



RELEASE -FEDERAL (EEOICPA) PROCEDURE MANUAL Version 1.0

EEOICPA TRANSMITTAL NO. 17-06

April 2017

EXPLANATION OF MATERIAL TRANSMITTED:

Federal Energy Employees Occupational Illness Compensation Program Act (EEOICPA) Procedure Manual (PM) Version 1.0 consolidates the previous PM, which consisted of four (4) parts and thirty-nine (39) separate and distinct chapters, into one document. Effective the publication of this transmittal, PM Version 1.0 replaces the prior version of the PM. EEOICPA PM Version 1.0 contains no substantive changes to existing program policy and procedure, and the overall content of the PM remains the same. However, the numbering sequence of the chapters and outline formatting has changed. The following changes have been incorporated into Version 1.0 of the consolidated PM:

- Replaces Parts 0-3, the thirty-nine (39) separate chapters which previously made up the Federal EEOICPA PM, and consolidates them into one, singular document made up of thirty-six (36) chapters.
- PM chapter naming convention has been changed, and the chapters are numbered sequentially, from Chapter 1-36.
- Includes new Introduction Section.
- Fixes minor spelling, punctuation and grammatical errors.
- Former Part 0, Chapter 0-0100 - Introduction has been renamed Chapter 2 - The EEOICPA.
- Guidance previously found at Part 0, Chapter 0-0400.3 and 0-400.4, regarding how DEEOIC staff are to cite the PM, has been replaced with new guidance in Chapter 5 - Program Directives.
- Former Part 0, Chapter 0-0500 - Definitions has been moved and renamed Chapter 1 - Definitions.

- Content previously included in Part 1, Chapter 1-0100 - Introduction has been incorporated into the Table of Contents.
- Content previously included in Part 2, Chapter 2-0100 - Introduction has been incorporated into the Table of Contents.
- Former Ch. 2-0800, Exhibit 1 - Statement of Accepted Facts (SOAF) has been moved to Ch.15 - Establishing Toxic Substance Exposure, Exhibit 15-3.
- Content previously included in Part 3, Chapter 3-0100 - Introduction has been incorporated into the Table of Contents.

The following Exhibits have been removed:

- Former Chapter 2-0500, Exhibit 1, EE-5
- Former Chapter 2-0500, Exhibit 2, SSA-581
- Former Chapter 2-1400, Exhibit 2, EE-11B/EN-11B
- Former Chapter 2-1400, Exhibit 4, EE-10/EN-10
- Former Chapter 2-1400, Exhibit 5, SSA-581

Rachel P. Leiton

RACHEL P. LEITON
 Director, Division of Energy Employees
 Occupational Illness Compensation

Distribution: List No. 3: All DEEOIC Employees
 List No. 6: Regional Directors, District
 Directors, Assistant District Directors,
 National Office Staff, and Resource Center Staff.



**DEPARTMENT OF LABOR
OFFICE OF WORKERS' COMPENSATION PROGRAMS
DIVISION OF ENERGY EMPLOYEES OCCUPATIONAL
ILLNESS COMPENSATION**

**FEDERAL ENERGY EMPLOYEES OCCUPATIONAL ILLNESS
COMPENSATION PROGRAM ACT
PROCEDURE MANUAL**

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INTRODUCTION

The Energy Employees Occupational Illness Compensation Program Act (EEOICPA or Act) was enacted in October 2000. Part B of the EEOICPA, effective on July 31, 2001, compensates current or former employees (or their survivors) of the Department of Energy (DOE), its predecessor agencies, and certain of its vendors, contractors and subcontractors, who were diagnosed with a radiogenic cancer, chronic beryllium disease (CBD), beryllium sensitivity, or chronic silicosis, as a result of exposure to radiation, beryllium, or silica while employed at covered facilities. The EEOICPA also provides compensation to individuals (or their eligible survivors) awarded benefits by the Department of Justice (DOJ) under Section 5 of the Radiation Exposure Compensation Act (RECA). Part E of the EEOICPA (enacted October 28, 2004) compensates DOE contractor and subcontractor employees, eligible survivors of such employees, and uranium miners, millers, and ore transporters as defined by RECA Section 5, for any occupational illnesses that are causally linked to toxic exposures in the DOE or mining work environment.

The following Procedure Manual (PM) is designed to provide an overview of the Division of Energy Employees Occupational Illness Compensation (DEEOIC) program and guidance regarding the general policies and procedures used by DEEOIC claims staff in the processing and adjudication of claims. The PM is supplemented by EEOICPA Bulletins and Circulars and is updated periodically.

CHAPTER 1 - DEFINITIONS

1. **Purpose and Scope.** The purpose of this chapter is to define the most commonly used terms in the administration of the EEOICPA. The chapter also identifies the abbreviations and acronyms for those terms ([Exhibit 1-1](#)) and provides a listing of the forms used in the program ([Exhibit 1-2](#)).
2. **Definitions.** This section defines the principal terms used in the Federal EEOICPA PM.
 - a. Act or EEOICPA means the Energy Employees Occupational Illness Compensation Program Act of 2000, as amended, 42 U.S.C. § 7384 et seq.
 - b. Atomic Weapon means any device utilizing atomic energy, exclusive of the means for transporting or propelling the device (where such means is a separable and divisible part of the device), the principal purpose of which is for use as, or for development of, a weapon, a weapon prototype, or a weapon test device.
 - c. Atomic Weapons Employee means:
 - (1) An individual employed by an Atomic Weapons Employer (AWE) during a period when the employer was processing or producing, for the use by the United States, material that emitted radiation and was used in the production of an atomic weapon, excluding uranium mining and milling; or
 - (2) An individual employed:
 - (a) At a facility that the National Institute for Occupational Safety and Health (NIOSH), in its report dated November 2002 and titled “Report on Residual Radioactive and Beryllium Contamination at AWE Facilities and Beryllium Vendor Facilities,” or any update, indicated had a potential for significant residual contamination outside of the period described in subparagraph (1) of this definition;
 - (b) By an AWE or subsequent owner or operator of a facility referenced in subparagraph (a) of this definition; and
 - (c) During a period reported by NIOSH, in its report dated November 2002 and titled “Report on Residual Radioactive and Beryllium Contamination at AWE Facilities and Beryllium Vendor Facilities,” or any update to that report, to have a potential for significant residual radioactive contamination. This will be identified on the DOE facility database as the “residual contamination” period.

- (d) AWE means any entity, other than the United States, that:
- (i) Processed or produced, for use by the United States, material that emitted radiation and was used in the production of an atomic weapon, excluding uranium mining and milling; and
 - (ii) The Secretary of Energy has designated as an AWE for purposes of the Act.
- e. AWE Facility means a facility, owned by an AWE, that is or was used to process or produce, for use by the United States, material that emitted radiation and was used in the production of an atomic weapon, excluding uranium mining or milling.
- f. Attorney General means the Attorney General of the United States or the United States DOJ.
- g. Average Annual Wage (AAW) means four times the average quarterly wages of a covered Part E employee for the 12 quarters preceding the quarter during which the employee first experienced wage-loss due to exposure to a toxic substance at a DOE facility or RECA section 5 facility, excluding any quarters during which the employee was unemployed.
- Being “retired” is not equivalent to being “unemployed”; therefore, quarters during which an employee had no wages because of retirement will be included in the AAW calculation.
- h. Benefit or Compensation means the money the United States Department of Labor (DOL) pays to or on behalf of either a covered employee under Part B, or a covered DOE contractor employee under Part E, from the Energy Employees Occupational Illness Compensation Fund. These terms may also include any other amount paid out of the Fund for medical benefits including but not limited to medical treatment, monitoring, examinations, services, appliances and supplies.
- i. Beryllium Sensitization or Sensitivity means that the individual is sensitized to beryllium as demonstrated by any of the following:
- (1) An abnormal beryllium lymphocyte proliferation test (BeLPT) or an abnormal lymphocyte transformation test (BeLTT) on either blood or lung lavage cells as interpreted by a medical doctor, for Part B and Part E claims;
 - (2) A positive physician panel determination as specified in section 7385s-4(b), for Part E claims only; or

- (3) A determination that it is at least as likely as not that exposure to beryllium at a DOE facility or a RECA section 5 facility was a significant factor in aggravating, contributing to, or causing the beryllium sensitization or sensitivity; and it is at least as likely as not that the exposure to beryllium was related to employment at a DOE facility or a RECA section 5 facility as specified in sections 7385s-4(c) and 7385s-5(a), for Part E claims only.
- j. Beryllium Vendor means any of the corporations and named predecessor corporations designated as beryllium vendors in section 7384l(6)(A)-(I) of the EEOICPA, or their corporate successors; and also those facilities designated as beryllium vendors in the list published in the Federal Register by the DOE.
- k. Bioassay means the determination of the kind, quantity, concentration, or the location of radioactive material in the human body, whether by direct measurement or by analysis and the evaluation of radioactive material excreted, eliminated, or removed from the body.
- l. Central Mail Room (CMR) is a centralized mail processing facility operated by contractor staff who are responsible for scanning and creating an electronic image of incoming hardcopy documentation. Once the CMR staff has imaged a paper document, he or she classifies the document based on a list of pre-chosen “index” categories. The CMR staff person then uploads the document into the OWCP Imaging System (OIS) and assigns it to the associated case file record.
- m. Chronic silicosis means a non-malignant lung disease as demonstrated by any of the following:
- (1) The initial occupational exposure to silica dust preceded the onset of silicosis by at least 10 years and a written diagnosis of silicosis is made by a medical doctor and is accompanied by:
 - (a) A chest radiograph, interpreted by an individual certified by the NIOSH as a B reader, classifying the existence of pneumoconiosis of category 1/0 or higher;
 - (b) Results from a computer assisted tomography or other imaging technique that are consistent with silicosis; or
 - (c) Lung biopsy findings consistent with silicosis.

This evidence holds true for Part B and Part E claims;

- (2) A positive physician panel determination as specified in section 7385s-4(b), for Part E claims only; or

- (3) A determination that it is at least as likely as not that exposure to silica at a DOE facility or a RECA section 5 facility was a significant factor in aggravating, contributing to, or causing the chronic silicosis; and it is at least as likely as not that the exposure to silica was related to employment at a DOE facility or a RECA section 5 facility as specified in sections 7385s-4(c) and 7385s-5(a), for Part E claims only.
- n. Claim means a written assertion to the OWCP of an individual's entitlement to benefits under the EEOICPA, submitted in a manner authorized by the Act.
- o. Claimant means an individual claiming compensation under the Act.
- p. Compensation Fund or Fund means the fund established on the books of the Department of the Treasury for payment of benefits and compensation under EEOICPA.
- q. Consequential Injury is any injury, illness, or impairment by a covered employee as a result of an occupational illness, or sustained by a covered DOE contractor employee as a result of a covered illness.
- r. Contemporaneous Record means any document created at or around the time of the event that is recorded in the document.
- s. A Contract Medical Consultant (CMC) is a contracted physician who conducts a review of case records to render opinions on medical questions.
- t. Coordination of Benefits with State Workers' Compensation (SWC) is to be determined when a claimant has received benefits from a SWC program for the same covered illness (es) to which he or she is to be awarded compensation under Part E, resulting in a possible reduction in the Part E award.
- u. Covered Child means, under Part E, a biological child, a stepchild who lived in a recognized parent-child relationship, or a legally adopted child of a covered DOE contractor employee, who at the time of the employee's death:
- (1) Had not attained the age of 18 years;
 - (2) Had not attained the age of 23 years and was a full-time student who had been continuously enrolled as a full-time student in one or more educational institutions since attaining the age of 18 years; or
 - (3) Had been incapable of self-support at any age.

This term should only be used in reference to claims under Part E.

- v. Covered DOE Contractor Employee means, under Part E, a DOE contractor or subcontractor employee, or a RECA section 5 uranium worker who has been determined by OWCP to have contracted a covered illness through exposure to a toxic substance at a DOE facility or a RECA section 5 facility, as appropriate. This term should only be used in reference to claims under Part E.
- w. Covered Employee means, under Part B, a covered beryllium employee, a covered employee with cancer, a covered employee with chronic silicosis, or a covered uranium employee. This term should only be used in reference to claims under Part B.
- x. Covered Illness means, under Part E, an illness or death resulting from exposure to a toxic substance from employment at a DOE facility or a RECA section 5 facility. This term should only be used in reference to claims under Part E.
- y. Covered Uranium Employee means, under Part B, an individual who has been determined by the DOJ to be entitled to an award under section 5 of RECA, whether or not the individual was the employee or the deceased employee's survivor.
- z. Department means the United States Department of Labor (DOL).
- aa. Department of Energy (DOE) includes the predecessor agencies of the DOE, such as the Atomic Energy Commission (AEC) and the Manhattan Engineer District.
- bb. DOE Contractor Employee means any of the following:
- (1) An individual who is or was in residence at a DOE facility as a researcher for one or more periods aggregating at least 24 months; or
 - (2) An individual who is or was employed at a DOE facility by:
 - (a) An entity that contracted with the DOE to provide management and operation, management and integration, or environmental remediation at the facility; or
 - (b) A contractor or subcontractor that provided services, including construction and maintenance, at the facility.
- cc. DOE Facility means any building, structure, or premise, including the grounds upon which such building, structure, or premise is located:
- (1) In which operations are, or have been, conducted by, or on behalf of, the DOE (except for buildings, structures, premises, grounds, or operations covered by Executive Order 12344, dated February 1, 1982, pertaining to the Naval Nuclear Propulsion Program); and

- (2) With regard to which the DOE has or had:
- (a) A proprietary interest; or
 - (b) Entered into a contract with an entity to provide management and operation, management and integration, environmental remediation services, construction, or maintenance services.
- dd. Disability means that OWCP has determined entitlement to payment of Part B benefits for the covered occupational illness of CBD, cancer or chronic silicosis. This term should only be used in reference to a claimant entitled to benefits under Part B.
- ee. Dose Reconstruction (DR) is used to estimate the radiation doses to which individual workers or groups of workers have been exposed, particularly when radiation monitoring is unavailable, incomplete, or of poor quality. These methods are applied to translate exposure to radiation into quantified radiation doses at the specific organs or tissues relevant to the types of cancer occurring among the workers.
- ff. Durable Medical Equipment (DME) means the appliances that a qualified physician prescribes or recommends for a covered occupational illness or a covered illness which OWCP considers necessary to treat the illness. Examples of DMEs include walkers, wheelchairs, or hospital beds.
- gg. Equivalent Dose means the absorbed dose in a tissue or organ multiplied by a radiation weighting factor to account for differences in the effectiveness of the radiation in inducing cancer.
- hh. External Dose means the portion of the equivalent dose that is received from radiation sources outside of the body.
- ii. Final Decision (FD). After reviewing all evidence of record and the RD, the FAB issues a FD, which is an independent written decision addressing the appropriateness of the Recommended Decision outcome, making findings of fact and conclusions of law that legally support the decision.
- jj. The Freedom of Information Act (FOIA) means the law that generally provides for public access to documents maintained by the government. It requires the government to release those documents upon request, unless the request or documents fall within one of nine exceptions listed in the law.

The FOIA also requires the publication of indexes of specified agency documents and records; provides time limitations for responding to requests; establishes a system of penalties for non-compliance with the time limitations; requires identification of persons responsible for granting or denying requests; provides for

court review of denials, including classified materials; and provides for the levying of charges for searching and copying requested materials.

- kk. Gaseous Diffusion means a uranium enrichment process based on the difference in rates at which uranium isotopes in the form of gaseous uranium hexafluoride diffuse through a porous barrier.
- ll. Impairment means a loss, loss of use, or derangement of any body part, organ system or organ functionality as it affects the whole body, as a result of the covered illness. An impairment rating is performed once the employee has reached Maximum Medical Improvement (MMI) or is terminal. This term should only be used in reference to claims under Part E.
- mm. Incapable of Self-Support means the inability to obtain or retain employment, or engage in self-employment that provides a sustained living wage as a consequence of a physical or mental condition, illness or disease.
- nn. Internal Dose means the portion of the equivalent dose that is received from radioactive materials taken into the body.
- oo. Mail and File (M&F) Staff are responsible for maintaining paper case files located at the DO and FAB. They are also responsible for assisting with the physical movement of case files within the DO or FAB, including taking receipt of incoming files or transferring files to other district or FAB offices.
- pp. Maximum Medical Improvement (MMI) is when the covered illness is stabilized and is unlikely to improve with or without additional medical treatment.
- qq. Occupational Illness means, under Part B, a covered beryllium illness, cancer sustained in the performance of duty, specified cancer, chronic silicosis, or an illness for which DOJ has awarded compensation under section 5 of RECA. This term should only be used in reference to an individual(s) entitled to benefits under Part B.
- rr. Offset is a reduction of the claimant's benefits under the Act. This is required if any person receives funds pursuant to a final judgment or settlement for the same accepted exposure that led to the accepted covered illness. Benefits that are excluded from an offset include:
 - (1) Workers' compensation benefits;
 - (2) Insurance policies; and
 - (3) A claim for loss of consortium filed by an individual other than the covered Part B or Part E employee.

- ss. OWCP Medical Fee Schedule is a schedule of maximum allowable fees as determined by OWCP for the payment of medical and other health services furnished by physicians, hospitals, and other providers for an accepted occupational illness(es) and an accepted covered illness(es). The payment of fee for such service shall not exceed the maximum allowable charge with the exception of the following:
- (1) Does not apply to charges for services provided in nursing homes; this does not include those charges for treatment furnished by a physician or other medical professionals in a nursing home; or
 - (2) Does not apply to charges for appliances, supplies, services or treatment furnished by medical facilities of the U.S. Public Health Service or the Departments of the Army, Navy, Air Force and Veterans Affairs.
- tt. Physician means surgeons, podiatrists, dentists, clinical psychologists, optometrists, chiropractors, and osteopathic practitioners within the scope of their practice as defined by state law.
- The term "physician" includes chiropractors only to the extent that their reimbursable services are limited to treatment consisting of manual manipulation of the spine to correct a subluxation as demonstrated by x-ray to exist.
- uu. The Privacy Act means the statute governing a citizen's right to confidentiality of personal information, including financial and medical history, in records filed in a system of records under the individual's own name. This law sets forth the government's responsibility to properly maintain and restrict access to these records.
- vv. Probability of Causation (PoC) means the probability or likelihood that a cancer was caused by radiation exposure incurred by a covered employee in the performance of duty. In statistical terms, it is the cancer risk attributable to radiation exposure divided by the sum of the baseline cancer risk (the risk to the general population) plus the cancer risk attributable to the radiation exposure. Other terms for this concept include "assigned share" and "attributable risk percent."
- ww. Point of Contact (POC) means the individual or individuals serving within an agency or department who act as coordinator for the activity.
- xx. Radiation means ionizing radiation in the form of alpha particles, beta particles, neutrons, gamma rays, X-rays, or accelerated ions or subatomic particles from accelerator machines.
- yy. Radiation Exposure Compensation Act (RECA) of 1990, as amended, 42 U.S.C. § 2210 (noteTE), is a federal statute implemented by DOJ that provides monetary

compensation to individuals who contracted certain cancers and a number of other specified diseases as a result of defined on-site/downwind exposure to radiation released during above-ground nuclear weapons tests or as a result of their exposure to radiation during employment as uranium miners, millers, or ore transporters.

- (1) Section 4 of RECA provides benefits for individuals with cancer who were either proximate to atomic tests at the Nevada Test Site (downwinder) or participated at the site of an atmospheric atomic weapon test (onsite participant).
 - (2) Section 5 of RECA provides benefits for individuals who have contracted a covered illness through exposure to a toxic substance during covered employment at a section 5 facility as a uranium miner, uranium mill worker, or as a uranium ore transporter.
- zz. Recommended Decision (RD). A RD is a written decision made by the CE regarding the eligibility of a claimant to receive compensation benefits available under the EEOICPA. As a recommendation, it does not represent the final program determination on claim compensability. It is a preliminary determination made by the CE that is subject to challenge by any claimant party to the decision.
- aaa. Referee Opinion is an impartial physician review in cases where the weight of medical evidence is equal between the opinion of the treating doctor and that of a CMC or Second Opinion physician.
- bbb. A Second Opinion Examination is a medical referral arranged by the DEEOIC which requires an employee to undergo a physical examination. The results of that examination, along with the physician's review of pertinent medical documentation, facilitate the production of a narrative medical report describing the physician's independent medical opinion.
- ccc. Special Exposure Cohort (SEC) means the classes of employees designated by the EEOICPA, or by the Secretary of Health and Human Services (HHS), who when diagnosed with a specified cancer receive a presumption of causation that employment at a covered facility caused the specified cancer, without the need of a radiation dose reconstruction.
- ddd. Specified Cancers. The following are specified cancers in accordance with 20 CFR § 30.5(ff):
- (1) Leukemia. [Chronic lymphocytic leukemia (CLL) is excluded]. The onset is to have occurred at least two years after initial exposure at any covered facility during a covered time period.

- (2) Primary or Secondary Lung Cancer. [In situ lung cancer that is discovered during or after a post-mortem exam is excluded.] The trachea and bronchi are included as part of the lungs. Sarcoma of the lung is a lung cancer. The pleura and lung are separate organs, so cancer of the pleura, such as mesothelioma, is not a specified cancer.
- (3) Primary or Secondary Bone Cancer. This includes myelodysplastic syndrome, myelofibrosis with myeloid metaplasia, essential thrombocytosis or essential thrombocythemia, and primary polycythemia vera [also called polycythemia rubra vera, P. vera, primary polycythemia, proliferative polycythemia, spent-phase polycythemia, or primary erythremia]. A diagnosis of polycythemia vera (and the listed a/k/a nomenclature) is sufficient by itself to be classified as a malignancy of the bone marrow. Leukocytosis and thrombocytosis are supplemental descriptors of polycythemia vera. The bone type of solitary plasmacytoma (a/k/a solitary myeloma) is a form of cancer consistent with bone cancer. The soft tissue type of solitary plasmacytoma is not a type of bone cancer or the specified cancer of multiple myeloma. (Note: Cancer of the hard palate is not bone cancer.)
- (4) Primary or Secondary Renal Cancers.
- (5) Other Diseases. For the following diseases, onset must have been at least five years after initial exposure at any covered facility during a covered time period:
- (a) Multiple myeloma (a malignant tumor formed by the cells of the bone marrow);
 - (b) Lymphomas (other than Hodgkin's disease). Waldenstrom's macroglobulinemia is considered to be a type of non-Hodgkin's lymphoma, when diagnosed by lymph node biopsy, can be called lymphoplasmacytoid lymphoma. (Note: Lymphoma Waldenstrom is used as a pseudonym for many other disorders not included as a specified cancer. The acceptance of this condition as a specified cancer is to be based on the ICD code presented in the medical evidence or upon diagnostic clarification from a physician).
 - (c) Primary cancer of the:
 - (i) Thyroid;
 - (ii) Male or female breast;
 - (iii) Esophagus;

- (iv) Stomach;
 - (v) Pharynx – The pharynx has 3 parts - nasopharynx, oropharynx and hypopharynx. (The oropharynx includes the soft palate, the base of the tongue, and the tonsils);
 - (vi) Small intestine;
 - (vii) Pancreas;
 - (viii) Bile ducts (includes Ampulla of Vater, a/k/a hepatopancreatic ampulla);
 - (ix) Gallbladder;
 - (x) Salivary gland;
 - (xi) Urinary bladder;
 - (xii) Brain (malignancies only). The brain is the part of the central nervous system (CNS) contained within the skull, i.e., the intracranial part of the CNS consisting of the cerebrum, cerebellum, brain stem, and diencephalon. (The intracranial endocrine glands and other parts of the CNS, benign and borderline tumors of the brain, and borderline astrocytoma are excluded);
 - (xiii) Colon (including the rectum);
 - (xiv) Ovary;
 - (xv) Liver (except if cirrhosis or hepatitis B is indicated);
- (d) Carcinoid Tumors. These tumors are considered primary cancers of the organs in which they are located. If the organ is one on the specified cancer list, the carcinoid tumor may be considered as a specified cancer. A Carcinoid tumor of the organs listed above may be considered as a specified cancer.

Carcinoid syndrome and monoclonal gammopathies of undetermined significance are not currently recognized as malignant conditions. Consequently, these conditions should not be considered as cancers.

The specified diseases designated in this section mean the physiological condition or conditions that are recognized by the National Cancer Institute (NCI) under those names or nomenclature, or under any

previously accepted or commonly used names or nomenclature. The DEEOIC will consult with NCI only on issues pertaining to the name or nomenclature of a disease diagnosed at an anatomic location for the purpose of determining whether it constitutes a cancer.

- eee. Site Exposure Matrices (SEM) is a relational database which acts as a repository of information related to toxic substances potentially present at covered DOE sites and has information regarding site investigations and occupational exposure to hazardous agents to assist in determining the existence of causal links between covered employment, exposure to toxic substances during such covered employment, and the resultant illnesses arising out of such exposure.
- fff. Spouse of a covered employee or covered DOE contractor employee means a wife or husband of that employee who was married to that individual for at least one year immediately before the death of that individual.
- ggg. Survivor means:
- (1) For claims under Part B, a surviving spouse, child, parent, grandchild and grandparent of a deceased covered employee; or
 - (2) For claims under Part E, a surviving spouse and covered child of a deceased covered DOE contractor employee.
- hhh. Time of injury means:
- (1) In regard to a claim arising out of exposure to beryllium or silica, the last date on which a covered Part B employee was exposed to such substance in the performance of duty as specified in sections 7384n(a) or 7384r(c); or
 - (2) In regard to a claim arising out of exposure to radiation under Part B, the last date on which a covered Part B employee was exposed to radiation in the performance of duty as specified in section 7384n(b); or
In the case of a member of the SEC under Part B, the last date on which the member of the SEC was employed at the DOE facility or the AWE facility at which the member was exposed to radiation; or
 - (3) In regard to a claim arising out of exposure to a toxic substance under Part E, the last date on which a covered Part E employee was employed at the DOE facility or RECA section 5 facility, as appropriate, at which the exposure took place.
- iii. Toxic substance means any material that has the potential to cause illness or death because of its radioactive, chemical, or biological nature.

- jjj. Uncertainty Distribution is a statistical term meaning a range of discrete or continuous values arrayed around a central estimate, where each value is assigned a probability of being correct.
- kkk. Wage-Loss is based on the number of calendar years that the covered DOE contractor employee was unable to work or sustained a reduction in wages as a result of the covered illness. Wage-loss compensation is payable for the years of lost wages occurring prior to the covered DOE contractor employee's normal Social Security retirement age, as determined by his or her date of birth. This term should only be used in reference to claims under Part E.
- lll. Workday means a single work shift, whether or not it occurred on more than one calendar day.
- mmm. Worst-Case Assumption is a term used to describe a type of assumption used in certain instances for certain dose reconstructions. It assigns the highest reasonably possible value to a radiation dose of a covered employee based on reliable science, documented experience, and relevant data

CHAPTER 2 – THE EEOICPA

1. **Purpose and Scope.** This chapter provides an overview of the EEOICPA program and the structure of the DEEOIC. It also addresses the relationships between DEEOIC and OWCP, the various components of the DEEOIC, and training for DEEOIC employees.

2. **The EEOICPA.** The EEOICPA, as amended, 42 U.S.C. § 7384 et seq., was enacted as Title XXXVI of the Floyd D. Spence National Defense Authorization Act for Fiscal Year 2001, Public Law 106-398. The Act originally had two parts, Part B and Part D. On October 28, 2004, the President signed into law an amendment that repealed Part D of the EEOICPA and created a new program called Part E.

- a. **Part B.** The purpose of Part B is to provide a lump-sum payment of \$150,000 and medical benefits as compensation to covered employees suffering from occupational illnesses incurred as a result of their exposure to radiation, beryllium, or silica while in the performance of duty for the DOE and certain of its vendors, contractors and subcontractors.

The legislation also provides for the payment of compensation to certain survivors of these covered employees, as well as for payment of a smaller lump-sum of \$50,000 to individuals or their survivors who were determined to be eligible for compensation under Section 5 of RECA. Compensation for individuals with beryllium sensitivity is limited to medical monitoring and medical benefits.

- b. **Part E.** The purpose of Part E is to provide variable amounts of compensation to DOE contractor employees or to their survivor(s) where it is at least as likely as not that exposure to a toxic substance while employed at a covered facility was a significant factor in aggravating, contributing to or causing the employee's illness or death. Variable amounts of compensation up to an aggregate total of \$250,000 (for the employee and any survivors) are determined based on causation, wage-loss, and impairment.

3. **Organization.** This paragraph describes the structure and authority of the National, Regional, and District Offices (DOs). OWCP has seven divisions, of which DEEOIC is one. The others are the Division of Federal Employees' Compensation (DFEC); the Division of Longshore and Harbor Workers' Compensation (DLHWC); the Division of Coal Mine Workers' Compensation (DCMWC); the Regional Directors (6 Regions), the Division of Administration and Operations, and the Division of Financial Administration.

- a. **Regional Director.** OWCP Programs, in each of its six regions, are administered by a Regional Director, who reports to the Director for OWCP.
- b. **District Director (DD).** DEEOIC has four DOs, which are located in Cleveland, Ohio; Denver, Colorado; Jacksonville, Florida; and Seattle, Washington. Each DO is managed by a DD, who reports to the Regional Director. ([Exhibit 2-1](#))

contains a jurisdictional map. [Exhibit 2-2](#) contains a list of addresses, telephone numbers, and fax numbers for the DOs.)

4. Responsibilities. This paragraph describes the roles of the various components within the DEEOIC.

a. DOs. Within each DO there are a variety of roles:

- (1) **Claims Functions.** Supervisory Claims Examiners (SCEs) manage units of Senior Claims Examiners (SrCEs) and Claims Examiners (CEs). Staff in these units adjudicate claims, authorize compensation and medical benefits, respond to inquiries from interested parties, and maintain case files.
- (2) **Fiscal Operations.** Fiscal Officers (FOs) are designated for each DO. The primary responsibility of these individuals is to ensure the integrity of the compensation payment process. The FO is also responsible for monitoring financial management records and serves as the DO point of contact for medical billing issues.
- (3) **Medical Referrals.** DEEOIC uses the services of a contractor to assist in obtaining medical opinions on a range of issues including causation, impairment, wage-loss, etc. The contractor is also responsible for the scheduling of second opinion medical examinations. Within each DO, a designated District Medical Scheduler (MS) is responsible for coordinating case referrals with the contractor.
- (4) **M&F.** Contract personnel in this area open, sort and place mail, compile case files, retire case records according to established schedules, image case files and documents, and transfer case files in and out of the DO. The CMR is the central location for incoming mail. The contract staff is responsible for opening mail, prepping the mail for scanning, scanning the mail, and assigning the digital image of the mail to the proper case in the OIS.
- (5) **Contact and Technical Assistance.** Customer Service Representatives are responsible for answering phones, referring calls within the DO and responding to general inquiries. Technical assistants are responsible for providing technical guidance and assistance to DO personnel and maintaining liaison with organizations outside the DO.

b. **National Office (NO).** The Director of DEEOIC has final authority to manage and administer the program. With the exception of the Final Adjudication Branch (FAB) Chief, who reports directly to the Director, the Deputy Director supervises the DEEOIC Branch Chiefs and serves as the Acting Director in the Director's

absence. Under the immediate jurisdiction of the Director and Deputy Director are the:

- (1) Policy Branch. Personnel in the Policy Branch consist of the Policy, Regulations and Procedures Units (PRPU), Secondary Claims Examiner (CE2) Unit, Medical Bill Processing Unit, and the Medical, Health & Science Unit (MHSU).
 - (a) The PRPU develop program policies and procedures to carry out the functions of the DEEOIC. In particular, PRPU staff:
 - (i) Prepare and maintain the program's PM and issue program Bulletins or Circulars, which entail significant coordination with the Office of the Solicitor for the DOL (SOL), especially with regard to statutory and regulatory changes;
 - (ii) Conduct accountability reviews;
 - (iii) Participate in the development of training materials;
 - (iv) Handle functions relating to employment verification and records, including the tracking of covered time frames for employment;
 - (v) Oversee the data collection and management of SEM that assists in determining the existence of causal links between covered employment, exposure to toxic substances during such covered employment, and the resultant illnesses arising out of such exposure;
 - (vi) Review memoranda to the Director submitted by the FAB and DO requesting the reopening of a claim or the vacating of a FAB decision based upon new and/or relevant evidence, by reviewing the case record and making a determination whether a reopening of the claim or the vacating of a FAB decision is warranted. The Director or the appropriately designated authority issues a denial letter to the party requesting the reopening; or a Director's Order to the FAB or DO, setting the FAB decision or FAB Remand Order aside and outlining the course of action required to resolve the issue(s).
 - (vii) Issue decisions regarding overpayments.
 - (b) The CE2 Unit handles DO development and adjudication required while a case is pending review at the FAB. The CE2 Unit only

adjudicates issues that are outside the scope of the issue(s) being addressed by the FAB. In particular, CE2 staff:

- (i) Conduct all necessary development on outstanding claim elements not related to the RD currently in front of the FAB for review, and appropriately reflecting those actions in the Energy Compensation System (ECS) for the duration of the FAB review process;
 - (ii) Prepare a memorandum for the case file explaining what development actions have been taken and what future actions are required to address any outstanding issues; and
 - (iii) Issue a RD whenever the case record contains enough evidence on file to support a RD on any of the outstanding claim elements.
- (c) The MBPU is responsible for managing DEEOIC's central bill processing day-to-day operations, payment certification, and overpayment recovery actions. The MBPU staff:

Oversees the processes and procedures of the automated medical bill processing system and contractor activities for accuracy and timeliness that include provider enrollments, bill adjudication, bill adjustment, fee schedule appeals, medical authorization, and medical bill audits;

- (i) Identify and resolve medical billing and payment issues and coordinates, develops, and implements strategies for recoupments of overpayments; and
 - (iii) Prepares verified medical and compensation payments for proper data entry and certification through the Treasury payment applications.
- (d) The MHSU consists of a Medical Director, Health Physicists (HP), Industrial Hygienists (IH), Epidemiologist/Toxicologist (TOX), and support personnel. The MHSU function includes the following:
- (i) Review, research and respond to case referrals from the FAB, DOs and PRPU. Serve as the DEEOIC technical experts on medical, radiological, and toxicological causation and exposure issues; and

- (ii) Serve as the liaison between the NIOSH and DEEOIC on all dose reconstruction related issues.
- (2) Branch of Outreach and Technical Assistance (BOTA). Personnel in the BOTA are responsible for technical assistance and outreach activities, including developing informational materials and maintaining the Web page. In particular, BOTA staff:
 - (a) Develop and conduct training for DEEOIC staff;
 - (b) Manage the program's priority correspondence activity, including FOIA requests; preparing responses for the Secretary of Labor; Office of Congressional and Intergovernmental Affairs; OWCP Director, and the Director of the DEEOIC;
 - (c) Facilitate development of comprehensive outreach plans; including local outreach by Resource Centers (RC); monitor and approve outreach expenses, conduct and arrange outreach events, and serves as the POC on the Joint Outreach Task Force Group (JOTG). The JOTG is comprised of representatives from the DOE, the DOE Former Worker Program (FWP), the NIOSH, and the DOL and NIOSH offices of the Ombudsman. These agencies work together to conduct joint outreach to current and former workers of the DOE workforce; and
 - (d) Promote and maintain cooperative relations with individuals and groups having EEOICPA interests through technical assistance and public relations activities.
- (3) Branch of Automated Data Processing Systems (BAS). Members of this Branch provide data processing and payment systems support services for the DEEOIC. In particular, the Branch is responsible for:
 - (a) Developing and maintaining activities related to ECS and OIS;
 - (b) Providing statistical reports and data; and
 - (c) Providing overall computer services.
- (4) Management Unit. Members of this unit support the efficient operations of the DEEOIC by providing the following functions:
 - (a) Oversee DEEOIC budget and ensure that budget limitations are not exceeded;
 - (b) Monitor and manage personnel and procurement actions; and

- (c) Provide administrative support to the Director and the Deputy Director.
- c. FAB. Personnel in this Branch are responsible for issuing all FDs under the EEOICPA, except for decisions on overpayments. The FAB also processes all objections by holding oral hearings or reviewing the written record. FAB representatives issue FDs that affirm, remand, or reverse RDs issued by the DEEOIC DOs.

A FAB Office is located in Washington, D.C., and a FAB unit is co-located with, but independent from, each of the four DOs. The manager of each FAB DO reports to the FAB Chief. ([Exhibit 2-2](#) contains a list of addresses, telephone numbers, and fax numbers for the FAB units.)

5. Training. This paragraph describes the information new employees need and addresses the kinds of training OWCP provides to its employees.

- a. Orientation. Orientation is provided to all new employees of the DO, FAB and NO. This orientation includes the following topics:
 - (1) Organization of the DO, the Regional Office, the FAB, the NO, and OWCP, as appropriate;
 - (2) Mission and objectives of the DEEOIC;
 - (3) General description of duties;
 - (4) Staffing pattern, chain of command;
 - (5) Floor plan/physical layout of office, unit locations, emergency procedures, office security, etc.;
 - (6) Mail handling, paper and case flow;
 - (7) Working hours, breaks, lunch hour, sick and annual leave arrangements, flextime, telephone use, overtime authorization, etc.;
 - (8) Introduction to staff;
 - (9) Reference materials; and
 - (10) Role of partner agencies, e.g. NIOSH, DOE, DOJ, RCs, etc.
- b. Courses. Three formal training courses have been developed for the DEEOIC staff. These include:

- (1) All Staff Members Orientation. This is a course designed by each DO, FAB, and the NO to explain the basic concepts of the EEOICPA.
- (2) CE Course. CEs, Senior CEs, Supervisors, and FAB Representatives take this course.

It is delivered in a classroom or through self-instructional format. A resource person is available to respond to questions if the self-instructional format is used.

The course, which requires about two weeks to complete, is designed to explain the claims adjudication process and to develop case management skills.

- (3) Secondary Training. Additional training is provided to all claims personnel to address developing needs of the program (e.g., complex medical terminology/issues, facilities lists, exposure determination and SEM, precedent-setting decisions, RCs). This training may include advanced CE and FAB training. In addition, training on ECS is available.

6. Jurisdiction. This paragraph describes the jurisdiction of the four DEEOIC DOs. The DO that handles a claim is determined by where the employee last worked as a covered employee. A DO acquires jurisdiction if the last covered facility is/was located within the geographical area it serves. ([Exhibit 2-1](#) contains a DEEOIC Jurisdictional Map.)

- a. Survivor Claims. This rule applies to claims from survivors as well as those brought by the employee.
- b. Uranium Workers. Normally, all claims for uranium workers (or their survivors) who may have been awarded benefits under Section 5 of RECA are within the jurisdiction of the Denver DO. (However, if a worker filed for both RECA Section 5 and silicosis benefits, and the Nevada Test Site was the last place of employment, the case would go to the Seattle DO rather than the Denver DO).

7. Resources: DEEOIC district and FAB offices have full access to a range of reference materials and programmatic resources that are available through a publically accessible website. In addition, DEEOIC makes locally available other material that assists its staff in adjudicating claims. A list of programmatic references and resources available to staff can be seen in [Exhibit 2-3](#).

CHAPTER 3 – GENERAL PROVISIONS

1. Purpose and Scope. This chapter summarizes the provisions and requirements of the EEOICPA and addresses its coverage.
2. Provisions of the EEOICPA.
 - a. Requirements for Part B Eligibility. A covered employee must satisfy criteria of eligibility for at least one of the following compensable categories under Part B:
 - (1) Beryllium sensitivity or CBD resulting from exposure to beryllium in the performance of duty.
 - (2) A specified cancer if the employee was a member of the SEC.
 - (3) A non-specified cancer if the employee incurred a cancer that is at least as likely as not related to radiation exposure from employment at a covered facility.
 - (4) Chronic silicosis resulting from exposure to silica from covered employment at a DOE facility in Nevada or Alaska, aggregating at least 250 work days during the mining of tunnels for tests or experiments related to atomic weapons.
 - (5) The U.S. Attorney General has determined entitlement to an award of \$100,000 under RECA Section 5.
 - b. Requirements for Part E Eligibility. A covered employee must establish that it is at least as likely as not that exposure to a toxic substance at a DOE facility was a significant factor in aggravating, contributing to, or causing the illness, and that it is at least as likely as not that the exposure to such toxic substance was related to employment at a DOE facility.
 - c. Medical Care. An employee who meets the statutory conditions of coverage is entitled to medical care consisting of services, appliances, and supplies prescribed or recommended by a qualified physician considered likely to cure, give relief, or reduce the degree or the period of that condition, and which DEEOIC considers likely to cure, give relief, or reduce the degree or the period of that illness.

Provider charges associated with the treatment of an accepted medical condition are paid from the compensation fund and are subject to a fee schedule.
 - d. Monetary Compensation under Part B. An eligible employee or survivor is entitled to receive a lump-sum payment of \$150,000, if found eligible under Part B of the EEOICPA. An eligible uranium worker or survivor is eligible for a lump-sum payment of \$50,000.

- e. Monetary Compensation under Part E. Maximum compensation up to \$250,000 is determined based on causation, wage-loss, and impairment.
- (1) Employee Benefits: Covered employee is eligible for compensation up to \$250,000 based on wage-loss and/or impairment.
 - (a) Wage-loss is based on the number of calendar years that the employee sustained a reduction in wages as a result of the covered illness. Wage-loss compensation is payable for qualifying years occurring prior to the employee's normal Social Security retirement age, determined by the employee's date of birth.
 - (b) Impairment is a loss, loss of use, or derangement of any body part, organ system or organ functionality as it affects the whole body, as a result of the covered illness. An impairment rating is performed once the employee has reached MMI (i.e., the covered illness is stabilized and is unlikely to improve with or without additional medical treatment).
 - (2) Survivor Benefits: The survivor is eligible for compensation in the amount of up to \$125,000 if the covered illness aggravated, contributed to, or caused the employee's death.
 - (a) Wage-Loss: The survivor may be entitled up to an additional \$25,000 or \$50,000 depending upon the amount of calendar years over 10 years that the deceased covered employee experienced compensable wage-loss prior to his or her normal Social Security retirement age.
 - (b) Impairment: In general, the survivor is not entitled to impairment benefits under Part E.
- f. Survivor Eligibility under Part B. In the event of the death of an eligible employee, the Act provides for the disbursement of compensation in order of precedence and in proportion to the number of eligible survivors. The order of precedence is spouse, child, parent, grandchild, then grandparent.
- g. Survivor Eligibility under Part E. The only survivors eligible for benefits are the spouse, or children of the covered employee who are under the age of 18 years at the time of the employee's death, or under the age of 23 years and a full time student at the time of the employee's death, or any age and incapable of self-support at the time of the employee's death. In limited circumstances, a spouse may elect to receive the compensation to which an employee would have been eligible prior to death.

- h. **Third Party Liability.** With the exceptions listed below, where an employee's compensable illness or death results from circumstances creating a legal liability on some party other than the United States, the cost of compensation and other benefits paid by the

OWCP must be offset to reflect any settlement obtained. Exceptions include the following:

- (1) Workers' compensation benefits are not offset under Part B; and
- (2) Insurance policy payments made to an employee or eligible surviving beneficiary, where the employee or eligible surviving beneficiary has purchased the policy, are not offset.

- i. **Coordination of Benefits with SWC.** When a claimant has received benefits from a SWC program for the same covered illness(es) to which he or she is to be awarded compensation under Part E, this requires a reduction in the award. Exceptions to this reduction include the following:

- (1) Medical and vocational rehabilitation benefits received from SWC for the same covered illness(es) are not included in the reduction;
- (2) The claimant has received SWC benefits for both a covered and a non-covered illness as a result of the same-work related incident; these benefits also will not be included in the reduction; and
- (3) Reasonable costs in obtaining SWC benefits incurred by the claimant, such as but not limited to attorney's fees and specific itemized costs of suits, are not included in the reduction.

CHAPTER 4 – CUSTOMER SERVICE

1. **Purpose and Scope.** This chapter describes the commitment of the DEEOIC to serving its internal and external customers with excellence.
 - a. **Internal Customers.** These include but are not limited to NO staff, DO staff, and RC employees.
 - b. **External Customers.** These include, but are not limited to, authorized representatives (ARs), attorneys, advocacy groups, congressional officials, contractors, and other external agents who have a vested interest in the claims process.

2. **DEEOIC Standards for Customer Service.** The highest level of customer service is expected in all dealings with individuals conducting business with and within the DEEOIC. All staff are expected to be courteous, professional, flexible, honest and helpful. The program's Operational Plan includes standards for the performance, responsiveness and timeliness of customer service. DEEOIC's Customer Service Goals include the following:
 - a. **Customers.** DEEOIC customers are satisfied with our services;
 - b. **Services.** DEEOIC services are delivered to customers in a timely and accurate manner; and
 - c. **Planning and Development.** Customer needs are integrated into program planning and product development.

3. **Telephone Communications.** DEEOIC staff speak to claimants, ARs, health care providers, employer organizations, RC personnel, governmental organizations, and others on a daily basis.
 - a. **Telephone Skills.** Effective telephone skills are one of the keys to providing accurate, courteous, and timely information to callers. These skills include, but are not limited to, the following:
 - (1) Answer the telephone promptly;
 - (2) Identify the caller's needs;
 - (3) Handle inquiries in a professional and pleasant (non-defensive) manner;
 - (4) Provide prompt, informative responses;
 - (5) Keep conversations brief but provide accurate, courteous, and timely information; and

- (6) Give callers an accurate estimate of when a return call will be attempted, if necessary.
- b. Inquiries Directed to RCs. RCs are situated in key geographic locations throughout the United States to provide assistance and information to the DEEOIC claimant community and other interested parties. The RCs play a limited but valuable role in the claims process and their duties include the following:
- (1) Provide information on claims process and program procedures to the DEEOIC claimant community;
 - (2) Assist claimants in the completion of the necessary claim forms;
 - (3) Take initial employment verification steps for all new EEOICPA claims filed with the RC;
 - (4) Conduct occupational history development for certain employees;
 - (5) Provide case-specific information and clarification to claimants and ARs;
 - (6) Educate and assist the claimants regarding impairment and wage-loss benefits on cases with positive causation determinations; and
 - (7) Provide medical bill payment assistance to claimants.

For more information about the RCs, see [Chapter 10 - Resource Centers](#).

- c. Documenting Phone Calls. The Phone Calls Screen in ECS allows the ECS user to memorialize telephone conversations. The Phone Calls screen in ECS also provides a mechanism by which incoming and outgoing telephone contact on a given case file is tracked and maintained.
- (1) The person who answers the phone must create the phone record in ECS, unless the call is immediately transferred to another person and that person picks up the phone and speaks with the caller. The second person then becomes responsible for creating the phone message record in ECS. A copy of the phone call note from ECS must be bronzed into OIS.
 - (2) The person transferring the call must ensure that the call is picked up so that the caller is not inadvertently dropped or transferred to a voicemail message.
 - (3) Callers may be transferred to voicemail only with the caller's explicit knowledge and consent.

4. Written Communications. DEEOIC staff must use good writing skills in all correspondence. Letters must be clear, concise, instructional, accurate, and tailored. Specific skills include:

- a. **Considering the Reader.** Use language that the reader can understand and customize the correspondence accordingly, specifically for that reader. Avoid using abbreviations in the body of the correspondence, unless they have been written out at the beginning of the correspondence;
- b. **Checking for Errors.** Review correspondence before issuance to eliminate grammatical, spelling, template or other technical errors;
- c. **Choosing the Mode of Expression.** Use natural and non-adversarial wording. To the extent possible, write politely, conversationally and employ commonly used words;
- d. **Making Documents Visually Appealing.** Present text in a way that highlights the main points to be communicated. Use bullets or numbered lists when providing instructions or identifying deficiencies. Avoid lengthy narrative explanations or too much usage of underlining or bolding of the text in the correspondence; and
- e. **Tailoring the Letter to the Issue at Hand.** Do not use lengthy, “laundry list” template letters when only certain information is being requested or provided. Identify what evidence has been submitted and the additional information that is needed in order to proceed with the adjudication of the claim in a timely manner.

CHAPTER 5 – PROGRAM DIRECTIVES

1. **Purpose and Scope.** This chapter describes the communications and directives system used by the DEEOIC. It focuses on the structure of the PM governing claims under the EEOICPA, and addresses its relationship to the Program's other written directives.
2. **Directives.** The publications relating to the EEOICPA include both external and internal releases, as follows:
 - a. **External Directives.** These may consist of either legal or informational releases.
 - (1) The Federal Register contains “Notices” and “Rules” pertaining to new or revised policy.
 - (a) “Notices” in the Federal Register advise the public of proposed changes and invite comments on them.
 - (b) “Rules” in the Federal Register state the regulations adopted by the program.
 - (2) Pamphlets and notices inform the public of the availability of EEOICPA benefits.
 - b. **Internal Directives.** There are three categories of directives; they are permanent (unless superseded), time-limited, and informational.
 - (1) Permanent directives include the following:
 - (a) The Federal EEOICPA PM, which is updated by transmittals.
 - (b) Other guides, including the DOL Correspondence Guide (DLMS Handbook 1-2); the GPO Style Manual; Program Memoranda; OIS, and the ECS User’s Manual which provides users and operators of the ECS with guidelines for interacting with the system.
 - (2) Time-limited directives are issued as Bulletins. They may involve changes to procedures, special reports, or pilot programs. A Bulletin is effective until it is superseded by the PM or an updated Bulletin.
 - (3) Informational directives are issued as Circulars and do not require specific action. They are used to meet the following objectives:
 - (a) To announce personnel changes, upcoming events or activities, or other items of informational value;

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- (b) To call attention to standing instructions or performance standards that may require compliance or improvement;
 - (c) To announce proposed plans or anticipated program changes; or
 - (d) To inform DOs of the activities and interests of the NO.
3. Procedure Manual. The EEOICPA PM is accessible to all interested parties within and outside of the DEEOIC.
4. Maintenance and Revision. EEOICPA Transmittals update the EEOICPA PM and are to be cited in the following manner:
- a. Citations to the PM. The EEOICPA PM has thirty-six chapters, which in turn are divided into paragraphs, subparagraphs, and sometimes sub-subparagraphs. Chapters and paragraphs should be cited as follows:

Citation to a chapter: Federal (EEOICPA) PM Chapter 1.1
Citation to a paragraph: Federal (EEOICPA) PM Chapter 1.1.1
Citation to a subparagraph: Federal (EEOICPA) PM Chapter 1.1.1a
Citation to a sub-subparagraph: Federal (EEOICPA) PM Chapter 1.1.1a(1)

CHAPTER 6 – PROCESSING MAIL

1. Purpose and Scope. This chapter identifies the different types of mail received by the DEEOIC and outlines mail-processing procedures. In addition, the chapter contains procedures for case mail association, outgoing mail processing and handling returned mail. Also provided is information regarding the handling of priority correspondence, including FOIA and Privacy Act requests, and the safeguarding of Personally Identifiable Information (PII) in the disclosure of claim records.

The work of staff related to mail and file is tied closely to ECS functionality in tracking cases, managing case status and record keeping. Specific instructions for using ECS are set forth in user guidance available to staff.

2. Types of Mail. Most mail received by a DEEOIC Office is through the U.S. Postal Service (USPS). However, some mail is received by private overnight mail service, facsimile transmission (fax), electronic mail (e-mail), or by hand. Mail is grouped as follows:

- a. Priority Correspondence. DOL considers mail to and from the following parties as priority correspondence:
 - (1) The President and White House Staff;
 - (2) The Vice President and members of the Vice President's staff;
 - (3) The President Pro Tempore of the Senate;
 - (4) The Speaker of the House of Representatives;
 - (5) Other Members of Congress;
 - (6) Members of the Cabinet;
 - (7) Governors of States;
 - (8) Foreign government officials (e.g., Prime Ministers, Cabinet-level officers, Ambassadors, etc.);
 - (9) Directors/Managers of employee organizations;
 - (10) Directors/Managers of national and international labor organizations;
 - (11) Members of the press; and
 - (12) Requestors of data under FOIA and the Privacy Act.

- b. Primary Claim Forms. These documents, which contain information on new claims, include:
 - (1) EE-1, Claim for Benefits under the EEOICPA;
 - (2) EE-2, Claim for Survivor Benefits under the EEOICPA; and
 - (3) Any letter or document containing “words of claim” under the EEOICPA. “Words of claim” simply means that the individual is requesting benefits under the EEOICPA.
- c. Bills. Form OWCP-1500 is used to bill OWCP for medical services and supplies. Hospital bills are submitted on the Form OWCP-04. Form OWCP-915 is used for employee reimbursement of out-of-pocket medical expenses. Form OWCP-957 is used for employee reimbursement of medical travel expenses.
- d. Fiscal Documents. Fiscal items may include an EN-20, payment transaction forms (PTF), payment cancellation forms, etc.
- e. Routine Mail. Other types of mail typically received by the DEEOIC include:
 - (1) Documents from claimants and/or their AR, such as: medical records, employment records, exposure records, birth certificates, marriage certificates, death certificates, school records, affidavits, address changes, waivers, requests for an oral hearing, review of the written record, reconsideration, or reopening;
 - (2) Documents from the DOE, contractors, and/or subcontractors;
 - (3) Information from other agencies, such as HHS, NIOSH, DOJ, and the Social Security Administration (SSA);
 - (4) Medical reports from attending physicians;
 - (5) Mail from contractual sources, including reports from a CMC, Center for Construction Research and Training (CPWR), and second opinion and referee specialists;
 - (6) Occupational/Exposure reports from an IH and TOX;
 - (7) Requests for information from other Federal, state, and local government agencies; and
 - (8) Case-specific documents forwarded from other offices within DEEOIC, including a RC, for file association.

3. Electronic Recordkeeping. The DEEOIC maintains case file records in both paper and electronic form. Incoming paper mail is processed and scanned for electronic storage by a contractor at the CMR, located in London, Kentucky. The CMR date stamps the document(s) and its corresponding envelope, assesses the quality of the electronic image, and associates the document(s) with the appropriate case record in OIS. The electronic document(s) is then indexed according to predetermined subjects and categories. The subjects and categories into which mail is sorted and filed, and the types of documents included in each, can be found in [Exhibit 6-1](#).

4. Unreviewed Mail Notification. Once the CMR has imaged a document and associated it with an existing case file record, an electronic notification is sent through OIS to the appropriate CE, notifying him/her that mail has been received in a case for which he/she is assigned. The assigned CE is to verify that the unreviewed mail has been associated with the appropriate case file, that the document was indexed correctly into the appropriate subject/category, and must review the entirety of the document and ensure that proper action is taken in response to the information provided. It is important that the CE check OIS for new mail on a daily basis.

5. Handling of Mail Received in a DEEOIC Office. While the CMR contractor handles the bulk of incoming mail for scanning and association with claim records, some mail and faxes will occasionally be received in DEEOIC offices. The M&F Clerk(s) in each office carefully inspect the contents of incoming envelopes to ensure that all contents are removed. For faxes, the M&F Clerk inspects the submission to make sure that it is complete and relates to a single claim. The envelope (or in case of fax, the top page of the document) must be date-stamped, indicating the DEEOIC office location in which the mail was received and the year, month, day, and time of receipt. Subsequently, the M&F Clerk forwards the faxes and mail to the CMR for incorporation into OIS.

The nature of some correspondence may require action at the DEEOIC DO level to image documents into OIS locally, at the office’s discretion. Such documents may include, but are not limited to:

- a. EE/EN-20 Acceptance of Payment Under the EEOICPA. At the time a payment is Authorized by the DD (or an approved person with the DD role), all documents associated with the payment (i.e. EN-20, PTF, Payment Memo, Screen Print, etc.) are to be bronzed and saved as a “payment packet” in OIS. Once the payment packet is bronzed, the documents will be labeled with a unique identifier and filed under the Category: Forms and Claims; Subject: PTF. The payment packet will be described using a unique identifier consisting of the letters “PMT” followed by the first 4 letters of the payee’s last name, the last 4 numbers of the payee Social Security Number (SSN), and the Authorization Date as it appears on the PTF. For example, a payment to someone named Jones, with a “last 4” of 9876, and an Authorization Date of 01/01/2014 would be stored in OIS as follows:

Category:	Forms & Claims
Subject:	PTF
Description:	PMT JONE9876, 01-01-2014

- b. SSA-581 Authorization to Obtain Earnings Data from the SSA. The SSA requires an original signed copy of the SSA-581. As such, a copy of the SSA-581 is to be bronzed into the appropriate case record in OIS, and the original is sent to SSA for processing.
- c. Documents Pertaining to a Terminal Claimant. Because documents in terminal cases are time-sensitive and require swift action, mail of this kind received at a DEEOIC office is directed to the assigned CE for immediate incorporation into OIS and appropriate handling.
- d. Priority Correspondence. Priority correspondence generally to the request for information and/or status of a claim from the claimant or an authorized third party. Consequently, priority correspondence is time sensitive and requires careful attention in its review and response.

Of the priority correspondence listed in paragraph 2a above, the most are FOIA requests, Privacy Act requests, and Congressional inquiries. In instances when a third party makes such a request (other than a FOIA request), a waiver signed by the claimant or AR must be included.

- (1) FOIA Requests. FOIA requests allow third parties to request and gain access to existing Federal Government information, as outlined under 5 U.S.C. §552. FOIA requests are highly time sensitive and require careful attention as they involve the disclosure of specific documentation pertaining to the DEEOIC and/or its claimants. Each DEEOIC Office is to have a FOIA coordinator to effectively facilitate the identification and processing of FOIA requests.

[Exhibit 6-2](#) shows a FOIA Process Flow Chart which identifies the steps to be taken in order to accurately and expeditiously process a FOIA request received in a DEEOIC office.

- (2) Congressional Inquiries. On behalf of their constituents, Congresspersons submit requests for information pertaining to a claimant's EEOICPA claim. The responsible DO or FAB office is responsible for ensuring that these inquiries receive a comprehensive review and that a response is prepared in a timely manner.
- (3) Privacy Act. The Privacy Act of 1974, 5 U.S.C. §552a, applies to an individual seeking information about him or herself. The law provides an individual the right to access records maintained in federal systems of record (e.g., claim files) that are retrievable by his or her name or other personal identifiers.

Examples of Privacy Act requests received by DEEOIC include requests for a copy of a case file or a specific document from a case file (e.g., CMC

report, SSA records). Privacy Act requests may be submitted by claimants, an AR or authorized third parties.

- (a) Handling document requests. In instances when a claimant, AR or authorized third party is seeking a copy of the entire case file record, or a specific document in a case file, the CE is to:
 - (i) Access ECS to determine if the case file has an imaged component.
 - (ii) Copy relevant documents from the paper case file and/or OIS.
 - (iii) Determine what information, if any, needs to be redacted.
 - (iv) Before copies are sent, the CE/FAB Hearing Representative (HR) reviews the case file and the redacted copies, and completes a Data Release Form ([Exhibit 6-3](#)). The CE/HR then provides a copy of the redacted case file to the appropriate Supervisory CE, Senior CE, or HR for review to ensure the documents are appropriately redacted. A cover letter outlining the claimant's appeal rights is to be included. The CE/HR is only permitted to release documents that have been reviewed, and whose release has been approved by the appropriate Disclosure Officer or his/her designee. The Data Release Form is to be bronzed into the appropriate case record in OIS.

6. Physical Evidence. Any documents or other physical evidence submitted by a claimant is to be retained by the Program as part of the case record. Program literature and other public notices are to include instruction to the claimants as to the appropriate types of evidence to submit in support of a claim. Claimants should not send original documents to the CMR (e.g., birth certificates, death certificates, marriage certificates). The CMR will scan these types of records, but it may not be possible to return them to the submitting claimant.

- a. Portable Media. The types of documents and evidence received by the DEEOIC in support of EEOICPA claims is varied and can occasionally consist of physical evidence which cannot be imaged into OIS, such as portable media, X-rays, etc. In such instances, the DO is to incorporate this information with the paper case file, making a notation in the electronic OIS record that physical evidence exists in the case. If no paper case file exists, a new file is to be created in which to store the physical evidence and is maintained by the DO.

7. PII. PII is defined as information that can be used to distinguish or trace an individual's identity, such as his or her name, SSN, or biometric records, alone or when combined with other

personal or identifying information that is linked or linkable to a specific individual, such as a date and place of birth or mother's maiden name.

During the adjudication process, the DEEOIC collects, maintains, and shares a large amount of data. It is of the utmost importance that all DEEOIC staff maintains the privacy of all claimants and safeguards PII contained within the case record from unauthorized and improper disclosure.

- a. **Protected PII.** Protected PII is information, which if disclosed, can result in harm to the individual whose name or identity is linked to that information. Examples of Protected PII include, but are not limited: SSN, credit card number, bank account number, biometric identifiers (e.g. image, fingerprint, and iris), date of birth, place of birth, mother's maiden name, criminal records, medical records, and financial records.
- b. **Non-Sensitive PII.** Non-sensitive PII is information, which if disclosed, cannot reasonably be expected to result in personal harm to the individual the information is linked to. Examples of non-sensitive PII that can become Protected PII if linked with other Protected PII include, but are not limited to: first/last name, e-mail address, business address, business telephone, and general education credentials.
- c. **Categories of PII that Indirectly Identify an Individual.**
 - (1) Any information where it is reasonably foreseeable that the information can be linked with other information to identify an individual;
 - (2) Documentation not containing a name or SSN but containing a place of birth and mother's maiden name, which when taken together, can identify a specific individual; and
 - (3) Documentation containing the name or names of other individuals (e.g., names of co-workers).
- d. **Information Pertaining to Deceased Individuals.** An individual's right to privacy ends upon his or her death. Therefore, a deceased person's name, address or SSN is not considered PII. However, documentation referring to a deceased person can contain PII regarding other living individuals.
- e. **Information Pertaining to Living Individuals.** All DEEOIC staff are to prevent the unauthorized release of PII contained in paper records, electronic records (e.g. e-mails), or any other material for any living individual. This includes materials received from NIOSH, DOE, CPWR, corporate verifiers, unions, or any other source.
 - (1) CDs from NIOSH and DOE may contain PII on other individuals. DEEOIC staff must thoroughly review all documents on a CD before

releasing the information. If a document contains PII on an individual other than the claimant, the document is printed and the appropriate PII is redacted. A photocopy is then made of the newly redacted record to ensure that the redacted information cannot be detected. This redacted document is then scanned into OIS.

If the CD is identified as containing PII pertaining to individuals other than the claimant, DEEOIC staff will place a label on the CD that states:

NOTICE:

This CD and/or printed documents from the CD, includes confidential information on workers other than this employee. This information must be carefully reviewed and redacted before release, whether by electronic or printed version, pursuant to the Privacy Act. Monetary fines may be imposed on an individual government employee for release of confidential information or personally identifiable information.

- f. E-Mail. All DEEOIC staff must comply with all prescribed OWCP concerning the use of e-mail containing PII.
- (1) E-mails sent from one DEEOIC employee to another through the internal OWCP wide-area network (WAN) are considered secure. E-mails to and from contractors who use the OWCP network (OWCP owned and properly configured equipment, including remote laptops that access the WAN) are also considered secure. Central Bill Process “threads” provided through the secure website of the Bill Processing Agent (BPA) conform to this policy, as they are also secured within an accredited network.

DEEOIC staff are permitted to list the employee’s name and case file ID in the body of an e-mail message. However, the subject portion of the e-mail may not contain both the employee’s name, combined with any identifier considered Protected PII, outlined above.

- (2) E-mails between DEEOIC employees and parties outside of the OWCP network (e.g., RCs, corporate verifiers, NIOSH, DOE) are not secure. As such, DEEOIC staff are not permitted to disclose any protected PII in any part of the e-mail message and any attachments containing protected PII must be password protected or encrypted.

Therefore an e-mail message can contain the last name and Case ID number in the text of the message, as long as the SSN, full name, or other PII is not listed anywhere in the e-mail message. Accordingly, development letters must be faxed or mailed to corporate verifiers.

- (a) SSA Exception. Communications with the SSA are through digital fax, and as such, do not subject to the above restrictions.
- (3) Case specific e-mails received from an outside party containing Protected PII are to be printed and uploaded into the OIS case file. DEEOIC staff are permitted to reply with an acknowledgement e-mail, removing any PII from the sender's message and also advising the sender (e.g., claimants, physicians, Congressional offices) that DEEOIC does not conduct claims communication via e-mail, but only by telephone or letter, as e-mail cannot be considered secure.

In addition, DEEOIC staff are to remove protected PII in any e-mail message chain and their attachments prior to forwarding them outside of the OWCP network. However, if this is not possible, the documents should be faxed or sent via mail or courier. Packages containing extracts of multiple protected PII records (e.g. to CPWR, DOE, RC) sent via courier must be tracked (e.g., sent by Registered Mail, Return Receipt, Fed Ex).

- (4) E-mail messages with the BPA concerning claimants may only include the claimant's Central Bill Process Member ID. Claimant names are not to be included in the e-mail, unless in an encrypted attachment.

g. Protected PII and Portable Media.

- (1) Protected PII is only to be stored on portable media when absolutely necessary. Protected PII on portable media devices including laptops issued by DOL are to be protected with agency-approved encryption. All reasonable measures are to be taken to ensure that portable media containing protected PII are stored inside a safe or in a secured, locked cabinet, room, or area during periods when the media is not in transit or active use.
- (2) Delivery of portable media containing protected PII, including CDs, DVDs, or other writable media is done through the USPS or other DOL authorized delivery service with the ability to track pickup, receipt, transfer, and delivery. The portable media must be encrypted according to DOL standards and then double-wrapped in an opaque package or container that is sufficiently sealed to prevent inadvertent opening or reveal signs of tampering. The decryption key is not included in the same package as the portable media, but instead sent in a separate package.

h. Disposal of Documents and Electronic Media Containing Protected PII. Hard copy documents and electronic media containing PII are not simply discarded in a wastebasket, but instead discarded in bins specifically designated for shredding or burning.

- i. **Improper Release of Protected PII.** If protected PII is improperly released to an incorrect individual, or documentation sent to the correct individual contains protected PII of another individual that was not redacted, DEEOIC staff must:
 - (1) Contact the individual via telephone and registered mail to request the return of the document. The DEEOIC staff member provides a self-addressed, stamped envelope for the return of the material directly to the DEEOIC;
 - (2) Immediately notify Appropriate Management (DD, FAB Manager or FAB Branch Chief) who in turn notifies the Regional Director or NO, who complies with established departmental reporting requirements, documenting the type of PII disclosure, the circumstances surrounding the disclosure, how it was discovered, the appropriate actions taken to recover the document in question, and the disposition of the recovery effort; and
 - (3) Track each PII recapture request within the Regional or FAB Office.
 - (a) If the recapture of the PII documentation is successful, the incident becomes closed with the incident record filed and maintained in OWCP.
 - (b) If the third party in possession of the improperly released documentation refuses to return it, the DEEOIC staff member reports the situation through the appropriate management, through the Regional Director (except FAB), to the NO, who will provide guidance.
8. **Outgoing Mail.** Outgoing mail is processed as follows:
 - a. **Envelopes.** All envelopes show the addressee's full mailing address, including the ZIP code. If the addressee provides a P.O. Box and a street address, both are listed on the envelope. Some post offices require a further separation of local mail, and such requirements are honored.
 - b. **Postage.** A postage meter is used to affix postage. Airmail letters for overseas delivery are bundled separately from regular mail.
 - c. **Registered and Certified Mail.** These types of mail are processed according to USPS regulations and specific procedures established in each DEEOIC office.
 - d. **Overnight Express Mail.** The services of the designated contractor are used at the discretion of the DEEOIC.
9. **Returned Mail.** Occasionally, mail sent out by the DEEOIC is returned by the USPS as undeliverable. The effective handling of claims depends heavily on ensuring that the claimant

and/or AR receive the correspondence sent by a DEEOIC Office. Therefore, it is important that the DEEOIC maintain the current mailing address and phone number(s) of the claimant and/or AR.

- a. **Inaccurate or Unreadable Mailing Address.** On occasion, printing errors occur in which the mailing address contains a typo, is transposed, or is incomplete, and is thus returned as undeliverable. In such instances, the mailing address on the correspondence is examined and compared to the mailing address on file. If it is determined that a mistake was made by the DEEOIC, a corrected correspondence, with a new effective date, is prepared and resent to the correct mailing address and the release date is updated in ECS.
- b. **Unknown Address.** In such instances, sufficient attempts to obtain a correct address are made prior to administratively closing the claim.
 - (1) Check the Social Security Death Index to verify the recipient is alive. A print out of the search is to be imaged into the case record.
 - (2) Call the claimant or AR and request the current mailing address be verified in writing. This request is also memorialized in writing.
 - (3) Review the case file in its entirety to determine if any new/different contact information for the claimant or AR exists in any of the evidence;
 - (4) Contact the RC to see if they have contact information on the claimant or AR. In instances of multiple claimants, they may also be contacted in an attempt to obtain updated contact information on the claimant or AR;
 - (5) Send a letter to the USPS Postmaster. [Exhibit 6-4](#) shows a sample USPS Postmaster Address Request Letter. Information regarding the appropriate postmaster to which this letter is to be sent can be obtained at <http://www.usps.com/> under “Locate a Post Office”.
- e. **Administrative Closure of Claim.** If all efforts are exhausted and no updated information is obtained, the claim is in posture for administrative closure. A memorandum is prepared outlining the unsuccessful efforts of obtaining a current address and that the claim is being administratively closed as a result.

CHAPTER 7 – CASE CREATION

1. **Purpose and Scope.** This chapter describes the role of the RC, CMR, DO, and FAB in the case creation process. In addition, the chapter covers the process of creating an EEOICPA case file electronically in OIS and ECS. The chapter contains instructions for deciding whether a new claim is considered filed under Part B and/or Part E of the EEOICPA. Finally, the chapter provides guidance regarding the proper handling of additional claims received during claim adjudication and the handling of withdrawn claims.

2. **New Cases.** A new case usually consists of a Claim for Benefits, Form EE-1 or EE-2, with the accompanying Form EE-3, Employment History for a Claim Under the EEOICPA. A new case is created based on a signed written communication from the claimant; a claimant's AR, or a person acting on behalf of the claimant (e.g., a relative or guardian). Any one of the following documents is considered a request for benefits:
 - a. Form EE-1, Employee's Claim for Benefits;
 - b. Form EE-2, Survivor's Claim for Benefits; or
 - c. Any letter or document containing "words of claim" under the EEOICPA. "Words of claim" means that the individual has communicated in writing his or her intent to seek benefits under the EEOICPA.

3. **Receipt of a New Claim.** Designated DEEOIC staff at the DO or RC take new claim documentation, including the postmarked envelope used to mail a claim form, and affix an inked date stamp on all documents. The date stamp is to identify the receiving office location and received date. Once date stamped, CMR contract staff then make an electronic image of the documents and upload them into the Energy Document Portal (EDP), which goes directly into the Case Create Queue in OIS. The CMR then send a notification to the Centralized Case Create (CCC) office of their action. The EDP also allows claimants, their attorneys, AR, family members, etc. to upload claim documentation into OIS.

Case create clerks at the CCC are responsible for checking the Case Create Queue daily to identify new incoming claims. The CCC records the relevant demographic data relating to the claim into ECS, such as personal, medical, employment and other component data. Upon completion, a copy of the claim form is uploaded into OIS, which automatically generates a unique ECS Case Identification Number (Case ID number).

- a. **Terminal Claims.** In instances where a claim form is received by the DEEOIC office or a RC from, or on behalf of, a terminal claimant, the claim form and all supporting documentation is date-stamped, scanned, converted to a PDF attachment and immediately sent via e-mail to zzOWCP-DEEOIC-Centralized Case Create Group.

The subject line for any e-mail concerning a terminal claim should include "Terminal Case Create" followed by the name of the office sending the email, the

claimant's last name (or case number in case of an existing case). For example, a subject line would read: Terminal Case Create DEN Smith; or Terminal Case Create JAC 50100000.

To comply with program procedure, DO staff prioritizes any claim with a terminal status. Should a DD or FAB Manager determine that even a short delay in processing the forms would adversely affect the claimant, they are to contact the OIS Coordinator or Cleveland DD by telephone.

- (1) If a terminal claim is received in the RC, the RC uploads all claim documentation to the EDP.
 - (2) The DD or designee reviews the documentation to determine whether the medical records necessitate the claim be expedited. If the claim is to be expedited, the DO follows the procedure described above. If the claim documentation does not support a designation of terminal status, the DO forwards the claim documents to the CMR for processing.
- c. **Occupational History Development.** For Part E causation claims, staff completes an Occupational History Questionnaire (OHQ) by interviewing claimants about their knowledge of employee exposure to toxic substances. The RC staff completes the OHQ interview either in-person or telephonically within 14 days of assignment or receipt of claim. If the OHQ interview cannot be completed within 14 days, the RC staff may request an extension with the jurisdictional DO. Once the OHQ interview is complete, the RC staff scans and uploads the completed OHQ interview to the case file, via the EDP along with the approved DEEOIC checklist. While the RC is generally the recipient of new incoming claims, occasionally the DO will receive new claim documentation. In these situations, the DO receiving the new claim coordinates with the appropriate RC to have it conduct an OHQ.
4. **Assignment of Claims to a DO.** The assignment of a claim to a particular DO occurs based on the state where the employee's most recent location of covered employment occurred, as listed on Form EE-3. Each DO is responsible for claims originating from a state for which it has jurisdictional responsibility. Information regarding DO jurisdictional boundaries is located on the DEEOIC main webpage. If the claimant does not submit a Form EE-3 with his claim, the CCC uses the claimant's state of residence to make a DO assignment. Each DO is to provide the CCC with an up to date case create digit assignment list so that upon creation, the CCC directs the claim to appropriate CE. When CE digit assignments change, the DD or a designee is to email the updated list to zzOWCP-DEEOIC-Centralized Case Create Group.
 5. **Creating Cases in ECS.** The CCC enters into ECS information reported by the claimant from the incoming claim form, such as personal, medical, employment and any other relevant claim data. Important demographic information from the claim form necessary to create a claim include the employee/survivor name, SSN, mailing address, phone number, date of birth, sex, etc. The CCC also enters information concerning the nature of the claim to include the medical

conditions claimed as work-related, the employment history for the employee, and responses to the receipt of other award or other legal information. Once this information is entered and saved, ECS assigns a unique Case ID Number for the entire case file.

In addition, each person who has filed a claim within a case is assigned a unique claimant identification number. If the CCC is processing a claim based on the submission of correspondence that contains words of claim, he or she is to enter as much information as possible to permit ECS to assign a Case and Claimant ID Number. At a minimum, ECS requires the entry of name and mailing address of the claimant (in the case of a survivor, it is necessary to name the employee) to permit the creation of a case. Once the CCC creates a claim under this circumstance, the matter is referred to the assigned CE to notify the claimant of the need to complete an EE-1 or 2 to allow for claim adjudication. A claimant signature is not necessary on any form or letter with words of claim for case creation to occur; however, for claim adjudication a signed EE-1 or EE-2 is required. Without a properly completed form, the claim is administratively closed.

For a systematic guide to ECS case create procedures, refer to the Claim Form Entry and Initial Review (Red Pane Review) instructions located in the ECS Procedures folder available to DO staff on the shared drive.

- a. **Handling Alternative Filings.** A non-covered spouse or child of a deceased DOE contractor employee or RECA Section 5 uranium worker may submit a written request for an informal evaluation of whether the employee contracted a covered illness as a result of employment at a covered facility. As no RDs or FDs are issued in these instances, an EE-2 is not required. Accordingly, alternative filing requests are entered into ECS as “Words of Claim” under the form EE-2. The alternative filing request will be processed in ECS as a survivor claim according to instructions provided in [Chapter 13.13](#).

6. **CE Review.** Once a new claim is received from the CCC, but prior to initial development and adjudication, the assigned CE reviews the claim forms, any employment and/or medical evidence, the claimed employment and occupational history development conducted by the RC and ECS to ensure ECS contains accurate information. If the claim requires additional follow up action by the RC, the CE may assign additional tasks to the RC as necessary.

- a. **Missing Information.** If a claim form or document with “words of claim” is missing vital information (e.g., a diagnosed condition, employment information), the assigned CE requests the omitted information and/or the appropriate claim form from the claimant, or the designated AR.
- b. **Acknowledgement Letter.** Upon receipt of a new claim, the DO is responsible for sending the claimant a letter acknowledging the receipt of a new claim and providing the claimant with a Case ID number and contact information should the claimant have questions regarding his/her claim. A sample acknowledgment letter is provided as [Exhibit 7-1](#).

- c. **Corrective Action.** In some instances, a CE or FAB CE/HR will identify a data entry error or receive information that warrants a revision to claimant demographic data recorded in ECS. ECS demographic data such as date of birth, date of death, gender, relationship type, phone numbers, Power of Attorney (POA) and AR names are editable by the assigned CE or FAB CE/HR. However, in other instances, critical data relating to the claimant, such as address changes or corrections to name, SSN or other payee data, requires extra steps to process. For ECS data changes that the assigned CE or FAB CE/HR cannot perform on his or her own authority, the DEEOIC requires two individuals to process an ECS data change: The person who requests an ECS change and a person who makes the change. This ensures information security and accountability for critical data changes that has the potential to affect payee outcomes.

Should a CE or a FAB CE/HR identify a reason to modify ECS data that he or she cannot input on his or her own authority, they are to prepare an email with a subject line, “ECS Change Request – Case ID xxxx (insert Case ID Number).” In the body of the email, the requester will describe the nature of needed ECS change. In addition, he or she will reference the Document ID in OIS or attach as reference any document supporting the data change request (i.e. a claimant submitted signed address change request). The CE or FAB/CE forwards the email to the Payee Change Assistant (PCA) or other ECS data change agent designated with that functionality by the DD or FAB manager. The PCA or designated ECS data change agent is to process the ECS change request, unless there is some reason to seek clarification beforehand. Once completed, the PCA or designated ECS data change agent responds to the change request with an email confirming the data update. The receiving CE or FAB CE/HR confirms the change occurred as requested and then bronzes a copy of the email, along with any attachments, into OIS for recordkeeping.

7. Creating a Claim Under Part B vs. Part E, or Both. Identifying when a claim is to be adjudicated under Part B, Part E, or both, it is first necessary to identify the claimed conditions. Conditions covered under Part B include CBD, beryllium sensitivity, chronic silicosis and radiogenic cancers. Claims for any other illness not covered under Part B are created and adjudicated solely under Part E, which covers any illness found related to occupational toxic substance exposure.

- a. **Consideration of Employment.** In addition to considering the claimed medical condition(s), claimed employment is also considered. Part B of the EEOICPA covers employees of the DOE, its contractors and subcontractors, beryllium vendors, AWEs and eligible survivors. Part E offers benefits to DOE contractors, subcontractors and their eligible survivors.

For claims filed at the RC, the RC verifies employment through the Oak Ridge Institute for Science and Education (ORISE) and/or clarifies the nature of claimed employment.

Example 1: If a claim identifies employment as a federal employee at a DOE facility and a Part B medical condition, the claim is adjudicated under Part B only, because a DOE federal employee is not a covered DOE contractor employee, as required under Part E.

Example 2: If a claim identifies employment at an AWE or a beryllium vendor and a Part B/E medical condition, the claim is adjudicated under Part B only, because working at an AWE or beryllium vendor is not covered employment under Part E. (The exception to this is if it is indicated that the employee worked at an AWE or beryllium vendor that was designated as a DOE facility for remediation.)

Example 3: If only Part B medical conditions are checked on the claim form (e.g., CBD, beryllium sensitivity, chronic silicosis, or radiogenic cancer) and DOE contractor employment is claimed, the claim will be adjudicated under both Part B and Part E.

Example 4: Some AWE and beryllium vendor facilities are designated as DOE facilities during periods of remediation. If the claimant from Example 1 instead claims employment with an AWE or beryllium vendor during a period of remediation or identifies the AWE or beryllium vendor as a DOE facility on Form EE-3, the claim is to be adjudicated under both Part B and Part E. In such a case, additional development to establish covered Part E employment would be required.

Example 5: To establish covered employment under Part E, the employee must have been a DOE contractor employee. If the claimant from Example 1 claims only employment as a DOE federal employee, the claim is adjudicated under only Part B.

Example 6: If a non-Part B medical condition (e.g., asbestosis) and DOE contractor employment are claimed, the claim is treated as a Part E claim only.

Example 7: If the claimant claims diabetes (a non-Part B medical condition) and employment with an AWE or beryllium vendor during a period in which remediation did not occur, or does not identify the

AWE or beryllium vendor as a DOE facility on the Form EE-3, the claim is adjudicated under only Part B, as the employee must be a DOE contractor employee to be covered under Part E.

Example 8: If an employee claims prostate cancer and DOE contractor employment, the claim is adjudicated under both Parts B and E. If the same employee claims both prostate cancer and asbestosis, the prostate cancer is treated as a Part B and Part E condition, while asbestosis is adjudicated under Part E only.

Example 9: If a claimant identifies chronic silicosis on the Form EE-2, the claim is evaluated under both Parts B and E only when the claimed employment was in underground tunnels in Nevada or Amchitka Island, Alaska. If the claimant employment is outside of these facilities, the claim is adjudicated under only Part E.

Example 10: All new RECA Section 5 claims are to be adjudicated under both Part B and Part E.

8. New Claims in Existing Cases. In situations where there is an existing case record, if a DO or RC receives a new claim for an additional medical condition, or new survivor, the new claim form is date-stamped and forwarded to the CMR for processing, as outlined in Item 3 above.
- a. Case Assignments. New claims in existing cases are assigned to the appropriate DO and CE, as outlined above in Item 4. However, if the case is found to be currently outside of the jurisdictional office (i.e. at FAB or NO), the new claim will be assigned to the DO CE assigned to the case.
 - b. Medical Evidence Only. If the claimant submits medical evidence for an unclaimed condition (i.e., medical evidence indicating the presence of an illness which identified as being potentially work-related) without a claim form, or document with “words of claim” for a covered condition, the CE contacts the claimant to request the appropriate claim form. He or she can also forward the evidence to a RC for assistance in initiating a new claim.
 - c. Survivorship Evidence Only. If a new survivor submits survivorship evidence (e.g., birth certificate, marriage certificate, school records) without a claim form, the DO or RC contacts the claimant to request he or she complete Form EE-2.
 - d. Wage-Loss and Impairment Claims. In cases in which a claimant submits Form EE-10, Claim for Additional Wage-Loss and/or Impairment under the EEOICPA, the CMR does not submit the form into the Case Create Queue. Any EE-10 received in the CMR is scanned as regular mail and appears in the assigned CE’s “Unreviewed Assigned” document queue, at which time the CE is responsible for reviewing the claim form, entering the appropriate information into ECS and completing appropriate development actions. This data entry process also applies when a claimant submits “words of claim” in lieu of Form EE-10 to requesting wage-loss and/or impairment benefits.
9. Withdrawal of a Claim. A claimant is able to withdraw his or her claim for benefits for any claimed condition(s), or wage-loss or impairment, prior to the issuance of a FD for the requested benefit(s). All requests to withdraw a claim for benefits must be in writing, signed by either the claimant or his or her AR, and specific in reference to what Part or Parts under the EEOICPA the claim is to be withdrawn.

CHAPTER 8 – CASE MAINTENANCE

1. **Purpose and Scope.** This chapter describes how case files are transferred between locations within the DEEOIC, filed, and maintained (including dividing a file’s contents, repairing damaged folders, and reconstructing lost case files).

The chapter also describes how to update, correct, and adjust the electronic files in the Energy Case Management System (ECMS). Finally, the chapter addresses how the FAB assigns docket numbers to case files referred for their consideration and issuance of a FD or other order.

2. **Case Movement.** Each DEEOIC staff member is responsible for ensuring that cases are delivered to their appropriate locations. The new location code is notated on the front of the case file jacket and entered in the **“Case Update”** screen of ECMS before the file is moved.

- a. **Location Changes.** As cases are moved to different locations within a DEEOIC Office, their location codes are changed in ECMS. Each location in a DEEOIC Office has its own location code, for example, **“FIL”** for the File Room, **“CCJ”** for a CE), **“FO1”** for the Fiscal Officer, and **“DMC”**.
- b. **Notations on Case Jackets.** When ECMS coding is completed, the DEEOIC staff member lists the new location code on the grid sheet on the front of each folder of the case file, dates each folder, and initials each folder. The DEEOIC staff member then hand carries the file to its next location or places the folder in the appropriate pick-up area for routing to the next location.
- c. **Replacement Grid Sheets.** When the jacket has been completely filled, it is copied and the copy is placed on the inside cover of the left side of the case file. A gummed grid sheet with spaces to enter new routing locations is then placed on the front cover of the case file.

3. **Filing Cases.** Open cases (i.e., those cases needing further action) and closed cases are housed either in the File Room or in other locations throughout the DEEOIC Office.

- a. **Method of Filing.** Most case folders are kept in the file room on open shelves.

- (1) The 2x2 terminal digit system is used by the DEEOIC. The folders are grouped together and filed using the last four digits of the file number (hereafter referred to as “terminal digits”).

The files are first grouped together in numerical order by the last two terminal digits (from XX00 to XX99). The first two terminal digits of a file determine the order of files with the same final two digits (00XX to 99XX). For example, files with the terminal digits 0034, 0234, 1001, 1034, 1234, 2001, and 3489 are filed as follows:

Ending with 01: 1001, 2001

Ending with 34: 0034, 0234, 1034, 1234
Ending with 89: 3489

- (2) The outside edge of each folder is labeled with the last four digits of the claimant's file number (terminal digits). Each digit has a distinct, brightly-colored background, allowing searchers to locate, retrieve and/or file the folders with greater ease and accuracy.
- b. Cases Sent to the File Room. Case folders are not returned to the File Room unless:
- (1) The File Room is the last location notated on the case folder along with the date transferred and the initials of the DEEOIC staff member initiating the move;
 - (2) ECMS is accurately coded to show the File Room (“**FIL**”) as the last location; and
 - (3) Any loose documents or mail are filed down on the spindle in the folder, unless notated with the phrase "drop file," the date the document was drop filed, and the initials of the DEEOIC staff member who had requested the mail to be drop filed.
- c. Cases Outside of the File Room. When case files are located at a DEEOIC staff member's work station or some other location, they need to be organized so they can be quickly located. When files are separated into different piles for effective case management (e.g., under development, awaiting a RD), the DEEOIC staff member arranges each pile of cases in 2x2 terminal digit file number order.
- d. Misfiled Cases. If a case is coded “**FIL**” in ECMS, but is not located in the File Room, a special search is required. This special search includes searching throughout the File Room (sometimes cases get misfiled on the shelves), on DEEOIC staff members' workstations, the DEEOIC Office as a whole, and even other DEEOIC Offices. If the special search is unsuccessful, then DEEOIC staff must reconstruct the file (See paragraph 7 below).
4. Dividing Cases. When the contents of a case file become too thick to be contained in one folder, they are divided. Mail and File (M&F) staff divide files on their own when deemed appropriate, or at the request of a DEEOIC staff member. The M&F Clerk takes the following actions when dividing a case file:
- a. Prepare a New Folder.
 - (1) The M&F Clerk makes a duplicate folder with the same file number. The M&F Clerk writes the letter “A” at the bottom of the front cover of the

original case file. The M&F Clerk then writes the letter "B" at the bottom of the front cover of the overflow folder.

- (2) On the bottom of the front cover of each folder, the M&F Clerk writes "This case is divided into A and B parts"; and

b. **Dividing the File.** The M&F Clerk divides the contents of the file at a logical point, considering the size of each part and the content and receipt date of the documentation.

- (1) The M&F Clerk skims through the case file records and determines a cutoff date for the Part A folder.
- (2) The M&F Clerk places all correspondence and other documents received before the cutoff date in the Part A folder. All correspondence and documents received after the cutoff date are placed in the Part B folder. The M&F clerk files down Forms EE-1/2, EE-3, and copies of claim forms under Part E (formerly Part D) on the spindle in the Part B folder. Documents regarding any actions still pending and documents showing compensation paid are also kept in the Part B (active) folder.
- (3) If it becomes necessary to divide the case more than once, the new overflow folders are labeled "AA", "AAA", etc.
- (4) Part B is always the active folder and contains the most recent documents, the original Forms EE-1/2, DOE claim forms (formerly Part D), documents containing words of claim for benefits under the EEOICPA, Employment History Form EE-3, any documentation showing compensation paid, and all documents requiring further action.
- (5) When voluminous records are received from a single source (e.g., hospital records, prior Part D records, responses to Document Acquisition Requests) resulting in the case to be divided, they are filed down on a separate spindle, as long as the records are clearly identified as belonging to a single identifiable source.

5. **Multiple Survivors.** When the case file has multiple survivors, the Form EE-2 for the first survivor is on the bottom. The Form EE-2 for the second survivor is just above the first, and so forth, as reflected in ECMS under the **"Claims"** section in the **"Case Update"** screen. The correspondence, medical evidence, employment evidence, and other documents are placed on top of the claim and employment history forms (on the spindle), in chronological order of date received in the case file and are not divided by survivor.

6. **Repairing Cases.** The M&F Clerk or other DEEOIC staff member designated by the DD, FAB Manager, or Policy Branch Chief, repairs the case folders and their contents that have become worn or unreadable due to wear and tear.

- a. Loose Documents. The M&F Clerk or other designated DEEOIC staff member repairs or strengthens documents that have torn loose from the spindle by using a gummed or self-adhesive reinforcement, transparent tape, or other method approved by the DD, FAB Manager, or Policy Branch Chief.
- b. Damaged Documents. If torn or damaged documents cannot be mended, and there is the potential for further damage to occur, the M&F Clerk or other designated DEEOIC staff member photocopies the documents so that the file contains a readable copy. To protect from further damage, the torn or damaged documents are placed in a protective sleeve or envelope and placed in the case file.

7. Reconstructing Cases. When a case is lost and every effort to locate it within that DEEOIC Office and the other DEEOIC Offices is unsuccessful, the DEEOIC staff must reconstruct the case file. A Supervisory CE or Manager prepares a memorandum for the signature of the DD, FAB Branch Chief, or Policy Branch Chief, explaining the loss of the file and the necessary preparation of a new case jacket. The assigned CE, CE2, FAB Representative, or NO Representative then requests duplicates of all documents in the lost file.

- a. Memorandum and New Case Jacket. The Supervisory CE or Manager prepares and signs a memorandum describing the effort(s) taken to locate the original file and that a duplicate case jacket is necessary. Once approved and signed by the DD, FAB Branch Chief, or Policy Branch Chief, the memo is then forwarded to the Case Create Clerk, who creates a new case jacket with the memo placed inside and returns it to the assigned CE, CE2, FAB Representative, or NO Representative.
- b. Requests for Records. The assigned CE, CE2, FAB Representative, or NO Representative prepares correspondence to all the claimants and authorized representatives associated with the case requesting a copy of any documents pertinent to the case file. The assigned CE, CE2, FAB Representative, or NO Representative also requests duplicate documents from medical providers, the NIOSH, DOE, and any other identifiable source (e.g., CPWR, SSA, RC). The memo and the letters requesting the documentation are filed down on the spindle in the new case folder.
- c. Electronic Records. If electronic copies of documents (e.g., development letters, RDs, FDs) or claim related e-mails from external customers (e.g., the claimant, RC, DOE, corporate verifiers, Congressional Offices, NIOSH), that were in the case file have been maintained by the assigned CE, CE2, FAB Representative, or NO Representative, they are to be copied and placed in chronological order in the file by when they were originally created.
- d. Recovery of Original File. If the lost case file is found, the assigned CE, CE2, FAB Representative, or NO Representative incorporates all original and

unduplicated material into a single case jacket and discards the duplicate case information and case file jacket in a recycle bin for shredding.

8. Updating, Correcting, and Adjusting the ECMS Database. Changes to ECMS are sometimes needed due to errors in data entry or updated changes to the claimant's address, etc.

- a. **Corrections to Data Elements.** It is each DEEOIC staff member's responsibility to safeguard the integrity of the data in ECMS. Stakeholders and interested parties (e.g., DEEOIC Offices, Congressional Offices, the Ombudsman Office) are provided with performance reports compiled from ECMS data. Therefore it is especially important to ensure that the data entered in ECMS is correct and up to date. These elements include all name fields, claimed illness information, claimed employment data, date of birth, date of death, and SSN.
- b. **Change of Address.** All requests for change of address are submitted in writing by the claimant, AR, or approved PoA. All such changes are referred to the individual designated as the
- c. **Payee Change Assistant (PCA).** The PCA (or a designee who does not have the authority to enter payments in ECMS) makes changes to names and addresses in ECMS. Any change of address needs to be approved by the assigned CE, CE2, FAB Representative, or NO Representative prior to any changes in ECMS.
 - (1) The request for a new address must contain an acceptable signature on the document. The claimant's signature, an AR's signature, or the approved POAs signature is acceptable.
 - (2) If a written document contains a claimant's new address, the assigned DEEOIC staff member calls and confirms with the claimant, authorized representative, or the approved Power of Attorney whether the change is temporary or permanent. The call is then documented in the ECS, with a printed copy placed in the case file.
 - (3) A faxed request to change a claimant's address or phone number is acceptable, as long as it contains the signature of the claimant, authorized representative, or the approved Power of Attorney requesting the change.
 - (4) For payment purposes only, a "Payment Only" address is documented and signed by the claimant or approved Power of Attorney on the original EN-20 form. Faxes are not acceptable.

9. FAB Docketing. A unique docket number is assigned under Part B and Part E, as applicable, to each claimant involved in the FAB review process. The assignment of a docket number allows FAB to track individual claimants who filed under Part B and/or Part E and to protect their privacy.

- a. **Docket Number Assignment.** Any case that is forwarded to FAB for issuance of a FD or other order has a docket number assigned to each claimant identified in the RD under Parts B and E of the Act, as applicable. The docket number(s) assigned is generated randomly by ECMS within each local FAB Office. The docket number is a numerical prefix followed by the year in which the docket number is assigned. Once a docket number is assigned to a claimant (a separate docket number for Part B and Part E, as applicable), that document number remains the same, is always used to identify the claimant in future FD or other orders, and does not change.
- b. **Registering Docket Numbers in ECMS.** Upon receipt of a RD, a FAB Representative enters “**FD – FAB Received Recommended Decision**” under the “**Claim Status History**” section in the “**Claim Update**” screen of ECMS. An “**FD**” status code is entered for each claimant in ECMS who receives a RD. The entry of the “**FD**” status code in ECMS is what generates the random assignment of the docket number.
- c. **Duplicate Numbers.** The individual entering the docket number must ensure that he or she does not re-enter a new docket number for a claimant who has already been assigned a docket number under that Part of the Act. If this occurs, the file is referred to the local FAB Manager to have the second docket number removed from ECMS.

CHAPTER 9 – TRANSFERS AND LOANS

1. **Purpose and Scope.** This chapter describes the procedures for sending physical case files and electronic case records between the various offices within the DEEOIC, including the DO, the CE2 Unit, the FAB, and the NO. It also describes the procedures for sending the contents of a case file to the National Institute for Occupational Safety and Health (NIOSH) and to a medical or scientific specialist in NO.
2. **Responsibilities.** Mail and File (M&F) staff process all physical case files transferred temporarily or permanently among the DEEOIC Offices. The Chief of Operations, Supervisory CE, ADD, DD, FAB Manager, NO Representative, M&F Clerk, or designee transfers electronic records in the ECMS and notates the front of the case file jacket, accordingly, on all case files transferred temporarily or permanently.
3. **Electronic Transfer of Case Records in ECMS.** The electronic transfer of a case record in ECMS involves taking the following actions in the **“Case Update”** screen: enter the appropriate DEEOIC Office’s transferred out location code in the **“Location”** field (See Exhibit 1); click the **“Save”** button; click on the **“Transfer Case”** button; pick the appropriate DEEOIC Office in the **“District Office”** drop down menu field under the **“Transfer To”** section; and then click on the **“Transfer Case”** button.

The electronic transfer of a case record in ECMS can be done in either ECMS system (ECMS B or ECMS E), and results in the transfer of the case record in both ECMS systems simultaneously.

- a. **Electronic Transfer to a CE2 Unit.** The local CE2 Unit and the NO CE2 Unit are not listed in the **“District Office”** drop down menu field under the **“Transfer To”** section of ECMS. Instead, the designee must transfer the electronic case record to the appropriate FAB Office in which the CE2 Unit resides with.
 - (1) Once electronically transferred to the appropriate FAB Office, a FAB Representative selects the appropriate CE2 in the drop down menu of the **“CE2”** field under the **“FAB Co-located Development”** section in the **“Case Update”** screen of ECMS. Once the FAB Representative selects the appropriate CE2, he or she tabs over to the **“CE Assign Dt”** field, which automatically populates with the current date and time (this field can be manually inputted if needed).

In addition, the FAB Representative keys the case file to the CE2 by entering the appropriate ECMS Case Location Code in the **“Location”** field tabs over to the **“Location Assign Dt”** field, which automatically populates with the current date and time (this field can be manually inputted if needed), and then clicks the **“Save”** button.

Both the FAB Representative and the CE2 are able to make entries into ECMS without having to transfer the case in the system.

4. Temporary Transfers (Loans). Case files are temporarily transferred between DEEOIC Offices for a variety of reasons, including the review of a RD, a FD, a remand order, a request for reconsideration, a request for reopening, a DO or CE2 Unit pending action, a medical or scientific referral, or for a policy issue. Whenever a case file is transferred, it is sent in its entirety to the designated location. It is of utmost importance that if a case is misrouted to a DEEOIC Office from another DEEOIC Office, that it be transferred immediately to the appropriate DEEOIC Office.

a. Procedures Before the Loan.

- (1) The CE, CE2, FAB Representative, or NO Representative completes all applicable items listed on the case transfer sheet and attaches it to the outside of the case jacket. This sheet identifies the case, the DEEOIC Office the case is transferred to and from, and the reason for the transfer.
- (2) If the CE, CE2, or NO Representative is transferring a case file, the following boxes in the **Reason for DO's/CE2 Unit's/NO's Transfer** field is checked, as appropriate:
 - (a) To the FAB, select the option **FAB Review** and any of the following options below, as appropriate:
 - (i) For an RD, select the option **Recommended Decision**; or
 - (ii) For a request for reconsideration, select the option **Reconsideration**.
 - (b) To and from the NO, select the option, **Policy/Procedure** and any of the following options below, as appropriate:
 - (i) For a request to reopen, select the option **Reopen**. For the return response to a reopening request, select the option **Reopen** and briefly explain whether the reopening was granted or denied in the **Comments/Other** field;
 - (ii) For a submission of a remand challenge, select the option **Remand Challenge**. For the return response to a remand challenge, select the option **Remand Challenge** and briefly explain whether the remand challenge was granted or denied in the **Comments/Other** field;
 - (iii) For a policy issue (e.g., stepchildren, incapable of self-support, employment verification), select the option **Policy Question** and briefly explain the request in the **Comments/Other** field. For the return response to a policy issue, select the option **Policy Question** and include a brief

explanation in the **Comments/Other** field. This form does not replace the WS/WR form;

- (iv) For a review by the Office of the Solicitor (e.g., power of attorney, filed court documentation), select the option **Solicitor** and include a brief explanation in the **Comments/Other** field. For the return response from the Solicitor, select the option **Solicitor** and include a brief explanation in the **Comments/Other** field; or
 - (v) For a medical or scientific review, including a referral to the **Medical Director, Industrial Hygienist (IH), Toxicologist (TX),** or the **Health Physicist,** select the specific type of review, as appropriate. For the reviewer's return response, select the type of review provided and include a brief explanation in the **Comments/Other** field, as appropriate.
- (3) If the FAB Representative is transferring a case file, the following boxes in the **Reason for FAB's Transfer** field is checked, as appropriate:
- (a) To the DO or CE2 Unit, in which the FAB vacates the RD and issues a remand order, select the option **Remand**;
 - (b) To the DO or the CE2 Unit, in which the FAB reverses the RD, select the option **Reversal**;
 - (c) To the DO or CE2 Unit, in which the FAB affirms the RD, select the option **Affirmation**;
 - (d) To the NO, select any of the following below, as appropriate:
 - (i) For a request to reopen, select the option **Reopen**;
 - (ii) For a policy issue (e.g., stepchildren, incapable of self-support), select the option **Policy Question** and briefly explain the request in the **Comments/Other** field. This form does not replace the WS/WR form;
 - (iii) For a review by the Office of the Solicitor (e.g., filed court documentation), select the option **Solicitor** and include a brief explanation in the **Comments/Other** field; or
 - (iv) For a medical or scientific review, including a referral to the **Medical Director, Industrial Hygienist (IH),**

Toxicologist (TX), or the **Health Physicist**, select the specific type of review, as appropriate.

- (e) At the time of mailing the FD, the FAB Representative selects the option **Send Copy of Final Decision to** with either **NIOSH, DOJ (RECA)**, and/or **RC** (with the specific RC name/location listed) marked, as appropriate.
- (4) The CE, CE2, or FAB Representative checks the following boxes, as appropriate, when rendering an RD or FD, respectively:
 - (a) The type of RD or FD submitted (Part B and/or Part E); and
 - (b) The status of the RD or FD under that Part(s) (Accept, Deny, and/or Defer)

The FAB Representative notates the **ECMS Final Decision Coding** under **Part B** and/or **Part E** and also the amount of any compensation approved (**AOP Amount**) under **Part B** and/or **Part E** in that field.

For any issue not specified above, include a brief explanation in the **Comments/Other** field.

- (5) The Chief of Operations, FAB Manager, NO Unit Chief for Policies, Regulations and Procedures, DD, ADD, Supervisory CE, Senior Claims Examiner, or designee determines whether the case is in a posture for transfer to another DEEOIC Office (e.g., the DO issued an RD that needs to be sent to FAB for processing of the FD), and if so, then ensures that:
 - (a) Within reason, all pending actions have been taken and all correspondence answered;
 - (b) Mail is filed down on the spindle in order of date receipt; and
 - (c) The case file jacket is in good condition.

- (6) The initiator and the authorizing signatory both sign and date the completed case transfer sheet (sometimes this is the same person). The NO Unit Chief for Policies, Regulations and Procedures, DD, and FAB Manager designate the authorizing signatory within their respective office.

All cases sent to the NO require the authorization of the DD, ADD, Supervisory CE, FAB Manager, or designee. The NO Unit Chief for Policies, Regulations and Procedures or designee authorizes case transfers from the NO.

- (7) The Chief of Operations, FAB Manager, NO Unit Chief for Policies, Regulations and Procedures, DD, ADD, Supervisory CE, M&F Clerk, or designee changes the location on the front of the case file jacket and in ECMS to reflect the physical and electronic transfer of the case to another DEEOIC Office (See paragraph 3 above). The location of individual case files is tracked in ECMS through specific codes.

Maintaining accurate case location information in ECMS is essential. Each time a file is physically transferred from one location to another within a DEEOIC Office or from one DEEOIC Office to another, ECMS must be updated to show the current location of the case file and the date in which the change in location was made. This is also notated on the front of the case file jacket.

- (8) M&F staff mail the case file, either by the designated express mail service or through the United States Postal Service (USPS).

b. Procedures After the Loan.

- (1) Upon receipt of the transferred case, the receiving office files the case transfer sheet down onto the spindle in the case file and takes the action reflected on the case transfer sheet.
- (2) The receipt of individual case files is tracked in ECMS through specific codes. When a physical case file arrives in the DEEOIC Office, M&F staff date-stamp the case transfer sheet and deliver the case to the M&F Clerk who enters the appropriate receiving/transferring in office and location codes in the “**Dist Office**” and “**Location**” fields, respectively, in the “**Case Update**” screen of ECMS.

The M&F Clerk also assigns the case in the “**CE**” field (See Exhibit 1). The dates of the change in location and CE assignment are recorded in ECMS by tabbing over to the “**Location Assign Dt**” and “**CE Assign Dt**” fields, respectively, which automatically populates with the current date and time (these fields can be manually inputted if needed). The location codes are also notated on the front of the case file jacket.

- (3) Any mail received for a case which is loaned or temporarily transferred is forwarded to the appropriate DEEOIC Office that has the case file.

c. Cases with Partial FDs for Compensation. There are instances when FAB issues a partial FD allowing for the payment of benefits to a claimant while another portion of the RD is held in abeyance as a result of the pending expiration of the claimant’s 60 day allotted time frame to file objections, or the consideration of objections or a request for a hearing already filed in reference to the pending portion of the RD. To ensure the timely processing of compensating the claim by

the DO and the timely review of the pending portion of the RD by FAB, the following must be completed:

- (1) The FAB Representative attaches a removable red label to the lower right corner on the front of the case file jacket with the following information:
 - (a) List the date of issuance of the pending RD and whether it pertains to Part B and/or Part E;
 - (b) List the FAB Office the case needs to be returned to;
 - (c) List the name of the FAB CE or FAB Hearing Representative to whom the case is assigned; and
 - (d) List a “no later than” date by which the case needs to be returned to FAB, in order to ensure timely review.
- (2) The FAB Representative also attaches on the front of the case file jacket a case transfer sheet printed on red paper, with all applicable items completed.
- (3) The assigned FAB CE or FAB Hearing Representative puts a call up note for the case in his or her Outlook calendar.
 - (a) The local FAB employees notify their Manager at least ten days before the due date, if the case has not been returned by the DO. The Manager contacts the DO to have the case transferred back to his or her office.
 - (b) The NO FAB employees notify the Operations Specialist and their Manager at least ten days before the due date, if the case has not been returned by the DO. The Operations Specialist or the Manager contacts the DO to have the case transferred back to the NO FAB.
- (4) Once the DO has processed the claimant’s payment, the Chief of Operations, DD, Supervisory CE, Fiscal Officer, or designee attaches on the front of the case file jacket a case transfer sheet (see Exhibit 2) printed on plain white paper, with all applicable items completed, including in the **Comments/Other** field the name of the assigned FAB CE or FAB Hearing Representative to whose attention the case is to be given, identifying the claimant’s payment has been processed, and that the case is returned back to FAB for their review of the pending portion of the RD.

5. Permanent Transfers. Case files are permanently transferred between the DOs due to jurisdiction, based upon the employee’s last verified covered employment. There are instances

when changes in jurisdiction go into effect in order to balance the case/workload among the DOs.

In reference to RECA claims, all RECA Section 5 claims are handled in the Denver DO and are transferred there accordingly. All Section 4 RECA claims are transferred to the DO which has jurisdiction, based upon the employee's last covered employer. It is of utmost importance that if a case is misrouted to a DEEOIC Office from another DEEOIC Office, that it immediately be transferred to the appropriate DEEOIC Office.

- a. Procedures for Permanent Transfers. After determining that a case needs to be transferred, the following actions are taken by DEEOIC staff:
 - (1) Prepare a transfer letter for the DD, ADD, Supervisory CE, or designee's signature notifying the claimant and other interested parties (e.g., RC, AR) of the transfer and the contact address and phone number of the other DEEOIC Office;
 - (2) Prepare a case transfer sheet for the DD, ADD, Supervisory CE, or designee's signature (as discussed in paragraph 4 above) which is then attached to the front of the case file jacket;
 - (3) The DD, ADD, Supervisory CE, or designee ensures the case is in a posture for permanent transfer (e.g., all pending actions have been taken, correspondence has been answered, mail has been filed down on the spindle, and the case file jacket is in good condition). The DD, ADD, Supervisory CE, or designee then authorizes the transfer and signs the notification of transfer letter and the case transfer sheet;
 - (4) The Chief of Operations, DD, ADD, Supervisory CE, M&F Clerk, or designee transfers the electronic case record by keying the appropriate location code and DEEOIC Office in ECMS (See paragraph 3 above);
 - (5) The physical case file is sent either through a designated express mail service or through the USPS;
 - (6) Permanent case transfers need to occur within 20 days of the date of the last pending action taken; and
 - (7) If mail is received for the transferred case, the mail is forwarded to the responsible DEEOIC Office that has the case file.
- b. Delays in Permanent Transfers. In some instances, a case file reviewed for permanent transfer by the originating DO, is in a posture for an RD and needs to be sent to FAB for processing of the FD. In this instance, the originating DO prepares and issues the RD and transfers the case to FAB.

