

June 17, 2014



Welcome and Introduction

Gary Steinberg
Acting Director, Office of Workers'
Compensation Programs



Real Solutions for Real Needs

Stephen M. King Director



Labor for America (LFA)

Julia Tritz

Deputy Director Operations & Claims Management Federal Employees' Compensation

Welcome to Labor for America

- Labor for America is a free, one-stop, webbased resource where both private and public sector employers can search for candidates to fill job vacancies in a database of federal workers who have been displaced from their federal jobs by workplace injury
- Funded and hosted by DFEC
- Anticipated to launch in fall 2014

Labor for America

Goal:

 To increase the re-employment of FECA Injured Workers who are ready and able to work but can no longer return to Date of Injury jobs

Purpose:

- Recruitment resource for Employers
- Placement tool for FECA Injured Workers, "Job Seekers"
- Marketing avenue for FECA's Assisted Reemployment Initiative

Who are LFA Job Seekers?

- Federal employees with skills, experience and proven work records who were displaced from their date of injury jobs due to work-related injury or disability
- Active and cooperative participants in vocational rehabilitation, assigned to Rehabilitation Counselor
- In Vocational Rehabilitation Placement status
- Ready to return to work with a new employer (private or alternate Federal)
- Must be recommended for LFA by Rehab Counselor or Rehab Specialist
- Participation in LFA is Voluntary (no sanctions for refusal)
- Agree to have a "Resume" on view in LFA without PII



Who are LFA Employers?

- Any Private sector, State/Local Government or Federal Employer seeking to recruit qualified workers with disabilities for available positions
- All have free access to LFA's searchable database of Job Seeker information and resumes
- All have access to calculate and view potential Assisted Reemployment subsidy
- Registered Employers have access to additional web-site features

Benefits of LFA

Benefits of LFA for Employers:

- Recruitment assistance tool
- Support from Vocational Rehabilitation program during hire and adjustment to work
- Incentives:
 - Private Industry
 - ☐ Assisted Re-employment subsidy
 - ☐ Help with EEO and OFCCP hiring standards
 - Federal Employers
 - □ Job Seekers eligible for Schedule A and other federal hiring authorities
 - ☐ Helps federal agencies comply with E.O. 13548

How does LFA work?

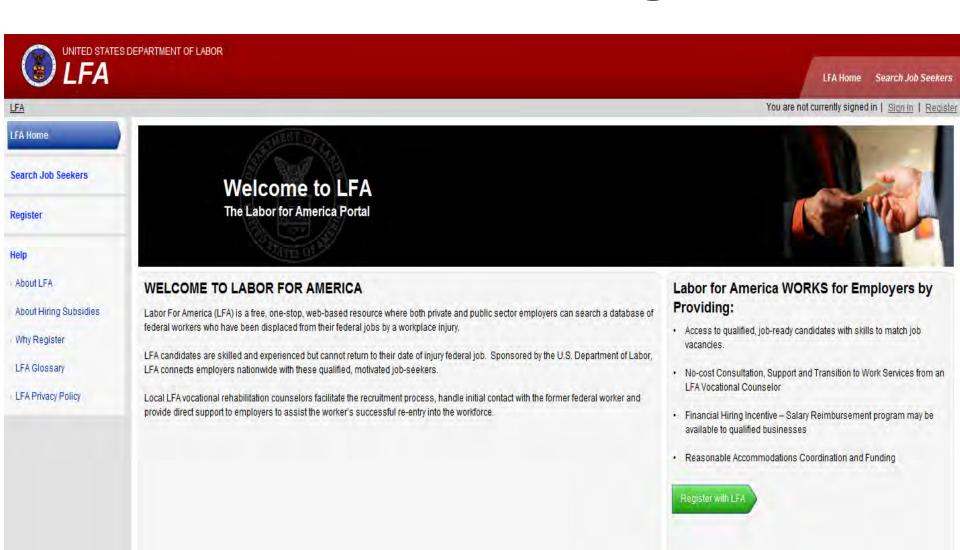
LFA User Roles:

- Rehabilitation Counselor (RC)
- Rehabilitation Specialist (RS)
- District Office Super User (DOSU)
- National Rehabilitation Counselor (NRC)
- General User/Employer
- Registered Employer

LFA Internal Process

- RC and/or RS recommends Job Seeker for participation in LFA
- RC creates Job Seeker Profile and submits to RS to request activation
- RS reviews and activates profile which becomes visible on LFA
- RS must approve any edits made to profile by RC and changes in status including hire, deactivation or reactivation

