

Office of Workers' Compensation Programs

Division of Federal Employees', Longshore and Harbor Workers' Compensation

WCI 2022 Conference:

August 22- 24, 2022

Stephanie Brown, Deputy Director of Longshore Claims

Division of Federal Employees', Longshore and Harbor Workers' Compensation (DFELHWC)



Agenda:

- Workforce
- Modernization
- Settlements
- Stakeholder/OWCP/Administrative-Judicial Ecosystems
- DBA Trends
- War Hazards Reimbursements
- ECOMP:
 - Claimant and Entity Experiences
 - Case Imaging

Workforce and Modernization



Compensation Districts

Eastern, Southern & Western

EASTERN DISTRICT

SOUTHERN DISTRICT WESTERN DISTRICT

Suboffices

Boston – Theresa Magyar New York – Theresa Magyar, Todd Bruininks Norfolk – Theresa Magyar Suboffices

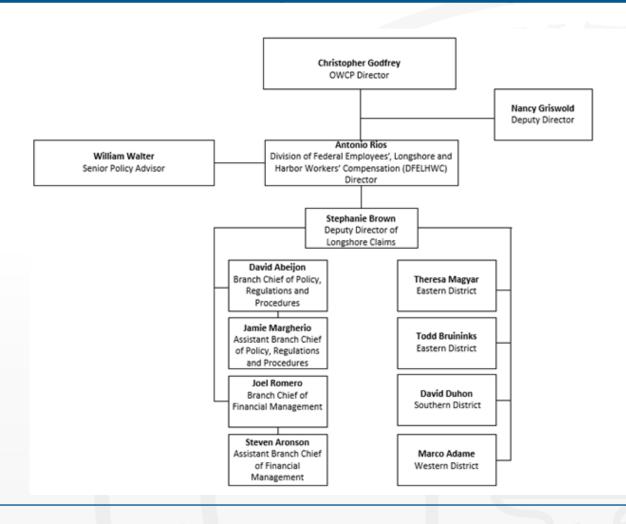
<u>Jacksonville</u> – David Duhon <u>New Orleans</u> – David Duhon Houston – David Duhon Suboffices

Seattle – Marco Adame
San Francisco – Marco Adame
Long Beach – Marco Adame

Industry Notice #175



<u>DFELHWC – Longshore Organizational Chart</u>





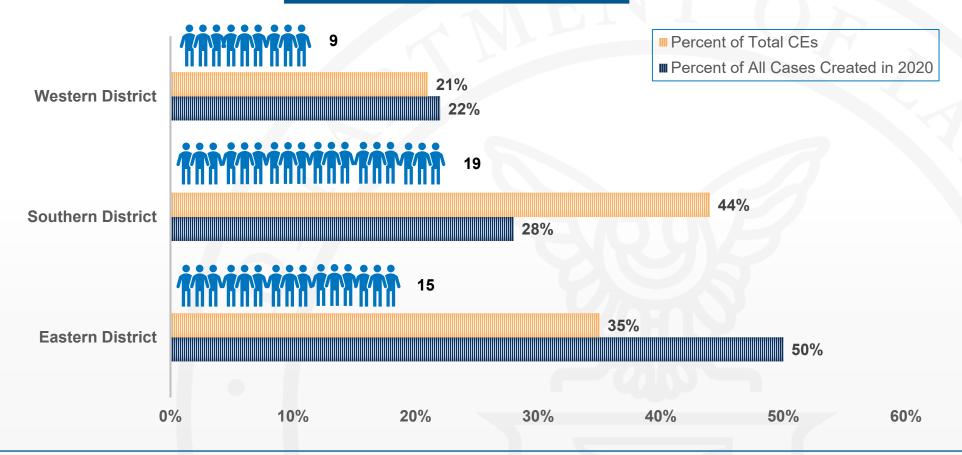
Longshore Workforce (2020-2022)

- District Reorganization, OWCS and remote work provide flexibility to hire throughout the country
 - Larger talent pool to fill vacancies/needs
- 12 new CEs hired and onboarded
 - Uniform program-wide new CE training via Teams
 - Expansion of online training resources for all staff
- Workload Equity
 - Flexibility to reorganize and reassign based on patterns/trends that drive the workload

10/25/2022

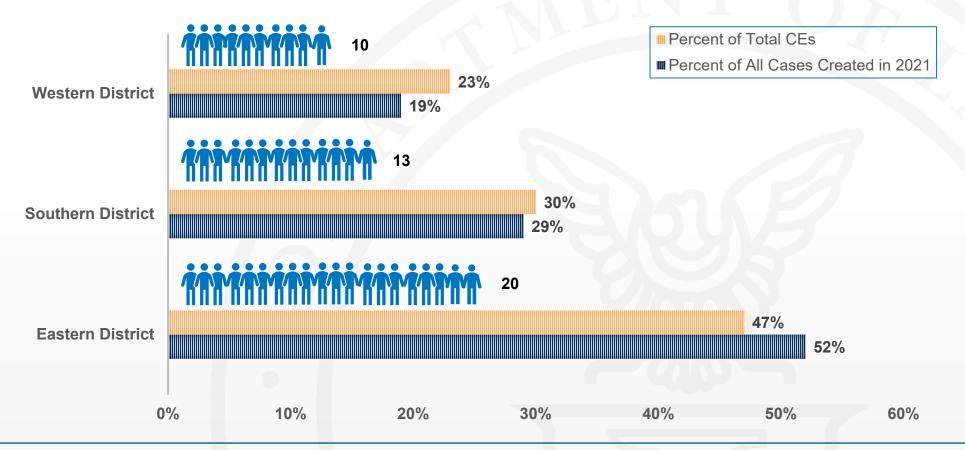


CE Workload – Case Assignment breakdown as of 05/04/2020



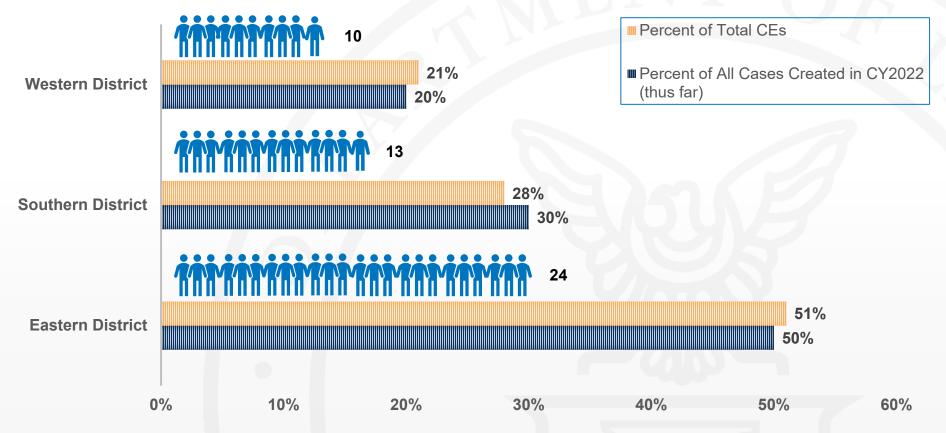


CE Workload – Case Assignment breakdown as of 01/05/2021





CE Workload – Case Assignment breakdown as of 08/18/2022





IT Modernization (2020-2022):

- New IT systems
 - OWCS
 - ECOMP
- Online Resources for Stakeholders
 - Re-designed internet site
 - SEAPortal New Claim Submission added
- System-to-System transfer
 - E-File/E-Serve
 - OWCP Connect Direct
- Global Waiver
- Digitization
 - Back File Conversion (BFC) project
 - Insurance Card project



Technology

Global Waiver

 In an effort to serve orders more efficiently and accurately, we piloted this program to upload a general "global" waiver for all case files for a particular carrier.