After taking all appropriate actions, FAB transfers the case back to the originating DO, which is the office that issued the RD.

- (1) If there are no remand actions to be taken, the originating DO proceeds with the permanent transfer of the case to the DO which holds jurisdiction.
 - (a) The only exception to this is when FAB has determined that the claim is to be compensated. FAB proceeds with the permanent transfer of the case to the DO which holds jurisdiction (and not to the DO which issued the RD) to ensure timely payment of the claim.
- (2) If there are remand actions to be taken, the originating DO completes the actions stipulated in the remand order, reissues the RD, and transfers the case to FAB. This also holds true when there is a change in jurisdiction while the case is at FAB for review. Ultimately, the case file is transferred to the originating DO for the completion of the actions stipulated in the remand order and reissuance of the RD.

- c. **Receipt of File.** When a physical case file arrives in the DEEOIC Office, M&F staff date-stamp the case transfer sheet and deliver the case to the M&F Clerk who enters the appropriate receiving/transferring in office and location codes in the “**Dist Office**” and “**Location**” fields, respectively, in the “**Case Update**” screen of ECMS.

The M&F Clerk also assigns the case in the “**CE**” field. (See Exhibit 1). The dates of the change in location and CE assignment are recorded in ECMS by tabbing over to the “**Location Assign Dt**” and “**CE Assign Dt**” fields, respectively, which automatically populates with the current date and time (these fields can be manually inputted if needed). The location codes are also notated on the front of the case file jacket.

6. Referring Case Records to NIOSH. As part of the dose reconstruction process, NIOSH reviews the employee’s medical and employment records. The entire case file is copied and forwarded to NIOSH. This is done with the utmost attention as all DEEOIC staff members must ensure that Personally Identifiable Information (PII) is safeguarded. The original case file remains in the DO or NO CE2 Unit.

- a. **Case Records.** On a summary sheet, the DO or NO CE2 Unit prepares a list of the case files contained in the shipping package. The summary sheet clearly identifies the cases referred to NIOSH for dose reconstruction. The DO or NO CE2 Unit maintains a copy of the express mail shipping slip along with the summary sheet.

- b. Shipping Packages. The DO or NO CE2 Unit uses large express mail boxes when possible, as the boxes are traceable. A copy of the summary sheet, listing the case files being transferred, is inserted in each shipping package.

- c. Shipping Address. Boxes are sent to:

National Institute for Occupational Safety and Health
Office of Compensation Analysis and Support
4676 Columbia Parkway
MS C45
Cincinnati, OH 45226

- d. Schedule. Each DO (together with their local CE2 Unit) must send cases on designated days based on the following weekly schedule:

Tuesday:	Jacksonville	(Wednesday NIOSH receipt)
Wednesday:	Cleveland	(Thursday NIOSH receipt)
Thursday:	Denver	(Friday NIOSH receipt)
Friday:	Seattle	(Monday NIOSH receipt)

Due to the volume of referrals generated, the NO CE2 Unit does not have a designated day to send their cases to NIOSH. Instead, the NO CE2 Unit sends their cases on an as needed basis.

- e. Coordination with NIOSH. Each week, the DO or NO CE2 Unit sends an e-mail to ocas@cdc.gov which lists the express mail tracking number for each box shipped. If a shipment was not sent that week or was sent late, NIOSH must be informed. This notification assists NIOSH with inventory control.
- f. NIOSH Point-of-Contact Phone Numbers.

Cleveland DO	513-533-8423
Denver DO	513-533-8426
Seattle DO	513-533-8424
Jacksonville DO	513-533-8425
NO CE2 Unit	513-533-8565

7. Referring Cases to Medical or Scientific Specialists in NO. When a case file is referred for a review by a Medical Director, Industrial Hygienist, Toxicologist, or a Health Physicist, the case file or the medical records from the case file are copied and sent to the appropriate specialist in NO.

CHAPTER 10 – RESOURCE CENTERS

1. **Purpose and Scope.** This chapter describes the policies and procedures governing the DEEOIC RCs.

2. **RC Functions.** The RCs are situated in key geographic locations throughout the United States to provide assistance and information to the EEOICPA claimant community and other interested parties. The RCs gather substantial information and documentation, but they do not perform adjudicatory functions. The RCs provide claim development support and program outreach as well as initial claim intake.

The DO retains all adjudicatory and most additional development functions. The RCs perform only certain initial development and limited follow-up tasks as specifically outlined in these procedures. The RCs are staffed and managed by contractor staff. Each RC has a manager, and each manager reports to the RC Contractor Project Manager, who in turn, reports to the DEEOIC RC Coordinator located at the NO. The RC Coordinator is responsible for supervising the activities of all RC staff, nationwide.

The RC role as it pertains to initial employment verification and occupational history development includes the following:

- a. **Claim Intake.** Most new Forms EE-1/2 are filed directly with the RC located in the geographical area where the claimant(s) reside. Forms EE-1/2 received directly in the DO undergo employment verification at the DO and such claims are referred to the RC only if the DO determines that an OHQ is required.

Regardless of place of receipt, the date of filing for a claim is the earliest discernible date stamp or postmark of a claim form or words of claim. Words of claim are any written statements received without a claim form that indicate a claimant's intention to seek benefits under the EEOICPA.

Whether filing by telephone or in person, RC staff relays information about the program to the claimant. The RC explains the eligibility requirements, asks about conditions that the claimant has developed, and begins the process of gathering information for use in adjudication.

- (1) **Filing by Telephone.** When a claimant files a claim telephonically with RCs but then either refuses or fails to sign an actual claim form, the RCs must proceed as follows:
 - (a) Two weeks after the call, the RC telephones the claimant, informing him or her that the claim form must be signed to complete the filing process, and then recording the contact in the Telephone Management System (TMS) Energy Case Management System.

- (b) Two weeks after that initial follow-up call, the RC sends the claimant a letter telling him or her that the unsigned claim form will be forwarded to the DO assigned to adjudicate the claim, and places a copy of the letter in the case file, but that the DO CE will administratively close the claim because of the lack of a signed claim form.
 - (c) The RC then prepares a memo to the file documenting the times, dates, and manner of the efforts made to get the form signed, and of the warning that the claim will be closed administratively.
- b. Claim Status. Claim status requests regarding initial employment verification or occupational history development fall within the purview of the RC staff, who also field other claim status requests to assist claimants with general questions not requiring DO or FAB involvement.

The RC staff member reviews ECMS status codes and answers claimant inquiries, memorializing such activities into the TMS or Notes screen. If the claim status request is beyond the scope of the RC staff to address, the RC staff member determines the case file location in ECMS and directs the caller to the proper CE or FAB HR.

Inquiries received from a claimant or authorized representative seeking claim statuses are referred to the adjudicatory DO CE or the FAB HR as necessary. When referring a claimant or authorized representative to a DO or FAB, the RC provides the claimant/authorized representative with the toll-free number to the DO or FAB. All RC Managers have full read only access to ECMS in order to better assist claimants with inquiries. Any inquiries that cannot be addressed by the RC staff/Manager go to the CE or FAB HR, as appropriate.

- c. Program Information. If a potential claimant calls for information and/or guidance and no claim is on file, the RC staff member informs the potential claimant of filing requirements and available benefits. No referral to a DO or FAB is necessary. As no claim exists in the system, a note memorializing the telephone conversation is not entered into ECMS.

Where a current claimant contacts the RC for guidance about the claims process (e.g., confirmation that a claim exists, questions about submitting new evidence or a new claim for benefits), the RC can provide guidance to the claimant as needed without referral to the DO or FAB. A TMS memorializing the telephone conversation is entered into ECMS

Also, RC staff may assist claimants in understanding the information being sought in DO development letters, explain the means by which such information may be obtained, and assist claimants in obtaining evidence. The RCs also assist claimants with medical bills/documentation and enroll/educate medical providers

to join and navigate the automated medical bill pay system. A TMS memorializing the telephone conversation is entered into ECMS.

- d. **Initial Employment Verification.** The RCs take initial employment verification steps for all new claims (Part B, E, and B/E) filed with the RC that are not covered under the RECA. The DO conducts initial employment verification on claims filed directly with the DO (see section 5 below).
 - (1) Form EE-3 is the principal source for claimed employment information. However, if a claim is filed without a Form EE-3, the RC does not solicit it from the claimant. Rather, all claim materials are forwarded to the DO, where initial employment verification occurs.
 - (2) The RC uses DEEOIC tools, including procedures, bulletins, and employment verification updates and is given access to the DEEOIC Shared Drive to view these materials. The RC conducts initial employment verification on claims submitted by DOE contractor/subcontractor, AWE, and Beryllium Vendor employees for use in the adjudication of claims filed under EEOICPA.
- e. **Occupational History Questionnaire.** RCs conduct occupational history development on all new Part E claims and some previously filed Part D/E claims, as discussed in section 6 below.

3. **ECMS Usage in the RC.** ECMS access is granted to the RCs to record claimant interaction and obtain claim status updates. Such interaction is recorded in ECMS Notes or ECMS TMS. RCs cannot input ECMS case status codes. Specific technical guidance regarding ECMS is provided in the ECMS User's Reference Guide.

Some RC activity occurs prior to case creation in the DO, and ECMS data input is unavailable. RCs make ECMS entries only on created cases. Where the case is not yet created, the RC maintains a written account of all claim-related activity, including the date on which such activity took place. All pre-case create actions at the RC are recorded in the RC memorandum to the DO discussed in section 5 below.

- a. **ECMS Notes.** The ECMS Notes field is used for all face-to-face contact with a claimant on a created case. For example, ECMS notes are used when a claimant appears at the RC to submit evidence or claim forms, to make an inquiry or raise a concern, or to complete the OHQ interview if the interview is done in person.

The RC staff member records the claimant's visit in the notes field in ECMS, providing a synopsis of the conversation and a description of any evidence or new claim filed during the visit. The Notes entry outlines the interaction with the claimant, including instructions or guidance the RC provides to the claimant. The RC discusses only information on a specific claim with the claimant in question.

Once a note is placed in the system, a hard copy is printed and forwarded to the appropriate DO or FAB for association with the case file.

When creating an ECMS notes entry, the RC selects 'R - RESOURCE CENTER USE ONLY' entry in the "Note Type" section in the upper left hand box of the screen.

- b. TMS. The TMS feature in ECMS allows RC staff members to memorialize telephone conversations and to access telephone messages for calls received in the RC. TMS provides a mechanism to track and maintain telephone contacts on given case files.

RC staff members receive incoming telephone calls, return calls and place calls to claimants and others regarding questions and concerns arising out of the claims process.

- (1) RCs receive various kinds of direct calls. Generally, incoming calls are from claimants (or their authorized representatives) seeking claim status or guidance, or from potential claimants seeking program information and guidance regarding the claims process.
- (2) A RC staff member returns a telephone call received in the RC within two business days of receipt regardless of the issue at hand. All calls related to claims in ECMS are logged into the TMS and must be returned accordingly.
- (3) Outgoing calls are those generated from the RC for a purpose other than returning a telephone call. The DO may request RC assistance in obtaining evidence from a claimant or conducting some additional follow-up on a case file. Many RC outgoing calls are generated in the course of conducting employment verification and occupational history development, and are memorialized in ECMS only on created cases.

- c. Calls from Claimants. Each telephone call to or from a claimant must be accurately entered into ECMS in accordance with the specific instructions contained in the ECMS User's Reference Guide. If RC staff members conduct OHQ interviews (see below) by telephone, the OHQ interview must be memorialized in TMS in the same manner as the in-person interview.

The RC staff member handling the telephone call outlines the content of the discussion, the claimant request, if any, the guidance or solution offered, and the outcome of the call or resolution of the issue at hand. Entry of quality data is of the utmost importance, and the RC staff member strives to ensure accuracy and specificity of data input when telephone contact is noted in TMS.

As with ECMS notes, the RC prints a TMS record once completed. The printed TMS record is forwarded to the appropriate DO for association with the case file.

- d. **ECMS Entries.** The RC ECMS user may change ECMS entries placed into the system by RC staff as needed to correct errors, or at the request of the RC manager upon his or her final review of claim file material before it is forwarded to the DO. However, the RC cannot delete ECMS entries, so RC staff and managers must ensure that the data entered into ECMS is of high quality and free of errors prior to saving the entries into the system.

Once an ECMS record is input at the RC level, only NO DEEOIC staff may remove it. No capability to add or alter ECMS claim status codes has been granted to the RCs, and all coding operations related to RC activity on a case (aside from activities related to input in TMS or ECMS Notes) are entered at the DO to correspond with the date of the activity, as noted on the RC memorandum that accompanies case file materials to the DO.

- e. **ECMS Security.** Security measures govern access to the system due to the sensitive nature of the records available in ECMS and other claim file documents (e.g., employment history, payment information, disease history, Social Security Numbers, and addresses).

When a RC staff member is hired, and ECMS access is required for that individual, access must be granted. Conversely, when an RC staff member's employment is terminated, that person's ECMS access must be disabled.

- (1) To give a new RC staff member ECMS access, the RC manager prepares a memorandum to the RC Contract Project Manager requesting such access and providing all pertinent employee information. The RC Contract Project Manager sends a memorandum to the DEEOIC RC Coordinator at NO, who reviews the request and advises Energy Technical Support of the need to grant access to an incoming RC employee.
- (2) Upon termination or resignation of an employee, the RC Manager prepares a memorandum to the RC Contract Project Manager. The memorandum provides the former employee's name, title, employee number, and all other necessary information, including the date of the employee's termination or resignation. The memorandum requests that the former employee's access to ECMS be terminated on a specified date (i.e., date of termination or resignation).
- (3) The RC Contract Project Manager then prepares a memorandum notifying the DEEOIC RC Coordinator advising of the RC former employee's scheduled departure. The DEEOIC RC Coordinator advises Energy Technical Support of the need to delete ECMS access to the outgoing RC former employee upon receipt of such notification.

4. Security, Privacy, Conflicts of Interest.

- a. RC Staff Member with Interest in a Claim. A RC staff member may be a party to a claim under the EEOICPA or may have a personal or familial interest in the outcome of a claim.

- (1) RCs must avoid conflicts of interest in processing claims and should avoid even the appearance of impropriety in their work. Their staffs must work without any bias or influence that would affect their ability to render impartial service to the government in carrying out their duties.

Therefore, RC staff cannot process claims or conduct either employment verifications or occupational histories for immediate family members (defined as spouses, children, siblings, grandparents, parents, or first or second cousins) or for any other individuals with whom they would have so close a relationship as to affect their judgment.

In such cases, the RC notifies the DEEOIC RC Coordinator at NO in writing via e-mail memorandum and refers those cases to the nearest alternate RC. After the conflict review process is completed, the RC manager prepares a memorandum to the alternate RC manager asking that the occupational history development or other task(s) be conducted and forwarded to the next nearest DO that does not have jurisdiction over the RC in question.

The RC assigned this development action has 14 calendar days upon the receipt of the assignment to complete all these activities and to report to the DO.

- (2) When a RC staff member has a claim of his or her own, or when the situation meets the definition of a conflict of interest due to a relationship as defined above, the DO case file in question is transferred to the nearest DO for handling.

For instance, a claim involving an RC staff member working at an RC within the jurisdiction of the Denver DO is transferred to the Seattle DO for handling, and vice versa. Claims involving a staff member working at an RC within the jurisdiction of the Cleveland DO are transferred to the Jacksonville DO, and vice versa.

- b. Security and Individual Privacy Concerns. When interacting with claimants and other interested parties (e.g., authorized representatives) RC staff must remain aware of individual privacy concerns and maintain compliance with Privacy Act mandates. Except as discussed below, RC staff members may not provide

information about an individual claim for benefits, or any other personal information, to anyone other than the identified claimant or his or her AR.

- (1) For RC staff to release any information regarding a specific claim or claimant to an alleged authorized representative of that claimant, an authorization form signed by the claimant must be in the case file appointing such individual as the claimant's authorized representative regarding his or her claim for benefits under the EEOICPA.

A claimant may authorize other third parties to receive claims information, but may not authorize multiple authorized representatives.

- (2) Where information is sought that exceeds the RC's ability to assist the claimant or authorized representative (e.g., specific development questions regarding the relationship between toxic substances and illness), the RC staff refers the matter to the proper DO CE or FAB HR, denoted in ECMS as the primary CE.

- c. **Multiple Worksites.** In all instances involving multiple worksites, the RC closest to the residence of the claimant(s) performs the required development tasks. For instance, if employment is claimed at all three Gaseous Diffusion Plants, and the employee/claimant(s) reside in the Paducah, Kentucky area, the Paducah RC handles all required tasks with assistance from the other RCs as needed.
- d. **Multiple Claimant Locations.** If claimants reside in different states and the claim as a whole can be better served by utilizing more than one RC, a RC will be assigned based upon the geographical locations of the claimants. In such cases the RC forwards documentation to the adjudicatory DO.

5. **Employment Verification.** Detailed guidance on Employment Verification is found in the PM Chapter covering this subject. Below is an overview of those employment verification tasks with associated RC tasks.

- a. **Review of ECMS.** When the RC is taking a claim and reviewing it for initial action (employment verification or OHQ), the RC reviews ECMS to determine whether a claim already exists in ECMS. If so, the RC contacts the adjudicatory DO CE for guidance as to whether employment or occupational history development is required. If documentation is present in the existing claim file to either confirm employment or document workplace exposure, the DO advises the RC accordingly and no action is needed by the RC. This is a case-by-case decision made by the DO.
- b. **Review of Case File.** Upon receipt of a new claim, the RC staff member reviews the Forms EE-1/2, EE-3, and EE-4 and the DOE covered facility website to determine the type of facility claimed (e.g., DOE, BV, or AWE). The DOE website lists all major covered facilities, applicable time frames, a description of

the site operations, and in certain instances, the names of the major contractors working at those facilities. This review also helps to determine the need for an OHQ, as AWE, BV and DOE (including DOE predecessor agency) federal employment is not covered under Part E and no interview is required.

- c. Determining Appropriate Subpart. The claim may be filed under Part B, Part E, or both, depending upon the illness claimed and type of employment. The RC uses the DEEOIC case create worksheet, and reviews the claim materials for a determination as to benefits being sought and conditions claimed to determine under which Part a claim is being filed. At any time the RC may consult the DO for guidance as to whether an OHQ is necessary.
- (1) Claims submitted by AWE employees are excluded from Part E coverage unless their employment occurred during a time when the AWE was undergoing DOE remediation. DOE remediation periods can be ascertained by reviewing the DOE covered facility website, but the RC should seek DO guidance before conducting interviews about such claims.
 - (2) Claims filed by contractors or subcontractors of DOE or Section 5 RECA workers are always treated as Part E claims for the purposes of conducting an occupational history interview.
- d. ORISE. If employment is claimed at a covered facility listed on the DOE website, the RC staff member determines whether employment can be verified through the ORISE database. This database, which is accessed via ECMS, contains employment information for over 400,000 employees who worked at certain facilities from the 1940s to the early 1990s.

Complete usage instructions regarding the ORISE database are discussed in the ECMS release notes dated April 6, 2005, version 1.8.2.0. Since ORISE is part of ECMS, the RC staff member obtains ORISE information by entering an employee's Social Security Number or name.

RC staff determines whether appropriate data may be found in ORISE by checking the Employment Pathways Overview Document (EPOD). If the facility description includes the statement, "ORISE – yes," then RC staff first develops employment by accessing ORISE. If ORISE information is unavailable or inconclusive, additional development is pursued as outlined below.

In either case, the RC staff member prints the results found in ORISE as part of the evidence of file. If employment is listed at a facility not on the ORISE list, ORISE is not consulted for verification.

- (1) If the ORISE matches claimed employment within six months, no additional development is required. The RC prints out the ORISE database query result, prepares a memorandum stating the date the ORISE

action was taken, and forwards all available materials to the DO with an RC checklist ([Exhibit 10-1](#)).

If an OHQ is required on a Part E claim, the RC attempts to complete the OHQ to be forwarded with the RC checklist. The findings and associated memoranda are subject to CE review and can potentially serve as a basis for verifying and accepting claimed employment under the EEOICPA.

- (2) If the claimed employment cannot be confirmed through ORISE, or is only partially confirmed, the RC prints the ORISE record and determines if other sources of employment verification are available as outlined through the Employment Pathways Overview Document.
- e. The EE-5 Process/DOE POC. Employment under the EEOICPA is also verified using the EE-5 process. The EE-5 process is applicable to employment claimed at DOE facilities, including contractor and subcontractor employment, as well as Beryllium Vendor and AWE employees. The RC refers the EE-5 package according to instructions in the PM.

For those instances in which employment is claimed for which there is no applicable DOE operations office, the following steps are to be taken:

- (1) Employment for which EPOD indicates that a corporate verifier is able to confirm employment. For those instances in which a corporate verifier has employment information, RC staff prepares the appropriate correspondence to a corporate verifier. EPOD identifies the information needed by each specific corporate verifier in order for them to confirm employment. EPOD also contains the name and address for corporate verifier contact persons from whom verification should be requested.
- (2) If EPOD does not provide any pathway for employment verification at a claimed facility, the RC center staff informs the claimant that DOE does not possess employment records for the facility claimed and no other knowledgeable source exists to verify employment. In writing or by telephone, the RC advises the claimant to submit further evidence in support of his or her claimed employment directly to the DO. If the claimant is the employee or a clearly eligible survivor, the RC also asks the claimant to sign Form SSA-581 so that the DO may request SSA records. The RC does not forward Form SSA-581 to SSA, but sends it to the DO with the employment verification packet. The RC does not mail this form to a claimant.
- (3) The RC prepares a memorandum documenting the dates on which employment verification actions were taken for each claimant. The memorandum is forwarded to the DO within seven days of receipt of Form

EE-1/2. The memorandum is accompanied by the RC Claim Checklist listing all materials enclosed and further actions required.

- (4) Each adjudicatory DO DD designates primary and alternate RC employment verification POCs and provides the RC with their names and contact information. The DD must immediately inform the RC if a POC is replaced.
 - (a) Duties. The DO employment verification POC serves as the primary contact for all responses regarding initial employment verification requests made by the RCs. The POC reviews all employment verification responses, consults ECMS to determine the CE handling the claim in question, and forwards all employment responses to the handling CE within one business day of receipt of the response in the DO.
 - (b) E-Mail Contact. Each POC has access to e-mail for use in verifying employment. The POC's e-mail address is copied on all e-mail requests for verification (where such request is the desired method of inquiry) and the e-mail from the RC provides the POC's name and contact information and requests that the employment verification response be forwarded to the attention of the POC.
- (5) The RC prepares the claim package with the accompanying memorandum and checklist outlining the actions taken and forwards all documents to the adjudicatory DO. The RC includes a copy of the DOE Verification of Employment Memorandum, which serves to acknowledge that DOE has no employment information to provide.
 - (a) Later submissions to the DO do not require a formal memorandum, but should be accompanied by the RC Claim Checklist. Any activity the RC took that needs to be captured by the DO in ECMS can be outlined either on the Checklist or on a separate sheet of paper.
 - (b) The RC manager verifies the contents of the referral package and signs the checklist. The RC manager is responsible for validating that the information in the referral package(s) reflects the RC actions taken and accurately reports the dates of all activities conducted.
 - (c) The DO sometimes grants extensions of time in the face of extenuating circumstances. When RC staff conduct large outreach events and take new claims, they cannot begin employment verification actions until they return to the RC. In this instance the RC may ask the DO for an extension of time. The RC manager e-

mails the DO Employment Verification POC with all claim file information requesting an extension of time and outlining the reason behind the request.

- f. SSA-581 and Other Evidence. The following evidence, while not exhaustive, may assist in evaluating the validity of a period of claimed employment. RC staff should use judgment to determine which of the listed items staff should request from claimants.
- (1) Time and attendance forms; W-2 forms and other tax statements; wage and earnings statements; check stubs; correspondence from the employer addressed to the employee; notices of promotion, reassignment, layoff, etc.; ID cards; minutes from employment related meetings; punch cards; sign in and out logs; security clearance applications; union records; letters and certificates of achievement or participation in a certain event.
 - (2) Also, Forms EE-4 (Employment Affidavit) from coworkers and others with firsthand knowledge may be acceptable to establish employment in conjunction with other evidence. The RC may assist the claimant in preparing Form EE-4, but only contacts employment verifiers as identified therein. The RC does not contact coworkers or other individuals or gather employment or other evidence on behalf of the claimant.
 - (3) If the claimant is a walk-in employee or a clearly eligible survivor, the RC asks the claimant to sign Form SSA-581 so that the DO may request SSA records for use as a tool in additional employment development. The RC does not forward Form SSA-581 to SSA, but sends it to the DO with the employment verification packet. The RC does not mail this form to a claimant.
- g. SEC/Newly Designated SEC. The Secretary of the Department of Health and Human Services (HHS) has approved additional designations to the SEC class, and other designations are anticipated in the future. Many new SEC designations are/will be employment-specific and date-specific. HHS defines SEC inclusion specifically in many instances, and it will be necessary to identify a person's job title, years of employment, place of employment, and other facts based upon the specific language defining the SEC.

Therefore, it is necessary to gather employment-specific information when verifying employment at these sites. The Policy Branch issues Bulletins outlining specific guidance for handling newly-designated SECs. The Policy Branch Chief ensures that the RCs receive all Bulletins related to SEC class inclusion.

Since Form EE-5 does not contain a section to list employment-specific information, the RCs use the cover letter to DOE for this purpose. In the DOE cover letter the RC requests specific duty station information to assist the DO

when rendering determinations as to SEC class inclusion. The request is tailored to meet the exact definition of SEC employment as set out by HHS and defined in Bulletins issued by the Policy Branch.

6. Occupational History Development. In addition to initial employment verification, the RCs conduct initial occupational history development on Part E cases only regarding claims involving covered Part E employees and their eligible survivors. This is done in part by completion of the OHQ ([Exhibit 10-2](#)). There are two OHQs, one for RECA and one for non-RECA claims.

Whenever possible, this step occurs during claim intake at the RC, with the results forwarded to the DO within the seven day period in which the initial employment verification task is conducted. The RC may conduct the OHQ prior to receipt of the claim filing, but the OHQ is not to be sent to the DO until a signed claim form is received.

If no signed claim form is received, the RC returns the OHQ to the claimant with instructions to return to the RC with a signed claim form.

- a. Time Frames. If the OHQ cannot be completed within the initial seven day period, the RC sends the claims package to the DO immediately upon completion of employment verification (within seven days of receipt of claim forms), and then conducts the occupational history development.
 - (1) The RC has a total of 14 calendar days from the date of receipt of the claim or receipt of the assignment from the DO to conclude the occupational history development steps.
 - (2) If all actions cannot be completed within that time frame, the RC advises the DO CE via e-mail of the reason for the delay and outlines a reasonable timeframe in which to finalize all necessary actions.
 - (3) If an additional seven calendar days elapse after the 14 calendar day due date, the RC telephones or e-mails the DO CE requesting a time extension and providing an action plan.
 - (4) As soon as the occupational history task is complete, and assuming that a signed claim form has been received, all documentation is immediately forwarded to the DO with a memo or Claim Checklist noting the date on which the interview(s) was conducted. The RC maintains a copy of all case file materials until the occupational history development process is complete.
 - (5) If the RC cannot conduct the OHQ within 30 days of receipt of assignment and/or filing of the claim, the RC suspends all activities and reports to the DO. No further action is taken. The DO CE sends a letter to the claimant requesting a response once all materials are received in the DO.

Depending upon the claimant's response, the CE can assign the OHQ task to the RC.

- b. Occupational History Development Not Conducted. Under the following circumstances, no OHQ development occurs:
- (1) If beryllium illness or chronic silicosis is the only condition claimed, unless otherwise directed by the DO. In addition, no occupational history development is conducted where only ineligible survivors are claiming benefits.

In such instances, the claim file material is immediately forwarded to the DO upon completion of the employment verification portion, the DO reviews for necessity of further occupational history development, and assigns development tasks to the RC as needed.
 - (2) If benefits are approved under Part B, or a positive DOE physician panel finding exists that DOE accepted under the Part D program and the employee is a DOE contractor or subcontractor (not a federal employee) then the employee is also covered under Part E for those approved diagnosis. In all cases, the RC consults ECMS for the status of the Part B claim for acceptance and queries the DO for guidance if a question arises as to whether or not an occupational history development action is required.
 - (3) If the DOJ has accepted a RECA Section 5 claim, no occupational history development is necessary, unless the claim was filed by a survivor. All other RECA claims generally require independent adjudication and require an OHQ. Cancer claims submitted by Section 4 RECA claimants who do not wish to file with DOJ require an OHQ.
- d. Occupational History Questionnaire and Interview. The main function of the RC staff member in his or her occupational history development role is to conduct the OHQ interview. In cases with multiple survivors, all claimants are interviewed, unless one or more claimants have been designated to represent all of the claimants with regard to the interview process.
- (1) Sometimes one claimant will know more about possible worksite exposure, or be more comfortable with a formal interview process, than the others. In such instances, a simple signed statement by the other claimants designating a certain claimant to be interviewed in his or her stead will suffice.
 - (2) Such a signed statement is not a designation of an authorized representative, and is only used in the interview process. Where an authorized representative has been appointed on a claim file with multiple

claimants, there is no need to designate a claimant to participate in the questionnaire process. Authorized representatives may determine how the questionnaire process will be conducted.

- (3) Much of the information gathered through occupational history development is sensitive in nature and is subject to Privacy Act mandates. Accordingly, the information developed may not be disclosed to any individual unless he or she is an authorized representative of the claimant or an authorized DEEOIC representative.

- e. **Timeliness Goals.** An interview must be scheduled and completed within the timeframes stated in this document, and all reworks and follow-up interviews must be conducted within seven days of receipt in the RC as noted above.

To properly conduct the interview, the RC staff must understand the work performed by DOE employees. Knowledge of the types of hazardous materials potentially present at DOE sites, the covered illness resulting from claimed exposures, the standard length of exposure for the illness to occur, and the medical diagnosis required to verify the illness is also necessary.

The RC staff must also possess sufficient knowledge of the EEOICPA, the DOE and RECA sites, and hazardous materials to record sufficient, valid data in occupational history questionnaires as well as ECMS and TMS notes.

- f. **Proper Use of OHQ.** DEEOIC developed the DOE and RECA occupational history questionnaires for use by the RC staff, who must properly use them to obtain the information DEEOIC requires to evaluate a claim for causation.

The interview may be conducted in person or by telephone. On created cases, all telephonic activity regarding occupational history development is captured in the ECMS TMS screen, while all in-person activity is placed in the ECMS Notes screen. All required ECMS coding is input at the DO once the occupational history development task is complete and all documentation is returned to the DO.

- g. **Use of Script.** When conducting interviews, the RC adheres to the script prepared by the DEEOIC. It is of the utmost importance that all interviews follow the prepared script, but flexibility is allowed for follow-up questions that logically flow out of the results of the interview.

If the interviewee has little or incomplete knowledge about a particular subject, the RC notes such deficiencies so that the DO is aware that information-gathering efforts were made.

Each interview takes approximately two to three hours to complete. It is possible that multiple claimants will require an interview for one case file.

- (1) Overall, the RC interviewer is responsible for the proper conduct of the interview and for producing a complete, comprehensive questionnaire, including correct grammar and spelling.
 - (2) The RC makes certain to comply with specific requests for information from the CE. For instance, if the CE wants specific exposure information regarding solvents (e.g., benzene exposure) the RC follows up with a line of questioning to satisfy the CE's request.
 - (3) Once the interview is completed, the RC staff member gives the claimant the interview confirmation letter ([Exhibit 10-3](#)) verifying that the interview took place, and its date. A copy is sent with the OHQ for inclusion in the case file.
 - (4) All information is saved to the OHQ exactly as presented by the interviewee without alteration, duplication, or summarization by the RC interviewer, and the original paper version of the OHQ and a saved copy on a CD is forwarded to the appropriate DO within two days of completion.
 - (5) The RC interviewer in no way interprets the information presented by the interviewee. The OHQ is a stand-alone document and only the CE may interpret its meaning when using it as a development tool.
- h. No RC Action Required. Neither initial employment verification nor occupational history development is undertaken where there is no eligible survivor under the statute. Where it is obvious that no eligible survivor exists (especially in the case of adult children under Part E) no additional RC action takes place.
- (1) Since occupational history development is conducted exclusively on Part E claims, no action is necessary where Part E employment is not claimed or confirmed. If employment is claimed or confirmed at an AWE, a BV, or the employee is a DOE (or predecessor agency) federal employee, no occupational history interview is conducted.
 - (2) AWE contractors/subcontractors are not afforded coverage under the EEOICPA, and such claimed employment does not require occupational history development by the RC.
 - (3) The RC does not conduct initial employment verification on claims submitted by RECA claimants. However, occupational history development is necessary on most RECA claims and should be attempted upon receipt of Form EE-1/2 in the RC.

Since the DO must begin employment verification with the DOJ, all RECA claim forms are sent to the DO on the date of receipt in the RC for case create at the DO. Since the RECA claim forms are not held for seven calendar days, as in most other cases, whenever possible the RC attempts to conclude the occupational history development on the date of receipt of the RECA claim forms prior to shipment to the DO.

Where occupational history development cannot be completed at the RC on RECA claims upon the date of filing, the RC copies the RECA claim form documents and maintains a file at the RC while conducting occupational history development actions. In such instances the RC has 14 calendar days from the date the claim is received in the RC to conclude the occupational history development actions.

The RC prepares a list of all materials being submitted on a transmittal sheet outlining the material being sent, separated by the claim number. All such documentation is associated with the proper case file upon receipt in the DO.

- i. **Materials Destroyed.** Once all employment verification and occupational history development actions are finalized and the CE confirms by telephone or e-mail that the DO does not require further assistance, the RC destroys its file copy.
- j. **Follow-Up or Reworks of Complete OHQs.** Upon review of a completed OHQ, the DO may determine that additional information is required or identify an error that requires remedy.
 - (1) Follow-up interviews are conducted when the DO identifies additional issues through further development of the claim for causation that require RC assistance. The CE makes follow-up assignments directly to the RC manager with an accompanying memo outlining instructions as to the required additional development needed.
 - (2) Reworks arise when an error is found in the final product from the RC. Interview reworks are conducted only where the CE identifies a deficiency (i.e., incomplete or inaccurate data). Reworks must be approved by a CE and are forwarded to the RC manager by the DO DD with a memorandum outlining specific instructions as to the deficiency found and the required remedy.
 - (3) The RC must complete all follow-up and rework assignments from the DO within seven calendar days of receipt in the RC.

7. **Transfer of Cases.** Once all possible initial employment verification/occupational history development actions are complete, the RC sends all claim forms, associated documents, and the RC checklist to the DO with a memorandum outlining RC activities to that point.

Upon receipt of the initial submission, the case is created as set out in EEOICPA PM 1-0300. Once the case is created and the claim assigned to a CE, the CE reviews all claim file materials and employment verification/occupational history development materials for ECMS coding.

- a. Codes. The CE inputs coding in ECMS to correspond with the date on which the action occurred at the RC.
- b. CE Review. The CE reviews the initial submission to determine whether additional tasks are necessary at the RC level. As noted above, the DO may return any part of the package if a deficiency is identified or an additional interview is deemed necessary.

The CE uses the information obtained during the occupational development as a tool for establishing causation (based upon employment and the claimed covered illness) in the adjudication process. Also, the CE proceeds to develop the claim.

- c. Receipt of Materials in the RC After Initial Seven Day Memo. Any such materials are sent to the DO with the occupational history development package if they cannot be included with the seven day memo submission. All other materials received at the RC after all development is concluded (including printouts of TMS and ECMS Notes records) are submitted without a memo or checklist.
- d. Receipt of Material in the DO Prior to Case Create. In some cases the DO receives documentation from the RC prior to receipt/filing of a claim form. The DO maintains all such information in a dummy folder and retains it until the claim form is received. When the case is created, RC actions are coded to correspond with the day upon which they actually occurred, regardless of claim filing date.

ECMS coding must reflect the true date a RC action was taken.

8. Part D/E Claim Files. In the past, Part D/E claims potentially required occupational history development at the RCs. The CE evaluates the older Part D/E claims on a case-by-case basis to determine whether a referral to the RC is needed.

- a. Exposure Evidence. The CE examines the case file for the existence of DAR records, other DOE exposure records, and other employment records that might provide exposure evidence and eliminate the need for an OHQ.

Also, the CE consults the SEM in conjunction with the case file material to determine the need for further development by the RC. The CE must make the OHQ assignment to the RC unless he or she can establish the plausibility of exposure to a toxic substance by other means [e.g., the SEM, DAR records, other employment evidence indicative of exposure].

- (1) If the CE determines that an OHQ is required due to a lack of other exposure and employment evidence, an assignment to the RC is made.

The RC has 14 calendar days from the date of receipt of the assignment from the DO to complete the occupational history development tasks outlined by the CE.

- (2) The CE prepares a memorandum to the RC requesting that the OHQ be completed. The CE lists any specific information (e.g., toxic exposure, employment) that needs development. Any relevant case file material (e.g., claim forms, employment and exposure records) is attached for RC review. The CE includes precise instructions as to the information being sought. The Senior CE or Supervisor reviews the memorandum and approves the assignment before it is sent to the RC.

Upon receipt in the RC, the assignment is logged into ECMS Notes. Date of receipt in the RC is the first day of the 14 calendar day period.

- (3) Once the CE identifies the need for an OHQ and tasks the RC with an assignment to conduct the interview, the DO sends a letter to the claimant. The letter advises the claimant that the interview is conducted on behalf of DOL, that it is different from any other prior interview the claimant may have given, and that it is intended to provide the claimant with a thorough and timely adjudication of his or her claim.
- (4) The CE also “closes out” the OHQ assignment (or follow-up or rework) in this manner if the RC attempted to complete the OHQ, but was unsuccessful because the claimant could not be reached or refused to complete it. The status effective date in this situation is the date of the RC memo to the DO explaining why the OHQ could not be completed.

9. RC File Retention. Depending upon the circumstances and the need for additional follow-up regarding a task described in this chapter, RCs retain or destroy file materials as necessary.

- a. Office of Worker Advocacy (OWA) Files. There is no need to retain materials related to old OWA claim files. The RCs may destroy any OWA materials on hand.
- b. Part D Files without Employment Verification (EV) or OHQ Information. This material is disseminated from the DOs as necessary based upon DO review and identified assignments to the RC. Any such material on hand at the RC can be destroyed unless it is being used in the process of a DO assignment. Once completion of the assignment is confirmed via the method outlined below, all materials are to be destroyed.
- c. New Incoming Cases. Where only EV is conducted, the RC destroys case file material upon completion of the EV task and DO confirmation of receipt of all documents. Case file materials regarding Part E claims that require an OHQ are

retained either until the OHQ process is complete and the DO confirms receipt of the transmitted materials, or in cases where the OHQ cannot be conducted, as described above.

- d. DO Transmittal. Upon receipt of the EV/OHQ and/or all other pertinent documentation required of the RC, the DO checks off each item listed on the transmittal and then faxes the transmittal to the appropriate RC instructing it to destroy its case file materials. Upon receipt of the DO transmittal, all such materials are destroyed. The transmittal may be sent by the DD or any individual designated by the DD for such purpose.
- e. Receipt of Documents in the NO or FAB. If NO or FAB receives a RC transmittal containing information for association to a case file at NO or FAB, the Policy Analyst/Hearing Representative/CE (or designee at the discretion of management) confirms receipt via fax to the appropriate RC, instructs the RC to destroy their copy of the transmitted material, and associates the materials to the case file. The faxed instruction sheet is also placed in the case file for record keeping purposes.

If NO or FAB receives a transmittal from a RC, but the case file is no longer at NO or FAB, the Policy Analyst/HR/CE (or designee at the discretion of management) immediately forwards the materials and transmittal sheet to the appropriate DO. When the DO receives the transmittal, the DO follows the instructions above.

10. Wage-Loss and Impairment Outreach. Due to the complex nature of the Part E benefit structure and the requirements necessary to qualify for lump-sum compensation, selected RCs have been tasked to engage in an outreach effort to educate claimants on the requirements of filing for and obtaining impairment and/or wage-loss benefits.

- a. Outreach. To facilitate communication with eligible claimants who are also the covered employee or worker (hereafter referred to as employees) certain DEEOIC RCs are assigned responsibility for contacting identified employees by telephone to explain the benefit provisions available under Part E. Assignments are as follows:

Jacksonville DO and FAB

Savannah River RC

Cleveland DO and FAB

Portsmouth RC

Denver DO and FAB

Espanola RC

Seattle DO and FAB

Hanford RC

- b. RC Referral. There are two types of Part E cases that are to be identified and referred to the designated RC to initiate employee communication:

- (1) Cases at the FAB where a positive FD has been issued to a living employee and there has not been a prior claim for impairment and/or wage-loss.
 - (2) Cases at the DO where a positive FD has been issued to a living employee and initial development is underway for impairment and/or wage-loss.
- c. Referral from FAB. For Part E cases at the FAB, when a FD is issued to a living employee with a positive causation determination, a copy is to be prepared and forwarded to the designated RC. This should be done only in situations where there is no indication that a claim has been made for impairment and/or wage-loss. Decisions that pertain strictly to survivors of a deceased employee are not to be referred to the RC, but processed in the normal fashion. The Washington, DC FAB sends FD that meet these guidelines to the appropriate RC, based on which DO issued the RD on Part E.
- d. Development. For any case at the DO that contains a FD with a positive finding on causation issued to a living employee and where there has been no claim for impairment and/or wage-loss, an initial development letter for impairment and/or wage-loss benefits is completed and sent to the employee with a copy of the letter sent to the assigned RC.
- e. Records. Upon receipt of a FD or a development letter in the RC, the RC should take appropriate action to record its receipt. The RC is responsible for ensuring that an appropriate system for recordkeeping is developed to track referrals, and subsequent actions in accordance with the guidance provided here. The RC uses a spreadsheet to record the date the FD or development letter(s) was received in the RC, the employee's name, claim number, the date outreach was completed and whether or not the employee intends to pursue impairment and/or wage-loss. In addition, the RC will also report on the disposition of all referrals on a weekly basis to the DEEOIC RC Coordinator. This data should be incorporated into the routine weekly RC activity report already generated by the RC manager.
- f. Contacting the Claimant. The RC staff should carefully review Procedure Manual Chapters 2-1300 and 2-1400, which explain the eligibility requirements for compensation benefits and the procedures DEEOIC follows for developing impairment and wage-loss benefit claims. For each referral, the RC initiates a telephone call to the employee identified. It is necessary for the RC to access ECMS to obtain contact information for the employee. The purpose of this call is to provide information about the potential impairment and/or wage-loss benefits available, respond to questions, and solicit claims.

A script has been developed for use by the RC staff in explaining impairment and/or wage-loss benefits to the employee at a general level. It is important the RC staff adhere to the script. Given the complexity of the benefit structure under

Part E, it is likely that the employee will have questions. The RC staff may respond to general follow-up questions; for example, eligibility requirements or program procedures to develop a claim for impairment and/or wage-loss benefits. To help the RCs anticipate and answer some of the most common questions regarding impairment and wage-loss benefits, DEEOIC has developed a Q & A Sheet for use by the RCs.

Claim-specific questions or questions that exceed the RC's ability to assist the employee must be referred to the assigned CE or FAB hearing representative/claims examiner, per ECMS. No attempt should be made by the RC representative to offer opinion or conjecture as to the likelihood of entitlement. All adjudicatory functions are solely the responsibility of the assigned CE.

- g. **Statement from the Claimant.** During the telephone call, if the employee expresses the intention to pursue impairment and/or wage-loss benefits or in cases where the RC staff member believes the employee may qualify for these benefits, the RC advises the employee to submit a signed statement or letter to the appropriate DO stating his or her intention to pursue benefits.
- h. **Claimant Information.** In cases where the employee expresses the intention to pursue impairment and/or wage-loss benefits, the RC must also mail the brochures titled "How Do I Qualify for an Impairment Award" (available on the DEEOIC website) with an appropriate cover letter to the employee. These brochures were developed to explain these two types of benefits and the requirements that must be met to qualify for benefits.
- i. **TMS.** All discussions with the employee about wage-loss and/or impairment is memorialized into the ECMS via the TMS screen. In general, each TMS entry contains a synopsis outline of the discussion; the employee's question or request, if any; the guidance or solution offered; and a notation as to whether the employee intends to pursue impairment and/or wage-loss. The TMS screen is printed and the paper record of the activity is forwarded to the appropriate DO/FAB daily for association with the case file.
- j. **Special Instructions for Terminal Claimants.** Designated RCs are responsible for immediately notifying via email the DO POC and the assigned CE or FAB HR (as denoted in ECMS), on any case needing prioritization, such as a terminally ill employee who wants to claim impairment and/or wage-loss. The designated DO POC is the same individual who handles the RC employment verification process. The RC staff member still submits the printed copy of the telephone contact in TMS to the appropriate DO/FAB for association with the case file. For easier identification, these TMS records must be marked "Priority" on top of the page.
- k. **Follow Up with the Claimant.** The designated RC has seven calendar days from the RC's receipt of the employee's FD or initial development letter(s) to initiate

telephone contact. In cases where the RC is unable to contact the employee within seven calendar days, the RC continues to follow up with the employee and documents the contact attempts in TMS until contact is successful or the RC makes a reasonable determination that further attempts will not be productive. The RC representative may use his or her discretion to determine when to cease further contact attempts with the employee, but as a general rule, after three recorded attempts in as many days has failed to garner employee contact, the RC may cease outreach effort.

- (1) Disposing of the Decision. The RC is to shred the FD and/or development letter after the employee has been successfully contacted or after the RC has ceased outreach effort with the employee.

CHAPTER 11 – INITIAL DEVELOPMENT

1. **Purpose and Scope.** This chapter explains the procedures to be used by the CE for the review and initial development of a Part B claim, a Part E claim, a Part B/E claim, and for a Part D claim that has been developed by the DOE, after receipt by the designated DO and entry in ECS.
2. **RC Actions.** RC staff conduct initial employment verification on most non-RECA claims filed with the RC and occupational history interviews on all new Part E claims with covered employment and eligible survivors. The DO conducts initial employment verification only on claims filed directly with the DO. However, the CE closely reviews all initial development actions taken at the RC and determines what additional and follow-up measures are necessary.
3. **Review by the DO for Potential Development.** Regardless of the type of claim (i.e., B only, E only, B and E, or a Part D claim developed by the DOE), the CE first reviews the claim to determine what development is required to issue a RD. Key items the CE needs to review to determine whether sufficient evidence exists are listed below. These three factors are applied differently for each claim type.
 - a. Medical Condition(s).
 - b. Employment History. Information provided by the RC will assist the CE in determining what additional development is required.
 - c. Survivorship Eligibility, When Appropriate. This excludes employee claims and RECA claims for Part B only.
4. **Reviewing a New Claim.** The initial review takes place upon the DO's receipt of the new claim from Mail and Files (see [Chapter 6 – Mail and Files](#)). The CE reviews the claim as a whole, weighing employment, medical, and survivorship eligibility to properly categorize the claim and determine what development is required. The information contained in the RC packet assists the CE in planning additional development.

When a deficiency in the evidence is identified, the CE must notify the claimant and request evidence needed to resolve the deficiency. The CE may also assist the claimant with his or her claim by requesting evidence from other sources.

- a. **Medical Development.** The CE reviews the claimed medical condition(s) on Forms(s) EE-1/2 and the completed Case Create Worksheet to determine whether the claim is applicable under Part B, Part E, or both. Refer to [Chapter 17 – Development of Radiogenic Cancer Claims](#) for covered occupational illnesses under Part B and to [Chapter 19 – Eligibility Requirements for Certain Uranium Workers](#) for covered illnesses under Part E.

For example, the claimed condition of prostate cancer is applicable under both Part B and Part E but the claimed condition of asbestosis is applicable only under Part E.

- (1) The CE must ensure that the condition claimed is covered under Part B, Part E, or both, based upon the claimed employment and the different criteria used to determine covered employment under each Part.
 - (2) The CE develops the medical condition(s), as needed, in accordance with [Chapter 16 - Developing and Weighing Medical Evidence](#).
- b. Employment Development. At the same time, the CE reviews Form EE-3 and any employment verification request forms or evidence received from the RC to determine whether the claimed employment is applicable under Part B, Part E, or both.
- (1) Under Part B, the applicable facility types include DOE, AWE, beryllium vendors, and RECA mines or mills. AWE subcontractors are not covered under Part B or Part E.
 - (2) Under Part E, the only applicable facility type is DOE or a covered RECA Section 5 facility. Only DOE contractors/ subcontractors are covered; federal DOE employees at such sites are not covered Part E employees.

AWE and beryllium vendor employees are not covered under Part E. However, if employment is claimed at an AWE or BV during a time in which such facility was designated a DOE facility for remediation, the case file is forwarded to the NO for review. [Chapter 13 - Establishing Covered Employment](#) discusses DOE remediation in detail.
 - (3) The CE looks at the claimed facility types(s) (i.e., DOE, AWE, beryllium vendor, and covered RECA mines or mills), time period(s), job title(s), and ORISE printouts, if available. The CE then determines whether the claimed employment is applicable under Part B, Part E, or both, and then develops any employment evidence needed.
- c. Eligible Survivor Development. When Form(s) EE-2 is received, the CE reviews the claim and determines whether all eligible survivors have been accounted for and given the opportunity to apply for survivor benefits. Also, the CE reviews the claim for sufficient evidence to support the relationship between the survivor and the employee.
- (1) Under Part B, the eligible survivors are the surviving spouse, children, parents, grandchildren, or grandparents at the time of payment.

- (2) Under Part E, the eligible survivors are the surviving spouse and certain eligible children at the time of the employee's death (see [Chapter 20 - Establishing Survivorship](#)).

The RCs do not develop for employment or occupational history if it is clear that no eligible survivor exists (which occurs primarily in cases involving adult children under Part E). The CE must review the evidence of record to confirm the absence of an eligible survivor before issuing a RD based upon RC determination, because the RCs do not perform any adjudication functions.

- d. Verifying ECS Accuracy. After reviewing the claim, the CE reviews ECS to ensure that the claim was entered correctly.

5. Sources of Evidence. Decisions are based on the written evidence of record. Evidence may include (but is not limited to) forms, reports, letters, notes, personal statements, and affidavits. Most of the evidence required under the EEOICPA may be obtained from the following sources:

- a. Claimant. Any claimant filing for benefits under the Act is responsible for submitting the necessary evidence required for OWCP to adjudicate the claim.
- b. DOE. The DOE, a federal agency, had contractual arrangements with employees, contractors, subcontractors, AWEs and beryllium vendors with respect to the United States Atomic Weapons Program. The Act requires DOE to provide the DOL with information relevant to EEOICPA claims. The DOE conducts medical screening of former DOE facility employees through its FWP. The procedures for obtaining employee-specific FWP records are set forth in Paragraph 12 of this chapter.
- c. Corporate Verifiers. While it produced atomic weapons, the DOE maintained relationships with a wide variety of external entities such as contractors and subcontractors, beryllium vendors and AWEs. The CE may need to contact these entities to obtain information about a claim for compensation.
- d. ORISE. Oak Ridge maintains the ORISE database, which may be accessed via the Internet. The ORISE database, which contains information for over 400,000 employees from the 1940s until the early 1990s, is an effective source for verifying employment for individual claims. ORISE is accessible via ECS, and the initial ORISE search is generally conducted at the RC when a claim is filed.
- e. NIOSH. NIOSH is an agency within the Department of HHS that is responsible for estimating the radiation exposure to DOE employees, contractors, subcontractors and AWE employees during the production of atomic weapons.

NIOSH researches site information for covered facilities and sends dose reconstruction reports to EEOICPA DOs. The DOs use the dose reconstruction reports to determine the probability of causation between a claimed cancer and exposure at a covered facility, based on the criteria established by NIOSH.

- f. **Medical Sources.** These sources include reports from doctors and hospitals providing examination and/or treatment to covered employees. By signing Form EE-1 or EE-2, the claimant authorizes OWCP to collect medical documentation pertinent to his or her case.
- g. **Center for Construction Research and Training.** The Center for Construction Research and Training is a research, development, and training arm of the Building and Construction Trades Department (BCTD) of the AFL-CIO.

CPWR has direct access to 15 building and construction trade international unions, signatory contractors, and union health, welfare and pension funds. CPWR also has access to employment records, union rosters, and dispatch records.

CPWR researches and provides employment information for construction and trade worker claims where DOL has been unable to obtain reliable information from other resources (e.g., DOE, corporate verifiers).

- h. **SEM.** The SEM database may be accessed via the Internet. SEM is a source for obtaining evidence of potential exposures to toxic substances at many DOE facilities.
 - i. **Other Sources.** The OWCP may receive evidence from other sources, such as individuals completing employment affidavits, claimant representatives, and other state and federal agencies.
6. **Advising the Claimant of Deficient Evidence.** When the CE determines that additional development is required, the claimant must be advised of the deficiency and afforded an opportunity to respond.
- a. **Initial 30-day Period.** If the CE identifies a deficiency in the evidence that requires development, a letter is prepared which describes the deficiency and additional information necessary to overcome it. The CE thoroughly reviews the evidence in the file before writing the letter and tailors the letter to the individual case. Often 30 days will be sufficient time to allow for submission of additional evidence.

For example: If a claimant submits a claim for a non-covered condition and the evidence does not support a covered condition under the EEOICPA, the CE advises the claimant that a covered condition has not been claimed and that he or she is allowed 30 days to claim such a condition and to provide supporting

medical evidence. [If the claimant does not claim a covered condition and does not provide supporting evidence, the CE proceeds with a RD for denial.]

- b. **Final Notice.** If the claimant fails to submit the requested evidence within a 30-day period, in most instances the CE sends a follow-up letter advising the claimant that OWCP has not received the requested evidence and that he or she will be provided with additional time to submit the evidence.

For example: If a covered condition is claimed, but the file is lacking medical documentation, the CE allows a reasonable period of time for submission of the appropriate evidence. In cases such as this, the CE makes at least two requests for medical documentation.

- c. **Setting Deadlines.** As the EEOICPA is non-adversarial, the CE uses care when setting deadlines. The information requested is not always easily obtained because most employees were exposed many years ago. Thus the CE must be as flexible as possible and advise the claimant that additional time will be granted if the claimant requests a reasonable extension of time.

7. **Requesting Evidence by Telephone.** The CE may also use the telephone to gather evidence. Person-to-person contact often succeeds in obtaining information, addressing specific concerns, and defusing contentious situations. Any use of the telephone is to be conducted in a professional and courteous manner.

- a. **Documenting Phone Calls.** CEs document each call in ECS and place a copy of the automated telephone record in the case file. It is vital to enter a call summary right after the call, while the information is still fresh in the CE's mind.

8. **Initial Exposure Development.** RC staff conduct occupational history interviews on most new Part E claims filed after August 1, 2005, and on certain Part D/E claims filed before that date. In conjunction with this step, the CE queries the SEM, and prepares the DAR and forwards it to the proper DOE Operations Center or corporate verifier requesting exposure information to complement the RC findings. A DAR is not always necessary; the CE completes a DAR request based upon what medical evidence and exposure documentation is already contained in the case file.

- a. **Occupational History Interview.** Exposure information is partially obtained through the occupational history interview conducted at the RC. Two separate interview scripts (one for DOE employment, one for RECA) are available, and the findings outlined in these documents assist the CE in clarifying what further exposure development is needed as it relates to causation.
- b. **Review of Evidence.** The CE reviews the claimed employment, exposure documentation, the SEM and the claimed condition to determine the proper course of development for causation.

- c. Assignment to RC. The CE reviews all former Part D cases, new Part E cases filed before August 1, 2005, and claims filed directly with the DO to determine whether an occupational history interview is required. Such evaluations are made on a case-by-case basis by reviewing the evidence in the file as a whole and the exposure evidence in particular.
 - (1) If the evidence in the file is insufficient to develop for exposure, the CE assigns an occupational history development task to the RC via memo to the RC manager.
 - (2) Upon receipt of such assignment, the RC has 14 calendar days to complete the occupational history interview and return the findings to the DO with a cover memorandum outlining all tasks and stating when they were conducted.

9. Former Part D Claims. Former Part D claims have been incorporated into the existing Part B EEOICPA files. DOE may have gathered documents that are relevant to DEEOIC's current development needs. The CE must review these claims for medical, employment, and survivorship information (if applicable).

The case file may contain copies of records from a Part B claim (e.g., medical records, development letters, Forms EE-5, a NIOSH dose reconstruction report, a RD, a FD) and/or records that were gathered by the DOE Office of Worker Advocacy (OWA).

As noted above, should an occupational history interview be required, the CE assigns the task to the RC. Any employment development is conducted at the DO; no RC assignment is necessary. The evidence in these claims may include:

- a. Claim Forms.
 - (1) Form EE-1, EE-2, or EE-3.
 - (2) Form 350.2, Employee Request for Review by Physician Panel. This is the primary application form for current or former DOE contract employees under Part D.
 - (3) Form 350.3, Survivor Request for Review by Physician Panel. This is the primary application form for a survivor of a former DOE contract employee under Part D.
 - (4) Form KK-1, KK-2 - OWA1-7/6/01 Request for Review by Medical Panels. DOE used these forms initially for filing claims by the employee and by the survivor, respectively, and for the claims review by the Medical Panels. These were internal forms used by OWA only.

Once the Office of Management and Budget (OMB) approved these forms, they became known as Form 350.2, Employee Request for Review by Physician Panel, and Form 350.3, Survivor Request for Review by Physician Panel, respectively.

If no DOE/OWA forms are located, the CE reviews the file for any correspondence from the claimant that may contain words of claim. As with Part B, any correspondence referring to a request for benefits or a request for review by a physician panel will be considered a claim filed under Part E.

- b. **Highlight Sheet.** This form provides a chronological description of adjudicative actions, follow-up information, and documented phone calls by the OWA. This information was entered in OWA's Case Management System (CMS).
- c. **Medical Records.** These records include medical narratives, pathology reports, clinical reports, and diagnostic reports.
- d. **Survivorship Evidence.** This includes marriage certificates, divorce decrees, birth certificates, adoption papers, death certificates, obituaries, and school records.
- e. **Employment Evidence.** This includes a DAR, which in turn includes employment records such as job position descriptions, personnel information, security clearance information, employment dates, medical records, accident/incident reports, radiation records, and dosimetry records.
- f. **Occupational Medical Questionnaire.** This form is in the case file if completed by an RC staff member and/or by an OWA staff nurse based on conversations with claimants.
- g. **Physician Panel Report.** Some case files may contain this report, which consists of the OWA physician's discussion, rationale, and conclusion as to whether a toxic substance aggravated, contributed to, or caused the claimed condition(s). Additional guidance as to the proper evaluation of these reports as they relate to causation is outlined in Paragraph 10 of this chapter.
- h. **FWP Documents.** As discussed in greater detail in Paragraph 12 of this chapter, DOE medically screens former DOE facility workers. The resulting studies document claimed illnesses and exposure. The CE may encounter DOE FWP documentation in the case file. The CE reviews DOE FWP findings together with all other evidence in file when evaluating for causation.
- i. **AR Release Form.** The claimant may have designated a representative to act on his or her behalf in the adjudication process with DOE. The CE contacts the claimant to determine whether this designation is still valid (see [Chapter 12 – Representative Services](#)).

- j. Duplicate Records. The CE may find duplicate copies of records in the Part D case file. The CE maintains the integrity of the Part D case file by keeping it in the order that it was received in the DO. The CE does not remove any duplicate copies of individual records unless it is obvious that there is an exact duplicate photocopy of the entire case record in the file. In this instance the CE shreds the duplicate photocopy.
10. Positive DOE Panels.
- a. Official Positive DOE Panels. If a positive DOE physician panel finding is present in a Part D case file and the DOE approval letter is signed by a DOE official, the physician panel finding is considered an official positive determination from DOE. Generally, such claims are in posture for acceptance of causation under Part E, but further development of survivorship and potential coordination and offset issues may be required of the CE before issuing a RD:
- (1) Eligible Survivor. In survivor claims the CE needs to determine whether the claimant is an eligible survivor under Part E and whether the accepted covered illness aggravated, caused, or contributed to the covered Part E employee's death (see [Chapter 20 – Establishing Survivorship](#)).
 - (2) SWC Benefits/Tort Offset. Also, the CE needs to determine whether the claimant received any compensation from a SWC plan (see [Chapter 30 – Tort Action and Election of Remedies](#) and [Chapter 31 – Coordinating State Workers' Compensation Benefits](#)).
- b. Unofficial Positive DOE Panels. If a positive DOE panel finding is present in the case file, but no accompanying approval letter signed by a DOE official is present, the case is not in posture for possible acceptance. In such a case, the physician panel report has not been sent to the claimant and the CE does not consider it an official positive determination from DOE. Therefore, the CE reviews the claim to determine if further development is needed concerning survivorship, medical, employment or exposure issues, as with any other claim.
11. Reviewing Part B/E Claims. A claim accepted under Part B is also accepted for causation under Part E for the accepted Part B covered occupational illness, if all other appropriate criteria under Part E are met.

Unlike a Part E claim with an accepted Part B claim, a claim that has been accepted under Part E is not automatically accepted under Part B.

In developing these cases, the CE needs to be alert to the differences in medical, employment, and survivorship requirements between Part B and E claims (including RECA claims), since these differences can result in the need for additional development and/or non-approval of the claim under Part E, even though it has been approved under Part B.

- a. **Medical Differences Between Part B and E Claims.** Covered illnesses under Part E include all the covered occupational illnesses under Part B (i.e., beryllium sensitivity, CBD, chronic silicosis, and cancer) plus additional covered illnesses (e.g., asbestosis).

However, the covered occupational illnesses under Part B do not include all the covered illnesses under Part E (for example, asbestosis, peripheral neuropathy, and anemia).

- b. **Employment Differences in Facility Sites Between Part B and E Claims.** Covered employment under Part B includes all covered employment under Part E (i.e., DOE contractor/ subcontractor, RECA).

However, covered employment under Part E does not include all covered employment under Part B. Part E covers employment at a DOE or RECA Section 5 facility. It also covers employment at AWE and beryllium vendor facilities only during a period when they were designated as DOE facilities or during DOE remediation periods. Part E does not cover employment for beryllium vendors or AWE facilities outside of the time they were considered DOE facilities.

- c. **Survivorship Differences Between Part B and E Claims.** These issues are addressed in [Chapter 20 – Establishing Survivorship](#).

- d. **RECA Differences Between Part B and E Claims.**

(1) An eligible survivor who is the child of the covered employee under RECA and under Part B is not an eligible survivor under Part E unless he or she meets the definition of “covered child.”

(2) An employee who does not meet the employment and other requirements under RECA Section 5 (and therefore under Part B) may be eligible under Part E.

(3) An employee who does not meet the medical criteria for covered conditions under RECA Section 5 (and therefore under Part B) may still be eligible under Part E (i.e., all cancers, asbestosis, etc.)

- e. **Requirements for New Part E Claim Filing.** If a former Part D claim exists, a claimant does not need to file a new claim under Part E. If there is a Part B acceptance on record, a claimant does not need to file a new claim for benefits under Part E. However, if a Part B denial is on record, or a Part B claim is pending a decision, the claimant must file a new claim form seeking benefits under Part E.

12. **DOE FWP.** The FWP began in 1996 and is designed to evaluate the effects of DOE's past operations on the health of workers employed at DOE facilities. The program documents

medical conditions and workplace exposures that may help the CE develop and adjudicate claims.

In some instances, FWP records will appear in the Part D case file. If no records exist there, or a new Part E, B/E claim is filed, the CE requests FWP documents during initial development.

The CE reviews FWP records in light of the evidence in the file as a whole when evaluating a claim. [Chapter 15 – Establishing Toxic Substance Exposure](#) explains how the CE uses FWP records in assessing causation.

- a. **Medical Component.** FWP records contain valuable information about medical conditions and can help the CE develop for a covered illness.
 - (1) The FWP is a screening program and does not provide a final diagnosis for the medical conditions detected. If the screening tests identify a potential disease, the employee is referred to his or her treating physician for further medical workup and diagnosis.
 - (2) Results of medical tests conducted by the FWP (e.g., pulmonary function tests, BeLPT, blood tests, X-rays with B reader interpretations, etc.) are valid when interpreted by certified medical professionals. Therefore, the CE may use such test results in evaluating records for a covered illness, provided a physician's interpretation of the test result is present.
- b. **Exposure Component.** FWP medical screening is conducted to evaluate former DOE workers for adverse health outcomes related to occupational exposures to substances such as beryllium, asbestos, silica, welding fumes, lead, cadmium, chromium, and solvents. Therefore, these records contain valuable exposure information. The CE reviews FWP screening records along with the evidence in the file as a whole when evaluating claimed exposure.

Also, the FWP asks the former DOE employee to undergo a Work History Interview, which examines workplace exposure at DOE facilities. The CE uses the results of the interview when assessing work history and exposure.
- c. **Existence of FWP Records.** The CE must review the case file/claim forms to determine whether FWP records exist.
 - (1) **Part D Cases.** As indicated, some former Part D cases will contain FWP records. The CE searches the case file for cover memos or medical records provided by the FWP. The CE should also refer to DOE Form 350.2, Employee Request for Review by Physician Panel, question 11, or Form 350.3, Survivor Request, question 11, to determine if the employee participated in the FWP. If records are not present, but there is some indication that they may exist, the CE obtains them as outlined below.

- (2) New B/E Claims. With regard to new claims, the CE must review Form EE-3 and/or section 5(B) of the DOL Occupational History Interview to determine if the employee participated in a FWP screening program at the claimed work site. If so, the CE prepares a request package to be sent to the appropriate FWP.
- d. Obtaining FWP Records. Where no records exist in a former Part D case, or a new Part E claim is filed, the CE requests the records from the appropriate FWP POC. The complete POC list is available for viewing on the shared drive by accessing the Part E folder, Former Worker Program subfolder. If the records are unavailable at a POC, the POC cannot be determined, or a new Form EE-3 is required (see below), the CE requests assistance from the claimant.
- (1) POC Request. After determining that FWP records must be requested, the CE reviews the POC list to identify the appropriate POC. The CE prepares a package and a cover letter to the POC ([Exhibit 11-1](#)). The package includes a letter to the FWP, a cover memo, Form EE-1 or EE-2, and the new Form EE-3.

The CE should state in the memo that an EEOICPA claim has been received for the named DOE employee, the employee participated in the specified FWP, and DOL is requesting a copy of all FWP records. The memo and package are faxed or mailed to the designated POC.
 - (2) New Form EE-3. FWPs will accept only a new Form EE-3 as a release. If the case file contains an old Form EE-3, the CE writes to the claimant asking the claimant to complete and sign a new Form EE-3. Once the new form is received, the CE prepares the request package as outlined above.
 - (3) No FWP Records. When the CE cannot locate FWP records, the CE contacts the claimant in writing to determine if the employee participated in a FWP at the claimed work site. The CE includes a new Form EE-3 with the letter and instructs the claimant to complete, sign and return the new Form EE-3 to the DO only if the employee participated in the FWP.
- e. Building Trades National Medical Screening Program Database. This database contains work history and medical test results for certain employees who worked at Amchitka Island, Savannah River, Oak Ridge, and Hanford and who filed Part D claims with DOE from 2000-2004.
- (1) The CE views medical data and work histories contained in the database by accessing the Shared Drive, Part E folder, Former Worker Program subfolder. The “read me” file in the FWP subfolder contains detailed instructions for navigating the database and retrieving information.

- (2) The CE searches the database for medical information and prints the results. The medical results generated from the database do not contain a physician's signature.
 - (a) A letter from the Building Trades FWP Medical Director, Dr. Laura Welch, describing the information obtained in the database search and attesting to its validity is located on the Shared Drive, Part E folder, FWP subfolder.
 - (b) The CE prints Dr. Welch's letter and attaches it to the search results. The CE places these documents into the case file and weighs the information with the evidence on file as a whole.

13. Terminally Ill Claimants. OWCP strives to process claims fairly and expeditiously for all claimants. However, claimants who are end-stage terminally ill must have priority processing. These claims should be handled swiftly and compassionately.

- a. Claims Actions. DO and FAB CEs and HRs are instructed to watch for indicators of an end-stage terminally ill claimant any time they are reviewing a case file or preparing a decision. Indicators of end-stage terminally ill claimants include requests for hospice care, medical evidence stating that the claimant is at the end-stage of an illness, or telephone calls or letters from RCs, congressional offices, ARs, family members, or medical providers regarding the claimant's illness. Upon receipt of information concerning the end-stage of the claimant's illness, the DD, ADD or FAB Manager (depending on where the file is located) must be notified immediately.

The DD/ADD or FAB Manager must use sound judgment in determining if priority handling is warranted. If medical documents or other information indicate that the claimant is in the end-stage of his/her illness, or that death is imminent, priority handling of the case is required. If the claimant's medical status is unclear, a medical report that establishes that the claimant is in the end-stage of a disease or illness must be obtained. Once this information is obtained, the DD/ADD or FAB Manager will determine whether priority handling is warranted.

Once it is determined that a claimant is in the end-stage of his/her illness, the DD/ADD or FAB Manager must enter the appropriate information into ECS and prepare the case file in accordance with [Chapter 10 – Resource Centers](#).

Priority handling for terminally ill claimants requires that the entire adjudication process be expedited. Whenever the file changes hands, the person receiving the file should be notified, verbally or in writing, of the claimant's terminal status. The supervisor or DD/ADD should facilitate the expedited adjudication of the claim by requesting priority processing from any other agencies involved, such as the DOE, DOJ, and NIOSH.

If a case requires referral to the NO for reopening or policy clarification, the DO or FAB must identify the claimant as terminally ill in the memo to the Director. Procedures for expediting payment processes for terminally ill claimants can be found in the [Chapter 32 – Compensation Payments](#).

SUPERSEDED

CHAPTER 12 – REPRESENTATIVE SERVICES

1. **Purpose and Scope.** This chapter contains a discussion regarding persons who represent the interests of claimants before the DEEOIC. It provides guidance to DO and FAB staff on the designation of a representative, the role and functions of a representative, and fees charged by representatives for their services.
2. **Authority.** Under 20 C.F.R. §§ 30.600 and 30.601, a claimant may authorize any person, not otherwise prohibited by law, to represent him or her. The authorization includes allowances for communicating with claims staff, accessing case file documentation, receiving copies of decisions, submitting objection(s), filing appeals, and seeking medical authorizations.
 - a. **No Requirement for Representation.** A claimant is not required to designate a representative to file a claim or receive any benefit available under the EEOICPA.
 - b. **Exclusive Representation.** If a claimant chooses to have an AR, he or she may appoint only one representative at a time. The claimant has the ultimate decision-making authority to designate or remove his or her representative from acting on his or her behalf with regard to his or her claim. He or she can exercise this authority at any time and for any reason. In situations where a POA or court-issued instrument exists that grants someone legal decision-making authority regarding the interest of the claimant, that person has authority to appoint or remove a DEEOIC representative.
 - c. **Authorization in Writing.** Any representative appointment must in writing. The information that is necessary for a claimant to appoint a representative is the representative's name, mailing address, and telephone number. The claimant is to date and sign the request. The claimant may appoint a representative by filling out the "Authorization for Representation/Privacy Act Waiver" ([Exhibit 12-1](#)), but use of this is not required. If the appointing document does not contain the representative's full name, telephone number and address, the CE obtains that information. Upon receipt of an AR notification, the CE or FAB staff person must enter the AR's information into the ECS.
 - d. **Removal of Representative.** A claimant may elect to either remove or change a representative at any time and for any reason. When removing a representative, the claimant is to submit a signed and dated written request that identifies clearly the person removed as representative. When replacing a representative, the claimant must state in writing that he or she is removing the previous representative and replacing that person with another person. The claimant must name the previous representative and name the new representative, along with the new representative's mailing address and telephone number. Once the claimant removes a person from serving as his or her representative, the assigned CE or FAB staff person is no longer to interact with that individual in relation to the claimant's case file. A representative may also resign his or her appointment with a signed statement of such.

The CE or FAB staff person will update ECS regarding removal and/or change of representative.

3. Length of Appointment. DEEOIC recognizes the authority of a properly appointed AR throughout the entire claims process (including any hearing), unless or until the claimant removes the appointment, the representative withdraws, or the claimant dies.

- a. Death of the claimant. In the case of a claimant's death, his or her DEEOIC representative appointment ceases. In addition, any appointment such as an attorney-in-fact under a POA or a conservator under a conservatorship ends.

4. AR's Role. The AR's role in the claims process depends on the scope of the authority that the claimant grants him or her. Unless the claimant's authorization specifies otherwise, a properly appointed AR has the authority, to the same extent as the claimant, to present or seek evidence, make factual or legal arguments, file claims or seek medical authorization, interact with DEEOIC staff, and obtain information from the case file. Any notice or other communication from the DEEOIC that relays a requirement for claim adjudication is considered satisfied, if the DEEOIC sends it to a properly designated AR. The DEEOIC considers any communication sent to an AR the same as communication to the claimant. In most situations, the CE or FAB staff person is to relay information or other communications directly to the AR, with a copy going to the claimant. Where claimant contact information is unavailable, the CE or FAB staff person communicates solely with the AR. However, the CE or FAB staff person may choose to contact the claimant directly, if an AR is unresponsive, provides unclear guidance or direction, or a contradiction exists between information received from an AR versus the claimant. In any situation, the claimant is the final arbiter of any matter involving his or her claim. An appointed AR for a DEEOIC claim, who does not possess legal authority through a POA or court document to act on behalf of a claimant, does not have the authority to sign an EN-20 Payment Form for the claimant.

5. Authority of an Attorney-in-Fact or Legal Conservator/Guardian. A person with POA to act in the name of the claimant is an "attorney-in-fact." There are also other types of legal designations that may exist such as a conservator or guardian. In any of these situations, a written instrument has to exist that grants legal authority for someone to act on behalf of another. The written instrument will include language that describes the specific authorities granted for one person to act on behalf of another, and can be different from one situation to another. A general POA authorizes one person to have complete authority to act on someone's behalf on all matters, including signing documents and forms. In a special or limited POA, the authority to act may be limited to particular topics. Therefore, if an individual claims to have POA or some other legal authority to act on behalf of a claimant, the CE or FAB staff person must obtain a copy of the document conferring such authority. He or she must carefully examine the document to determine the scope of the legal authority granted. The CE or FAB staff person is to recognize any POA or other legal appointment, if the document upon which that appointment is made, conveys broad powers for the appointee to act on behalf of the claimant. Once the CE or FAB staff person receives documentation supporting the claimant has a POA, they will then update ECS with the new POA information. In those situations where the CE or FAB staff

person determines that the legal authority of a person to act on behalf of a claimant is limited to a particular function that does not allow for engagement on the DEEOIC claim, he or she sends a letter to the claimant. The letter is to communicate what the concern(s) are regarding the appointment and is to specify what communication between the DEEOIC and the attorney-in-fact (or court-appointed representative) will and/or will not occur. In those situations where the CE or FAB staff person is unsure of the authority granted to a person to serve on behalf of a claimant or of the legal sufficiency of a document, he or she may consult with the Policy Branch for guidance.

- a. Form EN-20. In any situation where a person other than the specified payee is signing Form EN-20, the CE must submit the documents purporting to grant such power for review by the SOL to ensure that they are valid under the applicable state law.

When preparing documents for review by the SOL, the referring CE or staff person is to include as part of the referral package, a routine or terminal memo for review by the SOL ([Exhibit 12-2](#)). The referring CE or staff person uploads the memo to OIS and also sends a notification via OIS to the designated NO staff person. Upon receiving the notification in OIS, the NO staff person verifies the information and refers a printed copy of the POA package to SOL. Once SOL processes the POA and returns the copy to the NO staff person, the NO staff person bronzes the Solicitor's response into OIS, indexing the document(s) as Category "Adjudication Documents." The Subject is "SOL opinion." The Description is "POA review memo from SOL for (payee name)." The document is to be left in an Unreviewed status in OIS for identification by the assigned CE.

6. Interaction with Representatives. After a claimant properly appoints a representative to handle his or her DEEOIC claim, the CE or FAB staff person contacts the representative by letter ([Exhibit 12-3](#)). In the letter, the CE acknowledges the appointment and describes the extent to which the representative has an active role in the claims process. From that point forward, or until the claimant removes or changes the representative, the CE or FAB staff person will communicate with the designated representative and copy them on all written interactions intended for the claimant.

7. Representative Conflict of Interest Guidance. The DEEOIC prohibits an AR of a claimant from having private, non-representational financial interests relating to a claim, other than the fee for serving as a representative. This ensures that ARs serve the interests of his or her client in a fair and unbiased manner. The DEEOIC will consider an AR to have a "conflict of interest" if the AR could directly benefit financially from an EEOICPA claim due to something other than the statutorily set fee for representing a client in connection with his or her EEOICPA claim. For example, an AR will be considered to have a conflict of interest if, in addition to being the client's AR, she or he is also being paid by DEEOIC, directly or indirectly, as a provider of authorized medical services to the client.

- a. Upon receipt of a signed notice of the appointment of an AR, the CE or FAB staff person sends an acknowledgment letter accompanied by the DEEOIC Conflict of Interest Policy ([Exhibit 12-3](#)).
- b. If during any interaction with an AR or in review of case evidence, the CE or FAB staff person ascertains that the AR may have a conflict of interest, the CE should take immediate action to address the matter. A conflict of interest may exist if there is evidence that the AR is receiving financial benefits associated with the claim aside from the authorized fee permitted under the law. An incidence of conflict of interest includes evidence showing the AR works for or is contracted by an individual, organization or entity that concurrently receives monetary payment from DEEOIC for services, supplies or other resources affiliated with the claim. This includes a representative who is a family member or other relative of the claimant receiving a wage, contractual payment, or fee from a medical service provider that the DEEOIC has granted authorization to provide in-home health services for that claimant. In any instance where a CE or FAB staff person is unclear as to the existence of a conflict of interest, he or she may refer the matter via a policy referral to the NO Policy Branch. Upon receipt, the Policy Branch will work with the SOL to provide a written response.
 - (1) Upon receipt of credible evidence that a conflict of interest may exist, the CE or FAB staff person must prepare a notice to the designated AR, with a copy to the claimant ([Exhibit 12-4](#)). The notice is to include a descriptive explanation of the evidence that suggests that a conflict of interest may exist. The CE or FAB staff person is to request that the AR prepare a signed statement explaining his or her response to the evidence of a conflict of interest. Moreover, the CE is to state that if a conflict of interest does exist, the DEEOIC will no longer recognize the designation of the AR unless the conflict is eliminated. The letter is to include a statement allowing the AR 30 days to respond to the notice.
 - (2) When in receipt of the AR's response, the CE or FAB staff person must carefully evaluate the information provided, along with a review of the evidence of record, to determine whether a substantiated conflict of interest exists. If the AR acknowledges that a conflict of interest exists, he or she may resolve the conflict by either submitting a signed resignation as the AR, or submitting evidence of the relinquishment of whatever charges, position, job or duty creates a conflict with the role of AR. The claimant can also withdraw the authorization for that representative, in writing, and designate a new AR. Consent of the claimant will not remove a conflict of interest.
 - (3) If the AR contends that the circumstances identified do not constitute a conflict of interest under DEEOIC's policy, or no response is forthcoming within 30 days of the initial notification, the CE or FAB staff must carefully weigh the evidence of record. Should the AR provide sufficient

rationale that absolves him or her of any conflict of interest, the CE or FAB staff person notifies the representative, in writing, with a copy to the claimant, that no further action is necessary. However, if it is determined that there is compelling evidence of a conflict of interest, the CE or FAB staff person should conclude that DEEOIC will no longer recognize the designated AR as serving the interest of the claimant. Under this circumstance, the claimant is to be notified in writing that

DEEOIC will no longer interact with the designated AR due to a conflict of interest.

- c. Once a CE or FAB staff person has determined that a conflict of interest exists that disqualifies a designated AR from representing the claimant and appropriate notification of such has been reported to the claimant, no further interaction with or disclosure of information to the AR is permitted. The CE or FAB staff person is to remove the AR information from the ECS.
- d. When a CE or FAB staff person removes a representative due to a conflict of interest, he or she should refer the name of the representative to the NO Policy Branch. Upon receipt, the NO Policy Branch will coordinate a review to determine if an additional investigation is required to assess potential conflict of interest in cases where the same representative exists.

8. **Representative Fees.** A representative may charge a claimant a fee for services associated with representation before DEEOIC. Under 20 C.F.R. § 30.602, the OWCP is not responsible for any fee charged by a representative of an EEOICPA claimant, nor will it reimburse the claimant for any fees paid to the representative. Other than issues relating to the allowable fee under the EEOICPA, disputes over payment of fees, the quality of services rendered, or collection of monies owed are a personal matter between the claimant and his or her AR.

- a. **Fee Limits.** Under 20 C.F.R. § 30.603, for services rendered in connection with a claim pending before DEEOIC, a representative may not receive more than the following percentages of a lump-sum payment made to a claimant:
 - (1) 2% for the filing of an initial claim with OWCP, provided that the representative was retained prior to the filing of the initial claim; plus
 - (2) 10% of the difference between the lump-sum payment made to the claimant and the amount proposed in the RD with respect to objections to a RD.
- b. **Limitations.** These maximum fee limitations apply even if the claimant and representative have agreed to other amounts in a contract or otherwise. Any such representative who violates this section shall be fined up to but not more than \$5,000. Pub. L. 106-398, Title XXXVI, § 3648; Pub. L. 107-107, § 3151(a)(6)

- c. A CE or FAB representative will refer any complaint of a violation of the fee schedule to the NO Policy Branch who will work with the SOL to determine if a referral to the DOJ is appropriate.

9. Privacy Act Waivers. A Privacy Act waiver grants the DEEOIC permission to copy all documents from the case file and send them to a person of the claimant's choosing. This person may be anyone the claimant wishes to receive material from the case file. The designated person will have no authority to make requests for additional information or sign documents on behalf of the claimant, unless the claimant submits additional documentation showing that the designee has such authority.

SUPERSEDED

CHAPTER 13 – ESTABLISHING COVERED EMPLOYMENT

1. Purpose and Scope. The EEOICPA lays out a set of employment criteria which must be satisfied before a claim can be considered for compensability. These criteria, taken together, form the basis of covered employment. This chapter provides guidance to CEs for gathering and evaluating evidence to determine whether the criteria for covered employment are satisfied under the EEOICPA.

- a. OIS. DEEOIC employees responsible for claim management must image into OIS all documents received or created that relate to a claim. This guidance applies to all of the procedures described throughout this chapter.
- b. ECS. ECS is a claim status database used to manage case adjudication activities of the DEEOIC. Development of any employee case requires information input into ECS by CEs or FAB staff to record component-level data on claimed and verified employment. DEEOIC staff is to access ECS user guides and training material available through shared resources.

2. Facility Coverage. The EEOICPA provides facility definitions that serve as the basis for determining covered employment. The following summaries provide a definition of each type of facility covered:

- a. AWE Facilities. An AWE facility means a facility, owned by an AWE, that is or was used to process or produce, for use by the United States, material that emitted radiation and was used in the production of an atomic weapon, excluding uranium mining or milling. Coverage at the facility may be extended after the period of processing or production of radioactive material for use in a weapon, if there is a finding in a NIOSH report on residual radioactive contamination that the potential exists for residual radioactive contamination at that facility. This is the “residual radiation period.” DOE designates AWE facilities.
 - (1) Coverage extends only to the employees who worked directly for the AWE at the AWE facility. Contractor or subcontractor services provided on-site or off-site for an AWE facility are not covered. Additionally, coverage is not provided for those employees of wholly-owned subsidiaries of AWE employers.
 - (2) The Joint Employer Doctrine does not apply. Courts have held that where the evidence shows that two or more employers exert significant control over the same employee, by jointly exercising the authority to determine the essential terms and conditions of employment to that employee, they can be held to be joint employers. However, this “joint employer doctrine” usually only applies in the labor law context, and is incompatible with the explicit intent of Congress, as expressed in the language of EEOICPA itself, to only extend coverage to employees of particular designated employers. This means that the evidence must establish that

the employee worked directly for the AWE. Evidence that an employee worked for a parent company or other corporate entity somehow related to the AWE employee does not establish employment by the AWE.

- (3) Atomic weapons employees are covered under Part B of the EEOICPA for cancer only. No coverage is afforded these employees under Part E of the EEOICPA.
 - (4) Designating additional AWE facilities is the responsibility of DOE; however, applicable time frames for AWE production activities at a particular facility are determined by the DOL.
 - (5) Determinations as to whether an AWE facility has a period of residual radioactive contamination, and the length of that period, are the responsibility of NIOSH. Periodic reports are issued by NIOSH that list affected sites. Facilities with residual radioactive contamination are covered as AWE facilities even if there is a change in the owner or operator of the facility. During the period of residual radiation, employees of subsequent owners or operators of the AWE facility are also defined as AWE employees and are afforded the same coverage under the EEOICPA. If there is a question regarding subsequent owners or operators of AWE facilities, the CE must refer the matter to the NO for evaluation.
- b. Beryllium Vendors. Beryllium Vendors are companies which are named in the Act, or DOE has determined processed or produced beryllium for sale to, or use by, DOE. The Act identifies some beryllium vendors by corporate name, and these are known as statutory beryllium vendors. Any employee of a statutory beryllium vendor who worked for the vendor during periods when the company was engaged in activities related to the production or processing of beryllium for sale to or use by DOE, has covered employment, regardless of work location. DOE, through publication in the Federal Register, designated other beryllium vendors, which are location-specific. DOE designated the final list of beryllium vendors on December 27, 2002.
- (1) Beryllium vendor coverage extends to direct employees of the vendor, its contractors or subcontractors and to any Federal employee who may have been exposed to beryllium at a facility owned or operated by the vendor.
 - (2) Coverage for beryllium vendor employment is limited to those benefits available under Part B of the EEOICPA for beryllium sensitivity and CBD.
- c. DOE Facilities. A DOE facility means any building, structure, or premise, including the grounds upon which such building, structure, or premise is located, in which operations are, or have been, conducted by, or on behalf of DOE (except for buildings, structures, premises, grounds, or operations covered by Executive

Order 12344, dated February 1, 1982, pertaining to the Naval Nuclear Propulsion Program), and with regard to which DOE has or had either (A) a proprietary interest; or (B) entered into a contract with an entity to provide management and operation, management and integration, environmental remediation services, construction, or maintenance services.

- (1) The extent of benefits available to those who worked at DOE facilities is dependent upon the type of employment, specifically whether the employee was a DOE federal employee or an employee of a DOE contractor or subcontractor. Under Part B, coverage extends to both DOE federal employees and contractor or subcontractor employees working at the site, while under Part E coverage extends only to contractor or subcontractor employees.
 - (2) The definition of DOE includes its predecessor agencies:
 - (a) Manhattan Engineer District (MED) (August 13, 1942-December 31, 1946)
 - (b) Atomic Energy Commission (AEC) (January 1, 1947 – January 18, 1975)
 - (c) Energy Research and Development Administration (ERDA) (January 19, 1975– September 31, 1977)
 - (d) DOE (October 1, 1977 – present)
 - (3) Designations of DOE facilities or changes in DOE facility timeframes are the responsibility of DOL. Further information regarding how DOL assesses claims for DOE facility status is discussed later in this chapter.
- d. Remediation Employment. At many AWE facilities, there is a period of remediation designated sometime after the years of active processing ended. When a facility is designated as a DOE facility for remediation only, in order to have covered employment at that location, the contractor performing the remediation work must have employed the employee. Any such remediation workers are eligible for the full range of benefits under both Parts B and E of the EEOICPA.
- e. Facilities with multiple designations. Many facilities covered under the EEOICPA have multiple designations. Numerous combinations of AWE, Beryllium Vendor, and DOE facility designations may exist at the same facility. For those instances in which an employee works at such a facility during periods separately designated for different facility types, the employee will have eligibility for every category for which he/she has verified employment.

- f. RECA Section 5. This is a category of employment involving miners, millers and ore transporters at uranium mining facilities. For information regarding the handling of these claims, please refer to [Chapter 19 – Eligibility Requirements for Certain Uranium Workers](#).

3. Comparing initial claimed employment to the covered facilities database. The first step the CE takes in assessing covered employment is determining which claimed employment listed on the EE-3 Employment History form corresponds with a covered AWE, Beryllium Vendor, or DOE facility. The CE does this by comparing what the claimant has communicated on the EE-3 with the facilities identified on the DOE EEOICPA Covered Facilities Database. The link to access this database can be found on the DEEOIC website. It can also be found in the EPOD which is referenced in paragraph 6 of this chapter.

When performing the comparison between the claimed employment and the facility database, the CE must be diligent in assessing the evidence. While in many instances employment at a particular location or facility will be obvious, in other situations it may not. The CE reviews evidence presented by a claimant against the information stored in the database to assist in determining the location(s) where employment occurred. The CE must be mindful that often the name of a facility is different from the employer name provided by the claimant because multiple different operating contractors could have worked at DOE facilities over the years. Given these realities, the CE must cross-reference the data provided by the claimant with the information in the facility database. This can involve searching by facility name, state, location, employer name or contractor name using the key word search field. The “Find this Keyword” search feature is the broadest possible way to look for potential covered employment based on claimant statements.

The CE screens out certain employers from the review process if it is clear that it does not constitute covered employment. For example, employment as a shoe store clerk or department store cashier would not require action on the part of the CE as part of the review for potentially covered employment.

4. Matching Claimed Employment. The outcome of the initial employment facility screening will result in either part or all of the claimed employment having possibly occurred at a covered facility, or none of the claimed employment being linked to a facility. In any instance where the CE links all claimed periods of employment to a location identified on the facility database, he or she is to proceed to employment verification as discussed later in this chapter. Alternatively, if the CE is only able to match a portion of the claimed employment to a facility listed in the facility database, or there is no match found, he or she must communicate the findings to the claimant. The CE will contact the claimant to notify him or her who claimed employment may form the basis of a claim, and which does not appear to be linked to a covered facility. As part of this interaction, the CE is to give the claimant an opportunity to provide clarifying evidence. Paragraphs 16 and 17 of this chapter provide more information on the topic. This development may occur concurrently with other actions the CE takes on the claim, such as requests for additional medical or factual evidence.

When there is sufficient evidence to conclude that employment might have occurred at a covered facility, the CE proceeds with verification of employment. If the claimant does not respond to the inquiry, or does not provide any type of clarifying evidence, the CE may proceed with adjudication of the claim based upon the evidence of record. If there is no match between any claimed employment and a covered facility, the CE denies the claim. The CE will describe the situation clearly in the “Explanation of Findings” section of the RD issued to the claimant.

5. Verification of Employment. Once the CE matches claimed employment and a covered facility, the next step is employment verification. Employment verification is the process by which the CE establishes the factual accuracy of the claimed employment history. The CE has to collect evidence to establish that:

- a. The employer qualifies for consideration under the law as an AWE, Beryllium Vendor, DOE, or DOE contractor or subcontractor.
- b. The employee worked for the claimed employer.
- c. The employee performed services on the premises of the covered AWE, Beryllium Vendor or DOE facility.

The process of employment verification is a difficult and challenging hurdle in many cases. Because the atomic weapons program dates back to the early 1940s, and involves a large number of public and private organizations, locating pertinent individual employment records can be difficult. Moreover, records may be missing, degraded, lost, or destroyed.

As the statute allows latitude in the assessment of evidence, it is not necessary for the CE to collect evidence that establishes that the claimed employment is proven beyond a reasonable doubt, but merely that a reasoned basis exists to conclude that the employment occurred as alleged.

This ensures that the claimant receives favorable treatment during the employment verification process. Once the CE has conducted an examination of the available factual evidence in support of the claimed employment, he or she must decide whether a sufficient basis exists to verify that each of the three elements of covered employment (5a, b and c above) is satisfied.

Furthermore, in matching claimed employment to covered employment, the CE is to be mindful that there are numerous classes in the SEC, described in [Chapter 14 – Establishing Special Exposure Cohort Status](#). A CE always consults the most current list of SEC classes so that he or she promptly processes claims that contain evidence meeting SEC class definitions.

6. EPOD. The EPOD is a document that the NO Policy Branch created to assist CEs in identifying facility-specific contact persons and resources to use in obtaining employment verification. The EPOD lists every facility published in the Federal Register as a covered facility under the Act (except RECA facilities) and provides an outline of the identified methods for verifying claimed employment at each location. DEEOIC staff access the EPOD through a shared employee directory.

The resources listed in the EPOD do not provide an exhaustive list of means for verifying employment at a facility, but represent what constitutes best practices for verifying employment given the programmatic experience gained since passage of the Act in 2000. Specifically, the EPOD identifies which methods, or combinations thereof, are appropriate to pursue for verification of covered employment in the most expeditious manner possible. If the EPOD is silent on verification at a facility, the CE is to utilize Social Security Records (Paragraph 10, below) and “other employment evidence” (Paragraph 12, below).

The facilities in the EPOD are listed alphabetically by state. On the first page of the EPOD, there is a list of states and, for those states with a large number of facilities; there are additional letters after the state name. These letters provide an index of the facilities in that state. The state names and letters allow the user to navigate through the document. For example, to navigate to South Carolina, the user places the cursor on South Carolina and presses “Ctrl + left click” at the same time and the utility will jump to South Carolina. Alternatively, if a user wants to view the S-50 Plant in Tennessee, the most expeditious method would be to move the cursor over the letter “S” after Tennessee and then press “Ctrl + left click” at the same time and the utility will jump to S-50.

7. Using the ORISE database. ORISE (the institute) developed a database as part of its mission to study the health and mortality of the DOE contractor work force. The database formed an important component of health studies, as it identified a significant portion of the population participating in these health studies. This database is instrumental in verifying covered employment for some employees. A CE will consider the data in ORISE accurate and valid employment information, even if it only provides partial affirmation of claimed employment. For every EEOICPA-covered facility for which there is some employment data in ORISE, the EPOD will indicate “ORISE – yes.” When this occurs, the CE conducts an ORISE search in ECS. If there is no mention of ORISE in the EPOD for the facility, the CE proceeds to the next recommended method for verifying employment noted in the facility description in the EPOD or in this chapter. In any case where a CE accesses ORISE to obtain evidence in a claim, he or she bronzes the output, whether negative or positive, into OIS.

- a. ORISE categorizes information in two sections, Employee Name and Employment. The Employee Name section identifies the employee’s last name, first name, and middle initial. The employment section contains five columns of information. The first column entitled “Facility” lists all the facilities or employers (for which data exists in ORISE) where the employee worked. The second column indicates whether the employee was hired or terminated, followed by columns showing the hire/termination date, Job Title, and Badge No. ORISE was not created for the purpose of adjudicating claims, so information may be incomplete.
- b. When using ORISE to assist with the adjudication of claims, the CE must consider the context of the information. For example, there may be data in ORISE confirming that an employee worked at a facility in 1949, but the CE must ensure that the covered period for this facility includes 1949. Additionally, for many employees, the information in ORISE is incomplete. For example, for

some employees the database may show the employee's name and facility, but does not include specific hire and termination dates. If this is the case, the CE develops hire and termination dates using alternate methods described in paragraphs 8 through 12 in this chapter.

Note: There may be instances when the ORISE database returns search results showing "SSA Records Only." The DOE used this as an indicator, in the early days of the epidemiologic studies, to identify facilities for which requests were sent to SSA for information. It has no impact on the processing of claims under the EEOICPA and is only a vestige of DOE use of the data in the mid- 1980s.

- c. If the information from the ORISE database verifies any portion of employment, the CE bronzes a copy of the ORISE employment results into the OIS case file.
- d. The absence of data from ORISE cannot be used as the basis for finding that an employee did NOT work at a given facility either for the entire period claimed or for portions of claimed employment.
- e. Some non-covered employers and/or facilities are present in ORISE. The CE needs to review the ORISE results for non-covered employers. For example, the Puget Sound Shipyard, for which ORISE ascribed the acronym PSSY, is not covered under the EEOICPA. In the event that ORISE "confirms" non-covered employment, it does not render such employment as covered under the EEOICPA.

8. Contacting DOE and using the Secure Electronic Record Transfer System (SERT). The CE transmits requests for employment verification electronically to DOE via the SERT system. The SERT is a DOE-hosted environment where DOL and NIOSH send and receive records and data in a secure manner.

When the CE cannot verify claimed employment through use of ORISE, the CE uses Form EE-5 to obtain employment information. To determine whether EE-5 referral to DOE is appropriate, the CE looks up the name of the facility(ies) and/or employers in the EPOD. If there is a notation in the EPOD indicating "EE-5 and DAR: SERT" for that facility, the CE proceeds with the EE-5 procedures specified in this paragraph.

- a. EE-5. The CE completes the top portion of the EE-5 by providing the employee name, SSN, claimed employer, and name of the claimed facility(ies). Only one completed EE-5 form per claimant request for employment verification is necessary.

In some cases, employees traveled to other DOE facilities to work and are considered "visitors" on site. As such, employment records verifying that the employee worked for that facility may not exist. However, there may be records establishing that he/she was on site. It has been found that the DAR (the process by which the DO gathers DOE work records on specific employees) records have

been useful in establishing that the employee was on site. Therefore, under these circumstances, it is appropriate to request DAR records without the need for the EE-5 employment verification process. Refer to paragraph 'i' below on requesting DAR records.

- b. Submitting the request to DOE via the SERT. To prepare a request for employment verification, the CE scans and combines the EE-1 or EE-2, as appropriate, the EE-3, ORISE database search results and the EE-5 form as an Adobe PDF file and saves it to his/her computer. The CE then submits the completed package to DOE via the SERT. The SERT system contains a listing of the DOE POCs and DOE Operations Offices, which are managed and maintained in the SERT system.

The CE accesses the SERT, creates a record request for the employee, uploads the PDF package, and sends the request to the appropriate DOE Operations Office(s). The SERT has the functionality to allow for the selection of multiple operations offices in cases where requests go to multiple facilities. The CE (requester) may also enter additional information in the 'Comments' section of the SERT that may be useful to the recipient (DOE) of the request. The field is also used for DOE to respond directly back to the DOL in response to comments.

- c. Once the request is sent through the SERT, the CE bronzes a copy of the request in the case file.
- d. Subcontractor employment indicated. Where claim documentation indicates subcontractor employment, the CE reviews the EE-3 and makes a preliminary determination as to whether the employee is claiming DOE subcontractor employment. If so, the CE notes this in the 'Comments' section of the SERT and requests any information that DOE might have to help substantiate that the company was hired by DOE, or a DOE contractor, to provide a service on-site during the time period when the employment is claimed.

Questions regarding subcontractor employment are referred to the same operations' office(s) as the EE-5 package.

- e. Response from DOE. The CE will receive notification via email when DOE has the documents ready for download through SERT. The CE accesses the SERT, selects the applicable EE-5(s), downloads the file to his/her computer, and bronzes the response into OIS.

- f. Upon receipt of an EE-5 from DOE via SERT, the CE reviews it for completeness. DOE is responsible for selecting one of three options provided on the form and attaching any relevant information. In addition, the DOE representative completing the form must certify its accuracy. The CE returns any form that does not meet these requirements to DOE for correction. The three options available to DOE and the appropriate procedural responses are as follows:

- (1) For any of the claimed employment in which DOE selects “Option 1 – Verified Employment,” the CE accepts this period as verified and no further action needs is required.
 - (2) If DOE selects “Option 2 – No verification is possible, but other pertinent evidence exists,” this indicates that DOE has some information on the employee, generally suggesting that the individual was on site or somehow associated with the facility, but the information is insufficient for DOE to provide verification. The CE develops the case further for employment as outlined in this chapter.
 - (3) If DOE selects “Option 3 – No evidence exists in regard to the claimed employment,” it means that DOE has no evidence at all regarding the claimed employment. The CE develops the case further for employment as outlined in this chapter.
- g. Timeframes. If the CE does not receive a response from DOE within thirty (30) days of the initial submission, the CE accesses the SERT system, enters the claimant’s information, locates and selects the request for employment verification, and sends a reminder to the DOE operations office, using the “reminder” button. A memo is not necessary, since the SERT system maintains the requestor’s or CE’s contact information and the initial request. The CE bronzes the notification in the case file. If DOE is ultimately unable to verify employment, the CE is to proceed with other available development actions.
- h. No Response from DOE. If the CE does not receive a response from the DOE within 60 days from the initial request, additional development is necessary.
- (1) Contact DOE by telephone. If no response is received, the CE contacts the appropriate Operations Office by telephone or emails the DOE POC and inquires about the request for employment verification. The CE asks the contact person whether a response to employment verification will be forthcoming. If DOE responds via telephone that they have no records to verify employment, the CE documents this in the case file with a memo outlining DOE’s response. This serves as the “EE-5” for purposes of a DOE response.
 - (2) Contact the claimant. If, after 60 days there is no response from DOE, the CE contacts the claimant for additional employment information. In cases where a response from DOE is received indicating that no records are available, the CE may contact the claimant for additional employment information immediately. In this case, the CE does not wait for 60 days to lapse.
- i. DAR Process. For cases involving DOE contractor employees, the CE makes a request to DOE for records useful for developing information regarding toxic

exposures and other purposes. Although CEs use DAR records predominately in the adjudication of the toxic exposure component of Part E cases, DAR records can also contribute to the evidence of covered employment, especially in cases involving DOE subcontractor employment or employees who are on official travel from one DOE facility to another and considered by DOE to be “visiting” on site. DAR records can include site medical records, job descriptions, radiological records, incident or accident reports, and others. In the past, requests for DAR records were made of DOE once employment was confirmed. However, with the implementation of the SERT system, the CE initiates a DAR request at the same time as the EE-5, employment verification request. In situations where DAR records are needed, the assigned CE should include the request for those records in the EE-5 package that is submitted to DOE through the SERT system. For more details on the DAR process, refer to [Chapter 15 – Establishing Toxic Substance Exposure](#).

- j. **Dosimetry Records.** It is general program policy for NIOSH to obtain dosimetry records from DOE as part of the dose reconstruction process. The dosimetry records become associated with the file when the DO receives NIOSH’s final dose reconstruction report. Nevertheless, in cases where dose records may be useful for confirming that an individual was on-site, or was monitored for radiation exposure, the CE may request such records from DOE as part of employment development. Dosimetry records pertaining to different DOE facilities can represent different periods of site presence. If there is a question as to the dates of on-site presence represented by an employee’s dosimetry records, the CE should seek clarification from the Policy Branch.

9. **Contacting Corporate Verifiers.** Private companies operate many of the facilities designated as AWE or beryllium vendor facilities under the EEOICPA. Neither DOE nor any of its predecessors have possession of these employment or personnel records. The DEEOIC refers to companies that have documentation pertaining to such covered facilities as corporate verifiers. Many of these companies are still in business, or have been bought by other companies that have retained records of past employees. Several of the companies retaining possession of relevant employee records have agreed to provide employment verification for purposes of adjudicating claims under the EEOICPA. For each facility that is identified as having a corporate verifier, the EPOD provides the name and contact information for the corporate verifier. The CE follows the instructions listed in the EPOD to obtain such employment information. General procedures for handling corporate verifiers include:

- a. Contact the corporate verifier via EPOD instructions. This involves providing them with the information and/or forms they need to answer questions about the claimed employment. This can include providing them with copies of the EE-1 or EE-2 and/or a letter providing the employee’s name, the case identification number (or the full SSN if required by the corporate verifier), date of birth, employer name, and the dates of claimed employment.

- b. Upon receipt of a response from the corporate verifier, the CE reviews it to determine if it is sufficient to verify the claimed period of employment. If the corporate verifier affirms the entire period of claimed employment, the CE accepts the period as factual. The CE obtains the verification from corporate verifiers in writing. While employment verification can be initiated through a phone call, there must be documentation from the verifier in the case file to substantiate a finding of covered employment. In some instances, a corporate verifier can verify that the employee worked for a specific company, but not the location of that employment. If the corporate verifier is unable to substantiate the claimed period of employment, or can only substantiate a portion of it, or can only substantiate employment with the company, but not at a covered location, the CE will need to request additional information from other sources. The CE can proceed with a request to the SSA for information as described in paragraph 10 of this chapter, and should ask the claimant for additional information, as outlined in paragraph 12 of this chapter, as appropriate.
- c. If verification is for beryllium sensitivity or CBD, the CE need not verify all employment, only enough employment sufficient to substantiate the exposure at any time during a covered time period. For additional information regarding development of beryllium claims, refer to [Chapter 18 – Eligibility Criteria for Non-Cancerous Conditions](#).
- d. Corporate verifiers sometimes change. If a CE learns of a change in contact information or locates new contact information, this information must be sent to the NO Employment Contact in the Policy Branch.

10. Verifying Employment through the SSA. The SSA records provide a history of quarterly wages and earnings for each company the employee worked for during the course of his/her career. Absent confirmation of employment through ORISE, DOE, or a corporate verifier, the CE requests additional information from the SSA. Also, for those facilities for which the EPOD does not provide any suggested employment verification pathway, the CE requests records from the SSA by following the procedures outlined below:

- a. SSA earnings records are received from the claimant, if available, or the CE digitally faxes a completed Form SSA-581 to SSA to obtain this information. The form is located on the shared drive in the Forms folder within the Policies and Procedures folder). The process to obtain earnings records using Form SSA-581 is as follows:
 - (1) The CE completes the top portion of the Number Holder's Information section on the SSA-581. This includes the following information: name; SSN; date of birth of the employee; date of death of the employee (if applicable); and other name(s) used. The CE completes the form with the years deemed necessary to verify employment and/or establish wage-loss on the "Year(s) Requested" line. In the box entitled, Signature of Organization Official, the CE types his or her name (signature is not

required) and in the “Office” box, select the correct DO location from the drop down menu. The CE dates the form and lists his or her direct phone number, along with the DO fax number. The CE capitalizes all entries on the SSA-581.

- (2) The completed SSA-581 must be digitally faxed to SSA using fax number 877-278-7067. A cover letter is not required with the SSA-581. The CE is responsible for bronzing into OIS the completed SSA-581 and fax receipt.
- (3) If the faxed SSA-581 is deficient, the SSA contacts the CE directly to explain the deficiency, or the SSA emails the DEEOIC designated POC with a list of rejected SSA-581s for each DO. This email will include the name of the employee, the employee’s SSN, and the reason(s) for the rejected SSA-581. The email list must be bronzed into OIS with redaction of names not related to the particular case.
- (4) The POC forwards the email of a rejected SSA-581 to the assigned CE. After making the necessary corrections, the CE digitally faxes the corrected SSA-581 to FAX number 410-594-2054. Cover sheet is not required for resubmission due to a reject. The CE is responsible for bronzing into OIS any document received or created in response to a rejected SSA-581.
- (5) Upon receipt and processing of a SSA-581, the SSA releases a statement of earnings, known as an SSA-L460. The SSA will mail the SSA-L460 to the DEEOIC CMR, located in London, Kentucky, where a contractor scans and indexes it into OIS.
- (6) If the CE does not receive a completed SSA-L460 within thirty (30) days of the faxed SSA-581, the CE calls the SSA to determine the status of the request. If the SSA indicates that the SSA-581 was not received, the CE must refax the SSA-581 in accordance with Step 4. After the SSA-581 is refaxed, the CE must follow-up with the SSA within 30 days. Otherwise, the CE obtains the status and monitors for SSA response.
- (7) Inquiries to the SSA are made by calling one of six phone numbers (Modules) depending upon the last four digits of the relevant SSN (See [Exhibit 13-1](#)). When calling the SSA, the following information should be available to expedite the inquiry:
 - (a) SSA-issued job code (8015). The four-digit job code appears in the “Requesting organization” section of the SSA-581 form.
 - (b) Name of your organization.

