03	04	d	r

ALL

**H3. Since [JOB SEPARATION MONTH, YEAR] have you had any direct contact, either in person, by telephone, or by email with a staff person from the unemployment insurance office?**

YES .....01

NO .....00 l1

DON'T KNOW .....d l1

REFUSED .....r l1

H3=01

**H4. Thinking about the service you received from staff members at the unemployment insurance office, how satisfied or dissatisfied were you with (READ a-c)?**

DOL-CSS  
Q28  
MOD

**PROBE: Would you say you were very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?**

CODE ONE PER ROW

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW	REFUSED
a. the help you received to complete the filing process.....	01	02	03	04	d	r
b. their knowledge of laws and policies.....	01	02	03	04	d	r
c. the level of respect and courtesy you received .....	01	02	03	04	d	r

## SECTION I: CLOSING AND CONTACT INFORMATION

ALL
IF A23=07, A24=04 OR A29=06 AND A0 = 01, FILL \$20, ELSE FILL \$15
IF A23=07, A24=04 OR A29=06 AND A0 = 02, FILL \$30, ELSE FILL \$25.

**11.** PROGRAMMER: IF WE HAVE NAME, ADDRESS, AND PHONE NUMBER FROM EITHER THE  
COBRA SCREENER OR FROM THE OTHER PRELOADED INFORMATION DISPLAY  
K1 THAT NAME, ADDRESS, AND PHONE NUMBER.

**That was my last survey question. Now, please verify your current mailing information so that we can send your check for (\$15/\$20/\$25/\$30). Is your name, current address and phone number... [FILL FROM PRELOADS IN ORDER BELOW?**

**NAME**

**ADDRESS 1**

**ADDRESS 2**

**PHONE:**

**PROBE: Do you have a middle initial?**

**PROBE: Is there an apartment number?**

CODE ONE ONLY

SAME AS PROVIDED .....00 l2a

INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW INFORMATION .....01

DON'T KNOW .....d

REFUSED .....r

l1=01, d, OR r

**I2.** UPDATE INFORMATION BELOW

COBRA  
K2

**What is the correct spelling of your name and your current mailing address and phone number?**

**PROBE:** Do you have a middle initial?

**PROBE:** Is there an apartment number?

\_\_\_\_\_(STRING 20)  
FIRST NAME

\_\_\_\_\_(STRING 01)  
MIDDLE INITIAL

\_\_\_\_\_(STRING 30)  
LAST NAME

\_\_\_\_\_(STRING 60)  
ADDRESS 1

\_\_\_\_\_(STRING 60)  
ADDRESS 2

\_\_\_\_\_(STRING 10)  
APARTMENT NUMBER

\_\_\_\_\_(STRING 20)  
CITY

\_\_\_\_\_(STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

ZIP CODE (+ 4 IF NEEDED)

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_|\_|\_|

\_\_\_\_\_  
INTERNATIONAL PHONE (STRING 50)

DON'T KNOW ..... d

REFUSED ..... r

**SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Let me repeat that to you. REPEAT. Is that correct?**

**HARD CHECK: IF CONDITION (e.g. Area code LE 200); I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

ALL

**I2a.** Do you have a cell phone number?

COBRA  
K2a

YES .....01

NO .....00 I3

DON'T KNOW ..... d I3

REFUSED ..... r I3

I2a=01

**I2b. What is your cell phone number?**

COBRA  
K2b RECORD VERBATIM

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

ALL

**I3. Do you have an email address?**

COBRA  
K3

YES .....01

NO .....00 15

DON'T KNOW .....d 15

REFUSED .....r 15

I3=01

**I4. What is your email address?**

COBRA  
K4

RECORD VERBATIM  
.....(STRING 50)

DESCRIPTION

DON'T KNOW .....d

REFUSED .....r

ALL

**I4a. If we have trouble reaching you, we would like to contact you privately using Facebook.**

YouthBuild  
12 Mth  
J11a

**What name do you use on Facebook?**

..... (STRING 100)

NO FACEBOOK ACCOUNT .....99

DON'T KNOW .....d

REFUSED .....r

ALL
IF A23=07, A24=04 OR A29=06 AND A0 = 01, FILL \$20, ELSE FILL \$15 IF A23=07, A24=04 OR A29=06 AND A0 = 02, FILL \$30, ELSE FILL \$25.
IF I4 = VALID, FILL "EMAIL". IF I2B = VALID, FILL "A CALL TO YOUR CELL PHONE", A TEXT MESSAGE TO YOUR CELL PHONE" .

WIA 15  
G11Mod

**15. We will mail the check for (\$15/\$25) to you at [fill ADDRESS] within the next two weeks. As part of our study, we would like to interview you two more times to see how things are going. We will send you \$30 for each interview you complete online, which is a total of \$60 for completing the next two interviews with us. Someone from Mathematica will contact you when it is time for your next interview. At that time, would you prefer to be contacted by (email), a call to your home phone, (a call to your cell phone, a text message to your cell phone), or by regular mail?**

CODE ONE ONLY

- EMAIL..... 1
- CALL TO HOME PHONE.....2
- CALL TO CELL PHONE .....3
- TEXT MESSAGE TO CELL PHONE .....4
- REGULAR MAIL .....5
- DON'T KNOW .....d
- REFUSED .....r

ALL
-----

**15a. In case you move, we would like to have the name, address, and phone number of two people who do not live with you who will know how to reach you. We would only contact these persons if we have trouble getting in touch with you directly.**

**What is your first contact person's name?**

\_\_\_\_\_ (STRING 20)  
FIRST NAME

\_\_\_\_\_ (STRING 01)  
MIDDLE INITIAL

\_\_\_\_\_ (STRING 30)  
LAST NAME

- NO FIRST CONTACT AVAILABLE .....00      Thanks
- DON'T KNOW .....d      Thanks
- REFUSED .....r      Thanks

I5A CONTACT PROVIDED

**16. What is [FIRST NAME FROM I5a]'s address?**

COBRA  
K9a

**PROBE: Is there an apartment number?**

\_\_\_\_\_ (STRING 60)

ADDRESS 1

\_\_\_\_\_ (STRING 60)

ADDRESS 2

\_\_\_\_\_ (STRING 10)

APARTMENT NUMBER

\_\_\_\_\_ (STRING 20)

CITY

\_\_\_\_\_ (STRING 2)

STATE/TERRITORY

|\_|\_|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|  
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

I5A CONTACT PROVIDED

**17. What is [NAME FROM I5a]'s phone number? Please give me the telephone number, area code first.**

COBRA  
K9b

|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

**SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Let me repeat that to you. REPEAT. Is that correct?**

**HARD CHECK: IF CONDITION (e.g. Area code LE 200); I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

I5A CONTACT PROVIDED

18. How is [NAME FROM I5a] related to you?

COBRA  
K10

CODE ONE ONLY

- SPOUSE/PARTNER/BOYFRIEND/GIRLFRIEND .....01
- MOTHER.....02
- FATHER.....03
- SON OR DAUGHTER.....04
- GRANDPARENT.....05
- BROTHER/SISTER.....06
- AUNT/UNCLE .....07
- OTHER RELATIVE .....08
- FRIEND .....09
- NOT RELATED .....10
- DON'T KNOW .....d
- REFUSED .....r

ALL

19. What is your second contact person's name?

COBRA  
K9

\_\_\_\_\_ (STRING 20)

FIRST NAME

\_\_\_\_\_ (STRING 01)

MIDDLE INITIAL

\_\_\_\_\_ (STRING 30)

LAST NAME

NO SECOND CONTACT AVAILABLE .....00 Thanks

DON'T KNOW .....d Thanks

REFUSED SECOND CONTACT .....r Thanks



I9 CONTACT PROVIDED

110. What is [SECOND NAME FROM I9]'s address?

COBRA  
K9a

PROBE: Is there an apartment number?

\_\_\_\_\_ (STRING 60)

ADDRESS 1

\_\_\_\_\_ (STRING 60)

ADDRESS 2

\_\_\_\_\_ (STRING 10)

APARTMENT NUMBER

\_\_\_\_\_ (STRING 20)

CITY

\_\_\_\_\_ (STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

I9 CONTACT PROVIDED

111. What is [NAME FROM I9]'s phone number? Please give me the telephone number, area code first.

COBRA  
K9b

|\_|\_|\_|\_| - |\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

I9 CONTACT PROVIDED

**112. How is [NAME FROM I9] related to you?**

COBRA  
K10

CODE ONE ONLY

- SPOUSE/PARTNER/BOYFRIEND/GIRLFRIEND .....01
- MOTHER.....02
- FATHER.....03
- SON OR DAUGHTER.....04
- GRANDPARENT.....05
- BROTHER/SISTER.....06
- AUNT/UNCLE .....07
- OTHER RELATIVE .....08
- FRIEND .....09
- NOT RELATED .....10
- DON'T KNOW .....d
- REFUSED .....r

ALL

**Thanks. Thank you. We really appreciate you taking the time to complete the first survey as part of this important study. We will be contacting you again in approximately 5 months to complete a second survey with you. Thanks again and best wishes.**

COBRA  
THNX

INTERVIEWER: GO BACK AND CODE D8.

PROGRAMMER: DO NOT ALLOW INTERVIEWER TO CLOSE UNTIL D8 IS CODED.

OMB Control No.: 1290-0009  
Expiration Date: 07/31/2016

**Longitudinal Survey of  
Unemployment  
Insurance Recipients  
(LS-UI)**

**DRAFT**

**First Interview – CATI  
Version**

**Spanish Version**

***March 5, 2015***

## Frequently Used Fills

In the boxes below, please list fills that are repeated frequently in your questionnaire requirements. These must come from a single source (whether from a preload or a question). The fills specified here do not need to be specified in the condition box each time they appear in a question.

	Source / Condition	First Used at Question #:
<b>EXAMPLE 1: [PARENT]</b>	from Preload File: RespName	A2
<b>EXAMPLE 2: [he / she]</b>	<b>he</b> IF A5 = 01; <b>she</b> IF A5 = 02	E16
IntvName	interviewer's name	A1
FullName	respondent's <b>first and last name</b> from sample file	A1
(His/Her), (Him/Her) and (He/She)	respondent's gender from sample file	A2
NAME	respondent's <b>first</b> name from sample file	A2
INCENTIVE	A23=07, A24=04 OR A29=06	A29a
Last 4 Digits of SSN	From UI records	A37
UI CLAIM DATE	UI Claim date from UI records (Month, Day, and Year) or if C2=answer, fill C2 answer	C1
UI CLAIM MONTH, YEAR	UI Claim month and year from UI records or if C2= answer, fill C2 answer	C4
SEPARATION EMPLOYER	Employer name from UI records or if C4=answer, fill C4 answer.	C3
JOB SEPARATION MONTH, YEAR	from UI records (Month and Year only) or if C11= answer, fill C11 answer	C10
JOB SEPARATION MONTH	From UI records (Month only) or if C11= answer, fill C11 answer	D1
STATE ONE STOP NAME	Fill state specific name from preloads	D9
NEWJOB1 – NEWJOB5	Employer names for post UI jobs	F1
AND OTHER MEMBERS OF YOUR HOUSEHOLD	FILL IF INT1 B2 MINUS B4 GT 01	G3
OR ANYONE IN YOUR HOUSEHOLD	FILL IF B2 GT 01	G12d
SPOUSE/PARTNER/BOYFRIEND/ GIRLFRIEND OR SPOUSE'S/PARTNER'S/BOYFRIEND'S/ GIRLFRIEND'S	IF B1=01, FILL SPOUSE/SPOUSE'S IF B3=01 OR 04, FILL PARTNER/PARTNER'S IF B3=02, FILL BOYFRIEND IF B3=03, FILL GIRLFRIEND	G10b

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## SECTION A: CASE MANAGEMENT

ALL

A0. INTERVIEWER: WHICH OF THE FOLLOWING BEST DESCRIBES THIS CALL?

*Call Type*

CODE ONE ONLY

CALL OUT BY AN INTERVIEWER.....	01	A1
CALL-IN BY A SAMPLE MEMBER/CALL BACK TO A SAMPLE MEMBER.....	02	A29

### MPRCONTACT.DIAL.MESSAGE

**Este mensaje es para [FullName]. Soy una entrevistadora llamando de Mathematica Policy Research de parte del Departamento de Trabajo de los Estados Unidos acerca de un estudio muy importante por el cual (él/ella) ha sido seleccionado(a). El tiempo para participar y recibir hasta \$90 se está acabando. Por favor llame al 1-800-951-7357 y pregunte por Nancy Long para aprovechar esta oportunidad.**

A0 = 01

A1. **Hola, mi nombre es [IntvName]. Estoy llamando de parte del Departamento de Trabajo de los Estados Unidos. ¿Me permite hablar con [FullName]?**

*Hello  
Q1*

CODE ONE ONLY

SPEAKING TO SAMPLE MEMBER .....	01	SampMemb, A23
SAMPLE MEMBER COMES TO THE PHONE .....	02	SampMemb, A23
PERSON ASKS WHAT CALL IS ABOUT .....	03	WhatAbout, A2
NEED TO CALLBACK .....	04	Callback
SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED .....	05	HealthProb, A3
SAMPLE MEMBER IS IN AN INSTITUTION .....	06	Institution, A10
SAMPLE MEMBER HAS MOVED .....	07	KnowWhere, A11
SAMPLE MEMBER DOES NOT SPEAK ENGLISH .....	08	Lang, A17
SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY .....	09	A15
NEVER HEARD OF SAMPLE MEMBER/ WRONG NUMBER.....	10	Thanks,A38, Status 530
HUNG UP DURING INTRODUCTION.....	11	Status 640
REFUSED .....	r	Status 220

A1=03

**A2. El Departamento de Trabajo de los Estados Unidos recientemente envió una carta invitándole a [NAME] a participar en un estudio especial que está patrocinando. Mathematica Policy Research, una empresa independiente de estudios investigativos está llevando a cabo el estudio de parte del Departamento de Trabajo de los Estados Unidos. No estamos vendiendo nada ni pidiendo contribuciones.**

*WhatAbout  
Q2*

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQs FROM THIS SCREEN.

CODE ONE ONLY

SAMPLE MEMBER COMES TO THE PHONE .....	01	SampMemb, A23
NEED TO CALLBACK .....	02	Callback
SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED .....	03	HealthProb, A3
SAMPLE MEMBER IS IN AN INSTITUTION .....	04	Institution, A10
SAMPLE MEMBER MOVED .....	05	KnowWhere, A11
SAMPLE MEMBER DOES NOT SPEAK ENGLISH .....	06	Lang, A17
SAMPLE MEMBER DIDN'T RECEIVE LETTER .....	07	NoLetter, A24
SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY .....	08	A15
HUNG UP DURING INTRODUCTION .....	09	Status 640
SUPERVISOR REVIEW .....	10	Status 380
NEVER HEARD OF SAMPLE MEMBER/ WRONG NUMBER .....	11	Thanks, A38, Status 530
REFUSED .....	r	Status 220

A1=05 or A2 = 03

**A3. ENTER TYPE OF HEALTH PROBLEM**

*HealthProb  
Q3*

CODE ONE ONLY

HEARING PROBLEM .....	01	AmpTTY, A4
SPEECH PROBLEM .....	02	AmpTTY, A4
PHYSICAL PROBLEM .....	03	CallLater, A8
COGNITIVE PROBLEM .....	04	Thanks, A38, Status 410
IN A COMA .....	05	Thanks, A38, Status 410
DECEASED .....	06	Deceased, A9
REFUSED .....	r	Status 220

A3=01 OR 02

**A4.** Estaba llamando para realizar una entrevista con [NAME] para el Departamento de Trabajo de los Estados Unidos. Puedo ponerme en un teléfono que amplifique mi voz o la voz de [NAME] o podríamos usar un servicio de TTY. ¿Ayudará alguno de estos a que (él/ella) complete la entrevista?

*AmpTTY*  
Q4

CODE ONE ONLY

- YES – USE AMPLIFIER PHONE.....01 RespAvail A5
- YES – USE TTY CAPABILITY.....02 RespAvail A5
- NO.....03 Thanks, A38, Status 410
- DON'T KNOW .....d Callback
- REFUSED .....r Status 220

A4=01 OR 02

**A5.** ¿Está [NAME] disponible ahora?

*RespAvail*  
Q5

- YES .....01 IF AmpTTY, (A4) = 01  
then AmpPhone (A6)  
else CallTTY (A7)
- NO.....00 Callback

A4=01 AND A5=STADOS01

**A6.** Por favor espere mientras obtengo el teléfono amplificador.

*AmpPhone*  
Q6

INTERVIEWER: SET UP AMPLIFIER/WEAK SPEECH EQUIPMENT AND ASK GATEKEEPER TO CALL [NAME] TO THE PHONE.

- SAMPLE MEMBER COMES TO THE PHONE .....01 SampMemb, A23
- CALLBACK .....02 Callback

A5=01 AND A4 =02

**A7.** Volveré a llamar en unos minutos cuando tenga la ayuda de la operadora de TTY.

*CallTTY*  
Q7

- ARRANGE CALL WITH OPERATOR.....01 SampMemb, A23
- IF UNSUCCESSFUL SET CALLBACK.....02 Callback



A3=03

**A8. ¿Podrá [NAME] hablar por teléfono si vuelvo a llamar la semana que viene?**

<i>CallLater Q8</i>	YES/MAYBE – CALLBACK .....	01	Callback
	NO .....	02	Thanks, A38, Status 380
	DON'T KNOW .....	d	Callback
	REFUSED .....	r	Status 220

A3=06

**A9. Me apena oír que [NAME] falleció. Estaba llamando acerca de un estudio que estamos llevando a cabo para el Departamento de Trabajo de los Estados Unidos. Es posible que usted haya visto una carta que le enviamos a (él/ella) recientemente explicando el estudio. ¿Cuándo falleció?**

*Deceased  
Q9*

INTERVIEWER: ENTER DATE

|\_|\_| / |\_|\_| / |2|0|1|4|  
 MONTH DAY YEAR  
 (01-12) (01-31)

DON'T KNOW .....	d	
REFUSED .....	r	STATUS 440— DECEASED

**Gracias. Por favor acepte mi pésame. Adiós**

A1=06 OR A2=04

**A10. ENTER TYPE OF INSTITUTION**

*Institution  
Q10*

CODE ONE ONLY

HOSPITAL .....	01	A15
NURSING HOME .....	02	A15
ASSISTED LIVING FACILITY .....	03	A15
GROUP HOME .....	04	A15
JAIL OR PRISON .....	05	Thanks, A38, STATUS 421

A1 =07, A2=05

**A11. ¿Sabe usted, o alguien allí, cómo podemos contactar a [NAME]?**

*KnowWhere  
Q17*

YES .....	01	A12
NO .....	00	A27
DON'T KNOW .....	d	A27
REFUSED .....	r	A27

A11=01

**A12. ¿ Podría darme su número de teléfono?**

NewPhone  
Q18

Phone  
Number

**Por favor, deme el número de teléfono, con código de área primero.**

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_| .....A12a

DON'T KNOW .....d NewAdd, A13

REFUSED .....r NewAdd, A13

**SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Permítame repetirle eso. REPEAT. ¿Es eso correcto?**

**HARD CHECK: IF CONDITION (e.g. Area code LE 200); Lo siento. Mi computadora está indicando un error con ese código de área. Por favor deme el número otra vez.**

A12NE D OR R

**A12a. ¿Es éste un teléfono en casa, de trabajo, o un teléfono celular?**

Phone Type

CODE ONE ONLY

HOME PHONE.....01

OFFICE PHONE .....02

HOME AND OFFICE PHONE.....03

CELL PHONE .....04

PAGER.....05

COMPUTER/FAX LINE.....06

OTHER.....07

DON'T KNOW .....d

REFUSED .....r

A12 NE D OR R

**A12b. ¿Se debe usar este número sólo durante ciertas horas?**

Time of Day

CODE ONE ONLY

ANYTIME .....01

DAYTIME ONLY .....02

EVENING ONLY .....03

SOME OTHER TIME (SPECIFY) .....04

\_\_\_\_\_ (STRING 100)

DON'T KNOW .....d

REFUSED .....r

A11 = 01

**A13. ¿ Podría darme su dirección por favor?**

NewAddr  
Q19

\_\_\_\_\_(STRING 60)  
ADDRESS 1

\_\_\_\_\_(STRING 60)  
ADDRESS 2

\_\_\_\_\_(STRING 20)  
CITY

\_\_\_\_\_(STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|  
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

THANKS (A38) IF NEWPHONE EQ DK/RF THEN STATUS 530 ELSE STATUS 899

**A14. PROGRAMMER: CHECK A13: IS STATE OUTSIDE THE UNITED STATES AND DC?**

YES (OUTSIDE USA) .....01 A15

NO (INSIDE USA) .....00 Callback

A1=09 OR A2=08 OR A10=01-04 OR A14=01

IF A1=09 OR A2=08 OR A10=01-04, "a casa". IF A14=01, PARA VIVIR EN LOS "Estados Unidos"  
IF A10=01, "Siento oír eso."

**A15. (Siento oír eso.) ¿Cuándo espera usted que [NAME] regrese (a casa/a vivir en los Estados Unidos)?**

|\_|\_|\_|\_| / | 2 | 0 |\_|\_|\_|\_|  
MONTH YEAR  
(01-12) (2014-2020)

NEVER .....00 Thanks, A38, Status 450

DON'T KNOW .....d A38, Status 380

REFUSED .....r A38, Status 380

**A16. INTERVIEWER: IS DATE DURING FIELD PERIOD?**

YES .....01 Callback

NO, AFTER APRIL 2015.....00 Thanks, A38, Status 450

A1 =08 OR A2=06

**A17. CODE LANGUAGE NEEDED TO COMPLETE INTERVIEW IF KNOWN.**

Lang  
Q20

CODE ONE ONLY

ARABIC .....	01	A19
BOSNIAN .....	02	A19
CAMBODIAN .....	03	A19
CHINESE .....	04	A19
CREOLE .....	05	A19
GERMAN .....	06	A19
HINDI.....	07	A19
HMONG.....	08	A19
ITALIAN.....	09	A19
JAPANESE .....	10	A19
LAOTIAN .....	11	A19
POLISH .....	12	A19
PORTUGUESE .....	13	A19
RUSSIAN .....	14	A19
SOMALI.....	15	A19
SPANISH .....	16	A18
TAGALOG.....	17	A19
VIETNAMESE .....	18	A19
OTHER (SPECIFY).....	99	A19
_____ (STRING 20)		
DON'T KNOW .....	d	Thanks, A38, Status 400
REFUSED .....	r	Thanks, A38, Status 400

A17=16

**A18. (IF SPANISH NEEDED, SAY: Un entrevistador que hable español le llamará.)  
Muchas gracias por su tiempo.**

Status 401

INTERVIEWER: PLACE SAMPLE MEMBER ON HOLD AND ALERT A SUPERVISOR TO TRY  
AND LOCATE A SPANISH SPEAKING INTERVIEWER

ENTER 1 TO CONTINUE

A17 NE 16, d, OR r

IF A1=08, TEXT IN PARENTHESES.  
IF A2=06, DO NOT READ TEXT IN PARENTHESES.

**A19.** (El Departamento de Trabajo de los Estados Unidos recientemente le envió a [NAME] una carta diciéndole que alguien de Mathematica (lo/la) llamaría para participar en un estudio que están llevando a cabo para el Departamento de Trabajo de los Estados Unidos Mathematica es una compañía independiente de estudios investigativos que está llevando a cabo el estudio de parte del Departamento de Trabajo. No estamos vendiendo nada ni pidiendo contribuciones.) Estamos buscando a alguien que tenga 18 años o más que vive con [NAME] para ayudarlo interpretando la entrevista para nosotros. ¿Tiene usted 18 años o más y vive usted con [NAME]?

NeedAsst  
Q22

**IF YES:** ¿Podría usted ayudar a [NAME] interpretando la entrevista?

**IF NO:** ¿Hay alguien más que tenga 18 años o más, que vive con [NAME] y que pueda venir al teléfono y ayudar con la entrevista?

CODE ONE ONLY

SPEAKING TO FAMILY MEMBER/FRIEND WHO WILL ACT AS INTERPRETER.....	01	Asst Name, A20
NO INTERPRETER AVAILABLE AT THIS TIME BUT MAYBE LATER.....	02	Asst Name, A20
NO INTERPRETER AVAILABLE.....	03	Callback
SUPERVISOR REVIEW.....	04	Status 380
DON'T KNOW.....	d	Callback
REFUSED.....	r	Status 210

A19=01 OR 02

IF A19=01, "su nombre" AND "antes de empezar"  
IF A19=02, "el nombre de la persona ..."

**A20.** (Antes de empezar), ¿puede usted decirme por favor (su nombre/el nombre de la persona) que pueda interpretar la entrevista para [NAME]?

Asst/ Proxy  
Name  
Q23

\_\_\_\_\_ (STRING 50)  
 INTERPRETER NAME  
 DON'T KNOW.....d  
 REFUSED.....r

A19=01 OR 02

IF A19=01, "su parentesco". IF A19=02, EL PARENTESCO DE NAME FROM A20

**A21. ¿Y cuál es (su parentesco/el parentesco de [NAME FROM A20]) con [NAME]?**

AsstRel  
Q24

CODE ONE ONLY

- SPOUSE/PARTNER/BOYFRIEND/GIRLFRIEND .....01
- ADULT CHILD—18 OR OLDER .....02
- SIBLING .....03
- PARENT .....04
- NIECE/NEPHEW .....05
- ROOMMATE/OTHER RELATIVE .....06
- GROUP/FOSTER HOME/ASSISTED LIVING FACILITY  
ADMINISTRATOR/CAREGIVER .....07
- OTHER RELATIVE .....08
- NOT RELATED .....09
- DON'T KNOW ..... d
- REFUSED ..... r

PROGRAMMER: IF A19=02, GO TO CALLBACK

A19=01

**A22. Gracias por aceptar interpretar la entrevista para (él/ella). Por favor repita las preguntas a [NAME] exactamente como yo se las leo a usted.**

[INTERPRETER  
INSTRUCTION  
(Q25a)

SCREENER/SURVEY \*\*\* GO TO A30

A1=01 OR 02, A2=01, A6 OR A7=01

IF HELLO (Q1) EQ <2> OR WHATABOUT (Q2) EQ <1> THEN] hola, mi nombre es [IntvName]. ESTOY LLAMANDO DE PARTE DEL... [ENDIF]

**A23.** [Hola, mi nombre es [IntvName], (llamando/estoy devolviendo su llamada acerca de un estudio que estamos llevando a cabo) de parte del Departamento de Trabajo de los Estados Unidos.] Recientemente el Departamento de Trabajo de los Estados Unidos le envió una carta diciendo que alguien de Mathematica le llamaría para participar en un estudio acerca de personas que se encuentran desempleadas o han tenido sus horas de trabajo reducidas, y las modificaciones que ellos hacen. Su participación es muy importante. La encuesta llevará unos 25 minutos para completar. Además de los \$5 incluidos con su carta, Mathematica le enviará \$15 después de que usted complete la encuesta hoy. Todas sus respuestas se mantendrán privadas al nivel permitido por la ley, y serán usadas sólo para propósitos de estudios investigativos. Esta llamada puede ser monitoreada o grabada para garantía de calidad. Empecemos.

**IF NEEDED:** Por participar en este estudio especial usted puede recibir hasta \$80 como incentivo. Así es cómo funciona — además de los \$5 incluidos con su carta, Mathematica le enviará \$15 después de que usted complete la encuesta hoy. Le pediremos que complete dos encuestas con nosotros durante aproximadamente seis meses. Puede recibir \$30 por completar esas dos encuestas usando el Internet, o llamando a Mathematica.

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQs FROM THIS SCREEN.

CODE ONE ONLY

BEGIN INTERVIEW .....	01	Screener/Survey, A30
DID NOT RECEIVE OR DOES NOT RECALL LETTER .....	02	NoLetter, A24
NOT A GOOD TIME.....	03	Callback
HUNG UP DURING INTRODUCTION.....	04	Status 640
SUPERVISOR REVIEW .....	05	Status 380
[NAME] WILL CALL MPR BACK .....	06	A39
DID NOT RECEIVE PREPAYMENT, SEND FULL INCENTIVE .....	07	A29a
REFUSED .....	r	Status 200

PROGRAMMER:  
 ADD STOPRECORD TAB OPTION TO THIS SCREEN WITH  
 TEXT THAT SAYS "DID THE RESPONDENT SAY HE/SHE  
 DOES NOT WANT TO BE RECORDED?" AND OPTIONS

1. YES, PERMANENTLY STOP RECORDING THE  
 REMAINDER OF THIS CALL
2. NO, CONTINUE RECORDING CALL

A2=07 OR A23=02

IF A19=01, FILL "él /ella" ELSE FILL "usted"

NoLetter  
 Q32

**A24.** La carta vino del Departamento de Trabajo de los Estados Unidos y dijo que que alguien de Mathematica le llamaría a (usted/él/ella) para participar en un estudio que están llevando a cabo acerca de personas que se encuentran desempleadas o han tenido reducidas sus horas de trabajo, y las modificaciones que ellos hacen. Su participación es muy importante. La encuesta llevará unos 25 minutos para completar. Además de los \$5 incluidos con su carta, Mathematica le enviará \$15 después de que usted complete la encuesta hoy. Todas sus respuestas se mantendrán privadas al nivel permitido por la ley, y serán usadas sólo para propósitos de estudios investigativos. Esta llamada puede ser monitoreada o grabada para garantía de calidad. Empecemos.

**IF NEEDED:** Por participar en este estudio especial usted puede recibir hasta \$80 como incentivo. Así es cómo funciona— además de los \$5 incluidos con su carta, Mathematica le enviará \$15 después de que usted complete la encuesta hoy. Le pediremos que complete dos encuestas con nosotros durante aproximadamente seis meses Puede recibir \$30 por completar esas dos encuestas usando el Internet, o llamando a Mathematica.

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

	CODE ONE ONLY	
BEGIN INTERVIEW .....	01	Screener/Survey, A30
WANTS ANOTHER LETTER/WANTS LETTER READ TO THEM .....	02	ReadLetter, A25
NOT A GOOD TIME.....	03	Callback
DID NOT RECEIVE PREPAYMENT, SEND FULL \$20.....	04	A29a
REFUSED .....	r	Status 200

PROGRAMMER:  
 ADD STOPRECORD TAB OPTION TO THIS SCREEN WITH  
 TEXT THAT SAYS "DID THE RESPONDENT SAY HE/SHE  
 DOES NOT WANT TO BE RECORDED?" AND OPTIONS

1. YES, PERMANENTLY STOP RECORDING THE  
 REMAINDER OF THIS CALL
2. NO, CONTINUE RECORDING CALL



**A25. ¿Puedo leerle la carta y luego podemos empezar?**

ReadLetter  
Q34

PROGRAMMER: LOAD TEXT OF LETTER HERE  
 YES, READ THE LETTER.....01 A30  
 NO, WANTS ANOTHER LETTER FIRST .....02 SendLetter, A26  
 REFUSED .....r Status 200

A25=02

**A26. Bien, enviaré otra carta y volveré a llamar en unos días. ¿A qué dirección debemos enviar la carta?**

SendLetter  
Q35

\_\_\_\_\_ (STRING 60)  
 ADDRESS 1  
 \_\_\_\_\_ (STRING 60)  
 ADDRESS 2  
 \_\_\_\_\_ (STRING 20)  
 CITY  
 \_\_\_\_\_ (STRING 2)  
 STATE/TERRITORY

|\_|\_|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|  
 ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d  
 REFUSED .....r  
 THANKS (A38) STATUS 831—LETTER REQUESTED

A11=00, d, OR r

**A27. ¿Hay otra persona que quizás sepa cómo contactar a [NAME]?**

YES .....01  
 NO .....00 A40  
 DON'T KNOW .....d A40  
 REFUSED .....r A40

A27=01

**A28. ¿Cuál es el nombre y número de teléfono de esa persona?**

**PROBE: Si no tiene toda la información por favor, dígame lo que pueda.**

\_\_\_\_\_ (STRING 20)  
FIRST NAME

\_\_\_\_\_ (STRING 01)  
MIDDLE INITIAL

\_\_\_\_\_ (STRING 30)  
LAST NAME

**Por favor, deme el número de teléfono empezando con el código de área primero.**

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_|\_| ..... A38, Status 530

DON'T KNOW ..... d A38, Status 530

REFUSED ..... r A38, Status 530

**SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Permítame repetirle eso. REPEAT. ¿Es eso correcto?**

**HARD CHECK: IF CONDITION (e.g. Area code LE 200); Lo siento. Mi computadora está indicando un error con ese código de área. Por favor deme el número otra vez.**

PROGRAMMER: THIS INFORMATION NEEDS TO BE SENT TO LOCATING  
AS A LEAD

**A29. Gracias por llamar para participar en un estudio que estamos llevando a cabo para el Departamento de Trabajo. Este estudio es acerca de personas que se encuentran desempleadas o han tenido reducidas sus horas de trabajo, y las modificaciones que ellos hacen. Su participación es muy importante. La encuesta llevará unos 25 minutos para completar. Además de los \$5 incluidos con su carta, Mathematica le enviará \$15 después de que usted complete la encuesta hoy. Todas sus respuestas se mantendrán privadas al nivel permitido por la ley, y serán usadas sólo para propósitos de estudios investigativos. Esta llamada puede ser monitoreada o grabada para garantía de calidad. Empecemos.**

**IF NEEDED: Por participar en este estudio especial usted puede recibir hasta \$90 como incentivo. Así es como es— además de los \$5 incluidos con su carta, Mathematica le enviará \$25 después de que usted complete la encuesta hoy. Le pediremos que complete dos encuestas con nosotros durante aproximadamente seis meses. Puede recibir \$30 por completar esas dos encuestas usando el Internet, o llamando a Mathematica.**

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

CODE ONE ONLY

BEGIN INTERVIEW .....	01	Screener/Survey, A30
NOT A GOOD TIME.....	02	Callback
HUNG UP DURING INTRODUCTION.....	03	Status 640
SUPERVISOR REVIEW .....	04	Status 380
SAMPLE MEMBER WILL CALL MATHEMATICA BACK .....	05	A39
DID NOT RECEIVE PREPAYMENT, SEND FULL \$30.....	06	A29a
REFUSED .....	r	Status 200

PROGRAMMER:  
 ADD STOPRECORD TAB OPTION TO THIS SCREEN WITH TEXT THAT SAYS "DID THE RESPONDENT SAY HE/SHE DOES NOT WANT TO BE RECORDED?" AND OPTIONS

1. YES, PERMANENTLY STOP RECORDING THE REMAINDER OF THIS CALL
2. NO, CONTINUE RECORDING CALL

A23=07, A24=04 OR A29=06

\$30 IF A0=2, ELSE \$20

**A29a. Puesto que no recibí el incentivo adelantado de \$5, Mathematica le enviará un total de [FILL INCENTIVE] después de que usted complete la encuesta.**

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

BEGIN INTERVIEW .....	01	Screener/Survey, A30
WANTS ANOTHER LETTER/WANTS LETTER READ TO THEM .....	02	ReadLetter, A25
NOT A GOOD TIME.....	03	Callback
REFUSED .....	r	Status 200

A23, A24, A25, OR A29=01

**A30. Para empezar, tengo que confirmar que estoy hablando con la persona correcta, ¿Es su nombre completo [FULL NAME]?**

CODE ONE ONLY

YES .....	01	A32
NAME CHANGED.....	02	A31
NO .....	00	A31
DON'T KNOW .....	d	Thanks, A38, Status 380
REFUSED .....	r	THANKS, A38, STATUS 380

A30=00 OR 02

"NUEVO" IF A30=02

**A31. ¿Cuál es su (nuevo) nombre?**

*NewName*

\_\_\_\_\_ (STRING 20)  
FIRST NAME

\_\_\_\_\_ (STRING 01)  
MIDDLE INITIAL/NAME

\_\_\_\_\_ (STRING 30)  
LAST NAME

NAME CONFIRMED .....01

NAME NOT CONFIRMED .....00

DON'T KNOW .....d      THANKS, A38, STATUS 380

REFUSED .....r      THANKS, A38, STATUS 380

PROGRAMMER: STORE NAME CHANGE IN NAME UPDATE BLOCK

A30=01OR A31= 01 OR 00

IF A19=01, ""está él/ella" ELSE". "está usted"

**A32. ¿Está (usted/él/ella) viviendo en California ahora?**

State\_Ask YES .....01 A34  
 NO .....00  
 DON'T KNOW .....d  
 REFUSED .....r

A32=00, D OR R

IF A19=01, "está él/ella", ELSE "está usted"

**A33. ¿En qué estado (está [usted/él/ella]) viviendo ahora?**

State |\_|\_| (TWO LETTER CODE)  
 DON'T KNOW .....d  
 REFUSED .....r

PROGRAMMER: STORE STATE CHANGE FOR USE IN FUTURE QUESTIONS AT STATE UPDATE BLOCK

ALL

**A34. ¿Cuál es su fecha de nacimiento?**

|\_|\_| / |\_|\_| / | 1 | 9 | | | .....A36  
 MONTH DAY YEAR  
 (01-12) (01-31) (1934-2009)  
 DON'T KNOW .....d A35  
 REFUSED .....r A35

SOFT CHECK: IF YEAR IS LT 1949 OR GT 1997: Anoté ( A34 ANSWER). ¿Es eso correcto?

A34=d OR r

IF A19=01, "tiene él/ella" ELSE "tiene usted"

**A35. ¿Qué edad (tiene [usted/él/ella])?**

Age |\_|\_| AGE  
 (06-80)  
 DON'T KNOW .....d A37  
 REFUSED .....r A37

SOFT CHECK: IF LT18 OR GT75: Anoté ( A35 ANSWER). ¿Es eso correcto?

**A36.** PROGRAMMER: CHECK BIRTHDATE (A34) OR AGE (A35): IS MONTH, DAY, YEAR OF BIRTH AT A34=MONTH, DAY, AND YEAR OF BIRTH ON RECORD OR DOES AGE CONVERT TO DOB ON RECORD?

YES .....01 A37a  
NO .....00

A36=00

**A37.** Para verificación, por favor dígame sólo los cuatro últimos dígitos de su número de Seguro Social.

|\_|\_|\_|\_|

DON'T KNOW .....d  
REFUSED .....r

ALL

IF A19=01, "ES USTED", ELSE "ES [NAME]".

**A37a.** CODE WITHOUT ASKING IF KNOWN, OTHERWISE, ASK:¿ (Es [usted/NAME]) hombre o mujer?

MALE .....01  
FEMALE .....02  
DON'T KNOW .....d  
REFUSED .....r

ALL

**A37b.** INTERVIEWER: WHO ARE YOU SPEAKING WITH?

Whom NAME .....01  
INTERPRETER .....02

**A37c.** PROGRAMMER: IS [NAME]'s IDENTITY VERIFIED—NAME (A30 OR A31=01), BIRTHDATE (A36=01), AND/OR LAST FOUR SSN VERIFIED (A37 MATCHES SAMPLE LOAD)? NOTE: 2 OF 3 NEEDED.

YES (VERIFIED) .....01 B1  
NO (FAILED VERIFICATION) .....00 A41

A1=10, A2=11, A3=04 OR 05, A4=03, A8=02, A10=05, A15=00, A17=d OR r, A28=d OR r, A30=d OR r, A31=d OR r

**A38.** Muchas gracias por su tiempo.

Thanks  
Q36 ENTER 1 TO CONTINUE

A23=06

**A39. Gracias por ofrecer devolver la llamada. Por favor anote nuestro número gratis. Es 1 -800-951-7357. Estamos disponibles durante el día, la noche, y los fines de semana. Por favor pregunta por Nancy Long cuando llame. Si llama después del horario de trabajo, haga el favor de dejar un mensaje y le contactaremos al día siguiente.**

(STATUS 830—RESPONDENT WILL CALL MATHEMATICA)

A27=00, d, OR r

**A40. Por favor anote el número gratis del proyecto, y d selo a [NAME] o a alguien que quiz s sepa c mo contactarlo(la) El n mero gratis es 1-800-951-7357. Gracias por su tiempo.**

A37C=00

**A41. Perm tame averiguar que he anotado correctamente su fecha de nacimiento y los cuatro  ltimos d gitos de su n mero de Seguro Social.**

READ ENTRIES AND CORRECT IF NEEDED.

INTERVIEWER: IF EITHER DOB OR SSN ARE INCORRECT, USE THE LINKS BELOW TO GO BACK AND MAKE CORRECTION

**Haga clic aqu  para corregir Fecha de nacimiento.**

**Haga clic aqu  para corregir N mero de Seguro Social.**

**A41a. PROGRAMMER: IS [NAME]'s IDENTITY VERIFIED—NAME (A30 OR A31=01), BIRTHDATE (A36=01), AND/OR LAST FOUR SSN VERIFIED (A37 MATCHES SAMPLE LOAD)? NOTE: 2 OF 3 NEEDED.**

YES (VERIFIED).....01 B1

NO (FAILED VERIFICATION) .....00 A41b

PROGRAMMER: IF STILL NOT VERIFIED, GO TO A41b.

**A41b. Gracias por su paciencia. Parece que hay un problema con mi informaci n. Tengo que consultar con mi supervisor sobre lo que tengo que hacer ahora. Alguien de Mathematica volver  a contactarlo(la). Adi s.**

PROGRAMMER: STATUS 380—SUPERVISOR REVIEW

**A42. REFUSAL MODULE: THIS WILL DISPLAY WHEN BREAKOFF IS INDICATED IN BLAISE.**

NOTE: A REFUSAL CAN OCCUR AT ANY POINT IN THE INTERVIEW.

INTERVIEWER: INDICATE WHO REFUSED.

WHO  
REFUSED

CODE ONE ONLY

SAMPLE MEMBER.....01

GATEKEEPER.....02

UNKNOWN PERSON .....03

A43. INTERVIEWER:INDICATE REFUSAL REASON TO BEST OF KNOWLEDGE.

REFUSAL REASON	CODE BEST
UNHAPPY WITH UI BENEFITS/UI BENEFITS ENDED .....	01
NO TIME .....	02
SAID NEVER COLLECTED BENEFITS/DID NOT WANT TO CONTINUE .....	03
NO INTEREST .....	04
DON'T TRUST GOVERNMENT/DOL .....	05
PRIVACY CONCERNS.....	06
NO REASON GIVEN .....	07
OTHER (SPECIFY).....	99
_____	(STRING 200)

**CALLBACK SCREENS**

**A44. Hello, my name is [fill InterviewerName]. I am calling from Mathematica on behalf of the U.S. Department of Labor. May I please speak to [FullName]?**

**Hola, mi nombre es [Fill InterviewerName]. Estoy llamando Mathematica de parte del Departamento de Trabajo de los Estados Unidos. ¿Me permite hablar con [FullName]?**

SPEAKING TO SAMPLE MEMBER .....	1	A46
SAMPLE MEMBER COMES TO THE PHONE .....	2	A46
PERSON ASKS WHAT CALL IS ABOUT.....	3	A45
NEED TO CALLBACK .....	4	CALLBACK
NEVER HEARD OF SAMPLE MEMBER]/WRONG NUMBER.....	5	PHONECHECK A47
REFUSED .....	r	STATUS 220



**A45. I'm calling to finish the interview we are conducting with [NAME].**  
**Estoy llamando para completar la entrevista que estamos realizando con [NAME]**  
 IF UNAVAILABLE: **When is a good time to reach [NAME]?**  
 IF UNAVAILABLE: **¿Cuándo es un buen momento para contactar a [NAME]?**

SAMPLE MEMBER COMES TO THE PHONE .....	1	A46
NEED TO CALLBACK .....	2	CALLBACK
SUPERVISOR REVIEW .....	3	STATUS 380
REFUSED .....	r	STATUS 220

**A46. IF NECESSARY: Hello, my name is [fill InterviewerName].**  
**Hola, mi nombre es [IntvName].**

**I'm calling to finish the interview we are conducting for the U.S. Department of Labor. Is now a good time?**

**Estoy llamando para completar la entrevista que estamos realizando para el Departamento de Trabajo de los Estados Unidos. ¿Es ahora un buen momento?**

CONTINUE INTERVIEW .....	1	PROGRAMMER GO TO LAST COMPLETED QUESTION
NOT A GOOD TIME.....	2	CALLBACK
SUPERVISOR REVIEW .....	3	STATUS 380
REFUSED .....	r	Status 220

**A47. I'm sorry, I thought I dialed [fill PHONE]. Can you tell me what number I've reached to see what kind of mistake I made?**

**Lo siento. Pensé que marqué [fill PHONE]. ¿Puede decirme qué número he marcado para ver qué tipo de error hice?**

RIGHT NUMBER, NO SUCH PERSON .....	1	A48
WRONG CONNECTION/MISDIAL .....	2	A49
SUPERVISOR REVIEW REQUIRED .....	3	STATUS 380
REFUSED TO CONFIRM NUMBER .....	4	A49

**A48. I'm [fill InterviewerName] from Mathematica Policy Research. I thought we'd recently spoken to someone there and according to the information I have, we were supposed to call back to interview [fill SAMPLE MEMBER NAME]. There must have been some mistake. Thank you for your help. I'll turn this over to my supervisor.**

**Soy [fill InterviewerName] de Mathematica Policy Research. Pensé que habíamos hablado recientemente con alguien allí y según la información que tengo, debíamos volver a llamar para entrevistar a [fill SAMPLE MEMBER NAME]. Debe haber habido algún error. Gracias por su ayuda. Voy a entregar esto a mi supervisor.**

ENTER 1 TO CONTINUE .....	1	Status 380
---------------------------	---	------------

**A49. Thank you for your time.**

**Gracias por su tiempo**

ENTER 1 TO CONTINUE .....1 A50

**A50. BACKUP AND REDIAL PHONE NUMBER.**

**BREAK\_OFF TAB**

Add another option for "RESPONDENT WANTS TO COMPLETE ON WEB"

**We can begin the survey now and see how far we get. I can call you at your convenience if we are not able to complete it.**

**Podemos empezar la encuesta ahora y ver hasta qué punto llegamos. Puedo llamarle cuando le convenga si no podemos completarla.**

**INSISTS ON WEB: Please let me know when you are ready to write down your log in information. Por favor dígame cuando esté listo(a) para escribir la información para iniciar la sesión.**

**PAUSE. To complete the survey using the web, please log on to <https://www.LSUISurvey.com>.**

**Your username and password are: INTERVIEWER PROVIDE USERNAME AND PASSWORD INFORMATION FROM REVIEW\_CASE TAB.**

**Para completar la encuesta usando el Internet, por favor conéctese a <https://www.LSUISurvey.com>. Su nombre de usuario y contraseña son: INTERVIEWER PROVIDE USERNAME AND PASSWORD INFORMATION FROM REVIEW\_CASE TAB.**

**You can log on to complete the survey 24 hours per day, seven days per week.**

**Puede acceder al sistema para completar la encuesta 24 horas al día, siete días a la semana.**

**PROGRAMMER: STATUS 1836**

## **PREGUNTAS FRECUENTES (FAQs)**

PROGRAMMER: ALLOW INTERVIEWER TO VIEW FAQs AT ANY TIME.

### **¿QUIÉN, O QUÉ AGENCIA ESTÁ AUSPICIANDO EL ESTUDIO?**

El estudio está siendo auspiciado por el Departamento de Trabajo de los Estados Unidos y ha sido aprobado por la Oficina de Administración y Presupuestos de los Estados Unidos (OMB) bajo el número de control de OMB 1290-0009. Sin esta aprobación no podríamos llevar a cabo el estudio

### **¿QUIÉN ESTÁ LLEVANDO A CABO EL ESTUDIO?**

Mathematica, una empresa independiente de estudios investigativos, está llevando a cabo el estudio de parte del Departamento de Trabajo de los Estados Unidos. Mathematica tiene más de 40 años de experiencia en investigación de políticas sociales y evaluación de programas. Puede aprender más acerca de Mathematica visitando nuestro sitio web en [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

### **¿CUÁL ES EL PROPÓSITO DEL ESTUDIO?**

Este estudio es para entender las modificaciones que las personas hacen después de encontrarse desempleadas o con sus horas de trabajo reducidas y solicitan beneficios de seguro por desempleo. Esta información ayudará a los formuladores de políticas sociales a evaluar qué tan bien el programa UI está sirviendo a los trabajadores del país, y a mejorarlo para cumplir mejor con sus necesidades.

### **¿QUIÉN ES ELEGIBLE PARA PARTICIPAR EN EL ESTUDIO?**

Las personas en su estado que solicitaron beneficios de seguro por desempleo aproximadamente al mismo tiempo, y de la misma área geográfica que usted son elegibles para participar. Tiene que recibir invitación para participar

### **YA NO COBRO BENEFICIOS DE DESEMPLEO/ COBRÉ BENEFICIOS POR UN TIEMPO MUY BREVE.**

Queremos entrevistar a personas que solicitaron beneficios de seguro por desempleo en su estado recientemente. Aunque usted ya no cobre beneficios, o nunca los cobró, su experiencia y su contribución son muy importantes para el estudio. El oír de personas con diferentes experiencias nos ayuda a entender más sobre las personas que solicitan beneficios de seguro por desempleo.

### **YA NO ESTOY DESEMPLEADO /TENGO UN TRABAJO**

Aunque usted ya no esté desempleado, todavía estamos interesados en oír de sus experiencias con recibir beneficios de seguro por desempleo.

### **ME SIENTO DESCENTEN(A) CON MIS BENEFICIOS DE DESEMPLEO/AGENCIAS LOCALES.**

Entiendo. Sus observaciones serán especialmente importantes para la investigación. El Departamento de Trabajo de los Estados Unidos necesita saber de personas que estaban contentas al igual que de personas que estaban descontentas con sus experiencias.

### **¿CÓMO OBTUVIERON MI NOMBRE?**

Su nombre fue seleccionado usando métodos estadísticos de entre los de las personas en su estado que solicitaron beneficios de seguro por desempleo recientemente.

## **FAQS – (CONTINUED)**

### **¿SE MANTENDRÁN PRIVADAS MIS RESPUESTAS?**

Sí. Toda la información que recolectamos en la encuesta se mantendrá privada hasta el nivel que permita la ley federal, y se usará sólo para propósitos de estudios investigativos. Sus respuestas se combinarán con las de otras personas y su nombre nunca se usará en informes de resultados del estudio. Sus respuestas a preguntas no afectarán su elegibilidad para ningún programa público, incluso beneficios de seguro por desempleo.

### **¿CUÁNTO TIEMPO LLEVARÁ ESTO?**

La duración de la entrevista es diferente para diferentes personas, pero generalmente lleva unos 25 minutos.

### **¿POR QUÉ QUIERE QUE YO COMPLETE TRES ENCUESTAS?**

El Departamento de Trabajo está interesado en saber de cambios en las experiencias de los trabajadores desempleados y de los trabajadores que han tenido reducidas sus horas de trabajo con el tiempo. Por completar tres encuestas, podremos entender más las modificaciones que los beneficiarios de seguro por desempleo hacen con el tiempo. Se le pagará por cada entrevista que complete pero tiene que completar la primera encuesta para ser elegible por la segunda y la tercera.

### **¿CUÁNDO ME CONTACTARÁN PARA LA PRÓXIMA ENCUESTA?**

Personal de Mathematica le contactará por correo electrónico, teléfono, o con una carta con instrucciones para completar la próxima entrevista. **IF NEEDED** : Eso será aproximadamente de hoy en 5 meses para la segunda encuesta, y unos 6 meses más tarde para la tercera entrevista.

### **¿CÓMO PUEDO RECIBIR EL INCENTIVO MÁXIMO POR PARTICIPAR?**

Puede recibir el incentivo máximo de \$90 si completa las tres encuestas usando el Internet o llamando para completar la encuesta con un entrevistador de Mathematica. Si no usa el Internet para completar la encuesta, y un entrevistador de Mathematica le llama para completar la encuesta, usted recibirá \$20 por cada encuesta que completa.

### **NO TENGO EL TIEMPO**

Podemos programar una llamada para hacer la encuesta cuando le convenga a usted. Nuestros entrevistadores están disponibles para hablar con usted siete días a la semana como sigue: de lunes a jueves de las 9:00 de la mañana hasta medianoche, los viernes y los sábados de las 9:00 de la mañana hasta las 8:00 de la noche, y los domingos de la 1:00 de la tarde, hasta las 9:00 de la noche, hora estándar del este. También podemos completar la encuesta en más de una llamada, si es necesario.

También puede completar la encuesta en el Internet, conectándose a <https://www.LSUISurvey.com> e ingresando el nombre de usuario y contraseña proporcionados en su carta avance.

### **¿DÓNDE ENCUENTRO MI NOMBRE DE USUARIO Y CONTRASEÑA?**

Usted debe haber recibido su Nombre de Usuario y Contraseña en una carta o un correo electrónico invitándole a participar en el estudio. Si está teniendo dificultad para conectar, por favor llame al 1-800-951-7357.

## FAQS – (CONTINUED)

### NO TENGO EL TIEMPO AHORA. LA HARÉ EN EL INTERNET

Podemos empezar la encuesta ahora y ver hasta qué punto llegamos. Puedo llamarle cuando le convenga si no podemos completarla. **INSISTS ON WEB** Por favor dígame cuando esté listo(a) para escribir la información para iniciar la sesión. PAUSE. Para completar la encuesta usando el Internet, por favor conéctese a <https://www.LSUISurvey.com>. Su nombre de usuario y contraseña son: **INTERVIEWER PROVIDE USERNAME AND PIN INFORMATION**. Puede acceder al sistema para completar la encuesta 24 horas al día, siete días a la semana.

### ¿PUEDE OTRA PERSONA RESPONDER DE MI PARTE A ESTE CUESTIONARIO?

A causa de los tipos de preguntas que hacemos, es importante que hablemos directamente con usted. Sin embargo, si usted necesita que un miembro de su familia o un amigo traduzca nuestras preguntas o sus respuestas, eso está bien.

### ¿QUÉ PASA SI NO PARTICIPO EN LA ENCUESTA?

Su participación es voluntaria y no afectará su elegibilidad para recibir servicios o beneficios. Usted fue seleccionado(a) para representar a otras personas que también recibieron beneficios de seguro por desempleo en su área. Sus respuestas ayudarán al Departamento de Trabajo de los Estados Unidos a mejorar los servicios a personas que se encuentran desempleadas. No hay respuestas correctas ni incorrectas. Estamos interesados en sus experiencias y opiniones.

### ¿POR QUÉ DEBO PARTICIPAR?

Participar en el estudio le da una oportunidad para compartir sus experiencias con el programa UI. Esta información ayudará a los formuladores de políticas sociales a evaluar qué tan bien el programa UI está sirviendo a los trabajadores del país, y a refinarlo para cumplir mejor con sus necesidades.

### NOY ESTOY INTERESADO

**PROGRAMMER: FILL \$25 IF CASE IS A CALL-IN OR CALL-OUT TO A MISSED CALL.  
FILL \$15 IF CASE IS A CALL-OUT**

Permítame asegurarle que no estamos vendiendo nada. Las preguntas que hacemos son diseñadas para ayudar al Departamento de Trabajo de los Estados Unidos a mejorar los servicios para la gente que está desempleada y buscando trabajo. No hay respuestas correctas ni incorrectas. Nos interesan sus experiencias y opiniones. Sus respuestas serán combinadas con las de otras personas, y su nombre nunca será usado en ningún informe. Si completa la encuesta le pagaremos (\$25/\$15) como incentivo.

**PROGRAMMER: FILL \$25 IF CASE IS A CALL-IN OR CALL-OUT TO A MISSED CALL.  
FILL \$15 IF CASE IS A CALL-OUT**

### ¿ME PAGARÁN?

Sí, le enviaremos un cheque con valor de (\$25/\$15) dentro de dos semanas luego de haber completado la encuesta.

### NO RECIBÍ LOS \$5 CON MI CARTA/ NO RECIBÍ LA CARTA NI EL DINERO

Lo siento. Puesto que no recibió el incentivo por adelantado de \$5, Mathematica le enviará el monto total de \$20 después de que usted complete la encuesta.

**PROGRAMMER: FILL \$25 IF CASE IS A CALL-IN OR CALL-OUT TO A MISSED CALL.  
FILL \$15 IF CASE IS A CALL-OUT**

## **FAQS – (CONTINUED)**

### **¿QUÉ VAN A HACER PARA MÍ AHORA? ¿ME AYUDARÁN A CONSEGUIR EMPLEO?**

Mathematica es una empresa privada e independiente de estudios investigativos. Nuestra empresa está llevando a cabo esta evaluación para el Departamento de Trabajo de los Estados Unidos, y esta encuesta es parte de esta evaluación. No podemos proporcionar ayuda para conseguir empleo. Sin embargo, usted recibirá [(\$25/ \$15) por completar la encuesta.

### **ESTOY EN EL REGISTRO/LA LISTA NACIONAL “NO LLAMAR” ¿POR QUÉ ESTÁ LLAMÁNDOME?**

El registro no llamar aplica a llamadas de telemercaderes, y no a llamadas como ésta que son aprobadas por el gobierno. Los legisladores reconocen la necesidad de que el público participe en estudios como éste diseñados para aprender cómo están funcionando los programas del gobierno, y cómo mejorarlos. No trataremos de venderle nada ni pediremos dinero. Se va a respetar su privacidad, y se aprecia su cooperación. Para más información sobre quién está incluido y excluido en el registro no llamar, usted puede visitar el sitio web [WWW.DONOTCALL.GOV](http://WWW.DONOTCALL.GOV).

### **¿SE INCLUYE EL DINERO QUE RECIBO POR COMPLETAR LA ENCUESTA EN MIS INGRESOS DE ESTE AÑO?**

Lo siento, pero Mathematica no puede dar asesoramiento sobre impuestos. Por favor consulte la información en su manual de derechos para beneficiarios para orientación con respecto a cómo se definen las ganancias en su estado y qué ingresos deben ser reportados.

### **¿A QUIÉN PUEDO CONTACTAR PARA OBTENER MÁS INFORMACIÓN?**

Para más información acerca del estudio, puede visitar el sitio web del Departamento del Trabajo de los Estados Unidos en <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. Para preguntas acerca de la encuesta, puede contactar a la directora de la encuesta en Mathematica, Julita Milliner-Waddell at 609-275-2206.

**SECTION B: DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS**

Primero tengo unas preguntas generales acerca de usted y su hogar. Por hogar queremos decir las personas que viven juntas y comparten las finanzas de la casa.

ALL

**B1. ¿Cuál es su estado civil actual, está ahora casado(a), separado(a), divorciado(a), viudo(a), o nunca ha estado casado(a)?**

CPS  
modified

CODE ONE ONLY

- MARRIED.....01
- SEPARATED .....02
- DIVORCED .....03
- WIDOWED .....04
- NEVER MARRIED .....05
- DON'T KNOW .....d
- REFUSED .....r

ALL

**B2. ¿Cuántas peronas, incluyéndose a usted mismo(a), son actualmente parte de su hogar? Por favor incluya a personas que están afuera temporalmente, por ejemplo, en la escuela, o en el hospital y personas que no son parientes suyos.**

UCP  
K5

INTERVIEWER: IF RESPONDENT SAYS THEY DO NOT RESIDE IN A HOME OR ARE HOMELESS, ENTER 98.

\_\_\_\_ # OF CURRENT HOUSEHOLD MEMBERS  
(01-20)

- DOES NOT RESIDE IN A HOUSE/HOMELESS .....98
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF GT 10; **SAY: "Anoté B2 answer ¿Es eso correcto?"**

SOFT CHECK: IF B1=01 MARRIED, AND B2=01, SAY: **Por favor incluya a usted mismo(a) en el total.**

B1 NE 01 AND B2 GT 01

**B3. ¿Tiene usted pareja, novio o novia que es actualmente parte de su hogar?**

CPS  
MODIFIED

**PROBE: Por hogar queremos decir personas que viven juntas y comparten las finanzas de la casa.**

CODE ONE ONLY

- YES, MENTIONED PARTNER .....01
- YES, MENTIONED BOYFRIEND .....02
- YES, MENTIONED GIRLFRIEND .....03
- YES, BUT DID NOT SPECIFY RELATIONSHIP .....04
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

(B1=01 AND B2 GT 02) **OR** (B3=01,02, 03 OR 04 AND B2 GT 02) **OR** (B3=00, d OR r AND B2 GE 02)

**B4. ¿Cuántas personas en su hogar son niños menores de 18 años de edad?**

\_\_\_\_ # OF CHILDREN UNDER 18  
(00-20)

- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF GT 10; **SAY: "Anoté [B4], ¿es eso correcto?"**



ALL

**B5. Cuando su trabajo terminó, ¿cuál era el nivel más alto de educación que usted había completado o el título más alto que había recibido en aquel momento?**

COBRA  
J3

INTERVIEWER: IF RESPONDENT SAYS THEY WERE HOME SCHOOLED, PROBE FOR HIGHEST YEAR, GRADE, DEGREE, OR CERTIFICATE COMPLETED.

INTERVIEWER: IF RESPONDENT SAYS HIGH SCHOOL, PROBE: **¿Recibió usted un diploma, GED, o certificado de terminación?**

CODE ONE ONLY

DID NOT COMPLETE HIGH SCHOOL OR GED .....01  
HIGH SCHOOL: DIPLOMA.....02  
HIGH SCHOOL: GED .....03  
CERTIFICATE OF COMPLETION.....04  
SOME COLLEGE/SOME POSTSECONDARY VOCATIONAL COURSES .....05  
2-YEAR OR 3-YEAR COLLEGE DEGREE (ASSOCIATE'S DEGREE) OR  
VOCATIONAL SCHOOL DIPLOMA .....06  
4-YEAR COLLEGE DEGREE (BACHELOR'S DEGREE) .....07  
SOME GRADUATE WORK/NO GRADUATE DEGREE .....08  
GRADUATE OR PROFESSIONAL DEGREE (E.G., MA, MBA, PH.D., JD,  
MD).....09  
NEVER ATTENDED SCHOOL .....10  
DON'T KNOW .....d  
REFUSED .....r

ALL

**B6. ¿Es usted veterano de cualquier sección de las Fuerzas Armadas de los Estados Unidos?**

NEW

INTERVIEWER: IF THE RESPONDENT VOLUNTEERS THAT THEY WERE DISHONORABLY DISCHARGED, CODE NO.

YES .....01  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

ALL

**B7. En general, ¿diría usted que su salud es excelente, buena, regular, o pobre?**

COBRA  
G1 mod

CODE ONE ONLY

- EXCELLENT .....01
- GOOD .....02
- FAIR .....03
- POOR.....04
- DON'T KNOW .....d
- REFUSED .....r

**SECTION C: PRE-UI EMPLOYMENT (SEPARATING JOB ONLY) AND  
UNEMPLOYMENT**

ALL

**C1.** Mis próximas preguntas son acerca de la solicitud para seguro por desempleo que hizo recientemente, y el trabajo que tenía justo antes de presentar ese reclamo. Según los datos del Departamento del Desarrollo del Empleo(EDD por sus siglas en inglés) de California usted solicitó beneficios de seguro por desempleo alrededor del [UI CLAIM DATE]. ¿Es eso correcto?

*UCP*

- YES .....01 C2a
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

C1=00, d, OR r

**C2. ¿Cuándo, en [UI CLAIM MONTH del YEAR], solicitó beneficios de seguro por desempleo?**

*UCP* **PROBE: Si solicitó más de una vez durante ese período, por favor cuénteme de la ocasión más reciente en que solicitó beneficios.**

**PROBE IF NEVER COLLECTED: Aun si todavía no ha recibido pagos por este reclamo, por favor dígame cuándo alrededor de [UI CLAIM DATE] usted solicitó beneficios de seguro por desempleo.**

**PROBE, IF NECESSARY: ¿Solicitó o empezó a cobrar beneficios de seguro por desempleo en [ UI CLAIM YEAR]?**

RECORD MONTH AND YEAR.

|\_|\_|/|\_|\_|/|\_2\_|\_0\_|\_|\_|  
MONTH DAY YEAR  
(01-12) (01-31) (2014-2015)

**PROBE: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE, SAY, “Lo siento, tengo que comprobar con mi supervisor para ver si estamos entrevistando a personas con esta fecha de solicitud”.**

DID NOT FILE .....98 STATUS 380  
HAS NOT COLLECTED BENEFITS/HAS NOT COLLECTED YET .....99  
DON'T KNOW .....d STATUS 380  
REFUSED .....r THANKS AND END

**SOFT CHECK: IF C2C IS AFTER INTERVIEW DATE SAY: “Por favor, provea una fecha que es antes de la fecha de hoy.”**

PROGRAMMER: REPLACE SAMPLE DATA UI CLAIM DATE WITH THIS DATE FOR SUBSEQUENT QUESTIONS.

PROGRAMMER: DATE MUST BE PRIOR TO INTERVIEW DATE.

PROGRAMMER: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE, SHOW PROBE AND STATUS FOR SUPERVISOR REVIEW (Status 380)

C1=01 OR C2 NE 99

**C2a.** ¿Cómo solicitó su reclamo inicial por beneficios de seguro por desempleo en [UI CLAIM MONTH YEAR]— fue en el Internet, usando el sitio web de su estado, usando un sistema telefónico automatico, por teléfono con un miembro del personal, en persona, por correo, o por fax?  
**NEW**

CODE ONE ONLY

ONLINE USING STATE WEBSITE .....01  
AUTOMATED TELEPHONE SYSTEM.....02  
BY TELEPHONE WITH A STAFF PERSON .....03  
IN PERSON .....04  
BY MAIL .....05  
BY FAX.....06  
OTHER (SPECIFY).....99  
\_\_\_\_\_ (STRING 50)  
DON'T KNOW .....d  
REFUSED .....r

C1=01 OR C2 NE 98

**C2b.** ¿Está usted actualmente recibiendo beneficios de seguro por desempleo?  
**MANDATORY PROBE IF NO:** ¿Espera usted recibir beneficios de seguro por desempleo de esta reclamo?

YES, CURRENTLY RECEIVING BENEFITS .....01 C3  
NO, BUT EXPECTS TO RECEIVE BENEFITS .....02 C3  
NO, BENEFITS NOT EXPECTED .....03 STATUS 380  
BENEFITS STARTED BUT STOPPED .....04 C2C  
DON'T KNOW .....d C3  
REFUSED .....r

C2b=00

**C2c. ¿Cuándo dejó usted de recibir beneficios de seguro por desempleo?**

INTERVIEWER: RECORD MONTH, DAY, AND YEAR. IF SAMPLE MEMBER CANNOT GIVE EXACT DATE, PROBE FOR BEGINNING (CODE DAY 1), MIDDLE (CODE DAY 15), OR END OF MONTH (CODE DAY 30).

|\_|\_|/|\_|\_|/|\_2\_|\_0\_|\_|\_|  
MONTH DAY YEAR  
(01-12) (01-31) (2014-2015)

NEVER COLLECTED .....99 C3

DON'T KNOW .....d

REFUSED .....r

REFUSED .....r

SOFT CHECK: IF C2C IS PRIOR TO THE UI CLAIM DATE SAY: **“Por favor, provea una fecha que es después de la fecha en que solicitó beneficios cerca de [FILL UI Claim Date]”.**

SOFT CHECK: IF C2C IS AFTER INTERVIEW DATE SAY: **“Por favor, provea una fecha que es antes de la fecha de hoy.”**

C2b=00

**C2d. ¿Por qué dejó usted de recibir beneficios de seguro por desempleo de su solicitud de alrededor del [UI CLAIM DATE]?**

**¿Cuál es la razón principal por la cual dejó de recibir beneficios de seguro por desempleo de su reclamo presentado alrededor del [UI CLAIM DATE]?**

CODE ONE ONLY

NEW INCOME SOURCES

RE-EMPLOYED/FOUND A JOB/STARTED OWN BUSINESS..... 1

BENEFIT RESTRICTION ISSUES

BENEFITS RAN OUT/EXHAUSTED .....2

DISQUALIFIED .....3

RECEIVED WORKMAN'S COMP/HAD CASE PENDING .....4

WAS NOT ELIGIBLE FOR UI IN THE FIRST PLACE/DENIED BENEFITS .....5

END OF ELIGIBILITY PERIOD/END OF BENEFIT YEAR/TIME RAN OUT .....6

NOT AVAILABLE TO WORK

ILLNESS/DISABILITY .....7

VOLUNTARILY OUT OF LABOR FORCE/WENT TO SCHOOL..... 8

GOT BACK IMMIGRATION PAPERS/HAD LOST THEM .....9

WENT INTO MILITARY .....10

RETIRED/RECEIVED SOCIAL SECURITY .....11

MOVED .....12

OTHER

TOO MUCH TROUBLE/HASSLE DEALING WITH/REACHING UI OFFICE .....13

DID NOT WANT UI ANYMORE .....14

UI BENEFITS/CHECKS STOPPED – NO REASON SPECIFIED .....16

OTHER (SPECIFY) .....99

\_\_\_\_\_  
DON'T KNOW ..... d

REFUSED ..... r

IF OTHER SPECIFY (99): **¿Cuál fue la razón por la que usted dejó de recibir beneficios de seguro por desempleo?**

ALL

IF C2=99, or C2b=02 READ SENTENCE IN PARENTHESES.

**C3.** (Aunque todavía no ha recibido pagos por este reclamo, estamos muy interesados en saber de su experiencia desde que solicitó beneficios). Los datos del Departamento del Desarrollo del Empleo(EDD por sus siglas en inglés) de California indican que usted fue empleado(a) por [SEPARATION EMPLOYER] alrededor del [JOB SEPARATION MONTH/YEAR]. ¿Es esto correcto?

UCP C1  
MOD

YES .....01 C5  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

C3 = 00, d, OR r

**C4.** ¿Cuál fue el nombre del empleador para quien usted trabajaba justo antes de solicitar beneficios de desempleo en [UI CLAIM MONTH del YEAR]?

UCP  
C2

INTERVIEWER: IF RESPONDENT INDICATES HE/SHE WORKED FOR A TEMPORARY AGENCY, CLARIFY THAT WE ARE INTERESTED IN THE AGENCY NAME AND NOT THE EMPLOYER WHO CONTRACTED THE TEMPORARY AGENCY.

NOTE: PROBE FOR SPECIFIC DIVISION OR BRANCH OF OPERATION FOR THIS EMPLOYER. FOR EXAMPLE, THE MANUFACTURING, RETAIL OR WHOLESALE PART OF A COMPANY.

(SPECIFY) .....99

\_\_\_\_\_ (STRING 50)

DON'T KNOW .....d

REFUSED .....r

PROGRAMMER BOX C4.1

PROGRAMMER: REPLACE SAMPLE DATA SEPARATION EMPLOYER WITH THIS SEPARATION EMPLOYER FOR SUBSEQUENT QUESTIONS.



ALL

**C5. ¿Qué tipo de empresa es [SEPARATION EMPLOYER]--¿ qué fabrican, hacen, o venden?**

UCP  
C3

**PROBE IF NECESSARY: ¿Cuál fue el producto o servicio principal de[SEPARATION EMPLOYER NAME]?**

(SPECIFY) .....99

\_\_\_\_\_ (STRING 50)

DON'T KNOW .....d

REFUSED .....r

ALL

**C6. ¿Qué tipo de trabajo hacía o qué tareas tenía con [SEPARATION EMPLOYER]?**

UCP  
C4

**PROBE: Es decir, ¿cuál fue su ocupación?**

NOTE: PROBE FOR VERBS, E.G., I INSTALLED DOORS; I OPERATED A FORK LIFT, I DROVE A TRACTOR TRAILER, I STOCKED SHELVES IN A DISCOUNT STORE.

(SPECIFY) .....99

\_\_\_\_\_ (STRING 50)

DON'T KNOW .....d

REFUSED .....r

ALL

**C7. ¿Fue su trabajo con [EMPLOYER NAME] un trabajo de temporada o temporal? Es decir, fue un trabajo que usted supo desde el comienzo que quizás durara sólo unas pocas semanas o unos pocos meses?**

COBRA  
C6

YES .....01

NO .....00

DON'T KNOW .....d

REFUSED .....r

ALL

**C8. ¿En qué mes y año empezó usted a trabajar por primera vez en [SEPARATION EMPLOYER]?**

UCP  
C6

**PROBE:** Si usted suele ser suspendido(a) en la misma época cada año, tal como cuando la empresa se cierra por mantenimiento o por otras razones, por favor provea el mes y el año en que empezó por primera vez, y no la última vez que empezó después de su suspensión más reciente.

ADJUST DATE IF NECESSARY

|\_|\_|/|\_|\_||\_| .....C10  
MONTH YEAR  
(01-12) (1964-2015)

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF C8 MONTH/YEAR IS EQUAL TO OR LATER THAN THE MONTH/YEAR OF UI CLAIM DATE, SAY "Su fecha de inicio en [SEPARATION EMPLOYER] debe de ser antes de la fecha en que solicitó seguro por desempleo en [UI CLAIM DATE]."

SOFT CHECK: IF C8 IS AFTER INTERVIEW DATE SAY: "Por favor, provea una fecha que es antes de la fecha de hoy."

C8 = d OR r for the month and year OR d OR r for year

**C9. ¿Por cuántos años y meses en total trabajó usted en [SEPARATION EMPLOYER]?**

COBRA  
C8 MOD

**PROBE:** Su mejor estimación está bien

|\_|\_| YEARS |\_|\_| MONTHS  
(00-40) (00-11)

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: CALCULATE MONTH/YEAR OF START DATE BASED ON C9 RESPONSE, IF MONTH/YEAR IS EQUAL TO OR EARLIER THAN THE MONTH/YEAR OF UI CLAIM DATE, SAY "Anoté [C9 ANSWER]. ¿Es eso correcto?"

ALL

**C10.** Según los datos del Departamento del Desarrollo del Empleo(EDD por sus siglas en inglés) de California su trabajo con [SEPARATION EMPLOYER] terminó en [JOB SEPARATION MONTH del YEAR ]. ¿Es eso correcto?

COBRA  
C9

- YES .....01 C12
- NO .....00
- NO, MY WORK HOURS WERE REDUCED .....02
- DON'T KNOW .....d
- REFUSED .....r

C10 = 00, 02, d, OR r

IF C10 = 02, "sus horas de trabajo fueron reducidas"

**C11.** ¿ En qué mes y año (terminó su trabajo en [SEPARATION EMPLOYER]/ sus horas de trabajo fueron reducidas)?

COBRA  
C9

INTERVIEWER: IF RESPONDENT HAD A REDUCTION IN WORK HOURS, ENTER DATE REDUCTION IN WORK HOURS BEGAN.

|\_|\_| / |2|\_|0|\_|\_|  
 MONTH YEAR  
 (1-12) (2013 - 2015)

- JOB DID NOT END/WORK HOURS WERE NOT REDUCED/STILL EMPLOYED AT EMPLOYER .....98 Status 380 (Sup Review)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF C11 IS AFTER INTERVIEW DATE SAY: "Por favor, provea una fecha que es antes de la fecha de hoy."

PROGRAMMER:  
 REPLACE SAMPLE DATA JOB SEPARATION MONTH, YEAR WITH THIS  
 DATE FOR SUBSEQUENT QUESTIONS.