Benefits:

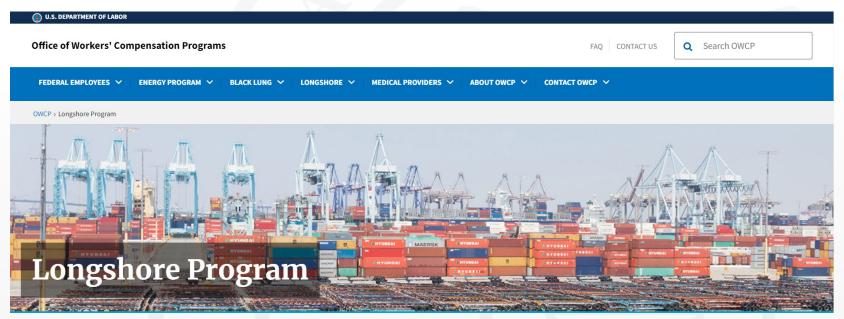
- Reduce tasks
- Avoid data entry errors
- Ensure proper service

0.000			Reset	Print			
1240-0053	OMB No:	No:	2 OWCP			d/Deceased	Name of Injured Employee:
04/30/2022	Exp. Date:		•		NEW Water		K.
				Waiver	REVOKE prior W		
			er	rmation on prior Wai	CHANGE Inform		
	eck one):	email (chec	Order(s) by e	vice of Compensation	Agreeing to Service	resentative	Party or Repre
	nce Carrier	Insurance			Employer		
	nce Carrier's Representative	Insurance		presentative	Employer's Repre		
gree that service of	er(s) in this case by registered or or or order(s) in this case by email. I ago 3 U.S.C. § 919(e) and 20 C.F.R. § 1	sation orde	th the compen	ght to be served with pany to be served w	sent for the compa	est and con	Instead reque
SE SEL TRU UN TH	hat the compensation order(s) will b	-200 000	SALES OF SALES	a section and 10	or certified mail.		
	Date:					_	Signature:
							Name:
							Title:
					(fapplicable):	ress Name	Firm or Busine
							Name:
	Telephone Number:						Address
				City			Linet:
			Ze	51			Line2
					United States	Country	-
	_				United States		
	ty.	per party.	can be listed	o (2) email addresse	No more than two (RESSES:	EMAIL ADDR
							_
se, for locating the n is optional. Send is burden, to the	ofection of information unless such colle- ated to average 5 minutes per response em via secure portal. Clar of this form o including suggestions for reducing this 1215, and reference the OMB Control M	nd to a colle is estimate ing the form ormetion, inc	n of information ailing or upload solection of info	1985, no persons are r plumber for this collection required and either r my other aspect of this	 Public reporting to eting the information order estimate or any 	oritral number ervel, comple arding the bu	a valid OMB cor form on the inte- comments regal
is of	om via secure portal. Use of this form in including suggestions for reducing this	ling the form ormetion, inc	sailing or upload solection of infi	on required and either o my other aspect of this	eting the information order estimate or any	ervet, comple arding the bu	form on the inte- comments regar



Re-designed Internet Site

- More easily navigable
- Additional resources and FAQs for Claimants and Employers/Carriers
- DBA Waivers re-design
 - Sortable/Searchable chart
 - Addition of Archived Waivers





Active Waivers

Issued and Active Defense Base Act Waivers

Show 10 \$ entries	ntries Search:			
Expiration Date (YYYY-MM-DD)	Location 1	Type ^{↑↓}	Number ^{↑↓}	Issued Date (YYYY-MM-DD) ^{↑↓}
2022-07-25 *Renewal Request Received	<u>Slovakia</u>	Geographic	2017-14	2017-07-26
2022-08-10 *Renewal Request Received	<u>Belarus</u>	Geographic	2017-16	2017-08-11
2022-08-10 *Renewal Request Received	<u>Hungary</u>	Geographic	2017-15	2017-08-11
2022-08-13 *Renewal Request Received	<u>Portugal</u>	Geographic	2017-17	2017-08-14
2022-09-20	Sweden	Geographic	2017-13-A	2022-07-21
2022-09-20 *Renewal Request Received	<u>Canada</u>	Geographic	2017-18	2017-09-21
2022-09-25	<u>Switzerland</u>	Geographic	2017-19	2017-09-26
2022-10-18	<u>Spain</u>	Geographic	2018-01	2017-10-19
2022-11-27	<u>China</u>	Geographic	2018-02	2017-11-28



Archived Waivers

Show 10 A entries

Archived Defense Base Act Waivers

Snow 10 \$ entries			arcii.	
Expiration Date (YYYY-MM-DD)	Location	Type _{↑↓}	Number _{↑↓}	Issued Date (YYYY-MM-DD)
2012-10-01	<u>Spain</u>	Geographic	2009-0502	2007-10-01
2012-10-01	<u>Turkey</u>	Geographic	2009-0901	2007-10-01
2013-03-01	<u>Israel</u>	Geographic	2009-03-02	2008-08-01
2013-12-31	Belgium	Geographic	DOD 2013-06	2013-01-31
2013-12-31	<u>France</u>	Geographic	DOD 2013-04	2013-01-01
2013-12-31	<u>Germany</u>	Geographic	DOD 2013-01	2013-01-01
2013-12-31	Greenland	Geographic	DOD 2013-13	2013-01-01
2013-12-31	<u>India</u>	Geographic	DOD 2013-13	2013-02-01
2013-12-31	<u>Israel</u>	Geographic	DOD 2013-05	2013-01-01
2013-12-31	<u>Italy</u>	Geographic	DOD 2013-03	2013-01-01

Search:

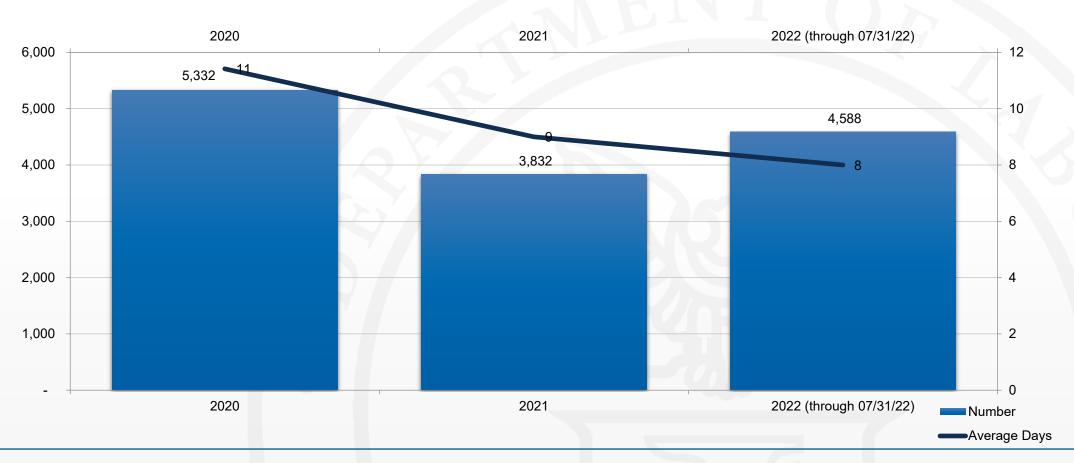


Settlements

- Settling for conditions not originally claimed:
 - What we need:
 - Amended LS-202/203 for any additional condition(s)
 - Mention in medical and/or deposition
 - Consideration given to the additional condition(s) in the settlement amounts



Settlements FY2020/FY2021/FY2022 (through 07/31/2022)





Communications

Central Mail Receipt:

U. S. Department of Labor Office of Workers' Compensation Programs Division of Longshore and Harbor Workers' Compensation 400 West Bay Street, Suite 63A, Box 28 Jacksonville, FL 32202

Case Create Documents only: FAX (202) 513-6814

SEAPortal: https://seaportal.dol.gov/portal/

Preferred method of submission

Telephone Number for all offices: (202) 513-6809

ECOMP Longshore page for Claimants: https://dlhwc.dol.gov/

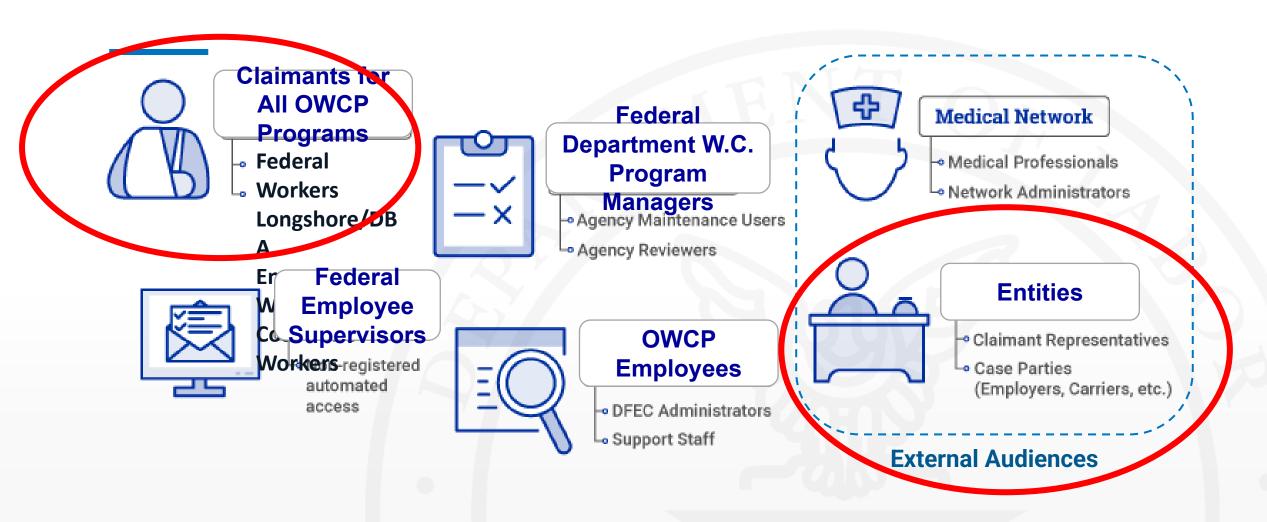
ECOMP Longshore page for Entities: https://owcp.industrypartners.dol.gov/#/

Antonio Rios, Director

Division of Federal Employees', Longshore and Harbor Workers' Compensation (DFELHWC)

OWCP's Stakeholder Ecosystem

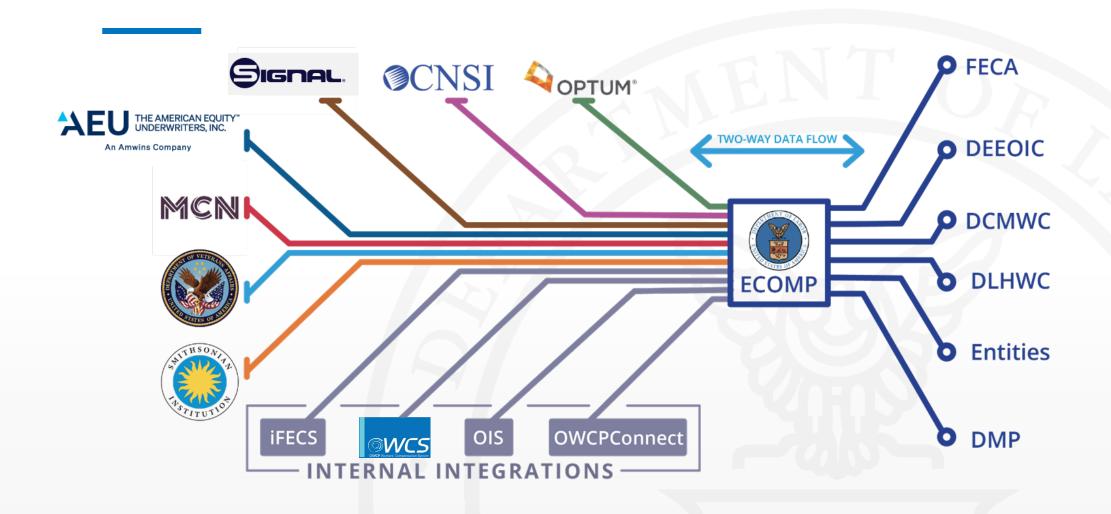
























The Employees' Compensation Operations & Management Portal

- Longshore User Population
- Longshore Claimants –
- 1,949 registered
- 1,702 identity verified
- Longshore Entities
- 48 All law firms