- (c) A copy of the SSA-581 or earnings statement in question.
 - (d) The full SSN of the number holder (employee), or the control number from the earnings statement.
- (8) Upon receipt of a completed SSA-L460, the CE documents receipt of the SSA response in ECS. Should the SSA fail to submit an SSA-L460 after following up within the established procedures, the CE proceeds with claim adjudication based upon the evidence contained in the case record.

11. Center for Construction Research and Training. The Center for Construction Research and Training, formerly known as the Center to Protect Workers' Rights and which continues to utilize the acronym CPWR, is a research, development and training arm of the Building and Construction Trades Department (BCTD) of the American Federation of Labor-Congress of Industrial Organizations (AFL-CIO). The DEEOIC contracted with CPWR to maintain a database of contractor/subcontractor employers at certain DOE facilities.

- a. Web-accessible database. To substantiate the existence of a contract between DOE and a contractor, CPWR created a web-accessible database, which the CE can use in identifying and confirming the existence of contractor or subcontractor employers at certain covered facilities. Facilities for which CPWR has contractor and subcontractor information are identified in the EPOD as "CPWR." If the CE determines that the claimed employment involves subcontractor employment at a facility in which the EPOD indicates "CPWR has contractor/subcontractor information," the CE first reviews the EE-5, the Data Acquisition Request (DAR), and any material received from DOE. If this information is insufficient for a finding of covered employment, the CE reviews the CPWR database for any information linking the claimed employer to the claimed DOE facility, by following these instructions:
 - (1) The CE goes to www.btcomp.org. A log-on screen appears. Each DO has been assigned one original user name and password.
 - (2) Upon access to the web site, a disclaimer notes that the database is a general information resource tool. It does not contain all of the documents that relate to DOE contractors and/or subcontractors. However, the DEEOIC considers the information available in the database to be accurate and correct. Once the CE accepts the disclaimer, the database opens into basic search mode. The database allows various ways to search for information: by subcontractor name; by site; or by scrolling down the subcontractor master list.
 - (3) To search by contractor/subcontractor name, the CE enters the name of the company identified in the evidence from the case record. The company name may be the current recognized employer name, an acronym for the employer, or a previous version of the name. The CE searches the

database using various combinations of spellings or any known aliases for the employer name. This increases the likelihood of a positive outcome and reduces the number of false negative results. For example, if a CE enters the name “Bowles Construction Company,” the database returns a negative result. However, if the CE enters “Bowles” or “Bowles Construction,” the employer appears in the return.

- (4) To search by site, i.e., covered facility, the CE clicks on the list box labeled “by site” on the left hand side of the screen and selects the facility for which he or she is seeking contractor or subcontractor information. This returns all employers known by CPWR linked to that facility. It may be necessary for the CE to scroll down to view all named employers. To view detail for a named employer, the CE merely needs to access the “view” link under the options category. In some instances, a contractor or subcontractor name might be linked to multiple covered facilities. In these instances, the detailed return for the employer is separated into sections by covered site.
- (5) The CE may also search the comprehensive listing (master list) of all contractor employers listed in the database which appears if no name or site search criteria are applied, or if the option “show all” is selected. A unique document identification (Doc Id) has been assigned to each contractual finding. CPWR uses the Doc Id as a means of tracking. The Doc Id can also be used to search BtComp, if it is known.
- (6) After the CE has accessed the database and conducted appropriate research to locate a contractor/subcontractor, the CE documents the case file in OIS. In the case of a positive result, the CE prints a copy of the screen for OIS bronzing. The printout must show all the results of the database search, including the employer name; site name; contractual relationship indicator; dates verified; type of work performed; a description of evidence; document ID; and date of database update. Generally, this information must be printed using a “landscape” print mode setting. The printout should also list the date of the database search, the date of the latest update of a facility, and any of the pertinent facts. If no results are found from a database search, the CE completes a “Memorandum to the File,” noting the lack of information in the database for the claimed contractor/subcontractor. The CE bronzes the completed memo into OIS.
- (7) The sole purpose of the database is to establish a relationship between a DOE facility and a contractor or subcontractor employer. A positive result may return varying levels of information about an employer linked to a facility. For example, a database return may merely list that a contractor or subcontractor was linked to a particular facility, but not when. Furthermore, the existence of a contract between the company and the

DOE could be for a wide range of items or services. Under the EEOICPA, only contracts for services performed on the premises of the DOE facility are covered. Once a CE establishes that a contract existed between a company and the DOE, it is still necessary to establish that the contract was for a covered service, per paragraph 13 of this chapter. In addition to the database results, additional development may be needed independent of the database to ensure that such evidentiary gaps are filled. The CE may contact the NO Policy Branch regarding questions or other matters relating to the use of subcontractor database.

- (8) If the contractor or subcontractor is not listed in the database, additional development is necessary. The CE is not to assume that a search of the database that does not return any results establishes that the claimed employer was not a contractor or subcontractor.
- b. Requests for contractual information. In those instances in which BtComp.org does not return a positive result on a contractor or subcontractor, the DO POC will send a request via email to the CPWR designated point of contact at CPWR to research documentation supporting a contractual relationship with a DOE facility. (Note: This search will be at a facility level and not at the employee level. There will be no searches conducted for employee records). The request should include the name of the contractor/subcontractor, the name of the trade, the DOE site, and the time period of contracted work. The CPWR will research its records and respond directly to the DO POC, via email, with its findings within 20 business days of receipt of the request.
 - c. Requests for supporting documentation. In cases where the CE conducts a search of BtComp, finds positive results, and needs a copy of the supporting documentation, the DOE POC sends the request to the NO, to submit the request to CPWR. In its request, the DO references the BtComp Document-ID number and the reason for the request. CEs request this documentation if it is being used to resolve a discrepancy in the case file, or if the documentation is needed for litigation purposes. The processing of this type of request will be at the discretion of the NO. The CPWR will respond with a copy of the documentation within 5 business days of the receipt of the request.
 - d. Forwarding of contractual information. If a CE obtains documentation during case development that substantiates a contractual relationship between a contractor and/or subcontractor and a DOE facility not already included in the database, he or she is to forward a copy of that documentation to CPWR. The documentation is to be sent by the DO POC via USPS to the current CPWR contact person at CPWR located at 8484 Georgia Avenue, Suite 1000, Silver Spring, Maryland 20910, or scanned and emailed to the POC at CPWR that maintains these records. The CPWR will review the documentation, update BtComp, and retain the documentation in their files.

12. Other Employment Evidence. Evidence of employment by DOE, a DOE contractor, beryllium vendor, or AWE may be made by the submission of any trustworthy contemporaneous records that on their face, or in conjunction with other such records, establish that the employee was so employed, along with the location and time period of such employment. No single document noted in this section is likely to provide all elements needed for a finding of covered employment, but rather each piece of evidence can contribute valuable elements needed to make a finding of covered employment.

Documentation from the following sources may be considered:

- a. Records or documents created by any federal government agency (including verified information submitted for security clearance and dosimetry badging), any tribal government or any state, county, city or local government office, agency, department, board or other entity or other public agency or office.
- b. Records or documents created as a byproduct of any regularly conducted business activity, or by an entity that acted as a contractor or subcontractor to DOE.
- c. DEEOIC internal resources. The DEEOIC DOs each have gained experience with the facilities covered under this program. In the adjudication of claims, each office will accumulate documentation substantiating various subcontractor relationships. Once such a relationship has been established at a facility for a given time period, the CE can use this information in the adjudication of other cases in which the same subcontractor employment is claimed during the same time period. Therefore, as noted in paragraph 11, any such documentation accumulated during the course of adjudicating a claim that substantiates a contractual relationship with a covered DOE facility, must be forwarded to CPWR. CPWR will then update the BtComp database based on information substantiated by this documentation.
- d. Affidavits or other types of signed statements attesting to the accuracy of a claim. The CE requests that the claimant use the EE-4 Employment History Affidavit to collect statements from knowledgeable parties. Statements provided by way of an affidavit are considered in conjunction with other evidence submitted in support of a claim. Affidavits are particularly appropriate as a means of demonstrating that an employee worked at a particular location and are best used in concert other information, such as SSA records. Affidavits alone are usually insufficient to prove the existence of a contractual relationship between DOE and a company.

The CE has the discretion to assign probative weight to different affidavits. For example, the CE may find that an affidavit from a former CEO of an employer has significantly more probative value than that of one from a temporary worker who had no reason to be well-informed on his/her employer's contractual relationship with DOE or a DOE contractor. The CE must use his or her own judgment to ascertain what weight to give to any given piece of evidence,

including affidavits. The CE is to assess the probative value of affidavits by applying these general parameters:

- (1) Affiliation of affiant to employee (co-worker vs. family member). Affidavits from co-workers and managers carry more weight than those from family members, as they would be in a better position to provide details about work.
- (2) Descriptive vs. vague employment information. More detailed affidavits carry more weight than vague, generalized statements because more specific information is more easily corroborated than that which is ambiguous.
- (3) First-hand knowledge vs. second-hand knowledge. An affidavit not containing first-hand knowledge has very little probative value, as it is nothing more than hearsay.
- (4) Compliments other evidence from file vs. contradictions. When documentation in the file supports portions of an affidavit, the probative value of the remainder of the content of that affidavit is high. In the alternative, when an affidavit is in conflict with other material in the file, its probative value is diminished.

13. Subcontractor Employment. Subcontractor employment at beryllium vendors and DOE facilities is covered under the Act, provided that certain developmental elements are met.

a. Definitions.

- (1) Contractor. An entity engaged in a contractual business arrangement with DOE to provide services, produce material, or manage operations.
- (2) Subcontractor. An entity engaged in a contracted business arrangement with a DOE contractor to provide a service on-site.
- (3) Service. In order for an individual working for a subcontractor to be determined to have performed a “service” at a covered facility, the individual must have performed work or labor for the benefit of DOE within the boundaries of the facility. Examples of workers providing such services include janitors, construction and maintenance workers. The delivery and loading or unloading of goods alone is not a service and is not covered for any occupation, including workers involved in the delivery and loading or unloading of goods for construction and/or maintenance activities.
- (4) Contract. An agreement to perform a service in exchange for compensation, usually memorialized by a memorandum of understanding,

a cooperative agreement, an actual written contract, or any form of written or implied agreement, is considered a contract for the purpose of determining whether an entity is a “DOE contractor.” Only employees who are employed by the company named in the contracting documentation are covered. Employees of parent companies or subsidiaries companies of the contracting company are not covered and the joint employer doctrine also does not apply.

- b. Standard. Mere presence by the employee on the premises of a facility does not confer covered employment. There are three developmental components that must be met before a determination of covered subcontractor employment can be reached. These elements are:
- (1) The claimed period of employment occurred during the covered time frame as alleged; and
 - (2) A contract to provide “covered services” existed between the claimed subcontractor and a DOE contractor at the facility or the identified vendor (during the covered time frame); and the employment activities (work or labor) took place on the premises of the covered facility.
- c. Subcontractor employment at beryllium vendor facilities. Under the Act, persons providing a service on the premises of beryllium vendors during covered time periods are entitled to the same benefits as employees of the beryllium vendor during those same covered time periods. For some beryllium vendors, the corporate verifier for the vendor at which the subcontractor performed work has records of subcontractor employees and, therefore, in verifying beryllium vendor sub-contractor employment the CE first contacts the corporate verifier for any information he or she has on the individual and his or her subcontractor employer. In those situations in which an employee is alleging beryllium sub-contractor employment and the beryllium vendor is unable to confirm employment, the CE uses SSA records, affidavits and other evidence as described in this chapter.
- d. Subcontractor employment at DOE facilities. Because DOE generally did not keep records of employees of subcontractors, the CE is faced with particular evidentiary challenges in establishing subcontractor employment. To establish each of the elements needed, a CE generally will find it necessary to gather and evaluate documentation from multiple sources, including DOE, the SSA and CPWR.
- e. Developing subcontractor employment. The CE will likely have to use an assortment of documentary evidence to make a finding of covered subcontractor employment. For example, SSA records may show that the employee worked for Sentell Brothers, thus establishing verified earnings. Documentation from CPWR may show that Sentell Brothers was a subcontractor during the period of verified earnings at K-25, X-20, Y-12 and Oak Ridge in general. The DOE may also

provide documentation showing that the employee had a clearance to work at K-25 doing construction or dosimetry badging information specific to K-25. In this situation, the CE likely has sufficient documentation to make a determination that the employee worked as a K-25 subcontractor employee during the time period for which the earnings, the contractual information and the presence on the premises requirements are all met.

For all instances in which the CE is required to evaluate potential subcontractor employment, the CE writes a memo to the file delineating every period of claimed subcontractor employment and specifying the evidence in the case file that supports each of the following:

- (1) the claimed subcontractor was in a contractual relationship with a DOE contractor,
- (2) the subcontractor provided a service to DOE on the premises of the DOE facility, and
- (3) the employee was engaged in providing that service on site, including the number of days the employee was engaged in that service.

The memo should also provide an explanation as to why the standard was or was not met (see [Exhibit 13-2](#) for sample memo).

14. Researcher Employment at DOE Facilities. A DOE contractor employee is also defined as “An individual who is or was in residence at a DOE facility as a researcher for one or more periods aggregating at least 24 months.” In order for an employee to meet the “researcher” provision under the Act, the following criteria must be met:

- a. **Research.** There needs to be probative evidence in the file that the individual was actually performing research on the premises of the DOE facility. Visiting the site, obtaining medical tests on-site, or similar non-work related reasons that people may have for being on-site at a DOE facility, does not qualify under this provision. Evidence useful in documenting that an individual was performing research on-site includes published journal articles, affidavits, or some other documentation affirming that the individual was engaged in research.
- b. **Living on-site not required.** Although some DOE facilities provide dormitory-style accommodations which often house researchers, “in residence” can be satisfied by working “on the premises,” and the individual need not have been living on the premises of the DOE facility.
- c. **Research can be unpaid.** There is no requirement that the researcher is/was paid for the work.

15. Employees of Federal or State governments other than DOE and its predecessors. Employees of federal and state governments, (other than direct employees of DOE, ERDA, the AEC or MED) can be DOE contractor employees, as outlined in this paragraph.

- a. Standard. A civilian employee of a state or federal government agency can be considered a “DOE contractor employee” if
 - (1) The government agency employing the individual is found to have entered into a contract with DOE for the accomplishment of one or more services on the premises of that DOE facility that such government agency was not statutorily obligated to perform, and
 - (2) DOE compensated the agency for that service.
- b. Proof of contract. The DO contacts the federal or state agency directly in an effort to obtain the desired information. The DD is responsible for managing any necessary coordination with federal and state agencies. Any time documentation is obtained from these agencies, copies are to be provided to the NO. The CE should not pressure a state or federal agency to produce employment or contractual records.
- c. If the evidence is unclear as to whether employment by a state or federal agency can be determined to be DOE contractor employment using the guidance in this paragraph, the CE obtains clarification from the claimant. The CE reviews any documentation submitted by the claimant and undertakes any additional development necessary to clarify the individual’s employment status, including any needed input from the NO Policy Branch.

Upon finding that the employee does not meet the definition of a “DOE contractor employee” who worked for a state or federal agency, and where this is the sole employment listed on the Form EE-3, the CE issues a RD denying the claim on the basis that the employment by the state or federal agency does not qualify the claimant as a “DOE contractor employee” as defined in the EEOICPA.

- d. Uniformed Members of the Military. A claimant cannot obtain EEOICPA benefits based upon service in the military. If the claimant provides information or identifies himself/herself as military personnel, the CE sends a letter to the claimant stating that uniformed military personnel are ineligible for benefits under the EEOICPA. Only civilian employees who performed services on the premises of DOE facilities, via contracts, are DOE contractor employees.

16. Evaluating Evidence to Verify Employment. Once the CE receives all available evidence, he or she has to determine if the evidence is sufficient to verify the three components of covered employment listed in paragraph 5 of this chapter. The CE evaluates all evidence carefully and uses discretion regarding documentation that reasonably establishes the presence of the employee at a particular facility during certain periods of time. Additionally, with regard to

subcontractor employment, the evidence must reasonably satisfy all the components necessary to establish covered employment. If employment with other state or federal entities is claimed, then all the components discussed in paragraph 15 of this chapter must be fulfilled. In weighing the evidence submitted in support of covered employment, the CE considers the totality of the evidence and draws reasonable conclusions.

17. Developing non-covered employment. There will be instances in which the CE is only able to match a portion of the claimed employment to a facility and/or employer listed in the facility database, or there may be no match found. In these instances, the CE communicates this to the claimant. The CE prepares a letter to the claimant explaining which employment is covered under the Act and which is not, including any pertinent dates. A description of what constitutes an AWE facility, Beryllium Vendor facility or a DOE facility should be included in the letter. In the event that the claimant believes some of this non-covered employment should be covered under the Act, the CE asks the claimant to supply any pertinent evidence substantiating the claim. Namely, the CE asks the claimant to provide evidence demonstrating that the claimed place of work met the definition of an AWE, Beryllium Vendor or DOE facility during the years the employee worked there. For example, a CE may ask the claimant to submit evidence such as contractual documents, business reports, internal memos, purchase orders, news articles, affidavits, etc. A period of 30 days is granted to the claimant to submit evidence in support of extending covered employment to additional facilities/employers and/or years.

After appropriate development, the CE decides whether any evidence submitted warrants a referral to the NO. If the claimant submits pertinent evidence supportive of adding a facility/employer and/or years of coverage, the CE prepares a brief memo to the file explaining the circumstances of the situation and requests a review of the case file by the NO. The CE submits a request to the NO to make a determination regarding the new evidence of an additional covered facility/employer or years.

18. Additions or modifications to facility status. While the EEOICPA defines what constitutes an AWE facility, a Beryllium Vendor facility and a DOE facility, updates are periodically made to facility designations as new information becomes available. The NO Policy Branch is responsible for reviewing new evidence and deciding whether changes should occur to facility designations. As such, the Policy Branch is responsible for evaluating requests for changes to the covered facility listing or modification of facility designations, depending on the nature of facility evidence, the Policy Branch undertakes different actions.

- a. AWE Facility. New designations are the responsibility of DOE. Accordingly, requests for new AWE designations are referred to DOE.
 - (1) Time frame changes relating to specific years of processing at an AWE facility are the responsibility of DOL. Evidence must be presented clearly demonstrating that the AWE processed or produced material that emitted radiation and was used in the production of an atomic weapon at the AWE facility.

- b. Beryllium Vendor. The statutory deadline for adding additional Vendors was December 31, 2002, and therefore no additional Beryllium Vendors can be designated under the Act.
- (1) Time frame changes relating to Be Vendors are the responsibility of DOL. Evidence must be presented clearly demonstrating that the Beryllium Vendor had a contractual agreement involving beryllium with DOE, or its predecessors, and that the company is performing/or did perform those beryllium-related contractual tasks in the years to be added to coverage.
- c. DOE Facility. Facility and/or time frame changes relating to DOE facility listings are the responsibility of DOL. Under the EEOICPA, a DOE facility means any building, structure, or premise, including the grounds upon which such building, structure, or premise is located in which operations are, or have been, conducted by, or on behalf of, the DOE (except for buildings, structures, premises, grounds, or operations covered by

Executive Order 12344, dated February 1, 1982, pertaining to the Naval Nuclear Propulsion Program); and with regard to which DOE has or had either (A) a proprietary interest; or (B) entered into a contract with an entity to provide management and operation, management and integration, environmental remediation services, construction, or maintenance services.

Interpreting and applying the definition of a DOE facility is within the adjudicatory authority of the DEEOIC. To determine whether a facility is a DOE facility under the Act, certain parameters must be met.

- (1) Operations. To show that operations were performed on behalf of DOE, the evidence must demonstrate that DOE paid for operations at that location. These operations are not limited to those involving radiation or weapons. Everyday operations such as providing library services in a technical library are sufficient to meet this statutory requirement.
- (2) Proprietary Interest. To show that DOE had a proprietary interest, evidence that DOE owned the building, structure or premises, such as a deed or affirmative statement from DOE acknowledging ownership is required. Proprietary interest can also include instances in which DOE is contractually permitted a sufficient level of use and control over the property to support a determination that the property constituted a DOE facility. DOE ownership of intellectual property or equipment, regardless of size, does not fulfill the proprietary interest definition. Moreover, DOE permitting, safety oversight, or licensing of work relating to use of radioactive material does not convey propriety interest.
- (3) Contracts. To show that DOE entered into a contract with an entity to provide management and operation, management and integration,

environmental remediation services, construction, or maintenance services, the best possible evidence is to produce the contract. Typically, contracts with DOE or its predecessors identify the contract type on the first page, so in those cases in which contracts are located, it is generally not difficult to discern contract type. The contracts identified in this portion of the law are among the more common and significant contracts used throughout the DOE complex in the following ways:

- (a) Management and Operation (M&O) contracts are those contracts that DOE often had with major companies to manage and operate large DOE facilities, such as Union Carbide and Carbon at K-25 and Y-12.
- (b) Management and Integration (M&I) contracts were also used by DOE to run major DOE sites, but an M&I contractor generally had numerous smaller site contractors for which the M&I's job was to “integrate” the work of the smaller companies. The Idaho National Laboratory is an example of a DOE facility which has been run from time to time by M&I contract. Companies holding M&O and M&I contracts at DOE facilities are generally considered the “prime contractor” for that facility, though sometimes facilities will change from the M&O model to the M&I model.
- (c) Contracts for environmental remediation services, construction, or maintenance services are also common throughout DOE, but are generally smaller in size than the major M&O's and M&I's. DOE used remediation contracts to clean up radiation at numerous AWE facilities. In these instances, the locations are designated as DOE facilities for the period of remediation under the DOE contract and the remediation workers are covered.
- (d) Some common types of contracts issued by DOE that do not meet the statutory definition include research & development, output, and procurement.

19. Special Circumstances. There are some special circumstances regarding eligibility for benefits pertinent to the Naval Nuclear Propulsion Program and EEOICPA claims from citizens of the Republic of the Marshall Islands, as outlined below.

- a. Naval Nuclear Propulsion. As noted in the section above, the statutory definition of a DOE facility specifically excludes, “buildings, structures, premises, grounds, or operations covered by Executive Order No. 12344, dated February 1, 1982 (42 U.S. C. 7158 note) pertaining to the Naval Nuclear Propulsion Program.” As a consequence of this exclusion, the DEEOIC is unable to find covered employment for those AEC employees and AEC contractors who worked at locations devoted to Naval Nuclear Propulsion operations.

- b. Marshall Islands. The DEEOIC has received claims for compensation under the EEOICPA from citizens and nationals of the Republic of the Marshall Islands (RMI). The Marshallese base their claims on employment related exposure arising from the United States' nuclear weapons testing program conducted in the RMI. The DOE facility known as the Pacific Proving Ground was a weapons test site in the South Pacific from 1946 to 1962.

In 1986, the United States and the Marshall Islands terminated their trust territory relationship through enactment of the Compact of Free Association (Compact). The Compact is a comprehensive document encompassing a variety of agreements, including a number of socio-economic, agricultural, and monetary compensation programs. Under the Compact, the RMI became an independent sovereign nation and U.S. laws ceased to apply unless otherwise specified.

For purposes of the administration of the EEOICPA, this Compact has been interpreted as precluding coverage for RMI citizens and nationals. If the CE determines that a claim for benefits is from a citizen or nationals of the Marshall Islands, the CE explains, in the conclusions of law portion of the RD, that there is no provision under the EEOICPA for coverage of claims based upon employment in the RMI by citizens or nationals of the RMI. The CE inserts the following wording in the conclusions of law as a summary of the DEEOIC policy:

Since interpreting the EEOICPA to apply to claims by Republic of the Marshall Islands (RMI) citizens or Nationals based upon employment in the RMI would constitute an invasion of the sovereignty of the RMI, the presumption against applying a statute extraterritorially is invoked. Furthermore, there appears to be no contrary intent by Congress to rebut the presumption and, to the extent that Congress has expressed any intent, its approval of the Compact of Free Association between the United States and the RMI suggests that it did not intend for the EEOICPA to apply extraterritorially in this situation.

CHAPTER 14 - ESTABLISHING SPECIAL EXPOSURE COHORT STATUS

1. Purpose and Scope. The EEOICPA established the SEC to compensate eligible members of the Cohort without the need for a radiation dose reconstruction and determination of the PoC. This means an employee who meets the necessary employment criteria to be included in a designated SEC class and is diagnosed with a specified cancer receives a presumption of causation that employment-related radiation caused the specified cancer. This chapter describes the procedures for establishing eligibility under the SEC.

2. Identifying SEC Claims. The CE is to review the initial application forms carefully, including Form EE-3 - Employment History, to determine whether the potential exists for inclusion in one or more SEC classes. In addition, a claimant can identify employment at a covered worksite that may qualify for consideration for the SEC.

3. Determining SEC Eligibility. To be eligible for benefits under the SEC provision, an employee must belong to a SEC class. In establishing the SEC, Congress designated four statutory SEC classes. The EEOICPA also allows for addition of new SEC classes based on analysis and determination by HHS.

A SEC class can be based on a whole facility, limited to specific buildings in a facility, or even specific processes within a facility. In some cases, a SEC class may be limited to specific job titles or duties in a particular facility. In addition, each SEC class will have specific workday requirements that must be met; typically an employee has to have been employed for a number of workdays aggregating at least 250 workdays at one or more SEC worksites. The workday requirement at Amchitka, Alaska SEC class is met by any employee who spent any part of one workday at that facility, during which he or she was exposed to ionizing radiation in the performance of duty related to the Long Shot, Milrow, or Cannikin underground nuclear tests. Finally, to be eligible under the SEC, medical evidence has to document the employee's diagnosis with at least one of twenty two (22) specified cancers as listed under paragraph 7.

4. Statutory SEC Classes. The EEOICPA designated the following statutory SEC classes according to their respective covered facilities:

a. Gaseous Diffusion Plants (GDP) located in Paducah, Kentucky, Portsmouth, Ohio or Oak Ridge, Tennessee. A DOE employee, DOE contractor employee, or an employee of an AWE qualifies for inclusion in this SEC if he or she was:

- (1) Employed for an aggregate of 250 workdays prior to February 1, 1992, at one or more of the above GDPs; and
- (2) Monitored during such employment through the use of dosimetry badges for exposure to radiation, or worked in a job that had exposures comparable to a job that is or was monitored through the use of dosimetry badges.

- (a) If the employee qualifies for possible inclusion in the SEC on the basis of work at a GDP, but Form EE-3 does not indicate whether a dosimeter was worn, the CE is to determine whether the employee had exposure during his or her employment that is comparable to a job that is or was monitored through the use of dosimetry badges.

In making this determination, the CE assumes that the employee had comparable radiation exposure if employment occurred during the following periods at the particular GDPs:

Paducah GDP: 7/52 – 2/1/92

Portsmouth GDP: 9/54 – 2/1/92

Oak Ridge GDP (K-25): 9/44 – 12/87(not 2/1/92)

Documentation shows the presence or active processing of materials that emitted radiation at the sites for these dates. 2/1/1992 represents the date that DOE implemented uniform radiation protection practices consistent with current industry practices and regulations. The 12/1987 date referenced for the Oak Ridge K-25 plant corresponds to the cessation of uranium processing operations.

- b. Amchitka Island, Alaska. The EEOICPA grants SEC membership to DOE employees, DOE contractors or DOE subcontractors, who were employed prior to January 1, 1974 on Amchitka Island, Alaska, and were exposed to ionizing radiation in the performance of duty related to the Long Shot, Milrow, or Cannikin underground nuclear tests. The CE considers the following factors in determining whether the employee was exposed to radiation in the performance of duty:
- (1) Exposure to ionizing radiation from the Long Shot, Milrow, or Cannikin underground nuclear testing/explosions which occurred on Amchitka Island. The first detonation, Long Shot, occurred on October 29, 1965. The 80 kiloton underground nuclear explosion leaked radioactivity into the atmosphere. Radioactive contamination on Amchitka Island occurred as a result of activities related to the three underground nuclear tests and releases from Long Shot and Cannikin.
 - (2) As a result of these airborne radioactive releases, employees who worked on Amchitka Island could have been exposed to ionizing radiation from the Long Shot underground nuclear test. It is believed that such exposure began approximately one month after the detonation occurred. Thus, for purposes of determining SEC employment, the period from approximately December 1, 1965 to January 1, 1974 is to be used, unless the claimant can show that the employee was exposed during the month immediately following the detonation.

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- (3) In contrast to other SEC classes with the 250 workday requirement, this SEC class requires that the employee worked at Amchitka Island for any length of time during the period from approximately December 1, 1965 to January 1, 1974, and was exposed to ionizing radiation from underground nuclear tests.

5. Additional SEC Classes. HHS has authority to designate additional classes of employees to be added to the SEC. A class of employees may be included in the SEC if HHS determines that it is not feasible to estimate with sufficient accuracy the radiation dose that members of the class received, and there is a reasonable likelihood that such radiation may have endangered the health of the members of the class.

- a. Overview of the SEC Designation Process. The designation process begins with a petition submitted to the NIOSH, Division of Compensation Analysis and Support (DCAS). The petitioner may include one or more DOE employees (including DOE contractor or subcontractor employees), or AWE employees, who would be included in the proposed class of employees, or their survivors. Individuals or entities authorized by these employees in writing or labor organizations representing or formerly having represented these employees may also submit a petition.

NIOSH may also initiate a petition if it determines that it cannot complete a dose reconstruction for a class of employees.

- (1) NIOSH evaluates the petition for inclusion in the SEC to determine if it contains the minimal qualification to proceed with the SEC designation process in accordance with 42 CFR § 83.13 or § 83.14.
- (2) If NIOSH determines that the minimum qualification for review and evaluation has been met, it forwards the petition to the Advisory Board on Radiation and Worker Health (Advisory Board) along with its evaluation. During one of its regular Board meetings, the Advisory Board reviews NIOSH's evaluation, hears from the petitioners if they choose and other interested parties. The Advisory Board also reviews any other information it determines to be appropriate for the petition.
- (3) The Advisory Board submits a recommendation on a new SEC class to the Secretary of HHS within 30 calendar days of the Board meeting.
- (4) The Secretary of HHS makes the final determination to add or deny a new class to the SEC based on the recommendation of the Advisory Board and the NIOSH evaluation. If the Secretary of HHS decides to add a new class to the SEC, he or she issues a designation letter to Congress with the definition of the class.

- (5) A new SEC class becomes effective 30 calendar days after Congress receives the Secretary’s designation letter, unless Congress objects or provides otherwise.

6. **Workday Requirement:** Eligibility under the SEC provision typically requires 250 workdays of eligible employment at one or more SEC worksites. In most cases, the determination of 250 workdays of employment is straightforward. However, there are some cases where the employee worked for less than a year, and additional guidance is required to calculate the 250 workdays.

- a. A workday is considered equivalent to a work shift. Additional hours worked as overtime will not add up to additional workdays, e.g., two hours overtime for four days is not equivalent to another (8-hour) workday. However, two work shifts worked back-to-back would be two work shifts, i.e., two workdays. For an employee whose work shift spans midnight, e.g., 11 PM to 7 AM shift, the work shift is still just one workday.
- b. When the employment information shows that the employee worked for a particular period, the CE should not attempt to discern and deduct from the workdays any infrequent periods of non-presence or non-work, like sick leave, strikes, layoffs or vacation time that may be specified. However, if the employment evidence clearly establishes that the employee was not present and/or working at the SEC worksite for an extended period(s) while on the company payroll, this extended period(s) should not be credited towards meeting the 250 workday requirement.
- c. The period of 250 workdays starts with the worker’s first day of employment at the SEC worksite. There may be breaks in employment, but the workdays may only be accumulated at eligible SEC worksites.
- d. Where the number of days is not apparent in the employee’s primary employment record, e.g., from the employer or union (records for pension, dues, union local records, etc.), the following table may be used for conversion:

250 days = . W h e r e . r One month =	50 five-day weeks, or
	42 six-day weeks, or
	12 months (five-day weeks), or
	10 months (six-day weeks), or
	2,000 hours
	21 days (if evidence indicates six-day weeks, 25 days)

records of an employee's earnings are available, such as W-2 Forms or Social Security earnings records, but the periods of employment are not, estimate the 250 workdays as follows. Divide the annual wages earned at the SEC worksite by the employee's hourly rate to determine the number of hours worked. If the number is greater than 2,000 hours, it meets the 250 workday requirement. The problem with converting dollar amounts to workdays is that they may be rough estimates of actual employment. As such, this method should only be used when all primary employment data is lacking.

- f. There will be some situations where the above approach will not be applicable. These cases will need to be treated on a case-by-case basis, and if necessary, a referral to the NO Policy Unit may be required.

7. **Specified Cancers:** In addition to satisfying the employment criteria under a SEC class, the employee must have been diagnosed with a specified cancer to be eligible for compensation under the SEC provision. As with any cancer claim, the employee's occupational exposure to radiation must be before the initial date of diagnosis. For all specified cancers, first exposure can occur at any covered facility during a covered period, and does not need to be within a SEC covered period. The following are specified cancers in accordance with 20 CFR § 30.5(ff):

- a. Leukemia. (CLL is excluded). The onset is to have occurred at least two years after initial exposure at any covered facility during a covered time period.
- b. Primary or Secondary Lung Cancer. (In situ lung cancer that is discovered during or after a post-mortem exam is excluded.) The trachea and bronchi are included as part of the lungs. Sarcoma of the lung is a lung cancer. The pleura and lung are separate organs, so cancer of the pleura, such as mesothelioma, is not a specified cancer.
- c. Primary or Secondary Bone Cancer. This includes myelodysplastic syndrome, myelofibrosis with myeloid metaplasia, essential thrombocytosis or essential thrombocythemia, and primary polycythemia vera (also called polycythemia rubra vera, P. vera, primary polycythemia, proliferative polycythemia, spent-phase polycythemia, or primary erythremia). A diagnosis of polycythemia vera (and the listed a/k/a nomenclature) is sufficient by itself to be classified as a malignancy of the bone marrow. Leukocytosis and thrombocytosis are supplemental descriptors of polycythemia vera. The bone type of solitary plasmacytoma (a/k/a solitary myeloma) is a form of cancer consistent with bone cancer. The soft tissue type of solitary plasmacytoma is not a type of bone cancer or the specified cancer of multiple myeloma. (Note: Cancer of the hard palate is not bone cancer.)
- d. Primary or Secondary Renal Cancers.
- e. Other Diseases. For the following diseases, onset must have been at least five years after initial exposure at any covered facility during a covered time period:

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- (1) Multiple myeloma (a malignant tumor formed by the cells of the bone marrow);
 - (2) Lymphomas (other than Hodgkin's disease). Waldenstrom's macroglobulinemia is considered to be a type of non-Hodgkin's lymphoma. The ICD-10 code is C88.0. Waldenstrom's macroglobulinemia, when diagnosed by lymph node biopsy, can be called lymphoplasmacytoid lymphoma (ICD-10 codes C83.00 – C83.98). (Note: Lymphoma Waldenstrom is used as a pseudonym for many other disorders not included as a specified cancer. The acceptance of this condition as a specified cancer is to be based on the ICD code presented in the medical evidence or upon diagnostic clarification from a physician).
 - (3) Primary cancer of the:
 - (a) Thyroid;
 - (b) Male or female breast;
 - (c) Esophagus;
 - (d) Stomach;
 - (e) Pharynx – The pharynx has 3 parts - nasopharynx, oropharynx and hypopharynx. (The oropharynx includes the soft palate, the base of the tongue, and the tonsils);
 - (f) Small intestine;
 - (g) Pancreas;
 - (h) Bile ducts (includes Ampulla of Vater, a/k/a hepatopancreatic ampulla);
 - (i) Gallbladder;
 - (j) Salivary gland;
 - (k) Urinary bladder;
 - (l) Brain (malignancies only). The brain is the part of the central nervous system (CNS) contained within the skull, i.e., the intracranial part of the CNS consisting of the cerebrum, cerebellum, brain stem, and diencephalon. (The intracranial endocrine glands and other parts of the CNS, benign and

borderline tumors of the brain, and borderline astrocytomas are excluded);

- (m) Colon (includes rectum and appendix);
 - (n) Ovary;
 - (o) Liver (except if cirrhosis or hepatitis B is indicated);
- f. Carcinoid Tumors. These tumors are considered primary cancers of the organs in which they are located. If the organ is one on the specified cancer list, the carcinoid tumor may be considered as a specified cancer.

Carcinoid tumors should be recorded by the organ of the specified cancer. For example, the CE should use the ICD-10 code of C7A.010 for a malignant carcinoid tumor in the duodenum section of the small intestine.

Carcinoid syndrome and monoclonal gammopathies of undetermined significance are not currently recognized as malignant conditions. Consequently, these conditions should not be considered as cancers.

- g. Names or Nomenclature. The specified diseases designated in this section mean the physiological condition or conditions that are recognized by the NCI under those names or nomenclature, or under any previously accepted or commonly used names or nomenclature. The DEEOIC will consult with NCI only on issues pertaining to the name or nomenclature of a disease diagnosed at an anatomic location for the purpose of determining whether it constitutes a cancer.
- h. Identifying Specified Cancers. For cases where there is uncertainty as to whether a diagnosed cancer is a specified cancer, the CE is to refer the case file to PRPU for consideration. The examination of the record by PRPU will determine whether the diagnosed cancer originates within the anatomic structure of one of the listed “specified cancer” locations within the body, and conforms to the pertinent latency period, if any.
- i. Spread of Cancer. Where cancer has spread to various sites (organs) it may be difficult to identify the site of origin for the cancer. If the pathology report (or medical report) lists several alternatives and at least one site is considered a SEC cancer, the claim should be processed first as a SEC cancer claim.

8. Procedures for Processing SEC Claims. Processing SEC claims entails coordination between the PRPU and DO/FAB staff.

- a. Role of the PRPU:

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- (1) Issues circulars with guidance on processing newly designated SEC classes. This will include specific instructions on how to evaluate evidence in the case file to determine SEC eligibility.
 - (2) Prepares a comprehensive list of all reported cases with claimed employment at a newly designated SEC worksite during the period of the SEC class. It will include pending cases, cases previously denied, and those at NIOSH. This comprehensive list will be provided to the DOs and FAB at the time of the issuance of the SEC circular.
 - (3) Unresolved questions on processing SEC claims, including questions on the definition of a SEC class, uncertainty as to whether a diagnosed cancer should be considered a specified cancer, or questions regarding calculation of the 250 workday requirement are referred to PRPU for guidance.
- b. Role of the CE:
- (1) Identifies a potential SEC claim by reviewing the information on the claim forms or other pertinent evidence in the case file to determine if there is sufficient evidence to suggest that an employee worked as a member of a named SEC class. For newly designated SEC classes, the CE is to review the comprehensive list provided by PRPU as noted in paragraph 8a(2).
 - (2) Reviews corresponding bulletins and circulars for designated SEC classes for procedures on evaluating evidence to determine if the SEC criteria are met.
 - (3) Completes an initial screening of cases on the comprehensive list provided by PRPU for a newly designated SEC class. A screening worksheet is included as [Exhibit 14-1](#). The worksheet is to be completed for all cases on the comprehensive list. Upon completion, the worksheet is to be included in the case record.

Based upon the initial screening, the cases on the comprehensive list are grouped into three categories: those likely to be included in the SEC class (ISL); those unlikely to be included in the SEC class (ISU); and those for which development may be needed (ISD) to determine whether the case can be accepted into the new SEC class.

The purpose of this initial screening is to prioritize handling of cases that are likely to be included in the newly designated SEC class. This screening step is only applicable to cases on the comprehensive list. It is not applicable to new claims submitted after the list is generated or when a comprehensive list is not generated. Once screening and prioritization is complete, a more detailed review of all the cases (priority given to cases

that are likely to be included in the SEC class) and full development must take place to determine if a case is eligible for benefits under the SEC.

The SEC initial screening is a process to determine if cases on the comprehensive list meet the statutory requirements for inclusion in the SEC. If a claimant on the SEC comprehensive list is deceased, and the employment and medical criteria are met but survivorship development is needed, the CE will mark the initial screening worksheet “development needed”.

- (a) For cases on the comprehensive list at FAB, a designated CE2 or other FAB staff member is to conduct the initial screening and completion of the worksheet.
- (4) Evaluates medical evidence in the case file of a potential SEC case to determine if the employee has been diagnosed with a specified cancer. If a deceased employee meets the employment criteria for SEC class membership, but an explicit specified cancer diagnosis and diagnosis date are not stated in the employee’s medical records, a diagnosis and diagnosis date can be established based on the following:
 - (a) There is sufficient medical evidence for the employee that indicates a diagnosis of a specified cancer, but the diagnosis is not definitive, and
 - (b) An expert opinion is provided to support that the deceased employee did have a specified cancer. The medical opinion is to provide sufficient details and rationale based on accepted medical knowledge to support the specified cancer diagnosis and diagnosis date. The medical opinion can be provided by the employee’s treating physician, a CMC, and/or an expert in a relevant medical field.
 - (5) If the employee has a specified cancer, the CE is to verify that the employee meets all employment criteria in the SEC class designation, including the workday requirement. In determining whether the employment history meets the workday requirement, the CE can consider employment at a single SEC class, or in combination with workdays at other SEC classes.

The CE also reviews any documentation that NIOSH may have acquired or generated during the dose reconstruction process to determine if the employee satisfies the employment criteria of a SEC class(es).

- (a) NIOSH will identify and return dose reconstruction analysis records for cases with specified cancers that may qualify under a

SEC class to the appropriate DO along with a CD for each case. The CD will contain all of the information generated to date, e.g., CATI report, correspondence, and dose information. The Correspondence Folder on the CD should include a copy of the NIOSH letter sent to each claimant informing the claimant of the new SEC class, and that his or her case is being returned to DOL for adjudication. The CE is to upload a copy of the NIOSH letter for each claimant into the case file.

- (b) There may be some cases not identified by NIOSH that the CE determines may be included in the SEC class. If any such case qualifies under the SEC class and the case is with NIOSH for a dose reconstruction, the CE notifies the appropriate point of contact at NIOSH via e-mail to pend the dose reconstruction process and return dose reconstruction analysis records to the appropriate DO. The CE then uploads a copy of the “sent” e-mail into the case file (making sure the file copy documents the date it was sent). In addition, the CE is to write a letter to the claimant to advise that the case file has been withdrawn from NIOSH for evaluation under the SEC provision.
- (6) Proceeds in the usual manner for a compensable claim and prepares a RD if the employee has a diagnosed specified cancer and meets the employment criteria of the SEC class. The CE notifies the appropriate POC at NIOSH via e-mail so that they may close their file. The CE then uploads a copy of the “sent” e-mail into the case file.
 - (a) If a Part B claim is accepted as a SEC claim based solely upon AWE employment, and the employee has some period of DOE contractor employment (it does not matter where or when), the accepted Part B cancer can be accepted under Part E, even though the SEC acceptance is based solely on AWE employment.
- (7) Refers to NIOSH the SEC cases that were evaluated but do not qualify under the SEC provision, e.g. cases with non-specified cancers, specified cancers with insufficient latency period, or cases with insufficient SEC employment. NIOSH will conduct a full or partial dose reconstruction on the cases.
 - (a) For those cases which were previously submitted to NIOSH for dose reconstruction but were returned to the DO for consideration in a SEC class, a new NIOSH Referral Summary Document (NRSD) is not required. Instead, the CE notifies the appropriate point of contact at NIOSH via e-mail to proceed with the dose reconstruction. The CE then uploads a copy of the “sent” e-mail into the case file. The e-mail should include a brief statement of

why the case should proceed with dose reconstruction, e.g., non-specified cancer, insufficient latency period or does not meet the 250 workday requirement.

The CE also notifies the claimant by letter that the case is returned to NIOSH for dose reconstruction and the reason(s) it does not qualify for the SEC class. The CE is to send a copy of this letter to NIOSH.

- (b) If the claim meets the SEC employment criteria and includes both a specified cancer and a non-specified cancer, medical benefits are only paid for the specified cancer(s), any non-specified cancer(s) that has a probability of causation of 50 percent or greater, and any secondary cancers that are metastases of a compensable cancer.

For the non-specified cancer, the CE prepares a NRSD for a dose reconstruction to determine eligibility for medical benefits. In these SEC cases, all primary cancers are to be listed on the NRSD, including the specified cancer(s).

- (i) One exception to this rule is an accepted SEC claim where the specified cancer is a secondary cancer. Per regulation 20 CFR § 30.400(a), “In situations where the accepted occupational illness or covered illness is a secondary cancer, such treatment may include treatment of the underlying primary cancer when it is medically necessary or related to treatment of the secondary cancer.” However, “payment for medical treatment of the underlying primary cancer under these circumstances does not constitute a determination by OWCP that the primary cancer is a covered illness under Part E of EEOICPA.” The CE is to send the claimant a letter with regard to payment of medical bills for the unaccepted condition. (See [Exhibit 14-2](#))

For instance, prostate cancer (non-specified cancer) metastasizes to secondary bone cancer. If secondary bone cancer is accepted as a specified cancer under the SEC provision, medical benefits are provided for both primary and secondary cancers (prostate and bone cancer) under Part B.

As such, it may be necessary for the CE to refer the prostate cancer to NIOSH for dose reconstruction to determine eligibility for benefits under Part E. In this case, only prostate cancer is included in the NIOSH NRSD for a

dose reconstruction since the secondary bone cancer metastasized from the prostate cancer.

- (8) If the CE determines that a case on the comprehensive list, which includes a FD, does not require any action, the CE writes a brief memo to the file indicating that the file was reviewed and noting the reason why no additional action is necessary. A case classified as not requiring any action is a case that does not meet the SEC criteria and there is no need to return it to NIOSH for dose reconstruction.

c. Role of the DD:

- (1) The DDs have been delegated authority to sign a Director's Order to reopen a denied FD if the evidence of record establishes that the employee is diagnosed with a specified cancer and likely to be included in the SEC class. If the DD is unsure whether the SEC is applicable to a case, the case is to be referred to PRPU.
- (2) Once a Director's Order is issued, the CE is responsible for issuing a new RD.

d. Role of the HR:

- (1) Reviews cases pending a FD for possible inclusion under the SEC provision. If the employee qualifies under the SEC provision and the DO issued a RD to deny, the HR is to reverse the DO's RD and accept the case.

Every effort should be taken to avoid a remand of a potential SEC claim to the DO. However, if the HR determines that the case cannot be approved based on the SEC designation and that referral to NIOSH is appropriate or additional significant development is necessary, the HR is to remand the case for DO action.

- (2) All cases on the comprehensive list provided by PRPU that are located at a FAB office are to be reviewed for possible inclusion under the SEC provision. If no action is required, a designated CE2 or other FAB staff member is to write a brief memo to the file as noted under paragraph 8b(8).

CHAPTER 15 – ESTABLISHING TOXIC SUBSTANCE EXPOSURE

1. **Purpose and Scope.** This chapter describes the procedures that the DEEOIC uses to establish toxic substance exposure under Part E of the EEOICPA. These procedures outline means to develop for exposure to toxic substances at a covered DOE and RECA Section 5 facility. In particular, the chapter addresses the SEM and guidance for its use and explains required actions when SEM data is lacking or incomplete.
2. **Rules for Establishing Exposure.** To establish that an employee was exposed to a toxic substance, the evidence of file must show evidence of potential or plausible exposure to a toxic substance and evidence of covered DOE contractor/subcontractor or uranium employment at a covered DOE/RECA facility during a covered time period.
 - a. **Documentation.** Exposure to a toxic substance can be established by the submission of probative documentation that shows such substance was present at the facility where the employee worked, that there was a reasonable likelihood for employee exposure, and that the employee came into contact with such substance.
 - b. **Presence and Contact.** Whenever possible, the CE considers such issues as whether the substance was present, not only in the facility, but in the specific building(s) and/or areas where the employee worked, and whether the substance was used during the processes involved as part of the employee's job duties and exposure routes (e.g., a welder exposed to fumes). The SEM (discussed below) will be especially helpful in evaluating for the presence of a toxic substance in a certain building/area/work process.
 - (1) **Presence of toxic substance.** The CE may look to the SEM, facility exposure records, DAR records, the OHQ, employee records, verified affidavits, DOE FWP screening records, NIOSH site profiles, employee submitted evidence, and other evidence that establishes a toxic substance was present at the facility where the employee worked. The CE may also use IH referrals as discussed below.
 - (2) **Employee contact with a toxic substance.** The CE's review of the evidence described above may be sufficient to establish that the employee came in contact with the toxic substance.

Information such as the claimant's response to the OHQ performed by the RC, reviewed in conjunction with DAR records and the SEM, may help the CE decide what further development may be necessary (e.g., to determine whether contact was likely given the employee's labor category, labor process, or given safety controls or risk factors that may have been present at the worksite).
 - (3) **Plausibility.** When evaluating the evidence to determine whether a toxic substance was potentially present at a given facility (by building, area,

work process, labor category) and whether it is likely that an employee came into contact with a toxic substance in the course of employment at a covered facility, the CE must determine whether such contact is plausible.

To do so, the CE must review all evidence on file and decide whether it makes sense that the claimed exposure could have potentially occurred. Sometimes this evaluation will require a referral to an IH.

For example, if an employee is claiming lung cancer due to exposure to uranium metal maintained exclusively in a glove box (an enclosure to protect the worker from uranium exposure), the CE must examine whether or not an exposure route is plausible.

Without evidence that the employee was involved in machining uranium or cleaning out the glove box, or that he or she was exposed in some other way such as a leak in the glove box, no exposure route (inhalation which would potentially be linked to lung cancer) is plausible.

- (4) **Sample Evaluation of Presence and Contact.** A chemical operator involved in cascade operations at K-25 claims peripheral neuropathy. His responses to the OHQ show he worked with a variety of toxic substances on a routine basis, including mercury. Information obtained through the DAR records confirms his worksite (K-33), which is located within K-25, and job duties.

The CE searches SEM (see paragraph 10 below) and confirms the presence of mercury at the K-33 cascade building. Further, SEM supports a link between mercury and peripheral neuropathy. A physician's report indicates a diagnosis of peripheral neuropathy and mentions that the employee has had tingling in his arms for approximately a year. An accident report notes a major mercury spill during the time in which the claimant worked at K-33.

The evidence is sufficient to establish that the employee had peripheral neuropathy and potential exposure to mercury in the course of his employment at a covered DOE facility. The mercury spill accident report lends support to the finding that it is plausible, given the facts, to assume that the claimant encountered an occupational exposure to a toxic substance in the course of his work.

Any question as to route of exposure (e.g., inhalation, absorption), even if presence is established, should be referred to an IH, as outlined in paragraph 12 below.

- c. **Burden of Proof.** If no medical evidence is submitted that would lend support to a connection between the claimed condition and potential exposure to a toxic

substance (and no such evidence is available from the sources referenced in the previous section), the CE requests such evidence from the claimant before issuing a denial. While the CE must exhaust all reasonable development prior to issuing a denial, the claimant does bear the overall burden of proving his or her claim.

- d. **Causation Test for Toxic Exposure.** The CE must develop the requisite employment and exposure evidence to render a causation determination. Specific causation requirements for cancer and other conditions are outlined in other chapters. In general, the CE develops the evidence on file and a determination is made based upon the “at least as likely as not” causation test.

While resources are provided to assist the CE, there is no simple one-step tool for making this determination. Instead, the CE must base the determination on the totality of evidence in the case file. The CE does not use studies or reports obtained from the Internet or other sources to justify case decisions, unless the NO has specifically authorized such usage. In addition, the CE may not base a decision on a vague reference to “medical literature.”

- (1) **Causation Test for Toxic Exposure.** Evidence must establish a relationship between exposure to a toxic substance and an employee’s illness or death. The evidence must show that it is “at least as likely as not” that such exposure at a covered DOE/RECA facility during a covered time period was a significant factor in aggravating, contributing to, or causing the employee’s illness or death, and that it is “at least as likely as not” that exposure to a toxic substance(s) was related to employment at a covered DOE/RECA facility.
- (2) **“At Least as Likely as Not.”** Part E only requires proof that established exposure “at least as likely as not” was a significant factor in aggravating, contributing to or causing the employee’s illness, disease or death. As with Part B, “at least as likely as not” means 50% or greater likelihood.

When a referral to NIOSH for a cancer claim related to radiation results in a PoC of greater than or equal to 50%, the regulations provide that this requirement has been met. In other cases the CE bases a determination on a review of the evidence of file as a whole, to determine if the “at least as likely as not” standard has been met. The CE weighs all of the evidence available and provides a clearly written rationale supporting his or her findings in the RD.

- (3) **Significant factor.** The CE evaluates the evidence as a whole when attempting to determine whether or not exposure to a toxic substance was indeed a significant factor in contributing to, aggravating, or causing the claimed illness or death of the employee. In most instances this evaluation will be done on a case-by-case basis.

In some cases a CMC evaluation will be necessary. The CE looks at the claimed exposure, the presence of such exposure, the duration of the verified employment, and any other important exposure/employment factors when ascertaining the possible role the toxic substance exposure played in the onset of the covered illness.

- e. **Using SEM to Evaluate Causation in General.** The SEM is not used to establish or deny causation by itself, but is used as a tool to assist in the evaluation of causation in light of the evidence as a whole. The purpose of this searchable database is twofold. First, the database details many possible toxic substances that may have been present at a given facility. Second, the database describes the relationship between a specific toxic substance and a covered illness.

The CE reviews the database to assist in a determination of whether the claimed toxic substance was present at the facility where employment occurred and whether or not a relationship exists between exposure to a toxic substance and a particular covered illness. However, the database does not serve as a comprehensive list of all potential toxic substances that could be present at a facility, and the CE must confirm additional claimed toxic substances through employment records, DAR records, DOE FWP records, and other means. If the CE cannot confirm the presence of a toxic substance through these sources, the claimant should be notified and given an opportunity to present additional evidence that establishes the presence of such a toxic substance. Finally, once the CE completes all reasonable development and carefully weighs the evidence on the whole, including the SEM findings, the CE must determine whether or not a referral is needed to a CMC or IH/TOX to further evaluate causation. Procedures for this and other actions are outlined below.

- f. **DOE Physician Panels.** Cases with positive DOE physician panel findings approved by DOE (signed by a DOE official) under the old Part D are accepted for causation on the basis of those findings for all conditions claimed under Part E that were approved by the panel. The CE uses the DOE physician panel finding as the basis for the decision and no further development for causation is required.

If the positive physician panel decision is not approved by DOE (not signed by a DOE official) it is not an approved finding, however, unsigned reports still may contain useful information for causation development such as medical and exposure evidence that might prove useful in reaching a causation decision based upon all of the other evidence of file. The CE reviews negative panel reports like any other piece of medical evidence in light of the weight of the evidence of file as a whole.

- g. **Evidentiary Requirements for Survivor Claims.** The CE uses any and all of the medical evidence of file in order to develop for causation in a survivor claim. Not only must the evidence of file establish that it is at least as likely as not that toxic exposure caused, contributed to, or aggravated a covered illness, the evidence

must also establish that the covered illness caused or contributed to the death of the covered employee.

- h. **Developing for Toxic Substance Exposure.** When developing Part E cases the CE uses established development techniques in addition to certain other steps unique to the Part E adjudication process. The FAB develops medical conditions and employment where possible to avoid issuing a remand order for further development if such development can be conducted at the FAB with little additional effort.

- (1) **Development Using Existing Case File Materials.** In many instances, a Part E claim has a corresponding Part B and/or D case file already in existence. When an existing Part B and/or D case file exists, the CE examines the case file materials for medical, employment, and exposure evidence to assist in the causation development process.

Under Part D, DOE collected exposure and employment data through DARs. The CE must examine all existing Part D case file material for DAR records and review all documentation presented with the new Part E claim filing and any corresponding Part B or D case file to render a causation determination. A filing under Part D is automatically considered a filing under Part E, without a requirement for the filing of another claim form.

- (2) **A General Rule about Reasonable Development.** Given the complex nature of claim file development under Part E, it is necessary for the CE to judiciously determine whether or not the facts warrant issuing a decision or whether additional development is necessary. As a general rule, the CE utilizes the tools outlined in this chapter to the fullest extent possible and issues a decision once all development avenues have been reasonably explored. While the CE issues decisions accepting claims for benefits as soon as the evidence support an acceptance and all statutory criteria are met, denial situations must be heavily weighed and decisions issued only when additional development is unlikely to produce the evidence needed to reach a decision. In essence, the CE evaluates all of the evidence of file to determine whether or not it is plausible that, given the evidence at hand, the claimed illness arose out of the claimed occupational exposure to a toxic substance at a covered facility.

When attempting to determine whether or not sufficient development has been conducted, the CE can look to the claimed condition and the evidence at hand to make an informed determination. If the claimed condition is generally a condition that arises out of occupational exposure, it is incumbent upon the CE to pursue additional development whenever possible. However, if the condition is one that is unlikely to be caused by

occupational exposure, the CE can be more certain that additional development might not be necessary and a decision can be issued.

- (3) Example. If the claimed illness is CBD, asbestosis, or another condition known to arise almost exclusively out of occupational exposure, but the evidence is not sufficient to accept the claim, the CE refrains from issuing a denial if additional development might establish the employee's claim for benefits.

However, if the claimed illness is heart disease, diabetes, arteriosclerosis, thrombosis, or another disease that often is caused by non-occupational risk factors, the CE can send a development letter and allow the claimant an opportunity to present evidence. If no evidence is received, the CE may issue a decision after weighing the evidence as a whole and determining that no causal link exists between the claimed illness and the covered Part E employment.

3. Sources of Evidence. Establishing exposure to a toxic substance is a key element in developing claims filed under Part E. Developing for such exposure can be complex, and many tools are available to assist the CE in this endeavor.

- a. DAR records, which are obtained from DOE, contain a wealth of employment and exposure evidence. They contain a mixture of employment, medical, and exposure evidence. The CE prepares a DAR to DOE pursuant to the guidance in paragraphs 5 and 6 below. If the site information contained in SEM is reasonably complete and sufficient to establish the claimed exposure, no further exposure information should be sought from DOE through a DAR. The DAR can be used to obtain specific information if a claimant is alleging an incident that might not have been captured in SEM.
- b. The DOE FWP is an ongoing effort to evaluate the effects of occupational exposures (e.g., to beryllium, asbestos, silica) on the health of DOE workers. These records contain employment, medical, and exposure data. Exposure information obtained from FWP work history interviews taken after the enactment of the EEOICPA, in October 2000, should be used only when corroborated by other evidence that supports the claimed exposure (i.e., DAR information, SEM).
- c. The CPWR can provide data for use in verifying contractor/subcontractor employment and exposure.
- d. Employment and exposure evidence from the claimant or other sources, such as verified affidavits, facility records, is weighed along with the evidence as the whole.
- e. The SEM (see paragraph 8 below) provides site-specific exposure information, information about toxic substances and employment processes at a given site, and

some limited information concerning potential adverse health effects produced by exposure to certain toxic substances.

- f. DOE Physician Panel findings are also a source of employment, medical, and exposure information.
 - g. OHQ data obtained by the RC staff document the workplace exposure experienced by an employee. The OHQ is used as a piece of evidence to be evaluated along with the evidence of the file as a whole.
4. DAR. The DAR is the process by which the DO gathers DOE work records on a specified employee. The CE reviews the case file before deciding which documentation to request from the DOE on the DAR Questionnaire. The CE must carefully consider the specific data needs for the individual case. Information received in response to the DAR may vary from site to site, but will contain some or all of the following information:
- a. Radiological Dose Records. These documents are radiation exposure records based on readings from dosimetry badges or similar personal recording devices. They are generally taken at regular intervals over the employee's employment.
 - b. Incident or Accident Reports. Any abnormal incidents or large plant accidental substance releases affecting the employee are documented in these types of documents.
 - c. Industrial Hygiene or Safety Records. Documents in these categories could contain periodic inspection reports for health and safety purposes.
 - d. Pay and Salary Records. These documents include an employee's pay, salary, any workers' compensation claim or other documents affecting wages.

Examples of records from the DOE database could include, but are not limited, to Official Personnel Files of Contractor Employees, Contractor Job Classification, Employee Awards Files, Notification of Personnel Actions, Classification Appraisals, Wage Survey Files, and Unemployment Compensation records.

The CE generally does not need these types of documents unless wage-loss is either being claimed by the claimant or a wage-loss claim is obvious to the CE from the case file.

- e. Job Descriptions. These are descriptions of the various employment positions at the plant and the duties required to perform the job.
- f. Medical Records. These include personal medical histories of the employee if that employee visited the plant infirmary (e.g., Health Unit Control Files, Employee Medical Folder).

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- g. Other. This category includes any other documentation needed on a case-specific basis which does not fit into any of the other six categories. If this category is checked and a specific request is listed by the CE, DOE personnel may contact the DOL CE for clarification of the request.

5. Requesting the DAR. After reviewing the case file, including the OHQ from the RC, the CE requests the DAR information. This is done concurrently with FWP development. The process for collecting the information differs slightly depending on whether DOE or a corporate verifier (CV) is receiving the DAR. The CE must also review SEM to determine what exposure information already has been assembled from DOE records and other sources. If exposure information necessary to develop the claim already exists in SEM, the CE does not request such information in the DAR.

- a. DAR POC List. This list can be found on the NO shared drive and is divided into two sections: DOE DAR POC and No Known Contact. Each DD is responsible for updating and maintaining these records.

The DOE DAR POC is similar to the current DOE Operations Center POCs for employment verification. There are some differences, however, so the CE must use this list when requesting DAR documentation directly from the DOE. A DAR Cover Letter and DAR Questionnaire are sent only to a DOE DAR POC.

- b. Sites with No Known DAR POC. For these sites, the CE undertakes alternate exposure development. Since no known contact exists, a DAR Questionnaire is not used.

6. Completion of DAR. When appropriate, the CE completes a DAR Cover Letter and Questionnaire asking for toxic exposure evidence. If a particular DOE site does not have the ability to scan and submit documentation digitally on a CD, the DOE submits paper documents.

- a. Package to DOE. The package includes a cover letter ([Exhibit 15-1](#)) addressed to the DOE POC, DAR Questionnaire ([Exhibit 15-2](#)) completed by the CE, and copies of Forms EE-1/EE-2 and EE-3.

- (1) The CE prints or types the identifying information of the employee in Blocks 1 and 2 of the DAR. The CE annotates any maiden names in Block 1.
- (2) The CE indicates the DOE facility on Form EE-3 in Block 3 of the DAR and any employer name information in Block 4. If the claimant indicates on Form EE-3 that he or she worked for multiple subcontractors at the same DOE facility, the CE completes a separate DAR Questionnaire for each subcontractor. This process helps distinguish between contractors or subcontractors for which DOE has records and those for which it does not.

Similarly, if the claimant claims multiple DOE sites on Form EE-3, the CE completes a separate DAR for each DOE site, as the DAR POC may be different.

- (3) After reviewing the case file, the CE requests the records that are relevant to the case by checking the appropriate box(es) in Block 5, “Types of Records Being Requested.”
- (4) If the CE has a specific question(s) that needs to be addressed which is not covered in the broader categories listed on the DAR request, the CE completes the “Site Specific Exposure Questions” section of the Questionnaire. The CE considers the condition(s) claimed as well as any specific alleged exposures.

For example, if the claim is for aplastic anemia, the CE may want to ask DOE if and when arsenic or benzene was used in a particular building at the site during a particular timeframe.

- b. DAR Response. When DOE’s response is received, the CE documents receipt of the DAR in ECS.
 - (1) DOE will have collected the documents requested in Block 5. The DOE checks the corresponding box in Block 6 immediately to the right of the requested category, either “Included on CD” or “Unavailable”, depending on whether the DOE has any records related to that particular set of records.

“Included on CD” also includes hard copy documentation in the event the DOE facility does not have imaging capability.
 - (2) Also, DOE will respond to any site-specific exposure questions posed by the CE in Block 8, confirming the exposure, denying the possibility of exposure, or indicating there is insufficient evidence to answer the question accurately. The DOE may attach a piece of evidence to the DAR which particularly answers a site-specific question or otherwise clarifies the DOE response to the question. In these instances, the DOE also checks the “SUP” or supplemental box signaling the special response.
 - (3) Once the DAR response is received, the CE reviews both the questionnaire and the contents of the CD to confirm that all requested documents have been received and that the specific questions about exposure have been adequately answered. Any documents identified on the CD as material to the claim must be printed and placed in the case file.

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- c. Follow-up with DOE. If DOE does not respond to the RC's initial employment verification request or the DAR questionnaire, the CE contacts the DOE to determine the status of the request.
 - (1) The DOE is given 30 days to respond to the request (Form EE-5 or DAR). If the DOE does not respond within that time, the CE drafts an inquiry to the DOE, noting the date of the initial request and asking the DOE to respond as soon as possible. The CE provides his or her contact information so that the DOE can quickly respond.

7. DOE Remediation Employment. Since Part E provides coverage for DOE contractor/subcontractor employees and their eligible survivors, a claimant alleging DOE contractor/subcontractor employment due to remediation must prove that a contract/subcontract in fact did exist between the claimed employer and DOE/DOE contractor to conduct remediation activities for DOE at the facility in question during the time when DOE was conducting remediation. When developing for exposure in a remediation case, the CE should follow the same steps as is used to develop for DOE contractors and subcontractors.

8. SEM. The SEM is a web-based tool designed to assist the CE in developing for exposure to a toxic substance. The SEM identifies the toxic substances that were commonly used in each DOE and RECA Section 5 facility, and contains two general categories of information that may be searched: chemical profiles and site-specific information tailored to the covered facility or site.

Under no circumstances is SEM used as a stand-alone tool to deny a claim. Information in SEM can sometimes be used in conjunction with other supporting case file evidence to approve a claim.

- a. Site-Specific Data. For a given covered facility or site, SEM provides information about the nature and location of work processes performed (e.g., fuel separation, instrument maintenance, or welding); the work groups involved (e.g., first line supervisor, instrument mechanic, or welder); the toxic substances used (e.g., plutonium nitrate, arsenic, or mercury); and site-specific aliases and potential exposure information about work processes, work groups, toxic substances, buildings, and areas.
- b. Potential Nature of Exposure. Data from SEM is interpreted to mean that a worker had a potential for exposure to a toxic substance. The CE must review the information yielded from DAR responses, DOE FWP records searches, and the OHQ to hone the SEM search.
- c. Employment Data. The CE must obtain as much background as possible to determine the type of work or process the employee performed, the dates of such work or process, the building(s) or area(s) involved, and the toxic substance(s) alleged to have been present to determine through SEM the type of chemicals an employee could potentially have been exposed to while working in a particular

building and/or performing a certain job or process. This information can be gathered from the OHQ, DAR, EE-5, or other sources.

- d. **Validity of SEM.** All information in SEM is considered valid and factual. The toxic substance, work process, and facility information in SEM is deemed verified by DOE or other sources, and if a certain toxic substance is listed as present in a given building or facility, the data is accepted as fact and no additional confirmation from DOE or any other source is necessary.
- e. **Additions to SEM.** The database is continually updated and does not contain 100% of the toxic substances potentially present at a given facility. As a result, simply because certain information is absent from SEM does not warrant a claim denial and also does not warrant delaying adjudication until such information might be included in SEM.

The CE conducts reasonable development by reviewing the evidence as a whole and issues decisions once such development allows the CE to adjudicate a claim.

9. **SEM Policy and Management.** The following paragraphs provide a basic outline of SEM and its use as a developmental tool. See the “Site Exposure Matrices Website User Reference Guide” (available on the Shared Drive, Part E folder, SEM subfolder, or accessed through the SEM menu) for complete and detailed instructions as to the use of SEM.

- a. **Policy.** SEM is used as a tool to assist the CE in evaluating the evidence as a whole to determine the existence of a causal link between covered employment, exposure to a toxic substance during such covered employment, and a resultant illness arising out of such exposure.

As noted above, in certain cases it will be possible to accept a claim based upon the information contained in SEM if such information can be coupled with approved policy guidance as outlined below.

Under no circumstances is a claim for benefits denied solely due to a lack of information contained in SEM, because the data for each facility will never be 100% complete.

- b. **Management of SEM at NO.** A NO SEM POC manages all issues arising out of SEM usage. Implementation questions, requests for access/denial of access to SEM, and any new evidence that might warrant inclusion into SEM are forwarded to the NO SEM POC.

- (1) The NO SEM POC has a counterpart in the DO SEM POC, who, the DD appoints to interact with the NO.

When evidence of an exposure not listed in SEM is verified or strongly alleged (supported by documentation) at a facility, the DO SEM POC

prepares a memorandum to the NO SEM POC (for signature by the DD or designee) requesting IH review for possible inclusion of the toxic substance in SEM. All associated evidence of the presence of the toxic substance is attached to the memorandum.

The NO SEM POC will review the evidence with the NO IH and other NO staff (i.e., Medical Director, TOX, and HP) to determine whether the evidence should be included in SEM. If so, the NO POC advises the Web Site Administrator or appropriate individual to add the information to the database.

In general, the DO SEM POC interacts with the NO SEM POC on all issues arising out of SEM operations.

- (2) The DO SEM POC obtains SEM access for DO staff by e-mailing the NO SEM POC with a request that a staff member be granted access to the system and providing the employee's name, job title, and e-mail address. After review, the NO SEM POC advises the Web Site Administrator by e-mail to grant access to the individual in question.

The Web Site Administrator contacts all individuals with newly granted access through e-mail, providing access information such as a user name and a temporary password.

- (3) Access is disabled when an employee resigns or is terminated. The DO SEM POC provides an e-mail to the NO SEM POC with the name of the employee whose access is being disabled and the precise date upon which access must be denied. The NO SEM POC e-mails the Web Site Administrator requesting that the access be disabled on the requested date, and access is terminated. Due to the sensitive nature of the information housed in SEM, it is important that the DO SEM POC notify the NO SEM POC of the need to disable an account within 7 days of an employee's departure.

- c. Additions to SEM. DEEOIC encourages claimants and other interested parties to submit new site-related scientific research, studies, or information concerning the presence of toxic substances at covered facilities for evaluation and possible inclusion in SEM. The SEM website at <https://dol-sem.com/Login.cfm> contains a link for individuals to provide comments or documentation of toxic substance use at a particular facility.

10. SEM Searches. The CE reviews all evidence of file to properly craft his or her SEM query. The CE reviews employment evidence for job description and facility. Also, employment and exposure evidence in the case file (e.g., facility records, DAR records, OHQ responses, NIOSH/PHS/DOJ data about RECA claims) is reviewed to determine as best as possible exactly where the employee worked and what processes or toxic substances were used

in the building or area in which the employee worked. In order to effectuate a thorough and proper search, it is necessary for the CE to develop SEM queries from multiple criteria, including: labor category; process; and health effect. While labor category is the preferred field to begin a search, it is not the only field that should be investigated.

- a. **Data Fields.** Various fields in SEM hold an array of valuable data viewable by site: the number of toxic substances present (with information about each substance); health effects or diseases known to be associated with a toxic substance; site history; buildings; processes; labor categories; known incidents; and exposure factors.

All fields contain references to the document utilized by SEM to provide the given information. The CE navigates the search fields based upon the known evidence of file, triangulating on the necessary information required to assist in the development and determination of causation.

A search based upon facility-wide information (e.g., all toxic substances known to have been present at the Nevada Test Site) generally will not be specific enough without other qualifiers such as work category and/or work process, and may not produce usable information for a causation determination.

At a minimum, especially when searching DOE sites, the CE establishes the employee's job category, work process, and/or building/area or employment before performing a SEM search. The more information a CE has about an employee's occupational history when searching SEM, the more likely it is that the SEM search will prove useful in helping the CE determine causation.

- b. **Searches of Universal Information.** This set of fields contains the most recent scientifically based evidence about toxic substances and their relation to illnesses. The occupational disease links in SEM are imported from the widely accepted and well rationalized medical science database called Haz-Map, a database of the National Library of Medicine NLM). While the NLM database, Haz-Map, is often utilized in other circumstances as a resource, the CE must never use Haz-Map as a development or adjudicatory tool. Only SEM is acceptable for use in case file development and adjudication. It is unacceptable to base a decision, particularly a remand order, on any information contained in Haz-Map beyond the established links populated directly into SEM. Haz-Map serves many purposes for the public and medical professional fields and will often cite suggestive research that it has not accepted as a basis for finding a demonstrable link between a given substance and an occupational illness.

- (1) The "Toxic Substance Information" field is useful when the evidence indicates the toxic substance(s) to which the claimant was potentially exposed. When a toxic substance is selected, SEM provides a "chemical profile" of the substance, including its Chemical Abstracts Service (CAS) number, which identifies the chemical, aliases for the substance name,

chemical and physical properties (e.g., liquid or gas, odor, and color), and health hazard ratings assigned by sources routinely used by IH's to evaluate workplace substances.

- (2) The “Toxic Substance by Alias or Property” field is used to find a toxic substance using an unofficial name, or by a physical or chemical property. Using this link allows the CE to find the identity of toxic substances by keying in part or all of the name, unofficial name (alias), or description of a toxic substance using a physical or chemical property. The result may be no match, one match, or multiple matches. For example, searching for “yellow” will return a list which includes uranium dioxide, and searching for “yellowcake” will return a shorter list which still includes uranium dioxide.
- (3) The “Toxic Substance by Chemical Category” field is used to find a toxic substance by category, such as gases or metals. If the claimant is not specific about the substance to which he or she was exposed, but describes it in general terms, this link will allow the CE to review a list of substances to which the employee may have potentially been exposed. After selecting a chemical category from the drop down menu (gases, metals, acids, etc.), a listing of all toxic substances within that category at the site is shown.

Example: The CE knows that the employee worked as a laborer in the pilot plant at the Feed Materials Production Center (Fernald) and is claiming chronic bronchitis. The OHQ indicates that the claimant does not recall exact exposures, but does recall a sharp, pungent odor and states that he “breathed in this gas all the time.” The CE selects “Gasses” from the chemical category drop down menu and all gasses known to have been present at Fernald are listed. The CE searches each gas and finds that sulfur dioxide was present in the pilot plant and that laborers are a labor category of possible exposure and that the gas has a pungent odor and that chronic bronchitis is a health effect of exposure.

- (4) SEM provides a list of known health effects produced by a given toxic substance. SEM can also be searched to determine whether or not a given facility contained a toxic substance that could produce the health effect claimed. When searching this way, the CE searches by the claimed illness (e.g., asthma, skin cancer) to determine what toxic substances at a given site could have potentially caused, contributed to, or aggravated the claimed condition.
 - (a) The “Toxic substance by health effect” section displays the toxic substances that could cause the health effect or disease.

For example, the above-described laborer from the Fernald Pilot Plant claims chronic sinusitis as a result of his or her employment at Fernald. A search of the condition “chronic sinusitis” shows that no toxic substances contained within the Fernald database match the search criteria, meaning that no known substances involved in a work process at Fernald could have induced chronic sinusitis.

While this is not sufficient evidence to deny causation, the CE must evaluate other evidence to determine whether or not the employee’s condition was caused, contributed to, or aggravated by his or her employment.

- (b) The CE also can search SEM for toxic substances that cause a health effect by searching with a disease or health effect alias. That is, if the CE does not know the official name of the disease (e.g., pulmonary disease, chronic obstructive, a general term for lung ailments that can include emphysema, chronic bronchitis, and in some cases asthma) the CE can search by the word “lung.” This generates a search of all toxic substances present at a given facility that could affect lung function.

The CE can review the list of substances to determine if they were present in the employee’s work process or building and whether these substances could potentially cause one of the lung diseases commonly referred to as C (COPD).

- (c) The CE uses the “Disease or Health Effect by Alias” search if the organ affected by the disease is known. Using this link opens a page which allows the CE to find health effects or diseases by keying in all or a portion of the formal name of a health effect or disease. The SEM provides a list of health effects or diseases, which contain the search text in their formal names. For example, searching for “liver” returns Hemangiosarcoma of the liver.

- c. Searches Specific to Selected Site. This section contains the most recent information about covered DOE facilities, uranium mines, uranium mills, and uranium transport operations. The CE searches these site fields for specific information about a facility, the work processes performed there (e.g., PUREX fuel separation, instrument maintenance, welding), and the toxic substances involved in those work processes, broken down by labor category (e.g., welder, yellow cake operator, electrician).

This group of searchable fields assists the CE in evaluating whether or not the employee’s work history meets the presence and contact standard in the causation test for toxic substance exposure set out above. The CE searches site-specific

fields when the CE knows the site of employment and also when the CE knows the building/area of employment, the work process performed and/or the labor category claimed.

- (1) **Site History.** This section contains unclassified references from official DOE or DOE contractor web sites providing a description of the DOE facility or uranium mine or uranium mill. It provides dates of operation, known owners/operators, and historical reference data about the site. This description is available in SEM for both DOE facilities and uranium mines and mills.
- (2) **Areas.** This section is only displayed if the selected site has defined areas. All defined areas are viewable by selecting a drop down menu identifying each known area by number and/or title. This section is used when the CE knows the area in which the employee worked. Work processes, labor categories, toxic substances and incidents will be listed for each specified area at the site.

For example, the employee claims to have worked on the bull gang in Area 16 at the Nevada Test Site from 1966 to 1970 and is claiming occupational asthma. The CE searches the Nevada Test Site facility by Area and queries Area 16, which shows all known potential toxic substances in that area, all labor categories, and work processes.

A search of the toxic substances present at the time of the claimed employment shows that of all substances present, cobalt can cause occupational asthma. A further search indicates that the bull gang labor category, involved in the labor process of reentry and mineback operations, is shown as a risk factor for cobalt exposure during the time in which employment is claimed. Verification of the claimed employment by DOE is sufficient to establish potential exposure.

- (3) **Buildings.** This section is searchable when the CE knows the official or unofficial name of the building in which the employee worked. This section lists all historical references to the building, hazardous chemicals present, the area where the building was located, work processes, labor categories, and known incidents involving the building. This search category is available only for DOE sites. Data for uranium mines and mills will simply state the site history, processes, and searchable labor categories.
 - (a) The building information subsection lists all the major buildings (by number and title) at the site (e.g. the K-33 Process Building within the K-25 East Tennessee Technology Park).

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- (b) The CE enters a building by alias, or common name, for a worksite that does not appear in the searchable buildings list (e.g., the K-33 Process Building above is also known as the “Cascade Building”). SEM lists the proper names and numbers of buildings to which the slang or common name could refer. This search capacity assists in locating a building when no formal building name is identified in the employment history.
- (4) Processes. This section lists all known processes at the site (e.g., carpentry, ash crushing, crane operations) and contains the related labor categories, timeframes, and toxic substances. This category is searchable for DOE facilities and uranium mines and mills. When searching for a labor process, the CE may know the type of process in which the employee was involved (e.g., welding, drillback core sampling, solvent recovery), but not the specific labor category involved.

Knowing the work process can assist the CE in conducting a search for potential exposure to toxic substances, because sometimes several different job categories can be involved in one work process and a process might be spread out among several different buildings within a facility (e.g., a process operator at Portsmouth GDP involved in cascade operations could have worked in X-326, X-330 and X-333, all buildings in which the work process “cascade operations” took place).

- (a) DOE facilities list all processes known to have occurred at the site. For instance, if the CE knows an employee worked in Building 202-A at the Hanford Site, SEM indicates that the process in that building was PUREX fuel separation, lists all labor categories involved in this operation, and the toxic substance present when this operation took place.

This assists the CE in determining the toxic substances to which an employee could potentially have been exposed, based upon the process listed and the timeframes in which the employee may have been involved in such processes.

- (b) For RECA mills, the following categories are examples of processes: laboratory, maintenance, and all other than laboratory and/or maintenance. Some mills did not have a laboratory component and therefore list fewer than three processes (e.g., Slick Rock in Colorado lists only maintenance and all processes other than maintenance). The CE must identify the labor sub category (actual work performed) whenever possible.

For example, if the CE knows that an employee worked as a bulldozer operator at Grand Junction in Colorado, the CE searches

the labor subcategory field to identify that job title. Once it is identified, the CE clicks on the bulldozer labor subcategory and finds that a bulldozer operator is classified in the labor process “all other than laboratory and maintenance.” All potential toxic substance exposure for that subcategory and labor process group is listed, and the CE can match the findings against the claimed/verified illness and exposure.

- (c) Much of the work performed at RECA mines was fairly uniform and easily categorized with regard to process. While SEM does not list work processes for a RECA mine, labor categories exist as outlined below. Only exposure arising from processes and work that actually took place at a uranium mine or mill is considered when evaluating a claim for causation.
- (d) Individuals employed in the transport of uranium ore or vanadium-uranium ore to and/or from covered RECA mines or mills are covered under the EEOICPA. However, when developing exposure for an ore transporter, the CE only counts exposure that could potentially have taken place on the premises of a covered RECA mine or mill.

Exposure that could have potentially occurred when the ore transporter was in transit is not covered under the EEOICPA and is not considered by the CE when developing for causation. See Chapter 19 for a more complete discussion of covered exposure under RECA.

- (5) Labor Categories. The CE can search by labor category if the employee’s job title or job title alias specific to a certain facility is known. It is important to narrow down employment verification requests and information obtained on Form EE-3 to determine the exact labor function performed by an employee if possible.

The RC staff must make certain to obtain the most specific employment information that is available from the employee/survivor and the employment verifier entity when conducting initial employment verification.

The CE must conduct additional development where necessary to further identify the exact definition of the employee’s functions and the timeframe(s) of those functions at a given site, seeking the greatest specificity possible.

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- (a) Labor category information lists all the labor classifications or work group titles at the site (e.g., electrician, crane operator, barrier operator).
 - (b) If the employee’s job title does not appear on the drop down list of labor categories above, the entry on the claims form may be a slang or unofficial title. The CE may be able to find the official labor category, (e.g., maintenance mechanic) by keying in the slang or commonly used title (e.g., pipe fitter).
 - (c) Construction worker exposures are separated into two categories: those due to toxic substances inherent to the construction craft, and those caused by performing the construction work on a DOE site. The CE must consider both exposure categories when assessing exposure for construction workers.

Construction exposure is searched as its own category outside of the facility lists. As such, it does not matter where the construction took place. If the CE is searching SEM for a construction worker’s claim, the CE searches by toxic substance and by work process (e.g., adhesive work, brazing, carpentry) and labor category (e.g., electrician, millwright, iron worker). Searches for construction trade exposures contain the same toxic substances, work processes, and labor categories for all covered facilities.

- (d) For RECA mines, three labor categories are listed: prospecting, mining, and support/maintenance. The CE determines the duty performed (e.g., mining or maintenance) when searching SEM for information about a site listing more than one process. Some sites list only one possible work process and the CE need only confirm that employment is claimed or verified at the given site.

Once the work process is identified at the mine where employment took place, the CE can search a list of toxic substances to determine the one(s) to which an employee could have potentially been exposed while working at the mine.

For instance, the Arrowhead #1 mine in Eagle County, Colorado, lists “prospecting, no mining” as the only work process performed at that site. This means that the only work process performed at the Arrowhead #1 site was prospecting for uranium and that no actual uranium mining operations took place at that site.

The Bay Mule mine in San Miguel County, Colorado, lists “mining” as its only work process. A mixture of possible work

processes will be listed for the RECA facilities depending upon what type of work activities actually occurred at the site.

- (6) Incidents. The incident information field lists known major incidents and accidents experienced at the site. The entries provide a brief descriptive title of the incident, the year the incident occurred, and the location of the incident (building or area). An example would be: Uranium cylinder rupture and release, 1976, Building X-344.
- (a) This information may assist in corroborating a claim if the claimant has referred to a particular accident or incident as having caused acute or extreme exposure to a toxic substance. Facility incident and accident information may be found in DAR responses, employment records, DOE FWP records, and OHQ summaries.
 - (b) The CE must evaluate incidents and accidents with regard to the evidence of file as a whole. Simply corroborating a claimed exposure is not sufficient to establish causation. The CE must review the medical evidence and, if necessary, seek the opinion of an IH or CMC about the possibility as to whether or not the type of incident or high exposure event (as viewed in association with the evidence as a whole) could prove a significant factor in causing, contributing to, or aggravating the claimed illness. Further, certain incidences of high or extreme exposure should be considered when evaluating whether or not a required disease latency period can be eased or waived entirely.
- (7) Exposure Factors. This section lists the safety programs, risk factors and timeframes used to gauge an employee's potential exposure as it relates to work process, labor category, building, and area.
- (a) Safety programs serve as controls that may have reduced the likelihood of employee exposure to toxic substances (e.g., through use of respirators, protective clothing).
 - (b) Risk factors are conditions or practices that may have increased the likelihood of employee exposures to toxic substances, such as periods of time when employees were not properly protected.
 - (c) Timeframes reflect known periods within which a known correlation exists. For example, certain timeframes outline the period in which it is known that a certain toxic substance was present in a certain building (e.g., from 1956 to 1988 ammonium fluoride was present in Area 200 East and involved in the work process of PUREX fuel separation activities).

Also, timeframes outline periods in which certain safety programs or measures were in place at a given building or area. This information may assist the CE when evaluating the likelihood that a claimant was exposed to a toxic substance.

Safety Control Example: In 1999, DOE enforced beryllium controls such that work could only be performed in certain buildings. The employee claims beryllium illness from beryllium exposure in 2000, yet the employment evidence shows that he or she worked in a building where beryllium was never present due to DOE controls. When dealing with beryllium, the CE must be aware of the potential for residual contamination, and in this instance it must be unequivocally verified that beryllium was never present at the facility in question.

- d. **Links within Searchable Fields.** Within SEM the various areas, facilities, buildings, processes, activities, labor categories, incidents and toxic substances which are known to have existed or occurred onsite are linked to one another. For example, such relationships expressed in the matrices might be:
- (1) “Toxic xxx was in building aaa at some time;”
 - (2) “Activity bbb was performed by Labor Category ddd and involved work with Toxic yyy in Building III;”
 - (3) “Activity bbb was performed during Labor Process ddd and involved work with Toxic zzz in Building III;” and
 - (4) “Labor category ppp involved work at all parts of the site”).
- e. **Sample SEM Search # 1.** DOE verifies employment at the Portsmouth GDP from 1955 to 1960. Form EE-3 indicates that the employee worked as an instrument mechanic in Building X-333 from 1955 to 1960. The verified diagnosed medical condition is aplastic anemia.

A search of the SEM by Health Effect shows that aplastic anemia can be caused by arsenic, benzene, and plutonium exposure. The CE further consults the Haz-Map database link which provides a description of aplastic anemia and indicates that arsenic, benzene, and plutonium are among the hazardous agents that can cause the disease. A latency period of weeks to years is indicated.

The Building information for Building X-333 lists all known chemicals used at that site, and arsenic, benzene, and plutonium are among them. The SEM further shows that the Labor Process of Instrument Maintenance took place in Building X-333 from 1953 to 1957 and lists the Labor Category Instrument Mechanic as involved in this process during this timeframe.

The CE reviews the SEM findings as well as other relevant evidence (medical opinions provided by qualified physicians that opine a link between the occupational exposure and the aplastic anemia, DAR records showing definite arsenic and benzene exposure, DOE FWP records, and OHQ results supporting a finding of potential occupational exposure to benzene, arsenic and plutonium) to determine whether sufficient evidence exists to accept the claim. In this instance, the evidence as a whole supports acceptance.

- f. **Sample SEM Search # 2.** An employee claims employment as a chemical operator in Building X-705 at the Portsmouth GDP from 1966 to 1982. DOE confirms the employment. The employee is claiming asthma and chronic bronchitis, and medical evidence diagnosing COPD has been received. The CE reviews the OHQ and finds that the claimant indicated in his interview that he does not know specifically what chemicals he was exposed to, but does recall working with an acidic substance with a sour, vinegar-like odor.

The CE reviews SEM, searching by labor category and building, and finds that acetic acid was used in the employee's work process in Building X-705 and that it has a sour, vinegar-like odor. A SEM search for health effects for acetic acid shows that it is known to be associated with occupational asthma. The DAR record response does not show that the claimant worked with acetic acid in the course of his employment, but that he did come into contact with various solvents.

The CE should follow up with the treating physician to clarify the diagnosis. The CE may consider referral to a CMC to review the evidence and determine whether or not the potential for acetic acid exposure caused the claimant's lung condition. The CE will also want the CMC to try and specify the lung condition.

- g. **RECA SEM Searches.** When searching for a specific RECA location (mine or mill), the CE locates the facility by the state in which it operated, by its name, or by its alias. For instance, the uranium mill "Durango" can be found by searching mills in Colorado, by the name "Durango," or by searching the site alias: Vanadium Corp of America, or VCA. RECA mines are also located in SEM by the county in which they operated. RECA mine and mill work process categories are more general than the DOE work process categories. The CE attempts to determine the exact labor category (specific job title or activity) whenever possible when conducting a SEM search about a RECA facility.

Uranium mines are categorized as being either underground or surface mines, and typical mining operations include the following: drilling; blasting; shovel/machine digging; and hauling materials.

11. **SEM Inquiries.** Whenever a SEM query is conducted, the CE must document the case file to show that a SEM search took place and updates ECS accordingly.

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- a. Prior to issuing a RD denying benefits, the CE must ensure that the most updated version of the SEM data is contained in the case file and referenced properly in the decision.
- (1) This is done by double checking the search initially conducted to make certain that an element not found in the initial search (i.e., a toxic substance) has not been added to the SEM since the date of the initial search. The CE prints out the results of the new search immediately prior to issuing the RD.
 - (2) The CE must make certain that the SEM record is properly preserved in the case file for FAB review. SEM will show the latest date on which an update was made to the system that changes the data available about a given facility.
 - (3) If the date listed in SEM remains the same as it was when the original search was conducted, the CE will know that no new information has been added to SEM and no new search is required. However, if the date has been changed since the date of the last search, the CE must search SEM again to determine whether additions or changes will change the outcome of the SEM search and potentially affect the outcome of the adjudication.
- b. Decisions Issued As Needed. Because SEM is a living document that is updated as data becomes available, the CE does not wait for information in SEM to be updated before issuing a decision. If a SEM search is conducted and no information is available, or the site is not yet complete or searchable in the database, the CE issues a decision after developing the case as completely as possible, pursuant to normal procedures.
- c. FAB Review. FAB ensures that the SEM search was conducted, where applicable, during the FAB review of the RD.
- (1) FAB may remand the case to the DO if a SEM search was needed but not conducted, or if the search was conducted improperly in a way that materially affects the outcome of the RD, or if the SEM data relied upon by the DO was changed or updated significantly enough to warrant additional development or a potentially different adjudicatory outcome.
 - (2) Before issuing the FD, the FAB must ensure that the SEM record is the most complete and updated data available in SEM and that no significant changes (additions of toxic substances or changes in work process definitions or timeframes) have been made since the issuance of the RD.
 - (3) This checking of the SEM search data to determine whether or not a new data element was added that will alter the outcome of the decision is conducted in the same manner as set out in 11.a above for denied RDs..

- (4) The FAB CE/ HR does not print out a copy of the new SEM search unless the search result differs from the search conducted by the DO CE. In this case, the FAB CE/HR prints a copy of the SEM results and scans to OIS.
 - (5) If new evidence is uncovered that does alter the findings of the RD, a remand order may be necessary. However, if the SEM data is updated after the issuance of the RD or the DO SEM search, and such update does not affect the outcome of the decision, a remand is not warranted.
 - (6) The FAB CE/HR must clearly indicate in all Remand Orders and FD's that the FAB conducted its own SEM search. In the discussion, the FAB is to state whether the search validates the findings of the DO or that the search produced results that differ from the DO search. If the results differ from the DO search, then FAB is to briefly explain its potential impact on the outcome of the claim (i.e. the results are the same as the DO CE results and has no impact on the outcome, or the search results differ but has no impact on the final outcome, or the results differ from the DO CE search and possibly changes the outcome of the claim).
- d. Use of SEM Findings. When using SEM as a finding in an RD or a decision of the FAB, the CE/HR cites the technical document upon which the SEM data search result is founded, as well as SEM, in the decision. As always, the DO CE or FAB CE/HR clearly outlines the rationale for accepting or denying causation based upon all of the evidence weighed as a whole. Below is an example of the language approved for use when referencing SEM.

Decision Language Example: Source documents used to compile the SEM establish that a person in the labor category of "Operator" at the Savannah River Site could potentially be exposed to the toxic substance asbestos. The SEM lists asbestosis as a possible specific health effect of exposure to asbestos and contains a list of the buildings at the Savannah River Site where that particular toxic substance is or was present during the years that the claimant worked there. The employment record provided by the DOE contains several numbers that appear to reference the employee's work location including a number G160-235. The most comparable building listed in the SEM was 235F. Data contained in SEM for 235F establishes that asbestos was used in this building and that the labor category of "Operator" is associated with this building.

12. NO Specialist Review. If the CE identifies an exposure issue that requires review by an IH, the CE alerts his or her supervisor. Prior to seeking NO assistance, the CE must exhaust all reasonable exposure development pursuant to the guidance set out in this Chapter.

If the supervisor grants approval for the referral, the CE prepares an e-mail to the Health Services Program Analyst (HSPA) requesting review. The HSPA forwards the e-mail to a

MHSU specialist who reviews the contents and assigns the question to the appropriate specialist based upon their scientific discipline.

However, if the MHSU specialist determines that the issue does not warrant a referral, the e-mail is returned instructing the CE to pursue further development. Once the issue is assigned to an IH for review, the IH conducts such review and responds to the CE in a timely manner.

- a. Questions for IH. The CE outlines succinctly what information is known about the issue (e.g., the employee was a stainless steel welder at Savannah River from 1982 to 1985 who is diagnosed with asthma) and what is needed from the expert (could the employee have been exposed to nickel)? The CE uses the information in SEM and the case file as a whole to frame the question as carefully as possible based upon the claimed employment, process and illness. A Statement of Accepted Facts (SOAF) must accompany the referral to the IH. A sample SOAF is included as [Exhibit 15.3](#).
 - (1) The facility in question (narrowed down to building and area where possible) and the work performed is always a critical factor when querying the IH about exposure. The CE uses SEM whenever possible to assist in this narrowing process, but if no information exists in SEM, the CE crafts the question as best as possible based upon whatever evidence is available in the case file.
 - (2) The CE may also forward a general question about a facility when information cannot be found in SEM and the facility in question is either not yet uploaded to SEM or the data is incomplete.

For instance, a CE may need to know whether asbestos was present as a general rule in the Clarksville facility. The CE may ask a general question such as this of the IH, but should include as much specificity in the query as possible, especially labor category, processes, and time periods.

- b. IH Review. The IH reviews the issue framed by the CE and determines whether more information from the case file is required to answer the question, or if the entire case file is needed. The IH role is to anticipate, recognize, and evaluate hazardous conditions in occupational environments, and to opine based upon his or her specialized knowledge. The IH strives to answer the question based upon the information outlined by the CE.

However, if additional information is required, the IH may request whatever documentation from the case file is necessary. If required, the IH requests the entire case file if individual pieces of information from the file will not suffice to answer the question posed by the CE.

- (1) The IH mainly addresses issues about routes of exposure (e.g., whether or not a welder at a given facility could have been exposed to nickel). An IH

also may verify whether or not a toxic substance was/could have been present during a certain work process (e.g., welding, or instrument maintenance) at a given site, or if a certain labor category (e.g., welder, or instrument mechanic) could have come into contact with a given toxic substance in the performance of his or her duty at the site.

The IH may also be asked to determine the plausibility that a certain toxic substance was present or that a claimed exposure could have occurred based upon the work history and/or accident/incident report.

- (2) The IH also reviews SEM searches performed by the DO to determine whether or not they were performed correctly and accurately.
- c. Request for Case File. If the IH requests the entire case file, the CE prepares the WS/WR memorandum for the DD's signature. The WS/WR memorandum is addressed to the Policy Branch Chief at NO. Upon receipt of the case file, the Policy Branch Chief forwards the case file to the IH for review.
 - d. IH Memorandum. The IH renders an expert opinion in the form of memorandum that addresses the issue as specifically as possible. The IH's reply addresses the specific question posed by the CE in the e-mail/SOAF/WS/WR memorandum, and employs his or her specialized training to make findings based upon the evidence of file and clearly rationalized science.
 - e. CMC Referrals to IH. In certain instances, a case forwarded to a CMC may not contain enough information regarding occupational toxic exposure for the CMC to render an expert opinion. In these situations, the CMC should refer the case to an IH through the DO.
 - (1) CMC referrals for causation which do not adequately identify a route and extent of exposure require the CMC to contact the Medical Scheduler (MS) via e-mail within 3 days of receipt of the referral package, and request an IH referral. If exposure data are inadequate due to an incomplete SEM profile, incomplete DOE records, or other missing information that makes a causation determination impossible without a clearer exposure evaluation, then an IH referral is warranted.

If the Medical Scheduler is unavailable the CMC should then contact the assigned CE.
 - (2) The MS forwards the CMC's IH referral request via email to the assigned CE for review. A copy of this email is placed in the case file. Telephone requests for an IH referral must be documented ECS.
 - (3) Upon receipt of the email from the MS, the CE forwards the case file and SOAF to the Supervisor/Senior CE for review. If the Supervisor/Senior

CE concurs with the need for an IH referral, he or she sends an email with the SOAF attached to the HSPA located at the NO, requesting an IH review and places a copy of the SOAF and the sent email in the claimant's file. The CE enters correspondence in ECS to document that the case was sent to the Policy Branch for review. The correspondence entry ensures that the time taken for review by an IH will not be counted as time necessary for CMC review.

- (a) Upon receipt of the email from the Supervisor/Senior CE, the HSPA assigns the referral to an IH.
 - (b) The IH reviews the SOAF and any other relevant information that may be requested, and renders an expert opinion in the form of a memorandum based upon the facts of the claim, the information available through SEM, and professional judgment regarding the likelihood and extent of any exposure(s). The IH then emails a copy of the memorandum to the CE, Senior CE, and Supervisor.
 - (c) The IH has 15 days from receipt of the referral to complete the memorandum. If 15 or more days pass without receipt of the memo, the CE notifies the Senior CE/Supervisor, who then follows up with an email to the HSPA.
 - (d) When the IH memo is received the CE reviews the opinion to ensure that the question asked has been sufficiently answered, gives a copy of the memorandum to the MS, and places a copy in the claimant's file. The CE then enters the receipt date into ECS correspondence to indicate that the response was received from the Policy Branch.
 - (e) The MS will FedEx a copy of the IH memorandum to the CMC for review and notify the CE, Senior CE, and the Supervisor via e-mail of when this action was taken.
- (4) The CE continues to monitor and track the file after the IH memorandum has been furnished to the CMC.
- (a) The CMC has 21 days from the date of receipt of the IH memorandum to return a completed report accompanied by a bill to the MS. If the CMC report is not received within 21 days from the date of the IH memorandum, the CE notifies the MS, who follows up with a phone call to the CMC. The call is documented in ECS.
 - (b) If, upon review of the IH memorandum, the CMC has questions, the CMC contacts the IH via email.

- (5) If the Supervisor/Senior CE determines that the case does not warrant an IH referral after receiving the SOAF and file from the CE, the Supervisor/Senior CE returns the SOAF and case file to the CE with instructions to pursue further exposure development.
- (a) The CE notifies the MS via email that further exposure development is needed, places a copy of the sent email in the case file, and mails an exposure development letter to the claimant. In the letter to the claimant, the CE advises that exposure development is needed for adjudication. Upon mailing the request to the claimant the CE enters a note in ECS describing the action and inserts a 30-day call-up.
 - (b) The MS notifies the CMC via phone that further exposure development is needed for the case. The call is documented in ECS.
 - (c) After 30 days has passed with no response from the claimant, the CE prepares a second letter to the claimant (accompanied by a copy of the initial letter), advising that following the initial letter, no additional information has been received. The CE advises that an additional period of 30 days will be granted for the submission of requested information, and if the information is not received a decision will be issued.
 - (d) The CE notifies the MS via email that the requested information has not been received, places a copy of the sent email in the case file.
 - (e) Upon receipt of the email from the CE the MS prepares a letter to the CMC notifying that the requested information has not been received. In the letter, the MS requests the CMC to return or destroy the case material. A copy of this letter is placed in the case file.
 - (f) If the claimant submits relevant exposure data in response to the CE's request, it must be reviewed to determine if it is of sufficient probative value to request an IH referral or return to the CMC. If the CE determines that there is insufficient evidence to warrant an IH referral, a decision can be issued. If the CE determines that the new information is sufficiently comprehensive to obviate the need for IH review, referral to the CMC can be completed.

- f. Complex Referrals. Some referrals to NO will be so complex as to require IH and medical or possibly toxicology review. In these instances, the NO Medical

Director and/or the NO TOX may also review the case materials/case file to assist in addressing the CE's inquiry. The proper specialist will be determined by an MHSU specialist at NO upon review of the query and/or case file materials. The NO Medical Director and/or TOX will provide expert opinions in such cases where a review is necessary by more than one specialist at the same time.

If an issue referred to the NO contains elements that might require expertise in the field of occupational exposure, medicine, and/or toxicology, it is forwarded to NO as outlined above with an initial e-mail query. The appropriate specialist(s) will review the query and determine what additional information (including the case file) is necessary to resolve the issue at hand.

- g. Synergistic or Additive Effect. In certain instances a physician might opine that a claimant's radiation and toxic substance exposure together worked in tandem to produce a synergistic or additive effect that brought about a cancer. DOL has not found scientific evidence to date establishing a synergistic or additive effect between radiation and exposure to a toxic substance, and if the physician presents this finding he or she must provide actual scientific or medical research evidence to support the finding before the CE may consider the assertion. (Guidance regarding establishing causation for hearing loss and asbestosis is found in [Exhibit 15-4](#).)

If a physician makes this assertion the CE requests that the physician provide medical evidence of a synergistic or additive effect and a clearly rationalized medical opinion as to whether or not the effect is of a significant nature to establish that the combination of the radiation and the exposure to a toxic substance was "at least as likely as not" a significant factor in aggravating, contributing to, or causing the cancer.

- (1) If the physician provides rationalized scientific evidence revealing a synergistic or additive effect, the DO sends the case file to NO for review by a NO HP and/or the DEEOIC Medical Director. The HP reviews the physician report and all evidence of file and drafts a memorandum containing his or her professional opinion as to causation which is sent to the CE for use in issuing a determination in the case.

CHAPTER 16 – DEVELOPING AND WEIGHING MEDICAL EVIDENCE

1. Purpose and Scope. Proper development and weighing of medical evidence is essential to the sound adjudication of claims for benefits and to the comprehensive management of EEOICPA claims. This chapter discusses the function of a CE in developing and evaluating medical evidence and weighing conflicting medical opinions.
2. Sources of Medical Evidence. Most medical reports come from one of these sources:
 - a. Claimant's health care provider, which includes the attending physician, consulting experts, and medical facilities. The CE may consider treatment records from a clinic operated at an employing facility as medical evidence.
 - b. The DOE Medical Monitoring Programs, administered by certain DOE facilities, maintain medical examination records and exposure data on their employees. For example, the DOE FWP began in 1996 and functions to evaluate the effect of the DOE's past operations on the health of former workers at DOE facilities, and to offer medical screening to former workers.
 - c. ORISE administers the beryllium screening program by providing beryllium-related testing at locations across the country. ORISE offers extensive testing for CBD and medical monitoring to individuals testing positive for beryllium sensitivity.
 - d. CMC. Furnishes medical opinions, guidance, and advice based upon review of the case file. Moreover, the physician provides independent and rationalized responses to CE questions regarding various medical issues that may arise during case adjudication, such as causation, impairment, wage-loss, or medical necessity of care.
 - e. Second Opinion Physicians are physicians contracted by the DEEOIC to provide a narrative report describing the findings from physical examination of a patient and review of diagnostic testing or other medical records.
 - f. Referee Specialists are physicians of an appropriate specialty, chosen randomly, to examine the employee or a case file and furnish a rationalized medical opinion, to resolve a conflict of medical opinion in a case between the employee's physician and a CMC, Second Opinion Physician, or other medical specialist.
3. Types of Medical Evidence. Medical evidence in EEOICPA cases consists of the following major categories:
 - a. Treatment records are the most prevalent form of medical evidence. They consist of any record made during the evaluation, diagnosis and treatment of a patient by his or her health care providers. They include:

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- (1) Attending physician records (e.g., chart notes, reports, etc.) which include records from medical consultants assisting the attending physician.
 - (2) Records of physicians consulted by the patient for an independent medical opinion.
 - (3) Evidence of diagnostic testing (e.g., X-ray films, electrocardiogram (EKG) tracing, etc.) and the reports of medical providers interpreting the tests. For the purposes of interpreting tests, medical providers include physicians as defined in Section 30.5(dd) of the regulations.
 - (4) Treatment records from hospitals, hospices, in-home health or residential health care facilities.
- b. Medical evaluations may occur for a variety of reasons other than to further the diagnosis and treatment of the patient. The purpose of the examination distinguishes medical evaluations from treatment records. Medical evaluations include:
- (1) Evidence from the DOE's FWP (e.g., former worker screening records, pre-employment physicals, termination physicals, etc.)
 - (2) Examinations required under state or federal compensation programs [e.g., evaluations for SWC) claims, Social Security disability examination, Veterans' Administration (VA) programs, etc.]
 - (3) Medical reports or opinions obtained for litigation under state or federal rules of evidence.
 - (4) Reports produced in response to a DEEOIC referral to a CMC, Second Opinion physician, or Referee Specialist.
- d. Other types of evidence include:
- (1) Cancer Registry records may be used in some cases to establish a diagnosis of cancer and date of diagnosis.
 - (2) Death certificates which contain information about the cause of death or date of diagnosis. (See Section 7 of this chapter for additional information regarding death certificates.)
 - (3) Secondary evidence relied upon by a physician in forming an opinion. For example, a doctor may rely upon the information provided by a medical specialist in determining the cause of an illness.

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- (4) Affidavits containing facts based on the knowledge of the affiant regarding the date of diagnosis.

4. Contents of a Medical Report. The value of findings and conclusions contained in medical records varies.

a. Treatment Records.

- (1) A doctor's report of examination usually contains a description of subjective complaints, objective findings, assessment, and a plan for follow up or treatment. The Subjective, Objective, Assessment and Plan format is often shown in the medical records by the letters S, O, A and P. Even where the "SOAP" abbreviation is not used, the records tend to follow this pattern.
- (a) The subjective section records information obtained from the patient. It generally contains information about why he or she is seeking treatment, complaints, medical history and current treatment. A subjective section might state, for example, "Patient comes in today to have us look at a lump on his neck that has gotten larger over the last month."
- (b) The objective section records the physician's findings based on his or her observation, examination and testing. An objective section might state, for example, "The patient's breathing is labored and his X-ray shows a spot on his left lung." The three general classes of objective findings are:
- (i) Laboratory findings such as complete blood count (CBC), tissue biopsy, bone marrow smear or biopsy, BeLPT, etc.
- (ii) Diagnostic procedures such as X-rays, ultrasound, computerized axial tomography (CAT) scans, magnetic resonance imaging (MRI), electromyogram (EMG) and similar techniques of visualizing or recording physiological conditions. Some objective tests are subject to greater interpretation by the physician.
- (iii) Physical findings that are noted by the physician's visual inspection, palpation and manipulation of the body. They include description of demeanor, readings of temperature or pulse, description of respiration, observation of affect, etc.
- (c) The assessment section contains the physician's opinions, suspicions and diagnoses. In most cases, the value of a medical report is determined by the quality and detail of the narrative

describing the physician's assessment. The scope of the assessment will vary with the type of medical condition and its complexity.