ALL  
 IF C10=02, "usa" AND "están"

**C12. Aun si no los (usó/usa) ¿le (estaban/están) disponibles algunos de los siguientes beneficios por medio de su empleo en [SEPARATION EMPLOYER]? (READ a-c)**

TAA  
 C12

INTERVIEWER: CODE "YES" IF AVAILABLE, BUT NOT USED. IF BENEFITS WERE OR WILL BE AVAILABLE TO SAMPLE MEMBER AFTER A STANDARD PROBATIONARY PERIOD, CODE YES, EVEN IF NOT USED.

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. ¿Beneficios de seguro de salud? .....	01	00	d	r
b. ¿Días pagos por enfermedad? .....	01	00	d	r
c. ¿ Un plan de ahorros para jubilación, o de pensión?....	01	00	d	r

ALL  
 IF C10=02, "SUS HORAS DE TRABAJO FUERON REDUCIDAS"

**C13. ¿ Cuántas horas a la semana, incluyendo horas extras regulares, trabajaba usted generalmente en [SEPARATION EMPLOYER] antes de que (su empleo terminase/sus horas de trabajo fueron reducidas)?**

COBRA  
 C14

**PROBE: En promedio. Su mejor estimación está bien.**

|\_\_|\_\_| .....C14a  
 (1-80)

VARIES .....v

DON'T KNOW .....d

REFUSED .....r

C13=v, d, OR r

**C14.** ¿Diría usted que trabajaba menos de 20 horas a la semana, entre 20 y 29 horas a la semana, entre 30 y 34 horas a la semana, o 35 o más horas a la semana en [SEPARATION EMPLOYER]?

COBRA  
C14a

**PROBE:** En promedio. Su mejor estimación está bien.

CODE ONE ONLY

- LESS THAN 20 HOURS PER WEEK.....01
- BETWEEN 20 AND 29 HOURS PER WEEK.....02
- BETWEEN 30 AND 34 HOURS PER WEEK.....03
- 35 OR MORE HOURS PER WEEK.....04
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER:  
IF C10 = 02 (HOURS REDUCED), GO TO C14a.

C10=02

**C14a.** ¿Cuántas horas a la semana trabajaba usted generalmente en [SEPARATION EMPLOYER] después de que sus horas de trabajo fueran reducidas?

COBRA  
C14

**PROBE:** En promedio. Su mejor estimación está bien.

- |\_\_|\_\_| .....C15  
(1-80)
- VARIES .....v
- DON'T KNOW .....d
- REFUSED .....r

**SOFT CHECK: IF C14a IS > OR = C13; “Acaba de proveer un total de horas que es mayor o igual a la pregunta previa. Por favor actualice su respuesta, indicando su número REDUCIDO de horas.”**

C14a = v, d, OR r

COBRA  
C14a

**C14b.** ¿Diría usted que después de que sus horas de trabajo fueran reducidas generalmente trabajaba menos de 20 horas a la semana, entre 20 y 29 horas a la semana, entre 30 y 34 horas a la semana, o 35 o más horas a la semana en [SEPARATION EMPLOYER]?

**PROBE:** En promedio. Su mejor estimación está bien.

CODE ONE ONLY

- LESS THAN 20 HOURS PER WEEK.....01
- BETWEEN 20 AND 29 HOURS PER WEEK.....02
- BETWEEN 30 AND 34 HOURS PER WEEK.....03
- 35 OR MORE HOURS PER WEEK.....04
- DON'T KNOW .....d
- REFUSED .....r

ALL

IF C10=02, "sus horas de trabajo fueron reducidas"

COBRA  
C15a

**C15.** ¿Cuál fue su pago regular, incluyendo propinas, primas y comisiones en este trabajo, antes de impuestos y otras deducciones, antes de que (terminara su trabajo/ fueran reducidas sus horas de trabajo)?

**PROBE:** Su mejor estimación está bien.

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ | | | | , | | | | . | | | | .....C16d  
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY "Anoté [C15 ANSWER]. ¿Es eso correcto?"

C15=d OR r

**C16a. Por favor, trate de estimar su pago anual en [SEPARATION EMPLOYER]. ¿Diría usted que sus ingresos anuales fueron menos de \$30,000, o \$30,000 o más?**

UCP  
C12aa

LESS THAN \$30,000 .....	01	C16c
\$30,000 OR MORE .....	02	
DON'T KNOW .....	d	C17
REFUSED .....	r	C17

C16a=02

**C16b. ¿Diría usted que fueron...**

UCP  
C12ba

<b>\$30,000 a menos de \$45,000,</b> .....	01
<b>\$45,000 a menos de \$60,000,</b> .....	02
<b>\$60,000 a menos de \$75,000,</b> .....	03
<b>\$75,000 a menos de \$90,000,</b> .....	04
<b>\$90,000 a menos de \$105,000, o</b> .....	05
<b>\$105,000 o más?</b> .....	06
DON'T KNOW .....	d
REFUSED .....	r

C16a=01

**C16c. ¿Diría usted que fueron...**

UCP  
C12ca

<b>Menos de \$5,000,</b> .....	01
<b>\$5,000 a menos de \$10,000,</b> .....	02
<b>\$10,000 a menos de \$15,000,</b> .....	03
<b>\$15,000 a menos de \$20,000,</b> .....	04
<b>\$20,000 a menos de \$25,000, o</b> .....	05
<b>\$25,000 a menos de \$30,000?</b> .....	06
DON'T KNOW .....	d
REFUSED .....	r

PROGRAMMER:  
IF C10 = 02 (HOURS REDUCED), GO TO C16d.  
OTHERWISE GO TO C17.

C10=02

**C16d. ¿Y cuál es su pago regular ahora- incluyendo propinas, primas y comisiones en este trabajo, antes de que los impuestos y otras deducciones sean descontados?**

COBRA  
C15a

**PROBE:** Su mejor estimación está bien.

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ |\_|\_|\_|\_| , |\_|\_|\_|\_| . |\_|\_|\_|\_| .....C17  
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY “Anoté [C16d ANSWER]. Es eso correcto?”

C16d=d OR r

**C16e. Por favor, trate de estimar su pago anual actual con [SEPARATION EMPLOYER]. ¿Diría usted que sus ingresos anuales son menos de \$30,000, o \$30,000 o más?**

UCP  
C12aa

- LESS THAN \$30,000 .....01 C16g
- \$30,000 OR MORE .....02
- DON'T KNOW .....d C18
- REFUSED .....r C18



C16e=02

**C16f. ¿Diría usted que fueron...**

<i>UCP</i>	<b>\$30,000 a menos de \$45,000,</b> .....	01
<i>C12ba</i>	<b>\$45,000 a menos de \$60,000,</b> .....	02
	<b>\$60,000 a menos de \$75,000,</b> .....	03
	<b>\$75,000 a menos de \$90,000,</b> .....	04
	<b>\$90,000 a menos de \$105,000, o</b> .....	05
	<b>\$105,000 o más?</b> .....	06
	DON'T KNOW .....	d
	REFUSED .....	r

C16e=01

**C16g. ¿Diría usted que fueron...**

<i>UCP</i>	<b>Menos de \$5,000,</b> .....	01
<i>C12ca</i>	<b>\$5,000 a menos de \$10,000,</b> .....	02
	<b>\$10,000 a menos de \$15,000,</b> .....	03
	<b>\$15,000 a menos de \$20,000,</b> .....	04
	<b>\$20,000 a menos de \$25,000, o</b> .....	05
	<b>\$25,000 a menos de \$30,000?</b> .....	06
	DON'T KNOW .....	d
	REFUSED .....	r

PROGRAMMER:  
IF C10 = 02, GO TO C18.

**C17. ¿Cuál fue la razón principal por la que su trabajo en [SEPARATION EMPLOYER] terminó?  
¿Fue porque...**

COBRA  
C17

INTERVIEWER: INCLUDE REORGANIZATION/DOWNSIZING/ COMPANY SOLD/COMPANY MOVED/COMPANY WENT OUT OF BUSINESS/PLANT OR FACILITY MOVED OR CLOSED/REDUCTION IN FORCE OR RIF'ED/JOB/POSITION ELIMINATED AS LAID OFF.

INTERVIEWER: INCLUDE: REORGANIZACIÓN/RECORTES DE PERSONAL/ EMPRESA VENDIDA /EMPRESA SE MUDÓ/EMPRESA QUEBRÓ/FÁBRICA O INSTALACIÓN SE MUDÓ O CERRÓ /REBAJA DE FUERZAS O RIF'ED/ TRABAJO O PUESTO ELIMINADO)

CODE ONE ONLY

fue suspendido(a)? .....	01	C18
usted se jubiló? .....	02	C21
fue dado de alta/ o despedido(a)? .....	03	C21
usted abandonó el trabajo? .....	04	C21
¿O había otra razón? (ESPECIFIQUE) .....	05	C18
_____ (STRING 250)		
GOT A BETTER JOB .....	06	C21
MOVED .....	07	C21
HAD HEALTH PROBLEMS .....	08	C21
RETURNED TO SCHOOL .....	09	C21
NEEDED TO TAKE CARE OF A FAMILY MEMBER .....	10	C21
JOB COMPLETED/TEMP. WORK/SEASONAL WORK/WORK PERIOD ENDED/END OF TERM IN SERVICE/ENLISTMENT UP .....	11	C18
DON'T KNOW .....	d	C18
REFUSED .....	r	C18

C17=01, 10, 99, D OR R

IF C10=02 "sus horas de trabajo fueron reducidas, esperaba que eso sería temporal"

**C18. Cuando [(su trabajo con [SEPARATION EMPLOYER] terminó, ¿esperaba que su suspensión de trabajo sería temporal—es decir, creyó que volverían a llamarle / (sus horas de trabajo fueron reducidas, esperaba que eso sería temporal)]?**

COBRA  
C17a  
MOD

YES .....	01	
NO .....	00	C21
DON'T KNOW .....	d	C21
REFUSED .....	r	C21

C18=01

IF C10=02, "sus horas de trabajo fueron reducidas" AND " cuando serían reintegradas sus horas regulares)"

**C19.** Cuando(su trabajo en [EMPLOYER NAME] terminó/ sus horas de trabajo fueron reducidas), ¿le dieron una fecha específica (para regresar al trabajo/ cuando serían reintegradas sus horas regulares)?

TAA  
C16

- YES .....01
- NO .....00 C21
- DON'T KNOW .....d C21
- REFUSED .....r C21

C19=01

IF C10=02, " que le dijeron que sus horas serían reintegradas)"?

**C20.** ¿Cuál fue la fecha (que le dieron para que regrese al trabajo/ que le dijeron que sus horas serían reintegradas)?

NEW

|\_|\_| / |\_|\_| / |2|0|\_|\_|  
 MONTH DAY YEAR  
 (1-12) (1-31) (2013 - 2015)

- DON'T KNOW .....d
- REFUSED .....r

ALL

**C21.** Antes de la solicitud de [UI CLAIM MONTH/YEAR], ¿había recibido beneficios de seguro por desempleo en los últimos diez años?

NEW

- YES .....01
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

## SECTION D: JOB SEARCH AND OFFERS

ALL

IF C10=02, "sus horas de trabajo fueron reducidas"

**D1.** Ahora quisiera hacer unas preguntas acerca de lo que pueda haber hecho para buscar trabajo después de que (su trabajo con [SEPARATION EMPLOYER] terminó/sus horas de trabajo fueron reducidas). ¿Qué tan pronto después de que (su trabajo terminara en [JOB SEPARATION MONTH]/ sus horas de trabajo fueran reducidas) empezó usted a buscar trabajo? ¿Diría que fue...

UCP  
D1  
MOD

PROGRAMMER: IF INTERVIEW DATE MINUS UI CLAIM DATE IS FEWER THAN SEVEN WEEKS, READ CHOICES 01 THROUGH 04 ONLY. IF FEWER THAN 9 WEEKS, READ CHOICES 01 THROUGH 05.

CODE ONE ONLY

- en seguida .....01
- dentro de 1 a 2 semanas .....02
- dentro de 3 a 4 semanas .....03
- dentro de 5 a 6 semanas .....04
- dentro de 7 a 8 semanas, o .....05
- más de 8 semanas después? .....06
- BEGAN LOOKING FOR WORK PRIOR TO JOB LOSS/HOURS REDUCTION .....98
- HAS NOT BEGUN TO LOOK/HAVE NOT LOOKED FOR WORK .....99 D4
- DON'T KNOW .....d
- REFUSED .....r

D1 NE 99

**D2.** Desde [JOB SEPARATION MONTH], ¿ha solicitado usted trabajo?

**NEW** YES .....01

NO .....00 D4

DON'T KNOW .....d D4

REFUSED .....r D4

D2=01

**D3. Desde [JOB SEPARATION MONTH], ¿ha solicitado algún trabajo que requeriría que usted se traslade?**

NEW

YES .....01

NO .....00

DON'T KNOW .....d

REFUSED .....r

ALL

**D4. ¿Ha recibido alguna oferta de trabajo desde [JOB SEPARATION MONTH]?**

UCP  
D5  
MOD

INTERVIEWER: IF RECALLED TO OLD JOB, CODE YES.

YES .....01

NO .....00 D9

DON'T KNOW .....d D9

REFUSED .....r D9

D4=01

**D4a. ¿Cuántas ofertas de trabajo ha recibido usted desde [JOB SEPARATION MONTH]?**

UCP  
D6  
MOD

OFFERS  
(01-10)

DON'T KNOW .....d

REFUSED .....r

D4=01

IF D4a=01, "esa oferta de trabajo"; IF D4a GT 01, "alguna de esas ofertas de trabajo"

**D4b. ¿Aceptó usted (esa oferta de trabajo/alguna de esas ofertas de trabajo)?**

UCP  
D6  
MOD

**PROBE IF YES: ¿Ha empezado ese trabajo?**

YES; JOB STARTED .....01 D9

YES; BUT JOB HAS NOT STARTED .....02

NO .....00

DON'T KNOW/HAVEN'T DECIDED .....d

REFUSED .....r

D4b=02, d OR r

IF D4a GT 1, "ofertas" AND READ SENTENCE IN PARENTHESES AND "mejor"

IF D4B=01 OR 2, "aceptó" AND "es" ELSE "recibió" AND "fue"

**D5.** Para ayudarnos a entender mejor el mercado de empleo, quisiéramos hacerle unas preguntas acerca de la(s) oferta(s) de empleo que(recibió/aceptó). (Si recibió más de una oferta de trabajo, por favor piense en la mejor oferta de trabajo que recibió). ¿Cuál (fue/es) el pago ofrecido, incluyendo propinas, primas, y comisiones de la (mejor) oferta de trabajo que recibió?

NEW

**PROBE:** La mejor oferta de trabajo es lo que significa para usted. Puede pensar en cosas como el sueldo ofrecido, beneficios, lugar, y otros factores que son importantes para usted.

**PROBE:** Su mejor estimación está bien

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ |\_\_|\_\_|\_\_| , |\_\_|\_\_|\_\_| . |\_\_|\_\_|  
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY "Anoté [D5 ANSWER]. ¿Es eso correcto?"

D4b=02, d OR M

**D5a.** ¿ Cuántas horas por semana se incluyeron en la oferta de trabajo?

**PROBE:** Su mejor estimación está bien CODE ONE ONLY

- |\_\_|\_\_| HOURS .....D6  
(1-80)
- VARIES .....v
- DON'T KNOW .....d
- REFUSED .....r

D5a=v, d, OR r

**D5b. ¿Diría usted que ese trabajo ofrecía menos de 20 horas por semana, entre 20 y 29 horas por semana, entre 30 y 34 horas por semana, o 35 o más horas por semana?**

**PROBE:** En promedio. Su mejor estimación está bien.

CODE ONE ONLY

- FEWER THAN 20 HOURS PER WEEK .....01
- BETWEEN 20 AND 29 HOURS PER WEEK.....02
- BETWEEN 30 AND 34 HOURS PER WEEK.....03
- 35 OR MORE HOURS PER WEEK.....04
- DON'T KNOW ..... d
- REFUSED .....r

D4b=02, d OR r

IF D4B=01 or 2, "están," else "ESTABAN"

**D6. ¿(Estaban/Están) incluidos alguno de los siguientes beneficios en esa oferta de trabajo?**  
**NEW (READ a-c)**

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. ¿ Beneficios de seguro de salud? .....	01	00	d	r
b. ¿Días pagos por enfermedad?.....	01	00	d	r
c. ¿ Un plan de ahorros para jubilación, o de pensión?.....	01	00	d	r

D4b=02, d OR r

IF D4B=01 OR 2, "requiere," ELSE " requirió"

**D7. ¿(Requirió/ Requiere) traslado el trabajo ofrecido?**

- NEW** YES .....01
- NO .....00
- DON'T KNOW ..... d
- REFUSED .....r

D4b=00, d or r

IF D4b=d, "es" AND "no ha decidido si aceptar o no"

IF D4a GT1, "mejor"

**D8. Hay muchas razones por las que las personas a veces no aceptan una oferta de trabajo. ¿Cuál ( fue/es) la razón principal por la que usted (no aceptó/ no ha decidido si aceptar o no) la (mejor) oferta de trabajo que le ofrecieron?**

COBRA  
C23

INTERVIEWER: RECORD VERBATIM, THEN CODE AT END.

\_\_\_\_\_ (STRING 250)

CODE ONE ONLY

IT DID NOT PAY ENOUGH .....01  
IT DID NOT OFFER ADEQUATE HEALTH INSURANCE BENEFITS.....02  
I EXPECTED TO BE CALLED BACK TO MY FORMER JOB.....03  
IT DID NOT OFFER OTHER FRINGE BENEFITS (NON-HEALTH  
INSURANCE BENEFITS) .....04  
THE JOB WAS NOT IN MY USUAL OCCUPATION.....05  
STARTED OWN BUSINESS/SELF-EMPLOYED .....06  
COMMUTE WAS TOO LONG .....07  
FAMILY RESPONSIBILITIES .....08  
IN SCHOOL OR OTHER TRAINING .....09  
ILL HEALTH OR PHYSICAL DISABILITY .....10  
REQUIRES/REQUIRED RELOCATION .....11  
HAVEN'T DECIDED YET.....12  
OTHER REASON .....99  
DON'T KNOW .....d  
REFUSED .....r



ALL

**D9.** Ahora voy a hacerle preguntas sobre los servicios que pueda haber recibido o usado en el Centro de Empleo de América en California o en otro Centro de Empleo de América. Por favor, incluya servicios recibidos en persona igual que en línea o por teléfono. Desde [JOB SEPARATION MONTH del YEAR], ¿ha usted (READ a-h)?

TAA  
WIA  
MOD

INTERVIEWER: READ STEM FIRST TIME, THEN AS NECESSARY.

**PROBE:** En [STATE ONE STOP CENTER NAME] o en otro Centro de Empleo de América.

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. usado una sala de recursos? .....	01	00	d	r
<b>IF NEEDED:</b> Cada Centro de Empleo de América generalmente tiene un área disponible a todos, que típicamente se llama sala de recursos. En estas áreas, se pueden usar computadoras y el Internet para buscar trabajo, y se puede obtener información sobre trabajos específicos, diferentes carreras, y servicios disponibles en la comunidad.				
b. asistido a talleres? .....	01	00	d	r
<b>IF NEEDED:</b> En un taller participe un pequeño grupo de personas que se reúnen con un líder o un instructor para aprender cómo hacer algo, tal como usar una computadora, escribir un currículum, o realizar una búsqueda de trabajo.				
c. Tomado pruebas o evaluaciones? .....	01	00	d	r
d. asistido a reuniones por clubes o grupos de trabajo? .....	01	00	d	r
<b>IF NEEDED:</b> Estos grupos implican que se reúne con otras personas que buscan trabajo por apoyo, y para hablar de pistas y maneras de conseguir empleo.				
e. recibido orientación laboral o ayuda individualizada para apoyarle en su búsqueda de trabajo o capacitación? .....	01	00	d	r
f. recibido información del mercado de trabajo acerca de qué ocupaciones estaban en demanda en su área, estado, o región local? .....	01	00	d	r
g. recibido información sobre programas de educación o de capacitación de trabajo? .....	01	00	d	r
h. inscrito con el Servicio de Empleo o el banco de trabajo de su estado? .....	01	00	d	r

ANY OF D9a TO D9h=01

**D10.** ¿Qué tan útiles fueron los servicios que recibió del Centro de Empleo de América en California en ayudarlo a buscar empleo? ¿Diría que fueron muy útiles, algo útiles, no muy útiles, o nada útiles?

NEW

**PROBE:** Incluya otros Centros de Empleo de América si usó uno.

CODE ONE ONLY

- VERY USEFUL .....01
- SOMEWHAT USEFUL.....02
- NOT VERY USEFUL.....03
- NOT AT ALL USEFUL .....04
- DON'T KNOW .....d
- REFUSED .....r

ALL

IF D4b =01, "incluyendo la oferta de trabajo que aceptó"

**D11.** (Incluyendo la oferta de trabajo que aceptó), ¿Está trabajando por pago actualmente? Por favor, incluya ambos trabajos a tiempo parcial y trabajos a tiempo completo, y también cualquier trabajo por cuenta propia que tenía por pago o ganancias.

COBRA  
C2

- YES .....01 F2
- NO .....00
- NO; ACCEPTED JOB BUT HASN'T STARTED .....02 D12
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER: IF D1=99 AND D11 NE 01, SKIP TO D15

D11 NE 01 AND D1 NE 99

**D12.** ¿Buscó usted trabajo la semana pasada?

COBRA  
C26

- YES .....01 D13
- NO .....00 D15
- DON'T KNOW .....d D15
- REFUSED .....r D15

D12=01

**D13. Voy a leer una lista de cosas que las personas hacen a veces cuando buscan trabajo. Por favor dígame si usted hizo alguna de estas cosas para buscar trabajo la semana pasada. La semana pasada (READ a-g)...**

UI Ex  
C4a  
MOD

**IF NEEDED: Sus respuestas serán combinadas con las de otras personas. Sus respuestas específicas no se compartirán con el Departamento ni ningún otra agencia.**

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. ¿contactó usted a una agencia privada de empleo, o una agencia de colocación? .....	01	00	d	r
b. ¿usó servicios del Centro de Empleo de América en California u otro Centro de Empleo de América? .....	01	00	d	r
c. ¿contactó a su ex empleador? .....	01	00	d	r
d. ¿contactó a amigos, parientes, o socios profesionales acerca de oportunidades para empleo? .....	01	00	d	r
e. ¿usó usted el Internet, incluyendo sitios de medios de comunicación social para buscar o para solicitar trabajo? .....	01	00	d	r
f. ¿respondió a anuncios en los periódicos o en otras publicaciones? .....	01	00	d	r
g. ¿solicitó directamente a lugares en los cuales usted quizás quisiera trabajar? .....	01	00	d	r

D12=01

**D14. ¿Cerca de cuántas horas pasó usted buscando trabajo la semana pasada?**

UCP  
D12M  
OD

**PROBE: Su mejor estimación está bien.**

\_\_\_\_ HOURS SPENT LOOKING LAST WEEK.....E1  
(01-80)

DON'T KNOW .....d

REFUSED .....r

D14=d OR r

**D14a. ¿Diría que pasó entre...**

UCP  
D2a  
MOD

CODE ONE ONLY

- 1 y 5 horas, .....01
- 6 y 10 horas, .....02
- 11 y 20 horas, .....03
- 21 y 30 horas, .....04
- 31 y 40 horas, o .....05
- más de 40 horas buscando trabajo la semana pasada?.....06
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER: GO TO E1.

D1=99 OR D12=00, d, OR r

IF D1=99, "no ha empezado a buscar trabajo"

**D15. Las personas tienen diferentes razones por las que no buscan trabajo. ¿Cuál es la razón principal por la que usted no (ha empezado a buscar trabajo/buscó trabajo la semana pasada)?**

UCP  
D4  
MOD

CODE ONE ONLY

- EXPECTS NEW JOB TO START .....01
- DID NOT WANT TO WORK/DID NOT WANT TO LOOK FOR WORK.....02
- BELIEVES NO WORK AVAILABLE IN LINE OF WORK OR AREA .....03
- EXPECTS TO BE RECALLED .....04
- EXPECTS PRE-CLAIM HOURS TO BE RE-INSTATED.....05
- EXPECTS UNION TO PROVIDE JOB .....06
- RETIRED .....07
- CAN'T ARRANGE CHILD CARE .....08
- FAMILY RESPONSIBILITIES .....09
- IN SCHOOL OR OTHER TRAINING .....10
- ILL HEALTH OR PHYSICAL DISABILITY .....11
- PREGNANCY .....12
- TRANSPORTATION PROBLEMS .....13
- TOOK A BREAK/FEELING DISCOURAGED .....14
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 50)
- DON'T KNOW ..... d
- REFUSED ..... r

**IF OTHER SPECIFY (99): ¿Cuál es la razón principal por la que usted no (ha empezado a buscar trabajo / no buscó trabajo la semana pasada)?**

## SECTION E: RE-EMPLOYMENT EXPECTATIONS

PROGRAMMER: IF D11=01 (CURRENTLY WORKING) - GO TO F1.

D11 NE 01

IF D15=01, "SU NUEVO TRABAJO"

IF D15=04, "ser llamado de vuelta a su previo trabajo"

IF D15=05, "tener reintegradas sus horas de trabajo" otherwise "empezar un nuevo trabajo"

**E1.** Estas siguientes preguntas son acerca de su perspectiva sobre su situación de empleo. A partir de hoy, ¿cuántas semanas, o cuántos meses cree que le llevará (empezar(un/su) nuevo trabajo/ ser llamado de vuelta a su previo trabajo/ tener reintegradas sus horas de trabajo)?

NEW

**PROBE:** Su mejor estimación está bien.

|\_|\_| WEEKS  
(1-52)

|\_|\_| MONTHS  
(1-24)

|\_|\_| YEARS  
(1-5)

CODE ONE ONLY

WEEKS .....	.01	E2
MONTHS.....	.02	E2
YEARS .....	.03	E2
DOES NOT WANT TO WORK .....	.98	F1
DON'T KNOW .....	.d	
REFUSED .....	.r	

E1=d OR r or E1 Per=d OR r

E1a. ¿Cree usted que llevaría...

NEW PROBE: Su mejor estimación está bien.

CODE ONE ONLY

- dos semanas o menos,.....01
- más de dos semanas, hasta un mes,.....02
- más de un mes, hasta 2 meses .....03
- más de dos meses, hasta 3 meses, .....04
- más de 3 meses, hasta 6 meses, .....05
- más de 6 meses, hasta 9 meses, .....06
- más de 9 meses, hasta un año, o .....07
- más de un año? .....08
- DOES NOT WANT TO WORK .....98 F1
- CANNOT ESTIMATE HOW LONG IT WILL TAKE.....d
- REFUSED .....r

IF D4b=01 or D11=02—ACCEPTED JOB OFFER--SKIP TO F1,  
OTHERWISE CONTINUE TO E2

ALL

E2. **Al buscar un trabajo, las personas tienen diferentes necesidades y requisitos. Para las preguntas que siguen, por favor suponga que alguien le ofreció un trabajo hoy, y piense en lo que es más importante para usted. Por ejemplo, puede que piense en cosas como sueldo, horario de trabajo, beneficios complementarios, lugar, qué tan interesado(a) está en el trabajo, los costos de tomar un empleo, que pueden incluir gastos por cuidado de niños y transporte y otros atributos del empleo.**

NEW

¿Cuál de los siguientes beneficios debe ser ofrecido por un trabajo para que usted lo acepte? ¿Debe ofrecer el trabajo... (READ a-c)

PROBE IF ASKED: Suficiente(s) para sus necesidades.

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. suficientes beneficios de seguro de salud? .....	01	00	d	r
b. suficientes días pagos por enfermedad? .....	01	00	d	r
c. un plan adecuado de ahorros para jubilación, o de pensión? .....	01	00	d	r

ALL

**E3. ¿Cuál es el sueldo o salario más bajo que está dispuesto(a) a aceptar, antes de deducciones, para el tipo de trabajo que está buscando?**

Green Jobs/  
Survey of  
Unemployed  
Workers in  
NJ Mod

INTERVIEWER: ALLOW RESPONDENT TO INDICATE A WEEKLY, MONTHLY, OR YEARLY SALARY IF THEY PREFER.

\$|\_|\_|\_|\_|, |\_|\_|\_|\_|. |\_|\_|\_|  
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- DON'T KNOW ..... d
- REFUSED ..... r

SOFT CHECK: IF OUT OF RANGE, SAY “Anoté [E3 ANSWER]. ¿Es eso correcto?”

E3 NE D OR R

**E3a. ¿Y cuántas horas por semana esperaría usted trabajar para recibir este pago o sueldo?**

PROBE: Su mejor estimación está bien.

- |\_|\_| HOURS ..... E4  
(1-80)
- VARIES ..... v
- DON'T KNOW ..... d
- REFUSED..... r

E3a=v, d, OR r

**E3b. Diría usted que esperaría trabajar menos de 20 horas por semana, entre 20 y 29 horas por semana entre 30 y 34 horas por semana, o 35 o más horas por semana?**

COBRA  
C14a

PROBE: En promedio. Su mejor estimación está bien. CODE ONE ONLY

- LESS THAN 20 HOURS PER WEEK .....01
- BETWEEN 20 AND 29 HOURS PER WEEK.....02
- BETWEEN 30 AND 34 HOURS PER WEEK.....03
- 35 OR MORE HOURS PER WEEK.....04
- DON'T KNOW ..... D
- REFUSED ..... r



ALL

**E4.** ¿Qué tan probable cree que sea que usted tendrá que trasladarse para un trabajo que cumple con sus necesidades? ¿Diría que es muy probable, un poco probable, un poco improbable, o muy improbable?

NEW

VERY LIKELY .....01  
SOMEWHAT LIKELY .....02  
SOMEWHAT UNLIKELY .....03  
VERY UNLIKELY .....04  
DON'T KNOW .....d  
REFUSED .....r

## SECTION F: RE-EMPLOYMENT

PROGRAMMER: IF D11=01, GO TO F2

D11 NE 01 OR C10=02

IF C10=02, "sus horas de trabajo fueron reducidas" and "otro"

COBRA  
C1

**F1.** Ahora quisiera hacer unas preguntas acerca de cualquier trabajo que haya tenido desde que(su trabajo con [SEPARATION EMPLOYER] terminó/ sus horas de trabajo fueron reducidas). Desde que (su trabajo con [SEPARATION EMPLOYER] terminó/sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH], ¿ha empezado usted a trabajar en (un /otro) trabajo por pago? Incluya ambos trabajos a tiempo parcial y trabajos a tiempo completo, y también cualquier trabajo por cuenta propia o empresas comerciales que tenía por pago o ganancias, aun si los tuvo sólo por un breve tiempo.

YES .....01 F4  
 NO .....00 G1  
 DON'T KNOW .....d G1  
 REFUSED .....r G1

D11=01

**F2.** ¿Trabaja usted actualmente 35 horas o más a la semana?

YES .....01 F4  
 NO .....00  
 DON'T KNOW .....d  
 REFUSED .....r

F2 NE 01

**F3.** ¿Quiere trabajar a tiempo completo por 35 o más a la semana?

YES .....01  
 NO .....00  
 DON'T KNOW .....d  
 REFUSED .....r

F1=01 OR D11=01

IF D11=01, "Incluyendo su trabajo actual"

**F4.**  
COBRA  
C3

**(Incluyendo su trabajo actual) ¿En cuántos trabajos diferentes ha trabajado usted desde [JOB SEPARATION MONTH]? Otra vez, por favor incluya ambos trabajos a tiempo parcial y trabajos a tiempo completo, y también cualquier trabajo por cuenta propia que tenía por pago o ganancias.**

INTERVIEWER: IF A JOB THAT WAS INTERRUPTED BY TWO OR MORE UNPAID WEEKS, COUNT AS SEPARATE JOBS, EVEN IF IT IS WITH THE SAME EMPLOYER. IF THE SEPARATION WAS LESS THAN TWO WEEKS, COUNT IT AS ONE JOB.

INTERVIEWER: TREAT JOBS WITH TEMPORARY AGENCIES AND SELF-EMPLOYED CONSULTING JOBS AS ONE JOB, REGARDLESS OF THE NUMBER OF ASSIGNMENTS.

[ ] NUMBER OF JOBS  
(1-5)

DON'T KNOW .....d

REFUSED .....r

PROGRAMMER LOOP BOX F4.1  
ALLOW FOR NUMBER OF JOBS REPORTED AT F4.  
ASK F5 ACROSS ALL JOBS FIRST, THEN ASK F6, THEN ASK F6a-F18 FOR ALL JOBS.

F1=01 OR D11=01

IF C10=02, " "sus horas de trabajo fueron reducidas"

IF D11=01 AND F4=01, USE THIS TEXT ONLY "Mis próximas preguntas son acerca de su trabajo actual"

IF D11=01 AND F4=01, USE THIS TEXT ONLY "Por favor dígame el nombre de su empleador actual"

(Mis próximas preguntas son acerca de su trabajo actual). Mis próximas preguntas son acerca de los trabajos que ha tenido desde [JOB SEPARATION MONTH del YEAR].

F5. NEWJOB [1]: (Por favor dígame el nombre de su empleador actual.) Por favor dígame el nombre de la primera empresa en que trabajó después de que (su trabajo terminara / sus horas de trabajo fueran reducidas) en [JOB SEPARATION MONTH del YEAR].

COBRA  
C4 MOD

NEWJOB [2], [3], [4], [5]: ¿Cuál fue el nombre de la empresa en que trabajó después de eso?

PROGRAMMER: THE NUMBER OF JOBS LISTED SHOULD MATCH NUMBER AT F4.

OTHER (SPECIFY).....99

\_\_\_\_\_ (STRING 50)

DON'T KNOW .....d

REFUSED .....r

ALL

F6. Permítame verificar. Desde [JOB SEPARATION MONTH del YEAR] usted trabajó en [FILL F5 NAMES FOR NEWJOB1-NEWJOB5]. ¿Es esto correcto?

COBRA  
C5

IF CORRECT, ENTER "1" AND CONTINUE TO F7 IF NOT CORRECT. GO BACK TO F4 AND F5 TO ENTER CORRECT NUMBER AND NAMES OF JOBS HELD.

YES .....01

NO - ADD JOBS.....00

DON'T KNOW .....d

REFUSED .....r

ALL

F6a. ¿Es [NEWJOB1-NEWJOB5] el mismo empleador para quien trabajaba en [JOB SEPARATION MONTH del YEAR]?

YES .....01

NO .....00

DON'T KNOW .....d

REFUSED .....r

ALL

F7. ¿En qué fecha empezó a trabajar por primera vez en [NEWJOB1-NEWJOB5]?

COBRA  
C7

IF DON'T KNOW OR REFUSED, PROBE: ¿En qué mes fue? ¿Fue a principios del mes, a mediado del mes, o a fin del mes? Su mejor estimación está bien.

PROBE: Desde [JOB SEPARATION MONTH del YEAR].

PROGRAMMER: IF RESPONDENT RETURNED TO THE SAME EMPLOYER, DATE MUST BE AFTER UI CLAIM DATE.

|\_|\_| / |\_|\_| / |\_|\_|\_| .....F9  
MONTH DAY YEAR  
(01-12) (01-31) (1964-2015)

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF F7 IS AFTER INTERVIEW DATE SAY: "Por favor provea una fecha que es antes de la fecha de hoy."

F7 = d OR r

F8. ¿Aproximadamente cuántas semanas o meses hace que empezó a trabajar en [NEWJOB1-NEWJOB5]?

PROBE: Su mejor estimación está bien.

|\_|\_| WEEKS  
(0-99)

|\_|\_| MONTHS  
(0-99)

DON'T KNOW .....d

REFUSED .....r

ALL

**F9. ¿En qué fecha terminó su trabajo en [NEWJOB1-NEWJOB5]?**

COBRA  
C9 MOD

**IF DON'T KNOW OR REFUSED, PROBE: ¿En qué mes fue? ¿Fue a principios del mes, a mediado del mes, o fin del mes? Su mejor estimación está bien.**

_ _	/	_ _	/	2   0  _ _	.....	F14
MONTH		DAY		YEAR		
(01-12)		(01-31)		(2014-2015)		
STILL AT JOB .....						98 F11
DON'T KNOW .....						d
REFUSED .....						r

SOFT CHECK: IF D11=01 (CURRENTLY WORKING) OR C10= 02 (HOURS REDUCED), CHECK THAT AT LEAST ONE OF NEWJOB1-NEWJOB5=98 (STILL AT JOB). IF NO, SAY: **“Anoté que está trabajando actualmente. ¿Es eso correcto?”**

CLICK HERE TO CORRECT C10 ([JOB AT [SEPARATION EMPLOYER] ENDED IN [JOB SEPARATION MONTH, YEAR])

CLICK HERE TO CORRECT D11 (WHETHER THEY ARE CURRENTLY WORKING)

ELSE, GO BACK TO F9 FOR EACH JOB AND CONFIRM END DATE

"SOFT CHECK: IF F9 IS AFTER INTERVIEW DATE SAY: **“Por favor, provea una fecha que es antes de la fecha de hoy”**.”

SOFT CHECK: IF DATE REPORTED IN F9 IS EARLIER THAN THE START DATE REPORTED IN F7, SAY, CONFIRM BY SAYING: **“Antes dijo que este trabajo empezó en [fill F7 date] Acabo de anotar que este trabajo terminó en [fill F9 date]. Es ese correcto?”**

F9 = d OR r for MONTH, DAY, or YEAR

**F10. ¿Diría que su trabajo en [NEWJOB1-NEWJOB5] terminó...**

**PROBE: Su mejor estimación está bien.**

COBRA  
C9a

CODE ONE ONLY

dentro de las dos últimas semanas, .....	01
hace entre 3 y 4 semanas, .....	02
hace entre 5 y 6 semanas, .....	03
hace entre 7 y 8 semanas, o .....	04
hace más de 8 semanas? .....	05
DON'T KNOW .....	d
REFUSED .....	r

F9=98

**F11. ¿Qué tipo de trabajo hace o qué tareas tiene en [NEWJOB1-NEWJOB5]?**

COBRA  
C10

\_\_\_\_\_ (STRING 250)  
DON'T KNOW .....d  
REFUSED .....r

F9=98

**F12. ¿Qué tipo de compañía es ésta—qué fabrican, venden, o hacen?**

COBRA  
C11

\_\_\_\_\_ (STRING 250)  
DON'T KNOW .....d  
REFUSED .....r

F9=98

**F13. ¿ Están disponibles para usted algunos de los siguientes beneficios en [NEWJOB1-NEWJOB5]? (READ a-c)**

COBRA  
C10

INTERVIEWER: IF BENEFITS WERE OR WILL BE AVAILABLE TO SAMPLE MEMBER AFTER A STANDARD PROBATIONARY PERIOD, CODE YES, EVEN IF NOT USED.

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. ¿ Beneficios de seguro de salud? .....	01	00	d	r
b. ¿Días pagos por enfermedad? .....	01	00	d	r
c. ¿Un plan de ahorros para jubilación, o de pensión? .....	01	00	d	r

ALL

IF F9=98, "TRABAJA" ELSE "TRABAJÓ"

**F14. ¿Cuántas horas a la semana, incluyendo horas extras regulares [trabaja/trabajó] usted generalmente en [NEWJOB1-NEWJOB5]?**

COBRA  
C14

**PROBE: En promedio. Su mejor estimación está bien.**

\_\_\_\_|\_\_\_\_| HOURS ..... F16  
(1-80)  
VARIES .....v  
DON'T KNOW .....d  
REFUSED .....r

F14=v, d, OR r

IF F9=98, "TRABAJA" ELSE "TRABAJÓ"

**F15. ¿Diría que [trabaja/trabajó] menos de 20 horas a la semana, entre 20 y 29 horas a la semana, entre 30 y 34 horas a la semana, o 35 o más horas a la semana?**

COBRA  
C14a

**PROBE: En promedio. Su mejor estimación está bien.**

CODE ONE ONLY

- LESS THAN 20 HOURS PER WEEK.....01
- BETWEEN 20 AND 29 HOURS PER WEEK.....02
- BETWEEN 30 AND 34 HOURS PER WEEK.....03
- 35 OR MORE HOURS PER WEEK.....04
- DON'T KNOW ..... d
- REFUSED ..... r

ALL

IF F9=98, "ES" ELSE "ERA"

**F16. ¿Cuál [es/era] su pago usual, incluyendo propinas, primas y comisiones con [NEWJOB1-NEWJOB5] antes de que los impuestos y otras deducciones (fueran/sean) descontados?**

COBRA  
C15a

**PROBE: Su mejor estimación está bien.**

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ | | | | , | | | | . | | | |  
5.00 – 500,000.00 ..... F18

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2,000).....02
- ONCE EVERY TWO WEEKS (>\$4,000) .....03
- TWICE A MONTH (>\$4,000) .....04
- PER MONTH (>\$8,000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW ..... d
- REFUSED ..... r

SOFT CHECK: IF OUT OF RANGE, SAY "Anoté [F16 ANSWER]. ¿Es eso correcto?"



F16 = D OR R (FOR AMOUNT OR PER)

IF F9=98, "ES" ELSE "ERA" IF F9=98, "INCLUYE", ELSE "INCLUYÓ"

**F17. Voy a leer unas gamas. Por favor trate de estimar su sueldo anual en [NEWJOB1-NEWJOB5].**

COBRA  
C15b

¿Diría que su sueldo anual [es/era]...

**PROBE:** ¿(Incluyó/Incluye) esto propinas y comisiones?

CODE ONE ONLY

Menos de \$10,000 al año, .....01  
\$10,000 o más, pero menos de \$20,000 al año, .....02  
\$20,000 o más, pero menos de \$30,000 al año, .....03  
\$30,000 o más, pero menos de \$40,000 al año, .....04  
\$40,000 o más, pero menos de \$50,000 al año, .....05  
\$50,000 o más, pero menos de \$75,000 al año, .....06  
\$75,000 o más, pero menos de \$100,000 al año, o .....07  
Más de \$100,000 al año? .....08  
DON'T KNOW .....d  
REFUSED .....r

**F18. ¿Cuál fue la razón principal por la que terminó este trabajo? ¿Fue porque...**

COBRA  
C17

INTERVIEWER: LAID-OFF INCLUDES REORGANIZATION/ DOWNSIZING/ COMPANY  
SOLD/ COMPANY MOVED/ COMPANY WENT OUT OF BUSINESS/ PLANT  
OR FACILITY MOVED OR CLOSED/ END OF TERM IN  
SERVICE/ENLISTMENT UP/REDUCTION IN FORCE OR RIF'ED/  
JOB/POSITION ELIMINATED

- fue suspendido(a)? .....01
- se jubiló? .....02
- fue dado de baja o despedido(a)? .....03
- abandonó el trabajo? .....04
- ¿O había otra razón? (ESPECIFIQUE) .....99
- \_\_\_\_\_ (STRING 250)
- GOT A BETTER JOB .....05
- MOVED .....06
- HAD HEALTH PROBLEMS .....07
- RETURNED TO SCHOOL .....08
- NEEDED TO TAKE CARE OF A FAMILY MEMBER .....09
- JOB COMPLETED/ TEMP. WORK/ SEASONAL WORK/ WORK PERIOD  
ENDED .....10
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER LOOP BOX F18.1  
RETURN TO F6a FOR NEXT JOB. IF NO OTHER JOB OR END OF LOOP,  
CONTINUE TO G1

## SECTION G: FINANCIAL WELL-BEING

ALL

IF C10=02, "tienen sus horas de trabajo reducidas" AND "sus horas de trabajo fueron reducidas"

**G1.** Entendemos que muchas personas que (se encuentran desempleadas/ tienen sus horas de trabajo reducidas) enfrentan dificultades para pagar sus cuentas, y cumplir con sus compromisos financieros. Mis próximas preguntas son sobre obligaciones financieras que tenía cuando (su trabajo terminó /sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH]. En aquel momento, ...

COBRA  
I1

CODE ONE ONLY

- ¿tenía casa propia? .....01
- ¿alquilaba su casa? .....02 G3
- ¿vivía usted con parientes o amigos y pagaba parte del alquiler o la hipoteca? .....03 G3
- ¿vivía con parientes o amigos sin pagar? o .....04 G3
- ¿tenía algún otro tipo de arreglo de vivienda? .....05 G2
- LIVE IN A GROUP SHELTER .....06 G3
- LIVE IN AN ASSISTED LIVING FACILITY .....07 G3
- DON'T KNOW .....d G3
- REFUSED .....r G3

G1=01

**G1a.** ¿Tenía su casa hipotecada?

COBRA  
I1a

- YES .....01
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER SKIP BOX G1  
GO TO G3

G1=05

**G2. ¿Cuál fue su arreglo de vivienda en [JOB SEPARATION MONTH, del YEAR]?**

COBRA  
11b  
MOD

\_\_\_\_\_ (STRING 250)  
RECORD VERBATIM  
PAYING A MORTGAGE .....01  
DON'T KNOW .....d  
REFUSED .....r

ALL

IF B2 MINUS B4 GT 01, "y otros miembros de su hogar"

IF G1a=1 OR G2=01, "pero no incluya su hipoteca aquí"

**G3. ¿Cuál fue la suma total de deuda y préstamos que usted (y otros miembros de su hogar) debía(n) en [JOB SEPARATION MONTH] cuando su trabajo terminó? Por favor incluya préstamos de autos, préstamos estudiantiles, saldos de tarjetas de crédito, cuentas médicas, y préstamos personales adeudados a individuos (pero no incluya su hipoteca aquí).**

COBRA  
13

**PROBE: Su mejor estimación está bien.**

INTERVIEWER: IF RESPONDENT GIVES A MONTHLY AMOUNT, REPEAT THE QUESTION AND EMPHASIZE THE WORD TOTAL.

\$ |\_\_|\_\_|\_\_| , |\_\_|\_\_|\_\_| 1-999,999 ..... G5  
TOTAL DEBT AT JOB SEPARATION (>\$100,000)  
DON'T KNOW .....d  
REFUSED .....r

SOFT CHECK: IF OUT OF RANGE: **Anoté (G3 ANSWER). ¿Es eso correcto?**

G3=d OR r

**G4. ¿Diría usted que fue...**

CODE ONE ONLY

COBRA  
13a

menos de \$5,000, .....01  
entre \$5,000 a menos de \$10,000, .....02  
entre \$10,000 a menos de \$20,000, .....03  
entre \$20,000 a menos de \$30,000, .....04  
entre \$30,000 a menos de \$50,000, .....05  
entre \$50,000 a menos de \$100,000, .....06  
O más de \$100,000? .....07  
DON'T KNOW .....d  
REFUSED .....r

ALL
IF C10=02, "sus horas de trabajo fueron reducidas"
IF B2 MINUS B4 GT 01, "u otros miembros de su hogar"

**G5. Desde que (su trabajo con [SEPARATION EMPLOYER] terminó/ sus horas de trabajo fueron reducidas), ha(n) usted( u otros miembros de su hogar) tardado 60 días o más en pagar alguna de sus cuentas?**

NEW

- YES .....01
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

ALL
IF C2b = 01, "son", ELSE "fueron"
IF C10=02, "HORAS DE TRABAJO FUERON REDUCIDAS"

**G6. Desde que (su trabajo en [SEPARATION EMPLOYER] terminó/sus horas de trabajo fueron reducidas) ¿qué tan importantes (son/fueron) los beneficios de seguro por desempleo en ayudarle a cumplir sus obligaciones financieras y evitar pérdidas financieras como la pérdida de su casa o la venta forzosa o la recuperación de su coche? ¿Diría usted que estos beneficios (son/fueron) muy importantes, algo importantes, sin mucha importancia, o sin ninguna importancia?**

NEW

CODE ONE ONLY

- VERY IMPORTANT .....01
- SOMEWHAT IMPORTANT .....02
- SOMEWHAT UNIMPORTANT .....03
- VERY UNIMPORTANT .....04
- DID NOT RECEIVE BENEFITS/HAS NOT RECEIVED BENEFITS YET .....N
- DON'T KNOW .....D
- REFUSED .....r

ALL
IF C10=02, "sus horas de trabajo fueron reducidas"

**G6a.** Además de modificaciones financieras, las personas a veces modifican sus hábitos alimenticios después de la pérdida de un trabajo. ¿Cuál de las siguientes afirmaciones describe mejor la comida consumida en su hogar desde que (su trabajo con [SEPARATION EMPLOYER] terminó en [JOB SEPARATION MONTH]/sus horas de trabajo fueron reducidas). ¿Diría usted que tenía bastante comida de los tipos que quería comer, bastante comida, pero no siempre de los tipos de comida que quería comer, a veces no tenía bastante para comer, o muchas veces no tenía bastante para comer.

COBRA  
112  
MOD

CODE ONE ONLY

- ENOUGH OF THE KINDS WANTED TO EAT .....01
- ENOUGH BUT NOT ALWAYS THE KIND OF FOOD WANTED TO EAT .....02
- SOMETIMES NOT ENOUGH TO EAT .....03
- OFTEN NOT ENOUGH TO EAT .....04
- DON'T KNOW .....d
- REFUSED .....r

ALL
IF C10=02, " sus horas de trabajo fueron reducidas"

**G7.** Cuando (su trabajo en [SEPARATION EMPLOYER]terminó/sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH], ¿tenía usted alguno de los siguientes tipos de cuentas, inversiones o activos? (READ a-g)

UCP  
G7  
MOD

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. ¿Cuentas de ahorros?.....	01	00	d	r
b. ¿Cuentas de tarjetas de crédito? .....	01	00	d	r
c. ¿Líneas de crédito hipotecario o HELOCs (por sus siglas en inglés) o cuentas de inversión tal como certificados de depósito, cuentas de mercado de dinero, acciones, o bonos?.....	01	00	d	r
d. ¿Cuentas de ahorros para la jubilación, tal como 401(k), 403(b) o Cuentas Individuales de Jubilación (IRA por sus siglas en inglés)?.....	01	00	d	r
e. ¿Planes de pensión?.....	01	00	d	r
f. ¿Activos mayores, como un coche o camión que usted posee o arrienda?.....	01	00	d	r
g. ¿Propiedades de alquiler?.....	01	00	d	r

G7a=01

IF C10=02, " sus horas de trabajo fueron reducidas"

**G8.** Cuando (su trabajo terminó/sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH], ¿aproximadamente cuántos ahorros tenía? Por favor piense en ahorros que podía obtener fácilmente y no incluya dinero que quizás tuviera en cuentas de ahorros para jubilación. ¿Diría que tenía menos de \$5,000, \$5,000 a \$10,000, \$10,000 a \$15,000, \$15,000 a \$20,000, o más de \$20,000 en ahorros?

COBRA  
116 MOD

**PROBE:** Por "obtener fácilmente" queremos decir dinero que usted podía sacar y usar fácilmente. Su mejor estimación está bien.

CODE ONE ONLY

- LESS THAN \$5,000 .....01
- \$5,000 TO UNDER \$10,000 .....02
- \$10,000 TO UNDER \$15,000 .....03
- \$15,000 TO UNDER \$20,000 .....04
- MORE THAN \$20,000.....05
- DON'T KNOW ..... d
- REFUSED ..... r

G7a, G7b, G7c, G7d, G7e, OR G7f=01

B2 MINUS B4 GT 01, "o alguien en su hogar"

**G9.** Desde [JOB SEPARATION MONTH YEAR], ¿usted (o alguien en su hogar)..... **(READ a-f)**

UCP  
G12  
MOD

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. (G7a = 01) Obtuvo dinero de cuentas de ahorros?.....	01	00	d	r
b. (G7b = 01) Obtuvo efectivo de cuentas de tarjetas de crédito? .....	01	00	d	r
c. (G7c= 01) Obtuvo dinero de una línea de crédito hipotecario o de cuentas de inversión tal como certificados de depósito, cuentas de mercado de dinero, acciones, o bonos? .....	01	00	d	r
d. (G7d=01) Obtuvo fondos de una cuenta de ahorros para la jubilación tal como 401(k), 403(b), o una cuenta individual de jubilación (IRA por sus siglas en inglés) antes de la edad requerida? .....	01	00	d	r
e. (G7e=01) Obtuvo jubilación temprana para obtener beneficios de un plan de pensión? .....	01	00	d	r
f. (G7f=01 or G1 = 01 or 02) Perdió un activo que poseía o arrendaba tal como un coche o camión, perdió su casa por ejecución, o fue desalojado? .....	01	00	d	r

B1=01 OR B3 = 01, 02, 03, OR 04
B2 MINUS B4 GT 01, "o alguien en su hogar"
IF B1=01, FILL "espos(a)" IF B3=01 OR 04, FILL "pareja". IF B3=02, FILL "novio". IF B3=03, FILL "novia".
IF C10=02, "sus horas de trabajo fueron reducidas"

**G10. Las próximas preguntas son acerca de fuentes de ingresos y otro apoyo que usted (o alguien en su hogar) quizás estuviese recibiendo cuando (su trabajo terminó/ sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH].**

COBRA  
H3  
MOD

**Quando su trabajo con [SEPARATION EMPLOYER] terminó, ¿trabajaba su (espos(a)/ pareja/novio/novia) en un trabajo por pago, incluyendo por cuenta propia?**

**PROBE: Por hogar queremos decir personas que viven juntas y comparten finanzas.**

- YES .....01
- NO .....00 G11
- DON'T KNOW .....d G11
- REFUSED .....r G11

G10=01
IF B1=01, FILL "espos(a)" IF B3=01 OR 04, FILL "pareja". IF B3=02, FILL "novio". IF B3=03, FILL "novia".

**G10a. ¿ Cuáles fueron los ingresos de su (espos(a)/pareja/novio/novia) en aquel momento?**

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ | | | | , | | | | . | | | |  
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY, "Anoté [G10a answer]. ¿Es eso correcto?"



G10=01

IF B1=01, FILL "espos(a)" IF B3=01 OR 04, FILL "pareja". IF B3=02, FILL "novio". IF B3=03, FILL "novia".

IF C10=02, "sus horas de trabajo fueron reducidas"

**G10b. En promedio ¿Cuántas horas a la semana trabajaba su (espos(a)/pareja/novio/novia) generalmente cuando (su trabajo terminó/ sus horas de trabajo fueron reducidas) en [JOB SEPARATION MONTH]?**

\_\_\_\_ HOURS PER WEEK  
(1-80)

DON'T KNOW .....d

REFUSED .....r

G10a=d OR r

G10b=d or r

**G10c. ¿ Diría usted que su (espos(a)/pareja/novio/novia) generalmente trabajaba menos de 20 horas por semana, entre 20 y 29 horas por semana, entre 30 y 34 horas por semana, o 35 o más horas por semana?**

PROBE: En promedio. Su mejor estimación está bien.

CODE ONE ONLY

LESS THAN 20 HOURS PER WEEK .....01

BETWEEN 20 AND 29 HOURS PER WEEK.....02

BETWEEN 30 AND 34 HOURS PER WEEK.....03

35 OR MORE HOURS PER WEEK.....04

DON'T KNOW .....d

REFUSED .....r

**G10c. Por favor trate de estimar el sueldo anual de su (espos(a)/pareja/novio/novia) justo antes de [JOB SEPARATION MONTH del YEAR]. ¿Diría que las ganancias anuales de su(espos(a)/pareja/novio/novia) fueron menos de \$30,000 o \$30,000 o más en aquel tiempo?**

UCP  
C12aa

LESS THAN \$30,000 .....01 G10e

\$30,000 OR MORE .....02

DON'T KNOW .....d G11

REFUSED .....r G11

G10c=02

**G10d. ¿Diría que fue...**

CODE ONE ONLY

UCP  
C12ba

- \$30,000 a menos de \$45,000, .....01
- \$45,000 a menos de \$60,000, .....02
- \$60,000 a menos de \$75,000, .....03
- \$75,000 a menos de \$90,000, .....04
- \$90,000 a menos de \$105,000, o .....05
- \$105,000 o más? .....06
- DON'T KNOW .....d
- REFUSED .....r

G10c=01

**G10e. ¿Diría que fue...**

CODE ONE ONLY

UCP  
C12ca

- menos de \$5,000, .....01
- \$5,000 a menos de \$10,000, .....02
- \$10,000 a menos de \$15,000, .....03
- \$15,000 a menos de \$20,000, .....04
- \$20,000 a menos de \$25,000, o .....05
- \$25,000 a menos de \$30,000? .....06
- DON'T KNOW .....d
- REFUSED .....r

B2 MINUS B4 GT 01

IF C10=02, "sus horas de trabajo fueron reducidas"

**G11. Cuando (su trabajo en [SEPARATION EMPLOYER] terminó/sus horas de trabajo fueron reducidas), ¿recibía alguien en su hogar beneficios de compensación de seguro por desempleo? Por favor no incluya sus propios beneficios aquí.**

- YES .....01
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

ALL
New entrance conditions: If B2 minus B4 GT 1, “o alguien en su hogar” for a, b, and c If B2 GT 1, “o alguien en su hogar” for d and e
IF C10=02, “sus horas de trabajo fueron reducidas”

**G12. En esa misma época, cuando(su trabajo en [SEPARATION EMPLOYER] terminó/ sus horas de trabajo fueron reducidas), ¿estaba usted (o alguien en su hogar) recibiendo beneficios o ingresos de las siguientes fuentes? (READ a-e)**

PROGRAMS	CODE ONE PER ROW			
	YES	NO	DON'T KNOW	REFUSED
a. ¿Beneficios de Cupones de Alimento o SNAP? .....	01	00	d	r
b. ¿Beneficios de asistencia social como CALWORKS (Programa de California de Oportunidades de Trabajo y Responsabilidad Hacia Los Niños), o Asistencia General? .....	01	00	d	r
c. ¿Beneficios de Seguro Social o de Jubilación? .....	01	00	d	r
d. ¿Seguro de Ingreso Suplementario (siglas en inglés SSI), Seguro Social por Incapacidad (Siglas en inglés: SSDI) u otros beneficios por incapacidad? .....	01	00	d	r
e. ¿Medicaid or MediCal?.....	01	00	d	r

ALL
IF C10=02, "sus horas de trabajo fueran reducidas"
IF B2 MINUS B4 GT 01, "total de ingresos para usted y todos los miembros de su familia"

**G13.** ¿Cuál fue (su ingreso total/el ingreso total para usted y todos los miembros de su hogar) antes de impuestos y otras deducciones justo antes de que (su trabajo terminase/ sus horas de trabajo fueran reducidas) en [JOB SEPARATION MONTH]? Por favor incluya todas las fuentes de ingresos de que hemos hablado, además de cualquier otra que quizás tuviese.

COBRA  
H4

**PROBE, IF NEEDED:** Incluya fuentes como trabajo por cuenta propia, trabajos regulares, y ganancias de otros trabajos adicionales a destajo, trabajos en negro, y otras actividades, Seguro Social, pensiones, alquiler, interés, y dividendos, compensación por desempleo, pagos de bienestar social, otra asistencia social, cupones de alimento, manutención de niños, y dinero de cualquier otra fuente. Su mejor estimación está bien.

INTERVIEWER: ACCEPT A "DON'T KNOW" ANSWER WITHOUT PRESSING RESPONDENT. GO TO RANGES IN G14 TO GET INCOME AMOUNT.

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ | | | | | , | | | | | . | | | | | ..... G15  
(5.00 – 500,000.00)

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY, "Anoté [G13 answer]. ¿Es eso correcto?"

G13=d OR r for amount or period

**G14.** Por favor, trate de estimar el ingreso mensual de su hogar. ¿Diría que el ingreso mensual de su hogar justo antes de [JOB SEPARATION MONTH del YEAR] fue menos de \$3,000, o \$3,000 o más?

COBRA  
H5

**PROBE:** Su mejor estimación está bien.

INTERVIEWER: IF RESPONDENT STILL SAYS "DON'T KNOW," RECORD "DON'T KNOW" AS THEIR ANSWER AND MOVE ON WITHOUT PRESSING RESPONDENT FURTHER.

CODE ONE ONLY

LESS THAN \$3,000 .....	.01	G14b
\$3,000 OR MORE .....	.02	
DON'T KNOW .....	d	G15
REFUSED .....	r	G15

G14=02

**G14a.** ¿Diría que fue...

COBRA  
H5a

CODE ONE ONLY

\$3,000 a menos de \$4,000, .....	.01
\$4,000 a menos de \$5,000, .....	.02
\$5,000 a menos de \$6,000, .....	.03
\$6,000 a menos de \$7,000, .....	.04
\$7,000 a menos de \$8,000, .....	.05
\$8,000 a menos de \$9,000, .....	.06
\$9,000 a menos de \$10,000, o .....	.07
\$10,000 o más? .....	.08
DON'T KNOW .....	d
REFUSED .....	r

GO TO G15

G14=01

**G14b.** ¿Diría que fue...

COBRA  
H5b  
MOD

CODE ONE ONLY

menos de \$1,000, .....	.01
\$1,000 a menos de \$2,000, o .....	.02
\$2,000 a menos de \$3,000? .....	.03
DON'T KNOW .....	d
REFUSED .....	r

B2 MINUS B4 GT 01

IF C2b=01--CURRENTLY RECEIVING UI BENEFITS-- "más"  
IF C10=02, "HORAS DE TRABAJO FUERON REDUCIDAS"

**G15. Estábamos hablando de finanzas y apoyo con ingresos cuando (su trabajo terminó/ sus horas de trabajo fueron reducidas).. Para la preguntas que siguen, por favor conteste según lo que está pasando ahora. ¿Está alguien (más) en su hogar recibiendo ahora beneficios de compensación de seguro por desempleo? Por favor no incluya sus propios beneficios aquí.**

YES .....01  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

ALL

IF B2=1 (LIVES ALONE), READ SENTENCE IN PARENTHESES.

IF B2 MINUS B4 GT1 "o alguien en su hogar" for a,b, and c.

IF B2 GT 01, "o alguien en su hogar" for d and e

IF C10=02, "HORAS DE TRABAJO FUERON REDUCIDAS"

**G16. (Estábamos hablando de finanzas y apoyo con ingresos cuando (su trabajo terminó/ sus horas de trabajo fueron reducidas). Para la preguntas que siguen, por favor conteste según lo que está pasando ahora.)**

COBRA  
H6  
MOD

**¿Está usted, o alguien más en su hogar recibiendo ahora... (READ a-e)**

CODE ONE PER ROW

PROGRAMS	CODE ONE PER ROW			
	YES	NO	DON'T KNOW	REFUSED
a. beneficios de Cupones de Alimento o SNAP?.....	01	00	d	r
b. beneficios de asistencia social como CALWORKS(Programa de California de Oportunidades de Trabajo y Responsabilidad Hacia Los Niños ), o Asistencia General? .....	01	00	d	r
c. ¿beneficios de Seguro Social o de Pensión?.....	01	00	d	r
d. Seguridad de Ingreso Suplementario(siglas en inglés SSI) Seguro Social por Incapacidad (Siglas en inglés: SSDI ) u otros beneficios por incapacidad? .....	01	00	d	r
e. Medicaid or MediCal?.....	01	00	d	r

B1=01 OR B3=01,02, 03 OR 04

IF B1=01, FILL "esposo (a)", IF B3=01 OR 04, FILL "pareja" IF B3=02, FILL "novio". IF B3=03, FILL "novia"

**G17. En promedio, ¿cuántas horas a la semana trabaja su (esposo(a)/pareja/novio/novia) ahora?**

\_\_\_\_|\_\_\_\_| HOURS PER WEEK  
(0-80)

DON'T KNOW .....d

REFUSED .....r

B2 MINUS B4 GT 01

**G18. Desde [JOB SEPARATION MONTH], ¿empezó alguien más en su hogar además de usted a trabajar, o a trabajar horas adicionales?**

COBRA  
H12

YES .....01

NO .....00

DON'T KNOW .....d

REFUSED .....r

## SECTION H: CUSTOMER SATISFACTION

ALL

**H1. NEW** Ahora quisiera preguntar acerca de su satisfacción con diferentes aspectos de su experiencia relacionada a la solicitud de seguro por desempleo que presentó en [UI CLAIM DATE].

¿Qué tan satisfecho(a) o insatisfecho(a) está usted con su experiencia presentando su solicitud inicial? ¿Diría que está muy satisfecho(a), algo satisfecho(a), algo insatisfecho(a), o muy insatisfecho(a)?

CODE ONE ONLY

VERY SATISFIED .....01  
 SOMEWHAT SATISFIED .....02  
 SOMEWHAT DISSATISFIED .....03  
 VERY DISSATISFIED .....04  
 DON'T KNOW .....d  
 REFUSED .....r

ALL

**H2. NEW** ¿Qué tan satisfecho(a) o insatisfecho(a) está usted con (READ a-e)?

**PROBE:** ¿Diría que está muy satisfecho(a), algo satisfecho(a), algo insatisfecho(a), o muy insatisfecho(a)?

CODE ONE PER ROW

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW	REFUSED
a. lo fácil que fue entender y seguir las instrucciones para solicitar? .....	01	02	03	04	d	r
b. la claridad de la explicación de sus derechos y responsabilidades?..	01	02	03	04	d	r
c. la explicación de los beneficios y servicios que podría recibir? .....	01	02	03	04	d	r
d. el tiempo que llevó para presentar su solicitud inicial?.....	01	02	03	04	d	r
e. la rapidez o puntualidad de recibir sus cheques o depósitos de beneficios? .....	01	02	03	04	d	r



ALL

H3. Desde [JOB SEPARATION MONTH del YEAR] ¿ha tenido usted contacto directo, o en persona, por teléfono, o por correo electrónico con un miembro del personal de la oficina de seguro por desempleo?

YES .....01
NO .....00 l1
DON'T KNOW .....d l1
REFUSED .....r l1

H3=01

H4. Pensando en el servicio que recibió del personal en la oficina de seguro por desempleo, ¿qué tan satisfecho(a) o insatisfecho(a) estaba con (READ a-c)?

DOL-CSS
Q28
MOD

PROBE: ¿Diría que estaba muy satisfecho(a), algo satisfecho(a), algo insatisfecho(a), o muy insatisfecho(a)?

CODE ONE PER ROW

Table with 6 columns: VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, VERY DISSATISFIED, DON'T KNOW, REFUSED. Rows include: a. la ayuda que recibió para completar el proceso de solicitud?....., b. el conocimiento que ellos tenían de las leyes y políticas sociales?....., c. el nivel de respeto y cortesía que recibió?.....

**SECTION I: CLOSING AND CONTACT INFORMATION**

ALL
IF A23=07, A24=04 OR A29=06 AND A0 = 01, FILL \$20, ELSE FILL \$15
IF A23=07, A24=04 OR A29=06 AND A0 = 02, FILL \$30, ELSE FILL \$25.

**11.** PROGRAMMER: IF WE HAVE NAME, ADDRESS, AND PHONE NUMBER FROM EITHER THE  
COBRA SCREENER OR FROM THE OTHER PRELOADED INFORMATION DISPLAY  
K1 THAT NAME, ADDRESS, AND PHONE NUMBER.

**Ésa fue mi última pregunta de la encuesta. Ahora, haga el favor de verificar su información actual de correo para que podamos enviar su cheque por (\$15/\$20/\$25/\$30).**

**¿ Es su nombre, dirección, y número de teléfono...[FILL FROM PRELOADS IN ORDER BELOW?**

**NAME**

**ADDRESS 1**

**ADDRESS 2**

**PHONE:**

**PROBE: ¿Tiene inicial de segundo nombre?**

**PROBE: ¿Hay un número de apartamento?**

CODE ONE ONLY

SAME AS PROVIDED .....00 l2a

INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW INFORMATION .....01

DON'T KNOW .....d

REFUSED .....r

11=01, d, OR r

**I2.** UPDATE INFORMATION BELOW

COBRA  
K2

**¿Cuál es la manera correcta de escribir su nombre y su dirección actual y número de teléfono?**

**PROBE:** ¿Tiene inicial de segundo nombre?

**PROBE:** ¿Hay un número de apartamento?

\_\_\_\_\_(STRING 20)  
FIRST NAME

\_\_\_\_\_(STRING 01)  
MIDDLE INITIAL/NAME

\_\_\_\_\_(STRING 30)  
LAST NAME

\_\_\_\_\_(STRING 60)  
ADDRESS 1

\_\_\_\_\_(STRING 60)  
ADDRESS 2

\_\_\_\_\_(STRING 10)  
APARTMENT NUMBER

\_\_\_\_\_(STRING 20)  
CITY

\_\_\_\_\_(STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

ZIP CODE (+ 4 IF NEEDED)

|\_|\_|\_| - |\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

\_\_\_\_\_  
INTERNATIONAL PHONE (STRING 50)

DON'T KNOW ..... d

REFUSED ..... r

**SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Permítame repetirle eso. REPEAT ¿Es eso correcto?**

**HARD CHECK: IF CONDITION (e.g. Area code LE 200); Lo siento. Mi computadora está indicando un error con ese código de área. Por favor deme el número otra vez.**

ALL

**I2a.** ¿Tiene usted un número de teléfono celular?

COBRA  
K2a

YES .....01

NO .....00 I3

DON'T KNOW ..... d I3

REFUSED .....r I3

I2a=01

**I2b. ¿Cuál es el número de su teléfono celular?**

COBRA  
K2b RECORD VERBATIM

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Permítame repetirle eso. REPEAT ¿Es eso correcto?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **Lo siento. Mi computadora está indicando un error con ese código de área. Por favor deme el número otra vez.**

ALL

**I3. ¿Tiene una dirección de correo electrónico?**

COBRA  
K3

YES .....01

NO .....00 15

DON'T KNOW .....d 15

REFUSED .....r 15

I3=01

**I4. ¿Cuál es su dirección de correo electrónico?**

COBRA  
K4

RECORD VERBATIM  
.....(STRING 50)

DESCRIPTION

DON'T KNOW .....d

REFUSED .....r

**I4a. Si tenemos dificultad para comunicarnos con usted nos gustaría contactarle en privado usando Facebook.**

**¿Qué nombre usa usted en Facebook?**

.....(STRING 100)

NO FACEBOOK ACCOUNT..... 99

DON'T KNOW .....d

REFUSED .....r

ALL
IF A23=07, A24=04 OR A29=06 AND A0 = 01, FILL \$20, ELSE FILL \$15 IF A23=07, A24=04 OR A29=06 AND A0 = 02, FILL \$30, ELSE FILL \$25.
IF I4 = VALID, FILL "correo electrónico". IF I2B = VALID, FILL "una llamada a su teléfono celular", " un mensaje de texto a su teléfono celular"

*WIA 15  
G11Mod* **15. Le enviaremos un cheque por(\$15/ \$25) a [fill ADDRESS] dentro de dos semanas. Como parte de nuestro estudio, quisiéramos hacerle dos encuestas más para ver cómo le va. Le enviaremos \$30 por cada entrevista que complete en línea, lo cual es un total de \$60 por completar las próximas dos encuestas con nosotros. Alguien de Mathematica (lo/la)contactará cuando llegue el momento para su próxima entrevista. En aquel momento, preferiría usted ser contactado(a) por correo electrónico, una llamada a su teléfono en casa, (una llamada a su teléfono celular, un mensaje de texto a su teléfono celular), o por correo regular?**

CODE ONE ONLY

- EMAIL..... 1
- CALL TO HOME PHONE.....2
- CALL TO CELL PHONE .....3
- TEXT MESSAGE TO CELL PHONE .....4
- REGULAR MAIL .....5
- DON'T KNOW .....d
- REFUSED .....r

ALL
-----

**15a. En caso de que usted se mude, quisiéramos tener el nombre, la dirección, y el número de teléfono de dos personas que no viven con usted, que sabrán cómo contactarlo(la). Sólo contactaremos a estas personas si tenemos problemas para contactarlo(la) a usted directamente.**

**¿Cuál es el nombre de la persona que es su primer contacto?**

\_\_\_\_\_ (STRING 20)  
FIRST NAME

\_\_\_\_\_ (STRING 01)  
MIDDLE INITIAL/NAME

\_\_\_\_\_ (STRING 30)  
LAST NAME

- NO FIRST CONTACT AVAILABLE .....00      Thanks
- DON'T KNOW .....d      Thanks
- REFUSED .....r      Thanks

I5A CONTACT PROVIDED

16. ¿Cuál es la dirección de [FIRST NAME FROM I 5a]

COBRA  
K9a

**PROBE:** ¿Hay un número de apartamento?

\_\_\_\_\_ (STRING 60)

ADDRESS 1

\_\_\_\_\_ (STRING 60)

ADDRESS 2

\_\_\_\_\_ (STRING 10)

APARTMENT NUMBER

\_\_\_\_\_ (STRING 20)

CITY

\_\_\_\_\_ (STRING 2)

STATE/TERRITORY

|\_|\_|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|

ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

I5A CONTACT PROVIDED

17. ¿Cuál es el número de teléfono de [NAME FROM I9]? Por favor, deme el número de teléfono con código de área primero.

COBRA  
K9b

|\_|\_|\_|\_| - |\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Permítame repetirle eso. REPEAT. ¿Es eso correcto?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **Lo siento. Mi computadora está indicando un error con ese código de área. Por favor deme el número otra vez.**

I5A CONTACT PROVIDED

**18. ¿Qué parentesco tiene[NAME FROM I5a] con usted?**

COBRA  
K10

CODE ONE ONLY

- SPOUSE/PARTNER/BOYFRIEND/GIRLFRIEND .....01
- MOTHER.....02
- FATHER.....03
- SON OR DAUGHTER.....04
- GRANDPARENT.....05
- BROTHER/SISTER.....06
- AUNT/UNCLE .....07
- OTHER RELATIVE .....08
- FRIEND .....09
- NOT RELATED .....10
- DON'T KNOW .....d
- REFUSED .....r

ALL

**19. ¿Cuál es el nombre de la persona que es su segundo contacto?**

COBRA  
K9

\_\_\_\_\_ (STRING 20)

FIRST NAME

\_\_\_\_\_ (STRING 01)

MIDDLE INITIAL/NAME

\_\_\_\_\_ (STRING 30)

LAST NAME

NO SECOND CONTACT AVAILABLE .....00 Thanks

DON'T KNOW .....d Thanks

REFUSED SECOND CONTACT .....r Thanks

I9 CONTACT PROVIDED

110. ¿Cuál es la dirección de[SECOND NAME FROM I 9]?

COBRA  
K9a

**PROBE:** ¿Hay un número de apartamento?

\_\_\_\_\_ (STRING 60)

ADDRESS 1

\_\_\_\_\_ (STRING 60)

ADDRESS 2

\_\_\_\_\_ (STRING 10)

APARTMENT NUMBER

\_\_\_\_\_ (STRING 60)

CITY

\_\_\_\_\_ (STRING 2)

STATE/TERRITORY

|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

I9 CONTACT PROVIDED

111. ¿Cuál es el número de teléfono de [NAME FROM I9]? Por favor, deme el número de teléfono, con código de área primero.