The Employees' Compensation Operations & Management Portal

Longshore Entity List

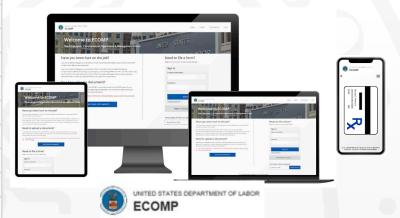
Entity Name	Entity Organization Ty	pe Active Programs	Cases
Accident Law Group	Law Firm/Attorney	FECA, LHWCA	9
Alan J Shapiro Attorney at Law	Law Firm/Attorney	FECA, LHWCA	1594
Associates and Bruce L. Scheiner	Law Firm/Attorney	FECA, LHWCA	3
Beiser Law Firm	Law Firm/Attorney	LHWCA	7
BiState Law Center	Law Firm/Attorney	FECA, LHWCA	2
Blue Water Legal	Law Firm/Attorney	LHWCA	1
Daniel Read	Law Firm/Attorney	FECA, LHWCA	38
Doar, Drill & Skow, S.C.	Law Firm/Attorney	FECA, LHWCA	1
Ellis & Thomas, PLLC	Law Firm/Attorney	LHWCA	1
Herbert Chestnut and Associates	Law Firm/Attorney	LHWCA	0
James M Snow Law Firm	Law Firm/Attorney	FECA, LHWCA	5
John S. Evangelisti Esq.	Law Firm/Attorney	FECA, LHWCA	18



The Employees' Compensation Operations & Management Portal

Longshore Entity List

Entity Organization Type	Active Programs	Cases
Law Firm/Attorney	FECA, LHWCA	0
Law Firm/Attorney	FECA, LHWCA	1
Law Firm/Attorney	FECA, LHWCA	3
Law Firm/Attorney	FECA, LHWCA	44
Law Firm/Attorney	FECA, LHWCA	1
Law Firm/Attorney	FECA, LHWCA	0
Law Firm/Attorney	FECA, LHWCA	52
Law Firm/Attorney	FECA, LHWCA	4
Law Firm/Attorney	FECA, LHWCA	0
Law Firm/Attorney	LHWCA	0
Law Firm/Attorney	LHWCA	1
Law Firm/Attorney	FECA, LHWCA	0
Law Firm/Attorney	LHWCA	2
	Law Firm/Attorney	Law Firm/Attorney FECA, LHWCA Law Firm/Attorney LHWCA Law Firm/Attorney LHWCA Law Firm/Attorney LHWCA Law Firm/Attorney FECA, LHWCA



The Employees' Compensation Operations & Management Portal

Longshore Entity List

Entity Name	Entity Organization Type	Active Programs	Cases
Musselwhite, Musselwhite, Branch & Gran	Law Firm/Attorney	FECA, LHWCA	0
Panzer Law, P.A.	Law Firm/Attorney	LHWCA	0
Pendergast Law	Law Firm/Attorney	FECA, LHWCA	0
Roden Law Firm	Law Firm/Attorney	LHWCA	0
Rutter Mills, LLP	Law Firm/Attorney	LHWCA	0
SOLOMON LAW FIRM PLLC	Law Firm/Attorney	FECA, LHWCA	2
Strongpoint Law Firm, LLC	Law Firm/Attorney	LHWCA	5
Taylor Wellons, Politz & Duhe' LLC	Law Firm/Attorney	LHWCA	0
The Dalton Law Firm	Law Firm/Attorney	LHWCA	0
The Law Office of Phillip M. Davis	Law Firm/Attorney	LHWCA	0
Uliase & Uliase, PC	Law Firm/Attorney	FECA, LHWCA	755
Welch&Condon	Law Firm/Attorney	LHWCA	0





The Employees' Compensation Operations & Management Portal

Recent Enhancements

- July 25, 2022 Case Imaging (<u>Industry Notice</u> 191)
- April 25, 2022 Designation of Representative (Industry Notice 191; Bulletin 22-01)
- November 15, 2021 Entity Management (<u>Industry Notice 186</u>)

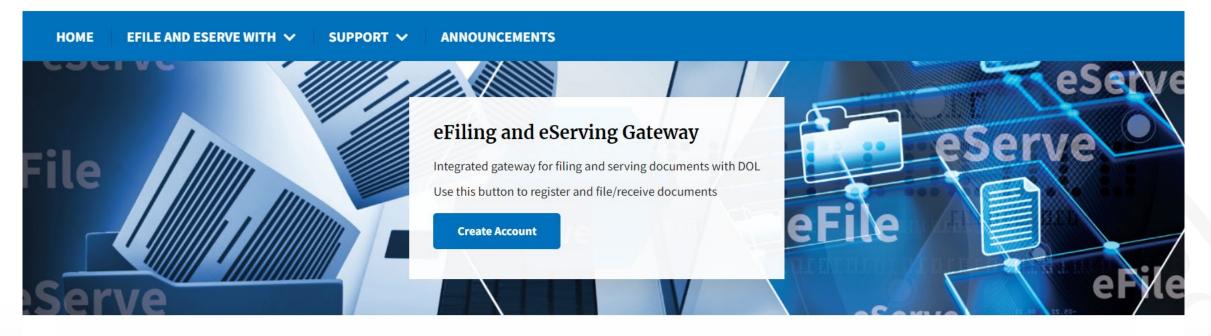


Administrative/Judicial IT Ecosystem

EFILE.DOL.GOV

eFiling and eServing Gateway

SIGN IN



Agencies





Announcements

August 9, 2022

Training Webinar on Upcoming New Feature - Transfer Cases to another Account

June 27, 2022

Recording of the June 23, 2022 Training Webinar

luno 10 2022



HOME DASHBOARD V MY ACCOUNT V SUPPORT V

Dashboard

Dashboard



eFile & eServe with the Administrative Review Board (ARB)



eFile & eServe with the Benefits Review Board (BRB)



eFile & eServe with the Employees' Compensation Appeals Board (ECAB)



Help @

eFile & eServe with the Office of the Administrative Law Judges (OALJ) or Board of Alien Labor Certification Appeals (BALCA)