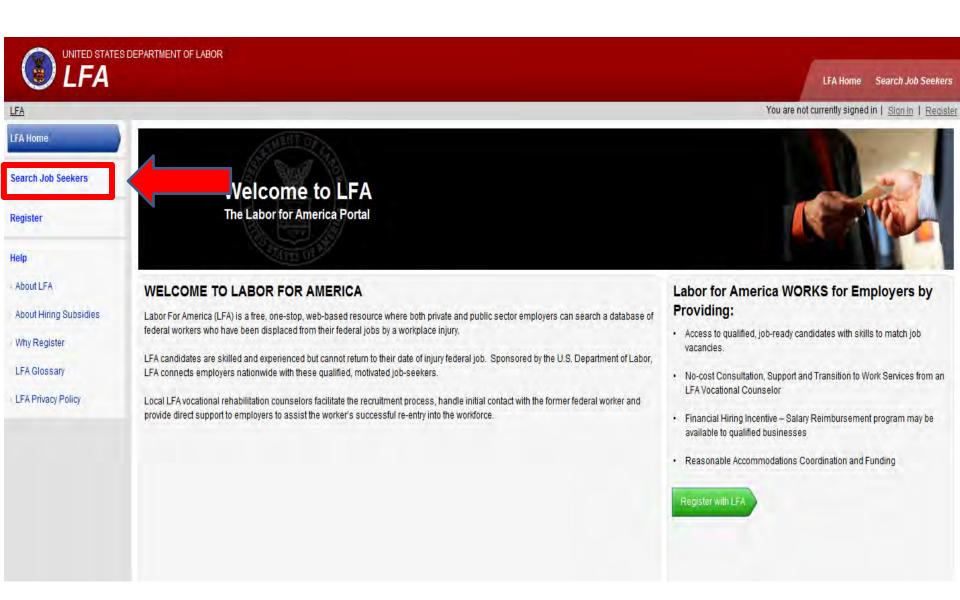
LFA Home Page



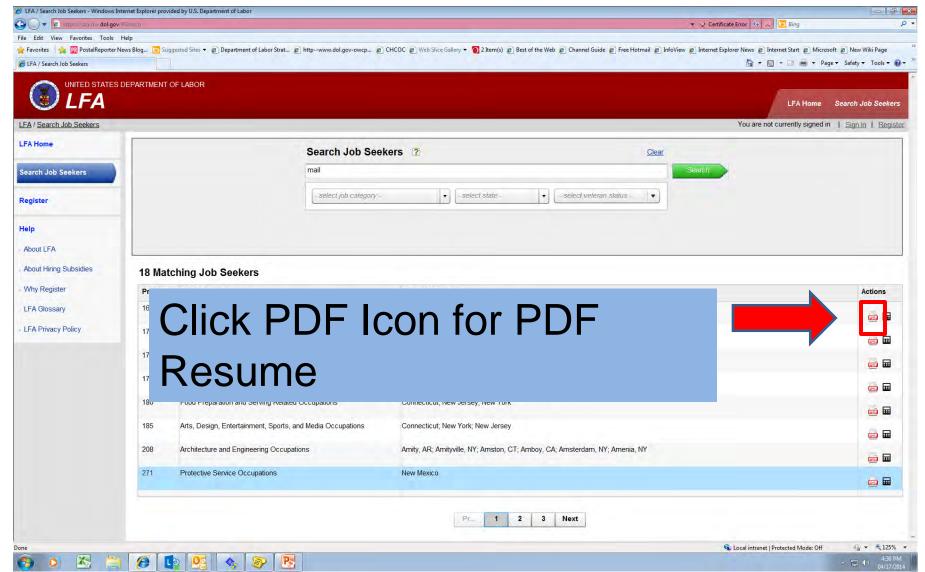
LFA External User Interface

- Employers have free access to search job seeker database for candidates to match job needs
- Database searchable by specific words, job category, state or veteran status (or a combination of criteria)
- Database will return list of "matching" Job Seeker profiles
- Profiles viewable as information screens or as a downloadable, printable PDF resume
- Employers can enter potential salary and view Assisted Reemployment subsidy

Search - General User



Search JSPs – GU get Resume



Download Job Seeker Profile PDF



Job Seeker Profile 123

Work Preference

Objective A senior position in real estate, finance, property management

or property investment.

Professional Summary Extensive accounting experience in Real Estate, Property

Management and Investment; 8 years as head of operations of property management company; Self-starter with strong work

ethic. Will do what it takes to get the job done

Target Occupation

Job Category Sales and Related Occupations

Job Schedule Full Time
Desired Work States Florida

Desired Work Cities Country Lakes, FL, Orlando, FL, Dade City, FL, Jacksonville, NC