The assessment section may contain statements such as, "The pathology report was reviewed and showed the presence of small cell carcinoma of the lung." or "Based on the patient's rest tremor, balance problems and rigidity of muscles, he has Parkinson's disease."

- (d) The plan section describes the treatment plan and prognosis. The physician may, for example, prescribe medication, refer the patient to a specialist, or suggest additional testing.
- (2) Reports of tests and procedures should contain the employee's name, date of the test, the objective data obtained, and the signature of the person responsible for conducting the test or procedure. Where appropriate, reports should include a physician's interpretation of laboratory tests or diagnostic procedures.

Tests for which interpretation is necessary include, but are not limited to, pathology reports, BeLPT, X-rays, MRI, CAT scans, Pulmonary Function Tests (PFT), Minnesota Multiphasic Personality Inventories (MMPIs), and the Beck Depression Inventory. In cases where the physician offers insufficient interpretation of medical evidence, the CE must seek clarification either from the source of the report, or a CMC referral, as appropriate. The CE is not to interpret test results, as that is a medical judgment to be made by a medical professional.

- (3) Hospital, hospice and clinic records will contain the same type of physicians' records and diagnostic testing as outlined above. Also, the CE should review the admission summary, surgery reports, nursing notes, the discharge summary, autopsy reports, etc.

b. Medical Evaluations. Generally, medical evaluation reports contain the following types of information:

- (1) An explanation as to why the physician is conducting an examination of the patient. The report may state, for example, "Mr. Smith is referred by the DOL for an independent medical evaluation regarding his claim for asbestosis."
- (2) A description of the information the physician has reviewed and relied upon in reaching his or her conclusions. This often includes a discussion of the course of treatment, which describes past treatment undergone by the patient, and the physician's recommendation for present and future

care. References to studies and other medical or scientific data that supports the analysis may also be included.

- (3) A description of any examination and tests performed during the evaluation.
 - (4) The opinion(s) of the evaluating physician with an explanation of the rationale supporting his or her conclusion.
- c. DEEOIC Referrals. The CMC, Second Opinion physician, or Referee Specialist reports should contain the same general information as any other medical assessment. In addition, the report should contain a well-reasoned response to questions presented by the CE, including a summary of the evidence and medical references used.

5. Developing Medical Evidence. Although it is ultimately the responsibility of the claimant to submit medical evidence in support of his or her claim, the CE is to assist the claimant in collecting evidence necessary to establish a compensable medical illness. This includes communicating with the claimant to explain deficiencies in case evidence, requesting supportive documentation, and allowing reasonable time for the claimant to provide a response. The CE also assists by taking affirmative action to obtain medical evidence through communications with treating physicians and/or other medical providers. Assistance can also be achieved with the use of Program resources to obtain clarifying medical evidence including the use of a CMC, Second Opinion physician, or Referee Specialist. The development of medical evidence is performed in various aspects of case adjudication: to establish diagnosis, to establish causation, to determine a percentage of impairment in impairment claims, to establish a causal relationship between a covered illness and wage-loss, and to resolve inconsistencies and conflicts in medical opinions.

- a. Physicians and chiropractors. Medical evidence must be from a physician. The definition of a physician includes surgeons, podiatrists, dentists, clinical psychologists, psychiatrists, occupational medicine practitioners, optometrists, and osteopathic practitioners within the scope of their practice as defined by state law. Chiropractors may only be considered physicians in EEOICPA cases for treatment of manual manipulation of the spine to correct a subluxation that is demonstrated to exist by X-ray (usually relevant only in consequential injuries.) However, chiropractic care may be authorized as treatment for an accepted condition. Any such treatment must be prescribed by the authorized treating physician, and the physician must provide rationale as to how the treatment in question relates to the covered condition.
- b. Deficient Evidence. During adjudication of a claim, there are many topics that require evaluation of medical evidence including: medical diagnosis, interpretation of diagnostic evidence, causal relationship between illness and occupational toxic substance exposure, permanent partial impairment, effect of illness on historical wages, and medical necessity of care or other service needs.

In each of these matters, legal, regulatory, or procedural guidance exists through on-line Programmatic resources (Bulletins, Circulars, EEOICPA Regulations, etc.) to instruct the CE on evaluating the sufficiency of evidence submitted in support of a claim. The CE is to adhere to these guidelines and to direct development in a manner that will best overcome evidence omissions or deficiencies.

- c. Telephone Requests. In many situations, a minor deficiency in medical evidence can be easily overcome with a telephone call to the physician's office to request specific documents. If, however, a phone call does not produce an immediate result (i.e., a fax of the required documentation) the CE should send a written request. If the physician's office indicates that the medical evidence will be mailed, the CE will follow-up with written correspondence memorializing the telephone call and noting the specific documents that are being requested.
- (1) The CE must document the call in ECS.
 - (2) Statements made by the physician over the telephone do not constitute valid medical evidence.
- d. Written Requests. The CE may decide that the best method of collecting the evidence is to submit a written inquiry directly to the physician (with a copy to the claimant). However, the CE has the authority to submit written requests for information to any possible source that may reasonably be able to provide a substantive response to a need for medical documentation. A written request for information is to communicate the identified defect, in a clear and concise fashion, and the various options available for presenting information or documentation that will best overcome the defect.
- (1) If records are requested from a treating physician or other sources, the Form EE-1/EE-2 submitted by the claimant serves as a medical release to obtain the requested medical information.
 - (2) If a reply is not received within 30 days or the response does not resolve the deficiency, the CE considers other options for obtaining the required medical evidence (e.g., a CMC referral, cancer registry or death certificate). Reasonable time extensions may be granted by the CE. It may be helpful to initiate telephone contact with the recipient to gauge the likelihood for response, or to respond to questions or other concerns.
- e. Unavailable Medical Records. If the CE obtains information that pertinent medical records have been destroyed or are otherwise unavailable, the CE should attempt to obtain from the physician written confirmation which contains the following information:

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- (1) An affirmation that the physician treated the employee for the claimed condition(s).
 - (2) A statement that the requested medical records are no longer available.
 - (3) A discussion that includes the diagnosis and date of diagnosis.
 - (4) The physician's signature and the date signed.

6. Weighing Medical Evidence. When the CE receives medical evidence from more than one source, he or she must evaluate the relative value, or merit, of each piece of medical evidence. This is particularly important in cases where there is a conflict between the medical evidence received from a CMC and a treating physician. A thorough understanding of how to weigh medical evidence will assist the CE in determining when and how further medical development should be undertaken. The CE should also understand how to assign weight to the medical evidence received.

- a. How to Evaluate Evidence. In evaluating the merits of medical reports, the CE evaluates the probative value of the report and assigns greater value to:
 - (1) An opinion based on complete factual and medical information over an opinion based on incomplete, subjective or inaccurate information. Generally, a physician who has physically examined a patient, is knowledgeable of his or her medical history, and has based the opinion on an accurate factual basis, has weight over a physician conducting a file review. For example, a physician who opines that his patient's lung cancer is related to exposure to diesel engine exhaust has less probative value if the opinion demonstrates no knowledge of the frequency or levels of exposure to diesel engine exhaust.
 - (2) An opinion based on a definitive test(s) and includes the physician's findings. Some medical conditions can be established by objective testing. A positive pathology report from a physician is sufficient evidence of the diagnosis of cancer. However, a physician's opinion that a patient has cancer is of little probative value if the pathology report shows no malignancy. A physician's report of a positive BeLPT or lung lavage cells showing abnormal findings is sufficient evidence of the diagnosis of beryllium sensitivity.

It is important for the CE to undertake appropriate steps to work with a treating physician in the collection of evidence, before referring the case to a CMC.
 - (3) A well-rationalized opinion over one that is unsupported by affirmative evidence. The term "rationalized" means that the statements of the physician are supported by an explanation of how his or her conclusions

are reached, including appropriate citations or studies. An opinion that is well-rationalized provides a convincing argument for a stated conclusion that is supported by the physician's reasonably justified analysis of relevant evidence. For example, an opinion which is supported by the interpretation of diagnostic evidence and relevant medical or scientific literature is well-rationalized. Conversely, an opinion which states a conclusion without explaining the interpretation of evidence and reasoning that led to the conclusion is not well-rationalized.

- (4) The opinion of an expert over the opinion of a general practitioner or an expert in an unrelated field. For example, if a general practitioner has a patient with rest tremors, balance problems, and muscle rigidity, a diagnosis of alcohol abuse with dehydration may seem reasonable. However, if a conflicting report is received from a Board-Certified neurologist diagnosing Parkinson's disease based on the same symptoms, it would carry greater weight because a neurologist is an expert on neurological disorders. This is particularly true for an illness like Parkinson's disease that cannot be confirmed by an objective laboratory test. Conclusive statements of an expert without any underlying justification, other than affirmation of the physician's expertise, are not to be viewed as carrying significant probative value.
- (5) An unequivocal opinion over one that is vague or speculative. A physician offering a clear, unequivocal opinion on a medical matter is to be viewed as more probative compared to an opinion that waives or hesitates in its presentation or, contains vague and speculative language. An opinion which contains verbiage such as "possibly could have" or "may have been" or provides a guess or estimation indicates speculation on the part of the physician.

7. Using Death Certificate to Establish Diagnosis. Prior to considering the use of a death certificate to establish a diagnosis, the following actions must be undertaken:

- a. **Claimant Advised.** The CE must advise the claimant, in writing, of the medical evidence necessary to establish a diagnosis and grant him or her the opportunity to submit available medical records (See [Chapter 11.6, Advising the Claimant of Deficient Evidence](#)). The letter sent to the claimant is to include a statement describing the need to obtain medical evidence of a diagnosed condition. Medical evidence with the potential to identify a diagnosed illness include any hospital admission/discharge reports or reports describing an illness; inconclusive diagnostic testing results, or other medical records alluding to the existence of a potential illness. The function of this development is to ensure that the CE receives all available medical records for consideration.
- b. **Diagnosis listed on death certificate.** Once development is completed and it is unlikely any other affirmative medical evidence is available for review, a CE may

use a death certificate acknowledged by a physician or recognized by a state medical authority to establish a diagnosed illness.

Nothing in this section should be interpreted as limiting the use of a death certificate for other purposes, such as evidence of the cause of death under Part E.

8. Using Affidavits to Establish Date of Diagnosis. While an affidavit cannot be used to establish a medical diagnosis, it can be used to establish a date of diagnosis after the CE has made a reasonable effort to establish the date of diagnosis from the medical records. CE actions should include the following:

- a. **Advice to Claimant.** The claimant must be advised, in writing, that medical evidence (i.e., pathology report, autopsy report, physician's reports) should be submitted to establish a date of diagnosis.
- b. **Additional Medical Development.** If the claimant and the CE cannot obtain medical evidence to establish the date of diagnosis, the CE must notify the claimant of the need to submit copies of affidavits from those in a position to know the former worker's condition during the illness. For example, a home health nurse or relative who provided care to the employee may provide an affidavit.
- c. **Death Certificate.** If reliable affidavits are not received, then the CE may use the date of diagnosis (if shown) or date of death from the death certificate. The CE should not guess at a diagnosis date based on a death certificate's "approximate interval between onset and death" as the date of onset is not necessarily the date of diagnosis.
- d. **Medical Review.** If an affidavit reveals evidence of a medical condition, but no physician's diagnosis is contained in the file, the case may be forwarded to a CMC for review and confirmation of a diagnosis.

9. Reviews by a CMC. DEEOIC uses the services of a contractor to coordinate referrals of cases to qualified medical specialists. A CMC is a contracted physician who conducts a review of case records to render opinions on medical questions. Medical opinions from a CMC are essential to the resolution of claims due to ambiguous causation, lack of medical evidence, unique exposures or other medical questions. The function of a CMC is to provide clarity to claims situations in the absence of pertinent or relevant medical evidence from other sources that support the claim. The function of a CMC is not to validate probative input by the claimant's chosen treating physician. The description of appropriate reasons for CMC referral includes the following:

- a. **Diagnosis.** Clarification and confirmation of diagnosis.
- b. **Causation.** Assessment of exposure and medical documentation for the purpose of rendering an opinion on causation.

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- c. Impairment. Percentage of permanent impairment to the whole person as a result of an accepted illness or illnesses.
 - d. Onset Date. Onset and period of illness relating to reported wage-loss.
 - e. Consequential Injuries. Determination of consequential illness/injury due to accepted illness or treatment of that illness.
 - f. Treatment. Medical necessity of medical care, DME or home/auto modification.
 - g. Clarification. Interpretation of medical reports, test results or other medical evidence.
 - h. Conflict. Resolve conflict of medical opinions.

10. Deciding on Need for a CMC Referral. The decision to refer a case to a CMC for review is at the discretion of the assigned CE. An obvious defect in case evidence must exist, including the absence of affirmative medical evidence or other diagnostic evidence, for which a medical opinion is necessary. A CMC referral may also be necessary for review of impairment or wage-loss issues. The CE should not view a medical referral as an automatic requirement for each claim, but an option available in situations where no other reasonable option exists to obtain a resolution to an outstanding medical question.

- a. Review Not Necessary. The following are examples of when a CMC referral may not be necessary:
 - (1) The CE determines that other action, such as requesting additional records from the claimant or treating physician, may be more appropriate. In most cases, the CE does not need to refer a claim to a CMC when a treating physician has provided a substantive, well-rationalized opinion in response to a claim question. Moreover, the CE should view the existence of a treating physician as the primary source of medical evidence before consideration of a CMC referral. Accordingly, the CE should typically give the treating physician the first opportunity to review medical evidence from the file, such as a SOAF and other documents, for the purpose of responding to claim questions. If the treating physician does not provide substantive responses to claim questions, the CE may consider the claim in posture for a CMC review.
 - (2) The claim evidence renders a CMC opinion unnecessary, such as instances where a presumption of causation exists, or the circumstances of case development does not necessitate a medical opinion, such as when there is no evidence of exposure to a toxic substance or no plausible scientific association between a toxin and a diagnosed illness.

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- b. **Appropriateness of Review.** The following are some examples of when a CMC referral may be required:
- (1) The CE is unable to conclude whether pre-1993 medical evidence is sufficient to diagnose CBD.
 - (2) Medical tests are submitted which do not provide clear diagnosis or interpretation (e.g., a BeLPT that does not clearly state that the test is positive or negative).
 - (3) It is unclear whether a medical condition, unlisted on a death certificate, was a significant factor in causing, contributing to or aggravating an employee's death. For example, an employee dies of a heart condition, but the covered condition is asbestosis.
 - (4) It is unclear whether the confirmed exposure to a toxic substance is linked to the illness claimed by the employee.
 - (5) A treating physician has offered a speculative, or vague opinion, or one that is not substantiated by reasonable medical rationale, and the CE has undertaken reasonable steps identifying the defects to the physician, but he or she has not responded or responded unsatisfactorily.

11. **Referral to CMC.** It is ultimately the responsibility of the jurisdictional DO to ensure that all the necessary components of a CMC referral are prepared accurately, the content of the referral is appropriate and specific to the issue under determination, and sufficient factual documentation is prepared to allow the CMC a clear understanding of the medical question(s) to be addressed. When guidance requires that email communication be prepared, a copy of the email is to be scanned/bronzed into the case file in OIS.

Interactions between DEEOIC staff and the CMC contractor occur through a secure internet portal, referred to as the Client Portal. All DEEOIC staff are to reference the “Client Portal User Guide” for additional information about using the Client Portal and referring cases to CMCs. Coordination of information between DEEOIC staff and the CMC contractor, including transmission of referral packages, is the responsibility of designated staff (i.e., Medical Scheduler). The CE, however, initiates the CMC referral process.

- a. **Preparation of referral email.** The CE sends an email to the Medical Scheduler indicating that a CMC review is required, and requesting referral to the CMC contractor. The body of the email should contain:
- (1) Claimant name.
 - (2) Claim number.
 - (3) Type of review requested.

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- (4) Medical Specialty requested. The “Client Portal User Guide” contains a list of medical specialty types available for claims review. It is crucial that the CE selects the most appropriate preferred medical specialty to perform the review. The CE considers the following in determining the preferred medical specialty.
- (a) Causation questions are best handled by occupational medicine specialists. Occupational medicine specialists can also evaluate the diagnosis and treatment of occupational lung conditions; such as asbestosis, silicosis, CBD, pneumoconiosis, and COPD.
 - (b) Diagnosis or treatment questions are best handled by medical specialists for the condition or procedure under evaluation. Selecting generalist/internal medicine/family practice is appropriate if the condition involves a medical specialty not listed in the “Client Portal User Guide.”
 - (c) Impairment questions are best performed by specialists with experience in treating the particular organ system affected by the accepted work-related illness.
- b. Scanning. The CE creates an electronic image of the following items as a single PDF file, and attaches the file to the referral email. A copy of the completed SOAF is to be scanned/bronzed to the case file in OIS.
- (1) A SOAF is a narrative summary of the factual framework of the case record. The SOAF logically conveys factual findings that have been decided by the CE upon examination of the case record, or application of Programmatic resources, such as the SEM. The CE makes factual findings derived from a reasonable interpretation of evidence contained in the case record, and not from undocumented sources.
- Factual findings presented in the SOAF are to be clearly stated. Simple words and direct statements reduce the potential for ambiguity or misinterpretation. The CE is to avoid using legal terms and Program jargon. Moreover, the CE must ensure that factual findings are presented in a logical order, and grouped chronologically within subject-specific sections relating to medical, employment, exposure, etc. The SOAF is to include the following information:
- (a) Identifying demographics, including the employee’s name, case file number and relevant personal information (e.g., employee’s date of birth, date of employee’s death, etc.).

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- (b) Description of any accepted conditions or other diagnosed medical conditions. Medical information in the case file that is not relevant to the referral need not be reiterated in the SOAF.
- (c) Detailed description of the employee's employment history. This includes information about where the employee worked, dates of employment, and his or her job title and duties, if relevant to the referral. The CE will review Form EE-3 to assess the employee's claimed employment; however, in preparing the SOAF, the CE should only include employment that has been verified by the DEEOIC and determined to be covered employment (See [Chapter 13 - Establishing Covered Employment](#)).

The CE refers to the OHQ for more detailed descriptions of work processes and must be diligent to identify all relevant employment data that has been determined to be factually established from the case evidence. This is particularly true in referral situations involving causation, as there is a need to clearly understand job descriptions, duties performed, working conditions, etc.

- (d) For causation determinations, identification of the occupational toxic substance exposures encountered by the employee. The CE makes findings of toxic substance exposure based on a careful analysis of case evidence, and reference to Program resources such as researching the SEM, or seeking guidance from the IH or TOX when appropriate (See [Chapter 15 - Establishing Toxic Substance Exposure](#)). Toxic substance exposures, reasonably established by available evidence, and shown to have a potential health effect to the diagnosed condition, are listed in the SOAF. When possible, the CE is also to provide relevant information on the nature, extent and duration of such exposures.

Quantification might include levels of exposure, concentrations of asbestos fibers in the air, levels of noxious substances, the (approximate) number of times exposed, etc. The CE is to avoid the use of terms such as light, heavy, undue, severe, and abnormal because they are subject to great differences of interpretation. In certain situations, where the CE must provide an explanation as to how certain exposure findings are achieved, he or she is to document such analysis in the case file with a memorandum to the file.

- (e) The CE should include a brief history of the significant events that have transpired in the case (i.e., date of filing of Part B and/or Part E, date submitted to the NIOSH for dose reconstruction, date of denial/acceptance, etc.) if determined to be relevant to the referral.

(2) List of Questions for the CMC to address. (See [Exhibit 16-1](#) for example). The questions put to the CMC must relate to a particular informational need that a physician is to address. The questions to a CMC should clearly communicate the information required. To this end, the questions should be straightforward and objectively stated. Avoid questions that are overly broad, or contain numerous subcomponents. In addition, questions that are leading or biased to a particular outcome are not appropriate. The CE is to limit the questions to the CMC to the relevant information necessary to address the particular claim for which a decision is required. A copy of the list of questions is to be scanned/bronzed to the case file in OIS.

- (a) For referrals under Part B, questions should be specific to a statutory requirement for any of the compensable occupational illnesses. Questions must be specific to a medical determination, rather than an adjudicatory standard.

For example, in a pre-1993 CBD claim, a specific medical question is, “Does any X-ray show characteristic abnormalities consistent with CBD?” rather than, “Do the medical records support an acceptance of CBD under our Program requirements?”

- (b) For referrals under Part E, questions should identify the standard of proof required. For example, the CE asks, “Is it at least as likely as not that asbestos was a significant factor in causing, contributing to or aggravating the employee’s diagnosed illness?”

In some instances, there may be two unrelated conditions that the CE determines require a review by two separate specialists. The CE will need to prepare one SOAF and specify the two specialists required for review. The CE will prepare separate questions for each specialist to address.

(3) Medical Records relevant to the issues for which the CMC is to render an opinion are to be imaged into a PDF formatted to the file and attached to the CMC referral email. For cases where an impairment rating is being sought, the CE may image the most pertinent or recent (two or three years old) medical records. For Second Opinion, Referee Specialist examination, or other case reviews, comprehensive medical records may need to be imaged. In some instances, the CE or designated staff person may need to divide the electronic images into several files to allow for electronic submission. The designated staff person should label each file clearly to allow for chronological or other categorical identification.

12. Role of Medical Scheduler in CMC Referrals. Each DD designates a Medical Scheduler who processes and tracks CMC referrals. The Medical Scheduler is also responsible for coordinating communication between DO staff and the CMC contractor. When guidance requires that email communication be prepared, a copy of the email is to be printed and placed in the case file. Upon receipt of a CMC referral submission from a CE, the Medical Scheduler is to take the following actions:

- a. **Review of Referral.** Conducts a thorough review of the referral package to ensure all required documentation is present, questions to the CMC are clear, and imaged records are legible. The SOAF should also be inspected to ensure that relevant factual findings have been reached that will allow for a comprehensive and reliable CMC analysis. Upon inspection, any referral package that is deemed to be incomplete or defective is returned to the CE for corrective action. The Medical Scheduler is to return the referral package to the originating CE with a memo describing the problem to be addressed before a referral can be initiated.
- b. **Submission of Referral.** Once the Medical Scheduler has determined that a referral is complete and ready for submission to the CMC contractor, he or she is to log onto the CMC contractor's internet portal, and follow the steps in the "Client Portal User Guide" for creating a claimant referral. Using the referral tab on the Client Portal, the Medical Scheduler inputs the claimant's information as needed, and uploads all relevant electronic documents to complete the transaction.
- c. **Confirmation.** Upon receipt of submission confirmation from the CMC contractor, the Medical Scheduler is to notify the originating CE via email that the referral is complete.
- d. **Processing for Payment.** When the Medical Scheduler receives confirmation from the CE that the report is complete and accurate (see Section 13 of this chapter), the Medical Scheduler compares the referral sheet to the billing form submitted by the contractor to validate that the charged amount corresponds to the service request. The Medical Scheduler must ensure that the billing codes/units identified on the OWCP-1500 correspond appropriately to what the CE requested be performed by the contractor. The Medical Scheduler must be aware of the following when reviewing billing for CMC reports completed through the contractor process:
 - (1) For cases with multiple questions regarding the same or related conditions requiring the services of one specialist, (e.g., occupational medicine) one billable charge is permitted.
 - (2) For cases with one or more unrelated conditions, requiring the services of a single specialist, (e.g., pulmonary or occupational medicine) one billable charge is permitted.

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- (3) For cases with unrelated conditions requiring the services of multiple specialists, (e.g., oncology, pulmonary, dermatology) separate charges are appropriate for each referral to a different specialist.
- e. If the OWCP-1500 is correct, the Medical Scheduler prints the OWCP-1500 and stamps the document “Prompt Pay” in black ink, with a signature and date in black ink, in the top right hand corner of the OWCP-1500. The “Prompt Pay” date (date received in the DO plus 7 days) must be entered in block 11 of the OWCP-1500. The Medical Scheduler scans the stamped document, titles the bill using the last four digits of the employee’s SSN and the employee’s last name (e.g., 1234Smith).

The Medical Scheduler does not attach the CMC report or other documents to the bill. The Medical Scheduler then submits the approved OWCP-1500 to the Contracting Officer Representative (COR) or alternate COR designee via email at the email group “DEEOIC-CMC-INVOICES.” The COR coordinates, communicates, and ensures cooperation among the contractor and associated Government personnel, for the purpose of anticipating and resolving difficulties, and ensuring satisfactory completion of contracts. For efficiency and management purposes, payable bills should be collected throughout each business day and electronically transmitted by batch in one email at the end of each work day. The Medical Scheduler should include in the body of the email a list of the bills that should be included as attachments to ensure that the COR or alternate COR designee receives an accurate listing of bills. The case file should contain a copy of the OWCP-1500 and the original medical report.

- f. The Medical Scheduler will enter the following dates in ECS to ensure prompt payment of all physician referral bills: 1) Status Effective Date (enter the date listed in block 24A of the OWCP-1500); and 2) Eligibility End Date (enter the date of the physician’s response, i.e., the date of the report).
- g. Once the COR or alternate COR designee receives the batch, the bills are to be certified by the designated COR by placing a signature stamp on each invoice. The office Administrative Assistant will then mail the bills to the Bill Pay Agent (BPA) for processing and payment.
- h. If a problem with the billing is identified, the Medical Scheduler communicates the issue with the contractor and copies the COR and alternate COR designee via e-mail.
- i. Problems with Reports. The Medical Scheduler notifies the DD of any problems dealing with the CMC contractor.

13. Post Referral to CMC. Upon submission of a referral to the CMC contractor, the contractor will then assign a particular CMC to respond. The CMC selection is the function of

the CMC contractor, and DEEOIC has no input in the selection of the physician chosen to review the case, other than the preferred specialty of the physician. Once assigned, the CMC is to assess all submitted documentation, and prepare a comprehensive and responsive medical narrative to the questions posed by the referring CE. The CMC then submits his or her report back to the contractor. The contractor then undertakes a quality control review to ensure that the report is complete, rationalized, and fully responsive to the questions posed by the CE. Upon clearance for release, the CMC contractor will then post the completed report along with a completed Form OWCP-1500 on the Client Portal.

To access the reports, the Medical Scheduler or designated staff logs into the Client Portal using the steps listed in the “Client Portal User Guide” and accesses the status for the relevant claim. The Medical Scheduler or designated staff downloads the CMC report and completed Form OWCP-1500 from the Client Portal.

- a. Completed Reports. Once the medical report is downloaded, the CE reviews it for accuracy and completeness. The review should include the CMC’s interpretation of test results, evaluation of medical reports submitted for review, answers to each question posed, and the CMC’s rationale showing how his or her opinion is supported by the evidence in the file.
 - (1) If the medical report is accurate, appropriate and complete, the CE sends approval to the Medical Scheduler, via email, to authorize payment of the medical bill no later than the next business day. The CE indicates in the text of the email that the review completed by the CMC is acceptable. The email is scanned/bronzed to the case file in OIS.
 - (2) If the medical report is incomplete or incorrect, or not properly responsive to the questions posed, the CE notifies the Medical Scheduler, via email, of the issues with the medical report. The email is scanned/bronzed to the case file in OIS. The DD or designated staff will return the medical report to the contractor and request the contractor provide an additional report to correct the situation. The CMC shall provide the additional report within 14 days of receipt of the request without additional charge. The DD will notify the contractor in writing of the request for the additional report. A copy of the notification should be scanned/bronzed to the case file in OIS.

To ensure prompt payment of all physician referral bills to the BPA, (i.e., CMC, Second Opinion, Referee Specialist bills) the Medical Scheduler or designated staff records the referral and receipt of the medical report/billing in ECS.

- b. Request for Report. If the claimant requests a copy of the CMC’s report, the CE provides a copy of the report with a cover letter, which includes the following disclaimer paragraph:

Attached is a copy of the medical report that you requested. Please be advised that {Enter the CMC's name} is a medical consultant for the Department of Labor. The Department of Labor will make the final decision in this claim. Please do not contact {Enter the CMC's name} regarding this report. If you have additional evidence to submit in support of your claim or if you have any questions or concerns regarding this report, please contact me at {Enter the DO's toll-free number}.

Staff may redact the CMC's personal address, personal telephone number, and personal email address, but must give the CMC's business telephone number, business address, and business email information.

A copy of the CMC's IH/TOX report will be sent with all RDs denying a claim based on causation.

- c. **Contract Compliance.** Upon the identification of any systematic deficiencies or other problematic situations involving the CMC referral process, immediate action is to be taken to advise the DD or a designee and the NO COR. This would include situations involving consistently poor or low quality CMC reports, timeliness problems, or unresponsiveness to questions.

14. **Second Opinion Examinations.** A Second Opinion examination is a type of medical referral arranged by the DEEOIC that requires the employee to undergo a physical examination. The results of that examination, along with the physician's review of pertinent medical documentation, facilitate the production of a narrative medical report describing the physician's independent medical opinion in response to questions raised by the assigned CE.

To schedule Second Opinion examinations, the DEEOIC utilizes the CMC contractor with access to a database of physicians capable of performing in-person physical examinations by geographical location. Much like the CMC referral process, the decision to initiate a Second Opinion examination and the appropriate specialist falls to the CE assigned to the claim, but selection of the physician is the sole responsibility of the scheduling contractor.

- a. **Role of the CE.** The CE is responsible for deciding when a Second Opinion examination is necessary in lieu of obtaining information from other sources, such as inquiry to a treating physician or CMC referral. A Second Opinion examination should be reserved for situations for which an actual physical examination of the patient will assist with the resolution of an outstanding claim, such as those involving issues of medical necessity or in situations where claimants have difficulty obtaining information necessary for completion of an impairment rating.
- b. **Referral for Second Opinion Examination.** As discussed in Section 11 of this chapter, interactions between the DEEOIC staff, the CMC, and physicians selected for Second Opinion examinations occur through the Client Portal. The Medical Scheduler or designated staff is responsible for the coordination of

information between DEEOIC staff and the contractor, including transmission of referral packages. The CE initiates the process for obtaining a Second Opinion examination and ensures all necessary referral and medical documentation is sent to the Medical Scheduler or designated staff.

Arranging for a Second Opinion examination follows the same basic referral steps listed as when making a CMC referral.

- (1) Preparation of referral email. The CE sends an email to the Medical Scheduler indicating that a Second Opinion examination is needed, and requesting referral to the CMC contractor. The body of the email should contain:
 - (a) Claimant name.
 - (b) Claim number.
 - (c) Second Opinion review request.
 - (d) Medical Specialty requested. Refer to Section 11.a(4) of this chapter for further discussion of medical specialty.
 - (e) Previous physicians involved in the case.
 - (f) SOAF
 - (g) List of Questions for the Second Opinion physician to address. ([Exhibit 16-2](#))
 - (h) Medical Records.
 - (i) Cover Letter to the claimant. ([Exhibit 16-3](#))

A copy of the referral email is scanned/bronzed to the case file in OIS.

- (2) Role of the Medical Scheduler. The Medical Scheduler follows the steps listed in Sections 11 and 12 of this chapter to transmit the Second Opinion examination request to the CMC contractor and perform follow-up actions. As is the case with the CMC referral process, the identification of any systematic deficiencies or other problematic situations involving the Second Opinion examination referral process, should be brought to the attention of the DD.

Once the contractor has selected a physician to perform the Second Opinion examination, the contractor will notify the claimant, in writing, of the specialist's name, address and telephone number, and date and time of

the appointment. The contractor will also send the claimant a copy of the cover letter (See [Exhibit 16-3](#) for example). The contractor will follow-up with the claimant to ensure that the claimant attended the appointment.

In the event the claimant requests to reschedule the Second Opinion examination, the CE will determine whether the appointment should be changed, as outlined in Section 16 of this chapter. If the claimant does not attend the Second Opinion examination, the CE may suspend action on any open claims and administratively close the case until such time as the employee agrees to and attends the examination as outlined in Section 16.

15. Referee Specialist Examinations. A conflict of medical opinion can arise between a physician selected by a claimant, and that of a CMC or Second Opinion physician. In most instances, the CE's careful weighing of the medical evidence should permit the resolution of the conflict. However, where the weight of medical evidence is equal between the opinion of the treating doctor and that of the CMC or Second Opinion physician, a Referee Specialist opinion is necessary. The CE obtains a Referee Specialist opinion by requesting a third, impartial physician review the competing opinions presented. The assigned physician then evaluates both sides of the competing argument, and makes the deciding conclusion.

- a. **Value of Referee's Opinion.** The probative value of a Referee's opinion, if sufficiently rationalized and derived from careful examination of evidence from the competing physicians, is granted special weight. This means that once the Referee has fully considered the argument presented by both sides engaged in a conflict in medical opinion, and reached a rationalized conclusion regarding the matter, the CE is to consider the opinion of the Referee as the conclusive answer to the issue to be resolved.
- b. **File review or physical examination.** A Referee Specialist examination will consist of either a review of the case record or an actual physical examination of the employee. If a conflict exists between the medical opinion of the employee's treating physician and the medical opinion of a CMC, a Referee referral file review is needed. However, if a conflict exists between the medical opinion of employee's treating physician and the medical opinion of the Second Opinion physician, a Referee referral physical examination should be scheduled.
- c. **Assignment of the Referee.** The CE will utilize the same basic referral process for referral to a Referee examiner as is used for a Second Opinion, except for some notable differences.
 - (1) In the referring email to the Medical Scheduler, the CE is to denote the type of review as a Referee Specialist examination. A copy of the email is to be scanned/bronzed to the case file in OIS.
 - (2) The CE's questions to the Referee Specialist are to be sufficiently detailed and narrow to resolve the conflict of medical evidence. The questions

should not introduce new or unique topics for the physician to address. The purpose of the Referee Specialist examination is limited to that which is necessary to resolve an existing conflict of medical opinion.

16. Failure to Undergo Second Opinion or Referee Specialist Examination. The employee assigned to undergo either a Second Opinion or Referee Specialist examination is obligated to attend the examination. Moreover, the CE is responsible for evaluating any request to change the date or time of an appointment to determine if sufficient reasons exist to allow for such a change. The employee and/or claimant will not be authorized to change a scheduled Second Opinion or Referee Specialist examination without providing a substantive and documented cause. The determination of whether an appointment should be changed is at the discretion of the CE who is responsible for initiating the referral. Generally, appointment changes should only be permitted in emergency situations, or when the employee has given a sufficiently convincing rationale for a need to change the appointment. Appointment changes that are necessary merely for the general convenience of the employee are usually not permitted. Once authorization for an appointment change is granted, the CE, through the Medical Scheduler, must notify the designated contractor.

Once a Second Opinion or Referee Specialist examination has been scheduled, it is expected that the employee attend. Failure to attend a scheduled examination may result in suspension of action on any open claims and administrative closure until such time as the employee agrees to and attends the necessary examination.

- a. **Follow-up Action.** If the employee was examined, the CE should expect a report within 21 days. This guideline also applies if a case is referred for a file review.
- b. **Failure to Appear.** If the physician's office reports that the employee did not appear for his or her scheduled appointment, the employee and any representative should be contacted by a documented phone call or in writing to request an explanation. If a reasonable explanation is provided, the CE re-schedules the examination, through the CMC Contractor.

If the employee does not respond to the CE's request for an explanation or if an explanation is provided and the CE determines good cause is not established, or if the employee fails to appear for the re-scheduled examination without good cause, the CE issues a letter advising the employee and representative that the issue to be resolved (i.e., adjudication of a consequential injury, request for surgery, medical supply, etc.) cannot be further adjudicated until the medical examination is completed.

The CE suspends any further action to adjudicate the outstanding issue and administratively closes the claim. Development may resume if the employee agrees to undergo a medical examination and undergoes it.

- c. **Disruptions at the Medical Examination.** If a medical examination cannot be completed due to disruptions caused by someone accompanying the employee,

the medical examination must be rescheduled with a different qualified physician. The employee will not be entitled to have anyone else present at this subsequent examination unless the CE determines that exceptional circumstances exist, for example, if a hearing impaired employee requires a sign language interpreter.

SUPERSEDED

CHAPTER 17 – DEVELOPMENT OF RADIOGENIC CANCER CLAIMS

1. **Purpose and Scope.** This chapter includes a narrative discussion of the procedures for determining whether an employee has been diagnosed with a cancer and the procedures for establishing causation as a result of exposure to occupational radiation.
2. **Identifying a Claim for Cancer.** The CE must first identify whether the claim is being made for cancer. If Form EE-1 or Form EE-2 is marked for a cancer, then a cancer claim is established. The claimant is asked to identify the specific type of diagnosed cancer on the claim form.
3. **Medical Evidence of Cancer.** EEOICPA regulations state that to establish a diagnosis of cancer, a claimant must submit medical evidence that sets forth the diagnosis and the date of the diagnosis. The CE verifies that sufficient medical evidence is in the case file that substantiates a diagnosis of cancer.
 - a. **Diagnosis of Cancer.** The case record must include a medical report from a qualified physician that lists a cancer diagnosis. The CE can make referrals to a CMC to assist in interpreting medical evidence as establishing a diagnosis of cancer. Whether the evidence originates from a claimant's physician or a CMC, a diagnosis generally derives from the following evidence:
 - (1) Tissue examination is the most conclusive method for making a cancer diagnosis, as it provides the physician with the vital information listed below regarding the tumor or lesion. A testing facility reports the outcome of human tissue analysis in a pathology report. The pathology report follows from a biopsy undertaken by a physician during routine screening or post mortem (autopsy). The pathology report identifies particular data that are critical for making a cancer diagnosis.
 - (a) The tissue of origin (where the tumor or lesion originated); and
 - (b) The status of the tested cellular tissue as benign, uncertain, or malignant. This chapter of the PM only addresses processing malignant (cancerous) tumors/lesions.
 - (2) A diagnosis can sometimes be made using one or more of the following methods, which are listed in order of preference. If the CE is unable to identify an affirmative diagnosis based on the medical evidence submitted, the case may be referred to a CMC.
 - (a) Cytology report describing cells obtained by scraping (e.g., from bone marrow), or by washing (e.g., fluid from lungs). An examination conducted by one of these cytology methods is generally less conclusive than tissue examination because the

organization and extent of the tumor may not be as apparent. A positive cytology report would be a basis for further tests.

(b) Imaging (e.g., X-ray, CAT Scan, MRI) are the least specific type of tests in the diagnosis of cancer. Generally, X-rays are used as a basis for further tests. Radiology tests are extremely beneficial in determining the spread of cancer and/or determining the effects of cancer treatments.

(3) If the employee is deceased or if a living employee is unable to undergo additional diagnostic testing for medical reasons, clinical evidence is needed which shows that a qualified physician has evaluated available medical evidence and has provided a well-rationalized opinion that interprets such evidence as establishing a diagnosis of cancer. Documentation that a physician can use for such a purpose includes hospital admission/discharge reports or reports describing a tumor or possible malignancy; inconclusive diagnostic testing results, or other medical records alluding to the existence of a potential cancer.

(a) In the absence of other affirmative medical evidence collected during development, a CE may use a death certificate acknowledged by a physician or recognized by a state medical authority to establish a cancer diagnosis.

b. Diagnosis of Multiple Primary Cancers.

(1) If a CE identifies more than one primary cancer in the medical evidence in the same organ with the same diagnosis date and a physician has classified each as the same type of cancer, the CE considers all as one primary cancer.

For example, a surgeon performs two biopsies of the left breast on the same date. Several days afterwards, a pathologist interprets the samples as showing infiltrating ductal carcinomas. In this case, the CE considers the results as diagnosing one primary cancer of the left breast.

Alternatively, if the pathologist interpreted the same biopsies as documenting a lobular carcinoma and an infiltrating ductal carcinoma, the CE considers these cancers as two primary cancers, since the cancer types are different.

The CE can only resolve issues relating to the number of primary cancers diagnosed from pathology or clinical evidence by obtaining the opinion of a qualified physician. In the absence of a well-rationalized opinion from a claimant's treating physician, a CE refers such matters to a CMC for review.

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- (2) The above guidance applies only to multiple primary cancers of the same type in an organ. Situations involving bilateral organs are more complicated. Bilateral organs include the lungs, breasts, kidneys, adrenals, ovaries, and testes.

Biopsies taken from the left and right lungs might indicate the same type of cancer, e.g., non-small cell adenocarcinoma, in the right and left lungs. While one cancer may actually be metastatic from the other lung, without any indication in the pathology report or other medical evidence, it would be difficult to determine whether these two adenocarcinomas are two primary cancers or just one cancer. In these situations, the CE requests clarification from either the treating physician or a CMC.

- c. **Date of Diagnosis.** The date of initial diagnosis is required in any claim for cancer. The date of diagnosis is also a critical element used in the IREP for calculating the PoC. The employee's occupational exposure to radiation must be before the initial date of diagnosis for it to be compensable under Part B. While a claimant may list the date of diagnosis on Form EE-1 or Form EE-2, the CE reviews all of the medical evidence submitted in a claim package to determine the earliest date of cancer diagnosis.

- (1) When using a pathology report to determine the date of diagnosis, the date that a physician biopsied the tissue is used as the date of diagnosis.
- (2) In certain claim situations, the CE will have to use reasonable discretion to decide the date of diagnosis. For example, if the employee is deceased, and the only documentation available to support the diagnosis of cancer is the employee's death certificate signed by a physician, the CE may accept an affidavit from a survivor(s) and/or other individuals to establish that the employee's diagnosis date is subsequent to the employee's initial exposure to occupational radiation.

For example, a home health nurse might indicate in an affidavit his or her knowledge that on a specified date, a physician made a diagnosis of the employee's condition, as well as the circumstances under which he or she acquired such knowledge.

- d. **Deficiency in Medical Evidence.** The CE advises the claimant of any deficiency in medical evidence and allows the claimant a period of up to 60 days to submit additional medical evidence. All development communication from the CE must be clear and include understandable guidance of what evidence is required to support the claim.

4. **Pre-Cancerous and Non-Malignant Conditions.** If the medical evidence provided by the claimant establishes a diagnosis of a condition in a pre-cancerous stage or is non-malignant, the CE cannot accept the condition as a cancer. However, the CE proceeds with development of the

condition for coverage under Part E. The receipt of a qualified physician's opinion can only resolve the interpretation of whether a condition is a diagnosed cancer or not. If the CE cannot obtain clarification of such issues from the claimant's chosen physician, he or she can refer the medical evidence to a CMC.

5. Specified Cancers. Members of the SEC who are diagnosed with any of the 22 specified cancers are eligible for benefits without the need for a dose reconstruction. Eligible members of a SEC class have a presumption that the diagnosed specified cancer was caused by radiation exposure during their eligible SEC employment.

6. Non-SEC Cancers and Dose Reconstruction. Any primary cancer that is not a specified cancer is a non-SEC cancer. Once the CE has determined that the employee has a diagnosed non-SEC cancer and covered employment, he or she prepares the claim for referral to the NIOSH for a dose reconstruction. The CE is to report a secondary cancer only when the development of the claim has not resulted in the identification of the primary cancer.

a. Claimant Not SEC Member. When the employee is not a SEC member (i.e., the employment was outside the designated SEC period or the employee did not work the necessary workdays at an SEC site), the CE forwards the claim to NIOSH for dose reconstruction, once a cancer diagnosis and covered employment are confirmed.

b. SEC Case with Award. For any SEC cases where an award has been made for a specified cancer, any non-SEC cancers for the case must be forwarded to NIOSH for dose reconstruction to determine eligibility for medical benefits for the non-SEC primary cancers. In these SEC cases, all cancers are listed on the NIOSH NRSD, including the specified cancer(s).

(1) An exception to this rule includes those SEC claims where a primary cancer, which is not a specified cancer, metastasizes to a secondary cancer site that a CE has decided is a specified cancer. For instance, prostate cancer (non-specified cancer) metastasizes to secondary bone cancer (specified cancer). If the bone cancer is accepted as a specified cancer under the SEC provision, the claimant can receive medical benefits for both primary and secondary cancers (prostate and bone cancer). However, according to EEOICPA regulations, payment for medical treatment of the underlying primary cancer...does not constitute a determination by OWCP that the primary cancer is a covered illness. As such, it will be necessary for the CE to refer the prostate cancer to NIOSH for dose reconstruction to determine eligibility for benefits under Part E for prostate cancer. In this situation, since the bone cancer is a secondary cancer with known primary site (prostate), it is not included on the NIOSH NRSD.

c. Multiple Skin Cancers. When a claimant provides evidence that the covered employee has a large number of skin cancers, the CE will proceed as follows:

- (1) The CE considers each malignant skin neoplasm (e.g., basal or squamous cell cancer) as a separate primary cancer, unless the medical records state that the neoplasm is a metastatic lesion.
 - (2) For NIOSH dose calculations, the date of diagnosis and the location (e.g., arm, neck, back) of the skin cancer are important. The CE must include this information in the medical section of the NRSD.
- d. **Multiple Primary Cancers for Other Organs/Locations.** If a CE identifies more than one primary cancer location for an organ in the medical records (e.g., multiple sites of primary cancer in the lung), the CE notes this information in the medical section of the NRSD, including the cancer locations within the organ and the diagnosis date. NIOSH will perform dose calculations for each primary cancer site in a specific organ. When NIOSH reports the dose reconstruction results, the CE calculates the PoC values for each of the primary cancers in that organ.
7. **Preparing Non-SEC Cancer Claim Files for Referral to NIOSH.** The NRSD ([Exhibit 17-1](#)) is a tabular form containing the medical and employment information accepted by the CE as factual. This form provides NIOSH with the necessary information to proceed with the dose reconstruction process.
- a. **Instructions.** Step-by-step instructions for completing the NRSD are included in [Exhibit 17-2](#).
 - b. **Smoking History.** The employee's smoking history is required for cases that include primary lung cancer (including primary trachea, bronchus, and lung) or for secondary cancer with an unknown primary cancer that includes lung cancer as a possible primary cancer.
 - (1) The method used to gather smoking history is Form EE/EN-8.
 - (2) Upon receipt of the information from the claimant, indicate the smoking level (at the time of cancer diagnosis) using the designations shown in the NRSD. If the case evidence contradicts information obtained on the questionnaire, the CE must clarify the discrepancy with the claimant prior to referral to NIOSH.
 - (3) If the claimant does not return the initial smoking questionnaire within 30 days, the CE sends a follow-up letter advising the claimant that they are to return the questionnaire within the next 30 days or their case will be closed administratively. After a total of 60 days has elapsed, the CE administratively closes the claim and informs the claimant by letter that the claim is closed and no further action will be taken relating to the

claimed illness(es) under Part B. The CE proceeds with any necessary development relating to a Part E claim.

- (a) If the CE can obtain the relevant information from the employee's medical or DAR records, the CE uses that information to complete the NRSD. The CE includes a memo to file explaining the source of the information.
- c. Ethnicity. Employee's ethnicity is required for skin cancer cases.
- (1) The method used to gather this information is Form EE/EN-9.
 - (2) Upon receipt of the information from the claimant, indicate the ethnicity using the designations shown in the NRSD.
 - (3) If the claimant does not return the initial ethnicity questionnaire within 30 days, the CE follows the same steps required for collecting information relating to the employee's smoking history (i.e., second request, administrative closure and notice). Like the guidance for obtaining an employee's smoking history, if the CE can obtain the relevant ethnicity information from the employee's medical or DAR records, the CE uses that information to complete the NRSD. The CE includes a memo to file explaining the source of the information.
- d. Case Referred to NIOSH.
- (1) All findings made by the CE must be supported by the evidence in file and documented in the NRSD. The CE forwards a copy of the entire case file with the NRSD to NIOSH.
 - (2) The CE advises the claimant in writing that he or she has sent the case to NIOSH for dose reconstruction ([Exhibit 17-3](#)).

8. Preparing Amendments to the NRSD for Non-SEC Cancer Claims. Sometimes CEs obtain additional information on a case after they refer it to NIOSH but before the completion of the dose reconstruction. This includes new information related to the employee's employment, new medical condition(s), new AR, or other survivor-related information. The CE is to bronze into OIS all documentation created or received for a case file.

When new information becomes available, the CE forwards this information to NIOSH so it is available for dose reconstruction. The CE identifies the portion of the NRSD that has changed based on new evidence reviewed by the DO. He or she also marks "Amendment" on the top of the NRSD and lists the employee's name, DOL case ID number, NIOSH tracking number, and DOL Information. The CE describes clearly and separates any "Amendment" NRSDs from NRSDs submitted with the DO's weekly package to NIOSH. A CE or other designated staff

person ensures that any supplemental packages are separated from regular NRSDs for clear identification by NIOSH.

- a. **NIOSH Reports.** NIOSH provides weekly reports to the DOs listing the cases for which the NIOSH contractor started performing dose calculations in the past week. For any revisions to information contained in the original NRSD, the CE is to forward to NIOSH an amended NRSD clearly identifying the revised information. This will allow NIOSH to use the most accurate information in its dose reconstruction.
- b. **“Supplement” NRSD.** If the CE needs to submit additional evidence to NIOSH, such as additional medical information for the same reported cancer, the CE submits a NRSD marked “Supplement.” The CE lists on the referral the DOL Case ID number, NIOSH tracking number, and employee’s name. A CE uses a supplemental NRSD only for a submission that does not change the original information in the NRSD.

9. **Cases Pulled While at NIOSH.** During the dose reconstruction process, it may be necessary for NIOSH to contact the CE to resolve a discrepancy, or request clarification. Normally, this contact is via e-mail or telephone. The CE handles all contacts from NIOSH as quickly as possible. If the CE cannot provide an answer to a question without further development, the CE advises NIOSH of the steps being taken to resolve the matter and an approximate period for completion.

In cases where further development is needed as determined by NIOSH or DOL, NIOSH pulls the case from the dose reconstruction process and advises the CE by e-mail. NIOSH may also pull a case to allow DOL to determine if a case can be accepted under a SEC class. Since a pulled case stops the dose reconstruction process, the CE must proactively develop the case so the dose reconstruction process can proceed or a decision can be rendered on a SEC case.

- a. **Cases Pulled by DOL.** When DOL determines that further development is needed before a dose reconstruction can proceed, the supervisor, SrCE (or journey level CE), or DO NIOSH liaison sends an e-mail (with copies to the other two DO staff) to the NIOSH Public Health Advisor (PHA) with a request that NIOSH pull the case while DOL develops the case for additional information. The CE must advise the claimant in writing when a case is pulled by DOL from the dose reconstruction process.

- (1) The e-mail briefly explains the specific information the DO is attempting to clarify or obtain, e.g., employment, medical, smoking or race/ethnicity questionnaire, etc.
- (2) On receipt of the development information, the designated DOL staff person notifies the NIOSH PHA (with copies to the other two DO staff) by e-mail of the resolution of the issue and requests that the case be removed from pulled status. The DO also prepares and forwards, as necessary, an

amended NRSD containing the new information. The CE advises the claimant in writing that their case has been removed from pulled status and that the dose reconstruction is proceeding.

- b. **Cases Pulled Due to SEC.** NIOSH may identify cases submitted for dose reconstruction that are potentially eligible for inclusion in a SEC class. This may typically occur when a new SEC class is designated. NIOSH pulls these cases from the dose reconstruction process and returns these cases with the dose reconstruction records to the appropriate DO for further development. The CE handling the case ensures that any record received from NIOSH as part of the dose reconstruction process is bronzed into OIS or maintained by the DO as a permanent record of the case file. NIOSH will send the claimant a letter advising the claimant that it is returning the claim to DOL for adjudication.

If DOL identifies a case that qualifies under the SEC provision but NIOSH did not pull it from the dose reconstruction process, the CE, through the SrCE or journey level CE, notifies the appropriate NIOSH PHA via e-mail to return the dose reconstruction records for further development. In these cases, the CE sends a letter to the claimant advising that his or her case is pulled from the dose reconstruction process for evaluation under the SEC provision.

If it is determined that the case does not qualify for the SEC class, the CE, through the SrCE or journey level CE, notifies the appropriate NIOSH PHA via e-mail to proceed with the dose reconstruction. The CE prints a copy of the “sent” e-mail and bronzes it into OIS. The e-mail includes a brief statement explaining why the case should proceed with dose reconstruction, e.g., non-specified cancer, insufficient latency period or does not meet the 250 workday requirement. In addition, the CE notifies the claimant by letter that the case is returned to NIOSH for dose reconstruction and the reason(s) it does not qualify for the SEC class. The CE also sends a copy of this letter to NIOSH.

10. **NIOSH Actions.** Upon receipt of a claims package from DOL, NIOSH takes several actions to determine the employee’s radiation dose. NIOSH will request DOE records and interview the claimant(s) to identify any additional relevant information on employment history and develop detailed information on work tasks and radiological exposures. NIOSH will also apply dose reconstruction methods to estimate radiation doses for workers seeking compensation for cancer who were not monitored or inadequately monitored, or whose records are missing or incomplete for exposure to radiation at a DOE or AWE facility. NIOSH will then conduct a closing interview with the claimant(s) to review the dose reconstruction results and the basis upon which the results were calculated.

- a. **Obtain Signature on Form OCAS-1.** Subject to any additional information provided by the claimant, the claimant is required to sign and return Form OCAS-1 to NIOSH within 60 days, certifying that he or she has no additional information and that the record for dose reconstruction should be closed.

Upon receipt of the signed Form OCAS-1 and completion of any changes in the dose reconstruction resulting from new information provided, NIOSH forwards a final dose reconstruction report, “NIOSH Report of Dose Reconstruction under EEOICPA”, to DOL and to the claimant.

- (1) NIOSH does not forward the dose reconstruction report to DOL for adjudication without receipt of Form OCAS-1 signed by the claimant or an AR of the claimant.
 - (a) If the claimant or the AR does not sign and return Form OCAS-1 within 60 days, NIOSH will administratively close the dose reconstruction and notify DOL of this action after notifying the claimant or the AR.
 - (b) Upon receiving this notification by NIOSH, the CE records in ECS the administrative closure of the affected Part B claim based on the lack of a signed Form OCAS-1.
 - (c) If the employee meets the Part E employment requirements (contractor or subcontractor), prior to administrative closure, the CE determines if a causal link exists between the claimed illness and exposure to toxic substances (other than radiation) at a DOE facility or certain RECA facility. When a causal link is determined, the CE is able to accept the cancer under Part E. If no non-radiogenic toxic substance causal link is established, the CE administratively closes the case in ECS under Part E.
 - (d) The CE advises the claimant by letter that the case is closed. If the claimant later decides to sign the Form OCAS-1, he or she needs to notify DOL, after which the CE returns the case to NIOSH for processing.
 - (e) If additional information is submitted, NIOSH will review the evidence, prepare a new dose reconstruction report, and send a new Form OCAS-1 to the claimant and allow for an additional 60-day comment period.
- (2) If the case has multiple claimants, NIOSH will wait 60 days for receipt of all signed Forms OCAS-1. If, after 60 days, NIOSH does not receive Form OCAS-1 from any of the claimants, NIOSH will administratively close the dose reconstruction and notify DOL of this action after notifying the claimants or the AR. The CE also administratively closes the corresponding DEEOIC claim(s) in accordance with paragraph 10a(1). If, after 60 days, NIOSH receives only one signed Form OCAS-1, NIOSH will forward the dose reconstruction package to DOL.

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- (a) One signed Form OCAS-1 is sufficient to proceed with issuing a decision for all filing claimants.

11. Receipt of Dose Reconstruction Results from NIOSH.

- a. Content of NIOSH Report. The "NIOSH Report of Dose Reconstruction under EEOICPA" provides the information that the CE needs to perform a PoC calculation, which is necessary to render a decision on the claim. The NIOSH report includes the following information:
- (1) Annual dose estimates related to covered employment for each year from the date of initial radiation exposure at a covered facility to the date of cancer diagnosis;
 - (2) Separate dose estimates for acute and chronic exposures, different types of ionizing radiation, and internal and external doses, providing dose information for the organ or tissue relevant to the primary cancer site(s) established in the claim;
 - (3) Uncertainty distributions associated with each dose estimated, as necessary;
 - (4) Explanation of each type of dose estimate included in terms of its relevance for estimating PoC;
 - (5) Identification of any information provided by the claimant relevant to dose estimation that NIOSH decided to omit from the basis for dose reconstruction, justification for the decision, and if possible, a quantitative estimate of the effect of the omission on the dose reconstruction results; and
 - (6) A summary and explanation of information and methods applied to produce the dose reconstruction estimates, including any factual findings and the evidence upon which those findings are based.
- b. NIOSH CD or Electronic Record. When NIOSH returns a dose reconstruction to DEEOIC, NIOSH will forward all case file documents via CD or as an electronic record, since NIOSH optically scans all documents referred to it for use in performing the dose reconstruction. The CD or electronic record will include the dose reconstruction input file (Excel spreadsheet) used for calculating the IREP PoC. The CE bronzes into OIS or includes as a permanent record of the case file any record received from NIOSH as part of the dose reconstruction process.
- (1) Information contained on the NIOSH CD or electronic record will include:

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- (a) Dose reconstruction files; Computer Assisted Telephone Interview (CATI); dosimetry data; the NIOSH Report of Dose Reconstruction under EEOICPA; NIOSH's PoC calculation; Form OCAS-1; the NIOSH-IREP input file; and pertinent AEC/DOE reports, journal articles or other documents.
 - (b) Correspondence, including NIOSH letters to claimants, phone conversation notes, and e-mails.
 - (c) DOE files (data files listed in order of importance on the CD), including DOE dose and work history information and other DOE documents that NIOSH requested, such as incident reports and special studies.
 - (d) DOL files, including a copy of the case file optically imaged by NIOSH and the OCAS tracking sheets (signatures and dates).
- (2) NIOSH will incorporate information from the above sources into the dose reconstruction report. Publicly available documents will be referenced by citation. NIOSH will add documents not publicly available in the record and, as noted above, will be included on the CD or as part of the electronic record transferred to DEEOIC.
 - (3) The CE need not review all of the documents on the CD or electronic record. Those documents that normally will not require review include the DOE documents, the claimant interview, and the NIOSH-conducted closing interview. The CE must always run the IREP separately.
- c. NIOSH Unable to Perform Dose Reconstruction. In some cases, it may not be possible for NIOSH to complete a dose reconstruction because of insufficient information to reasonably estimate the occupational radiation dose received by the employee. In these situations, NIOSH notifies any claimant for whom it cannot complete a dose reconstruction and it describes the basis for this finding. NIOSH forwards its determination to DOL and the CE issues a RD to deny the claim based on NIOSH's inability to complete the dose reconstruction.

12. Review of Claim for Rework of Dose Reconstruction. The CE is responsible for comparing the dose reconstruction report to the evidence in the case file. If there are any significant discrepancies or changes between the information in the case file and the dose reconstruction report, including erroneous or incomplete information, or for which DEEOIC has received new information, the CE determines if rework may be necessary.

Significant discrepancies or changes would include, for example, additional cancer identified or changed cancer site, changed employment facilities or dates, different diagnosis code, or change in date of cancer diagnosis.

a. Cancer Change Rework.

- (1) If additional cancer(s) is identified after the dose reconstruction is performed and:
 - (a) PoC is less than 50%, the CE submits a rework request to NIOSH.
 - (b) PoC is 50% or greater, a rework is not required. All additional primary cancers would be eligible for medical benefits under Part B and Part E. The CE documents the newly identified cancer(s) in the case file.
- (2) If two or more primary cancers are addressed in the dose reconstruction, and it is later determined that one or more of the cancers should not have been included in the dose reconstruction (e.g., the cancer was found to be a recurrent cancer or an erroneously reported cancer) and:
 - (a) PoC is less than 50%, a rework is not required. The PoC for the remaining cancers will still be below 50%. The CE must use the PoC as calculated as the PoC of record; document the discrepancy between the cancer(s) identified in the dose reconstruction and those determined by DOL to be cancers in the case file and in the RD; and notify the NIOSH PHA of the change to the cancer(s) status so that NIOSH can update its records.

If PoC is 50% or greater, submit a rework request to NIOSH. Also, if a primary cancer addressed in the dose reconstruction is found subsequently to be a secondary cancer with an unknown primary, submit a rework request to NIOSH.

DOs cannot substitute newly identified cancers or additional cancers not used in the dose reconstruction, or their diagnosis dates, for incorrectly reported cancers found in the dose reconstruction.

b. Smoking and Race/Ethnicity Changes Rework. If information related to race/ethnicity or smoking history changes after the dose reconstruction is performed, the CE re-runs IREP using the revised information. A rework is not required except for the following:

- (1) If the PoC is initially below 45% and then increases above 50% or greater after re-running IREP using the revised information, the CE submits a rework request to the DEEOIC HP.
- (2) If the PoC was above 50% and the change reduces the PoC below that threshold, the CE submits a rework request to the DEEOIC HP.

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- c. **Diagnosis Code Changes Rework.** Changes can affect the internal and/or external dose models used in the dose reconstruction and/or the IREP model. Accordingly, the CE submits a rework request for changes in diagnosis codes to the DEEOIC HP. If the diagnosis code changes for the following condition, no rework is required:
- (1) For carcinoma in situ skin, if the type of cancer is specified by DOL (Malignant melanoma or Non-melanoma skin-Squamous cell), NIOSH will use only the specified IREP model. If the cancer is not specified, NIOSH will run both IREP models and the model which results in the highest PoC will be used.
- d. **NIOSH-IREP Changes Rework.** If the diagnosis code changes, submit a rework request to the DEEOIC HP.
- e. **Diagnosis Date Changes Rework.** The net effect of a change in the diagnosis date depends mostly on the type of cancer, the worker's age at the time of diagnosis, and whether or not the year of diagnosis falls within the latency period for development of the cancer (which, in turn, varies by IREP cancer model). Depending on the factors listed above, it is possible for an earlier diagnosis date to result in an increase in the PoC. For changes to the diagnosis date:
- (1) When the PoC is less than 40% and,
 - (a) The diagnosis date is in the same calendar year, a rework is not required.
 - (b) If the diagnosis date is found to be outside the calendar year (either earlier or later), the CE submits a rework request to NIOSH.
 - (2) When the PoC is between 40% and 49.99%, and there is any change to the diagnosis date, the CE submits a rework request to the DEEOIC HP.
 - (3) When the PoC is 50% or greater,
 - (a) If the diagnosis date is found to be later, a rework is not required.
 - (b) If the diagnosis date is found to be earlier, the CE submits a rework request to NIOSH.
 - (c) The CE documents the difference in the diagnosis date in the case file and ensures that the difference in the diagnosis date used in the dose reconstruction is noted in the RD.
 - (d) The CE notifies the NIOSH PHA of the change in the diagnosis date so that NIOSH can update its records.

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- f. Employment Changes Rework.
- (1) If the PoC is 50% or greater and the CE identifies additional DOL-verified employment, a rework is not required.
 - (2) If the PoC is 50% or greater and the DOL-verified employment is found to be less than that used in the dose reconstruction, the CE submits a request for rework to the DEEOIC HP for review, and includes an electronic copy of the dose reconstruction report.
 - (3) If the PoC is between 40% and 49.99%, and the CE identifies additional DOL-verified employment, the CE submits a request for rework to the DEEOIC HP for review, and includes an electronic copy of the dose reconstruction report.
 - (4) If the PoC is less than 40%, and additional DOL-verified employment is identified:
 - (a) If all the additional employment falls within the same calendar year and the year is addressed in the dose reconstruction, a rework is not required.
 - (b) If the additional employment extends into, or is wholly within another calendar year not addressed in the dose reconstruction, the CE submits a rework request to the NIOSH.
 - (5) Some dose reconstructions contain more employment than originally verified by DOL in the NRSD. NIOSH may have DOE dosimetry or employment records for periods not identified by DOL, or the dose reconstruction may use a continuous period rather than considering numerous breaks in employment.
 - (a) If the case is likely non-compensable, NIOSH may add the additional time period to the DOL-verified employment for the purpose of completing a dose reconstruction (unless it is military, navy nuclear, or non-DOE federal service) in a timely manner.
 - (b) If the PoC is less than 50% and the dose reconstruction contains employment added by NIOSH, a rework is not required. However, the CE must write a memo to file that DOL did not verify part of the employment period assumed by NIOSH, but that the employment period was assumed correct for completing the dose reconstruction in a timely manner.

Should new information arise to warrant performing the dose reconstruction again (e.g., additional cancer diagnosis, additional

employment at another site), only employment verified by DOL will be used, which may be more restrictive than that allowed in the current dose reconstruction. The CE ensures that he or she includes an explanation of this as part of the narrative analysis included in any forthcoming RD.

If NIOSH has added employment to a claim that is likely compensable, NIOSH contacts the CE with the additional employment information for DOL review and verification. After verification, the CE submits an amended NRSD listing all accepted employment to NIOSH.

(c) If the PoC is 50% or greater and the dose reconstruction contains employment added by NIOSH but not approved by the DO, the CE submits a rework request to the DEEOIC HP.

(6) If a CE identifies military, navy nuclear, or non-DOE federal service employment referenced in the dose reconstruction, the CE submits a rework request to the DEEOIC HP because this may mean that covered employment is not established.

(7) For any PoC, if the CE identifies changes to the employment site(s), the CE submits a rework request to the DEEOIC HP because this may alter the applicable site profile used in assessing occupational radiation exposure.

(8) When a rework is not required, the CE documents the changes to the employment in a memo to file and ensures that the difference(s) between the employment used in the dose reconstruction compared to the DOL-verified employment is noted in the RD. Finally, the CE notifies the NIOSH PHA of the change(s) in employment so NIOSH can update its records.

g. Additional Survivors (Claimants) Identified Rework.

(1) If the PoC is 50% or greater, NIOSH does not need to interview any newly identified claimants. A rework is not required.

(2) If the PoC is less than 50%, a rework request is sent to NIOSH to interview the new claimant(s), at the claimant(s)' request, to determine if there is some information that could significantly affect the dose reconstruction.

13. Procedures for Requesting Rework. For cases in which the CE determines that a rework is necessary, the CE e-mails his or her assigned SCE, SrCE or journey level CE with the amended NRSD attached, noting the issues with the dose reconstruction.

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- a. The CE's e-mail includes the following:
- (1) Use an e-mail subject that is specific to the individual rework request. For example: DOL Case ID, NIOSH ID Number, DO, and "Rework", i.e., 1234-NIOSH ID #123456-Denver-Rework.
 - (2) The CE briefly summarizes how he or she used the current dose reconstruction. Include the employment history used by NIOSH in the dose reconstruction; the cancer(s), diagnosis code(s) and diagnosis date(s) used in the dose reconstruction, and the PoC resulting from this information used in the dose reconstruction.
 - (3) Describe the reason(s) for the rework request. For example, an additional cancer has been verified, the wrong cancer was reported in the NRSD, the primary cancer was determined for a secondary cancer reported as an "unknown primary," more or less employment was determined, or the diagnosis date for one of the cancers in the dose reconstruction was found to be incorrect.
 - (4) Determine whether the employment history and cancer information listed on the Dose Reconstruction Coversheet is the exact information used by NIOSH in the dose reconstruction. If the information reported in the NRSD does not match the information stated on the Dose Reconstruction Coversheet, review the dose reconstruction report, particularly in the sections "Dose Reconstruction Overview," and "Information Used", where NIOSH describes in more detail the information used to complete the dose reconstruction. This text may resolve an apparent discrepancy.
 - (5) Refer to [Exhibit 17-4](#) for examples of rework requests and types of information needed.
- b. The CE prepares an amended NRSD as necessary.
- c. To track the action, the CE records the rework request in ECS.
- d. The DEEOIC HP serves as the central liaison between NIOSH and DOL on all issues related to dose reconstruction. If the SCE, SrCE, or journey level CE agrees with the CE's findings regarding rework, he or she forwards the CE's e-mail along with the amended NRSD to the DO NIOSH liaison. In turn, the DO NIOSH liaison sends the request along with the amended NRSD to the DEEOIC HP and copies the CE, SCE, SrCE or journey level CE, and DD. For instances where the CE determines that a rework request does not need to be forwarded to the DEEOIC HP (e.g., non-compensable claim with an accepted cancer not included in the dose reconstruction), the CE is to forward the rework request directly to NIOSH.

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- (1) The DEEOIC HP reviews the request for rework and determines whether a rework is required.
 - (2) If the DEEOIC HP needs additional information to make a determination, which may include requesting the case file, he or she contacts the CE.
- e. Rework Not Needed. If the DEEOIC HP determines that the submitted information does not change the outcome of the dose reconstruction, he or she sends an e-mail to the DO NIOSH liaison, with a copy to the CE, or SCE, and DD, explaining the rationale for not continuing the review of the dose reconstruction. When the CE receives this response, he or she ensures the response is entered into ECS and proceeds with the IREP calculation.
- (1) Updating Records. The CE is responsible for documenting any change to the case records in OIS. This is true regardless of whether the CE submits the case for a rework review by the DEEOIC HP. The CE is to always document, with memos to file, any analysis that applies to assessing the sufficiency of a dose reconstruction, along with the guidelines used to make that determination.

When the DO makes changes to information used in the NIOSH dose reconstruction, and no rework is required, the DO NIOSH liaison or other designated person sends an e-mail to the appropriate NIOSH PHA. This e-mail indicates what information changed, such as the diagnosis code, cancer name, employment dates, etc.

This allows NIOSH to update its records for the case, which is most critical with respect to changes involving diagnosis codes and PoC values different from those initially generated by the dose reconstruction. Forwarding these changes also allows NIOSH to compile accurate statistics on the types of cancers addressed in EEOICPA decisions that required a NIOSH dose reconstruction.

If a CE performs a new PoC calculation using new information without the need for rework, the DO NIOSH liaison must advise the NIOSH PHA via e-mail and attach the new IREP summary file. For example, in a case with an initial PoC less than 45%, the DEEOIC HP determined that a change in the diagnosis code did not require a rework of the dose reconstruction, but just a different NIOSH-IREP model run. If the new IREP run resulted in a PoC less than 45%, the CE uses the new IREP run and PoC as the value for the dose reconstruction but must advise NIOSH as noted above.

- (2) Any future dose reconstruction rework based on additional verified cancer(s) or employment is performed by NIOSH using only DOL-verified information, which may be more restrictive than information used

in the previous dose reconstruction (i.e., in some likely non-compensable cases, NIOSH may assume a continuous employment period rather than considering numerous breaks in employment for the purpose of completing a dose reconstruction in a timely manner). Therefore, it is possible in some cases for the subsequent PoC to remain the same, increase only slightly, or even decrease to some degree if the dose reconstruction is reworked in the future.

- f. **Rework Needed.** If the DEEOIC HP determines that a rework is necessary, he or she e-mails the CE, SrCE or journey level CE, SCE, DD and the DO NIOSH liaison. In certain non-standard rework requests, the DEEOIC HP also copies the designated NIOSH Division of Compensation Analysis and Support (DCAS) contact person(s) on the e-mail.
- (1) The CE takes the following actions:
- (a) Forward the amended NRSD as an electronic attachment via e-mail to the NIOSH PHA assigned to the DO.
 - (b) Send a letter to the claimant ([Exhibit 17-5](#)) explaining that the case has been returned to NIOSH for a review of the dose reconstruction.
 - (c) Send a copy of this letter to the appropriate NIOSH PHA along with the weekly DO submissions to NIOSH.
- g. After a revised dose reconstruction report is completed, NIOSH sends it to the claimant along with another Form OCAS-1. The claimant has 60 days to sign and return the form.

14. **Comments to Dose Reconstruction Submitted to FAB.** A claimant may choose to present comments regarding the findings reported in the NIOSH dose reconstruction. Claimant comments may be submitted for consideration as part of the following circumstances: a request for a review of the written record, oral hearing, or reconsideration; testimony or presentation of exhibits for an oral hearing; or a request for reopening or other post-adjudication action. In these situations, the DEEOIC HP serves as the initial point of contact for addressing claimant-related comments to a NIOSH dose reconstruction. The CE or assigned DEEOIC FAB staff person takes the following steps to track dose reconstruction comments submitted for DEEOIC HP review:

- a. Prepares a memo to the DEEOIC HP that identifies all comments related to the NIOSH dose reconstruction.
- b. E-mails an electronic version of the memo to the DEEOIC HP. Attached to the e-mail is a copy of the claimant's comments/letter of objection, hearing transcript and applicable exhibits, if available. Copies of this e-mail are sent to the

supervisor of the assigned CE or DEEOIC FAB staff member and the Policy Branch Program Specialist. The e-mail message should contain the following information in the subject line: the assigned DEEOIC staff member's FAB or DO location; "Tech Obj"; the DOL Case ID#; and the name of the covered facility, e.g., (FAB NO) Tech Obj-4112(Hanford).

- c. Bronzes a copy of the memo with associated documents attached into OIS to document the referral and the person completing the action documents ECS Notes, verifying that the aforementioned actions have been completed.
- d. Upon receipt of the comments related to the dose reconstruction, the DEEOIC HP determines whether the issues raised require further review by NIOSH. As part of this review, he or she will review applicable documents from OIS including: the NIOSH dose reconstruction report, an IREP summary for each cancer, and CATI summary for each claimant from the NIOSH dose reconstruction documentation. If the DEEOIC HP determines that the issues raised are appropriate for NIOSH review, he or she compiles a package consisting of a copy of the memo from the assigned DEEOIC staff member, a summary of the concerns raised regarding the NIOSH dose reconstruction process or copy of pertinent transcript data from the oral hearing, including exhibits (if applicable), the comments/objection letter from the claimant, and any additional documentation (e.g., exposure data). The DEEOIC HP submits this package to NIOSH for review and written response. The DEEOIC HP can consult with NIOSH to clarify whether an issue is appropriate for NIOSH review.
- e. Upon receipt of NIOSH's response, the DEEOIC HP reviews the response to confirm that it addresses the claimant's concerns. He or she will add any additional comments, noting that the comments are from DEEOIC, and forward this information to the assigned DEEOIC staff member and his or her respective supervisor via e-mail. Upon receipt of the review of NIOSH's response, the assigned DEEOIC staff member bronzes the responses into OIS. The assigned DEEOIC staff member incorporates the NIOSH findings into a FD/Remand or other post-adjudicatory decision (e.g., reconsideration, reopening, etc.). The FD/Remand or other post-adjudicatory decision must clearly summarize the claimant's concerns regarding the dose reconstruction and include a detailed summary of NIOSH's responses or, when appropriate to provide clarity, a verbatim recitation of NIOSH's comment response.

If the DEEOIC HP determines that the concerns do not warrant further review by NIOSH, the DEEOIC HP prepares an e-mail to the assigned DEEOIC staff member and his/her supervisor addressing the issues raised by the claimant regarding NIOSH dose reconstruction. In such instances, the assigned DEEOIC staff member incorporates the findings of the DEEOIC HP into either a FD/Remand or other post-adjudicatory decision. The FD/Remand or other post-adjudicatory decision must summarize clearly the claimant's concerns regarding

the dose reconstruction and include the DEEOIC HP's comments to such concerns.

15. Proving Causation Between Diagnosed Non-SEC Cancer and Covered Employment.

Under Part B, a covered employee seeking compensation for cancer, other than as a member of the SEC seeking compensation for a specified cancer, is eligible for compensation if DOL determines that the cancer was "at least as likely as not" (that is, a 50% or greater probability) caused by radiation doses incurred in the performance of duty while working at a DOE facility and/or an AWE facility. DEEOIC uses an algorithmic calculation provided by NIOSH to determine the PoC.

- a. Cancers for Which the Primary Site is Unknown. Some claims involve cancers identified by their secondary sites (sites to which a malignant cancer has spread), where the primary site is unknown.
 - (1) This situation most commonly arises when death certificate information is the primary source of a cancer diagnosis. It is accepted that cancer-causing agents, such as ionizing radiation, produce primary cancers. In a case in which the primary site of cancer is unknown, this means that the primary site must be established by inference to estimate the PoC.
 - (2) For background purposes, [Exhibit 17-6](#), which is produced from Table 1 in 42 C.F.R. Part 81, indicates, for each secondary cancer, the set of primary cancers producing approximately 75% of that secondary cancer among the U.S. population (males and females were considered separately). NIOSH performs the dose reconstruction for the cancer site that yields the highest PoC.

If the PoC yields a result greater than 50%, all of the secondary cancers are covered for medical benefits even if no dose reconstruction was performed for that secondary cancer.
- b. Cancers of the Lymph Node. The CE considers all secondary and unspecified cancers of the lymph node as secondary cancers (those resulting from metastasis of cancer from a primary site). For claims identifying cancers of the lymph node, [Exhibit 17-6](#) provides guidance for assigning a primary site and calculating the PoC using NIOSH-IREP.
- c. Claims with Two or More Primary Cancers. For these claims, DOL uses NIOSH-IREP to calculate the estimated PoC for each cancer individually. The CE then performs an additional statistical procedure following the use of NIOSH-IREP to determine the probability that at least one of the cancers was caused by radiation (discussed further in the NIOSH-IREP procedures). This approach is important to the claimant because it determines a higher PoC than is determined for either cancer individually.

For cases involving multiple primary cancers where the PoC is greater than 50%, all of the primary cancers will be covered for medical benefits.

- d. Claims for Certain Cancers. Sometimes NIOSH guidance requires that a CE run two or three NIOSH-IREP models for a particular cancer. This most often occurs with different types of leukemia. NIOSH only includes the NIOSH-IREP input and associated summary sheet providing the highest PoC in the "Dose Reconstruction Files" in the data sent to the DO.

16. Calculation of PoC Using NIOSH-IREP Computer Program. DOL calculates the PoC for all cancers using NIOSH-IREP. The risk models developed by the NCI and the Center for Disease Control for NIOSH-IREP provide the primary basis for developing guidelines for estimating PoC under EEOICPA. They directly address 33 cancers and most types of radiation exposure relevant to claimants covered by EEOICPA. A glossary of cancer descriptions is provided in 42 C.F.R. Part 81 and is produced as [Exhibit 17-7](#).

- a. NIOSH-IREP Operating Guide. The CE uses procedures specified in the NIOSH-IREP Operating Guide to calculate PoC estimates under EEOICPA. The guide provides step-by-step instructions for the operation of NIOSH-IREP. There are two user guides, one for cases with a PoC less than 45% or greater than 52%; and another, termed the Enterprise Edition, for cases with PoCs of 45% to 52%. Enterprise Edition cases can be identified by looking at the Excel input file name which would include the notation "EE."
 - (1) For cases with a PoC less than 45% or greater than 52%, the CE accesses NIOSH-IREP on the NIOSH website to perform the PoC calculation. The CE uses data from the CD or electronic record for the NIOSH-provided input file for each cancer.

When two or more cancers are present, the CE uses the multiple primary cancer equation to calculate the total PoC.

- (2) For cases with POCs between 45% and 52%, another software program, called the NIOSH-IREP Enterprise Edition (NIOSH-IREP-EE), is used to perform the PoC calculation. The Enterprise Edition is used for this PoC range to achieve better statistical precision and further reduces the chance of denying a claim because of sampling error.
- (3) For multiple primary cancers (or secondary cancers with no known primary), the CE performs the NIOSH-IREP-EE calculation for each cancer.

17. Establishing Causation for Cancer Under Part E. EEOICPA presumes medical conditions approved under Part B are caused by exposure to a toxic substance under Part E, so long as there is covered contractor employment and in the case of deceased employees, which a survivor is found eligible.

CHAPTER 18 – ELIGIBILITY CRITERIA FOR NON-CANCEROUS CONDITIONS

1. Purpose and Scope. This chapter describes the criteria necessary to establish eligibility for non-cancerous conditions covered under Part B and/or Part E of the EEOICPA. The chapter provides a discussion of the steps the CE undertakes in the development of the causal relationship between toxic substance exposure at a covered facility and diagnosed non-cancerous conditions.
2. Approved Part B Illnesses. The EEOICPA provides that a CE may presume an occupational illness approved under Part B relates to a toxic substance exposure under Part E, as long as the employee is a DOE contractor or subcontractor working at a covered DOE or RECA Section 5 facility under Part E. In all instances when issuing a Part E RD based on a Part B acceptance, the CE applies the factual findings of the original Part B FD. This includes the establishment of verified covered employment, diagnosed medical condition(s), and survivor (if applicable) relationship to the deceased employee. Survivors approved under Part B need to establish the distinct survivorship criteria under Part E and provide evidence that it is “at least as likely as not” that the employee’s exposure to a toxic substance was a significant factor that aggravated, contributed to, or caused his or her death.
3. Identifying Claimed Condition as Part B, Part E, or Both. The CE first determines whether the type of claim filed is for employee benefits (i.e., Form EE-1) or for survivor benefits (i.e., Form EE-2). Then the CE reviews the condition(s) claimed, either marked or written on the form, and determines whether the claimed condition is potentially covered under Part B, Part E, or both.

Those conditions covered under Part B are beryllium sensitivity, CBD, chronic silicosis, and cancer. Under Part E, consideration extends to any illness claimed as related to an occupational toxic substance exposure, including those covered under Part B. This includes, but is not limited to, diagnosed cancers, respiratory illnesses, cardiac illnesses, and also mental illnesses that originate from a physical condition, such as a neurological condition. An illness or injury that arises because of an accepted Part B or Part E condition is compensable as a consequential condition.

To identify accurately a claimed condition as covered under Part B, Part E, or both, the CE has to evaluate initially the claimed employment, because that is indicative of the type of coverage that extends to the employee. Some types of qualifying employment under Part B do not qualify for coverage under Part E. For example, Part B coverage extends to atomic weapons employees, beryllium vendor employees, and DOE contractor/subcontractors and federal employees. Alternatively, Part E coverage extends to DOE subcontractor/contractor employees working at DOE facilities. Part E does not cover employees of AWE, beryllium vendors, or federal agencies, except if the employee worked at an AWE facility or with a beryllium vendor designated as a DOE facility for remediation and the employee worked for the remediation contractor. The CE has to assess properly each claimed medical condition, along with the type of employment claimed, to associate it to the respective Part B or E component.

4. Proof of Covered Employment for Beryllium Illness. For beryllium claims, exposure to beryllium is necessary. The DEEOIC recognizes that the potential for beryllium exposure existed at all beryllium vendor and DOE facilities.

- a. Under Part B. To satisfy the employment requirement, the evidence needs to establish either (1) that the employee had at least one day of verified employment at a DOE facility or (2) that the employee was present for at least one day at a DOE facility, or a facility owned and operated by a beryllium vendor.
- b. Under Part E. To satisfy the employment requirement under Part E, the employee must meet the same requirements as stated above for Part B, but the employee must be a DOE contractor or subcontractor employee.

5. Beryllium Sensitivity. Beryllium sensitivity is an allergic reaction of the immune system to the presence of beryllium in the body because of contact with beryllium dust particles or fumes. The evidence required to establish beryllium sensitivity is described under 42 U.S.C. §7384l(8)(A) and the CE develops the beryllium claim accordingly, verifying whether or not the medical evidence submitted by the claimant is sufficient.

- a. Testing. A claimant establishes beryllium sensitivity under Part B and/or Part E by submitting the results of either one BeLPT or one BeLTT, performed on blood or lung lavage cells, which shows abnormal or positive findings. A claimant can also establish beryllium sensitivity by submitting the results of one beryllium patch test, which shows a positive reaction. The DEEOIC requirement to accept beryllium sensitivity is one abnormal test.
- b. Evaluation. A physician is required to validate the results of an abnormal BeLPT/BeLTT or beryllium patch test with his or her findings specifically outlined (e.g., abnormal response to beryllium). A BeLPT/BeLTT or beryllium patch test exhibiting a “borderline” result is not sufficient to establish beryllium sensitivity.

The CE does not attempt to interpret the findings of the BeLPT/BeLTT or the beryllium patch test. If the test is not accompanied by a physician’s interpretation, the CE obtains the interpretation from the physician who performed the test. If the testing physician is not available, the CE obtains an evaluation from another qualified physician (e.g., a CMC).

- c. False Negative Results. If the claimant has a history of steroid use, a false negative result on the BeLPT/BeLTT or the beryllium patch test can occur. If there is evidence that this has occurred, then the CE requests that the employee undergo a repeat BeLPT/BeLTT or beryllium patch test. If the claimant is deceased, the CE should try to obtain as much information as possible on past LPT results and possible steroid use. If exhaustive efforts produce little or no results and the evidence of record contains the normal/borderline LPT result along

with a biopsy of the lung tissue showing the presence of granulomas, the CE may accept the claim.

- d. **Definitions.** A BeLPT/BeLTT is a laboratory test that measures how a type of disease-fighting blood cell, called a lymphocyte, reacts to beryllium. The blood cells' reaction to beryllium determines whether the test results are normal or abnormal. If the cells do not react sufficiently to beryllium, the test result is normal; if the cells react very strongly to beryllium, the test result is abnormal.

The Bronchoalveolar Lavage LPT is a laboratory test performed on lung tissue that is washed from the lungs. The lung wash contains lung tissue obtained via an intranasal insertion of a bronchoscope into the lung. When the bronchoscope is lowered into the lower lung, a saline solution is washed into the airways and retrieved (lung washing). The retrieved solution is cultured in the presence of beryllium salts. A reaction or response to the beryllium salts represents a lymphocytic process and is sufficient to establish beryllium sensitivity.

- e. **Benefits Under Part B.** Once the medical, employment, and causation criteria are satisfied for a beryllium sensitivity claim under Part B, the employee receives medical monitoring (which includes all tests for CBD), treatment, and therapy for the condition effective on the date of filing. Unlike for CBD, the Act provides for no lump-sum compensation for beryllium sensitivity under Part B.
- f. **Benefits Under Part E.** Once the medical, employment, and causation criteria are satisfied for a beryllium sensitivity claim under Part E, the employee receives medical monitoring, treatment, and therapy for the condition effective on the date of filing. In addition, the employee is eligible for lump-sum compensation for impairment and/or wage-loss if the CE finds that the criteria for those benefits are satisfied.
6. **Established CBD Before 1993, Part B.** The evidence required to establish a claim for established CBD under Part B of the Act is described under 42 U.S.C. §7384l(13). Whether to use the pre- or post-1993 CBD criteria depends upon the totality of the medical evidence, including when the employee was tested for, diagnosed with, and/or treated for a chronic respiratory disorder.

If the earliest dated document showing that the employee was either treated for or diagnosed with a chronic respiratory disorder is dated prior to January 1, 1993, the pre-1993 CBD criteria should be used. Evidence of a chronic respiratory disorder includes records communicating existence of a long term, prolonged pulmonary disease process. References to acute pulmonary conditions, such as short-term pulmonary distress associated with temporary viral or bacterial infection do not qualify as a chronic respiratory disorder. Pulmonary testing performed in occupational or medical settings, which identify abnormalities, are not appropriate to document a chronic respiratory disorder, unless interpreted as such by a physician. In situations where it is critical that the question of whether historical documentation communicates the existence of a

chronic respiratory disorder, the CE is to undertake development to allow for a physician chosen by the claimant to provide clarification, or when the claimant is unable to provide such evidence, seek the input of a CMC.

If the earliest dated document showing a chronic respiratory disorder lists a date after January 1, 1993, the post-1993 CBD criteria should be used. If the employee sought treatment before 1993, but the medical documentation relating to the treating document is dated on or after January 1, 1993, the pre-1993 CBD criteria should be used. In this situation, the medical evidence is to clearly communicate the fact that treatment occurred prior to 1993.

To establish pre-1993 CBD, the medical documentation is to include at least three of the following: characteristic chest radiographic [or computed tomography (CT)] abnormalities; restrictive or obstructive lung physiology testing or diffusing lung capacity defect; lung pathology consistent with CBD (including the results of an abnormal mediastinal lymph node biopsy); a clinical course consistent with a chronic respiratory disorder, or immunologic tests showing beryllium sensitivity (e.g., skin patch test or beryllium blood test preferred).

The interpretation of whether a diagnostic test is “characteristic” or “consistent with” relate to a physician’s opinion as to whether the test is indicative of CBD. CEs are not to interpret medical/diagnostic tests. If no physician interpretation exists, or if the CE is unsure whether the findings are characteristic or consistent with CBD, he or she is to obtain clarification from the treating physician or a CMC.

- a. Characteristic Chest Radiograph (X-ray). In a chest X-ray, rays are emitted through the chest and the image is projected onto film, creating a picture of the image. Chest X-ray findings that a physician may commonly communicate as characteristic of CBD include:
 - (1) Small round areas of opacity distributed throughout all of the lung fields. Mixtures of round and irregular areas of opacity are also often seen.
 - (2) Other characteristic X-ray findings include interstitial lung fibrosis, interstitial or pleural fibrosis (i.e., pleural fibrosis alone is not sufficient, as there have to be other findings present), and granulomas (i.e., non-calcified and non-caseating).
 - (a) Caseating granulomas are sometimes considered characteristic; however, the treating physician or a CMC needs to review these findings for a determination. The term “caseating” identifies necrosis (i.e., decay) in the center of a granuloma. This term was originally applied to a granuloma associated with tuberculosis or a fungal infection. A non-caseating granuloma is one without necrosis and is characteristic of CBD.

- (b) Calcification in a granuloma is usually associated with the healing of the granuloma. A calcified granuloma is not characteristic of CBD.
- (3) Coarse linear fibrosis is sometimes found with advanced CBD which results in progressive loss of lung volume.
- b. CT Scan. A CT scan uses X-rays to produce detailed pictures of structures inside the body. Each X-ray pulse lasts only a fraction of a second and represents a “slice” of the organ or area being studied. A CT scan is sometimes referred to as a CAT (computed axial tomography) scan. CT scan abnormalities a physician may reference as indicative of CBD include the following:
- (1) Consolidation, ground glass, septal thickening, diffuse nodules (different distributions), interstitial fibrosis, bronchiectasis, and honeycombing.
- (2) Other CT scan findings include parenchymal nodules, septal lines, patches of ground-glass attenuation, bronchial wall thickening, and thickening of the interlobular septa. Nodules are often seen clustered together around the bronchi or in the subpleural region. Subpleural clusters of nodules sometimes form pseudo plaques. In advanced CBD, large subpleural cysts are sometimes found.
- c. Radiographic Patterns. The following list represents radiographic (X-ray/CT) patterns that a physician may reference as characteristic of CBD:

<u>Chest X-ray</u>	<u>CT/*HRCT</u>
Alveolar Patterns	Alveolar Patterns
- Consolidation	- Consolidation
- Ground glass	- Ground glass
Interstitial Patterns	Interstitial Patterns
- Reticular (irregular lines)	- Septal thickening
- Diffuse Nodules	- Diffuse Nodules (different distributions)
- Reticulonodular	- Ground glass
Interstitial Fibrosis	Interstitial Fibrosis
- Honeycombing	- Traction Bronchiectasis
- Upper lobe retraction	- Honeycombing
*HRCT = high-resolution computed tomography	

- d. Restrictive or Obstructive Lung Physiology Testing or Diffusing Lung Capacity Defect. Obstruction, either severe or mild, is the most common abnormality found by spirometry. Severe obstruction prevents complete exhalation (i.e., air trapping). A definitive diagnosis of restriction (e.g., reduced lung volumes) through spirometry is not made without lung volumes. Generally, the pulmonary

function studies include the physician's interpretation of whether there is restriction or obstruction.

- e. Arterial Blood Gas (ABG). An ABG test is not used in lieu of a PFT. There are many factors involved in interpreting an ABG test. If the CE is unable to obtain a PFT and the ABG test is the only test available, the treating physician or a CMC needs to review the ABG test results along with the medical evidence of record to determine whether it is indicative of a restrictive or an obstructive lung physiology. An ABG test result generally does not show a diffusing lung capacity defect.
- f. Pathology Report. A physician may reference the existence of lung pathology consistent with CBD in a pathology report. The opinion of the physician will generally result in his or her examination of specific diagnostic test results or other results from examination. If a pathology report does not include a physician's interpretation, or if the CE is unsure whether the findings are consistent with CBD, the CE obtains clarification from the treating physician or a CMC.
- g. Clinical course consistent with chronic respiratory disorder may include the following disorders and methods of treatment that a physician finds relevant in his or her assessment relating to CBD:
 - (1) Hypoxemia requires supplemental oxygen and supplies.
 - (2) Air flow obstruction (e.g., COPD, emphysema) and asthma/wheezing-like symptoms require inhalers (e.g., Flovent, Advair, Serevent, Albuterol, etc.), corticosteroid drugs, bronchodilators, and oxygen therapy.
 - (3) Right heart failure, Cor pulmonale: Cardiology consult and subsequent management, diuretics (e.g., Lasix, HCTZ, Spironolactone, etc.), supplemental oxygen.
 - (4) Pulmonary Hypertension: Cardiology consult and subsequent management, supplemental oxygen.
 - (5) Respiratory infections (pneumonia, acutebronchitis): Antibiotics, sputum cultures, blood cultures, sometimes bronchoscopy.
 - (6) Sarcoidosis: corticosteroid drugs, such as Prednisone.
- h. Immunologic Tests. Examples of immunologic tests that establish beryllium sensitivity include skin patch tests and beryllium blood tests which involve the interaction of antigens with antibodies.

7. Established CBD On/After January 1, 1993, Part B. The medical documentation needs to include an abnormal BeLPT/BeLTT performed on either blood or lung lavage cells or a positive beryllium patch test, in addition to evidence of lung pathology consistent with CBD. Proof of lung pathology consistent with CBD includes, but is not limited to: a lung biopsy showing granulomas or a lymphocytic process consistent with CBD; a CAT scan showing changes consistent with CBD; or a pulmonary function or exercise test showing pulmonary deficits consistent with CBD.

In addition to the three criteria listed, a mediastinal lymph node biopsy interpreted by a physician as evidence of “lung pathology consistent with CBD” may be used to establish CBD. A mediastinal lymph node biopsy is not the equivalent of a “lung biopsy” and, as such, does not substitute for such in the assessment of a post-1993 CBD claim. The evidence has to be interpreted as “lung pathology.” A mediastinal lymph node is not dispositive proof of CBD in the same way as a lung biopsy.

a. Lung Biopsy.

- (1) The term “lung biopsy” is any sampling of lung tissue to assess the possibility of disease. Lung tissue samples include any one of the following:
 - (a) Lung tissue obtained from whole lung specimens at the time of an autopsy;
 - (b) Lung tissue obtained by open or video-assisted thoracotomy;
 - (c) Lung tissue obtained by bronchoscopic transbronchial biopsy; or
 - (d) Lung tissue obtained by bronchoalveolar lavage, which includes alveolar and bronchial epithelial cells, macrophages, lymphocytes, neutrophils, eosinophils, and other lung cells.

Tissue samples obtained by any one of these methods are used to document the presence of a lymphocytic process consistent with CBD.

- (2) In claims that contain a normal or borderline LPT, and the lung tissue biopsy confirms the presence of granulomas consistent with CBD, the CE may accept the claim for CBD. The lung biopsy is considered the “gold standard.” However, the following steps must be followed before accepting a claim in this manner.

- (a) If the claimant is living, the CE should contact the treating physician and obtain a detailed narrative report detailing the history of the claimant’s LPT results (if possible). Specifically, the physician should address whether the claimant has a history of

positive LPTs with recent normal or borderline LPT results. The CE should note that if the claimant has a history of steroid use, this may cause a false negative on the LPT result.

- (b) If the claimant is deceased, the CE should try to obtain as much information as possible on past LPT results and possible steroid use. If exhaustive efforts produce little or no results and the claim contains the normal/borderline LPT results along with a biopsy of the lung tissue showing the presence of granulomas, the CE may accept the claim.
 - (c) If there is no LPT and the lung tissue biopsy confirms the presence of granulomas consistent with CBD, the CE may accept the claim.
- b. Lymphocytic Process. A lymphocytic process consistent with CBD is measured in the lung by any one of the following methods:
- (1) Biopsies showing lymphocytes (i.e., part of the population of so-called mononuclear cells) in bronchial or interstitial (alveolar) lung tissue;
 - (2) Biopsies showing non-caseating granuloma;
 - (3) Bronchoalveolar lavage showing an increase in the percentage of lymphocytes in the differential cell count (i.e., typically >15% lymphocytes is considered a BAL lymphocytosis, but physician interpretation is paramount); or
 - (4) Bronchoalveolar lavage beryllium LPT showing that the lymphocytes washed from the lungs react/respond to beryllium salts. This includes an abnormal BeLPT/BeLTT, performed on either blood or lung lavage cells, or a positive beryllium patch test.
- c. CAT Scan. A CAT scan uses X-rays and computers to produce an image of a cross-section of the body. For post-1993 CBD claims, a physician evaluates the results of the CAT scan for a determination on whether the findings are consistent with CBD.
- d. Pulmonary Function or Exercise Testing. For this criterion, the treating physician or a CMC evaluates the results of the pulmonary function study or exercise tests for a determination on whether or not the deficits are consistent with CBD.

8. Established CBD Decisions, Part B. The pre-1993 CBD criteria are recognized as generalized because before 1993, it was difficult to confirm beryllium sensitization. As such, the respiratory problems potentially related to beryllium were often misdiagnosed and thought to be related to other causal factors. After 1993, diagnostic measures reliably identified a patient's sensitivity to beryllium and linked it to the potential onset of CBD. As such, the post-1993 CBD

criteria are significantly more accurate for confirming or negating the existence of beryllium sensitization and CBD.

- a. **Conflicting Medical Evidence.** During the adjudication process, there are instances when the CE encounters claims containing conflicts between the pre-1993 and post-1993 standard. This will most commonly occur where the pre-1993 criteria apply, but post-1993 evidence exists suggestive that an employee does not have CBD. For example, a claim contains a post-1993 BeLPT with normal results and medical evidence meeting the pre-1993 CBD criteria (i.e., evidence of chronic respiratory disorder prior to 1993 and three of the five diagnostic criteria). In these situations, the CE proceeds with acceptance, if the necessary criteria for a pre-1993 or post-1993 CBD claim are met.
- b. **Referral to a CMC.** CEs should refer claims to a CMC for a medical review after all means of obtaining the evidence from the treating physician is exhausted. The CE may also refer cases to a CMC when the medical reports and/or tests do not include a clear interpretation and/or if there is a specific question(s) about the medical evidence. When the CE makes a referral to a CMC, he or she is to send all the medical records in the case file to the CMC for review. Examples of situations when a referral is needed include:
 - (1) Assessment of pre-1993 medical evidence to determine if the claimant suffered from a chronic respiratory disorder;
 - (2) Medical test results that do not provide a clear interpretation (e.g., pathology report, BeLPT, X-ray, CT scan); and
 - (3) Pre-1993 and/or post-1993 CBD tests (e.g., chest X-ray, diffusion lung capacity defect, lung biopsy showing granulomas, lymphocytic process, or pulmonary function study) that do not denote abnormalities or defects, contain the finding “consistent with CBD”, or are inconclusive.

The opinion of the CMC, when properly supported by medical rationale, carries significant probative value. However, the CE has to assess carefully the weight of medical evidence whenever there is a conflict between two physicians. The CE is to communicate clearly his or her assessment of the weight of medical evidence in any RD to clearly explain the reasons why one physician’s opinion takes precedence over another.

- c. **Beryllium Sensitivity Decision When CBD Is Claimed.** When CBD is claimed on Form EE-1 for a living employee, but evidence supports the existence of beryllium sensitivity only, the CE issues a RD to accept for beryllium sensitivity and deny the claim for CBD. If at a later date, the DO receives evidence that the employee’s beryllium sensitivity has progressed to CBD, it can initiate a reopening to resume development of the existing CBD claim. The claimant may

also file a reopening request to resume development of his or her CBD claim, if new medical evidence supports the claim.

9. Beryllium Sensitivity and CBD, Part E. A BeLPT or BeLTT are definitive tests for confirming beryllium sensitivity. As such, a positive BeLPT or BeLTT is required for any Part E claim for CBD that cannot be processed based on a positive determination under Part B. For additional discussion regarding the requirements for establishing beryllium sensitivity, refer to Section 5 (Beryllium Sensitivity) of this chapter.

- a. Beryllium Sensitivity. As under Part B, beryllium sensitivity is established by submitting the results of one beryllium patch test, one abnormal beryllium LPT or LTT result indicating that an employee’s blood shows an abnormal proliferative response to beryllium sulfate.
- b. Physician Narrative. A Part B FD under the EEOICPA approving beryllium sensitivity or CBD is sufficient to establish the diagnosis and causation under Part E. However, if there is no Part B decision, in addition to a positive BeLPT or BeLTT, the claimant is to submit a rationalized medical report including a diagnosis of CBD from a qualified physician to establish CBD under Part E. The rationalized report should contain an evaluation of the employee’s medical condition and the physician’s opinion whether it is “at least as likely as not” that exposure to beryllium at a DOE covered facility was a significant factor in aggravating, contributing to, or causing the CBD.
- c. Referral to CMC. If the CE determines that the totality of the evidence is inconclusive in establishing the diagnosis or causation for the claimed condition, he or she is to refer the matter to a CMC for review. This is especially true if the treating physician is unavailable or unable to provide the necessary information.
- d. Causal Relationship, Survivor Development. When a survivor claim for CBD is accepted under Part B and an “Other Chronic Pulmonary Disease” is listed on the death certificate as contributing to or causing the employee’s death, the CE concludes that it is “at least as likely as not” that the presence of CBD, or the chronic respiratory disorder consistent with CBD, aggravated or contributed to the “Other Chronic Pulmonary Disease,” and therefore to the employee’s death.

The accepted “Other Chronic Pulmonary Diseases” are:

- (1) Asbestosis;
- (2) Silicosis;
- (3) COPD;
- (4) Emphysema; and

(5) Pulmonary Fibrosis

Once the CE has collected the medical, employment, and causation evidence necessary for a beryllium sensitivity or CBD claim under Part E, the employee receives medical monitoring, treatment, and therapy for the condition(s) effective to the date of filing. In addition, the employee is eligible for lump-sum compensation for impairment and/or wage-loss. In the case of a deceased employee, if the evidence supports that he or she had work-related CBD that contributed to death, the employee's qualified survivors are eligible for lump-sum compensation.

10. Presumption of CBD, Diagnosis of Sarcoidosis, and History of Beryllium Exposure.

Sarcoidosis is a disease that represents as inflammation of cells that form into nodules or granulomas. Sarcoidosis can occur in different organ systems. Under Part B, the DEEOIC recognizes that a diagnosis of pulmonary sarcoidosis, especially in cases with pre-1993 diagnosis dates, could represent a misdiagnosis for CBD. As such, a diagnosis of pulmonary sarcoidosis is not medically appropriate under Part B if there is a documented history of beryllium exposure. In those situations, a diagnosis of sarcoidosis is evaluated as a claim for beryllium sensitivity and/or CBD. Under Part E, if there is a diagnosis of pulmonary sarcoidosis, but no affirmative evidence in the form of a positive BeLPT or BeLTT exists, the CE adjudicates the condition as sarcoidosis, not CBD.

Part B of the EEOICPA specifies diagnostic criteria necessary to qualify for compensation. As such, in the case of a diagnosed pulmonary sarcoidosis being treated as beryllium sensitivity or CBD, it is necessary for the CE to obtain the evidence satisfying pre-1993 or post-1993 CBD criteria enumerated under the Act.

For a Part E claim, the CE can evaluate a pulmonary sarcoidosis claim as CBD; however, a positive BeLPT or BeLTT is necessary to accept a diagnosis of beryllium sensitivity/CBD under Part E. Without affirmative evidence in the form of a positive beryllium BeLPT or BeLTT, the CE is to proceed with the adjudication of the claim as one for a diagnosis of sarcoidosis.

In cases where there is medical evidence that establishes a diagnosis of pulmonary sarcoidosis and a positive BeLPT or BeLTT, the CE is to obtain a physician's opinion regarding whether it is "at least as likely as not" that exposure was a significant factor in aggravating, contributing to, or causing CBD.

11. Consequential Illnesses from CBD or its Treatment. For information about consequential illnesses from CBD, see [Chapter 23, Consequential Conditions](#).

12. Silicosis. Chronic silicosis is a non-malignant disease of the lung caused by prolonged exposure to silica dust. Under Part B, if all covered employment and exposure criteria are met, only chronic silicosis is covered. However under Part E, if all covered employment and exposure criteria are met, chronic silicosis, acute silicosis, accelerated silicosis, and complicated silicosis are covered.

If chronic silicosis, acute silicosis, accelerated silicosis, or complicated silicosis is claimed on the Form EE-1 or EE-2, then the CE develops for that specific silicosis under the appropriate Part(s) of the Act.

- a. Silicosis Employment and Exposure Criteria, Part B. 42 U.S.C. §7384r(c) and (d) describe the employment requirements for an employee diagnosed with chronic silicosis. The CE reviews the evidence to ensure that the employee was:
 - (1) A DOE employee or a DOE contractor employee; and
 - (2) Present for an aggregate of at least 250 work days during the mining of tunnels at a DOE facility located in Nevada or Alaska for tests or experiments related to an atomic weapon (Part B claims only).
- b. Medical Evidence. 42 U.S.C. §7384r(e) describes the medical evidence needed to establish a diagnosis of chronic silicosis. The CE verifies that all the necessary medical evidence is present in accordance with the requirements listed in the statute, as follows:
 - (1) The initial occupational exposure to silica dust preceded the onset of chronic silicosis by at least 10 years; and
 - (2) A written medical narrative from a qualified physician that includes a diagnosis of chronic silicosis and the date of initial onset. In addition, one of the following is required:
 - (a) A chest radiograph, interpreted by a physician certified by the NIOSH as a B-reader (physician's signature not required), classifying the existence of pneumoconiosis of category 1/0 or higher;
 - (b) Results from a computer assisted tomograph or other imaging technique that are consistent with chronic silicosis; or
 - (c) Lung biopsy findings consistent with chronic silicosis.

Upon review of the evidence submitted, the CE verifies the presence of the necessary medical and diagnostic evidence to support a diagnosis of chronic silicosis. If deficiencies are noted, the CE requests evidence from the claimant and/or the treating physician.

- c. Silicosis Employment and Exposure Criteria, Part E. Silica exposure in the performance of duty is assumed if the employee was present at a DOE or RECA Section 5 facility where silica is known to have been present. There are no required number of days of employment under Part E. The initial occupational exposure to silica dust needs to precede the onset of silicosis by at least 10 years.

However, there are instances where an employee’s initial occupational exposure to silica dust can be great enough to result in the onset of silicosis prior to 10 years. Therefore, the CE reviews the employment evidence and weighs the exposure evidence, accordingly, when making causation determinations.

The provisions regarding separate treatment for chronic silicosis set forth in §7384r of the Act for Part B do not apply to Part E. Therefore, for purposes of evaluating the employee’s Part E claim for silicosis, the element of causation is not presumed unless it was determined that the employee was entitled to compensation under Part B for silicosis (see §7385s-4(a)) or the Secretary of Energy has made a positive determination of causation (see §7385s-4(b)). In all other cases of claimed silicosis under Part E, the employment and exposure criteria applicable to all other claimed illnesses under Part E shall also apply to silicosis claims; that is, the employee must have been a DOE contractor employee and it must be “at least as likely as not” that exposure to a toxic substance at a DOE facility was a significant factor in aggravating, contributing to, or causing the employee’s silicosis and it must be “at least as likely as not” that the exposure to such toxic substance was related to employment at a DOE facility.

Silicosis is a nonmalignant respiratory disease covered under RECA Section 5. Therefore, for purposes of evaluating the Part E silicosis claim of a uranium employee covered under Section 5 of RECA, the DOJ verifies covered employment and the CE makes the causation determination under §7385s-4(c) as to whether the employee contracted silicosis through exposure to a toxic substance at a Section 5 mine or mill.

- (1) Exceptions – Acute, Accelerated, and Complicated Silicosis. The extreme nature, function, or duration of exposure can trigger various forms of silicosis. The CE determines whether or not the employee’s occupation entailed such exposure that the disease manifested into an acute, accelerated, or complicated form due to such exposure. These forms of silicosis are not covered under Part B, but are covered under Part E based upon the CE’s review of the totality of the evidence.
- (2) Employment and Exposure Evidence. The CE obtains evidence of employment and exposure from various sources. The DOJ verifies employment for RECA Section 5 claimants. The CE obtains other evidence from DAR records, DOE FWP records, SEM, employment records, OHQ findings, affidavits, and from the claimant.

d. Medical Evidence, Part E. A physician’s written diagnosis and date of initial onset is required to establish silicosis.