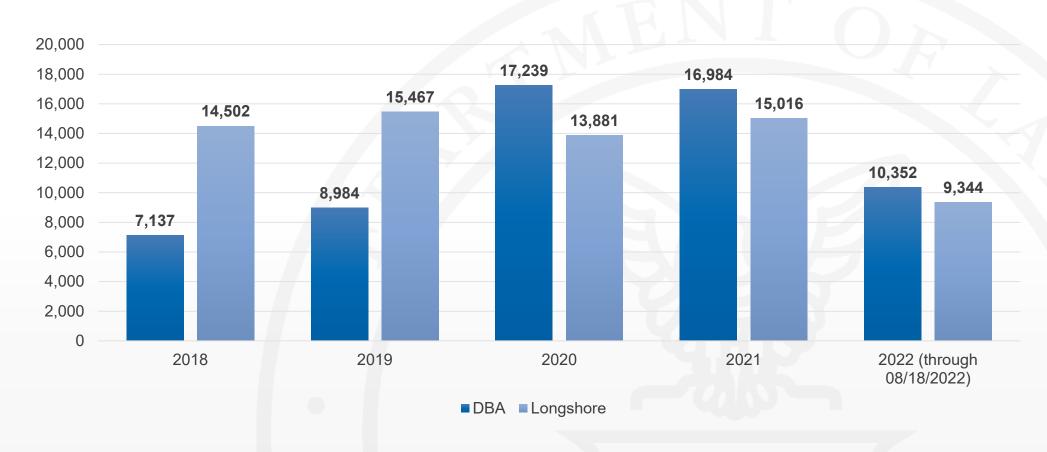
Defense Base Act

- General upward trend
- More accurate nationality data being captured

35



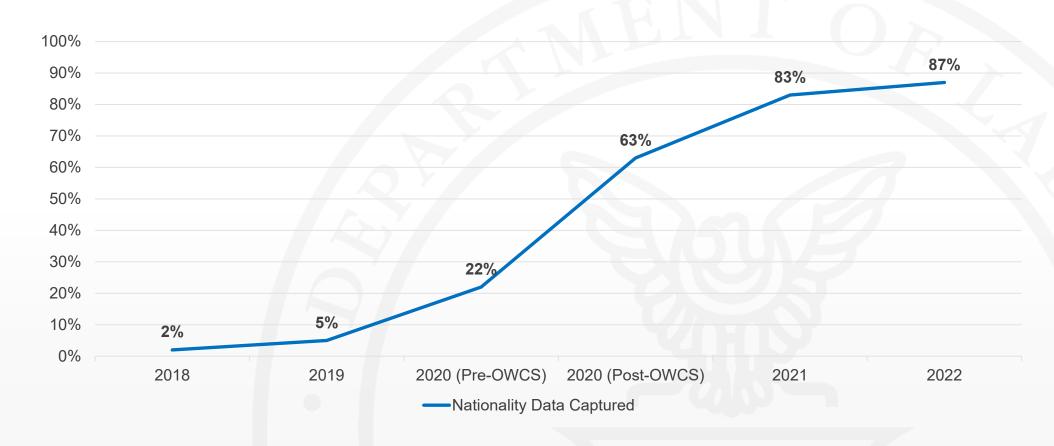
Trends – Claims Reported CY2018 – CY2021 Longshore & DBA





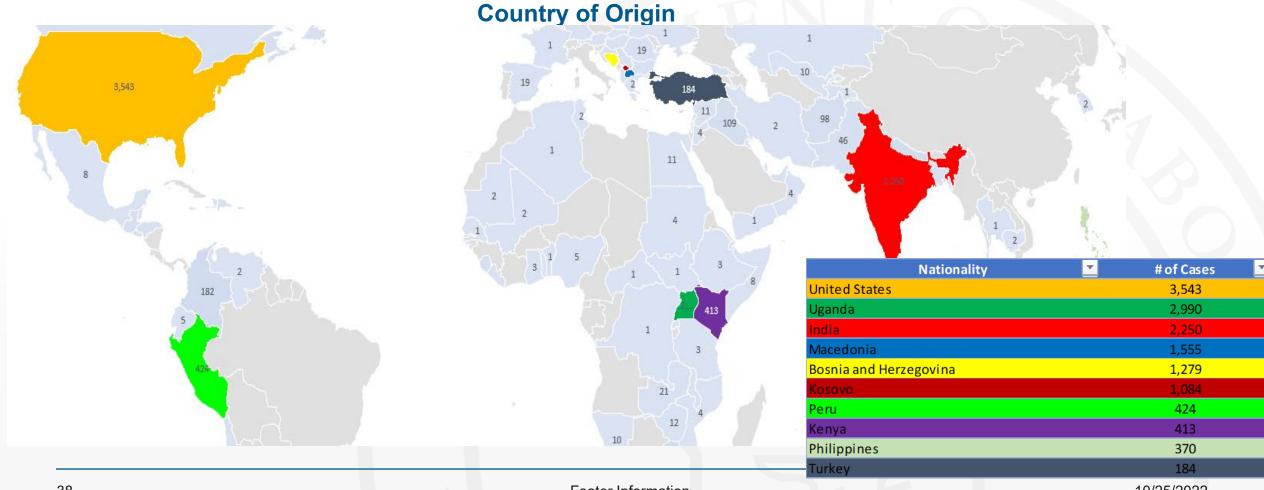
DBA Cases Created: Nationality Data Captured

by Calendar Year



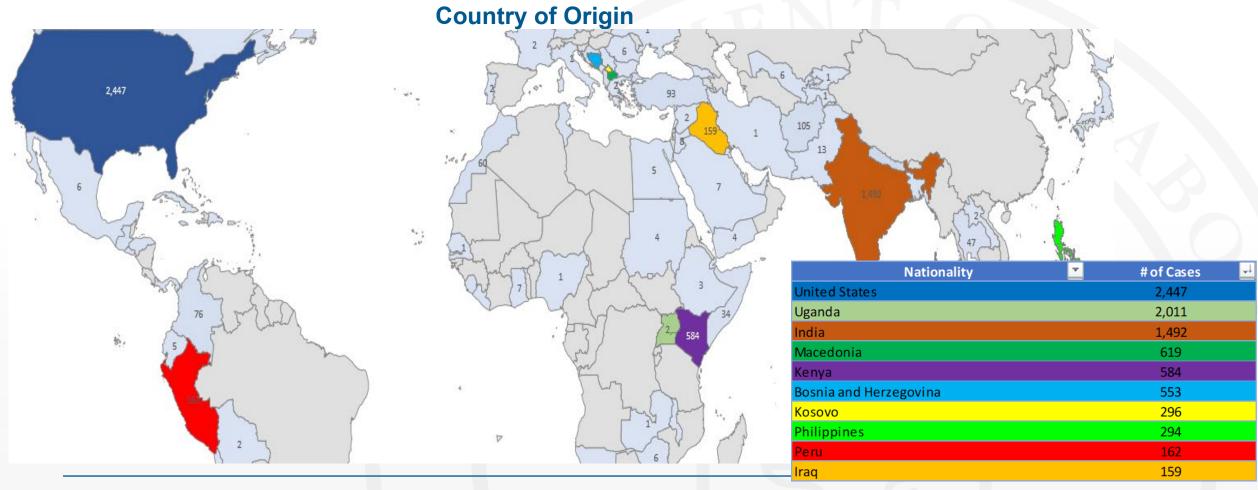


January 1, 2021 to December 31, 2021





January 1, 2022 to August 2, 2022





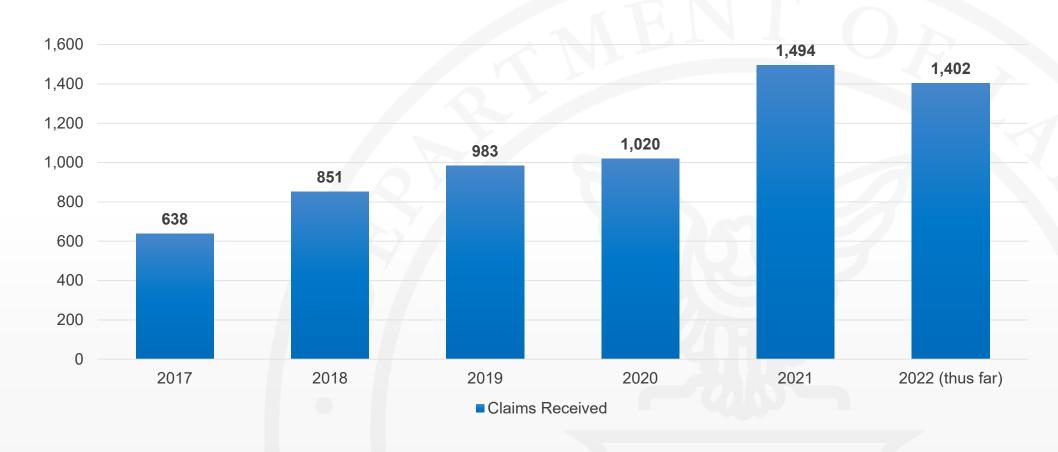
War Hazards Compensation Act

- Work doubled as a result of:
 - Budget Policy: kept flat, lacking inflationary increases for 4 years; equivalent to the program losing 130 FTE beginning between 2017 and 2021
- Loosened the evidentiary requirements for PTSD cases (<u>FECA</u> <u>Bulletin 18-03</u>)
- Reimbursements increased :
 - Kept same amount of dedicated staff to WH unit (5 FTE)