COBRA  
K9b

|\_|\_|\_|\_| - |\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Permítame repetirle eso. REPEAT. ¿Es eso correcto?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **Lo siento. Mi computadora está indicando un error con ese código de área. Por favor deme el número otra vez.**



I9 CONTACT PROVIDED

**112. ¿Cuál es el parentesco de [NAME FROM I9] con usted?**

COBRA  
K10

CODE ONE ONLY

SPOUSE/PARTNER/BOYFRIEND/GIRLFRIEND .....	01
MOTHER.....	02
FATHER.....	03
SON OR DAUGHTER.....	04
GRANDPARENT.....	05
BROTHER/SISTER.....	06
AUNT/UNCLE .....	07
OTHER RELATIVE .....	08
FRIEND .....	09
NOT RELATED.....	10
DON'T KNOW .....	d
REFUSED .....	r

ALL

**Thanks. Gracias. Apreciamos mucho que tomó el tiempo para completar la encuesta como parte de este importante estudio. Volveremos a contactarlo(la) dentro de aproximadamente 5 meses para completar una segunda encuesta con usted. Gracias de nuevo, y felicidades.**

COBRA  
THNX

INTERVIEWER: GO BACK AND CODE D8.

PROGRAMMER: DO NOT ALLOW INTERVIEWER TO CLOSE UNTIL D8 IS CODED.



**APPENDIX C**

**SECOND SURVEY (WEB)**



**Welcome to the**  
**Longitudinal Survey of Unemployment Insurance**  
**Recipients- California Pilot**  
**(LSUI-CA)**  
**Second Interview**

***Current Date***

**Sponsored by:**  
U.S. Department of Labor

**Conducted by:**  
Mathematica Policy Research

To begin the survey, please refer to the letter you received to find your **UserName** and **Password**. Enter your **UserName** and **Password** in the fields below, then click the "Continue" button. If you do not have your **UserName** and **Password**, please call 1-800-951-7357, or email [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

**UserName:**

**Password:**

Continue

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 1290-0009. Public reporting burden for this collection of information is estimated to average 25 minutes per respondent, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to U.S. Department of Labor, Rm. S4231, 200 Constitution Ave., NW, Washington, DC 20210.

## SECTION A: CASE MANAGEMENT

**PROGRAMMER:** IF THE SURVEY IS TERMINATED PRIOR TO COMPLETION, DISPLAY THE FOLLOWING MESSAGE:

You have elected to stop the survey without completing. Thank you for responses so far. To complete the survey, log on again by using the same UserName and password.

ALL
-----

### INTRODUCTION

Welcome back to the Longitudinal Survey of Unemployment Insurance Recipients-California Pilot (LSUI-CA)! This is the second survey for the LSUI. As you might recall, the U.S. Department of Labor (DOL) is sponsoring this special study to learn more about the experiences of people who applied for unemployment insurance (UI) benefits. The study is being conducted by Mathematica Policy Research, an independent research company, on behalf of DOL. As part of this important study, Mathematica will survey people who applied for UI benefits in your state. You have been statistically selected from among people who recently filed for UI benefits to represent UI recipients in your state. Your participation is voluntary, but since you cannot be substituted with someone else, we need you to complete this important survey. Even if you did not receive or are no longer receiving UI benefits, your participation is needed.

Please complete the survey as soon as possible. The survey will take about 25 minutes to complete. Any information that we collect from you will be used for research purposes only and will be kept private to the extent permitted by law.

As a participant in the LSUI, you have already completed one survey. You are being asked to complete your second survey at this time, after which you will receive \$30.

If you have any questions or prefer to complete the survey by telephone, please call 1-800-951-7357 toll-free to speak with an interviewer or send an email to [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com). You may also contact the survey director, Alicia Leonard, at 609 945-3350.

ALL

**A30. Please confirm that your name is correct as shown below.**

[FILL FIRST] [FILL MIDDLE] [FILL LAST]

- Yes, name is correct as shown..... 1 GO TO A32
- No, my name is misspelled or has changed..... 2 GO TO A31

HARD CHECK: IFA30 = NO RESPONSE; **Please provide an answer to this question and continue.**

A30 = 2

**A31. Please enter your correct name below.**

PROGRAMMER: FILL FIELDS WITH PRELOADED NAME DATA

First name  
 (STRING 20)

Middle initial  
 (STRING 01)

Last name  
 (STRING 30)

HARD CHECK: IF A31\_FirstName = NO RESPONSE; **Please provide the correct spelling of your first name.**

HARD CHECK: IF A31\_LastName = NO RESPONSE; **Please provide the correct spelling of your last name.**

ALL

**A32. Are you now living in California?**

- State\_Ask YES .....01 A34
- NO.....00
- NO RESPONSE.....M

SOFT CHECK: IF A32 = M; **Please provide an answer to this question and continue.**  
**To continue to the next question without providing a response, click the continue button.**

A32=00 or M

**A33. In what state are you now living?**

State *Please enter only your state's initials.*

(STRING 2)

NO RESPONSE.....M

**HARD CHECK: IF A33 = NO RESPONSE; Please provide the state where you are now living.**

ALL

**A34. What is your date of birth?**

PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

Month Day Year

(1-12) (1-31) (1934 - 1996) Verification Box 1

NO RESPONSE ..... M A35

**SOFT CHECK: IF A34 = M; Please provide an answer to this question and continue.  
To continue to the next question without providing a response, click the continue button.**

A34=M

**A35. How old are you?**

NO RESPONSE ..... M

**SOFT CHECK: IF A35 = M; Please provide an answer to this question and continue.  
To continue to the next question without providing a response, click the continue button.**

PROGRAMMER VERIFICATION BOX A35.1  
SET DOB\_VERIFY:  
IF A34 DOB MATCHES PRELOADED DOB OR A35 CONVERTS TO PRELOADED DOB, SET  
DOB\_VERIFY = 1 AND SKIP TO PROGRAMMER VERIFICATION BOX A37.1  
;  
IF A34 = M AND A35=M; OR A34 DOB AND A35 AGE DOES NOT MATCH PRELOADED DOB,  
SET DOB\_VERIFY = 0 AND CONTINUE TO A37.



DOB\_VERIFY = 0 (DOB DOES NOT MATCH OR IS MISSING)

**A37. What are the last 4-digits of your Social Security Number?**

NO RESPONSE ..... M

**SOFT CHECK: IF A37 = M; Please provide an answer to this question and continue.  
To continue to the next question without providing a response, click the continue button.**

**HARD CHECK: IF A37= LT OR GT 4 DIGITS; Please provide only the last four digits of your Social Security number.**

PROGRAMMER VERIFICATION BOX A37.1  
SET SSN\_VERIFY:  
IF A37 SSN MATCHES PRELOADED DOB, SET SSN\_VERIFY = 1;  
IF A37= M OR A37 SSN DOES NOT MATCH PRELOADED DOB, SET SSN\_VERIFY = 0;  
ALL RESPONSES CONTINUE TO BOX A37.2.

PROGRAMMER VERIFICATION BOX A37.2  
IF DOB\_VERIFY = 1 OR SSN\_VERIFY = 1, GO TO B7;  
IF DOB\_VERIFY = 0 AND SSN\_VERIFY = 0, CONTINUE TO A41b;

(NAME\_VERIFY = 1 AND (DOB\_VERIFY = 0 AND SSN\_VERIFY = 0)) OR NAME\_VERIFY = 0

**A41b. There may be a problem with our records. A representative from Mathematica will give you a call to verify our information.**

PROGRAMMER: DISPLAY THE FOLLOWING QUESTIONS ON THE SAME SCREEN.

PROGRAMMER: DROPDOWN OPTIONS INCLUDE: Anytime, Weekday mornings, Weekday afternoons, Weekday evenings, Weekend mornings, Weekend afternoons, Weekend evenings

**Please provide the best phone number at which you can be reached.**

Check here if you cannot provide a phone number..... 1

**Please select the best time to reach you below.**

**Please enter your email address below.**

Check here if you don't have an email address..... 1

**SOFT CHECK: IF A41b\_phone = NO RESPONSE; Please provide a phone number so we can help you complete the survey. If you cannot provide a phone number, please check the box and call 1-800-951-7357 to speak with an interviewer.**

PROGRAMMER VERIFICATION BOX A41B.1  
SEND CASE TO SUPERVISOR REVIEW.  
PROVIDE INFORMATION COLLECTED AT A41B INTO FILE PRODUCED IN OVERNIGHT FOR PROJECT TEAM REVIEW

## FREQUENTLY ASKED QUESTIONS (FAQs)

PROGRAMMER: ALLOW R TO VIEW FAQs AT ANY TIME.

### *About the Study*

#### **Who or which agency is sponsoring the study?**

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number 1290-0009. Without this approval we would not be able to conduct this survey.

#### **Who is conducting the study?**

Mathematica, an independent research company, is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting our website at [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

#### **What is the purpose of the study?**

This study is to learn about the adjustments that people make after they become unemployed or have their work hours reduced and file for unemployment insurance (UI) benefits. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

#### **WHAT IS EDD?**

EDD is California's Employment Development Department--it is often referred to as EDD. It is the agency that administers the Unemployment Insurance program in California.

#### **Who is eligible to participate in the study?**

People who completed the first survey are eligible for the study. These are people in your state who filed for unemployment insurance (UI) benefits around the same time and from the same geographic area as you. You must be invited to participate.

#### **Why should I participate?**

Participating in the study provides an opportunity to share your experiences with the unemployment insurance (UI) program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

#### **How did you get my name?**

We are contacting you because you completed the first survey earlier this spring.

## ***Completing the Survey***

### **Will my answers be kept private?**

Yes. All of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program, including unemployment insurance (UI) benefits.

### **How long will this take?**

The length of the interview is different for different people, but it usually takes about 25 minutes.

### **Who can I contact for more information?**

For more information about the study, you can visit the U.S. Department of Labor (DOL) website at <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. For questions about the survey you can call Mathematica's Survey Director, Alicia Leonard at (609) 945-3350..

### **What if I don't have access to a computer?**

If you do not have access to a computer, you can complete the survey by telephone with an interviewer. Please call Mathematica toll free at 1-800-951-7357 to complete your survey.

## ***Payment Questions***

### **How can I receive the maximum incentive for participation?**

You can receive the maximum incentive of \$60 if you complete all surveys using the web or calling in and completing the survey with a Mathematica interviewer. If you do not use the web to complete the survey and an interviewer from Mathematica calls you to complete the survey, you will receive \$20 for each survey you complete.

**SECTION B: DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS**

**B1 THROUGH B6 NOT ASKED AT SECOND INTERVIEW**

ALL

**B7. In general, would you say your health is excellent, good, fair or poor?**

*Select one response*

- Excellent .....01
- Good .....02
- Fair.....03
- Poor .....04
- NO RESPONSE .....M

**SOFT CHECK: IF B7 = M; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without making changes, click the continue button.***

## SECTION C: UNEMPLOYMENT INSURANCE RECEIPT

SECTION C NOT ASKED AT SECOND INTERVIEW, EXCEPT C2b, C2c, C2d

ALL

### C2b. Are you currently receiving unemployment insurance benefits?

*If you are not currently receiving unemployment insurance benefits, do you expect to receive them from this claim?*

- Yes, I am currently receiving benefits .....01 D2
- No, but I expect to receive benefits .....02 D2
- No, I started receiving benefits but have stopped .....00 C2C
- I have not received benefits from this claim and do not expect to receive them 03 STATUS 380
- NO RESPONSE .....M D2

SOFT CHECK: IF C2b = M; **Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

C2b=00

### C2c. When did you stop receiving unemployment insurance benefits?

Month Day Year  
(01-12) (01-31) (2014-2016)

NO RESPONSE .....M

SOFT CHECK: IF C2c = M; **Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

SOFT CHECK: IF C2C IS PRIOR TO THE UI CLAIM DATE SAY: **"Please provide a date that is after the date you filed for benefits on or about [FILL UI Claim Date]"**.

**To continue to the next question without making changes, click the continue button.**

"SOFT CHECK: IF C2C IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."

**To continue to the next question without making changes, click the continue button.**

HARD CHECK: IF C2c IS NOT EMPTY AND C2c=99; **You have just provided the date you stopped receiving unemployment benefits and reported that you did not collect benefits or have not collected them yet. Please update your response and select only a single response.**

C2b=00

**C2d. Why did you stop receiving unemployment insurance benefits from your claim filed around [UI CLAIM DATE]?**

Select one response

**New Income Sources**

- I was re-employed/ found a job; started a job; or started my own business.....01

**Benefit Restriction Issues**

- My benefits ran out/were exhausted .....02
- I was disqualified .....03
- I received workmen's compensation/had case pending.....04
- I was not eligible for UI in the first place; I was denied benefits.....05
- My eligibility period or benefit year ended; time ran out.....06

**Not Available To Work**

- I had an illness or disability.....07
- I voluntarily dropped out of the labor force/went to school.....08
- I got back my immigration papers/had lost my immigration papers .....09
- I went into the military.....10
- I retired or received social security.....11
- I moved.....12

**Other**

- I had too much trouble dealing with or reaching the UI office .....13
- I did not want unemployment insurance anymore.....14
- Some other reason .....99

(STRING (250))

NO RESPONSE .....M

**SOFT CHECK: IF C2d = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

**IF OTHER SPECIFY (99): What was the reason you stopped receiving unemployment insurance benefits?**

**C3 THROUGH C21 NOT ASKED AT SECOND INTERVIEW**

## SECTION D: JOB SEARCH AND OFFERS

D1 NOT ASKED AT SECOND INTERVIEW

ALL

**D2. Since your last interview in [INT1MONTH], have you applied for a job?**

- Yes..... 1
- No .....0 D4
- NO RESPONSE .....M D4

**SOFT CHECK: IF D2 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D2=01

**D3. Since [INT1 MONTH], did you apply for any jobs that would require you to relocate?**

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF D3 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**D4. Have you received any job offers since [INT1 MONTH]?**

*If you were recalled to your old job, select "yes."*

- Yes.....01
- No .....00 D9
- NO RESPONSE .....M D9

**SOFT CHECK: IF D4 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***



D4=01

D4a. How many job offers have you received since [INT1 MONTH]?

Enter Number of Job Offers Received

(01-10)

NO RESPONSE .....M

**SOFT CHECK: IF D4a = M; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without making changes, click the continue button.***

D4=01

IF D4a=01, "THAT JOB OFFER"; IF D4a GT 01, "ANY OF THOSE JOB OFFERS"

D4b. Did you accept (that job offer/any of those job offers)?

- Yes, job started.....01 D9
- Yes, but job has not started.....02 D5
- No .....00 D5
- I have not decided .....d D5
- NO RESPONSE .....M D5

**SOFT CHECK: IF D4b = M; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without making changes, click the continue button.***

D4b=00,02, D OR M

IF D4a GT 1, "OFFERS "AND DISPLAY SENTENCE IN PARENTHESES AND "BEST".  
IF D4B=01 OR 2, "ACCEPTED" AND "IS" ELSE "RECEIVED" AND "WAS"

**D5. To help us better understand the job market, we'd like to ask a few questions about the job offer(s) you (received/accepted). (If you received more than one job offer, please think about the best job offer you received.) What (was/is) the offered pay rate, including tips, bonuses and commissions for the (best) job offer you (received/accepted).?**

*The best job offer is what that means to you. You can think about things like the salary offered, benefits, location, and other factors that are important to you.*

*Your best estimate is fine.*

*You may use a decimal point in your response, but please do not include commas, dashes or other punctuation.*

Amount	Pay Period
<input type="text"/>	<input type="text"/>
(\$5.00 - \$500,000.00)	▼

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Per hour .....01
- Per day .....07
- Per week.....02
- Once every two weeks .....03
- Twice a month .....04
- Per month .....05
- Per year .....06
- Some other pay period .....99

Specify  (STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF D5 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.**

**IF OTHER SPECIFY (99): The offered pay rate, including tips, bonuses and commissions for the (best) job offer you received ?**

**SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?**

**PER HOUR: >\$50; PER DAY: >\$800; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000**

D4b=02, 00, d OR M

**D5a. How many hours of work per week were included in the job offer?**

*On average--your best estimate is fine.*

Hours per week

D6

(RANGE 1-80)

- Varies.....V
- NO RESPONSE .....M

**SOFT CHECK: IF D5a = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D5a=v, OR m

**D5b. Would you say that job offered less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

*On average--your best estimate is fine.*

*Select one response*

- Less than 20 hours per week .....01
- Between 20 and 29 hours per week .....02
- Between 30 and 34 hours per week .....03
- 35 or more hours per week .....04
- NO RESPONSE .....M

**SOFT CHECK: IF D5b = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D4b=00, M
if D4b=01 or 2, "Are," else "were"

**D6. (Were/Are) any of the following benefits included in that job offer?**

PROGRAMMER: CODE ONE PER ROW

Select one response per row

	YES	NO
a. Health insurance benefits	01 <input type="radio"/>	00 <input type="radio"/>
b. Paid sick days	01 <input type="radio"/>	00 <input type="radio"/>
c. A retirement savings or pension plan	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).  
To continue to the next question without making changes, click the continue button.**

D4b=00, d OR M
IF D4B=01 OR 2, "DOES," ELSE "DID"

**D7. (Did/Does) the job offered require relocation?**

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF D7 = M; Your response to this question is important. Please provide a response and continue.  
To continue to the next question without making changes, click the continue button.**

D4b=00, d or M
IF D4b=d, "IS" AND "HAVE NOT DECIDED WHETHER TO ACCEPT"
IF D4a GT1, "BEST"

**D8. There are many reasons why people sometimes do not accept a job offer. What (was/is) the main reason why you (did not accept/have not decided whether to accept) the (best) job that you were offered?**

COBRA  
C23

(STRING 250)  
NO RESPONSE .....M

**SOFT CHECK: IF D8 = M; Your response to this question is important. Please provide a response and continue.  
To continue to the next question without making changes, click the continue button.**

ALL

**D9. The next questions ask about services you may have received or used at America’s Job Center of California or at another American Job Center. Please include services received in person as well as on-line or by telephone.**

*An American Job Center is what was formerly known as a One-Stop Career Center.*

**Since [INT1 MONTH], have you...**

PROGRAMMER: CODE ONE PER ROW

	CODE ONE PER ROW	
	YES	NO
a. Used a resource room PROGRAMMER:SHOW IN HOVER/LINK: <i>Each American Job Center usually has an area open to anyone, typically called a resource room. In these areas, you can use computers and the Internet to look for a job, and you can get information about specific jobs, different careers, and services available in the community.</i>	01 <input type="radio"/>	00 <input type="radio"/>
b. Attended any workshops PROGRAMMER:SHOW IN HOVER/LINK: <i>A workshop involves a small group of people coming together with a leader or instructor to learn how to do something, like use a computer, write a resume, or conduct a job search.</i>	01 <input type="radio"/>	00 <input type="radio"/>
c. Taken either tests or assessments	01 <input type="radio"/>	00 <input type="radio"/>
d. Attended meetings for either job clubs or job groups PROGRAMMER:SHOW IN HOVER/LINK: <i>These groups involve getting together with other job seekers for support and to talk about job leads and ways to find jobs.</i>	01 <input type="radio"/>	00 <input type="radio"/>
e. Received either career counseling or one-on-one assistance to support you in your job search or training	01 <input type="radio"/>	00 <input type="radio"/>
f. Received labor market information about what occupations were in demand in your local area	01 <input type="radio"/>	00 <input type="radio"/>
g. Received information on education or job training programs	01 <input type="radio"/>	00 <input type="radio"/>
h. Registered with either the Employment Service or your state’s job bank	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).**

***To continue to the next question without making changes, click the continue button.***

ANY OF D9a to D9h = 01

**D10. How useful were the services you received through America’s Job Center of California in helping you to search for a job?**

**Include other American Job Centers if you used one.**

*An American Job Center is what was formerly known as a One-Stop Career Center.*

*Select one response*

- Very useful.....01
- Somewhat useful .....02
- Not very useful.....03
- Not at all useful.....04
- NO RESPONSE .....M

**SOFT CHECK: IF D10 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

IF D4b=01, "INCLUDING THE JOB OFFER YOU ACCEPTED"

**D11. (Including the job offer you accepted), Are you currently working at a job for pay? Please include both part-time and full-time jobs, as well as any self-employment jobs held for pay or profit.**

- Yes.....01 F2
- No .....00
- No, I accepted a job but have not started.....02 D12
- NO RESPONSE .....M

**HARD CHECK: IF D11 = M; Your response to this question is important. Please provide a response and continue.**

PROGRAMMER: IF D1=99 AND D11 NE 01, SKIP TO D15

D11 NE 01 AND D1 NE 99

**D12. Did you look for work last week?**

- Yes.....01 D13
- No .....00 D15
- NO RESPONSE .....M D15

**SOFT CHECK: IF D12 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D12=01

**D13. Below is a list of things people sometimes do when looking for work. Please indicate whether you did any of these things to look for work last week.**

**Last week, did you...**

*An American Job Center is what was formerly known as a One-Stop Career Center.*

PROGRAMMER:SHOW IN HOVER/LINK: *Your responses will be combined with those of others. Your specific responses will not be shared with the Department of Labor or any other agency.*

Select one response per row

	YES	NO
a. Contact either a private employment or placement agency	01 <input type="radio"/>	00 <input type="radio"/>
b. Use services from America's Job Center of California or another American Job Center	01 <input type="radio"/>	00 <input type="radio"/>
c. Contact your former employer	01 <input type="radio"/>	00 <input type="radio"/>
d. Contact friends, relatives or professional associates about job openings	01 <input type="radio"/>	00 <input type="radio"/>
e. Use the internet, including social media sites either to look for or apply for work	01 <input type="radio"/>	00 <input type="radio"/>
f. Answer any want ads in newspapers or other publications	01 <input type="radio"/>	00 <input type="radio"/>
g. Apply directly to places that you might want to work	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).**

***To continue to the next question without making changes, click the continue button.***

D12=01

**D14. About how many hours did you spend looking for work last week?**

*Your best estimate is fine.*

Hours spent looking for work last week E1  
(01-80)

NO RESPONSE .....M

**SOFT CHECK: IF D14 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D14=M

**D14a. Would you say you spent between...**

Select one response

- 1 and 5 hours, .....01
- 6 and 10 hours, .....02
- 11 and 20 hours, .....03
- 21 and 30 hours, .....04
- 31 and 40 hours, OR .....05
- More than 40 hours looking for work last week? .....06
- NO RESPONSE .....M

**SOFT CHECK: IF D14a = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

PROGRAMMER BOX D14A.1  
GO TO E1.

D12=00 OR M

**D15. People have different reasons for not looking for work. What is the main reason that you (have not begun to look for work/did not look for work last week)?**

Please write in your main reason below .....99

(STRING 100)

NO RESPONSE .....M

**SOFT CHECK: IF D15 = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**



## SECTION E: RE-EMPLOYMENT EXPECTATIONS

PROGRAMMER SKIP BOX D15.1  
 IF D11=01 (CURRENTLY WORKING) - GO TO F1.

D11 NE 01  
 IF D15=01, "YOUR NEW JOB"  
 IF D15=04, "BE RECALLED TO YOUR OLD JOB".  
 IF D15=05, "HAVE YOUR WORK HOURS REINSTATED". OTHERWISE, "START A NEW JOB".

**E1. These next questions ask about your outlook on your employment situation. As of today, how many weeks or months do you think it will take you to (start (a/your) new job/be recalled to your old job/have your work hours reinstated)?**

*Your best estimate is fine.*

Number	Period
<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>

PROGRAMMER: USE PERIOD OPTIONS BELOW

- Weeks .....01
- Months .....02
- Years .....03
- NO RESPONSE .....M

Check here if you do not want to work ..... 98 F1

**SOFT CHECK: IF E1 = M; Your response to this question is important. Please provide a response and continue.**  
*To continue to the next question without making changes, click the continue button.*

**SOFT CHECK: IF E1 IS NOT EMPTY AND E1=98; You have just provided a total number of weeks or months and indicated that you do not want to work. Please update your response and select only a single response.**  
*To continue to the next question without making changes, click the continue button.*

E1=M or E1 Per=M

**E1a. Do you think it would take...**

*Your best estimate is fine.*

*Select one response*

- Two weeks or less, .....01
- More than 2 weeks up to 1 month, .....02
- More than 1 month, up to 2 months, .....03
- More than 2 months, up to 3 months,.....04
- More than 3 months, up to 6 months,.....05
- More than 6 months, up to 9 months,.....06
- More than 9 months, up to one year, or .....07
- More than one year? .....08
- I cannot estimate how long it will take .....09
- I do not want to work .....98 F1
- NO RESPONSE .....M

PROGRAMMER BOX E1A.1  
IF D4b=01 or D11=02—ACCEPTED JOB OFFER--SKIP TO F1,  
OTHERWISE CONTINUE TO E2

**SOFT CHECK: IF E1a = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

- E2. When looking for a job, people have different needs and requirements. For these next questions, please suppose someone offered you a job today and think about what is most important to you. For example, you might think about things like salary, work schedule, fringe benefits, location, how interested you are in the work, the costs of taking a job which might include child care and transportation expenses, and other job attributes.**

**Which of the following benefits must be offered by a job for you to take it? Must the job offer adequate...**

PROGRAMMER:SHOW IN HOVER/LINK: *Adequate for your needs.*

PROGRAMMER: CODE ONE PER ROW

*Select one response per row*

	YES	NO
a. Health insurance benefits	01 <input type="radio"/>	00 <input type="radio"/>
b. Paid sick days	01 <input type="radio"/>	00 <input type="radio"/>
c. A retirement savings or pension plan	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).**

***To continue to the next question without making changes, click the continue button.***

**E3. What is the lowest wage or salary you are willing to accept, before deductions, for the type of work you are looking for?**

*You may use a decimal point in your response, but please do not include commas, dashes or other punctuation.*

Amount	Pay Period
<input style="width: 250px; height: 20px;" type="text"/> (\$5.00 - \$500,000.00)	<input style="width: 60px; height: 20px;" type="button" value="▼"/>

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Per hour .....01
- Per day .....07
- Per week.....02
- Once every two weeks .....03
- Twice a month .....04
- Per month .....05
- Per year .....06
- NO RESPONSE .....M

**SOFT CHECK: IF E3 = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

**SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?**

PER HOUR: >\$50; PER DAY: >\$800; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.**

**E3a. And how many hours per week would you expect to work in order to receive this wage or salary?**

*On average--your best estimate is fine.*

<input style="width: 250px; height: 20px;" type="text"/> (RANGE 1-80)	Hours per week ..... E4
--	-------------------------

- Varies.....v
- NO RESPONSE .....M

**SOFT CHECK: IF E3a = M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

E3a=v, d, OR r

**E3b. Would you say that you would expect to work less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

*On average--your best estimate is fine.*

*Select one response*

- Less than 20 hours per week .....01
- Between 20 and 29 hours per week .....02
- Between 30 and 34 hours per week .....03
- 35 or more hours per week.....04
- NO RESPONSE .....M

**SOFT CHECK: IF E3b = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

D11 NE 01

**E4. How likely do you think it is that you will need to relocate for a job that meets your requirements?**

- Very likely .....01
- Somewhat likely.....02
- Somewhat unlikely.....03
- Very unlikely .....04
- NO RESPONSE .....M

**SOFT CHECK: IF E4 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

## SECTION F: RE-EMPLOYMENT

PROGRAMMER: IF INT1 F9 NE 98 FOR INT1 JOBS 1-5, GO TO F1

PROGRAMMER: ASK FS1-FS4 FOR ALL EMPLOYER NAMES FROM INT1 WHERE INT1 F9=98—STILL AT JOB.

PROGRAMMER LOOP BOX FS1.1  
ASK FS1 ACROSS ALL JOBS FIRST, THEN ASK FS1a-FS4 FOR ALL JOBS

INT1 F9=98 FOR ANY JOB

IF MORE THAN ONE EMPLOYER NAME FILLED FROM INT1, SAY "AND AT" [NEWJOB1-NEWJOB5] AT FS1.

**FS1.** In [INT1 DATE] we learned that you were working at [INT1 NEWJOB1 (and at INT1 NEWJOB2 and at INT1 NEWJOB3 and at INT1 NEWJOB4 and at INT1 NEWJOB5)] at that time. Is that correct?

- Yes.....01 FS2  
 No .....00  
NO RESPONSE .....M

**SOFT CHECK: IF FS1=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without providing a response, click the continue button.***

FS1 NE 01

**FS1a.** In [INT1 MONTH YEAR], were you working for [INT1 NEWJOB1-INT1 NEWJOB5]?

- Yes.....01 FS2  
 No .....00 F1  
 Yes, but the name is not correct.....F1 FS1B  
NO RESPONSE .....M

**SOFT CHECK: IF FS1a=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without providing a response, click the continue button.***

FS1A = 02

**FS1b. What (is/are) the correct name(s) of the employer(s) you worked for in [INT1 DATE]?**

PROGRAMMER: REPLACE INT1 EMPLOYER NAME(S) WITH THIS OR THESE EMPLOYER NAME(S) FOR FS2 THROUGH FS4.

(STRING 50)

NO RESPONSE .....M

**SOFT CHECK: IF FS1b=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without providing a response, click the continue button.**

FS1=01 OR FS1A NE00

**FS2. Are you still working at [INT1NEWJOB1-INT1NEWJOB5]?**

PROGRAMMER: IF FS2=01, PREFILL EMPLOYER NAME(S) AT F5 AS INT1NEWJOB1-INT1NEWJOB5.

- Yes .....01 F1
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF FS2=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without providing a response, click the continue button.**

FS2 NE 01

**FS3. On what date did your job at [INT1NEWJOB1-INT1NEWJOB5] end?**

*Your best estimate is fine.*

Verification Box 1  
(1-12) (1-31) (2014 - 2015)

NO RESPONSE ..... M

**SOFT CHECK: IF FS3 = M; Please provide an answer to this question and continue.**  
**To continue to the next question without providing a response, click the continue button.**

FS2 NE 01

**FS4. What was the main reason that your job at [INT1NEWJOB1-INT1NEWJOB5] ended? Was it because...**

You were laid off.....01

PROGRAMMER:SHOW IN HOVER/LINK: (Include: reorganization/downsizing/  
company sold/company moved/company went out of business/plant or facility  
moved or closed/reduction in force or rif'ed/job or position eliminated)

You retired .....02

You were discharged or fired.....03

You quit.....04

Some other reason? .....99

(STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF FS4= M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

D11 NE 01

IF INT1F9=98 FOR ANY JOB, "OTHER" AND "ANY OTHER JOBS BESIDES THE ONE(S) WE JUST DISCUSSED"

**F1. The next questions are about any (other) jobs you may have had since your last interview. Since [INT1 DATE], have you started working (at a job/at any other jobs besides the one(s) we just discussed) for pay? Include both part-time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit, even if you held them for only a short time.**

Yes.....01

No .....00

NO RESPONSE .....M

**SOFT CHECK: IF F1=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without providing a response, click the continue button.**

PROGRAMMER SKIP BOX F1.1  
IF FS2=01 AND F1=00, M, GO TO F14  
IF FS2=01 and F1=01, GO TO F4  
IF FS2=00 AND F1=01, GO TO F4  
IF FS2=00 AND F1=00, GO TO G3.



**F2 NOT ASKED AT SECOND INTERVIEW**

**F3 IS ASKED LATER THIS ROUND**

D11 OR F1=01

IF D11 OR FS2=01, "INCLUDING YOUR CURRENT JOB(S)"

IF FS2=01 FOR GT1 JOB, "JOBS"

**F4. (Including your current job(s)) how many different jobs have you had since your last interview in [INT1 MONTH]?**

*Please include both part time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit.*

PROGRAMMER:SHOW TWO BULLETS BELOW IN HOVER/LINK:

- *If a job that was interrupted by two or more unpaid weeks, count as separate jobs, even if it is with the same employer. If the separation was less than two weeks, count it as one job.*
- *Treat jobs with temporary agencies and self-employed consulting jobs as one job, regardless of the number of assignments.*

Number of jobs

(01-05)

NO RESPONSE .....M

**HARD CHECK: IF F4 = M; You mentioned in a previous question that you are currently working. You just mentioned that you have 0 jobs. Click [here](#) to go back and change your answer about currently working. You may also change your answer below.**

PROGRAMMER LOOP BOX F4.1  
 ALLOW FOR NUMBER OF JOBS REPORTED AT F4  
 ASK F5 ACROSS ALL NEW JOBS FIRST, THEN ASK F6-18 FOR ALL NEW JOBS  
 IF FS2=01 FOR ANY JOB AND F1=01, ASK F14-F17 ABOUT JOBS WHERE FS2=01 FIRST, THEN ASK F6-F18 ABOUT NEW JOBS FROM F5

NEW JOBS ONLY
D11, FS2, OR F1=01
IF FS2 OR F1=01, "OTHER", IF FS2=01, START AT F14

The next questions ask about the jobs you've had since [INT1 MONTH/YEAR]).

**F5. Starting with the first job, please enter the names of all the companies you worked for since [INT1 MONTH].**

PROGRAMMER: THE NUMBER OF JOBS LISTED SHOULD MATCH NUMBER AT F4.

- |  |                            |
|--|----------------------------|
|  | INT2NEWJOB [1] (STRING 50) |
|  | INT2NEWJOB [2] (STRING 50) |
|  | INT2NEWJOB [3] (STRING 50) |
|  | INT2NEWJOB [4] (STRING 50) |
|  | INT2NEWJOB [5] (STRING 50) |

NO RESPONSE .....M

HARD CHECK: IF F5=NO RESPONSE; **Your response to this question is important. Please provide a response and continue. If you have not had [FILL NUMBER AT F4] jobs, please click here to return to that question and update the number of jobs.** PROGRAMMER: PROVIDE LINK TO F4 SO THAT RESPONDENT CAN UPDATE RESPONSE

INT2NEW JOBS ONLY
F1=01

**F6. Please confirm that since [INT1 MONTH] you worked at [FILL F5 NAMES FOR INT2NEWJOBS 1-5]. Is this correct?**

Yes.....01

No, [click here to update the number of jobs](#)

No, [click here to update the job name\(s\)](#)

NO RESPONSE .....M

PROGRAMMER BOX F6.1

PROVIDE LINKS TO RETURN TO F4 AND F5 SO THAT R CAN UPDATE THE NUMBER AND NEWJOB1-NEWJOB5 NAMES.

**SOFT CHECK: IF F6=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without providing a response, click the continue button.***

INT2NEW JOBS ONLY
F1=01

**F6a. Is [INT2NEWJOB1-NEWJOB5] the same employer you worked for in [JOB SEPARATION MONTH, YEAR]?**

Yes.....01

No .....00

NO RESPONSE .....M

**SOFT CHECK: IF F6a=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without providing a response, click the continue button.***



INT2NEW JOBS ONLY
ALL

**F9. On what date did your job at [INT2NEWJOB1-NEWJOB5] end?**

*Your best estimate is fine.*

PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

Month	Day	Year	
<input type="text" value="▼"/>	<input type="text" value="▼"/>	<input type="text" value="▼"/>	F14
(1-12)	(1-31)	(1964-2015)	

Check here if you are still at [EMPLOYER NAME] ..... 98 F11

NO RESPONSE ..... M

**SOFT CHECK: IF F9 MONTH OR F9 YEAR = NO RESPONSE; Please provide an answer to this question and continue.**

**To continue to the next question without providing a response, click the continue button.**

"SOFT CHECK: IF F9 IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."

**HARD CHECK: IF F9 IS NOT EMPTY AND F9=98; You have just provided an end date for your job at [INT2NEWJOB1-INT2NEWJOB5] and indicated that you are still working at [INTNEWJOB1-INT2NEWJOB5]. Please update your response and select only a single response.**

**SOFT CHECK: IF DATE REPORTED IN F9 IS EARLIER THAN THE START DATE REPORTED IN F7: Your end date at [INT2NEWJOB1-NEWJOB5] should come after the date your start date of [fill F7 date].**

**Please update your response and click the continue button.**

**HARD CHECK: IF D11=01 (CURRENTLY WORKING), CHECK THAT AT LEAST ONE OF INT1NEWJOB1-INT1NEWJOB5 FS2=1 (STILL AT THAT JOB) OR AT LEAST ONE OF INT2NEWJOB1-INT2JOB5 F9=98 (STILL AT JOB). IF NO, SAY: Earlier you indicated that you are currently working, but reported an end date for each of your jobs. In order to continue, please select the question that needs to be corrected and update your response.**

PROGRAMMER: SHOW QUESTION AND RESPONSE FOR D11, FS2 (FOR INT1NEWJOB1-INT1NEWJOB5), F9 (FOR NEWJOB 1-NEWJOB5). E.G.:

Question	Response
<input type="radio"/> Are you currently working at a job for pay?	[FILL YES, NO, RESPONSE MISSING]
<input type="radio"/> Are you still working at [INT1NEW JOB1 – INT1NEWJOB5]?	[FILL YES, NO, RESPONSE MISSING]
<input type="radio"/> [NEWJOB1] end date	[FILL F9 DATE FOR NEWJOB1]
<input type="radio"/> [NEWJOB 2] end date	[FILL F9 DATE FOR NEWJOB 2]
<input type="radio"/> [NEWJOB 3] end date	[FILL F9 DATE FOR NEWJOB 3]
<input type="radio"/> [NEWJOB 4] end date	[FILL F9 DATE FOR NEWJOB 4]
<input type="radio"/> [NEWJOB 5] end date	[FILL F9 DATE FOR NEWJOB 5]

INT2NEW JOBS ONLY  
F9 = M or F9= M for Month/Day or Year

**F10. Would you say your job at [INT2NEWJOB1-INT2NEWJOB5] ended...**

*Your best estimate is fine.*

*Select one response*

- Within the past two weeks, .....01
- Between 3 and 4 weeks ago, .....02
- Between 5 and 6 weeks ago, .....03
- Between 7 and 8 weeks ago, or .....04
- More than 8 weeks ago? .....05
- NO RESPONSE .....M

SOFT CHECK: IF F10 = NO RESPONSE; **Please provide an answer to this question and continue.**  
***To continue to the next question without providing a response, click the continue button.***

INT2NEW JOBS ONLY  
F9=98 AND F6A NE 01

**F11. What kind of work do you do or duties do you have at [INT2NEWJOB1-INT2NEWJOB5]?**

*What (is/was) your occupation?*

(STRING 250)

NO RESPONSE .....M

SOFT CHECK: IF F11=NO RESPONSE; **Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without providing a response, click the continue button.***

INT2NEW JOBS ONLY  
F9=98 AND F6A NE 01

**F12. What kind of company is this—what do they make, sell, or do?**

(STRING 250)

NO RESPONSE .....M

SOFT CHECK: IF F12=NO RESPONSE; **Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without providing a response, click the continue button.***

INT2NEW JOBS ONLY
F9=98 AND F6A NE 01

**F13. Are any of the following benefits available to you at [INT2NEWJOB1-INT2NEWJOB3]?**

Select "yes" if the benefits are available, but not used. If the benefits were or will be available to you after a standard probationary period, select "yes", even if not used.

*Select one per row*

	YES	NO
a. Health insurance benefits	01 <input type="radio"/>	00 <input type="radio"/>
b. Paid sick days	01 <input type="radio"/>	00 <input type="radio"/>
c. A retirement savings or pension plan	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).  
To continue to the next question without making changes, click the continue button.**

ALL JOBS
FS2=01 OR F9=DATE OR 98
IF F9=98, "DO" ELSE "DID"

**F14. How many hours per week, including regular overtime hours [do/did] you usually work at [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]?**

*On average. Your best estimate is fine.*

	Hours per week
(01-80)	

- VARIES.....V
- NO RESPONSE .....M

**SOFT CHECK: IF F14=NO RESPONSE; Your response to this question is important. Please provide a response and continue.  
To continue to the next question without providing a response, click the continue button.**

**HARD CHECK: IF F14 IS NOT EMPTY AND F14=v; You have just provided a total number of hours and indicated that the total number of hours varies. Please update your response and select only a single response.**

ALL JOBS
F14=v or M
IF F9=98, "WORK" ELSE "WORKED"

**F15. Would you say you [work/worked] less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week at [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]?**

*On average. Your best estimate is fine.*

*Select one response*

- Less than 20 hours per week .....01
- Between 20 and 29 hours per week .....02
- Between 30 and 34 hours per week .....03
- 35 or more hours per week.....04
- NO RESPONSE .....M

**SOFT CHECK: IF F15=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**



ALL JOBS
FS2=01 OR F9= DATE OR 98
IF F9=98, "IS" ELSE "WAS"

**F16. What [is/was] your usual pay, including tips, bonuses and commissions at [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5] before taxes or other deductions (were/are) taken?**

*Your best estimate is fine.*

*You may use a decimal point in your response, but please do not include commas, dashes or other punctuation.*

Amount	Pay Period	F18
<input style="width: 250px; height: 20px;" type="text"/> (\$5.00 - \$500,000.00)	<input style="width: 60px; height: 20px;" type="text"/> ▼	

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Per hour .....01
- Per day .....07
- Per week .....02
- Once every two weeks .....03
- Twice a month .....04
- Per month .....05
- Per year .....06
- Other .....99

Please write in your usual pay period here.

<input style="width: 250px; height: 20px;" type="text"/>	(STRING 250)
NO RESPONSE .....M	

**SOFT CHECK: IF F16=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without providing a response, click the continue button.***

**SOFT CHECK: IF F16oth=NO RESPONSE; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without providing a response, click the continue button.***

**SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?**  
 PER HOUR: >\$50; PER DAY: >\$800; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.**

ALL JOBS
F16 = M OR F16=M FOR AMOUNT OR PER
IF F9=98, "ARE" ELSE "WERE"

**F17. Please try to estimate your annual pay at [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]. Would you say your annual earnings [are/were]...**

*Select one response*

- Less than \$10,000 per year, .....01
- \$10,000 or more, but less than \$20,000 per year, .....02
- \$20,000 or more but less than \$30,000 per year, .....03
- \$30,000 or more but less than \$40,000 per year, .....04
- \$40,000 or more but less than \$50,000 per year, .....05
- \$50,000 or more but less than \$75,000 per year, .....06
- \$75,000 or more but less than \$100,000 per year, or .....07
- More than \$100,000 per year? .....08
- NO RESPONSE .....M

**SOFT CHECK: IF F17= M; Your response to this question is important. Please provide a response and continue.**  
***To continue to the next question without making changes, click the continue button.***

PROGRAMMER SKIP BOX F17.1  
 IF F9=98, GO TO PROGRAMMER BOX F18.1, ELSE CONTINUE

NEW JOBS

F9 NE 98

**F18. What was the main reason this job at [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]ended? Was it because...**

Select one response

You were laid off .....01

PROGRAMMER:SHOW IN HOVER/LINK: (Include: reorganization/downsizing/  
company sold/company moved/company went out of business/plant or facility  
moved or closed/reduction in force or rif'ed/job or position eliminated)

You retired .....02

You were discharged or fired.....03

You quit.....04

Some other reason? .....99

(STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF F18= M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

PROGRAMMER LOOP BOX F18.1

IF CURRENT LOOP IS FOR INT1NEWJOB1 AND FS2=1 FOR  
INT1NEWJOB2 OR INT1NEWJOB3, GO TO F14 FOR THAT (THOSE)  
JOB(S), IF (LAST INT1NEWJOB OR FS2 NE 1) AND F1=01, GO TO F6a FOR  
INT2NEWJOB1

IF ALL JOBS FROM INT1 AND F5 HAVE BEEN LOOPED, GO TO  
PROGRAMMER SKIP BOX F3.1

PROGRAMMER SKIP BOX F3.1

IF THE SUM OF HOURS AT F14 GE 35 OR F15=04 FOR ANY JOB, GO TO  
G3  
ELSE GO TO F3

ALL JOBS

SUM OF HOURS AT F14 LT 35 OR F15 NE 04 FOR ANY JOB

**F3. Do you want to work a full-time workweek of 35 hours or more per week?**

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF F3 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

## SECTION G: FINANCIAL WELL-BEING

<b>G1, G1a, AND G2 NOT ASKED AT SECOND INTERVIEW</b>
--

ALL
IF INT1 B2 MINUS B4 GT 01, "AND OTHER MEMBERS OF YOUR HOUSEHOLD"
IF INT1 G1a=01 OR INT1 G2=01, "BUT DO NOT INCLUDE YOUR MORTGAGE HERE".

**We understand that many people who become unemployed face difficulty paying their bills and meeting their financial commitments. These next questions are about financial obligations.**

**G3. What is the total amount of debt and loans you (and other members of your household) have currently? Please include automobile loans, student loans, balances on credit cards, medical bills, and personal loans owed to individuals (but do not include your mortgage here).**

*You may use a decimal point in your response, but please do not include commas, dashes or other punctuation.*

***Your best estimate is fine.***

PROGRAMMER: ADD DOLLAR SIGN TO FIELD

(0-999,999)

G5

NO RESPONSE .....M

<b>SOFT CHECK: IF GT \$100,000: You indicated [G3 dollar amount]. Is this correct?</b>
<b>SOFT CHECK: IF G3 = M; Your response to this question is important. Please provide a response and continue.</b>
<b><i>To continue to the next question without making changes, click the continue button.</i></b>
<b>HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Input invalid. Value not in range -99999.99 to 999999.99.</b>

G3=M

**G4. Would you say it was...**

*Select one response*

- Less than \$5,000, .....01
- Between \$5,000 to under \$10,000, .....02
- Between \$10,000 to under \$20,000, .....03
- Between \$20,000 to under \$30,000, .....04
- Between \$30,000 to under \$50,000, .....05
- Between \$50,000 to under \$100,000, or .....06
- More than \$100,000? .....07
- NO RESPONSE .....M

**SOFT CHECK: IF G4 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

IF INT1 B2 MINUS B4 GT 01, "OR OTHER MEMBERS OF YOUR HOUSEHOLD"

**G5. Since [INT1 MONTH], have you (or other members of your household) been 60 or more days late paying any of your bills?**

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF G5 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

IF C2b=03, "ARE", ELSE "WERE"

**G6. Since [INT1 MONTH], how important (are/were) your unemployment insurance payments in helping you meet your financial obligations and avoid financial losses such as the loss of a home or a forced sale or repossession of a car?**

*Select one response*

- Very important .....01
- Somewhat important.....02
- Somewhat unimportant.....03
- Very unimportant .....04
- I did not receive benefits/have not received benefits yet .....N
- NO RESPONSE .....M

**SOFT CHECK: IF G6 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

**G6a. In addition to financial adjustments, people sometimes make adjustments in their eating habits following the loss of a job. Which of the following statements best describes the food eaten in your household since you were interviewed in [INT1 MONTH].**

*Select one response*

- I had enough of the kinds of food I wanted to eat. ....01
- I had enough but not always the kind of food I wanted to eat. ....02
- I sometimes did not have enough to eat. ....03
- I often did not have enough to eat. ....04
- NO RESPONSE .....M

**SOFT CHECK: IF G6a = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**G7 NOT ASKED AT SECOND INTERVIEW**

ALL

**G8. For this next question, please think about savings you could easily access and do not include money you may have in retirement savings accounts. About how much savings do you have now?**

*Please think about savings you could easily access and do not include money you may have had in retirement savings accounts.*

*By easily access we mean money you could retrieve and use quickly. Your best estimate is fine.*

*Select one response*

- Less than \$5,000 .....01
- \$5,000 to under \$10,000 .....02
- \$10,000 to under \$15,000 .....03
- \$15,000 to under \$20,000 .....04
- More than \$20,000 .....05
- NO RESPONSE .....M

**SOFT CHECK: IF G8 = M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

INT1 G7a, INT1 G7b, INT1 G7c, INT1 G7d, INT1 G7e, OR INT1 G7f = 01

IF INT1 B2 MINUS B4 GT 01, "OR ANYONE ELSE IN YOUR HOUSEHOLD"

**G9. Since [INT1 MONTH], did you (or anyone else in your household)...**

PROGRAMMER: CODE ONE PER ROW

*Select one response per row*

	YES	NO
a. (INT1G7a = 01) Withdraw money from savings accounts	01 <input type="radio"/>	00 <input type="radio"/>
b. (INT1G7b = 01) Access cash from credit card accounts	01 <input type="radio"/>	00 <input type="radio"/>
c. (INT1G7c= 01) Access funds from a home equity line of credit or from investment accounts such as certificates of deposits, money market accounts, stocks, or bonds	01 <input type="radio"/>	00 <input type="radio"/>
d. (INT1G7d=01) Make an early withdrawal from a retirement savings investment account such as a 401(k), 403(b), or IRA	01 <input type="radio"/>	00 <input type="radio"/>
e. (INT1G7e=01) Take early retirement to get benefits from a pension plan	01 <input type="radio"/>	00 <input type="radio"/>
f. (INT1G7f=01 or INT1G1 = 01 or 02) Lose an asset that you owned or were leasing such as a car or truck, had your home foreclosed on, or been evicted	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).**

***To continue to the next question without making changes, click the continue button.***



**G10 THROUGH G14b NOT ASKED AT SECOND INTERVIEW**

INT1 B2 MINUS B4 GT 01

**G15. For these next questions about finances and income support, please answer in terms of what is happening *now*. Is anyone (else) in your household now receiving unemployment insurance compensation benefits? Please do not include your benefits here.**

*Please do not include your unemployment insurance compensation benefits here.*

- Yes.....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF G15=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

ALL

IF INT1 B2 MINUS B4 GT1, "OR ANYONE IN YOUR HOUSEHOLD" FOR A, B, AND C  
IF INT1 B2 GT1, "OR ANYONE ELSE IN YOUR HOUSEHOLD" FOR D AND E

**G16. Are you (or anyone else in your household) now receiving...**

PROGRAMMER: CODE ONE PER ROW

*Select one response per row*

	YES	NO
a. Food Stamp or SNAP benefits such as CalFresh?	01 <input type="radio"/>	00 <input type="radio"/>
b. Welfare benefits such as CALWORKS (California Work Opportunity and Responsibility to KIDS) or General Assistance	01 <input type="radio"/>	00 <input type="radio"/>
c. Social Security or Pension benefits	01 <input type="radio"/>	00 <input type="radio"/>
d. SSI, SSDI, or other disability benefits?	01 <input type="radio"/>	00 <input type="radio"/>
e. Medicaid or MediCal	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).**

***To continue to the next question without making changes, click the continue button.***

INT1B1=01 or INT1B3=01,02, 03 or 04

IF INT1 B1=01, FILL "SPOUSE", IF B3=01 OR 04, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND".  
IF B3=03, FILL "GIRLFRIEND"

**G17. On average, how many hours per week does your (spouse/partner/boyfriend/girlfriend) usually work now?**

Hours per week

(1-80)

No longer in household.....00

NO RESPONSE .....M G11

**SOFT CHECK: IF G17=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**SOFT CHECK: IF LT 10 OR GT 80: You indicated [G17 hour amount]. Is this correct?**

INT1 B2 MINUS B4 GT 01

**G18. Since [INT1 MONTH], did anyone else in your household besides you begin working or begin working more hours?**

Yes.....01

No .....00

NO RESPONSE .....M

**SOFT CHECK: IF G18=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

## SECTION H: CUSTOMER SATISFACTION

ALL

**HS1. This section asks about your satisfaction with the unemployment insurance program..**

**Overall, how satisfied or dissatisfied are you with your experience with the unemployment insurance program?**

*Select one response*

- Very satisfied .....01
- Somewhat satisfied .....02
- Somewhat dissatisfied .....03
- Very dissatisfied .....04
- NO RESPONSE .....M

**SOFT CHECK: IF HS1=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**H1 NOT ASKED AT SECOND INTERVIEW**

**H2a-H2d NOT ASKED AT SECOND INTERVIEW**

ALL

**H2e. How satisfied or dissatisfied are you with the speed or timeliness of receiving your benefit checks or deposits?**

*Select one response*

- Very satisfied .....01
- Somewhat satisfied .....02
- Somewhat dissatisfied .....03
- Very dissatisfied .....04
- NO RESPONSE .....M

**SOFT CHECK: IF H1=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

**H3 AND H4 NOT ASKED AT SECOND INTERVIEW**

## SECTION I: CLOSING AND CONTACT INFORMATION

ALL

FILL WITH CONTACT INFO FROM SAMPLE LOAD OR FROM INT112, IF UPDATED.

- I1. PROGRAMMER: IF WE HAVE NAME, ADDRESS, AND PHONE NUMBER FROM THE FIRST INTERVIEW, DISPLAY THAT ADDRESS, AND PHONE NUMBER.

**That was the last survey question. Please verify your current mailing information so that we can send your check for \$30. Is your name, current address and phone number [FILL FROM I1 in INT1]?**

**NAME**

**ADDRESS 1**

**ADDRESS 2**

**PHONE:**

*Please include an apartment number, if applicable.*

*Select one response*

- Yes, all of the information is correct .....00 IS2a
- No, I need to update the information .....01
- NO RESPONSE .....M

HARD CHECK: IF I1=M; **Please verify your contact information so we can send your payment.**

**12. UPDATE INFORMATION BELOW**

**Please update your name, current mailing address and phone number below.**

First Name:  (STRING 20)

Middle Initial:  (STRING 01)

Last Name:  (STRING 30)

Mailing Address 1  (STRING 60)

Mailing Address 2  (STRING 60)

Apartment #:  (STRING 10)

City:  (STRING 20)

State:  (STRING 2)

Zip:  (STRING 9)

Phone Number:    (STRING 10)

NO RESPONSE .....M

**HARD CHECK: IF MAILING ADDRESS 1 IS MISSING; Please enter your mailing address so we can send your payment.**

**HARD CHECK: IF CITY IS MISSING; Please enter your city so we can send your payment**

**HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; The phone number should be 10 digits. Please correct the number below.**

PROGRAMMER SKIP BOX IS2a  
If INT1 I2b NE ANSWER, SKIP TO I2B

INT1 I2b = ANSWER

**IS2a.** I also need to confirm some additional contact information in case we need to reach you in the future. Let me remind you that all of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used only if we need to follow up with you for any reason. Is your cell phone number [FILL INT1 I2b]?

- Yes.....01
- No .....00 I2b
- NO RESPONSE .....M I2b

**SOFT CHECK:** IF IS2a=M; **Your response to this question is important. Please provide a response and continue.**  
**To continue to the next question without making changes, click the continue button.**

INT1 I2b NE ANSWER OR IS2A NE 01

IF INT1 I2b NE ANSWER, FILL TEXT IN PARENTHESES

**I2b.** (I also need to confirm some additional contact information in case we need to reach you in the future. Let me remind you that all of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used only if we need to follow up with you for any reason.) **What is your cell phone number?**

Check here if you don't have a cell phone

Phone number

NO RESPONSE .....M

**HARD CHECK:** IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; **The phone number should be 10 digits. Please correct the number below.**

**SOFT CHECK:** IF I2b=M; **Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

PROGRAMMER SKIP BOX IS3  
If INT1 I4 NE ANSWER, SKIP TO I4

INT1 I4 = ANSWER

**IS3. Is your email address [FILL INT1 I4]?**

- Yes.....01 I5
- No .....00 I4
- NO RESPONSE .....M I4

**SOFT CHECK: IF IS3=M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

INT1 I4 NE ANSWER OR IS3 NE 01

**I4. What is your email address?**

E-Mail  (STRING 50)

Check here if you don't have an email address

NO RESPONSE .....M

**HARD CHECK: IF E-MAIL DOES NOT HAVE A "@" OR "."; Please enter a valid e-mail address.**

**SOFT CHECK: IF I4=M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

ALL

**I5. We will mail the check for \$30 to you at [fill ADDRESS] within the next two weeks. What is the best way to contact you in case we need to follow up?**

PROGRAMMER: IF I4 = VALID, INCLUDE "EMAIL". IF I2B = VALID, INCLUDE "A PHONE CALL TO YOUR CELL PHONE", "A TEXT MESSAGE TO YOUR CELL PHONE".

Select one response

- Email.....1
- Call to home phone .....2
- Call to cell phone .....3
- Text message to cell phone.....4
- Regular mail.....5
- NO RESPONSE .....M

INT1CONTACT1 PROVIDED

**I5S.** In case you move and we need to follow up with you for any reason we would like to have the name, address, and phone number of two people who do not live with you who will know how to reach you. We would only contact these persons if we have trouble getting in touch with you directly.

In [FILL INT1 MONTH] you provided contact information for [FILL INT1 CONTACT 1 NAME at ADDRESS AND PHONE]. Will this information still help us to reach you if we have trouble?

- Yes, that information is still accurate .....01 I9S
- No, the information is incorrect or has changed .....02
- NO RESPONSE .....M

**SOFT CHECK: IF I5=M; Your response to this question is important. Please provide a response and continue.**

***To continue to the next question without making changes, click the continue button.***

INT1 CONTACT 1 NOT PROVIDED OR I5S NE 01

IF INT1 CONTACT 1 IS MISSING, FILL TEXT IN PARENTHESES

**I5a.** (In case you move and we need to follow up with you for any reason we would like to have the name, address, and phone number of two people who do not live with you who will know how to reach you. We would only contact these persons if we have trouble getting in touch with you directly.)

**What is your first contact person's name?**

First Name:  (STRING 20)

Middle Initial:  (STRING 01)

Last Name:  (STRING 30)

NO FIRST CONTACT AVAILABLE .....00 Thanks

NO RESPONSE .....M Thanks.

**SOFT CHECK: IF I5S=M; It is important you provide at least one person to help us reach you in the future.**

***If there is no one who will know how to contact you, click the continue button.***



I5S NE 00

**16. What is [FIRST NAME FROM I5S]'s address?**

*Please include an apartment number, if applicable.*

Street Address 1:  (STRING 60)

Street Address 2:  (STRING 60)

Apartment #:  (STRING 10)

City:  (STRING 20)

State:  (STRING 2)

Zip:  (STRING 9)

NO RESPONSE .....M

**SOFT CHECK: IF CITY AND STATE ARE MISSING; Please enter just the city and state if you can. To continue to the next question, click the "next" button below.**

**SOFT CHECK: IF I6=M; Your response to this question is important. Please provide a response and continue.**

To continue to the next question without making changes, click the continue button.

I5S NE 00

**17. What is [NAME FROM I5S]'s phone number?**

Phone number

NO RESPONSE .....M

**SOFT CHECK: IF I7=M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

**HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; The phone number should be 10 digits. Please correct the number below.**

**18. How is [NAME FROM I5S] related to you?**

CODE ONE ONLY

Select one response

- Spouse/partner/boyfriend/girlfriend .....01
- Mother.....02
- Father .....03
- Son or daughter .....04
- Grandparent.....05
- Brother/sister .....06
- Aunt/uncle.....07
- Other relative .....08
- Friend.....09
- Not related .....10
- NO RESPONSE .....M

**SOFT CHECK: IF I8=M; Your response to this question is important. Please provide a response and continue.**

To continue to the next question without making changes, click the continue button.

**19S. You also provided contact information for [FILL INT1 CONTACT 2 NAME at ADDRESS AND PHONE] at that time. Will this information still help us to reach you if we have trouble??**

- Yes, that information is still accurate .....01 THANKS
- No, the information is incorrect or has changed.....02
- NO RESPONSE .....M

**SOFT CHECK: IF I9S=M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

INT1 CONTACT 1 NOT PROVIDED OR I9S NE 00

19. What is your second contact person's name?

First Name:  (STRING 20)

Middle Initial:  (STRING 01)

Last Name:  (STRING 30)

NO SECOND CONTACT AVAILABLE .....00 Thanks

NO RESPONSE .....M Thanks

SOFT CHECK: IF I9=M; It is important you provide at least one person to help us reach you in the future.

If there is no one else who will know how to contact you, click the continue button.

I9S NE 00

10. What is [SECOND NAME FROM I9]'s address?

Street Address 1:  (STRING 60)

Street Address 2:  (STRING 60)

Apartment #:  (STRING 10)

City:  (STRING 20)

State:  (STRING 2)

Zip:  (STRING 9)

NO RESPONSE .....M

SOFT CHECK: IF CITY AND STATE ARE MISSING; Please enter just the city and state if you can.

To continue to the next question, click the "next" button below.

SOFT CHECK: IF I10=M; Your response to this question is important. Please provide a response and continue.

To continue to the next question without making changes, click the continue button.

I9S NE 00

11. What is [NAME FROM I9]'s phone number?

Phone number

NO RESPONSE .....M

SOFT CHECK: IF I11=M; Your response to this question is important. Please provide a response and continue.

To continue to the next question without making changes, click the continue button.

HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; The phone number should be 10 digits. Please correct the number below.

**I12. How is [NAME FROM I9] related to you?**

*Select one response*

- Spouse/partner/boyfriend/girlfriend .....01
- Mother.....02
- Father .....03
- Son or daughter .....04
- Grandparent.....05
- Brother/sister .....06
- Aunt/uncle.....07
- Other relative .....08
- Friend.....09
- Not related .....10
- NO RESPONSE .....M

**SOFT CHECK: IF I12=M; Your response to this question is important. Please provide a response and continue.**

**To continue to the next question without making changes, click the continue button.**

ALL

**THANKS. Thank you. We really appreciate you taking the time to complete the second survey as part of this important study. We will be mailing you a check for \$30 within the next two weeks. Thanks again and best wishes.**

**Bienvenido a  
la Encuesta Longitudinal  
de  
Beneficiarios del Seguro por Desempleo  
Piloto en California  
(LSUI-CA)  
Segunda Entrevista**

*Current Date*

**Auspiciada por:  
Departamento de Trabajo de Los Estados Unidos**

**Realizada por:  
Mathematica Policy Research**

**Para empezar la encuesta, refiérase a la carta que recibió para encontrar su Nombre de Usuario y Contraseña. Escriba su Nombre de Usuario y Contraseña en los espacios de abajo, luego haga clic en el botón "Siguiete". Si no tiene su Nombre de Usuario y Contraseña, por favor llame al 1-800-951-7357, o envíe un correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).**

Nombre de Usuario:       Contraseña:        **Siguiete**

*Según la Ley de Simplificación de Trámites Administrativos del 1995, ninguna persona está obligada a responder a una recopilación de información a menos que tal recopilación tenga a la vista un número de control vigente de OMB. El número de control vigente de OMB por esta recopilación de información es 1290-0009. El tiempo necesario para completar esta recopilación de información se estima en un promedio de 25 minutos por entrevistado, incluyendo el tiempo para revisar instrucciones, buscar fuentes de datos existentes, reunir y mantener los datos necesarios, y completar y revisar la recopilación de información. Envíe comentarios acerca de esta estimación, o cualquier aspecto de este recopilación de información, incluyendo sugerencias para reducir esta carga a: U.S. Department of Labor, Rm. S4231, 200 Constitution Ave., NW, Washington, DC 20210.*

**SECTION A: CASE MANAGEMENT**

**PROGRAMMER: IF THE SURVEY IS TERMINATED PRIOR TO COMPLETION, DISPLAY THE FOLLOWING MESSAGE:**

**Usted ha elegido abandonar la encuesta sin completar. Gracias por sus respuestas hasta aquí. Para completar la encuesta, conéctese otra vez usando el mismo Nombre de Usuario y contraseña.**

ALL

**INTRODUCCIÓN**

Bienvenido nuevamente a la Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo – Piloto en California (LSUI-CA por sus siglas en inglés). Como tal vez recuerde el Departamento de Trabajo de los Estados Unidos (DOL), está auspiciando este estudio especial para aprender más acerca de las experiencias de las personas que solicitaron beneficios de seguro por desempleo (UI, por sus siglas en inglés). El estudio está siendo llevado a cabo por Mathematica Policy Research, una empresa independiente de estudios investigativos, de parte del DOL. Como parte de este importante estudio, Mathematica encuestará a personas que han solicitado beneficios UI en su estado. Usted ha sido seleccionado(a) estadísticamente de entre las personas que recientemente presentaron reclamos para beneficios UI para representar beneficiarios de UI en su estado. Su participación es voluntaria, pero como no puede ser sustituido por otra persona, necesitamos que usted complete esta importante encuesta. Aun si no cobró, o ya no cobra beneficios UI, se necesita su participación.

Por favor, complete la encuesta lo más pronto posible. Completarla encuesta llevará unos 25 minutos. Cualquier información que recolectemos de usted se usará sólo para propósitos de estudios investigativos, y se mantendrá privada hasta el nivel que permita la ley.

Como participante en el LSUI, usted ya ha completado una encuesta. En este momento se le pide que complete su segunda encuesta, y después de completarla, usted recibirá \$30.

Si tiene preguntas o prefiere completar la encuesta por teléfono, por favor llame al 1-800-951-7357 libre de cargos para hablar con un entrevistador, o envíe un correo electrónico a [LSUI-CAsurvey@mathematica-mpr.com](mailto:LSUI-CAsurvey@mathematica-mpr.com). También puede contactar a la directora de la encuesta Alicia Leonard al 609 945-3350.

ALL

**A30. Por favor, confirme que su nombre es correcto tal como aparece abajo.**

[FILL FIRST] [FILL MIDDLE] [FILL LAST]

- Sí mi nombre es correcto como aparece ..... 1 A32
- No, mi nombre está mal escrito o ha cambiado ..... 2 A31

**HARD CHECK: IFA30 = NO RESPONSE; Por favor provea una respuesta a esta pregunta y siga.**

A30 = 2

**A31. Por favor, escriba su nombre correcto abajo.**

PROGRAMMER: FILL FIELDS WITH PRELOADED NAME DATA

First name

(STRING 20)

Middle initial

(STRING 01)

Last name

(STRING 30)

HARD CHECK: IF A31\_FirstName = NO RESPONSE; **Por favor escriba su nombre correctamente.**

HARD CHECK: IF A31\_LastName = NO RESPONSE **Por favor escriba su apellido correctamente.**

ALL

**A32. ¿Vive en California ahora?**

<i>State_Ask</i>	YES .....	01	A34
	NO .....	00	
	NO RESPONSE .....	M	

SOFT CHECK: IF A32 = M; **Por favor provea una respuesta a esta pregunta y siga. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

A32=00 or M

**A33. ¿En qué estado está [usted/él/ella] viviendo ahora?**

*State* *Por favor anote sólo las iniciales de su estado*

(STRING 2)

NO RESPONSE .....

HARD CHECK: IF A33 = NO RESPONSE;. **Por favor provea el estado donde vive ahora**

ALL

**A34. ¿Cuál es su fecha de nacimiento?**

PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

Mes	Día	Año
<input type="text" value="▼"/>	<input type="text" value="▼"/>	<input type="text" value="▼"/>

(1-12) (1-31) (1934 - 2009) Verification Box 1

NO RESPONSE ..... M A35

**SOFT CHECK: IF A34 = M; Por favor provea una respuesta a esta pregunta y siga.  
Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**SOFT CHECK: IF A34 DOB CONVERTS TO LESS THAN 18 YEARS OF AGE; Usted indicó que tiene menos de 18 años. ¿Es correcto?  
Si esto es correcto, continúe a la siguiente pregunta seleccionando el botón "Siguiente".  
Si esto no es correcto, corrija su fecha de nacimiento y seleccione el botón "Siguiente" para continuar.**

A34=M

**A35. ¿Qué edad tiene usted?**

NO RESPONSE ..... M

**SOFT CHECK: IF A35 = M; Por favor provea una respuesta a esta pregunta y siga.  
Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

PROGRAMMER VERIFICATION BOX A35.1  
SET DOB\_VERIFY:  
IF A34 DOB MATCHES PRELOADED DOB OR A35 CONVERTS TO PRELOADED DOB, SET DOB\_VERIFY = 1 AND SKIP TO PROGRAMMER VERIFICATION BOX A37.1  
;  
IF A34 = M AND A35=M; OR A34 DOB AND A35 AGE DOES NOT MATCH PRELOADED DOB, SET DOB\_VERIFY = 0 AND CONTINUE TO A37.



DOB\_VERIFY = 0 (DOB DOES NOT MATCH OR IS MISSING)

**A37. ¿Cuáles son los 4 últimos dígitos de su Número de Seguro Social?**

(0000-9999)

NO RESPONSE ..... M

**SOFT CHECK: IF A37 = M; Por favor provea una respuesta a esta pregunta y siga.  
Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**HARD CHECK: IF A37= LT OR GT 4 DIGITS. Por favor provea sólo 4 los últimos dígitos de su  
Número de Seguro Social.**

PROGRAMMER VERIFICATION BOX A37.1

SET SSN\_VERIFY:

IF A37 SSN MATCHES PRELOADED DOB, SET SSN\_VERIFY = 1;

IF A37= M OR A37 SSN DOES NOT MATCH PRELOADED DOB, SET SSN\_VERIFY = 0;

ALL RESPONSES CONTINUE TO BOX A37.2.

PROGRAMMER VERIFICATION BOX A37.2

IF DOB\_VERIFY = 1 OR SSN\_VERIFY = 1, GO TO B7;

IF DOB\_VERIFY = 0 AND SSN\_VERIFY = 0, CONTINUE TO A41b;

(NAME\_VERIFY = 1 AND (DOB\_VERIFY = 0 AND SSN\_VERIFY = 0)) OR NAME\_VERIFY = 0

**A41b. Es posible que haya un problema con nuestros datos. Un representante de Mathematica le llamará para verificar nuestra información.**

PROGRAMMER: DISPLAY THE FOLLOWING QUESTIONS ON THE SAME SCREEN.

PROGRAMMER: DROPDOWN OPTIONS INCLUDE: En cualquier momento, Mañanas entre semana, Tardes entre semana, Noches entre semana, Mañanas durante fin de semana; Tardes durante fin de semana, Noches durante fin de semana

**Por favor provea el mejor número de teléfono al que se le puede contactar.**

Check here if you cannot provide a phone number..... 1

**Por favor seleccione abajo la mejor hora para contactarle.**

▼

**Por favor escriba su dirección de correo electrónico abajo.**

Marque aquí si no tiene dirección de correo electrónico..... 1

**SOFT CHECK: IF A41b\_phone = NO RESPONSE; Por favor provea un número de teléfono para que podamos ayudarlo a completar la encuesta. Si no puede proveer un número de teléfono, por favor marque la cajilla, y llame al 1-800-951-7357 para hablar con un entrevistador.**

PROGRAMMER VERIFICATION BOX A41B.1  
SEND CASE TO SUPERVISOR REVIEW.  
PROVIDE INFORMATION COLLECTED AT A41B INTO FILE PRODUCED IN OVERNIGHT  
FOR PROJECT TEAM REVIEW

## **PREGUNTAS FRECUENTES (FAQs)**

PROGRAMMER: ALLOW R TO VIEW FAQs AT ANY TIME.

### ***Acerca del Estudio***

#### **Quién, o qué agencia está auspiciando el estudio?**

El estudio está siendo auspiciado por el Departamento de Trabajo de los Estados Unidos y ha sido aprobado por la Oficina de Administración y Presupuestos de los Estados Unidos (OMB) bajo el número de control de OMB 1290-0009. Sin esta aprobación no podríamos llevar a cabo el estudio.

#### **¿Quién está llevando a cabo el estudio?**

Mathematica, una empresa independiente de estudios investigativos, está llevando a cabo el estudio de parte del Departamento de Trabajo de los Estados Unidos. Mathematica tiene más de 40 años de experiencia en investigación de políticas sociales y evaluación de programas. Puede aprender más acerca de Mathematica visitando nuestro sitio web en [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

#### **¿Cuál es el propósito del estudio?**

Este estudio es para entender las modificaciones que las personas hacen después de encontrarse desempleadas o con sus horas de trabajo reducidas y solicitan beneficios de seguro por desempleo (UI, por sus siglas en inglés). Esta información ayudará a los formuladores de políticas sociales a evaluar qué tan bien el programa UI está sirviendo a los trabajadores del país, y a mejorarlo para cumplir mejor con sus necesidades.

#### **¿Qué es EDD?**

EDD son las siglas en inglés del Departamento de Desarrollo del Empleo de California - generalmente conocido como EDD. Es la agencia que administra el programa de Seguro por Desempleo de California.

#### **¿Quién es elegible para participar en el estudio?**

Las personas que completaron la primera encuesta son elegibles para el estudio. Estas son personas en su estado quienes hayan solicitado los beneficios del seguro de desempleo (UI, por sus siglas en inglés), al mismo tiempo y de la misma área geográfica que usted. Debe ser invitado para participar.

#### **¿Por qué debo participar?**

Participar en el estudio le da una oportunidad para compartir sus experiencias con el programa de seguro por desempleo (UI, por sus siglas en inglés). Esta información ayudará a los formuladores de políticas sociales a evaluar qué tan bien el programa UI está sirviendo a los trabajadores del país, y a refinarlo para cumplir mejor con sus necesidades.

#### **¿Cómo obtuvieron mi nombre?**

Estamos contactándole porque completó la primera encuesta a principios de esta primavera.

## ***Completar la Encuesta***

### **¿Se mantendrán privadas mis respuestas?**

Sí. Toda la información que recolectamos en la encuesta se mantendrá privada hasta el nivel que permita la ley federal y se usará sólo para propósitos de estudios investigativos. Sus respuestas se combinarán con las de otras personas y su nombre nunca se usará en informes de resultados del estudio. Sus respuestas a preguntas no afectarán su elegibilidad para ningún programa público, incluso beneficios de seguro por desempleo (UI, por sus siglas en inglés).

### **¿Cuánto tiempo llevará esto?**

La duración de la entrevista es diferente para diferentes personas, pero generalmente lleva unos 25 minutos.

### **¿A quién puedo contactar para obtener más información?**

Para más información acerca del estudio, puede visitar el sitio web del Departamento del Trabajo de los Estados Unidos <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. Para preguntas acerca de la encuesta, puede llamar a la directora de la encuesta en Mathematica, Alicia Leonard al (609)-945-3350..

### **¿Qué pasa si no tengo acceso a una computadora?**

Si no tiene acceso a una computadora, puede completar la encuesta por teléfono con un entrevistador. Por favor llame a Mathematica libre de cargos al 1-800-951-7357 para completar su encuesta.

## ***Preguntas sobre pago***

### **¿Cómo puedo recibir el incentivo máximo por participar?**

Puede recibir el incentivo máximo de \$60 si completa las encuestas usando el Internet o llamando para completar la encuesta con un entrevistador de Mathematica. Si no usa el Internet para completar la encuesta, y un entrevistador de Mathematica le llama para completar la encuesta, usted recibirá \$20 por cada encuesta que completa.

SECTION B: DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS

B1 THROUGH B6 NOT ASKED AT SECOND INTERVIEW

ALL

**B7. En general, ¿diría usted que su salud es excelente, buena, regular, o pobre?**

*Seleccione una respuesta*

- Excelente .....01
- Buena .....02
- Regular .....03
- Pobre .....04
- NO RESPONSE .....M

**SOFT CHECK: IF B7 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

**SECTION C: UNEMPLOYMENT INSURANCE RECEIPT**

**SECTION C NOT ASKED AT SECOND INTERVIEW, EXCEPT C2b, C2c, C2d**

ALL

**C2b. ¿Está usted actualmente recibiendo beneficios de seguro por desempleo?**

*Si no está cobrando beneficios de seguro por desempleo actualmente, ¿espera cobrarlos por este reclamo?*

- Sí, estoy cobrando beneficios actualmente.....01 D2
- No, pero espero cobrar beneficios .....02 D2
- No he recibido beneficios de su reclamo y no espero recibirlos .....03 STATUS 380
- No, empecé a cobrar beneficios, pero dejé de cobrarlos.....00 C2C
- NO RESPONSE .....M D2

**SOFT CHECK: IF C2b = M;. Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

C2b=00

**C2c. ¿Cuándo dejó de recibir beneficios de seguro por desempleo?**

1.