When there is insufficient evidence of exposure, diagnostic testing, and/or diagnosis, the CE requests additional information from the claimant and affords the claimant sufficient time to respond.

Where no diagnosis exists, but the required employment element is met and evidence of a lung disease is presented, the CE requests additional medical evidence to establish the diagnosis of silicosis from either the claimant and/or the treating physician, or makes a referral to a CMC if the requested evidence is not submitted. The CE evaluates the CMC opinion and the evidence of file to make a factual determination as to the diagnosis and/or causation.

13. Pneumoconiosis, Part E. Pneumoconiosis is the deposition of particulate matter, such as coal dust, asbestos, and silica in the lungs. Pneumoconiosis is oftentimes a broad categorization physician's use for various subtypes of pulmonary disease. For example, asbestosis is a type of pneumoconiosis, as is silicosis. It is not appropriate for a CE to make assumptions that a diagnosis of pneumoconiosis is equivalent to any number of its subtypes without seeking clarification from a physician. Pneumoconiosis is a Part E covered illness only. A physician's diagnosis of pneumoconiosis can be supported by clinical evidence from the physician, along with other affirmative diagnostic evidence including:

- a. A written diagnosis of pneumoconiosis made by a physician;
- b. Results from a breathing test (e.g., a PFT or spirometry) showing a restrictive lung pattern of an FVC less than 80% predicted;
- c. A chest radiograph, interpreted by a NIOSH certified B reader classifying the existence of pneumoconiosis of category 1/0 or higher;
- d. Results from a chest X-ray, CT or other imaging technique that are consistent with asbestosis and/or findings of pleural plaques or rounded atelectasis; or
- e. Lung biopsy findings consistent with pneumoconiosis.

14. Asbestosis, Part E. Asbestosis or asbestos-related lung disease is a chronic, progressive pulmonary disease caused by the inhalation and accumulation of asbestos particles or fibers in the lungs. Asbestosis is a Part E covered illness only.

Asbestosis is characterized by extensive pulmonary interstitial fibrosis (e.g., scarring) and pleural thickening. Progressive thickening and scar formation of the lung tissues occur along with associated loss of respiratory function. These developments are noticeable in the lower part of the lungs because this area of the lungs receives a greater part of the inhaled load of particulate matter. In assessing claims for an employee with a diagnosis of asbestosis, the CE is to consider several factors when adjudicating the claim:

- a. **Employment/Exposure Requirements.** The CE verifies that the employee was a covered DOE contractor employee at a covered DOE or RECA Section 5 facility, during a covered time period, and in the course of employment was exposed to asbestos while at the DOE or RECA Section 5 facility.

- b. **Medical Evidence.** Various types of medical evidence can support a physician's asbestosis diagnosis. Not all types of medical evidence need to be present, and the CE weighs the evidence as a whole to make a determination. A diagnosis of asbestosis is established with the presentation of medical evidence that identifies the employee as having developed the condition, along with a date of diagnosis. Sources of evidence include:
- (1) The opinion of a qualified physician that available medical and diagnostic evidence is sufficiently probative to document a diagnosis of asbestosis. In instances where the evidence is suggestive of an asbestos-related lung disease and further development with the claimant or treating physician has been unsuccessful, the CE is to refer the matter to a CMC for review. Diagnostic evidence that is indicative of asbestosis or asbestos-related lung disease includes:
 - (a) Chest X-ray reports that show pulmonary interstitial fibrosis and cardiac enlargement are regarded as characteristic of asbestosis. The CE takes into account such findings as possibly indicative of asbestosis, based upon the totality of the evidence. However, cardiac enlargement is not always seen with asbestosis. Therefore, if cardiac enlargement is not noted in the chest X-ray report, the CE still considers the possibility of asbestosis, based upon the totality of the evidence.
 - (b) CAT and MRI that show characteristic lung scarring, pleural thickening, and cardiac enlargement are also possible indications of asbestosis.
 - (c) A PFT reveals pulmonary function and capacity. Asbestosis typically restricts pulmonary function; therefore, total lung capacity, vital capacity, compliance measurements, and pulmonary diffusing capacity are reduced if asbestosis is present. It is necessary that the CE obtains a physician evaluation of the PFT results.
 - (d) A lung biopsy is a sampling of lung tissue. Cytological examination of the sputum or bronchial lavage often shows the presence of asbestos bodies. This test is not considered as definitive for the diagnosis of asbestosis because it is commonly positive in cases of asbestos exposure alone and is seen in other populations such as hematite (i.e., iron ore) miners.
 - (2) DOE FWP results which document assessment with abnormal diagnostic findings and physician assessment resulting in a positive finding of asbestosis or asbestos-related lung disease.

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- (3) Asbestosis identified on the death certificate, signed by a physician, as a cause of or contributing factor to death establishes a diagnosis. If the death certificate shows any respiratory illness other than asbestosis, the CE needs to obtain a well-rationalized conclusion from a physician that asbestosis contributed to the death based on the totality of the medical evidence contained in the file. If the evidence supports a diagnosis of asbestosis and the death certificate lists the cause of death as pneumoconiosis, the CE is to presume that causation to death is established.
 - c. Assessing asbestosis claims. DEEOIC accepts that asbestos was a common toxic substance that existed throughout all DOE facilities. While asbestos did exist at DOE facilities, the nature of an employee's exposure would have varied based on different factors such as the period that the employee worked, the type of work performed, and the location of employment.

15. Medical Conditions Associated with Asbestos Exposures.

- a. Mesothelioma. Mesothelioma is a rare cancer of the pleura that is caused almost exclusively by asbestos exposure. Because of this relationship to asbestos, any Part E claims involving a confirmed diagnosis of mesothelioma are accepted, given the requirements for asbestos exposure at a covered facility (e.g., medical and diagnostic requirements, employment/exposure requirements) have been met.
- b. Pleural Plaques and Pleural Effusions. Pleural plaques and pleural effusions are considered conditions caused by asbestos, but do not constitute an asbestosis diagnosis or finding. If a claim is made for asbestosis but only pleural plaques or pleural effusions can be accepted, the CE issues a RD to deny the claim for asbestosis and accept for pleural plaques or pleural effusions.

If at a later date, the DO receives evidence that the employee's pleural plaques or pleural effusions has progressed to asbestosis, it can initiate a reopening to resume development of the existing asbestosis claim. The claimant may also file a reopening request to resume development of his or her asbestosis claim, if new medical evidence supports the claim. In addition, it is possible for pleural plaques or pleural effusions to result in an impairment rating and/or wage- loss.

- (1) Medical evidence supporting a claim for pleural plaques and pleural effusions includes the following:
 - (a) A diagnosis of pleural plaques or pleural effusions made by a physician;
 - (b) Medical evidence as established by the results from a chest X-ray, CT scan, or other imaging technique that are consistent with

pleural plaques or pleural effusions, as evidenced by any of the following findings:

- (i) Pleural plaques;
 - (ii) Pleural thickening, not associated with an area of prior surgery or trauma;
 - (iii) Rounded atelectasis; or
 - (iv) Bilateral pleural effusions, also known as benign asbestos-related pleural effusion.
- (2) When development is to occur with the claimant’s physician or CMC:
- (a) If the totality of the medical evidence is inconclusive or insufficient to establish a diagnosis of pleural plaques or pleural effusions.
 - (b) If the results from a chest X-ray, CT, or other imaging technique are consistent with any of the following findings:
 - (i) Pleural thickening in an area of prior surgery or trauma; or
 - (ii) Pleural effusions, only if the record does not indicate that there is another disease process that would otherwise account for the effusion, such as congestive heart failure (CHF), cancer, or other lung disease;
- c. Lung Fibrosis (Pulmonary Fibrosis). Lung fibrosis is commonly referred to as scarring of the lung. With lung fibrosis, normal lung tissue is replaced by the accumulation of connective fibrosis tissue.
- (1) Medical Evidence of lung fibrosis. A diagnosis of lung fibrosis is made by a physician and is generally supported by diagnostic evidence including:
 - (a) Results from a chest X-ray, CT scan, or other imaging technique that are consistent with fibrosis such as small lung fields or volumes, minimal ground glass opacities, and/or bibasilar reticular abnormalities;
 - (b) Results of breathing tests (e.g., PFTs or spirometry) showing a restrictive or mixed pattern, such as FVC less than 80% predicted; or

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- (c) Lung biopsy findings consistent with fibrosis; and
 - (d) The medical evidence does not contain any indication that the lung fibrosis is present due to another disease process.
- (2) Idiopathic pulmonary fibrosis. “Idiopathic” means that the causative agent is unknown. In cases where a diagnosis of idiopathic pulmonary fibrosis is provided, with no other supportive clarifying medical evidence, the CE should not conduct an exposure analysis or refer the case file for an IH review. Cases of this type can be denied.
- (3) Synonymous fibrotic lung conditions. DEEOIC has determined that respiratory illnesses such as restrictive/interstitial lung disease, pulmonary fibrosis and/or pneumoconiosis generally refer to the same disease process. These illnesses include a process by which normal lung tissue is replaced by fibrotic (scar) tissue that interferes with normal lung functioning. This process results in the irreversible loss of oxygen diffusion, which is the capacity of the lung to transfer carbon dioxide in the bloodstream. As such, the DEEOIC made a programmatic determination to treat these terms/claimed conditions, for purposes of developing Part E cases under EEOICPA, synonymously.

DEEOIC guidelines on fibrotic lung diagnoses provide that for synonymous and interchangeable diagnoses in terms of development and adjudication, the CE has been directed not to develop for each of these fibrotic lung conditions as a separate claim as they are essentially the same diagnosis to the same organ. The guidelines also note that if it is determined that “it is at least as likely as not that exposure to a toxic substance at a DOE facility was a significant factor in aggravating, contributing to or causing” the pneumoconiosis, pulmonary fibrosis, or interstitial lung disease of the employee, then accept all of the conditions, provided there is a valid medical diagnosis in the case file.

16. COPD. COPD is a disease that causes airflow blockage and breathing-related problems.

- a. Evaluating Medical Evidence. Any one of the following tests below can provide an indication of COPD, but a diagnosis is not based solely on one of the following criteria. The CE weighs all the medical evidence before making a finding.

All test results are to be accompanied by a physician’s interpretation in order to have probative value. If a physician’s interpretation is not available, the CE seeks such interpretation from either the treating physician or a CMC.

- (1) ABG Test. Abnormal results from the blood gas components include such findings as the body is not getting enough oxygen, is not getting rid of

enough carbon dioxide, or that there is a problem with kidney function.

- (2) Consistent Chest X-rays/CAT scans. Chest X-ray results vary and show interstitial patterns, scarring, and other abnormalities.
- (3) Abnormal Spirometry. The Spirometer measures air flow and air volume. An abnormal reading includes an indication of COPD or some other lung condition.
- (4) Bronchoscopy. A bronchoscopy is used by physicians to examine the major air passages of the lungs. A finding of an obstruction in the air passages includes an indication of COPD or some other lung condition.

17. Parkinsonism. Parkinsonism is a neurological disorder or syndrome that can arise from a number of sources, including toxic exposure, drugs, and Parkinson's disease (PD). There is no clinical test or method for distinguishing Parkinsonism from PD and the two terms are often used interchangeably since the symptoms are the same. For the purpose of claim adjudication under Part E, the CE is to consider the medical conditions of PD, Parkinsonism, or any other reasonable alias as synonymous.

18. Other Conditions. Like asbestosis and the lung ailment COPD, there are a host of other non-cancerous conditions potentially covered under Part E that are not covered under Part B.

With the wide variety of conditions claimed under Part E, this chapter cannot address diagnostic requirements of all possible conditions. However, the matrices in [Exhibit 18-1](#) have been created to provide information relating to the assessment of the following conditions: kidney disease; occupational asthma; toxic neuropathy; and chronic toxic encephalopathy. Ultimately, the CE uses his or her best judgment in reviewing and evaluating the probative value of the medical evidence.

CHAPTER 19 – ELIGIBILITY REQUIREMENTS FOR CERTAIN URANIUM WORKERS

1. **Purpose and Scope.** This chapter describes the policies and procedures for processing claims involving uranium miners, millers, and ore transporters who worked at facilities covered by Section 5 of the RECA and, where applicable, the survivors of such employees. This chapter also describes the policies and procedures for processing claims involving claimants who applied for an award under Section 4 of the RECA.

2. **RECA Background.**

a. **DOJ Administered.** On October 5, 1990, Congress passed the RECA, 42 U.S.C. § 2210 note, providing for payments to individuals who contracted certain cancers and other serious diseases as a result of their exposure to radiation released during above-ground nuclear weapons tests or as a result of their exposure to radiation during covered employment. It was the intent of Congress in enacting EEOICPA to treat certain uranium workers covered under RECA the same as DOE workers under the EEOICPA.

b. **Section 5 of RECA.**

- (1) **Covered Employee.** Uranium miners, uranium mill workers and uranium and vanadium-uranium ore transporters who transported ore from mines or mills.
- (2) **Covered States.** Colorado, New Mexico, Arizona, Wyoming, South Dakota, Washington, Utah, Idaho, North Dakota, Oregon and Texas.
- (3) **Covered Time Period.** January 1, 1942 through December 31, 1971.
- (4) **Covered Illnesses.** Primary lung cancer, renal cancer, other chronic renal diseases including nephritis and kidney tubal tissue injury, and the following nonmalignant respiratory illnesses: pulmonary fibrosis, fibrosis of the lung, or pulmonale related to pulmonary fibrosis, silicosis and pneumoconiosis.
- (5) **Benefits Payable by DOJ.** A payment of \$100,000 is available to eligible employees or their survivors.

c. **Section 4 of RECA.**

- (1) **Downwinders.**
 - (a) **Coverage:** Individuals who were physically present in one of the affected areas downwind of the Nevada Test Site during a period

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- of atmospheric nuclear testing, and later developed a covered illness.
- (b) Covered Illnesses: Leukemia (other than CLL), multiple myeloma, lymphomas (other than Hodgkin’s disease), and primary cancer of the thyroid, male or female breast, esophagus, stomach, pharynx, small intestine, pancreas, bile ducts, gall bladder, salivary gland, urinary bladder, brain, colon, ovary, liver (except if cirrhosis or hepatitis B is indicated), or lung.
 - (c) Benefits Payable by DOJ: A payment of \$50,000 is available to eligible individuals.
- (2) Onsite Participants.
- (a) Coverage: Individuals who participated onsite in a test involving the atmospheric detonation of a nuclear device, and later developed a covered illness.
 - (b) Covered Illnesses: Same as downwinders.
 - (c) Benefits Payable by DOJ: A payment of \$75,000 is available to eligible individuals.
- d. All claims identified as RECA claims, Section 4 or Section 5, should be referred to the Denver DO for adjudication regardless of the employee’s last place of employment.
3. How DOL Identifies a RECA Section 5 Uranium Worker. The CE can identify a claim submitted by a Section 5 RECA uranium worker, or an eligible surviving beneficiary of such uranium worker, by reviewing the information provided on the EE-1 or EE-2. If the claimant indicated on the EE-1 or EE-2 that the employee was a uranium worker, or that a Section 5 RECA award was applied for or has been approved, the claim is to be developed in accordance with the guidance set out under this Chapter. In cases where the EE-1 or EE-2 does not specify if the employee was/is a uranium worker and/or the Section 5 RECA status, the CE will review the EE-3, if provided, for an indication of possible RECA employment.
4. Determining Uranium Worker Eligibility. Under Part B, eligibility is entirely dependent upon a Section 5 RECA award. Under Part E, denial of a Section 5 award by the DOJ has no effect on a claimant’s eligibility. The CE must independently develop a claimant’s Part E claim as set forth in this chapter.
- a. Benefits Available Under Part B.
 - (1) Award Letter from DOJ. 42 U.S.C. § 7384u describes the requirements for determining eligibility for benefits under Part B of the EEOICPA. An

individual is a “covered uranium employee” when the DOJ has determined that the employee or his or her survivor is entitled to payment of \$100,000 as compensation due under Section 5 of the RECA for a claim made under that statute and has issued a Section 5 RECA award. Receipt of payment is not required. DOJ advises DOL of Section 5 RECA awards in writing ([Exhibit 19-1](#)).

- (2) No Additional Development. Once the CE receives confirmation of the Section 5 award, the Part B claim is in posture for acceptance. The illness awarded under RECA by DOJ must also be awarded under Part B of the EEOICPA.
- (3) Benefits Payable. If the Section 5 RECA recipient is a uranium worker and was approved for a lump-sum compensation payment of \$100,000 under Section 5 of the RECA, the additional lump-sum payment of \$50,000 under Part B of the EEOICPA will be made to the uranium worker. The uranium worker is also eligible for medical benefits in relation to his or her accepted covered condition(s) per 42 U.S.C § 7384t.
 - (a) If the Section 5 RECA recipient is deceased, the uranium worker’s eligible survivor(s) is entitled to the additional lump-sum payment of \$50,000 compensation. The CE will review the claim for survivor benefits per 42 U.S.C. § 7384u(e).
 - (b) If the Section 5 RECA recipient(s) was awarded benefits as surviving beneficiary(s) of a covered uranium worker, the additional lump-sum payment of \$50,000 under the EEOICPA will be made to the same recipient(s). No survivorship development is conducted. For example, it is unnecessary to obtain a marriage certificate from a surviving spouse who has already received a Section 5 RECA award as a surviving beneficiary.
 - (c) If the uranium worker’s survivor(s) received the Section 5 RECA award and died, only the eligible survivor(s) of the uranium worker described in 42 U.S.C. § 7384u(e) are eligible for EEOICPA benefits.
- (4) Issuing RDs and FDs. A decision of acceptance of a Part B claim will address the fact that the additional lump-sum payment of \$50,000 and medical benefits are awarded in addition to and as a result of Section 5 RECA award of \$100,000.

b. Benefits Available Under Part E.

- (1) NO DOJ Award Required. As noted above, a DOJ Section 5 award denial has no effect on a claimant’s eligibility under Part E due to expanded

definition of a covered uranium worker under Part E and coverage extending to any medical condition if it is determined to be related to exposure to toxic substances at a covered DOE facility or covered uranium mine or mill. The CE must independently develop a claimant's Part E claim where there is no DOJ award.

- (2) DOJ Award Letter / Part B Acceptance. In all instances other than awards involving survivors, an acceptance under Part B will correlate to an automatic acceptance under Part E as to the medical conditions accepted by DOJ and the CE can prepare a RD to accept the claim for benefits under the Act and proceed with whatever other development that is required (i.e. other claimed illnesses, impairment claims and wage-loss claims).
 - (a) Eligible survivors of Section 5 RECA award recipients, and survivors who are award recipients in their own right, are approved for benefits under Part B of the EEOICPA. However, such acceptance under Part B does not automatically translate to an acceptance under Part E. Survivors of Section 5 RECA award recipients, and survivors who are award recipients in their own right, must submit the requisite documents to establish survivorship eligibility under Part E. All Part E survivorship rules apply to RECA survivors. The CE develops all necessary requirements to establish survivorship eligibility as it is defined under Part E of the EEOICPA.
- (3) Benefits Payable. In addition to medical benefits, Part E of the Act grants covered employees compensation for impairment and/or wage-loss related to an accepted illness.

5. Developing RECA Section 5 Claims. The CE must evaluate the status of the Part B and Part E claims as follows in order to proceed with adjudication. In all cases where employment verification is required, the CE proceeds under the guidance set forth under paragraph 6. In all instances where a uranium worker files a claim under EEOICPA without demonstrating a RECA award, DOL must write to DOJ for additional information.

- a. Section 5 RECA Covered Condition. Once a Section 5 RECA claim is identified, the CE prepares a letter to DOJ ([Exhibit 19-2](#)) notifying DOJ that a claim based on RECA has been submitted and requesting information concerning whether the claimant either received an award or filed a claim under Section 5 of the RECA. This letter provides DOJ with options for response depending on the status of the RECA claim. The initial inquiry to DOJ is not done via email. As discussed below, no further information is required of DOJ if a Section 5 RECA award has been approved for all claimed conditions. If a Section 5 RECA claim is pending, the letter requests that DOJ send a letter verifying employment and all medical, employment and survivorship evidence on file. If the Section 5 award is denied,

the letter requests the following: a copy of DOJ's decision and all employment, medical and survivorship evidence available to DOJ. If no Section 5 RECA claim exists, the letter requests that DOJ send a letter verifying employment.

- b. Condition Not Covered Under RECA Section 5, But Claim Involves a Uranium Miner. The CE prepares a different letter to DOJ ([Exhibit 19-3](#)) if the claimed condition is not a covered RECA Section 5 illness. This letter requests that DOJ send all employment, medical and survivorship evidence available to DOL and a statement verifying employment regardless of the outcome of the Section 5 claim.
- c. If the claimant filed for a medical condition that is not covered under the RECA in addition to covered RECA conditions, the CE may send the standard request to DOJ ([Exhibit 19-2](#)) and defer the request for copy of records until additional development is conducted to avoid multiple requests for the same claim. The CE may also defer the request for copy of records based on the nature and quality of the medical evidence in the case file. Upon receipt of the requested documentation from DOJ, the CE can request whatever additional evidence deemed necessary for development at a later date via follow up email communication with DOJ. The CE attaches a copy of the EE-1 or EE-2 to the letter in all instances. The EE-1 or EE-2 signed by the claimant serves as a Privacy Act waiver allowing DOJ to release information to DOL regarding specific individuals.
- d. Response from DOJ.
 - (1) DOJ Approves the Section 5 Award. DOJ advises DOL of Section 5 RECA awards in writing ([Exhibit 19-1](#)). Once the CE receives confirmation of the award, the Part B claim is in posture for acceptance.
 - (2) DOJ Award Adjudication Pending. If a Section 5 RECA claim is filed but pending DOJ adjudication, DOJ will provide DOL with a letter ([Exhibit 19-4](#)). DOJ also provides DOL with the factual statement of employment as requested and all employment, medical and survivorship evidence available to DOJ. The CE proceeds to develop for benefits under Part E. Any factual statement provided by the DOJ verifying the uranium worker's specific dates and places of employment covered under Section 5 of the RECA suffices to verify employment as to those specific dates and places only.
 - (3) DOJ Denies Section 5 Award. A DOJ Section 5 award denial automatically translates into a DOL denial under Part B. However, due to the expanded definition of a covered uranium worker and expanded covered conditions under Part E, a DOJ Section 5 award denial has no effect on Part E adjudication, and the CE continues to develop for coverage regardless of any negative determination or pending action on the part of DOJ. DOJ may deny Section 5 awards based upon RECA

employment requirements that have no bearing on the EEOICPA. Additionally, DOJ denies Section 5 awards if the claimed condition is not a covered condition under the RECA. Expanded covered conditions under Part E might allow for an acceptance where DOJ has denied a claim. Accordingly, the CE proceeds to develop for Part E benefits, obtains all information relevant to DOJ's adjudication process from DOJ, and evaluates all available evidence to reach a determination as to coverage under the Act.

- (4) No DOJ Section 5 Claim Filed. If the DOJ responds ([Exhibit 19-5](#)) indicating the claimant has not filed for an award under Section 5 of the RECA, the CE will contact the claimant in writing ([Exhibit 19-6](#)) and advise the claimant that benefits may only be awarded under Part B of the EEOICPA if the covered employee or claimant has been approved for an award under Section 5 of the RECA. The letter also notifies the claimant their Part E claim is not dependent on a Section 5 RECA award and is being developed. In such cases, the CE requests employment verification from DOJ (See [Exhibit19- 2](#) and [Exhibit19-3](#)). The letter should ask the DOJ to confirm the accuracy of the claimed employment and whether the reported employment is covered under the RECA. The CE completes development of the Part E claim and issues a RD as soon as all the required facts are examined and a coverage determination made.
- (5) If a claimant was denied due to having no Section 5 RECA award and later obtains an award and submits it to DEEOIC, there is no need to require the claimant to file a new claim. In this instance, the claim is simply reopened and adjudicated under the guidance set out in this chapter.

- e. Evaluating and Obtaining Evidence from DOJ. In some cases DOJ initially provides verification of RECA Section 5 employment in the form of a factual statement of employment. The initial communication with DOJ ([Exhibit 19-2](#)) indicates that additional evidence may be sought as claim adjudication proceeds. The DO CE seeks additional evidence from DOJ as necessary by contacting DOJ in writing (either by letter or email) requesting whatever additional documentation is required to adjudicate the claim under Part E. DOJ has requested that all medical, employment and survivorship (if applicable) evidence be requested at the same time to avoid multiple requests on the same claim.

In cases where DOJ does not grant a Section 5 award based upon employment, the CE requests all employment and medical evidence in DOJ's possession and renders an independent finding as to employment. The CE reviews all evidence obtained from DOJ to assist in reaching a decision regarding the acceptance or denial of benefits under the EEOICPA.

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- (1) Concurrent Development. While obtaining information from DOJ is important, the CE concurrently conducts independent development as needed to obtain employment, medical, survivorship and exposure evidence that assists the CE in adjudicating the claim under Part E. Such development should begin immediately upon receipt of the claim file in the DO if a medical condition is claimed that is not covered under the RECA or if the applicant indicates a RECA claim was not filed. The CE pursues additional evidence from the claimant, treating physicians, other health care providers, employers, and exhausts all other sources of information when developing for adjudication. The CE reviews and weighs all evidence obtained through the development process before issuing the RD.
- f. Cancer Claims. Based upon a diagnosed cancer not accepted under RECA and covered employment, the case file must be referred for dose reconstruction to the NIOSH. The dose reconstruction is used to determine the PoC between the diagnosed cancer and the radiation dose potentially received during the covered employment. If a cancer claim is accepted under Part E based on exposure to a chemical or biological toxic substance, there is no need to refer the case to the NIOSH.
- g. Issuing the RD / FD and Post Adjudication Actions. Once the CE receives confirmation of a Section 5 RECA award, a RD to accept the Part B claim should be issued. In all instances other than awards involving survivors, an acceptance under Part B will correlate to an acceptance under Part E as to the medical conditions accepted by DOJ and the CE can prepare a RD to accept the claim for benefits under the Act and proceed with whatever other development that is required (i.e. other claimed illnesses, impairment claims and wage-loss claims). The RD of acceptance will address the fact that the additional lump-sum payment of \$50,000 and medical benefits when applicable, are awarded in addition to the Section 5 RECA award of \$100,000.
- (1) Part E Claim in Posture for Denial. If after complete development, the CE determines that the Part E claim is in posture for denial, no RD denying benefits is issued until DOJ has issued its decision regarding the Section 5 award, because a DOJ acceptance may prompt an automatic approval under Part B and Part E (except in certain survivorship cases). In such cases where the Part E EEOICPA claim is in posture for denial and is pending adjudication at DOJ, the CE may administratively close the claim for timeliness purposes and reopen once DOJ issues its decision.
- (2) Acceptances. If after complete development the CE determines that any part of the Part E EEOICPA claim is in posture for acceptance, a RD is issued accepting the claim under Part E. The CE must address the status of the Part B claim in the decision.

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- (3) Part B Reopening. If a Part B claim is denied by the FAB because the claimant has not filed for or received an award under Section 5 of the RECA and the claimant later submits evidence showing a Section 5 award, a reopening should be initiated by the DO.

6. Verifying RECA Section 5 Part E Employment. Under Part E, the CE must develop claimed employment if the employee or survivor claims a medical condition not included in the claimant's RECA award. If not already submitted, the CE will send a Form EE-3 to the claimant so that all potentially eligible employment can be identified and developed. This should be done upon the initial review of the claim file if a medical condition is claimed that is not covered under the RECA. The CE does not need to develop employment under Part E where all claimed medical conditions were awarded under RECA.

- a. DOJ Employment Verification. Upon receipt of the notification letter that the DOL has received a RECA claim, DOJ searches its records. DOJ issues a letter to DOL regarding the status of the claimant's Section 5 RECA claim. If requested, DOJ will also provide copies of all medical, employment and survivorship evidence on file for the employee. DOJ refers to survivorship documents as "identification" documents.
 - (1) Employment Verified. In instances where employment is verified by a Section 5 RECA award, the CE accepts this as proof establishing covered employment under the EEOICPA for the medical conditions upon which the RECA award is based.
 - (2) Employment Not Verified. In cases where DOJ has denied a Section 5 award based upon employment, the CE requests from DOJ (Exhibit 2) all evidence at its disposal that was used to determine that employment could not be verified. In instances where DOJ denies a Section 5 RECA claim because employment cannot be verified, or where no Section 5 RECA claim exists, the CE must independently develop employment.
 - (a) Reasons for Failure to Verify: DOJ cannot verify employment if no record of employment exists or if claimed employment at a certain mine or mill falls outside of the period in which the mine or mill was in operation or outside of the covered time period. In such instances, the CE conducts further development and obtains additional evidence where available in an attempt to verify employment during the covered time period of January 1, 1942 through December 31, 1971.
- b. Use of SEM for Employment Development. The SEM cannot by itself verify employment. However, SEM should be used to verify the claimed site of covered employment years of operation and known operating contractors during the period of claimed employment. SEM contains a list of uranium mines, uranium mills and vanadium-uranium ore transporters and the time period each was in

operation. By obtaining SSA earnings records, the CE can confirm the employee worked for the reported employer(s). However, an affidavit (such as a Form EE-4) or verification from the DOJ is needed to place the worker at the covered site. Additionally, the SEM “Site History” section for each facility lists all prime operating entities and respective operating dates. The CE should attempt to match the operator’s name and dates to employment evidence as an additional corroborative step toward verifying employment.

- c. Uranium Worker Employment Requirements. In developing a claim for a uranium worker, only one day of employment exposure is required, but additional employment may be necessary to satisfy certain causation criteria regarding exposure as outlined in [Chapter 15 - Establishing Toxic Substance Exposure](#).
- d. The CE assesses exposure for a uranium ore transporter based upon that individual’s confirmed presence at a uranium mine or mill. Claimed exposure in transit will not be considered when conducting a causation analysis. Only the time in which an ore transporter is actually physically present at a mine or mill will be counted as covered employment for exposure development purposes.

7. Verifying Part E Exposure for RECA Section 5 Claims. The CE evaluates exposure for uranium workers based upon SEM and/or other data as outlined in [Chapter 15 - Establishing Toxic Substance Exposure](#). The CE also verifies exposure through employment exposure records and supporting evidence submitted by the claimant. In addition, the RC calls the claimant to complete an OHQ on RECA claims to obtain information regarding exposure.

- a. Ensuring SEM Accuracy. - All covered RECA Section 5 uranium mines, mills and ore transporters should be listed in SEM because all such employment is covered under the EEOICPA. If the CE identifies a uranium mine, uranium mill or a vanadium-uranium ore transporter in operation during the covered time period but not listed in SEM, the CE should provide all pertinent facts regarding the omitted site or employer to the designated DO SEM POC. The DO SEM POC will contact the NO SEM POC via email. The NO SEM POC will then contact DOJ to determine coverage.
- b. Employment Evidence. The CE uses employment records, where available, to evaluate for exposure. The CE obtains such evidence from either the claimant or the employer and reviews the totality of the evidence of file to determine whether or not it is established that the employee was exposed to a toxic substance.
- c. Occupational History Development. As noted above, the RC calls the claimant to complete an OHQ on most RECA claims involving the worker or eligible survivors. An OHQ is designed specifically to develop information regarding workplace exposure. The CE is to request that the RC conduct an OHQ interview if one has not been conducted for an eligible claimant.

8. RECA Section 4 Claims. Some EEOICPA claimants may have filed a claim under Section 4 of the RECA. The statutory language in 42 U.S.C. § 7385j of the EEOICPA acts as a bar to any cancer claim filed by an individual under EEOICPA who has received compensation under Section 4 RECA. Section 4 of the RECA only provides benefits for cancer. As such, a claimant cannot receive an award under both Section 4 RECA and the EEOICPA for a cancer claim regardless of whether the claimant filed for different cancers under EEOICPA than awarded under RECA 4 or if the claimant filed for multiple cancers and one or more cancers is the same as the cancer awarded under RECA Section 4. If a claimant has not yet received a Section 4 RECA award and is eligible for an EEOICPA award, the claimant must choose between the Section 4 RECA award and the EEOICPA award. A RECA Section 4 award has no effect on non-cancerous conditions claimed under the EEOICPA.

Under RECA, an individual cannot receive an award under both Section 4 and Section 5. Without an award under RECA section 5, a claim based on RECA employment will not meet the Part B requirements.

- a. Identifying a Section 4 RECA Claimant. The CE can identify a claim submitted by a Section 4 RECA claimant by reviewing the information provided on the EE-1 or EE-2. If the claimant checked the box indicating he or she applied for an award under Section 4 RECA, the claim is to be developed in accordance with the guidance set out in this section.
- b. Letter to DOJ – Section 4 RECA. Once a Section 4 RECA claim is identified, the CE prepares a letter to DOJ ([Exhibit 19-7](#)) requesting information concerning whether the claimant either received an award or filed a claim under Section 4 of the RECA. The CE attaches a copy of the EE-1 or EE-2 to the letter in all instances.
- c. DOJ Approves the Section 4 Award. Should cancer be the only claimed illness under the EEOICPA, and an acceptance of an award under RECA Section 4 is confirmed, the CE may proceed with a recommended denial of compensation under Part E. The denial of compensation should specifically reference the exclusion of benefits for cancer under both EEOICPA and RECA contained in 42 U.S.C. § 7385j.
- d. DOJ Award Adjudication Pending. If the response from DOJ indicates that a RECA Section 4 decision is pending, the CE takes the following actions depending on the claimed conditions:
 - (1) Cancer. - The CE must prepare a letter to the claimant(s), explaining that an EEOICPA and a RECA Section 4 cancer claim cannot be adjudicated concurrently. The claimant(s) must be asked to select which program they wish to pursue benefits under, for the claimed cancer(s). The claimant(s) must be notified that if they accept the RECA Section 4 award, they cannot receive an award under the EEOICPA for a cancer claim. The claimant(s) should be notified that if they either fail to respond within 30

days, or if they elect to pursue their cancer claim under RECA, their EEOICPA cancer claim will be denied. The claimant(s) should also be advised that if they wish to pursue their cancer claim under EEOICPA, they must formally withdraw their claim from RECA, and confirmation of such withdrawal must be obtained from DOJ. The letter should further state that if their RECA claim ultimately ends in a denial, then they may seek to have their EEOICPA cancer claim reopened.

Depending upon the response from the claimant(s), the CE will either proceed with the adjudication of the claimed cancer (upon confirmation of RECA Section 4 withdrawal) or will proceed with development of the case for non-cancerous conditions, and will issue a RD that includes a denial for the claimed cancer. Any RD that includes a denial of a claimed cancer, on the grounds that compensation cannot be awarded under both RECA Section 4 and EEOICPA, must reference 42 U.S.C. § 7385j.

(2) Non-Cancer. Any non-cancerous condition will be treated like any other claim.

e. Rejection of Section 4 RECA Award. If DOJ reports that a RECA-4 award has been granted, but the claimant has elected to reject the settlement, and if a copy of the Acceptance of Payment form confirms this, the CE can proceed with the adjudication of the cancer claim under the EEOICPA.

9. Interagency Consistency. As noted above, since uranium workers and their survivors are treated and defined differently under Part E than Part B, and the universe of covered conditions has expanded significantly under Part E, uniform consistency in agency decision making is not always possible. Nonetheless, DOL and DOJ will inform each other when decisions are to be issued that are inconsistent with the other agency's findings. Both DOJ and DOL will work to issue consistent decisions where employment verification findings are concerned, but this may not always be possible. As such, FAB supplies DOJ with copies of FDs issued to RECA claimants. DOJ will provide DEEOIC NO with copies of those decisions inconsistent with DEEOIC findings. Additionally, the SrCE in the DO will inform DOJ via email when a RD is being issued that is inconsistent with a DOJ decision.

CHAPTER 20 – ESTABLISHING SURVIVORSHIP

1. **Purpose and Scope.** This chapter contains procedures for the development and review of survivor claims under the EEOICPA. It also describes the process followed when a non-covered spouse or child opts for the alternative to filing a Part E claim.
2. **Policy.** The CE is responsible for processing survivor claims and ensuring that benefits are properly paid to eligible survivors under the provisions of 42 U.S.C. 7384s(e) and 7384u(e) for Part B and 42 U.S.C. 7385s-1(2), and 7385s-3 for Part E.
3. **Eligible Survivors.** If an employee eligible for EEOICPA benefits is deceased, one or more of the employee's survivors may file a claim for compensation under the EEOICPA. The claimant documents his or her relationship to the covered employee. If he or she does not present evidence to establish survivorship, the CE writes to the claimant requesting the necessary evidence. When developing a survivorship claim, the CE sends letters to all survivors claiming benefits, requesting medical and employment evidence sufficient to establish eligibility of the deceased employee. However, a request for documentation necessary to support the eligibility of a specific claimant is sent to that claimant.

When a survivor files a claim, the CE is responsible for adjudicating the claim(s) and for processing any compensation which may be payable in the order of eligibility outlined below.

- a. **Part B.** Compensation may be payable to eligible survivors in the following order: spouse, children, parents, grandchildren, and grandparents of the deceased covered Part B employee.
- b. **Part E.** Compensation may be payable to eligible survivors in the following order: spouse; then children who were under the age of 18 years at the time of the employee's death, or under the age of 23 years and continuously enrolled as a full-time student since attaining the age of 18 years at the time of the employee's death, or were any age and incapable of self-support at the time of the employee's death.

Unlike Part B, the following claimants are not eligible for survivor benefits under Part E: adult children (with the exception of those meeting the requirements of incapable of self-support at the time of the covered employee's death), parents, grandchildren, and grandparents of the deceased covered Part E employee.

- c. **Conviction of Fraud.** A person convicted of fraud in the application for or receipt of benefits under the EEOICPA or any other federal or SWC law forfeits any entitlement to the EEOICPA benefits for any occupational illness or covered illness due to an exposure on or before the date of the conviction.
4. **Filing a Claim for Survivor Benefits.** A claim for survivor benefits must be in writing. The DEEOIC considers any written communication that requests survivor benefits under the EEOICPA as a claim for purposes of case creation and claim development. However, a claimant

must submit a completed and signed Form EE-2 for DEEOIC to fully adjudicate the claim and issue a RD and FD.

- a. **Acting on Survivor’s Behalf.** A person acting with legal authority on behalf of a survivor may file a claim under the EEOICPA for that survivor including individuals serving as POA or Conservators. In the case of a minor child, it is preferable that a parent or legal guardian complete the form on the child’s behalf. A legal guardian is a person with the responsibility for providing care and management of a child and his or her affairs.
 - b. **No New Claim Needed for Part E.** In some instances, a claimant may file for a Part B claim without knowledge that consideration exists for Part E benefits. In these situations, there is no need for a survivor to file a new claim for benefits under Part E when there is an existing, accepted Part B claim for that survivor, or when the survivor filed a Part D claim (Form 350.2) with the DOE. In these instances, the CE is to consider each survivor a claimant under both Part B and E. In any scenario where it is not clear as to the intent of a survivor to seek benefits under Part B or E, the CE must seek clarification from the survivor and, if necessary, obtain submission of a signed EE-2 claim form.
 - c. **Excluding Claims Due to Tort or SWC Benefit.** A survivor may choose to exclude from his or her claim any condition caused by an exposure for which there has been a settlement from a tort action or, under Part E, any condition leading to receipt of a payment under a SWC program. This may preclude any need to reduce payable benefits. (Refer to [Chapter 30 - Tort Action and Election of Remedies](#) and [Chapter 31 - Coordinating State Workers’ Compensation Benefits](#).)
5. **Establishing Employee’s Death.** The first step a CE should take in a survivor claim is to obtain the necessary evidence to establish the death of an employee.
- a. **Death Certificate.** The document used to verify the death of an employee is a death certificate, typically issued by an official state or local governing agency. For the most part, a death certificate lists the name of the decedent, date of death, his or her marital status at time of death, usual occupation, and cause of death certified by a physician or some other official. In cases where a death certificate has not included all of the causes of death, the CE must conduct additional development (i.e., requesting medical records from the last 12 months of the employee’s life, referral to a CMC, etc.) to verify the additional causes of death. A death certificate is required to be submitted to confirm the death of an employee in a survivor claim filed under Parts B and E.
 - (1) An official copy (stamped) of an employee’s death certificate is not required. A copy can be accepted.

- (2) Some states have implemented the use of electronic death certificates, which may be used to establish the death of the employee. To be acceptable, a printed copy of the electronic record must be obtained that identifies the certifying official. If a physician is the certifying official, his or her license number must also be included.

6. Linking Employee’s Death to an Occupational or Covered Illness. For a compensable claim under Part B, it must be shown that the employee was diagnosed with an occupational illness including: cancer, CBD or chronic silicosis. The evidence does not need to show that any one of these conditions was linked to the employee’s death, merely that one or more was diagnosed. This also applies to an occupational illness that develops over the course of the employee’s life and resolves by way of medical treatment.

However, for a compensable claim under Part E, the evidence must establish that an occupational exposure to a toxic substance was “at least as likely as not” a significant factor in causing, contributing to, or aggravating the death of the employee. For this determination, the CE may reference factual or medical evidence to assist in reaching a decision, including a death certificate or medical records proximate to the date of the employee’s death. The CE must also be ready to evaluate the effect that an accepted consequential illness had on the death of an employee.

7. Surviving Spouse. For either a Part B or Part E claim for spousal survivorship, the necessary documentation to establish a viable claim usually consists of a copy of the marriage certificate issued or recognized by a State Authority or an Indian Tribe Authority. A “Certificate of Blessing of Marriage” from a church is not considered the equivalent of a marriage certificate. A marriage license is also unacceptable. To be an eligible surviving spouse, the spouse must have been married to the employee for one year immediately prior to the death of the employee. This prior year includes the date of marriage, through the day prior to the date of death. For example, if an employee married on September 4, 2004 and died on September 3, 2005, the CE does not include September 3, 2005 when calculating the required 365-day term. The CE counts each calendar day from September 4, 2004 up through and including September 2, 2005.

- a. In cases where evidence shows that the employee was previously married, it is not necessary to obtain proof of divorce. However, in the event that the evidence in a case raises concern as to the legitimacy of the marriage for which survivorship is being established, the CE must develop further and obtain a copy of the divorce decree (or death certificate if marriage ended due to death of spouse) validating that the marriage was dissolved.
- b. In some instances, a common-law marriage may exist between the employee and the surviving partner. When the evidence does not sufficiently establish that the claimant had a licensed/certified marriage with the employee for the 365 days immediately prior to the employee’s death – or where there is some evidence to suggest that the marriage was not valid – the CE may have to gather sufficient evidence to make a determination as to whether the parties established a common-law marriage in a state or other territory which authorizes such marriages. As a

general rule, in those states that legally permit it, the existence of a common-law marriage is determined by the law of the state where the alleged common-law marriage was allegedly entered into and that has the most significant relationship to both spouses and to the alleged marriage. If full development of the claim results in evidence that the alleged common law marriage occurred in a state that does not allow the creation of such marriages within its borders – and no other state is involved – the inquiry may end there.

- (1) The CE must develop evidence sufficient to establish that any claimed (or potential) common-law marriage meets two threshold issues. The first is when the common-law marriage was entered into, and the second is where it was entered into.
- (2) Once the “when and where” elements have been established, the CE proceeds with additional development to document the five standard elements of a common-law marriage outlined in the [DEEOIC Common-Law Marriage Handbook](#).
- (3) Evidence which may be used to document a common-law marriage may consist of the following items, as delineated in the handbook: affidavits, marriage and divorce documents, death certificates, children’s records, real estate documents, tax records, banking and loan documents, contracts including insurance documents, employment documents, medical records, tribal documents, wills, trusts, POA documents, utility bills, letters, and/or other significant formal or informal documents.
- (4) The burden to produce all necessary evidence and to establish each element of their eligibility by a preponderance of the evidence rests with the claimant(s). The purpose of development regarding a claimed common-law marriage is to obtain sufficient information and probative evidence to support a determination regarding whether a common-law marriage was ever created, and if so, its duration. If the evidence is sufficient to reach a decision, the CE proceeds with adjudication. If the legality of the common-law marriage is not clear, or is in dispute, the case file, along with a memorandum of explanation, is referred to the NO Policy Branch for guidance.

8. Surviving Child. A “child” of an individual under both Parts B and E of the EEOICPA can only be a biological child, a stepchild, or an adopted child of that individual. A person who is or was a dependent of the employee but does not fit within the definition of a qualifying “child” is not an eligible survivor. In the vast majority of situations, a birth certificate showing the employee as the parent of a child is sufficient to establish survivorship.

Where the claimant claims to be a child of the deceased employee and the birth certificate does not list the deceased employee as the father or mother of the claimant, the CE must undertake development to ascertain the circumstances of the claim. In those situations where evidence is

received that contradicts the paternity of the child or his or her connection to the employee, the CE must proceed with development. The CE must use discretion when evaluating evidence in support of a survivorship claim and weigh all evidence received in its totality.

- a. Categories of eligible children.
 - (1) **Biological Child.** The term “biological child” is broad and refers to all persons with either a presumed or established genetic link to a deceased employee. Because a recognized natural child is presumed to have a genetic link to a deceased employee, a recognized natural child is one type of biological child. Another type of biological child is a person whose birth certificate lists the deceased employee as their mother or father, because these persons are also presumed to have a genetic link to their listed mother and father. However, these two presumptions may be rebutted if substantial evidence exists that rebuts the existence of the genetic links, consistent with 20 C.F.R. § 30.111(d). The final type of biological child is any person who can establish an actual genetic link to a deceased employee through the submission of probative DNA evidence that shows such a link.
 - (2) **Stepchildren.** Claims for eligibility as a stepchild will be decided by the DO unless there is an issue that cannot be determined by the CE. In circumstances where the status of a stepchild as a potentially eligible survivor cannot be determined, the matter is referred to the NO Policy Branch.
 - (a) A stepchild is defined as any individual who establishes a parent-child relationship with the employee through the marriage of their parent to the employee. This determination is made once the CE receives documentation from the stepchild in support of their claimed relationship. This must include evidence of the marriage between the employee and the parent of the stepchild.
 - (b) Documentation supporting a regular parent-child relationship may include school records (e.g., report card) listing the employee as having a familial relationship to the stepchild, employment or tax returns showing that the covered employee claimed the stepchild as a dependent, photographs taken at family gatherings, newspaper articles, obituaries, insurance policies listing the stepchild as the son or daughter of the covered employee, wills, affidavits from biological children of the employee, and/or any other documents that refer to the stepchild and the deceased employee in a familial way.
 - (c) Under Part B, where a stepchild was an adult at the time of the deceased employee’s marriage, the evidence will be considered on

a case-by-case basis. Evidence that may document eligibility includes records that the stepchild was the primary contact in medical dealings with the deceased employee, that the stepchild provided financial support for the deceased employee, and/or provided housing for the deceased employee, etc. Evidence consisting of medical reports, letters from the physician, or receipts showing that the stepchild purchased medical equipment, supplies or medication for the employee may be helpful. These items of evidence will be considered on a case-by-case basis and each is weighed together to fully evaluate the eligibility of the survivorship claim.

- (d) There is no minimum time requirement for a stepchild to have lived in the same household as the covered employee or for their parent to have been married to the employee, merely that a parent-child relationship existed. To determine if a parent-child relationship existed, the CE or FAB representative must consider the above information in conjunction with the following: Did the stepchild visit the employee during the holidays?; Did the stepchild take care of the employee for days at a time?; and is it logical that the stepchild and employee stayed at one another's home at any given time? As long as a reasonable basis exists to show that a parent-child relationship existed, the CE can make an affirmative finding.
- (e) For claims involving a divorce between the biological parent and the stepparent, the dissolution of the marriage does not terminate the parent-child relationship for eligibility purposes. As such, because a parent-child relationship did exist at one time, the child is considered an eligible stepchild. An ongoing parent-child relationship following divorce is not necessary.
- (f) The CE or FAB representative must consider the totality of the evidence when determining whether the stepchild qualifies, and must provide the rationale supporting whatever outcome in the RD and/or FD.

(3) **Adopted Child.** An adopted child is defined as a child that is not biologically related to the employee, but whose parental responsibilities have been permanently transferred by a legal mechanism to the employee. The CE obtains the relevant legal document(s), whether state, tribal, or otherwise, confirming the transfer of responsibility to the employee.

(4) **Posthumously Conceived Children.** Advances in medicine and science have enabled the storage of human reproductive material (egg, sperm or embryo) as to allow for posthumous conception of children. DEEOIC

considers a posthumously conceived child of the employee to be an eligible survivor to the extent permitted by local or state law. In those survivor claims involving a posthumously conceived child, the assigned CE refers the case to the NO Policy Branch so it can obtain a legal opinion from the SOL of applicable local or state law in deciding the status of the child as an eligible survivor under the Act.

b. Qualifications for eligibility under Part B vs. E.

- (1) All Surviving Children. A surviving child is a biological, stepchild, or adopted child of the employee regardless of age.
- (2) Part E Surviving Child Only. Under Part E, a “covered child” must also have been, as of the date of the employee’s death: either under the age of 18 years, under the age of 23 years and a full-time student who was continuously enrolled in one or more educational institutions since attaining the age of 18 years, or any age and incapable of self-support regardless of their marital status.
 - (a) Student Status. To be considered a full-time student at the time of the employee’s death, the child must have been continuously enrolled as a full-time student in one or more educational institutions since attaining the age of 18 years and must not have reached the age of 23 years, regardless of marital status or dependency on the employee for support.
 - (i) Enrollment as a full-time student generally consists of a 12-month period, with a break of no more than four months, during each year of post high school education.
 - (ii) If the child’s status as a full-time student is uncertain, the CE consults the academic institution to determine what was considered to be the minimum number of hours required to qualify as “full-time” (versus part-time), at the time of the child’s enrollment, as this may vary from one institution to another.
 - (iii) With certain programs such as co-op, intern, or graduate school programs, while the student might not actually be enrolled in any courses for a particular term, he/she could still be “registered” as a full-time student while fulfilling other requirements of the program.
 - (iv) If a student is prevented by reasons beyond his or her control from continuing education for a period of reasonable duration, (such as a brief but incapacitating

illness) the CE has discretion to determine whether the student's status as a continuously enrolled full-time student should be preserved. A suspension from school for a limited period should not affect the child's status as a continuously enrolled full-time student.

- (v) Leaving school to care for a sick parent/employee, lack of funds to pay for school as a result of a parent/employee's illness, or dropping/failing out of school is not a sufficient basis to maintain the child's status as a continuously enrolled full-time student.
 - (vi) Documentation to support eligibility includes transcripts from the accredited educational institution(s), school records, and affidavits.
- (b) Incapable of Self-Support. To establish eligibility for benefits as a covered child who was incapable of self-support at the time of the employee's death, the child must have been physically or mentally incapable of self-support, regardless of marital status or dependency on the employee for support, regardless of the temporary or permanent nature of the incapacity.
- (i) A child is incapable of self-support if, at the time of the employee's death, his/her physical or mental condition was such that he/she was unable to obtain and retain a job or engage in self-employment that could provide him/her with a sustainable living wage.
 - (ii) Medical evidence must show that the child was diagnosed with a medical condition establishing that he/she was physically/mentally incapable of self-support at the time of the employee's death.
 - (iii) Documentation to support the incapability of self-support can include medical records, social security disability records, tax returns showing that the covered child was claimed as a dependent, state guardianship documents, and affidavits.

SSA or State disability records alone, showing lack of self-support, should not be used to establish that the child is incapable of self-support. The CE must consider the evidence as a whole to determine if it demonstrates that the person was/is incapable of self-support for purposes of the EEOICPA.

- (iv) When medical evidence demonstrates incapacity for self-support, this determination will stand unless refuted by sustained work performance or other conflicting evidence.
 - (v) A child is not incapable of self-support merely because of an inability to obtain employment due to economic conditions, lack of job skills, incarceration, etc.
 - (vi) There is no specific timeframe required to establish that a child was incapable of self-support prior to the death of the employee (e.g., accident). It is only necessary to establish that the child was incapable of self-support on the day the employee died.
- (c) Non-spousal children. In certain situations, a special provision of the EEOICPA allows for the division of benefits between an eligible spouse and an employee's child who is not related to the spouse.
- (i) Under Part B only. If there is at least one child of the employee who is a minor at the time of payment, and who is not a recognized natural child or adopted child of the spouse, half of the payment is made to the covered spouse and the other half is made in equal shares to each child of the employee who is a minor at the time of payment, without regard to whether the child is a spousal child, or non-spousal child. A recognized natural child is a child acknowledged by the employee as their own during their lifetime. The RD and FD must fully explain the distribution of compensation to the spouse and all children who have filed a claim.
 - (ii) Under Part E only. If there is at least one child of the employee who is living at the time of payment, who qualifies as a “covered child” (i.e., under the age of 18 at the time of the employee's death, between the ages of 18 and 23 and continuously enrolled as a full-time student since attaining the age of 18 at the time of the employee's death, or any age and incapable of self-support at the time of the employee's death) and who is not a recognized natural or adopted child of the spouse, half of the payment is made to the covered spouse, and the other half is made in equal shares to each “covered child” of the employee, who is living at the time of payment, without regard to whether the child is a spousal child or non-spousal child. Refer to the definition of a recognized natural child found under

Part B above. The RD and FD must fully explain the distribution of compensation to the spouse and all children who have filed a claim.

9. Parents, Grandchildren and Grandparents. Under Part B only, parents, grandchildren (including biological, adopted and step-grandchildren), and grandparents may be eligible for survivor benefits, provided there is no surviving spouse or living child who is eligible to receive compensation. When adjudicating a survivorship claim for a parent, grandchild, or grandparent, documentation must establish the relationship of the survivor to the deceased employee (i.e., employee's birth certificate listing parent's name, parent's birth certificate showing grandparent's name, etc.). As DEEOIC issues payment of lump-sum survivor benefits equally between eligible survivors, the CE must obtain evidence that establishes the status of all potential survivors in each category (parent, grandchild or grandparent). Parents, grandchildren and grandparents are not eligible for Part E survivor benefits.

10. Potential for Additional Survivors. When an additional potential survivor is identified on Form EE-2 or through some other development action, the CE contacts the individual by letter explaining their right to file a survivor claim ([Exhibit 20-1](#)).

- a. Letter to Survivor. The letter to the survivor does not indicate whether the individual is qualified to receive benefits, as this is a function of the claims process. Rather, the letter outlines the general requirements for survivor eligibility. The CE explains that filing a claim does not guarantee that benefits will be payable, as both statutory and regulatory requirements must still be met before compensation can be awarded.
- b. Form EE-2. The CE encloses a blank Form EE-2 with the correspondence. The potential survivor is asked to complete and submit the form within 30 days. Additional information on handling non-filing claimants can be found in [Chapter 24 - Recommended Decisions](#).
- c. Additional Documentation. To ensure that compensation is paid to eligible survivors of the deceased employee, the CE may require the survivor(s) to provide documents, affidavits, or records sufficient to substantiate the veracity of their claim.

11. Claims Involving Multiple Claimants. When a claim is filed, it is created in the ECS based on claimed employment and claimed illness(es). In some cases, multiple claimants will file a claim for one or more illnesses. And in some of these cases, not all claimants will claim the same illness(es). Therefore, in cases involving multiple claimants, an illness claimed by one claimant will be considered claimed by all parties to the case [unless the claimant specifically states they do not wish to claim the additional illness(es)] and should be documented accordingly in ECS for each claimant. This means that all illnesses will be addressed for all claimants without the request for additional claim forms.

- a. Findings for Each Survivor. Once appropriate development is completed and review of evidence undertaken, one comprehensive RD addressing the claims of all filing parties is to be issued. Each party to the claim must receive an individual finding in the decision with respect to his or her eligibility. The decision references each survivor who has filed a claim and specifies whether they are entitled to receive compensation, the amount of compensation payable to each eligible survivor, and the basis for the conclusions reached.
 - b. Reopening After a FD. Given the procedure requiring each individual in a multi-claimant case be party to a decision on entitlement of benefits, all claims associated with the case must be reopened before a new decision can be issued (Refer to [Chapter 27 - Reopening Process](#)).
 - c. Individual Addresses. The RD does not include the addresses of the various claimants. Instead, a cover letter is addressed to each claimant and a copy of the decision is sent to all filing parties.
 - d. Lack of Form EE-2. The CE may encounter a situation where a survivor has made a claim for benefits in writing but has not filed Form EE-2. Alternatively, the CE may have evidence indicating the existence of a potentially eligible survivor, but is unable to contact the survivor to obtain a completed Form EE-2. Under these circumstances, the CE issues a RD (See [Chapter 24 - Recommended Decisions](#)).
12. Issues During the Payment Process.
- a. Death Before Payment. If the employee/survivor is alive when the FD is issued but dies before payment is received, the employee's/survivor's claim must be administratively closed. Receipt of payment is defined as the date the payee's bank receives the Electronic Funds Transfer (EFT) or the date the payee or someone legally able to act for the employee in receiving the payment receives the paper check.

Any compensation payment (whether check or EFT) received after the employee/survivor's death must be returned to the Treasury Department, and the payment must be cancelled in ECS. (Refer to [Chapter 32 - Compensation Payments](#), for the payment cancellation steps.)

The CE appropriately develops any survivor claims and issues a new RD to all survivors who have filed a claim.
 - b. Death Due to Non-Covered Illness, Part E. If a covered Part E employee dies after filing a claim but before any payment is received, and if the employee's death was caused solely by a non-covered illness, the survivor (any survivor including the spouse) has the election of benefits option. The survivor may elect to receive compensation (wage-loss and/or impairment) that the employee would

have received had he not died prior to payment. It is not necessary for the employee to have filed a claim specifically for wage-loss or impairment in order to have the election of benefit option available. As long as the employee filed a Part E claim, claims for impairment and wage-loss are assumed. However, if the employee received any compensation for impairment or wage-loss, prior to his death, such payment voids the election of benefit option.

- (1) When an election of benefits is available, the CE contacts the survivor via telephone or letter advising the survivor of the option to receive the benefits that the employee would have received had he/she not died prior to receiving payment. The CE obtains a verbal response and follows with written confirmation of the survivor's option.
 - (2) The survivor could be awarded the impairment benefit the employee would have received, but only if the medical evidence meets all the criteria in the American Medical Association's Guides to the Evaluation of Permanent Impairment, and conforms with the regulations regarding medical evidence used to support an award for impairment. (Refer to [Chapter 21 - Impairment Ratings.](#))
 - (3) Also, the survivor could be awarded the wage-loss benefit the employee would have received. (Refer to [Chapter 22 - Wage-Loss Determinations.](#))
 - (4) Under the election, survivor benefits are payable up to the aggregate limit under Part E.
 - (5) The survivor is not entitled to the \$125,000 lump-sum payment because death was not caused by the employee's covered illness(es).
- c. **Change in Child Status.** Under Part B, a non-spousal child who is a minor at the time of filing may be advised in the FD that he or she be approved for compensation. While DEEOIC makes every effort to make lump-sum payment in a timely manner, if at the time of payment a child no longer meets the state law definition of a minor, the CE may not award. Under this unique situation, the CE takes action to vacate the FD so that a new decision may be issued finding that the non-spousal child is an ineligible survivor. DEEOIC staff is to take all necessary and appropriate steps to avoid this scenario.
- d. **Survivor's Death.** An eligible survivor must be alive to receive any payment awarded under the Act. If one eligible survivor in a multiple survivor claim dies before payment is received, the CE administratively closes the deceased survivor's claim and issues a new RD reapportioning compensation among the remaining eligible survivors.
- e. **Survivor Compensation Part B.** A survivor may receive one lump-sum payment under Part B for each employee for whom he/she qualifies as an eligible survivor.

If a survivor files a claim for benefits and a lump-sum payment has previously been paid to the employee, the CE denies the survivor's claim because the maximum allowable benefit has already been paid. The maximum benefit under Part B is \$150,000.

- f. **Survivor Compensation, Part E.** An eligible survivor is entitled to the basic lump-sum survivor compensation of \$125,000 if it is determined that an accepted illness caused, contributed to, or aggravated the death of the employee. In the case of a claim with multiple eligible survivor payees, the CE must allocate the lump-sum survivor compensation based on who qualifies as a survivor.

A survivor may receive more than the basic \$125,000 survivor benefit if the deceased, covered Part E employee experienced compensable wage-loss as a result of any covered illness prior to his or her attainment of normal Social Security retirement age as defined by the Social Security Act. The additional benefit of \$25,000 or \$50,000 is dependent upon the number of years for which the employee experienced wage-loss (Refer to [Chapter 22 - Wage-Loss Determinations](#)). The maximum lump-sum survivor compensation under Part E is \$175,000.

- g. **Aggregate Compensation Payable under Part E.** The total amount of compensation payable, excluding medical benefits, may not exceed \$250,000 per covered employee. The CE does not develop for additional medical conditions in a survivor claim once the aggregate compensation amount is reached, unless the potential for covering medical expenses exists. If a survivor files a claim for benefits and the aggregate compensation amount has been reached, the CE must deny the survivor's claim.

13. **Alternative to Filing a Survivor Claim Under Part E.** A non-covered spouse or child of a deceased DOE contractor employee or RECA Section 5 uranium worker may submit a written request for an informal evaluation of whether the employee contracted a covered illness as a result of employment at a covered facility. Once the alternative filing review is complete, the CE issues a determination letter to the claimant. No RD or FD is required.

- a. **Written Notice.** An individual seeking a determination regarding the cause of an employee's illness must send a letter to the DEEOIC requesting an alternative filing determination.
- (1) Alternative filing requests may be submitted to the RCs or the DOs.
 - (2) Only individuals listed in Subtitle E of the EEOICPA as potential survivors (i.e., spouses or children of an employee) may seek a determination letter regarding an employee.
 - (3) The survivor seeking a determination letter must provide evidence of a familial relationship with the employee.

- b. Acknowledgement Letter. The CE sends each requester a letter acknowledging receipt of their request to receive an alternative determination letter, upon submission of their filing ([Exhibit 20-2](#)). The acknowledgement letter serves to explain the alternative filing process and offers the requester the opportunity to pursue full adjudication of the claim.
- (1) The requester is notified that the alternative filing will result in the issuance of a determination letter, following development of the claim. The CE explains what will be contained in the determination letter and discusses the steps necessary to reach a determination on an alternative filing.
 - (2) If the requester has not already received a FD denying his or her claim, the acknowledgement letter gives the requester the opportunity to opt out of the alternative filing process and to pursue full adjudication of the claim leading to a RD/FD. Upon receipt of a requester's decision requesting a RD/FD, the CE sends a follow-up letter informing the requester that full development will be completed and outlines the evidence required to adjudicate the claim. If full adjudication of the claim is requested, the requester is to submit a completed form EE-2.
 - (3) The "Alternative to Filing" letter must explicitly instruct the requester that the determination reached cannot be used in any claim for benefits under the EEOICPA. The CE instructs the requester that the information presented in the forthcoming determination letter does not represent a final agency decision on the illness or causation.
- c. Review of the Evidence. In accordance with the instructions contained in the EEOICPA PM, the CE undertakes full development of the alternative filing. The CE gathers any evidence necessary to arrive at a determination on the claim, including sending the case file to a CMC or NO Health Specialist for resolution of a question of exposure, diagnosis, or causation.
- d. Determination Letter. Upon completion of development on the alternative filing, the CE sends a determination letter to the requester ([Exhibit 20-3](#)).
- (1) The CE prepares the written determination using clear language that the reader can easily understand. In the narrative of the decision, the CE provides sufficient discussion of the case evidence to describe the justification of the decisional outcome. The letter does not take the format of a RD, and no appeal rights or waiver is required.
 - (2) The determination letter must reach a conclusion about whether the employee contracted an illness as a result of exposure while employed at a covered facility.

- (3) The letter must state that the requester is not afforded any appeal or review rights as a result of the conclusion reached.
 - (4) The CE reiterates that the determination cannot be used as evidence in a claim for benefits under EEOICPA.
 - (5) The CE explains that the requester may seek full adjudication on the claim, including issuance of a RD and FD, at any time.
 - (6) A SrCE or supervisor reviews the determination and prepares it for the DD's signature.
- e. Receipt of Form EE-2. If the survivor files a Form EE-2, the CE renders a RD on eligibility, which is then reviewed by the FAB for issuance of a FD.

CHAPTER 21 – IMPAIRMENT RATINGS

1. **Purpose and Scope.** This chapter provides procedures for evaluating a claim for permanent impairment. It explains the responsibilities of the CE in awarding a covered Part E employee impairment attributable to a covered illness. The chapter provides guidance on how to evaluate medical evidence relating to impairment and the evidence necessary to establish a ratable permanent impairment. The chapter includes a discussion on calculating an impairment award if the impairment award is subject to tort offset and/or SWC coordination.
2. **Policy.** DEEOIC staff is responsible for processing impairment claims and ensuring that benefits are appropriately paid. In impairment decisions, DEEOIC staff explains the general requirements for impairment and provides a clear explanation of the calculations used to compute the impairment award. The assigned CE is responsible for bronzing into OIS all case-related correspondence or other documentation generated or received during the development of an impairment rating.
3. **Definition of Impairment.** The American Medical Association’s Guides to the Evaluation of Permanent Impairment (AMA’s Guides), 5th Edition, defines impairment as “a loss, loss of use or derangement of any body part, organ system or organ function.” Furthermore, “Impairment percentages or ratings developed by medical specialists are consensus-derived estimates that reflect the severity of the medical condition and the degree to which the impairment decreases an individual’s ability to perform common Activities of Daily Living (ADL), excluding work.” (Emphasis in original) The AMA’s Guides organize ratable organ or body function by chapter e.g., respiratory, cardiovascular, nervous, endocrine etc.
4. **General Requirements for Impairment Ratings.**
 - a. **Covered Employees.** The employee is a covered DOE contractor or subcontractor employee, or RECA Section 5 employee found to have contracted a covered illness through exposure to a toxic substance at a DOE facility or RECA section 5 facility.
 - b. **Claiming Impairment.** The employee has to claim impairment in writing.
 - c. **MMI.** An impairment rating is to encompass each covered illness that has reached MMI according to the rating physician. MMI means the condition is unlikely to improve substantially with or without medical treatment. A CE may consider conditions that are progressive in nature and worsen over time, such as CBD, to have reached MMI when the condition is not likely to improve.
 - (1) **Terminal Employees.** An exception to the MMI requirement exists for terminal employees undergoing treatment for an illness that has not reached MMI. In these situations, the terminal employee could die before the end of treatment and eligibility for an impairment award would be extinguished. Therefore, if the CE finds probative medical evidence that the employee is terminal, the CE includes the covered illness in the

impairment rating even if the covered illness has not reached MMI.

- (2) **MMI Has Not Been Reached.** If the rating physician or the treating physician states that a condition is not at MMI, and the employee is not terminal, the CE cannot make an impairment determination.
 - (a) If the CE does not make an impairment determination due to the employee not being at MMI, the CE sends a letter informing the employee that an impairment determination is not possible because the employee's condition has not reached MMI and that the impairment claim is closed administratively. The letter includes a statement instructing the employee to contact the DO once he or she receives medical evidence that describes the condition is at MMI. (See [Exhibit 21-1](#)).
 - (b) Once the CE receives notice from the employee and medical evidence indicating that the employee is at MMI, the CE resumes development.
 - (3) **Multiple Covered Illnesses.** In a case of multiple covered illnesses, where one condition is at MMI and another is not, the CE proceeds with a determination regarding impairment for the condition at MMI. If different covered illnesses affect the same organ or body function, and one condition is not at MMI, the CE cannot proceed with an impairment rating until all conditions in that organ or body function have reached MMI.
- d. **Impairment Rating.** An impairment evaluation performed by a qualified physician is the basis for the CE's determination of impairment benefit entitlement. Therefore, the physician's impairment rating report is to include narrative text that clearly communicates the physician's opinion, and that provides a convincingly descriptive rationale in support of the stated impairment rating.
- (1) **Evaluation.** An impairment evaluation of the employee must be based upon the 5th Edition of the AMA's Guides.
 - (2) **Rating Physician Qualification.** A physician who performs an impairment evaluation must satisfy certain criteria. In order for a CE to accept an impairment rating, the rating physician must hold a valid medical license and Board certification/eligibility in his/her field of expertise (e.g., toxicology, pulmonary, neurology, occupational medicine, etc.). In addition, the physician must meet at least one of the following criteria: certified by the American Board of Independent Medical Examiners (ABIME); certified by the American Academy of Disability Evaluating Physicians (AADEP); possess knowledge and experience in using the AMA's Guides; or possess the requisite professional background and

work experience to conduct such ratings.

- (a) A CE may determine the qualifications of the physician upon receipt of a letter or a resume demonstrating that the physician has a medical license and meets the requisite program requirements. There is no need to submit copies of his/her medical license or other certification.
 - (b) If a physician does not possess ABIME or AADEP certification, the physician must submit a statement certifying and explaining his/her familiarity and years of experience in using the AMA's Guides.
- (3) **Rating Percentage.** The impairment rating is a percentage that represents the extent of a whole person impairment of the employee, based on the organ or body function affected by a covered illness or illnesses. A qualifying impairment rating must account for all Part E accepted covered illnesses claimed by the employee and must include all pre-existing conditions present in the claimed organ or body function at the time of the impairment evaluation.
- (4) **Whole Person Impairment.** The physician must specify the percentage points of whole person impairment resulting from all covered illnesses. This includes accepted consequential conditions.
- (a) In some instances, there are diseases or life style choices (e.g., smoking), in addition to the covered illness, that affect organ or body function. The DEEOIC does not apportion damage within the same organ or body function, thus the impairment rating should assess the functionality of the whole organ or body function regardless of other non-occupational factors that might cause impairment.
 - (b) If an employee's covered illness affects more than one organ or body function, the physician must specify the percentage points of impairment for each organ or body function affected by the employee's covered illness. The physician references a combined value chart in the AMA's Guides to calculate the aggregation of multiple organ or body function impairments into whole person impairment.
 - (c) If the employee contracted more than one covered illness that affects the same organ or body function, the physician does not need to provide separate ratings for each covered illness since DEEOIC does not apportion damage within the same organ or body function.

- (d) An impairment that is the result of any accepted covered illness that cannot be assigned a numerical impairment percentage using the 5th Edition of the AMA's Guides will not be included in the employee's impairment rating, and the physician performing the impairment evaluation must explain why a numerical impairment percentage cannot be assigned.
- e. **Triggering Impairment.** There first must be impairment to an organ or body function that is clearly due to a covered illness before the CE can give any consideration for additional impairment to that organ or body function resulting from any unaccepted illness or condition. For example, if the employee has an accepted Part E claim for COPD only, and the rating physician opined that the employee's respiratory system has 0% impairment due to COPD, but 9% due to asthma (which has not been accepted), the CE is to deny the employee's impairment claim for COPD.

5. **How a Claimant Files an Impairment Claim.** After the FAB issues a Part E FD to an employee with a positive causation determination, the CE sends Form EE-11A/EN-11A to solicit impairment claims from employees who are potentially eligible for impairment benefits. See Section 16 of this chapter for developing a claim for increased impairment two years after the initial impairment FD.

- a. **Impairment Letter and Response Form (Form EE-11A/EN-11A).** Form EE-11A contains information explaining impairment benefits and that the employee may be eligible for an award based on permanent impairment.
- b. **Words of Claim.** If the employee submits written words of claim for impairment, the CE must follow up with the employee to obtain a signed Form EN-11A or Form EN-10. The impairment forms must be signed by the employee, the AR, or the employee's POA.
 - (1) **Request for Impairment Claim.** Form EE-11A provides information that the employee must advise the DEEOIC in writing as to whether or not he/she wishes to claim impairment for a covered illness or illnesses. Form EN-11A is a response form on which the employee claims impairment.
 - (2) **Physician Choice.** Form EE-11A includes instruction that the employee may choose to have his/her own qualified physician or a CMC perform an impairment evaluation. CMCs are DEEOIC contracted physicians qualified to perform impairment evaluations. The employee indicates this choice on Form EN-11A. If the employee requests his/her own physician to perform the impairment rating, the employee must provide the physician's name, address and phone number. Form EN-11A contains a space for this information.
 - (3) **Timeframe.** The CE allots 60 days for the employee to respond to Form

EE-11A/EN-11A, with a follow up request sent to the employee at the first 30-day interval. The CE uses Form EE-11A/EN-11A for the follow up request, but the form must be marked “Second Request.” The CE does not develop the impairment issue until he or she receives a completed Form EN-11A.

- (a) If the employee does not respond to Form EE-11A/EN-11A within 60 days, the CE sends a final Form EE-11A/EN-11A marked as a “Final Request” to the employee. After the CE sends the final request Form EE-11A/EN-11A, the CE updates the ECS) to indicate the employee is not claiming impairment. If at any time, the employee informs the CE that he/she does not want to pursue a claim for impairment, the CE sends a letter to the employee advising that the DEEOIC will not undertake further development of the claim for impairment. The CE also notifies the employee of his/her right to claim impairment in the future (See [Exhibit 21-2](#)).
- (b) If the employee responds by Form EN-11A claiming impairment, the CE updates ECS appropriately. The impairment claim date is the postmark date of the form, if available, or the date the DO, FAB, CMR, or RC receives the form, whichever is the earliest determinable date.
- (c) If the employee does not indicate on the EN-11A form who he or she would like to perform the impairment evaluation, the CE calls the employee for this information. The CE advises the employee to document his or her choice in a written statement submitted to the DEEOIC CMR address.

6. Impairment Ratings by the Employee’s Choice Physician. If the employee elects to have the physician of his/her choice perform the impairment rating, the CE must obtain evidence necessary to document that the physician is qualified as explained in Section 4.

- a. Letter to Selected Physician. The CE sends a letter ([Exhibit 21-3](#)) to the physician selected by the employee. In the letter, the CE notifies the physician of the employee’s eligibility, and the covered illness or illnesses with respective ICD-9/10 code(s). The CE also explains in the letter that for the DEEOIC to pay for an impairment evaluation, the physician must perform the evaluation within one year of the report’s receipt by the DEEOIC. The letter includes reference to the requirement that the impairment evaluation is to be performed in accordance with the 5th Edition of the AMA’s Guides, and that the rating physician must cite the appropriate page numbers and tables applied from the AMA’s Guides. The letter explains that the physician must submit supporting documentation (e.g. medical reports, evaluation reports, assessment reports and diagnostic testing results) with the impairment report. The letter includes instructions for the physician to contact the DO if they need medical evidence from the case file. Lastly, the CE provides

URL links to the medical bill pay agent enrollment forms, which is to include: an OWCP-1500, Health Insurance Claim Form, OWCP-1168, the EEOICP Provider Enrollment Form, and a SF Form 3381. The OWCP-1168 contains a written explanation of how a physician enrolls with the medical bill pay agent.

If a physician has previously enrolled with the DEEOIC, there is no need to enroll again. If the employee opts to select his/her physician to perform the impairment rating but does not know of one, the CE may direct the employee to the appropriate RC or the DEEOIC bill pay agent website for a list of physicians who are enrolled in the program.

- b. **Scheduling an Appointment with the Selected Physician.** Upon receipt of the employee's written choice of physician, the CE sends a letter explaining that the employee is to schedule the impairment appointment within 30 days and the appointment is to occur within three months. The CE advises that the employee may request that the DO provide the rating physician with medical evidence in the case file to perform the impairment evaluation. The CE also explains that any appointment scheduled to occur later than three months may lead to denial of the impairment claim, unless there is a valid reason for the delay (for example, the earliest appointment available for a specialist was over three months).

If after 30 days, the CE finds no evidence of an impairment evaluation or that the employee scheduled an appointment, the CE makes a phone call to determine the status of the appointment (whether it has been made or is in the process of being made, etc.). The CE advises the employee verbally of the need to schedule the appointment within the next 30 days and to provide written evidence of such to the CE. The CE also explains that if the appointment is not scheduled or the claimant has scheduled it to occur later than the three months period without a valid reason, a RD to deny the impairment claim may be issued. The CE records this discussion in the phone calls section of ECS. After this phone call, the CE sends a written summary of the call to the employee.

If at the end of this total 60-day period no evidence exists to show progress in obtaining the necessary impairment evidence and the employee has not provided a valid reason for the delay (e.g. he/she was sick), the CE may issue a RD to deny the impairment claim.

7. **Impairment Ratings by a CMC.** If the employee chooses the CMC option, the CE reviews the medical evidence in the case file to determine if the evidence is sufficient for a CMC to perform the impairment evaluation.

- a. **Required Medical Evidence.** Since the CMC will not conduct a physical examination, the employee's ADL or equivalent information is required. The CMC or the employee's physician can collect ADL information from a variety of sources, including the use of ADL worksheet (See [Exhibit 21-4](#) for an example), patient interview, or other techniques. The ADL or equivalent information should

be completed within the last 12 months before the impairment evaluation. The CE also checks Xerox's Stored Image Retrieval (SIR) system to provide the most current medical record to the CMC. If the employee is under nursing care, the CE provides all nursing notes from the past 30 days to the CMC for review. In addition to the ADL or its equivalent, some conditions require specific medical evidence before a CMC can complete the impairment evaluation, as outlined in [Exhibit 21-5](#). If Exhibit 21-5 does not identify the condition to be rated, the CE is to consult with a CMC to determine what medical information is required as outlined in the AMA's Guides.

After receipt of the notice that the employee has chosen the CMC option, the CE sends a letter to the employee attaching a sample blank ADL or an ADL for breast cancer or skin cancer. The CE also includes the information regarding the required medical evidence for the covered illness(es). If the CE determines that additional evidence and/or diagnostic test(s) is required to conduct an impairment evaluation, the CE explains the requirement in this letter. The letter includes instruction for the employee to return the required evidence within 30 days. If after 30 days, the claimant does not submit the required evidence, the CE makes a phone call to determine the status of the evidence. The CE advises the employee verbally of the need to obtain this evidence. The CE explains that if the employee does not return the required evidence within 30 days, a RD to deny the impairment claim may be issued. The CE records this discussion in the phone calls section of ECS. After this phone call, the CE sends a second letter to the employee and includes a written summary of the phone call, blank ADL and information regarding the required medical evidence needed to conduct an impairment evaluation.

If at the end of this total 60-day period no evidence exists to show progress in obtaining the necessary impairment evidence and the employee has not provided a valid reason for the delay, the CE may issue a RD to deny the impairment claim.

- b. **Insufficient Evidence.** If the CE determines that the submitted medical evidence is insufficient, the CE sends a follow-up development letter to the employee explaining the deficiency and the additional evidence and/or diagnostic test(s) required to conduct an impairment evaluation.
- c. **Unavailability of Records.** If the employee is unable to provide the necessary medical records, the CMC must decide if an impairment evaluation is possible in accordance with AMA's Guides given the available evidence. The CE may proceed with a CMC referral to determine if the available records are sufficient to perform a rating. If the CMC is able to perform a rating based on the available medical evidence but states that additional testing could potentially increase the rating, the CE notifies the employee that additional testing may result in a higher rating and that the DEEOIC will pay for the additional testing. The CE sends the employee a letter and gives the employee the option of obtaining the necessary testing paid by DEEOIC, or notifying the CE in writing that a decision may

proceed based on the available medical evidence. If the employee does not respond, the CE proceeds with the impairment evaluation based on the available medical evidence.

- d. **Outdated Evidence.** If the CE has provided the employee the opportunity to obtain current medical evidence but the claimant has not responded adequately, the CE may use medical evidence in the file that is older than 12 months to obtain an impairment rating from a CMC. In some instances, the CMC may not be able to render an opinion with older or missing medical records.

8. Impairment Ratings for Certain Conditions.

a. **Mental Disorders.**

- (1) Upon receipt of a claim for a mental impairment, the CE must determine whether the claimed impairment originates from a documented physical dysfunction of the nervous system.
- (2) Once it has been established that an employee's mental impairment is related to a documented physical dysfunction of the nervous system, the employee obtains an impairment evaluation from the physician based on Table 13-8 of Chapter 13 in the 5th Edition of the AMA's Guides.
- (3) If the mental impairment is not related to a documented physical dysfunction of the nervous system, it cannot be rated using the 5th Edition of the AMA's Guides. The CE explains this to the employee and provides the employee 30 days to submit documentation from a physician to establish a link between the exposure to a toxic substance at a covered facility and the development of a mental impairment. The report from the employee's physician must contain rationalized medical analysis establishing that the mental impairment has a relationship to neurological damage due to a named toxic exposure. Speculation or unequivocal statements from the physician reduce the probative value of a physician's report, and, in such situations, the CE may refer the case to an occupational CMC.

b. **Breast Cancer.**

- (1) Upon receipt of a claim for impairment for the breast in either a male or female, the CE submits a request to the physician undertaking the evaluation, explaining all the criteria that are to be considered and referenced in the impairment report (See [Exhibit 21-6](#)). For the purposes of considering impairment due to breast cancer in a female, childbearing age will not be a determining factor when issuing an impairment rating, as the AMA's Guides do not define "child-bearing age."

- (2) When the physician returns a completed impairment evaluation, the CE is to review it to ensure that the physician has comprehensively addressed each of the factors necessary for an acceptable rating. The impairment evaluation is to contain written information to show that the physician has considered:
 - (a) The presence or absence of the breast(s);
 - (b) The loss of function of the upper extremity (or extremities if there is absence of both breasts due to cancer), including range of motion, neurological abnormalities and pain, lymphedema, etc.;
 - (c) Skin disfigurement (may include notes older than a year and/or photos) and
 - (d) Other physical impairments resulting from the breast cancer. The total percentage of permanent impairment of the whole person must be supported by medical rationale and references to the appropriate sections and tables (with page numbers) of the AMA's Guides.
 - (3) If the CE determines that the physician has not provided a complete rating for a claimed impairment of the breast, the CE sends a follow-up letter to the physician. The CE explains in the letter the noted deficiency in the assessment, and explains that a complete response ensures that the employee receives the maximum allowable rating provided by the AMA's Guides.
- c. Pleural Plaques/Beryllium Sensitivity.
- (1) The CE may accept an impairment claim for pleural plaques/beryllium sensitivity if the rating physician provides medical rationale and references to the appropriate sections and tables (with page numbers) of the AMA's Guides to justify the impairment rating.
- d. Metastatic Bone Cancer.
- (1) In situations where the CE accepts a case under the SEC provision based on metastatic (secondary) cancer, i.e. metastatic bone or metastatic renal cancer, often the primary source of the metastatic cancer will prove to be the prostate. If the CE does not accept the prostate cancer due to a lack of a causative link and because prostate cancer is not an SEC-specified cancer, it is important that the CE ensure that a physician does not apply the non-covered prostate cancer in an impairment rating. A physician or CMC may only consider the accepted condition of SEC metastatic cancer for the impairment rating.

9. Receipt of the Impairment Evaluation. Upon completion of the impairment evaluation by a physician, the CE reviews the report to assure that it contains all the information necessary to meet DEEOIC's criteria for a valid impairment. The CE reviews the impairment evaluation to determine the following: whether the opining physician possesses the requisite skills and requirements to provide a rating as set out in paragraph 4d(2); whether the evaluation was conducted within one year of receipt by the DEEOIC; whether the report addresses the covered illness or illnesses; whether the whole person percentage of impairment is explained with a clearly rationalized medical opinion as to its relationship to the covered illness or illnesses, and whether the medical opinion is supported by medical evidence in the case file.

- a. Incomplete Ratings. If the impairment rating report is unclear or lacks rationalized medical analysis in support of the offered conclusion, additional clarification is required. In such instances, the CE returns the impairment rating evaluation to the rating physician with a request for clarification, explaining what areas are in need of remedy. If the employee's choice physician submitted the insufficient report and no response is received, or it is returned without sufficient clarification, the CE notifies the physician and the employee of the need for additional justification. If a response is not forthcoming, the CE may issue a RD to deny the impairment claim for an insufficient impairment report. If the CMC submits an incomplete report, the CE notifies the CMC of the deficiency and requests a more comprehensive report.

10. Pre-RD Challenges. Upon request, the CE may provide the employee with a copy of the impairment rating report. The employee may submit written challenges to the impairment rating report and/or additional medical evidence of impairment. However, any additional impairment evaluations must meet the criteria discussed above in Section 9 before the CE can consider it when making impairment determinations. The DEEOIC will only pay for one impairment evaluation unless the DEEOIC directs the employee to undergo additional evaluations. The employee is responsible for the payment of any subsequent evaluations not directed by the DEEOIC. If the additional evaluation differs from the existing rating, the CE must review and weigh (See guidance provided in [Chapter 16 – Developing and Weighing Medical Evidence](#)) the two reports to determine which report has more probative value. If the reports appear to be of equal value and the impairment ratings are within 10% of each other, the CE accepts the higher rating impairment.

- a. Determining Probative Value. If the impairment reports appear to be of equal value and the ratings are not within 10% of each other, the CE must obtain an evaluation from a second opinion physician.

11. Impairment Award. To calculate the impairment award, the CE multiplies the percentage points of the impairment rating of the employee's covered illness or illnesses by \$2,500.00. For example, if a physician assigns an impairment rating of 40% or 40 points, the CE multiplies 40 by \$2,500.00, to equal a \$100,000.00 impairment award.

- a. Maximum Aggregate Compensation. The amount of monetary compensation provided under Part E (impairment and wage-loss compensation), excluding

medical benefits, cannot exceed \$250,000.00. The CE considers any previous compensation awarded under Part E for impairment and/or wage-loss to determine if a subsequent award needs to be reduced to ensure that it does not exceed the \$250,000.00 maximum aggregate compensation. In determining the aggregate compensation, the CE does not take into consideration the reduction of compensation based on SWC coordination or tort offset. For example, if the employee was previously awarded benefits for impairment in the amount of \$100,000.00 but his compensation was reduced because of tort offset to \$60,000.00, the amount of compensation used to determine the maximum aggregate compensation is \$100,000.00 not \$60,000.00.

12. Impairment and Tort Offset/SWC Coordination. If there are impairment benefits due to multiple covered illnesses, and at least one of those illnesses is subject to a tort offset or coordination of SWC award, the CE must determine the impairment award by following the steps in this section. Since DEEOIC does not apportion impairment within the same organ or body function, if there are several covered illnesses affecting the same organ or body function and one illness from the same organ or body function is subject to coordination or offset, the entire rating for that affected organ or body function is subject to coordination or offset.

- a. Determine that coordination and/or offset is required.
 - (1) **SWC Coordination.** In an impairment case with multiple covered illnesses, the CE confirms that at least one covered illness from the impairment award is the same illness that serves as the basis for SWC payment.
 - (2) **Tort Offset.** In an impairment case based upon multiple covered illnesses, the CE confirms that at least one covered illness from the impairment award is associated with the same exposure to a toxic substance that a tort settlement references as causing illness.
- b. Identify the combined impairment rating and calculate the dollar amount. For example, John Doe has a 20% impairment due to his asbestosis and 7% impairment due to his skin cancer. The combined impairment rating according to the Combined Values Chart is 26%, and the potential impairment award is \$65,000.00 (26% X \$2,500.00 = \$65,000.00).
- b. Determine the percentage of the combined impairment rating that each separate impairment represents (apportionment) using these steps:
 - (1) Determine the sum of the individual impairment rating. In the John Doe example case, the individual ratings are 20% due to his asbestosis (lung) and 7% due to his skin cancer, so the sum of his individual impairment ratings is 27% (20% + 7% = 27%)
 - (2) Calculate the relative percentage of impairment for each organ or body

function.

For asbestosis - Divide 20% by 27% to determine that 74.07% of the sum of the individual rating is attributable to asbestosis.

For skin cancer – Divide 7% by 27% to determine that 25.93% of the sum of the individual impairment rating is attributable to skin cancer.

- d. Calculate the dollar amount attributable for each organ or body function. In the John Doe example case, the calculation is as follows:

For asbestosis – Multiply 74.07% (the percentage attributable to asbestosis) by the dollar amount of the combined impairment award of \$65,000.00 to determine that \$48,145.50 is the dollar amount attributable to asbestosis.

For skin cancer – Multiply 25.93% (the percentage of impairment rating attributable to skin cancer) by \$65,000.00 to determine that \$16,854.50 is the dollar amount attributable to skin cancer.

- e. Subtract Offset/Coordination amount from the dollar amount attributable to the organ or body function subject to offset and/or coordination.

Example 1: If the dollar amount attributable to John Doe’s lung impairment has to be reduced by \$10,000.00 due to coordination (the eligible amount paid from a state workers’ compensation claim), \$10,000.00 is subtracted from \$48,145.50 (the dollar amount attributable to asbestosis), which leaves \$38,145.50 payable due to asbestosis after coordination of SWC benefits.

Example 2: If the dollar amount attributable to John Doe’s lung impairment has to be reduced by \$50,000.00 due to coordination, \$50,000.00 must be subtracted from \$48,145.50 (the dollar amount attributable to asbestosis), which leaves \$1,854.50 as a surplus after coordination of SWC benefits. His surplus due to asbestosis will not affect his entitlement to benefits for skin cancer.

- f. Calculate the Payable Impairment Award. Add the dollar amounts for each organ or body function(after coordination and/or offset) to determine the amount of the impairment award.

Example 1: Add \$38,145.50 for asbestosis (after subtracting the coordination amount of \$10,000.00) to \$16,854.50 for skin cancer for a total impairment award of \$55,000.00.

Example 2: If the coordination amount to asbestosis is \$50,000.00, the amount of the total impairment award is \$16,854.50 from the skin portion of the combined impairment award if skin cancer is not subject to offset or coordination. The surplus of \$1,854.50 after coordination of SWC benefits for asbestosis is NOT

subtracted from the skin cancer award. The CE absorbs this surplus from medical benefits for asbestosis and future compensation benefits for asbestosis.

13. How to Calculate Increased Impairment Award with Tort Offset/SWC Coordination. For increased impairment claim involving tort offset and/or SWC coordination, the calculation must be based on the current impairment rating/award and not on the net increased impairment award.

For example, John Doe had previously been awarded impairment for asbestosis and skin cancer for 26%. The current combined impairment rating is 40%, which comprised of 33% due to asbestosis and 10% due to skin cancer. Using the current impairment rating, follow the calculation in Section 12c to determine the relative percentage of impairment for each organ or body function and Section 12d to determine the dollar amount attributable for each organ or body function. The dollar amount attributable to each organ or body function must be based on the current impairment award of 40% or \$100,000.00 and not on the net increase of 14% (40% - 26% = 14%) or \$35,000.00. As such, the increased impairment calculation is as follows:

For asbestosis – Multiply 76.74% (the percentage attributable to asbestosis based on the current impairment rating) by the current impairment award of \$100,000.00 to determine that \$76,740.00 is the dollar amount attributable to asbestosis.

For skin cancer – Multiply 23.26% (the percentage of current impairment rating attributable to skin cancer) by \$100,000.00 to determine that \$23,260.00 is the dollar amount attributable to skin cancer.

Since the CE calculates the increased impairment award based on the current impairment rating and not on the net increase, any previous award(s) of impairment and any SWC coordination/tort offset for that organ or body function must be subtracted from the current impairment award.

Example: In the previous impairment decision issued to John Doe, the CE concluded that a surplus of \$1,854.50 remained for asbestosis after coordination of SWC benefits for asbestosis in the amount of \$50,000.00. The total impairment award was \$16,854.50 from the skin portion of the combined impairment award. Since the previous impairment decision, the CE concluded that John Doe received an additional SWC coordination for asbestosis in the amount of \$10,000.00 for a total coordination amount of \$60,000.00.

To calculate the new impairment award, subtract the total coordination amount of \$60,000.00 for asbestosis from the new dollar amount attributable to asbestosis (\$76,740.00) which equals to \$16,740.00 payable for asbestosis. From the new dollar amount attributable to skin cancer of \$23,260.00, subtract the previous award of \$16,854.50, which equals to \$6,405.50. The CE adds the dollar amounts for each organ or body function to determine that the increased impairment award is \$23,145.50 (\$16,740.00 + \$6,405.50 = \$23,145.50) with no outstanding surplus.

In any unique or challenging circumstance involving how best to apply SWC coordination or tort offset to a payable impairment, the CE consults with the NO Policy Branch.

14. Issuance of a RD. The RD for impairment must contain a CE's discussion of the relevant

impairment evidence submitted in deciding the claim. Moreover, the CE must explain the sufficiency (or insufficiency) of the evidence justifying the decision outcome. For example, the CE discusses the qualification of the physician to perform an impairment rating. In addition, the CE includes a description of the medical evidence that satisfy the necessary procedural requirements for a valid impairment including MMI, use of AMA's Guides, calculation of rating, citation of AMA tables, etc. For any lump-sum award, the CE explains clearly the calculation of the award, including subtractions due to prior lump-sum impairment payments. If coordination and/or offset is required, the CE explains the steps and calculations performed to derive at the award.

If a decision recommends denial of an impairment claim based upon an insufficient evaluation, or if the CE relies on one evaluation over another evaluation(s) in the file, the CE provides a detailed discussion regarding the probative value of the evaluation(s). In the case of competing medical opinions, the CE discusses the weight of medical evidence as to why one report is insufficient, and/or why one report offers more probative value. In other words, the CE has to explain how he or she selected one physician's opinion over another. This is necessary in the event that the employee submits additional impairment evidence to FAB, as any additional impairment evidence submitted has to overcome the weight of medical evidence as assigned by the CE.

15. FAB Development. Once the CE issues RD on impairment and the CE forwards it to FAB, the employee may submit new medical evidence and/or additional impairment evaluations to challenge the impairment determination discussed in the RD.

- a. Reviewing Ratings. The employee bears the burden of providing additional impairment evidence that shows an error of procedural application or that provides a probative medical argument to overcome the CE's assignment of weight of medical evidence as discussed in the RD. However, if the evidence is not from a qualified physician who meets the requirements of paragraph 4d(2) of this chapter, the FAB HR or FAB CE will not consider it probative.
- b. FAB Review. The FAB CE or HR reviewing the case is to take into consideration the list of factors in section 9 when weighing impairment evaluations for probative value. In addition to the impairment rating(s), the FAB reviews all the relevant evidence of impairment in the case record and determines which evidence is most probative. If the employee's file contains multiple impairment evaluations, the FAB CE or HR reviews each report to determine which provides the most probative value given the totality of the evidence. Any analysis by a FAB CE or HR relating to a contested impairment rating must include a careful consideration of the weight of medical evidence. The mere presentation of new medical evidence does not serve as a singular basis to invalidate the weight of medical evidence as assigned in a RD. The FAB may not remand impairment solely on the basis of receipt of new evidence.
- c. Development. When evaluating objection or new evidence in response to a recommendation relating to impairment, the FAB CE or HR must undertake any

reasonable development to resolve disputes. This includes submitting medical evidence received after the issuance of a RD to a CMC to determine the effect, if any, it has on an assigned impairment rating.

- d. FD. The FD must contain sufficient narrative to describe whether the FAB CE or HR feels that the recommended findings comply with the procedural requirements of the DEEOIC for a valid impairment award and that the findings derive reasonably from the medical evidence of record. The FAB CE or HR must independently validate any calculations of impairment, including any applicable SWC coordination or tort offsets.

16. Additional Filings for Increased Impairment Benefits. An employee previously awarded impairment benefits may file a claim for increased impairment benefits for the same covered illness included in the previous award. For such a claim, the claimant must file using Form EN-10. When a claim for increased impairment is developed but the medical evidence establishes lower whole person impairment than previously determined, the CE denies the claim for increased impairment. The CE takes no action to reopen a prior impairment determination in these circumstances because a claim filed for increased impairment after the two-year waiting period is a new claim.

- a. Timeframe. The employee may not submit a Form EN-10 for an increased impairment rating earlier than two years from the date of the last FD on impairment, except for the following reasons.
 - (1) New Covered Illness. The CE waives the two-year time period requirement if the CE adjudicates an additional impairment claim based upon new covered illness not included in the previous award. A new covered illness must involve a different disease, organ, body function, illness, or injury that was not the basis of the original impairment rating.
 - (2) New Consequential Illness. The CE waives the two-year time period requirement if the consequential condition affects an organ or body function that was not previously evaluated for impairment. For example, the primary accepted condition is lung cancer. The FAB issued a FD one year ago to award a 50% impairment due to whole person impairment rating to the respiratory system. A consequential illness is accepted for stomach ulcers because of medication required to treat the cancer. The CE may immediately proceed with a new impairment assessment because the consequential illness affects an organ or body function (digestive) that was not included in the prior impairment assessment.

However, if the consequential illness involves an organ or body function previously included in an impairment assessment, the two-year time period requirement is not waived.
 - (3) Terminal Employees. If medical evidence or other information clearly

establishes that the employee is terminal, the CE has the discretion to waive the two-year period requirement.

- (4) **0% Rating.** If FAB issues a 0% impairment rating FD and subsequently it or the DO obtains a new impairment rating greater than 0%, the two-year wait period does not apply. The new evidence for increased impairment is to be reviewed and either a DD with authority to do so or the Director should consider reopening the FD with the 0% impairment. However, if the two-year wait period has elapsed between the 0% rating and a request for increased impairment, a reopening is not required since a CE can treat the request as a new claim.

The two-year wait period still applies if the employee is denied an impairment award because there is no increase in the impairment rating. For example, the FD denied the impairment claim because the rating of 15% did not increase from the previous FD. In this situation, the employee must comply with the two-year wait period from the last FD that denied the impairment claim because of no increase in rating.

- b. **Untimely Requests for Re-evaluation.** If the two-year date is within three months or less of the two-year mark, the CE may initiate development of the impairment claim. However, a RD cannot be issued until the two-year mark. In this circumstance, the CE informs the employee in writing that he/she is not eligible for an impairment decision until at least the two-year mark. The language can be included with the development letter or as a separate letter if all development is completed.

If the employee submits an untimely request for re-evaluation more than three months prior to the two-year mark, the CE administratively closes the impairment claim. This two-year wait period applies even if the employee submits a new impairment report with a rating that is higher than the previous impairment award. The CE sends a letter to the employee explaining the administrative closure and the two-year wait requirement. The letter informs the employee to resubmit a new claim at or after the two-year mark.

17. **Issues Involving Survivor Election.** If a covered Part E employee dies after submitting a Part E impairment claim, but before that claim is paid, and death is caused solely by a non-covered illness or illnesses, the survivor may elect to receive the compensation that would have been payable to the employee (known as election of benefits), including impairment (refer to [Chapter 20 – Establishing Survivorship](#)). The survivor must file a written confirmation that he or she is seeking an election of benefits. The claim filing date of the election of benefits for impairment is the postmark date of the written confirmation, if available, or the date the DO, FAB, CMR, or RC receives the written confirmation, whichever is the earliest determinable date.

- a. **Instances Where Impairment is Not Available to a Survivor.** In some cases, an impairment rating is not possible in accordance with the AMA's Guides because

the necessary diagnostic or medical evidence is unavailable. If new information cannot be collected following the death of the employee, the CE advises the survivor of the deficiency in a letter. The CE should also advise the survivor that he/she may be eligible to receive compensation for wage-loss. If the CE is uncertain as to whether there is sufficient medical evidence to perform an impairment rating following the death of the employee, the CE can refer the case to a CMC for consideration. The CE notifies the claimant of any deficiency that prevents the CMC from opining on the employee's impairment and allow for the submission of supportive evidence. If an impairment rating cannot be performed due to lack of sufficient medical evidence, the CE denies the impairment claim.

SUPERSEDED

CHAPTER 22 – WAGE-LOSS DETERMINATIONS

1. Purpose and Scope. This chapter provides procedures for evaluating a wage-loss claim under Part E and describes relevant terminology and definitions related to wage-loss. In addition, the chapter provides guidance on how to evaluate wage and medical evidence to determine if wage-loss compensation can be awarded. The chapter also explains how compensable wage-loss is calculated.

- a. OIS. Anyone undertaking development action with regard to a claim for wage-loss is to ensure that documents generated or received during the evaluation process are properly bronzed/scanned into the OIS. This guidance applies to any of the procedures described throughout this chapter.

2. Policy. DEEOIC staff is responsible for processing wage-loss determinations and ensuring that benefits are appropriately paid. Wage-loss decisions issued by DEEOIC staff are to explain each finding relevant to the applicable wage-loss decision, along with a clear description of the calculations used to compute any possible wage-loss benefit.

3. Definitions.

- a. Average Annual Wage (AAW) refers to four times the average quarterly wages for the twelve quarters that preceded the quarter during which the covered Part E employee first experienced wage-loss due to a covered illness that was caused by exposure to a toxic substance at a DOE facility or RECA section 5 facility, excluding any quarter during which the employee was unemployed (See subparagraph f below). The calculated AAW is the baseline wage against which the CE measures a subsequent calendar year wage earned by a covered Part E employee.
- b. A calendar year is defined as the twelve-month period from January through December.
- c. The Consumer Price Index (CPI) is a measure of the average change over time in the prices paid by urban consumers for a market basket of consumer goods and services. The CPI is the most widely used measure of inflation. The CPI is often used to adjust benefit payments (for example, Social Security and Federal Employees' Compensation Act payments) and income eligibility levels for government assistance, and to automatically provide cost-of-living wage adjustments.
- d. Normal Social Security Retirement Age is the age at which an employee receives unreduced Social Security retirement benefits. This age varies by date of birth and is set by §216(1) of the Social Security Act, 42 U.S.C. §416(1).

In general, persons born during or before 1937 are eligible for unreduced Social Security retirement benefits at age 65. The eligibility age increases in two-month

increments for persons born between 1937 and 1960 until it reaches 67, which is the age at which persons born during or after 1960 become eligible for unreduced Social Security retirement benefits. (See [Exhibit 22.1](#))

- e. A quarter is defined as the three-month period of January through April, April through June, July through September, or October through December.
 - f. A quarter during which the employee was unemployed (for purposes of determining AAW) is a quarter during which \$700 (in constant 2005 dollars) or less in wages were earned by the employee, unless the quarter is one where the employee was retired. If the CE determines that the adjusted value is \$700 or less, then the employee is considered to have been unemployed during that quarter and it will not be included in the calculation of the AAW.
 - g. A quarter during which the employee was employed (for purposes of determining AAW) is a quarter in which the adjusted value of the employee's wages for the quarter exceeds \$700 in constant 2005 dollar values. For example, \$700.01 in adjusted value is considered to be a quarter of employment. A quarter in which the employee was employed will be included in the AAW calculation.
 - h. A year of wage-loss is defined as a calendar year in which the employee's wages were less than the employee's AAW, as a result of the covered illness that is due to the employee's exposure to a toxic substance at a covered facility. Prior to making this finding, the CE adjusts the yearly wages for inflation to determine their values during the calendar year in which the employee first experienced wage-loss due to a covered illness.
4. General Requirements for Wage-Loss. There are some general requirements that a CE has to establish before a case can be accepted for wage-loss:
- a. Covered Part E Employee. The employee is, or was, an employee of a covered DOE contractor or subcontractor; and
 - b. Covered Illness. The employee developed a covered illness as a result of exposure to a toxic substance at a covered DOE facility or RECA section 5 facility; and
 - c. Trigger Month. A particular year and month (trigger month) that the employee first experienced wage-loss as a result of the covered illness prior to his or her normal Social Security retirement age; and
 - d. Causal Relationship. Wage-loss in the trigger month was causally related to the employee's covered illness; and
 - e. Wage-Loss: Wage-loss occurred due to the covered illness. Wage-loss determinations are based upon the calendar years of wage-loss occurring up to

and including either the calendar year the employee reaches normal Social Security retirement age or the last calendar year of wage-loss prior to the submission of the wage-loss claim, whichever occurs first.

5. When Wage-Loss Is Not Covered: Wage-loss benefit is to be denied in the following circumstances:

- a. Employee is not a covered Part E employee: If the employee worked for an AWE or for a beryllium vendor (unless the employee was employed during a period in which the facility was designated as a DOE facility for remediation and the employee was employed by a remediation contractor)he/she is not considered a covered Part E employee and is not entitled to wage-loss benefits.
- b. Wage-loss is not due to a covered illness: For example, if the employee was not earning wages because of a Reduction-In-Force at his job before the trigger month, wage-loss cannot be awarded because the wage-loss was due to a Reduction-In-Force and not due to a covered illness.
- c. Employee experiences wage-loss (as a result of a covered illness) after his or her normal Social Security retirement age.
- d. Employee's death occurs less than ten years before his or her normal Social Security retirement age and does not experience any wage-loss prior to his or her death (for survivor claims).
- e. Employee did not earn wages before the trigger month. For example, if the employee did not work and was not earning wages before the trigger month, wage-loss is to be denied because the employee did not earn wages prior to the trigger month to be able to establish a reduction in wages.

6. How to File Initial Wage-Loss Claims. After a Part E FD is issued to a claimant with a positive causation determination, the CE sends Form EE-11B/EN-11B to solicit wage-loss claims from claimants who are potentially eligible for wage-loss benefits.

- a. Wage-Loss Letter and Response Form (Form EE-11B/EN-11B): Form EE-11B lists the criteria to establish wage-loss. The form includes an explanation regarding earnings records for the twelve quarters prior to the first quarter of claimed wage-loss and contains a solicitation for earning records. Form EE-11B includes a statement that earnings records will be requested from the SSA. However, since SSA no longer requires the claimant's signature on Form SSA-581 to submit earnings records, the CE is no longer required to include Form SSA-581 (See paragraph 10a) with Form EE-11B. Form EE-11B also includes a request for additional employment evidence that supports the claimed wage-loss, along with medical evidence supporting a causal relationship between the covered illness and the wage-loss claimed. The form contains an instruction for the claimant to submit Form EN-11B (Wage-Loss Benefits Response Form) if he/she

is claiming wage-loss, and to identify the condition(s) for which he/she is claiming wage-loss, and provide the date (trigger month and year) of claimed wage-loss.

- b. **Timeframe:** The CE is to allot 60 days for the claimant to respond to Form EE-11B/EN-11B, with a follow up request sent to the claimant at the first 30-day interval. The CE uses Form EE-11B/EN-11B for the follow up request, but marks the form “Second Request.” The CE does not develop for wage-loss until a completed Form EN-11B is received.

- (1) If the claimant does not respond to Form EE-11B/EN-11B within 60 days, the CE sends a final Form EE-11B/EN-11B marked as a “Final Request” to the claimant. After the CE sends the final request Form EE-11B/EN-11B, the CE updates the ECS to indicate that the claimant is not claiming wage-loss.

If at any time the claimant informs the CE that he/she does not want to pursue a claim for wage-loss, the CE sends a letter to the claimant advising that the DEEOIC will not undertake further development of the claim for wage-loss at this time. The CE also notifies the claimant of the right to claim wage-loss in the future (See [Exhibit 22-2](#)).

- c. If the claimant submits Form EN-11B claiming wage-loss, the CE updates ECS to reflect the wage-loss claim. The wage-loss claim date is the postmark date of the form, if available, or the date the DO, FAB, CMR, or RC receives the form, whichever is the earliest determinable date.

7. How to File Subsequent Wage-Loss Claims. An employee who has been previously awarded compensation for wage-loss may file a Form EN-10 for subsequent calendar years of wage-loss. The employee may file a Form EN-10 on a yearly basis, or for an aggregate of calendar years in which wage-loss is alleged. With the filing of an EN-10, the claimant is to submit sufficient employment and medical evidence to establish that the claimant is entitled to additional wage-loss benefits.