40 10/25/2022



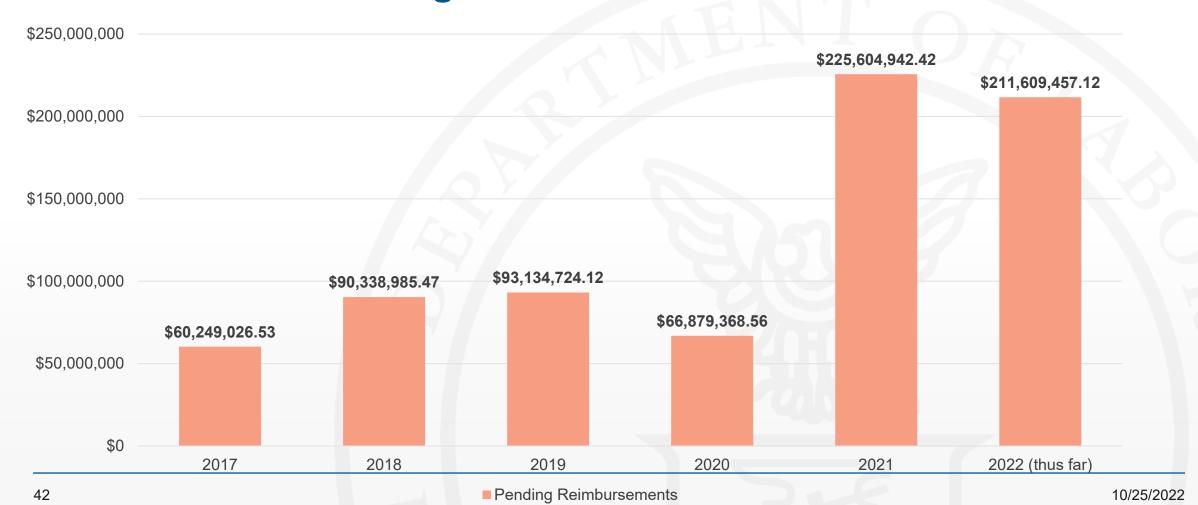
WHCA: Claims Received CY2017-CY2021



41 10/25/2022

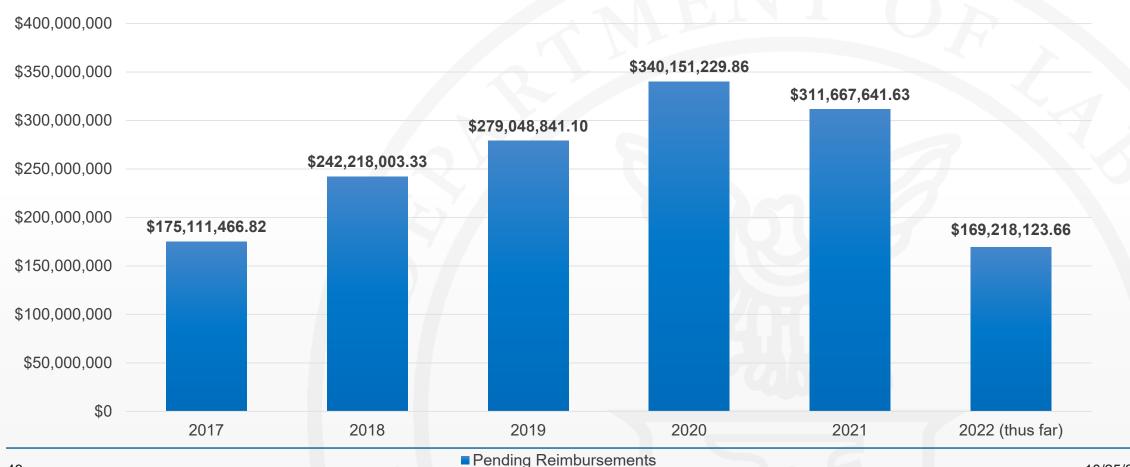


WHCA: Pending Reimbursements CY2017 - CY2021





WHCA: Total Payouts CY2017 – CY2021





MITRE Assessment

- OWCP evaluating all case management systems by a Federally Funded Research & Development Center - MITRE
 - Assessment due by Dec 2022

44 10/25/2022

Johnny Chang, Branch Chief of Information Technology

Division of Federal Employees', Longshore and Harbor Workers' Compensation (DFELHWC)

ECOMP Claimant Experience



ECOMP – Claimant Experience

Welcome to your Case Dashboard

Each existing injury/illness claim you have can be found in the Cases tab of the table below.

By clicking anywhere in the row of an injury/illness claim in the table below, you will be taken to its Case Review page where you can view:

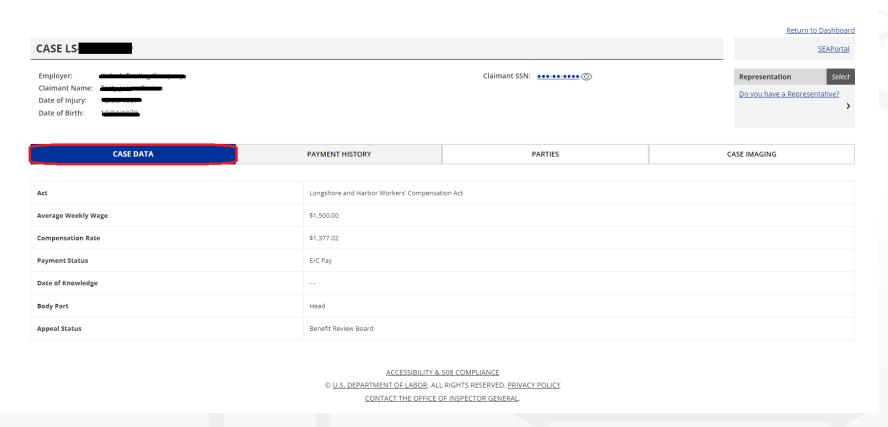
- Case Data, including claim specific information such as Average Weekly Wage, Compensation Rate and Payment Status
- Compensation Payment History (for claimants in receipt of Special Fund payments only this will include payments issued by the Special Fund to medical providers)
- · Parties to the case, including Employers and Carriers and any associated attorneys