Month Day Year  
(01-12) (01-31) (2014-2016)

NO RESPONSE .....M

**SOFT CHECK: IF C2c = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

**SOFT CHECK: IF C2C IS PRIOR TO THE UI CLAIM DATE SAY: Por favor, provea una fecha que es después de la fecha en que solicitó beneficios en, o cerca del [FILL UI Claim Date].**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

**"SOFT CHECK: IF C2C IS AFTER INTERVIEW DATE SAY: Por favor provea una fecha que es antes de a la fecha de hoy.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

**HARD CHECK: IF C2c IS NOT EMPTY AND C2c=99; Acaba de proveer la fecha en que dejó de cobrar beneficios por desempleo y dijo que no cobró beneficios o aun no los ha cobrado. Por favor actualice su respuesta, y seleccione sólo una respuesta.**

C2b=00

**C2d. ¿Por qué dejó usted de recibir beneficios de seguro por desempleo de su solicitud de alrededor del [UI CLAIM DATE]?**

*Seleccione una respuesta*

**Nuevas Fuentes de Ingresos**

- Fui reemplado / conseguí un trabajo; empecé un trabajo, o comencé mi propio negocio .....01

**Asuntos de Limitaciones de Beneficios**

- Mis beneficios se acabaron/ se agotaron .....02
- Me descalificaron .....03
- Recibí indemnización de trabajadores/tenía caso pendiente .....04
- No fui elegible para UI en primer lugar; me negaron beneficios .....05
- Mi período de elegibilidad o año de beneficios se terminó/ el tiempo se acabó .....06

**No disponible para trabajar**

- Tenía una enfermedad o incapacidad .....07
- Voluntariamente dejé la fuerza de trabajo/fui a la escuela. ....08
- Recibí de vuelta mis documentos de inmigración/ había perdido mis documentos de inmigración .....09
- Entré en las fuerzas armadas .....10
- Me jubilé o recibí seguro social .....11
- Me mudé .....12

**Otra**

- Tenía demasiada dificultad tratando con o contactando la oficina de UI .....13
- Ya no quería seguro por desempleo .....14
- Alguna otra razón .....99

(STRING (250))

NO RESPONSE .....M

**SOFT CHECK: IF C2d = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**IF OTHER SPECIFY (99): ¿Cuál fue la razón por la que usted dejó de recibir beneficios de seguro por desempleo?**

**C3 THROUGH C21 NOT ASKED AT SECOND INTERVIEW**

SECTION D: JOB SEARCH AND OFFERS

D1 NOT ASKED AT SECOND INTERVIEW

ALL

D2. Desde su última encuesta en [INT1MONTH], ¿ha solicitado usted un trabajo?

- Sí ..... 1
- No ..... 0 D4
- NO RESPONSE ..... M D4

SOFT CHECK: IF D2 = M Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

D2=01

D3. Desde [INT1 MONTH], ¿ha solicitado algún trabajo que requeriría que usted se reubique o mude?

- Yes ..... 01
- No ..... 00
- NO RESPONSE ..... M

SOFT CHECK: IF D3 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

ALL

D4. ¿Ha recibido alguna oferta de trabajo desde [INT1 MONTH]?

SI FUE LLAMADO DE VUELTA A SU TRABAJO DE ANTES,  
SELECCIONE "SÍ"

- Sí ..... 01
- No ..... 00 D9
- NO RESPONSE ..... M D9

SOFT CHECK: IF D4 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".



D4=01

**D4a. ¿Cuántas ofertas de trabajo ha recibido usted desde [INT1 MONTH]?**

Escriba el número de ofertas de trabajo recibidas  
(01-10)

NO RESPONSE ..... M

**SOFT CHECK: IF D4a = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

D4=01

IF D4a=01, "esa oferta de trabajo"; IF D4a GT 01, "alguna de esas ofertas de trabajo"

**D4b. ¿Aceptó usted (esa oferta de trabajo / alguna de esas ofertas de trabajo)?**

- Sí, el trabajo empezó.....01 D9
- Sí, pero el trabajo no ha empezado .....02 D5
- No .....00 D5
- No he decidido..... d D5
- NO RESPONSE ..... M D5

**SOFT CHECK: IF D4b = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

D4b=00,02, D OR M

IF D4a GT 1, "OFERTAS "AND DISPLAY SENTENCE IN PARENTHESES AND " MEJOR".  
IF D4B=01 OR 2, "ACEPTÓ" AND "ES", ELSE "RECIBIÓ" AND "FUE"

**D5. Para ayudarnos a entender mejor el mercado de trabajo, quisiéramos hacerle unas preguntas acerca de la(s) oferta(s) de trabajo que (recibió/aceptó). (Si recibió más de una oferta de trabajo, por favor piense en la mejor oferta de trabajo que recibió). ¿Cuál (fue/es) el pago ofrecido, incluyendo propinas, primas, y comisiones de la (mejor) oferta de trabajo que (recibió/aceptó)?**

*La mejor oferta de trabajo es lo que eso signifique para usted. Puede pensar en cosas como el sueldo ofrecido, beneficios, lugar, y otros factores que son importantes para usted.*

*Su mejor estimación está bien*

*Puede usar decimales en su respuesta, pero por favor no incluya comas, rayas, ni otra puntuación en su respuesta.*

Cantidad

Período de pago

(\$5.00 - \$500,000.00)

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Por hora .....01
  - Por día .....07
  - Por semana .....02
  - Cada dos semanas.....03
  - Dos veces por mes.....04
  - Por mes .....05
  - Por año .....06
  - Algún otro período de pago .....99
- Especifique  (STRING 250)
- NO RESPONSE .....M

**SOFT CHECK: IF D5 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Respuesta inválida. Valor no en rango -99999.99 to 999999.99.**

**IF OTHER SPECIFY (99): La oferta de pago, incluyendo propinas, primas y comisiones para la (mejor) oferta de trabajo que recibió**

**SOFT CHECKS: OUT OF RANGE PER RESPONSE: Indicó [dollar amount] por [range]. ¿Es esto correcto?**

**PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000**

D4b=02, 00, d OR M

**D5a. ¿Cuántas horas por semana se incluyeron en la oferta de trabajo?**

*En promedio—Su mejor estimación está bien.*

Horas por semana

D6

(RANGE 1-80)

Varía .....V

NO RESPONSE .....M

**SOFT CHECK: IF D5a = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

D5a=v, OR m

**D5b. ¿Diría usted que ese trabajo ofrecía menos de 20 horas por semana, entre 20 y 29 horas por semana, entre 30 y 34 horas por semana, o 35 o más horas por semana?**

*En promedio—Su mejor estimación está bien.*

*Seleccione una respuesta*

Menos de 20 horas por semana.....01

Entre 20 y 29 horas por semana .....02

Entre 30 y 34 horas por semana .....03

35 o más horas por semana.....04

NO RESPONSE .....M

**SOFT CHECK: IF D5b = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

D4b=00, M
if D4b=01 or 2, "es," else "fue"

**D6. ¿¿ (Estaban/ están) incluidos algunos de los siguientes beneficios en esa oferta de trabajo?**

*Seleccione una respuesta por línea*

	Sí	No
a. Beneficios de seguro de salud	01 <input type="radio"/>	00 <input type="radio"/>
b. Días pagos por enfermedad	01 <input type="radio"/>	00 <input type="radio"/>
c. Un plan de ahorros para jubilación, o pensión	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; *Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n). Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente"***

D4b=00, d OR M
IF D4B=01 OR 2, "Requiere," ELSE "Requirió"

**D7. ¿(Requirió/Requiere) reubicación el trabajo ofrecido?**

- Sí .....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF D7 = M; *Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

D4b=00, d or M
IF D4b=d, "es" AND "no ha decidido si aceptar"
IF D4a GT1, "mejor"

**D8. Hay muchas razones por las que las personas a veces no aceptan una oferta de trabajo. ¿Cuál (fue/es) la razón principal por la que usted (no aceptó/ no ha decidido si aceptar) la (mejor) oferta de trabajo que le ofrecieron?**

COBRA  
C23

(STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF D8 = M; *Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

ALL

**D9. Las siguientes preguntas son sobre los servicios que pueda haber recibido o usado en el Centro de Empleo de América en California (America's Job Center of California) o en otro Centro de Empleo de América (American Job Center). Por favor, incluya servicios recibidos en persona al igual que en línea o por teléfono.**

*Un Centro de Empleo de América (American Job Center) es lo que se conocía anteriormente como el Centro de One-Stop Career.*

**Desde [INT1 MONTH], ¿ha usted...**

**PROGRAMMER: CODE ONE PER ROW**

	CODE ONE PER ROW	
	Sí	No
a. usado una sala de recursos? PROGRAMMER:SHOW IN HOVER/LINK: <i>Cada <b>Centro de Empleo de América (American Job Center)</b> generalmente tiene un área disponible para todos, que típicamente se llama sala de recursos. En estas áreas, se pueden usar computadoras y el Internet para buscar trabajo, y se puede obtener información sobre trabajos específicos, diferentes carreras, y servicios disponibles en la comunidad.</i>	01 <input type="radio"/>	00 <input type="radio"/>
b. asistido a talleres educativos? PROGRAMMER:SHOW IN HOVER/LINK: <i>En un taller participa un pequeño grupo de personas que se reúnen con un líder o instructor para aprender cómo hacer algo, tal como usar una computadora, escribir un currículum, o realizar una búsqueda de trabajo.</i>	01 <input type="radio"/>	00 <input type="radio"/>
c. tomado pruebas o evaluaciones?	01 <input type="radio"/>	00 <input type="radio"/>
d. asistido a reuniones, ya sea de clubes de empleo o grupos de trabajo? PROGRAMMER:SHOW IN HOVER/LINK: <i>Estos grupos implican que se reúne con otras personas que buscan trabajo por apoyo, y para hablar de pistas y maneras de conseguir empleo.</i>	01 <input type="radio"/>	00 <input type="radio"/>
e. recibido orientación laboral o ayuda individualizada para apoyarle en su búsqueda de trabajo o capacitación?	01 <input type="radio"/>	00 <input type="radio"/>
f. recibido información del mercado de trabajo acerca de qué ocupaciones estaban en demanda en su área, estado, o región local?	01 <input type="radio"/>	00 <input type="radio"/>
g. recibido información sobre programas de educación o de capacitación de trabajo?	01 <input type="radio"/>	00 <input type="radio"/>
h. sido registrado ya sea con el Servicio de Empleo o el banco de trabajo de su estado?	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; *Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n).* Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ANY OF D9a to D9h = 01

**D10. ¿Qué tan útiles fueron los servicios que recibió del Centro de Empleo de América en California (America’s Job Center of California) en ayudarlo a buscar empleo? ¿Diría que fueron muy útiles, algo útiles, no muy útiles, o nada útiles?**

**Incluya otros Centros de Empleo de América (American Job Centers) si usó uno.**

*Un Centro de Empleo de América (American Job Center) es lo que se conocía anteriormente como el Centro de One-Stop Career.*

*Seleccione una respuesta*

- Muy útiles.....01
- Algo útiles .....02
- No muy útiles .....03
- Nada útiles.....04
- NO RESPONSE .....M

**SOFT CHECK: IF D10 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

ALL

IF D4b=01, “INCLUYENDO LA OFERTA DE TRABAJO QUE ACEPTÓ”

**D11. (Incluyendo la oferta de trabajo que aceptó), ¿Está trabajando por pago actualmente? Por favor, incluya ambos trabajos a tiempo parcial y trabajos a tiempo completo, y también cualquier trabajo por cuenta propia que tenga por pago o ganancias.**

- Sí .....01 F2
- No .....00
- No, acepté un trabajo pero no he empezado .....02 D12
- NO RESPONSE .....M

**HARD CHECK: IF D11 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

PROGRAMMER: IF D1=99 AND D11 NE 01, SKIP TO D15

D11 NE 01 AND D1 NE 99

**D12. ¿Buscó usted trabajo la semana pasada?**

- Sí .....01 D13  
 No .....00 D15  
NO RESPONSE .....M D15

**SOFT CHECK: IF D12 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

D12=01

**D13.** Abajo hay una lista de cosas que las personas hacen a veces cuando buscan trabajo. Por favor indique si usted hizo alguna de estas cosas para buscar trabajo la semana pasada. La semana pasada,...

*Un Centro de Empleo de América (American Job Center) es lo que se conocía anteriormente como el Centro de One-Stop Career.*

**PROGRAMMER:SHOW IN HOVER/LINK:** *Sus respuestas serán combinadas con las de otras personas. Sus respuestas específicas no se compartirán con el Departamento de Trabajo ni ningún otra agencia.*

Seleccione una respuesta por línea

	Sí	No
a. ¿contactó usted a una agencia privada de empleo o una agencia de colocación?	01 <input type="radio"/>	00 <input type="radio"/>
b. ¿usó servicios del Centro de Empleo de América en California (America's Job Center of California) u otro Centro de Empleo de América (American Job Center)?	01 <input type="radio"/>	00 <input type="radio"/>
c. ¿contactó a su empleador previo?	01 <input type="radio"/>	00 <input type="radio"/>
d. ¿contactó a amigos, parientes, o socios profesionales acerca de oportunidades para empleo?	01 <input type="radio"/>	00 <input type="radio"/>
e. ¿usó usted el Internet, incluyendo sitios de medios de comunicación social para buscar o solicitar trabajo?	01 <input type="radio"/>	00 <input type="radio"/>
f. ¿respondió a anuncios en los periódicos o en otras publicaciones?	01 <input type="radio"/>	00 <input type="radio"/>
g. ¿solicitó directamente a lugares en los cuales usted quizás quisiera trabajar?	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n). Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

D12=01

**D14. ¿Aproximadamente cuántas horas pasó usted buscando trabajo la semana pasada?**

*Su mejor estimación está bien.*

Horas pasadas buscando trabajo la semana pasada

E1

(01-80)

NO RESPONSE .....M

**SOFT CHECK: IF D14 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

D14=M

**D14a. ¿Diría que pasó entre...**

*Seleccione una respuesta*

- 1 y 5 horas, .....01
- 6 y 10 horas, .....02
- 11 y 20 horas, .....03
- 21 y 30 horas, .....04
- 31 y 40 horas, o .....05
- Más de 40 horas buscando trabajo la semana pasada .....06
- NO RESPONSE .....M

**SOFT CHECK: IF D14a = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

PROGRAMMER BOX D14A.1  
GO TO E1.



D12=00 OR M

**D15. Las personas tienen diferentes razones por las que no buscan trabajo. ¿Cuál es la razón principal por la que usted no buscó trabajo la semana pasada?**

Por favor anote su razón principal abajo 99

(STRING 100)

NO RESPONSE .....M

**SOFT CHECK: IF D15 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**SECTION E: RE-EMPLOYMENT EXPECTATIONS**

PROGRAMMER SKIP BOX D15.1  
IF D11=01 (CURRENTLY WORKING) - GO TO F1.

D11 NE 01  
IF D15=01, “” ”su nuevo trabajo”  
IF D15=04, “ser llamado de vuelta a su previo trabajo”  
IF D15=05, “tener reintegradas sus horas de trabajo”. OTHERWISE, “empezar un nuevo trabajo”.

E1. **Estas siguientes preguntas son acerca de su perspectiva sobre su situación de empleo. A partir de hoy, ¿cuántas semanas, o cuántos meses cree que le llevará (empezar un/su nuevo trabajo/ ser llamado(a) de vuelta a su previo trabajo / tener reintegradas sus horas de trabajo)?**

*Su mejor estimación está bien.*

Número

Período

PROGRAMMER: USE PERIOD OPTIONS BELOW

- Semanas.....01
- Meses .....02
- Años.....03
- NO RESPONSE .....M

Marque aquí si no quiere trabajar ..... 98 F1

**SOFT CHECK: IF E1 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

---

**SOFT CHECK: IF E1 IS NOT EMPTY AND E1=98; Acaba de proveer un total de semanas o meses y ha indicado que no quiere trabajar. Por favor, actualice su respuesta y seleccione sólo una respuesta.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

E1=M or E1 Per=M

**E1a. ¿Cree usted que llevaría...**

*Su mejor estimación está bien*

*Seleccione una respuesta*

- dos semanas o menos, .....01
- más de dos semanas, hasta un mes,.....02
- más de un mes, hasta 2 meses.....03
- más de dos meses, hasta 3 meses, .....04
- más de 3 meses, hasta 6 meses,.....05
- más de 6 meses, hasta 9 meses,.....06
- más de 9 meses, hasta un año, o .....07
- más de un año?.....08
- No puedo estimar cuánto tiempo tomará .....09
- No quiero trabajar .....98 F1
- NO RESPONSE .....M

PROGRAMMER BOX E1A.1  
IF D4b=01 or D11=02—ACCEPTED JOB OFFER--SKIP TO F1,  
OTHERWISE CONTINUE TO E2

**SOFT CHECK: IF E1a = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

- E2. Al buscar un trabajo, las personas tienen diferentes necesidades y requisitos. Para las preguntas que siguen, por favor suponga que alguien le ofreció un trabajo hoy, y piense en lo que es más importante para usted. Por ejemplo, puede que piense en cosas como sueldo, horario de trabajo, beneficios complementarios, lugar, qué tan interesado(a) está en el trabajo, costos de tomar un empleo, que pueden incluir gastos por cuidado de niños y de transporte y otros atributos del empleo.

¿Cuál de los siguientes beneficios debe ser ofrecido por un trabajo para que usted lo acepte? ¿Es necesario que el trabajo ofrezca...

PROGRAMMER:SHOW IN HOVER/LINK: *Adequate for your needs. Adecuado(s) para sus necesidades*

PROGRAMMER: CODE ONE PER ROW

Select one response per row

	Sí	No
a. beneficios adecuados de seguro de salud?	01 <input type="radio"/>	00 <input type="radio"/>
b. días pagos adecuados por enfermedad?	01 <input type="radio"/>	00 <input type="radio"/>
c. un plan adecuado de ahorros para jubilación o de pensión?	01 <input type="radio"/>	00 <input type="radio"/>

SOFT CHECK: IF ANY ROWS ARE EMPTY; ***Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n). Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

D11 NE 01

E3. ¿Cuál es el sueldo o salario más bajo que está dispuesto(a) a aceptar, antes de deducciones, para el tipo de trabajo que está buscando?

Puede usar decimales en su respuesta, pero por favor no incluya comas, rayas, ni otra puntuación en su respuesta.

Cantidad

Período de pago

(\$5.00 - \$500,000.00)

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Por hora .....01
- Por día .....07
- Por semana .....02
- Cada dos semanas.....03
- Dos veces por mes.....04
- Por mes .....05
- Por año .....06
- NO RESPONSE .....M

SOFT CHECK: IF E3 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

SOFT CHECKS: OUT OF RANGE PER RESPONSE: Indicó [dollar amount] por [range]. ¿Es esto correcto?

PER HOUR: >\$50; PER DAY: >\$800; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Respuesta inválida. Valor fuera del rango -99999.99 to 999999.99.

E3 NE M

E3a. ¿Y cuántas horas por semana esperaría usted trabajar para recibir este pago o sueldo?En promedio—su mejor estimación está bien

Horas por semana

E4

(RANGE 1-80)

- Varía .....V
- NO RESPONSE .....M

SOFT CHECK: IF E3a = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

E3a=v, d, OR r

**E3b.** ¿Diría usted que esperaría trabajar menos de 20 horas por semana, entre 20 y 29 horas por semana entre 30 y 34 horas por semana, o 35 o más horas por semana?

*En promedio—su mejor estimación está bien.*

**Seleccione una respuesta**

- Menos de 20 horas por semana.....01
- Entre 20 y 29 horas por semana .....02
- Entre 30 y 34 horas por semana .....03
- 35 o más horas por semana .....04
- NO RESPONSE .....M

**SOFT CHECK: IF E3b = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

D11 NE 01

**E4.** ¿Qué tan probable le parece que es que tendrá que mudarse para un trabajo que cumpla con sus necesidades?

- Muy probable .....01
- Un poco probable .....02
- Un poco improbable .....03
- Muy improbable .....04
- NO RESPONSE .....M

**SOFT CHECK: IF E4 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

**SECTION F: RE-EMPLOYMENT**

PROGRAMMER: IF INT1 F9 NE 98 FOR INT1 JOBS 1-5, GO TO F1

PROGRAMMER: ASK FS1-FS4 FOR ALL EMPLOYER NAMES FROM INT1 WHERE INT1 F9=98—STILL AT JOB.

PROGRAMMER LOOP BOX FS1.1  
ASK FS1 ACROSS ALL JOBS FIRST, THEN ASK FS1a-FS4 FOR ALL JOBS

INT1 F9=98 FOR ANY JOB

IF MORE THAN ONE EMPLOYER NAME FILLED FROM INT1, SAY “y en” [NEWJOB1-NEWJOB5] AT FS1.

**FS1.** En [INT1 DATE] nos enteramos que estaba trabajando en [INT1 NEWJOB1 (y en INT1 NEWJOB2 y en INT1 NEWJOB3 y en INT1 NEWJOB4 y en INT1 NEWJOB5)] en aquel momento. ¿Es eso correcto?

- Sí .....01 FS2
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF FS1=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

FS1 NE 01

**FS1a.** En [INT1 DATE] usted estaba trabajando para [INT1 NEWJOB1-INT1 NEWJOB5]?

PROGRAMMER: REPLACE INT1 EMPLOYER NAME(S) WITH THIS OR THESE EMPLOYER NAME(S) FOR FS2 THROUGH FS4.

(STRING 50)

- Sí
- No
- Sí , pero el nombre del empleador no es correcto .....FS1b
- NO RESPONSE .....M

**SOFT CHECK: IF FS1a=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

FS1=01 OR FS1A = 00

**FS2. ¿Sigue trabajando en [INT1NEWJOB1-INT1NEWJOB5]?**

PROGRAMMER: IF FS2=01, PREFILL EMPLOYER NAME(S) AT F5 AS  
INT1NEWJOB1-INT1NEWJOB5.

- Sí .....01 F1
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF FS2=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

FS2 NE 01

**FS3. ¿En qué fecha terminó su trabajo en [INT1NEWJOB1-INT1NEWJOB5]?**

*Su mejor estimado está bien.*

Verification Box 1  
(1-12) (1-31) (2014 - 2015)

NO RESPONSE ..... M

**SOFT CHECK: IF FS3 = M; Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**



FS2 NE 01

**FS4. ¿Cuál fue la razón principal por la que su trabajo en [INT1NEWJOB1-INT1NEWJOB5] terminó? ¿Fue porque...**

Fue suspendido(a) o le dieron laid off .....01

PROGRAMMER:SHOW IN HOVER/LINK: (Include: reorganization/downsizing/  
company sold/company moved/company went out of business/plant or facility  
moved or closed/reduction in force or rifed/job or position eliminated)

Se jubiló .....02

Le despidieron o echaron .....03

Usted dejó el trabajo .....04

Alguna otra razón? .....99

(STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF FS4= M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

D11 NE 01

IF INT1F9=98 FOR ANY JOB, "OTROS" AND "EN UN ALGUN OTRO TRABAJO ADEMÁS DEL CUAL/ DE LOS CUALES ACABAMOS DE DISCUTIR"

**F1. Las siguientes preguntas son acerca de cualquier (otros) trabajo que pueda haber tenido desde la última encuesta. Desde [INT1 DATE], ¿ha comenzado a trabajar por pago (en un trabajo/en algun otro trabajo además (del cual/de los cuales) acabamos de discutir)?**

**Incluya ambos trabajos a tiempo parcial y trabajos a tiempo completo, y también cualquier trabajo por cuenta propia o empresas comerciales que tenía por pago o ganancias, aun si los tuvo sólo por un breve tiempo.**

Sí .....01

No .....00

NO RESPONSE .....M

**SOFT CHECK: IF F1=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

PROGRAMMER SKIP BOX F1.1  
IF FS2=01 AND F1=00, M, GO TO F14  
IF FS2=01 and F1=01, GO TO F4  
IF FS2=00 AND F1=01, GO TO F4  
IF FS2=00 AND F1=00, GO TO G3.

**F2 NOT ASKED AT SECOND INTERVIEW**

**F3 IS ASKED LATER THIS ROUND**

D11 OR F1=01  
IF D11 OR FS2=01, "Incluyendo su(s) trabajo(s) actual (es)"  
IF FS2=01 FOR GT1 JOB TRABAJO, " TRABAJOS"

**F4. (Incluyendo sus trabajo(s) actual(es)) ¿cuántos trabajos diferentes ha tenido desde la última encuesta en [INT1 MONTH]?**

*Por favor incluya ambos trabajos a tiempo parcial y trabajos a tiempo completo, y también cualquier trabajo por cuenta propia o empresas comerciales que tuvo por pago o ganancias.*

- PROGRAMMER:SHOW TWO BULLETS BELOW IN HOVER/LINK:
- *Si un trabajo fue interrumpido por dos semanas o más sin pago, cuente como trabajos separados, aun si fuera con el mismo empleador. Si la separación duró menos de dos semanas, cuéntelo como un trabajo.*
  - *Trate trabajos con agencias temporales y trabajos de consultoría por cuenta propia como un trabajo, sin tener en cuenta el número de asignaciones.*

 ▼  
(01-05)

Número de trabajos

NO RESPONSE .....M

**HARD CHECK: IF F4 = M; Mencionó en una pregunta anterior que está trabajando actualmente. Acaba de mencionar que tiene 0 trabajos. Haga clic [aquí](#) para regresar y cambiar su respuesta sobre trabajo actual. También puede cambiar su respuesta abajo.**

PROGRAMMER LOOP BOX F4.1  
 ALLOW FOR NUMBER OF JOBS REPORTED AT F4  
 ASK F5 ACROSS ALL NEW JOBS FIRST, THEN ASK F6-18 FOR ALL NEW JOBS  
 IF FS2=01 FOR ANY JOB AND F1=01, ASK F14-F17 ABOUT JOBS WHERE FS2=01 FIRST, THEN  
 ASK F6-F18 ABOUT NEW JOBS FROM F5

NEW JOBS ONLY
D11, FS2, OR F1=01
IF FS2 OR F1=01, " OTROS ", IF FS2=01, START AT F14

**Las siguientes preguntas son acerca de trabajos que ha tenido desde [INT1 MONTH/YEAR]).**

**F5. Empezando con el primer trabajo, por favor escriba los nombres de todas las companias en que trabajó desde [INT1 MONTH].**

PROGRAMMER: THE NUMBER OF JOBS LISTED SHOULD MATCH NUMBER AT F4.

	INT2NEWJOB [1] (STRING 50)
	INT2NEWJOB [2] (STRING 50)
	INT2NEWJOB [3] (STRING 50)
	INT2NEWJOB [4] (STRING 50)
	INT2NEWJOB [5] (STRING 50)
NO RESPONSE .....M	

**HARD CHECK: IF F5=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga. Si no ha tenido [FILL NUMBER AT F4] trabajos, por favor haga clic [aquí](#) para regresar a esa pregunta y actualizar el número de trabajos.**  
 PROGRAMMER: PROVIDE LINK TO F4 SO THAT RESPONDENT CAN UPDATE RESPONSE

INT2NEW JOBS ONLY
F1=01

**F6. Por favor verifique que desde [INT1 MONTH] usted trabajó en [FILL F5 NAMES FOR INT2NEWJOBS 1-5]. ¿Es correcto?**

- Sí .....01
- No, [haga clic aquí para actualizar el número de trabajos](#)
- No, [haga clic aquí para actualizar el nombre del trabajo\(s\)](#)
- NO RESPONSE .....M

<p>PROGRAMMER BOX F6.1</p> <p>PROVIDE LINKS TO RETURN TO F4 AND F5 SO THAT R CAN UPDATE THE NUMBER AND NEWJOB1-NEWJOB5 NAMES.</p>
---

SOFT CHECK: IF F6=M; <b>Su respuesta a esta pregunta es importante. Por favor provea una</b>
INT2NEW JOBS ONLY
F1=01

**F6a. ¿Es [NEWJOB1-NEWJOB5] el mismo empleador para quien trabajaba en [JOB SEPARATION MONTH, YEAR]?**

- Sí .....01
- No .....00
- NO RESPONSE .....M

<p>SOFT CHECK: IF F6a=M; <b>Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.</b></p> <p><b><i>Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.</i></b></p>
--

NEW JOBS ONLY
ALL

F7. ¿En qué fecha empezó a trabajar por primera vez en [INT2NEWJOB1-INTNEWJOB5]?

Su mejor estimación está bien.

PROGRAMMER: IF RESPONDENT RETURNED TO THE SAME EMPLOYER, DATE MUST BE AFTER UI CLAIM DATE.

PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

Mes	Día	Año	
<input type="text"/>	<input type="text"/>	<input type="text"/>	F9
(1-12)	(1-31)	(1964 - 2014)	
NO RESPONSE .....			M

SOFT CHECK: IF F7 MONTH OR F7 YEAR = NO RESPONSE; **Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

SOFT CHECK: IF THE DATE IS PRIOR TO UI CLAIM DATE: **Su fecha de inicio en [EMPLOYER NAME] debe de ser después de la fecha en que solicitó beneficios de seguro por desempleo en [UI CLAIM DATE].**  
**Por favor, actualice su respuesta, y seleccione el botón "Siguiente".**

"SOFT CHECK: IF F7 IS AFTER INTERVIEW DATE SAY: **"Por favor provea una fecha anterior a la fecha de hoy."**

INT2NEW JOBS ONLY
F7 = M

F8. ¿Aproximadamente cuántas semanas o meses hace que empezó a trabajar en [INT2NEWJOB1-INT2NEWJOB5]?

Su mejor estimación está bien

Número	Periodo
<input type="text"/>	<input type="text"/>
(0-99)	

PROGRAMMER: USE PERIOD OPTIONS BELOW

- Semanas.....01
- Meses .....02
- NO RESPONSE .....M

SOFT CHECK: IF F8 = NO RESPONSE; **Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

INT2NEW JOBS ONLY
ALL

**F9. ¿En qué fecha terminó su trabajo en [NEWJOB1-NEWJOB5]?**

*Su mejor estimación está bien.*

PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

Mes	Día	Año	
<input type="text" value="▼"/>	<input type="text" value="▼"/>	<input type="text" value="▼"/>	F14
(1-12)	(1-31)	(1964-2015)	

- Marque aquí si todavía trabaja en [EMPLOYER NAME] ..... 98 F11
- NO RESPONSE ..... M

SOFT CHECK: IF F9 MONTH OR F9 YEAR = NO RESPONSE; <b>Por favor provea una respuesta y siga.</b> <b>Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".</b>
"SOFT CHECK: IF F9 IS AFTER INTERVIEW DATE SAY: <b>"Por favor provea una fecha anterior a la fecha de hoy."</b>
HARD CHECK: IF F9 IS NOT EMPTY AND F9=98; <b>Usted acaba de dar una fecha de finalización de su trabajo en [INT2NEWJOB1-INT2NEWJOB5] e indicado que sigue trabajando en [INTNEWJOB1-INT2NEWJOB5]. Por favor actualice su respuesta, y seleccione el botón "Siguiente".</b>
SOFT CHECK: IF DATE REPORTED IN F9 IS EARLIER THAN THE START DATE REPORTED IN F7: <b>Su fecha de finalización en [INT2NEWJOB1-NEWJOB5] debe de ser después de su fecha de inicio en [fill F7 date].</b> <b>Por favor actualice su respuesta, y seleccione el botón "Siguiente".</b>

HARD CHECK: IF D11=01 (CURRENTLY WORKING), CHECK THAT AT LEAST ONE OF INT1NEWJOB1-INT1NEWJOB5 FS2=1 (STILL AT THAT JOB) OR AT LEAST ONE OF INT2NEWJOB1-INT2JOB5 F9=98 (STILL AT JOB). IF NO, SAY: **Anteriormente usted indicó que está trabajando actualmente, pero dio una fecha de finalización por cada uno de sus trabajos. Para seguir, por favor seleccione la pregunta que necesita ser corregida, y actualice su respuesta**

PROGRAMMER: SHOW QUESTION AND RESPONSE FOR D11, FS2 (FOR INT1NEWJOB1-INT1NEWJOB5), F9 (FOR NEWJOB 1-NEWJOB5). E.G.:

Pregunta	Respuesta
<input type="radio"/> ¿Está trabajando en un trabajo por pago actualmente?	[FILL SÍ, NO, NO RESPONSE
<input type="radio"/> ¿Está trabajando en [INT1NEW JOB1 – INT1NEWJOB5]?	[FILL SÍ, NO, NO RESPONSE
<input type="radio"/> Fecha de finalización [NEWJOB 1]	[FILL F9 DATE FOR NEWJOB1]
<input type="radio"/> Fecha de finalización [NEWJOB 2]	[FILL F9 DATE FOR NEWJOB2]
<input type="radio"/> Fecha de finalización [NEWJOB 3]	[FILL F9 DATE FOR NEWJOB3]
<input type="radio"/> Fecha de finalización [NEWJOB 4]	[FILL F9 DATE FOR NEWJOB4]
<input type="radio"/> Fecha de finalización [NEWJOB 5]	[FILL F9 DATE FOR NEWJOB5]

INT2NEW JOBS ONLY
F9 = M or F9= M for Month/Day or Year

**F10. ¿Diría que su trabajo en [NEWJOB1-NEWJOB5] terminó...**

*Su mejor estimación está bien.*

*Seleccione una respuesta*

- dentro de las últimas dos semanas, .....01
- hace entre 3 y 4 semanas, .....02
- hace entre 5 y 6 semanas, .....03
- hace entre 7 y 8 semanas, o .....04
- hace más de 8 semanas? .....05
- NO RESPONSE .....M

**SOFT CHECK: IF F10 = NO RESPONSE; Por favor provea una respuesta y siga.  
Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

INT2NEW JOBS ONLY
F9=98 AND F6A NE 01

**F11. ¿Qué tipo de trabajo hace o qué tareas tiene en [INT2NEWJOB1-INT2NEWJOB5]?**

*¿Cuál (es/fue) su ocupación?*

(STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF F11=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.  
Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**



INT2NEW JOBS ONLY
F9=98 AND F6A NE 01

**F12. ¿Qué tipo de compañía es ésta—qué fabrican, venden, o hacen?**

(STRING 250)  
 NO RESPONSE .....M

SOFT CHECK: IF F12=NO RESPONSE; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

INT2NEW JOBS ONLY
F9=98 AND F6A NE 01

**F13. ¿Están disponibles para usted algunos de los siguientes beneficios en [NEWJOB1-NEWJOB5]?**

*Seleccione “sí” si los beneficios están disponibles, pero no usados. Si los beneficios estuvieron o estarán disponibles para usted después de un período estandar de prueba, seleccione “sí” aun si no usados*

*Seleccione una respuesta por línea*

	SÍ	NO
a. ¿Beneficios de seguro de salud?	01 <input type="radio"/>	00 <input type="radio"/>
b. ¿Días pagos por enfermedad?	01 <input type="radio"/>	00 <input type="radio"/>
c. ¿Un plan de ahorros para jubilación o de pensión?	01 <input type="radio"/>	00 <input type="radio"/>

SOFT CHECK: IF ANY ROWS ARE EMPTY;  
**To continue to the next question without making changes, click the continue button. Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n).**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

ALL JOBS
FS2=01 OR F9=DATE OR 98
IF F9=98, "TRABAJA" ELSE "TRABAJÓ"

**F14. ¿Cuántas horas a la semana, incluyendo horas extras regulares [trabaja/trabajó] usted generalmente en [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]?**

*En promedio. Su mejor estimación está bien.*

Horas por semana

(01-80)

- VARÍA .....V
- NO RESPONSE .....M

**SOFT CHECK: IF F14=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

**HARD CHECK: IF F14 IS NOT EMPTY AND F14=v; You have just provided a total number of hours and indicated that the total number of hours varies. Please update your response and select only a single response. Acaba de proveer un total de horas y ha indicado que el total de horas varía. Por favor, actualice su respuesta y seleccione sólo una respuesta.**

ALL JOBS
F14=v or M

**F15. ¿Diría que [trabaja/trabajó] menos de 20 horas por semana, entre 20 y 29 horas por semana, entre 30 y 34 horas por semana, o 35 o más horas por semana en [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]?**

*En promedio. Su mejor estimación está bien.*

*Seleccione una respuesta*

- menos de 20 horas por semana,.....01
- entre 20 y 29 horas por semana.....02
- entre 30 y 34 horas por semana.....03
- 35 o más horas por semana?.....04
- NO RESPONSE .....M

**SOFT CHECK: IF F15=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL JOBS
FS2=01 OR F9= DATE OR 98
IF F9=98, "ES" ELSE "ERA"

**F16. ¿Cuál [es/era] su pago usual, incluyendo propinas, primas y comisiones en [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5] antes de impuestos y otras deducciones?**

*Su mejor estimación está bien.*

*Puede usar decimales en su respuesta, pero por favor no incluya comas, rayas, ni otra puntuación en su respuesta.*

Cantidad	Período de pago	
<input type="text"/>	<input type="text"/>	F18
(\$5.00 - \$500,000.00)		

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

- Por hora .....01
- Por día .....07
- Por semana .....02
- Cada dos semanas.....03
- Dos veces por mes.....04
- Por mes .....05
- Por año .....06
- Otro.....99

Por favor escribe su periodo de pago usual.

<input type="text"/>	(STRING 250)
NO RESPONSE .....	M

<p><b>SOFT CHECKS: OUT OF RANGE PER RESPONSE: Indicó [dollar amount] por [range]. ¿Es correcto?</b></p> <p>PER HOUR: &gt;\$50; PER DAY: &gt;\$800; PER WEEK: &gt;\$2,000; PER YEAR: &gt;\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: &gt;\$4,000; PER MONTH: &gt;\$8,000</p>
<p><b>HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Respuesta inválida. Valor fuera del rango -99999.99 to 999999.99.</b></p>

<p><b>SOFT CHECK: IF F16=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.</b></p> <p><b>Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".</b></p>
<p><b>SOFT CHECK: IF F16oth=NO RESPONSE; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.</b></p> <p><b>Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".</b></p>

ALL JOBS
F16 = M OR F16=M FOR AMOUNT OR PER
IF F9=98, "ES" ELSE "ERA"

**F17. Por favor trate de estimar su sueldo anual en [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]. ¿Diría que su ingreso anual [es/era]...**

SELECCIONE UNA RESPUESTA

- Menos de \$10,000 al año, .....01
- \$10,000 o más, pero menos de \$20,000 al año,.....02
- \$20,000 o más, pero menos de \$30,000 al año,.....03
- \$30,000 o más, pero menos de \$40,000 al año,.....04
- \$40,000 o más, pero menos de \$50,000 al año,.....05
- \$50,000 o más, pero menos de \$75,000 al año,.....06
- \$75,000 o más, pero menos de \$100,000 al año, o.....07
- Más de \$100,000 al año? .....08
- NO RESPONSE ..... M

**SOFT CHECK: IF F17= M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

PROGRAMMER SKIP BOX F17.1  
 IF F9=98, GO TO PROGRAMMER BOX F18.1, ELSE CONTINUE

NEW JOBS
F9 NE 98

**F18. ¿Cuál fue la razón principal por la que terminó el trabajo en [NEWJOB1-NEWJOB3].? ¿Fue porque...**

*Seleccione una respuesta*

Fue suspendido .....01

PROGRAMMER:SHOW IN HOVER/LINK: *(Incluya: reorganización/recortes de personal/ empresa vendida /empresa se mudó/empresa quebró/fábrica o instalación se mudó o cerró /rebaja de fuerzas o rif'ed/ trabajo o puesto eliminado)*

Se jubiló .....02

Fue dado de baja o despedido .....03

Abandonó el trabajo .....04

Otra razón?.....99

(STRING 250)

NO RESPONSE .....M

**SOFT CHECK: IF F18= M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**  
***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

PROGRAMMER LOOP BOX F18.1
PROGRAMMER SKIP BOX F3.1
IF THE SUM OF HOURS AT F14 GE 35 OR F15=04 FOR ANY JOB, GO TO G3
ELSE GO TO F3
IF ALL JOBS FROM INT1 AND F5 HAVE BEEN LOOPED, GO TO PROGRAMMER SKIP BOX F3.1

ALL JOBS

SUM OF HOURS AT F14 LT 35 OR F15 NE 04 FOR ANY JOB

**F3. ¿Quiere trabajar una semana completa de 35 horas o más por semana?**

- Sí .....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF F3 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**SECTION G: FINANCIAL WELL-BEING**

**G1, G1a, AND G2 NOT ASKED AT SECOND INTERVIEW**

ALL

IF INT1 B2 MINUS B4 GT 01, "Y OTROS MIEMBROS DE SU HOGAR"

IF INT1 G1a=01 OR INT1 G2=01, "PERO NO INCLUYA SU HIPOTECA AQUI".

**Entendemos que muchas personas que pierden su empleo enfrentan dificultades para pagar sus cuentas, y cumplir con sus compromisos financieros. Las próximas preguntas son sobre obligaciones financieras.**

**G3. ¿Cuál es la suma total de deudas y préstamos que usted (y otros miembros de su hogar) tiene(n) en este momento? Por favor incluya préstamos de autos, préstamos estudiantiles, saldos de tarjetas de crédito, cuentas médicas, y préstamos personales adeudados a individuos (pero no incluya su hipoteca aquí).**

*Puede usar decimales en su respuesta, pero no incluya comas, guiones u otra puntuación.*

***Su mejor estimación está bien.***

PROGRAMMER: ADD DOLLAR SIGN TO FIELD

TOTAL DEBT AT JOB SEPARATION

(0-999,999)

G5

NO RESPONSE .....M

**SOFT CHECK: IF GT \$100,000: You indicated [G3 dollar amount]. Is this correct? Indicó [G3 dollar amount]. ¿Es correcto?**

**SOFT CHECK: IF G3 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**HARD CHECK: IF DOLLAR AMOUNT RESPONSE INCLUDES COMMAS, DASHES, OR OTHER PUNCTUATION; Respuesta inválida. Valor fuera del rango -99999.99 to 999999.99.**

G3=M

**G4. ¿Diría usted que fue...**

*Seleccione una respuesta*

- Menos de \$5,000, .....01
- Entre \$5,000 a menos de \$10,000, .....02
- Entre \$10,000 a menos de \$20,000, .....03
- Entre \$20,000 a menos de \$30,000, .....04
- Entre \$30,000 a menos de \$50,000, .....05
- Entre \$50,000 a menos de \$100,000, o .....06
- Más de \$100,000? .....07
- NO RESPONSE .....M

**SOFT CHECK: IF G4 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

ALL

IF INT1 B2 MINUS B4 GT 01, “U OTROS MIEMBROS DE SU HOGAR”

**G5. Desde [INT1 MONTH], ¿ha(n) usted (u otros miembros de su hogar) tardado 60 días o más en pagar alguna de sus cuentas?**

- Sí .....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF G5 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***



ALL

IF C2b=03, "SON", ELSE "FUERON"

**G6. Desde [INT1 MONTH], ¿qué tan importantes (son/fueron) sus pagos de seguro por desempleo en ayudarlo a cumplir con sus obligaciones financieras y evitar pérdidas financieras como la pérdida de su casa o una venta forzada o la reposición de un auto?**

*Seleccione una respuesta*

- Muy importantes .....01
- Algo importantes.....02
- Sin mucha importancia .....03
- Sin ninguna importancia .....04
- No recibí beneficios/no he recibido beneficios todavía .....N
- NO RESPONSE .....M

**SOFT CHECK: IF G6 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

ALL

**G6a. Además de modificaciones financieras, las personas a veces modifican sus hábitos alimenticios después de la pérdida de un trabajo. ¿Cuál de las siguientes afirmaciones describe mejor la comida consumida en su hogar desde que fue entrevistado(a) en [INT1 MONTH]?**

*Seleccione una respuesta*

- Tenía suficiente comida de los tipos que quería comer.....01
- Tenía suficiente, pero no siempre los tipos de comida que quería comer.....02
- A veces no tenía suficiente para comer. ....03
- Muchas veces no tenía suficiente para comer. ....04
- NO RESPONSE .....M

**SOFT CHECK: IF G6a = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**G7 NOT ASKED AT SECOND INTERVIEW**

ALL

**G8. Para esta pregunta que sigue, por favor piense en ahorros que podría obtener fácilmente y no incluya dinero que quizás tuviera en cuentas de ahorros para jubilación. ¿Aproximadamente cuánto tiene ahorrado ahora?**

*Por favor piense en ahorros que podía obtener fácilmente y no incluya dinero que quizás tuviera en cuentas de ahorros para jubilación.*

*Por “obtener fácilmente” queremos decir dinero que usted podía sacar y usar fácilmente.*

*Seleccione una respuesta*

- Menos de \$5,000 .....01
- \$5,000 a menos de \$10,000 .....02
- \$10,000 a menos de \$15,000 .....03
- \$15,000 a menos de \$20,000 .....04
- Más de \$20,000 .....05
- NO RESPONSE .....M

**SOFT CHECK: IF G8 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.***

INT1 G7a, INT1 G7b, INT1 G7c, INT1 G7d, INT1 G7e, OR INT1 G7f = 01

IF INT1 B2 MINUS B4 GT 01, "O ALGUIEN MÁS EN SU HOGAR"

**G9. Desde [INT1 MONTH], ¿usted (o alguien más en su hogar)...**

PROGRAMMER: CODE ONE PER ROW

*Seleccione una respuesta por línea*

	Sí	No
a. (INT1G7a = 01) obtuvo dinero de cuentas de ahorro?	01 <input type="radio"/>	00 <input type="radio"/>
b. (INT1G7b = 01) obtuvo efectivo de cuentas de tarjeta de crédito?	01 <input type="radio"/>	00 <input type="radio"/>
c. (INT1G7c= 01) obtuvo dinero fondos de cuentas de inversión, tal como certificados de depósito, cuentas de mercado de dinero, acciones, o bonos?	01 <input type="radio"/>	00 <input type="radio"/>
d. (INT1G7d=01) obtuvo fondos de una cuenta de ahorros para jubilación tal como 401(k), 403(b), o cuenta individual de jubilación (siglas en inglés IRA) antes de la edad requerida?	01 <input type="radio"/>	00 <input type="radio"/>
e. (INT1G7e=01) obtuvo jubilación temprana para obtener beneficios de un plan de pensión?	01 <input type="radio"/>	00 <input type="radio"/>
f. (INT1 G7f=01 or INT1 G1=01 or 02) perdió un activo que poseía o arrendaba tal como un coche o camión, perdió su casa por ejecución, o fue desalojado(a)?	01 <input type="radio"/>	00 <input type="radio"/>

SOFT CHECK: IF ANY ROWS ARE EMPTY;

***Ha saltado una o más de las preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que falta(n).***

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**G10 THROUGH G14b NOT ASKED AT SECOND INTERVIEW**

INT1 B2 MINUS B4 GT 01

G15. **Para las siguientes preguntas sobre finanzas y apoyo al ingreso, por favor conteste según lo que está pasando ahora. ¿Hay alguien más en su hogar que esté recibiendo ahora beneficios de indemnización de seguro por desempleo? Por favor no incluya sus beneficios aquí.**

Por favor no incluya sus propios beneficios de indemnización de seguro por desempleo aquí.

- Sí .....01
- No .....00
- NO RESPONSE .....M

**SOFT CHECK: IF G15 = M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

ALL

IF INT1 B2 MINUS B4 GT1, “OR ANYONE IN YOUR HOUSEHOLD” FOR A, B, AND C

IF INT1 B2 GT1, “OR ANYONE IN YOUR HOUSEHOLD” FOR D AND E

G16. **¿Está usted (o alguien más en su hogar) recibiendo ahora...**

PROGRAMMER: CODE ONE PER ROW

*Seleccione una respuesta por línea*

	<b>Sí</b>	<b>No</b>
a. beneficios de Cupones de Alimento o SNAP como CalFresh?	01 <input type="radio"/>	00 <input type="radio"/>
b. beneficios de asistencia social o welfare como CALWORKS (Programa de California de Oportunidades de Trabajo y Responsabilidad hacia los Niños o Asistencia General)?	01 <input type="radio"/>	00 <input type="radio"/>
c. beneficios de Seguro Social o de Jubilación?	01 <input type="radio"/>	00 <input type="radio"/>
d. Seguridad de Ingreso Suplementario (siglas en inglés SSI), Seguro Social por Incapacidad (Siglas en inglés: SSDI) u otros beneficios por incapacidad?	01 <input type="radio"/>	00 <input type="radio"/>
e. Medicaid o MediCal?	01 <input type="radio"/>	00 <input type="radio"/>

**SOFT CHECK: IF ANY ROWS ARE EMPTY; Ha saltado una o más preguntas en esta página. Por favor revise sus respuestas, y provea la(s) respuesta(s) que faltan.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón “Siguiente”.**

INT1B1=01 or INT1B3=01,02, 03 or 04

IF INT1 B1=01, FILL "(esposo(a))", IF B3=01 OR 04, FILL "pareja". IF B3=02, FILL "novio". IF B3=03, FILL "novia"

**G17. En promedio, ¿cuántas horas por semana trabaja su (esposo(a)/pareja/novio/novia) por lo general ahora?**

Horas por semana

(1-80)

Ya no en la casa .....00

NO RESPONSE .....M G11

**SOFT CHECK: IF G17=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

SOFT CHECK: IF LT 10 OR GT 80: Indicó [G17 hour amount]. ¿Es correcto?

INT1 B2 MINUS B4 GT 01

**G18. Desde [INT1 MONTH], ¿empezó alguien más en su hogar además de usted a trabajar, o a trabajar horas adicionales?**

Sí .....01

No .....00

NO RESPONSE .....M

**SOFT CHECK: IF G18=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

SECTION H: CUSTOMER SATISFACTION

ALL

**HS1. Esta sección trata de su satisfacción con el programa de seguro por desempleo.**

**En general, qué tan satisfecho(a) o desatisfecho(a) está usted con su experiencia con el programa de seguro por desempleo?**

*Seleccione una respuesta*

- Muy satisfecho(a), .....01
- Algo satisfecho(a), .....02
- Algo insatisfecho(a), .....03
- Muy insatisfecho(a), .....04
- NO RESPONSE .....M

**SOFT CHECK: IF HS1=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**H1 NOT ASKED AT SECOND INTERVIEW**

**H2a-H2d NOT ASKED AT SECOND INTERVIEW**

ALL

**H2e. ¿Qué tan satisfecho(a) o insatisfecho(a) está usted con la rapidez o puntualidad de recibir sus cheques o depósitos de beneficios?**

*Seleccione una respuesta*

- Muy satisfecho(a), .....01
- Algo satisfecho(a) .....02
- Algo insatisfecho(a) .....03
- Muy insatisfecho (a), .....04
- NO RESPONSE .....M

**SOFT CHECK: IF H2e=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**H3 AND H4 NOT ASKED AT SECOND INTERVIEW**

**SECTION I: CLOSING AND CONTACT INFORMATION**

FILL WITH CONTACT INFO FROM SAMPLE LOAD OR FROM INT112, IF UPDATED.

ALL
-----

**I1.** PROGRAMMER: IF WE HAVE NAME, ADDRESS, AND PHONE NUMBER FROM THE FIRST INTERVIEW, DISPLAY THAT ADDRESS, AND PHONE NUMBER.

**Ésa fue la última pregunta de la encuesta. Por favor verifique su información actual de correo para que podamos enviar su cheque por \$30**

**¿Es su nombre, dirección actual, y número de teléfono [FILL FROM I1 in INT1]?**

**NAME**

**ADDRESS 1**

**ADDRESS 2**

**PHONE:**

*Por favor incluya un número de apartamento, si hay uno.*

*Seleccione una respuesta*

- Sí toda la información es correcta .....00 IS2a
- No, necesito actualizar la información.....01
- NO RESPONSE .....M

**HARD CHECK: IF I1=M; Por favor verifique su información de contacto para que podamos enviar su pago.**

I1=01, D, OR R

**I2. UPDATE INFORMATION BELOW**

**Por favor actualice su nombre, dirección actual de correo, y número de teléfono abajo.**

Primer nombre:  (STRING 20)

Inicial de Segundo nombre:  (STRING 01)

Apellido:  (STRING 30)

Dirección de correo 1:  (STRING 60)

Dirección de correo 2:  (STRING 60)

No. Apartamento:  (STRING 10)

Ciudad:  (STRING 20)

Estado:  (STRING 2)

Código postal:  (STRING 9)

Número de teléfono:    (STRING 10)

NO RESPONSE .....M

HARD CHECK: IF MAILING ADDRESS 1 IS MISSING; **Por favor, escriba su dirección de correo para que podamos enviar su pago.**

HARD CHECK: IF CITY IS MISSING; **Por favor, escriba su ciudad para que podamos enviar su pago.**

HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; **El número de teléfono debe tener 10 dígitos. Por favor, corrija el número abajo.**

PROGRAMMER SKIP BOX IS2a  
If INT1 I2b NE ANSWER, SKIP TO I2B

INT1 I2b = ANSWER

**IS2a. También necesito confirmar alguna información de contacto adicional en caso de que necesitemos contactarle en el futuro. Permítame recordarle que toda la información que recogemos en la encuesta se mantendrá privada en la medida permitida por la ley federal, y será usada solamente si necesitamos hacer seguimiento con usted por alguna razón. ¿Es su teléfono celular [FILL INT1 I2b]?**

- Sí .....01
- No .....00 I2b
- NO RESPONSE .....M I2b

SOFT CHECK: IF IS2a=M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**



INT1 I2b NE ANSWER OR IS2A NE 01

IF INT1 I2b NE ANSWER, FILL TEXT IN PARENTHESES

I2b. (También necesito confirmar alguna información de contacto adicional en caso de que necesitemos contactarle en el futuro. Permítame recordarle que toda la información que recogemos en la encuesta se mantendrá privada en la medida permitida por la ley federal, y será usada solamente si necesitamos hacer seguimiento con usted por alguna razón.)¿Cuál es el número de su teléfono celular?

Marque aquí si no tiene un teléfono celular.

Número de teléfono celular

NO RESPONSE .....M

**HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; The phone number should be 10 digits. Please correct the number below. El número de teléfono debe tener 10 dígitos. Por favor, corrija el número abajo.**

**SOFT CHECK: IF I2b=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga. Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

PROGRAMMER SKIP BOX IS3  
If INT1 I4 NE ANSWER, SKIP TO I4

INT1 I4 = ANSWER

IS3. ¿Es su dirección de correo electrónico [FILL INT1 I4]?

Sí .....01 I5

No .....00 I4

NO RESPONSE .....M I4

**SOFT CHECK: IF IS3=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

INT1 I4 NE ANSWER OR IS3 NE 01

**I4. ¿Cuál es su dirección de correo electrónico?**

E-Mail  (STRING 50)

Marque aquí si no tiene dirección de correo electrónico.

NO RESPONSE .....M

**HARD CHECK: IF E-MAIL DOES NOT HAVE A "@" OR "."; Por favor, escriba una dirección de correo electrónico válida.**

SOFT CHECK: IF I4=M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

ALL

**I5. Le enviaremos un cheque por \$30 a [fill ADDRESS] dentro de las próximas dos semanas. ¿Sigue siendo esa la mejor manera de contactarle si necesitamos hacer seguimiento?**

PROGRAMMER: IF I4 = VALID, INCLUDE "EMAIL". IF I2B = VALID, INCLUDE "A PHONE CALL TO YOUR CELL PHONE", "A TEXT MESSAGE TO YOUR CELL PHONE".

*Seleccione una respuesta*

- Correo electrónico ..... 1
- Una llamada a su teléfono en casa ..... 2
- Una llamada a su teléfono celular ..... 3
- Un mensaje de texto a su teléfono celular ..... 4
- Correo regular..... 5
- NO RESPONSE .....M

INT1CONTACT1 PROVIDED

I5S.

En caso de que usted se mude y tenemos que hacer seguimiento con usted por cualquier razón, nos gustaría tener el nombre, dirección y número de teléfono de dos personas que no viven con usted que sabrán cómo comunicarse con usted. Sólo contactaremos a estas personas si tenemos problemas para contactarle a usted directamente.

En su última entrevista en [FILL INT1 MONTH] nos dio información de contacto para [FILL INT1 CONTACT 1 NAME en ADDRESS AND PHONE]. ¿Nos ayudará todavía esta información a contactarlo(la) si tenemos dificultad?

- Sí, esa información sigue siendo correcta .....01 I9S
- No, la información es incorrecta o ha cambiado .....02
- NO RESPONSE .....M

SOFT CHECK: IF I5=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.

Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".

INT1 CONTACT 1 NOT PROVIDED OR I5S NE 01

IF INT1 CONTACT 1 IS MISSING, FILL TEXT IN PARENTHESES

I5a. (En caso de que usted se mude y tenemos que hacer seguimiento con usted por cualquier razón, nos gustaría tener el nombre, dirección y número de teléfono de dos personas que no viven con usted que sabrán cómo comunicarse con usted. Sólo contactaremos a estas personas si tenemos problemas para contactarle a usted directamente.)

¿Cuál es el nombre de la persona que es su primer contacto?

Primer nombre:  (STRING 20)

Inicial Segundo nombre:  (STRING 01)

Apellido:  (STRING 30)

NO FIRST CONTACT AVAILABLE .....00 Thanks

NO RESPONSE .....M Thanks.

SOFT CHECK: IF I5S=M; Es importante que provea al menos una persona para ayudarnos a contactarle en el futuro.

Si no hay nadie que sepa cómo contactarle, seleccione el botón "Siguiente"

**16. ¿Cuál es la dirección de [FIRST NAME FROM I5S]?**

*Por favor incluya un número de apartamento si hay.*

Dirección de correo 1:  (STRING 60)

Dirección de correo 2:  (STRING 60)

No. de Apartamento :  (STRING 10)

Ciudad:  (STRING 20)

Estado:  (STRING 2)

Código postal:  (STRING 9)

NO RESPONSE .....M

**SOFT CHECK: IF CITY AND STATE ARE MISSING; Por favor escriba sólo la ciudad y el estado, si puede. Para continuar a la siguiente pregunta, seleccione el botón "Siguiente" abajo.**

**SOFT CHECK: IF I6=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

I5S NE 00

17. ¿Cuál es el número de teléfono de [NAME FROM I5S]?

Phone number

NO RESPONSE .....M

SOFT CHECK: IF I7=M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; . **El número de teléfono debe tener 10 dígitos. Por favor, corrija el número abajo.**

I5S NE 00

18. ¿Qué parentesco tiene [NAME FROM I5S] con usted?

CODE ONE ONLY

*Seleccione una respuesta*

- Esposo(a)/pareja/novio/novia .....01
- Madre.....02
- Padre .....03
- Hijo o hija .....04
- Uno de sus abuelos .....05
- Hermano/hermana.....06
- Tía/tío.....07
- Otro pariente.....08
- Amigo(a) .....09
- No tiene parentesco .....10
- NO RESPONSE .....M

SOFT CHECK: IF I8=M; **Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

INT1 I9=ANSWER

**I9S. En aquel momento, usted también dio información de contacto para [FILL INT1 CONTACT 2 NAME en ADDRESS AND PHONE]. ¿Nos ayudará esa información a contactarle si tenemos dificultad?**

- Sí, esa información sigue siendo correcta .....01 THANKS
- No, la información es incorrecta o ha cambiado .....02  
NO RESPONSE .....M

**SOFT CHECK: IF I9S=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

**Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".**

INT1 CONTACT 1 NOT PROVIDED OR I9S NE 00

**I9. ¿Cuál es el nombre de la persona que es su segundo contacto?**

Primer nombre:  (STRING 20)

Inicial de Segundo nombre:  (STRING 01)

Apellido:  (STRING 30)

NO SECOND CONTACT AVAILABLE .....00 Thanks

NO RESPONSE .....M Thanks

**SOFT CHECK: IF I9=M; Es importante que provea al menos una persona que nos ayude a contactarle en el future.**

**Si no hay nadie más que sabra como contactarle, seleccione el botón "Siguiente".**

I9S NE 00

110. ¿Cuál es la dirección de [SECOND NAME FROM I9]?

Dirección de Correo 1:  (STRING 60)

Dirección de correo 2:  (STRING 60)

No. de apartamento:  (STRING 10)

Ciudad:  (STRING 20)

Estado:  (STRING 2)

Código postal:  (STRING 9)

NO RESPONSE .....M

**SOFT CHECK: IF CITY AND STATE ARE MISSING;. *Por favor escriba sólo la ciudad y el estado si puede. Para continuar a la siguiente pregunta, seleccione el botón "Siguiente" abajo.***

**SOFT CHECK: IF I10=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

I9S NE 00

111. ¿Cuál es el número de teléfono de [NAME FROM I9]?

Número de teléfono

NO RESPONSE .....M

**SOFT CHECK: IF I11=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

**HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; El número de teléfono debe tener 10 dígitos. Por favor, corrija el número abajo.**

**112. ¿Qué parentesco tiene [NAME FROM I9] con usted?**

Seleccione una respuesta

- Esposo(a)/ pareja/ novio/ novia.....01
- Madre.....02
- Padre.....03
- Hijo o hija.....04
- Uno de sus abuelos.....05
- Hermano/hermana.....06
- Tía/tío.....07
- Otro pariente.....08
- Amigo.....09
- No tiene parentesco.....10
- NO RESPONSE .....M

**SOFT CHECK: IF I12=M; Su respuesta a esta pregunta es importante. Por favor provea una respuesta y siga.**

***Para continuar a la siguiente pregunta sin hacer cambios, seleccione el botón "Siguiente".***

ALL

**GRACIAS. Gracias. Apreciamos mucho que tomó el tiempo para completar la segunda encuesta como parte de este importante estudio. Le enviaremos un cheque por \$30 dentro de las próximas dos semanas. Gracias nuevamente y mis mejores deseos.**



**APPENDIX D**

**SECOND SURVEY (CATI)**



OMB Control No.: 1290-0009  
Expiration Date: 07/31/2016

**Longitudinal Survey of  
Unemployment Insurance  
Recipients- California  
Pilot (LSUI-CA)**

**DRAFT**

**Second Interview – CATI Version**

*August 13, 2015*

## Frequently Used Fills

In the boxes below, please list fills that are repeated frequently in your questionnaire requirements. These must come from a single source (whether from a preload or a question). The fills specified here do not need to be specified in the condition box each time they appear in a question.

	Source / Condition	First Used at Question #:
<b>EXAMPLE 1: [PARENT]</b>	from Preload File: RespName	A2
<b>EXAMPLE 2: [he / she]</b>	<b>he</b> IF A5 = 01; <b>she</b> IF A5 = 02	E16
IntvName	interviewer's name	A1
FullName	respondent's <b>first and last name</b> from sample file	A1
(His/Her), (Him/Her) and (He/She)	respondent's gender from sample file	A2
NAME	respondent's <b>first</b> name from sample file	A2
INT1 MONTH	Month 1st interview completed	A19
INT1 DATE	Month, Day, Year of first interview	A23
INCENTIVE	A23=07, A24=04 OR A29=06	A29a
Last 4 Digits of SSN	From UI records	A37
UI CLAIM DATE	UI Claim date from UI records (Month, Day, and Year) or if INT1 C2=answer, fill INT1 C2 answer	C2d
STATE ONE STOP NAME	Fill state specific name from preloads	D9
INT1 NEWJOB1-5 NAME(S)	FILL INT1 F5_1 THROUGH F5_5 EMPLOYER(S) WHERE F9=98	FS1
JOB SEPARATION MONTH, YEAR	from UI records (Month and Year only) or if INT1 C11=answer, FILL INT1 C11 answer	F6a
AND OTHER MEMBERS OF YOUR HOUSEHOLD	FILL IF INT1 B2 MINUS B4 GT 01	G3
INT1 MONTH	MONTH 1ST INTERVIEW COMPLETED	G9
INT1 G7A-C, INT1 G1	FILL IF INT G7A-F=01, AND IF INT1 G1=01 OR 02	G9
OR ANYONE ELSE IN YOUR HOUSEHOLD	FILL IF INT1 B2 GT 01	G12d
SPOUSE/PARTNER/BOYFRIEND/ GIRLFRIEND OR SPOUSE'S/PARTNER'S/BOYFRIEND'S/ GIRLFRIEND'S	IF INT1B1=01, FILL SPOUSE/SPOUSE'S IF INT1B3=01 OR 04, FILL PARTNER/PARTNER'S IF INT1B3=02, FILL BOYFRIEND IF INT1B3=03, FILL GIRLFRIEND	G17

## CONTENTS

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## SECTION A: CASE MANAGEMENT

ALL
-----

A0. INTERVIEWER: WHICH OF THE FOLLOWING BEST DESCRIBES THIS CALL?

CODE ONE ONLY

<i>Call Type</i>	CALL OUT BY AN INTERVIEWER.....	01	A1
	CALL-IN BY A SAMPLE MEMBER/ CALL BACK TO A SAMPLE MEMBER.....	02	A29

**MPRCONTACT.DIAL.MESSAGE**

**This message is for [FullName]. I am calling on behalf of the U.S. Department of Labor to follow up on a survey [FIRST NAME] completed earlier this year. We have recently increased the amount [FIRST NAME] can receive by participating in this second survey, from \$20 to \$30! Please call 1-800-951-7357 to take advantage of this opportunity.**

A0=01
-------

A1. Hello, my name is [IntvName]. I am calling on behalf of the U.S. Department of Labor. May I please speak to [FullName]?

*Hello  
Q1*

CODE ONE ONLY

SPEAKING TO SAMPLE MEMBER .....	01	SampMemb	, A23
SAMPLE MEMBER COMES TO THE PHONE.....	02	SampMemb	, A23
PERSON ASKS WHAT CALL IS ABOUT .....	03	WhatAbout,	A2
NEED TO CALLBACK .....	04	Callback	
SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED .....	05	HealthProb,	A3
SAMPLE MEMBER IS IN AN INSTITUTION .....	06	Institution,	A10
SAMPLE MEMBER HAS MOVED .....	07	KnowWher	e, A11
SAMPLE MEMBER DOES NOT SPEAK ENGLISH .....	08	Lang, A17	
SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY .....	09	A15	
NEVER HEARD OF SAMPLE MEMBER/ WRONG NUMBER.....	10	Thanks,A38,	Status 530
HUNG UP DURING INTRODUCTION.....	11	Status 640	
REFUSED .....	r	Status 220	

A1=03

**A2. The U.S. Department of Labor recently sent a letter inviting[NAME] to participate in a special study they are sponsoring. Mathematica Policy Research, an independent research company, is conducting the study on behalf of the U.S. Department of Labor. We are not selling anything or asking for contributions.**

*WhatAbout  
Q2*

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQs FROM THIS SCREEN.

CODE ONE ONLY

SAMPLE MEMBER COMES TO THE PHONE.....01	SampMemb
, A23	
NEED TO CALLBACK .....02	Callback
SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED .....03	HealthProb,
A3	
SAMPLE MEMBER IS IN AN INSTITUTION .....04	Institution,
A10	
SAMPLE MEMBER MOVED .....05	KnowWher
e, A11	
SAMPLE MEMBER DOES NOT SPEAK ENGLISH .....06	Lang, A17
SAMPLE MEMBER DIDN'T RECEIVE LETTER .....07	NoLetter,
A24	
SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY .....08	A15
HUNG UP DURING INTRODUCTION.....09	Status 640
SUPERVISOR REVIEW .....10	Status 380
NEVER HEARD OF SAMPLE MEMBER/ WRONG NUMBER.....11	Thanks, A38,
Status 530	
REFUSED .....r	STATUS
220	

A1=05 OR A2 = 03

**A3. ENTER TYPE OF HEALTH PROBLEM**

*HealthProb  
Q3*

CODE ONE ONLY

HEARING PROBLEM .....01	AmpTTY,
A4	
SPEECH PROBLEM.....02	AmpTTY,
A4	
PHYSICAL PROBLEM.....03	CallLater,
A8	
COGNITIVE PROBLEM.....04	Thanks, A38,
Status 410	
IN A COMA .....05	Thanks, A38,
Status 410	
DECEASED .....06	Deceased,
A9	
REFUSED .....r	Status 220

A3=01 OR 02

**A4. I was calling to conduct an interview with [NAME] for the U.S. Department of Labor. I can get on a phone that will amplify my voice or [NAME]'s voice, or we could use a TTY service. Would either of these enable (him/her) to complete the interview?**

*AmpTTY*  
Q4

CODE ONE ONLY

- YES – USE AMPLIFIER PHONE.....01 RespAvail  
A5
- YES – USE TTY CAPABILITY.....02 RespAvail  
A5
- NO.....03 Thanks, A38,  
Status 410
- DON'T KNOW .....d Callback
- REFUSED .....r Status 220

A4=01 OR 02

**A5. Is [NAME] available now?**

*RespAvail*  
Q5

- YES .....01 IF AmpTTY,  
(A4) = 01 then  
AmpPhone (A6) else CallTTY  
(A7)
- NO.....00 Callback

A4=01 AND A5=01

**A6. Please hold while I get the amplifier phone.**

*AmpPhone*  
Q6

- INTERVIEWER: SET UP AMPLIFIER/WEAK SPEECH EQUIPMENT AND ASK GATEKEEPER TO CALL [NAME] TO THE PHONE.
- SAMPLE MEMBER COMES TO THE PHONE.....01 SampMemb  
, A23
- CALLBACK .....02 Callback

A5=01 AND A4=02

**A7. I will call back in a few minutes after I have the help of the TTY operator.**

*CallTTY*  
Q7

- ARRANGE CALL WITH OPERATOR.....01 SampMemb  
, A23
- IF UNSUCCESSFUL SET CALLBACK.....02 Callback



A3=03

**A8. Will [NAME] be able to talk on the telephone if I call back next week?**

*CallLater* YES/MAYBE – CALLBACK .....01 Callback  
*Q8* NO .....02 Thanks, A38,  
 Status 380  
 DON'T KNOW .....d Callback  
 REFUSED .....r Status 220

A3=06

**A9. I am sorry to hear that [NAME] has passed away. I was calling about a study we are conducting for the U.S. Department of Labor. You might have seen a letter we recently sent (him/her) explaining the study. When did (he/she) pass away?**

*Deceased*  
*Q9*

INTERVIEWER: ENTER DATE

|\_|\_|/|\_|\_|/| 2|0|1|5|  
 MONTH DAY YEAR  
 (01-12) (01-31)

DON'T KNOW .....d  
 REFUSED .....r STATUS  
 544—DECEASED

**Thank you. Please accept my condolences. Good-bye.**

A1=06 OR A2=04

**A10. ENTER TYPE OF INSTITUTION**

*Institution*  
*Q10*

CODE ONE ONLY

HOSPITAL .....01 A15  
 NURSING HOME .....02 A15  
 ASSISTED LIVING FACILITY .....03 A15  
 GROUP HOME .....04 A15  
 JAIL OR PRISON .....05 Thanks, A38,  
 Status 421

A1 =07, A2=05

**A11. Do you or anyone there know how we can reach [NAME]?**

*KnowWhere*  
*Q17*

YES .....01 A12  
 NO .....00 A27  
 DON'T KNOW .....d A27  
 REFUSED .....r A27

A11=01

**A12. May I please have [his/her] telephone number?**

NewPhone  
Q18

Phone  
Number

**lease give me the telephone number, area code first.**

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_|\_| .....A12a

DON'T KNOW .....d NewAdd,  
A13

REFUSED .....r NewAdd,  
A13

**SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Let me repeat that to you. REPEAT. Is that correct?**

**HARD CHECK: IF CONDITION (e.g. Area code LE 200); I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

A12 NE D OR R

**A12a. Is this a home phone, business phone, or a cell phone?**

Phone Type

CODE ONE ONLY

HOME PHONE.....01

OFFICE PHONE .....02

HOME AND OFFICE PHONE.....03

CELL PHONE .....04

PAGER.....05

COMPUTER/FAX LINE.....06

OTHER.....07

DON'T KNOW .....d

REFUSED .....r

A12 NE D OR R

**A12b. Should this number be used at only certain times?**

Time of Day

CODE ONE ONLY

ANYTIME .....01

DAYTIME ONLY .....02

EVENING ONLY .....03

SOME OTHER TIME (SPECIFY) .....04

\_\_\_\_\_ (STRING 100)

DON'T KNOW .....d

REFUSED .....r

A11 =01

**A13. May I please have [his/her] address?**

NewAddr  
Q19

\_\_\_\_\_(STRING 60)  
ADDRESS 1

\_\_\_\_\_(STRING 60)  
ADDRESS 2

\_\_\_\_\_(STRING 20)  
CITY

\_\_\_\_\_(STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|  
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

THANKS (A38) IF NEWPHONE EQ DK/RF THEN STATUS 530 ELSE STATUS 899

**A14. PROGRAMMER: CHECK A13: IS STATE OUTSIDE THE UNITED STATES AND DC?**

YES (OUTSIDE USA) .....01 A15

NO (INSIDE USA) .....00 Callback

A1 =09 OR A2=08 OR A10=01-04 OR A14=01

IF A1=09 OR A2=08 OR A10=01-04, "HOME". IF A14=01, "TO LIVE IN THE U.S."

IF A10=01, "I'M SORRY TO HEAR THAT."

**A15. (I'm sorry to hear that.) When do you expect [NAME] to return (home/to live in the U.S.)?**

|\_|\_|\_| / | 2 | 0 |\_|\_|\_|  
MONTH YEAR  
01-12 2014-2020

NEVER .....00 Thanks, A38,  
Status 450

DON'T KNOW .....d A38, Status  
380

REFUSED .....r A38, Status  
380

**A16. INTERVIEWER: IS DATE DURING FIELD PERIOD?**

YES .....01 Callback

NO, AFTER SEPTEMBER 2015 .....00 Thanks, A38,  
Status 450

A1=08 OR A2=06

**A17. CODE LANGUAGE NEEDED TO COMPLETE INTERVIEW IF KNOWN.**

Lang  
Q20

CODE ONE ONLY

ARABIC .....	01	A19
BOSNIAN .....	02	A19
CAMBODIAN .....	03	A19
CHINESE .....	04	A19
CREOLE .....	05	A19
GERMAN .....	06	A19
HINDI.....	07	A19
HMONG.....	08	A19
ITALIAN.....	09	A19
JAPANESE .....	10	A19
LAOTIAN .....	11	A19
POLISH .....	12	A19
PORTUGUESE .....	13	A19
RUSSIAN .....	14	A19
SOMALI.....	15	A19
SPANISH .....	16	A18
TAGALOG.....	17	A19
VIETNAMESE .....	18	A19
OTHER (SPECIFY).....	99	A19

(STRING 20)

DON'T KNOW .....	d	Thanks, A38,
Status 400		
REFUSED .....	r	Thanks, A38,
Status 400		

A17=16

**A18. (IF SPANISH NEEDED, SAY: A Spanish speaking interviewer will call you.) Thank you very much for your time.**

.....Status 401

ENTER 1 TO CONTINUE

A17 NE 16, D, OR R

IF A1=08, TEXT IN PARENTHESES.  
IF A2=06, DO NOT INCLUDE TEXT IN PARENTHESES.

**A19.** (The U.S. Department of Labor recently sent [NAME] a letter saying that someone from Mathematica would be calling (him/her) to follow up on a survey we conducted with (him/her) back in [INT1 MONTH] for the U.S. Department of Labor. Mathematica is an independent research company that is conducting the study on behalf of the Department of Labor. We are not selling anything or asking for contributions.) We are looking for someone who is 18 years or older who lives with [NAME] to help [him/her] by interpreting the interview for us. Are you 18 years of age or older and live with [NAME]?