Willing To Travel NO

Government Information

Schedule A Certified YES

Assisted Reemployment

Veteran Status Non Veteran

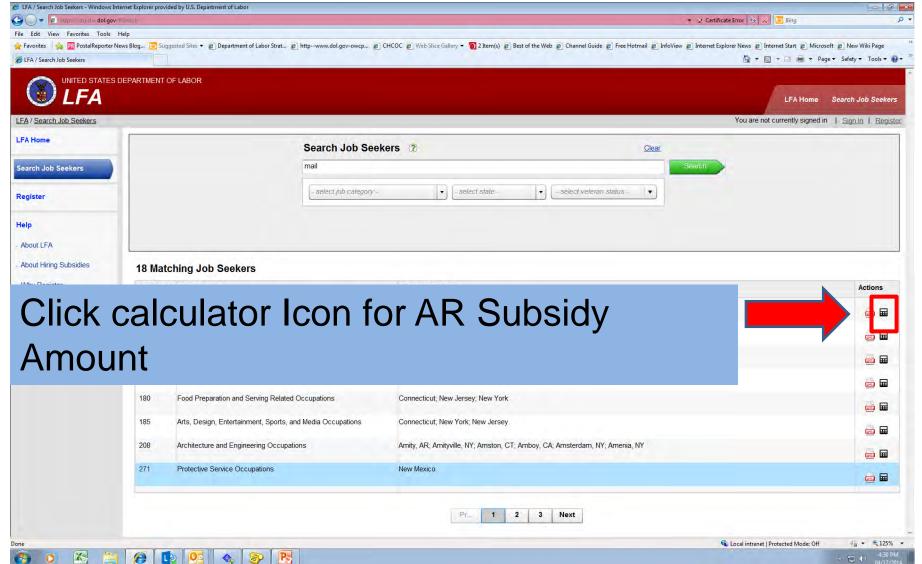
Security Clearance NO

Federal Employment Status Former Federal Employee with reinstatement eligibility

YES

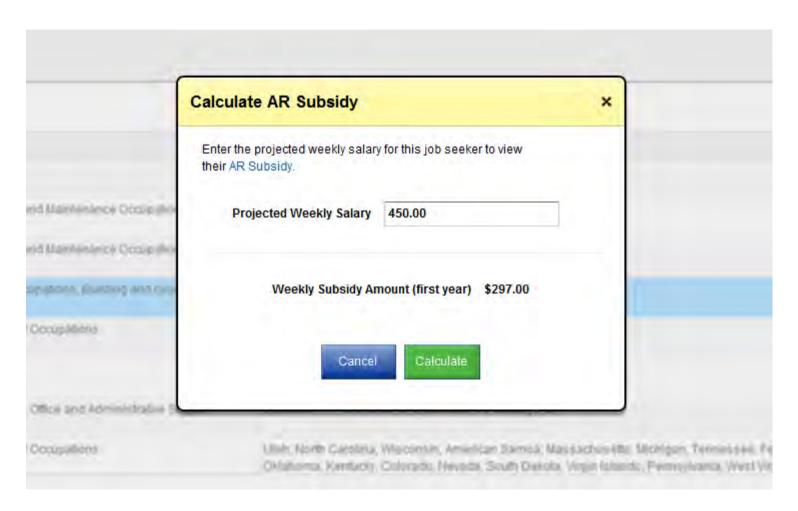
Special Hiring Status Schedule A Certified