8. Development of Wage-Loss Claims. Upon receipt of a signed Form EN-11B or Form EN-10 claiming wage-loss or subsequent wage-loss, respectively, the CE determines if there is sufficient medical and earnings evidence to support a claim for wage-loss. If not, the CE sends a letter requesting the required evidence from the claimant. If there is no response within 30 days, the CE contacts the claimant by telephone to assist the claimant with obtaining the required evidence. The CE advises the claimant verbally of the need to obtain this evidence. The CE explains that if the required evidence is not submitted within 30 days, a RD to deny the wage-loss claim may be issued. It is important that the CE record this discussion carefully in the phone calls section of ECS. After this phone call, the CE sends a written summary of the call to the claimant.

If at the end of this total 60-day period no evidence exists to show progress in obtaining the

necessary wage-loss evidence and the claimant has not provided a valid reason for the delay (e.g. he/she was sick), the CE is to issue a RD to deny the wage-loss claim.

9. Medical Evidence to Establish Wage-Loss. The claimant is required to submit medical evidence of sufficient probative value to establish that the period of wage-loss claimed is causally related to the employee's covered illness.

There are instances when the medical evidence shows multiple conditions contributing to the wage-loss. As long as the evidence establishes that a covered illness contributed to the employee's wage-loss, then the medical evidence is sufficient to prove causal relationship.

An acceptance of Social Security Disability benefits alone is not sufficient evidence to establish a causal relationship, unless accompanied by supporting medical evidence.

If a secondary cancer is the accepted covered illness but the primary is not accepted (e.g., secondary bone cancer is accepted but the primary prostate cancer is not accepted), the medical evidence needs to support that the wage-loss is causally related to the secondary cancer, because the causation requirement has not been met for the primary cancer.

The CE develops the case for a causal relationship between the claimed years of wage-loss and the employee's covered illness by requesting medical evidence from the claimant and/or medical provider. Medical evidence can include the following:

- a. **Narrative Report from a Physician.** A physician's narrative report is to contain an explanation about the causal relationship between the covered illness and the period(s) of wage-loss and reference medical evidence that is contemporaneous to the claimed period(s) of wage-loss. A narrative report that is speculative in nature, or is not well-rationalized is not considered to be of sufficient probative value.
- b. **Return to Work Slips Signed by a Physician.** The work slip is to indicate that the return to work was from a covered illness.
- c. **Physician's Office Notes.** Physician notes are to indicate that the employee had stopped working, reduced his work hours or missed work due to the covered illness.
- d. **CMC Opinion.** The CE is to use discretion when determining if a CMC referral is warranted. For example, a referral to a CMC is not warranted when there is insufficient wage evidence to prove wage-loss. Additionally, the CE does not refer a case file to a CMC if the claimant and/or treating physician have not been contacted first for the requisite medical information.

The CE is to request the opinion of a CMC on causal relationship between the covered illness and wage-loss if the evidence is inconclusive. The CMC may also provide an opinion regarding the period of illness-related wage-loss. In most

instances, wage-loss questions are best handled by a CMC who specializes in occupational medicine. In the CMC referral, the CE specifies the period of wage-loss in question and identifies the accepted covered illness. The CE instructs the CMC to provide a detailed rationale for his or her opinion. The CE submits both medical and employment evidence for CMC evaluation.

Example of a wage-loss question to CMC: Please review the case records to determine if the employee's wage-loss for the period from June 1975 to August 1999 is causally related to the accepted illness of asbestosis. If the available medical evidence is insufficient to make a wage-loss determination for a certain period, indicate the dates. Provide your rationale to support your conclusion.

10. Wage Evidence to Establish Wage-Loss. Wages are defined as all monetary payments that the employee earns from employment or services that are taxed as income by the Internal Revenue Service. Salaries, overtime compensation, sick leave, vacation leave, tips, buyouts and bonuses received for employment services are considered wages. However, capital gains, IRA distributions, pensions, annuities, unemployment compensation, state workers' compensation benefits, medical retirement benefits, and Social Security benefits are not considered wages.

The CE obtains evidence of the employee's wages for the calendar year(s) during the claimed period(s) of wage-loss and for the twelve quarters immediately preceding the first quarter of claimed wage-loss. These twelve quarters of wages immediately preceding the first quarter of claimed wage-loss are used to determine the AAW. (See paragraph 12)

The CE generally relies upon the earnings information that has been reported to the SSA, but can also rely upon additional wage information submitted by the claimant.

- a. SSA earnings records are received from the claimant if available or the CE digitally faxes a completed Form SSA-581 to SSA to obtain this information. The form is located on the shared drive in the Forms folder under Policies and Procedures). The process to obtain earnings records using Form SSA-581 is as follows:
 - (1) The CE is to complete the top portion of the Number Holder's Information section on the SSA-581. This includes the following information: name; social security number; date of birth of employee; date of death of employee (if applicable); and other name(s) used. The CE completes the form with the years deemed necessary to verify employment and/or establish wage-loss on the "Periods Requested" line. In the box entitled, "Requesting Organization's Information," the CE types his or her name and identifies the DO under, "Signature of Organization Official." The CE dates the form and lists his or her direct phone number, along with the DO fax number. The CE is to capitalize all entries on the SSA-581.
 - (2) The completed SSA-581 must be digitally faxed to SSA using fax number 877-278-7067. A cover letter is not required, nor is it necessary to fax the

second page of the SSA-581 that contains the Privacy Act Statement. The CE is responsible for bronzing into OIS the completed SSA-581 and fax receipt.

- (3) If the faxed SSA-581 is deficient, the SSA contacts the CE directly to explain the deficiency, or the SSA emails the DEEOIC designated POC with a list of rejected SSA-581s for each DO. This email will include the name of the employee, the employee's social security number, SSA reference number, and the reason(s) for the rejected SSA-581.
- (4) The POC forwards the email of a rejected SSA-581 to the assigned CE. After making the necessary corrections, the CE digitally faxes the corrected SSA-581 with a cover sheet ([Exhibit 22-3](#)) to FAX number 410-966-4210. The cover sheet must include the SSA reference number. The CE is responsible for bronzing into OIS any document received or created in response to a rejected SSA-581.
- (5) Upon receipt and processing of a SSA-581, the SSA releases a statement of earnings, known as an SSA-L460. The SSA will mail the SSA-L460 to the DEEOIC CMR, located in London, Kentucky, where it is scanned and indexed into OIS.
- (6) If the CE does not receive a completed SSA-L460 within thirty (30) days of the faxed SSA-581, the CE calls the SSA to determine the status of the request. If the SSA indicates that the SSA-581 has not been received, the CE must refax the SSA-581 in accordance with Step 4. After the SSA-581 is refaxed, the CE must follow-up with the SSA within 30 days. Otherwise, the CE obtains the status and monitors for SSA response.
- (7) Inquiries to the SSA are made by calling one of six phone numbers (Modules) depending upon the last four digits of the relevant Social Security number (See [Exhibit 22-4](#)). When calling the SSA, the following information should be available to expedite the inquiry:
 - (a) SSA-issued job code (8015). The four-digit job code appears in the "Requesting organization" section of the SSA-581 form.
 - (b) Name of your organization.
 - (c) A copy of the SSA-581 or earnings statement in question.
 - (d) The full SSN of the number holder (employee), or the control number from the earnings statement.
- (8) Upon receipt of a completed SSA-L460, the CE documents receipt of the SSA response in ECS. Should the SSA fail to submit an SSA-L460 after

following up within the established procedures, the CE is to proceed with claim adjudication based upon the evidence contained in the case record or request other forms of wage information as noted below:

- b. Tax Returns and W2 Forms provide proof of the employee's wages in instances where the employer did not report accurate and/or complete earnings to SSA, when the employee worked for an employer where there was no reporting of income to SSA, or where SSA earnings records indicates that the employee earned more than the maximum amount of taxable earnings (see paragraph 12c). If a W2 Form is submitted, the claimant is to submit an affidavit attesting that he or she has submitted all W2 Forms for that calendar year;
- c. Pay Stubs that provide proof of the employee's wages;
- d. Union records that provide proof of the employee's wages;
- e. Pension records that provide proof of the employee's wages; and
- f. DAR for Pay and Salary Records that provide an employee's pay, salary, any workers' compensation claim or other documents affecting wage. Examples of records from the DOE database include, but are not limited to, Official Personnel Files of Contractor Employees, Contractor Job Classification, Employee Awards Files, Notification of Personnel Actions, Classification Appraisals, Wage Survey Files, and Unemployment Compensation Records.

11. Wage-Loss Calculator. The Wage-Loss Calculator in ECS is used to calculate wage-loss benefits. The CE enters the employee's wages for all claimed years of wage-loss and the twelve quarters immediately prior to the first quarter of experienced wage-loss into the Wage-Loss Calculator. The Wage-Loss Calculator calculates the AAW, determines the wage-loss percentage and calculates the wage-loss award.

12. Calculation of AAW. The AAW is the baseline wage against which the Wage-Loss Calculator measures each claimed year of wage-loss to determine the wage-loss percentage. To determine the AAW, the Wage-Loss Calculator adds the wages from the quarters (up to twelve quarters) immediately prior to, but not including, the quarter where the employee first experiences wage-loss due to a covered illness. The sum of the total wages is divided by the number of quarters included in the sum to get the average quarterly wage. The Wage-Loss Calculator then multiplies the average quarterly wage by four to determine the AAW.

The Wage-Loss Calculator will identify any quarter in which the employee earned \$700 or less in constant 2005 dollars. The Wage-Loss Calculator determines the dollar value of any wages for any given year to reflect their value (buying power/worth) to 2005 dollar by using the CPI Inflation Calculator on the Bureau of Labor Statistics' website http://www.bls.gov/data/inflation_calculator.htm.

Example: If the CE enters that the employee earned \$100 in a quarter of employment in 1963,

the Wage-Loss Calculator, using the CPI Inflation Calculator, determines that \$100 in 1963 has the same adjusted value as \$638.24 in 2005 dollars. Since the adjusted value of \$638.24 is less than \$700 in constant 2005 dollars, the Wage-Loss Calculator identifies this quarter for further review by the CE. The CE must identify the quarter as either unemployed or retired depending on the employee status for that quarter.

- a. Unemployed: If the CE considers the employee to have been unemployed for a particular quarter that quarter is excluded in the calculation of the AAW.

Example: If an employee is unemployed for three quarters during the AAW period; the Wage-Loss Calculator adds the wages from the nine quarters of employment (excluding the wages from the three quarters of unemployment) and divides by nine rather than twelve to get the average quarterly wages. The Wage-Loss Calculator then multiplies the average quarterly wages by four to obtain the AAW.

It should be noted that a wage-loss claim is denied if the employee did not earn any wages before the trigger month. To establish a claim for wage-loss, the employee first had to earn wages before the trigger month.

- b. Retired. If an employee is retired prior to his or her normal Social Security retirement age due to his covered condition, he/she is not considered unemployed under Part E. Even though the retired employee has no wages reported to SSA or the wages are less than \$700 in constant 2005 dollars, this time period is not excluded from the calculation of the AAW.

Example: If the CE determines that the employee was retired (prior to his or her normal Social Security retirement age), during the entire twelve quarters immediately preceding the quarter during which he or she first experienced wage-loss due to a covered illness, the AAW is \$0.

If the employee earned wages during any of the twelve quarters and then retired before the of the twelve quarters, those earned wages are included in the AAW calculation.

Example: If the Wage-Loss Calculator identified two quarters as quarters with earnings less than \$700 in constant 2005 dollars and the CE identified these two quarters were due to retirement, the Wage-Loss Calculator adds the wages for the twelve quarters including the two quarters of retirement and divides the sum by twelve to get the average quarterly wages. The CE then multiplies the average quarterly wages by four to obtain the AAW.

- c. Maximum Amount of Taxable Earnings. If the employee's earnings meet SSA's maximum amount of taxable earnings for that year, those earnings that exceed the maximum limit are not reflected in the SSA statement. The CE is to find the maximum amount of taxable earnings under the SSA for a specific year at the

SSA website: <http://www.ssa.gov/OACT/COLA/cbb.html>.

- (1) Multiple Employers. For any year in which the employee is employed by multiple employers, according to SSA, each of the employers withholds Social Security taxes on the wages without regard to what the other employers may have withheld. Therefore, the employee can potentially meet the maximum amount of taxable earnings under SSA from each employer for the same year in question.

To determine if any additional wages have been unaccounted for in the SSA earnings summary, the CE contacts the claimant by telephone and requests evidence to support additional wages (see paragraph 10 for different types of wage evidence). The CE memorializes the claimant's response in ECS. The CE follows up with a letter notifying the claimant of the earnings information included in the SSA earnings summary for the applicable year(s). In the letter, the CE requests that the claimant submit evidence of wages that may have been unaccounted for as a result of reaching the maximum amount of taxable earnings under the SSA. If the claimant does not submit additional evidence within 30 days of the letter, the CE is to proceed with claim adjudication based upon the evidence contained in the case record.

- d. Additional Wages. If there is evidence of wages based on records other than SSA, the CE adds any additional wages earned by the employee during those same quarters as supported by the submitted evidence.
- e. Annual SSA Earnings Report. In the late 1970's, SSA began reporting yearly earnings summary instead of quarterly earnings summary. In instances when only a detailed SSA yearly earnings summary is available, the CE divides the yearly earnings by four (representing four quarters in a year) to estimate the quarterly earnings for each year.

13. Determination of Wage-Loss Percentage. The Wage-Loss Calculator compares the AAW of an employee with his or her adjusted (for inflation) wages in later calendar years to determine the wage-loss percentage. The Wage-Loss Calculator begins with the calendar year that includes the quarter in which the claimed wage-loss commenced, and concludes with the last calendar year of claimed wage-loss, the calendar year in which the employee reached normal Social Security retirement age or the calendar year in which the employee would have reached his normal Social Security retirement age but for his covered illness-related death.

- a. Adjustment of Wages for Inflation. Wages are adjusted for inflation for each calendar year that wage-loss is claimed. The wages are adjusted for inflation to reflect the value (buy power/worth) during the calendar year in which the employee first experienced wage-loss due to a covered illness. The Wage-Loss Calculator performs this calculation by using the CPI Inflation Calculator. Example: The employee claims wage-loss first commencing in 1993 and ending

in 2002 when the employee reaches normal Social Security retirement age. The Wage-Loss Calculator adjusts the yearly wages for inflation to reflect the value of the wages for the calendar year in which the wage-loss first commenced (which in this example is 1993). If the employee earned \$38,000 in 1995, this wage is adjusted for inflation using the CPI Inflation Calculator to \$36,030.18 to reflect the value in 1993 dollars.

- b. Comparison with the AAW. The Wage-Loss Calculator compares the AAW of the employee with his or her adjusted wages in later calendar years to ascertain the wage-loss percentage for each claimed year of wage-loss. For example, $\$36,030.18$ (Adjusted Wage) \div $\$46,000$ (AAW) = 78% (Wage-Loss Percentage).

14. Employee Wage-Loss Compensation. The Wage-Loss Calculator uses the wage-loss percentage to determine the amount of the employee's wage-loss compensation.

- a. If the employee's adjusted wages during a claimed calendar year is greater than 75% ($X > 75\%$) of the AAW, then the employee is not considered to have wage-loss for that calendar year and the employee is not awarded wage-loss benefits for that calendar year.

Example #1:

AAW	=	\$46,000.00
Adjusted wages	=	\$36,030.18
Percentage of AAW	=	78%

- b. \$10,000 is awarded for each year in which the employee's adjusted wages during a claimed calendar year is greater than 50% but less than or equal to 75% ($50\% < X < 75\%$) of the AAW.

Example #1:

AAW	=	\$46,000.00
Adjusted wages	=	\$34,662.00
Percentage of AAW	=	75%

Example #2:

AAW	=	\$46,000.00
Adjusted wages	=	\$23,661.80
Percentage of AAW	=	51%

- c. \$15,000 is awarded for each year in which the employee's adjusted wages during a claimed calendar year is equal to or less than 50% ($X \leq 50\%$) of the AAW.

Example #1:

AAW	=	\$46,000.00
Adjusted wages	=	\$23,076.00
Percentage of AAW	=	50%

Example #2:

AAW	=	\$46,000.00
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Adjusted wages = \$11,646.75
 Percentage of AAW = 25%

The following is an example of a Wage-Loss Calculation:

AVERAGE ANNUAL WAGE: \$46,000.00

Year	Reported Earnings	Adjusted Earnings	Percentage	Compensation
1993	\$44,000.00	\$44,000.00	96%	\$0
1994	\$40,000.00	\$39,001.30	85%	\$0
1995	\$38,000.00	\$36,030.20	78%	\$0
1996	\$35,000.00	\$32,233.90	70%	\$10,000.00
1997	\$38,500.00	\$34,662.00	75%	\$10,000.00
1998	\$30,000.00	\$26,595.10	58%	\$10,000.00
1999	\$26,000.00	\$22,551.00	49%	\$15,000.00
2000	\$27,500.00	\$23,076.00	50%	\$15,000.00
2001	\$29,000.00	\$23,661.80	51%	\$10,000.00
2002	\$14,500.00	\$11,646.75	25%	\$15,000.00
Wage-Loss Payable Compensation				\$85,000.00

15. **Survivor Wage-Loss Compensation.** The CE first determines whether the survivor is entitled to benefits under Part E of the EEOICPA. If the survivor is found to be entitled to survivor benefits, he/she may also be entitled to additional compensation for wages lost by the employee as a result of the covered illness. The CE undertakes the same medical and employment development and AAW calculation as if the employee had filed a claim. The difference is that the monetary benefit provided to a survivor is limited to an additional \$25,000 or \$50,000 based on the number of years in which the employee's adjusted wages during a claimed calendar year is equal to or less than 50% ($X \leq 50\%$) of his or her AAW.

- a. **Percentage of Loss:** If the employee dies as a result of the covered illness prior to his or her normal Social Security retirement age, the Wage-Loss Calculator performs the same inflation adjustment calculation as an employee claim for each calendar year of wage-loss claimed through and including the calendar year of death to determine the percentage of loss.

For the years after the employee's death, the Wage-Loss Calculator assumes that the employee had no wages and therefore the adjusted wages were less than or equal to 50% of the AAW for each year after the year of the employee's death up to and including the calendar year of his or her normal Social Security retirement age.

In some instances, the employee may have lost wages due to a covered illness prior to his or her death. In this situation, the CE ensures that the Wage-Loss Calculator includes the period of wage-loss (prior to and including the calendar year of the employee's death) and adds any calendar years in which adjusted wages were less than or equal to 50% of the employee's AAW to the number of

calendar years after the year of the employee's death up to and including the calendar year of his or her normal Social Security retirement age (based on the assumption that the employee did not earn any wages after his or her death) in order to determine the survivor's entitlement.

- (1) \$25,000.00 Award. For the survivor to be awarded an additional \$25,000.00, the employee must have 10 to 19 years in which the employee's adjusted wage is equal to or less than 50% ($X \leq 50\%$) of his or her AAW.
 - (2) \$50,000.00 Award. For the survivor to be awarded an additional \$50,000.00, the employee must have 20 or more years in which the employee's adjusted wage is equal to or less than 50% of his or her AAW.
- b. **Survivor Election.** If an employee dies after filing a claim, but before any payment is received, and if the employee's death was caused solely by a non-covered illness, the survivor (any survivor including the spouse) has the election of benefits option. The survivor may elect to receive compensation that the employee would have received had he/she not died prior to payment. It is not necessary for the employee to have filed a claim specifically for wage-loss or impairment to have the election of benefit option available. As long as the employee filed a claim for Part E benefits, claims for impairment and wage-loss are assumed. However, if the employee received any compensation for impairment or wage-loss, prior to his death, such payment voids the election of benefit option.

16. **Maximum Aggregate Compensation.** The amount of monetary compensation provided under Part E (impairment and wage-loss compensation), excluding medical benefits, cannot exceed \$250,000.00. The CE considers any previous compensation awarded under Part E for impairment and/or wage-loss to determine if a subsequent award needs to be reduced to ensure that it does not exceed the \$250,000.00 maximum aggregate compensation. In determining the aggregate compensation, reduction of compensation based on state workers' compensation coordination or tort offset is not taken into consideration. For example, if the employee was previously awarded benefits for impairment in the amount of \$100,000.00 but his compensation was reduced because of tort offset to \$60,000.00, the amount of compensation used to determine the maximum aggregate compensation is \$100,000.00.

17. **RDs and FDs.** The CE first determines if the employee contracted a covered illness due to exposure to a toxic substance at a DOE facility or RECA section 5 facility prior to making a determination on wage-loss. The CE can develop for the wage-loss simultaneously with the development of other aspects of the case, but this development should not delay the issuance of a RD to award medical or impairment benefits. If a Part E claimant files a Form EE-11B or Form EN-10 claiming wage-loss or subsequent wage-loss, the CE develops the wage-loss claim and the CE issues a RD for potential wage-loss benefits. If the claimant formally files a claim for wage-loss and then subsequently submits a signed written request to withdraw the wage-loss claim, a RD on wage-loss benefits is not required.

In a RD to accept wage-loss benefits, the CE is to include a narrative explanation of all the relevant findings. The RD is to include an explanation of the trigger month and how it was determined, the causal relationship between the covered illness and wage-loss and how it was established, the AAW (including all figures used), the retirement age and the calendar year in which the employee would reach that age and its significance in wage-loss calculation. Prior to the issuance of a RD to award wage-loss benefits, the calculations performed by the Wage-Loss Calculator must be bronzed in OIS. The CE is to clearly explain all the figures used in the Wage-Loss Calculator and how the wage-loss award was calculated so that a claimant may request a hearing if he/she disagrees with the figures.

In a RD denying wage-loss benefits, the CE is to explain which specific requirement(s) was not established to justify the wage-loss denial.

For finalizing a wage-loss RD, the FAB Representative independently evaluates the CE findings and wage-loss calculations for accuracy. The FAB Representative ensures that a copy of the DO calculations is in OIS. Printouts of the calculation performed by the FAB Representative are also bronzed in OIS. If the FAB Representative cannot determine the basis for a wage-loss decision, the case file is remanded.

CHAPTER 23 – CONSEQUENTIAL CONDITIONS

1. Purpose and Scope. This chapter discusses the CE’s role when developing claims for consequential conditions. It also discusses the types of injuries, illnesses, impairments, or diseases that may be considered as consequential conditions.

- a. OIS. Anyone undertaking development action with regard to a claim for consequential conditions is to ensure that documents generated or received during the evaluation process for consequential conditions are properly bronzed/scanned into the OIS. This guidance applies to any of the procedures described throughout this chapter.

2. Defining a Consequential Condition. The effect of an accepted occupational illness under Part B and/or covered illness under Part E in causing, contributing to or aggravating an injury, illness, impairment, or disease is considered a consequential condition. A CE is to accept as compensable any claimed consequential condition(s) that is documented properly by substantive, well-rationalized medical evidence.

Consequential conditions can arise for any reason established as being medically linked to a previously accepted work-related illness. In some instances, a “chain of causation” can result in a series of injuries, illnesses, impairments, or diseases, which are a direct consequence of an accepted work-related illness. When medical evidence is present to establish such a scenario, the resulting consequential condition(s) in the causal chain are all compensable under the EEOICPA. The acceptance of a consequential condition(s) results in medical coverage for that condition(s) under Part B and/or Part E as appropriate. Additionally, under Part E, any diagnosed illness, injury, impairment, or disease shown by medical evidence to be a consequence of a covered Part E condition may affect the calculation of an impairment rating and/or wage-loss.

3. Claims for Consequential Conditions. The claimant must file a claim for all consequential condition(s) in writing and may use any method of written notification. However, while documents containing written words of claim for a consequential condition(s) are acceptable to begin the adjudication process, the CE is to obtain a completed and signed Form EE-1/2 associated with the consequential claim before issuing a decision. A signed claim form is also required for all metastatic cancers. Ideally, the claimant should concurrently send a written statement identifying the specific nature of the consequential condition claimed, along with a signed EE-1/2. A signed EE-1/2 is required because it provides notice to the claimant of his or her responsibilities in filing for benefits under the Act.

- a. For each distinct medical condition claimed as a consequence of a previously accepted condition, the CE undertakes a careful examination of the evidence presented in support of the claim. If the evidence demonstrates the existence of a diagnosed consequential illness and the CE decides that the medical justification is sufficient to link reasonably the condition to a previously accepted condition, he or she proceeds with issuing a letter decision of acceptance (refer to 10a on acceptances). In those claims situations where insufficient evidence exists, after development, to establish a consequential claim, the CE issues a RD of denial.

There may be instances where a claimant files words of claim or an EE-1/2 for a condition but it is not clear whether the claimant's intent was to file the condition as resulting from toxic substance exposure or as a consequential condition. In most cases, the condition will be processed as a primary diagnosed condition resulting from toxic substance exposure. However, if the medical or factual information provided with the words of claim or the EE-1/2 alludes to the fact that the condition may be a consequence of a previously approved condition, the CE is to contact the claimant to obtain clarification on whether he or she wants the claim to be processed as a primary condition or as a consequential condition. Once the CE obtains clarification, he or she documents the claimant's intent in ECS and begins appropriate development for that condition.

In those cases where only words of claim was filed, the CE requests that the claimant submit a completed and signed EE-1/2 clearly indicating that the condition is consequential, prior to issuing any decision. (Note: if a completed and signed EE-1/2 was already submitted and the CE just needed to seek clarification of the claimant's intent, a new updated EE-1/2 is not needed).

- (1) For any consequential condition(s) where the CE has requested a completed and signed Form EE-1/2, the CE allows a period of 30 days for the claimant to submit the required documentation. After 30 days, the CE administratively closes the claim if the claimant has not submitted a signed EE-1/2 claim form. The CE is to mail a notice to the claimant(s) that no further action will occur on the claim for that medical condition until receipt of a completed and signed claim form.
- b. In some situations, the CE may find evidence contained in a case record that suggests that an unclaimed medical condition is consequential to an accepted condition. If there is sufficient reason to discern that the evidence of record communicates the existence of a likely consequential condition, the CE is to contact the claimant to ascertain whether he or she wants to claim that condition as consequential to a previously accepted illness. If the claimant states that he or she wants to file a claim for that condition, the CE instructs the claimant to submit a completed and signed EE-1/2 form. The mere fact that the CE identifies an unclaimed condition in the medical evidence is not sufficient reason to seek a new claim. Evidence has to be present in the case record to lead the CE to a reasonable conclusion that the condition is consequential to an approved primary condition.
- c. Where a claimant previously filed Form EE-1/2 for a condition due to toxic substance exposure that was denied, but later claims that the denied condition is consequential to an accepted condition, the claimant is to file a new Form EE-1/2 claiming the condition as a consequential illness. In this scenario, the CE treats it as new claim filed under the EEOICPA. As this is a new claim filed under the EEOICPA, a Director's Order vacating the prior denial of the same condition based on toxic substance exposure is unnecessary.

4. Claim Development. When assessing a claim for a consequential condition, medical evidence is required to document clearly the relationship that creates the nexus between a consequential condition and an accepted work related illness. The medical documentation is to contain information identifying the diagnosis of the consequential condition. In addition, the medical evidence is to include a physician’s opinion that presents a convincing and well-rationalized conclusion linking the consequential condition to a previously accepted illness. The opinion of the physician regarding a consequential condition is to be sufficiently probative and compelling to allow the CE to assign the weight of medical evidence to the conclusion offered. Physicians offering vague, equivocal, speculative positions on the relationship between a consequential condition and a work-related illness require additional investigation by the CE. Additional development is also required when a physician offers opinions that the CE considers to be unsupported by any reasonable medical justification.

- a. [Exhibit 23-1](#) provides a sample listing of secondary medical conditions that are known to result from CBD (and treatment), silicosis, prednisone treatment, and other conditions. This list is not all-inclusive but serves as a guide for identifying some commonly known consequential illnesses. While [Exhibit 23-1](#) serves as a guide and lists potential secondary illnesses, the CE is to exercise discretion when developing for these conditions. The fact that a condition appears as “secondary” in this appendix in no way establishes that the condition truly resulted from the claimant’s approved underlying condition. The CE is to ensure that the claimant submits sufficient medical evidence to substantiate the relationship between the underlying condition and the claimed consequential condition.

5. Metastasized Cancer(s). Metastasized cancer(s) is a type of cancer that originates from a primary cancer site but spreads or invades other organ systems. Metastatic cancer has the same name and the same type of cancer cells as the original, or primary, cancer (under a microscope metastatic cancer cells generally look the same as cells of the original cancer). For example, breast cancer that spreads to the lung and forms a tumor is metastatic breast cancer, not lung cancer. In many situations, there will be evidence in the form of pathology or other diagnostic evidence that identifies a cancer as “metastatic” or “secondary” to a primary cancer type. A CE may accept a claimed metastatic cancer as a consequential condition if the diagnostic or other medical evidence is sufficiently descriptive to identify it as being caused by another primary cancer accepted as work-related. If the evidence is unclear or does not establish a relationship between the cancers, the CE undertakes additional development to include collecting the opinion of a treating physician or an assessment of the record by a CMC.

- a. The evidence relating to a metastatic cancer is to include the following:
 - (1) The diagnosis of each secondary cancer; and
 - (2) The date of diagnosis for each secondary cancer(s).

If the medical evidence is inconclusive and the CE is unable to determine if the cancer is a metastasis, the CE seeks clarification from the treating physician and/or a CMC.

- b. **Examples of Metastasized Cancers.** It is widely accepted that certain carcinomas and/or sarcomas metastasize from a primary site. For example:
- (1) Carcinomas of the lung, breast, kidney, thyroid, and prostate tend to metastasize to the lungs, bone, and brain.
 - (2) Carcinomas of the gastrointestinal tract, reproductive system, and abdomen tend to metastasize to the abdominal lymph nodes, liver, and lungs. Later in their course, these carcinomas can metastasize to the brain and other organs.
 - (3) Sarcomas often first metastasize to the lungs and brain.
 - (4) Primary malignant tumors of the brain seldom metastasize to other organs, but they can spread to the spinal cord.

6. **Conditions Resulting from Medical Treatment.** Consequential conditions can arise from treatment modalities imposed on an employee because of an accepted work-related illness. This can include any injury, illness, impairment or disease arising from any form of medical treatment, including effects from prescription medication.

- a. **Consequential Conditions Resulting from Medical Treatment for Accepted Conditions.** As part of a patient's medical treatment or protocol, a patient may undergo treatment and/or other drug therapy that will produce side effects that can be considered as common consequential conditions.

Examples of such conditions are:

- (1) Radiation pneumonitis as a result of radiation treatment;
- (2) Skin rashes and radiation burns because of radiation treatment;
- (3) Osteoporosis (which causes weakening of the bones and injuries such as spontaneous hip fractures) as a result of steroid treatment.

- b. **Developing evidence for conditions resulting from medical treatment.** When the CE receives a claim for a consequential condition caused by medical treatment of the accepted condition (also known as iatrogenic), the CE investigates the submitted documentation to ensure that the medical evidence supports the claim.

- (1) Medical evidence is to identify the medical diagnosis of an illness or injury that is due to the treatment of an accepted work-related illness.
- (2) A physician opinion or narrative is to be present that discusses the causal relationship between the consequential condition and a treatment modality made necessary because of the accepted condition. The physician's

opinion should present a reasonable chronology of the onset of a consequential condition following a treatment regimen. In addition, the physician is to offer a well-rationalized position on the relationship that exists between a newly diagnosed problem and the treatment of an accepted illness. Vague, speculative or unsubstantiated positions taken by a physician require additional development including a review of the situation by a CMC, if necessary.

7. Independent Intervening Causes. Consequential conditions can arise from an injury arising from an action or event that is reasonably linked to the accepted work-related illness. An example would be an injury sustained by the claimant as a result of a slip and fall on his or her way to or from a medical appointment for the accepted work-related illness. Other examples include injuries to the claimant resulting from accidents involving wheelchairs or scooters, improper DME use, medical transport, etc. When assessing claims of this sort, the CE is to collect documentation that describes the circumstances of the injury, along with the medical evidence that diagnoses a medical condition linked to the event.

- a. The CE is to obtain a signed written statement from the claimant that describes the circumstances of the event that resulted in an injury. For example, “I tripped down the stairs when exiting the doctor’s office and broke my arm.” The claimant’s statement is to be sufficiently descriptive to explain the circumstances of the event or accident, along with an explanation as to how it is linked to the accepted work-related illness.
- b. A physician opinion or narrative is to be present that discusses the causal relationship between the event or accident that is somehow linked to the accepted work-related illness and the onset of a new diagnosed medical condition. The physician is to explain the sequence of events that led to the consequential condition, along with his or her explanation as to how the event or accident is related to the accepted work-related illness. If the physician is unable to provide a rational explanation, or there are other contradictions in the evidence that lead the CE to question the sufficiency of the claim, additional development should occur, including a review of the situation by a CMC. In situations where the claimant sustains an injury on his or her way to a medical appointment, it may be necessary to confirm the date, time and location of the appointment to assist with determining that the claimant was in fact on his or her way to an appointment related to the accepted condition.
 - (1) An independent intervening incident caused by, or attributed to, the employee’s own conduct. Injuries, illnesses, impairments or diseases suffered as a result of the employee’s own actions will not be accepted as consequential conditions. For example, if an employee is involved in an automobile accident on his or her way to a doctor’s appointment for treatment of an accepted condition, but it is determined through medical evidence/police report that the claimant was under the influence of drugs

or alcohol at the time of the accident, then the results of the accident could not be considered as a consequential illness or injury.

8. Pre-existing Conditions. Pre-existing conditions are conditions that pre-exist the diagnosis date of an accepted work-related condition. If medical evidence supports that the pre-existing condition became aggravated or worsened by the accepted condition, it is considered a consequential condition. To accept a claimed pre-existing condition as a consequential illness, a medical report is required that includes the diagnosis of the pre-existing condition and a well-rationalized explanation of how the condition was worsened or aggravated by the accepted condition. The medical evidence has to support an increase in the symptoms or disability that would not have otherwise occurred, or treatment that would not have been necessary, but for the accepted condition. An example of a pre-existing condition affected by a covered condition includes COPD that aggravates a pre-existing heart disease such as Coronary Artery Disease. The “Eligibility Begin” date is the filing date of the underlying accepted condition.

9. Psychological Conditions. Psychological conditions can arise as a consequence of the accepted illness and/or treatment of that condition. They can also arise with no physiological basis. Depression, anxiety, and/or chemical imbalance are a few examples of psychological conditions that may have no physiological basis. In addition to a specific diagnosis, these conditions may be described as “psychogenic pain disorder,” “conversion disorder,” or “psychological syndrome.” However described, the symptom or pain is quite real to the individual involved although there is no demonstrable physical disorder.

To accept a claimed psychological condition, the claimant must provide diagnostic evidence and a well-rationalized medical opinion from a qualified physician supporting a causal connection between the psychological condition and the covered condition. A qualified physician must be a clinical psychologist or psychiatrist. In situations where clarification on the causal relationship between the psychological condition and an accepted condition cannot be obtained from a qualified physician, the CE forwards the claimant’s case file to a CMC or refers the claimant to a qualified second opinion physician for evaluation and opinion concerning causal relationship.

A CE may authorize social worker services for the treatment of a consequential psychological condition when prescribed under the supervision of a qualified physician. However, the physician is to specify the justification for such services, along with the submission of a narrative report that describes the plan of care with regard to the extent and duration of social services.

10. Accepting or Denying the Consequential Condition. The CE is responsible for taking the appropriate steps in developing any claimed consequential condition. This includes notifying the claimant of any deficiencies in the evidence and allowing him or her the opportunity to respond and submit additional evidence.

- a. Acceptances. If the consequential condition is going to be accepted, the CE accepts the consequential condition under Parts B and E, if the primary underlying condition is also accepted under both Parts. The CE notifies the claimant in a letter decision. All letter decisions should contain two signature blocks; one for the CE who drafted the letter, and one for his or her supervisor (or

another management official designated by the DD), who will certify the sufficiency of the decisional outcome. [Exhibit 23-2](#) provides a sample decision letter for approvals of consequential conditions.

The CE should be aware that once he or she accepts a consequential condition by letter decision, any pending claim for that same condition being affiliated with a toxic substance exposure can be administratively closed. For example, when a letter accepting glaucoma as a consequential condition occurs, there is no need to then issue a recommended accept/deny for glaucoma based on toxic substance exposure. The “Eligibility Begin” date for consequential conditions is the filing date of the underlying accepted condition.

- b. Denials. If the CE has determined that insufficient medical evidence exists to accept a claim for consequential condition, and the CE provided the claimant the opportunity to submit supportive evidence, he or she issues a RD specifically denying the claim for a consequential illness. The CE does not issue a letter decision denying a consequential condition. A RD issued to deny a consequential condition must contain a clear explanation to the claimant of the deficiencies in the medical evidence, including any interpretation of medical opinion from a physician, which is not considered sufficiently well-rationalized to support the claim.
- c. Issuing the Decision. A CE cannot issue a letter decision accepting a consequential condition or a RD denying a consequential condition without a preceding FD accepting a primary covered condition. In those situations where a case is in posture for the CE to accept a primary covered condition and a potential consequential condition exists, the CE proceeds with the immediate release of a RD for the primary condition. A CE does not delay issuance of a RD accepting a primary covered condition while development occurs for a consequential condition. However, if the case is in posture for concurrent acceptance of both a primary and a consequential illness, the CE includes both in the RD.

11. Impairment and Wage-Loss. Consequential conditions may cause additional impairment or wage-loss under Part E, but do not result in an additional lump-sum award under Part B.

- a. Impairment rating. An impairment rating assesses the functionality of the whole organ or system. The DEEOIC does not apportion impairment by disease (see Chapter 21 for further discussion of impairment ratings). The effect of this methodology means that an impairment rating encompasses all illnesses causing damage to an organ system, so long as one is an accepted work-related illness. For conditions accepted as consequential, the CE determines if the acceptance of a new consequential illness requires action to initiate an impairment rating under Part E. If the CE is reviewing case evidence to make a decision on an initial claim for impairment, he or she includes all accepted primary or consequential claims in the assessment of impairment.

- (1) The acceptance of a consequential illness that involves an organ system previously included in an impairment rating will not trigger a new impairment evaluation if it is less than two years from the date of the FD awarding impairment benefits.
- (2) For situations where a new consequential illness is accepted after an initial impairment rating has occurred, the CE proceeds with a new impairment rating if the consequential condition affects an organ system that was not previously evaluated for impairment. For example, the primary accepted condition is lung cancer. FAB issued a FD one year ago to award a 50% impairment due to whole person impairment rating to the pulmonary system.

A consequential illness is accepted for stomach ulcers as a result of medication required to treat the cancer. The CE may immediately proceed with a new impairment assessment because the consequential illness affects an organ system (digestive) that was not included in the prior impairment assessment.

If the claimant's treating physician or a CMC identifies a consequential illness during an impairment evaluation that is not included in the SOAF as an accepted condition (regardless of whether or not it is included in the impairment), the CE contacts the claimant and asks if he or she wants to file a claim for the condition (refer to paragraph 3). If the claimant answers in the affirmative, the CE instructs him/her to submit a completed and signed Form EE-1/2. The processing of the impairment claim should not be delayed if the condition is for the same organ/body system.

- b. **Wage-Loss.** With the acceptance of a new consequential illness the CE has to determine if sufficient evidence is present to undertake development for wage-loss. CEs calculate wage-loss using the first day that the employee lost wages due to the covered illness and/or consequential illness (see [Chapter 22 – Wage-Loss Determinations](#) for further discussion of wage-loss).

In certain instances, the consequential condition may be the initial cause of the employee's wage-loss. For example, a claimant is approved for CBD due to beryllium exposure under Parts B and E. A year later, the claimant files a claim for pulmonary hypertension as a result of CBD. The medical evidence supports this finding and the assigned CE accepts the pulmonary hypertension as a consequential condition to the approved condition of CBD. The CE obtains evidence showing that the employee has had to stop work due to breathing and cardiac difficulties. The claimant is now entitled to wage-loss benefits under Part E for any lost wages due to pulmonary hypertension.

12. **SWC Claims, Lawsuits and Fraud.** For each consequential injury that is to be accepted, the CE may need to obtain a newly signed Form EN-16 SWC/Tort/Fraud affidavit from the

claimant. The EN-16 is valid for one year from the date of claimant signature for all future claims related to that consequential condition, including claims for impairment and wage-loss.

SUPERSEDED

CHAPTER 24 – RECOMMENDED DECISIONS

1. **Purpose and Scope.** The DO issues RDs for claims filed under the EEOICPA. A RD is a written decision made by the CE regarding the eligibility of a claimant to receive compensation benefits available under the EEOICPA. As a recommendation, it does not represent the final program determination on claim compensability. It is a preliminary determination made by the CE that is subject to challenge by any claimant party to the decision. The FAB independently assesses each RD for finalization. This chapter describes the procedures for issuing a RD.
2. **Authority.** 20 C.F.R. § 30.300 grants the DO authority to make determinations with regard to compensability and issue RDs with respect to EEOICPA claims. Under this section, the DO is to recommend the acceptance or denial of a claim for benefits under the EEOICPA. The DO forwards all RDs to the FAB for review.
3. **When a RD is Required.** A RD is required in situations where a claimant seeks an entitlement benefit provided for under either Part B or E of the EEOICPA. Entitlement benefits include medical benefits under Part B and/or E; lump-sum compensation under Part B; impairment or wage-loss awards under Part E; and lump-sum survivor compensation under Part E. In certain situations, as explained later in this chapter, exceptions to this guidance apply to decisions involving new cancer claims after a prior finding of PoC of 50% or greater, consequential illnesses, or approval or denial for medical procedures, equipment or other medically indicated necessities.

Claims made under Part B or E of the EEOICPA can involve multifaceted elements, filed at varying points in time, involving a multitude of medical conditions, or periodic claims for monetary lump-sum benefits, i.e. recurring wage-loss and impairment. The question of when a case element is in posture to be decided and a RD issued is dependent on several factors that the CE must consider. First, the CE must identify the parties seeking benefits, i.e., employee vs. survivor claims. This includes individuals who have filed claims or potential claimants who have not filed, but may be eligible. Secondly, the CE is to identify the actual claimed entitlement benefit for which a decision is required. In some instances, a claimant may be seeking multiple benefits under Part B and/or E, especially if the claimant is claiming more than one illness.

Based on examination of the evidence of record, development occurs to overcome any defect in the case evidence that does not satisfy the eligibility criteria for a claimed benefit. Once development is completed, the CE then performs an examination of the case evidence to determine if it is sufficient to accept or deny a claim for benefit entitlement.

- a. **When a Claim is Submitted.** Documents containing words of claim are acceptable to begin the adjudication process and set the effective date for the date of filing; however, the CE is to obtain a Form EE-1/2, as applicable, before issuing a RD. The CE notifies the claimant of the need to submit the required form. A period of 30 days is allotted for the claimant to submit the required documentation. If the appropriate form is not forthcoming, the CE administratively closes the claim. The CE is to provide notice to the claimant(s)

that no further action will be taken on their claim until the proper claim form is submitted.

- (1) The CE has the discretion to conclude that a new claim has been adjudicated in a prior determination under the EEOICPA. For example, a claim for “lung disease” is filed and denied lacking any diagnosed condition. Subsequent filing is made for “lung problems.” While the exact wording of the claimed condition is dissimilar, the nature of the claim is the same and, in this situation, would not require new adjudication, unless the claimant provides evidence of a more specific diagnosis.

Additionally, no RD is needed if a FD has previously addressed a newly claimed condition. In such instances, the claimant is notified that the condition has previously been decided and no further action will be taken without a request from the claimant to reopen the prior FD.

- b. On the Initiative of the Director of the Division of the DEEOIC. Upon the issuance of a Director’s Order, the Director may instruct the DO to issue a new RD to address new evidence.
 - c. At the Request of a Claimant. The claimant may request issuance of a RD either after or in lieu of a letter decision. This may occur in any of the letter decision situations discussed later in this chapter.
4. Administrative Closures. Several situations exist that require administrative closure of a claim without the issuance of a RD. For example, situations where an administrative closure is necessary include (but are not limited to) the death of a claimant, failure to complete the OCAS-1, withdrawal of claim prior to the issuance of a RD, and lack of response to a request for information regarding SWC or Tort payments. When the circumstances of the case lead to an administrative closure, a RD is not required for the affected claimant. Instead, when appropriate, the CE issues a letter to the claimant and/or his or her representative advising of the administrative closure, and the steps required to reactivate the claim.

When multiple claimants have filed for benefits and an administrative closure is required for one or more individual claims, the CE proceeds with the adjudication of the remaining active claims. The decision will describe the basis for any administrative closure, and the persons whose claims are closed will not be a party to the RD. If at a later date, the administrative closure ends and development resumes, the CE determines what affect the resumption of development may have on the case, including a potential need to vacate a prior FD to permit a new benefit entitlement decision involving all parties to the claim.

5. Who Receives a RD. Each individual who files a claim under a case, and has not had their claim administratively closed, is required to be a party to a RD that decides a benefit entitlement.

Given the variant benefit filings that may exist in a single case, the CE may divide benefit entitlement claims to be addressed by separate RDs. This will occur when the CE is able to decide one or more entitlement benefits based on the evidence of record, while concurrent development occurs on outstanding claimed components. For example, the CE may issue separate decisions awarding medical benefits for a cancer under Part E, and a subsequent decision for any impairment linked to that cancer.

- a. **Multiple Claimant RDs.** All claimants who have filed a claim under Parts B and/or E, and have not had their claim administratively closed, are to be parties to any RD deciding a benefit entitlement. This is necessary to ensure that any decision comprehensively addresses the entitlement for all claimants with an interest in the claim. Each claimant is provided with the information necessary to understand the outcome for all claims. Moreover, it grants all claimants equal opportunity to present objections, should they disagree with any particular aspect of the decision. A CE should not issue a RD determining any single individual claimant's eligibility to receive benefits in a multiple person claim, except in the circumstance of a newly filing ineligible survivor.

Once a FD is issued, should a new individual subsequently file a claim seeking benefits, the CE will undertake normal development to determine the claimant's eligibility to benefits. Should the new claimant be deemed ineligible, a recommended denial of benefits that addresses his or her individual claim may be issued without reopening the previously decided claims. However, if the circumstances of the case develop to the point where a newly filing claimant may be eligible for benefits, or a denial would affect the benefits available to other parties to the claim, it will be necessary to reopen all claims and issue a new RD addressing the eligibility of all claimants under the case record.

- b. **Discretionary Authority in the Decision Process.** The CE employs appropriate discretion to decide the most effective course to bring timely resolution to all entitlement claims. The CE should pay particular attention to benefit entitlement determinations that will result in a positive outcome. In these situations, the CE is not to delay the issuance of a RD, even if other benefit entitlements may exist that require development. For example, two survivors of an employee file for lump-sum compensation under Parts B and E. Development is undertaken and both are found eligible to a Part B benefit of \$150,000 because the employee had lung cancer related to covered employment. However, under Part E, only one of the survivors has submitted evidence to establish that he or she was under the age of 18 at the time of the employee's death. The other survivor indicates he or she is having problems obtaining school transcripts to show full-time student status. In this situation, the CE issues a decision on the benefit entitlement of both claimants under Part B, but defers any decision on the Part E claim.
- c. **Non-Filing Survivors.** The situation may arise where the CE identifies a potentially eligible survivor through development, but whose whereabouts are unknown or who does not wish to seek benefits. This includes situations where a

survivor specifically notifies the CE that he or she does not wish to pursue benefits or states that he or she is clearly ineligible and will not file a claim. Under these circumstances, it is not possible for the CE to include them as party to a RD. The CE may proceed with the issuance of the RD to the remaining claimants; however, the CE's decision is to reference the fact there is a potentially eligible survivor who has not filed a claim.

- (1) In the situation where the non-filing survivor's eligibility to benefits cannot be ascertained, any payable lump-sum compensation will be allocated with the presumption that the non-filing survivor is eligible. The potential survivor's share of compensation is held in abeyance until a claim is filed, evidence is received establishing the survivor's status as ineligible, or notice of his or her death is received. Should the CE obtain evidence establishing that the non-filing survivor is clearly ineligible or deceased, any payable compensation being held in abeyance can then be allocated among the remaining survivor(s).
- (2) When non-filing survivors have been advised of the requirements for establishing eligibility and have communicated to the CE that they will not file as they consider themselves ineligible, the CE attempts to obtain a signed, written statement confirming the survivors' ineligible status. Development involving a non-filing survivor should not extend past a reasonable period, as to delay significantly the issuance of a RD to other claiming survivors. The CE should make a reasonable effort to obtain either a claim form or written confirmation of the non-filing survivor's status. In most situations, the CE should allow 30 days to provide requested documentation. If written confirmation cannot be obtained, the CE must clearly document that the survivor intends not to file. Under this circumstance, unless the CE has reason to doubt the accuracy of the survivor's ineligibility, the CE may proceed with the issuance of a RD regarding the eligibility of the remaining claimants. The fact that there is a non-filing, ineligible, survivor is to be noted in the decision. However, the non-filing survivor is not a party to the decision, is not to be named, and instead addressed as a non-filing survivor. In such a situation, the CE does not hold payable lump-sum compensation in abeyance.
- (3) Once a RD has been issued that involves a non-filing survivor, if the survivor later decides to file a claim form, it will be necessary to issue a new RD. Should development result in the claimant being found ineligible, a RD is permitted to be issued solely to the new claimant denying his or her claim. Under this circumstance, a reopening of any prior claims is unnecessary because the denial has no effect on the previously decided claims. Alternatively, if the claimant is found to be eligible to a benefit, a reopening of all previously decided claims is required to allow for the issuance of a new RD to all individuals who are party to the claim.

- d. **Non-Responsive Claimants.** In situations in which a claim is filed and the claimant subsequently becomes unresponsive, reasonable steps should be taken to obtain confirmation of the non-responsive claimant's status. However, development should not extend past a reasonable period. In most situations, the CE should allow 30 days to provide the requested documentation. When there is no response within the allotted time, the CE may proceed with adjudication of the claim and issuance of a RD based on the evidence present in the case record.

In the situation where the non-responsive claimant is a party to a multiple survivor claim, and the non-responsive survivor's eligibility cannot be ascertained, any payable lump-sum compensation will be allocated with the presumption that the non-responsive survivor is eligible; and his or her share of compensation is held in abeyance until such a time evidence is received establishing the survivor's eligibility. In such cases, the non-responsive claimant is to be a party to the RD. Should the CE obtain evidence establishing that the non-responsive survivor is clearly ineligible or deceased, any payable compensation can then be allocated among the remaining survivor(s).

6. **Writing a RD.** When the CE has completed development to allow for a decision involving an entitlement benefit, the CE issues a RD. The decision recommends acceptance or denial of entitlement benefits in accordance with the legal criteria set out under the EEOICPA. The CE is to defer on any outstanding claims.

The CE ensures that any decision issued is well written, uses appropriate language to clearly communicate information, and addresses all facets of the evidence that led to the conclusion, including evidence the claimant submitted. The CE is to provide a robust, descriptive explanation of how the evidence satisfied or failed to satisfy the eligibility requirements of the EEOICPA, including any interpretive analysis the CE relied upon to justify the decision. Moreover, the discussion should address the actions taken to assist with the development of the case.

- a. **Use Simple Words and Short Sentences.** Avoid technical terms and bureaucratic "jargon", and explain the first time any abbreviation that is used in the text.
- b. **Divide Lengthy Discussions into Short Paragraphs.** The progression of the text is to follow a logical and chronological pattern.
- c. **Confine the Discussion to Relevant Issues.** These are the issues before the CE that need to be resolved. It may be necessary to state an issue is being deferred pending further development, but there is no need to discuss it in detail. Extensive case history, which is inconsequential to the issue being decided, does not need to be discussed.
- d. **Address All Matters Raised by the Claimant.** This includes any issue or medical condition relevant to the decision, whether raised in the initial report of the claim or during adjudication. Make certain to address all claimed conditions being

decided in the introduction, discussion and conclusion. If the CE recommends acceptance of a covered condition, and the claimant has also claimed other conditions that are not covered, the non-covered conditions are to be denied. The CE also recommends denial of claimed conditions in survivor claims that have previously reached the maximum allowable benefit entitlement and no further compensation is payable.

- e. **Mailing Addresses.** The decision is to be addressed to each claimant who has filed a claim, and/or his or her AR. This ensures that each person who has filed a claim receives official notification of the decision and is granted the opportunity to object should any claimant disagree with any aspect of the conclusions.

7. **Content and Format.** A RD is comprised of a cover letter, a written decision, a waiver, and an information sheet provided to a claimant explaining his or her right to challenge the recommendation. The CE is responsible for preparing the RD and all its component parts. The format and content of a RD is as follows:

- a. **Cover Letter.** A cover letter summarizes the recommendation(s) of the DO to accept, deny or defer claimed benefit entitlement(s) under Part B, Part E or both; and lists the benefits being awarded, if any. It advises that the accompanying decision is a recommendation and that the case file has been forwarded to the FAB for review and the issuance of a FD. Further, the cover letter advises the claimant of his or her right to waive any objection or to file objections within 60 days of the date of the RD. Finally, if the decision is issued using the opinion of a CMC, the cover letter must advise the claimant that the CMC report is available for review upon request.

A separate cover letter is addressed to each individual party to the claim. In some instances, it may be necessary to tailor or individualize each cover letter to the specific circumstances affecting the claimant addressed. [Exhibit 24-1](#) provides a sample cover letter.

- b. **Written Decision.** The written decision is comprised of an Introduction, a Statement of the Case, Explanation of Findings, and Conclusions of Law. [Exhibit 24-2](#) and [Exhibit 24-3](#) provide samples RDs.
 - (1) **Introduction.** This portion of a RD succinctly summarizes what benefit entitlement is being recommended for acceptance, denial or deferral. Distinction is made between benefits addressed under Part B vs. Part E.
 - (2) **Statement of the Case.** The Statement of the Case is a clear, chronological, and concise narrative of the relevant factual evidence leading up to the decision. It describes the steps taken by the CE to develop evidence, the outcome of any development, and any other relevant information derived from examination of the case records. The Statement of the Case should not be overly technical covering every minute detail of

the case evidence, nor should it include interpretation of the evidence; as this is to be covered in the “Explanation of Findings” outlined below. Essentially, the Statement of the Case tells the relevant history of the case leading up to the present decision and includes basic information such as the relevant evidence submitted, development actions taken, and any other relevant information that correlates to the discussion and analysis in the Explanation of Findings. Basic information that may be covered in the Statement of the Case, when relevant, includes:

- (a) Name of the claimant or survivor, name of employee, and when the claim was filed;
- (b) Benefit(s) the claimant is seeking. In the case of a survivor claim, the relationship of the claimant to the employee and documentation submitted in support of the relationship, if any;
- (c) Claimed employment and evidence submitted to establish covered employment, if any;
- (d) Claimed medical condition and the pertinent medical evidence submitted to establish a diagnosed illness;
- (e) In a recommended acceptance, pertinent issues may include specific medical documents received from the claimant or other sources, which confirm the diagnosis of the claimed condition, and evidence establishing the claimed employment and exposure. Also important for inclusion are the results of any searches conducted or documentation generated from the SEM, OHQ, records from the DOE FWP, and DAR records. The evidence and development actions discussed in the Statement of the Case should correlate with the discussion and analysis, which follows in the Explanation of Findings.

In a recommended denial, the CE discusses what evidence he or she sought, how the CE advised the claimant of the deficiencies, any assistance provided to overcome a defect, and the claimant’s response.

- (3) Explanation of Findings. This section of the RD explains the CE’s analysis of the case evidence used to arrive at the various factual findings necessary to substantiate a conclusion on benefit entitlement. It is critical that the CE writing the decision include a compelling, robust justification of his or her decision to accept or deny a claim. CE findings made without any explanatory justification, or communicated in vague or overly broad language is not appropriate. A poorly written decision increases the likelihood that a claimant will not understand the outcome of the claim

and the probability of objection. Moreover, it serves to increase the potential objection by the claimant, or remand by the FAB.

In writing the content of the Explanation of Findings, the CE follows a logical and sequential presentation of findings and explains the relevant legal, regulatory or procedural guidelines of DEEOIC claims adjudication, the relevant evidence, and how the evidence does or does not satisfy the referenced criteria. In this manner, the CE communicates to the claimant his or her interpretive analysis of available evidence in satisfying the legal requirement for claim acceptance or denial. Moreover, it provides the narrative content, which allows the FAB to properly conduct its role of independently assessing the sufficiency of the CE's recommendation.

Given the various types of benefit entitlements that may be involved, the content of this section will vary depending on the context of the matter under review. However, the CE is to communicate information pertinent to the issue for determination in a logical, comprehensive manner. For example, the logical presentation of findings for a new Part E claim for causation will follow this general order – diagnosis, employment, relation to employee (in survivor claims), exposure, and causation. However, a different presentation of findings is needed depending on the circumstances of the claim; such as with impairment, where the presentation of findings would follow a different order – accepted condition, evaluation for impairment, and outcome of evaluation with award or denial of impairment benefit.

Given the disparate types of evidence that may exist in a claim record, there may be instances where the discussion is based exclusively on the presentation of undisputed evidence that clearly affirms findings leading to a conclusion. In other instances, there will be a need to use inference or extrapolation to support a finding. In either situation, the CE is to provide a compelling argument as to how the evidence is interpreted to support the various findings leading to acceptance or denial of benefit entitlement. This is particularly important in situations involving toxic chemical exposure analysis under Part E, conflicting medical opinion, or other complex procedural applications. The assessment will rest on various factors, such as the probative value of documentation, relevance to the issue under contention, weight of medical opinion, or the reliability of testimony, affidavits, or other circumstantial evidence.

In instances where the claim is being denied, the discussion should focus on the first logical element that failed to meet the eligibility criteria. However, in multi-claimant cases, the reason for denial may differ for each claimant. In such instances, the CE should explain the basis of denial for each individual party to the claim.

Within the context of decision analysis, the CE is to maintain a claimant-oriented perspective. This can be defined as decisions made within the scope of the law that have the effect or potential to produce a positive benefit to the claimant(s).

- (a) **Contested Factual Items and Other Claim Disputes.** Written analysis is particularly important when reaching judgment on a claim issue that differs from the position of the claimant or has negative consequences to the claim. The CE is to identify the differences, clearly note the decision made, and the evidence or argument that supports such a decision. This is frequently the case where there is disagreement over medical diagnosis, dates or location of employment, health effects of toxic exposure, interpretation of program procedure, or medical opinion on causation. In any instance where a dispute involves a decision based on the weight of medical evidence, the CE is to describe completely the weighing methodology in support of the chosen medical opinion.
- (b) **Complex subject matter and other complicated evidentiary situations.** Evidence presented in support of DEEOIC claims can often be open to a variety of interpretations, especially in situations involving complicated subject matter or in situations where evidence is vague. Whenever a CE is presented with a situation involving a complex set of issues for which a finding is necessary; e.g. establishing intermittent covered employment at multiple facilities, it is essential that the CE provide sufficient explanation as to how he or she chose to apply the evidence in arriving at a finding. Simply making a factual statement in these situations without providing the underlying rationale for making such a finding will not suffice.
- (c) **Mathematical Calculations.** In any decision involving a mathematical calculation, the CE fully explains the figures used to arrive at the finding listed. Situations where calculations need to be described include impairment or wage-loss, division of benefits between multiple claimants or Part B vs. Part E claims, aggregated workdays for SEC classes, latency periods for diseases, and offsets for State Worker’s Compensation or tort settlements.

For example, when accepting a claim for wage-loss, the CE is expected to provide a narrative explanation of how he or she arrived at the various components of the decision. Specifically, how the first date of wage-loss was determined, the evidence of wages used to calculate AAW, how the average annual wage was compared to future calendar years of wage-loss, and any

explanation of how the wage-loss benefit is calculated to arrive at the amount being awarded.

- (d) Application of Written Program Policy, Regulations, Procedure or case precedent. A CE may have to explain the use of policy guidance from various program resources in support of a decision being made in a claim. In these situations, the CE must clearly reference the resource being used, and if necessary, make a specific citation or reference. The program policy must pertain to the issue at hand and the CE must explain how it provides guidance in resolving a particular claim issue.
 - (i) Case precedent. A CE is permitted to use only those case decisions that are specifically authorized and recognized as setting precedent. These can be found on the DEEOIC main web page and are updated periodically. It is not appropriate for a CE to generalize information or findings from a non-precedent setting case to address a separate case under review.

- (4) Conclusions of Law. This portion of the RD summarizes the determination of eligibility reached based on the discussion and analysis contained in the Explanation of Findings. The CE's conclusion either accepts or rejects the claim in its entirety, or it may address a portion of the claim presented. The conclusions should be limited to a simple recommendation of acceptance or denial of the claim(s) under consideration under Part B and/or Part E.

As a RD does not represent the final program determination regarding eligibility under the EEOICPA, it is not necessary to cite sections of the EEOICPA or its governing regulations in support of the conclusions reached.

- (a) When the conclusion is to accept a claim, the CE must include the amount of payable lump-sum compensation or award of medical benefits effective the date of filing, and under what Part of the Act the benefit is being awarded.
 - (b) In a conclusion that results in a denial of benefits, the CE is to identify the denied claimed condition. The CE is not to state the lump-sum amount to be denied.
- (6) Signatory Line. The signature line must include the name, title, and signature of the person who prepared the recommendation and the name, title, and signature of the person who reviewed and certified the decision, when applicable.

- (7) Notice of Recommended Decision and Claimant’s Rights. Provides information about the claimant’s right to file specific objections to the RD and to request either a review of the written record or an oral hearing before the FAB. A sample Notice of Recommended Decision and Claimant’s Rights is included as part of [Exhibit 24-4](#).
- (8) Waiver of Rights. A waiver form is sent with each RD and is to include the case ID number, name of the employee, name of the claimant, and the date of the decision in the upper right hand corner. The claimant may waive his or her right to a hearing or review of the written record and request that the FAB issue a FD. In this instance, the claimant is required to sign a waiver and return it to the FAB. [Exhibit 24-5](#) contains a sample Waiver.
 - (a) Bifurcated Waivers. In many instances, the DO accepts one element of a claim and denies another, all within one RD. It is therefore possible for a claimant to waive the right to object to the acceptance portion of the decision and file an objection regarding the denied portion of the same decision. A claimant has 60 days from the date the RD is issued to file an objection, and may waive this right at any time.

[Exhibit 24-6](#) provides a sample Bifurcated Waiver of Rights for a partial acceptance/partial denial. Option 1 allows the claimant to waive the right to object to the benefits awarded but reserve the right to object to the findings of fact or conclusions of law that led to the denial. Option 2 allows the claimant to waive the rights to object to all findings and conclusions.

8. Types of RDs. Due to the wide variety of possible benefit entitlements available under Part B and Part E, various claim elements may be in different stages of development and adjudication at any given time. Following are examples of several types of RDs that may be necessary:

- a. Acceptance. Where the entire case is in posture for acceptance and no outstanding claim elements (e.g., wage-loss, impairment, additional claimed illness, or a cancer claim pending dose reconstruction at the NIOSH) need further development, the CE issues a RD to accept in full. The narrative included in the decision should be sufficient to justify each element of the decision process that factored into the acceptance.
- b. Denial. If after development, criteria for a compensable claim have not been met, the CE issues a RD to deny the claim as a whole. The narrative justification for the recommended denial should communicate the singular basis serving as the first logical element that does not meet the necessary EEOICPA criteria. However, the CE may also relay other critical information in his or her decision

that will serve to assist the claimant in understanding other components of the case file that, while not directly tied to basis of claim denial, describe other potential shortcomings in the case evidence. For example, a claimant submits a claim for asthma, but provides no medical evidence of the diagnosis. The CE prepares a denial on the singular basis of insufficient medical evidence to support the claimed medical condition, but may also communicate that the claimed employment does not correspond to the information received from the employer, which would also need to be overcome in order for eventual claim acceptance.

- (1) Addressing all claimed elements. Once development has occurred, the CE is to proceed with the issuance of a RD that addresses as many claimed elements as can be addressed in the RD. Each specific claimed element that does not satisfy the requirements of the EEOICPA are to be consolidated into one RD and reasons supporting the recommendation to deny each element clearly explained. Elements that the CE cannot address are to be deferred for later action.
- c. Partial Accept/Partial Deny. If the CE determines that no further development is necessary on a case file and concludes that some claim elements should be recommended for acceptance and some for denial, the CE issues a RD that clearly sets forth those recommendations.

For instance, if an illness that can be covered under both Part B and Part E of the EEOICPA (cancer, beryllium illness, chronic silicosis) is claimed and meets the evidentiary requirements only under Part E but not under Part B, the CE states that the Part E benefits are being accepted and the Part B benefits are being denied.

- (1) Example. A claimant files a claim for CBD and submits medical evidence that contains a medical diagnosis of CBD that is sufficient to meet the Part E causation burden, but not the statutory criteria under Part B; the CE issues a RD awarding benefits under Part E and denying benefits under Part B. In the denial under Part B, the CE should clearly outline the relevant Part B CBD criteria; explain what evidence was lacking and why the case is being denied. The CE clearly delineates the benefits being awarded and denied under Part B and Part E.
- d. Partial Accept/Partial Develop. When a claim element is fully developed and ready for acceptance, but other elements remain for further development (e.g., wage-loss, impairment, another claimed illness, or a cancer pending NIOSH dose reconstruction), the CE issues a RD accepting the claimed illness and specifies all associated benefits awarded under the EEOICPA as a whole. With regard to other claim elements requiring further development, in the Introduction the CE advises that these elements are deferred until they are fully developed and adjudication is possible. Partial adjudication of a claim should be avoided whenever possible. In any instance where a part of a claim is deferred, it is the CE's responsibility to

ensure that action is ultimately taken to address the outstanding claim by way of a RD or administrative closure, when appropriate. Development for a deferred claim may be required by the assigned CE2 unit while other components of the claim are addressed by the FAB.

- e. **Partial Accept/Partial Deny/Partial Develop.** If one portion of the claim is in posture for acceptance and another portion is in posture for denial, while yet a third portion requires additional development, the CE addresses all claim elements in one comprehensive RD. Where one or more claim elements are accepted and other elements are either denied or deferred for additional development, the CE must clearly outline the status of each element that is accepted, denied and deferred.
9. **Decision Issuance.** After preparing a RD, the CE routes the decision and case file to the appropriate signatory for review, signature, date, and release.
- a. **Clearing the RD for Release.** The appropriate signatory reviews all RDs.
 - (1) **Deficiency Identified.** If the appropriate signatory discovers a deficiency or other problem, the RD is returned to the CE with a detailed explanation of why the decision is not in posture for release. When the appropriate signatory has provided comments or has extensively edited the RD, the CE is to revise the decision accordingly.
 - (2) **Decision Approved.** If the signatory agrees with the decision, he or she signs and dates the RD. The date shown on the RD must be the actual date on which the decision is mailed.
 - b. **Mailing the RD.** The signed and dated RD is mailed to the claimant's established address of record, and a copy is sent to the claimant's designated representative, if any. Notification to either the claimant or the representative is considered notification to both parties.
 - (1) A signed and dated copy of the RD is imaged into the electronic case file.
 - (2) The decision issuance is to be appropriately recorded in ECS.
 - (3) The CE then forwards the case record to the appropriate FAB office.

10. **Letter Decisions.** In certain situations, an entitlement determination is addressed in a simple letter to the claimant. If a CE makes a decision in this format, the CE communicates the nature of the claim that was made, evaluates the evidence supporting the outcome and the conclusion. A formal RD is not necessary, unless the claimant submits a written request for one or objects to a letter decision. In some situations, including contentious or otherwise complicated issues for which the claimant is likely to contest a decisional outcome, the CE may exercise his or her

judgment in deciding to issue a RD in lieu of a letter decision without specific request for such by the claimant. Circumstances where a letter decision is permitted include:

- a. Approval of additional claims for medical benefits for cancer:
 - (1) Once a PoC value has been calculated at 50% or greater and a FD accepting the cancer has been issued, any subsequent new claim for cancer related to the same organ system will be presumed linked to occupational exposure to radiation under either Parts B or E of the EEOICPA.
 - (2) Once a FD accepting a specified cancer under an SEC class has been issued, any subsequent new claim for a specified cancer will be presumed linked to occupational exposure to radiation under either Parts B or E of the EEOICPA.
- b. Consequential illness acceptance.
- c. Acceptance or denial of medical care or treatment, including home health care.
- d. Acceptance or denial of DME or housing/vehicle modification.
- e. Alternative filing determination (see [Chapter 20 – Establishing Survivorship](#) for further guidance)

11. Special Circumstances. As noted previously, there are disparate issues that confront the CE during the process of making a RD. This section provides guidance in certain unique situations that the CE may encounter.

- a. Cases Where the Maximum Aggregate Lump-Sum Compensation Has Been Attained. The maximum lump-sum compensation payable under Part B is \$150,000, and \$250,000 under Part E. Once the maximum aggregate compensation has been awarded, claims for any new medical condition(s) are to be addressed for medical benefit coverage only. Under Part E, once the maximum lump-sum figure has been reached, any new claim for impairment or wage-loss benefit is denied.
 - (1) If the employee dies after receiving the maximum lump-sum compensation available to him or her, any subsequent claim by a survivor is denied as no additional compensation is payable. For guidance concerning Part E claims in which an employee dies subsequent to receiving a lump-sum payment less than the maximum aggregate allowable, refer to [Chapter 20 – Establishing Survivorship](#).
- b. Death of Employee Prior to Claim Adjudication. In a scenario involving an employee who files for benefits, but dies prior to claim adjudication, the CE administratively closes the claim and no RD is issued. If a survivor claim is later

presented, the CE is to proceed with claim adjudication based on the condition(s) claimed only by the survivor. In this scenario, the CE is not to resume development for conditions previously claimed by the employee. Instead, the CE is to contact the survivor to discuss any potential benefit that may be derived from filing a claim for a condition previously filed by the employee, but for which the survivor has not claimed; e.g., such as a potentially compensable condition that may have contributed to the death of the employee.

- c. **Forfeiture Due to Fraud.** When a claimant pleads guilty to, or is found guilty of fraud, in connection with an application for or receipt of federal or state workers' compensation, that claimant forfeits any entitlement to further benefits under the EEOICPA. In cases where there are other eligible claimants, the CE is to reallocate the forfeited amount to the remaining eligible claimants without holding the forfeited amount in abeyance.
- d. **Issuing a RD After the Maximum Aggregate Compensation Has Been Paid in a Part B or E Survivor Claim.** Once the maximum available compensation has been awarded in a survivor claim, i.e., \$150,000 under Part B or \$175,000 under Part E, and a new survivor presents a valid claim, the CE is to develop the claim to determine the new survivor's eligibility. Should the survivor be deemed eligible, it will be necessary to vacate any prior decision to other survivors to allow for a new decision to all claimants. In the decision, the CE explains the circumstances of the new claim, the eligibility of the new survivor to receive benefits, and the reallocated award based on the number of qualifying survivors. The new survivor is awarded his or her share of payable compensation, regardless of the fact that the maximum payable compensation was previously paid. Once a FD has been issued with regard to this matter, the CE takes action to assess any survivor in the case who has a potential overpayment.
- e. **Issuing a RD when there is a Prior Overpayment.** When there is an overpayment in a case, and the CE needs to issue a new RD, the case file is transferred to the Policy Branch at NO before the RD is issued. The NO will send the claimant(s) an initial overpayment notice advising them of the overpayment. The claimant then has 30 days to dispute the overpayment or request a waiver. After the NO sends the FD on the overpayment to the claimant(s), it will return the case to the DO for issuance of the RD. The NO will provide instruction on how to address the overpayment in the RD.

CHAPTER 25 – FAB REVIEW PROCESS

1. **Purpose and Scope.** This chapter describes the functions of the FAB, focusing on the administrative and preparatory aspects of its work under the EEOICPA.
2. **Authority.** The regulations governing the administration of EEOICPA specify at 20 C.F.R. § 30.300 that each RD is to be forwarded to the FAB for issuance of a FD. Section 30.310 allows a claimant to object, in writing, to all or part of the RD within 60 calendar days from the date the RD is issued. If a claimant requests a hearing within the 60 day time period, a FAB HR will conduct a hearing, pursuant to 20 C.F.R. § 30.314. Otherwise, the objections will be responded to by a review of the written record, pursuant to 20 C.F.R. § 30.312.

Whether or not an objection is filed, the FAB reviews all RDs, all arguments and evidence of record, and issues a FD pursuant to 20 C.F.R. § 30.316 or a Remand Order returning the case to the DO for additional development, pursuant to 20 C.F.R. § 30.317. Also, the FAB reviews claimant requests for reconsideration of a FD under 20 C.F.R. § 30.319. FAB can also issue a FD reversing the findings and conclusions of the RD in certain circumstances.

3. **Organization.** The FAB is a NO organization with DO locations (FAB-DOs) in: Jacksonville, Florida; Cleveland, Ohio; Denver, Colorado; and Seattle, Washington. The FAB-DO is a distinct entity with a separate operational and management structure. In addition to the FAB-DOs, a NO FAB (FAB-NO) is located in Washington, D.C. The FAB Chief is located in the Washington, D.C., office and oversees the operations of the FAB-NO and the four FAB-DOs.

- a. The FAB Chief and Assistant Branch Chiefs:

- (1) Coordinate the administration of the four FAB-DOs and the FAB-NO. Oversee policy implementation, manage adjudication timeliness, and ensure general compliance with FAB procedures.

Hearing requests received by FAB-DOs are sent to the FAB-NO for assignment. A hearing coordinator, as designated by the FAB Chief, manages the assignment of hearings nationwide.

Reconsideration requests are forwarded to FAB-NO, Attn: FAB Ops, and are assigned to an office different from that which issued the FD.

- (2) Can redistribute certain case files at their discretion to ensure balanced case loads among the four FAB-DOs and the FAB-NO.

- b. FAB Offices:

- (1) Review RDs, conduct hearings, reviews of the written record, and issue FDs or Remand Orders on reviewed cases. The cases reviewed by FAB, and the cases for which FAB conducts hearings, can originate from any

DO. A FAB HR can be assigned a hearing anywhere in the nation; not just in his or her FAB office's jurisdiction.

- (2) Processes requests for reconsideration of FDs.
- (3) Works with the CE2 who develops cases and issues RDs in certain cases with pending actions in the FAB unit.

4. Processing, Monitoring, and Transferring Case Files. When a DO issues a RD, it will forward the entire case file to its affiliated FAB-DO or the FAB-NO, as directed, for review and issuance of a FD. Because each FAB office, including the FAB-NO, is separate and distinct from the DOs, each maintains a separate mail and file operation.

Initial Screening/Review. A case file received from the DO is assigned and delivered to the responsible FAB CE or HR for initial review. The CE or HR timely reviews the RD for accuracy. The CE or HR reviews the evidence of record to ensure that all evidence and documentation referenced in the RD accurately describes what is in the file. The CE or HR also determines whether the claimant has filed a waiver, a written objection(s), or a request for a hearing. If some deficiency or defect is found which requires the case be remanded to the DO, the case is to be remanded immediately.

5. Waivers. A waiver gives a claimant(s) the opportunity to voluntarily relinquish their right to object to the findings and conclusions of law contained in a RD, either in part or in full. The FAB may issue a FD at any point after receiving a written notice of waiver. To expedite the FAB review process, the DO must immediately forward all signed waivers to FAB upon receipt.

- a. Implied Waivers. A claimant's rights to object and/or to request a hearing are considered waived if not timely exercised.
- b. Signed Waivers. A claimant may waive his or her rights to object and to request a hearing by submitting a signed waiver form to the DO or the FAB within 60 calendar days of the RD issuance date. The submission of a signed waiver denotes the claimant's willingness to accept the findings of fact and conclusions of law reached by the DO in the RD.

However, in cases where the FAB has determined that the claimant is to be awarded less benefit than those identified in the RD, the FAB remands the claim to the DO for the issuance of a new RD.

- c. Bifurcated Waivers. By submitting a bifurcated waiver, a claimant may waive his or her rights to object to one portion of the decision while retaining his or her rights to object to another portion of the decision.

If the claimant files a bifurcated waiver objecting to the denial of a claim, but waiving his right to object to another portion which has been accepted, the FAB issues a timely FD adjudicating the waived portion of the RD. FAB then issues a

separate FD adjudicating the objected-to portion of the RD after a review of the written record or a hearing, or upon the expiration of the 60-day period in which the claimant may submit objections or new evidence. However, in cases in which a claim is recommended for denial based on multiple components, and the claimant objects to one or more portions of the denial, the FAB must issue a single FD adjudicating all components of the RD.

If FAB receives a bifurcated waiver that is unclear, or does not specify to which portion of the decision the claimant objects, FAB contacts the claimant for clarification prior to conducting its review and issuing its decision.

6. Objections and Review of the Written Record. The regulations allow a claimant to file written objections to all or part of a RD. When the claimant has submitted a timely written objection to a RD, but has not requested a hearing, FAB conducts a review of the written record.
- a. **Timeliness.** A claimant has 60 calendar days from the date of the RD to file an objection in writing. The claimant does not need to specify the basis for the objection for it to be considered, but can merely state that he or she disagrees with a finding of fact, a conclusion of law, or the RD in general.

A written objection is considered timely if the envelope containing it is postmarked no later than the 60th calendar day after the RD issuance date (the date of the RD is not included in the 60 calendar days). If the 60th day falls on a non-business day, the envelope must be postmarked by the next business day for the objection to be considered timely filed. If no postmark is available, the date of the objection is considered to be the earliest date it is received, as determined by the date stamp. As long as at least one objection is timely filed by a claimant, the FAB must consider ALL objections filed by that claimant, even objections raised after the 60-day period has expired. Any objection filed after the 60-day objection period has passed is reviewed by FAB to determine if it is material to the outcome of the claim.

- b. **Review of the Written Record.** A review of the written record is an analysis of the documentation contained in the case file to determine if the conclusions reached in the RD are accurate in light of the objections filed and the requirements of the EEOICPA.

If the claimant objects to one portion of the RD and agrees with the other portion, the FAB may issue a FD on the accepted portion and issue a separate “FD Following a Review of the Written Record” on the objected portion. RDs addressing multiple claimants generally should be issued under one FD.

- (1) **Acknowledgement.** The FAB acknowledges receipt of the objection in writing. The letter to the claimant indicates that the claimant has an additional 20 calendar days from the date of the acknowledgement letter to submit new evidence in support of the objection. For claims involving

multiple claimants, a single objection from any one claimant is sufficient to warrant a review of the entire written record. Upon receipt of an objection in a case with multiple claimants, individual acknowledgments are sent to each claimant explaining the course of action to be undertaken. A sample acknowledgement letter is shown in [Exhibit 25-1](#). It is the policy of the DEEOIC that the acknowledgment letter to the claimant(s) that did not submit the objection should indicate that an objection was received, but should not indicate the basis of the objection. Each claimant's response to any objections is reflected in ECS.

- (2) **Conduct of Review of the Written Record.** Guidelines for conducting a review of the written record are set out in 20 C.F.R. § 30.313. The FAB representative considers the written record forwarded by the DO and any additional evidence and/or argument submitted by the claimant.

After the review of the written record, FAB issues a FD, remands all or part of the case to the DO, or reverses all or a portion of the RD if advantageous to the claimant. A FD following a review of the written record contains a narrative summation of the claimant's objections, and the HR/CEs assessment of the evidence in response to those objections. The HR/CE ensures that any decision is based on an objective analysis of the evidence; and applies well-reasoned judgment, sound exercise of discretion, and correct application of law, regulations, and DEEOIC policy and procedures.

7. **Hearing Requests.** An oral hearing permits the claimant, his or her AR, and any witnesses to voice objections to a HR.

- a. **Initial Handling of Hearing Requests.** When a timely request for an oral hearing is received in the DO, action is immediately taken to forward the request to the FAB-NO. The referring office makes note of any special requests or needs of the claimant. The hearing scheduler tracks incoming requests for oral hearings and assigns the hearing to an HR in one of the five FAB offices.
- b. **Acknowledgement.** Following the assignment of a hearing request to a FAB hearing scheduler, the hearing scheduler sends an acknowledgement letter to the claimant and any AR confirming receipt of the hearing request. See [Exhibit 25-2](#) for a sample acknowledgment letter. Each claimant party to the FD is to be sent an acknowledgment. The acknowledgment must be sent 30 days prior to the date of the hearing and includes the following notifications:
 - (1) The hearing will be conducted within 200 miles roundtrip of the claimant's residence, absent compelling reasons to the contrary.
 - (2) All sworn testimony offered during the hearing will be transcribed for inclusion into the case file.

- (3) The FAB, at its discretion, may schedule a telephone or video conference hearing. See paragraph d(2) below.
 - (4) If the claim involves multiple claimants, each is allowed to participate in the hearing.
- c. **Hearing Assignments.** The hearing scheduler may assign a hearing to an HR from any one of the five FAB offices. The hearing scheduler sends a hearing acknowledgment letter, schedules a date and time for the hearing, reserves the physical space for the proceedings, arranges for a court reporter to record the proceedings, and transmits the entire case file to the assigned HR. All pertinent information relating to the hearing and related correspondence is captured in ECS.
- d. **Scheduling.** Each claimant is provided written notice of the hearing at least 30 days prior to the scheduled date (unless waived by the claimant); advised that a one week notice must be provided to the FAB should he or she desire a person(s) other than himself or herself and his or her AR to attend the hearing; and advised that no independent video or audio recording of the hearing is allowed. See [Exhibit 25-3](#) and [Exhibit 25-4](#) for Sample Hearing Notice letters.
- (1) **Travel to Hearing.** While the FAB will try to set the hearing within a reasonable distance of the claimant, the claimant may be required to travel up to 200 miles roundtrip to attend the hearing. There is no reimbursement to the claimant for the expense of this travel. However, if an unusual circumstance causes the FAB to schedule a hearing that requires the claimant to travel more than 200 miles roundtrip, OWCP will reimburse him or her for reasonable and necessary travel expenses as outlined in 20 C.F.R 30.314(2).

In instances when multiple claimants request a hearing, the hearing is scheduled nearest the first claimant who requested a hearing. The remaining claimants are given the option to attend the hearing in person or participate via telephone.
 - (2) **Telephonic and Video Conference Hearings.** A hearing may be conducted by telephone or video conference at the FAB's discretion, or by claimant request. Only the hearing scheduler can schedule such a hearing, which will include all the aspects of an in-person hearing.
 - (3) **Scheduling Changes.** The FAB will entertain any reasonable request for scheduling the time and place of a hearing, but such requests should be made when the hearing is requested. The hearing scheduler will make every effort to accommodate the scheduling request of the claimant. An in-person hearing may be changed to a telephone hearing if a claimant or AR so requests. This change must be coordinated through the hearing scheduler.

Once the hearing has been scheduled and written notice has been mailed, it cannot be postponed at the claimant's request for any reason except as indicated in paragraph 4 below. However, the hearing scheduler may accommodate minor scheduling changes requested by a claimant or AR.

HRs may not independently make changes to the scheduled hearing time or place without supervisory approval. The change request must be made to the HRs supervisor and the supervisor will contact the hearing scheduling unit supervisor.

The HR contacts the claimant(s) by telephone prior to the hearing to confirm they are planning to attend the hearing at the arranged date, time and location.

- (4) Postponing a Hearing. The FAB may grant a postponement of a hearing when the claimant or his or her AR has a medical reason that prevents attendance or when the death of the claimant's parent, spouse or child prevents attendance. The claimant or AR should provide at least 24 hours notice. The FAB will make every effort to accommodate timely requests to postpone a hearing.

In such cases, a new hearing will be set for the next hearing trip. Hearing scheduling unit supervisor approval is needed to postpone a hearing.

- (5) Failure to Attend. If a claimant does not attend the hearing at the designated time and place, and makes no effort to contact the HR to request a rescheduling based on one of the reasons outlined in paragraph d(4) above, the claimant will not be allowed to reschedule his or her hearing. In such instances, the claimant will be considered to have withdrawn the hearing request, and a review of the written record will be undertaken. If new evidence or argument accompanied the objection, it will be reviewed in the review of the written record.

- (6) Cancellation of Hearing. If upon review, the HR determines that an error or other deficiency in the RD or in the initial case adjudication precludes the need for a hearing, and the FAB supervisor agrees, the HR will notify the claimant that the hearing will not be scheduled and a Remand Order will be prepared.

When a hearing is canceled for any reason, the FAB acknowledges the cancellation in writing and gives the claimant 10 days from the date of the acknowledgement to submit additional evidence. The FAB representative then conducts a review of the written record.

- e. Review of Case File. Prior to the hearing, the HR reviews the evidence of record, as well as any additional evidence or materials submitted by the claimant, and

conducts whatever additional investigation is deemed necessary to prepare for the proceedings. If the additional evidence received establishes compensability or the need for further development and the FAB supervisor agrees, the HR will notify the claimant and/or AR that the claim will be remanded and the hearing will be canceled. If the evidence is sufficient to warrant reversal in favor of the claimant, FAB may issue a reversal.

- f. Multiple RDs. Since more than one RD can be issued prior to a hearing and additional objections and hearing requests may result, measures are needed to streamline the hearing process.

If more than one RD is pending a FD, the HR contacts each objecting claimant and advises that all objections, not just those pertaining to the RD that is the subject of the hearing request, may be discussed during the hearing. The claimant(s) will be encouraged to bring relevant evidence, even if it concerns a RD for which a timely objection was not filed. All telephonic contact prior to the hearing is documented in ECS.

- (1) Hearing Requests on Multiple RDs Pending a FD. When additional timely hearing requests are submitted based on other recommended denials prior to the date of the previously scheduled hearing, the HR contacts the requesting party to advise that all objections will be considered so that one hearing may serve to accept evidence and testimony on several different RDs. This process is designed to avoid multiple hearings.

The HR notes the conversation with the claimant in ECS, confirming that the claimant was advised that all outstanding objections will be considered at the hearing. The HR updates ECS for each RD and each claimant requesting the hearing.

Separate hearing request acknowledgments and hearing notices are not required. The HR must be prepared to entertain objections about all RDs issued up to the date of the hearing and will take testimony and evidence on all outstanding objections. Each RD in question is considered in a single FAB decision once the FAB hearing process is concluded.

- (2) Hearing Request on One RD, Request for Review of the Written Record on Another. If a claimant has requested a hearing on one outstanding RD and a review of the written record on another, the HR allows the claimant to present evidence about the objections which are not the subject of the hearing, so long as FAB has not issued a FD on the review of the written record request.

[If FAB has issued a FD on the request for review of the written record, see paragraph (4) below.]

- (a) The objections and evidence are considered at the hearing and addressed in the post-hearing FAB decision. No review of the written record decision is issued. ECS must be updated to reflect a Request for a Hearing, rather than a Request for a Review of the Written Record.
- (b) In cases with multiple claimants when one claimant requests a review of the written record and another requests a hearing, no decision is issued to either claimant until the hearing process is complete. FAB may contact the claimant who requested a review of the written record and ask if he or she would like to address objections to the RD for which a review of the written record was requested at the time of the hearing on the other RD. If he or she agrees, the Review of the Written Record is changed to a hearing in ECS. If he or she declines, his or her objections will be reviewed as part of the hearing decision. Coding in ECS must be updated to reflect a Request for a Hearing rather than a Request for a Review of the Written Record and a note should be added to ECS explaining this action. All claimants, whether they request a hearing or not, are served with notice of the hearing and are afforded the opportunity to be present at the hearing and participate. The request for Review of the Written Record objections and the objections discussed at the hearing will be addressed in one FD.
- (3) Hearing Request on One RD, No Objection Filed on Another. While awaiting a hearing on one RD, the FAB may issue a FD on another RD if the 60-day period for objecting has passed without objection from the claimant. However, if at the time of a hearing, there is one or more pending RDs, the claimant may offer testimony or evidence in response to any of the pending decisions, even if outside of the 60-day period in which to object. The FAB HR must subsequently address such testimony or evidence to determine whether a FD or Remand Order is appropriate.
- (4) Hearing Request on One RD, FD Issued on Another. A claimant may request a hearing on one RD and a reconsideration of a previously issued FD within 30 days of its issuance.
- (a) If a FD has been issued and a hearing is held regarding an outstanding RD within the 30 day post-decision reconsideration period, the HR reviews any new evidence related to the previously issued FD as a request for reconsideration. Reconsideration requests cannot be assigned to a FAB representative who has had prior involvement with the claim. If the FD was issued by the HR present at the hearing, the reconsideration request should be assigned to another FAB representative. A decision on the

reconsideration should be issued separately from the hearing decision.

- (b) If the claimant presents evidence or argument pertaining to a FD at the hearing and the hearing date is outside of the 30 day post-decision reconsideration period, the evidence is referred to the DD with jurisdiction over the case file for reopening consideration.

8. Conduct of the Hearing. The hearing is an informal proceeding and the HR is not bound by common law or statutory rules of evidence or by technical or formal rules of procedure. Generally, the hearing is scheduled to last one hour, but the HR should not specifically limit the hearing to one hour and should never tell a claimant that he or she is limited to one hour. Also, the HR must bring a tape recorder to the hearing in case a court reporter is not present. The HR must ensure that the court reporter is using required back-up recorders.

- a. Convening. At the scheduled time and place, the HR will meet with the court reporter, the claimant, and any AR.
 - (1) If any other individual(s) is in attendance, the HR will request the identity of this individual(s) and have the claimant(s) sign a “Waiver of Right to Confidentiality” (See [Exhibit 25-5](#)) before convening the hearing. The claimant(s) sign a separate waiver (see [Exhibit 25-6](#)) if he or she requests that a member of the media be present.
 - (2) If there are multiple claimants present, each is required to sign a waiver of confidentiality.
 - (3) At the start of the hearing, the HR indicates to the court reporter that he or she wishes to open the record of the hearing. He or she will note the date and time, identify all persons present by name, and enter a brief narrative into the record describing the events leading to the hearing, including the specific objection(s) raised by the claimant. If no specific objections have been raised, the HR should indicate this.

For hearings addressing NIOSH Dose Reconstruction issues, the HR strictly follows the hearing script shown as [Exhibit 25-7](#). The HR advises participants that he or she can discuss issues of a factual nature about the information provided to NIOSH and the application of methodology (see example below), but is not permitted to consider in the FD objections to the methodology employed by NIOSH in preparing the dose reconstruction report.

APPLICATION OF METHODOLOGY

A claimant may present argument to the FAB that NIOSH made an error in the application of methodology such as applying the radiation dose estimate methods to his or her individual circumstances, or that NIOSH did not address a specific incident discussed in the phone interview.

Another application issue might involve the use of “worst case” approach (which is a NIOSH method). The application aspect of this issue might be whether the “worst case” selected was the worst case (e.g., there were 20 more people working there that were not monitored and the worst case was based only on monitored individuals).

Example of Application of Methodology. The objection alleges that NIOSH did not properly consider the “proximity to the source.” The NIOSH exposure matrix considers that the worker was one foot away from uranium billets/rods for six hours and one meter away for four hours. NIOSH considers this to adequately account for times when the worker would touch the uranium rods/billets, since there would also be times when the worker was at a much greater distance. This exposure matrix is drawn as the example of highest possible exposure, as no individual exposure records are available. The objection indicates that the worker handled the uranium metal more often than NIOSH allowed in the exposure matrix. This is a challenge to the application of the dose reconstruction methodology and can be addressed as part of the hearing process.

METHODOLOGY

20 CFR 30.318(b) provides that the “methodology” NIOSH uses in making radiation dose estimates is binding on the FAB. The “methodology” NIOSH uses is the way NIOSH performs the dose reconstruction, which is addressed in the statute and 42 CFR Part 82. “Methodology” is dictated by sections 7384n(c) and (d) of the statute. For example, those methods must be based on the radiation dose received by the employee (or a group of employees performing similar work) and the upper 99 percent confidence interval of the probability of causation in the radioepidemiological tables published under the Orphan Drug Act. The Act also requires NIOSH to consider the type of cancer, past health-related activities (such as smoking), and information on the risk of developing a radiation-related cancer from workplace exposure.

The “methods” of dose reconstruction are set out in 42 CFR Part 82 and include: analyzing specific characteristics of the monitoring procedures in a given work setting; identifying events or processes that were unmonitored; identifying the types and quantities of radioactive materials involved; evaluating production processes and safety procedures; applying certain assumptions that err reasonably on the side of overestimating exposures while achieving efficiency; and using current models for calculating internal dose published by the International Commission on Radiological Protection (ICRP). The NIOSH “efficiency” process of using overestimates and underestimates in dose reconstruction is another example of a methodology. It is these “methods” that cannot be addressed by FAB. Any questions related to the content of NIOSH-IREP software are also related to methodology, whereas questions related to the Department of Labor’s probability of causation calculation (which relies on NIOSH-IREP software) can be considered.

Example of Objections to Methodology. The radiation dose to the claimant’s gall bladder was calculated using the highest recorded doses from other co-workers at the facility as the basis for the claimant’s dose estimate. This was noted in the text of the dose reconstruction report as being “the highest reasonably possible radiation dose.” No uncertainty values were assigned to

the claimant's estimate because it was considered that the claimant's "dose was no higher than this estimate."

- b. Testimony and Evidence. The HR will administer an oath to each person giving testimony. The HR should make clear at the outset that he or she cannot receive testimony from participants who are not under oath. If a witness arrives late, he or she must be sworn in before testifying. An attorney must not be sworn in since he or she simply presents arguments, objections or evidence but not testimony.
- (1) A court reporter shall record oral testimony and place it into the record. A court reporter may use only audio (not video) equipment. Moreover, neither the claimant(s), any AR nor anyone else present at the hearing may bring audio or video equipment to obtain an independent record of the hearing.
 - (2) Any evidence or testimony a claimant wishes to enter into the record is entered, even if it pertains to a RD that was previously issued and the 60-day post-decision timeframe to object has expired. The HR will accept all testimony and evidence presented at the hearing.
 - (3) During the claimant's testimony, the HR should note any additional questions or areas for exploration and make appropriate inquiries. The claimant can raise additional objections at this time. The HR should ask questions or request the claimant to elaborate so the objections are clearly understood.
 - (4) Each exhibit is marked separately and identified on the record by name and number with a brief description of its content. The HR will state on the record that the exhibit is being entered into the evidence of record.
 - (5) During the testimony the HR states whether there is a need to interrupt testimony and go off the record. When it is time to return on the record, the HR indicates this and, once back on record, provides a brief description of why it was necessary to go off the record. Time and issues discussed off the record should be kept to a minimum.
- The HR is responsible for maintaining order during the hearing. The HR should keep testimony on point. Should any of the hearing attendees cause a disruption or unreasonable delay in the proceedings, the HR will warn the disruptive attendee and terminate the hearing if the warning goes unheeded.
- (6) The HR spells unfamiliar words or names to help the court reporter maintain an accurate record of the hearing.

- c. **Conclusion.** When all testimony has been given and all the exhibits marked and clarifications made, the HR explains that the record will remain open 30 days after the date of the hearing to permit the submission of additional written evidence or argument on the issue(s) in question.

The HR also advises that the claimant will receive a copy of the transcript and will have 20 days from the date of mailing to request changes in writing to the record. The HR then closes the proceedings by noting the time and date.

9. **Post-Hearing Actions.** After the hearing, the HR obtains a copy of the transcript from the reporting service. FAB must timely send the claimant a copy of the hearing transcript.

A cover letter accompanies the transcript, reminding the claimant that he or she has 20 days from the date of the letter to comment on the accuracy of the transcript in writing. The claimant is also advised that the record will remain open 30 days from the hearing date for the submission of additional evidence.

- a. **Collecting Comments and Additional Evidence.** The HR keeps the hearing record open for 30 calendar days after the hearing. At his or her discretion, the HR may choose to grant the claimant an extension for the submission of new evidence. However, the HR may only grant one extension not to exceed another 30 calendar days.
 - (1) If the claimant submits additional evidence within 30 days after the date of the hearing, or comments on the transcript, the HR will enter such evidence into the record and weigh it when issuing the decision.
 - (2) If the claimant does not submit additional evidence within 30 days after the date of the hearing, and does not comment on the transcript, the HR reaches a decision based on examination of the evidence of record. However, the HR must consider all evidence submitted, even if it arrives after the 30 day period, prior to issuing a FD.
- b. **FD.** After examining the documents associated with the hearing, the HR independently assesses the evidence, analyzes the conclusions of the RD for appropriate application of law, regulations and procedures, and evaluates the objections. If a determination can be made without further development, the HR issues a FD.
- c. **Disposition of Case File.** Once the HR issues the FD, the case file is returned to the DO that issued the contested decision, unless additional FAB review is needed on an outstanding RD.

10. **Receipt of New Claim or New Medical Evidence.** If the DO receives new medical evidence or a new claim while the case file is at FAB, the DO promptly transfers the documents to the FAB office where the case file is located.

- a. **New Medical Evidence Received.** If FAB has the case file, receives new medical evidence, and has not issued the FD, the CE or HR reviews the new medical evidence and determines if the evidence pertains to a claimed condition or to a new, as-yet-unclaimed condition.
- (1) **New Medical Evidence Pertaining to Claimed Condition.** If the evidence pertains to a previously claimed condition and the RD recommends denial of benefits based on insufficient evidence relating to that condition, FAB has the discretion to determine if the new evidence, when reasonably considered with the totality of the evidence, is likely to support a reversal of the RD in favor of the claimant.
- (a) If FAB concludes that the new medical evidence of the claimed condition supports a reversal of the RD to deny the condition, and no further development is needed, FAB reverses the decision in favor of the claimant and accepts the claim.
- (b) If FAB concludes that the new medical evidence does not support a reversal of the RD to deny, FAB upholds the denial.
- (c) If FAB concludes that the new medical evidence does not support a reversal of the RD, but that further development is needed, FAB remands the case to the DO.
- (2) **New Medical Evidence of an Unclaimed Condition.** If new evidence is of a condition that has not yet been claimed, FAB sends the case to the CE2 who issues a letter to the claimant addressing receipt of the new evidence and explaining the ability to file a new claim form. FAB then proceeds with its review of the case and issues the FD on the claimed conditions.
- b. **New Claim Filed.** If FAB has the case file, receives a new claim from a current claimant, and has not issued the FD, the CE or HR reviews the new claim and determines if any medical condition is being claimed for the first time.

If the conditions are determined to be duplicative, FAB acknowledges receipt of the new claim in writing and advises that it will not lead to further development as no new medical conditions were claimed. However, in certain instances, a subsequent claim for a condition such as skin cancer may lead to the need for further development.

In the event the claim is for a condition which has not previously been claimed, the FAB transfers the case file to the CE2 to add a new claim or a new medical condition to an existing claim and to develop the claim if necessary. If FAB receives new medical evidence or a new claim form while the case file is at a DO, FAB promptly transfers the documents to the DO where the case file is located.

- (1) New Condition Claimed, Case in Posture for Denial. If a claim for a new medical condition is filed while the case is at FAB for denial of benefits, FAB has the discretion to determine if the new claimed condition, when considered with the totality of the evidence, is likely to lead to acceptance of benefits for the condition presently before FAB.
 - (a) If FAB determines that coverage is likely, FAB remands the case to the DO without issuing a FD.
 - (b) If FAB determines that coverage is not likely, the issue is forwarded to the CE2 for development. FAB then issues a FD on the matter adjudicated in the RD and notes in the opening of the FD that the development of the new claim is pending by the DO.
- (2) New Condition Claimed, Case in Posture for Acceptance. If a claim for a new medical condition is filed while the case is at FAB for a review of a RD awarding benefits, the case is forwarded to the CE2 to acknowledge receipt of the new claim and to advise that the DO will develop the newly claimed condition. FAB then proceeds to issue a FD on the conditions adjudicated in the RD.
- (3) New Claimant. In multi-claimant cases, if a new claim is received while the case is at FAB, and the claimant had not previously filed a claim, FAB remands the case to the DO for development of the new claim.

11. One Year Requirement. To prevent undue delays in adjudication, 20 C.F.R. § 30.316(c) imposes a one-year limit on the amount of time a RD can be pending at the FAB before it automatically becomes a FD. Once the one year time frame has elapsed, there is essentially a regulatory/administrative FD. FAB CEs and HRs must ensure that a FD is issued prior to the expiration of a one-year deadline. FAB managers ensure that cases are assigned or re-assigned so as to prevent the expiration of a one-year deadline.

- a. No Objection or Hearing Request Filed. If the claimant did not object to the RD and did not request a hearing, and the RD has been pending at FAB for more than one year from the last date on which the claimant was allowed to file an objection or request a hearing, the RD becomes final on the one-year anniversary of that date. This would be 425 days [60 days to object + 365 days (one year)] after the RD date.
- b. Objection or Hearing Request Filed. A RD awaiting either a hearing or a review of the written record at the FAB will automatically become a FD on the one-year anniversary of the date the objection or request for a hearing was received in the FAB (as indicated by the date stamp).

- c. DEEOIC Director Reopened the Claim. A RD awaiting a FD following an order by the DEEOIC Director reopening the claim for a new FD shall be considered a FD on the one-year anniversary of the date of the Director’s reopening order.
- d. One-Year Event Occurs. If the one-year time limit has expired, the RD automatically becomes a FD, and the case shall be transferred to the FAB-NO for review.

The FAB CE/HR ensures the case file is sent to the FAB-NO to the attention of the FAB Operations Specialist. A memo from the district FAB Manager, through the FAB Chief, dated and signed by the FAB Chief, to the Director must be included with the case file. The FAB Operations Specialist ensures that the case file is sent to the NO to the attention of the Office of the Director. The memo requests that the regulatory/administrative FD (based on the one-year rule) be vacated so a formal FD can be issued.

Once the case file is received in the NO, an assessment will be undertaken to determine whether it is necessary to vacate the regulatory/administrative FD. The Director may choose to allow an administratively finalized decision to stand and not issue a Director’s Order. However, if a Director’s Order is deemed necessary, it will specify whether the case file needs to be returned to FAB for a FD or to the DO for a new RD based on the evidence of record. Once the file is received back in the FAB or DO, the DO or FAB proceeds as instructed by the Director’s Order.

- e. Jurisdiction. Upon expiration of the one-year time period described above, FAB has no jurisdiction to remand the case for further development or to take any action other than that described above.

12. CE2 Designated to the FAB. FAB offices are geographically located as noted in section 3 above. However, since DO adjudicatory functions are sometimes required while a case is at FAB, each DO assigns certain CEs to handle DO development and adjudication while the case is at FAB. This process eases the burden of file sharing and allows for case files to be maintained in one central location while RDs are pending review or FAB is addressing objections by hearing or review of the written record and further DO-level development is required.

- a. Reporting and Roles. These CEs are called Co-Located Secondary CEs (CE2s) because the FAB CE (or HR) is considered the primary CE while the case is in FAB’s jurisdiction. This group of CE2s is referred to as the “Co-Located Unit.” The Co-Located Unit reports to either the DO or to the Policy Branch.

- b. Assign CE2 Role. To enable the CE2 role, the DD or designee e-mails the Unit Chief of the Policy, Regulations and Procedures Unit, with a copy to Energy Technical

Support, requesting the role change. The e-mail contains the name of the CE and the reason for the request. The FAB manager to which the CE2 is co-located is

also copied on the e-mail, so that FAB is aware of personnel changes that affect FAB workflow.

- c. Development Memorandum for Co-Located Unit. A DO CE who prepares a RD must be aware of any outstanding claims issues not addressed in the RD and requiring further development. If more development is needed concurrent with FAB's review of the case, the CE prepares a memorandum on gold-colored paper addressed to the FAB manager from the Senior CE, Supervisor, or DD who is the final reviewer of the RD. The subject line should read: "Co-Located FAB Development for File No. [file number]."

The body of the memorandum addresses any outstanding claim issues that require development by the Co-Located Unit while the case is being reviewed by the FAB. When the RD is reviewed and signed, the memorandum is also reviewed and signed. Once this is done, the original memorandum is spindled on top of the case file documents.

- d. Receipt of Case by the FAB. The FAB CE or HR reviews any co-located development memorandum and notes any further development needed. The FAB CE or HR may also become aware of issues during their review.

If DO development is required where no co-located memorandum exists in the case file, FAB writes a memo to the CE2 outlining the issues that must be developed and sends the file to the co-located unit. The FAB CE or HR must not assign any development actions to the CE2 regarding matters before the FAB for review. The FAB CE or HR conducts any development necessary about matters before the FAB.

- e. CE2 and FAB Coordination. The FAB CE or HR and the CE2 should coordinate their work to ensure that the file is where it is needed and the work can be completed. If both the FAB CE or HR and the CE2 need the actual file, the needs of the FAB CE or HR take precedence.

- f. Development by CE2. When the FAB completes its initial review, the CE2 may request the case to determine whether the evidence of file is sufficient to issue a RD on an outstanding claim element. The CE2 inputs the appropriate action status in ECS. Jurisdiction should remain in the appropriate FAB office and not be changed to the DO.

- (1) Issuing a RD. Should the record contain enough evidence to support a RD on any of the outstanding claim elements, the CE2 issues a RD. The Senior or journey level CE in the DO (or DD designee) reviews and signs the decision before issuance. Once the decision is reviewed and approved by the appropriate individual at the DO, the CE2 returns the case to the FAB and reflects the transfer of the case in ECS. It is particularly important to issue a RD if the claim element is in posture for acceptance.

If additional elements of the claim require development, the CE2 prepares a memorandum as outlined below. There is no need to rush to issue a RD denying a claim element if alternate elements are being deferred. In such a situation, the CE2 should wait until the deferred elements are resolved before proceeding with a RD. An exception to this rule is if a hearing date has been requested or scheduled. In these cases, the CE2 proceeds with any appropriate denial prior to a hearing so that objections to all outstanding RDs can be entertained at one time, thus avoiding multiple hearings.

- (2) Further Development Required. If the DO development does not permit the CE2 to issue an additional RD, he or she completes whatever development is possible and returns the case to FAB. The CE2 prepares a memorandum on gold-colored paper to the DD explaining what development actions have been taken and what future actions are required. The memorandum is spindled on top of the case file. Throughout the time the case is in FAB, the CE2 continues development and issues RDs on approved claim elements as the requisite evidence is received and evaluated.
- g. RD Returned by Postal Service. If the case file is at the FAB for review of a RD, and the Postal Service returns the RD sent to a claimant as undeliverable, the assigned FAB CE or HR should quickly ascertain whether a simple mailing mistake (e.g. typographical error) occurred that is easily rectified, or whether the claimant's mailing address is no longer valid. If the FAB CE or HR determines that the claimant's mailing address is invalid, he or she transfers the case record to a CE2 for development. Once the CE2 receives the transfer; he or she evaluates the case evidence to identify any information that could help locate the claimant. The CE2 investigation should include making a reasonable effort to obtain new information that may assist in identifying the claimant's valid mailing address. For example, the CE2 should request a forwarding address from the Post Office closest to the claimant's last known address. See [Exhibit 25-8](#).
- (1) Correct Address Not Found. If the CE2 cannot obtain the claimant's current address, the CE2 places a memorandum in the file listing the actions taken to locate the claimant, and then administratively closes the claim until receipt of the claimant's valid mailing address.
 - (2) Correct Address Found, Claimant Did Not Notify DO. In the event the CE2 obtains the claimant's current address, and the claimant did not notify the DEEOIC in writing of that change, the CE2 sends the claimant a copy of the RD from the file. The CE is to prepare a separate request to the claimant asking for written notice of his or her address change (See [Exhibit 25-9](#)). The letter is to allow 30 days for the claimant to submit written confirmation of his or her address change. The CE then files a memorandum into the case describing the actions taken regarding the

address problem, and transfers the case file back to the FAB. The FAB does not issue the FD until receipt of a written confirmation from the claimant of the correct mailing address. If the claimant does not submit a written confirmation of his or her address change within the 30 days requested, the FAB administratively closes the claim.