NeedAsst  
Q22

**IF YES:** Would you be able to help [NAME] by interpreting the interview?

**IF NO:** Is there someone else 18 years or older who lives with [NAME] and could come to the phone and help with the interview?

CODE ONE ONLY

- SPEAKING TO FAMILY MEMBER/FRIEND WHO WILL ACT AS INTERPRETER.....01 Asst Name, A20
- NO INTERPRETER AVAILABLE AT THIS TIME BUT MAYBE LATER.....02 Asst Name, A20
- NO INTERPRETER AVAILABLE .....03 Callback
- SUPERVISOR REVIEW .....04 Status 380
- DON'T KNOW .....d Callback
- REFUSED .....r Status 210

A19=01 OR 02

IF A19=01, "YOUR NAME" AND "BEFORE WE BEGIN".  
IF A19=02, "THE NAME OF THE PERSON....."

**A20.** (Before we begin), can you please tell me (your name/the name of the person who may be able to interpret the interview for [NAME])?

Asst/ProxyName  
Q23

\_\_\_\_\_ (STRING 50)  
..NTERPRETER NAME

DON'T KNOW .....d

REFUSED .....r

A19=01 OR 02

IF A19=01, "ARE YOU". IF A19=02, NAME FROM A20.

**A21. And how (are you/is [NAME FROM A20]) related to [NAME]?**

AsstRel  
Q24

CODE ONE ONLY

- SPOUSE/ PARTNER/BOYFRIEND/GIRLFRIEND .....01
- ADULT CHILD --18 OR OLDER .....02
- SIBLING .....03
- PARENT .....04
- NIECE/NEPHEW .....05
- ROOMMATE/OTHER RELATIVE .....06
- GROUP/FOSTER HOME/ASSISTED LIVING FACILITY  
ADMINISTRATOR/CAREGIVER .....07
- OTHER RELATIVE .....08
- NOT RELATED .....09
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER: IF A19=02, GO TO CALLBACK

A19=01

**A22. Thank you for agreeing to interpret the interview for (him/her). Please repeat the questions to [NAME] exactly as I read them to you.**

*[INTERPRETER  
INSTRUCTION  
(Q25a)*

SCREENER/SURVEY \*\*\* GO TO A30

A1=01 OR 02, A2=01, A6 OR A7=01

IF HELLO (Q1) EQ <2> OR WHATABOUT (Q2) EQ <1> THEN] HELLO, MY NAME IS [INTVNAME]. I AM CALLING ON BEHALF OF ... [ENDIF]

**A23. [Hello, my name is [INTV NAME], calling on behalf of the U.S. Department of Labor.] I am calling to follow up on a survey we conducted with you back in [INT1 DATE]. You should have received a letter from the U.S. Department of Labor saying that someone from Mathematica would be calling to complete a second interview with you. The survey will take about 25 minutes to complete and Mathematica will send you \$30 after you complete the survey. All of your answers will be kept private to the extent permitted by law and used for research purposes only. This call may be monitored or recorded for quality assurance. Let's get started.**

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQs FROM THIS SCREEN.

CODE ONE ONLY

BEGIN		
INTERVIEW .....	.01	Screener/Survey, A30
DID NOT RECEIVE OR DOES NOT RECALL LETTER .....	.02	NoLetter, A24
NOT A GOOD TIME.....	.03	Callback
HUNG UP DURING INTRODUCTION.....	.04	Status 640
SUPERVISOR REVIEW .....	.05	Status 380
[NAME] WILL CALL MPR BACK .....	.06	A39
REFUSED .....	r	Status 200

PROGRAMMER: Add StopRecord tab option to this screen with text that says "DID THE RESPONDENT SAY HE/SHE DOES NOT WANT TO BE RECORDED?" AND OPTIONS

1. YES, PERMANENTLY STOP RECORDING THE REMAINDER OF THIS CALL
2. NO, CONTINUE RECORDING CALL

A2=07 OR A23=02

IF A19=01, "HIM/HER/HE/SHE", ELSE "YOU"

**A24.** **The letter was from the U.S. Department of Labor and said that someone from Mathematica would be calling (you/him/her) to complete a second interview with (you/him/her). The survey will take about 25 minutes to complete and Mathematica will send you \$30 after you complete the survey. All of your answers will be kept private to the extent permitted by law and used for research purposes only. This call may be monitored or recorded for quality assurance. Let's get started.**

NoLetter  
Q32

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

BEGIN		
INTERVIEW .....	01	Screener/Survey, A30
WANTS ANOTHER LETTER/WANTS LETTER READ TO THEM .....	02	ReadLetter, A25
NOT A GOOD TIME.....	03	Callback
REFUSED .....	r	Status 200

PROGRAMMER: Add StopRecord tab option to this screen with text that says "DID THE RESPONDENT SAY HE/SHE DOES NOT WANT TO BE RECORDED?" AND OPTIONS

1. YES, PERMANENTLY STOP RECORDING THE REMAINDER OF THIS CALL
2. NO, CONTINUE RECORDING CALL

A24=02

**A25. May I read the letter to you and then we can begin?**

ReadLetter  
Q34

PROGRAMMER: LOAD TEXT OF LETTER HERE

YES, READ THE LETTER.....	01	A30
NO, WANTS ANOTHER LETTER FIRST .....	02	SendLetter, A26
REFUSED .....	r	Status 200



A25=02

**A26. Okay, I'll mail another letter and will call back in a few days. To what address should we mail the letter?**

SendLetter  
Q35

\_\_\_\_\_ (STRING 60)

ADDRESS 1

\_\_\_\_\_ (STRING 60)

ADDRESS 2

\_\_\_\_\_ (STRING 20)

CITY

\_\_\_\_\_ (STRING 2)

STATE/TERRITORY

|\_|\_|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|  
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

THANKS (A38) STATUS 831—LETTER REQUESTED

A11=00, D, OR R

**A27. Is there someone else who might know how to reach [NAME]?**

YES .....01

NO .....00 A40

DON'T KNOW .....d A40

REFUSED .....r A40

A27=01

**A28. What's that person's name and phone number?**

**PROBE: If you don't have all the information, please tell me what you can.**

\_\_\_\_\_(STRING 20)  
FIRST NAME

\_\_\_\_\_(STRING 01)  
MIDDLE INITIAL

\_\_\_\_\_(STRING 30)  
LAST NAME

**Please give me the telephone number, starting with the area code first.**

|\_|\_|\_|-|\_|\_|\_|-|\_|\_|\_|\_| .....A38 Status 530

DON'T KNOW .....d A38, Status 530

REFUSED .....r A38, Status 530

**SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Let me repeat that to you. REPEAT. Is that correct?**

**HARD CHECK: IF CONDITION (e.g. Area code LE 200); I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

PROGRAMMER: THIS INFORMATION NEEDS TO BE SENT TO LOCATING AS A LEAD

A0=02

**A29. Thank you for calling in to participate in a study we are conducting for the U.S. Department of Labor. We would like to follow up on a survey we conducted with you back in [INT1 MONTH]. The survey will take about 25 minutes to complete and Mathematica will send you \$30 after you complete the survey. All of your answers will be kept private to the extent permitted by law and used for research purposes only. This call may be monitored or recorded for quality assurance. Let's get started.**

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

CODE ONE ONLY

BEGIN		
INTERVIEW .....	01	Screener/Survey, A30
NOT A GOOD TIME.....	02	Callback
HUNG UP DURING INTRODUCTION.....	03	Status 640
SUPERVISOR REVIEW .....	04	Status 380
SAMPLE MEMBER WILL CALL MATHEMATICA BACK .....	05	A39
REFUSED .....	r	Status 200

<p>PROGRAMMER: ADD STOPRECORD TAB OPTION TO THIS SCREEN WITH TEXT THAT SAYS "DID THE RESPONDENT SAY HE/SHE DOES NOT WANT TO BE RECORDED?" AND OPTIONS</p> <p>1. YES, PERMANENTLY STOP RECORDING THE REMAINDER OF THIS CALL</p> <p>2. NO, CONTINUE RECORDING CALL</p>
--

**A29a NOT ASKED AT SECOND INTERVIEW**

A23, A24, A25, OR A29=01

**A30. To get started, I need to confirm that I am speaking with the correct person. Is your full name [FULL NAME]?**

CODE ONE ONLY

YES .....	01	A32
NAME CHANGED.....	02	A31
NO .....	00	A31
DON'T KNOW .....	d	Thanks, A38, Status 380
REFUSED .....	r	Thanks, A38, Status 380

A30=00 OR 02

"NEW" IF A30=02

**A31. What is your (new) name?**

NewName \_\_\_\_\_(STRING 20)

FIRST NAME

\_\_\_\_\_(STRING 01)  
MIDDLE INITIAL/NAME

\_\_\_\_\_(STRING 30)  
LAST NAME

NAME CONFIRMED .....01

NAME NOT CONFIRMED .....00

DON'T KNOW .....d Thanks, A38,  
Status 380

REFUSED .....r Thanks, A38,  
Status 380

PROGRAMMER: STORE NAME CHANGE IN NAME UPDATE BLOCK

A30=01 OR A31= 01 OR 00

IF A19=01, "IS HE/SHE", ELSE "ARE YOU".

**A32. (Are you/Is [he/she]) now living in California?**

State\_Ask YES .....01 A34

NO .....00

DON'T KNOW .....d

REFUSED .....r

A32=00, D OR R

IF A19=01, "IS HE/SHE", ELSE "ARE YOU".

**A33. In what state (are you/is [he/she]) now living?**

State |\_\_|\_\_| (TWO LETTER CODE)

DON'T KNOW .....d

REFUSED .....r

PROGRAMMER: STORE STATE CHANGE FOR USE IN FUTURE  
QUESTIONS AT STATE UPDATE BLOCK

ALL  
IF A19=01, "HIS/HER, ELSE "YOUR"

**A34. What is (your/his/her) date of birth?**  
**PROBE IF RESPONDENT RESISTS: I have your year of birth as [YEAR], would you please tell me the month and day?**  
**IF NECESSARY: READ DOB ALOUD AND CONFIRM.**

|\_|\_| / |\_|\_| / |\_|\_|\_|\_| .....A36  
MONTH DAY YEAR  
(01-12) (01-31) (1934-2009)  
DON'T KNOW .....d A35  
REFUSED .....r A35

SOFT CHECK: IF YEAR IS LT 1949 OR GT 1997: **I recorded (A34 ANSWER). Is that correct?**

A34=D OR R  
IF A19=01, "IS HE/SHE" ELSE "ARE YOU".

**A35. How old (are you/is [he/she])?**  
|\_|\_| AGE  
(06-80)  
DON'T KNOW .....d A37  
REFUSED .....r A37

SOFT CHECK: IF LT18 OR GT80: **I recorded (A35 ANSWER). Is that correct?**

**A36. PROGRAMMER: CHECK BIRTHDATE OR AGE: IS MONTH, DAY, YEAR OF BIRTH AT A34=MONTH, DAY, AND YEAR OF BIRTH ON RECORD OR DOES AGE CONVERT TO DOB ON RECORD?**  
YES .....01 A37b  
NO .....00

A36=00  
IF A19=01, "HIS/HER", ELSE "YOUR".

**A37. Also for verification, please tell me only the last four digits of (your/his/her) Social Security Number.**  
|\_|\_|\_|  
DON'T KNOW .....d  
REFUSED .....r

**A37a NOT ASKED AT SECOND INTERVIEW**

ALL

**A37b. INTERVIEWER: WHO ARE YOU SPEAKING WITH?**

*Whom* NAME .....01  
INTERPRETER .....02

**A37c. PROGRAMMER: IS [NAME]'s IDENTITY VERIFIED—NAME (A30 OR A31-01), BIRTHDATE, (A36=01) AND/OR LAST FOUR SSN VERIFIED? (A37 MATCHES SAMPLE LOAD OR INTERVIEW 1) NOTE: 2 OF 3 NEEDED.**

YES (VERIFIED) .....01 B7  
NO (FAILED VERIFICATION) .....00 A41

A1=10, A2=11, A3=04 OR 05, A4=03, A8=02, A10=05, A15=00, A17=D OR R, A28=D OR R, A30=D OR R, A31=D OR R

**A38. Thank you very much for your time.**

*Thanks*  
*Q36* ENTER 1 TO CONTINUE

A23=06

**A39. Thanks for offering to call back. Please write down our toll-free number. It is 1-800-951-7357.. We are available days, evenings, and weekends. Please ask for Nancy Long when you call. If you call after hours, please leave a message and we will get back to you the next day.**

(STATUS 830—RESPONDENT WILL CALL MATHEMATICA)

A27=00, D, OR R

**A40. Please write down the project's toll free number and give it to [NAME] or someone who might know how to reach (him/her). The toll free number is 1-800-951-7357.. Thank you for your time.**

A37C=00

**A41. Let me confirm that I have entered your date of birth and the last four digits of your social security number correctly. READ ENTRIES AND CORRECT IF NEEDED.**

INTERVIEWER: IF EITHER DOB OR SSN ARE INCORRECT, USE THE LINKS BELOW TO GO BACK AND MAKE CORRECTION

**[Click here to correct DOB](#)**

**[Click here to correct SSN](#)**

**A41a.** PROGRAMMER: IS [NAME]'s IDENTITY VERIFIED—NAME (A30 OR A31=01), BIRTHDATE (A36=01), AND/OR LAST FOUR SSN VERIFIED (A37 MATCHES SAMPLE LOAD OR INTERVIEW 1)? NOTE: 2 OF 3 NEEDED.

YES (VERIFIED) .....01 B7  
 NO (FAILED VERIFICATION) .....00 A41B

PROGRAMMER: IF STILL NOT VERIFIED, GO TO A41b.

**A41b.** Thanks for your patience. There seems to be a problem with my information. I need to check with my supervisor about what to do next. Someone from Mathematica will get back to you. Thanks again. Good bye.

PROGRAMMER STATUS 380—SUPERVISOR REVIEW

**A42.** REFUSAL MODULE: THIS WILL DISPLAY WHEN BREAKOFF IS INDICATED IN BLAISE.  
 NOTE: A REFUSAL CAN OCCUR AT ANY POINT IN THE INTERVIEW.

WHO  
REFUSED

INTERVIEWER: INDICATE WHO REFUSED.

CODE ONE ONLY

SAMPLE MEMBER .....01  
 GATEKEEPER .....02  
 UNKNOWN PERSON .....03

**A43.** INTERVIEWER: INDICATE REFUSAL REASON TO BEST OF KNOWLEDGE.

REFUSAL  
REASON

CODE BEST

UNHAPPY WITH UI BENEFITS/UI BENEFITS ENDED .....01  
 NO TIME .....02  
 SAID NEVER COLLECTED BENEFITS/DID NOT WANT TO CONTINUE .....03  
 NO INTEREST .....04  
 DON'T TRUST GOVERNMENT/DOL .....05  
 PRIVACY CONCERNS .....06  
 NO REASON GIVEN .....07  
 OTHER (SPECIFY) .....99

(STRING 200)

**CALLBACK SCREENS**

**A44.** Hello, my name is [fill InterviewerName]. I am calling from Mathematica on behalf of the U.S. Department of Labor. May I please speak to [FullName]?

SPEAKING TO SAMPLE MEMBER .....1 A46  
 SAMPLE MEMBER COMES TO THE PHONE .....2 A46  
 PERSON ASKS WHAT CALL IS ABOUT .....3 A45  
 NEED TO CALLBACK .....4 CALLBACK  
 NEVER HEARD OF SAMPLE MEMBER|WRONG NUMBER .....5 PHONECHECK A47  
 REFUSED .....r STATUS 220

**A45. I'm calling to finish the interview we are conducting with [NAME].**

IF UNAVAILABLE: **When is a good time to reach [NAME]?**

SAMPLE MEMBER COMES TO THE PHONE .....	1	A46
NEED TO CALLBACK .....	2	CALLBACK
SUPERVISOR REVIEW .....	3	STATUS 380
REFUSED .....	r	STATUS 220

**A46. IF NECESSARY: Hello, my name is [fill InterviewerName].**

**I'm calling to finish the interview we are conducting for the U.S. Department of Labor. Is now a good time?**

CONTINUE INTERVIEW .....	1	PROGRAMMER GO TO LAST COMPLETED QUESTION
NOT A GOOD TIME.....	2	CALLBACK
SUPERVISOR REVIEW .....	3	STATUS 380
REFUSED .....	r	Status 220



**A47. I'm sorry, I thought I dialed [fill PHONE]. Can you tell me what number I've reached to see what kind of mistake I made?**

- RIGHT NUMBER, NO SUCH PERSON ..... 1 A48
- WRONG CONNECTION/MISDIAL ..... 2 A49
- SUPERVISOR REVIEW REQUIRED ..... 3 STATUS 380
- REFUSED TO CONFIRM NUMBER ..... 4 A49

**A48. I'm [fill InterviewerName] from Mathematica Policy Research. I thought we'd recently spoken to someone there and according to the information I have, we were supposed to call back to interview [fill SAMPLE MEMBER NAME]. There must have been some mistake. Thank you for your help. I'll turn this over to my supervisor.**

- ENTER 1 TO CONTINUE ..... 1 Status 380

**A49. Thank you for your time.**

- ENTER 1 TO CONTINUE ..... 1 A50

**A50. BACKUP AND REDIAL PHONE NUMBER.**

BREAK\_OFF TAB

RESPONDENT WANTS TO COMPLETE ON WEB

**We can begin the survey now and see how far we get. I can call you at your convenience if we are not able to complete it.**

INSISTS ON WEB:

**Please let me know when you are ready to write down your log in information.**

**PAUSE. To complete the survey using the web, please log on to <https://www.LSUISurvey.com>. Your username and password are: INTERVIEWER PROVIDE USERNAME AND PASSWORD INFORMATION FROM REVIEW\_CASE TAB. You can log on to complete the survey 24 hours per day, seven days per week.**

PROGRAMMER: STATUS 1836

## **FREQUENTLY ASKED QUESTIONS (FAQs)**

PROGRAMMER: ALLOW INTERVIEWER TO VIEW FAQs AT ANY TIME.

### **WHO OR WHICH AGENCY IS SPONSORING THE STUDY?**

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number 1290-0009. Without this approval we would not be able to conduct this survey.

### **WHO IS CONDUCTING THE STUDY?**

Mathematica Policy Research, an independent research company is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting our website at [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

### **WHAT IS THE PURPOSE OF THE STUDY?**

The purpose of this study is to learn about people's experiences after they become unemployed (or have their work hours reduced) and file for unemployment insurance (UI) benefits. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **WHAT IS EDD?**

EDD is California's Employment Development Department--it is often referred to as EDD. It is the agency that administers the Unemployment Insurance program in California.

### **WHO IS ELIGIBLE TO PARTICIPATE IN THE STUDY?**

People in your state who filed for unemployment insurance (UI) benefits around the same time and from the same geographic area as you are eligible for the study. You must be invited to participate.

### **I DON'T COLLECT UNEMPLOYMENT BENEFITS ANY MORE/I COLLECTED THEM FOR A VERY SHORT TIME.**

We want to interview people who recently filed for unemployment insurance benefits in your state. Even if you no longer receive or never collected unemployment benefits, your experience and input is very important to the study. Hearing from people with different experiences helps us learn more about people who file for unemployment insurance benefits.

### **I AM NO LONGER UNEMPLOYED/I HAVE A JOB.**

Although you are no longer unemployed, we are still interested in hearing about your experiences with receiving unemployment insurance benefits.

### **I AM DISSATISFIED WITH MY UNEMPLOYMENT BENEFITS/LOCAL AGENCIES.**

I understand. Your comments will be especially important to the research. The U.S. Department of Labor needs to learn about the experiences of people who were satisfied and people who were dissatisfied with their experiences.

### **HOW DID YOU GET MY NAME?**

We are contacting you because you completed the first survey earlier this spring.

## **FAQS – (CONTINUED)**

### **WILL MY ANSWERS BE KEPT PRIVATE?**

Yes. All of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program, including unemployment insurance (UI) benefits.

### **HOW LONG WILL THIS TAKE?**

The length of each survey is different for different people, but it usually takes about 25 minutes.

### **HOW CAN I RECEIVE THE MAXIMUM INCENTIVE FOR PARTICIPATION?**

You can receive the maximum incentive of \$60 if you complete all surveys using the web or calling in and completing the survey with a Mathematica interviewer. If you do not use the web to complete the survey and an interviewer from Mathematica calls you to complete the survey, you will receive \$30 for each survey you complete.

### **I REMEMBER THE MAXIMUM INCENTIVE BEING \$90/ WILL I BE CONTACTED ABOUT COMPLETING ANOTHER SURVEY?**

When we contacted you for the first survey, we informed you that you could earn up to \$90 by completing three study surveys. However, the current study design includes just two surveys. But if DOL decides to include a third survey, which would include another opportunity to earn \$30, we will contact you at that time.

### **I DON'T HAVE THE TIME.**

We can schedule a call to do the survey at your convenience. Our interviewers are available to speak with you seven days a week as follows: on Mondays through Thursdays from 9:00 a.m. to 12:00 midnight, on Fridays from 9:00 a.m. to 10:00 p.m., Saturdays from 9:00 a.m.-8:00 p.m. and Sundays from 11:00 A.m. to 9:00 p.m. Eastern Standard Time. We can also complete the survey in more than one call, if necessary.

You may also complete the survey online by logging on to <https://www.LSUISurvey.com> and entering the username and password provided to you in your advance letter.

### **WHERE DO I FIND MY USERNAME AND PASSWORD?**

You should have received your Username and Password in a letter or email inviting you to participate in the survey. If you are having trouble logging in, please call 1-800-951-7357.

### **I DON'T HAVE THE TIME NOW. I'LL DO IT ONLINE.**

We can begin the survey now and see how far we get. I can call you at your convenience if we are not able to complete it. **INSISTS ON WEB:** Please let me know when you are ready to write down your log in information. **PAUSE.** To complete the survey using the web, please log on to <https://www.LSUISurvey.com>. Your username and password are: **INTERVIEWER PROVIDE USERNAME AND PASSWORD INFORMATION.** You can log on to complete the survey 24 hours per day, seven days per week.

### **CAN SOMEONE ELSE RESPOND TO THIS QUESTIONNAIRE ON MY BEHALF?**

Because of the types of questions we ask, it is important that we talk directly to you. If, however, you need a family member or friend to translate our questions or your answers, that is okay.

## **FAQS – (CONTINUED)**

### **WHAT HAPPENS IF I DON'T PARTICIPATE IN THE SURVEY?**

Your participation is voluntary and will not affect your eligibility to receive any services or benefits. You were chosen to represent other people who also received UI benefits in your area. Your answers will help the U.S. Department of Labor improve services to people who become unemployed. There are no right or wrong answers. We're interested in your experiences and opinions.

### **WHY SHOULD I PARTICIPATE?**

Participating in the study provides an opportunity to share your experiences with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **I'M NOT INTERESTED.**

Let me reassure you that we are not selling anything. The questions we ask are designed to help the U.S. Department of Labor improve services to people who are unemployed. There are no right or wrong answers. We're interested in your experiences and opinions. Your answers will be combined with those of others and your name will never be included in any report. If you complete the survey you will receive an incentive payment.

### **WILL I BE PAID?**

Yes, we will mail you a check within 2 weeks of completing the survey.

### **WHAT ARE YOU GOING TO DO FOR ME NOW? ARE YOU GOING TO HELP ME FIND A JOB?**

Mathematica is a private, independent research firm. Our firm is conducting this evaluation for the U.S. Department of Labor, and this survey is part of this evaluation. We cannot provide assistance finding jobs. You will, however, receive an incentive payment for completing the survey.

### **I'M ON THE NATIONAL "DO NOT CALL LIST/REGISTRY." WHY ARE YOU CALLING ME?**

The do not call list or registry applies to telemarketing calls, not to calls like this one that are approved by the government. Lawmakers recognize the need for the public to participate in studies like this to learn how government programs are working and how to improve them. We will not try to sell you anything, nor will we ask for money. Your privacy will be respected, and your cooperation is appreciated. For more information on who is included and excluded on the do not call list, you can visit the website at [www.donotcall.gov](http://www.donotcall.gov).

### **DOES THE MONEY I RECEIVE FOR COMPLETING THIS SURVEY COUNT TOWARDS MY INCOME FOR THIS YEAR?**

I'm sorry, but Mathematica cannot give tax advice. Please consult your benefit rights information handbook for guidance regarding how earnings are defined in your state and what earnings should be reported.

### **WHO CAN I CONTACT FOR MORE INFORMATION?**

For more information about the study, you can visit the U.S. Department of Labor (DOL) website at <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. For questions about the survey you can call Mathematica's Survey Director, Alicia Leonard at (609) 945-3350.

**SECTION B: DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS**

**B1 THROUGH B6 NOT ASKED AT SECOND INTERVIEW**

**ALL**

**Before we begin, I'd like to let you know that some of the questions will be familiar to you from the last interview, but it is important that we update our information.**

**B7. First, in general, would you say your health is excellent, good, fair, or poor?**

TAA  
K1

CODE ONE ONLY

- EXCELLENT .....01
- GOOD .....02
- FAIR .....03
- POOR .....04
- DON'T KNOW .....d
- REFUSED .....r



C2b=00

**C2d. Why did you stop receiving unemployment insurance benefits from your claim filed around [UI CLAIM DATE]?**

PROBE IF MULTIPLE REASONS: What is the main reason you stopped receiving unemployment insurance benefits from your claim filed around [UI CLAIM DATE]? CODE ONE ONLY

NEW INCOME SOURCES

RE-EMPLOYED/FOUND A JOB/STARTED OWN BUSINESS..... 1

BENEFIT RESTRICTION ISSUES

BENEFITS RAN OUT/EXHAUSTED ..... 2

DISQUALIFIED ..... 3

RECEIVED WORKMAN'S COMP/HAD CASE PENDING ..... 4

WAS NOT ELIGIBLE FOR UI IN THE FIRST PLACE/DENIED BENEFITS ..... 5

END OF ELIGIBILITY PERIOD/END OF BENEFIT YEAR/TIME RAN OUT ..... 6

NOT AVAILABLE TO WORK

ILLNESS/DISABILITY ..... 7

VOLUNTARILY OUT OF LABOR FORCE/WENT TO SCHOOL..... 8

GOT BACK IMMIGRATION PAPERS/HAD LOST THEM ..... 9

WENT INTO MILITARY ..... 10

RETIRED/RECEIVED SOCIAL SECURITY ..... 11

MOVED ..... 12

OTHER

TOO MUCH TROUBLE/HASSLE DEALING WITH/REACHING UI OFFICE ..... 13

DID NOT WANT UI ANYMORE ..... 14

UI BENEFITS/CHECKS STOPPED – NO REASON SPECIFIED ..... 16

OTHER (SPECIFY) ..... 99

\_\_\_\_\_  
DON'T KNOW ..... d

REFUSED ..... r

IF OTHER SPECIFY (99): **What was the reason you stopped receiving unemployment insurance benefits?**

**C3 THROUGH C21 NOT ASKED AT SECOND INTERVIEW**

## SECTION D: JOB SEARCH AND OFFERS

### D1 NOT ASKED AT SECOND INTERVIEW

ALL

**D2. Since your last interview in [INT1MONTH], have you applied for a job?**

**NEW** YES .....01  
 NO .....00 D4  
 DON'T KNOW .....d D4  
 REFUSED .....r D4

D2=01

**D3. Since [INT1 MONTH], did you apply for any jobs that would require you to relocate?**

**NEW** YES .....01  
 NO .....00  
 DON'T KNOW .....d  
 REFUSED .....r

ALL

**D4. Have you received any job offers since [INT1 MONTH]?**

*UCP* INTERVIEWER: IF RECALLED TO OLD JOB, CODE YES.  
*D5*  
*MOD* YES .....01  
 NO .....00 D9  
 DON'T KNOW .....d D9  
 REFUSED .....r D9

D4=01

**D4a. How many job offers have you received since [INT1 MONTH]?**

*UCP*  
*D6* |\_\_| OFFERS  
*MOD* (01-10)  
 DON'T KNOW .....d  
 REFUSED .....r



D4=01

IF D4a=01, "THAT JOB OFFER"; IF D4a GT 01, "ANY OF THOSE JOB OFFERS"

**D4b. Did you accept (that job offer/any of those job offers)?**

UCP PROBE IF YES: Have you started that job?  
 D6  
 MOD YES, JOB STARTED .....01 D9  
 YES; BUT JOB HAS NOT STARTED .....02  
 NO .....00 D5  
 DON'T KNOW/HAVEN'T DECIDED .....d D5  
 REFUSED .....r D5

D4b=00,02 d OR r

IF D4a GT 1, "OFFERS "AND READ SENTENCE IN PARENTHESES AND "BEST".

IF D4B=02, "ACCEPTED" AND "IS" ELSE "RECEIVED" AND "WAS"

**D5. To help us better understand the job market, we'd like to ask a few questions about the job offer(s) you (received/accepted). (If you received more than one job offer, please think about the best job offer you received.) What (was/is) the offered pay rate, including tips, bonuses and commissions for the (best) job offer you (received/accepted)?**

**PROBE:** The best job offer is what that means to you. You can think about things like the salary offered, benefits, location, and other factors that are important to you.

**PROBE:** Your best estimate is fine.

**INTERVIEWER:** ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$                ,                .                 
 5.00 – 500,000.00

CODE ONE ONLY

PER HOUR (>\$50).....01  
 PER WEEK (>\$2000).....02  
 ONCE EVERY TWO WEEKS (>\$4000) .....03  
 TWICE A MONTH (>\$4000) .....04  
 PER MONTH (>\$8000) .....05  
 PER YEAR (>\$100,000) .....06  
 PER DAY (>\$800) .....07  
 OTHER (SPECIFY).....99  
 \_\_\_\_\_ (STRING 250)  
 DON'T KNOW .....d  
 REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [D5 ANSWER]. Is that correct?"

D4b=02, 00, d OR r

**D5a. How many hours of work per week were included in the job offer?**

**PROBE:** Your best estimate is fine.

|\_|\_| HOURS ..... D6  
(1-80)  
VARIES .....v  
DON'T KNOW .....d  
REFUSED .....r

D5a=v, d, OR r

**D5b. Would you say that job offered fewer than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

**PROBE:** On average. Your best estimate is fine.

CODE ONE ONLY

FEWER THAN 20 HOURS PER WEEK .....01  
BETWEEN 20 AND 29 HOURS PER WEEK.....02  
BETWEEN 30 AND 34 HOURS PER WEEK.....03  
35 OR MORE HOURS PER WEEK.....04  
DON'T KNOW .....d  
REFUSED .....r

D4b=00,02, d OR r

IF D4B=2, "ARE," ELSE "WERE"

**D6. (Were/are) any of the following benefits included in that job offer? (READ a-c)**

NEW

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. Health insurance benefits? .....	01	00	d	r
b. Paid sick days? .....	01	00	d	r
c. A retirement savings or pension plan? .....	01	00	d	r

D4b=00,02, d OR r

IF D4B=2, "DOES," ELSE "DID"

**D7. (Did/Does) the job offered require relocation?**

NEW

YES .....	01
NO .....	00
DON'T KNOW .....	d
REFUSED .....	r

D4b=00, d or r

IF D4b=d, "IS" AND "HAVE NOT DECIDED WHETHER TO ACCEPT"

IF D4a GT1, "BEST"

**D8.** **There are many reasons why people sometimes do not accept a job offer. What (was/is) the main reason why you (did not accept/have not decided whether to accept) the (best) job that you were offered?**  
COBRA  
C23

INTERVIEWER: RECORD VERBATIM, THEN CODE AT END.

\_\_\_\_\_ (STRING 250)

CODE ONE ONLY

- IT DID NOT PAY ENOUGH .....01
- IT DID NOT OFFER ADEQUATE HEALTH INSURANCE BENEFITS.....02
- I EXPECTED TO BE CALLED BACK TO MY FORMER JOB.....03
- IT DID NOT OFFER OTHER FRINGE BENEFITS (NON-HEALTH INSURANCE BENEFITS) .....04
- THE JOB WAS NOT IN MY USUAL OCCUPATION.....05
- STARTED OWN BUSINESS/SELF-EMPLOYED .....06
- COMMUTE WAS TOO LONG .....07
- FAMILY RESPONSIBILITIES .....08
- IN SCHOOL OR OTHER TRAINING .....09
- ILL HEALTH OR PHYSICAL DISABILITY .....10
- REQUIRES/REQUIRED RELOCATION.....11
- HAVEN'T DECIDED YET.....12
- OTHER REASON .....99
- DON'T KNOW .....d
- REFUSED .....r

ALL

**D9. Now I'm going to ask about services you may have received or used at America's Job Center of California or at another American Job Center. Please include services received in person as well as on-line or by telephone. Since [INT1 MONTH], have you (READ a – h)?**

INTERVIEWER: READ STEM FIRST TIME, THEN AS NECESSARY.

**PROBE: At [STATE ONE STOP CENTER NAME] or another American Job Center of California?**

**PROBE: An American Job Center is what was formerly known as a One-Stop Career Center.**

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. used a resource room? ..... <b>IF NEEDED:</b> Each American Job Center usually has an area open to anyone, typically called a resource room. In these areas, you can use computers and the Internet to look for a job, and you can get information about specific jobs, different careers, and services available in the community.	01	00	d	r
b. attended any workshops? ..... <b>IF NEEDED:</b> A workshop involves a small group of people coming together with a leader or instructor to learn how to do something, like use a computer, write a resume, or conduct a job search.	01	00	d	r
c. taken either tests or assessments?.....	01	00	d	r
d. attended meetings for either job clubs or job groups? ..... <b>IF NEEDED:</b> These groups involve getting together with other job seekers for support and to talk about job leads and ways to find jobs.	01	00	d	r
e. received either career counseling or one-on-one assistance to support you in your job search or training?	01	00	d	r
f. received labor market information about what occupations were in demand in your local area, state, or region? .....	01	00	d	r
g. received information on education or job training programs? .....	01	00	d	r
h. registered with either the Employment Service or your state's job bank? .....	01	00	d	r

ANY OF D9a to D9h = 01

**D10. How useful were the services you received through America’s Job Center of California in helping you to search for a job? Would you say that they were very useful, somewhat useful, not very useful, or not at all useful?**

NEW

**PROBE:** Include other American Job Centers if you used one.

**PROBE:** An American Job Center is what was formerly known as a One-Stop Career Center.

CODE ONE ONLY

- VERY USEFUL .....01
- SOMEWHAT USEFUL.....02
- NOT VERY USEFUL.....03
- NOT AT ALL USEFUL .....04
- DON'T KNOW .....d
- REFUSED .....r

ALL

IF D4b=01, "INCLUDING THE JOB OFFER YOU ACCEPTED"

**D11. (Including the job offer you accepted), Are you currently working at a job for pay? Please include both part-time and full-time jobs, as well as any self-employment jobs held for pay or profit.**

COBRA  
C2

- YES .....01 FS1
- NO .....00
- NO; ACCEPTED JOB BUT HASN'T STARTED .....02 D12
- DON'T KNOW .....d
- REFUSED .....r

D11 NE 01

**D12. Did you look for work last week?**

COBRA  
C26

- YES .....01 D13
- NO .....00 D15
- DON'T KNOW .....d D15
- REFUSED .....r D15

D12=01

UI Ex  
C4a  
MOD

**D13. I'm going to read a list of things people sometimes do when looking for work. Please tell me whether you did any of these things to look for work last week. Last week, did you (READ a-g).**

**IF NEEDED: Your responses will be combined with those of others. Your specific responses will not be shared with the Department of Labor or any other agency.**

**PROBE: An American Job Center is what was formerly known as a One-Stop Career Center.**

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. contact either a private employment or placement agency? .....	01	00	d	r
b. use services from America's Job Center of California or another American Job Center? .....	01	00	d	r
c. contact your former employer? .....	01	00	d	r
d. contact friends, relatives or professional associates about job openings? .....	01	00	d	r
e. use the internet, including social media sites either to look for or apply for work? .....	01	00	d	r
f. answer any want ads in newspapers or other publications? .....	01	00	d	r
g. apply directly to places that you might want to work? .....	01	00	d	r

D12=01

**D14. About how many hours did you spend looking for work last week?**

**PROBE: Your best estimate is fine.**

UCP  
D12M  
OD

\_\_\_\_ HOURS SPENT LOOKING LAST WEEK  
(01-80)

E1

DON'T KNOW .....

REFUSED .....

D14=d OR r

**D14a. Would you say you spent between...**

UCP  
D2a  
MOD

CODE ONE ONLY

<b>1 and 5 hours,</b> .....	.01
<b>6 and 10 hours,</b> .....	.02
<b>11 and 20 hours,</b> .....	.03
<b>21 and 30 hours,</b> .....	.04
<b>31 and 40 hours, or</b> .....	.05
<b>More than 40 hours looking for work last week?</b> .....	.06
DON'T KNOW .....	d
REFUSED .....	r

PROGRAMMER: GO TO E1.



D12=00, d, OR r

**D15. People have different reasons for not looking for work. What is the main reason that you (have not begun to look for work/did not look for work last week)?**

UCP  
D4  
MOD

INTERVIEWER: IF RESPONDENT REPORTS "ALREADY WORKING", CONFIRM THAT THEY ARE NO LONGER WORKING AT THAT JOB. IF STILL EMPLOYED AT THAT JOB, GO BACK TO D11 AND UPDATE RESPONSE.

CODE ONE ONLY

- EXPECTS NEW JOB TO START .....01
- DID NOT WANT TO WORK/DID NOT WANT TO LOOK FOR WORK.....02
- BELIEVES NO WORK AVAILABLE IN LINE OF WORK OR AREA .....03
- EXPECTS TO BE RECALLED .....04
- EXPECTS PRE-CLAIM HOURS TO BE RE-INSTATED.....05
- EXPECTS UNION TO PROVIDE JOB .....06
- RETIRED .....07
- CAN'T ARRANGE CHILD CARE.....08
- FAMILY RESPONSIBILITIES .....09
- IN SCHOOL OR OTHER TRAINING .....10
- ILL HEALTH OR PHYSICAL DISABILITY .....11
- PREGNANCY .....12
- TRANSPORTATION PROBLEMS.....13
- TOOK A BREAK/FEELING DISCOURAGED .....14
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 50)
- DON'T KNOW .....d
- REFUSED .....r

## SECTION E: RE-EMPLOYMENT EXPECTATIONS

PROGRAMMER: IF D11=01 (CURRENTLY WORKING), GO TO FS1.

D11 NE 01

IF D15=01, "YOUR NEW JOB"

IF D15=04, "BE RECALLED TO YOUR OLD JOB".

IF D15=05, "HAVE YOUR WORK HOURS REINSTATED". OTHERWISE, "START A NEW JOB".

**E1.**      **These next questions ask about your outlook on your employment situation. As of today, how many weeks or months do you think it will take you to (start (a/your) new job/be recalled to your old job/have your work hours reinstated)?**

NEW

**PROBE:**    Your best estimate is fine.

\_\_\_\_|\_\_\_\_| WEEKS  
(1-52)

\_\_\_\_|\_\_\_\_| MONTHS  
(1-24)

\_\_\_\_|\_\_\_\_| YEARS  
(1-5)

CODE ONE ONLY

WEEKS .....	01	
MONTHS.....	02	
YEARS .....	03	
DOES NOT WANT TO WORK .....	98	F1
DON'T KNOW .....	d	
REFUSED .....	r	

E1=d OR r or E1\_Per=d OR r

**E1a.**    **Do you think it would take...**

**NEW**      **PROBE:**    Your best estimate is fine.

CODE ONE ONLY

Two weeks or less,.....	01	
More than 2 weeks up to 1 month, .....	02	
More than 1 month, up to 2 months, .....	03	
More than 2 months, up to 3 months, .....	04	
More than 3 months, up to 6 months, .....	05	
More than 6 months, up to 9 months, .....	06	
More than 9 months, up to one year, or.....	07	
More than one year? .....	08	
DOES NOT WANT TO WORK .....	98	F1
CANNOT ESTIMATE HOW LONG IT WILL TAKE.....	09	
REFUSED .....	r	

IF D4b=01 or D11=02—ACCEPTED JOB OFFER—SKIP TO FS1,  
OTHERWISE CONTINUE TO E2

ALL

**E2. When looking for a job, people have different needs and requirements. For these next questions, please suppose someone offered you a job today and think about what is most important to you. For example, you might think about things like salary, work schedule, fringe benefits, location, how interested you are in the work, the costs of taking a job, which might include child care and transportation expenses, and other job attributes.**

**Which of the following benefits must be offered by a job for you to take it? Must the job offer adequate (READ a-c)**

**PROBE IF ASKED: Adequate for your needs.**

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. Health insurance benefits? .....	01	00	d	r
b. Paid sick days? .....	01	00	d	r
c. A retirement savings or pension plan? .....	01	00	d	r

D11 NE 01

**E3. What is the lowest wage or salary you are willing to accept, before deductions, for the type of work you are looking for?**

*Green  
Jobs  
C10  
Mod*

INTERVIEWER: ALLOW RESPONDENT TO INDICATE A WEEKLY, MONTHLY, OR YEARLY SALARY IF THEY PREFER.

\$|\_|\_|\_|\_|, |\_|\_|\_|\_|. |\_|\_|\_|  
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- PER DAY (>\$800) .....07
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [E3 ANSWER]. Is that correct?"

E3 NE D OR R

**E3a. And how many hours per week would you expect to work in order to receive this wage or salary?**

**PROBE: Your best estimate is fine.**

\_\_\_\_|\_\_\_\_| HOURS ..... E4  
(1-80)

VARIES .....v

DON'T KNOW .....d

REFUSED .....r

E3a=v, d, OR r

**E3b. Would you say that you would expect to work less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

COBRA  
C14a

**PROBE: On average. Your best estimate is fine.**

CODE ONE ONLY

LESS THAN 20 HOURS PER WEEK .....01

BETWEEN 20 AND 29 HOURS PER WEEK.....02

BETWEEN 30 AND 34 HOURS PER WEEK.....03

35 OR MORE HOURS PER WEEK.....04

DON'T KNOW .....d

REFUSED .....r

**E4.** How likely do you think it is that you will need to relocate for a job that meets your requirements? Would you say that it is very likely, somewhat likely, somewhat unlikely or very unlikely?  
**NEW**

- VERY LIKELY .....01
- SOMEWHAT LIKELY .....02
- SOMEWHAT UNLIKELY .....03
- VERY UNLIKELY .....04
- DON'T KNOW .....d
- REFUSED .....r

**SECTION F: RE-EMPLOYMENT**

PROGRAMMER: IF INT1 F9 NE 98 FOR INT1 JOBS 1-5, GO TO F1

PROGRAMMER: ASK FS1-FS4 FOR ALL EMPLOYER NAMES FROM INT1 WHERE INT1 F9=98—STILL AT JOB.

PROGRAMMER LOOP BOX FS1.1  
ASK FS1 ACROSS ALL JOBS FIRST, THEN ASK FS1a-FS4 FOR ALL JOBS IF FS1A=NE 99

INT1 F9=98 FOR ANY JOB

IF MORE THAN ONE EMPLOYER NAME FILLED FROM INT1, SAY "AND AT" [NEWJOB1-NEWHJOB5] AT FS1.

**FS1. When you were interviewed in [INT1 DATE] we learned that you were working at [INT1 NEWJOB1 (and at INT1 NEWJOB2 and at INT1 NEWJOB3 and at INT1 NEWJOB4 and at INT1 NEWJOB5)] at that time. Is that correct?**

RECORD ALL RESPONSES TO FS1 ACROSS BEFORE MOVING TO FS1A OR FS2.

- YES .....01 FS2
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER: DISPLAY COMPANY NAMES IN SEPARATE FIELDS AND ALLOW INTERVIEWER TO CORRECT THEM

FS1 NE01

**FS1a. In [INT1 MONTH YEAR], were you working for [INT1 NEWJOB1-INT1 NEWJOB5]?**

- YES .....01 FS2
- NO .....00 F1
- YES BUT UPDATE NAME.....02 FS1B
- DON'T KNOW .....d
- REFUSED .....r

FS1A = 02

**FS1b. What (is/are) the correct name(s) of the employer(s) you worked for in [INT1 DATE]?**

PROGRAMMER: REPLACE INT1 EMPLOYER NAME(S) WITH THIS OR THESE EMPLOYER NAME(S) FOR FS2 THROUGH FS4.

\_\_\_\_\_ (STRING 50)

DON'T KNOW .....d

REFUSED .....r

FS1=01 OR FS1A NE 00

**FS2. Are you still working at [INT1NEWJOB1-INT1NEWJOB5]?**

PROGRAMMER: IF FS2=01, PREFILL EMPLOYER NAME(S) AT F5 AS INT1NEWJOB1-INT1NEWJOB5.

YES .....01 F1

NO .....00

DON'T KNOW .....d

REFUSED .....r

FS2 NE 01

**FS3. On what date did your job at [INT1NEWJOB1-INT1NEWJOB5] end?**

**PROBE: Your best estimate is fine.**

|\_|\_|/|\_|\_|/|2|0|\_|\_|

MONTH DAY YEAR

(01-12) (01-31) (14-15)

DON'T KNOW .....d

REFUSED .....r

"SOFT CHECK: IF FS3 IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."

FS2 NE 01

FS4. What was the main reason that your job at [INT1NEWJOB1-INT1NEWJOB5] ended? Was it because...

INTERVIEWER: LAID OFF INCLUDES REORGANIZATION/ DOWNSIZING/ COMPANY SOLD/ COMPANY MOVED/ COMPANY WENT OUT OF BUSINESS/ PLANT OR FACILITY MOVED OR CLOSED/ END OF TERM IN SERVICE/ENLISTMENT UP/REDUCTION IN FORCE OR RIF'ED/ JOB/POSITION ELIMINATED.

CODE ONE RESPONSE

- You were laid off, .....01
- You retired, .....02
- You were discharged or fired, .....03
- You quit, .....04
- Or was there some other reason? (SPECIFY) .....99
- \_\_\_\_\_ STRING 250
- GOT A BETTER JOB .....05
- MOVED .....06
- HAD HEALTH PROBLEMS .....07
- RETURNED TO SCHOOL .....08
- NEEDED TO TAKE CARE OF A FAMILY MEMBER .....09
- JOB COMPLETED/EMP. WORK/SEASONAL WORK/WORK PERIOD ENDED .....10
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER LOOP BOX FS4.1  
IF FS2=01, GO TO FS2, INT1NEWJOB2 OR F1 IF NO OTHER INT1JOBS



D11 NE 01

IF INT1F9=98 FOR ANY JOB, "OTHER" AND "ANY OTHER JOBS BESIDES THE ONE(S) WE JUST DISCUSSED"

**F1.** Now I'd like to ask some questions about any (other) jobs you may have had since your last interview. Since [INT1 DATE], have you started working (at a job/at any other jobs besides the one(s) we just discussed) for pay? Include both part-time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit, even if you held them for only a short time.

COBRA  
C1

YES .....01  
NO .....00  
DON'T KNOW .....D  
REFUSED .....r

PROGRAMMER SKIP BOX F1.1  
IF FS2=01 AND F1=00, d OR r, GO TO F14  
IF FS2=01 and F1=01, GO TO F4  
IF FS2=00 AND F1=01, GO TO F4  
IF FS2=00 AND F1=00, GO TO G3.

**F2 NOT ASKED AT SECOND INTERVIEW**

**F3 IS ASKED LATER THIS ROUND**

D11 OR F1=01

IF D11 OR FS2=01, "INCLUDING YOUR CURRENT JOB(S)"

IF FS2=01 FOR GT1 JOB, "JOBS"

**F4.** (Including your current job(s)) how many different jobs have you worked at since your last interview in [INT1 MONTH]? Again, please include both part time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit.

COBRA  
C3

INTERVIEWER: IF A JOB THAT WAS INTERRUPTED BY TWO OR MORE UNPAID WEEKS, COUNT AS SEPARATE JOBS, EVEN IF IT IS WITH THE SAME EMPLOYER. IF THE SEPARATION WAS LESS THAN TWO WEEKS, COUNT IT AS ONE JOB.

INTERVIEWER: TREAT JOBS WITH TEMPORARY AGENCIES AND SELF-EMPLOYED CONSULTING JOBS AS ONE JOB, REGARDLESS OF THE NUMBER OF ASSIGNMENTS.

NUMBER OF JOBS  
(1-5)

DON'T KNOW .....d  
REFUSED .....r

PROGRAMMER LOOP BOX F4.1  
 ASK F5 ACROSS ALL NEW JOBS FIRST, THEN ASK F6-18 FOR ALL NEW JOBS  
 IF FS2=01 FOR ANY JOB AND F1=01, ASK F14-F17 ABOUT JOBS WHERE FS2=01 FIRST, THEN ASK F6-F18 ABOUT NEW JOBS FROM F5

NEW JOBS ONLY
D11, FS2, OR F1=01
IF FS2 OR F1=01, "OTHER", IF FS2=01, START AT F14

My next questions ask about the jobs you've had since [INT1 MONTH/YEAR]).

**F5. INT2NEWJOB [1] Please tell me the name of the [other/first] company you worked for since [INT1 MONTH].**

**INT2NEWJOBS [2], [3], [4], [5]: What was the name of the company you worked for after that?**

PROGRAMMER: THE NUMBER OF JOBS LISTED SHOULD MATCH NUMBER AT F4.

(SPECIFY) .....99  
 \_\_\_\_\_ (STRING 50)  
 DON'T KNOW .....d  
 REFUSED .....r

INT2NEW JOBS ONLY
F1=01

**F6. Let me verify. Since [INT1 MONTH] you worked at [FILL F5 NAMES FOR INTNEWJOBS 1-5]. Is this correct?**

INTERVIEWER: IF CORRECT, ENTER "1" AND CONTINUE TO F6a. IF NOT CORRECT. GO BACK TO F4 AND F5 TO ENTER CORRECT NUMBER AND NAMES OF JOBS HELD.

YES .....01  
 NO-ADD JOBS .....00  
 DON'T KNOW .....d  
 REFUSED .....r

INT2NEW JOBS ONLY
F1=01

**F6a. Is [INT2NEWJOB1-NEWJOB5] the same employer you worked for in [JOB SEPARATION MONTH, YEAR]?**

YES .....01  
 NO .....00  
 DON'T KNOW .....d  
 REFUSED .....r

NEW JOBS ONLY
ALL

**F7. On what date did you first start working at [INT2NEWJOB1-INTNEWJOB5]?**  
**IF DON'T KNOW OR REFUSED, PROBE: What month was it? Was it early in the month, in the middle of the month, or late in the month? Your best estimate is fine.**  
**PROBE: Since [INT1 MONTH].**

SOFT CHECK: IF OUT OF RANGE, SAY IF THE DATE IS PRIOR TO UI CLAIM DATE, CONFIRM BY SAYING: "I recorded [date]. Did you start this job prior to UI [CLAIM DATE]?"

"SOFT CHECK: IF F7 IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."

|\_|\_|/|\_|\_|/|\_|\_|\_|\_| ..... F9  
 MONTH DAY YEAR  
 (01-12) (01-31) (1964-2015)

DON'T KNOW .....d  
 REFUSED .....r

INT2NEW JOBS ONLY
F7 = d OR r for month or year

**F8. About how many weeks or months ago did you start working at [INT2NEWJOB1-INT2NEWJOB5]?**  
**PROBE: Your best estimate is fine.**

|\_|\_| WEEKS  
 (0-99)

|\_|\_| MONTHS  
 (0-99)

DON'T KNOW .....d  
 REFUSED .....r

INT2NEW JOBS ONLY

ALL

F9. On what date did your job at [INT2NEWJOB1-NEWJOB5] end?

COBRA  
C9 MOD

IF DON'T KNOW OR REFUSED, PROBE: What month was it? Was it early in the month, in the middle of the month, or late in the month? Your best estimate is fine.

|\_|\_|/|\_|\_|/|2|0|\_|\_| ..... F14  
MONTH DAY YEAR  
(01-12) (01-31) (2014-2015)

STILL AT JOB.....98 F11

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF D11=01 (CURRENTLY WORKING), CHECK THAT AT LEAST ONE OF INT1NEWJOB1-INT1NEWJOB5 FS2=1 (STILL AT THAT JOB) OR AT LEAST ONE OF INT2NEWJOB1-INT2JOB5 F9=98 (STILL AT JOB). IF NO, SAY: "I recorded that you are currently working. Is that correct?"

**CLICK HERE TO CORRECT D11 (WHETHER THEY ARE CURRENTLY WORKING)**

**CLICK HERE TO CORRECT FS2 FOR EACH JOB**

**GO BACK TO F9 FOR EACH JOB AND CONFIRM END DATE**

"SOFT CHECK: IF F9 IS AFTER INTERVIEW DATE SAY: "Please provide a date that is before today's date."

SOFT CHECK: IF DATE REPORTED IN F9 IS EARLIER THAN THE START DATE REPORTED IN F7, SAY, CONFIRM BY SAYING: "Earlier you reported that this job began in [fill F7 date] I just recorded that this job ended on [fill F9 date] Is that correct?"

INT2NEW JOBS ONLY

F9 = d OR r for Month/Day or Year

F10. Would you say your job at [INT2NEWJOB1-INT2NEWJOB5] ended...

PROBE: Your best estimate is fine.

COBRA  
C9a

CODE ONE ONLY

Within the past two weeks, .....01

Between 3 and 4 weeks ago, .....02

Between 5 and 6 weeks ago, .....03

Between 7 and 8 weeks ago, or .....04

More than 8 weeks ago? .....05

DON'T KNOW .....d

REFUSED .....r

INT2NEW JOBS ONLY
F9=98 AND F6A NE 01

**F11. What kind of work do you do or duties do you have at [INT2NEWJOB1-INT2NEWJOB5]?**

COBRA \_\_\_\_\_ (STRING 250)  
 C10  
 DON'T KNOW .....d  
 REFUSED .....r

INT2NEW JOBS ONLY
F9=98 AND F6A NE 01

**F12. What kind of company is this—what do they make, sell, or do?**

COBRA \_\_\_\_\_ (STRING 250)  
 C11  
 DON'T KNOW .....d  
 REFUSED .....r

INT2NEW JOBS ONLY
F9=98 AND F6A NE 01

**F13. Are any of the following benefits available to you at [INT2NEWJOB1-INT2NEWJOB3]? (READ a-c)**

COBRA INTERVIEWER: IF BENEFITS WERE OR WILL BE AVAILABLE TO SAMPLE MEMBER AFTER  
 C10 A STANDARD PROBATIONARY PERIOD, CODE YES, EVEN IF NOT USED.

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. Health insurance benefits? .....	01	00	d	r
b. Paid sick days? .....	01	00	d	r
c. A retirement savings or pension plan? .....	01	00	d	r

ALL JOBS
FS2=01 OR F9=DATE OR 98
IF F9=98, "DO" ELSE "DID"

**F14. How many hours per week, including regular overtime hours do you usually work at [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]?**

COBRA  
C14

**PROBE: On average. Your best estimate is fine.**

|\_\_|\_\_| HOURS ..... F16  
 (1-80)  
 VARIES .....v  
 DON'T KNOW .....d  
 REFUSED .....r

ALL JOBS
F14=v, d, OR r
IF F9=98, "WORK" ELSE "WORKED"

**F15. Would you say you work less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week at [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]?**

COBRA  
C14a

**PROBE: On average. Your best estimate is fine.**

CODE ONE ONLY

LESS THAN 20 HOURS PER WEEK .....01  
 BETWEEN 20 AND 29 HOURS PER WEEK .....02  
 BETWEEN 30 AND 34 HOURS PER WEEK .....03  
 35 OR MORE HOURS PER WEEK .....04  
 DON'T KNOW .....d  
 REFUSED .....r

ALL JOBS
FS2=01 OR F9= DATE OR 98
IF F9=98, "IS" ELSE "WAS"

**F16. What is your usual pay, including tips, bonuses and commissions at [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5] before taxes or other deductions (were/are) taken?**

COBRA  
C15a

**PROBE: Your best estimate is fine.**

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ | | | | | , | | | | | . | | | | |

5.00 – 500,000.00 .....PROGRAMMER LOOP BOX F17ck.1

CODE ONE ONLY

- PER HOUR (>\$50) .....01
- PER WEEK (>\$2,000) .....02
- ONCE EVERY TWO WEEKS (>\$4,000) .....03
- TWICE A MONTH (>\$4,000) .....04
- PER MONTH (>\$8,000) .....05
- PER YEAR (>\$100,000) .....06
- PER DAY (>\$800) .....07
- OTHER (SPECIFY) .....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [F16 ANSWER]. Is that correct?"
--

ALL JOBS
F16 = D OR R (FOR AMOUNT OR PER)

**F17. I'll read some ranges. Please try to estimate your annual pay at [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]. Would you say your annual earnings are...**

COBRA  
C15b

**PROBE: (Did/Does) this include tips and commissions?**

CODE ONE ONLY

- Less than \$10,000 per year, .....01
- \$10,000 or more, but less than \$20,000 per year, .....02
- \$20,000 or more but less than \$30,000 per year, .....03
- \$30,000 or more but less than \$40,000 per year, .....04
- \$40,000 or more but less than \$50,000 per year, .....05
- \$50,000 or more but less than \$75,000 per year, .....06
- \$75,000 or more but less than \$100,000 per year, or .....07
- More than \$100,000 per year? .....08
- DON'T KNOW .....d
- REFUSED .....r

NEW JOBS

F9 NE 98

F18. What was the main reason this job at [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]

ended? Was it because...

INTERVIEWER: LAID-OFF INCLUDES REORGANIZATION/ DOWNSIZING/ COMPANY SOLD/ COMPANY MOVED/ COMPANY WENT OUT OF BUSINESS/ PLANT OR FACILITY MOVED OR CLOSED/ END OF TERM IN SERVICE/ENLISTMENT UP/REDUCTION IN FORCE OR RIF'ED/ JOB/POSITION ELIMINATED

- You were laid off, .....01
You retired, .....02
You were discharged or fired, .....03
You quit, .....04
Or was there some other reason? (SPECIFY) .....99
(GOT A BETTER JOB.....05
MOVED .....06
HAD HEALTH PROBLEMS .....07
RETURNED TO SCHOOL .....08
NEEDED TO TAKE CARE OF A FAMILY MEMBER .....09
JOB COMPLETED/ TEMP. WORK/ SEASONAL WORK/ WORK PERIOD ENDED .....10
DON'T KNOW .....d
REFUSED .....r

PROGRAMMER LOOP BOX F18.1
IF CURRENT LOOP IS FOR INT1NEWJOB1 AND FS2=1 FOR INT1NEWJOB2 OR INT1NEWJOB3, GO TO F14 FOR THAT (THOSE) JOB(S), IF (LAST INT1NEWJOB OR FS2 NE 1) AND F1=01, GO TO F6a FOR INT2NEWJOB1
IF ALL JOBS FROM INT1 AND F5 HAVE BEEN LOOPED, GO TO F17ck

ALL

F17ck. PROGRAMMER: IS THE SUM OF HOURS REPORTED AT F14 GE 35? OR DOES F15=04 FOR ANY JOB?

- YES .....01 G3
NO .....00
DON'T KNOW .....d
REFUSED .....r



ALL JOBS

F17CK NE 01

**F3. My computer shows that your total weekly work hours are less than 35. Do you want to work a full-time workweek of 35 hours or more per week?**

INTERVIEWER: IF RESPONDENT DISPUTES TOTAL HOURS, GO BACK TO F14 OR F15 AND ENTER CORRECTED NUMBER OF HOURS WORKED.

YES .....01  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

## SECTION G: FINANCIAL WELL-BEING

### G1, G1a, AND G2 NOT ASKED AT SECOND INTERVIEW

ALL
IF INT1B2 MINUS B4 GT 01, "AND OTHER MEMBERS OF YOUR HOUSEHOLD"
IF INT1 G1a=01 OR INT1 G2=01, "BUT DO NOT INCLUDE YOUR MORTGAGE HERE".

We understand that many people who become unemployed face difficulty paying their bills and meeting their financial commitments. These next questions are about financial obligations.

**G3.** What is the total amount of debt and loans you (and other members of your household) have currently? Please include automobile loans, student loans, balances on credit cards, medical bills, and personal loans owed to individuals (but do not include your mortgage here).

COBRA  
13

**PROBE:** Your best estimate is fine.

INTERVIEWER: IF RESPONDENT GIVES A MONTHLY AMOUNT, REPEAT THE QUESTION AND EMPHASIZE THE WORD TOTAL.

\$ |\_\_|\_\_|\_\_| , |\_\_|\_\_|\_\_| ..... (0-999,999)  
G5

TOTAL DEBT CURRENTLY (>\$100,000)

DON'T KNOW ..... d

REFUSED ..... r

SOFT CHECK: IF>\$100,000: I recorded G3 ANSWER). Is that correct?

G3=d OR r

**G4.** Would you say it was...

CODE ONE ONLY

COBRA  
13a

Less than \$5,000, ..... 01

Between \$5,000 to under \$10,000, ..... 02

Between \$10,000 to under \$20,000, ..... 03

Between \$20,000 to under \$30,000, ..... 04

Between \$30,000 to under \$50,000, ..... 05

Between \$50,000 to under \$100,000, ..... 06

Or more than \$100,000? ..... 07

DON'T KNOW ..... d

REFUSED ..... r

ALL

IF INT1 B2 MINUS B4 GT 01, "OR OTHER MEMBERS OF YOUR HOUSEHOLD"

**G5. Since [INT1 MONTH], have you (or other members of your household) been 60 or more days late paying any of your bills?**

YES .....01

NO .....00

DON'T KNOW .....d

REFUSED .....r

ALL

IF C2b=03, "ARE", ELSE "WERE"

**G6. Since [INT1 MONTH], how important (are/were) your unemployment insurance payments in helping you meet your financial obligations and avoid financial losses such as the loss of a home or a forced sale or repossession of a car? Would you say those benefits (are/were) very important, somewhat important, somewhat unimportant, or very unimportant?**

NEW

CODE ONE ONLY

VERY IMPORTANT .....01

SOMEWHAT IMPORTANT .....02

SOMEWHAT UNIMPORTANT .....03

VERY UNIMPORTANT .....04

DID NOT RECEIVE BENEFITS/HAS NOT RECEIVED BENEFITS YET .....n

DON'T KNOW .....d

REFUSED .....r

ALL

**G6a. In addition to financial adjustments, people sometimes make adjustments in their eating habits following the loss of a job. Which of the following statements best describes the food eaten in your household since you were interviewed in [INT1 MONTH]. Would you say that you had enough of the kinds of food you wanted to eat, enough but not always the kinds of food you wanted to eat, sometimes not enough to eat, or often not enough to eat?**

COBRA  
112  
MOD

CODE ONE ONLY

ENOUGH OF THE KINDS WANTED TO EAT .....01

ENOUGH BUT NOT ALWAYS THE KIND OF FOOD WANTED TO EAT .....02

SOMETIMES NOT ENOUGH TO EAT .....03

OFTEN NOT ENOUGH TO EAT .....04

DON'T KNOW .....d

REFUSED .....r

**G7 NOT ASKED AT SECOND INTERVIEW**

ALL

**G8. For this next question, please think about savings you could easily access and do not include money you may have in retirement savings accounts. About how much savings do you have now? Would you say that you now have less than \$5,000, \$5,000 to \$10,000, \$10,000 to \$15,000, \$15,000 to \$20,000, or more than \$20,000 in savings?**

**PROBE: By easily access we mean money you could retrieve and use quickly. Your best estimate is fine.**

CODE ONE ONLY

- NONE .....00
- LESS THAN \$5,000 .....01
- \$5,000 TO UNDER \$10,000 .....02
- \$10,000 TO UNDER \$15,000 .....03
- \$15,000 TO UNDER \$20,000 .....04
- MORE THAN \$20,000.....05
- DON'T KNOW ..... d
- REFUSED .....r

INT1 G7a, INT1 G7b, INT1 G7c, INT1 G7d, INT1 G7e, OR INT1 G7f = 01 OR INT G1=01 OR 02

IF INT1 B2 MINUS B4 GT 01, "OR ANYONE ELSE IN YOUR HOUSEHOLD"

**G9. Since [INT1 MONTH], did you (or anyone else in your household)...**

UCP  
G12  
MOD

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. (INT1 G7a = 01) withdraw money from savings accounts?	01	00	d	r
b. (INT1 G7b = 01) access cash from credit card accounts?	01	00	d	r
c. (INT1 G7c= 01) access funds from a home equity line of credit or from investment accounts such as certificates of deposits, money market accounts, stocks, or bonds?	01	00	d	r
d. (INT1 G7d=01) make an early withdrawal from a retirement savings investment account such as a 401(k), 403(b), or IRA?	01	00	d	r
e. (INT1 G7e =01) take early retirement to get benefits from a pension plan?	01	00	d	r
f. (INT1 G7f=01 or INT1 G1=01 or 02) lose an asset that you owned or were leasing such as a car or truck, had your home foreclosed on, or been evicted?	01	00	d	r

**G10 THROUGH G14b NOT ASKED AT SECOND INTERVIEW**

INT1 B2 MINUS B4 GT 01

IF C2B=01--CURRENTLY RECEIVING UI BENEFITS--"ELSE".

**G15. For these next questions about finances and income support, please answer in terms of what is happening now. Is anyone else in your household now receiving unemployment insurance compensation benefits? Please do not include your benefits here.**

COBRA  
H6  
MOD

- YES .....01  
 NO .....00  
 DON'T KNOW .....d  
 REFUSED .....r

ALL

IF INT1 B2 MINUS B4 GT1, "OR ANYONE IN YOUR HOUSEHOLD" FOR A, B, AND C

IF INT1 B2 GT1, "OR ANYONE IN YOUR HOUSEHOLD" FOR D AND E

**G16. Are you (or anyone else in your household) now receiving...(READ a-e)**

COBRA  
H6  
MOD

CODE ONE PER ROW

PROGRAMS	YES	NO	DON'T KNOW	REFUSED
a. Food Stamp or SNAP benefits such as CalFresh?	01	00	d	r
b. Welfare benefits such as CALWORKS (California Work Opportunity and Responsibility to Kids) or General Assistance?	01	00	d	r
c. Social Security or Pension benefits?	01	00	d	r
d. SSI, SSDI, or other disability benefits?	01	00	d	r
e. Medicaid or MediCal?	01	00	d	r

INT1B1=01 or INT1B3=01,02, 03 or 04

IF INT1 B1=01, FILL "SPOUSE", IF B3=01 OR 04, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND".  
IF B3=03, FILL "GIRLFRIEND"

**G17. On average, how many hours per week does your (spouse/partner/boyfriend/girlfriend) usually work now?**

\_\_\_\_|\_\_\_\_| HOURS PER WEEK  
(0-80)

NO LONGER PART OF HOUSEHOLD/NA.....98  
DON'T KNOW .....d  
REFUSED .....r

INT1 B2 MINUS B4 GT 01

**G18. Since [INT1 MONTH], did anyone else in your household besides you begin working or begin working more hours?**

YES .....01  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

COBRA  
H12

## SECTION H: CUSTOMER SATISFACTION

ALL

**HS1. Now I'd like to ask about your satisfaction with the unemployment insurance program.**

**NEW Overall, how satisfied or dissatisfied are you with your experience with the unemployment insurance program? Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?**

CODE ONE ONLY

VERY SATISFIED .....01  
SOMEWHAT SATISFIED .....02  
SOMEWHAT DISSATISFIED .....03  
VERY DISSATISFIED .....04  
DON'T KNOW .....d  
REFUSED .....r

**H1 NOT ASKED AT SECOND INTERVIEW**

**H2a-H2d NOT ASKED AT SECOND INTERVIEW**

ALL

**H2e. And, how satisfied or dissatisfied are you with the speed or timeliness of receiving your benefit checks or deposits?**

**PROBE: Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?**

CODE ONE ONLY

VERY SATISFIED .....01  
SOMEWHAT SATISFIED .....02  
SOMEWHAT DISSATISFIED .....03  
VERY DISSATISFIED .....04  
DON'T KNOW .....d  
REFUSED .....r

**H3 AND H4 NOT ASKED AT SECOND INTERVIEW**

## SECTION I: CLOSING AND CONTACT INFORMATION

ALL

FILL WITH CONTACT INFO FROM SAMPLE LOAD OR FROM INT112, IF UPDATED.

- I1.** PROGRAMMER: IF WE HAVE NAME, ADDRESS, AND PHONE NUMBER FROM THE FIRST INTERVIEW, DISPLAY THAT ADDRESS, AND PHONE NUMBER.

COBRA  
K1

**That was my last survey question. Now, please verify your current mailing information so that we can send your check for \$30. Is your name, current address and phone number [FILL FROM I1 in INT1]?**

NAME

ADDRESS 1

ADDRESS 2

PHONE:

**PROBE:** Do you have a middle initial?

**PROBE:** Is there an apartment number?

CODE ONE ONLY

SAME AS PROVIDED .....00 IS2a

INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW  
INFORMATION .....01

DON'T KNOW .....d

REFUSED .....r



I1=01, D, OR R

I2. UPDATE INFORMATION BELOW

COBRA  
K2

**What is the correct spelling of your name and your current mailing address and phone number?**

**PROBE: Do you have a middle initial?**

**PROBE: Is there an apartment number?**

\_\_\_\_\_(STRING 20)  
FIRST NAME

\_\_\_\_\_(STRING 01)  
MIDDLE INITIAL

\_\_\_\_\_(STRING 30)  
LAST NAME

\_\_\_\_\_(STRING 60)  
ADDRESS 1

\_\_\_\_\_(STRING 60)  
ADDRESS 2

\_\_\_\_\_(STRING 10)  
APARTMENT NUMBER

\_\_\_\_\_(STRING 20)  
CITY

\_\_\_\_\_(STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

ZIP CODE (+ 4 IF NEEDED)

|\_|\_|\_| - |\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

\_\_\_\_\_  
International Phone (STRING 50)

DON'T KNOW ..... d

REFUSED ..... r

**SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Let me repeat that to you. REPEAT. Is that correct?**

**HARD CHECK: IF CONDITION (e.g. Area code LE 200); I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

PROGRAMMER SKIP BOX IS2a  
If INT1 I2b NE ANSWER, SKIP TO I2A

INT1 I2b = ANSWER

**IS2a.** I also need to confirm some additional contact information in case we need to reach you in the future. Let me remind you that all of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used only if we need to follow up with you for any reason. Is your cell phone number [FILL INT1 I2b]?

NEW

YES .....01 I3  
NO .....00 I2A  
DON'T KNOW .....d I2A  
REFUSED .....r I2a

INT1 I2b NE ANSWER OR IS2A NE 01

IF INT1 I2b NE ANSWER, FILL TEXT IN PARENTHESES

**I2a.** (I also need to confirm some additional contact information in case we need to reach you in the future. Let me remind you that all of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used only if we need to follow up with you for any reason.) Do you have a cell phone number?

COBRA  
K2a

YES .....01  
NO .....00 IS3  
DON'T KNOW .....d IS3  
REFUSED .....r IS3

I2A=01

**I2b.** What is your cell phone number?

COBRA  
K2b

RECORD VERBATIM

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_|\_|\_|

DON'T KNOW .....d  
REFUSED .....r

PROGRAMMER SKIP BOX IS3  
If INT1 I4 NE ANSWER, SKIP TO I3

INT1 I4 = ANSWER

**IS3.** Is your email address [FILL INT1 I4]?

NEW

YES .....01 I5  
NO .....00 I3  
DON'T KNOW .....d I3  
REFUSED .....r I3

INT1 I4 NE ANSWER OR IS3 NE 01

**13. Do you have an email address?**

COBRA  
K3

YES .....01

NO .....00 15

DON'T KNOW .....d 15

REFUSED .....r 15

I3=01

**14. What is your email address?**

COBRA  
K4

RECORD VERBATIM  
 \_\_\_\_\_(STRING 50)  
 DESCRIPTION  
 DON'T KNOW .....d  
 REFUSED .....r

ALL

IF A0=02, FILL \$30.  
 IF INT1 I5 NE ANSWER, FILL "WHAT IS THE BEST WAY TO CONTACT YOU IN CASE WE NEED TO FOLLOW UP?", ELSE FILL WITH SENTENCE INCLUDING INT1 I5 RESPONSE

**15. We will mail the check for (\$20/\$30) to you at [fill ADDRESS 1] within the next two weeks. (What is the best way to contact you in case we need to follow up?/At your last interview you indicated that you prefer to be contacted via [FILL INT1 I5 RESPONSE]. Is that still the best way to contact you in case we need to follow up?)**

WIA 15  
G11Mod

INTERVIEWER NOTE: READ CHOICES IF NEEDED.  
 INTERVIEWER NOTE: ALWAYS CODE THE RESPONDENT'S PREFERENCE BELOW EVEN IF THE RESPONDENT'S PREFERENCE HAS NOT CHANGED SINCE THE LAST INTERVIEW

EMAIL .....1      **CODE ONE**  
**ONLY**

CALL TO HOME PHONE .....2

CALL TO CELL PHONE .....3

TEXT MESSAGE TO CELL PHONE.....4

REGULAR MAIL .....5

DON'T KNOW .....d

REFUSED .....r

INT1 I5A NE 00, D, OR R

**I5S.** In case you move and we need to follow up with you for any reason we would like to have the name, address, and phone number of two people who do not live with you who will know how to reach you. We would only contact these persons if we have trouble getting in touch with you directly.

At your last interview in [FILL INT1 MONTH] you gave us contact information for [FILL INT1 CONTACT 1 NAME at ADDRESS AND PHONE]. Will this information still help us to reach you if we have trouble

YES, SAME AS PROVIDED .....00 I9S

INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW INFORMATION .....01

DON'T KNOW .....d

REFUSED ..... r

I5S NE 00 OR INT1 I5 = 00, D, OR R

IF INT1 I5A=00, D, OR R READ PARENTHESES

PROGRAMMER: IF CORRECTING INFORMATION FROM INT1, PREFILL WITH RESPONDENT INFORMATION FOR UPDATING (AS IT DOES FOR UPDATING RESPONDENT CONTACT INGO)

**I5a.**

(In case you move, we would like to have the name, address, and phone number of two people who do not live with you who will know how to reach you. We would only contact these persons if we have trouble getting in touch with you directly.)

What is your first contact person's name?

\_\_\_\_\_ (STRING 20)  
FIRST NAME

\_\_\_\_\_ (STRING 01)  
MIDDLE INITIAL

\_\_\_\_\_ (STRING 30)  
LAST NAME

NO FIRST CONTACT AVAILABLE 00

DON'T KNOW .....d Thanks

REFUSED .....r Thanks

PROGRAMMER: IF ONLY ONE CONTACT LISTED FROM INT 1, SKIP TO THANKS. IF SECOND CONTACT LISTED, SKIP TO I9S.