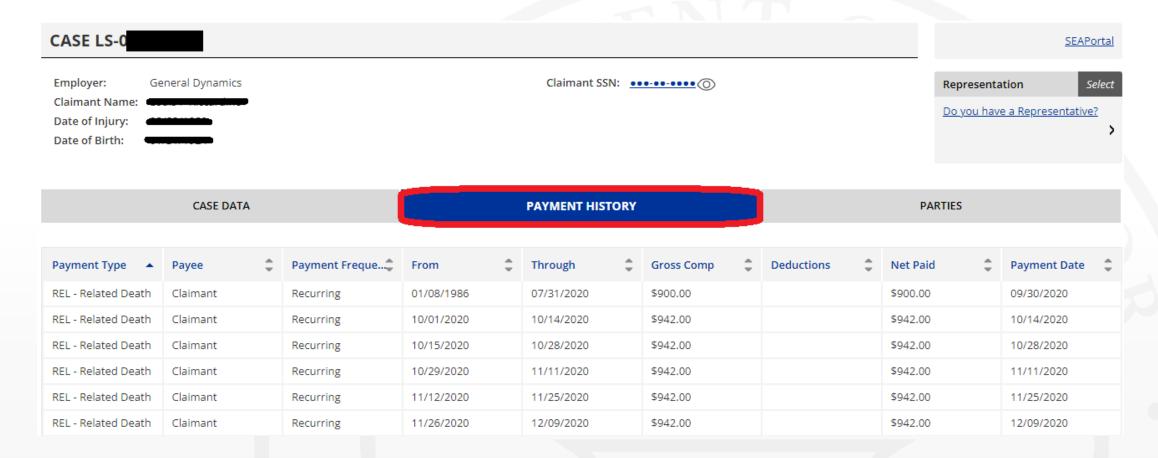
ECOMP – Claimant Experience

HOME / CASE REVIEW



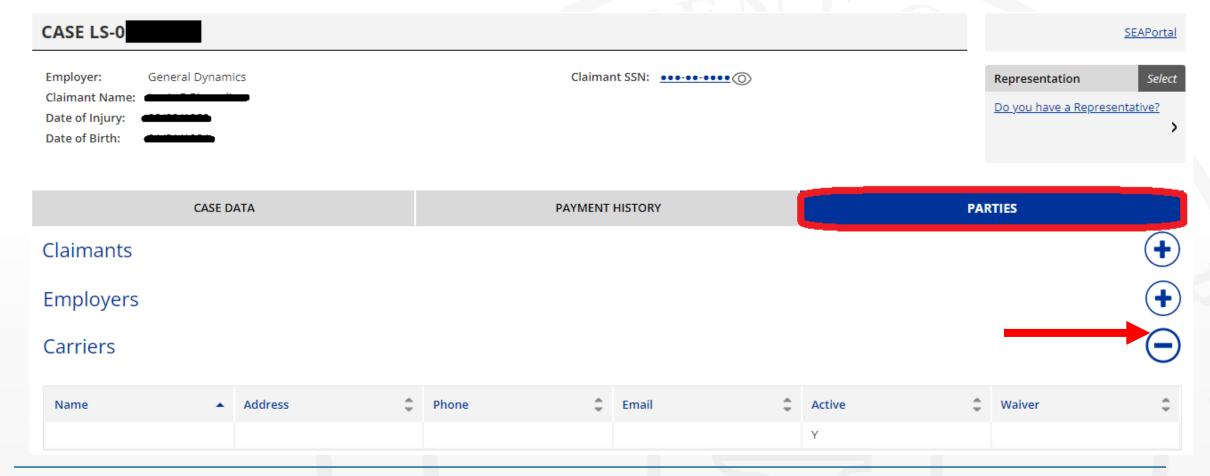


ECOMP – Claimant Experience



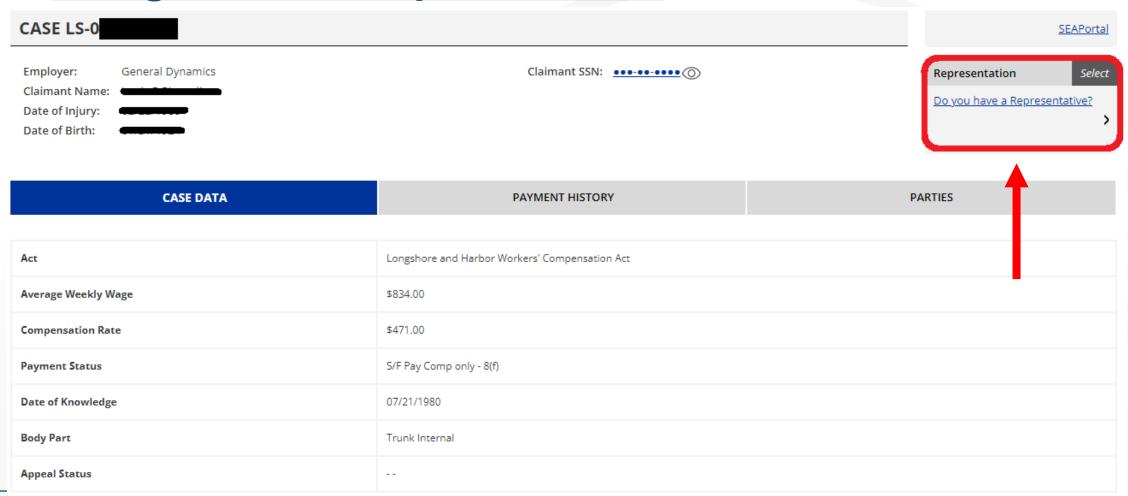


ECOMP – Claimant Experience





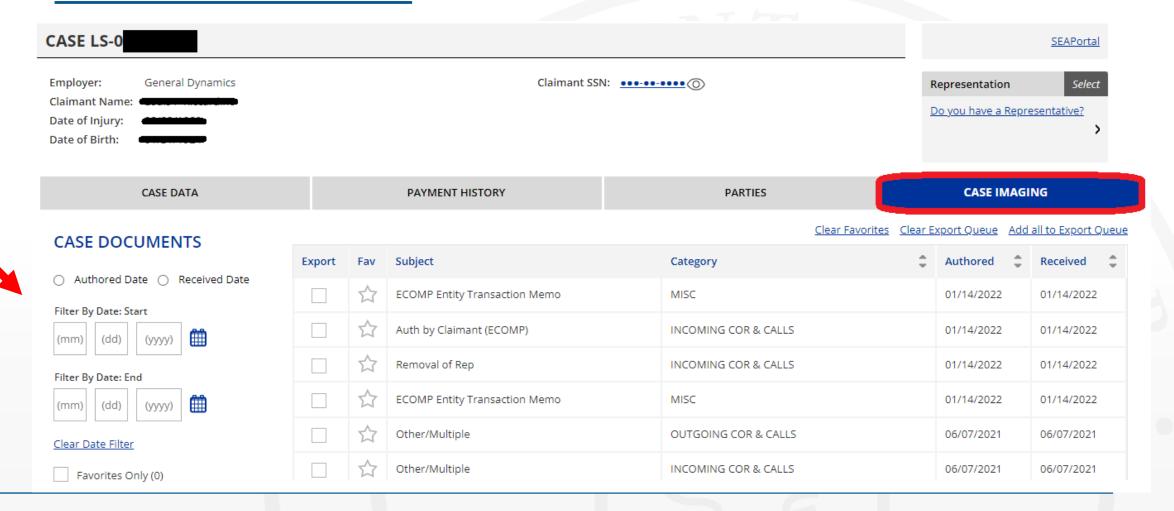
Designation of Representative





Case Documents

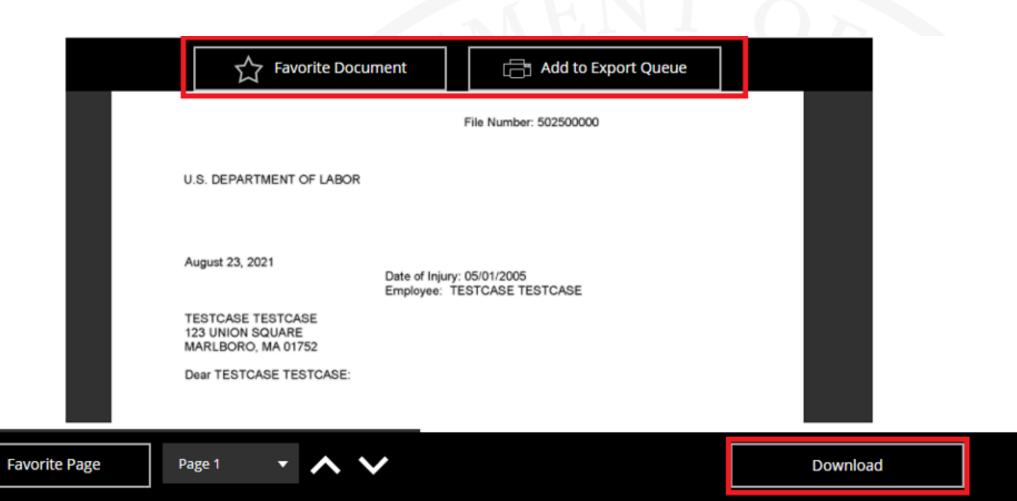
Released Summer 2022





Case Documents

Released Summer 2022



ECOMP Entity Experience

ECOMP – Entity Experience

Welcome to the Entities Page

https://owcp.industrypartners.dol.gov/#/

Entities Overview

Entities are individuals, business entities, or organizations that may be given access to specific OWCP case files. To be an authorized Entity user within OWCP's ECOMP portal, each user must register and be identity verified within ECOMP.

Some Entities are granted access to claimant files based solely on the claimant's designation of representation. These Entity types include attorneys/law firms, union representatives and non-attorney authorized representatives.

Other Entities have access to case files by virtue of their pre-established connection to a specific case. These Entities include Employers/Carriers in the Longshore program, which have access to case files only if they are associated with the injury claim. These Entities can also designate a representative, such as an attorney/law firm or third party administrator.

Once assigned, Entities have the ability to navigate within ECOMP for associated cases.

ECOMP provides access to the following Entity types for the FECA and Longshore Programs.

Attorneys/Law Firm
Union Representative
Authorized Representative (Non-Attorney)

Additional functionality will be added in the future.

Entities

Register for an account or sign in to get started!

Sign In Email or Username
Password
SIGN IN
Forgot password?



ECOMP – Entity Basics

- Entity users must register in ECOMP, and Entities must be created in ECOMP.
