

Overall MBAU Category Summary Report

**Review: QA and MBAU-NDO Sampling
Episodes: 10/01/2020 - 09/30/2021**

All Offices

Overall Summary Score: 90				
Overall Number of Cases: 694				
Category Name	QA Review Elements	Supervisory Sampling Review Elements	Total Category Score	Total Number of Cases
Adjudication of Medical Benefit Authorization Re			90	694
	Written Quality	Referrals for Nurse Consultation		
	Development	Program Integrity Referrals		
	Decision Accuracy	Managment of Authorization		
	N/A	Physician Review		
	N/A	Quality of Written Communication		
	N/A	Customer Service and Team Collaboration		
	N/A	Data and Document Management		