I5S NE 00 OR INT1 I5A = 00, D, OR R

**16. What is [FIRST NAME FROM I5S or I5a]'s address?**

COBRA  
K9a

**PROBE: Is there an apartment number?**

\_\_\_\_\_(STRING 60)

ADDRESS 1

\_\_\_\_\_(STRING 60)

ADDRESS 2

\_\_\_\_\_(STRING 10)

APARTMENT NUMBER

\_\_\_\_\_(STRING 20)

CITY

\_\_\_\_\_(STRING 2)

STATE/TERRITORY

|\_|\_|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|

ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

I5S NE 00 OR INT1 I5A = 00, D, OR R

**17. What is [NAME FROM I5S or I5a]'s phone number? Please give me the telephone number, area code first.**

COBRA  
K9b

|\_|\_|\_|\_| - |\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

I5S NE 00 OR INT1 I5A = 00, D, OR R

**18. How is [NAME FROM I5S or I5a] related to you?**

COBRA  
K10

CODE ONE ONLY

- SPOUSE/PARTNER .....01
- MOTHER.....02
- FATHER.....03
- SON OR DAUGHTER.....04
- GRANDPARENT.....05
- BROTHER/SISTER.....06
- AUNT/UNCLE .....07
- OTHER RELATIVE .....08
- FRIEND .....09
- NOT RELATED .....10
- DON'T KNOW .....d
- REFUSED .....r

INT1 I9=ANSWER

**19S. You also gave us contact information for [FILL INT1 CONTACT 2 NAME at ADDRESS AND PHONE] at that time. Will this information still help us to reach you if we have trouble?**

- YES, SAME AS PROVIDED .....00 THANKS
- INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW INFORMATION .....01
- DON'T KNOW .....d
- REFUSED .....R

I9S NE 00 OR INT1 I9 = 00, OR D

**19. What is your second contact person's name?**

COBRA  
K9

\_\_\_\_\_ (STRING 20)

FIRST NAME

\_\_\_\_\_ (STRING 01)

MIDDLE INITIAL \_\_\_\_\_ (STRING 30)

LAST NAME

NO SECOND CONTACT AVAILABLE 00 Thanks

DON'T KNOW .....d Thanks

REFUSED SECOND CONTACT .....r Thanks

I9S NE 00 OR INT1 I9 = 00, D, OR R

**I10. What is [SECOND NAME FROM I9]'s address?**

COBRA  
K9a

**PROBE: Is there an apartment number?**

\_\_\_\_\_ (STRING 60)

ADDRESS 1

\_\_\_\_\_ (STRING 60)

ADDRESS 2

\_\_\_\_\_ (STRING 10)

APARTMENT NUMBER

\_\_\_\_\_ (STRING 20)

CITY

\_\_\_\_\_ (STRING 2)

STATE/TERRITORY

|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

I9S NE 00 OR INT1 I9 = 00, D, OR R

**I11. What is [NAME FROM I9 or I9s]'s phone number? Please give me the telephone number, area code first.**

COBRA  
K9b

|\_|\_|\_|\_| - |\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

**SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Let me repeat that to you. REPEAT. Is that correct?**

**HARD CHECK: IF CONDITION (e.g. Area code LE 200); I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

I9S NE 00

**I12. How is [NAME FROM I9s or I9] related to you?**

COBRA  
K10

CODE ONE ONLY

SPOUSE/PARTNER/BOYFRIEND/GIRLFRIEND .....	01
MOTHER.....	02
FATHER.....	03
SON OR DAUGHTER.....	04
GRANDPARENT.....	05
BROTHER/SISTER.....	06
AUNT/UNCLE .....	07
OTHER RELATIVE .....	08
FRIEND .....	09
NOT RELATED .....	10
DON'T KNOW .....	d
REFUSED .....	r

ALL

**Thanks. . We really appreciate you taking the time to complete the second survey as part of this important study.**

COBRA  
THNX

**s again and best wishes.**

INTERVIEWER: GO BACK AND CODE D8.

PROGRAMMER: DO NOT ALLOW INTERVIEWER TO CLOSE UNTIL D8 IS CODED.



OMB Control No.: 1290-0009  
Expiration Date: 07/31/2016

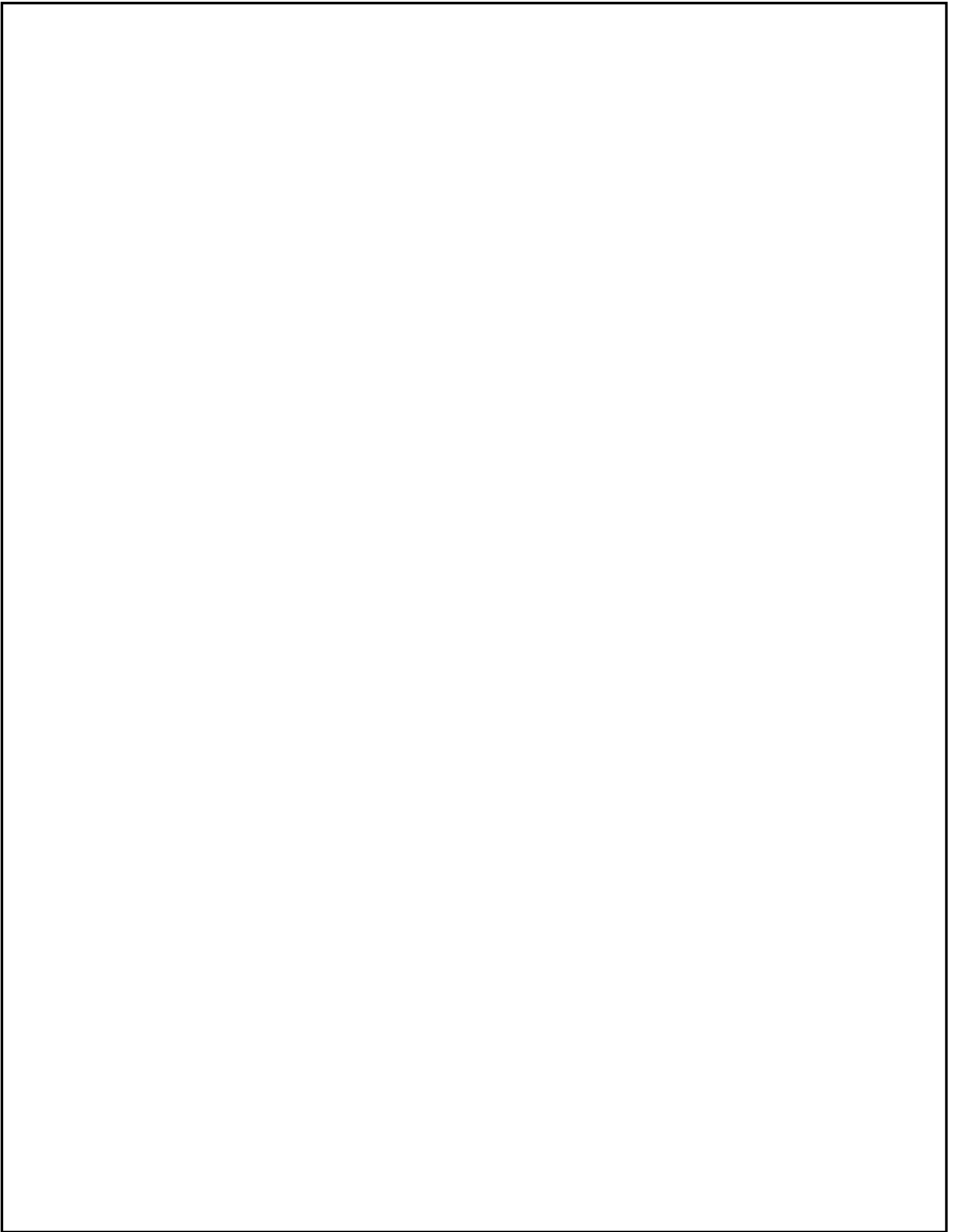
**Longitudinal Survey of  
Unemployment Insurance Recipients-  
California Pilot (LSUI-CA)**

**DRAFT**

**Second Interview – CATI Version--Spanish**

***June 5, 2015***

***Encuesta Longitudinal  
de  
Beneficiarios del Seguro por Desempleo  
Piloto en California  
June 5, 2015***



## Frequently Used Fills

In the boxes below, please list fills that are repeated frequently in your questionnaire requirements. These must come from a single source (whether from a preload or a question). The fills specified here do not need to be specified in the condition box each time they appear in a question.

	Source / Condition	First Used at Question #:
<b>EXAMPLE 1: [PARENT]</b>	from Preload File: RespName	A2
<b>EXAMPLE 2: [he / she]</b>	<b>he</b> IF A5 = 01; <b>she</b> IF A5 = 02	E16
IntvName	interviewer's name	A1
FullName	respondent's <b>first and last name</b> from sample file	A1
(His/Her), (Him/Her) and (He/She)	respondent's gender from sample file	A2
NAME	respondent's <b>first</b> name from sample file	A2
INT1 MONTH	Month 1st interview completed	A19
INT1 DATE	Month, Day, Year of first interview	A23
INCENTIVE	A23=07, A24=04 OR A29=06	A29a
Last 4 Digits of SSN	From UI records	A37
UI CLAIM DATE	UI Claim date from UI records (Month, Day, and Year) or if INT1 C2=answer, fill INT1 C2 answer	C2d
STATE ONE STOP NAME	Fill state specific name from preloads	D9
INT1 NEWJOB1-5 NAME(S)	FILL INT1 F5_1 THROUGH F5_5 EMPLOYER(S) WHERE F9=98	FS1
JOB SEPARATION MONTH, YEAR	from UI records (Month and Year only) or if INT1 C11=answer, FILL INT1 C11 answer	F6a
AND OTHER MEMBERS OF YOUR HOUSEHOLD	FILL IF INT1 B2 MINUS B4 GT 01	G3
INT1 MONTH	MONTH 1ST INTERVIEW COMPLETED	G9
INT1 G7A-C, INT1 G1	FILL IF INT G7A-F=01, AND IF INT1 G1=01 OR 02	G9
\OR ANYONE ELSE IN YOUR HOUSEHOLD	FILL IF INT1 B2 GT 01	G12d
SPOUSE/PARTNER/BOYFRIEND/ GIRLFRIEND OR SPOUSE'S/PARTNER'S/BOYFRIEND'S/ GIRLFRIEND'S	IF INT1B1=01, FILL SPOUSE/SPOUSE'S IF INT1B3=01 OR 04, FILL PARTNER/PARTNER'S IF INT1B3=02, FILL BOYFRIEND IF INT1B3=03, FILL GIRLFRIEND	G17

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**SECTION A: CASE MANAGEMENT**

ALL

A0. INTERVIEWER: WHICH OF THE FOLLOWING BEST DESCRIBES THIS CALL?

CODE ONE ONLY

*Call Type* CALL OUT BY AN INTERVIEWER.....01 A1  
 CALL-IN BY A SAMPLE MEMBER/ CALL BACK TO A  
 SAMPLE MEMBER.....02 A29

**MPRCONTACT.DIAL.MESSAGE**

**Este mensaje es para [FullName]. Soy una entrevistadora llamando de Mathematica Policy Research de parte del Departamento de Trabajo de los Estados Unidos acerca de un estudio muy importante para el cual (él/ella) ha sido seleccionado(a). Recientemente hemos aumentado recientemente la cantidad que [FIRST NAME] puede recibir por participar en esta segunda encuesta, ¡de \$ 20 a \$ 30! Por favor llame al 1-800-951-7357 y pregunte por Nancy Long para aprovechar esta oportunidad.**

A0=01

**A1.**

*Hello  
Q1*

**Hola, mi nombre es [IntvName]. Estoy llamando de parte del Departamento de Trabajo de los Estados Unidos. ¿Me permite hablar con [FullName]?**

CODE ONE ONLY

SPEAKING TO SAMPLE  
 MEMBER .....01 SampMemb  
 , A23

SAMPLE MEMBER COMES TO THE  
 PHONE.....02 SampMemb  
 , A23

PERSON ASKS WHAT CALL IS ABOUT .....03 WhatAbout,  
 A2

NEED TO CALLBACK .....04 Callback

SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED .....05 HealthProb,  
 A3

SAMPLE MEMBER IS IN AN INSTITUTION .....06 Institution,  
 A10

SAMPLE MEMBER HAS  
 MOVED .....07 KnowWher  
 e, A11

SAMPLE MEMBER DOES NOT SPEAK ENGLISH .....08 Lang, A17

SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY .....09 A15

NEVER HEARD OF SAMPLE MEMBER/ WRONG  
 NUMBER.....10 Thanks,A38  
 , Status 530

HUNG UP DURING INTRODUCTION.....11 Status 640

REFUSED .....r Status 220

**A2.**

WhatAbout  
Q2

**El Departamento de Trabajo de los Estados Unidos recientemente envió una carta invitándole a [NAME] a participar en un estudio especial que están patrocinando. Mathematica Policy Research, una empresa independiente de estudios investigativos está llevando a cabo el estudio de parte del Departamento de Trabajo de los Estados Unidos. No estamos vendiendo nada ni pidiendo contribuciones.**

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQs FROM THIS SCREEN.

CODE ONE ONLY

SAMPLE MEMBER COMES TO THE PHONE.....	01	SampMemb
, A23		
NEED TO CALLBACK .....	02	Callback
SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED .....	03	HealthProb,
A3		
SAMPLE MEMBER IS IN AN INSTITUTION .....	04	Institution,
A10		
SAMPLE MEMBER MOVED .....	05	KnowWher
e, A11		
SAMPLE MEMBER DOES NOT SPEAK ENGLISH .....	06	Lang, A17
SAMPLE MEMBER DIDN'T RECEIVE LETTER .....	07	NoLetter,
A24		
SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY .....	08	A15
HUNG UP DURING INTRODUCTION.....	09	Status 640
SUPERVISOR REVIEW .....	10	Status 380
NEVER HEARD OF SAMPLE MEMBER/ WRONG NUMBER.....	11	Thanks,
A38, Status 530		
REFUSED .....	r	STATUS
220		

A1=05 OR A2 = 03

**A3. ENTER TYPE OF HEALTH PROBLEM**

HealthProb  
Q3

CODE ONE ONLY

- HEARING PROBLEM .....01 AmpTTY,  
A4
- SPEECH PROBLEM.....02 AmpTTY,  
A4
- PHYSICAL PROBLEM.....03 CallLater,  
A8
- COGNITIVE PROBLEM.....04 Thanks,  
A38, Status 410
- IN A COMA .....05 Thanks,  
A38, Status 410
- DECEASED .....06 Deceased,  
A9
- REFUSED .....r Status 220

A3=01 OR 02

**A4.**

AmpTTY  
Q4

Estaba llamando para

una entrevista con [NAME] para el Departamento de Trabajo de los Estados Unidos. Puedo  
comunicarme en un teléfono que amplifique mi voz o la voz de [NAME] o podríamos usar un servicio de TTY.  
¿Ayudará alguno de estos a que (él/ella) complete la entrevista?

CODE ONE ONLY

- YES – USE AMPLIFIER PHONE.....01 RespAvail  
A5
- YES – USE TTY CAPABILITY .....02 RespAvail  
A5
- NO .....03 Thanks,  
A38, Status 410
- DON'T KNOW .....d Callback
- REFUSED .....r Status 220

A4=01 OR 02

**A5. ¿Está [NAME] disponible ahora?**

RespAvail  
Q5

- YES .....01 IF AmpTTY,  
(A4) = 01  
then  
AmpPhone (A6)  
else  
CallTTY (A7)
- NO .....00 Callback

A4=01 AND A5=01

**A6. Por favor espere mientras obtengo el teléfono amplificador.**

*AmpPhone*  
Q6

INTERVIEWER: SET UP AMPLIFIER/WEAK SPEECH EQUIPMENT AND ASK GATEKEEPER TO CALL [NAME] TO THE PHONE.

SAMPLE MEMBER COMES TO THE PHONE.....01 SampMemb  
, A23  
CALLBACK .....02 Callback

A5=01 AND A4=02

**A7. Volveré a llamar en unos minutos cuando tenga la ayuda de la operadora de TTY.**

*CallTTY*  
Q7

ARRANGE CALL WITH OPERATOR .....01 SampMemb  
, A23  
IF UNSUCCESSFUL SET CALLBACK.....02 Callback

A3=03

**A8. ¿Podrá [NAME] hablar por teléfono si vuelvo a llamar la semana que viene?**

*CallLater*  
Q8

YES/MAYBE – CALLBACK .....01 Callback  
NO .....02 Thanks,  
A38, Status 380  
DON'T KNOW .....d Callback  
REFUSED .....r Status 220

A3=06

**A9.**

*Deceased*  
Q9

**Me apena oír que [NAME] falleció. Estaba llamando acerca de un estudio que estamos llevando a cabo para el Departamento de Trabajo de los Estados Unidos. Es posible que usted haya visto una carta que le enviamos a (él/ella) recientemente explicando el estudio. ¿Cuándo falleció?**

INTERVIEWER: ENTER DATE

|\_|\_|/|\_|\_|/|\_2\_|\_0\_|\_1\_|\_5\_|  
MONTH DAY YEAR  
(01-12) (01-31)

DON'T KNOW .....d  
REFUSED .....r STATUS  
440—DECEASED

**Gracias. Por favor acepte mi pésame. Adiós**



A1=06 OR A2=04

**A10. ENTER TYPE OF INSTITUTION**

*Institution*  
Q10

CODE ONE ONLY

HOSPITAL .....	01	A15
NURSING HOME .....	02	A15
ASSISTED LIVING FACILITY .....	03	A15
GROUP HOME .....	04	A15
JAIL OR PRISON .....	05	Thanks, A38, Status 421

A1 =07, A2=05

**A11. ¿Sabe usted, o alguien allí, cómo podemos contactar a [NAME]?**

*KnowWhere*  
Q17

YES .....	01	A12
NO .....	00	A27
DON'T KNOW .....	d	A27
REFUSED .....	r	A27

A11=01

**A12.**

NewPhone  
Q18

¿ Podría darme su número de teléfono?

Phone  
Number

Por favor, deme el número de teléfono, con código de área primero.

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_| .....A12a

DON'T KNOW .....d NewAdd,  
A13

REFUSED .....r NewAdd,  
A13

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Permítame repetirle eso. REPEAT. ¿Es eso correcto?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200);. **Lo siento. Mi computadora está indicando un error con ese código de área. Por favor deme el número otra vez.**

A12 NE D OR R

**A12a.**

Phone Type :s éste un teléfono en casa, de trabajo, o un teléfono celular?

CODE ONE ONLY

HOME PHONE.....01

OFFICE PHONE .....02

HOME AND OFFICE PHONE.....03

CELL PHONE .....04

PAGER.....05

COMPUTER/FAX LINE.....06

OTHER.....07

DON'T KNOW .....d

REFUSED .....r

A12 NE D OR R

**A12b.**                      ¿Se debe usar este número sólo durante ciertas horas?

*Time of Day*

CODE ONE ONLY

- ANYTIME .....01
- DAYTIME ONLY .....02
- EVENING ONLY .....03
- SOME OTHER TIME (SPECIFY) .....04
- \_\_\_\_\_ (STRING 100)
- DON'T KNOW .....d
- REFUSED .....r

A11 =01

**A13. ¿Podría darme su dirección por favor?**

NewAddr  
Q19

\_\_\_\_\_(STRING 60)  
ADDRESS 1

\_\_\_\_\_(STRING 60)  
ADDRESS 2

\_\_\_\_\_(STRING 20)  
CITY

\_\_\_\_\_(STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|  
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

THANKS (A38) IF NEWPHONE EQ DK/RF THEN STATUS 530 ELSE STATUS 899

**A14. PROGRAMMER: CHECK A13: IS STATE OUTSIDE THE UNITED STATES AND DC?**

YES (OUTSIDE USA) .....01 A15

NO (INSIDE USA) .....00 Callback

A1 =09 OR A2=08 OR A10=01-04 OR A14=01

IF A1=09 OR A2=08 OR A10=01-04, "HOME". IF A14=01, "TO LIVE IN THE U.S."

IF A10=01, "I'M SORRY TO HEAR THAT." "Siento oír eso."

**A15.**

**(Siento oír eso.) ¿Cuándo espera usted que [NAME] regresa (a casa/a vivir en los Estados Unidos)?**

|\_|\_|\_|/|2|0|\_|\_|\_|  
MONTH YEAR  
01-12 2014-2020

NEVER .....00 Thanks,  
A38, Status 450

DON'T KNOW .....d A38, Status  
380

REFUSED .....r A38, Status  
380

**A16. INTERVIEWER: IS DATE DURING FIELD PERIOD?**

YES .....01 Callback

NO, AFTER JUNE 2015 .....00 Thanks,  
A38, Status 450

A1=08 OR A2=06

**A17. CODE LANGUAGE NEEDED TO COMPLETE INTERVIEW IF KNOWN.**

Lang  
Q20

CODE ONE ONLY

ARABIC .....	01	A19
BOSNIAN .....	02	A19
CAMBODIAN .....	03	A19
CHINESE .....	04	A19
CREOLE .....	05	A19
GERMAN .....	06	A19
HINDI.....	07	A19
HMONG.....	08	A19
ITALIAN.....	09	A19
JAPANESE .....	10	A19
LAOTIAN .....	11	A19
POLISH .....	12	A19
PORTUGUESE .....	13	A19
RUSSIAN .....	14	A19
SOMALI.....	15	A19
SPANISH .....	16	A18
TAGALOG.....	17	A19
VIETNAMESE .....	18	A19
OTHER (SPECIFY).....	99	A19
_____ (STRING 20)		
DON'T KNOW .....	d	Thanks,
A38, Status 400		
REFUSED .....	r	Thanks,
A38, Status 400		

A17=16

**A18. (IF SPANISH NEEDED, SAY: Un entrevistador que hable español le llamará.) Muchas gracias por su tiempo.**

.....Status 401

ENTER 1 TO CONTINUE

A17 NE 16, D, OR R

IF A1=08, TEXT IN PARENTHESES.  
IF A2=06, DO NOT INCLUDE TEXT IN PARENTHESES.

**A19.**

NeedAsst  
Q22

(El Departamento de Trabajo de los Estados Unidos recientemente le envió a [NAME] una carta diciéndole que alguien de Mathematica (lo/la) llamaría para hacer seguimiento a una encuesta que realizamos con(él/ella) en [INT1 MONTH] para el Departamento de Trabajo de los Estados Unidos. Mathematica es una empresa independiente de estudios investigativos que está llevando a cabo el estudio de parte del Departamento de Trabajo. No estamos vendiendo nada ni pidiendo contribuciones.) Estamos buscando a alguien que tenga 18 años o más que vive con [NAME] para ayudarlo interpretando la entrevista para nosotros. ¿Tiene usted 18 años o más y vive usted con [NAME]?

IF YES: ¿Podría usted ayudarlo a [NAME] interpretando la entrevista?

IF NO: ¿Hay alguien más que tenga 18 años o más, que vive con [NAME] y que pueda venir al teléfono y ayudar con la entrevista?

CODE ONE ONLY

SPEAKING TO FAMILY MEMBER/FRIEND WHO WILL ACT AS INTERPRETER.....	01	Asst Name, A20
NO INTERPRETER AVAILABLE AT THIS TIME BUT MAYBE LATER.....	02	Asst Name, A20
NO INTERPRETER AVAILABLE.....	03	Callback
SUPERVISOR REVIEW .....	04	Status 380
DON'T KNOW .....	d	Callback
REFUSED .....	r	Status 210

A19=01 OR 02

IF A19=01, "SU NOMBRE" AND "ANTES DE EMPEZAR"

IF A19=02, "EL NOMBRE DE LA PERSONA ..."

**A20.**

Asst/ProxyName  
Q23

**Antes de empezar), ¿puede usted decirme por favor (su nombre/el nombre de la persona que pueda interpretar la entrevista para [NAME])?**

\_\_\_\_\_ (STRING 50)  
INTERPRETER NAME

DON'T KNOW .....d

REFUSED .....r

A19=01 OR 02

IF A19=01, "SU PARENTESCO". IF A19=02, EL PARENTESCO DE NAME FROM A20

**A21.**

AsstRel  
Q24

**¿Y cuál es (su parentesco/el parentesco de [NAME FROM A20]) con [NAME]?**

CODE ONE ONLY

- SPOUSE/ PARTNER/BOYFRIEND/GIRLFRIEND .....01
- ADULT CHILD --18 OR OLDER .....02
- SIBLING .....03
- PARENT .....04
- NIECE/NEPHEW .....05
- ROOMMATE/OTHER RELATIVE .....06
- GROUP/FOSTER HOME/ASSISTED LIVING FACILITY  
ADMINISTRATOR/CAREGIVER .....07
- OTHER RELATIVE .....08
- NOT RELATED .....09
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER: IF A19=02, GO TO CALLBACK

A19=01

**A22. Gracias por aceptar interpretar la entrevista para (él/ella). Por favor repita las preguntas a [NAME] exactamente como yo se las leo a usted.**

*[INTERPRETER  
INSTRUCTION  
(Q25a)*

SCREENER/SURVEY \*\*\* GO TO A30



A1=01 OR 02, A2=01, A6 OR A7=01

IF HELLO (Q1) EQ <2> OR WHATABOUT (Q2) EQ <1> THEN] HOLA, MI NOMBRE ES [IntvName].  
ESTOY LLAMANDO DE PARTE DEL... [ENDIF]

**A23.**

[Hola, mi nombre es [IntvName], llamando de parte del Departamento de Trabajo de los Estados Unidos.] Estoy llamando para dar seguimiento a una encuesta que realizamos con usted en [INT1 DATE].. Debería haber recibido una carta del Departamento de Trabajo de los Estados Unidos diciendo que alguien de Mathematica le llamaría para realizar una segunda entrevista con usted. La encuesta llevará unos 25 minutos para completar y Mathematica le enviará \$30 después de que usted complete la encuesta. Todas sus respuestas se mantendrán privadas al nivel permitido por la ley, y serán usadas sólo para propósitos de estudios investigativos. Esta llamada puede ser monitoreada o grabada para control de calidad. Empecemos.

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQs FROM THIS SCREEN.

CODE ONE ONLY

BEGIN		
INTERVIEW .....	01	Screener/Survey, A30
DID NOT RECEIVE OR DOES NOT RECALL LETTER .....	02	NoLetter, A24
NOT A GOOD TIME.....	03	Callback
HUNG UP DURING INTRODUCTION.....	04	Status 640
SUPERVISOR REVIEW .....	05	Status 380
[NAME] WILL CALL MPR BACK .....	06	A39
REFUSED .....	r	Status 200

PROGRAMMER: Add StopRecord tab option to this screen with text that says "DID THE RESPONDENT SAY HE/SHE DOES NOT WANT TO BE RECORDED?" AND OPTIONS

1. YES, PERMANENTLY STOP RECORDING THE REMAINDER OF THIS CALL
2. NO, CONTINUE RECORDING CALL

A2=07 OR A23=02

IF A19=01, "ÉI/ ELLA", ELSE "USTED"

**A24.** *NoLetter* **The letter was from the U.S. Department of Labor and said that someone from Mathematica would be calling (you/him/her) to complete a second interview with (you/him/her). The survey will take about 25 minutes to complete and Mathematica will send you \$30 after you complete the survey. All of your answers will be kept private to the extent permitted by law and used for research purposes only. This call may be monitored or recorded for quality assurance. Let's get started.**

*Q32*

**La carta vino del Departamento de Trabajo de los Estados Unidos y dijo que alguien de Mathematica le llamaría a (usted/ él/ella) para realizar una segunda entrevista con (usted/él/ella). La encuesta llevará unos 25 minutos para completar y Mathematica le enviará \$20 después de que (usted él/ella) complete la encuesta. Todas sus respuestas se mantendrán privadas al nivel permitido por la ley, y serán usadas sólo para propósitos de estudios investigativos. Esta llamada puede ser monitoreada o grabada para garantía de calidad. Empecemos.**

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

CODE ONE ONLY

BEGIN		
INTERVIEW .....	01	Screener/Survey, A30
WANTS ANOTHER LETTER/WANTS LETTER READ TO THEM .....	02	ReadLetter, A25
NOT A GOOD TIME.....	03	Callback
REFUSED .....	r	Status 200

PROGRAMMER: Add StopRecord tab option to this screen with text that says "DID THE RESPONDENT SAY HE/SHE DOES NOT WANT TO BE RECORDED?" AND OPTIONS

1. YES, PERMANENTLY STOP RECORDING THE REMAINDER OF THIS CALL

2. NO, CONTINUE RECORDING CALL

A24=02

**A25. ¿Puedo leerle la carta y luego podemos empezar?**

ReadLetter  
Q34

PROGRAMMER: LOAD TEXT OF LETTER HERE

YES, READ THE LETTER.....01 A30

NO, WANTS ANOTHER LETTER FIRST .....02 SendLetter,  
A26

REFUSED .....r Status 200

A25=02

**A26. Bien, enviaré otra carta y volveré a llamar en unos días. ¿A qué dirección debemos enviar la carta?**

SendLetter  
Q35

\_\_\_\_\_ (STRING 60)  
ADDRESS 1

\_\_\_\_\_ (STRING 60)  
ADDRESS 2

\_\_\_\_\_ (STRING 20)  
CITY

\_\_\_\_\_ (STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|\_|\_|\_|  
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

THANKS (A38) STATUS 831—LETTER REQUESTED

A11=00, D, OR R

**A27. ¿Hay otra persona que quizás sepa cómo contactar a [NAME]?**

YES .....01

NO .....00 A40

DON'T KNOW .....d A40

REFUSED .....r A40

A27=01

A28.

¿Cuál es el nombre y número de teléfono de esa persona?

PROBE: Si no tiene toda la información, por favor dígame lo que pueda.

\_\_\_\_\_(STRING 20)  
FIRST NAME

\_\_\_\_\_(STRING 01)  
MIDDLE INITIAL/NAME

\_\_\_\_\_(STRING 30)  
LAST NAME

Por favor, deme el número de teléfono empezando con el código de área primero.

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_| .....A38 Status 530

DON'T KNOW .....d A38, Status 530

REFUSED .....r A38, Status 530

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Permítame repetirle eso. REPEAT. ¿Es eso correcto?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **Lo siento. Mi computadora está indicando un error con ese código de área. Por favor deme el número otra vez.**

PROGRAMMER: THIS INFORMATION NEEDS TO BE SENT TO LOCATING AS A LEAD

A0=02

**A29.**

**Gracias por llamar para participar en un estudio que estamos llevando a cabo para el Departamento de Trabajo de los EE.UU. Nos gustaría hacer seguimiento a una encuesta que realizamos con usted en [INT1 MONTH]. La encuesta llevará unos 25 minutos para completar y Mathematica le enviará \$30 después de que usted complete la encuesta. Todas sus respuestas se mantendrán privadas al nivel permitido por la ley, y serán usadas sólo para propósitos de estudios investigativos. Esta llamada puede ser monitoreada o grabada para garantía de calidad. Empecemos.**

INTERVIEWER: IF THE RESPONDENT WANTS MORE INFORMATION, GO TO THE FAQ PAGE USING ALT F1

CODE ONE ONLY

BEGIN INTERVIEW .....	01	Screener/Survey, A30
NOT A GOOD TIME.....	02	Callback
HUNG UP DURING INTRODUCTION.....	03	Status 640
SUPERVISOR REVIEW .....	04	Status 380
SAMPLE MEMBER WILL CALL MATHEMATICA BACK.....	05	A39
REFUSED .....	r	Status 200

PROGRAMMER: ADD STOPRECORD TAB OPTION TO THIS SCREEN WITH TEXT THAT SAYS "DID THE RESPONDENT SAY HE/SHE DOES NOT WANT TO BE RECORDED?" AND OPTIONS

1. YES, PERMANENTLY STOP RECORDING THE REMAINDER OF THIS CALL
2. NO, CONTINUE RECORDING CALL

**A29a NOT ASKED AT SECOND INTERVIEW**

A23, A24, A25, OR A29=01

**A30. Para empezar, tengo que confirmar que estoy hablando con la persona correcta, ¿Es su nombre completo [FULL NAME]?**

CODE ONE ONLY

YES .....	.01	A32
NAME CHANGED .....	.02	A31
NO .....	.00	A31
DON'T KNOW .....	.d	Thanks,
A38, Status 380		
REFUSED .....	.r	Thanks,
A38, Status 380		

A30=00 OR 02

"NUEVO" IF A30=02

**A31. ¿Cuál es su (nuevo) nombre?**

NewName

\_\_\_\_\_(STRING 20)  
FIRST NAME

\_\_\_\_\_(STRING 01)  
MIDDLE INITIAL/NAME

\_\_\_\_\_(STRING 30)  
LAST NAME

NAME CONFIRMED .....01

NAME NOT CONFIRMED .....00

DON'T KNOW .....d Thanks,  
A38, Status 380

REFUSED .....r Thanks,  
A38, Status 380

PROGRAMMER: STORE NAME CHANGE IN NAME UPDATE BLOCK

A30=01 OR A31= 01 OR 00

IF A19=01, "IS HE/SHE", ELSE "ARE YOU". IF A19=01, ""ESTÁ ÉL/ELLA" ELSE". "ESTÁ USTED"

**A32. ¿Está (usted/él/ella) viviendo en California ahora?**

State\_Ask

YES .....01 A34

NO .....00

DON'T KNOW .....d

REFUSED .....r

A32=00, D OR R

IF A19=01, , "ESTÁ ÉL/ELLA", ELSE "ESTÁ USTED"

**A33. ¿En qué estado está [usted/él/ella] viviendo ahora?**

State

[\_][\_] (TWO LETTER CODE)

DON'T KNOW .....d

REFUSED .....r

PROGRAMMER: STORE STATE CHANGE FOR USE IN FUTURE  
QUESTIONS AT STATE UPDATE BLOCK

ALL

IF A19=01, "HIS/HER, ELSE "YOUR"

**A34. ¿Cuál es su fecha de nacimiento?**

**PROBE IF RESPONDENT RESISTS: Tengo [YEAR] como el año en que nació. ¿Quisiera decirme mes y día?**

**IF NECESSARY: READ DOB ALOUD AND CONFIRM.**

|\_|\_|/|\_|\_|/|\_|\_|\_|\_|.....A36  
MONTH DAY YEAR  
(01-12) (01-31) (1934-2009)

DON'T KNOW .....d A35

REFUSED .....r A35

SOFT CHECK: IF YEAR IS LT 1949 OR GT 1997: **Anoté (A34 ANSWER). ¿Es eso correcto?**

A34=D OR R

IF A19=01, "ÉL/ELLA" ELSE "USTED"

**A35. ¿Qué edad tiene [usted/él/ella]?**

Age |\_|\_| AGE  
(06-80)

DON'T KNOW .....d A37

REFUSED .....r A37

SOFT CHECK: IF LT18 OR GT80: **Anoté (A35 ANSWER). ¿Es eso correcto?**

**A36. PROGRAMMER: CHECK BIRTHDATE OR AGE: IS MONTH, DAY, YEAR OF BIRTH AT A34=MONTH, DAY, AND YEAR OF BIRTH ON RECORD OR DOES AGE CONVERT TO DOB ON RECORD?**

YES .....01 A37b

NO .....00



A36=00

IF A19=01, "HIS/HER", ELSE "YOUR".

**A37. Para verificación, por favor dígame sólo los cuatro últimos dígitos de su número de Seguro Social.**

|\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

**A37a NOT ASKED AT SECOND INTERVIEW**

ALL

**A37b. INTERVIEWER: WHO ARE YOU SPEAKING WITH?**

*Whom* NAME .....01

INTERPRETER .....02

**A37c. PROGRAMMER: IS [NAME]'s IDENTITY VERIFIED—NAME (A30 OR A31-01), BIRTHDATE, (A36=01) AND/OR LAST FOUR SSN VERIFIED? (A37 MATCHES SAMPLE LOAD OR INTERVIEW 1) NOTE: 2 OF 3 NEEDED.**

YES (VERIFIED) .....01 B7

NO (FAILED VERIFICATION) .....00 A41

A1=10, A2=11, A3=04 OR 05, A4=03, A8=02, A10=05, A15=00, A17=D OR R, A28=D OR R, A30=D OR R, A31=D OR R

**A38. Muchas gracias por su tiempo.**

*Thanks*  
*Q36* ENTER 1 TO CONTINUE

A23=06

**A39.**

**Gracias por ofrecer devolver la llamada. Por favor anote nuestro número gratis. Es 1 -800-951-7357. Estamos disponibles durante el día, la noche, y los fines de semana. Por favor pregunte por Nancy Long cuando llame. Si llama después del horario de trabajo, haga el favor de dejar un mensaje y le contactaremos al día siguiente**

(STATUS 830—RESPONDENT WILL CALL MATHEMATICA)

A27=00, D, OR R

**A40.**

**Por favor anote el número gratis del proyecto, y d selo a [NAME] o a alguien que quiz s sepa c mo contactar(lo/la) El n mero gratis es 1-800-951-7357. Gracias por su tiempo.**

A37C=00

**A41. Permítame averiguar que he anotado correctamente su fecha de nacimiento y los cuatro últimos dígitos de su número de Seguro Social.**

READ ENTRIES AND CORRECT IF NEEDED.

INTERVIEWER: IF EITHER DOB OR SSN ARE INCORRECT, USE THE LINKS BELOW TO GO BACK AND MAKE CORRECTION

**[Click here to correct DOB Haga clic aquí para corregir Fecha de Nacimiento.](#)**

**[Click here to correct SSN Haga clic aquí para corregir Número de Seguro Social.](#)**

**A41a. PROGRAMMER: IS [NAME]'s IDENTITY VERIFIED—NAME (A30 OR A31=01), BIRTHDATE (A36=01), AND/OR LAST FOUR SSN VERIFIED (A37 MATCHES SAMPLE LOAD OR INTERVIEW 1)? NOTE: 2 OF 3 NEEDED.**

YES (VERIFIED) .....01 B7

NO (FAILED VERIFICATION) .....00 A41B

PROGRAMMER: IF STILL NOT VERIFIED, GO TO A41b.

**A41b. Gracias por su paciencia. Parece que hay un problema con mi información. Tengo que consultar con mi supervisor sobre lo que tengo que hacer ahora. Alguien de Mathematica volverá a contactarle. Gracias de nuevo. Adiós.**

PROGRAMMER STATUS 380—SUPERVISOR REVIEW

**A42.** REFUSAL MODULE: THIS WILL DISPLAY WHEN BREAKOFF IS INDICATED IN BLAISE.

NOTE: A REFUSAL CAN OCCUR AT ANY POINT IN THE INTERVIEW.

*WHO  
REFUSED*

INTERVIEWER: INDICATE WHO REFUSED.

CODE ONE ONLY

SAMPLE MEMBER.....01  
GATEKEEPER.....02  
UNKNOWN PERSON.....03

**A43.** INTERVIEWER: INDICATE REFUSAL REASON TO BEST OF KNOWLEDGE.

*REFUSAL  
REASON*

CODE BEST

UNHAPPY WITH UI BENEFITS/UI BENEFITS ENDED .....01  
NO TIME .....02  
SAID NEVER COLLECTED BENEFITS/DID NOT WANT TO CONTINUE .....03  
NO INTEREST .....04  
DON'T TRUST GOVERNMENT/DOL.....05  
PRIVACY CONCERNS.....06  
NO REASON GIVEN .....07  
OTHER (SPECIFY).....99

\_\_\_\_\_ (STRING 200)

**CALLBACK SCREENS**

**A44.**

**Hola, mi nombre es [Fill InterviewerName]. Estoy llamando de Mathematica de parte del Departamento de Trabajo de los Estados Unidos. ¿Me permite hablar con [FullName]?**

SPEAKING TO SAMPLE MEMBER .....	1	A46
SAMPLE MEMBER COMES TO THE PHONE .....	2	A46
PERSON ASKS WHAT CALL IS ABOUT .....	3	A45
NEED TO CALLBACK .....	4	CALLBACK
NEVER HEARD OF SAMPLE MEMBER]/WRONG NUMBER.....	5	PHONECHECK A47
REFUSED .....	r	STATUS
220		

**A45.**

**Estoy llamando para completar la entrevista que estamos realizando con [NAME]**

**IF UNAVAILABLE::¿Cuándo es un buen momento para contactar a [NAME]?**

SAMPLE MEMBER COMES TO THE PHONE .....	1	A46
NEED TO CALLBACK .....	2	CALLBACK
SUPERVISOR REVIEW .....	3	STATUS 380
REFUSED .....	r	STATUS
220		

**A46. IF NECESSARY: Hola, mi nombre es [fill IntvName].**

**Estoy llamando para completar la entrevista que estamos realizando para el Departamento de Trabajo de los Estados Unidos. ¿Es ahora un buen momento?**

CONTINUE INTERVIEW .....	1	PROGRAMMER GO TO LAST COMPLETED QUESTION
NOT A GOOD TIME.....	2	CALLBACK
SUPERVISOR REVIEW .....	3	STATUS 380
REFUSED .....	r	Status 220

**A47. Lo siento. Pensé que marqué [fill PHONE]. ¿Puede decirme qué número he marcado para ver qué tipo de error hice?**

- RIGHT NUMBER, NO SUCH PERSON ..... 1 A48
- WRONG CONNECTION/MISDIAL ..... 2 A49
- SUPERVISOR REVIEW REQUIRED ..... 3 STATUS 380
- REFUSED TO CONFIRM NUMBER ..... 4 A49

**A48.**

**Soy [fill InterviewerName] de Mathematica Policy Research. Pensé que habíamos hablado recientemente con alguien allí y según la información que tengo, debíamos volver a llamar para entrevistar a [fill SAMPLE MEMBER NAME]. Debe haber habido algún error. Gracias por su ayuda. Voy a entregar esto a mi supervisor.**

ENTER 1 TO CONTINUE ..... 1 Status 380

**A49. Gracias por su tiempo**

ENTER 1 TO CONTINUE ..... 1 A50

**A50. BACKUP AND REDIAL PHONE NUMBER.**

BREAK\_OFF TAB

RESPONDENT WANTS TO COMPLETE ON WEB

**Podemos empezar la encuesta ahora y ver hasta qué punto llegamos. Puedo llamarle cuando le convenga si no podemos completarla**

INSISTS ON WEB:

**Por favor dígame cuando esté listo(a) para escribir la información para iniciar la sesión.**

**PAUSE. Para completar la encuesta usando el Internet, por favor conéctese a <https://www.LSUISurvey.com>. Su nombre de usuario y contraseña son: INTERVIEWER PROVIDE USERNAME AND PASSWORD INFORMATION FROM REVIEW\_CASE TAB. Puede acceder al sistema para completar la encuesta 24 horas al día, siete días a la semana.**

PROGRAMMER: STATUS 1836

## **PREGUNTAS FRECUENTES (FAQs)**

PROGRAMMER: ALLOW INTERVIEWER TO VIEW FAQs AT ANY TIME.

### **¿QUIÉN, O QUÉ AGENCIA ESTÁ AUSPICIANDO EL ESTUDIO?**

El estudio está siendo auspiciado por el Departamento de Trabajo de los Estados Unidos y ha sido aprobado por la Oficina de Administración y Presupuestos de los Estados Unidos (OMB) bajo el número de control de OMB 1290-0009. Sin esta aprobación no podríamos llevar a cabo el estudio

### **¿QUIÉN ESTÁ LLEVANDO A CABO EL ESTUDIO?**

Mathematica, una empresa independiente de estudios investigativos, está llevando a cabo el estudio de parte del Departamento de Trabajo de los Estados Unidos. Mathematica tiene más de 40 años de experiencia en investigación de políticas sociales y evaluación de programas. Puede aprender más acerca de Mathematica visitando nuestro sitio web en [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

### **¿CUÁL ES EL PROPÓSITO DEL ESTUDIO?**

Este estudio es para entender las modificaciones que las personas hacen después de encontrarse desempleadas o con sus horas de trabajo reducidas y solicitan beneficios de seguro por desempleo. Esta información ayudará a los formuladores de políticas sociales a evaluar qué tan bien el programa UI está sirviendo a los trabajadores del país, y a mejorarlo para cumplir mejor con sus necesidades.

### **¿QUIÉN ES ELEGIBLE PARA PARTICIPAR EN EL ESTUDIO?**

El Departamento de Trabajo de los EE. UU. está interesado en saber de las personas en su estado que recientemente solicitaron beneficios de seguro por desempleo. Usted fue seleccionado(a) usando métodos científicos de entre las personas que solicitaron beneficios aproximadamente al mismo tiempo, y de la misma área geográfica que usted.

¿Qué es EDD?

EDD son las siglas en inglés del Departamento de Desarrollo del Empleo de California - generalmente conocido como EDD. Es la agencia que administra el programa de Seguro por Desempleo de California.

### **YA NO COBRO BENEFICIOS DE DESEMPLEO/ COBRÉ BENEFICIOS POR UN TIEMPO MUY BREVE.**

Queremos entrevistar a personas que solicitaron beneficios de seguro por desempleo en su estado el último año. Aunque usted ya no cobre beneficios, o nunca los cobró, su experiencia y su contribución son muy importantes para el estudio. El oír de personas con diferentes experiencias nos ayuda a entender más sobre las personas que solicitan beneficios de seguro por desempleo.

### **ME SIENTO DESCONTENTO(A) CON MIS BENEFICIOS DE DESEMPLEO/AGENCIAS LOCALES.**

Sus observaciones serán especialmente importantes para la investigación. El Departamento de Trabajo de los EE. UU. necesita saber de personas que estaban contentas al igual que de personas que estaban descontentas con sus experiencias.

### **¿CÓMO OBTUVIERON MI NOMBRE?**

Estamos contactándole porque completó la primera encuesta a principios de esta primavera.

## FAQs – (continued)

### ¿SE MANTENDRÁN PRIVADAS MIS RESPUESTAS?

Sí. Toda la información que recolectemos en la encuesta se mantendrá privada hasta el nivel que permita la ley federal, y se usará sólo para propósitos de estudios investigativos. Sus respuestas se combinarán con las de otras personas y su nombre nunca se usará en informes de resultados del estudio. Sus respuestas a preguntas no afectarán su elegibilidad para ningún programa público.

### ¿CUÁNTO TIEMPO LLEVARÁ ESTO?

La duración de la entrevista es diferente para diferentes personas, pero generalmente lleva unos 25 minutos.

### ¿CÓMO PUEDO RECIBIR EL INCENTIVO MÁXIMO POR PARTICIPAR?

Puede recibir el incentivo máximo de \$60 si completa las encuestas usando el Internet o llamando para completar la encuesta con un entrevistador de Mathematica. Si no usa el Internet para completar la encuesta, y un entrevistador de Mathematica le llama para completar la encuesta, usted recibirá \$30 por cada encuesta que completa.

RECUERDO EL INCENTIVO MÁXIMO COMO \$90 / ¿SE ME CONTACTARÁ ACERCA DE COMPLETAR OTRA ENCUESTA?

Cuando le contactamos por la primera encuesta, le informamos que usted podía ganar hasta \$90 completando tres encuestas del estudio. Sin embargo, el diseño actual del estudio incluye sólo dos encuestas. Pero si DOL decide incluir una tercera encuesta, que incluiría una nueva oportunidad de ganar \$30, nos pondremos en contacto con usted en ese momento.

### NO TENGO EL TIEMPO

Podemos programar una llamada para hacer la encuesta cuando le convenga a usted. Nuestros entrevistadores están disponibles para hablar con usted siete días a la semana como sigue: de lunes a jueves de las 9:00 de la mañana hasta medianoche, los viernes de las 9:00 de la mañana hasta las 10:00 de la noche, los sábados de las 9:00 de la mañana hasta las 8:00 de la noche, y los domingos de la 1:00 de la tarde hasta las 9:00 de la noche, hora estándar del este. También podemos completar la encuesta en más de una llamada, si es necesario.

### NO TENGO EL TIEMPO AHORA. LA HARÉ EN EL INTERNET

Podemos empezar la encuesta ahora y ver hasta qué punto llegamos. Puedo llamarle cuando le convenga si no podemos completarla. **INSISTS ON WEB** Por favor dígame cuando esté listo(a) para escribir la información para iniciar la sesión. PAUSE. Para completar la encuesta usando el Internet, por favor conéctese a <https://www.LSUISurvey.com>. Su nombre de usuario y contraseña son: **INTERVIEWER PROVIDE USERNAME AND PIN INFORMATION**. Puede acceder al sistema para completar la encuesta 24 horas al día, siete días a la semana.

## **FAQs – (continued)**

### **¿QUÉ PASA SI NO PARTICIPO EN LA ENCUESTA?**

Su participación es voluntaria y no afectará su elegibilidad para recibir servicios o beneficios. Su selección para la encuesta se hizo usando métodos científicos. Usted fue seleccionado(a) para representar a otras personas que solicitaron beneficios de seguro por desempleo en su área. Sus respuestas ayudarán al Departamento de Trabajo de los Estados Unidos a mejorar los servicios para personas que se encuentran desempleadas o tienen reducidas sus horas de trabajo. No hay respuestas correctas ni incorrectas. Estamos interesados en sus experiencias y opiniones.

### **NO ESTOY INTERESADO(A)**

Permítame asegurarle que no estamos vendiendo nada. Las preguntas que hacemos son diseñadas para ayudar al Departamento de Trabajo de los Estados Unidos a mejorar los servicios para la gente que está desempleada y buscando trabajo. No hay respuestas correctas ni incorrectas. Nos interesan sus experiencias y opiniones. Sus respuestas serán combinadas con las de otras personas, y su nombre nunca será usado en ningún informe. Si completa la encuesta recibirá un incentivo de \$20.

### **¿ME PAGARÁN?**

Sí, le pediremos que complete una encuesta más con nosotros en un plazo de unos meses.

### **¿QUÉ VAN A HACER PARA MÍ AHORA? ¿ME AYUDARÁN A CONSEGUIR EMPLEO?**

Mathematica es una empresa privada e independiente de estudios investigativos. Nuestra empresa está llevando a cabo esta evaluación para el Departamento de Trabajo de los Estados Unidos, y esta encuesta es parte de esta evaluación. No podemos proporcionar ayuda para conseguir empleo. Usted, sin embargo, recibirá un pago de incentivo por completar la encuesta

### **ESTOY EN EL REGISTRO/LA LISTA NACIONAL “NO LLAMAR” ¿POR QUÉ ESTÁ LLAMÁNDOME?**

El registro no llamar aplica a llamadas de telemercaderes, y no a llamadas como ésta que son aprobadas por el gobierno. Los legisladores reconocen la necesidad de que el público participe en estudios como éste diseñados para aprender cómo están funcionando los programas del gobierno, y cómo mejorarlos. No le venderemos nada ni pediremos dinero. Se va a respetar su privacidad, y se aprecia su cooperación. Para más información sobre quién está incluido y excluido en el registro no llamar, usted puede visitar el sitio web [WWW.DONOTCALL.GOV](http://WWW.DONOTCALL.GOV).

### **¿SE INCLUYE EL DINERO QUE RECIBO POR COMPLETAR LA ENCUESTA EN MIS INGRESOS DE ESTE AÑO?**

Mathematica no puede dar asesoramiento sobre impuestos. Por favor consulte la información en su manual de derechos para beneficiarios para orientación con respecto a cómo se definen las ganancias en su estado y qué ingresos deben ser reportados

### **¿A QUIÉN PUEDO CONTACTAR PARA OBTENER MÁS INFORMACIÓN?**

Para más información acerca del estudio, puede visitar el sitio web del Departamento de Trabajo de los Estados Unidos en <http://www.dol.gov/asp/evaluation/ongoing>. Para preguntas acerca de la encuesta, puede contactar a la directora de la encuesta en Mathematica, Alicia Leonard al (609) 945-3350



SECTION B: DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS

B1 THROUGH B6 NOT ASKED AT SECOND INTERVIEW

ALL

Antes de empezar, quisiera que sepa que algunas de las preguntas le serán conocidas de la última entrevista, pero es importante que actualicemos nuestra información

**B7. Primero, en general, ¿diría usted que su salud es excelente, buena, regular, o pobre?**

TAA  
K1

CODE ONE ONLY

EXCELLENT .....	.01
GOOD .....	.02
FAIR .....	.03
POOR.....	.04
DON'T KNOW .....	.d
REFUSED .....	.r

**SECTION C: PRE-UI EMPLOYMENT (SEPARATING JOB ONLY) AND UNEMPLOYMENT**

**SECTION C NOT ASKED AT SECOND INTERVIEW, EXCEPT C2b, C2c, C2d**

ALL

**C2b.**

**¿Está usted actualmente recibiendo beneficios de seguro por desempleo?**

**MANDATORY PROBE IF NO: ¿Espera usted recibir beneficios de seguro por desempleo de este reclamo?**

INTERVIEWER: IF R INDICATES THAT THEY DO NOT EXPECT TO RECEIVE BENEFITS (03), CONFIRM WHETHER THEY HAVE EVER RECEIVED BENEFITS FROM THIS CLAIM.

IF THEY HAVE RECEIVED BENEFITS FROM THIS CLAIM, CONFIRM THAT THE BENEFITS STARTED, BUT STOPPED (00). IF THEY HAVE NEVER RECEIVED BENEFITS FROM THIS CLAIM AND DO NOT EXPECT TO, CODE AS 03

- YES, CURRENTLY RECEIVING BENEFITS .....01 D2
- NO, BUT EXPECTS TO RECEIVE BENEFITS .....02 D2
- BENEFITS STARTED BUT STOPPED .....00 C2C
- NEVER RECEIVED BENEFITS FROM THIS CLAIM AND DON'T EXPECT TO.....03 STATUS  
380
- DON'T KNOW .....d D2
- REFUSED .....r D2

C2b=00

**C2c. ¿Cuándo dejó usted de recibir beneficios de seguro por desempleo?**

INTERVIEWER: RECORD MONTH, DAY, AND YEAR. IF SAMPLE MEMBER CANNOT GIVE EXACT DATE, PROBE FOR BEGINNING (CODE DAY 1), MIDDLE (CODE DAY 15), OR END OF MONTH (CODE DAY 30).

|\_|\_|/|\_|\_|/|\_2\_|\_0\_|\_|\_|  
 MONTH DAY YEAR  
 (01-12) (01-31) (14-15)

DON'T KNOW .....d

REFUSED .....r

**SOFT CHECK: IF C2C IS PRIOR TO THE UI CLAIM DATE SAY: “Por favor, provea una fecha que es después de la fecha en que solicitó beneficios en, o cerca del [FILL UI Claim Date]”.**

**"SOFT CHECK: IF C2C IS AFTER INTERVIEW DATE SAY: “Por favor, provea una fecha que es antes de la fecha de hoy.”**

C2b=00

C2d.

**¿Por qué dejó usted de recibir beneficios de seguro por desempleo de su solicitud de alrededor del [UI CLAIM DATE]?**

CODE ONE ONLY

NEW INCOME SOURCES

RE-EMPLOYED/FOUND A JOB/STARTED OWN BUSINESS..... 1

BENEFIT RESTRICTION ISSUES

BENEFITS RAN OUT/EXHAUSTED .....2

DISQUALIFIED .....3

RECEIVED WORKMAN'S COMP/HAD CASE PENDING .....4

WAS NOT ELIGIBLE FOR UI IN THE FIRST PLACE/DENIED BENEFITS .....5

END OF ELIGIBILITY PERIOD/END OF BENEFIT YEAR/TIME RAN OUT .....6

NOT AVAILABLE TO WORK

ILLNESS/DISABILITY .....7

VOLUNTARILY OUT OF LABOR FORCE/WENT TO SCHOOL..... 8

GOT BACK IMMIGRATION PAPERS/HAD LOST THEM .....9

WENT INTO MILITARY .....10

RETIRED/RECEIVED SOCIAL SECURITY .....11

MOVED .....12

OTHER

TOO MUCH TROUBLE/HASSLE DEALING WITH/REACHING UI OFFICE .....13

DID NOT WANT UI ANYMORE .....14

UI BENEFITS/CHECKS STOPPED – NO REASON SPECIFIED .....16

OTHER (SPECIFY) .....99

\_\_\_\_\_ DON'T KNOW .....d

REFUSED .....r

IF OTHER SPECIFY (99): **¿Cuál fue la razón por la que usted dejó de recibir beneficios de seguro por desempleo?**

**C3 THROUGH C21 NOT ASKED AT SECOND INTERVIEW**

**SECTION D: JOB SEARCH AND OFFERS**

**D1 NOT ASKED AT SECOND INTERVIEW**

ALL

**D2.**

**NEW Desde su última encuesta en [INT1MONTH], ¿ha solicitado usted un trabajo?**

- YES .....01
- NO .....00 D4
- DON'T KNOW .....d D4
- REFUSED .....r D4

D2=01

**D3.**

**NEW Desde [INT1 MONTH], ¿ha solicitado algún trabajo que requeriría que usted se reubique o mude?YES**

- .....01
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

ALL

**D4. ¿Ha recibido alguna oferta de trabajo desde [INT1 MONTH]?**

*UCP* INTERVIEWER: IF RECALLED TO OLD JOB, CODE YES.

- D5* YES .....01
- MOD* NO .....00 D9
- DON'T KNOW .....d D9
- REFUSED .....r D9

D4=01

**D4a. ¿Cuántas ofertas de trabajo ha recibido usted desde [INT1 MONTH]?**

*UCP*  
*D6* |\_\_| OFFERS  
*MOD* (01-10)

- DON'T KNOW .....d
- REFUSED .....r

D4=01

IF D4a=01, IF D4a=01, "esa oferta de trabajo"; IF D4a GT 01, "alguna de esas ofertas de trabajo"

**D4b. ¿Aceptó usted (esa oferta de trabajo/alguna de esas ofertas de trabajo)?**

UCP  
D6  
MOD

PROBE IF YES: ¿Ha empezado usted ese trabajo?

YES, JOB STARTED .....01 D9  
YES; BUT JOB HAS NOT STARTED .....02  
NO .....00 D5  
DON'T KNOW/HAVEN'T DECIDED .....d D5  
REFUSED .....r D5

D4b=00,02 d OR r

IF D4a GT 1, "LAS" "OFERTAS" AND READ SENTENCE IN PARENTHESES AND "MEJOR"  
IF D4B=01 OR 2, "ACEPTÓ" AND "ES" ELSE "RECIBÍÓ" AND "FUE"

D5.

NEW

Para ayudarnos a entender mejor el mercado de empleo, quisiéramos hacerle unas preguntas acerca de la(s) oferta(s) de empleo que(recibió/aceptó). (Si recibió más de una oferta de trabajo, por favor piense en la mejor oferta de trabajo que recibió). ¿Cuál (fue/es) el pago ofrecido, incluyendo propinas, primas, y comisiones de la (mejor) oferta de trabajo que (recibió/aceptó)?

PROBE: La mejor oferta de trabajo es lo que significa para usted. Puede pensar en cosas como el sueldo ofrecido, beneficios, lugar, y otros factores que son importantes para usted.

PROBE: Su mejor estimación está bien

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ |\_|\_|\_|\_|\_| , |\_|\_|\_|\_|\_| . |\_|\_|\_|\_|\_|  
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- PER DAY (>\$800) .....07
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW ..... d
- REFUSED ..... r

SOFT CHECK: IF OUT OF RANGE, SAY "Anoté [D5 ANSWER]. ¿Es eso correcto?"

D4b=02, 00, d OR M

**D5a. ¿Cuántas horas por semana se incluyeron en la oferta de trabajo?**

**PROBE: En promedio—Su mejor estimación está bien.**

|\_\_| |\_\_| HOURS ..... D6  
 (1-80)  
 VARIES ..... v  
 DON'T KNOW ..... d  
 REFUSED ..... r

D5a=v, OR m

**D5b. ¿Diría usted que ese trabajo ofrecía menos de 20 horas por semana, entre 20 y 29 horas por semana, entre 30 y 34 horas por semana, o 35 o más horas por semana?**

**PROBE: En promedio—Su mejor estimación está bien.**

CODE ONE ONLY

FEWER THAN 20 HOURS PER WEEK .....01  
 BETWEEN 20 AND 29 HOURS PER WEEK.....02  
 BETWEEN 30 AND 34 HOURS PER WEEK.....03  
 35 OR MORE HOURS PER WEEK.....04  
 DON'T KNOW ..... d  
 REFUSED ..... r

D4b=00, d OR r

if D4b=01 or 2, "ESTÁN," else "ESTABAN"

**D6.**

**NEW**

**¿(Estaban/Están) incluidos algunos de los siguientes beneficios en esa oferta de trabajo? (READ a-c)**

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. ¿Beneficios de seguro de salud? .....	01	00	d	r
b. ¿Días pagos por enfermedad? .....	01	00	d	r
c. ¿Un plan de ahorros para jubilación, o de pensión? .....	01	00	d	r

D4b=00, d OR r
IF D4B=01 OR 2, "Requiere," ELSE "Requirió"

**D7. (Requirió/ Requiere) reubicación el trabajo ofrecido?**

<b>NEW</b> YES .....	01
NO .....	00
DON'T KNOW .....	d
REFUSED .....	r

D4b=00, d or r
IF D4b=d, "ES" AND "NO HA DECIDIDO SI ACEPTAR O NO"
IF D4a GT1, "MEJOR"

**D8.**

COBRA  
C23

**Hay muchas razones por las que las personas a veces no aceptan una oferta de trabajo. ¿Cuál ( fue/es) la razón principal por la que usted (no aceptó/ no ha decidido si aceptar o no) la (mejor) oferta de trabajo que le ofrecieron?**

INTERVIEWER: RECORD VERBATIM, THEN CODE AT END.

\_\_\_\_\_ (STRING 250)

CODE ONE ONLY

IT DID NOT PAY ENOUGH .....	01
IT DID NOT OFFER ADEQUATE HEALTH INSURANCE BENEFITS.....	02
I EXPECTED TO BE CALLED BACK TO MY FORMER JOB.....	03
IT DID NOT OFFER OTHER FRINGE BENEFITS (NON-HEALTH INSURANCE BENEFITS) .....	04
THE JOB WAS NOT IN MY USUAL OCCUPATION .....	05
STARTED OWN BUSINESS/SELF-EMPLOYED .....	06
COMMUTE WAS TOO LONG .....	07
FAMILY RESPONSIBILITIES .....	08
IN SCHOOL OR OTHER TRAINING .....	09
ILL HEALTH OR PHYSICAL DISABILITY .....	10
REQUIRES/REQUIRED RELOCATION.....	11
HAVEN'T DECIDED YET.....	12
OTHER REASON .....	99
DON'T KNOW .....	d
REFUSED .....	r



ALL

**D9.** Ahora voy a preguntar sobre los servicios que pueda haber recibido o usado en el Centro de Empleo de América en California (America's Job Center of California) o en otro Centro de Empleo de América (American Job Center). Por favor, incluya servicios recibidos en persona igual que en línea o por teléfono. Desde [INT1 MONTH] ¿ha usted (READ a-h)

TAA  
WIA  
MOD

INTERVIEWER: READ STEM FIRST TIME, THEN AS NECESSARY.

**PROBE:** ¿En el Centro de Empleo de América en California (America's Job Center of California) o en otro Centro de Empleo de América (American Job Center)?

**PROBE:** Un Centro de Empleo de América (American Job Center) es lo que se conocía anteriormente como el Centro de One-Stop Career.

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. usado una sala de recursos? <b>IF NEEDED:</b> Cada Centro de Empleo de América (American Job Center) generalmente tiene un área disponible a todos, que típicamente se llama sala de recursos. En estas áreas, se pueden usar computadoras y el Internet para buscar trabajo, y se puede obtener información sobre trabajos específicos, diferentes carreras, y servicios disponibles en la comunidad.	01	00	d	r
b. asistido a talleres educativos? ..... <b>IF NEEDED:</b> . En un taller participe un pequeño grupo de personas que se reúnen con un líder o un instructor para aprender cómo hacer algo, tal como usar una computadora, escribir un currículum, o realizar una búsqueda de trabajo	01	00	d	r
c. Tomado pruebas o evaluaciones? .....	01	00	d	r
d. asistido a reuniones por clubes o grupos de trabajo? ..... <b>IF NEEDED:</b> . Estos grupos implican que se reúne con otras personas que buscan trabajo por apoyo, y para hablar de pistas y maneras de conseguir empleo	01	00	d	r
e. recibido orientación laboral o ayuda individualizada para apoyarle en su búsqueda de trabajo o capacitación? .....	01	00	d	r

f.	recibido información del mercado de trabajo acerca de qué ocupaciones estaban en demanda en su área local? .....	01	00	d	r
g.	recibido información sobre programas de educación o de capacitación de trabajo? .....	01	00	d	r
h.	inscrito con el Servicio de Empleo o el banco de trabajo de su estado?	01	00	d	r

ANY OF D9a to D9h = 01

**D10.**

**NEW** ¿Qué tan útiles fueron los servicios que recibió del Centro de Empleo de América en California (America's Job Center of California) en ayudarlo a buscar empleo? ¿Diría que fueron muy útiles, algo útiles, no muy útiles, o nada útiles?

**PROBE:** Incluya otros Centros de Empleo de América (American Job Centers) si usó uno.

**PROBE:** Un Centro de Empleo de América (American Job Center) es lo que se conocía anteriormente como el Centro de One-Stop Career.

CODE ONE ONLY

VERY USEFUL .....01  
SOMEWHAT USEFUL.....02  
NOT VERY USEFUL.....03  
NOT AT ALL USEFUL .....04  
DON'T KNOW .....d  
REFUSED .....r

ALL

IF D4b=01, "INCLUYENDO LA OFERTA DE TRABAJO QUE ACEPTÓ"

**D11.**

**COBRA  
C2**

(Incluyendo la oferta de trabajo que aceptó), ¿Está trabajando por pago actualmente? Por favor, incluya ambos trabajos a tiempo parcial y trabajos a tiempo completo, y también cualquier trabajo por cuenta propia que tenga por pago o ganancias.

YES .....01 FS1  
NO .....00  
NO; ACCEPTED JOB BUT HASN'T STARTED .....02 D12  
DON'T KNOW .....d  
REFUSED .....r

PROGRAMMER: IF D11 NE 01, SKIP TO D15

D11 NE 01

**D12. ¿Buscó usted trabajo la semana pasada?**

COBRA  
C26

- YES .....01 D13
- NO .....00 D15
- DON'T KNOW .....d D15
- REFUSED .....r D15

D12=01

**D13.**

UI Ex  
C4a  
MOD

**Voy a leer una lista de cosas que las personas hacen a veces cuando buscan trabajo. Por favor dígame si usted hizo alguna de estas cosas para buscar trabajo la semana pasada. La semana pasada (READ a-g)...**

**IF NEEDED: Sus respuestas serán combinadas con las de otras personas. Sus respuestas específicas no se compartirán con el Departamento de Trabajo ni con ninguna otra agencia.**

**PROBE: Un Centro de Empleo de América (American Job Center) es lo que se conocía anteriormente como el Centro de One-Stop Career.**

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. ¿contactó usted a una agencia privada de empleo, o una agencia de colocación? .....	01	00	d	r
b. ¿usó servicios del Centro de Empleo de América en California (America's Job Center of California) u otro Centro de Empleo de América (American Job Center)? .....	01	00	d	r
c. ¿contactó a su empleador previo? .....	01	00	d	r
d. ¿contactó a amigos, parientes, o socios profesionales acerca de oportunidades para empleo? .....	01	00	d	r
e. ¿usó usted el Internet, incluyendo sitios de medios de comunicación social para buscar o solicitar trabajo? .....	01	00	d	r

f. ¿respondió a anuncios en los periódicos o en otras publicaciones? 01 00 d r

g. ¿solicitó directamente a lugares en los cuales usted quizás quisiera trabajar? 01 00 d r

D12=01

**D14.**

UCP  
D12M  
OD

**¿Aproximadamente cuántas horas pasó usted buscando trabajo la semana pasada?**

**PROBE: Su mejor estimación está bien.**

\_\_\_\_ HOURS SPENT LOOKING LAST WEEK E1  
(01-80)

DON'T KNOW .....d

REFUSED .....r

D14=d OR r

**D14a. ¿Diría que pasó entre...**

UCP  
D2a  
MOD

CODE ONE ONLY

**1 y 5 horas,** .....01

**6 y 10 horas,** .....02

**11 y 20 horas,** .....03

**21 y 30 horas,** .....04

**31 y 40 horas, o** .....05

**más de 40 horas buscando trabajo la semana pasada?**.....06

DON'T KNOW .....d

REFUSED .....r

PROGRAMMER: GO TO E1.

D12 = 00, D, OR R

**D15.**

UCP  
D4  
MOD

**Las personas tienen diferentes razones por las que no buscan trabajo. ¿Cuál es la razón principal por la que usted no buscó trabajo la semana pasada?**

INTERVIEWER: IF RESPONDENT REPORTS "ALREADY WORKING", CONFIRM THAT THEY ARE NO LONGER WORKING AT THAT JOB. IF STILL EMPLOYED AT THAT JOB, GO BACK TO D11 AND UPDATE RESPONSE.

CODE ONE ONLY

- EXPECTS NEW JOB TO START .....01
- DID NOT WANT TO WORK/DID NOT WANT TO LOOK FOR WORK.....02
- BELIEVES NO WORK AVAILABLE IN LINE OF WORK OR AREA .....03
- EXPECTS TO BE RECALLED .....04
- EXPECTS PRE-CLAIM HOURS TO BE RE-INSTATED.....05
- EXPECTS UNION TO PROVIDE JOB .....06
- RETIRED .....07
- CAN'T ARRANGE CHILD CARE.....08
- FAMILY RESPONSIBILITIES .....09
- IN SCHOOL OR OTHER TRAINING .....10
- ILL HEALTH OR PHYSICAL DISABILITY .....11
- PREGNANCY .....12
- TRANSPORTATION PROBLEMS .....13
- TOOK A BREAK/FEELING DISCOURAGED.....14
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 50)
- DON'T KNOW .....d
- REFUSED .....r

**IF OTHER SPECIFY (99): ¿Cuál es la razón principal por la que usted no buscó trabajo la semana pasada?**

**SECTION E: RE-EMPLOYMENT EXPECTATIONS**

PROGRAMMER: IF D11=01 (CURRENTLY WORKING), GO TO FS1.

D11 NE 01
IF D15=01, "SU NUEVO TRABAJO"
IF D15=04, "SER LLAMADO(A) DE VUELTA A SU PREVIO TRABAJO"
IF D15=05, "TENER REINTEGRADAS SUS HORAS DE TRABAJO" OTHERWISE "EMPEZAR UN NUEVO TRABAJO"

**E1.**

**NEW** Estas siguientes preguntas son acerca de su perspectiva sobre su situación de empleo. A partir de hoy, ¿cuántas semanas, o cuántos meses cree que le llevará (empezar(un/su) nuevo trabajo/ser llamado(a) de vuelta a su previo trabajo/ tener reintegradas sus horas de trabajo)?

**PROBE:** Su mejor estimación está bien.

|\_|\_| WEEKS  
(1-52)

|\_|\_| MONTHS  
(1-24)

|\_|\_| YEARS  
(1-5)

- WEEKS .....01
- MONTHS.....02
- YEARS .....03
- DOES NOT WANT TO WORK .....98 F1
- DON'T KNOW .....d
- REFUSED .....r

E1=d OR r or E1\_Per=d OR r

**E1a. ¿Cree usted que llevaría...**

**NEW**

**PROBE: Su mejor estimación está bien.**

**CODE ONE ONLY**

<b>dos semanas o menos,</b> .....	<b>.01</b>	
<b>más de dos semanas, hasta un mes,</b> .....	<b>.02</b>	
<b>más de un mes, hasta 2 meses</b> .....	<b>.03</b>	
<b>más de 2 meses, hasta 3 meses,</b> .....	<b>.04</b>	
<b>más de 3 meses, hasta 6 meses,</b> .....	<b>.05</b>	
<b>más de 6 meses, hasta 9 meses,</b> .....	<b>.06</b>	
<b>más de 9 meses, hasta un año, o</b> .....	<b>.07</b>	
<b>más de un año?</b> .....	<b>.08</b>	
<b>DOES NOT WANT TO WORK</b> .....	<b>.98</b>	<b>F1</b>
<b>CANNOT ESTIMATE HOW LONG IT WILL TAKE</b> .....	<b>.09</b>	
<b>REFUSED</b> .....	<b>.r</b>	

IF D4b=01 or D11=02—ACCEPTED JOB OFFER--SKIP TO FS1,  
OTHERWISE CONTINUE TO E2



D11 NE 01

**E2. NEW** Al buscar un trabajo, las personas tienen diferentes necesidades y requisitos. Para las preguntas que siguen, por favor suponga que alguien le ofreció un trabajo hoy, y piense en lo que es más importante para usted. Por ejemplo, puede que piense en cosas como sueldo, horario de trabajo, beneficios complementarios, lugar, qué tan interesado(a) está en el trabajo, los costos de tomar un empleo, que pueden incluir gastos por cuidado de niños y transporte y otros atributos del empleo.

¿Cuál de los siguientes beneficios debe ser ofrecido por un trabajo para que usted lo acepte? ¿Es necesario que el trabajo ofrezca... (READ a-c)

**PROBE IF ASKED:** Suficiente(s) para sus necesidades.

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. beneficios adecuados de seguro de salud? .....	01	00	d	r
b. días pagos adecuados por enfermedad? .....	01	00	d	r
c. Un plan adecuado de ahorros para jubilación, o de pensión? .....	01	00	d	r

D11 NE 01

**E3.** ¿Cuál es el sueldo o salario más bajo que está dispuesto(a) a aceptar, antes de deducciones, para el tipo de trabajo que está buscando?

Green  
Jobs  
C10  
Mod

INTERVIEWER: ALLOW RESPONDENT TO INDICATE A WEEKLY, MONTHLY, OR YEARLY SALARY IF THEY PREFER.

\$|\_|\_|\_|\_| , |\_|\_|\_|\_| . |\_|\_|\_|  
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000) .....03
- TWICE A MONTH (>\$4000) .....04
- PER MONTH (>\$8000) .....05
- PER YEAR (>\$100,000) .....06
- PER DAY (>\$800) .....07
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY "Anoté [E3 ANSWER]. ¿Es eso correcto?"

E3 NE D OR R

E3a. ¿Y cuántas horas por semana esperaría usted trabajar para recibir este pago o sueldo?

PROBE:

Su mejor estimación está bien

|\_|\_| HOURS ..... E4  
(1-80)

VARIES ..... v

DON'T KNOW ..... d

REFUSED ..... r

E3a=v, d, OR r

**E3b.**

COBRA  
C14a

**Diría usted que esperaría trabajar menos de 20 horas por semana, entre 20 y 29 horas por semana entre 30 y 34 horas por semana, o 35 o más horas por semana?**

**PROBE:** En promedio. Se mejor estimación está bien.

CODE ONE ONLY

- LESS THAN 20 HOURS PER WEEK.....01
- BETWEEN 20 AND 29 HOURS PER WEEK.....02
- BETWEEN 30 AND 34 HOURS PER WEEK.....03
- 35 OR MORE HOURS PER WEEK.....04
- DON'T KNOW .....d
- REFUSED .....r

**E4.** ¿Qué tan probable le parece que usted tendrá que trasladarse para un trabajo que cumpla con sus necesidades? ¿Diría que es muy probable, un poco probable, un poco improbable, o muy improbable?  
**NEW**

- VERY LIKELY .....01
- SOMEWHAT LIKELY .....02
- SOMEWHAT UNLIKELY .....03
- VERY UNLIKELY .....04
- DON'T KNOW .....d
- REFUSED .....r

**SECTION F: RE-EMPLOYMENT**

PROGRAMMER: IF INT1 F9 NE 98 FOR INT1 JOBS 1-5, GO TO F1

PROGRAMMER: ASK FS1-FS4 FOR ALL EMPLOYER NAMES FROM INT1 WHERE INT1 F9=98—STILL AT JOB.