- (3) **Correct Address Found, Claimant Notified DO.** In the event the CE2 obtains written confirmation of the claimant's proper address, and the wrong-address problem was not the claimant's fault, the CE2 coordinates with the DO to re-issue the RD to the claimant with a new issuance date. In a multiple person claim, the CE must reissue the RD to all claimants, with a brief explanation of the matter contained in the RD cover letter. The CE2 spindles a memorandum explaining the situation into the case file. The CE2 then transfers the case file back to the assigned FAB CE/HR.
- (4) **Multiple Claimants.** If a case has multiple claimants, and the Postal Service returns one or more claimants' RDs because of an incorrect address, the CE2 undertakes development individually for each returned RD in accordance with the instruction provided above. At the conclusion of the CE2's development, he or she prepares a memorandum for the case describing the outcome of development, which could include administrative closure for claimants with an invalid address. The CE2 then returns the case to the FAB. The FAB CE or HR may then proceed to issue a FD to all claimants for which a valid and confirmed mailing address exists. Claims administratively closed due lack of correct mailing address, or failure to return written confirmation of a new address within a 30 days, are referenced in the FD; however, the effected claimants are not party to the decision. The FAB explains in the FD that any shares of payable compensation on an administratively closed claim is held in abeyance until the claimant provides written confirmation of his or her correct mailing address.
 - h. **FD Returned by Postal Service.** If the FAB has issued a FD and the Postal Services returns it as undeliverable, the responsible CE or CE2 staff person is to ascertain the correct mailing address for the effected claimant. If the assigned staff person obtains written confirmation of a new address from the claimant, he or she is to mail a copy of the FD to the claimant's new address. In the event that the assigned staff person is unable to obtain a written confirmation of a new address, he or she is to refer the claim to the appropriate DO contact to initiate an administrative reopening. The assigned DO staffer will draft a Director's Order for the file explaining that the mailing address of the claimant is invalid, attempts to obtain a valid address were unsuccessful, and that a reopening is necessary to allow for an administrative closure. In a multiple claimant situation, reopening and administrative closure will only apply to those claims where the DO cannot confirm an address. However, later, if the DO receives written confirmation of a

valid address on an administratively closed claim, it may then become necessary to reopen the other claims to permit for a reissuance of a unified FD.

SUPERSEDED

CHAPTER 26 – FAB DECISIONS

1. **Purpose and Scope.** The Act and its implementing regulations provide for administrative review of all RDs. This Chapter describes the process by which the FAB performs that review and issues a FD or Remand Order on claims filed pursuant to the EEOICPA. This chapter also describes the FAB process following a claimant’s request for reconsideration of a FD.

2. **FDs.** The FAB CE/HR reviews all evidence of record and the RD. Based upon that review, the FAB CE/HR issues an independent written decision addressing the appropriateness of the RD outcome. A FD of FAB may accept the findings presented in the RD, whether the RD awards or denies benefits, or reverse the RD if it denies the claim and the FAB CE/HR determines that the claim should be accepted. If FAB disagrees with the outcome of the RD, but there is insufficient basis to warrant a reversal, it issues a separate type of decision called a Remand Order. Guidance relating to the issuance of Remand Orders comes later in the chapter. As part of the content of a FD, the FAB CE/HR makes findings of fact and conclusions of law that support his or her position.

There are several types of FDs:

- a. **Acceptances.** When FAB receives a RD accepting a claim for benefits, the assigned CE/HR evaluates the evidence, and the written content of the RD to validate that the RD outcome is appropriate given the circumstances of the claim. In particular, the assigned FAB CE/HR is to determine whether the conclusion described in the RD is based on the proper application of EEOICPA legal, regulatory, or procedural standards to the facts of the case. Once the FAB CE/HR has determined the RD to accept was decided properly, he or she is to prepare a FD listing the findings of fact and conclusions of law that permit the final approval of the claim.
 - (1) If the DO issued a RD accepting the claim in full and independent review by FAB concludes the acceptance is correct, FAB issues the FD awarding benefits in full.
 - (2) If the DO has issued a RD accepting one or more claim element(s) while denying and/or deferring other elements, the FAB issues the FD on the accepted portion of the claim as soon as possible to expedite the claimant’s receipt of benefits. The FAB does not wait to issue the FD until the elements under development at the DO, or under contention due to denial, are decided.
- b. **Denials.** When FAB receives a RD in which the DO denies the claim in full or in part, FAB reviews the RD and independently reviews the case to ensure that appropriate development has occurred, the case has been adjudicated consistent with the law, regulations, policies and procedures and that the assessment of evidence has been interpreted reasonably to allow for a negative outcome. Provided no technical or procedural errors exist, FAB issues a FD to deny the claim.

If the RD denies one claim element and defers another claim element pending further development, the designated CE2 continues to develop the claim element that is not before the FAB.

- (1) For non-contested denials, absent any technical or procedural error, the FAB issues a FD accepting the RD findings and denying the claim for benefits in cases where no timely objection is filed or a waiver is received.
 - (2) For contested denials, the FAB considers the timely filed written objection by either conducting a hearing, if requested, or a review of the written record before a FD is issued, as appropriate.
- c. Decisions Issued in Response to an Objection. After considering a timely filed written objection by conducting a hearing that has been requested or, in those cases in which no hearing has been requested, by reviewing the written record, FAB issues a decision based upon its review of the record, consideration of the objections, and any new evidence. The FAB can issue a FD, a remand order returning the case file to the DO for further development or some other action, or a FD reversing a RD denying benefits.

Remand orders and FD reversals are discussed below and can be issued on both contested and non-contested claims.

- (1) A review of the written record (RWR) is performed after a claimant has objected to the findings of a RD without requesting an oral hearing. The FAB will review the written record, the claimant's objection, and any additional evidence submitted to determine whether the RD findings can be adopted, reversed to accept the claim or remanded for further development. The FAB CE/HR must review all objections raised in the RWR objection letter and respond to each objection clearly and comprehensively. Once this review is complete, the FAB issues a decision based on its independent review.
- (2) If the FAB conducts a hearing and satisfies all of the requirements of the hearing process (see [Chapter 25, FAB Review Process](#)), a decision is issued. While the HR may entertain objections raised from several RDs at the hearing itself, one FAB decision will be issued that addresses each contested RD after the resolution of the entire hearing process.
- (3) In the decision following a hearing, the HR outlines the facts of the case, lists and comprehensively addresses all of the objection(s)(whether raised in the hearing request letter, subsequent letters, hearing testimony, or hearing exhibits) and thoroughly discusses the findings and/or conclusions of the FAB.

- d. **Reversal.** A reversal is a FD issued when the evidence shows that either the RD denied benefits in error or new and compelling evidence warrants overturning a RD denial and accepting a claim for benefits.

If there is evidence in the case that warrants a reversal, the FAB CE/HR reverses the decision with approval from the FAB Chief and issues a decision to the claimant without delay. If the claimant submits additional evidence, the FAB CE/HR reviews such evidence and determines whether it is sufficient to accept the case. If it is sufficient, and there are no outstanding development issues (such as SWC/Tort information), the FAB CE/HR may reverse the decision immediately and accept the case. If the evidence is sufficient to warrant further development, FAB remands the case.

- (1) A reversal can be issued when a case is denied in full or in part. In partial denials, the FAB may reverse to accept if the portion of the claim denied by the RD is found to be in posture for acceptance, a DO error is identified, or new evidence is received that warrants a reversal.
- (2) A decision reversing the RD is used only where a denial is reversed to accept benefits. The FAB may not issue a reversal to deny benefits. The rationale for reversals must be clearly stated in the body of the decision and forwarded with the case file to the FAB Chief for review and approval. A reversal cannot be issued without such approval.
- (3) When considering a reversal, FAB must be mindful of tort offset/SWC coordination and determine whether anyone received a settlement that might reduce the EEOICPA benefit.

3. **Preparation of FDs.** As with RDs, multiple FAB decisions are possible on one case. Given the requirement that any RD in which the DO decides the eligibility of any one claimant to receive benefits must include all claimants' party to the decision, a FD cannot be issued deciding any one claimant's eligibility to receive benefits without including all claimants with an interest in the claim as party to the decision. Accordingly, it is the responsibility of the FAB to remand any RD which does not comply with these procedures and instruct the DO to issue a new RD to address the eligibility of each party to the claim. This may require the reopening of certain claims, except in certain limited circumstances (see [Chapter 27 – Reopening Process](#)).

FAB decisions are plainly written and provide the claimant with a descriptive explanation regarding the basis for the outcome. This ensures that the decision-making process is transparent. The FAB clearly identifies the Part of the Act under which benefits are awarded or denied so that the claimant clearly understands the decision. They include statutory/regulatory language in the conclusions of law when outlining the benefits being awarded or denied.

- a. **Three Components.** The FAB representative must prepare three components before issuing a FD (a sample of a complete FD is shown as [Exhibit 26-1](#)):

- (1) A cover letter explaining that a FD has been reached. The cover letter must clearly identify what is being accepted or denied and under what Part of the Act. This letter provides general information about the FD process and the administrative review available to the claimant.
- (2) The FD. The FD contains a Statement of the Case, Findings of Fact and Conclusions of Law.
- (3) Certificates of Service certify that each listed claimant and his or her AR was mailed a copy of the FD and the date it was placed in the U.S. mail. A separate certificate of service is created for each claimant, but a claimant and his or her AR may appear on the same certificate of service.

An acceptance may include two other components: (1) a medical benefits letter explaining entitlement to medical benefits for an accepted condition ([Exhibit 26-2](#)); and/or (2) an Acceptance of Payment form (EN-20), which is required before payment can be issued.

- b. Formatting and Content, FD for Acceptances, Contested Decisions, Denials, and Reversals. Where a FD is prepared for an acceptance, contested decision, denial or reversal, it must contain the following sections in the following sequence:
 - (1) Statement of the Case. This section sets out the case history, relevant to the issue for determination, up to the point of the issuance of the FD, including FAB actions and other pertinent information in a clear, concise narrative. No analysis of the facts or law and no citations should appear in this section.
 - (2) Findings of Fact. This section is a recitation of all facts needed to reach the conclusions of law and the ultimate decision rendered by the FAB. The findings of fact are the most significant findings from the Statement of the Case that are needed to support the FD ruling. Each finding is numbered sequentially. The findings should draw conclusions from the evidence of record, and must not simply recite the statement of the case.
 - (3) Objections. This section contains a summary of any timely objection brought up by the claimant or AR in connection with the RD(s) before FAB, as well as FAB's response to these objections. The summary should mention all timely objections in a clear and orderly manner, but the summary does not need to be numbered and it may combine similar objections. All summarized objections must be responded to, with a discussion of FAB's analysis of the objections in respect to entitlement requirements and an explanation of whether the objections have an impact on the adjudication of the claim. In most situations, to fully respond to the objections, the Objections section will need to make reference to the Act,

regulations, or procedures. Therefore, citations are necessary and appropriate in this section.

(a) **Objections to NIOSH Dose Reconstruction Decisions.** Detailed procedures for objections to the NIOSH process and referrals to the DEEOIC HP are found in [Chapter 25, FAB Review Process](#).

(i) **Factual objections in FD.** If the claimant submits a factual objection and the factual findings reported to NIOSH are supported by the evidence of record, the FAB CE/HR addresses the objections in the FD. No referral to the DEEOIC HP is necessary. If the factual findings reported to NIOSH do not appear to be supported by the evidence of record the FAB CE/HR refers the case to the HP for review. If the HP determines that a rework of the dose reconstruction is not necessary, the FAB CE/HR addresses the objection in the FD by outlining the findings of the HP. However, if the HP determines that a rework of the dose reconstruction is necessary, the FAB CE/HR remands the case to the DO.

(ii) **Technical Objections in FD.** A technical objection involving either methodology or application must be referred to the DEEOIC HP. If the DEEOIC HP deems none of the technical objections plausible, the FAB CE/HR incorporates the findings on these technical issues into the FD.

However, if the DEEOIC HP determines that there is substantial factual evidence that NIOSH had not previously considered and/or that NIOSH should consider an issue relating to application of methodology, he or she notifies the FAB CE/HR, who then remands the case, after supervisory approval, to the DO with instructions to refer the case back to NIOSH. In most cases, NIOSH will perform a new dose reconstruction based on circumstances of the remand.

(iii) **Objections to Methodology in FD.** When an objection is directed at NIOSH's methodology, the FAB CE/HR states in the decision that the objection cannot be addressed based on 20 CFR § 30.318(b) (methodology that NIOSH uses in arriving at reasonable estimates of radiation doses is binding on the FAB). The FAB CE/HR makes this statement only if so advised by the DEEOIC HP. Objections related to the content of NIOSH-IREP software

are also related to methodology. However, the calculation of the probability of causation using the IREP software is the responsibility of the DEEOIC; therefore, FAB must address these objections in the FD.

- (iv) **Conclusions of Law.** This section contains the statutory and regulatory analysis used by the FAB reviewer to support his or her decision, referencing the findings of facts that support the conclusions of law. This section must be well-reasoned and provide appropriate legal citations. It should not, however, consist of a list of statutory and regulatory references without any explanation. This section also discusses any objection raised by the claimant in writing or through an oral hearing and includes FAB's response to the objection based on FAB's analysis of the objections and evidence of file. Finally, an overall legal conclusion supporting the decision must be reached. The conclusions of law must specifically identify whether or not benefits are being awarded or denied and under which Part of the Act.

- c. **Return of FD by Postal Service.** Should FAB receive a returned FD, the FAB CE/HR will attempt to obtain the new or updated address for the claimant and re-mail the decision. More details regarding the handling of a returned FD are outlined in [Chapter 25, FAB Review Process](#).

4. **Remand Orders.** If the FAB determines that the claim(s) addressed in the RD are not in posture for FD, 20 C.F.R. § 30.317 gives FAB the authority to return cases to the DO without issuing a FD. A Remand Order is a written directive to the DO issued in lieu of a FD.

A Remand Order is written in narrative format to the claimant(s), but does not contain the normal sections of a FD (Statement of Case, Findings of Fact, and Conclusions of Law).

However, where objections have been filed or a hearing has been held, the remand order should discuss and respond to the objections raised.

A Remand Order may instruct the DO to perform further development, address an error or other deficiency contained in a RD, address new evidence or a new claim received prior to the issuance of the FD, or address a change in the law, regulations, policies or procedures. A Remand Order can be warranted at any point during a review of the written record, before or after a hearing, or during the review of a RD.

FAB is to use reasonable discretion when assessing a case for remand. If the RD provides sound reasoning and thorough discussion of how it reached its conclusions and does not include material factual errors or erroneous application of law, the FAB must respect the DOs adjudicatory function. If FAB can make a reasonable determination that the outcome of the case

would not be materially affected regardless of further development, FAB should exercise its discretion and not issue a Remand Order

Should the FAB find a technical, procedural, or some other error requiring a remand order, the FAB returns the case file to the DO with specific instructions in the remand order as to how to proceed further. Remand orders are largely issued in instances where further development is required at the DO level. FAB does not issue a remand order where FAB personnel can conduct minor development to resolve the issue at hand.

- a. **Change in Law, Regulations or Policies.** If FAB determines that a RD outcome is erroneous in light of a recent change in the law, regulations, or policy, FAB may remand the case. When this occurs, the Remand Order is to include specific narrative content explaining the basis for returning the case to the DO. For example, newly designated SEC class, changes to the DOE facility or AWE facility coverage, date or facility changes to the list of residually contaminated sites, modified program information on toxic substance or occupational health effects data or other regulatory or policy changes that could affect the claim outcome.
- b. **Erroneous Application of Law, Regulations, Policies or Procedures.** If FAB determines that the recommended determination in the RD resulted from a misapplication of the law, regulations, policies or procedures, FAB may remand the case. The Remand Order identifies the misapplication of law, regulations, policies or procedures and describes how it effects the adjudication of the case. To expedite a favorable decision, the FAB CE/HR can reverse the decision without issuing a Remand Order, following procedures set forth in subpart 2.d of this chapter.
- c. **Receipt of New Medical Evidence or a New Claim for a Previously Unclaimed Illness.** If while the case is at FAB, new medical evidence or a new claim for a new illness is received that is material to the recommended denial, FAB may remand or reverse to accept the claim, as applicable.

For example, if the RD denies a claim for CBD on the basis of a lack of medical evidence and the claimant later submits medical evidence establishing CBD, the FAB may remand the claim or reverse the RD if all elements of the adjudicatory process are complete.

If a claim for a new illness is received, the case will be remanded for development of the newly claimed illness if it will affect the outcome of the issue before the FAB. If filing of the new claim will not affect the issue before the FAB, the FAB can issue a FD and return the new claim to the DO for further development. If the FAB is not immediately ready to issue the FD, then the CE2 should create the new claim and begin development while the case is at FAB.

- d. **Receipt of Other New Evidence.** If FAB receives new evidence that was not a part of the file when the RD was issued and that is material to the recommended determination (such as employment evidence, survivorship evidence, or evidence of a SWC/tort suit); FAB may remand the case or reverse the RD if it is advantageous to the claimant. The Remand Order will describe the new evidence and its possible effect on the adjudication of the case.
- e. **Evidence Already in File.** If the RD fails to properly address material evidence in the file and the failure could have an effect on the adjudication of the claim, FAB may remand the case. The Remand Order will describe the evidence and its possible effect on the adjudication of the case. If advantageous to the claimant, and all adjudicatory issues are complete, FAB may reverse the RD and accept the claim.

For example, if evidence in the file sufficiently supports a diagnosis of a claimed cancer but the cancer was not included in the dose reconstruction, FAB may remand the case for a re-work of the dose reconstruction.

- f. **Miscalculation of Tort Offset or SWC Coordination.** If FAB determines that the RD contains a finding of fact or conclusion of law that is based on a material miscalculation of the offset arising from a tort lawsuit or SWC coordination, FAB may remand the case.
- (1) If a case is remanded for this reason, FAB includes its calculation worksheet in the file and a supplemental explanation of what FAB considers the evidentiary basis for its calculation.
 - (2) If FAB determines that the miscalculation was relatively minor and was not favorable to the claimant, FAB may exercise its discretion and issue a FD which corrects the calculation in the claimant's favor, without a remand.
- g. Where a case is at FAB for review of one claim element and a remand order is issued on another claim element; the designated CE2 addresses the remand order. If there are no outstanding issues before FAB, the remand order and case file is returned to the DO that issued the RD. FAB may also issue remand orders in part, returning one portion of the claim to the DO for further action and issuing a FD on other portions of the claim.
- h. **Format of Remand Order.** A Remand Order follows a narrative format and is directed to the DO which issued the RD. It includes a brief discussion of the claim's adjudicatory history when pertinent to the matter at hand, the basis for the remand, any explanation and supplemental documentation required and an explanation of the actions to be undertaken by the DO. A sample Remand Order is shown in [Exhibit 26-3](#).

- i. Notification and Transfer of File. When a Remand Order is issued, FAB inserts into the case file a copy of the Remand Order, certificate of service, and any supporting calculations or supplementary documentation. FAB sends a copy of the Remand Order, certificate of service, and cover letter to the claimant and the AR, if any.
 - (1) The cover letter explains the Remand Order and the DOs responsibility for preparing a new RD after further development. Additionally, the cover letter advises the claimant to which office the case file is being forwarded, and provides the address and telephone number of that office. See [Exhibit 26-3](#).
 - (2) A certificate of service, which certifies the Remand Order was mailed on a certain date, is also prepared for each individual recipient, attesting to the date the remand order is sent, and is also included in [Exhibit 26-3](#).
 - (3) Upon issuance of a Remand Order, FAB transfers the case file to the DO that issued the RD.
 - j. Challenging a Remand Order. No procedure allows a claimant to directly challenge a Remand Order, but each DD has the authority to formally challenge a FAB Remand Order with the DEEOIC Director if sufficient cause exists to do so. In such instances, the DD prepares a memorandum to the Director of the DEEOIC outlining his or her concerns and the case file is transferred to the Office of the Director for review.
5. Administrative Closure. If FAB determines that an individual claim requires administrative closure, a Remand Order is not necessary. These situations include:
- a. Claimant Withdraws Claim. If a claimant advises the DEEOIC that he or she wishes to withdraw the claim, the FAB administratively closes the claim and drafts a memo to the file explaining the reason for the closure. Additionally, the FAB is to send a letter to the claimant advising him/her of the administrative closure.
 - b. Claimant Dies. If the claimant dies after the issuance of a RD but prior to issuance of the FD, the decedent's claim is administratively closed by the FAB. In the case of a single claimant, the FAB returns the claim to the DO to pursue survivor claims. In situations involving multiple claimants, the case is remanded to the DO for the issuance of a new RD which reallocates benefits. However, if the RD is recommending denial of all claims, the FAB may issue a FD to the remaining survivors, denoting the administrative closure of the decedent's claim.
 - c. Claimant Cannot be Located. When a RD is returned by the Postal Service and a current address for the claimant cannot be obtained by the Co-Located Unit within a reasonable period of time, the FAB administratively closes the claim and returns

the case file to the DO. In situations involving multiple claimants, the FAB issues a FD to the remaining survivors, denoting the administrative closure of the claimant whose address could not be determined, and outlining that the share of compensation of the claimant whose claim has been administratively closed will be held in abeyance.

- d. SWC/Tort/Fraud Statements (EN-16) Not Obtained. Where signed statements are required regarding tort lawsuits, SWC claims and any possible fraud committed in connection with an application for or receipt of any federal or state workers' compensation benefit, and the claimant has not submitted such statements within 30 days of the issuance of the RD, the FAB administratively closes the claim. A memo to the file is drafted explaining the reason for the closure, and a letter is sent to the claimant advising him/her of the administrative closure.

In instances involving multiple claimants and one or more claimants have not submitted the required EN-16, the FAB issues a FD to the claimants who have submitted a signed EN-16, denoting the administrative closure of the claimant(s) who failed to submit an EN-16. The share of compensation of the claimant(s) whose claim(s) has been administratively closed will be held in abeyance.

When a consequential injury is to be accepted, the CE must get a new signed EN-16 SWC/Tort/Fraud affidavit from the claimant for that consequential injury.

FAB's responsibilities in obtaining the appropriate EN-16 forms are described in further detail in [Chapter 30 - Tort Action and Election of Remedies](#) and [Chapter 31 – Coordinating State Workers' Compensation Benefits](#).

6. Claimant Rights Following the Issuance of FAB FDs. A claimant may seek review of a FD by filing a request for reconsideration or by filing a request for reopening of the claim. This section discusses requests for reconsideration and provides guidance relating to the initial receipt of requests for reopening.

- a. Receipt of a Request for Review.

- (1) A request for reconsideration will be considered timely if it was filed within 30 calendar days of the date of issuance of the FD. Pursuant to 20 C.F.R. § 30.319(b), the request will be considered to be "filed" on the date the claimant mails it to the FAB, as determined by the postmark, or on the date the written request is actually received by the DO or FAB, whichever is the earliest determinable date. A request for reopening may be filed at any time after the FD is issued.
- (2) Any correspondence from a claimant or AR which is received in the DO or FAB within 30 calendar days after the FD is issued, and which contains either an explicit request for reconsideration or language which could be reasonably interpreted as intent to disagree with the FD will be considered

a timely request for reconsideration. If new evidence is received in the DO or FAB within 30 calendar days after the FD issuance, and the new evidence relates to an issue which was adjudicated and denied in the FD, this new evidence will be considered a timely request for reconsideration. If the DO receives the request for reconsideration, it must be sent to FAB-NO for handling.

- (3) Upon receipt of correspondence or new evidence which constitutes a timely filed request for reconsideration, FAB will send a letter to the claimant acknowledging receipt of the correspondence or evidence and advising that such receipt is considered a timely filed request for reconsideration.
- (4) If correspondence received within 30 calendar days of the FD specifically requests a reopening instead of reconsideration, it will be handled as a reopening request by the DO. If both reconsideration and reopening are requested, FAB will process the reconsideration request first and then forward the claim to the DO to process the reopening request.
- (5) A request for reopening may take several forms:
 - (a) Any correspondence or evidence containing or accompanied by a specific request for reopening, which is received at any time after the issuance of the FD, will be treated as a reopening request.
 - (b) If correspondence or evidence is received without a specific request for reopening after the deadline for a timely reconsideration request, and the FD denied the claim to which the correspondence or evidence relates, the evidence is reviewed for possible reopening.

If FAB determines that such correspondence or evidence meets the evidentiary requirements set forth in 20 C.F.R. § 30.320(b), the FAB-DO district manager or the FAB-NO Branch Chief will prepare a memorandum to the EEOICP Director outlining the relevant claim history and the nature of the evidence and forward the case file to the EEOICP Director for review for possible reopening.

Should the evidentiary requirements not be met, FAB will associate the correspondence or evidence with the case file. In either case the claimant will not be notified of the actions taken by the FAB, because the claimant has not requested a specific action.

- (6) Upon receipt of a request for review:

- (a) Any request for reconsideration, along with the case file, is forwarded to FAB and assigned to a FAB CE/HR for review. A reconsideration request will not be assigned to a FAB CE/HR who issued the FD for the specific claim element being addressed in the reconsideration request.

Additionally, should the claimant specifically request that the reconsideration be addressed by a different FAB office, every effort should be made to accommodate the claimant.

The FAB CE/HR will screen the case to determine if the correspondence constitutes a request for reconsideration and, if so, if the request was timely filed.

- (b) All requests for reopening received in the DO are initially reviewed by the DD. If a reopening request is received in FAB, the FAB-DO district manager or FAB-NO Branch Chief will transfer the request, any supporting evidence, and the case file to the DD for review.
- (7) Upon receipt of a timely request for reconsideration, the FD in question will no longer be deemed “final” until a decision is reached on the reconsideration request. Receipt of a request for reopening does not have a similar effect and the subject FD remains “final” until such time as the EEOICP Director issues an order reopening the claim.
- (8) A reconsideration request does not come with further reconsideration rights but only reopening rights or right to file suit in District Court. Therefore, if FAB denied a request for reconsideration and the claimant subsequently files another request for reconsideration of the same FD, FAB will not entertain the subsequent request. A letter explaining to the claimant that reconsideration rights attach only once to a FD is signed by the FAB chief.

b. Processing an Untimely Request for Reconsideration.

- (1) Any initial reconsideration request which is filed after the above-noted deadline is an untimely filed request for reconsideration.
- (a) No letter is sent to acknowledge receipt of an untimely request for reconsideration. FAB issues a Denial of Request for Reconsideration advising the claimant that the request for reconsideration was not filed within 30 days of the issuance of the FD and must be denied.

- (b) If FAB concludes that any evidence received with an untimely request for reconsideration may warrant a reopening, FAB may forward the request to the DD of the DO with jurisdiction over the claim for review.
- (2) If an untimely filed request for reconsideration is accompanied by a specific request for reopening, FAB issues a Denial of Request for Reconsideration based on the untimely filing. The FAB CE/HR then forwards the reopening request with the case file to the DD of the office with jurisdiction over the claim for review for possible reopening.
- c. Adjudicating a Timely Request for Reconsideration. Requests for reconsideration typically come in a number of different forms. To determine the appropriate action to be taken in response to the request, the FAB CE/HR must review the request and, if appropriate, any accompanying argument or evidence.
- (1) If the request for reconsideration simply states that the claimant disagrees with the FD and provides no new argument or evidence in support of their request, the CE/HR may simply deny the request for reconsideration on the grounds that no argument or evidence was submitted that would alter the FD. See [Exhibit 26-4](#).
- (2) If the request for reconsideration raises new legal arguments with respect to the FD but includes no new evidence, the CE/HR reviews the FD and considers the arguments made by the claimant. The reviewer must examine the evidence of record and the FD challenged by the claimant. See [Exhibit 26-5](#).
- (a) If the arguments do not change the outcome of the FD under review, the request for reconsideration is denied with appropriate and specific response to the arguments made in the request. FAB does not make any factual findings.
- (b) If the arguments made in the request for reconsideration support a conclusion that there was a misapplication of the law, regulations or procedures in the FD, the request for reconsideration may be granted, and the case remanded to the DO or a new FD issued by the FAB reversing to accept the claim.
- (3) If the request for reconsideration includes evidence which is duplicative, or essentially duplicates that which is already in the file and was previously considered in the FD, the request is denied with an explanation of how the new evidence does not change the outcome of the claim.

CHAPTER 27 – REOPENING PROCESS

1. **Purpose and Scope.** This chapter describes the process by which the Director of the DEEOIC reopens claims for benefits under the EEOICPA and vacates decisions of the FAB.
2. **Authority.** Under 20 C.F.R. § 30.320, the Director of the DEEOIC has the authority to reopen a claim and vacate a FAB decision at any time after the FAB has issued a FD pursuant to 20 C.F.R. § 30.316. Also, under 20 C.F.R. § 30.320(a), the Director may vacate a FAB Remand Order. While any party to a FD may submit a written request for reopening, it may also occur at the discretion of the Director of the DEEOIC for administrative reasons, due to procedural error, or a change in the law, regulations, agency policy, or any other reason at the sole discretion of the Director. If the Director initiates such a review, the NO requests the case file from the District or FAB Office for the reopening to be handled locally or delegates the authority for the reopening to be handled at a DO through procedural directive. The Director's decision to reopen a claim and vacate a FAB decision is not reviewable.

The Director will delegate reopening authority by issuance of policy directives or other formal guidance that explains the extent of reopening authority conferred. In certain circumstances, the Director may delegate authority to reopening claims to the Branch Chief of the Policy Branch, the Unit Chiefs for the PRPU, and the DDs. For delegated reopening authority granted to the DDs, the delegation applies to ADDs when agreed to by a DD. The DEEOIC Director can grant reopening authority to other individuals in the program as needed. The Director retains sole reopening authority in any instance where he or she has not delegated reopening authority.

3. **Claimant's Explicit Request for Reopening.** The regulations allow a claimant or a claimant's duly AR, at any time after the FAB has issued a FD, to file a written request seeking reopening of a FD under the EEOICPA, pursuant to 20 C.F.R. § 30.320(b). The Regulations allow that such a request may be filed:

Provided that the claimant also submits new evidence of either covered employment or exposure to a toxic substance, or identifies either a change in the PoC guidelines, a change in the dose reconstruction methods or an addition of a class of employees to the SEC.

There is no limit to how many times a claimant may request a reopening. A written request for a reopening is to result in a written decision either accepting or denying the reopening.

- a. **Timeliness.** A claimant may file a request for reopening at any time after the FAB issues a FD. The CMR is to associate incoming reopening documentation to the case record in the OWCP OIS. Upon review by the responsible staff person in the DO or FAB, the reopening is marked as reviewed and indexed clearly as a request for reopening.
- b. **Initial Review.** The responsible staff person who screens the incoming reopening request in OIS is to direct the documentation to the DD responsible for the case file.

Requests for reopening received in the NO FAB (FAB-NO) are reviewed by the FAB-NO Branch Chief. The DD or FAB-NO Branch Chief is to conduct an initial review of the correspondence to determine whether the request is accompanied by new evidence, or other information, which is of a sufficiently compelling nature to warrant a reopening.

- c. Referral for Reopening Action. Once initial review of a reopening request is completed, the DD or FAB-NO Branch Chief is to determine the responsible party for issuing a reopening decision. In many instances, the DD will have authority to issue a reopening decision on his or her own authority, as delegated by the Director. The FAB-NO Branch Chief, however, does not have the capacity to reopen a FD. Accordingly, he or she is to decide the appropriate office to which the reopening request is referred for review. The options available to the FAB-NO Branch Chief are to refer the matter to a DD with jurisdiction over the case or refer it to the DEEOIC Director. Circumstances in which a DD can reopen a FD are as follows:
- (1) Employment. Newly submitted employment evidence contradicts a FD that the employee did not have covered employment.
 - (2) Survivorship. A previously denied survivor submits new evidence to document his or her qualifying relationship to the employee. A DD may also reopen a FD when a new survivor subsequently files a claim in a multiple claimant case and is determined to be eligible.
 - (3) SEM. An update occurs to SEM or the claimant presents new factual evidence that a previously denied, closed, or unverified toxic substance exposure is newly shown to be linked to the claimed illness(es).
 - (4) PoC. Cases containing a FD based on a PoC of 50% or less are reopened by the DD when new evidence is received that warrants a referral to the NIOSH resulting in a revised PoC that makes the claim compensable. This most commonly occurs with claimant submission of an additional cancer claim. In those instances where a new cancer is evaluated by NIOSH and does not result in a PoC of 50% or greater, a reopening of the prior FD is not necessary. The DD directs his or her staff to proceed with any additional development that may be warranted (Part E analysis for non-radiogenic toxic substances) or proceed with a recommendation to deny the new cancer claim if Part E does not apply.
 - (5) New Medical Evidence. New medical records or documentation is submitted, which clearly establishes a diagnosis of a medical condition or the existence of a percentage of permanent partial impairment, previously denied in a FD due to insufficient medical evidence.

- (6) **Change in Law, Regulations or Policies.** If the initial review reveals that the claimant has identified a change in the law, regulations, or policies governing the EEOICPA, the DD determines whether the nature and extent of such information satisfies the requirements of 20 C.F.R. § 30.320, and whether it is sufficient to warrant reopening.
 - d. **Denial of Request for Reopening.** If no evidence is submitted, or if the evidence submitted and/or the change in law, regulations, or policies identified by the claimant is insufficient to support a reopening, the DD issues a Denial of Request for Reopening.
 - e. **Referral to DEEOIC Director.** If the DD or FAB-NO Branch Chief cannot determine whether the evidence submitted, and/or the change in law, regulations, or policies identified by the claimant, is sufficient to warrant a reopening, or if the request presents an issue for which the Director has not delegated reopening authority, he or she is to refer the matter to the DEEOIC Director. A DD or the FAB-NO Branch Chief is to refer to the Director requests involving uniquely complex or potentially sensitive topics. In these instances, the person making the referral to the Director prepares a memorandum explaining his or her reasons for requesting the Director review the case for reopening. The memorandum is to outline the case history, the evidence of record and explain why the new evidence, or other information, is material to a potential reopening. It is important that the DD or FAB-NO Branch Chief merely identify the issue(s) requiring review. He or she is not to advocate for a particular reopening outcome, as that is the exclusive purview of the DEEOIC Director.
4. **Claimant's Non-Specific Correspondence or Evidence.** Once FAB issues a FD there may arise situations where a claimant submits non-specific correspondence or evidence. Under these circumstances, it is difficult to interpret the documentation to determine if the claimant is objecting to a particular Conclusion of Law referenced in the FD. To address this problem, it is necessary for the staff person responsible for the claim to contact the claimant by telephone to ascertain his or her intent to pursue an objection.

During contact with the claimant, the responsible CE or FAB representative is to notify the claimant of his or her options, which may include reconsideration within 30 days of the FD (if applicable) or evaluation under the authority granted to the Director to reopen a claim. If the claimant provides written or verbal clarification of his or her intention, the CE or FAB representative is to input a note in the ECS documenting clearly the information provided. Should the CE or FAB representative not reach the claimant by phone within a reasonable period (approximately 3 days), and clarification cannot be obtained by telephone, he or she will need to evaluate the evidence to determine the appropriate action to be undertaken.

- a. **Non-Specific Correspondence or Evidence Received Within 30 Days of a FD.** If attempts to clarify the intent of the claimant are not successful, and the 30-day period granted to request reconsideration has not expired, a DO FAB Manager or FAB-NO Branch Chief is to determine if a sufficient basis exists to treat the

documentation as a request for reconsideration. A DO FAB Manager or FAB-NO Branch Chief can delegate this responsibility to other FAB staff persons. If it is determined that the evidence warrants a reconsideration determination, a DO FAB Manager or FAB-NO Branch Chief ensures that the matter is referred to the proper FAB staff person to record the request as a reconsideration requiring action.

- b. **Non-Specific Correspondence or Evidence Received After 30 Days of a FD.** Once the claimant's option of requesting reconsideration expires, the claimant only has the ability to pursue reopening should he or she disagree with a FD. With the receipt of non-specific correspondence after the period of reconsideration submission expires and efforts to have the claimant clarify his or her intent to request reopening are unsuccessful, the staff person in possession of the file is to coordinate with the DD with jurisdiction over the case file to determine the appropriate course of action. The DD (or his or her delegate) reviews the evidence to determine whether there is sufficient basis to warrant a reopening, and whether he or she has been delegated authority to reopen based on the case circumstance. If the DD or their delegate decides that the evidence supports taking reopening actions and possesses the authority to reopen the FD, he or she proceeds to review the case for a reopening decision. If the DD does not have the requisite authority to reopen the FD, or there is some other complication, he or she seeks guidance from the DEEOIC Director.
- c. **Non-specific Evidence That Does Not Warrant Reconsideration or Reopening.** Under any circumstance where incoming correspondence does not support reconsideration or reopening, the assigned CE or FAB representative assigned to the case is responsible for uploading a memorandum to file in OIS documenting the actions taken to review the correspondence that supports taking no action.

5. **Reopening and Vacating a FAB Decision.** The DEEOIC Director or an individual acting under a delegated authority, reopens a FD by issuing a Director's Order.

- a. **Director's Order Content.** A Director's Order contains three components.
 - (1) **Cover Letter.** The cover letter is addressed to the claimant(s) receiving the Director's Order. It cites the authority by which a FD or Remand Order is being vacated, and provides a summary of the issue under review, a clear indication of all actions taken under the Order and the reopening conclusion.
 - (2) **Director's Order.** A Director's Order is the written notice which provides narrative explaining the basis for reopening and vacating a FAB decision. It is divided into three parts; including: a Background section, which discusses the history of the case record leading to the FD under contention; a Discussion section, which includes analysis of the evidence supporting the decided outcome; and a Conclusion (see [Appendix 27-1](#))

The decision narrative is to provide descriptive explanation of the rationale supporting the reopening and the basis for vacating a FAB FD or Remand. There are many reasons for reopening a FD, including the receipt of new evidence, incorrect application of program policy, or content errors. In addition to including a written explanation of the reason(s) for reopening a FD or Remand, a Director's Order may provide corrective action instruction to a district or FAB office responsible for the case record.

- (3) Certificate of Service. This confirms the mailing date of a Director's Order, and lists the name and address of the intended decision recipient. A Certificate of Service is completed individually for each claimant (or his or her AR) who is party to the Director's Order. It must be dated on the date of decision mailing.
- b. Reopening Multiple Claimant Claims. Under certain situations, the CE or FAB representative is to proceed with a reopening referral when a circumstance involves a change to a benefit entitlement after the issuance of a FD involving multiple claimants. Each individual named in a multiple claimant FD is required to be a party to any decision that addresses a benefit entitlement, even if the outcome does not necessarily change each claim. The reason for this is to ensure each filed claimant receives notification of the distribution of benefits under the claim to which he or she is a claimant. It also permits each claimant to contest any outcome to which he or she disagrees. Common reasons for reopening a prior FD to multiple claimants includes the identification of a new qualifying survivor, new evidence documenting that a previously ineligible survivor now qualifies, or reallocation of lump-sum compensation that was held in abeyance until the status of a non-filing survivor was determined.
 - c. District or FAB Offices are Responsible for Complying With Any Guidance or Instruction Provided in a Director's Order. The issuance of a Director's Order is at the discretion of the Director or a delegate. As the decision represents the intent of the Director to address a defect in a FD, district or FAB offices are required to comply with any guidance or instruction included in a Director's Order.

6. Reopening and Vacating a FAB Decision Following an Employee's or Survivor's Death. In cases where an employee or survivor dies following the issuance of a FD and a new survivor files a subsequent claim, the CE takes action to administratively close the deceased individual's claim. He or she then initiates action to adjudicate the claims for any additional new survivor(s). In some instances, during the adjudication of the claim for a new survivor, the CE may determine that a factual finding and/or Conclusion of Law in a previously issued FD (i.e., covered employment, survivorship, medical diagnosis, etc.) is not accurate and affects the adjudication of the new survivor's claim. Once FAB incorporates a factual finding and/or Conclusion of Law into a FD, a CE cannot undo the decision by administratively closing it. A factual finding and/or Conclusion of Law cited in a FD is legally operable until vacated by a Director's Order issued by

the Director or someone with delegated authority to do so. For example, the employee received a FD that specified covered dates of employment at facility A; however, with the employee's death, a survivor decision is now needed. Upon review, the CE finds that the employee's employment actually occurred at facility B. Under this circumstance, the CE must obtain a reopening of the decision that was issued to the employee to allow for a correct reference to covered employment at facility B. The CE is only required to address factual findings and/or Conclusions of Law that contradict directly with the evidence necessary to proceed with a new decision. It is not necessary for the CE to obtain a Director's Order when FAB concluded that it did not have the necessary evidence needed to arrive at a decision regarding a particular factual finding and/or Conclusion of Law.

In cases where the CE identifies a material factual finding and/or Conclusion of Law in a prior FD that is now contradicted based on a new examination of case evidence, he or she is to obtain a Director's Order vacating the FD containing the erroneous factual finding and/or Conclusion of Law.

- a. When issuing a Director's Order to correct a factual finding and/or Conclusion of Law from a previously issued FD, the Director or DD with authority to reopen the claim issues the decision to all the parties named in the vacated FD. In the circumstance where all the parties who received the decision are deceased, the Director or the DD is to issue the Director's Order as would normally be the case, but annotate that he or she is issuing it to the case file as an administrative function.

7. Denying a Specific Request for Reopening. A Denial of Reopening Request is a written decision issued by either the DEEOIC Director or a designated representative. The content of a denial is similar to that of a Director's Order in that it contains a cover letter, decision notice, and Certificate of Service. Much like a Director's Order the decision notice provides a background of the case history leading up to the decision under contention, and a discussion of the evidence or argument presented in support of a reopening. However, the decision is to provide a detailed explanation as to why the evidence presented is insufficient to warrant reopening of a FD or Remand Order ([Appendix 27-2](#)). The Director or designated representative responds comprehensively to each objection presented by a claimant.

- a. Issuance of a Denial of Reopening Request is to be Limited to the Individual(s) Requesting Review of a FD.
- b. Requests to Vacate a FAB Remand Order. The DEEOIC Director is the only authority that is permitted to vacate a FAB Remand Order. A reopening review of a Remand Order will normally originate from a DD or ADD due to the identification of misapplied program policy or a challenge to FAB's rationale for returning a case to the DO. In these scenarios, the DD or ADD is to send his or her request for a review of the Remand to the Director. The referral is to include a memorandum identifying the specific Remand Order under contention and state merely that the DD or ADD wants the Director to review the Remand for accuracy. The DD or ADD is not to advocate for any particular outcome, merely

that there is a potential deficiency contained in the Remand that the Director needs to review. Upon receipt, if the Director agrees with the Remand Order, he or she will deny the request to vacate by issuing a memorandum to the requesting party. Otherwise, the Director issues a Director's Order to vacate the Remand and return the case file to the proper office for handling.

8. ECS Implications. All reopening requests, requests to vacate FAB decisions, and decisions granting or denying such requests are to be properly documented in ECS pursuant to DEEOIC procedures.

SUPERSEDED

CHAPTER 28 – MEDICAL BILL PROCESS

1. **Purpose and Scope.** This chapter describes the roles of the CE, Medical Benefit Examiner (MBE), FO, and MS), in the medical bill process. It also outlines the procedures for evaluating and approving requests for employees who are in need of medical services, supplies, or reimbursement of expenses related to medical care.
2. **Roles and Responsibilities.** Upon issuance of a final decision approving a specific medical condition, the CE, MBE, the BPA, the FO, and the MS must ensure that the medical needs of the claimant, as they relate to his or her accepted medical condition, are reasonably provided for.
 - a. **Medical BPA.** The use of a contractor for processing medical bills allows the DEEOIC to provide a high level of service to eligible claimants and their providers. Once a claimant has been accepted for a covered condition under the EEOICPA, an eligibility file is automatically generated in ECS and sent to the BPA electronically.
 - (1) When the BPA receives the eligibility file, the BPA sends a medical bill identification card (MBIC) and general information about the medical bill process to the claimant.
 - (2) Providers, Claimants and District Office Staff send all medical bills, bill attachments, treatment notes, and requests for claimant reimbursement to the contractor for scanning and keying into their system.
 - (3) The BPA maintains a customer call center, medical staff, and bill resolution units.
 - b. **Medical Benefits Examiner.** The MBE is a specialized CE responsible for reviewing, developing, and approving or denying claims for in-home health care.
 - c. **CE.** The CE considers for approval services, appliances, supplies, modifications, or travel expenses that are recommended or prescribed by a licensed physician, and necessary to cure, give relief, or reduce the degree or the period of an illness. (Refer to [Chapter 29 – Ancillary Medical Services and Related Expenses](#) for detailed information on approval of durable medical equipment, oxygen therapy/oxygen medical supplies, massage therapy, sun-protective clothing, gym memberships, extended medical travel, and other ancillary medical services.)
 - (1) The CE considers the level of care prescribed by the treating physician as it relates to the accepted medical condition and the facts of the case. The CE must then make an informed judgment based on the level of care prescribed by the doctor.
 - (2) This decision must take into account the overall desires and needs of the

patient, as well as those of the family. The DEEOIC will not dictate what option an employee must accept, nor will decisions be made based solely upon cost. The CE must also consider what level of care or services satisfy the patient's needs.

(3) The CE is responsible for communicating all decisions (approval/denial) to the requestor.

(a) If a request for services or payment originates from the BPA, the FO notifies the CE via email. These requests may come to the CE as a prior authorization request, or may come after submission of a charge to the BPA.

The CE emails his or her determination to the FO, inputs it into ECS under the correspondence tab and communicates the decision via thread to the BPA.

(b) If the request originates from a claimant or provider, the CE immediately sends a copy via facsimile to the FO, and concurrently begins development for approval or denial of the request. The CE communicates all approvals or denials to the requestor as outlined above.

d. FO. The FO acts as liaison between the CE and the BPA, serves as coordinator for medical bill issues between the DO and the NO, and maintains a DO record of persons authorized to access the BPA website. The FO does not determine eligibility or authorize payments.

e. District MS. The MS coordinates all requests for both CMC and Non-Contracted Impairment reviews.

f. CMC. The CMC reviews and evaluates the medical evidence of record and provides medical opinions about various aspects of cases; including interpretation of medical evidence, causation between an illness and occupational toxic substance exposure, and percentage of impairment.

3. Parameters for Payment. OWCP procedures employ four levels of review in the medical bill process, only two of which DEEOIC currently uses. The BPA processes charges for Level 1 services without CE approval. Any higher level of service (i.e. two, three or four) is treated as a Level 4 service in our program and requires that the CE review the proposed procedures or service(s), the proposed charges if applicable, and the supporting medical documentation, prior to approving or denying the request.

4. Mailbox for Medical Bill Inquiries. The PRPU of the DEEOIC Policy Branch, located in the NO, has created an electronic mailbox (email) for use in resolving medical bill questions. Staff must use this mailbox when submitting inquiries concerning medical bills, travel

reimbursement, treatment suites, provider outreach, or policy questions regarding medical bill processing.

The FO in each respective DO serves as liaison for CEs with questions that require review by the MBPU located in the NO.

Use of this mailbox provides for expedited resolution of medical bill issues as they arise, and provides a more uniform process for responding to these questions and issues, program wide.

- a. When a CE receives an inquiry regarding reimbursement of a medical bill, for an accepted condition, the CE first reviews the bill in the Achieve medical bill inquiry system, and/or the XTCM Image Retrieval system, available at: <http://owcp.dol.acs-inc.com/portal/main.do> to verify that the supporting medical documentation is on file. If, after reviewing the supporting documentation in the BPA web portal and in the case file, the CE still has questions related to medical bill processing, travel reimbursement, treatment suites, provider outreach, or a policy question regarding medical bill processing, additional assistance may be requested through the medical bill inquiries mailbox.
- b. The CE prepares an email to the FO. In order to maintain consistency and to provide clarity in the communication process, it is imperative that the CEs provide sufficient information in the email, clearly defining the nature of the question, so that it can be routed properly for response. Inquiries to the mailbox must be categorized using the subject headings below, and the subject line of the email must contain one of the following four subject headings:
 - (1) Policy Questions. Questions regarding policy interpretation or implementation are answered by the MBPU.
 - (2) Treatment Suites. The treatment suites and ICD-9/10 codes utilized by the DEEOIC are contained within a database, administered by medical professionals within the OWCP. This database compares an ICD-9/10 coded diagnosis, and associated services being billed by a provider, with a group (or suite) of acceptable, allowable treatments or services for that accepted condition. The use of treatment suites allows bills to be paid automatically when the treatment being billed is reasonable and customary for the accepted condition. Often, issues arise when a claimant is trying to obtain payment for a consequential illness and the medical bills are being denied because the consequential illness is not being recognized within the treatment suite(s) for the accepted condition. Inquiries of this nature will be directed to the MBPU, for a response.
 - (3) Provider Outreach. Questions from medical providers regarding assistance with enrollment, submission of bill(s), or understanding

DEEOIC's medical billing process, must be forwarded to the MBPU, who will then coordinate with the RC Manager on these issues. Provider outreach issues must be coordinated through the MBPU.

- (4) Bill Payment Processing. Questions regarding reimbursement of medical bills must be routed to the MBPU for a response.

The body of the email itself must contain the following information (as applicable):

- DO Location;
- CE Name;
- Employee's Name;
- DOL File Number(not to be used in the subject line);
- Accepted Condition(s) with ICD-9/10 code(s);
- Billed Amount(s);
- Date(s) of Service(s)or Travel day(s);
- Medical Provider Name(s);
- Type of Service(s) (i.e., Pharmacy, In-Home Health);
- Question(s) or issue(s) to be resolved.

- c. Upon receipt of an email question, the FO reviews the email and determines whether the issue warrants referral. If the question does warrant such review, the FO forwards the inquiry to the medical bill inquiries mailbox.
- d. The MBPU reviews all submissions submitted to the medical bill inquiries mailbox and it determines the proper course of action. As noted above, the MBPU reviews and answers all policy, treatment suite, and medical provider outreach questions. It also responds to issues related to medical bill payments. Some referrals to the mailbox may have elements related to several topics in the inquiry. In these situations, the Payment Systems Manager (PSM) will coordinate the development of the referral between different subject matter experts to respond.
- e. In the case of a policy or treatment suite issue, the MBPU researches the inquiry and provides an answer to the requesting DO within five business days. If a policy question requires additional research, the PSM will grant an extension. Complex policy issues might require the involvement of the Policy Branch Chief.
- f. The MBPU may refer provider enrollment issues to the RC Manager for development. The RCs serve as the primary point of contact for DEEOIC's provider enrollment inquiries. The RC Manager has three business days of receipt to attempt to resolve the situation with the provider and report the outcome back to the MBPU. The MBPU will relay the response(s) by email to the requester.

- g. Upon receipt of the MBPRU responses, the FO forwards the response to the appropriate CE via email. The CE is responsible for notifying the employee, claimant, authorized representative and or provider (if applicable), via telephone or in writing, of the appropriate response to the issue at hand. All telephone activity is documented in ECS and a copy of the email response from the MBPU or PSM is added to the case file.
5. Medical Records Procurement. DEEOIC pays costs associated with obtaining medical records regardless of whether a claim has been approved for benefits. This reimbursement is payable only to a hospital, physician's office, or other medical facility that charges a fee to produce records. The maximum allowable reimbursement is \$100 per employee.
- a. Form of Request. The provider provides the CE with the written fee request on official letterhead or billing statement. The request includes the tax identification number of the facility, total amount charged for the record request, and the provider enrollment number. If the provider is not enrolled, the CE forwards an enrollment package to the provider with a letter requesting that the provider enroll, and after completion of the enrollment process, the provider informs the CE of their new provider number.
- b. Approval of Payment. Upon receipt of the required information, the CE approves the payment of the bill by completing a Form OWCP-1500, sending an approval letter to the requestor, and completing ECS coding as required in DEEOIC procedures. The CE then forwards the completed Form OWCP-1500, approval letter, and invoice to the FO for payment processing.
6. Treatment Suites. At the core of the medical bill reimbursement process is the use of treatment suites. The treatment suites used by the DEEOIC are contained in a database maintained by medical professionals within the OWCP. They compare an accepted (ICD-9/10 coded) diagnosis for which a provider has billed, with acceptable, allowable treatments for that condition. The use of treatment suites allows automatic payment of bills, for authorized services, when the amount billed is reasonable and customary for an accepted condition.
7. Eligibility Files. In order for a claimant's bills to be paid, an eligibility file is generated automatically in ECS and sent to the BPA once a condition has been accepted. This eligibility file contains the accepted condition for which a claimant is entitled to medical treatment. When the accepted condition(s) are coded and billed with the correct ICD-9/10 Code, the volume of suspended and denied bills is significantly reduced. Consequently, accurate code selection expedites provider reimbursement for all approved medical services rendered to the claimant.
8. ICD-CM Codes. The International Classification of Diseases, 9th and 10th Revision, and Clinical Modification, (referred to simply as ICD-9/10 codes), is a statistical classification and coding system used to assign appropriate codes for signs, symptoms, injuries, diseases, and other medical conditions.

These codes are assigned, based on the claimants' medical documentation (records), including, but not limited to physician notes, diagnostic tests, and surgical reports. ICD-9/10 codes are divided into an alphabetic index, which is an alphabetic list of terms and their corresponding codes. ICD-9/10 codes are composed of numbers with 3, 4, 5, 6 or 7 digits. Three-digit category codes are generally subdivided by adding a fourth, fifth and/or sixth digit to further specify and clarify the nature of the disease or medical condition. The CE entering an ICD-9/10 code must identify and enter the code that references the disease, illness or medical condition that was reported, and should identify the organ(s) or portion of the body affected by the condition.

In general, three-digit codes identify a category of illness, while codes with fourth digits are called subcategory codes, and those with fifth digits are referred to as sub-classifications.

When a specific condition, illness, etc., contains a 5th or 6th digit, the CE uses all available digits to identify the condition. In addition to providing further specificity of the anatomical site, the 4th and 5th digits also provide additional pertinent clinical information related to the injury or medical condition. Therefore, when selecting ICD codes, the CE should always use the code that most specifically describes the medical condition reported.

- a. Examples of valid 3-character ICD-10-CM codes:
 - (1) I10 Primary Hypertension
 - (2) N19 Renal Failure.
- b. Examples of 4, 5, and 6 character ICD-10-CM codes:
 - (1) J44.9 chronic obstructive pulmonary disease unspecified (requires a 4th digit).
 - (2) C34.11 Malignant neoplasm of upper lobe, right bronchus or lung (requires 5th digit).
 - (3) C50.012 Malignant neoplasm of lower-outer quadrant of left female breast (requires a 6th digit).

For all medical conditions with a medical eligibility begin date on or after October 1, 2015, the CE will use ICD-10-CM coding in ECS, development, and decisions. If the condition is input into ECS after October 1, 2015, ECS will default to entry of an ICD-10 code. However, the system will allow entry of an ICD-9 if appropriate. If the condition is determined to be a consequential condition and the underlying condition has a filing/eligibility begin date prior to October 1, 2015, the ECS system will force the user to enter an ICD-9 code, even though the condition itself was filed after October 1, 2015. Ultimately, the medical eligibility begin date is the driving factor on whether an ICD-9 or ICD-10 code must be used on a medical condition. If the medical eligibility begin date is on or after October 1, 2015, the ICD-10 code is what will be reflected throughout the system wherever ICDs are reflected. CEs will also reference ICD-10 in decisions and development letters if the filing/eligibility begin date is on or after October 1, 2015. For example, if the medical records list a primary diagnosis of renal failure and the status effective date is October 1, 2015, the CE enters (N19) as the ICD-10-CM code in the medical condition field and uses this code in the

rest of the correspondence throughout the case.

9. Coding Software. CEs are to utilize Optum, an online tool that helps to identify the appropriate ICD-9/10-CM code. These guidelines are to be used as a supplement to the ICD-9/10-CM Coding books.

10. Prompt Pay. The Prompt Payment Act requires federal agencies to pay vendors in a timely manner. The Act requires assessment of late interest penalties against agencies that pay vendors after a payment due date. The DEEOIC has identified three classes of bills that fall under the Prompt Pay Act: Reviews by a CMC, Second Opinion/Referee Medical Examinations, and Impairment Rating Examinations. These bills must be processed within seven calendar days from date of receipt in the District Office. (Refer to [Chapter 16 – Developing and Weighing Medical Evidence](#) for the specific actions to be taken by the CE and the MS in the processing of CMC bills.)

11. Time Limits for Submission of Medical Bills. DEEOIC pays providers and reimburses employees promptly for all bills that are properly submitted on an approved form and which are submitted in a timely manner. No such bill is paid for expenses incurred if the bill is submitted more than one year beyond the end of the calendar year in which the expense was incurred, or the service or supply was provided; or, more than one year beyond the end of the calendar year in which DEEOIC first accepted the claim, whichever is later.

12. Fee Schedule. For professional medical services, OWCP maintains a schedule of maximum allowable fees for procedures performed in a given locality. The schedule consists of:

- a. An assignment of a value to procedures identified by HCPCS/CPT code which represents the relative skill, effort, risk and time required to perform the procedure, as compared to other procedures of the same general class.
- b. An index based on a relative value scale that considers skill, labor, overhead, malpractice insurance and other related costs.
- c. A monetary value assignment (conversion factor) for one unit of value in each of the categories of service.

Generally, bills submitted using HCPCS/CPT codes cannot exceed the fee schedule. If the time, effort and skill required to perform a particular procedure varies widely from one occasion to the next, DEEOIC may choose not to assign a fee schedule limitation. In these cases, the allowable charge is set individually based on consideration of a detailed medical report and other evidence. At its discretion, DEEOIC may set fees without regard to schedule limits for specially authorized consultant examinations, and for other specially authorized services.

13. Fee Schedule Appeal Process. As part of the medical bill review process, program regulations provide for the appeal of fee schedule reductions (charges by a provider that have been reduced in accordance with the OWCP fee schedule for that specific service.) In order to maintain consistency, record responses, and track fee schedule appeals, the following procedures

have been developed to further delineate this process.

- a. When the BPA receives a fee appeal request letter, the BPA stores an electronic copy of the appeal letter in the XTCM Image Retrieval system, linked to the remittance voucher if submitted by the provider, and sends an email to the MBPU for review.
- b. For each fee schedule appeal letter received, the MBPU creates a record, and maintains it in a tracking system (spreadsheet or database) created for this purpose.
- c. The MBPU POC reviews the fee appeal request to determine if the provider has met any of the conditions below which justify a reevaluation of the amount paid. These three conditions, as found in 20 C.F.R. 30.712, are:
 - (1) The service or procedure was incorrectly identified by the original code; or
 - (2) The presence of a severe or concomitant medical condition made treatment especially difficult; or
 - (3) The provider possesses unusual qualifications (i.e. possesses additional qualifications beyond board-certification in a medical specialty, such as professional rank or published articles.)
- d. Within 30 days of receiving the request for reconsideration, the MBPU prepares a response to the medical provider outlining DEEOIC's decision to either:
 - (1) Approve an additional payment amount: In this instance, the MBPU generates a draft letter for DD signature, informing the provider of the approval for additional payment. Where an additional amount is found to be payable based on unusual provider qualifications, the DD determines whether future bills for the same or similar service from that provider should be exempt from the fee schedule. The MBPU also prepares a memorandum for the case file stating the findings and the basis for the approval of the additional amount, or;
 - (2) Deny any additional payment: In this instance the MBPU prepares a draft letter-decision for DD signature, advising that additional payment is denied, based upon the provider's inability to establish one of the conditions listed above in Item c(1)(2)(3). Where additional payment is denied, the letter decision must contain a notice of the provider's right to further review, similar to the following:

If you disagree with this decision, you may, within 30 days of the date of this decision, apply for additional review. The application

may be accompanied by additional evidence and should be addressed to the Regional Director, District _____, Office of Workers' Compensation Programs, U.S. Department of Labor, [Insert appropriate Regional Office address and Zip Code.]

- e. The draft approval or denial letters are prepared by the MBPU, for the signature of the DD whose office has control of the claim file(s) being addressed in the decision(s). The MBPU sends the draft letter (via email) to the DD for review, signature, and mailing. The DD places a copy of the signed letter in the case file and also returns (via email) a scanned copy of the signed letter, to be retained by the PSM.
- f. The MBPU continues to track the status of any fee schedule appeal case, and maintains an electronic copy of all correspondence. This includes a copy of the draft letter and a scanned copy of the signed letter mailed by the DD.
- g. If a denial is subsequently appealed to the RD, the RD must consult with the PSM to obtain copies of relevant bills and documents, and to discuss the appeal. The PSM also provides the RD with a copy of the denial letter signed by the DD. This can be handled via email.
- h. After consultation with the PSM, the RD prepares a written response to the provider within 60 days of receipt of the request for review. Where additional payment is denied at the regional level, the letter decision from the RD advises the provider that the decision is final and is not subject to further administrative review. The RD forwards a scanned copy of the signed letter decision to the PSM. The PSM also retains that response as part of the appeal record.
- i. The final outcome of each appeal letter is recorded in the MBPU tracking system to indicate:
 - (1) Additional payment made.
 - (2) DD Denial letter.
 - (3) RD Appeal letter.
 - (4) Time limit (30 days) has expired for appeal to RD.
 - (5) The final disposition date for each appeal letter.

CHAPTER 29 – ANCILLARY MEDICAL SERVICES AND RELATED EXPENSES

1. Purpose and Scope. This chapter includes the procedures that DEEOIC claims staff use in evaluating and approving requests for ancillary medical services, DME and supplies, and related expenses.
2. Requests for Ancillary Medical Services and Related Expenses. This chapter provides further guidance relating to the review process for requests pertaining to a wide variety of ancillary services and related expenses. A claimant, AR, treating physician, or a provider may request the services and related expenses described in this chapter. Requestors are to make their claims by sending them to the DEEOIC BPA via fax, mail, or electronic submission. The assigned CE, or FAB staff person, who receive requests through OIS, forwards them to the BPA.
 - a. The BPA creates an electronic record of the request and initiates a thread to the FO at the district office where the claimant’s case file resides. The thread from the BPA advises the FO of a pending request for authorization of services. For DME or supplies requests, the thread details will include a statement indicating if any requested DME or supplies are subject to the OWCP Medical Fee Schedule.
 - b. The requestor must submit a Letter of Medical Necessity (LMN), (or an updated LMN in the event that reauthorization for an additional period of time is being requested). A LMN is the written explanation from the treating physician describing the medical need to assist the claimant in the treatment, care, or relief of their accepted work-related illness(s). To ensure that the physician’s opinion derives from a recent physical assessment of the claimant’s medical status, the physician is to document that a face-to-face visit/evaluation occurred between the claimant and the prescribing physician, within six months prior to the date that the physician orders the service. The LMN must clearly identify the type of ancillary medical service sought, explain why it is medically necessary for the accepted condition, and specify the duration of use. The requestor is to submit any supporting documentation substantiating the medical need for the requested service (i.e.; medical reports, prescriptions, therapy reports, diagnostic reports).
 - c. Requests submitted for authorization are to include the following:
 - (1) Claimant information such as name, case file number, date of birth, and telephone number.
 - (2) Provider, supplier, or requestor information including name, provider address, provider number, Tax ID number, National Provider Number (NPI), telephone number, and fax number.

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- (3) Prescribing/treating physician contact information including name, address, telephone number, and fax number.
 - (4) The billing code(s) such as HCPCS and/or Current Procedural Terminology (CPT), code modifier(s), total cost, begin date, and end date.
 - (5) Diagnosis code(s) for the condition(s) for which the item(s) is being prescribed.
 - (6) In addition, requests submitted for authorization for DME or oxygen therapy DME and oxygen medical supplies are to include the following:
 - (a) Supporting documentation that provides the need for DME and/or Medical Supplies (i.e.; prescription, narrative LMN, supporting medical documentation).
 - (b) Equipment billing code(s) (HCPCS/CPT), modifier(s), quantity, purchase price and rental price, total cost, begin date, end date, duration of use and frequency.
 - (c) The provider will need to bill with the appropriate billing modifier to receive reimbursement. If the billing modifier is missing or invalid, the BPA will deny the bill.
 - (d) Prior to payment being made for purchased equipment, the provider is to submit, along with the bill, proof of a transferred title to the claimant, bill of sale, and/or signed invoice by the claimant indicating receipt of the purchased equipment.
- d. Upon receipt of an authorization request, not accompanied by appropriate medical evidence, the CE begins development.
- (1) The CE sends a development letter to the claimant advising that he or she has received a request, but without the required supporting documentation. The CE's development letter to the claimant must include a clear description of the medical documentation needed to support the request, and grant the claimant 30 calendar days to provide the information. The CE also notifies the claimant that a lack of response or submission of insufficient evidence will result in a denial of the request. ([Exhibit 29-1](#) provides a sample development letter for ancillary medical services. [Exhibit 29-2](#) is a sample development letter for DME / Oxygen therapy and related medical

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- supplies.) The CE updates the correspondence section of ECS to record the issuance of the development letter, once mailed.
- (2) If the CE receives the appropriate medical evidence within the 30-day development period, the CE prepares an authorization letter to the claimant ([Exhibit 29-3](#) provides a sample authorization letter for ancillary medical services; [Exhibit 29-4](#) is a sample authorization letter pertaining to DME/Oxygen Therapy and related supplies).
 - (3) In situations where the treating physician does not respond or does not provide clarifying medical rationale to support the request, the CE may refer the matter to a CMC for review.
- e. Communicating the decision to the requestor. Upon completion of all appropriate development steps for the requested services, and upon review of all evidence submitted, the CE communicates a decision to approve or deny such services to the requestor. The CE sends an e-mail to the FO, who prepares and sends a thread to the BPA, authorizing or denying the claimed medical services or related expenses. The CE also creates a correspondence entry in the Correspondence screen of ECS, documenting the decision.
- d. Communicating the decision to the claimant. When the CE receives a request for authorization, accompanied by appropriate medical evidence, the CE prepares an authorization letter to the claimant, approving the requested services (See [Exhibit 29-3](#) for a Sample Letter for authorizing ancillary medical services or [Exhibit 29-4](#) for a sample letter authorizing DME, Oxygen Therapy and related supplies). The CE sends a copy of the letter to the supplier/vendor designated by the claimant. The approval letter is to include the following information:
- (1) Covered medical condition(s) for which the DME is approved, massage therapy is prescribed, or the condition to be treated with acupuncture.
 - (2) Authorized billing code(s) relevant to the approval.
 - (3) Time period (To and From dates) during which the DME rental/purchase is authorized and/or number of frequency and visits approved for massage therapy and acupuncture therapy (i.e.; two visits per week for eight weeks).
 - (4) Statement advising that fees are subject to the OWCP Medical Fee Schedule.

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- (5) Statement advising that if the rental is converted to a purchase, rental expenses incurred and paid will be deducted from the purchase price and only the difference will be reimbursed.

3. DME. A physician must prescribe all DME, supplies, and custom devices. DME serve a medical purpose and can withstand repeated use (e.g.; hospital beds, walkers, and wheel chairs, etc.).

- a. A CE must review all requests for the rental and/or purchase of DME to determine their medical necessity. Requests for DME rental or purchase require pre-authorization.
- b. In instances where DME, supplies, and custom devices have a total purchase price greater than \$500 and the OWCP Medical Fee Schedule does not apply, the CE is to undertake development with the claimant.
 - (1) The claimant must submit two estimates from two different DME suppliers to include the supplier name and supplier contact information. These estimates must be for exactly the same type of DME, and/or supplies.
 - (2) Each potential supplier must submit a signed statement describing the DME, supplies, or unadorned item meeting the treating physician's specifications, and a breakdown of all costs including delivery and installation, and the current Healthcare Common Procedure Code System (HCPCS) code for each DME, supply and/or item needed.
- c. Where the purchase of DME, supplies or custom devices are less than \$500 or when the OWCP medical fee schedule applies, the CE may approve the purchase request, after appropriate medical evidence is received, without obtaining cost estimates.
- d. The CE reviewing a DME request may consider authorization for rental rather than purchase. In most situations, DME rental is the preferred choice. The CE may authorize the rental of DME for up to six months.
 - (1) The CE should review the LMN and the provider-submitted rental proposal to ensure that the DME will satisfy the needs of the claimant as outlined by his or her physician. If the CE determines that the rental meets the medical requirements of the physician, he or she is to grant authorization for DME rental for six months (or less depending on the need of the claimant). The CE mails a letter of authorization to the claimant, along with a copy to the chosen DME provider. Additional details on the DME authorization are provided later in this section.

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- (2) For each DME rental authorization that may extend beyond the initial authorization period, the CE is to enter a reminder in ECS that reauthorization occurs at a six-month interval. The CE must set the reminder to occur 60 days prior to the expiration date of authorized DME rental.
- f. In certain situations, the CE may authorize the purchase of DME or supplies. When considering the purchase of DME, the CE is to use discretion to ensure that any authorization granted for the purchase of any DME satisfies the medical needs of the claimant. The CE should not authorize a request for DME based on convenience, comfort, or other non-medical reasons.

DME purchases can only be approved if the CE is able to obtain such an option from an enrolled provider.

- (1) Items that should not be rented but considered for purchase include medical/surgical supplies (i.e.; ostomy, incontinence, dialysis, wound care), canes, crutches, and commodes.
- (2) The CE may evaluate a DME purchase, when the purchase price of such equipment or item is more cost effective than the rental price. For example, if the price of renting a standard wheelchair is more than the cost to purchase it, the CE should approve the purchase of the wheelchair rather than renting it.
- (3) When reauthorizing rentals, the CE must consider whether the cost to purchase the equipment, minus the rental amount paid, is less than the total cost to authorize another six months of rental. If agreeable with the claimant and the DME provider, the CE may authorize the purchase of such equipment. Otherwise, the CE is to continue to review the claim as a DME rental.
- (a) Situations may arise when the CE previously authorized the rental of a DME, then subsequently receives a request for authorization to purchase that same item. Under these circumstances, it may become necessary to convert the rental to a purchase. If the CE receives a request for a purchase, the rental charges were paid for the same DME with no break in service between the rental period and the approved purchase period and the provider who billed for the rental is the same as the provider now requesting the purchase, the CE must request that the provider deduct the rental charges previously paid from the cost of the item being purchased. DEEOIC reimburses all post-purchase

requests (from a rental) in accordance with the applicable OWCP Medical Fee Schedule amount.

- g. Repair/Maintenance Cost. The CE must authorize the cost for modifications and maintenance to DME equipment when evidence is received validating the need for changes/repair/maintenance of previously approved DME.
- h. Replacement. A new request must be submitted if a claimant requires a replacement of previously purchased equipment approved by DEEOIC for purchase. The CE must approve DME for replacement if the equipment is three years or older, inoperable and beyond repair, or the request demonstrates repair costs that exceed the cost to replace the equipment, and that the equipment is no longer covered by warranty, or if the equipment is lost or stolen. In the event the equipment is stolen, the claimant must furnish a police report documenting the incident. The CE can consult with the NO MBPU for situations involving unique or unusual circumstance.
- i. DME add-ons or Upgrades. DEEOIC will consider approval for DME add-ons or upgrades where the evidence substantiates the medical need for the enhancement. Add-ons and/or upgrades are not approved for the claimant's convenience or where such enhancements do not significantly improved DME functionality.
- j. Emergency situations. The CE may authorize the rental of DME for a preliminary 30-day period while additional development is undertaken.
 - (1) If medical documentation from the treating physician supports the need for immediate DME authorization, the CE provides approval for 30 days pending additional development.
 - (2) The CE sends a letter to the treating physician (with a copy to the claimant) requesting necessary evidence to substantiate that the DME is medically necessary. This should occur within the preliminary 30-day authorization period. The CE may grant extensions in increments of 30 days, not to exceed a total of six months, while awaiting necessary medical evidence.
- k. When the CE receives a request for authorization of DME and appropriate medical evidence does not accompany the request, the CE begins development. Refer to Section 2(d) for further guidelines to begin development.
- l. When the CE receives a request for authorization of DME, accompanied by appropriate medical evidence, the CE prepares a decision letter to the

claimant authorizing the DME. Refer to Section 2(e-f) for further guidelines in communicating a decision.

4. Oxygen Therapy DME and Oxygen Medical Supplies. This section provides procedural guidelines the CE follows when reviewing and authorizing requests for the rental or purchase of Oxygen Therapy DME or Oxygen Medical Supplies.

- a. Physicians prescribe Oxygen Therapy DME and Oxygen Medical Supplies to treat patients diagnosed with different forms of pulmonary disease. Some examples of Oxygen Therapy DME and Oxygen Medical Supplies include stationary and portable oxygen concentrators, gaseous and liquid oxygen delivery systems, cannulas, tubing, regulators, etc. ([Exhibit 29-5](#) provides definitions and describes the functions of some of the more commonly prescribed oxygen DME.) The CE reviews requests for the rental and/or purchase of Oxygen Therapy DME and Oxygen Medical Supplies to validate their medical necessity. Refer to Section 2(c) to see what is required for authorization.
- b. Upon receipt of the request for rental or purchase of Oxygen Therapy DME and/or Oxygen Medical Supplies, the CE evaluates the medical evidence to determine if there is sufficient justification to authorize the request as medically necessary for the treatment or care of an accepted condition. In addition to the guidelines already described in Section 2(g), the claimant must include the following:
 - (1) Diagnostic testing that supports the physician's reasons for prescribing Oxygen Therapy DME or Oxygen Medical Supplies, and identifies clear, objective pulmonary deficits including results from an ABG and/or resting/exercise spirometry test, and/or nocturnal oximetry studies. The results are to identify the conditions under which the test(s)/studies were performed; (i.e.; during exercise, at rest, or during sleep). The test(s) are to be performed by a qualified medical professional, and originate from a qualified source such as a laboratory, diagnostic testing facility, hospital, physician's office or clinic.
- c. Additional Information. If the CE determines the evidence is deficient, for example, the physician has not provided a clear description of the needed Oxygen Therapy DME and/or Oxygen Medical Supplies, or has not provided information on the duration or use of the prescribed equipment, the CE initiates development. Refer to Section 2(b) for guidance on development.
- d. Upon receipt of appropriate evidence establishing the medical necessity for Oxygen Therapy DME and/or Oxygen Medical Supplies, the CE proceeds to assess whether it is appropriate to authorize a short-term rental, continuous rental, or a purchase of the requested DME.

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- (1) For authorization of equipment rentals, the DEEOIC will reimburse monthly charges for the approved equipment. A rental period for oxygen equipment is one month (30 or 31 days) and is equivalent to one unit of service. When oxygen equipment is purchased, the DEEOIC will reimburse for a one-time charge, not to exceed the total allowable amount as set forth in the OWCP Medical Fee Schedule.
 - (2) If the request for oxygen equipment is for a period of 90 days or less, oxygen equipment shall be reimbursed on a monthly rental basis according to the OWCP Medical Fee Schedule. The rental reimbursement amount includes delivery, set-up, education, and training for the claimant, and is not separately reimbursable.
 - (3) If the request for oxygen equipment is for a period of less than 30 days (partial month), reimbursement occurs on a daily basis. The CE is to authorize units by the number of days that is being requested (e.g.; the request is for dates of service 4/1/2016 – 4/20/2016. The maximum number of units authorized is 20).
 - (4) If the request for oxygen equipment is for a period of more than 90 days, the CE is to approve continuous rental, up to one year, or purchase of prescribed oxygen equipment if requested by the DME supplier.
 - (5) In emergency or urgent situations (such as the claimant being discharged from the hospital to home with urgent oxygen needs), the CE can authorize up to a 30-day rental period for oxygen equipment, while additional development is undertaken. The CE may grant additional extensions of 30-day increments during development, not to exceed a six month period.
- e. Authorization Limitations. The CE is to adhere to the following restrictions when evaluating claims for Oxygen Therapy DME and/or Oxygen Medical Supplies.
- (1) Approval for a portable oxygen system (liquid or concentrator) will only be made in combination with a request for a stationary system, or after verification by the CE that the claimant already has a stationary system in the home.
 - (2) Approval should not be given for more than one delivery system within a claimant's home. A claimant is entitled to one stationary and one portable oxygen system during an authorization period unless there are extenuating circumstances justified by medical rationale (LMN).

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- (3) Approval for a mechanical ventilator will be coordinated by the DEEOIC Medical Director. The DO will obtain the properly completed LMN, a copy of the hospital admission history and physical, hospital discharge summary, and a detailed report from the claimant's treating physician containing diagnosis, prognosis, proposed treatment regime, and the qualified professional(s) who will monitor the claimant and the ventilator. Once the completed information package is obtained, the CE forwards it to the DEEOIC Medical Director for review and consideration. The CE addresses any such requests to the DEEOIC Medical Director, through the DEEOIC Bill Pay Mailbox. Further information regarding this mailbox is discussed in [Chapter 10 – Resource Centers](#).
- f. Upon the approval of either rental or purchase of the prescribed Oxygen Therapy DME and/or Oxygen Medical Supplies, the CE prepares a decision letter to the claimant and the requestor as outlined above in Section 2, e-f, authorizing the equipment and/or supplies. Renewal of an existing authorization requires the claimant to obtain a LMN demonstrating a continuing need for the oxygen therapy DME or oxygen medical supplies.
- g. DEEOIC will reimburse for repair, maintenance, non-routine service, modifications necessary to make the equipment operable, and replacement of medically necessary oxygen equipment that a claimant owns. DEEOIC will not provide separate reimbursement for maintenance and service for DME covered under a manufacturer or supplier warranty agreement unless the charges are excluded from the warranty. Reimbursement for repair, maintenance, non-routine service, or replacement of rented oxygen equipment is included in the monthly payment allowance and is not separately reimbursable.
- h. All repair, maintenance, and non-routine service requests for authorization must include the following:
- (1) Supporting documentation itemizing each repair/maintenance/non-routine service.
 - (2) The request for authorization is to indicate that the equipment is claimant-owned (non-rented) and out of warranty.
 - (3) DEEOIC will not authorize separate travel time or equipment pick-up and/or delivery time. Services are reimbursed according to the OWCP Medical Fee Schedule.
 - (4) DEEOIC allows up to two hours of service within a 120-day period. If a CE receives a repair request for more than two hours of

service within a 120-day period, the CE forwards the request and supporting documentation to the NO for review through the DEEOIC bill pay mailbox. The CE is to list details of the documented thread, including the document control number retrieved from the Xerox Transaction Content Management (XTCM) stored image retrieval system and/or attached supporting documentation.

- (5) The request for authorization is to indicate whether a temporary replacement or “loaner” will be required. If a temporary replacement or loaner is required, DEEOIC will authorize the temporary equipment on a rental basis for up to a one-month period, not to exceed the estimated repair time.
- (a) The temporary replacement request is to include a description of the equipment being dispensed, and is to be the same type of equipment that the claimant uses to treat their illness.
- (b) A new LMN is not required for the repair or temporary equipment as long as the type of equipment and/or the medical necessity is unchanged. DEEOIC will cover the cost for repair up to the OWCP Medical Fee Schedule maximum allowable amount, not to exceed the cost of a replacement.
- (6) A new request must be submitted if a claimant requires a replacement of previously purchased equipment approved by DEEOIC for purchase. The CE must approve DME for replacement if the equipment is three years or older, or it is inoperable and beyond repair, or the request demonstrates repair costs that exceed the cost to replace the equipment, and that the equipment is no longer covered by warranty, or if the equipment is lost or stolen. In the event the equipment is stolen, the claimant must furnish a police report documenting the incident. The CE can consult with the MBPU for situations involving unique or unusual circumstance.
- i. DME suppliers may not automatically deliver additional oxygen accessories or medical supplies to claimants without a request from the claimant, an order from the treating physician, or a pre-determined schedule that is medically necessary. Accessories and supplies are comprised of, but not limited to, regulators, wheeled carts, stands, battery packs and chargers, cannulas, tubing, oxygen contents, etc. When authorizing contents and content refills:

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- (1) For the Rental of a Stationary Gaseous System/Liquid: The content refills are included in the rental price. Therefore, contents are not separately reimbursable.
 - (2) For the Rental of a Portable Gaseous System/Liquid. The CE can approve contents for the duration of the rental of a portable gaseous system or portable liquid system. One unit of contents is equal to one month's supply. Therefore, when authorizing contents for the rental period of a portable gaseous system, the CE should only authorize one unit per month.
 - (3) For the Purchase of a Gaseous System/Liquid. Purchased systems do not include contents, thus, when authorizing the purchase of a gaseous system or liquid system the CE authorizes contents for a period of one year. Contents are authorized based on one unit per month (i.e.; 12 units = one year). The claimant must provide an updated LMN that supports the need for continued authorization of additional contents.

5. Massage Therapy/Acupuncture Treatments. This section provides procedural guidance with regard to the review and development process leading up to an authorization or denial of a request for Massage Therapy and/or Acupuncture Treatments.

- a. The treating physician must prescribe massage therapy and/or acupuncture treatment only for the treatment or care of the claimant's covered medical condition(s). Along with the signed prescription from the treating physician, the requestor must submit a LMN to reflect that an initial face-to-face visit was held with the claimant. Face-to-face visits are only required for the initial pre-authorization request. The narrative of the LMN should describe the unique physical and therapeutic benefits that the claimant will derive from massage therapy or acupuncture treatment, and specify the frequency and duration of care to be provided in allotments of time (e.g.; twice a week for eight weeks).
- b. When the CE receives a massage therapy and/or acupuncture treatment request unaccompanied by an LMN, the CE begins development. Refer to Section 2(d) for further guidelines to begin development.
- c. If the CE receives the appropriate medical evidence within the 30-day development period, the CE prepares a letter to the claimant authorizing massage therapy and/or acupuncture treatment. Refer to Section 2(e-f) for further guidelines in communicating the approval.
- d. The initial authorization period may be fewer than, but should not exceed eight weeks, and the CE may approve up to two visits per week, for 16 visits during the initial authorization period. Each visit is equal to a

maximum of 1.5 hours. Reauthorization, including obtaining updated medical evidence is required for any request for additional massage therapy or acupuncture treatment after the initial eight-week period. The CE may not authorize more than 60 massage therapy and/or acupuncture treatment visits per calendar year.

- e. If, at the end of the initial eight-week authorization period, the CE receives a new request for additional massage therapy and/or acupuncture treatment, the CE must conduct a new evaluation of the medical necessity for continuation of care. If the request is appropriate (updated medical documentation adequately explains the medical necessity for continuing massage therapy and/or acupuncture treatment), the CE grants authorization for the extension of care within the authorization parameters of no more than two visits per week and a maximum of 60 visits per year.
- f. Massage therapists and/or acupuncture providers, must hold a valid massage therapist's license or certification in the state where services are rendered.
- g. Massage therapy and/or acupuncture treatment services must be conducted in an appropriate setting (i.e.; medical clinic, medical office) and should be billed daily (i.e.; one date of service per OWCP-1500 line).
 - (1) The service provider must submit medical notes to the DEEOIC's BPA, along with their bill, describing the particular therapeutic care provided during each visit with the claimant. The notes should describe the effect of the massage therapy, including any specific improvements in functionality or in achieving relief from the symptoms of a compensable illness. The BPA then forwards the medical notes to the DO for review.
 - (2) The OWCP Medical Fee Schedule does not provide a separate allowance for massage therapy and/or acupuncture supplies (i.e.; tables, equipment). The cost of supplies is factored into the fee schedule amount.
- h. If the CE receives a request for in-home massage therapy and/or acupuncture treatment, the claimant must be homebound in order to receive authorization for such services. Medical evidence from the treating physician must demonstrate that the claimant is medically unable to travel to obtain massage therapy and/or acupuncture treatment. Once the CE receives convincing evidence that the claimant is not able to travel for care, and sufficient documentation exists regarding the medical necessity for care, the CE may authorize in-home massage therapy and/or acupuncture treatment.

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- i. Massage therapy and/or acupuncture treatment is not restricted by medical diagnosis or condition, but is not appropriate when prescribed solely for prevention of future injury, recreation (spa therapy), and/or stress reduction.
6. Chiropractic Services. The CE may authorize chiropractic services limited to treatment for correction of spinal subluxation, along with the tests performed or required by a chiropractor to diagnose such subluxation. A physician or chiropractor must document a diagnosis of spinal subluxation in his or her LMN as demonstrated by an x-ray before a CE can authorize services, and the spinal subluxation must be related to an accepted condition.
7. Pulmonary Rehabilitation. The CE is required to authorize pulmonary rehabilitation services when prescribed by the treating physician. The treating physician must submit a LMN describing the need for pulmonary rehabilitation and its association to an accepted work-related illness. The LMN must specify the type, amount, frequency, and duration of pulmonary rehabilitation. The LMN must also include measurable and expected outcomes and estimated timetables to achieve these outcomes. Pulmonary rehabilitation must be conducted in an outpatient hospital setting or doctor's office. A CE may authorize pulmonary rehabilitation for a period of up to six months. Recertification is required for any period beyond six months. Recertification should be completed before the current authorization expires, to allow for care to continue uninterrupted.
8. Hearing Aids. A claimant requesting hearing aid(s) must submit LMN from his or her treating physician. The LMN must contain an explanation for obtaining hearing assistance due to an accepted work-related hearing loss. Services associated with the assessment, provision or fitting of hearing aids must be rendered by a licensed otolaryngologist, otologist, audiologist, or hearing aid specialist. Hearing aids are limited to one per ear every three years. The CE must authorize needed repairs within the three-year period, if the manufacturer's warranty has expired.
9. Organ Transplants (including Stem Cell). Organ transplants are a complicated and medically challenging treatment option. As a result, a special level of review is required. Once the FO alerts the CE to a request for organ transplant, the CE immediately obtains all relevant documentation from the treating physician relating to medical necessity of an organ transplant. In particular, the CE seeks a LMN describing the justification for the transplant, laboratory and diagnostic test results, CT or MRI scan results, and a transplant protocol. Once the CE has obtained this information, the CE forwards the information to the MBPU, via the DEEOIC Bill Pay Mailbox, requesting review for organ transplant authorization. The MBPU will then forward all pertinent information to the DEEOIC Medical Director, who prepares a memorandum approving or denying the transplant. The MBPU will then forward the signed memorandum to the jurisdictional office responsible for the claim.
- a. With notification of approval, the CE updates ECS Notes with a confirmation of organ transplant authorization. The CE then prepares a letter of authorization to the claimant with a copy to his or her physician. The letter is to provide notification on the organ transplant authorization including:

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- (1) Covered medical condition(s).
 - (2) Authorized billing code(s) relevant to the approval.
 - (3) Statement advising that organ transplants must be performed at a Center for Medicare and Medicaid Services (CMS) approved facility.
 - (4) Statement advising that fees are subject to the OWCP fee schedule.
 - (5) Statement advising that an organ donor is not considered an “employee” or “claimant” within the meaning of DEEOIC and is not entitled to compensation for wage-loss or permanent impairment, nor is a donor entitled to benefits for any post-operative complications resulting from the transplant. Only those medical and related expenses of the donor, which are necessary to secure treatment for the employee, are allowable.
- b. In-Patient or Outpatient Setting. Depending upon the transplant center, the condition of the patient, and geographic limitations, transplant procedures may occur on an in-patient or outpatient basis.
- (1) Autologous transplants may be performed in either an in-patient or outpatient setting, depending upon the transplant center. This type of transplant requires stem cells that have been gathered and stored, coming directly from the patient.
 - (2) Allogenic transplants may also be performed in either an in-patient or out-patient setting. Allogenic transplants require that donor-blood stem cells be drawn, stored, and then transplanted into the patient.
- c. Choice of Donors.
- (1) The first choice of a donor is generally a family member or relative. If the transplant facility approves a related donor, transportation expenses and the cost of required medical procedures for obtaining the organ(s) or blood stem cells are reimbursable. The transplant facility submits bills to the BPA, referencing the employee’s (recipient) SSN, and including the medical documentation/ information pertaining to the donor. Donor travel is reimbursed following the same guidelines established for companion medical travel, and is paid directly to the employee.

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- (2) If no suitable match is available through a relative, an unrelated donor search must be authorized. The transplant center coordinates with the National Donor Program for the testing of each potential donor. The transplant center submits bills to the BPA for all such tests and procedures. Unrelated donors are not paid for their donation; the only coverage is for the medical expenses related to the organ donor procedure. These procedures are billed by the transplant facility, the same as with related donors, referencing the covered employee's SSN on all bills.
- d. Long-Term Living Expenses. Transplants involve prolonged outpatient procedures requiring the patient to remain within a short distance of the transplant center. If the CE authorizes a transplant procedure and if the claimant requires extended residency near the facility, the CE must authorize lodging, per diem, companion, and other travel-related expenses on a long-term basis.
10. Mental or Psychiatric Illness Treatment. A CE may accept a mental or psychiatric illness under a Part B or Part E claim as a consequential illness to another accepted illness. In these situations, the CE must obtain a narrative medical report from a licensed clinical psychologist, psychiatrist, or licensed clinical social worker which includes:
- a. Diagnosis (with correct ICD10 code) and the initial date of diagnosis.
 - b. Medical rationale in support of how the mental or psychiatric illness is related to a condition accepted by the DEEOIC under Part B or Part E of the EEOICPA.
11. Experimental Treatment. The CE may consider authorizing experimental treatment if the accepted condition is life threatening, conventional therapy has been tried to no avail and a significant body of data supports the view that the experimental procedure is indeed beneficial.

To request experimental treatment, the treating physician must send the treatment protocol, medical rationale, and peer-reviewed documents supporting the treatment to the CE. The CE forwards the information to the MBPU via the DEEOIC Bill Pay Mailbox. The MBPU will forward all pertinent information to the DEEOIC Medical Director, who prepares a memorandum approving or denying the experimental treatment. The MBPU will then forward the signed memorandum to the requesting DO.

Upon receipt of the approval from the DEEOIC Medical Director, the CE sends an email to the FO, who prepares and sends a thread to the BPA, authorizing the experimental treatment approved by the DEEOIC Medical Director. The CE also documents the approval in the Notes section of ECS. The CE sends a copy of the approval letter to the provider designated by the claimant to provide the service. The approval letter must contain the following information:

- a. Covered medical condition(s).

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- b. Authorized billing code(s) relevant to the approval.
 - c. Statement advising that fees are subject to the OWCP fee schedule.

12. Sun Protective Clothing. This section describes the procedures a CE follows when authorizing a claimant's request for reimbursement of sun protective clothing. DEEOIC has established a maximum \$400 limit for sun protective clothing per calendar year. Sun protective clothing used for general health or personal reasons is not covered.

- a. Sun protective clothing is clothing specifically designed for sun protection and is produced from a fabric rated for its level of ultraviolet protection. Sun protective clothing is clothing that offers at least 30 or more Ultraviolet-A (UVA) and Ultraviolet-B (UVB) sun protection for claimants with accepted conditions of melanoma, other skin cancer or other significant dermatologic condition.
 - (1) For authorization, the CE obtains the following information:
 - (a) A LMN from the treating physician describing a medical need for sun protective clothing.
 - (b) The claimant must submit a receipt documenting that the clothing was purchased from a sun protective clothing company (i.e.; Solumbra or Coolibar).
 - (2) Once appropriate documentation is received, the CE approves the reimbursement for the sun protective clothing using the OWCP procedure code Clothing Modifications - CLMOD.

13. Vehicle Modifications and Purchases. This section provides clarification with regard to the evidence needed to approve vehicle modifications and purchases, and provides procedural guidance with regard to the process for review, development, and authorization of such requests.

- a. Criteria for Modifications. Upon receipt of a LMN describing a medical need for vehicle modification, and if the claimant's medical needs can be met by modifying or adding accessories/equipment to the claimant's present vehicle, the CE explores that option first, before considering replacement of the existing vehicle. When considering modifications to an existing vehicle, the CE takes into consideration the type of vehicle currently owned, its age, and condition. Modifications must be consistent with the claimant's pre-injury standard of living and should approximate that standard insofar as practical.
- b. Proposals. If the CE determines that the claimant's medical needs warrant vehicle modification, the CE advises the claimant in writing to submit a detailed written proposal containing the following information:

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- (1) The year, make, model, and body style of the vehicle to be modified, as well as current mileage, description of general mechanical condition, and any modifications currently needed or anticipated. The same applies regardless of whether the vehicle to be modified is new or used.
 - (2) Detailed written estimates from two licensed automobile dealers, or custom alteration facilities, itemizing the proposed vehicle modifications necessary to comply with the treating physician's LMN. Estimates must include a breakdown of all parts, labor, and the respective costs associated with each item. The estimates should also state the amount of time required to perform the modifications.
- c. Acceptance by the CE. The CE has the latitude to approve an estimate that the claimant favors, if the estimates are reasonably similar in scope and cost.
- (1) Approval or Denial. Upon review of the evidence, the CE approves or denies the request by sending a letter decision to the claimant advising of the approval, or reason(s) for denial of the request.
 - (2) Additional Information. If the CE determines that additional information is necessary, the CE sends a letter to the claimant requesting the additional documentation that is necessary to continue with the review process.
 - (3) Inadequate response. If the claimant does not respond to the development letter, or does not provide sufficient documentation to support the request, after considering all relevant evidence, the CE issues a letter decision informing the claimant of the authorization denial.
- d. Vehicle Purchase. If the claimant provides a LMN establishing that modifications to his or her currently owned vehicle are not feasible or practical, and that a substitute vehicle is required for the claimant to operate, the CE reviews the case with a supervisor and the NO FO, and may authorize the purchase of a suitable replacement vehicle. Under these circumstances, credit must be taken for the value of the claimant's existing vehicle. Purchase options include the following:
- (1) Purchase of a used vehicle, (similar in quality to the claimant's existing vehicle), equipped to accommodate the claimant's disability and transportation needs.

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- (2) Purchase of a used vehicle that is suitable for modification as described above.
 - (3) Purchase of a new vehicle, modified, or suitable for modification, to meet the needs of the claimant, arising from an accepted condition.
 - (4) Whether a new or used vehicle is purchased, it must be a vehicle of comparable value as the vehicle currently owned and operated by the claimant (i.e.; a vehicle in a price range that closely approximates the level of income and/or standard of living of the claimant). For example, if the claimant owns a mid-priced Chevrolet, Ford, Honda or Toyota; purchase of a Cadillac, Lincoln, or Lexus SUV, would not represent a vehicle of comparable value. Once the baseline cost of a comparable quality vehicle has been established, the claimant may (at his or her option) choose to upgrade the baseline model, by adding additional equipment, with the difference in cost being paid for by the claimant.
 - (5) After determining the baseline cost of a comparable vehicle, the CE must take credit for (deduct) the wholesale value of the claimant's existing car when determining the allowance to be paid for a replacement vehicle. The wholesale value of the existing vehicle can be determined through a number of internet websites that make this information available free-of-charge. The CE should advise the claimant of the source of their information, once the wholesale value of the claimant's current vehicle has been determined.
 - (6) Sales Tax. State sales tax should be included in the cost of obtaining a replacement vehicle.
 - (7) Equipment that is medically necessary for the accepted condition should be factory-installed whenever possible.
 - (8) Maintenance Costs. The CE authorizes necessary maintenance on the specialized equipment in a modified vehicle, whether installed in a new or used vehicle.
 - (a) Replacement cost of the specialized equipment, due to normal wear and tear, may be considered as well. Other parts of the vehicle will be maintained at the owner's expense, even if the vehicle purchase was reimbursed by DEEOIC.

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- (b) Replacement of the vehicle, and all authorized equipment, can be considered if the claimant can establish that the age, mileage, and condition of the vehicle warrant such replacement. Any residual value remaining in the vehicle to be replaced would be applied as a credit toward the cost of a replacement vehicle.
- (9) **Proof of Insurance.** The claimant bears the cost of obtaining automobile insurance and maintaining current vehicular registration in conformance with the laws of the state within which the claimant resides. Claimants are required to carry comprehensive (fire, theft, vandalism) and collision insurance on any vehicle for which DEEOIC has authorized reimbursement, unless the fair market value of the vehicle and its equipment is less than \$2,500. The claimant may select the deductible of the insurance policy but will be responsible for any such deductible should an accident occur.
- (10) **Vehicle No Longer Needed.** If the CE obtains information that a vehicle purchased by DEEOIC is no longer needed, the CE will send an email to the DEEOIC Bill Pay Box Mailbox alerting MBPU of the situation. DEEOIC is entitled to recover the fair market value of the purchased vehicle, less any percentage contribution the claimant made to the overall purchase price of the vehicle and its modifications. The MBPU will undertake appropriate action to attempt recovery of any funds collectable through sale of a DEEOIC purchased vehicle no longer needed by a claimant.

14. **Housing Modifications.** This section provides clarification with regard to the evidence needed to approve housing modifications, and provides procedural guidance with regard to the process for review, development, and authorization of housing modifications. The CE considers home modification only when deemed medically necessary due to an accepted condition. A CE's responsibility is to grant authorization to modify an existing structure to accommodate the claimant's medical needs. The treating physician must describe in a LMN the particular home modifications needed to accommodate the claimant's work-related illness.

- a. **Modifications to Owned Property.** Modifications to a house must be consistent with the claimant's pre-injury standard of living and should approximate that standard insofar as practical, with respect to the quality of construction materials and workmanship.
- (1) Modifications may include certain additions where warranted. For example, if a ground-floor recreation room is converted to a bedroom, to accommodate a wheelchair-bound individual, and if no ground-floor bathroom facilities exist, then the addition of a

bathroom on the ground floor could be approved. Similarly, if there is no suitable space for conversion of a bedroom on the ground floor, then the addition of a bedroom on the ground floor could be approved, if no other reasonable alternative exists.

- (2) Modifications may include certain appliances, such as air conditioning or air filtration equipment, if deemed to be medically necessary by the treating physician, and necessary for the relief of accepted medical conditions. For example, if the claimant suffers from respiratory or cardiac conditions that have been accepted, his or her physician may order that the claimant be kept in an air conditioned environment, in which case the expense for these modifications would be allowed.
 - (3) When considering modification requests, the CE should consider whether a portion of a home can be modified, as compared to a whole-house modification. An example of this would be one or two room air conditioning units, versus installing a whole-house air conditioning system.
 - (4) Maintenance expenses. The CE approves maintenance expenses for equipment furnished to the claimant, as well as replacement costs, after the normal life expectancy of the appliance.
- b. Modifications to Non-Owned Property. Any modifications to property not owned by the claimant, and his or her family, are subject to approval by the landlord or owner. This is in addition to the preceding guidelines established for owned property. When presented with a request for modifications to non-owned property, the CE considers the following points:
- (1) Rental property may be subject to federal Americans with Disabilities Act (ADA), state, or local statutes that mandate barrier-free accessibility for persons with disabilities. The claimant should discuss any change in housing needs with his or her landlord, who may be able to offer modifications or alternative accommodations better suited to the needs of the individual.
 - (2) If the landlord is unable or unwilling to pay for modifications, or offer other suitable accommodations, approval must still be obtained from the landlord prior to making any changes or alternations to the non-owned property. Any such changes must be made at the claimant's expense, and are subject to review and approval by DEEOIC, prior to any reimbursement.

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- (3) If the landlord/owner will not permit modifications, or if the costs are excessive, and if suitable housing arrangements are available elsewhere, within the same geographic area, it may be more cost-effective to consider paying relocation expenses rather than paying for modifications at the current location. If changing locations is the most cost-effective alternative, the CE may authorize a subsidy for any increase in rent, if warranted, in addition to the relocation expense. For example, if the claimant lives in an apartment with stairs, and is no longer able to climb stairs due to his or her accepted condition(s), DEEOIC would reimburse the claimant for the most nearly comparable apartment available that offers an elevator and any other accommodations required to fulfill the claimant's medical needs arising from the claimant's accepted condition(s).
- (4) The Government is entitled to reimbursement only for the value of special equipment that can be removed and sold separately, once the claimant no longer needs that equipment. Improvements or modifications, and any increase in property value resulting from such changes, accrue to the benefit of the owner.
- c. Proposals. If the CE determines that the claimant is eligible for housing modifications, the CE asks the claimant to submit a detailed written proposal for review and consideration. The CE advises the claimant that the proposed housing modifications should be of a quality and grade consistent with the existing architecture and construction materials, not superior to them. Further, the claimant should be cautioned that structural modifications must not compromise the integrity of the existing structure.

Modifications will be no more expensive than necessary to accomplish the required purpose. For example, when remodeling a bathroom, it may be feasible to re-install an existing sink at wheelchair height, for less than the cost of discarding the sink and buying a new one.

Conversely, modifications must be in keeping with the standard of the décor of the current or pre-illness accommodations. For example, if the claimant's dwelling requires that a sink or commode be changed for handicap accessibility, and if it is necessary to tear out and replace tile, then the tile in the entire bathroom or kitchen may have to be replaced with similar quality tile in order to maintain the architectural décor of the room.

Proposals must include the following information:

- (1) A medical report detailing the physical limitations for which the requested modifications are necessary. This report should be

prepared by a physician who is a recognized authority in the appropriate medical specialty.

- (2) An itemization of all modifications proposed. Where substantial modifications are required, the detailed changes should be recommended by a medical or rehabilitation professional familiar with the needs of the disabled.
- (3) If the claimant lives in a rented or non-owned premise, a written statement from the landlord/owner must be obtained, approving and authorizing the specific plans and proposed modifications.
- (4) The CE reviews the itemized proposal and determines if the specified modifications are warranted. If the CE identifies technical issues regarding implementation, the CE develops the issue further to identify alternate solutions.

d. Fees and Bids.

- (1) Reasonable fees may be paid for the medical or rehabilitation professional's visit to the site, and for the preparation of the detailed report. The same applies to any architectural drawings that are required for significant structural changes.
- (2) No fee will be paid for attorneys or similar representatives engaged by the claimant to assist with the proposal. Any fee charged by an AR remains the claimant's obligation.
- (3) The claimant must provide two or more bids for the proposed changes from licensed and/or certified contractors. The bids submitted must be for exactly the same modifications so that comparison of the competitive bids can be made.
 - (a) If construction work is required, the bids obtained must be for binding estimates of the cost. No fees will be paid for the bids or estimates.
 - (b) If special accessories or devices are required, the CE stipulates that the price quoted by the vendor includes any necessary installation.
- (4) The CE reviews the bids to determine that the same workmanship and materials are specified in the competitive bids, and normally selects the lowest cost bid, unless there is a sound reason for a higher-cost alternative, such as increased durability. If the CE selects a bid other than the lowest-cost bid, a memorandum to the

file is required, explaining any variance or the justification for accepting a higher bid.

- (5) Additional Information. If the CE determines that additional information is necessary, the CE sends a letter to the claimant requesting additional documentation that is necessary to continue with the review process.
- e. Approval and Payment Options. Upon approval of the request, the CE writes a detailed letter decision to the claimant advising of the approval ([Exhibit 29-6](#) provides a sample of the home modification approval letter.) The approval letter is to include guidance to the claimant of the payment options available and requests that the claimant respond in writing, indicating his/her preferred payment option. For payment of home modification, the following is necessary:
- (1) The claimant submits medical evidence and two proposals for home modifications. Upon review the CE approves the lower cost bid proposal and sends a letter to claimant stating DEEOIC agrees to the approved scope and cost of repairs, and, at the claimant's request, will make direct payment to the enrolled contractor, once the agreed upon work has been completed. The letter states that upon completion of the agreed-upon work, the claimant must submit a written attestation to DEEOIC stating that the agreed upon work has been completed by the contractor, to the claimant's satisfaction, and requesting that payment be made to the contractor. The CE sends a courtesy copy of this letter to the contractor.
 - (2) Upon receipt of the claimant's attestation and request to pay the contractor, the CE acknowledges the claimant letter and advises that the enrolled contractor should submit Form OWCP- 1500, along with a final invoice, in order to receive payment of the agreed upon price. The OWCP Code for HOME MODIFICATION - HSMDF is used, when preparing the Form OWCP-1500.
 - (3) In certain situations, the CE may authorize payment of a pre-construction deposit if required by the contractor whose bid has been accepted by the CE. In these situations, the contractor is to specify the total cost for specified home modification, along with the amount of any deposit (up to one-third of the total cost) required to initiate work. With CE approval, the contractor may then submit Form OWCP-1500, to receive partial payment for the deposit amount of the estimated cost. The OWCP code for HOME MODIFICATION - HSMDF is used when preparing the Form OWCP-1500. Upon completion of the work, the claimant must

submit a written attestation to DEEOIC stating that the agreed upon work has been completed by the contractor, to the claimant's satisfaction, and requesting that final payment be made to the contractor. The contractor submits a separate Form OWCP-1500, requesting payment of the balance of the agreed upon amount.

- (4) For guidance regarding problems encountered during the course of home modifications, or for other billing questions, (e.g.; billing difficulties, disputes or other irregularities), the CE should contact the NO Policy Branch for assistance.

15. Health Facility Membership and Spa Membership. This section describes procedures when a claimant requests authorization for reimbursement of fees to join a commercial health club or spa.

- a. **Authorization.** Membership in a health club or exercise facility, or treatment at a spa, may be authorized when recommended by the treating physician as likely to treat the effects, cure or give relief from a covered illness. All requests for reimbursement of health facility and spa fees require prior authorization from the CE. In all cases where such membership is requested, the CE determines whether the membership is likely to be effective and cost-efficient.
- b. **Payment.** Whenever a request for payment of health club/spa membership is received, the CE obtains the following information:
 - (1) **Information from Physician.** The CE obtains the following information from the treating physician:
 - (a) A description of the specific therapy and or exercise routine needed to address the effects of the covered illness, including the frequency with which the exercises should be performed.
 - (b) The anticipated duration of the recommended regimen (i.e.; weeks, months).
 - (c) An opinion as to the actual/anticipated effectiveness of the regimen, treatment, goals attained/sought, and frequency of examinations to assess the continuing need for the regimen.
 - (d) A description/list of the specific equipment and or facilities needed to safely perform the regimen.
 - (e) The nature and extent of supervision, if any, required for the safety of the claimant while performing the exercises.

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- (f) An opinion stating whether exercise can be performed at home, as part of a home exercise program, or a recommendation as to what kind of public or commercial facility could provide the prescribed exercise routine.
- (2) Information from Claimant. In addition, the CE obtains the following information from the claimant:
- (a) The full name, address, and distance from the claimant's home or work location, of any public facilities (no membership required) and those commercial facilities (membership required) able to accommodate the prescribed regimen.
 - (b) If applicable, the specific reason(s) membership in a commercial health club/spa is required when public facilities are available, and or where the doctor indicates the regimen can be performed at home.
 - (c) A signed statement from the health club/spa manager stating that the club/spa can fully provide the exercise regimen prescribed by the treating physician, and a breakdown of the fees and charges for various membership options and terms. The statement should describe all facilities, services, and special charges not included in the membership fee.
- c. Approval.
- (1) The CE must write a letter to the claimant advising of the approval. The letter must include the following:
 - (a) The date the DO received the request.
 - (b) The period of time which the approval will cover.
 - (c) The amount approved (i.e.; monthly or annual fee).
 - (d) The type of membership approved.
 - (e) Two copies of a blank OWCP-957.
- d. Additional Information. If the CE determines that additional information is necessary, the CE sends a letter to the claimant (with a copy to the treating physician) requesting additional documentation that is necessary

to continue with the review process. In the letter, the CE provides 30 days for receipt of the requested information.

- e. **Period of Service.** The CE may approve health facility membership for up to twelve months. Recertification is required for any period beyond twelve months.

16. **Medical Alert Systems.** This section describes procedures the CE follows when a claimant requests authorization for medical alert system.

- a. **Definition.** A medical alert system is an electronic device connected to a telephone line. In an emergency, the system can be activated by either pushing a small button on a pendant or pressing the help button on the console unit. When the device is activated, a person from the 24-hour central monitoring station answers the call, speaks to the claimant via the console unit, assesses the need for help, and takes appropriate action. A medical communication system qualifies as a medical alert system if it includes the following requirements:

- (1) An in-home medical communications transceiver;
- (2) A remote, portable activator (Personal Pendant);
- (3) A central monitoring station staffed by trained attendants 24 hours a day, seven days a week (optional).