Search JSPs – GU get AR \$

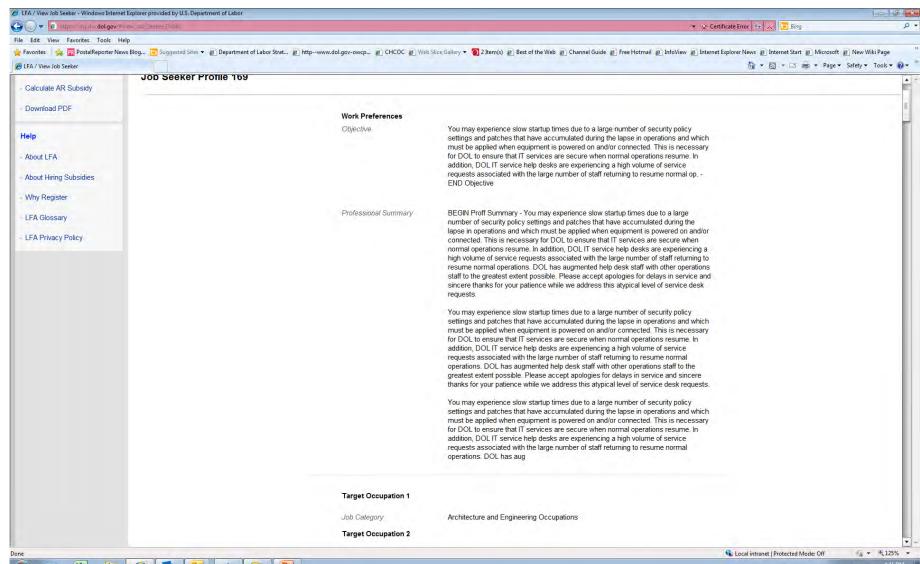




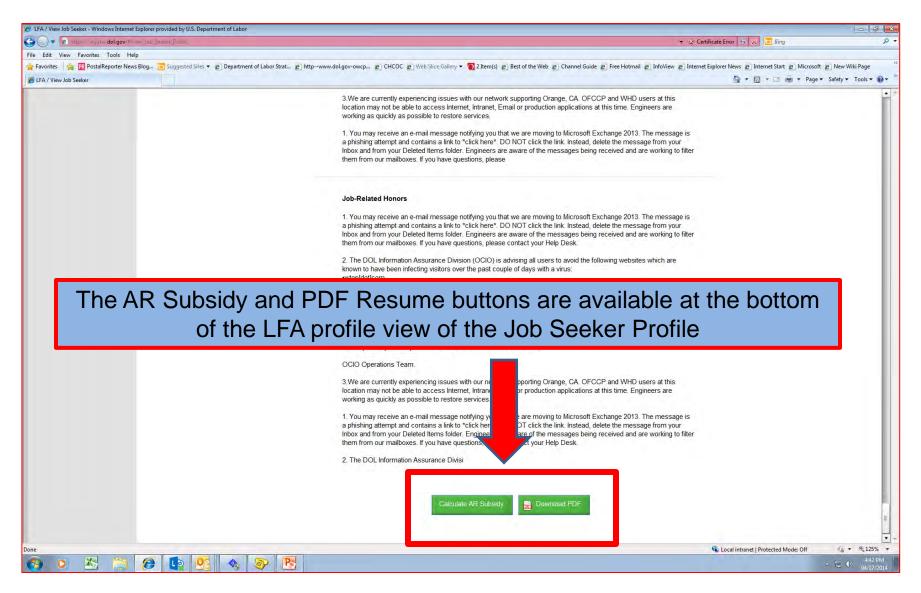
AR Subsidy Calculation



Search JSPs – view profile in LFA



Search JSPs – view profile in LFA

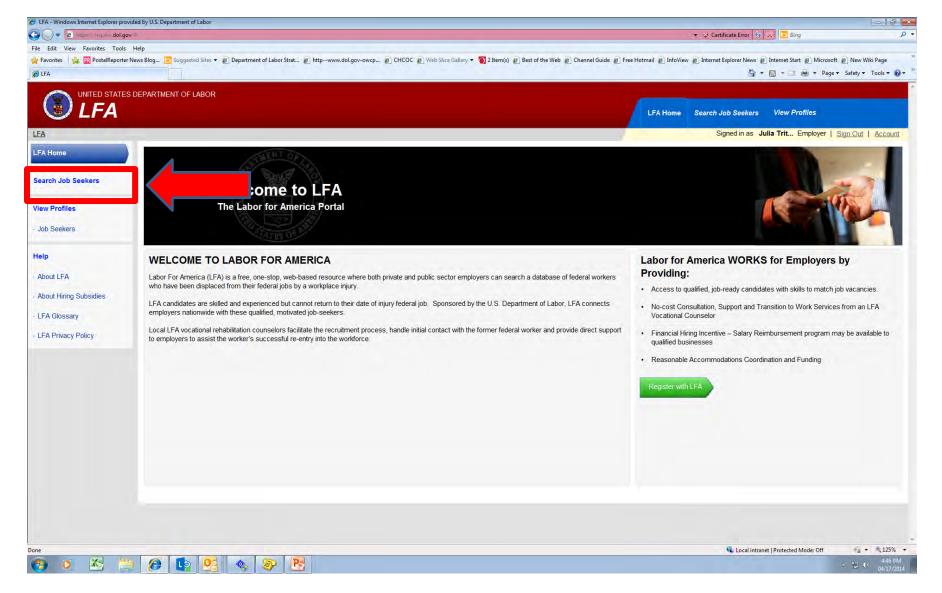


Employer Registration

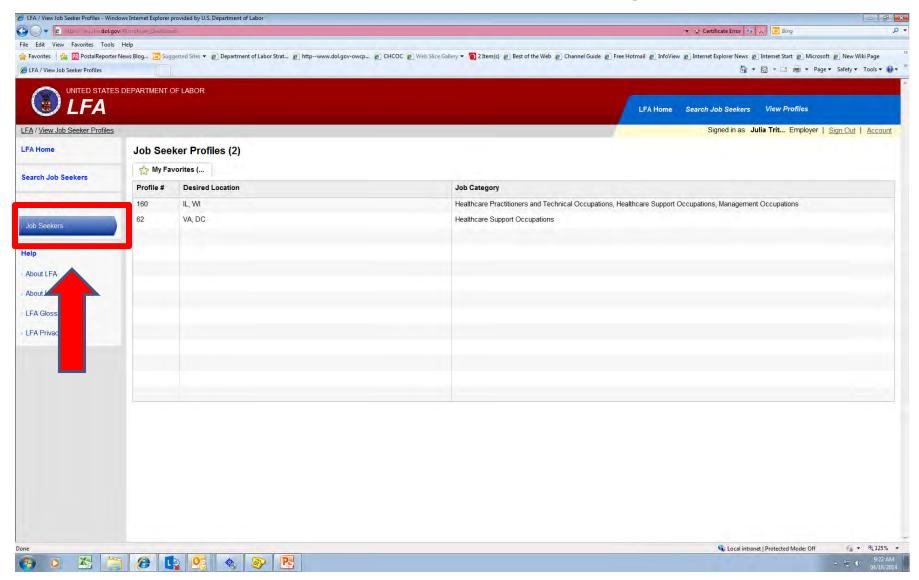
Registered Employers have access to additional features on the web site including:

- Ability to create and save specific search criteria, enabling automated search
- Receive emails with matching profiles
- Save results of searches for future reference
- Contact potential job candidates through VR Counselor

Search – Employer User

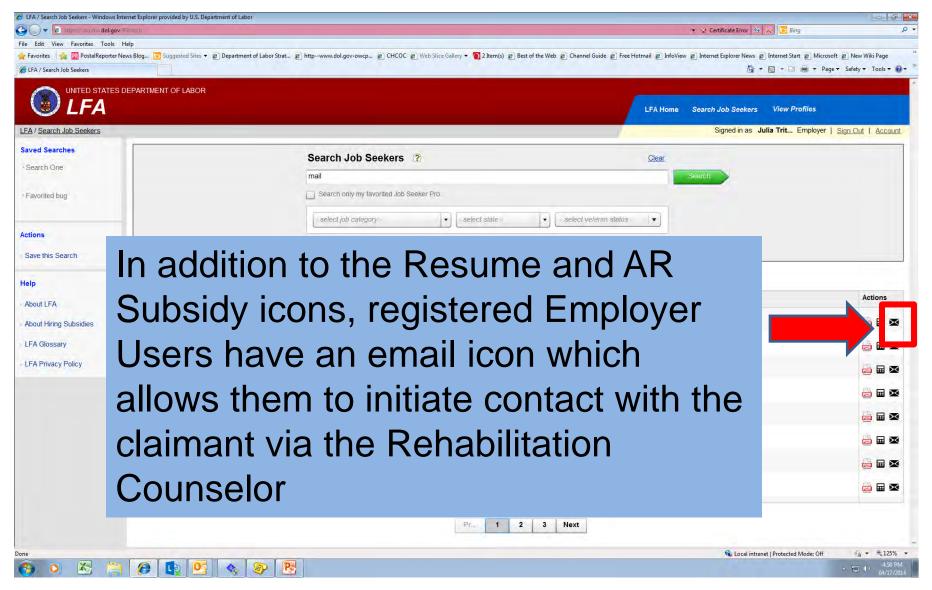


Saved Profiles – Employer User

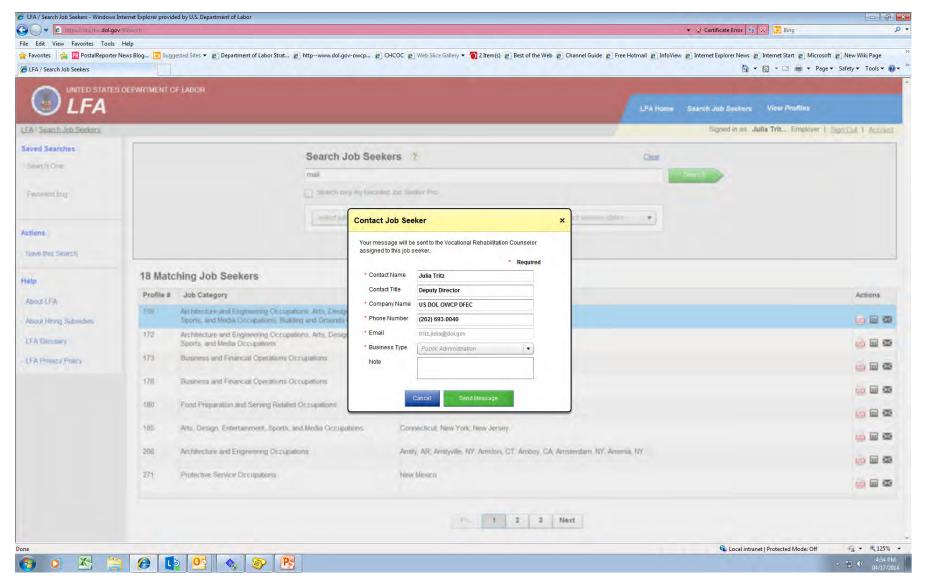




Search JSPs – Employer User



Search JSPs – Employer User



Employment Connections

- An employer interested in contacting a Job Seeker will complete that form which sends an email to the Rehab Counselor assigned to the claimant
- The RC is tasked with responding to the Employer in about 2 business days to facilitate an interview
- The RC will serve as the liaison between the Job Seeker and the Employer through the interview, hire, and adjustment to employment
- The RC will provide support for 60 days during transition to work assisting with accommodations and other needed services

Hierarchy of User Roles in LFA

- National Rehabilitation Counselor (NRC)
 - National Office Staff
- District Office Super User (DOSU)
 - DD, ADD or Supervisor
- Rehabilitation Specialist (RS)
- Rehabilitation Counselor (RC)