PROGRAMMER LOOP BOX FS1.1  
ASK FS1 ACROSS ALL JOBS FIRST, THEN ASK FS1a-FS4 FOR ALL JOBS IF FS1A=NE 99

INT1 F9=98 FOR ANY JOB  
IF MORE THAN ONE EMPLOYER NAME FILLED FROM INT1, SAY “Y EN” [NEWJOB1-NEWHJOB5] AT FS1.

**FS1.**

**Quando le entrevistaron en [INT1DATE] nos informoG6a que trabajaba en [INT1 NEWJOB1 (y en INT1 NEWJOB2 y en INT1 NEWJOB3 y en INT1 NEWJOB4 y en INT1 NEWJOB5)] en aquel momento. ¿Es eso correcto?**

RECORD ALL RESPONSES TO FS1 ACROSS BEFORE MOVING TO FS1A OR FS2.

- YES .....01 FS2
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

PROGRAMMER: DISPLAY COMPANY NAMES IN SEPARATE FIELDS AND ALLOW INTERVIEWER TO CORRECT THEM

FS1 NE 01

IF FS1=00 FOR MORE THAN ONE EMPLOYER, FILL “

**FS1a.**

**¿(Cuál es el nombre correcto del empleador/ Cuales son los nombres correctos de los empleadores para quien(es) trabajaba en [INT1 DATE]?)**

PROGRAMMER: REPLACE INT1 EMPLOYER NAME(S) WITH THIS OR THESE EMPLOYER NAME(S) FOR FS2 THROUGH FS4.

- WAS NOT WORKING AT [EMPLOYER NAME].....99  
\_\_\_\_\_ (STRING 50)
- WAS NOT WORKING AT INT1DATE.....01 F1
- DON'T KNOW .....d
- REFUSED .....r

FS1=01 OR FS1A NE 99

**FS2.** ¿Sigue trabajando en [INT1NEWJOB1-INT1NEWJOB5]?

PROGRAMMER: IF FS2=01, PREFILL EMPLOYER NAME(S) AT F5 AS  
INT1NEWJOB1-INT1NEWJOB5.

- YES .....01 F1
- NO .....00
- DON'T KNOW .....d
- REFUSED .....r

FS2 NE 01

**FS3. ¿En qué fecha terminó su trabajo en [INT1NEWJOB1-INT1NEWJOB5]?**

**PROBE: Su mejor estimación está bien**

|\_|\_|/|\_|\_|/|2|0|\_|\_|  
MONTH DAY YEAR  
(01-12) (01-31) (14-15)

DON'T KNOW .....d

REFUSED .....r

FS2 NE 01

**FS4. ¿Cuál fue la razón principal por la que su trabajo en [INT1NEWJOB1-INT1NEWJOB5] terminó? ¿Fue porque...**

INTERVIEWER: LAID OFF INCLUDES REORGANIZATION/ DOWNSIZING/ COMPANY SOLD/  
COMPANY MOVED/ COMPANY WENT OUT OF BUSINESS/ PLANT OR  
FACILITY MOVED OR CLOSED/ END OF TERM IN SERVICE/ENLISTMENT  
UP/REDUCTION IN FORCE OR RIF'ED/ JOB/POSITION ELIMINATED.

CODE ONE RESPONSE

**Fue suspendido(a) o le dieron laid off** .....01

**Se jubiló?** .....02

**Le despidieron o echaron?** .....03

**Usted dejó el trabajo?** .....04

(SPECIFY) **¿O había otra razón? (ESPECIFIQUE)** .....99

STRING 250

**GOT A BETTER JOB** .....05

**MOVED** .....06(a)

**HAD HEALTH PROBLEMS** .....07

**RETURNED TO SCHOOL** .....08

**NEEDED TO TAKE CARE OF A FAMILY MEMBER** .....09

**JOB COMPLETED/EMP. WORK/SEASONAL WORK/WORK PERIOD ENDED** .....10

DON'T KNOW .....d

REFUSED .....r

PROGRAMMER LOOP BOX FS4.1  
IF FS2=01, GO TO FS2, INT1NEWJOB2 OR F1 IF NO OTHER INT1JOBS

D11 NE 01

IF INT1F9=98 FOR ANY JOB, "OTROS" AND "EN UN ALGUN OTRO TRABAJO ADEMÁS DEL CUAL/ DE LOS CUALES ACABAMOS DE DISCUTIR"

**F1.**

COBRA  
C1

**Ahora quisiera hacer unas preguntas acerca de (otros) trabajos que haya tenido desde su última entrevista. Desde [INT1 DATE], ¿ha comenzando a trabajar por pago (en un trabajo/ en algun otro trabajo además (del cual/ de los cuales) acabamos de discutir)? Incluya ambos trabajos a tiempo parcial y trabajos a tiempo completo, y también cualquier trabajo por cuenta propia o empresas comerciales que tenía por pago o ganancias, aun si los tuvo sólo por un breve tiempo.**

YES ..... I01

NO ..... 00

DON'T KNOW ..... D

REFUSED ..... r

PROGRAMMER SKIP BOX F1.1  
IF FS2=01 AND F1=00, d OR r, GO TO F14  
IF FS2=01 and F1=01, GO TO F4  
IF FS2=00 AND F1=01, GO TO F4  
IF FS2=00 AND F1=00, GO TO G3.

**F2 NOT ASKED AT SECOND INTERVIEW**

**F3 IS ASKED LATER THIS ROUND**



D11 OR F1=01

IF D11 OR FS2=01, " (Incluyendo su(s) trabajo(s) actual(es)

IF FS2=01 FOR GT1 TRABAJO , "TRABAJOS"

**F4.**

COBRA  
C3

(Incluyendo sus trabajo(s) actual(es)) ¿cuántos trabajos diferentes ha tenido desde la última encuesta en [INT1 MONTH]? **Otra vez, por favor incluya tanto trabajos a tiempo parcial como trabajos a tiempo completo, y también cualquier trabajo por cuenta propia que tenía por pago o ganancias.**

INTERVIEWER: IF A JOB THAT WAS INTERRUPTED BY TWO OR MORE UNPAID WEEKS, COUNT AS SEPARATE JOBS, EVEN IF IT IS WITH THE SAME EMPLOYER. IF THE SEPARATION WAS LESS THAN TWO WEEKS, COUNT IT AS ONE JOB.

INTERVIEWER: TREAT JOBS WITH TEMPORARY AGENCIES AND SELF-EMPLOYED CONSULTING JOBS AS ONE JOB, REGARDLESS OF THE NUMBER OF ASSIGNMENTS.

[ ] NUMBER OF JOBS  
(1-5)

DON'T KNOW .....d

REFUSED .....r

PROGRAMMER LOOP BOX F4.1  
 ASK F5 ACROSS ALL NEW JOBS FIRST, THEN ASK F6-18 FOR ALL NEW JOBS  
 IF FS2=01 FOR ANY JOB AND F1=01, ASK F14-F17 ABOUT JOBS WHERE FS2=01 FIRST, THEN ASK F6-F18 ABOUT NEW JOBS FROM F5

NEW JOBS ONLY
D11, FS2, OR F1=01
IF FS2 OR F1=01, "OTRA", IF FS2=01, START AT F14

Mis próximas preguntas son acerca de los trabajos que ha tenido desde [INT1 MONTH/YEAR].

**F5. INT2NEWJOB [1] Por favor dígame el nombre de la [otra/primer] empresa en que trabajó desde [INT1 MONTH].**

**INT2NEWJOBS [2], [3], [4], [5]:** ¿Cuál fue el nombre de la empresa en que trabajó después de eso?

PROGRAMMER: THE NUMBER OF JOBS LISTED SHOULD MATCH NUMBER AT F4.

(SPECIFY) .....99  
 \_\_\_\_\_ (STRING 50)  
 DON'T KNOW .....d  
 REFUSED .....r

INT2NEW JOBS ONLY
F1=01

**F6. Permítame verificar. Desde [INT1 MONTH] usted trabajó en [FILL F5 NAMES FOR INTNEWJOBS 1-5]. ¿Es esto correcto?**

INTERVIEWER: IF CORRECT, ENTER "1" AND CONTINUE TO F6a. IF NOT CORRECT. GO BACK TO F4 AND F5 TO ENTER CORRECT NUMBER AND NAMES OF JOBS HELD.

YES .....01  
 NO-ADD JOBS .....00  
 DON'T KNOW .....d  
 REFUSED .....r

INT2NEW JOBS ONLY

F1=01

F6a. ¿ Es [INT2NEWJOB1-NEWJOB5] el mismo empleador para quien trabajaba en [JOB SEPARATION MONTH, YEAR]?

YES .....01  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

NEW JOBS ONLY
ALL

F7. ¿En qué fecha empezó a trabajar por primera vez en [INT2NEWJOB1-INTNEWJOB5]?

IF DON'T KNOW OR REFUSED, PROBE: ¿En qué mes fue? ¿Fue a principios del mes, a mediado del mes, o a fin del mes? Su mejor estimación está bien.

PROBE: Desde [INT1 MONTH].

SOFT CHECK: IF OUT OF RANGE, SAY IF THE DATE IS PRIOR TO UI CLAIM DATE, CONFIRM BY SAYING "Anoté [date]. Empezó usted este trabajo antes de UI [CLAIM DATE]?"
: date that is before today's date." "Por favor provea una fecha que es antes de la fecha de hoy."

|\_|\_| / |\_|\_| / |\_|\_|\_|\_| ..... F9  
 MONTH DAY YEAR  
 (01-12) (01-31) (1964-2015)  
 DON'T KNOW ..... d  
 REFUSED ..... r

INT2NEW JOBS ONLY
F7=D OR R

F8. ¿Aproximadamente cuántas semanas o meses hace que empezó a trabajar en [INT2NEWJOB1-INT2NEWJOB5]?

PROBE: Su mejor estimación está bien

|\_|\_| WEEKS  
 (0-99)  
 |\_|\_| MONTHS  
 (0-99)  
 DON'T KNOW ..... d  
 REFUSED ..... r

INT2NEW JOBS ONLY

ALL

**F9.**

¿En qué fecha terminó su trabajo en [INT2NEWJOB1-NEWJOB5]?

COBRA  
C9 MOD

**IF DON'T KNOW OR REFUSED, PROBE:** ¿En qué mes fue? ¿Fue a principios del mes, a mediado del mes, o fin del mes? Su mejor estimación está bien.

\_\_\_\_/\_\_\_\_/20\_\_\_\_ ..... F14  
MONTH DAY YEAR  
(01-12) (01-31) (2014-2015)

STILL AT JOB .....98 F11

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF D11=01 (CURRENTLY WORKING), CHECK THAT AT LEAST ONE OF INT1NEWJOB1-INT1NEWJOB5 FS2=1 (STILL AT THAT JOB) OR AT LEAST ONE OF INT2NEWJOB1-INT2JOB5 F9=98 (STILL AT JOB). IF NO, SAY: **“Anoté que está trabajando actualmente. ¿Es eso correcto?”**

**CLICK HERE TO CORRECT D11 (WHETHER THEY ARE CURRENTLY WORKING)**

**CLICK HERE TO CORRECT FS2 FOR EACH JOB**

**GO BACK TO F9 FOR EACH JOB AND CONFIRM END DATE**

**“Por favor provea una fecha que es antes de la fecha de hoy.”**

SOFT CHECK: IF DATE REPORTED IN F9 IS EARLIER THAN THE START DATE REPORTED IN F7, SAY, CONFIRM BY SAYING

**Antes dijo que este trabajo empezó en [fill F7 date] Acabo de anotar que este trabajo terminó en [fill F9 date]. ¿Es eso correcto?**

INT2NEW JOBS ONLY

F9 = d OR r for Month/Day or Year

**F10.**

COBRA  
C9a

CODE ONE ONLY

¿Diría que su trabajo en [INT2NEWJOB1-INT2NEWJOB5] terminó...

**PROBE:** Su mejor estimación está bien.

COBRA  
C9a

CODE ONE ONLY

- dentro de las últimas dos semanas, .....01
- hace entre 3 y 4 semanas, .....02
- hace entre 5 y 6 semanas, .....03
- hace entre 7 y 8 semanas, o .....04
- hace más de 8 semanas? .....05
- DON'T KNOW .....d
- REFUSED .....r

INT2NEW JOBS ONLY

F9=98 AND F6A NE 01

**F11. ¿Qué tipo de trabajo hace o qué tareas tiene en [INT2NEWJOB1-INT2NEWJOB5]?**

COBRA  
C10

(STRING 250)

- DON'T KNOW .....d
- REFUSED .....r

INT2NEW JOBS ONLY

F9=98 AND F6A NE 01

**F12. ¿Qué tipo de compañía es ésta—qué fabrican, venden, o hacen?**

COBRA  
C11

(STRING 250)

- DON'T KNOW .....d
- REFUSED .....r

INT2NEW JOBS ONLY

F9=98 AND F6A NE 01

**F13. ¿Están disponibles para usted algunos de los siguientes beneficios en [INT2NEWJOB1-INT2NEWJOB3]? (READ a-c)**

COBRA  
C10

INTERVIEWER: IF BENEFITS WERE OR WILL BE AVAILABLE TO SAMPLE MEMBER AFTER A STANDARD PROBATIONARY PERIOD, CODE YES, EVEN IF NOT USED.

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. ¿Beneficios de seguro de salud? .....	01	00	d	r
b. ¿Días pagos por enfermedad? .....	01	00	d	r
c. ¿Un plan de ahorros para jubilación, o de pensión? .....	01	00	d	r

ALL JOBS
FS2=01 OR F9=DATE OR 98

**F14.**

COBRA  
C14

**¿Cuántas horas a la semana, incluyendo horas extras regulares [trabaja/trabajó] usted generalmente en [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]?**

**PROBE:** En promedio. Su mejor estimación está bien.

_ _  HOURS .....	F16
(1-80)	
VARIES .....	v
DON'T KNOW .....	d
REFUSED .....	r

ALL JOBS
F14=v, d, OR r

**F15.**

COBRA  
C14a

**¿Diría que [trabaja/trabajó] menos de 20 horas a la semana, entre 20 y 29 horas a la semana, entre 30 y 34 horas a la semana, o 35 o más horas a la semana en [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]?**

**PROBE:** En promedio. Su mejor estimación está bien.

	CODE ONE ONLY
LESS THAN 20 HOURS PER WEEK .....	01
BETWEEN 20 AND 29 HOURS PER WEEK.....	02
BETWEEN 30 AND 34 HOURS PER WEEK.....	03
35 OR MORE HOURS PER WEEK.....	04
DON'T KNOW .....	d
REFUSED .....	r



ALL JOBS
FS2=01 OR F9= DATE OR 98

F16.

COBRA  
C15a

**¿Cuál (es/era) su pago usual, incluyendo propinas, primas y comisiones en [INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5] antes de impuestos y otras deducciones?**

**PROBE: Su mejor estimación está bien.**

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ | | | | , | | | | . | | |

5.00 – 500,000.00..... PROGRAMMER LOOP BOX F17ck.1

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2,000).....02
- ONCE EVERY TWO WEEKS (>\$4,000) .....03
- TWICE A MONTH (>\$4,000) .....04
- PER MONTH (>\$8,000).....05
- PER YEAR (>\$100,000) .....06
- PER DAY (>\$800) .....07
- OTHER (SPECIFY).....99
- \_\_\_\_\_ (STRING 250)
- DON'T KNOW .....d
- REFUSED .....r

SOFT CHECK: IF OUT OF RANGE, SAY “ “Anoté (F16 ANSWER). ¿Es eso correcto?”
---

ALL JOBS

F16 = D OR R (FOR AMOUNT OR PER)

COBRA  
C15b

**F17. Voy a leer unas gamas. Por favor trate de estimar su sueldo anual en [[INT1NEWJOB1-INT1NEWJOB5/INT2NEWJOB1-INT2NEWJOB5]. ¿Diría que su sueldo anual es...PROBE:  
¿(Incluyó/Incluye) esto propinas y comisiones?**

CODE ONE ONLY

Menos de \$10,000 al año, .....01  
\$10,000 o más, pero menos de \$20,000 al año, .....02  
\$20,000 o más, pero menos de \$30,000 al año, .....03  
\$30,000 o más, pero menos de \$40,000 al año, .....04  
\$40,000 o más, pero menos de \$50,000 al año, .....05  
\$50,000 o más, pero menos de \$75,000 al año, .....06  
\$75,000 o más, pero menos de \$100,000 al año, o .....07  
Más de \$100,000 al año? .....08  
DON'T KNOW .....d  
REFUSED .....r

NEW JOBS

F9 NE 98

F18.

¿Cuál fue la razón principal por la que terminó el trabajo en [NEWJOB1-NEWJOB3]? ¿Fue porque...

INTERVIEWER: LAID-OFF INCLUDES REORGANIZATION/ DOWNSIZING/ COMPANY SOLD/ COMPANY MOVED/ COMPANY WENT OUT OF BUSINESS/ PLANT OR FACILITY MOVED OR CLOSED/ END OF TERM IN SERVICE/ENLISTMENT UP/REDUCTION IN FORCE OR RIF'ED/ JOB/POSITION ELIMINATED

- Fue suspendido(a)? .....01
Se jubiló? .....02
Fue dado(a) de baja o despedido(a)? .....03
Abandonó el trabajo? .....04
¿O había otra razón? (SPECIFY ESPECIFIQUE).....99
(GSTRING 250)
GOT A BETTER JOB.....05
MOVED .....06
HAD HEALTH PROBLEMS .....07
RETURNED TO SCHOOL .....08
NEEDED TO TAKE CARE OF A FAMILY MEMBER .....09
JOB COMPLETED/ TEMP. WORK/ SEASONAL WORK/ WORK PERIOD ENDED.....10
DON'T KNOW .....d
REFUSED .....r

PROGRAMMER LOOP BOX F18.1
IF CURRENT LOOP IS FOR INT1NEWJOB1 AND FS2=1 FOR INT1NEWJOB2 OR INT1NEWJOB3, GO TO F14 FOR THAT (THOSE) JOB(S), IF (LAST INT1NEWJOB OR FS2 NE 1) AND F1=01, GO TO F6a FOR INT2NEWJOB1
IF ALL JOBS FROM INT1 AND F5 HAVE BEEN LOOPED, GO TO F17ck

ALL

F17ck. PROGRAMMER: IS THE SUM OF HOURS REPORTED AT F14 GE 35? OR DOES F15=04 FOR ANY JOB?

- YES .....01 G3
NO .....00
DON'T KNOW .....d
REFUSED .....r

ALL JOBS

F17CK NE 01

**F3. Mi computadora indica que sus horas semanales se suman a menos de 35. ¿Quiere trabajar a tiempo completo por 35 horas o más a la semana?**

INTERVIEWER: IF RESPONDENT DISPUTES TOTAL HOURS, GO BACK TO F14 OR F15 AND ENTER CORRECTED NUMBER OF HOURS WORKED.

YES .....01

NO .....00

DON'T KNOW .....d

REFUSED .....r

**SECTION G: FINANCIAL WELL-BEING**

**G1, G1a, AND G2 NOT ASKED AT SECOND INTERVIEW**

ALL

IF INT1B2 MINUS B4 GT 01, "y otros miembros de su hogar)"

IF INT1 G1A=01 OR INT1 G2=01, "PERO NO INCLUYA SU HIPOTECA AQUÍ".

**Entendemos que muchas personas que se encuentran desempleadas enfrentan dificultades para pagar sus cuentas, y cumplir con sus compromisos financieros. Estas próximas preguntas son sobre obligaciones financieras.**

**G3.**

COBRA  
13

**¿Cuál es la suma total de deuda y préstamos que usted (y otros miembros de su hogar) tiene(n) en este momento? Por favor incluya préstamos de autos, préstamos estudiantiles, saldos de tarjetas de crédito, cuentas médicas, y préstamos personales adeudados a individuos (pero no incluya su hipoteca aquí).**

**PROBE:** Su mejor estimación está bien.

INTERVIEWER: IF RESPONDENT GIVES A MONTHLY AMOUNT, REPEAT THE QUESTION AND EMPHASIZE THE WORD TOTAL.

\$ | | | | , | | | | 1-999,999  
TOTAL DEBT CURRENTLY (>\$100,000) ..... G5  
DON'T KNOW ..... d  
REFUSED ..... r

SOFT CHECK: IF >\$100,000: **Anoté (G3 ANSWER). ¿Es eso correcto?**

G3=d OR r

**G4.**

**¿Diría usted que fue...**

COBRA  
13a

CODE ONE ONLY

**menos de \$5,000,** ..... 01  
**entre \$5,000 a menos de \$10,000,** ..... 02  
**entre \$10,000 a menos de \$20,000,** ..... 03  
**entre \$20,000 a menos de \$30,000,** ..... 04  
**entre \$30,000 a menos de \$50,000,** ..... 05  
**entre \$50,000 a menos de \$100,000,** ..... 06  
**O más de \$100,000?** ..... 07  
DON'T KNOW ..... d  
REFUSED ..... r

ALL

IF INT1 B2 MINUS B4 GT 01, "OR OTHER MEMBERS OF YOUR HOUSEHOLD u otros miembros de su hogar)"

COBRA 15  
MOD

**G5. Desde [INT1 MONTH], ha(n) usted( u otros miembros de su hogar) tardado 60 días o más en pagar alguna de sus cuentas?**

YES .....01  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

ALL

IF C2b=03, "ARE", ELSE "WERE"

NEW

**G6. Desde [INT1 MONTH], ¿qué tan importantes (son/fueron) sus pagos de seguro por desempleo en ayudarle a cumplir sus obligaciones financieras y evitar pérdidas financieras como la pérdida de su casa o una venta forzosa o la reposición de un auto? ¿Diría usted que estos beneficios (son/fueron) muy importantes, algo importantes, sin mucha importancia, o sin ninguna importancia?**

CODE ONE ONLY

VERY IMPORTANT .....01  
SOMEWHAT IMPORTANT .....02  
SOMEWHAT UNIMPORTANT .....03  
VERY UNIMPORTANT .....04  
DID NOT RECEIVE BENEFITS/HAS NOT RECEIVED BENEFITS YET .....n  
DON'T KNOW .....d  
REFUSED .....r

ALL

**G6a.**

COBRA  
112  
MOD

**Además de modificaciones financieras, las personas a veces modifican sus hábitos alimenticios después de la pérdida de un trabajo. ¿Cuál de las siguientes afirmaciones describe mejor la comida consumida en su hogar desde que le entrevistaron en [INT1 MONTH]? ¿Diría usted que tenía suficiente comida de los tipos de comida que quería comer, suficiente comida, pero no siempre de los tipos de comida que quería comer, a veces no tenía suficiente para comer , o muchas veces no tenía suficiente comida.**

CODE ONE ONLY

- ENOUGH OF THE KINDS WANTED TO EAT .....01
- ENOUGH BUT NOT ALWAYS THE KIND OF FOOD WANTED TO EAT .....02
- SOMETIMES NOT ENOUGH TO EAT .....03
- OFTEN NOT ENOUGH TO EAT .....04
- DON'T KNOW .....d
- REFUSED .....r

**G7 NOT ASKED AT SECOND INTERVIEW**

ALL

**G8.**

Para esta pregunta que sigue, por favor piense en ahorros que podría obtener fácilmente y no incluya dinero que quizás tuviera en cuentas de ahorros para jubilación. ¿Aproximadamente cuánto tiene ahorrado ahora? ¿Diría que ahora tiene menos de \$5,000, de \$5,000 a \$10,000, de \$10,000 a \$15,000, de \$15,000 a \$20,000, o más de \$20,000 en ahorros?

**PROBE:** Por “obtener fácilmente” queremos decir dinero que usted podría sacar y usar fácilmente. Su mejor estimación está bien.

CODE ONE ONLY

- NONE .....00
- LESS THAN \$5,000 .....01
- \$5,000 TO UNDER \$10,000 .....02
- \$10,000 TO UNDER \$15,000 .....03
- \$15,000 TO UNDER \$20,000 .....04
- MORE THAN \$20,000.....05
- DON'T KNOW .....d
- REFUSED .....r

INT1 G7a, INT1 G7b, INT1 G7c, INT1 G7d, INT1 G7e, OR INT1 G7f = 01 OR G1=01 OR 02

IF INT1 B2 MINUS B4 GT 01, “o alguien más en su hogar...”

**G9. Desde [INT1 MONTH], usted, (o alguien más en su hogar)...**

UCP  
G12  
MOD

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. (INT1 G7a = 01) obtuvo dinero de cuentas de ahorros?	01	00	d	r
b. (INT1 G7b = 01) obtuvo efectivo de cuentas de tarjetas de crédito?	01	00	d	r
c. (INT1 G7c= 01) obtuvo dinero fondos de cuentas de inversión, tal como certificados de depósito, cuentas de mercado de dinero, acciones, o bonos?	01	00	d	r
d. (INT1 G7d=01) obtuvo fondos de una cuenta de ahorros para la jubilación tal como 401(k), 403(b), o una cuenta individual de jubilación (IRA por sus siglas en inglés) antes de la edad	01	00	d	r



requerida?

e. (INT1 G7e =01) obtuvo jubilación temprana para obtener beneficios de un plan de pensión? 01 00 d r

f. (INT1 G7f=01 or INT1 G1=01 or 02)  
perdió un activo que poseía o arrendaba tal como un coche o camión, perdió su casa por ejecución, o fue desalojado(a)? 01 00 d r

**G10 THROUGH G14b NOT ASKED AT SECOND INTERVIEW**

INT1 B2 MINUS B4 GT 01

IF C2B=01--CURRENTLY RECEIVING UI BENEFITS--"ELSE MÁS".

**G15.**

COBRA  
H6  
MOD

**Para la preguntas que siguen sobre finanzas y apoyo de ingresos, por favor conteste según lo que está pasando *ahora*. ¿Hay alguien más en su hogar que esté recibiendo ahora beneficios de indemnización de seguro por desempleo? Por favor no incluya sus propios beneficios aquí.**

YES .....01  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

ALL

IF INT1 B2 MINUS B4 GT1, "O ALGUIEN MÁS EN SU HOGAR" FOR A, B, AND C  
 IF INT1 B2 GT1, "O ALGUIEN MÁS EN SU HOGAR" FOR D AND E

**G16. ) ¿Está usted ( o alguien más en su hogar) recibiendo ahora... (READ a-e)**

COBRA  
 H6  
 MOD

CODE ONE PER ROW

PROGRAMS	YES	NO	DON'T KNOW	REFUSE D
a. Beneficios de Cupones de Alimentos o SNAP como CalFresh?	01	00	d	r
b. Beneficios de asistencia social o welfare como CALWORKS(Programa de California de Oportunidades de Trabajo y Responsabilidad Hacia Los Niños ), o Asistencia General?	01	00	d	r
c. Beneficios de Seguro Social o de Jubilación?	01	00	d	r
d. Seguridad de Ingreso Suplementario (SSI por sus siglas en inglés), Seguro Social por Incapacidad (SSDI por sus siglas en inglés) u otros beneficios por incapacidad?	01	00	d	r
e. Medicaid o MediCal?	01	00	d	r

INT1B1=01 or INT1B3=01,02, 03 or 04

IF INT1 B1=01, FILL "ESPOSO(A)", IF B3=01 OR 04, FILL "PAREJA". IF B3=02, FILL "NOVIO". IF B3=03, FILL "NOVIA"

**G17.**

**En promedio, ¿cuántas horas por semana trabaja su (esposo(a)/pareja/novio/novia) por lo general ahora?**

\_\_\_\_ HOURS PER WEEK  
 (1-80)

NO LONGER PART OF HOUSEHOLD/NA.....98  
 DON'T KNOW .....d  
 REFUSED .....r

INT1 B2 MINUS B4 GT 01

**G18. Desde [INT1 MONTH], ¿empezó alguien más en su hogar además de usted a trabajar, o a trabajar horas adicionales?**

COBRA  
H12

YES .....01  
NO .....00  
DON'T KNOW .....d  
REFUSED .....r

**SECTION H: CUSTOMER SATISFACTION**

ALL

**HS1.**

**NEW** Ahora quisiera preguntar acerca de su satisfacción con el programa de seguro por desempleo.

**En general, ¿qué tan satisfecho(a) o insatisfecho(a) está usted con su experiencia con el programa de seguro por desempleo? ¿Diría que está muy satisfecho(a), algo satisfecho(a), algo insatisfecho(a), o muy insatisfecho(a)?**

CODE ONE ONLY

VERY SATISFIED.....01  
SOMEWHAT SATISFIED .....02  
SOMEWHAT DISSATISFIED .....03  
VERY DISSATISFIED.....04  
DON'T KNOW .....d  
REFUSED .....r

**H1 NOT ASKED AT SECOND INTERVIEW**

**H2a-H2d NOT ASKED AT SECOND INTERVIEW**

ALL

**H2e.** Y ¿qué tan satisfecho(a) o insatisfecho(a) está usted con la rapidez o puntualidad de recibir sus cheques o depósitos de beneficios?

**PROBE:** ¿Diría que está muy satisfecho(a), algo satisfecho(a), algo insatisfecho(a), o muy insatisfecho(a)?

CODE ONE ONLY

VERY SATISFIED.....01  
SOMEWHAT SATISFIED .....02  
SOMEWHAT DISSATISFIED .....03  
VERY DISSATISFIED.....04  
DON'T KNOW .....d  
REFUSED .....r

**H3 AND H4 NOT ASKED AT SECOND INTERVIEW**

**SECTION I: CLOSING AND CONTACT INFORMATION**

ALL
FILL WITH CONTACT INFO FROM SAMPLE LOAD OR FROM INT112, IF UPDATED.

I1. PROGRAMMER: IF WE HAVE NAME, ADDRESS, AND PHONE NUMBER FROM THE FIRST INTERVIEW, DISPLAY THAT ADDRESS, AND PHONE NUMBER.  
COBRA  
K1

**Ésa fue mi última pregunta de la encuesta. Ahora, haga el favor de verificar su información actual de correo para que podamos enviar su cheque por (\$30).**

**¿ Es su nombre, dirección actual, y número de teléfono...[[FILL FROM I1 in INT1]]?**

**NAME**

**ADDRESS 1**

**ADDRESS 2**

**PHONE:**

**PROBE: ¿Tiene usted inicial de segundo nombre?**

**PROBE: ¿Hay un número de apartamento?**

CODE ONE ONLY

SAME AS PROVIDED .....00 IS2a

INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW INFORMATION .....01

DON'T KNOW .....d

REFUSED .....r

I1=01, D, OR R

**I2. UPDATE INFORMATION BELOW**

COBRA  
K2

**¿Cuál es la manera correcta de escribir su nombre y su dirección actual y número de teléfono?**

**PROBE: ¿Tiene usted inicial de segundo nombre?**

**PROBE: ¿Hay un número de apartamento?**

\_\_\_\_\_(STRING 20)  
FIRST NAME

\_\_\_\_\_(STRING 01)  
MIDDLE INITIAL/NAME

\_\_\_\_\_(STRING 30)  
LAST NAME

\_\_\_\_\_(STRING 60)  
ADDRESS 1

\_\_\_\_\_(STRING 60)  
ADDRESS 2

\_\_\_\_\_(STRING 10)  
APARTMENT NUMBER

\_\_\_\_\_(STRING 20)  
CITY

\_\_\_\_\_(STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

ZIP CODE (+ 4 IF NEEDED)

|\_|\_|\_|\_| - |\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

\_\_\_\_\_  
International Phone (STRING 50)

DON'T KNOW ..... d

REFUSED ..... r

**SOFT CHECK: IF CONDITION (e.g. Exchange = 555)Permítame repetirle eso. REPEAT ¿Es eso correcto?**

**HARD CHECK: IF CONDITION (e.g. Area code LE 200); Lo siento. Mi computadora está indicando un error con ese código de área. Por favor deme el número otra vez.**

PROGRAMMER SKIP BOX IS2a  
If INT1 I2b NE ANSWER, SKIP TO I2A

INT1 I2b = ANSWER

IS2a. También necesito confirmar alguna información de contacto adicional en caso de que necesitemos contactarle en el futuro. Permítame recordarle que toda la información que recogemos en la encuesta se mantendrá privada en la medida permitida por la ley federal, y será usada solamente si necesitamos hacer seguimiento con usted por alguna razón.

**¿Es su número de teléfono celular [FILL INT1 I2b]?**

YES .....	01	I3
NO .....	00	I2A
DON'T KNOW .....	d	I2A
REFUSED .....	r	I2a

INT1 I2b NE ANSWER OR IS2A NE 01

IF INT1 I2b NE ANSWER, FILL TEXT IN PARENTHESES

**I2a.** (También necesito confirmar alguna información de contacto adicional en caso de que necesitemos contactarle en el futuro. Permítame recordarle que toda la información que recogemos en la encuesta se mantendrá privada en la medida permitida por la ley federal, y será usada solamente si necesitamos hacer seguimiento con usted por alguna razón.)  
*COBRA K2a* ¿Tiene usted un número de teléfono celular?

YES .....01  
NO .....00 I3  
DON'T KNOW .....d I3  
REFUSED .....r I3

I2A=01

**I2b.** ¿Cuál es el número de su teléfono celular?  
*COBRA K2b* RECORD VERBATIM

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_|\_|

DON'T KNOW .....d  
REFUSED .....r

PROGRAMMER SKIP BOX IS3  
If INT1 I4 NE ANSWER, SKIP TO I3

INT1 I4 = ANSWER

**IS3.** ¿Es su dirección de correo electrónico? [FILL INT1 I4]?

*NEW* YES .....01 I5  
NO .....00 I3  
DON'T KNOW .....d I3  
REFUSED .....r I3

INT1 I4 NE ANSWER OR IS3 NE 01

**I3.** ¿Tiene una dirección de correo electrónico?

*COBRA K3* YES .....01  
NO .....00 I5  
DON'T KNOW .....d I5  
REFUSED .....r I5



I3=01

**14. ¿Cuál es su dirección de correo electrónico?**

COBRA  
K4

RECORD VERBATIM \_\_\_\_\_(STRING 50)

DESCRIPTION

DON'T KNOW .....d

REFUSED .....r

ALL

IF A0=02, FILL \$30.

IF INT1 I5 NE ANSWER, FILL "(¿Sigue siendo esa la mejor manera de contactarle si necesitamos hacer seguimiento?/", ELSE FILL WITH SENTENCE INCLUDING INT1 I5 RESPONSE

**15.**

WIA 15  
G11Mod

Le enviaremos el cheque por (\$20/ \$30) a [fill ADDRESS 1] dentro de dos semanas.  
(¿Sigue siendo esa la mejor manera de contactarle si necesitamos hacer seguimiento?/En su última entrevista, usted indicó que preferiría ser contactado(a) por [FILL INT1 I5 RESPONSE]. )

INTERVIEWER NOTE: READ CHOICES IF NEEDED.

INTERVIEWER NOTE: .....ALWAYS CODE

THE RESPONDENT'S PREFERENCE BELOW EVEN IF THE  
RESPONDENT'S PREFERENCE HAS NOT CHANGED SINCE THE LAST

INTERVIEWEMAIL .....1 CODE ONE  
ONLY

CALL TO HOME PHONE.....2

CALL TO CELL PHONE .....3

TEXT MESSAGE TO CELL PHONE .....4

REGULAR MAIL .....5

DON'T KNOW .....d

REFUSED .....r

INT1 I5A NE 00, D, OR R

**I5S.**

En caso de que usted se mude y tenemos que hacer seguimiento con usted por cualquier razón, nos gustaría tener el nombre, dirección y número de teléfono de dos personas que no viven con usted que sabrán cómo comunicarse con usted. Sólo contactaremos a estas personas si tenemos problemas para contactarlo(la) a usted directamente.

En su última entrevista en [FILL INT1 MONTH] nos dio información de contacto para [FILL INT1 CONTACT 1 NAME en ADDRESS AND PHONE]. ¿Nos ayudará todavía esta información a contactarlo(la) si tenemos dificultad?

YES, SAME AS PROVIDED .....00 I9S  
INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW  
INFORMATION .....01  
DON'T KNOW ..... d  
REFUSED ..... r

I5S NE 00 OR INT1 I5 = 00, D, OR R  
IF INT1 I5A=00, D, OR R READ PARENTHESES

PROGRAMMER: IF CORRECTING INFORMATION FROM INT1, PREFILL WITH RESPONDENT INFORMATION FOR UPDATING (AS IT DOES FOR UPDATING RESPONDENT CONTACT INGO)

**I5a.**

**En caso de que usted se mude, quisiéramos tener el nombre, la dirección, y el número de teléfono de dos personas que no viven con usted, que sabrán cómo contactarlo(la). Sólo contactaremos a estas personas si tenemos problemas para contactarlo(la) a usted directamente.**

**¿Cuál es el nombre de la persona que es su primer contacto?**

\_\_\_\_\_(STRING 20)  
FIRST NAME

\_\_\_\_\_(STRING 01)  
MIDDLE INITIAL/NAME

\_\_\_\_\_(STRING 30)  
LAST NAME

NO FIRST CONTACT AVAILABLE 00 THANKS

DON'T KNOW .....d Thanks

REFUSED .....R THANK  
S

I5S NE 00 OR INT1 I5A = 00, D, OR R

**I6.**

COBRA  
K9a

**¿Cuál es la dirección de [FIRST NAME FROM I 5S or I5a]?**

**PROBE: ¿Hay un número de apartamento?**

\_\_\_\_\_(STRING 60)  
ADDRESS 1

\_\_\_\_\_(STRING 60)  
ADDRESS 2

\_\_\_\_\_(STRING 10)  
APARTMENT NUMBER

\_\_\_\_\_(STRING 20)  
CITY

\_\_\_\_\_(STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|  
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

I5S NE 00 OR INT1 I5A = 00, D, OR R

17. ¿Cuál es el número de teléfono de [NAME FROM I5S or I5a]? Por favor, deme el número de teléfono con código de área primero.

COBRA  
K9b

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Permítame repetirle eso. REPEAT. ¿Es eso correcto?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **Lo siento. Mi computadora está indicando un error con ese código de área. Por favor deme el número otra vez.**

I5S NE 00 OR INT1 I5A = 00, D, OR R

**18. ¿Qué parentesco tiene [NAME FROM I5S or I5a] con usted?**

COBRA  
K10

CODE ONE ONLY

- SPOUSE/PARTNER .....01
- MOTHER.....02
- FATHER.....03
- SON OR DAUGHTER.....04
- GRANDPARENT.....05
- BROTHER/SISTER.....06
- AUNT/UNCLE .....07
- OTHER RELATIVE .....08
- FRIEND .....09
- NOT RELATED .....10
- DON'T KNOW .....d
- REFUSED .....r

INT1 I9=ANSWER

**19S.**

**En aquel momento, También nos dio información de contacto para [FILL INT1 CONTACT 2 NAME at ADDRESS AND PHONE]. ¿Nos ayudará todavía esta información a contactarlo(la) si tenemos dificultad?**

- YES, SAME AS PROVIDED .....00 THANKS
- INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW INFORMATION .....01
- DON'T KNOW .....d
- REFUSED .....R

I9S NE 00 OR INT1 I9 = 00, OR D

**19. ¿Cuál es el nombre de la persona que es su segundo contacto?**

COBRA  
K9

\_\_\_\_\_(STRING 20)  
FIRST NAME

\_\_\_\_\_(STRING 01)  
MIDDLE INITIAL/NAME

\_\_\_\_\_(STRING 30)  
LAST NAME

- NO SECOND CONTACT AVAILABLE 00 Thanks
- DON'T KNOW .....d Thanks
- REFUSED SECOND CONTACT .....r Thanks

I9S NE 00 OR INT1 I9 = 00, D, OR R

110.

COBRA  
K9a

¿Cuál es la dirección de [SECOND NAME FROM I9]?

PROBE: ¿Hay un número de apartamento?

\_\_\_\_\_(STRING 60)  
ADDRESS 1

\_\_\_\_\_(STRING 60)  
ADDRESS 2

\_\_\_\_\_(STRING 10)  
APARTMENT NUMBER

\_\_\_\_\_(STRING 20)  
CITY

\_\_\_\_\_(STRING 2)  
STATE/TERRITORY

|\_|\_|\_|\_|\_| - |\_|\_|\_|\_|\_|

ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW .....d

REFUSED .....r

I9S NE 00 OR INT1 I9 = 00, D, OR R

111.

COBRA  
K9b

¿Cuál es el número de teléfono de [NAME FROM I9 or I9S]? Por favor, deme el número de teléfono, con código de área primero.

|\_|\_|\_| - |\_|\_|\_| - |\_|\_|\_|\_|\_|

DON'T KNOW .....d

REFUSED .....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Permítame repetirle eso. REPEAT. ¿Es eso correcto?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **Lo siento. Mi computadora está indicando un error con ese código de área. Por favor deme el número otra vez.**

I9S NE 00

**112. ¿Cuál es el parentesco de [NAME FROM I9s or I9] con usted?**

COBRA  
K10

CODE ONE ONLY

SPOUSE/PARTNER.....	.01
MOTHER.....	.02
FATHER.....	.03
SON OR DAUGHTER.....	.04
GRANDPARENT.....	.05
BROTHER/SISTER.....	.06
AUNT/UNCLE.....	.07
OTHER RELATIVE.....	.08
FRIEND.....	.09
NOT RELATED.....	.10
DON'T KNOW.....	d
REFUSED.....	r

ALL

**Thanks.**

COBRA  
THNX

**Gracias. Apreciamos mucho que tomó el tiempo para completar la segunda encuesta como parte de este importante estudio. Gracias nuevamente y mis mejores deseos.**

INTERVIEWER: GO BACK AND CODE D8.

PROGRAMMER: DO NOT ALLOW INTERVIEWER TO CLOSE UNTIL D8 IS CODED.





**APPENDIX E**

**DATA COLLECTION MAILING MATERIALS**



## **FIRST SURVEY**



**First Survey-Advance Letter-English**

«Date»

«MPRID»

Dear «First Name»«Last Name»:

The U.S. Department of Labor (DOL) is sponsoring an important study to learn more about the experiences of people who recently applied for unemployment insurance (UI) benefits in your state. The study, called the *Longitudinal Survey of Unemployment Insurance Recipients (LSUI)—California Pilot*, is being conducted by Mathematica Policy Research, an independent research company, on behalf of DOL. ***You have been selected to be part of this important study and contribute to improving the UI program. You can receive up to \$90 for participating.***

***How Can I Receive Up to \$90 for Participating In This Study?***

As part of the study, you will be asked to complete three surveys over the next year. In addition to the \$5 included with this letter, you will receive an additional \$25 when you complete the first survey (\$30 total). You will also receive \$30 for completing the second survey and \$30 for completing the third survey. You must complete the first survey to be eligible for the second and third surveys, and you must complete all three surveys either by web or by calling Mathematica to receive the \$90 maximum. You can complete the surveys in either English or Spanish. Any information that we collect from you will be used for research purposes only and will be kept private to the extent permitted by law. Each survey will take about 25 minutes to complete.

***How Was I Selected?***

Your name was selected using statistical methods from among people who recently filed for UI benefits in your state. Only a very small percentage of UI applicants in the state were selected, so ***your selection is distinctive and your participation is important.*** You were selected to represent other UI recipients in your state and cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. ***Regardless of whether you are currently working, retired, or unemployed, we need your participation.***

***How Do I Complete the Survey By Web or Phone?***

**By Web:** Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»  
Password: «Password»

**By Phone:** Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime, weekend, and extended evening hours.

***Why Should I Participate?***

The study will help DOL to better understand how workers adjust to changes in income during and after receiving UI benefits, and learn about their satisfaction with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs. Your participation is voluntary, but we encourage you to complete this first survey as soon as possible. ***Your opportunity to participate is limited—the survey will only be available for six weeks.***

Thank you in advance for your participation. Additional information about the study is enclosed. If you have any questions about the survey, please call Mathematica toll-free at **1-800-951-7357** or email at [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Sincerely,

Demetra Smith Nightingale  
Chief Evaluation Officer

Enclosure

## **ADDITIONAL INFORMATION ABOUT THE LONGITUDINAL SURVEY OF UNEMPLOYMENT INSURANCE RECIPIENTS (LSUI)—CALIFORNIA PILOT**

### **WHO IS SPONSORING THE STUDY?**

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number 1290-0009. Without this approval we would not be able to conduct this survey.

### **WHO IS CONDUCTING THE STUDY?**

Mathematica Policy Research, an independent research company is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting their website at [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

### **WHAT IS THE PURPOSE OF THE STUDY?**

The purpose of this study is to learn about people's experiences after they become unemployed (or have their work hours reduced) and file for unemployment insurance (UI) benefits. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **WHO IS ELIGIBLE TO PARTICIPATE IN THE STUDY?**

People in your state who filed for unemployment insurance (UI) benefits around the same time and from the same geographic area as you are eligible for the study. You must be invited to participate.

### **WHY SHOULD I PARTICIPATE?**

Participating in the study provides an opportunity to share your experiences with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **HOW DID YOU GET MY NAME?**

Your name was selected using statistical methods from among persons in your state who recently filed for unemployment insurance (UI) benefits.

### **WILL MY ANSWERS BE KEPT PRIVATE?**

Yes. All of the information we collect in the surveys will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program, including unemployment insurance benefits.

### **HOW LONG WILL THIS TAKE?**

The length of each survey is different for different people, but it usually takes about 25 minutes.

### **WHY DO YOU WANT ME TO COMPLETE THREE SURVEYS?**

The U.S. Department of Labor is interested in learning about changes over time in the experiences of unemployed workers and workers who have their work hours reduced. By completing three surveys, we will be able to learn more about the adjustments that unemployment insurance recipients make over time. You will be paid for each survey you complete, but you must complete the first survey to be eligible for the second and third ones.

### **WHO CAN I CONTACT FOR MORE INFORMATION?**

For more information about the study, you can visit the U.S. Department of Labor website at <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. For questions about the survey you can call Mathematica's Survey Director, Julita Milliner-Waddell at 609-275-2206.

**First Survey-Advance Letter-Spanish**

«Date»

«MPRID»

Estimado(a) «First Name»«Last Name»:

El Departamento de Trabajo de Los Estados Unidos (DOL, por sus siglas en inglés) está patrocinando un importante estudio para aprender más de las experiencias de las personas que solicitaron los beneficios del seguro de desempleo recientemente (UI, por sus siglas en inglés) en su estado. El estudio, llamado *La Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo (LSUI, por sus siglas en inglés) —Piloto en California*, está siendo realizado por Mathematica Policy Research, una compañía independiente de investigación, a nombre de DOL. ***Usted ha sido seleccionado para ser parte de este importante estudio y contribuir a mejorar el programa UI. Usted puede recibir hasta \$90 por participar.***

***¿Cómo puedo recibir hasta \$90 por participar en este estudio?***

Como parte del estudio se le pedirá que complete tres encuestas durante el siguiente año. Además de los \$5 incluidos con esta carta, usted recibirá \$25 adicionales cuando complete la primera encuesta (\$30 en total). Usted también recibirá \$30 por completar la segunda encuesta y \$30 por completar la tercera encuesta. Usted debe completar la primera encuesta para ser elegible para la segunda y tercera encuesta y debe completar las tres encuestas por internet o llamando a Mathematica para recibir el máximo de \$90. Usted puede completar las encuestas tanto en inglés como en español. Cualquier información que recolectamos de usted será usada únicamente para los propósitos del estudio y se mantendrá privada en la medida permitida por la ley. Completar cada encuesta le tomará aproximadamente 25 minutos.

***¿Cómo fui escogido?***

Su nombre fue seleccionado usando métodos estadísticos entre las personas quienes recientemente han solicitado los beneficios de UI en su estado. Solamente un porcentaje muy pequeño de solicitantes de UI en el estado fueron escogidos, de forma que ***su elección es singular y su participación es importante.*** Usted fue escogido para representar a otros beneficiarios de UI en su estado y no puede ser remplazado por alguien más. Necesitamos que complete la encuesta aún si usted no continúa recibiendo los beneficios de UI. ***Independientemente de si está actualmente trabajando, está jubilado o desempleado, necesitamos su participación.***

***¿Cómo completo la encuesta en Internet o por teléfono?***

**Por Internet:** Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que es sensible a las mayúsculas. El sitio en Internet está disponible las 24 horas del día, siete días a la semana.

Nombre de Usuario: «Username»

Contraseña: «Password»

**Por Teléfono:** Llame gratis a Mathematica al número **1-800-951-7357** para completar su encuesta con un entrevistador. La encuesta puede programarse para el momento que sea más conveniente para usted- 7 días a la semana durante el día, fines de semana y horario extendido en la noche.

***¿Por qué debería participar?***

El estudio ayudará al Departamento de Trabajo a comprender mejor la forma en la cual los trabajadores se ajustan a los cambios de ingresos durante y después de recibir los beneficios de UI y aprender sobre su satisfacción con el programa UI. Esta información ayudará a los legisladores a comprender qué tan útil es el programa para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades. Su participación es voluntaria pero lo animamos a que complete esta primera encuesta tan pronto le sea posible. ***Su oportunidad de participar es limitada—la encuesta solamente estará disponible por seis semanas.***

Gracias de antemano por su participación. Adjunto encontrará información adicional sobre el estudio. Si tiene preguntas sobre la encuesta, por favor llame gratis a Mathematica al número **1-800-951-7357** o por correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com)

Atentamente,

Demetra Smith Nightingale  
Directora de Evaluación

Adjunto

**INFORMACIÓN ADICIONAL SOBRE LA ENCUESTA LONGITUDINAL DE BENEFICIARIOS DEL SEGURO DE DESEMPLEO (LSUI, POR SUS SIGLAS EN INGLÉS) – PILOTO EN CALIFORNIA**

### **¿QUIÉN PATROCINA EL ESTUDIO?**

Este estudio está siendo patrocinado por el Departamento de Trabajo de Los Estados Unidos y ha sido aprobado por la Oficina Estadounidense de Administración y Presupuesto con el número de Control OMB 1290-0009. Sin esta aprobación, no podríamos realizar esta encuesta.

### **¿QUIÉN ESTÁ REALIZANDO EL ESTUDIO?**

Mathematica Policy Research, una compañía independiente de investigación está realizando el estudio a nombre del Departamento de Trabajo de Los Estados Unidos. Mathematica tiene más de 40 años de experiencia en la evaluación de programas e investigación de políticas sociales. Usted puede conocer más sobre Mathematica visitando su sitio en Internet en [www.mathematica-mpr.com](http://www.mathematica-mpr.com)

### **¿CUÁL ES EL PROPÓSITO DEL ESTUDIO?**

El propósito de este estudio es aprender sobre las experiencias de las personas después de estar desempleadas (o que se les hayan reducido sus horas de trabajo) y hayan solicitado los beneficios del seguro de desempleo (UI, por sus siglas en inglés). Esta información ayudará a los legisladores a comprender qué tan útil es el programa UI para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

### **¿QUIEN ES ELEGIBLE PARA PARTICIPAR EN EL ESTUDIO?**

Las personas en su estado quienes hayan solicitado los beneficios del seguro de desempleo (UI, por sus siglas en inglés), al mismo tiempo y de la misma área geográfica que usted son elegibles para el estudio. Debe ser invitado para participar.

### **¿POR QUÉ DEBERÍA PARTICIPAR?**

La participación en el estudio le proporciona una oportunidad para compartir sus experiencias con el programa UI. Esta información ayudará a los legisladores a comprender qué tan útil es el programa UI para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

### **¿CÓMO OBTUVO MI NOMBRE?**

Su nombre fue seleccionado usando métodos estadísticos entre las personas en su estado que recientemente solicitaron los beneficios del seguro de desempleo (UI, por sus siglas en inglés).

### **¿SERÁN MANTENIDAS EN PRIVADO MIS RESPUESTAS?**

Sí. Toda la información que recolectamos de las encuestas se mantendrá en privado en la medida permitida por la ley federal y será usada solamente para los propósitos del estudio. Sus respuestas se combinarán con las de las otras personas y su nombre nunca será usado en los informes de resultados del estudio. Sus respuestas a las preguntas no afectarán su elegibilidad para ningún programa público, incluyendo los beneficios del seguro de desempleo.

### **¿CUÁNTO TIEMPO TOMARA?**

La duración de cada encuesta es diferente para diferentes personas, pero normalmente toma aproximadamente 25 minutos.

### **¿POR QUÉ QUIERE USTED QUE COMPLETE TRES ENCUESTAS?**

El Departamento de Trabajo de Los Estados Unidos está interesado en aprender sobre los cambios a lo largo del tiempo en las experiencias de los trabajadores desempleados y aquellos que han visto reducidas sus horas de trabajo. Al completar tres encuestas, podremos aprender más sobre los ajustes que los beneficiarios del seguro de desempleo realizan a lo largo del tiempo. Se le pagará por cada encuesta que usted complete pero debe completar la primera para ser elegible para la segunda y la tercera.

### **¿CON QUIÉN PUEDO COMUNICARME PARA OBTENER MÁS INFORMACIÓN?**

Encontrará más información sobre el estudio visitando el sitio en Internet del Departamento de Trabajo de Los Estados Unidos en <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. Por preguntas sobre la encuesta, puede llamar al Director de Encuestas de Mathematica, Julita Milliner-Waddell al 609-275-2206.





## First Survey-Web Flyer

**Save time, earn more-- complete your survey online!**

To complete your survey online, please:

1. Log in to the survey website:  
**<https://www.LSUISurvey.com>**
2. Enter the username and password provided in your letter.
3. Complete the survey!

In addition to the \$5 included with this flyer, if you complete the survey by **web** or by **calling us**, you will be mailed a check worth **\$25**. By completing the first survey you can also earn \$30 for completing the second survey and \$30 for completing the third survey. Act quickly, this opportunity is only available for a limited time!

If you have any questions about the survey or responding online, please contact Nancy Long at our toll-free helpline or by e-mail:

Toll-free helpline: **1-800-951-7357**

E-Mail: **LSUI-CASurvey@mathematica-mpr.com**



## First Survey-Invitation Email-English

From: Longitudinal Survey of Unemployment Insurance Recipients (LSUI-CASurvey@mathematica-mpr.com)

Subject: Important survey about your recent unemployment insurance claim with the State of California

Dear «First Name»:

*You have been selected* to be part of an important study being sponsored by the U.S. Department of Labor (DOL) to learn more about the experiences of people who recently applied for unemployment insurance (UI) benefits in California.

*You can receive up to \$90 for completing three short surveys over the next year.* Only a very small percentage of UI applicants in your state were selected, so *your selection is distinctive and your participation is important.* Since you were selected to represent other UI recipients in your state, you cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. Regardless of whether you are currently working, retired, or unemployed, we need you to participate.

### **To complete by web:**

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

Password: «Password»

### **To complete by phone:**

- Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime and extended evening hours.

Your participation is voluntary, but we encourage you to complete this first survey as soon as possible. *Your opportunity to participate is limited—the survey will only be available for a few more weeks.*

We look forward to speaking with you. Thank you in advance for your participation.

Sincerely,

Julita Milliner-Waddell  
Project Director  
Mathematica Policy Research



## First Survey-Invitation Email-Spanish

De: Encuesta Longitudinal de Beneficiarios del Seguro de Desempleo ([LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com))

Asunto: Importante encuesta sobre su reciente reclamo por seguro de desempleo al estado de California.

Estimado «First Name»:

*Usted ha sido seleccionado* para ser parte de un importante estudio patrocinado por el Departamento de Trabajo de Los Estados Unidos (DOL por sus siglas en inglés) para aprender más sobre las experiencias de las personas que recientemente solicitaron beneficios del seguro de desempleo (UI, por sus siglas en inglés) en California

***Puede recibir hasta \$90 por completar tres encuestas cortas durante el próximo año.*** Solamente un porcentaje muy pequeño de solicitantes de UI en su estado fue seleccionado, de forma que ***su selección es única y su participación es importante.*** Dado que fue escogido para representar a otros beneficiarios de UI en su estado, usted no puede ser reemplazado por alguien más. Necesitamos que complete la encuesta aún si usted no continúa recibiendo beneficios de UI. Independientemente de si está trabajando actualmente, está jubilado o desempleado, necesitamos que usted participe.

### **Para completar la encuesta en Internet:**

- Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que distingue mayúsculas de minúsculas. El sitio en Internet está disponible 24 horas al día, siete días a la semana.

Nombre de Usuario: «Username»

Contraseña: «Password»

### **Para completar la encuesta por teléfono:**

- Llame gratis a Mathematica al **1-800-951-7357** para completar su encuesta con un entrevistador. La encuesta puede programarse para el momento que sea más conveniente para usted—7 días a la semana durante el día y horario extendido en las noches.

Su participación es voluntaria, pero le animamos a que complete esta primera encuesta tan pronto como sea posible. ***Su oportunidad para participar es limitada—la encuesta solamente estará disponible por algunas semanas más.***

¡Esperamos hablar con usted! Gracias de antemano por su participación.

Atentamente,

Julita Milliner-Waddell  
Directora del Proyecto  
Mathematica Policy Research



## First Survey-Reminder Email-English

From: Longitudinal Survey of Unemployment Insurance Recipients (LSUI-CASurvey@mathematica-mpr.com)

Subject: Reminder- Important survey about your recent unemployment insurance claim with the State of California

Dear «First Name»:

[IF STATUS=1351: Thank you for logging on to the Longitudinal Survey of Unemployment Insurance Recipients—California Pilot (LSUI)! Although you recently accessed the survey, you have not yet submitted your completed survey, which is only available for a limited time. **Please log on today to complete and submit your survey to receive your additional \$25 incentive.** If you need assistance or have any questions about the survey, please contact us using the information provided below. As you know, ***you have been selected*** to be part of an important study being sponsored by the U.S. Department of Labor (DOL) to learn more about the experiences of people who recently applied for unemployment insurance (UI) benefits in California.]

[IF STATUS NE 1351: ***You have been selected*** to be part of an important study being sponsored by the U.S. Department of Labor (DOL) to learn more about the experiences of people who recently applied for unemployment insurance (UI) benefits in California.]

***You can receive up to \$90 for completing three short surveys over the next year.*** Only a very small percentage of UI applicants in your state were selected, so ***your selection is distinctive and your participation is important.*** Since you were selected to represent other UI recipients in your state, you cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. Regardless of whether you are currently working, retired, or unemployed, we need you to participate.

### **To complete by web:**

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

Password: «Password»

### **To complete by phone:**

- Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime and extended evening hours.

Your participation is voluntary, but we encourage you to complete this first survey as soon as possible. ***Your opportunity to participate is limited—the survey will only be available for a few more weeks.***

We look forward to speaking with you. Thank you in advance for your participation.

Sincerely,

Julita Milliner-Waddell

*Project Director  
Mathematica Policy Research*





## First Survey-Reminder Email-Spanish

De: Encuesta Longitudinal de Beneficiarios del Seguro de Desempleo ([LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com))

Asunto: Importante encuesta sobre su reciente reclamo por seguro de desempleo al estado de California.

Estimado «First Name»:

[IF STATUS=1351 AND SPANISH SELECTED]: Gracias por conectarse a la Encuesta Longitudinal de Beneficiarios del Seguro de Desempleo—Piloto en California (LSUI por sus siglas en inglés). Aunque usted ha accedido a la encuesta recientemente, todavía no ha enviado su encuesta completada, lo que está disponible sólo por un tiempo limitado. **Por favor conéctese hoy para completar y enviar su encuesta para recibir su incentivo adicional de \$25.** Si necesita ayuda o tiene alguna pregunta sobre la encuesta, por favor comuníquese con nosotros usando la información proporcionada abajo. Como ya sabe, *usted ha sido seleccionado(a)* para ser parte de un importante estudio patrocinado por el Departamento de Trabajo de Los Estados Unidos (DOL por sus siglas en inglés) para aprender más sobre las experiencias de las personas quienes recientemente solicitaron beneficios del seguro de desempleo (UI, por sus siglas en inglés) en California.]

[IF STATUS = 1401 OR NE 2010, 2030 OR 1209 AND CENTRAL VALLEY}: *Usted ha sido seleccionado* para ser parte de un importante estudio patrocinado por el Departamento de Trabajo de Los Estados Unidos (DOL por sus siglas en inglés) para aprender más sobre las experiencias de las personas que recientemente solicitaron beneficios del seguro de desempleo (UI, por sus siglas en inglés) en California.]

***Puede recibir hasta \$90 por completar tres encuestas cortas durante el próximo año.*** Solamente un porcentaje muy pequeño de solicitantes de UI en su estado fue seleccionado, de forma que ***su selección es única y su participación es importante.*** Dado que fue escogido para representar otros beneficiarios de UI en su estado, usted no puede ser reemplazado por alguien más. Necesitamos que complete la encuesta aún si usted no continúa recibiendo beneficios de UI. Independientemente de si está trabajando actualmente, está jubilado o desempleado, necesitamos que usted participe.

### **Para completar la encuesta en Internet:**

- Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que distingue mayúsculas de minúsculas. El sitio en Internet está disponible 24 horas al día, siete días a la semana. Seleccione “Español” en la parte arriba y a la derecha de la pantalla para completar su encuesta en español.

Nombre de Usuario: «Username»

Contraseña: «Password»

### **Para completar la encuesta por teléfono:**

- Llame gratis a Mathematica al **1-800-951-7357** para completar su encuesta con un entrevistador hispanohablante. La encuesta puede programarse para el momento que sea más conveniente para usted—7 días a la semana durante el día y horario extendido en las noches.

MEMO TO:  
FROM:  
DATE: 8/20/2013  
PAGE: 2

Su participación es voluntaria, pero le animamos a que complete esta primera encuesta tan pronto como sea posible. ***Su oportunidad para participar es limitada—la encuesta solamente estará disponible por algunas semanas más.***

¡Esperamos hablar con usted! Gracias de antemano por su participación.

Atentamente,

Julita Milliner-Waddell  
*Directora del Proyecto*  
*Mathematica Policy Research*

## First Survey-Targeted Reminder Email-Evaders

FOR STATUS= 1240, 1600, 1610, 1630, 1631, 1632, 1633

From: Longitudinal Survey of Unemployment Insurance Recipients (LSUI-CASurvey@mathematica-mpr.com)

Subject: **TIME IS RUNNING OUT--PARTICIPATE TODAY IN AN IMPORTANT SURVEY SPONSORED BY THE U.S. DEPARTMENT OF LABOR ABOUT UNEMPLOYMENT INSURANCE BENEFITS IN CALIFORNIA**

**Desplácese hacia abajo para Español**

Dear «First Name»:

We have been trying to reach you to participate in an important study being sponsored by the U.S. Department of Labor (DOL) and **time is running out**. DOL wants to learn more about the experiences of people who recently applied for unemployment insurance (UI) benefits in California. You are among a small percentage of UI applicants selected to be part of this important study, so **your selection is distinctive and your participation is important!** You were selected to represent other UI recipients in your state and you cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. Regardless of whether you are currently working, retired, or unemployed, we need you to participate.

*You can receive up to \$90 for becoming part of this important study and completing three short surveys over the next year. Please log on today to complete and submit your first survey to receive your additional \$25 incentive.*

### **To complete by web:**

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week. The survey can be completed in either English or Spanish. To select Spanish click the button at the top right of the screen.

Username: «Username»

Password: «Password»

### **To complete by phone:**

- Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer in either English or Spanish. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime and extended evening hours.

Your participation is voluntary, but we encourage you to complete this first survey as soon as possible. ***Your opportunity to participate is limited—the survey will only be available for a few more weeks.***

We look forward to speaking with you. Thank you in advance for your participation.

Sincerely,

Julita Milliner-Waddell  
Project Director  
Mathematica Policy Research

An Affirmative Action/Equal Opportunity Employer



## First Survey-Targeted Reminder Email-Central Valley and Spanish Only

From: Longitudinal Survey of Unemployment Insurance Recipients (LSUI-CASurvey@mathematica-mpr.com)

Subject: Reminder- Important survey about your recent unemployment insurance claim with the State of California

Dear «First Name»:

[IF STATUS=1351 AND SPANISH SELECTED: Thank you for logging on to the Longitudinal Survey of Unemployment Insurance Recipients—California Pilot (LSUI)! Although you recently accessed the survey, you have not yet submitted your completed survey, which is only available for a limited time. **Please log on today to complete and submit your survey to receive your additional \$25 incentive.** If you need assistance or have any questions about the survey, please contact us using the information provided below. As you know, *you have been selected* to be part of an important study being sponsored by the U.S. Department of Labor (DOL) to learn more about the experiences of people who recently applied for unemployment insurance (UI) benefits in California.]

[IF STATUS = 1401 OR NE 2010, 2030 OR 1209 AND CENTRAL VALLEY: *You have been selected* to be part of an important study being sponsored by the U.S. Department of Labor (DOL) to learn more about the experiences of people who recently applied for unemployment insurance (UI) benefits in California.]

*You can receive up to \$90 for completing three short surveys over the next year.* Only a very small percentage of UI applicants in your state were selected, so *your selection is distinctive and your participation is important.* Since you were selected to represent other UI recipients in your state, you cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. Regardless of whether you are currently working, retired, or unemployed, we need you to participate.

### **To complete by web:**

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week. Select Spanish at the top right of the screen to complete your survey in Spanish.

Username: «Username»

Password: «Password»

### **To complete by phone:**

- Call Mathematica toll free at **1-800-951-7357** to complete your survey with a Spanish speaking interviewer. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime and extended evening hours.

Your participation is voluntary, but we encourage you to complete this first survey as soon as possible. ***Your opportunity to participate is limited—the survey will only be available for a few more weeks.***

We look forward to speaking with you. Thank you in advance for your participation.

Sincerely,

Julita Milliner-Waddell  
Project Director  
Mathematica Policy Research

An Affirmative Action/Equal Opportunity Employer



## First Survey-Reminder Postcard



U.S. Department of Labor

c/o Mathematica Policy Research - 40198.312-31  
P.O. Box 2393  
Princeton, NJ 08543-2393

**RETURN SERVICE REQUESTED**



«MPRID»  
«First Name» «Last Name»  
«Address 1»  
«Address 2»  
«City», «State» «Zip»

### **Time is running out to participate!**

**You have been selected** to participate in an important study being sponsored by the **U.S. Department of Labor (DOL)**. You could **receive up to \$90 for completing three short surveys over the next year by web or by phone!** Regardless of whether you are currently working, retired, or unemployed, we need you to participate in the survey.

**By Web:** Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»  
Password: «Password»

*You will need to verify your identity after logging in.*

**By Phone:** Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer. ***The survey can be scheduled for any time that is most convenient for you.***

We look forward to hearing from you soon.

*Mathematica is an independent research firm conducting this study for DOL under Task Order No. DOLQ129633249 / DOLU139434279 and OMB Control No. 1290-0009.*







## First Survey-Reminder Letter (DOL)-English

«Date»

«MPRID»

Dear «First Name»«Last Name»:

We have been trying to reach you by telephone to participate in an important study being sponsored by the U.S. Department of Labor (DOL) and **time is running out**. DOL wants to learn more about the experiences of people who recently applied for unemployment insurance (UI) benefits in California. The study, called the *Longitudinal Survey of Unemployment Insurance Recipients (LSUI)—California Pilot*, is being conducted by Mathematica Policy Research, an independent research company, on behalf of DOL. **You can receive up to \$90 for becoming part of this important study. Please log on or call us today to complete your first survey.**

### *How Can I Receive Up to \$90 for Participating In This Study?*

As part of the study, you will be asked to complete three surveys over the next year. In addition to the \$5 that was included in the letter we sent you in March, you will receive an additional \$25 when you complete the first survey (\$30 total). You will also receive \$30 for completing the second survey and \$30 for completing the third survey. You must complete the first survey to be eligible for the second and third surveys, and you must complete all three surveys either by web or by calling Mathematica to receive the \$90 maximum. You can complete the surveys in either English or Spanish. Any information that we collect from you will be used for research purposes only and will be kept private to the extent permitted by law. Each survey will take about 25 minutes to complete.

### *How Was I Selected?*

Your name was selected using statistical methods from among people who recently filed for UI benefits in your state. Only a very small percentage of UI applicants in the state were selected, so ***your selection is distinctive and your participation is important***. You were selected to represent other UI recipients in your state and cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. ***Regardless of whether you are currently working, retired, or unemployed, we need your participation.***

### *How Do I Complete the Survey By Web or Phone?*

**By Web:** Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week. To select Spanish click the button at the top right of the screen.

Username: «Username»

Password: «Password»

**By Phone:** Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer in either English or Spanish. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime, weekend, and extended evening hours.

### *Why Should I Participate?*

The study will help DOL to better understand how workers adjust to changes in income during and after receiving UI benefits, and learn about their satisfaction with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs. Your participation is voluntary, but we encourage you to complete this first survey as soon as possible. ***Your opportunity to participate is limited—the survey will only be available for a few more weeks.***

Thank you in advance for your participation. Additional information about the study is enclosed. If you have any questions about the survey, please call Mathematica toll-free at **1-800-951-7357** or email at [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Sincerely,

Demetra Smith Nightingale  
Chief Evaluation Officer

Enclosure

## **ADDITIONAL INFORMATION ABOUT THE LONGITUDINAL SURVEY OF UNEMPLOYMENT INSURANCE RECIPIENTS (LSUI)—CALIFORNIA PILOT**

### **WHO IS SPONSORING THE STUDY?**

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number 1290-0009. Without this approval we would not be able to conduct this survey.

### **WHO IS CONDUCTING THE STUDY?**

Mathematica Policy Research, an independent research company is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting their website at [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

### **WHAT IS THE PURPOSE OF THE STUDY?**

The purpose of this study is to learn about people's experiences after they become unemployed (or have their work hours reduced) and file for unemployment insurance (UI) benefits. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **WHO IS ELIGIBLE TO PARTICIPATE IN THE STUDY?**

People in your state who filed for unemployment insurance (UI) benefits around the same time and from the same geographic area as you are eligible for the study. You must be invited to participate.

### **WHY SHOULD I PARTICIPATE?**

Participating in the study provides an opportunity to share your experiences with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **HOW DID YOU GET MY NAME?**

Your name was selected using statistical methods from among persons in your state who recently filed for unemployment insurance (UI) benefits.

### **WILL MY ANSWERS BE KEPT PRIVATE?**

Yes. All of the information we collect in the surveys will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program, including unemployment insurance benefits.

### **HOW LONG WILL THIS TAKE?**

The length of each survey is different for different people, but it usually takes about 25 minutes.

### **WHY DO YOU WANT ME TO COMPLETE THREE SURVEYS?**

The U.S. Department of Labor is interested in learning about changes over time in the experiences of unemployed workers and workers who have their work hours reduced. By completing three surveys, we will be able to learn more about the adjustments that unemployment insurance recipients make over time. You will be paid for each survey you complete, but you must complete the first survey to be eligible for the second and third ones.

### **WHO CAN I CONTACT FOR MORE INFORMATION?**

For more information about the study, you can visit the U.S. Department of Labor website at <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. For questions about the survey you can call Mathematica's Survey Director, Julita Milliner-Waddell at 609-275-2206.



## First Survey-Reminder Letter (DOL)-Spanish

«Date»

«MPRID»

Estimado(a): «First Name»«Last Name»:

Hemos estado intentando comunicarnos con usted por teléfono para que participe en un importante estudio patrocinado por el Departamento de Trabajo de los Estados Unidos (DOL, por sus siglas en inglés) y **se está acabando el tiempo**. DOL quiere entender más sobre las experiencias de las personas que solicitaron beneficios de seguro por desempleo (UI, por sus siglas en inglés) recientemente en California. El estudio, llamado la *Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo (LSUI, por sus siglas en inglés)*—Piloto en California, está siendo realizado por Mathematica Policy Research, una compañía independiente de estudios investigativos, a nombre de DOL. **Usted puede recibir hasta \$90 por unirse a este importante estudio. Por favor, conéctese o llámenos hoy para completar su primera encuesta.**

### ¿Cómo Puedo Recibir Hasta \$90 por Participar En Este Estudio?

Como parte del estudio, se le pedirá que complete tres encuestas durante el siguiente año. Además de los \$5 incluidos con la carta que le mandamos en marzo, usted recibirá \$25 adicionales cuando complete la primera encuesta (\$30 en total). También recibirá \$30 por completar la segunda encuesta y \$30 por completar la tercera encuesta. Usted debe completar la primera encuesta para ser elegible para la segunda y tercera encuesta y debe completar las tres encuestas por internet o llamando a Mathematica para recibir el máximo de \$90. Puede completar las encuestas en inglés o en español. Cualquier información que recolectemos de usted será usada únicamente para los propósitos del estudio y se mantendrá privada en la medida permitida por la ley. Completar cada encuesta le tomará aproximadamente 25 minutos.

### ¿Cómo Fui Escogido(a)?

Su nombre fue seleccionado usando métodos estadísticos de entre las personas quienes recientemente han solicitado beneficios de UI en su estado. Solamente un porcentaje muy pequeño de solicitantes de UI en el estado fueron escogidos, de forma que **su elección es singular y su participación es importante**. Usted fue escogido(a) para representar a otros beneficiarios de UI en su estado y no puede ser remplazado(a) por alguien más. Necesitamos que complete la encuesta aún si usted no continúa recibiendo beneficios de UI. **Independientemente de si está actualmente trabajando, está jubilado(a) o desempleado(a), necesitamos su participación.**

### ¿Cómo Completo la Encuesta En Internet o Por Teléfono?

**Por Internet:** Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que es sensible a las mayúsculas. El sitio en Internet está disponible las 24 horas del día, siete días a la semana. Seleccione “Español” en la parte arriba y a la derecha de la pantalla para completar su encuesta en español.

Nombre de Usuario: «Username»

Contraseña: «Password»

**Por Teléfono:** Llame gratis a Mathematica al **1-800-951-7357** para completar su encuesta con un entrevistador en inglés o español. La encuesta puede programarse para el momento que sea más conveniente para usted—siete días a la semana durante el día, fines de semana y horario extendido en la noche.

### ¿Por Qué Debería Participar?

El estudio ayudará al Departamento de Trabajo a comprender mejor la forma en la cual los trabajadores se ajustan a los cambios de ingresos durante y después de recibir beneficios de UI y saber de su satisfacción con el programa UI. Esta información ayudará a los formuladores de políticas sociales a comprender qué tan útil es el programa para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades. Su participación es voluntaria pero le animamos a que complete esta primera encuesta tan pronto le sea posible. **Su oportunidad de participar es limitada—la encuesta solamente estará disponible por unas semanas más.**

Gracias de antemano por su participación. Adjunto encontrará información adicional sobre el estudio. Si tiene preguntas sobre la encuesta, por favor llame gratis a Mathematica al **1-800-951-7357** o envíe un correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Atentamente,

Demetra Smith Nightingale  
Chief Evaluation Officer  
Directora de Evaluación

Adjunto

## **INFORMACIÓN ADICIONAL SOBRE LA ENCUESTA LONGITUDINAL DE BENEFICIARIOS DEL SEGURO POR DESEMPLEO (LSUI POR SUS SIGLAS EN INGLÉS) – PILOTO EN CALIFORNIA**

### **¿QUIÉN ESTÁ PATROCINANDO EL ESTUDIO?**

El estudio está siendo patrocinado por el Departamento de Trabajo de los Estados Unidos y ha sido aprobado por la Oficina de Administración y Presupuestos de los Estados Unidos (OMB) con el número de control OMB 1290-0009. Sin esta aprobación no podríamos realizar el estudio.