- Claimants must register in ECOMP and select the entity representative in ECOMP. There is no other way for an entity representative to obtain access.
 - This is true even if the representative is already the designated representative for the OWCP file.
 - Selecting a representative occurs on a case-by-case basis.
- ECOMP entity registration and access is NOT required in order for a representative to represent a claimant, but if that representative wants ECOMP access to view their claimant case information, registration and claimant selection in ECOMP are required.



Representation Memos for ECOMP Actions

- 1. <u>ECOMP Entity Transaction Memo</u> This memo will be added to the OWCP case file when any entity related case specific transaction occurs in ECOMP, such as:
- Authorization of Representative Memo See Industry Notice and Bulletin below
- Representation Request Denied
- Representation Request Revoked by Claimant

Industry Notice 190; Bulletin 22-01

<u>Purpose</u>: To announce that the Office of Workers' Compensation Programs (OWCP), Longshore Program, has added designation of a representative through ECOMP as an acceptable form of written notice of authorization for representation.



ECOMP – Next Steps – Target Timeframe 2023

Self-Insured/Employer/Carrier Experience – Phase 1

- Registration and Identity Verification Required
- Longshore Admin approval required will link/confirm Sequence Number
- Case Access based only on Sequence Number
- Can view Case Data and Case Documents

Self-Insured/Employer/Carrier – Experience Phase 2

- Ability to assign a Law Firm
- Can view Case Data and Case Documents same as claimant chosen representative

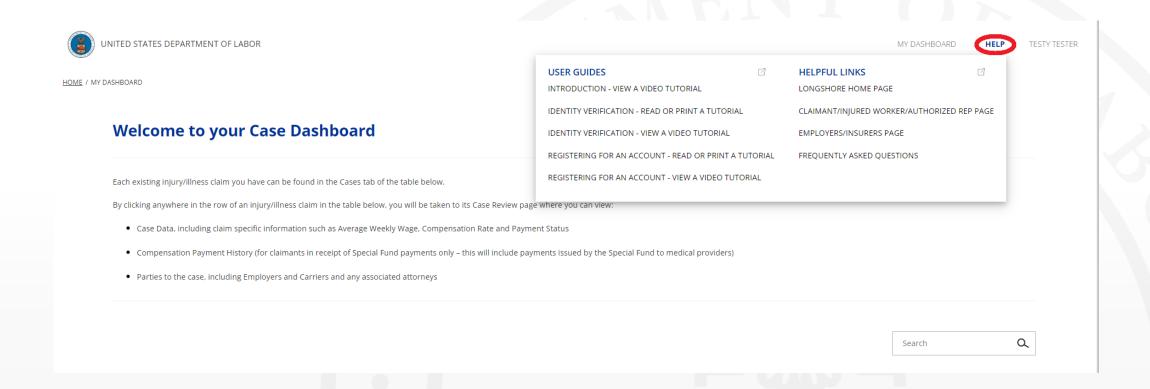
Self-Insured/Employer/Carrier – Experience Phase 3

- Third Party Administrator Registration
- Ability for Employer/Carrier to assign a TPA to a case
- TPA can view Case Data and Case Documents

Dates subject to change



Assistance with ECOMP





Questions?

60 10/25/2022