Role of District Rehabilitation Counselor

- Direct liaison with LFA Job Seekers and interested Employers
- Create, edit and request activation and status changes for Job Seeker profiles viewable in LFA
- Responsible for prompt contact with employers expressing interest in Job Seeker Profile; Provide information and determine possibility of a match
- Facilitate contact and provide support to Employer and Job Seeker during hire and adjustment to work
- Assist with development of Assisted Reemployment agreements

Role of District Rehabilitation Specialist

- Facilitate LFA in District
- Serve as direct liaison with district RCs and Employers as needed
- Create, Edit and Deactivate district RC profiles
- Approve activation, RC edits, status changes and deactivation of Job Seeker Profiles viewable on LFA
- As needed, able to directly enter and edit Job Seeker Profiles
- Assist RCs and employers to develop Assisted Reemployment agreements



Role of District Office Super User

- Provide general oversight of LFA in District and back-up for district RSs
- As needed, able to create, edit and deactivate profiles of district RCs
- Approve Assisted Reemployment agreements as per national and district policies

Role of National Rehabilitation Counselor

- Provide national oversight of LFA Project; Report on progress and results
- Create, edit and delete Profiles for RS, DO and NRC users
- As needed, able to create, edit and delete Profiles for RCs and Job Seekers
- Able to view Employer Profiles
- If needed, request deletion of Employer Profiles by IT staff
- Maintain contact with IT staff supporting LFA for technical issues

Employer Testing Kudos!

- "Visually well done, easy to follow instructions"
- "Will be very useful- especially because of OFCCP requirements"
- "The PDF resume was really nice we will use it to source open resumes for positions"
- "I like that the site is clean and simple just a few tweaks to the functionality and it will be ready to go live"
- "I like the look of the website main page very clean, simple and intuitive"
- "(The PDF resume is) a great tool would have team use to source talent and create pipelines for entry level roles"

Questions/Discussion



PROTECTING OUR WORKERS



& ENSURING REEMPLOYMENT



POWER Return to Work Council Meeting

June 17, 2014

POWER Return to Work Council



Welcome

Gary Steinberg
Acting Director, Office of Workers'
Compensation Programs

POWER Return to Work Council



POWER Performance Update

Douglas Fitzgerald
Director,
Federal Employees' Compensation

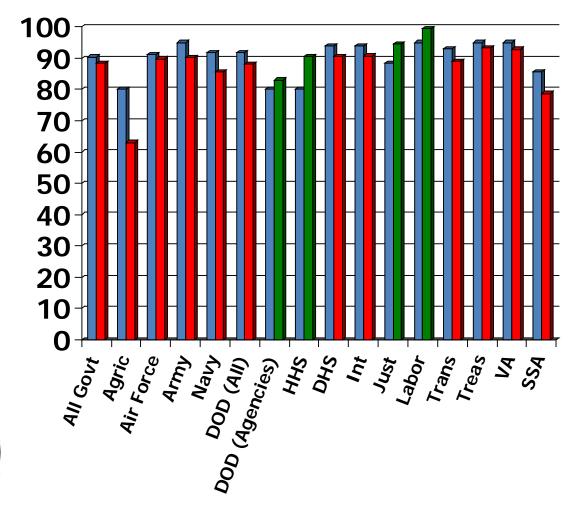
POWER: FY 2014 Results (Through 2nd Q)

OWCP-tracked Goals 4 through 7

All Government (less USPS)	FY13 Year End Result	FY14 Target	FY14 Result YTD
Goal 4: Timely Filing of Claims	86.91 %	90.38 %	88.39 %
Goal 5: Timely Filing of Wage Loss Claims	79.85 %	77.95 %	81.63%
Goal 6: Lost Production Days	34.2	34.4	32.3
Goal 7: Return to Work Rate	91.92 %	95.00 %	90.28 %