### **¿QUIÉN ESTÁ REALIZANDO EL ESTUDIO?**

Mathematica Policy Research, una compañía independiente de investigación, está realizando el estudio a nombre del Departamento de Trabajo de los Estados Unidos. Mathematica tiene más de 40 años de experiencia en investigación de políticas sociales y evaluación de programas. Puede aprender más acerca de Mathematica visitando su sitio web en [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

### **¿CUÁL ES EL PROPÓSITO DEL ESTUDIO?**

El propósito de este estudio es saber más de las experiencias de las personas después de encontrarse desempleadas (o con reducido las horas de trabajo reducidas) y solicitan beneficios del seguro por desempleo (UI, por sus siglas en inglés). Esta información ayudará a los formuladores de políticas sociales a comprender qué tan útil es el programa UI para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

### **¿QUIÉN ES ELEGIBLE PARA PARTICIPAR EN EL ESTUDIO?**

Las personas en su estado que solicitaron beneficios del seguro por desempleo (UI, por sus siglas en inglés), aproximadamente al mismo tiempo y de la misma área geográfica que usted son elegibles para el estudio. Tiene que ser invitado(a) para participar.

### **¿POR QUÉ DEBERÍA PARTICIPAR?**

La participación en el estudio le proporciona una oportunidad para compartir sus experiencias con el programa UI. Esta información ayudará a los formuladores de políticas sociales a comprender qué tan útil es el programa UI para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

### **¿CÓMO OBTUVIERON MI NOMBRE?**

Su nombre fue seleccionado, usando métodos estadísticos de entre las personas en su estado que recientemente solicitaron beneficios del seguro por desempleo (UI, por sus siglas en inglés).

### **¿SE MANTENDRÁN PRIVADAS MIS RESPUESTAS?**

Sí. Toda la información que recolectamos de las encuestas se mantendrá privada en la medida permitida por la ley federal y será usada solamente para los propósitos del estudio. Sus respuestas se combinarán con las de otras personas y su nombre nunca será usado en los informes de resultados del estudio. Sus respuestas a las preguntas no afectarán su elegibilidad para ningún programa público, incluyendo los beneficios del seguro por desempleo.

### **¿CUÁNTO TIEMPO TOMARÁ?**

La duración de cada encuesta es diferente para diferentes personas, pero normalmente toma aproximadamente 25 minutos.

### **¿POR QUÉ QUIERE QUE YO COMPLETE TRES ENCUESTAS?**

El Departamento de Trabajo de los Estados Unidos está interesado en aprender sobre los cambios a lo largo del tiempo en las experiencias de los trabajadores desempleados y aquellos que han visto reducidas sus horas de trabajo. Al completar tres encuestas, podremos aprender más sobre los ajustes que los beneficiarios del seguro por desempleo realizan a lo largo del tiempo. Se le pagará por cada encuesta que usted complete pero debe completar la primera para ser elegible para la segunda y la tercera.

### **¿A QUIÉN PUEDO COMUNICARME PARA OBTENER MÁS INFORMACIÓN?**

Encontrará más información sobre el estudio visitando el sitio en Internet del Departamento de Trabajo de los Estados Unidos en <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. Por preguntas sobre la encuesta, puede llamar a la Directora de Encuesta de Mathematica, Julita Milliner-Waddell al 609-275-2206.



Julita Milliner-Waddell  
Survey Director

## MATHEMATICA Policy Research

P.O. Box 2393  
Princeton, NJ 08543-2393  
Telephone (609) 799-3535  
Fax (609) 799-0005  
www.mathematica-mpr.com  
1-800-951-7357

### First Survey-Refusal Letter-English/Spanish

«Date»  
«MPRID»

«First Name» «Last Name»  
«Address 1»  
«Address 2»  
«City», «State» «Zip»

Dear «First Name» «Last Name»:

Recently an interviewer from Mathematica called you about an important study they are conducting for the U.S. Department of Labor (DOL). The study is called the *Longitudinal Survey of Unemployment Insurance (LSUI) Recipients—California Pilot*. As part of this study, Mathematica is contacting people who recently applied for unemployment insurance (UI) benefits in your state. When we reached you, you did not want to be interviewed. We're writing to ask that you reconsider your participation and contribute to this important study.

Your name was selected using statistical methods from among people who recently filed for UI benefits in your state. Only a very small percentage of UI applicants in the state were selected, so ***your selection is distinctive and your participation is important***. You were selected to represent other UI recipients in your state and cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. ***Regardless of whether you are currently working, retired, or unemployed, we need you to participate.***

***You can receive up to \$90 for completing three short surveys over the next year.*** Each survey can be completed on the web or on the phone any time that is most convenient for you. Your participation is voluntary, but we encourage you to complete this first survey as soon as possible. ***Your opportunity to participate is limited—the survey will only be available for a few more weeks***

#### **To complete by web**

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

Password: «Password»

#### **To complete by phone**

- Call Mathematica toll free at 1-800-951-7357 to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you—7 days a week during daytime and extended evening hours.

Thank you in advance for your participation. If you have any questions about the survey, please call Mathematica toll-free at 1-800-951-7357 or email at [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Sincerely,



Julita Milliner-Waddell  
Directora del Proyecto

## MATHEMATICA Policy Research

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Fax (609) 799-0005  
www.mathematica-mpr.com  
1-800-951-7357

«Date»  
«MPRID»

«First Name» «Last Name»  
«Address 1»  
«Address 2»  
«City», «State» «Zip»

Estimado(a) «First Name»«Last Name»:

Recientemente un entrevistador de Mathematica le llamó sobre un importante estudio que ellos están realizando para el Departamento de Trabajo de Los Estados Unidos (DOL, por sus siglas en inglés). El estudio se llama La Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo (LSUI, por sus siglas en inglés) —*Piloto en California*. Como parte de este estudio, Mathematica está comunicándose con las personas quienes recientemente solicitaron los beneficios del seguro de desempleo (UI, por sus siglas en inglés) en su estado. Cuando nos comunicamos con usted, usted no quiso ser entrevistado. Le estamos escribiendo ahora para pedirle que reconsidere su participación y contribuya con este importante estudio.

Su nombre fue seleccionado usando métodos estadísticos entre las personas quienes recientemente han solicitado los beneficios de UI en su estado. Solamente un muy pequeño porcentaje de solicitantes de UI en el estado fueron escogidos, de forma que ***su elección es singular y su participación es importante***. Usted fue escogido para representar a otros beneficiarios de UI en su estado y no puede ser remplazado por alguien más. Necesitamos que complete la encuesta aún si usted no continua recibiendo los beneficios de UI. ***Independientemente de si está actualmente trabajando, está jubilado o desempleado, necesitamos que participe.***

***Usted puede recibir hasta \$90 por completar tres encuestas cortas a lo largo del próximo año.*** Cada encuesta puede ser completada en Internet o por teléfono en cualquier momento que sea más conveniente para usted. Su participación es voluntaria, pero le animamos a completar esta primera encuesta lo más pronto posible. ***Su oportunidad de participar es limitada—la encuesta solamente estará disponible por algunas pocas semanas más.***

### **Para completar la encuesta en Internet**

- Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que es sensible a las mayúsculas. El sitio en Internet está disponible 24 horas al día, siete días a la semana.

Nombre de Usuario: «Username»

Contraseña: «Password»

### **Para completar la encuesta por teléfono**

- Llame gratis a Mathematica al número 1-800-951-3757 para completar su encuesta con un entrevistador. La encuesta puede programarse para el momento que sea más conveniente para usted—7 días a la semana durante el día y en horario extendido en la noche.

Gracias de antemano por su participación. Si tiene preguntas sobre la encuesta, por favor llame gratis a Mathematica al número 1-800-951-7357 o por correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Atentamente,



Julita Milliner-Waddell  
Survey Director

## MATHEMATICA Policy Research

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Princeton, NJ 08543-2393  
Telephone (609) 799-3535  
Fax (609) 799-0005  
www.mathematica-mpr.com  
1-800-951-7357

### First Survey-Locating Letter-English/Spanish

«Date»  
«MPRID»

«First Name» «Last Name»  
«Address 1»  
«Address 2»  
«City», «State» «Zip»

Dear «First Name» «Last Name»:

We have been trying to reach you for an important study we are conducting on behalf of the U.S. Department of Labor (DOL). The study is called the *Longitudinal Survey of Unemployment Insurance (LSUI) Recipients—California Pilot*. Your name was selected using statistical methods from among people who recently filed for UI benefits in your state. Only a very small percentage of UI applicants in the state were selected, so ***your selection is distinctive and your participation is important***. You were selected to represent other UI recipients in your state and cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. ***Regardless of whether you are currently working, retired, or unemployed, we need you to participate.***

***You can receive up to \$90 for completing three short surveys over the next year.*** Each survey can be completed on the web or on the phone any time that is most convenient for you.

#### **To complete by web**

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

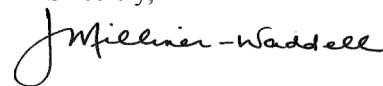
Password: «Password»

#### **To complete by phone**

- Call Mathematica toll free at 1-800-951-7357 to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you—7 days a week during daytime and extended evening hours.

The study will help DOL to better understand how workers adjust to changes in income during and after receiving UI benefits, and learn about their satisfaction with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs. Your participation is voluntary, but we encourage you to complete this first survey as soon as possible. ***Your opportunity to participate is limited—the survey will only be available for a few more weeks.***

Thank you in advance for your participation. If you have any questions about the survey, please call Mathematica toll-free at 1-800-951-7357 or email at [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Sincerely,  




Julita Milliner-Waddell  
Directora del Proyecto

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1-800-951-7357

«Date»  
«MPRID»

«First Name» «Last Name»  
«Address 1»  
«Address 2»  
«City», «State» «Zip»

Estimado(a) «First Name»«Last Name»:

Hemos estado tratando de comunicarnos con usted para un importante estudio que estamos realizando a nombre del Departamento de Trabajo de Los Estados Unidos (DOL, por sus siglas en inglés). El estudio se llama la *Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo (LSUI, por sus siglas en inglés) —Piloto en California*. Su nombre fue seleccionado usando métodos estadísticos entre las personas que recientemente solicitaron los beneficios de UI en su estado. Solamente un porcentaje muy pequeño de solicitantes de UI en el estado fueron escogidos, de forma que **su selección es singular y su participación es importante**. Usted fue escogido para representar otros beneficiarios de UI en su estado, y no puede ser remplazado por alguien más. Necesitamos que usted complete la encuesta aún si usted no continua recibiendo los beneficios de UI. ***Independientemente de si usted está trabajando actualmente, está jubilado o desempleado, necesitamos que participe.***

***Usted puede recibir hasta \$90 por completar tres encuestas cortas durante el próximo año.*** Cada encuesta puede completarse en Internet o por teléfono en el momento que sea más conveniente para usted.

### **Para completar la encuesta en Internet**

- Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que es sensible a las mayúsculas. El sitio en Internet está disponible las 24 horas del día, siete días a la semana.

Nombre de Usuario: «Username»

Contraseña:: «Password»

### **Para completar la encuesta por teléfono**

- Llame gratis a Mathematica al número 1-800-951-7357 para completar su encuesta con un entrevistador. La encuesta puede programarse para el momento que sea más conveniente para usted— 7 días a la semana durante el día y en horario extendido en las noches.

El estudio ayudará al Departamento de Trabajo, (DOL, por sus siglas en inglés) a comprender mejor la forma en la cual los trabajadores se ajustan a los cambios de ingresos durante y después de recibir los beneficios de UI y aprender sobre su satisfacción con el programa UI. Esta información ayudará a los legisladores a comprender qué tan útil es el programa para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades. Su participación es voluntaria pero lo animamos a que complete esta primera encuesta tan pronto le sea posible. ***Su oportunidad de participar es limitada—la encuesta solamente estará disponible por algunas pocas semanas más.***

Gracias de antemano por su participación. Si tiene preguntas sobre la encuesta, por favor llame gratis a Mathematica al número 1-800-951-7357 o por correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Atentamente,

An Affirmative Action/Equal Opportunity Employer



## **SECOND SURVEY**



**Second Survey-Advance Letter-English**«Date»  
«MPRID»

Dear «First Name»«Last Name»:

We would like to thank you again for your participation in the first survey earlier this spring! You are now eligible to complete your second survey. As you may recall, the study, called the *Longitudinal Survey of Unemployment Insurance Recipients (LSUI)—California Pilot*, is being conducted by Mathematica Policy Research, an independent research company, on behalf of the U.S. Department of Labor (DOL). As with the first survey, your responses or participation in the survey will remain private and will not affect your eligibility for UI or any other programs. ***You can receive up to \$30 for participating.*** The survey will take about 25 minutes to complete.

***How Was I Selected?***

We are contacting you because you completed the first survey earlier this spring and we would like to see how things are going for you. You were selected to represent other UI recipients in your state and cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. ***Regardless of whether you are currently working, retired, or unemployed, we need your participation.***

***How Do I Complete the Survey By Web or Phone?***

**By Web:** Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week. **If you complete the survey by web, you will receive \$30.**

Username: «Username»  
Password: «Password»

**By Phone:** Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime, weekend, and extended evening hours. **If you call Mathematica to complete your survey, you will receive \$30.**

***Why Should I Participate?***

The study will help DOL to better understand how workers adjust to changes in income during and after receiving UI benefits, and learn about their satisfaction with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs. Your participation is voluntary, but we encourage you to complete the survey as soon as possible. ***Your opportunity to participate is limited.***

Thank you in advance for your participation. Additional information about the study is enclosed. If you have any questions about the survey, please call Mathematica toll-free at **1-800-951-7357** or email at [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Sincerely,

A handwritten signature in blue ink that reads "Demetra Smith Nightingale".

Demetra Smith Nightingale  
Chief Evaluation Officer

Enclosure



**ADDITIONAL INFORMATION ABOUT THE  
LONGITUDINAL SURVEY OF UNEMPLOYMENT INSURANCE RECIPIENTS (LSUI)—  
CALIFORNIA PILOT**

**WHO IS SPONSORING THE STUDY?**

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number 1290-0009. Without this approval we would not be able to conduct this survey.

**WHO IS CONDUCTING THE STUDY?**

Mathematica Policy Research, an independent research company is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting their website at [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

**WHAT IS THE PURPOSE OF THE STUDY?**

The purpose of this study is to learn about people's experiences after they become unemployed (or have their work hours reduced) and file for unemployment insurance (UI) benefits. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

**WHO IS ELIGIBLE TO PARTICIPATE IN THE STUDY?**

People who completed the first survey are eligible for the study. These are people in your state who filed for unemployment insurance (UI) benefits around the same time and from the same geographic area as you. You must be invited to participate.

**WHY SHOULD I PARTICIPATE?**

Participating in the study provides an opportunity to share your experiences with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

**HOW DID YOU GET MY NAME?**

We are contacting you because you completed the first survey earlier this spring.

**WILL MY ANSWERS BE KEPT PRIVATE?**

Yes. All of the information we collect in the surveys will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program, including unemployment insurance benefits.

**HOW LONG WILL THIS TAKE?**

The length of each survey is different for different people, but it usually takes about 25 minutes.

**WHO CAN I CONTACT FOR MORE INFORMATION?**

For more information about the study, you can visit the U.S. Department of Labor website at <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. For questions about the survey you can call Mathematica's Survey Director, Alicia Leonard at (609) 945-3350.



## Second Survey-Advance Letter-Spanish

«Date»  
«MPRID»

Estimado(a): «First Name»«Last Name»:

¡Nos gustaría agradecerle otra vez por haber participado en la primera encuesta a principios de esta primavera! Ahora usted es elegible para completar su segunda encuesta. Como tal vez recuerde, el estudio, llamado la *Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo (LSUI, por sus siglas en inglés) —Piloto en California*, está siendo realizado por Mathematica Policy Research, una compañía independiente de estudios investigativos, a nombre del Departamento de Trabajo de los Estados Unidos (DOL). Igual como la primera encuesta, sus respuestas y su participación en la encuesta se quedarán privadas, y no afectarán su elegibilidad por UI o cualquier otro programa. **Puede recibir hasta \$30 por participar.** Completar la encuesta tomará aproximadamente 25 minutos.

### ¿Cómo Fui Escogido(a)?

***Estamos contactándole porque completó la primera encuesta a principios de esta primavera, y nos gustaría ver cómo le va.*** Usted fue escogido(a) para representar a otros beneficiarios de UI en su estado y no puede ser remplazado(a) por alguien más. Necesitamos que complete la encuesta aún si usted no continúa recibiendo beneficios de UI. ***Independientemente de si está actualmente trabajando, está jubilado(a) o desempleado(a), necesitamos su participación.***

### ¿Cómo Completo la Encuesta En Internet o Por Teléfono?

**Por Internet:** Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que es sensible a las mayúsculas. El sitio en Internet está disponible las 24 horas del día, siete días a la semana. **Si completa la encuesta en Internet, usted recibirá \$30.**

Nombre de Usuario: «Username»  
Contraseña: «Password»

**Por Teléfono:** Llame gratis a Mathematica al **1-800-951-7357** para completar su encuesta con un entrevistador. La encuesta puede programarse para el momento que sea más conveniente para usted—siete días a la semana durante el día, fines de semana y horario extendido en la noche. **Si llama a Mathematica para completar su encuesta, usted recibirá \$30.**

### ¿Por Qué Debería Participar?

El estudio ayudará al Departamento de Trabajo a comprender mejor la forma en la cual los trabajadores se ajustan a los cambios de ingresos durante y después de recibir beneficios de UI y saber de su satisfacción con el programa UI. Esta información ayudará a los formuladores de políticas sociales a comprender qué tan útil es el programa para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades. Su participación es voluntaria pero le animamos a que complete la encuesta tan pronto le sea posible. ***Su oportunidad de participar es limitada.***

Gracias de antemano por su participación. Adjunto encontrará información adicional sobre el estudio. Si tiene preguntas sobre la encuesta, por favor llame gratis a Mathematica al **1-800-951-7357** o envíe un correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Atentamente,

Demetra Smith Nightingale  
Directora de Evaluación

Adjunto



## **INFORMACIÓN ADICIONAL SOBRE LA ENCUESTA LONGITUDINAL DE BENEFICIARIOS DEL SEGURO DE DESEMPLEO (LSUI, POR SUS SIGLAS EN INGLÉS) – PILOTO EN CALIFORNIA**

### **¿QUIÉN PATROCINA EL ESTUDIO?**

Este estudio está siendo patrocinado por el Departamento de Trabajo de Los Estados Unidos y ha sido aprobado por la Oficina Estadounidense de Administración y Presupuesto con el número de Control OMB 1290-0009. Sin esta aprobación, no podríamos realizar esta encuesta.

### **¿QUIÉN ESTÁ REALIZANDO EL ESTUDIO?**

Mathematica Policy Research, una compañía independiente de investigación está realizando el estudio a nombre del Departamento de Trabajo de Los Estados Unidos. Mathematica tiene más de 40 años de experiencia en la evaluación de programas e investigación de políticas sociales. Usted puede conocer más sobre Mathematica visitando su sitio en Internet en [www.mathematica-mpr.com](http://www.mathematica-mpr.com)

### **¿CUÁL ES EL PROPÓSITO DEL ESTUDIO?**

El propósito de este estudio es aprender sobre las experiencias de las personas después de estar desempleadas (o que se les hayan reducido sus horas de trabajo) y hayan solicitado los beneficios del seguro de desempleo (UI, por sus siglas en inglés). Esta información ayudará a los legisladores a comprender qué tan útil es el programa UI para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

### **¿QUIEN ES ELEGIBLE PARA PARTICIPAR EN EL ESTUDIO?**

Las personas que completaron la primera encuesta son elegibles para el estudio. Estas son personas en su estado quienes hayan solicitado los beneficios del seguro de desempleo (UI, por sus siglas en inglés), al mismo tiempo y de la misma área geográfica que usted. Debe ser invitado para participar.

### **¿POR QUÉ DEBERÍA PARTICIPAR?**

La participación en el estudio le proporciona una oportunidad para compartir sus experiencias con el programa UI. Esta información ayudará a los legisladores a comprender qué tan útil es el programa UI para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

### **¿CÓMO OBTUVO MI NOMBRE?**

Estamos contactándole porque completó la primera encuesta a principios de esta primavera.

### **¿SERÁN MANTENIDAS EN PRIVADO MIS RESPUESTAS?**

Sí. Toda la información que recolectamos de las encuestas se mantendrá en privado en la medida permitida por la ley federal y será usada solamente para los propósitos del estudio. Sus respuestas se combinarán con las de las otras personas y su nombre nunca será usado en los informes de resultados del estudio. Sus respuestas a las preguntas no afectarán su elegibilidad para ningún programa público, incluyendo los beneficios del seguro de desempleo.

### **¿CUÁNTO TIEMPO TOMARA?**

La duración de cada encuesta es diferente para diferentes personas, pero normalmente toma aproximadamente 25 minutos.

### **¿CON QUIÉN PUEDO COMUNICARME PARA OBTENER MÁS INFORMACIÓN?**

Encontrará más información sobre el estudio visitando el sitio en Internet del Departamento de Trabajo de Los Estados Unidos en <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. Por preguntas sobre la encuesta, puede llamar al Director de Encuestas de Mathematica, Alicia Leonard al (609) 945-3350.

## Second Survey-Web Flyer-English/Spanish



**Save time, earn more-- complete your survey online!**

To complete your survey online, please:

- Log in to the survey website:  
**<https://www.LSUISurvey.com>**
- Enter the username and password provided in your letter.
- Complete the survey!

If you complete the survey by **web** or by **calling us**, you will be mailed a check worth **\$30**. Act quickly, this opportunity is only available for a limited time!

If you have any questions about the survey or responding online, please contact Nancy Long at our toll-free helpline or by e-mail:

Toll-free helpline: **1-800-951-7357**

E-Mail: **LSUI-CASurvey@mathematica-mpr.com**

## Second Survey-Web Flyer-English/Spanish



### ¡Ahorre tiempo, gane más—complete su encuesta en línea!

Para completar su encuesta en línea, por favor:

- Inicie una sesión en el sitio en Internet de la encuesta:  
**<https://www.LSUISurvey.com>**
- Digite el nombre de usuario y la contraseña incluidos en su carta.
- ¡Complete la encuesta!

Si completa la encuesta por **Internet** o **llamándonos**, le enviaremos un cheque con valor de **\$30**. Actúe rápido, esta oportunidad solamente está disponible por un tiempo limitado.

Si tiene alguna pregunta sobre la encuesta o para responder en línea, por favor comuníquese con Nancy Long a la línea de ayuda gratuita o por correo electrónico:

Línea de ayuda gratuita: **1-800-951-7357**

Correo electrónico: **LSUI-CASurvey@mathematica-mpr.com**



## Second Survey-Invitation Email-English

From: Longitudinal Survey of Unemployment Insurance Recipients (LSUI-CASurvey@mathematica-mpr.com)

Subject: Follow-Up survey about your UI claim experience

### Desplácese hacia abajo para Español

Dear «First Name»:

*Thank you for your participation in the first LSUI survey earlier this spring.* You are now eligible to complete your second survey. As you may recall, the study, called the *Longitudinal Survey of Unemployment Insurance Recipients (LSUI)—California Pilot*, is being conducted by Mathematica Policy Research, an independent research company, on behalf of the U.S. Department of Labor (DOL).

*You can receive up to \$30 for completing this short survey.* Only a very small percentage of UI applicants in your state were selected, so *your selection is distinctive and your participation is important.*

#### To complete by web:

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

Password: «Password»

#### To complete by phone:

- Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime and extended evening hours.

Your participation is voluntary, but we encourage you to complete this second survey as soon as possible. If you have any questions about the survey, please call Mathematica toll-free at **1-800-951-7357** or email at [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

We look forward to speaking with you. Thank you in advance for your participation.

Sincerely,

Betsy Santos  
*Project Director*  
*Mathematica Policy Research*

Estimado(a) «First Name»:

***Gracias por haber participado en la primera encuesta de LSUI a principios de esta primavera.*** Ahora usted se encuentra elegible para completar su segunda encuesta. Como tal vez recuerda, el estudio, llamado la Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo—Piloto en California, está siendo realizado por Mathematica Policy Research, una compañía independiente de estudios investigativos, de parte del Departamento de Trabajo de los Estados Unidos.

***Puede recibir hasta \$30 por completar esta breve encuesta.*** Se le eligió a un porcentaje muy pequeño de solicitantes de UI en su estado, **así que su selección es distintiva y su participación es importante.**

**Para completar en Internet:**

- Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que es sensible a las mayúsculas. El sitio en Internet está disponible 24 horas al día, siete días a la semana.

Nombre de Usuario: «Username»

Contraseña: «Password»

**Para completar por teléfono:**

- Llame gratis a Mathematica al **1-800-951-7357** para completar su encuesta con un entrevistador. La encuesta puede programarse para el momento que sea más conveniente para usted—7 días a la semana durante el día y horario extendido en las noches.

Su participación es voluntaria, pero le animamos a que complete esta segunda encuesta tan pronto como sea posible. Si tiene alguna pregunta acerca de la encuesta, sírvase llamar gratis a Mathematica al **1-800-951-7357** o envíe un correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Esperamos saber de usted. Gracias de antemano por su participación

Atentamente,

Betsy Santos  
*Directora del Proyecto*  
*Mathematica Policy Research*

## Second Survey-Invitation Email-Spanish

From: Longitudinal Survey of Unemployment Insurance Recipients (LSUI-CASurvey@mathematica-mpr.com)

Subject: Encuesta de Seguimiento acerca de su experiencia con solicitar seguro por desempleo

### Scroll down for English

Estimado(a) «First Name»:

*Gracias por haber participado en la primera encuesta de LSUI a principios de esta primavera.* Ahora usted se encuentra elegible para completar su segunda encuesta. Como tal vez recuerda, el estudio, llamado la Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo—Piloto en California, está siendo realizado por Mathematica Policy Research, una compañía independiente de estudios investigativos, de parte del Departamento de Trabajo de los Estados Unidos.

*Puede recibir hasta \$30 por completar esta breve encuesta.* Se le eligió a un porcentaje muy pequeño de solicitantes de UI en su estado, **así que su selección es distintiva y su participación es importante.**

### Para completar en Internet:

- Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que es sensible a las mayúsculas. El sitio en Internet está disponible 24 horas al día, siete días a la semana.

Nombre de Usuario: «Username»

Contraseña: «Password»

### Para completar por teléfono:

- Llame gratis a Mathematica al **1-800-951-7357** para completar su encuesta con un entrevistador. La encuesta puede programarse para el momento que sea más conveniente para usted—7 días a la semana durante el día y horario extendido en las noches.

Su participación es voluntaria, pero le animamos a que complete esta segunda encuesta tan pronto como sea posible. Si tiene alguna pregunta acerca de la encuesta, sírvase llamar gratis a Mathematica al **1-800-951-7357** o envíe un correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Esperamos saber de usted. Gracias de antemano por su participación

Atentamente,

Betsy Santos

*Directora del Proyecto*

*Mathematica Policy Research*

Dear «First Name»:

***Thank you for your participation in the first LSUI survey earlier this spring.*** You are now eligible to complete your second survey. As you may recall, the study, called the *Longitudinal Survey of Unemployment Insurance Recipients (LSUI)—California Pilot*, is being conducted by Mathematica Policy Research, an independent research company, on behalf of the U.S. Department of Labor (DOL).

***You can receive up to \$30 for completing this short survey.*** Only a very small percentage of UI applicants in your state were selected, so ***your selection is distinctive and your participation is important.***

**To complete by web:**

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

Password: «Password»

**To complete by phone:**

- Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime and extended evening hours.

Your participation is voluntary, but we encourage you to complete this second survey as soon as possible. If you have any questions about the survey, please call Mathematica toll-free at **1-800-951-7357** or email at [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

We look forward to speaking with you. Thank you in advance for your participation.

Sincerely,

Betsy Santos  
*Project Director*  
*Mathematica Policy Research*

## Second Survey-Reminder Email-English

From: Longitudinal Survey of Unemployment Insurance Recipients (LSUI-CASurvey@mathematica-mpr.com)

Subject: Tell us about your UI claim experience and receive \$30

### Desplácese hacia abajo para Español

Dear «First Name»:

[IF STATUS=1351-(Partial Complete): Thank you for logging on to complete your second survey as part of the Longitudinal Survey of Unemployment Insurance Recipients—California Pilot (LSUI)! Although you recently accessed the survey, you have not yet submitted your completed survey, which is only available for a limited time. **Please log on today to complete and submit your survey to receive your \$30 check.** If you need assistance or have any questions about the survey, please contact us using the information provided below.

[IF STATUS NE 1351: We have noticed that you have not yet completed your second survey as part of the Longitudinal Survey of Unemployment Insurance Recipients—California Pilot (LSUI). This survey is a follow-up to a survey you completed earlier this year and is part of an important study being sponsored by the U.S. Department of Labor (DOL) to learn more about the experiences of people who recently applied for unemployment insurance (UI) benefits in California.]

Only a very small percentage of UI applicants in your state were selected, so ***your selection is distinctive and your participation is important.*** Since you were selected to represent other UI recipients in your state, you cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. Regardless of whether you are currently working, retired, or unemployed, we need you to participate.

### To complete by web:

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

Password: «Password»

### To complete by phone:

- Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime and extended evening hours.

Your participation is voluntary, but we encourage you to complete this second survey as soon as possible. ***Your opportunity to participate is limited—the survey will only be available for a few more weeks.***

We look forward to speaking with you. Thank you in advance for your participation.

Sincerely,

Betsy Santos  
Project Director  
Mathematica Policy Research

An Affirmative Action/Equal Opportunity Employer

Estimado «First Name»:

[IF STATUS=1351]: Gracias por conectarse para completar su segunda encuesta como parte de la Encuesta Longitudinal de Beneficiarios del Seguro de Desempleo—Piloto en California (LSUI por sus siglas en inglés). Aunque usted ha accedido a la encuesta recientemente, todavía no ha enviado su encuesta completada, lo que está disponible sólo por un tiempo limitado. **Por favor conéctese hoy para completar y enviar su encuesta para recibir su cheque de \$30.** Si necesita ayuda o tiene alguna pregunta sobre la encuesta, por favor comuníquese con nosotros usando la información proporcionada abajo.

[IF STATUS NE 1351]: Hemos notado que todavía no ha completado su segunda encuesta como parte de la Encuesta Longitudinal de Beneficiarios del Seguro de Desempleo—Piloto en California (LSUI por sus siglas en inglés). Esta encuesta es un seguimiento de una encuesta que usted completó a principios de este año y es parte de un importante estudio patrocinado por el Departamento de Trabajo de Los Estados Unidos (DOL por sus siglas en inglés) para aprender más sobre las experiencias de las personas que recientemente solicitaron beneficios del seguro de desempleo (UI, por sus siglas en inglés) en California.]

Solamente un porcentaje muy pequeño de solicitantes de UI en su estado fue seleccionado, de forma que ***su selección es única y su participación es importante.*** Dado que fue escogido para representar otros beneficiarios de UI en su estado, usted no puede ser reemplazado por alguien más. Necesitamos que complete la encuesta aún si usted no continúa recibiendo beneficios de UI. Independientemente de si está trabajando actualmente, está jubilado o desempleado, necesitamos que usted participe.

**Para completar la encuesta en Internet:**

- Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que distingue mayúsculas de minúsculas. El sitio en Internet está disponible 24 horas al día, siete días a la semana. Seleccione “Español” en la parte arriba y a la derecha de la pantalla para completar su encuesta en español.

Nombre de Usuario: «Username»

Contraseña: «Password»

**Para completar la encuesta por teléfono:**

- Llame gratis a Mathematica al **1-800-951-7357** para completar su encuesta con un entrevistador hispanohablante. La encuesta puede programarse para el momento que sea más conveniente para usted—7 días a la semana durante el día y horario extendido en las noches.

Su participación es voluntaria, pero le animamos a que complete esta segunda encuesta tan pronto como sea posible. ***Su oportunidad para participar es limitada—la encuesta solamente estará disponible por algunas semanas más.***

Esperamos saber de usted. Gracias de antemano por su participación

Atentamente,

Betsy Santos  
*Directora del Proyecto*  
*Mathematica Policy Research*

## Second Survey-Reminder Email-Spanish

From: Longitudinal Survey of Unemployment Insurance Recipients (LSUI-CASurvey@mathematica-mpr.com)

Subject: Cuéntenos de su experiencia con reclamos de UI y reciba \$30

### Scroll down for English

Estimado «First Name»:

[IF STATUS=1351]: Gracias por conectarse para completar su segunda encuesta como parte de la Encuesta Longitudinal de Beneficiarios del Seguro de Desempleo—Piloto en California (LSUI por sus siglas en inglés). Aunque usted ha accedido a la encuesta recientemente, todavía no ha enviado su encuesta completada, lo que está disponible sólo por un tiempo limitado. **Por favor conéctese hoy para completar y enviar su encuesta para recibir su cheque de \$30.** Si necesita ayuda o tiene alguna pregunta sobre la encuesta, por favor comuníquese con nosotros usando la información proporcionada abajo.

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Solamente un porcentaje muy pequeño de solicitantes de UI en su estado fue seleccionado, de forma que ***su selección es única y su participación es importante.*** Dado que fue escogido para representar otros beneficiarios de UI en su estado, usted no puede ser reemplazado por alguien más. Necesitamos que complete la encuesta aún si usted no continúa recibiendo beneficios de UI. Independientemente de si está trabajando actualmente, está jubilado o desempleado, necesitamos que usted participe.

### **Para completar la encuesta en Internet:**

- Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que distingue mayúsculas de minúsculas. El sitio en Internet está disponible 24 horas al día, siete días a la semana. Seleccione “Español” en la parte arriba y a la derecha de la pantalla para completar su encuesta en español.

Nombre de Usuario: «Username»

Contraseña: «Password»

### **Para completar la encuesta por teléfono:**

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Esperamos saber de usted. Gracias de antemano por su participación

Atentamente,

Betsy Santos

Directora del Proyecto

Mathematica Policy Research

An Affirmative Action/Equal Opportunity Employer

Dear «First Name»:

[IF STATUS=1351-(Partial Complete): Thank you for logging on to complete your second survey as part of the Longitudinal Survey of Unemployment Insurance Recipients—California Pilot (LSUI)! Although you recently accessed the survey, you have not yet submitted your completed survey, which is only available for a limited time. **Please log on today to complete and submit your survey to receive your \$30 check.** If you need assistance or have any questions about the survey, please contact us using the information provided below.

[IF STATUS NE 1351: We have noticed that you have not yet completed your second survey as part of the Longitudinal Survey of Unemployment Insurance Recipients—California Pilot (LSUI). This survey is a follow-up to a survey you completed earlier this year and is part of an important study being sponsored by the U.S. Department of Labor (DOL) to learn more about the experiences of people who recently applied for unemployment insurance (UI) benefits in California.]

Only a very small percentage of UI applicants in your state were selected, so ***your selection is distinctive and your participation is important.*** Since you were selected to represent other UI recipients in your state, you cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. Regardless of whether you are currently working, retired, or unemployed, we need you to participate.

**To complete by web:**

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

Password: «Password»

**To complete by phone:**

- Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime and extended evening hours.

Your participation is voluntary, but we encourage you to complete this second survey as soon as possible. ***Your opportunity to participate is limited—the survey will only be available for a few more weeks.***

We look forward to speaking with you. Thank you in advance for your participation.

Sincerely,

Betsy Santos  
Project Director  
Mathematica Policy Research



## Second Survey-Reminder Postcard-English



U.S. Department of Labor

c/o Mathematica Policy Research - 40419.321-31  
P.O. Box 2393  
Princeton, NJ 08543-2393

RETURN SERVICE REQUESTED



«MPRID»  
«First Name» «Last Name»  
«Address 1»  
«Address 2»  
«City», «State» «Zip»

### It's time for your next survey!

We would like to thank you again for your participation in the first Longitudinal Survey of Unemployment Insurance Recipients (LSUI) earlier this spring. Regardless of whether you are currently working, retired, or unemployed, we need your participation. **You could receive up to \$30 for completing this survey.**

**By Web:** Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

Password: «Password»

*You will need to verify your identity after logging in.*

**By Phone:** Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer. **The survey can be scheduled for any time that is most convenient for you.**

We look forward to hearing from you soon.

*Mathematica is an independent research firm conducting this study for DOL under Task Order No. DOLQ129633249 / DOLU139434279 and OMB Control No. 1290-0009.*



## Second Survey-Reminder Postcard-Spanish



U.S. Department of Labor

c/o Mathematica Policy Research - 40419.321-31  
P.O. Box 2393  
Princeton, NJ 08543-2393

RETURN SERVICE REQUESTED



«MPRID»  
«First Name» «Last Name»  
«Address 1»  
«Address 2»  
«City», «State» «Zip»

### ¡Es hora de su próxima encuesta!

Nos gustaría agradecerle de nuevo su participación en la Primera Encuesta Longitudinal para Destinatarios de Seguro por Desempleo (LSUI) anteriormente en la primavera. Independientemente de si está trabajando, jubilado(a) o desempleado(a) actualmente, necesitamos su participación. **Podría recibir hasta \$30 por completar esta encuesta.**

**Por Internet:** Inicie una sesión en <https://www.LSUISurvey.com> y digite la siguiente Información de inicio de sesión que es sensible a las mayúsculas. Este sitio en Internet está disponible 24 horas al día, siete días a la semana.

Nombre de Usuario: «Username»

Contraseña: «Password»

*Necesitará verificar su identidad después de iniciar la sesión.*

**Por Teléfono:** Llame al gratis a Mathematica al **1-800-951-7357** para completar su encuesta con un entrevistador. ***Esta encuesta puede volver a programarse en una hora que sea más conveniente para usted.***

Esperamos saber de usted pronto.

*Mathematica es una compañía independiente de estudios investigativos que lleva a cabo este estudio para el DOL bajo el Pedido No. DOLQ129633249 / DOLU139434279 y el Número de Control de la Oficina de Administración y Presupuesto es 1290-0009.*





«Date»  
«MPRID»

**Second Survey-Reminder Letter (DOL)-English**

Dear «First Name»«Last Name»:

We have been trying to reach you to complete your second survey in this important study being sponsored by the U.S. Department of Labor (DOL) and **time is running out**.

The study, called the *Longitudinal Survey of Unemployment Insurance Recipients (LSUI)—California Pilot*, is being conducted by Mathematica Policy Research, an independent research company, on behalf of DOL. **After you complete this survey, we will send you a \$30 check.**

***How Was I Selected?***

This survey is a follow-up to a survey you completed earlier this year and is part of an important study about the experiences of people who recently applied for unemployment insurance (UI) benefits in California. Your participation is voluntary, but we encourage you to complete this second survey as soon as possible. ***Your opportunity to participate is limited—the survey will only be available for a few more weeks.***

***How Do I Complete the Survey By Web or Phone?***

**By Web:** Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»  
Password: «Password»

**By Phone:** Call Mathematica toll free at **1-800-951-7357** to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you -- 7 days a week during daytime, weekend, and extended evening hours.

***Why Should I Participate?***

The study will help DOL to better understand how workers adjust to changes in income during and after receiving UI benefits, and learn about their satisfaction with the UI program. This information will help policymakers understand how well the UI program is serving California’s workers and improve it to better meet their needs.

Thank you in advance for your participation. Additional information about the study is enclosed. If you have any questions about the survey, please call Mathematica toll-free at **1-800-951-7357** or email at [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Sincerely,

Demetra Smith Nightingale  
Chief Evaluation Officer



**ADDITIONAL INFORMATION ABOUT THE  
LONGITUDINAL SURVEY OF UNEMPLOYMENT INSURANCE RECIPIENTS (LSUI)—  
CALIFORNIA PILOT**

**WHO IS SPONSORING THE STUDY?**

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number 1290-0009. Without this approval we would not be able to conduct this survey.

**WHO IS CONDUCTING THE STUDY?**

Mathematica Policy Research, an independent research company is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting their website at [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

**WHAT IS THE PURPOSE OF THE STUDY?**

The purpose of this study is to learn about people's experiences after they become unemployed (or have their work hours reduced) and file for unemployment insurance (UI) benefits. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

**WHO IS ELIGIBLE TO PARTICIPATE IN THE STUDY?**

People who completed the first survey are eligible for the study. These are people in your state who filed for unemployment insurance (UI) benefits around the same time and from the same geographic area as you. You must be invited to participate.

**WHY SHOULD I PARTICIPATE?**

Participating in the study provides an opportunity to share your experiences with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

**HOW DID YOU GET MY NAME?**

We are contacting you because you completed the first survey earlier this spring.

**WILL MY ANSWERS BE KEPT PRIVATE?**

Yes. All of the information we collect in the surveys will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program, including unemployment insurance benefits.

**HOW LONG WILL THIS TAKE?**

The length of each survey is different for different people, but it usually takes about 25 minutes.

**WHO CAN I CONTACT FOR MORE INFORMATION?**

For more information about the study, you can visit the U.S. Department of Labor website at <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. For questions about the survey you can call Mathematica's Survey Director, Alicia Leonard at (609) 945-3350.



«Date»  
«MPRID»

## Second Survey-Reminder Letter (DOL)-Spanish

Estimado(a): «First Name»«Last Name»:

Hemos estado intentando comunicarnos con usted para su segunda encuesta en este estudio importante patrocinado por el Departamento de Trabajo de los Estados Unidos (DOL, por sus siglas en inglés) y **se está acabando el tiempo.**

El estudio, llamado la *Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo (LSUI, por sus siglas en inglés) —Piloto en California*, está siendo realizado por Mathematica Policy Research, una compañía independiente de estudios investigativos, a nombre de DOL. **Puede recibir hasta \$30 por participar.**

### ¿Cómo Fui Escogido(a)?

Esta encuesta es un seguimiento a una encuesta que usted completó a principios de este año y es parte de un importante estudio acerca de las experiencias de las personas que recientemente solicitaron beneficios del seguro de desempleo (UI, por sus siglas en inglés) en California. Su participación es voluntaria, pero le animamos a que complete esta segunda encuesta tan pronto como le sea posible. **Su oportunidad para participar es limitada – la encuesta estará disponible sólo por algunas semanas más.**

### ¿Cómo Completo la Encuesta En Internet o Por Teléfono?

**Por Internet:** Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que es sensible a las mayúsculas. El sitio en Internet está disponible las 24 horas del día, siete días a la semana. Seleccione “Español” en la parte arriba y a la derecha de la pantalla para completar su encuesta en español.

Nombre de Usuario: «Username»  
Contraseña: «Password»

**Por Teléfono:** Llame gratis a Mathematica al **1-800-951-7357** para completar su encuesta con un entrevistador en inglés o español. La encuesta puede programarse para el momento que sea más conveniente para usted—siete días a la semana durante el día, fines de semana y horario extendido en la noche.

### ¿Por Qué Debería Participar?

El estudio ayudará al Departamento de Trabajo a comprender mejor la forma en la cual los trabajadores se ajustan a los cambios de ingresos durante y después de recibir beneficios de UI y saber de su satisfacción con el programa UI. Esta información ayudará a los formuladores de políticas sociales a comprender qué tan útil es el programa para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

Gracias de antemano por su participación. Adjunto encontrará información adicional sobre el estudio. Si tiene preguntas sobre la encuesta, por favor llame gratis a Mathematica al **1-800-951-7357** o envíe un correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Atentamente,

Demetra Smith Nightingale  
Chief Evaluation Officer  
Directora de Evaluación



## **INFORMACIÓN ADICIONAL SOBRE LA ENCUESTA LONGITUDINAL DE BENEFICIARIOS DEL SEGURO DE DESEMPLEO (LSUI, POR SUS SIGLAS EN INGLÉS) – PILOTO EN CALIFORNIA**

### **¿QUIÉN PATROCINA EL ESTUDIO?**

Este estudio está siendo patrocinado por el Departamento de Trabajo de Los Estados Unidos y ha sido aprobado por la Oficina Estadounidense de Administración y Presupuesto con el número de Control OMB 1290-0009. Sin esta aprobación, no podríamos realizar esta encuesta.

### **¿QUIÉN ESTÁ REALIZANDO EL ESTUDIO?**

Mathematica Policy Research, una compañía independiente de investigación está realizando el estudio a nombre del Departamento de Trabajo de Los Estados Unidos. Mathematica tiene más de 40 años de experiencia en la evaluación de programas e investigación de políticas sociales. Usted puede conocer más sobre Mathematica visitando su sitio en Internet en [www.mathematica-mpr.com](http://www.mathematica-mpr.com)

### **¿CUÁL ES EL PROPÓSITO DEL ESTUDIO?**

El propósito de este estudio es aprender sobre las experiencias de las personas después de estar desempleadas (o que se les hayan reducido sus horas de trabajo) y hayan solicitado los beneficios del seguro de desempleo (UI, por sus siglas en inglés). Esta información ayudará a los legisladores a comprender qué tan útil es el programa UI para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

### **¿QUIEN ES ELEGIBLE PARA PARTICIPAR EN EL ESTUDIO?**

Las personas que completaron la primera encuesta son elegibles para el estudio. Estas son personas en su estado quienes hayan solicitado los beneficios del seguro de desempleo (UI, por sus siglas en inglés), al mismo tiempo y de la misma área geográfica que usted. Debe ser invitado para participar.

### **¿POR QUÉ DEBERÍA PARTICIPAR?**

La participación en el estudio le proporciona una oportunidad para compartir sus experiencias con el programa UI. Esta información ayudará a los legisladores a comprender qué tan útil es el programa UI para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

### **¿CÓMO OBTUVO MI NOMBRE?**

Estamos contactándole porque completó la primera encuesta a principios de esta primavera.

### **¿SERÁN MANTENIDAS EN PRIVADO MIS RESPUESTAS?**

Sí. Toda la información que recolectamos de las encuestas se mantendrá en privado en la medida permitida por la ley federal y será usada solamente para los propósitos del estudio. Sus respuestas se combinarán con las de las otras personas y su nombre nunca será usado en los informes de resultados del estudio. Sus respuestas a las preguntas no afectarán su elegibilidad para ningún programa público, incluyendo los beneficios del seguro de desempleo.

### **¿CUÁNTO TIEMPO TOMARA?**

La duración de cada encuesta es diferente para diferentes personas, pero normalmente toma aproximadamente 25 minutos.

### **¿CON QUIÉN PUEDO COMUNICARME PARA OBTENER MÁS INFORMACIÓN?**

Encontrará más información sobre el estudio visitando el sitio en Internet del Departamento de Trabajo de Los Estados Unidos en <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. Por preguntas sobre la encuesta, puede llamar al Director de Encuestas de Mathematica, Alicia Leonard al (609) 945-3350.





Alicia Leonard  
Survey Director

## MATHEMATICA Policy Research

P.O. Box 2393  
Princeton, NJ 08543-2393  
Telephone (609) 799-3535  
Fax (609) 799-0005  
www.mathematica-mpr.com  
1-800-951-7357

Ver otro lado para español

### Second Survey-Reminder Letter (Mathematica)-English/Spanish

«Date»

«MPRID»

«First Name» «Last Name»

«Address 1»

«Address 2»

«City», «State» «Zip»

Dear «First Name» «Last Name»:

We have been trying to reach you for an important study we are conducting on behalf of the U.S. Department of Labor (DOL). The study is called the *Longitudinal Survey of Unemployment Insurance (LSUI) Recipients—California Pilot*. We are contacting you because you completed the first survey earlier this spring and we would like to see how things are going for you. You were selected to represent other UI recipients in your state and cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. **Regardless of whether you are currently working, retired, or unemployed, we need your participation.** As a reminder, **you can receive up to \$30 for participating.**

#### **To complete by web**

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

Password: «Password»

#### **To complete by phone**

- Call Mathematica toll free at 1-800-951-7357 to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you—7 days a week during daytime and extended evening hours.

The study will help DOL to better understand how workers adjust to changes in income during and after receiving UI benefits, and learn about their satisfaction with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs. Your participation is voluntary, but we encourage you to complete the survey as soon as possible. **Your opportunity to participate is limited.**

Thank you in advance for your participation. If you have any questions about the survey, please call Mathematica toll-free at 1-800-951-7357 or email at [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Sincerely,



Alicia Leonard  
Directora de la Encuesta

**MATHEMATICA**  
Policy Research

P.O. Box 2393  
Princeton, NJ 08543-2393  
Telephone (609) 799-3535  
Fax (609) 799-0005  
www.mathematica-mpr.com  
1-800-951-7357

«Date»  
«MPRID»

«First Name» «Last Name»  
«Address 1»  
«Address 2»  
«City», «State» «Zip»

Estimado(a) «First Name»«Last Name»:

Hemos estado tratando de comunicarnos con usted para un importante estudio que estamos realizando a nombre del Departamento de Trabajo de Los Estados Unidos (DOL, por sus siglas en inglés). El estudio se llama la *Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo (LSUI, por sus siglas en inglés) — Piloto en California*. Estamos contactándole porque usted completó la primera encuesta a principios de esta primavera, y nos gustaría saber cómo le va. Usted fue escogido(a) para representar otros beneficiarios de UI en su estado, y no puede ser remplazado(a) por nadie más. Necesitamos que usted complete la encuesta aun si usted no continúa recibiendo los beneficios de UI. ***Independientemente de si usted está trabajando actualmente, está jubilado(a) o desempleado(a), necesitamos su participación.*** Como recordatorio, ***usted puede recibir hasta \$30 por participar.***

#### **Para completar la encuesta por Internet**

- Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que es sensible a las mayúsculas. El sitio en Internet está disponible las 24 horas del día, siete días a la semana.

Nombre de Usuario: «Username»

Contraseña: «Password»

#### **Para completar la encuesta por teléfono**

Llame gratis a Mathematica al número 1-800-951-7357 para completar su encuesta con un entrevistador. La encuesta puede programarse para el momento que sea más conveniente para usted— 7 días a la semana durante el día y en horario extendido en las noches. El estudio ayudará al Departamento de Trabajo a comprender mejor la forma en la cual los trabajadores se ajustan a los cambios de ingresos durante y después de recibir beneficios de UI y saber de su satisfacción con el programa UI. Esta información ayudará a los formuladores de políticas sociales a comprender qué tan útil es el programa para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

Su participación es voluntaria pero le animamos a que complete la encuesta tan pronto le sea posible. ***Su oportunidad de participar es limitada.***

Gracias de antemano por su participación. Si tiene preguntas sobre la encuesta, por favor llame gratis a Mathematica al 1-800-951-7357 o por correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Atentamente,



Alicia Leonard  
Survey Director

Ver otro lado para español

«Date»

«MPRID»

**Second Survey-Refusal Letter-English/Spanish**

«First Name» «Last Name»

«Address 1»

«Address 2»

«City», «State» «Zip»

Dear «First Name» «Last Name»:

Recently an interviewer from Mathematica called you about an important study they are conducting for the U.S. Department of Labor (DOL). The study is called the *Longitudinal Survey of Unemployment Insurance (LSUI) Recipients—California Pilot*. We are contacting you because you completed the first survey earlier this spring and we would like to see how things are going for you. When we reached you, you did not want to be interviewed. We're writing to ask that you reconsider your participation and contribute to this important study. **You can receive up to \$30 for participating** and the survey will only take about 25 minutes to complete.

You were selected to represent other UI recipients in your state and cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. **Regardless of whether you are currently working, retired, or unemployed, we need your participation.** The study will help DOL to better understand how workers adjust to changes in income during and after receiving UI benefits, and learn about their satisfaction with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

**To complete by web**

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

Password: «Password»

**To complete by phone**

- Call Mathematica toll free at 1-800-951-7357 to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you—7 days a week during daytime and extended evening hours.

Thank you in advance for your participation. If you have any questions about the survey, please call Mathematica toll-free at 1-800-951-7357 or email at [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Sincerely,



## MATHEMATICA Policy Research

P.O. Box 2393  
Princeton, NJ 08543-2393  
Telephone (609) 799-3535  
Fax (609) 799-0005  
www.mathematica-mpr.com  
1-800-951-7357

Alicia Leonard  
Directora de la Encuesta

«Date»  
«MPRID»

«First Name» «Last Name»  
«Address 1»  
«Address 2»  
«City», «State» «Zip»

Estimado(a) «First Name»«Last Name»:

Recientemente un entrevistador de Mathematica le llamó sobre un importante estudio que ellos están realizando para el Departamento de Trabajo de Los Estados Unidos (DOL, por sus siglas en inglés). El estudio se llama *La Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo (LSUI, por sus siglas en inglés) — Piloto en California*. Estamos contactándole porque completó la primera encuesta a principios de esta primavera y nos gustaría saber cómo le va. Cuando nos comunicamos con usted, usted no quiso ser entrevistado. Le estamos escribiendo ahora para pedirle que reconsidere su participación y contribuya con este importante estudio. ***Usted puede recibir hasta \$30 por participar*** y completar la encuesta tomará sólo unos 25 minutos.

Usted fue escogido para representar a otros beneficiarios de UI en su estado y no puede ser remplazado por alguien más. Necesitamos que complete la encuesta aun si usted no continúa recibiendo los beneficios de UI. ***Independientemente de si está actualmente trabajando, está jubilado(a) o desempleado(a), necesitamos su participación.*** El estudio ayudará al Departamento de Trabajo a comprender mejor la forma en la cual los trabajadores se ajustan a los cambios de ingresos durante y después de recibir beneficios de UI y saber de su satisfacción con el programa UI. Esta información ayudará a los formuladores de políticas sociales a comprender qué tan útil es el programa para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

### **Para completar la encuesta por Internet**

- Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que es sensible a las mayúsculas. El sitio en Internet está disponible 24 horas al día, siete días a la semana.

Nombre de Usuario: «Username»

Contraseña: «Password»

### **Para completar la encuesta por teléfono**

- Llame gratis a Mathematica al 1-800-951-3757 para completar su encuesta con un entrevistador. La encuesta puede programarse para el momento que sea más conveniente para usted—7 días a la semana durante el día y en horario extendido en la noche.

Gracias de antemano por su participación. Si tiene preguntas sobre la encuesta, por favor llame gratis a Mathematica al 1-800-951-7357 o por correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Atentamente,



Alicia Leonard  
Survey Director

P.O. Box 2393  
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Fax (609) 799-0005  
www.mathematica-mpr.com  
1-800-951-7357

Ver otro lado para español

## Second Survey-Locating Letter-English/Spanish

«Date»

«MPRID»

«First Name» «Last Name»

«Address 1»

«Address 2»

«City», «State» «Zip»

Dear «First Name» «Last Name»:

We have been trying to reach you for an important study we are conducting on behalf of the U.S. Department of Labor (DOL). The study is called the *Longitudinal Survey of Unemployment Insurance (LSUI) Recipients—California Pilot*. We are contacting you because you completed the first survey earlier this spring and we would like to see how things are going for you. You were selected to represent other UI recipients in your state and cannot be substituted with someone else. We need you to complete the survey even if you are no longer receiving UI benefits. ***Regardless of whether you are currently working, retired, or unemployed, we need your participation.*** As a reminder, ***you can receive up to \$30 for participating.***

### To complete by web

- Log on to <https://www.LSUISurvey.com> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: «Username»

Password: «Password»

### To complete by phone

- Call Mathematica toll free at 1-800-951-7357 to complete your survey with an interviewer. The survey can be scheduled for any time that is most convenient for you—7 days a week during daytime and extended evening hours.

The study will help DOL to better understand how workers adjust to changes in income during and after receiving UI benefits, and learn about their satisfaction with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs. Your participation is voluntary, but we encourage you to complete the survey as soon as possible. ***Your opportunity to participate is limited.***

Thank you in advance for your participation. If you have any questions about the survey, please call Mathematica toll-free at 1-800-951-7357 or email at [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Sincerely,



Alicia Leonard  
Directora de la Encuesta

**MATHEMATICA**  
Policy Research

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Princeton, NJ 08543-2393  
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1-800-951-7357

«Date»  
«MPRID»

«First Name» «Last Name»  
«Address 1»  
«Address 2»  
«City», «State» «Zip»

Estimado(a) «First Name»«Last Name»:

Hemos estado tratando de comunicarnos con usted para un importante estudio que estamos realizando a nombre del Departamento de Trabajo de Los Estados Unidos (DOL, por sus siglas en inglés). El estudio se llama la *Encuesta Longitudinal de Beneficiarios del Seguro por Desempleo (LSUI, por sus siglas en inglés) — Piloto en California*. Estamos contactándole porque usted completó la primera encuesta a principios de esta primavera, y nos gustaría saber cómo le va. Usted fue escogido(a) para representar otros beneficiarios de UI en su estado, y no puede ser remplazado(a) por nadie más. Necesitamos que usted complete la encuesta aun si usted no continúa recibiendo los beneficios de UI. ***Independientemente de si usted está trabajando actualmente, está jubilado(a) o desempleado(a), necesitamos su participación.*** Como recordatorio, ***usted puede recibir hasta \$30 por participar.***

#### **Para completar la encuesta por Internet**

- Inicie la sesión en <https://www.LSUISurvey.com> e ingrese la siguiente información de inicio de sesión que es sensible a las mayúsculas. El sitio en Internet está disponible las 24 horas del día, siete días a la semana.

Nombre de Usuario: «Username»

Contraseña: «Password»

#### **Para completar la encuesta por teléfono**

Llame gratis a Mathematica al número 1-800-951-7357 para completar su encuesta con un entrevistador. La encuesta puede programarse para el momento que sea más conveniente para usted— 7 días a la semana durante el día y en horario extendido en las noches. El estudio ayudará al Departamento de Trabajo a comprender mejor la forma en la cual los trabajadores se ajustan a los cambios de ingresos durante y después de recibir beneficios de UI y saber de su satisfacción con el programa UI. Esta información ayudará a los formuladores de políticas sociales a comprender qué tan útil es el programa para los trabajadores de California y mejorarlo para satisfacer mejor sus necesidades.

Su participación es voluntaria pero le animamos a que complete la encuesta tan pronto le sea posible. ***Su oportunidad de participar es limitada.***

Gracias de antemano por su participación. Si tiene preguntas sobre la encuesta, por favor llame gratis a Mathematica al 1-800-951-7357 o por correo electrónico a [LSUI-CASurvey@mathematica-mpr.com](mailto:LSUI-CASurvey@mathematica-mpr.com).

Atentamente,

**APPENDIX F**  
**INTERVIEWER FAQs**







## **FIRST SURVEY-FREQUENTLY ASKED QUESTIONS (FAQs)**

### **WHO OR WHICH AGENCY IS SPONSORING THE STUDY?**

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number 1290-0009. Without this approval we would not be able to conduct this survey.

### **WHO IS CONDUCTING THE STUDY?**

Mathematica Policy Research, an independent research company is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting our website at [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

### **WHAT IS THE PURPOSE OF THE STUDY?**

The purpose of this study is to learn about people's experiences after they become unemployed (or have their work hours reduced) and file for unemployment insurance (UI) benefits. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **WHO IS ELIGIBLE TO PARTICIPATE IN THE STUDY?**

People in your state who filed for unemployment insurance (UI) benefits around the same time and from the same geographic area as you are eligible for the study. You must be invited to participate.

### **I DON'T COLLECT UNEMPLOYMENT BENEFITS ANY MORE/I COLLECTED THEM FOR A VERY SHORT TIME.**

We want to interview people who recently filed for unemployment insurance benefits in your state. Even if you no longer receive or never collected unemployment benefits, your experience and input is very important to the study. Hearing from people with different experiences helps us learn more about people who file for unemployment insurance benefits.

### **I AM NO LONGER UNEMPLOYED/I HAVE A JOB.**

Although you are no longer unemployed, we are still interested in hearing about your experiences with receiving unemployment insurance benefits.

### **I AM DISSATISFIED WITH MY UNEMPLOYMENT BENEFITS/LOCAL AGENCIES.**

I understand. Your comments will be especially important to the research. The U.S. Department of Labor needs to learn about the experiences of people who were satisfied and people who were dissatisfied with their experiences.

### **HOW DID YOU GET MY NAME?**

Your name was selected using statistical methods from among persons in your state who recently filed for unemployment insurance (UI) benefits.



## **FIRST SURVEY-FREQUENTLY ASKED QUESTIONS (FAQs)**

### **WILL MY ANSWERS BE KEPT PRIVATE?**

Yes. All of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program, including unemployment insurance benefits.

### **HOW LONG WILL THIS TAKE?**

The length of each survey is different for different people, but it usually takes about 25 minutes.

### **WHY DO YOU WANT ME TO COMPLETE THREE SURVEYS?**

The U.S. Department of Labor is interested in learning about changes over time in the experiences of unemployed workers and workers who have their work hours reduced. By completing three surveys, we will be able to learn more about the adjustments that unemployment insurance recipients make over time. You will be paid for each survey you complete, but you must complete the first survey to be eligible for the second and third ones.

### **WHEN WILL I BE CONTACTED FOR THE NEXT SURVEY?**

Someone from Mathematica will notify you by email, phone or regular mail with instructions for completing the next survey. **IF NEEDED:** That will be approximately 5 months from now for the second survey and about 6 months later for the third survey.

### **HOW CAN I RECEIVE THE MAXIMUM INCENTIVE FOR PARTICIPATION?**

You can receive the maximum incentive of \$90 if you complete all three surveys using the web or calling in and completing the survey with a Mathematica interviewer. If you do not use the web to complete the survey and an interviewer from Mathematica calls you to complete the survey, you will receive \$20 for each survey you complete.

### **I DON'T HAVE THE TIME.**

We can schedule a call to do the survey at your convenience. Our interviewers are available to speak with you seven days a week as follows: on Mondays through Thursdays from 9:00 a.m. to 12:00 midnight, on Fridays from 9:00 a.m. to 10:00 p.m., Saturdays from 9:00 a.m.-8:00 p.m. and Sundays from 11:00 A.m. to 9:00 p.m. Eastern Standard Time. We can also complete the survey in more than one call, if necessary.

You may also complete the survey online by logging on to <https://www.LSUISurvey.com> and entering the username and password provided to you in your advance letter.

### **WHERE DO I FIND MY USERNAME AND PASSWORD?**

You should have received your Username and Password in a letter or email inviting you to participate in the survey. If you are having trouble logging in, please call 1-800-951-7357.

### **I DON'T HAVE THE TIME NOW. I'LL DO IT ONLINE.**

We can begin the survey now and see how far we get. I can call you at your convenience if we are not able to complete it. **INSISTS ON WEB:** Please let me know when you are ready to write down your log in information. **PAUSE.** To complete the survey using the web, please log on to <https://www.LSUISurvey.com>. Your username and password are: **INTERVIEWER PROVIDE USERNAME AND PASSWORD INFORMATION.** You can log on to complete the survey 24 hours per day, seven days per week.

### **CAN SOMEONE ELSE RESPOND TO THIS QUESTIONNAIRE ON MY BEHALF?**

Because of the types of questions we ask, it is important that we talk directly to you. If, however, you need a family member or friend to translate our questions or your answers, that is okay.



## **FIRST SURVEY-FREQUENTLY ASKED QUESTIONS (FAQs)**

### **WHAT HAPPENS IF I DON'T PARTICIPATE IN THE SURVEY?**

Your participation is voluntary and will not affect your eligibility to receive any services or benefits. You were chosen to represent other people who also received UI benefits in your area. Your answers will help the U.S. Department of Labor improve services to people who become unemployed. There are no right or wrong answers. We're interested in your experiences and opinions.

### **WHY SHOULD I PARTICIPATE?**

Participating in the study provides an opportunity to share your experiences with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **I'M NOT INTERESTED.**

Let me reassure you that we are not selling anything. The questions we ask are designed to help the U.S. Department of Labor improve services to people who are unemployed. There are no right or wrong answers. We're interested in your experiences and opinions. Your answers will be combined with those of others and your name will never be included in any report. If you complete the survey you will receive an incentive payment.

### **WILL I BE PAID?**

Yes, we will mail you a check within 2 weeks of completing the survey.

### **I DID NOT RECEIVE \$5 WITH MY LETTER/DID NOT GET THE LETTER OR THE MONEY**

I'm sorry about that. Since you did not receive the \$5 advance incentive, Mathematica will send you the full \$20 after you complete the survey.

### **WHAT ARE YOU GOING TO DO FOR ME NOW? ARE YOU GOING TO HELP ME FIND A JOB?**

Mathematica is a private, independent research firm. Our firm is conducting this evaluation for the U.S. Department of Labor, and this survey is part of this evaluation. We cannot provide assistance finding jobs. You will, however, receive an incentive payment for completing the survey.

### **I'M ON THE NATIONAL "DO NOT CALL LIST/REGISTRY." WHY ARE YOU CALLING ME?**

The do not call list or registry applies to telemarketing calls, not to calls like this one that are approved by the government. Lawmakers recognize the need for the public to participate in studies like this to learn how government programs are working and how to improve them. We will not try to sell you anything, nor will we ask for money. Your privacy will be respected, and your cooperation is appreciated. For more information on who is included and excluded on the do not call list, you can visit the website at [www.donotcall.gov](http://www.donotcall.gov).

### **DOES THE MONEY I RECEIVE FOR COMPLETING THIS SURVEY COUNT TOWARDS MY INCOME FOR THIS YEAR?**

I'm sorry, but Mathematica cannot give tax advice. Please consult your benefit rights information handbook for guidance regarding how earnings are defined in your state and what earnings should be reported.

### **WHO CAN I CONTACT FOR MORE INFORMATION?**

For more information about the study, you can visit the U.S. Department of Labor (DOL) website at <http://www.dol.gov/asp/evaluation/currentstudies/24.htm>. For questions about the survey you can call Mathematica's Survey Director, Julita Milliner-Waddell at 609-275-2206.





## **SECOND SURVEY-FREQUENTLY ASKED QUESTIONS (FAQs)**

### **WHO OR WHICH AGENCY IS SPONSORING THE STUDY?**

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number 1290-0009. Without this approval we would not be able to conduct this survey.

### **WHO IS CONDUCTING THE STUDY?**

Mathematica Policy Research, an independent research company is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting our website at [www.mathematica-mpr.com](http://www.mathematica-mpr.com).

### **WHAT IS THE PURPOSE OF THE STUDY?**

The purpose of this study is to learn about people's experiences after they become unemployed (or have their work hours reduced) and file for unemployment insurance (UI) benefits. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **WHAT IS EDD?**

EDD is California's Employment Development Department--it is often referred to as EDD. It is the agency that administers the Unemployment Insurance program in California.

### **WHO IS ELIGIBLE TO PARTICIPATE IN THE STUDY?**

People in your state who filed for unemployment insurance (UI) benefits around the same time and from the same geographic area as you are eligible for the study. You must be invited to participate.

### **I DON'T COLLECT UNEMPLOYMENT BENEFITS ANY MORE/I COLLECTED THEM FOR A VERY SHORT TIME.**

We want to interview people who recently filed for unemployment insurance benefits in your state. Even if you no longer receive or never collected unemployment benefits, your experience and input is very important to the study. Hearing from people with different experiences helps us learn more about people who file for unemployment insurance benefits.

### **I AM NO LONGER UNEMPLOYED/I HAVE A JOB.**

Although you are no longer unemployed, we are still interested in hearing about your experiences with receiving unemployment insurance benefits.

### **I AM DISSATISFIED WITH MY UNEMPLOYMENT BENEFITS/LOCAL AGENCIES.**

I understand. Your comments will be especially important to the research. The U.S. Department of Labor needs to learn about the experiences of people who were satisfied and people who were dissatisfied with their experiences.

### **HOW DID YOU GET MY NAME?**

We are contacting you because you completed the first survey earlier this spring.



## **SECOND SURVEY-FREQUENTLY ASKED QUESTIONS (FAQs)**

### **WILL MY ANSWERS BE KEPT PRIVATE?**

Yes. All of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program, including unemployment insurance (UI) benefits.

### **HOW LONG WILL THIS TAKE?**

The length of each survey is different for different people, but it usually takes about 25 minutes.

### **HOW CAN I RECEIVE THE MAXIMUM INCENTIVE FOR PARTICIPATION?**

You can receive the maximum incentive of \$60 if you complete both surveys using the web or calling in and completing the survey with a Mathematica interviewer. If you do not use the web to complete the survey and an interviewer from Mathematica calls you to complete the survey, you will receive \$20 for each survey you complete.

### **I REMEMBER THE MAXIMUM INCENTIVE BEING \$90/ WILL I BE CONTACTED ABOUT COMPLETING ANOTHER SURVEY?**

When we contacted you for the first survey, we informed you that you could earn up to \$90 by completing three study surveys. However, the current study design includes just two surveys. But if DOL decides to include a third survey, which would include another opportunity to earn \$30, we will contact you at that time.

### **I DON'T HAVE THE TIME.**

We can schedule a call to do the survey at your convenience. Our interviewers are available to speak with you seven days a week as follows: on Mondays through Thursdays from 9:00 a.m. to 12:00 midnight, on Fridays from 9:00 a.m. to 10:00 p.m., Saturdays from 9:00 a.m.-8:00 p.m. and Sundays from 11:00 A.m. to 9:00 p.m. Eastern Standard Time. We can also complete the survey in more than one call, if necessary.

You may also complete the survey online by logging on to <https://www.LSUISurvey.com> and entering the username and password provided to you in your advance letter.

### **WHERE DO I FIND MY USERNAME AND PASSWORD?**

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### **I DON'T HAVE THE TIME NOW. I'LL DO IT ONLINE.**

We can begin the survey now and see how far we get. I can call you at your convenience if we are not able to complete it. **INSISTS ON WEB:** Please let me know when you are ready to write down your log in information. **PAUSE.** To complete the survey using the web, please log on to <https://www.LSUISurvey.com>. Your username and password are: **INTERVIEWER PROVIDE USERNAME AND PASSWORD INFORMATION.** You can log on to complete the survey 24 hours per day, seven days per week.

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## **SECOND SURVEY-FREQUENTLY ASKED QUESTIONS (FAQs)**

### **WHY SHOULD I PARTICIPATE?**

Participating in the study provides an opportunity to share your experiences with the UI program. This information will help policymakers understand how well the UI program is serving California's workers and improve it to better meet their needs.

### **I'M NOT INTERESTED.**

Let me reassure you that we are not selling anything. The questions we ask are designed to help the U.S. Department of Labor improve services to people who are unemployed. There are no right or wrong answers. We're interested in your experiences and opinions. Your answers will be combined with those of others and your name will never be included in any report. If you complete the survey you will receive an incentive payment.

### **WILL I BE PAID?**

Yes, we will mail you a check within 2 weeks of completing the survey.

### **WHAT ARE YOU GOING TO DO FOR ME NOW? ARE YOU GOING TO HELP ME FIND A JOB?**

Mathematica is a private, independent research firm. Our firm is conducting this evaluation for the U.S. Department of Labor, and this survey is part of this evaluation. We cannot provide assistance finding jobs. You will, however, receive an incentive payment for completing the survey.

### **I'M ON THE NATIONAL "DO NOT CALL LIST/REGISTRY." WHY ARE YOU CALLING ME?**

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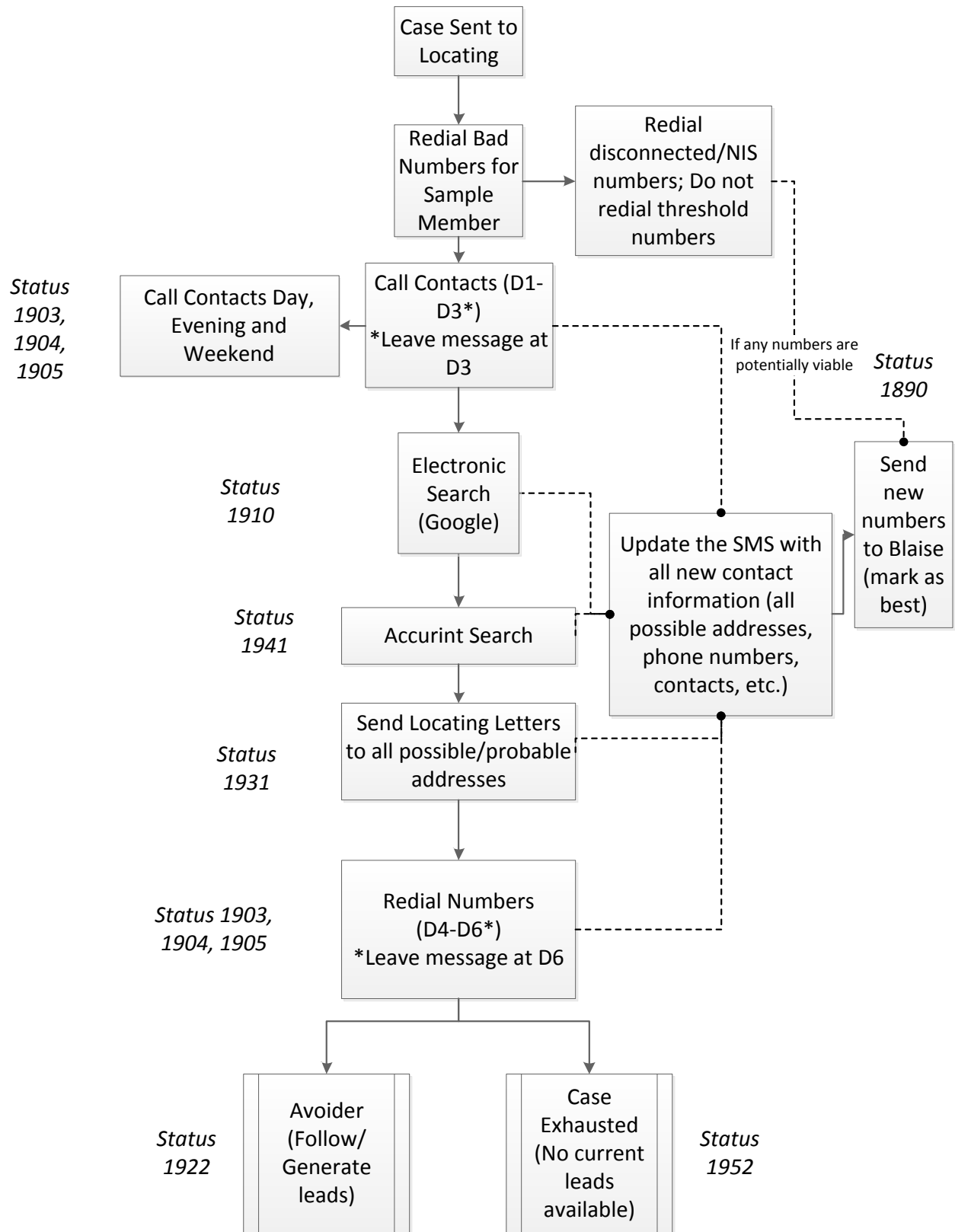




**APPENDIX G**  
**LOCATING FLOWS**



**Figure 1. Locating Flow**



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