POWER Goal 4: CA-1/2 Timeliness

FY2014 through 2nd Q



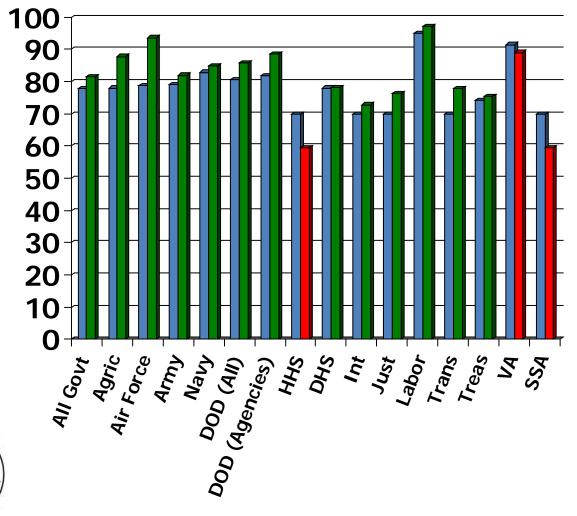






POWER Goal 5: CA-7 Timeliness

FY2014 through 2nd Q

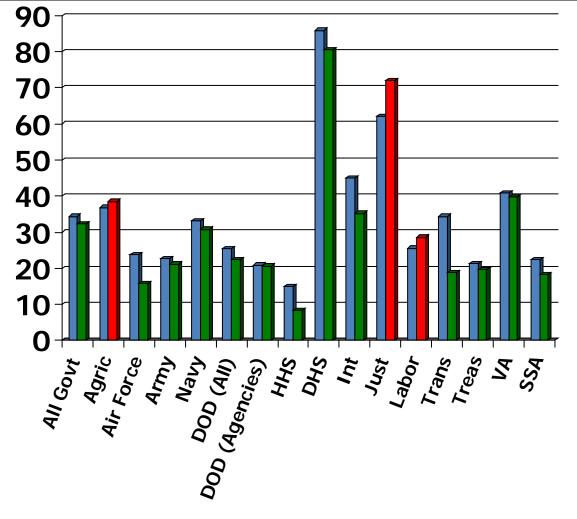








POWER Goal 6: Lost Production Days FY2014 through 2nd Q





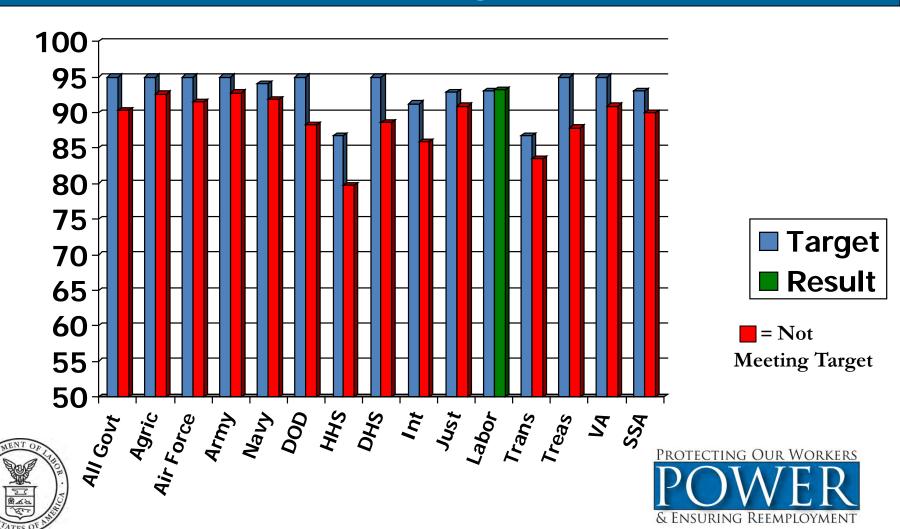






POWER Goal 7: RTW

FY2014 through 2nd Q



POWER Agencies: E-filing Compliance

Agencies in Compliance with Electronic Filing Regulations through EDI (CA-1 and 2) and AQS or ECOMP (CA-7)	Agencies in Compliance with Electronic Filing Regulations through ECOMP (CA-1, 2 and 7)		
 ✓ Department of Defense ✓ Department of Homeland Security ✓ Department of Labor ✓ Department of Treasury ✓ Department of Veterans Affairs ✓ Social Security Administration 	 ✓ Department of Agriculture ✓ Department of Justice ✓ Department of Health and Human Services ✓ Department of Interior (partial) 		

Agencies Not Yet in Compliance Department of Transportation¹ In compliance for CA-1 and 2, but not for CA-7

POWER Return to Work Council



Update on ECOMP

Julia Tritz
Deputy Director Operations &
Claims Management,
Federal Employees' Compensation

ECOMP by the Numbers

Claimant and Forms Information:

- Total Number of Claimant Accounts for forms filing:
 - 14,794 Unique Users
- Total Number of Claim Forms Filed as of May 2014:
 - 12,939 New Claims (CA-1, CA-2, CA6)
 - 9898 CA-7 Forms
- Total Number of OSHA 301 forms filed in ECOMP:
 - 12,405 total incident reports filed

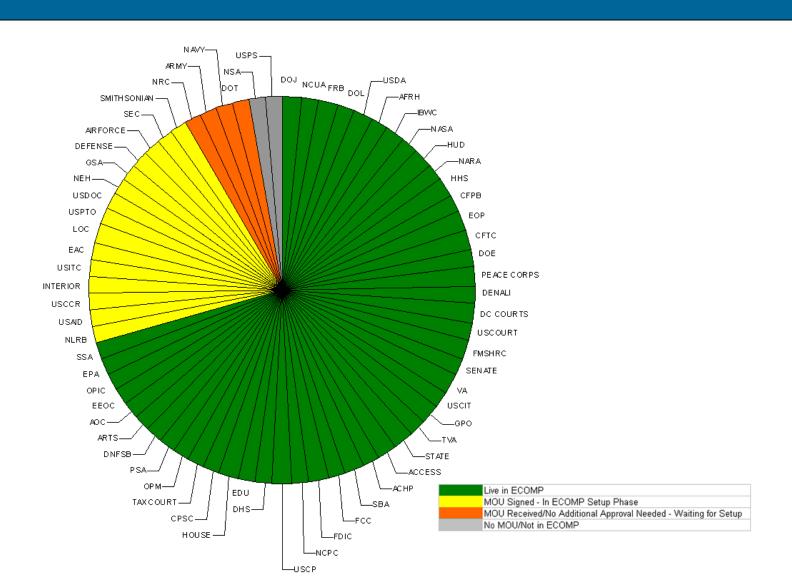
Total Number of WEEDS Uploads:

- 1,032,928 Documents

Agency Reviewer Imaging (ARI)

- 420 Total ARI users
- 629,951 Documents in system
- 5,818 PDFs were generated
- 1.87 PDFs per case viewing (average)
- 61.58 Pages per PDF (average)

Agencies Using ECOMP



ECOMP Growth

New Claims Filed in ECOMP (March 2012 to March 2014)

• Since we went live with ECOMP forms we have received the following number of new claim forms:

New Workers Compensation Claims							
				% Increase from Year 1 to	New Claims/Month		
	Total	First Year	Second Year	Year 2			
ECOMP	8074	1885	6189	328%		336	

Comp Claims (CA7 Forms) in ECOMP (March 2012 to March 2014)

Since we went live with ECOMP forms we have received the following number of compensation claim forms (CA7s) in ECOMP:

New Claims for Compensation (CA7 Forms)						
				% Increase from Year 1 to	CA7s Per Month	
	Total	First Year	Second Year	Year 2		
ECOMP	9268	1917	7351	383%		386

New Agencies Moving Toward ECOMP Usage

Both the Department of Veterans Affairs and the Department of Defense are both working toward using ECOMP in the near future.

ECOMP Enhancements

- ECOMP was recently improved to increase browser support and to ensure that ECOMP Contacts are routed to the correct agency representative.
- Currently, the team is beginning development of a comprehensive enhancement to ECOMP's safety reporting features including the addition of OSHA Establishment Codes and changes to ECOMP safety reporting.

ECOMP Help Enhancement

Users That Are Not Logged In Now See This

Still have a question?

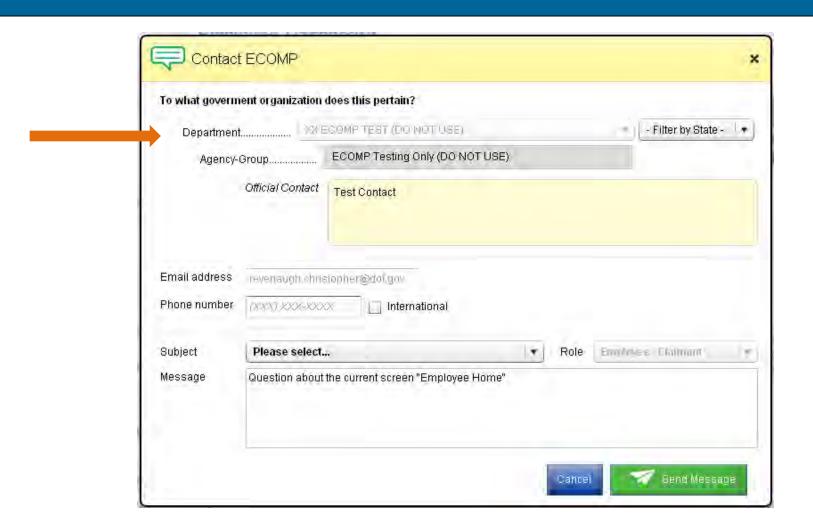
You must contact your servicing <u>District Office</u> if you have questions about a specific claim, the claims process, or questions about a document you have successfully uploaded to a compensation file in ECOMP. If you have a question about a claim form filed in ECOMP, you must first log in to ECOMP to contact your agency's ECOMP administrator.

Users That Are Logged In Now See This

Still have a question?

You will need to know your government organization to continue to the <u>contact form</u>.

ECOMP Help Form



What is EDI

- EDI stands for "Electronic Data Interchange" and is the method used by DFEC as an eCommerce technology.
- The EDI process involves the electronic interchange of Claims data – between DOL and Agencies, called "Trading Partners."
- DFEC has established Implementation Conventions defining subsets of the ANSII X12 transaction sets allowing claims to be exchanged electronically.

Moving to a New Message Standard

- DFEC has plans to move towards a new message standard - XML (Extensible Markup Language).
- Day forward solution.
- You can use existing EDI system to translate to XML.
- Next step: DFEC IT Branch will meet with the EDI technical liaisons from our trading partners to gather information of their systems' varying capabilities. More information on this proposed format change will be available at that meeting.



POWER Council

Questions/Discussion