- b. **Authorization.** All requests for medical alert systems require prior authorization from the CE. A request for a medical alert system must be documented with a letter of medical necessity from the treating physician, linked to the accepted condition, which includes a statement that the claimant has an acute or chronic condition which can require urgent or emergency care.

- (1) **Period of Service.** The CE may authorize the medical alert system for up to twelve months at a time. The need for such equipment should be recertified by the prescribing physician prior to the expiration of the authorization period.
- (2) **Billing.** Systems that require a one-time connection fee and monthly monitoring fee may be approved, based on the claimant's needs and the medical justification. The equipment provided is leased and must be returned when no longer needed to avoid further charges. DEEOIC is not responsible for any additional charges incurred for failure to return equipment or failure to timely return the equipment in a timely manner.

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- c. Approval.
- (1) The CE writes a letter to the claimant advising of the approval. The letter includes the following:
 - (a) The date the DO received the request;
 - (b) The period of time which the approval will cover;
 - (c) The amount approved.
- d. Additional Information. If the CE determines that additional information is necessary, the CE sends a letter to the claimant (with a copy to the treating physician) requesting specific documentation that is necessary to continue with the approval process. In the letter, the CE provides 30 days for receipt of the requested information.

17. Medical Expense Reimbursement for Extended Travel. This section describes procedures to be followed for authorizing medical travel requests over 200 miles round-trip, and the process for approving claims for reimbursement, regardless of whether the claimant obtained prior approval for the trip.

- a. Authorization. DEEOIC requires pre-authorization for reimbursement of transportation, lodging, meals, and incidental expenses incurred when a claimant travels in excess of 200 miles round trip for medical care of an approved condition. DEEOIC's BPA processes reimbursement claims for claimant travel without pre-authorization when travel is 200 miles or less round trip. ([Exhibit 29-7](#) provides a sample Travel Authorization Letter.)
- b. Processing. DEEOIC's BPA processes reimbursement claims in accordance with Government Services Administration (GSA) travel guidelines. Per diem rates for overnight stay and mileage reimbursement rates are published on the GSA website, and air fare reimbursement is based on actual ticket cost up to the amount of a refundable coach ticket (Y-Class airfare).
- c. Prior Approval. Upon acceptance of a medical condition, the claimant receives a medical benefits package from the DEEOIC that includes instructions on how to submit a written request for prior approval of medical travel when such extended travel (over 200 miles round trip) is required. Despite these instructions, it is not uncommon for claimants to submit their request for reimbursement after a trip has been completed, and without having obtained prior approval.
 - (1) Travel Exceeding 200 Miles. Medical expense reimbursement for travel exceeding 200 miles round trip must be authorized by the CE. Claims that are submitted to DEEOIC's BPA, for reimbursement of

travel expenses arising from medical travel in excess of 200 miles roundtrip, will not be processed for payment unless authorization has been provided by the DO.

- d. Requests. Upon receipt of a travel authorization request from the claimant, the CE takes immediate action to ensure that the request meets one basic requirement: that the medical treatment or service is for the claimant's approved medical condition(s). The medical provider's enrollment in the DEEOIC program is not a prerequisite to approving medical travel if the claimant chooses to receive medical services from a non-enrolled provider.
- (1) Companion. If the travel request involves authorization for a companion to accompany the claimant, the claimant must provide medical justification from a physician. The justification must be in written form, relating the treatment to the accepted condition and rationalizing the need for the companion. If the doctor confirms that a companion is medically necessary, and provides satisfactory rationale, then the CE may approve companion travel. In the alternative, the CE can authorize the claimant to stay overnight in a hospital or medical facility, and can approve payment for a nurse or home health aide if a companion is not available. The CE must use discretion when authorizing such requests and may approve one of the above alternatives when there is a definite medical need, accompanied by written justification from the physician.
- (2) Mode of Travel. The CE may allow the claimant to specify his or her desired mode of travel. It is the CE's role to authorize the desired mode of travel for the time period(s) requested. When a request is received from the claimant that does not identify the mode of transportation, the CE contacts the claimant by telephone and assists in determining the desired mode of travel. (RC staff may assist in this process.)
- e. Approval. Once the basic requirements for travel over 200 miles are met, as outlined above, the CE prepares and sends the claimant a travel authorization letter following the guidelines below. The CE may approve an individual trip, or any number of trips within a specified date range, all in one letter to the claimant. Once an initial authorization letter has been sent, future visits to the same doctor or facility may be approved by telephone, and confirmed by a follow-up letter.
- f. Authorization Letter. The authorization letter delineates the specifics of the trip being authorized, based upon the mode of travel the claimant has selected. In the travel authorization letter, the CE advises the claimant that travel costs are reimbursable only to the extent that the travel is related to

obtaining medical treatment. In the letter, the CE also invites the claimant to contact the nearest RC for assistance prior to or upon completing any trip to complete Form OWCP-957, Request for Reimbursement.

- g. Adjudication. When adjudicating claims submitted after the trip has been completed, but for which prior approval was not obtained, the CE follows the same steps as for pre-authorized trips, to the point of sending an authorization package. At that point the CE sends only the authorization (or denial) letter to the claimant, not an entire authorization package.
- h. Notifying the BPA. In conjunction with sending the claimant an approval or denial of a travel request, the CE conveys his/her decision to DEEOIC's BPA via the office's FO, who is the POC with DEEOIC's BPA for such issues. The CE prepares an e-mail to the FO, who in turn generates an electronic thread to the BPA. In the e-mail the CE provides the information specified below. The CE must also enter the following information into ECS:
 - (1) Approved dates for a single trip or in the alternative, a date range and number of trips authorized within that time frame.
 - (2) Approved mode of transportation.
 - (3) Starting point and destination, (e.g.; claimant address and provider address, city & state at a minimum).
 - (4) Authorization for rental car reimbursement, if appropriate.
 - (5) Companion travel if approved.
- i. Approval Package. The approval package must include the following:
 - (1) Two copies of the detailed authorization letter.
 - (2) Two copies of a blank OWCP-957.
 - (3) A prepaid express mail envelope, addressed to DEEOIC's BPA, for the claimant's use.

18. Ancillary Services or Expense Authorization RD. When a CE decides to deny authorization for a claimed ancillary service or expense discussed in this chapter, the CE sends a letter decision to the claimant. The letter decision is to include a narrative explanation as to why the evidence is insufficient to warrant authorization. The CE is to send a copy of the letter decision to the provider, if applicable.

- a. The letter decision is to include the following language:

If you disagree with this decision and wish to request a formal decision, please immediately advise this office, in writing, that you wish to have a Recommended Decision issued in this case, providing you with your rights of action.

Upon issuance of the denial letter, the CE creates correspondence in ECS documenting the issuance of the decision letter denying the ancillary medical service.

- b. RD. Should the claimant request a RD regarding denial of an ancillary medical service or related expense, the CE completes the RD process in accordance with existing DEEOIC procedure. In particular, the CE ensures that the narrative content of the Explanation of Finding includes a well-written discussion of the justification for the denial of authorization. The FAB is responsible for independently evaluating the recommendation of the CE, along with the file evidence, and deciding whether to finalize the RD.

CHAPTER 30 – HOME AND RESIDENTIAL HEALTH CARE

1. **Purpose and Scope.** This chapter describes the procedures for evaluating and approving requests from claimants who are seeking approval for differing types of Home and Residential Health Care (HRHC) services including in-home health care, hospice services, and long-term residential care in an assisted living facility or nursing home. This section also provides procedural guidance with regard to the process for development and authorization of these services.

During the processing of all HRHC claims the Medical Benefits Examiner (MBE), or other designated staff, are responsible for ensuring all documents created during the review process are properly scanned into OIS for recordkeeping purposes and that all appropriate case management updates to ECS occur.

2. **In-Home Health Care Services (HHC).** This section provides clarification with regard to the evidence needed to authorize HHC, which includes skilled nursing services, and attendant services such as home health aides, personal care attendants (PCA), etc.

- a. **BPA.** All requests for HHC must be submitted to the Division of Energy DEEOIC BPA via fax, mail, or electronically, to begin the authorization process. The BPA creates an electronic record of all relevant documents and requests, and initiates an electronic message (thread) to the NO, advising of a new, pending HHC request.
- b. HHC requests are routed, via the BPA, to the Workers' Compensation Assistant (WCA). The WCA reviews the request and forwards the information to the appropriate MBE for review and adjudication.
- c. **Prior Authorization Required.** All HHC requests require prior authorization from a MBE, including authorization for initial in-home assessments.
- d. Requests for an in-home assessment of a patient's needs, and/or requests for HHC, can be initiated by a claimant, the claimant's authorized representative, any licensed doctor who is treating the claimant for an accepted condition, or a HHC provider.
- e. **Telephone Requests.** The MBE must document telephone requests for HHC care in ECS. Moreover, the MBE advises the callers that they must submit their requests, in writing, before the authorization process can begin.
- f. **Approving Initial In-Home Assessment Requests.** The MBE must approve any request for an initial in-home HHC assessment, upon receipt of a signed prescription by the treating physician. When an initial HHC assessment request is properly documented with a physician's prescription, the MBE approves the initial request and sends an email to the WCA, who sends a thread to the BPA authorizing the assessment. If the MBE receives a request for an initial HHC

assessment without a physician's prescription, the MBE sends a letter to the claimant requesting a signed prescription for the initial assessment. In the letter, the MBE advises that the claimant has 30 days within which to submit a signed physician's request for an initial HHC evaluation. If medical documentation or signed physician's prescription is not received within 30 days, the MBE denies the request.

- g. LMN. The LMN is a narrative statement of the physician's opinion regarding the patient's HHC needs and the medical justification for such services. The treating physician must prepare the LMN based upon a clear understanding of the patient's medical history (including the accepted work-related illnesses), reported findings from an in-home assessment, face-to-face examination of the claimant, and consideration of other sources of information (such as family members, or prior nursing notes in the case of a reauthorization of services).

Upon receipt of a LMN, or a hospital discharge summary specifically prescribing HHC services, the MBE must conduct a complete review of the case file medical evidence to determine if there is sufficient and well-rationalized documentation from the physician, describing the medical reasons for HHC, as they relate to the covered medical condition(s). The necessary information that the treating physician must provide in the form of a signed LMN includes:

- (1) **Medical Rationale.** A description of the HHC needs of the patient, as they relate to the patient's covered medical condition(s), based upon a face-to-face medical examination conducted within the past 60 days. HHC exams must be conducted by the patient's treating physician, a physician's assistant, or other medical professional licensed and authorized by state law to conduct such examinations within the physician's practice, or employed by the physician. This should include a detailed description of, and distinction between the patient's medical need for skilled nursing care, personal attendant care, and/or any other type of care, while in the home; and, an explanation as to how the requested care is linked to the covered medical condition(s). The physician must describe the findings upon physical examination, and provide a complete list of all medical conditions, including conditions not accepted by DEEOIC. If a claimant has one or more non-covered conditions, medical evidence must demonstrate how the requirement for in-home health care relates specifically to the accepted conditions. The physician should also describe laboratory or other findings that substantiate a causal relationship between the accepted condition(s) and the need for assistance or skilled nursing care in the home.
- (2) **Level of care required.** The doctor's LMN must specify the appropriate type of health care professional who will attend to the patient, i.e., Registered Nurse (RN), Licensed Practical Nurse (LPN), PCA, Certified Nursing Assistant (CNA), or Home Health Aide (HHA). Generally,

approved in-home skilled nursing services (RN/LPN) include services such as: administration of prescription medication, wound dressing changes, administration of intravenous medications, assessment of patient's medical condition, and communication with treating physician(s) regarding changes in accepted condition(s). Services provided by non-skilled persons such as home health aides or personal care attendants are typically intended for assistance with activities of daily living which often include: mobility within the household, dressing and undressing, toileting, bathing, and meal preparation.

- (3) Extent of care required (hours, days, weeks, etc.). A written medical narrative must describe the extent of care to be provided in allotments of time, to include the duration of each function or operation, and the number of times per hour/day/week a particular function or operation is to be performed or repeated. The LMN must also state the duration of time for which care is being prescribed in days, weeks, or months.
- h. Incomplete medical evidence. If, upon review, the MBE finds that the medical evidence is incomplete and/or the file does not contain an appropriate medical rationale to support the type(s) of HHC being prescribed for the patient, the MBE prepares development letters to the prescribing physician ([Exhibit 30-1](#)), and the claimant ([Exhibit 30-2](#)).
- (1) Physician Letter. The letter to the treating physician is to include the MBE's request for a narrative medical report addressing the specific requirements needed to substantiate a clear medical basis for HHC. The letter is also to include a request that the physician estimate the length of time for which the patient will ultimately require HHC services. Lastly, the letter is to reference the fact that DEEOIC cannot process the claimant's HHC request without this additional information. A response from the physician is requested within 30 days. The MBE also faxes a copy of the request letter to the treating physician's office.
 - (2) Claimant Letter. The MBE's letter to the claimant acknowledges receipt of a request for authorization of HHC services and advises that further medical evidence is required to process the claimant's request. Additionally, the claimant letter contains a copy of the development letter to the prescribing physician, which separately describes the medical evidence requested by DEEOIC. The claimant letter is to include an explanation that without the necessary supporting medical evidence, the request for HHC services cannot be authorized. Finally, the MBE is to request that the claimant contact the prescribing physician's office to make certain that a response to DEEOIC is provided within 30 days.
 - (3) No response after 30 days. If, after 30 days, there is no satisfactory response from the treating physician, or no response from the claimant, the

MBE prepares a second letter to the claimant (accompanied by a copy of the initial letter), advising that no additional information has been received from the treating physician. The MBE advises that an additional period of 30 days will be granted for the submission of necessary medical evidence. The MBE further advises in the letter that if the requested information is not received, DEEOIC must deny the claimant's request for HHC services.

- (4) No response to second request. If the claimant or the physician does not provide a response to the second request for information within the 30-day period allowed, the MBE issues a letter decision to the claimant denying the claim for HHC. The MBE sends an email to the FO, who sends a thread to the BPA advising that the service has been denied.
- i. Claimant Has Final Authority. The claimant, or properly designated AR, has final decision-making authority regarding the amount or type of HHC they want. If a claimant calls and states that he/she does not require HHC, wishes to discontinue care that is currently authorized, or requests a reduction in the amount of care, the MBE takes one of the following actions:
- (1) Discontinue Care. Should the claimant wish to discontinue care, the MBE requests that the claimant send DEEOIC a signed letter declining HHC services. Upon receipt of any written statement from the claimant stating that HHC services are not being requested, or no longer wanted, the MBE writes a letter to the claimant, with a copy to the treating physician and any designated HHC provider, confirming that the claimant is declining HHC services and thus the matter is closed. Additionally, the MBE sends an email to the WCA, who sends a thread to the BPA advising that HHC services are denied or terminated, with an effective end-date in the event of termination.
 - (2) Modification of Care Currently Authorized. If the claimant contacts DEEOIC and requests a reduction in the amount of care being provided, (e.g.; the claimant only wants a home health aide in the home 8 hours a day, and not 24-hours a day), the MBE instructs the claimant to call his/her prescribing physician and request that the physician prepare a new LMN for DEEOIC. The MBE advises the claimant that DEEOIC cannot modify the amount/type of care being authorized without a LMN from the physician. Upon receipt of any such letter from the physician, the MBE takes appropriate action with regard to evaluating new medical evidence.
- j. Evaluating Medical Evidence. Upon receipt of medical evidence pertaining to either a new HHC request, or an existing HHC authorization, the MBE must determine if the evidence is of sufficient probative value to authorize HHC. To determine the probative value of any medical request for HHC, it is critical that the MBE undertake appropriate analysis of the case file documentation pertaining to HHC services before authorizing such care.

- (1) The underlying function of the MBE is to ensure that the covered employee receives the necessary medical care for the accepted medical condition(s) and that any such request for care reasonably corresponds with the medical evidence in the case file. If the physician does not provide sufficient detail concerning the claimant's physical condition, relationship of the prescribed care to the accepted condition(s), or specific medical rationale for HHC, the MBE must prepare and send a letter to the treating physician specifically describing the deficiency in the medical evidence and stating clearly what information is needed.
- (2) When evaluating the medical evidence, the MBE must base any determination solely on the weight of medical evidence in the case file. While the MBE can request clarification or seek additional information regarding the medical justification for home health care, it is not appropriate to reduce or modify the type or level of care without the support of medical evidence obtained from a physician.
- (3) Nurse Consultants and Medical Director. DEEOIC employs nurse consultants and a medical director, who are available to both the MBE and CE staff, to assist in the evaluation and analysis of medical evidence. DEEOIC medical staff serve as a technical resource to the district offices in regards to claims-related medical issues and can assist in the determination of appropriate services and procedures that require authorization by DEEOIC.
- (4) Second Opinion (SECOP) Medical Examinations. Independent physicians, randomly selected by a third-party contractor, perform SECOP examinations. If the MBE deems the medical recommendations of the treating physician are not supported by appropriate medical rationale and if attempts by the MBE are unsuccessful in clarifying the HHC needs of the claimant via the treating physician, the MBE must immediately arrange for a second medical opinion, or a referee medical opinion, depending on the circumstances. (Refer to [Chapter 16 - Developing And Weighing Medical Evidence](#), for guidance pertaining to the SECOP/Referee examination process.) The context of any SECOP or referee examination is the medical necessity of HHC for one or more distinct six-month periods.

For SECOP medical examinations required to evaluate HHC renewals, the MBE is to extend the existing HHC authorization until a SECOP medical examination is completed. Under these circumstances, the MBE takes the necessary actions to update the ECS, and notify the WCA (i.e., an update to reflect a 30 or 60-day extension of an existing HHC authorization), while awaiting the findings of a SECOP doctor).

Upon receipt of the SECOP exam results, the MBE considers the reports from both the SECOP doctor and the claimant's treating doctor and determines if one report should be assigned a greater probative value than the other. If the MBE determines that the SECOP medical report is of lesser or equal weight, the SECOP report cannot be used to overturn the opinion of the claimant's treating doctor. If the MBE determines that the two reports are of equal value, the MBE has the option of accepting the treating physician's report, or seeking resolution by obtaining a referee medical opinion.

A determination regarding the weight of medical evidence and a conclusion regarding the HHC needs of the claimant must clearly identify one or more six-month periods of HHC. Once the period(s) of HHC covered by second opinion decision expires, the MBE treats any subsequent request for HHC as a new request.

- k. **Emergency Authorizations.** In certain emergency circumstances, the MBE may authorize HHC for a preliminary 30-day period while additional development is undertaken. In order to obtain approval for an emergency authorization, the physician or hospital staff contacts DEEOIC's BPA and advises the BPA that a claimant requires care of an emergency nature (e.g., the claimant is being released from the hospital and requires immediate in-home care).

The BPA obtains any pertinent medical documentation and assesses the emergency nature of the request. A mere discharge following hospitalization is not a sufficient basis to authorize emergency HHC. The hospitalization discharge documentation must clearly describe the emergent medical need for HHC related to an accepted condition. It must also specify the level, extent, and duration of HHC required at the emergency level of care. Upon receipt of an emergency HHC authorization request, the BPA immediately contacts the WCA, advises the nature of the emergency, and provides electronic copies of all documentation obtained. The WCA forwards the information to the MBE for review. The BPA does not make a decision regarding the request, but simply obtains the pertinent documentation and advises of the emergency request.

- (1) Upon receipt of supporting medical documentation, the BPA sends the information to the WCA, who sends the information to the MBE for review. The MBE must carefully evaluate these situations to ensure the medical documentation clearly indicates that the patient's care and well-being are dependent upon HHC services for a DEEOIC accepted medical condition. If the BPA has not already obtained medical documentation to support this need, the MBE requests the attending physician discharge summary and discharge plan stating the level of care needed in the home. If necessary, the MBE may call the hospital or attending physician for clarification of the need for emergency care and discuss needed medical evidence.

- (2) If discharge information from a treating physician supports the need for immediate authorization; the MBE provides an emergency 30-day approval pending additional development. When granting an emergency HHC authorization, and for each 30-day temporary extension (while awaiting medical evidence), the MBE notifies the claimant and provider, in writing, of the initial and subsequent periods of authorization. The MBE sends an email to the WCA advising of any authorizations, and the WCA forwards the information to the BPA in the form of a thread.
- (3) Upon initial approval of 30-day emergency care, the MBE sends a letter to the treating physician, with a copy to the claimant, requesting the necessary medical evidence to substantiate that the approved level of care is medically necessary to give relief for the accepted medical condition(s). This should occur within the initial 30-day authorization period. The MBE may grant extensions in increments of 30 days, while awaiting the necessary evidence to document that the level of care is medically warranted and necessary. These extensions should generally not exceed a total of 90 days.
- (4) Some emergency authorization requests may not warrant approval. In some situations, the evidence supplied may not justify the emergency request. After careful review of the evidence supplied, the MBE sends a letter to the claimant, with a faxed copy to the requestor, if other than the claimant. In the letter, the MBE explains the deficiency that exists in the medical evidence necessary to support the request for emergency care. The MBE further advises that a LMN is required, clearly describing the patient's discharge circumstances that support the need for a specific level of in-home health care. In addition, the MBE sends an email to the WCA, who updates the thread request indicating the emergency authorization request is under development.
 1. Authorization Letters to Claimants. If the MBE determines that the medical evidence, or the emergency request, warrants approval of the HHC being prescribed, authorization may be granted for up to 6 months (up to 90 days for emergency requests). The MBE prepares a letter decision notifying the claimant and the home health care provider of the authorization being approved, and delineating the following information. (See [Exhibit 30-3](#) for a sample authorization letter):
 - (1) Covered medical condition(s) for which care is authorized.
 - (2) Level and duration of the type(s) of in-home care to be provided, i.e., RN 1 hour per day and Home Health Aide 8 hours per day, 7 days a week for a period of 6 months.

- (3) Authorized billing codes relevant to the level and duration of the care authorized (see [Exhibit 30-4](#) for a description of the pertinent codes).
 - (4) Period of authorization with specific start and end dates.
- m. Approval Actions by the MBE. Upon sending the authorization letter to the claimant and provider, the MBE completes the authorization process with the following steps:
- (1) Create Authorization: The MBE sends an email to the WCA, who initiates an electronic thread to the BPA to authorize the specific level(s) of care, billing codes (with units), and time period of the authorization.
 - (2) ECS Reminder. The MBE creates a reminder note to review the HHC authorization 60 days prior to the expiration of the authorized period (or within 30 days of the letter for emergency authorization requests).
- n. Insufficient Evidence. After appropriate development as outlined above, if the MBE reviews the medical evidence in the file and determines that there is insufficient evidence to warrant authorization of HHC, the MBE sends a detailed letter-decision to the claimant (with a copy to the HHC provider) advising of DEEOIC's determination. A letter decision is also required any time medical evidence is received that warrants a reduction in the level of HHC services currently being authorized. Letter decisions to either reduce or deny HHC must include a copy of any SECOP or Referee report if that report serves as the basis for the decision to reduce or deny the requested level of care. The narrative content of the letter decisions must clearly explain how the MBE evaluated the medical evidence, and must provide a rationale for his/her determination. Further, all letter decisions must clearly identify the six-month period(s) being addressed by the decision. The letter-decision must include a sentence at the end with language as follows:
- If you disagree with this decision and wish to request a formal decision, please immediately advise this office, in writing, that you wish to have a Recommended Decision issued in this case, providing you with your rights of action.*
- o. Issuing a RD. In the event that the claimant does request a RD, the MBE prepares and issues the decision.
- p. Receipt of new medical evidence. Upon receipt of new medical evidence during development of a new HHC request, during a currently authorized period of HHC, after an authorized period of HHC has expired, or following a denial of a HHC request, the MBE must review that new evidence to determine if any action is required. New medical evidence could potentially result in one of the following scenarios:

- (1) Approval of the HHC request currently under consideration, (including six-month reauthorization), or approval of an HHC request previously withdrawn or denied.
- (2) An increase in the current level of authorized services. In this instance the MBE must terminate the current authorization and begin a new six-month HHC authorization period.
- (3) A reduction in the current level of authorized services, but only if ordered by the treating physician who initially prescribed the care, or, based on a SECOP medical exam and report. When a decrease in care is warranted, the MBE must terminate the existing authorization and begin a new six-month authorization period.
- (4) A denial of the current level of authorized services. (Examples of this would be in cases where HHC was authorized on an interim basis while awaiting results of a SECOP exam, or where a temporary emergency authorization was granted while awaiting additional medical evidence.)

If the claimant's treating physician provides new medical evidence supporting a reduction in, or a termination of care, that reduction or termination is communicated to the claimant by letter. There is no need to include language regarding the claimant's right to request a RD.

- q. Letters advising of a reduction or termination of services must be copied to the HHC provider and must specifically advise the claimant that the reduction or termination will occur 15 days from the date of the letter. The letter must provide an explanation of any new level of authorized services.
- r. No overlapping HHC authorizations. It is important for the MBE to understand that only one six-month HHC authorization period can exist at any given time. Regardless of differing types of service(s) authorized, there can be no overlapping dates. If the medical evidence dictates a change in the care currently authorized, the authorization must be closed, with an end-date, and a new authorization begun.

For example: If the claimant was authorized 8 hours a day of skilled nursing and 8 hours a day of HHA care, for a six-month period, and if the treating doctor prescribed an increase in the HHA care, to 16 hours a day, the entire authorization would be terminated and a new authorization period would be approved for both the skilled nursing and the increased level of HHA care.

- s. Reauthorization of HHC Services. The following actions are taken by the MBE during the course of an existing authorization:

- (1) 60 Days prior to the expiration of a HHC authorization the MBE reviews the case record to determine if new medical evidence exists in support of a reauthorization of services.
- (2) If new evidence exists (face-to-face medical exam, updated medical report, etc.) supporting a reauthorization of services, the MBE follows the guidance under “p” and re-evaluates the case for consideration of a new 6-month period of care.
- (3) In the absence of new medical evidence supporting a reauthorization, the MBE sends a letter to the treating physician, with a copy to the claimant. The letter advises of the upcoming expiration date and emphasizes the need for updated medical evidence, if continuing HHC services are necessary.
- (4) Following a request for updated medical information, prior to a six-month reauthorization, if no response is forthcoming, the HHC authorization expires and the MBE takes appropriate action to close the HHC claim. However, if the provider or the claimant submits a request for a continuation of services, the MBE evaluates the request, and any accompanying medical evidence.

3. Attendant Services Provided by Family Members. A claimant’s spouse, or relative, may provide authorized attendant care services if properly credentialed. Requirements for licensing, certification, or training, vary from state-to-state. There are two ways an individual can qualify for reimbursement by DEEOIC as a provider of HHC services:

- a. A qualified individual can enroll with DEEOIC (OWCP.dol.acs-inc.com), as a HHC provider and can be authorized for reimbursement for a maximum of 12 hours per day.
- b. The employee’s spouse or relative can be employed by a DEEOIC enrolled medical provider of HHC services. In this instance, licensing, certification and training become the responsibility of the enrolled provider.

4. Conflict of Interest Policy. DEEOIC has developed a Conflict of Interest Policy regarding the role of authorized representatives. (Refer to [Chapter 12 – Representative Services.](#)) Conflicts of interest can arise when a duly AR has direct financial interests as a result of his or her role, aside from the permitted fee enumerated under the EEOICPA. Because the “role” of an AR is so important, DEEOIC will consider the AR to have a prohibited “conflict of interest” if that individual could directly benefit financially from their client’s EEOICPA claim due to something other than the statutorily limited fee for representing a client in connection with his or her EEOICPA claim.

With regard to HHC services, a DEEOIC enrolled provider of medical services will be considered to have a prohibited conflict of interest if, in addition to being the client’s authorized

representative, they are also being paid by DEEOIC, directly or indirectly, as a provider of authorized medical services to that individual. Because there is an obvious conflict of interest in these circumstances, DEEOIC will not recognize the enrolled provider as an AR. Under these circumstances, DEEOIC will inform the claimant of the need to designate another person as authorized representative, who does not have such a conflict.

5. Hospice Care. This section provides clarification with regard to the evidence needed to authorize in-home hospice care services.
 - a. Hospice care is generally requested and authorized when a physician has determined that an individual has a terminal illness and has no more than six months to one year of life remaining. When a treating physician determines that in-home hospice care is required for an accepted condition and prescribes these services for a claimant, it remains the role of the claimant's treating physician to determine and prescribe all medical services and care, required by the patient for the accepted condition(s).
 - b. All requests for in-home hospice care require prior authorization from the MBE and must be submitted to DEEOIC's BPA via fax, mail, or electronically, to begin the authorization process. Upon receipt, the BPA creates an electronic record of the request and generates a thread advising that a new hospice request is pending CE approval.
6. Extended Care Facilities. This section provides clarification with regard to the evidence needed to authorize placement in an extended care facility. When a treating physician determines that extended care is required for an accepted condition and provides a LMN to that effect, the CE may authorize the services.
 - a. Care in a nursing home, skilled nursing facility, or an assisted living facility may be authorized when the claimant does not need acute care but does require medical services and assistance with activities of daily living.
 - b. All requests for extended care require prior authorization from the MBE and must be submitted to DEEOIC's BPA via fax, mail, or electronically, to begin the authorization process. The BPA creates an electronic record of all such documents and requests, and initiates a thread to the DO FO, advising of a new and pending request for extended care. The FO forwards the request to the MBE for review and adjudication.
7. Billing Procedures and Authorization Periods. This section provides guidance with regard to billing protocol and authorization periods relevant to all types of ancillary medical services (e.g. home health care, hospice care and extended care facilities).
 - a. Authorization Period. All types of care (with the exception of Assisted Living Facilities) may be authorized for a period not to exceed six months. Assisted living may be authorized for a period not to exceed 12 months. Recertification is

required for each successive six-month, or 12-month period, or part thereof, and should be completed before the current authorization expires, to allow uninterrupted care. The MBE should make every effort to complete recertification before a current authorization expires.

- b. **Billing Procedures.** The provider submits Form OWCP-1500, which must be accompanied by supporting documentation (e.g. nursing notes, attendant care notes, and itemization of charges with dates and hours of care). Exhibit 4 lists and describes the various billing codes used by DEEOIC, when approving HHC services.

SUPERSEDED

CHAPTER 31 – TORT ACTION AND ELECTION OF REMEDIES

1. Purpose and Scope. This chapter describes procedures to determine if a claimant is eligible to receive Part B benefits because of a lawsuit filed against a beryllium vendor or AWE due to the “election of remedies” provision of the EEOICPA. It also describes procedures for offsetting (reducing) EEOICPA benefits if the claimant is eligible to receive EEOICPA benefits but received settlement from a lawsuit for injuries resulting from exposure to the same toxic substance for which EEOICPA benefits are payable.

2. Authority. 42 U.S.C. § 7385 requires the offset for certain EEOICPA payments. 42 U.S.C. § 7385d requires the election of remedies for Part B beryllium vendor and AWE employees.

3. Signed Response Regarding Lawsuit, SWC Claim and Fraud. Before a claim can be accepted under the Act, the claimant must provide a signed response (affidavit) reporting whether a lawsuit had been filed for exposure to the same toxic substance for which EEOICPA benefits are payable, or whether a SWC claim had been filed for the same medical condition(s), or whether the claimant has ever pled guilty to or been convicted of fraud in connection with an application for or receipt of any federal or SWC. This signed response must be obtained regardless of the information contained on the forms EE-1 or EE-2 related to these three questions.

- a. The CE may call the claimant to get an initial verbal response to the three questions. If the claimant confirms verbally or submits a signed response that he/she has not filed a lawsuit, SWC claim, or pled guilty to or been convicted of fraud, the CE may proceed with issuance of the RD.

Since a signed response from the claimant must be included in the case file before issuance of the FD, the CE follows up with a development letter requesting the signed response from each claimant before transferring the case to the FAB. The development letter must be claim specific and clearly note that by signing the written response, the claimant agrees to report any changes to the information provided in the response, immediately, to DEEOIC. The CE also advises the claimant that failure to submit a signed response will result in administrative closure of the claim.

- b. If the CE is unable to obtain a verbal response from the claimant or the claimant responds affirmatively to any one of the questions, or evidence in the case file indicates that a lawsuit, SWC claim or fraud was filed or committed, the CE cannot issue a RD without further development and clarification. The CE may consider administrative closure of the claim if the claimant is not responsive to the development request for clarification but only as a last resort, and after at least two development letters.
- c. It is the responsibility of the FAB to obtain this signed response if a RD is issued without receipt of the signed response (i.e. the CE only received verbal

confirmation). The FAB makes every effort to obtain this signed response including calling the claimant and sending a follow up development letter. However, if the FAB is unable to obtain the signed response after 30 days from the FAB's follow up development letter, the FAB remands the case to the DO for administrative closure of the claim. The FAB sends a letter advising the claimant of this course of action.

- d. If the case is with the FAB, and there is evidence in the case file of a lawsuit, a SWC claim, or fraud in connection with an application for or receipt of workers' compensation that may impact the claimant's EEOICPA benefits, further development must be undertaken. If the matter could be clarified by a telephone call, the FAB takes this action. If the matter requires extensive development, the case is to be remanded to the DO for further development.
 - e. By signing the written response, the claimant agrees to notify DEEOIC of any changes in the information provided in regards to the lawsuit/SWC/fraud statement. It is not necessary to request this information again unless there is a new exposure or illness (including consequential) being accepted under EEOICPA. For instance, if the claimant had submitted a written response for lung cancer and is now filing a claim for a consequential condition of bone cancer, a new written response regarding the bone cancer is required before this consequential condition may be accepted under the Act.
4. Developing for Lawsuit. If the claimant reports, or the evidence indicates, that a lawsuit was filed (regardless of what type, what happened, when it was filed or who filed it), the CE develops for verification of the lawsuit and lawsuit payments received.
- a. Contact with Claimant. The CE confirms with the claimant as to whether a lawsuit was filed and requests documents related to the lawsuit if one was filed. The CE requests copies of any complaint, settlement document, award from a judge/jury, and settlement sheet from the legal proceeding. If the claimant states that he or she is not legally permitted to disclose the information, it may be possible to persuade him or her to do so based on the Privacy Act protections in place for claims filed under the EEOICPA.
 - b. Contact with Attorney/Law Firm. The CE advises the claimant to contact the attorney who filed the lawsuit to obtain copies of required documents if the claimant does not have them. If the claimant is elderly or he or she is confused as to the type of documents that are required, the CE may need to directly contact the attorney. If the attorney considers the release on the bottom of Form EE-1 or Form EE-2 to be legally insufficient to authorize the release of the required document, the CE requests a separate written release from the claimant.

If the attorney is no longer with the law firm, the CE attempts to find out who in the law firm inherited the attorney's clients, or where the records are stored.

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- c. **Information from Other Sources.** If information is not available from the claimant or the law firm, the CE attempts to obtain it from other sources. Some information can be obtained from the court where the matter was litigated, such as the complaint, judge or jury award (if any), and pertinent court orders.
 - d. **Initial Development Letter.** The CE follows up with a development letter to the claimant explaining the need for the lawsuit documents and requesting a response within 30 days. The CE requests documents as noted in paragraph 4a. The letter indicates that failure to comply with the request may result in an administrative closure of the claim.
 - e. **No Response.** If there is no response to the initial development letter after 30 days, the CE sends a second development letter. The second development letter informs the claimant that the requested information must be submitted before the claim can be fully adjudicated, and the claim will be administratively closed if no response is received.
 - f. **Administrative Closure.** The CE may administratively close the file after two development letters are sent, if no response is received from the claimant and the CE is unable to obtain the lawsuit documents from other sources.
5. **Evaluating Lawsuit Documents.** Once the CE has obtained the necessary documents regarding the lawsuit, he or she must review them to see what impact, if any, the lawsuit will have on the claim.
- a. **Complaint.** A complaint is a legal document in which the plaintiff alleges that certain events took place involving exposures to toxic substances and that those events were the fault of the defendant(s). The complaint asks for certain remedies (payment for the resulting medical condition). From the complaint, the CE can discern the reason why the plaintiff filed the lawsuit, the identity of the plaintiff, the identity of the defendant and the date the lawsuit was filed.
 - (1) The CE determines if the alleged exposures raised by the plaintiff were the same as the exposures for which EEOICPA benefits are claimed. There may be some exposures alleged by the plaintiff in the complaint that are not exposures for which EEOICPA benefits can be paid (non-employment exposures).
 - (2) The CE must thoroughly understand the basis for the lawsuit (e.g., whether the plaintiff alleged that he or she was exposed as a worker rather than just as an individual who lived in a particular locale).
 - (3) The CE also determines the identities of the parties to the lawsuit. To do so, the CE may need to inquire whether any later amended complaints were also filed.

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- b. **Settlement Sheet.** A settlement sheet is basically a billing document. It lists the amounts received from a defendant and attorney fees and other costs that are being charged against those amounts. However, there may not be a document entitled “Settlement Sheet.” Instead, a CE may receive a document that simply lists the name of each defendant and the amount that the defendant paid to settle the suit. The CE needs to be able to determine how much the plaintiff/claimant actually received.

When a settlement sheet lists the amount of the “costs” of bringing the lawsuit (not the attorney fees that are being charged), the CE must insist on an itemized list of costs, if they are not already itemized on the settlement sheet. If the legal costs are not itemized, the CE may not deduct the legal costs in calculating the amount of offset.

- c. **Court Orders.** If the lawsuit was not settled, the CE may be provided with an order of a judge, or a jury award, that states the amount that the defendant must pay to the plaintiff and the reason for payment of that amount.
- d. **Bankruptcy.** If a claimant receives a settlement in a bankruptcy proceeding, such settlement is treated like any other settlement for purposes of the offset. The CE requests the settlement sheet from the claimant's attorney, as outlined above.

6. **Election of Remedies, Part B.** Depending on the circumstances of the lawsuit and the Part B claim, the claimant may no longer be eligible for EEOICPA Part B benefits based on the “election of remedies” provision under the Act. The election of remedies provision does not apply to Part E benefits. Different scenarios are discussed below:

- a. **Lawsuit against AWE or Beryllium Vendor.** The “election of remedies” provision applies only to Part B claimants who have filed a lawsuit against either an AWE or a beryllium vendor. To determine if this provision applies to a Part B claim involving a lawsuit, the CE must determine if the otherwise eligible claimant was the same person who filed the lawsuit, if the lawsuit was against an AWE or a beryllium vendor, and if the lawsuit was for employment-related exposure to either radiation or beryllium. If the answer to all three of these questions is yes, further development is required, based on the date that the lawsuit was filed.
- b. **Lawsuits Filed Before October 30, 2000, Terminated Prior to December 28, 2001.** For lawsuits in this category, “terminated” means that the lawsuit was concluded in any way: the parties settled, after which the suit was dismissed by the judge; the claimant won the case; or even that the claimant lost the case (judgment was granted for the defendants). This meaning of “terminated” applies to this time period only.

The CE must look for proof that the matter has been resolved, regardless of the outcome. If the CE finds that the matter was terminated before December 28,

2001, the claimant is not disqualified from receiving any Part B benefits. The CE must include a finding in the RD that the lawsuit did not cause the claimant to be disqualified.

- c. Lawsuits Filed Before October 30, 2000, Still Pending as of December 28, 2001. For lawsuits in this category, the CE will need to determine if the claimant dismissed all claims in the suit that arose out of the same employment-related exposure to either beryllium or radiation that is the basis for the Part B claim by December 31, 2003.

Unlike the situation discussed on paragraph 6b, the suit must be dismissed, rather than merely terminated. That means that there must not be a final judgment in the suit for either the claimant or the defendant. If the suit was not dismissed by December 31, 2003 or if there is a final judgment in the suit, the claimant is not entitled to any Part B benefits.

- d. Lawsuits Filed Between October 30, 2000 and December 28, 2001. For lawsuits in this category, the claimant will not be eligible to receive Part B benefits, if the claimant does not dismiss all claims in the suit that arose out of the same employment-related exposure to either beryllium or radiation that is the basis for the Part B claim by the later of April 30, 2003, or the date that is 30 months after the date the claimant either received a radiation dose reconstruction from NIOSH or a diagnosis of either beryllium sensitivity or CBD, depending on the occupational illness being claimed.
- e. Lawsuits Filed after December 28, 2001. For lawsuits in this category, the claimant will not be eligible for Part B benefits if a judgment is entered against the claimant (that is, the claimant loses the lawsuit). If the judgment is entered for the claimant (the claimant wins the lawsuit), the claimant is eligible for Part B benefits.

If judgment has not been entered against the claimant, the claimant will not be eligible to receive Part B benefits, if the claimant does not dismiss all claims in the suit that arose out of the same employment-related exposure to either beryllium or radiation that is the basis for the Part B claim by the later of April 30, 2003, or the date that is 30 months after the date the claimant either received a radiation dose reconstruction from NIOSH or a diagnosis of either beryllium sensitivity or CBD, depending on the occupational illness being claimed.

7. Tort Offset, Parts B and/or E. If the lawsuit has not adversely affected the claimant's eligibility under Part B due to election of remedies, an offset of the potential Part B and/or E award may still be needed. EEOICPA benefits are only offset if the basis for the lawsuit and the payable EEOICPA claim are due to injuries from exposure to the same toxic substance. For example, if the claimant filed a lawsuit for lung cancer based on exposure to asbestos and the Part E claim that is payable is also based on lung cancer due to exposure to asbestos, offset is

required. As long as there is one exposure that would be compensable, offset is required even if the lawsuit or EEOICPA claim is based on several other different exposures.

- a. Exceptions: There are several exceptions to the offset requirement.
 - (1) If the lawsuit alleges exposure that is clearly outside the time frame and/or location of exposure awarded under EEOICPA or if the lawsuit and EEOICPA claim are based on exposure to two different toxic substances, offset is not required. For example, if the EEOICPA claim is based on radiation exposure from 1952 to 1962 but the lawsuit is based on radiation exposure beginning in 1965, offset is not required.
 - (2) If the lawsuit alleges non employment exposures, offset is not required (nor is there an election of remedies requirement). For example, if a claimant alleges in a lawsuit that he was exposed to radiation because he lived in proximity to a facility that produced radiation, not because he was exposed to radiation while working in a covered facility, offset is not required.
 - (3) If an employee and his or her spouse were both plaintiffs with causes of action in a lawsuit they brought together and they both signed releases to settle their case, but only the spouse received tort payment and the employee was alive at that time, no offset is required.

8. Pending Tort Settlement Payment. The requirement to offset EEOICPA benefits does not apply if the claimant has not received any payments from a lawsuit at the time of the EEOICPA payment. The CE does not defer issuing the RD or the FD. The RD or the FD is issued without offset since the claimant has not yet received tort payment.

However, if the claimant receives tort payment that requires EEOICPA benefits to be offset, at any time after issuing the RD or FD, but before the issuance of EEOICPA payment, the EEOICPA payment cannot be issued until the following actions are taken.

- a. Tort Payment Pending at the DO. If the tort payment is pending at the time of the RD, the CE issues the RD without an offset. However, the CE states in the RD's cover letter that if the claimant receives tort payment after the issuance of the RD, but before issuance of the FD, the claim will be remanded by the FAB for offset and a new RD.
- b. Tort Payment Pending at the FAB. If the tort payment is pending at the time of the FD, the FAB HR issues the FD without an offset. However, the HR states in the FD's cover letter that if the claimant receives tort payment after the issuance of the FD, but before issuance of the EEOICPA payment, the FD authorizing the payment will be vacated.

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- c. Tort Payment Pending at the time of EEOICPA Payment. Before issuing EEOICPA payment, the CE calls the claimant to verify that tort payment is still pending. If the claimant receives tort payment after issuance of the FD, but before issuance of the EEOICPA payment, the DO forwards the claim to the NO for a reopening.

9. Required Tort Offset. After receipt of all relevant documents, the CE determines whether an offset is needed. If so, the CE completes the “EEOICPA Part B/E Benefits Offset Worksheet” ([Exhibit 31-1](#)).

The Worksheet includes detailed instructions for computing the amounts that the CE uses to calculate the amount of any offset. After completing the Worksheet, the CE staples it to the inside left cover of the case file jacket.

- a. Complaint. While the complaint must be obtained if the claimant disputes the necessity of the offset, the CE may proceed with the offset without the complaint if the claimant does not dispute that offset is necessary, and the CE has sufficient evidence to fill out the EEOICPA Part B/E Benefits Offset Worksheet. This step occurs after confirming that the election of remedies does not apply.
- b. EEOICPA Benefits Greater than Offset. If the amount of EEOICPA benefits to which the claimant is currently entitled is more than the offset, the balance due the claimant will be the amount appearing on Line 7b of the Worksheet. This is the amount of EEOICPA benefits that must be referenced in the RD, along with an explanation of how this amount was calculated.
- c. EEOICPA Benefits Less than Offset. If the amount of EEOICPA benefits currently payable is less than the offset, the amount of the “surplus” payment still to be offset will appear on Line 7c of the Worksheet. All future EEOICPA benefit payments for the same exposure(s) that formed the basis for the lawsuit are subject to the offset to absorb a surplus. Since additional EEOICPA benefits must first become payable before a surplus payment can be absorbed, no further action to offset the surplus payment is required for a survivor’s Part B claim.
 - (1) If a surplus payment is to be absorbed in an employee’s Part B claim, this must be noted in the RD, along with an explanation that DEEOIC will not pay medical benefits until the surplus is absorbed.
 - (2) If a surplus is to be absorbed in an employee’s Part E claim, this same explanation must appear in the RD, plus an explanation that DEEOIC will also not pay any benefits for wage-loss and/or impairment that may be due in the future until the surplus is absorbed.
 - (3) If a surplus is to be absorbed in a survivor’s Part E claim and further monetary benefits may be payable based on the deceased employee’s calendar years of qualifying wage-loss, this must be noted in the RD,

along with an explanation that DEEOIC will absorb the remaining surplus out of those benefits if and when they become payable.

- d. **FAB Award Letter.** In situations involving a surplus, the FAB issues an award letter which accompanies the final decision and advises the claimant of the exact amount of the surplus. In the award letter, the FAB representative explains that the surplus will be absorbed out of medical benefits payable under EEOICPA (and lump-sum payments due in the future under Part E). The FAB representative instructs the claimant to submit proof of payment of medical bills to the until notice is received that the surplus has been absorbed, and to advise medical providers to submit proof of payment of medical bills to the DO during this time.
- e. **ECMS Coding.** Upon issuance of the final decision that concludes with a surplus, the FAB reviewer updates ECMS in the condition status field with the “O” (Offset) code for the affected medical condition(s) on the medical condition screen for the employee’s claim. The offset only applies to the employee’s claim, even in the event that the employee died prior to adjudication of the case, and the survivor is entitled to compensation. The “O” code is entered only for the medical condition(s) that derived from the same exposure(s) that formed the basis for the tort claim. During the time in which the “O” code remains in the medical condition status screen, the BPA denies medical bills related to the medical condition coded as “O” and generates explanations of benefits that the bills are not payable due to a surplus. Once the surplus is absorbed, the CE replaces the “O” code with “A” (Accepted) code.

10. **Actions to Absorb Surplus.** Each DD appoints a qualified individual to serve as the POC to monitor surplus situations for both tort settlements and SWC benefits. Tort settlement and SWC benefit surpluses are absorbed until the surplus is exhausted and EEOICPA benefit disbursement can commence. The POC tabulates the amounts of proofs of payment, using the DEEOIC Offset Tracking Database, until they equal or exceed the surplus amount.

- a. While the surplus is being absorbed, the POC temporarily places the affected case file in a red jacket denoting that a surplus exists. All case file contents are maintained in the red jacket throughout the process of surplus depletion.
- b. No further payments related to the same toxic exposure(s) that formed the basis for the lawsuit are made on any case file contained in a red jacket until such time the offset has been absorbed. Should an unpaid bill be submitted to the POC during the surplus period, it must be forwarded to the BPA so an explanation of benefits can be generated.
- c. During the time in which the surplus is being monitored for depletion, the POC continually tracks the offset using the DEEOIC Offset Tracking Database, which is accessible through the shared drive. Upon payment of impairment benefits, wage-loss compensation, or proof of payment of medical bills, the POC enters the dollar amount being applied toward the offset into the appropriate field in the

DEEOIC Offset Tracking Database, until such time the surplus has been absorbed.

- d. While medical benefits are not being paid because of a surplus that is being absorbed, the CE may find it necessary to obtain a second opinion examination, a referee examination, or a medical file review. If so, DEEOIC pays the costs for these directed examinations or reviews and reimburses any reasonable expenses incurred by the employee, including medical travel expenses, without adding to the surplus. Therefore, offset does not apply to any prior approval medical conditions in ECMS, coded with a medical condition type of “PA.” In such situations, the CE enters a comment into ECMS case notes authorizing the BPA to pay all bills related to the directed medical examination or medical file review.

In a case with a surplus, BPA creates a thread for all medical travel refund requests to the POC requesting authority to deny or proceed with payment. Medical travel expenses related to a directed medical examination must be approved for payment and are not subject to offset.

- e. Once the surplus is completely absorbed and EEOICPA benefits may commence, the POC removes the temporary red file jacket and returns the case contents to the original file jacket. Removal of the red file jacket signifies that future benefit payments may be made on the case. Once the surplus is absorbed, the CE also replaces the “O” in the condition status field in ECMS with “A” (Accepted) code.

However, cases are not to be deleted from the DEEOIC Offset Tracking Database once the offset has been absorbed.

- f. The POC sends a letter to the claimant that the surplus is absorbed. The letter provides the claimant with the address of the BPA and instructs him or her to submit all future unpaid medical bills to that address for processing. To avoid duplicate payment of medical bills that were applied toward the offset, BPA creates threads for all submitted medical bills with service dates prior to the date that condition status “O” was changed to “A” in ECMS. The CE reviews the threads and advises BPA if the medical bills can be paid by checking the DEEOIC Offset Tracking Database to determine if the medical bills were applied toward the offset.

CHAPTER 32 – COORDINATING STATE WORKERS’ COMPENSATION BENEFITS

1. Purpose and Scope. This chapter describes procedures for coordinating Part E benefits with SWC benefits. “Coordination of benefits” occurs when the compensation payable under Part E of the Act is reduced to reflect certain benefits previously received by the claimant under a SWC program for the same covered illness.
2. Authority. 42 U.S.C. § 7385s-11 requires the OWCP to coordinate the Part E award(s) with the amount of certain benefits received from a SWC program for the same covered illness, after deducting the reasonable costs incurred by the claimant in obtaining those benefits.
3. SWC Benefits. SWC programs are no fault systems designed to provide injured workers or survivor benefits for work-related injuries or illnesses without having to sue their employers. SWC benefits may include payments for medical services, vocational services, cash payments to the injured worker for wage-loss or reduction in earning capacity, as well as death and funeral benefits to the worker’s survivor(s).

The laws creating these systems differ by state, but the cash benefits (whether for temporary total disability, temporary partial disability, permanent total disability, permanent partial disability, or death of a worker) are typically a calculated percentage of the injured worker’s weekly earnings for a set number of weeks. SWC benefits can be administered directly by a state commission (as in Ohio). Another method is to have a state board supervise or adjudicate disputed claims and enforce the required payments made by private parties such as employers or insurance companies. Payments can be issued in a lump-sum award or settlement, on an ongoing basis (weekly or monthly), or a combination of both.

4. When Coordination is Required. Coordination of Part E benefits (there is no coordination of Part B benefits) is required only if the EEOICPA beneficiary received benefits through a SWC program for the same covered illness for which that same EEOICPA beneficiary is eligible to receive benefits under Part E. This means the CE first determines the employee/survivor’s eligibility to receive Part E benefits, then determines who the beneficiary of the SWC benefits was before determining whether coordination is required. For example, if the employee settles a SWC claim for asbestosis and the accepted covered illness for which the employee is entitled to Part E benefits is also asbestosis, coordination of the Part E award is required to reflect the amount of SWC benefits the employee has received.

Similarly, in cases where the employee had filed a Part E claim but died before payment could be issued, Part E medical benefits through the date of employee’s death awarded to the survivor requires coordination if the employee had received SWC benefits for the same covered illness. Coordination of medical benefits is required in this case because the Part E medical benefits were based on the employee’s entitlement to Part E benefits and the same employee received SWC benefits for the same covered illness.

However, if the employee or the deceased employee’s estate (considered same as the employee) receives SWC benefits for asbestosis and the accepted covered illness for which the survivor is entitled to Part E benefits is also asbestosis, the CE will not consider this claim for coordination

(unless that survivor also received some form of SWC benefits for asbestosis, such as death benefits).

5. Exceptions. The following are exceptions to the coordination requirement. Review [Exhibit 32-1](#) for additional scenarios and determination as to whether coordination is required.

- a. **Multiple illnesses.** If the claimant receives SWC benefits for a non-covered illness, or for both a covered and a non-covered illness arising out of and in the course of the same work-related exposure, the CE does not coordinate the Part E award.

For example, if the claimant settles a SWC claim for asbestosis and silicosis arising out of the same exposure and the amounts are not apportioned between the two illnesses, and the accepted covered illness for which the claimant is entitled to Part E benefits is only asbestosis, coordination of the Part E benefits is not required.

- b. **Covered illness.** Because a “covered illness” is an illness resulting from exposure to a toxic substance, the same medical condition accepted by DEEOIC and a SWC program may not require coordination. For example, if the claimant settles a SWC claim for asbestosis in a non-DOE facility and is entitled to Part E benefits for asbestosis based on a separate and distinct exposure to asbestos at a DOE facility, coordination of the Part E benefits is not required because it is not the same covered illness (not resulting from the same toxic exposure).
- c. **Waivers.** DEEOIC may waive the requirement to coordinate Part E benefits with benefits paid under a SWC program, if it is determined that the administrative costs and burdens of coordinating Part E benefits in a particular case or class of cases justifies the waiver. A waiver is automatically granted if the total amount of SWC benefits the claimant received is under \$200.

If a waiver is to be granted, the CE prepares a memo to the file, approved by the DD, explaining that the requirement to coordinate the benefits is waived due to the dollar amount of the SWC benefits the claimant received.

- d. **Medical or Vocational Benefits Only Claims.** Medical or vocational benefits paid by a SWC program do not require any coordination of benefits.
6. Signed Response Regarding SWC Claim, Lawsuit and Fraud. Before a Part E claim can be accepted under the Act, the claimant must provide a signed response (affidavit) reporting whether a SWC claim had been filed for the same covered medical condition(s), or whether a lawsuit had been filed for the same toxic exposure, or if the claimant has ever pled guilty to or been convicted of fraud in connection with an application for or receipt of any federal or SWC. This signed response must be obtained regardless of the information on the forms EE-1 or EE-2 as related to these three questions.

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- a. The CE may call the claimant to get an initial verbal response to the three questions. If the claimant confirms verbally or submits a written response that he/she has not filed a SWC claim, lawsuit, or pled guilty to or been convicted of fraud, the CE may proceed with issuance of the RD.

Since a signed response from the claimant must be included in the case file before issuance of the FD, the CE must follow up with a development letter requesting the signed written response from each claimant before transferring the case to the FAB. The development letter must be claim specific and clearly note that by signing the written response, the claimant agrees to report any changes to the information provided in the response, immediately, to DEEOIC. The CE must also advise the claimant that failure to submit a signed response will result in administrative closure of the claim.

- b. If the CE is unable to obtain a verbal response from the claimant or the claimant responds affirmatively to any one of the questions, the CE cannot issue a RD without further development and clarification. The CE may consider administrative closure of the claim if the claimant is not responsive to the development request for clarification. This action is taken only as a last resort, and after at least two development letters.
- c. It is the responsibility of the FAB to obtain this signed response if a RD is issued without receipt of the signed response (i.e. the CE only received verbal confirmation). Every effort should be taken by the FAB to obtain this signed response including calling the claimant and sending a follow up development letter. However, if the FAB is unable to obtain the signed response after 30 days from the FAB’s follow up development letter, the FAB remands the case to the DO for administrative closure of the claim.
- d. If the case is with the FAB, and there is evidence in the case file of a SWC claim, lawsuit, or fraud in connection with an application for or receipt of workers’ compensation that may impact the claimant’s EEOICPA benefits, further development must be undertaken. If the matter could be clarified by a telephone call, the FAB should take this action. If the matter requires extensive development, the case is to be remanded to the DO for further development.
- e. By signing the written response, the claimant agrees to notify DEEOIC of any changes in the information provided in regards to the SWC/lawsuit/fraud statement. It is not necessary to request this information again unless there is a new exposure or illness (including consequential) being accepted under EEOICPA. For instance, if the claimant has submitted a written response for lung cancer and is now filing a claim for a consequential condition of bone cancer, a new signed response regarding the bone cancer is required before this consequential condition is accepted under the Act.

7. Verifying SWC Claims. If the claimant reports, or the evidence indicates a SWC was filed, the CE verifies the illness and SWC benefits received, but only after the CE determines Part E eligibility.

Once the CE determines that there is qualifying employment, covered illness, and a SWC claim for the same illness, the CE sends the claimant a development letter. The development letter states that a decision under the EEOICPA cannot be rendered until the claimant provides evidence from the state commission, board, payment-issuing agency, or from an attorney who settled his or her SWC claim verifying the total amount and type of SWC benefits paid to date.

- a. **Benefit Categories.** The evidence from the state commission, board, payment-issuing agency or attorney must specify the total amount in benefits the claimant received as of the date of the reply, and an itemized account of the total benefits paid for each benefit category, such as: medical benefits; disability benefits; death benefits; burial/funeral benefits; settlement amount; attorney fees; vocational rehabilitation; and the amount of any disability payment issued during vocational rehabilitation training.
- b. **No Response or Insufficient Response.** If the claimant does not respond to the request or the material submitted is not sufficient to coordinate benefits, the claim is administratively closed and the claimant is advised that no additional action will be taken until the required documentation is provided.

In some limited cases, the claimant, the SWC board, commission, payment-issuing agency or attorney may no longer have the SWC records. If the CE independently confirms with the SWC board, commission, payment-issuing agency or attorney that the SWC record is no longer available, the CE may accept a signed affidavit from the claimant attesting to the amount of the SWC benefit. As a last resort, this affidavit can be used to determine the amount of coordination.

8. Pending SWC Payment. Coordination of benefits is tied to the dollar value of the SWC benefits the claimant received for the same covered illness. Therefore, the requirement to coordinate benefits does not apply if the claimant has not received SWC benefits as of the time of the Part E payment.

If payment of SWC benefits for the same covered illness is pending at the time of the Part E payment, the CE does not defer issuing the RD or the FD. The RD or the FD is issued without coordination since the claimant has not actually received SWC benefits yet.

However, if the claimant receives payment on the pending SWC claim at any time after issuing the RD or FD, but before the issuance of the Part E payment, the Part E payment cannot be issued until the following actions are taken.

- a. **SWC Payment Pending, Prior to RD.** If the claimant filed a SWC claim for the same covered illness, but SWC payment is pending at the time of the RD, the CE

issues the RD without any coordination. However, the CE states in the RD’s cover letter that if the claimant receives SWC payment after the issuance of the RD, but before issuance of the FD, the claim will be remanded by the FAB for coordination of benefits and a new RD.

- b. **SWC Payment Pending While the Case is at the FAB.** If the SWC payment is pending while the case is in posture for the FD, the FAB HR issues the FD without coordination. However, the HR states in the FD’s cover letter that if the claimant receives SWC payment after the issuance of the FD, but before issuance of the Part E payment, the FD authorizing the payment will be vacated.
- c. **SWC Payment Pending at the Time of EEOICPA Payment.** Before issuing the Part E payment, the CE calls the claimant to verify that payment of the SWC benefits is still pending. If the claimant receives SWC payment after issuance of the FD, but before issuance of the Part E payment, the DO forwards the claim to the NO for a reopening.

9. **Calculate Amount to Coordinate.** Once the CE receives the documentation which verifies the amount of SWC benefits the claimant received for the same covered illness, the CE completes the “EEOICPA/SWC Coordination of Benefits Worksheet” ([Exhibit 32-2](#)). This Worksheet (and its detailed instructions) is to be used by the CE to make the calculations necessary to determine how much to coordinate a claimant’s EEOICPA Part E benefits to reflect benefits received from a SWC program for a covered illness compensable under Part E. After completing the Worksheet, the CE staples it to the inside of the case file jacket.

- a. **Maximum Aggregate Compensation.** The amount of monetary compensation provided under Part E (impairment and wage-loss compensation), excluding medical benefits, cannot exceed \$250,000. In determining the aggregate compensation, reduction of compensation based on state workers’ compensation coordination or tort offset is not taken into consideration. For example, if the employee is awarded benefits for impairment in the amount of \$100,000 but his compensation is reduced because of coordination of SWC benefits to \$60,000, the amount of compensation used to determine the maximum aggregate compensation is \$100,000.
- b. **Periodic SWC Benefits.** Some claimants receive ongoing periodic SWC benefits, such as a worker’s or widow’s annuity that can make calculation of the proper amount of coordination difficult. For cases with such SWC payments, the FAB is to use the same cut-off date for determining the amount of SWC received that was used by the CE at the DO.
- c. **Part E Benefits Greater than SWC Benefits.** If the amount of EEOICPA Part E benefits (which may consist of lump-sum payments and/or post-filing and ongoing medical benefits) to which the claimant is currently entitled is MORE than the amount of the SWC requiring coordination, the balance due the claimant (i.e., a positive amount) will be listed on Line 7 of the Worksheet. This is the

amount of Part E benefits that must be referenced in the RD, together with an explanation of how this amount was calculated.

- d. **Part E Benefits Less than SWC Benefits:** If the amount of Part E benefits is LESS than the amount of the SWC requiring coordination, the amount of the “surplus” (i.e., a negative amount) is listed on Line 7 of the Worksheet. Because a surplus can only be absorbed from EEOICPA Part E benefits due an employee currently or in the future, no further action is required for a survivor claim.

If there is a surplus to be absorbed in an employee’s Part E claim, this must be noted in the RD, along with an explanation that OWCP will not pay medical benefits and will apply the amount it would otherwise pay (directly to a medical provider, or to reimburse an employee for ongoing medical treatment) to the remaining surplus until it is absorbed. In addition, the CE explains in the RD that OWCP will not pay any further lump-sum payments for wage-loss and/or impairment due in the future until the surplus is absorbed.

- e. **FAB Award Letter.** In situations involving a surplus, the FAB issues an award letter to the claimant containing special language. The FAB award letter accompanies the final decision and advises the claimant of the exact amount of the surplus.
- (1) The FAB explains in the award letter that the surplus will be absorbed out of medical benefits payable and further lump-sum payments due in the future (i.e. wage-loss and impairment) under Part E of the EEOICPA.
 - (2) The award letter further instructs the claimant to submit proof of payment of medical bills to the DO until notice is received from the DO that the surplus has been absorbed.
 - (3) In addition, the award letter instructs the claimant to advise medical providers to submit proof of payment of medical bills to the DO during this time.

10. **Actions to Absorb Surplus.** Each DD appoints a qualified individual to serve as the POC to monitor surplus situations for both tort settlements and SWC benefits. Tort settlement and SWC benefit surpluses are absorbed until the surplus is exhausted and EEOICPA benefit disbursement can commence. The POC tabulates the amounts of proofs of payment and further lump-sum awards for wage-loss and impairment benefits using the DEEOIC Offset Tracking Database, which is accessible through the NO Shared Drive, until they equal or exceed the surplus amount.

- a. While the surplus is being absorbed, the POC temporarily places the affected case file in a red file jacket denoting that a surplus exists. All case file contents are maintained in the red file jacket throughout the process of surplus depletion.

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- b. No further payments are made on any case contained in a red file jacket. Should an unpaid bill be submitted to the POC during the surplus period, it must be forwarded to the medical BPA so an explanation of benefits can be generated.
 - c. During the time in which the surplus is being monitored for depletion, the POC continually tracks the offset using the DEEOIC Offset Tracking Database until the surplus has been depleted. Proofs of payment amount and further lump-sum awards for wage-loss and impairment benefits will be entered into the appropriate fields in the DEEOIC Offset Tracking Database, until they equal or exceed the surplus amount.
 - d. Once the surplus is completely absorbed and EEOICPA benefits may commence, the POC removes the temporary red file jacket and returns the case contents to the original file jacket. Removal of the red file jacket signifies that future benefits may be provided on the case. Cases are not to be deleted from the DEEOIC Offset Tracking Database.
 - e. The POC sends a letter advising the claimant that the surplus is absorbed. The letter provides the claimant with the address of the BPA and instructs him or her to submit all future medical bills to that address to review for payment.
 - f. While medical benefits are not being paid because of a surplus that is being absorbed, the CE may find it necessary to obtain a medical examination, second opinion examination, a referee examination, or a medical file review. If so, DEEOIC will pay the costs for these directed examinations or reviews and will reimburse any reasonable expenses incurred by the employee, including medical travel expenses, without adding to the surplus. Therefore, the coordination of benefits will not apply to any prior approval medical conditions in ECMS, coded with a medical condition type of “PA.” In such situations, the CE enters a comment into ECMS case notes authorizing the BPA to pay all bills related to the directed medical examination or medical file review.

In a case with a surplus, BPA creates a thread for all medical travel refund requests to the POC requesting authority to deny or proceed with payment. Medical travel expenses related to a directed medical examination must be approved for payment and are not subject to coordination.

11. ECMS Coding. Accurate and prompt ECMS coding is important because on surplus cases, the condition status field for the medical condition(s) must be updated to “O” (Offset) on the Employee Medical Condition screen to suspend medical bill payment until the surplus is absorbed and the “O” code is replaced by “A” (Accepted). During the time in which the “O” code remains in the medical condition status screen, the BPA denies medical bills related to the medical condition coded as “O” and generates explanations of benefits that the bills are not payable due to a surplus.

12. Contact with SWC Office. Due to privacy and disclosure regulations, the CE can not disclose any information regarding a claim filed by a claimant to a SWC office unless:

- a. **CE Requires Information from the SWC Office.** If the CE requires information from a SWC office to process an EEOICPA claim, the CE can disclose to that SWC office that the claimant filed for benefits under the EEOICPA.
- b. **The SWC Office Requests Evidence.** If a SWC office requests evidence to establish that the EEOICPA claimant should not receive benefits from a SWC claim, the request should be submitted to the NO for review. The NO will provide instructions for responding to the request after reviewing all information.

SUPERSEDED

CHAPTER 33 – COMPENSATION PAYMENTS

1. **Purpose and Scope.** This chapter describes the policy and procedure for the DEEOIC claim staff to process compensation payments, and defines the roles of the various personnel in DO and the FAB, with respect to the compensation payment process. At the discretion of the DD, the order and manner in which payment documents are routed in OIS, from one individual to another, may vary; however, the ECS process cannot.
2. **Responsibilities.** When lump-sum compensation is awarded by FD, the FAB CE or HR, the DO CE, SrCE or SCE, FO, and DD all ensure that the payment is processed in an accurate and timely manner. The payment process begins at the FAB office, and continues at the DO, upon return of the completed Form EN-20. Persons in the roles listed above serve to validate the accuracy of payment data and enforce security of the payment creation process by conducting individual assessments of each lump-sum payment prepared for issuance.

Throughout this document, the term “routing,” as it is used to describe the movement of the EN-20 from one individual to the next, entails assignment of the document in OIS, by means of OIS Notification, to the next appropriate role designation.

3. **Processing the EN-20.** Upon issuance of a FD awarding compensation, the FAB enters the Acceptance of Payment (AOP) amount in ECS. ECS generates the EN-20 (Acceptance of Payment Form) and the EE-20 (award letter), which FAB mails to the claimant, along with the FD. ECS will automatically assign an AOP sent date to correspond with the issuance date of the FD. As part of the electronic document retention process, the appropriate staff person will electronically image (a/k/a bronze) the cover letter, FD, and a copy of the EN/EE-20 for viewing in OIS. If the claimant requests another EN-20, it is permissible to send a photocopy or facsimile to the claimant, for signature, however, it must be returned by mail, bearing an original payee signature, with no changes or alterations to the information contained on the original EN-20.

If a claimant or AR inadvertently returns an EN-20 to a RC, or to the CMR in London, KY, staff in these facilities will upload the document through the EDP, then mail the original document to the appropriate DO via regular mail.

- a. **DO Mailroom Handling.** The FD cover letter instructs the claimant to return the completed EN-20 to the DO that issued the RD. Upon receipt of the completed EN-20, mailroom staff date stamps the form (AOP Received Date), in the upper right corner, using an ink date stamp, and writes the Case ID in the top, right corner. Mailroom staff then scans the completed EN-20, the envelope, and any supporting documentation received in the same envelope, into the corresponding OIS case record. It will not matter whether the EN-20 has obvious errors or omissions; mailroom staff scans any received payment documents into OIS for recordkeeping. Once scanned, the mailroom delivers the original EN-20 to the DO.

- b. Retention of Form EN-20. Original EN-20 forms are maintained by the FOs, in a secure area of the DO, and are retained for a period of 3 years, then disposed in accordance with DOL document retention guidelines. The EN-20 is available for inspection by any of the individuals responsible for the creation, certification, verification or authorization of the payment, at any time during payment process.
- c. ECS Routing. Once the completed EN-20 is bronzed into the OIS case record, the document automatically appears in the OIS Unreviewed Document Tab of the ECS-assigned DO or FAB CE, for initial review.
 - (1) Accuracy of Payment Data. The CE reviews the signed EN-20, in OIS, (or the original document if so desired,) to determine if the form contains correct payment data, and that the form has been correctly completed by the payee, examining each of the following items:
 - (a) File number.
 - (b) Payee name.
 - (c) Payee SSN.
 - (d) Verification of Account Information: “type account” block is checked (“C” for checking, “S” for savings) and the routing and account numbers are listed correctly, with no trace-overs, or corrections.
 - (e) EN-20 is signed and dated. (If the form is signed by an individual with POA, refer to the POA process below).

If the CE, SrCE, FO, or DD wishes to examine the original EN-20, because the OIS document is not clear, that individual obtains the original document from the DO folder, then returns the original document to the DO folder, when finished.

- d. Deficient EN-20. Minor deficiencies in claimant-provided information, other than items (a) through (e), above, can often be explained by a memorandum to the case file without having to return an EN-20 to the claimant. However, if the CE determines that a significant deficiency exists in one of the above-described items, the CE/FO prepares a letter to the claimant explaining the EN-20 deficiency and the corrective action required for the payment to proceed. In either case, the CE bronzes the memorandum, or the claimant letter, to OIS. The CE also annotates the OIS description field identifying the EN-20 as defective. When returning a defective EN-20 to a payee, a new copy of the EN-20 is to be provided for the claimant’s use. If a modification of the original EN-20 is required, due to incorrect information provided by the FAB, the DO POC contacts the FAB and requests that a corrected EN-20 be mailed to the payee. In this instance, the FAB

office is responsible for sending a new EN-20 to the claimant and imaging a copy of the corrected EN-20 into OIS.

- (1) **Signature by POA.** If the EN-20 contains a signature by a POA, either the FO, or the CE (at the DD’s discretion) conducts a document review to ascertain whether the individual who signed the EN-20 has the legal authority to sign on behalf of the payee. To accomplish this, the CE identifies and reviews the legal document authorizing an individual as POA. If such a document does not exist in the case file, the FO/CE undertakes development to obtain this information. Upon receipt of a document identifying the designated POA, the FO/CE prepares a cover memorandum and sends the memorandum, the EN-20, and the POA documents, (via facsimile), to the NO Policy Branch, for referral to the SOL. The DO memorandum requests a review of the POA documents to determine their legal sufficiency as they pertain to the signing of an EN-20. The person preparing the memorandum ensures that it is bronzed into OIS. At the time of referral to the Policy Branch, the FO/CE enters a 7-day “reminder” in ECS.
- (2) The Policy Branch fiscal staff acts as the NO POC for any follow-up inquiries from the DO. Staff within the Policy Branch are responsible for routing POA requests to the SOL for review and response. Upon review, the SOL responds directly to the requesting DO, via facsimile.
 - (a) If the SOL determines that the POA documentation is deficient for any reason, the CE sends a letter to the claimant (with a copy to the POA), advising that the SOL has determined the POA documents to be unacceptable, and stating the reason why. The CE does not send a copy of the Solicitor’s opinion to the claimant. Upon notification to the claimant, of a deficient POA, the CE deletes the “AOP received date” from ECS.
 - (b) All documents pertaining to the acceptance or rejection of a POA are imaged and stored in OIS, separate from the payment documents, and are specifically identified as POA documents.

- e. **Check Requests.** In accordance with Department of Treasury Regulations, individuals requesting payment by check can only be approved for such under limited circumstances, and upon written request from the payee.

An exception was granted by Treasury for check requests by law firms that receive multiple payments (refer to 3d (6) below), and for payments made to foreign addresses (refer to 4e, below).

- (1) In the event that a claimant contacts the DO, by letter or telephone call, requesting payment by check, the request is routed to the responsible CE.

The CE is to inform the payee that compensation payments are delivered via EFT, unless the claimant meets one of two exceptions:

- (a) Payment by electronic funds would impose a hardship because of the individual's inability to manage an account at a financial institution due to a mental impairment; or,
 - (b) Payment by electronic funds imposes a hardship because the individual lives in a remote geographic location lacking the infrastructure to support electronic financial transactions.
- (2) If the claimant states that one of these two exceptions is applicable, the CE instructs the claimant to return the signed and completed EN-20 (leaving the EFT section blank), to the DO accompanied by a signed letter which:
- (a) Requests payment by check;
 - (b) States which of the above two exceptions applies;
 - (c) States the mailing address for the check.
- (3) Upon receipt of a satisfactory letter, which meets the above criteria, and which accompanies a properly executed EN-20 (minus the EFT information) the letter and EN-20 are bronzed into OIS, and the EN-20 is sent to the FO for review. If approved, the FO notifies the CE, via OIS, that the request for payment by check is approved.
- (4) Unsolicited letters from claimants, requesting payment by check, that do not meet the above exceptions [(items d (1)(a) and (b)], require a telephone call to the claimant explaining the limited exceptions to the EFT rule. If the claimant states that he/she meets one of the exception criteria, the claimant submits a new signed letter, specifically requesting payment by check, citing the applicable exception.
- (5) If, after the CE has explained the limited exceptions to a claimant and upon receipt of a letter deemed deficient or lacking in explanation, the CE refers the letter to the Policy Branch and requests that the NO contact the payee.
- (6) It is the responsibility of the DD in each DO to prepare procedural guidance for the law firms within their jurisdiction that regularly submit check requests to DEEOIC. This includes advising the firms as to what specific information should be contained in cover letters to be used when requesting payment by check. (See 3d above)

- f. EFT. If the FO finds that the EN-20 and associated payment documents are acceptable for payment processing, the FO sends a notification to the Pay Change Assistant (PCA) for continuation of the payment process. If the case is designated “Terminal” in ECS, the FO directs the CE to prepare an Expedited Processing Payment

Transaction Form (EPPTF) for use by the NO. If the DO is unable to process the payment through ECS, an EPPTF is prepared for use by the NO. The payment forms available for use in creating expedited and exception payments, (samples of which are found in the Appendix), are as follows:

- (1) Expedited Payments – Expedited Processing PTF ([Exhibit 33-1](#))
- (2) Expedited Payments to third-party account names or alias names – Expedited Processing PTF, Third Party Accounts ([Exhibit 33-2](#))
- (3) Exception Payments (Non-ECS Payments) – Exception Processing PTF ([Exhibit 33-3](#))

Further instructions pertaining to exception processing of payments, by the NO, appear in section 8, below.

4. Creating the EFT Payment.

- a. PCA Data Entry: The PCA enters the following items in the ECS payment screen:
- (1) AOP received date (i.e., date the EN-20 was date-stamped as received at the DO).
 - (2) Banking Information pertaining to the recipient’s financial institution (bank or credit union).
 - (a) Bank or Credit Union Name.
 - (b) ACH (Federal Reserve Bank) Routing Number.
 - (c) Recipient’s account number.
 - (d) Type of account: Checking or Savings. (Payments may also be made to money market accounts, as long as no third-party routing system is involved and the account type can be classified as checking or savings.)
 - (3) Names listed on EN-20 for all account-holders. [Note: For wire transfer (Fed Wire) payments, the Payee Name on the EN-20 must match one of the Account Holder names.]

- b. PCA Verification. Upon PCA submission of the data in ECS, the CE automatically receives a “Payment Pending” item in their ECS work queue.
 - c. Verification of Federal Reserve Bank Routing Number. The FO (or designated alternate) verifies the authenticity of the bank routing number, listed on the EN-20, through the Federal Reserve Financial Services website: Search for ACH Participants. Once verification of the routing number is complete, the FO memorializes the verification in an ECS Note. The Federal Reserve website is found at: <https://www.frbservices.org/EPaymentsDirectory/agreement.html>.
 - d. Special Routing Instructions for Expedited Payments (Terminal Claimants). When processing EN-20 payment requests, for terminal claimants, it is permissible to substitute the bank ACH routing number for a Fed Wire routing number to that same bank. The staff person completing this task documents this change with a printout of the Treasury Fed Wire webpage, and a memorandum of explanation signed by the DD/ADD. These documents become part of the payment record in OIS.
 - e. International Payments.
 - (1) Payments to claimants living outside the U.S. can only be made by check; however, a claimant living outside the U.S. can open a bank account at a U.S. bank and arrange for withdrawal or transfer of funds, once payment has been made to that account.
 - (2) When preparing a check request in ECS, for a mailing address outside the U.S., the addressee information (street name and number, building name, etc.) is entered on the three address lines provided on the payment screen; the City and any special City Code is entered on the “City” line; 5 zeroes are entered in the Zip Code field; and “Non-USA State Address” is selected from the “State” drop-down menu. The Country Name is typed in the “Country” field.
5. Creating the Check Payment. After review by the FO, check requests are routed directly to the CE, who reviews the claimant’s address listed on the EN-20, and verifies this address against case file documents, the current address displayed in ECS, and any change of address requests in the case record. If the claimant provides a different mailing address on the EN-20, from the current address of record, and indicates this is a "Payment Only address," the CE contacts the claimant by telephone to determine if the change of address is permanent, or if it is a one-time payment-only address. An appropriate call note is added to the ECS record.
- a. Permanent Change. If the payment address provided on the EN-20 represents a permanent change of address, the CE instructs the claimant to submit a separate signed document requesting a permanent change of address.

- b. **Temporary Change.** If the payment address is a temporary address for that payment only, the CE advises the payee that any permanent change of address will be processed upon submission of a separate written and signed request.

6. **Completing the ECS Payment.** Once the PCA has verified the accuracy and completeness of the information provided on the EN-20, and entered the payment data in ECS, the CE receives a “Pending Payment” item in their work queue. The CE verifies the banking information (account number, routing number, and account type) by re-entering it in ECS. The CE Creates the payment in ECS and routes the payment to a Senior CE for Certification. After certification, the payment is routed to an FO for Verification, then to a DD (or an individual with DD privileges), for Authorization. As each individual (CE, SrCE, and FO) completes their function in ECS, the next designated user automatically receives a pending payment item in their ECS work queue. Each individual, who completes their respective payment step in ECS, is responsible for examining the payment documents and affirming that the payment amount and associated data, recorded on the EN-20, appears correctly on the ECS payment screen. Once the DD completes the authorization step, the payment is automatically added to the weekly batch payments for that DO and the payment is authorized for issuance by the Department of Treasury.

7. **Entering and Identifying Payments in OIS.** Payments completed at both the DO and the NO are to be bronzed in OIS and identified as follows:

- a. **DO Payments.** At the time a payment is Authorized by the DD (or an approved person with the DD role), the EN-20, and any associated correspondence or memoranda associated with the final EN-20, are to be bronzed and saved as a “final payment” documents in OIS. When adding these documents to OIS, they are to be labeled with a unique identifier consisting of the letters “PMT” followed by the first 4 letters of the payee’s last name, the last 4 numbers of the payee SSN, and the Authorization Date as it appears in ECS. For example, the EN-20 for a payment to someone named Jones, with a “last 4” of 9876, and an Authorization Date of 01/01/2014 would be stored in OIS as follows:

Category:	Forms & Claims
Subject:	EN-20
Description:	PMT JONE9876, 01-01-2014

The purpose of this unique identification is to allow for easy identification of the final EN-20 and associated documents used in the creation of the ECS payment.

8. **Expedited and Exception Payments.** The NO FO and NO staff with Certifying Officer status process expedited (terminal) payments, and other “exception” payments that cannot be processed through the normal ECS payment method. For expedited and exception processing of payments at the NO, the Expedited Processing, or EPPTF ([Exhibit 33-1](#) & [Exhibit 33-3](#)) is completed by the DO. For payments where the account-holder name is different from the payee name, the CE verifies with the payee that payment is being made to a third-party account name and uses the Third-Party PTF ([Exhibit 33-2](#)). The third-party EPPTF is also used by the DO to account for minor variances between the account holder name and the payee name of record in

ECS (a/k/a alias name). Any memorandum of explanation, or record of a telephone call to the payee, is printed and becomes a part of the payment record in OIS. Once the DO actions are complete, the payment documents are forwarded to the NO for processing, and bronzing, as follows:

- a. Expedited Payments are payments involving cases coded “Terminal” in ECS, and which require immediate processing by the NO.
 - (1) Upon receipt of an ECS payment requiring expedited processing, and upon review and confirmation that all ECS payment data has been completed correctly, the FO selects “Expedited Payment” on the ECS screen and proceeds with Verification of the payment in ECS.
 - (2) The FO then compiles the payment documents (i.e., EPPTF, EN-20, payment memo, etc.) in a PDF document and forwards that document to the DD, via email, advising that the expedited payment awaits completion in ECS by the NO fiscal staff.
 - (3) The DD (or individual with DD role) reviews the payment in ECS, and upon verification that all payment data is correct, the DD forwards the payment documents to the NO payment team, authorizing completion of the expedited payment in ECS.
 - (4) Upon completion of the expedited payment, the NO fiscal staff bronzes the final payment packet, including the final EPPTF, into OIS, and identifies the documents with the unique identifier described in 7a, following the same process as the DO.
- b. Exception Payments are payments, such as 2nd Part B payments, and payments that exceed the programmatic limits. Because ECS is unable to process these payments, they must be forwarded to the NO for completion. The DO staff is to process and bronze exception payments as follows:
 - (1) Because exception payments are created outside ECS, the DO staff will create and circulate an EPPTF, collecting the names and signatures of the appropriate ECS user roles required to create a payment (i.e., CE, SrCE, FO and DD). Upon completion of the EPPTF, the FO forwards the documents (EPPTF, EN-20, and other related documents) to the DO mailroom for bronzing into OIS. Upon completion of OIS bronzing, the FO sends a notification to the NO Certifying Officers, advising that exception payment documents are pending action.
 - (2) Upon completion of an exception payment at the NO, the NO fiscal staff bronzes the payment packet into OIS, using the unique identifier described in 7a, and following the same process as the DO. Once the final payment

documents are bronzed into OIS, a notification is sent to the verifying FO in the DO.

- c. **Retention of Documents.** Upon completion of any payment, both DO and NO staff will retain the original payment documents (excepting the EN-20) in accordance with the document retention schedule for OIS documents. (EN-20 forms will be retained by the FO, for a period of 3 years, as previously specified in 3a.)

9. **Deleting Payments and Cancelling Transactions.** During the payment process, if a staff person discovers a critical issue relating to the sufficiency of the EN-20, or an error in the accuracy of ECS payment data, or (in limited circumstances) the EPPTF, that individual stops the payment process and undertakes corrective action to rectify the error.

- a. **Error in EN-20.** If the cancellation is due to a deficient EN-20, the CE is notified, via OIS, that corrective action is required. (Return to Item 3c above.)
- b. **Data Entry Error from EN-20.** If the CE, or any individual above the CE level, identifies a data entry error after the payment information has been entered in ECS, the payment is returned (via OIS Notification) to the CE, who “Deletes” the payment from ECS. “Deleting” the payment removes the AOP received date in ECS, and any information on the payment screen. (Note: If there is a pending Part B and Part E payment included in the same EN-20, deleting one payment will cause both payments to be deleted. If one of the two payments is not in a state that can be deleted, then the System will abort and will not allow the deletion. Once a payment is created, it must be rejected by the reviewer [SrCE or SCE prior to certification, FO prior to verification, or DD prior to authorization] before the CE can delete it. Once the payment is deleted the payment process begins anew, with the PCA, upon receipt of a corrected EN-20.

10. **Payment Reports.** On Thursday of each week, at close-of-business (5:00 PM EST), ECS automatically creates an electronic file of all pending, "Authorized" payments created during that weekly cycle. The Branch of Automated Systems (BAS) forwards this electronic payment file to Treasury for payment the following Thursday. The BAS also stores a copy of this weekly report (Benefit Transaction History Report or BTHR) on a shared-access drive, available to the DO fiscal staff on the Monday following the close of the payment cycle. Once the weekly payment cycle is closed, the FO closes the separate weekly spreadsheet report of all DO payments for that pay cycle, and reconciles the DO spreadsheet against the BTHR. After reconciliation, each DO FO prepares an email summary report containing the total of all weekly payments, broken down by Part (B or E) and by payment type (EFT or check), authorized during that week's payment cycle. Each FO forwards their DO summary report to the NO FO, via email. Upon completion of the reconciliation of these three documents (BTHR, DO spreadsheet, and email summary), the FO scans and stores the reports in a secure, limited-access payment folder on the DO share-drive, labeling them as the DO weekly payment report.

11. Substitutions Among Staff. If the creator, certifier, verifier, or authorizer is not available to perform a particular payment function, alternate persons in these same roles can substitute for them. Any CE, SrCE, or SCE can create the payment. Any SrCE or SCE can certify the payment as long as that person did not create it.

In the absence of a FO, either the DD or ADD can verify a payment. However, the same individual who verifies a payment cannot authorize that same payment, as no one person can perform the function of two different roles for any particular payment.

If both the DD and ADD will be unavailable to authorize payments on any given date, advance notice is sent by one of those individuals, via email, to the Unit Chiefs for Policy, Regulations and Procedures, the Policy Branch Chief and the Deputy Director at the NO. The DD/ADD advises the name of the person to be designated as Acting DD, and the applicable dates. In response, the Policy Branch Chief, a Unit Chief, or the Deputy Director sends an email request to Energy Technical Support (ETS), requesting that they assign a temporary DD role to the designated individual, thus allowing that individual to authorize ECS payments on the requested date(s). ETS notifies the Policy Branch, via email, once the role-change request is processed.

12. Temporary Role Changes for Expedited Payments. For Expedited Payments requiring authorization by an individual assigned a temporary DD role in ECS, the FO includes a copy of the approval email (Step 11) confirming the temporary role-change approval associated with that individual for that date, when forwarding the payment documents to the NO.

The FO will not accept any expedited payment without the necessary role-change email attached, and returns the payment documents to the appropriate party, requesting that a temporary role-change request be approved by the NO.

13. Stolen Check Claims. Upon notification that a payee's compensation check has not been received, the CE requests that the payee (or appropriate representative) provide the DO with immediate written notification of non-receipt of payment. Upon receipt of such notification, the FO forwards that notice to the NO FO, who takes the following actions:

- a. Review payment status in the Treasury Check Information System (TCIS).
- b. If Payment Status in TCIS shows as: "Negotiated" (check cashed), the NO FO creates a claim in the Treasury system for that payment and selects Option #2 – Entitlement After Status.
- c. After 24 hours, the NO FO reviews the payment and confirms that the updated status of the payment appears properly in the Treasury TCIS system. Once confirmed, the NO FO contacts the claimant and provides the toll-free telephone number for the Treasury Stolen Check Department. Upon reporting the claim to Treasury, the investigation and disposition of the stolen check claim is entirely between Treasury and the payee.

- d. Treasury will notify the payee of its determination once the investigation is complete. If Treasury determines that the stolen check claim is bonafide, Treasury will reissue payment to the payee.

14. Processing Payment Cancellations. A "cancelled" payment is a payment, either electronic or check, that has been issued by, and then returned to, the Department of Treasury. When this occurs, Treasury notifies the DEEOIC via Cancellation Report that a payment has been returned to Treasury and credited to the DEEOIC account. In order to maintain an accurate and comprehensive accounting of all funds disbursed by the DEEOIC, it is then necessary to cancel any returned payment in ECS, as well.

The ECS payment cancellation process is completed before the compensation payment is reissued to the same payee, or before the funds can be awarded to other claimants in the same case. Multi-level reviews, concurrence by DEEOIC management and documentation of the actions taken by all parties (claimants, financial institutions, and DEEOIC claims staff) are essential to safeguarding the integrity and security of the DEEOIC's financial accounting processes.

- a. Cancellation Initiated by Treasury. The Treasury Department transmits an electronic Cancellation Report to the DEEOIC when EFT payments are rejected or returned to Treasury by the payee's bank, or when a check is returned to Treasury for any reason. These reports are sent to the DEEOIC NO FO, who then notifies the appropriate DO fiscal staff (via OIS and email) of the returned payment. The NO FO also has the capability of viewing the status of any payment through Treasury's online TCIS system.
- b. Cancellation Initiated by Claimant. Upon notification from a claimant of non-receipt of payment, the DO takes the following steps:
 - (1) The CE documents any telephone call or correspondence in ECS regarding contact from a claimant who has not received a payment. A printed record of all phone calls is bronzed into OIS.
 - (2) If notification of non-receipt is by telephone, the CE instructs the claimant to provide DEEOIC with a written, signed notice of the non-receipt of payment.
 - (3) Upon receipt of either a telephone call or letter advising of non-receipt, the CE transfers the case file to the FO.
 - (4) The FO notifies the NO FO, via email, of the non-receipt of funds.
 - (5) The NO FO initiates an inquiry in Treasury's TCIS system, determines the status of the payment, and advises the FO of one of the following:
 - (a) Check Outstanding (not yet negotiated).

- (b) Check Cancelled (returned to Treasury).
 - (c) Check Reconciled in Treasury system. (This indicates the check has been negotiated [cashed] by someone, but not necessarily the payee.)
 - (d) EFT transaction completed.
 - (e) EFT funds returned to Treasury (Cancelled).
- (6) The NO FO provides the FO with a screenshot of the Treasury payment status, via email.
- (7) The FO notifies the claimant of the payment status and explains the payment cancellation process, if appropriate.
- (a) EFT Status. If Treasury shows delivery of the funds to the payee's bank, the FO notifies the payee of same. If Treasury shows that the EFT payment was returned by the payee's bank, the FO advises the payee that the DEEOIC will begin the payment cancellation process and, if appropriate, process a new payment.
 - (b) Check Status. For checks outstanding in the Treasury payment system, upon receipt of the signed notice of non-receipt of payment from the payee (or AR), the FO initiates an email to the NO FO and requests that a "Stop Pay" order be placed on the check. The NO FO initiates a stop pay request, in TCIS, and after 24 hours, verifies that the cancellation request has been processed. Upon confirmation that a stop pay order has been placed on the check, the NO FO sends a screenshot confirmation, via email, to the FO.

15. ECS Payment Cancellation Process. Upon receipt of documentation (from the NO FO), through OIS, confirming return of a payment to Treasury, (check or EFT), or confirming a valid stop pay order on an outstanding check, the FO proceeds with an ECS Payment Cancellation request. The steps outlined below ensure that appropriate documentation exists to explain and validate the need for cancellation of a payment in ECS.

- a. The DO FO conducts inquiries with the payee and the payee's bank to determine why the payment was returned to Treasury.
- b. DO FO prepares a memorandum to the NO, with an explanation as to the reason for the returned payment and requests payment cancellation in ECS. The memorandum is imaged in OIS, and notification is sent to the NO FO. Additionally, the DO FO notifies the NO FO, and the two Policy Branch Unit Supervisors, via email, that a Payment Cancellation Request is pending in OIS.

- c. It is not necessary to transfer the ECS case record to the NO when requesting initiation of a payment cancellation by the Director. [ECS allows appropriate NO staff to initiate the cancellation action without file transfer.]
 - d. Upon receipt of the DO memorandum requesting cancellation, the NO FO prepares a Payment Cancellation Memorandum and an ECS Payment Cancellation Form ([Exhibit 33-4](#)) for review and signature by a Policy Branch Unit Chief and the Director or Deputy Director of DEEOIC.
 - e. The Director or Deputy Director completes the relevant portion of the ECS Payment Cancellation Form, and initiates cancellation of the payment in ECS. Upon completion of these actions the payment cancellation documents are returned to the NO FO for bronzing of the partially completed cancellation form into OIS.
 - f. The NO FO notifies the DO FO and the DD that a partially completed ECS Payment Cancellation awaits final action by the DD, and that the relevant documents are available in OIS.
 - g. The DD reviews the payment cancellation documents and completes the payment cancellation in ECS. If the payment is not being reissued, the DD checks the box labeled “Claimant Repayment Not Authorized” when completing the cancellation action. Upon completion of the ECS cancellation, the DD signs the ECS Payment Cancellation Form and routes the completed form to the appropriate DO personnel for imaging in OIS.
16. Post Payment Cancellation Actions.
- a. **Reissuing Payment.** If the compensation payment is to be reissued, the DD routes the case file to the CE, advises that the ECS payment cancellation process is complete, and instructs the CE to reissue the payment.
 - b. **Voided Transactions.** If the compensation payment is not being reissued, the FO confirms that the “Void Transaction” has been completed in ECS, and verifies that the “Claimant Repayment Not Authorized” option has been checked by the DD. The case is routed to the DO file room, and/or transferred to “FIL” in ECS, on the transfer screen, or, is routed to the CE for survivor development, if applicable.
17. Death During Payment Process. If the employee or survivor is alive when the FAB issues its FD, but that individual dies before the DO processes the payment, the assigned CE, FAB CE, or HR shall administratively close the deceased individual’s claim in ECS.

In the event that payment is processed and DEEOIC receives notification that the payee died prior to receipt of payment, it is the responsibility of the DO FO, in conjunction with the assigned CE, to attempt recovery of the payment. The OWCP Regulations state that under these

circumstances, the person who receives the payment shall return it to OWCP. Should the DO encounter difficulty in recovering the payment, the DO refers the case to the NO Policy Branch to initiate overpayment procedures.

In either instance, the assigned CE (DO or FAB CE2) administratively closes the deceased individual's claim and undertakes necessary development to identify any individuals potentially eligible for redistribution of the payment.

SUPERSEDED

CHAPTER 34 – POST-AWARD ADMINISTRATION

1. **Purpose and Scope.** This chapter outlines the actions the CE takes on Part E cases after a claim has been approved for benefits. The chapter also describes the procedures used by the NO to ensure that payment of medical benefits to covered Part E employees is fully coordinated with any SWC benefits received by those employees or their survivors.

2. **Authority.** Section 7385s-11(a) requires that compensation to an individual under Part E be coordinated with SWC benefits, other than medical benefits and benefits for vocational rehabilitation, that the individual has received for the same covered illness. The Director of the DEEOIC has been delegated the authority to request information from SWC authorities concerning SWC benefits that covered Part E employees receive.

3. **CE Responsibilities.** The CE sends a Form EE-12 letter, accompanied by Form EN-12 enclosure, to each covered Part E employee who receives medical benefits under Part E for a covered illness. These forms are sent on the one-year anniversary of the latest award of any type of Part E benefits, and every year thereafter in which the employee continues to receive medical benefits. The employee must complete and return the EN-12 questionnaire within 30 days.

If the employee does not return the completed form within 30 days, the CE attempts to verify the employee's contact information in the case file. The CE sends another Form EE/EN-12 and provides the employee with an additional 30 days in which to respond. If the employee does not respond within 30 days, the CE may consider suspending benefits.

Upon receipt of a completed Form EN-12 from an employee, the CE reviews the employee's responses and takes the appropriate action as noted below.

- a. **Change of Address.** If the employee lists a new address or telephone number, the CE notes the new information in the case file. The CE also ensures that the new contact information is reflected in ECS.
- b. **Treatment Concerns.** If the employee identifies concerns about the treatment that he or she is receiving for a covered illness, the CE acknowledges these concerns by letter and advises that they are being referred to the appropriate person for further action.
- c. **Additional Impairment or Wage-Loss.** If the employee indicates that he or she wishes to claim additional Part E compensation due to increased permanent impairment as a result of an accepted covered illness, or additional compensation for another calendar year of qualifying wage-loss, the CE follows established procedures for facilitating these claims.
- d. **SWC.** If the employee indicates that he or she has filed for or received SWC benefits after the receipt of an award of Part E benefits, the CE ensures that the employee provides all the requested information concerning the SWC benefits filed for or received.

- e. **Tort Awards or Settlements.** If the employee indicates that since receiving an award of benefits under Part E, he or she has received a tort award or settlement (other than for a claim for SWC) in connection with a lawsuit alleging exposure to a toxic substance for which the Part E award was received, the CE ensures that the employee provides all the requested information concerning the tort award or settlement.
4. **NO Responsibilities.** At the beginning of each fiscal year, the NO FO sends a Form EN-13 information request to each state's workers' compensation authority advising of the requirement under the EEOICPA that any SWC benefits received by a covered Part E employee for an accepted covered illness must be coordinated with Part E benefits received for that same illness, and requesting information about workers' compensation benefits paid to employees who have been awarded Part E benefits.

Upon receipt from the states, the NO FO must coordinate with each DO FO to reassess any need to evaluate a particular claim for coordination with information of payment of SWC benefits.

- a. **Initial Requests.** Form EE-13 lists employees who worked at DOE facilities in the state in question whose claims for compensation under Part E were accepted during the 12 months preceding issuance of the Form EE-13. For each employee, the list contains the following information:
- (1) Name(s) of the claimant(s);
 - (2) Whether the claimant is the employee or the employee's survivor;
 - (3) SSN of the employee;
 - (4) Employee's accepted medical condition; and
 - (5) Date the claimant's eligibility for Part E benefits began.

For each employee listed, the state agency is asked to provide information about any SWC claim(s) that was filed on behalf of the same worker, including the name(s) of the claimant(s), whether the claim was accepted, and, if so, the medical condition accepted and the effective date of the award.

- b. **Subsequent Requests.** Form EE-13 also contains a second list of employees for whom information has already been requested by a prior Form EE-13. For each employee on the second list, the state agency will be asked to indicate whether any information provided in response to the initial request has changed.

CHAPTER 35 – OVERPAYMENT PROCESS

1. **Purpose and Scope.** This chapter describes how the OWCP, through the DEEOIC, identifies, evaluates, provides notification of, waives, issues FDs regarding, and recovers overpayments under both Parts B and E of the EEOICPA.
2. **Legislative Authority and Directives.** The instructions in this part of the PM derive from the following regulations and authority:
 - a. The EEOICPA at 42 U.S.C. 7385j-2 authorizes the Secretary of Labor to recover because of an error of fact or law, except when an incorrect payment has been made to an individual who is without fault and the adjustment or recovery would defeat the purpose of the EEOICPA or would be against equity and good conscience. With respect to recovery, the EEOICPA authorizes DEEOIC (as designee of the Secretary of Labor) to recover the overpayment pursuant to regulations prescribed by the Secretary.
 - b. Public Law 89-508 [Federal Claims Collection Act of 1966 (80 Stat. 308), amended by Public Law 900-904 (2000)], assigns the Secretary responsibility for the collection of debts arising from the activities of the DOL. It also provides the authority to compromise, terminate, or suspend collection action on debts not in excess of \$100,000 (exclusive of interest, penalties, and administrative costs and after partial payments have been deducted). In such cases, there must be no indication of fraud, and it must appear that:
 - (1) The debtor is unable to pay the full amount within a reasonable period of time, as verified through credit reports or other financial information;
 - (2) The Government is unable to collect the debt in full within a reasonable time by enforced collection proceedings;
 - (3) The cost of collecting the debt does not justify the enforced collection of the full amount; or
 - (4) There is significant doubt concerning the Government's ability to prove its case in court.

The Department of Labor Manual Series (DLMS) 6, Chapter 1100, Debt Management, provides that DOL Agency Heads are delegated the authority to compromise, suspend or terminate collection action on debts stemming from program activities not in excess of \$100,000, and that Agency Heads may re-delegate this authority to officials in their agencies with approval of the Chief Financial Officer. DLMS6-1111b (1),c (2).
 - c. Public Law 97-365 (Debt Collection Act of 1982) amended several statutes, including the Federal Claims Collection Act of 1966. The Debt Collection Act authorizes Federal agencies to collect certain charges on outstanding debts, to use

salary offset or administrative offset to collect claims and to use the services of private collection agencies. (Note: The Federal Claims Collection Act of 1966 as amended by the Debt Collection Act of 1982 has been codified as 31 USC 900-904.)

- d. Public Law 104-134 (Debt Collection Improvement Act of 1996) also amended several statutes, including the Debt Collection Act of 1982. The Debt Collection Improvement Act provides that any non-tax debt or claim owed to the United States that has been delinquent for a period of 180 days be turned over to the Secretary of the Treasury, who will determine whether to collect or terminate collection actions on the debt or claim.
 - e. 31 CFR Parts 900-904 (Federal Claims Collection Standards) describes standards for the collection and compromise of debts, termination of agency collection, and referral of civil claims to the DOJ. In particular, 31 CFR 902.1(b) and 903.1(b) provide that the DOJ has the exclusive authority to compromise, suspend or terminate claims in excess of \$100,000, exclusive of interest, penalties and administrative costs. Consequently, even if DEEOIC believes that compromise, suspension or termination of recovery of such a debt is appropriate, the matter must be referred to the DOJ for determination.
 - f. 31 CFR Part 285 includes the provisions for transferring delinquent debts to the Department of the Treasury for collection.
 - g. In a case involving fraud on the part of the debtor or any other party having an interest in the claim, 31 CFR 900.3(a) provides that only DOJ has authority to compromise, suspend, or terminate collection action on such claims.
 - h. In cases that have been referred to the Office of the Inspector General (OIG) or the U.S. Attorney for reasons other than collection of the debt, the Policy Analyst (PA) will advise OIG before collection action is initiated in order to evaluate whether collection action would jeopardize an ongoing investigation or a legal action in progress.
3. Definition of Overpayment. An overpayment is any amount of compensation paid under 42 U.S.C. §§ 7384s, 7384t, 7384u, 7385s-2 or 7385s-3 to a recipient that, at the time of payment, is paid where no amount is payable or where payment exceeds the correct amount of compensation determined by DEEOIC.
4. Notification of EEOICPA Payment. Upon publication of a FD by the FAB that awards lump-sum compensation, designated payees receive notification of the allotted compensation payable. The FAB provides reference to payable amounts in the FD, along with sending Form EN-20 Acceptance of Payment to each payee specifying the amount of payable lump-sum compensation. To process the allocated lump-sum compensation for payment, a payee must provide necessary information on the EN-20, including bank routing and account numbers, to permit DEEOIC to process a payment. Payee signs and dates the form. Payments processed by DEEOIC direct money to a payee's designated checking or savings account via EFT, or in

some unique situations with issuance of a paper check. With EFT or paper check, the deposit of payable funds into an account or negotiation of a paper check, is considered due notice of payment absent affirmative evidence to the contrary. In the case of any improper payment received by either a claimant or other party, including survivors of deceased payees, estates, or joint-account holders, the party in receipt of the funds is to notify DEEOIC immediately.

When the FAB issues a FD accepting a medical condition, it also awards the payment of medical bills for that condition. The FAB may also issue a FD that awards only the payment of medical bills for an accepted condition.

5. Recovery of Funds. Upon receipt of information that suggests a payment processed by DEEOIC is in error or some other circumstances where the paid claimant is no longer entitled to the funds, DO or FAB staff is to bring the matter to the attention of the DO FO. This includes, but is not limited to, the incorrect amount paid; death of the employee prior to time of payment; or a person who has a joint bank account with a deceased claimant and withdraws EEOICPA funds prior to recovery of the funds. [Chapter 32](#) of this PM states that the DO FO will attempt recovery of the improperly paid funds. The DO FO will attempt recovery of the funds as follows:

- a. Recoupment of EFT payment.
- b. Stop payment of paper check.
- c. Request the person in receipt of the funds to return the money.

If the DO FO is unsuccessful in recouping the funds, the DO will refer the claim to the NO.

6. Referral to NO. When a potential overpayment or debt is identified and the DO cannot recover the funds, the matter is referred to the DO Chief of Operations (COP) or FAB Manager for review. If the COP or FAB manager agrees that a potential overpayment or debt exists, he or she is to have a memorandum prepared to the attention of the Branch Chief for the Policy Branch describing the circumstances of the matter, including a description of any information relating to the overpayment or debt that may be helpful in recovery of the funds. Important details to include in the memorandum are the name of the individuals associated with the overpaid funds, any efforts taken to recover funds, descriptions of related communications or phone calls, or any other information as to the status of the overpayment or debt. Authority to issue overpayment decisions rests solely with the Policy Branch.

7. Identifying Overpayments. Overpayments occur whenever a payee or other party is in receipt of lump-sum compensation or payment of medical bills exceeding that for which they are entitled, and Treasury or DEEOIC could not recoup the overpaid funds through recovery effort as outlined in paragraph 5. Overpayment liability is the responsibility of anyone who is in receipt of funds to which they are not entitled under the EEOICPA.

- a. Establishment of an overpayment. Overpayments can occur for a variety of reasons. Once FAB issues a FD and a named payee receives lump-sum

compensation for a claim, evidence may later arise that requires action to vacate the decision through the issuance of a Director’s Order. This can occur to correct a deficiency or to respond to new evidence. Once claim adjudication results in the publication of a new FD for the same claim, and the new payable lump-sum compensation is less than what was previously paid to the payee, DEEOIC has to find that an overpayment exists. DEEOIC cannot establish an overpayment until the new FD concluding the correct entitlement to a payee is issued. The most frequent reasons for overpayments include the following:

- (1) A claimant was paid compensation in error. This might result when the FAB issues a FD based on inaccurate or incomplete factual evidence. For example, a claimant received compensation, but the DEEOIC later discovered that the employee worked at a different location than previously established.
- (2) The required tort offset or coordination with SWC benefits was either improperly applied or never applied. For example, a claimant does not notify the DO that he or she received SWC or money from a tort settlement. The DEEOIC then awards the claimant compensation without coordinating (offsetting) lump-sum compensation properly.
- (3) A lump-sum award requires adjustment because additional eligible survivors emerge after payment of compensation. This results in an overpayment to the original eligible payee(s). For example, an eligible child of a deceased employee is awarded survivor benefits. The DO was not aware of additional survivors and awards the survivor the full amount of benefits available. Thereafter, another eligible child of the employee files a claim. The compensation must now be shared, and the original claimant is overpaid.
- (4) A claimant dies after FAB awards compensation, but before receipt of the funds. For example, a survivor receives a FD, and DEEOIC issues a payment to the survivor’s account. However, several days after the deposit, DEEOIC receives information showing that the survivor passed away before the payment was processed. As a payee is required by law to be alive at time of payment, the paid funds are now considered not due and must be returned to DEEOIC.

8. Review and Initial Notification. The PA reviews the overpayment memorandum from the DO or FAB, and all available evidence to verify the existence of an overpayment. The PA then calculates the exact amount of the overpayment.

- a. Administrative Write-Off. If the amount of the overpaid funds is equal to or less than \$2,500, the PA does not prepare an initial notice to the claimant. Rather, the PA recommends administrative write-off, regardless of the claimant’s fault, since the cost of recovery action will exceed the expected recovery amount. The PA

prepares a brief memorandum to the Unit Chief describing the reasons for the write-off.

Once the Unit Chief approves an administrative write-off, the PA prepares a memorandum to file. [Exhibit 35-3](#) is a sample memorandum to file for this process. The PA writes off the overpaid amount without giving notice of the overpaid funds to that claimant. Because an overpayment decision is not issued, it is not an official overpayment. Therefore, the PA does not enter it into the overpayment database or report it on the Treasury Report on Receivables (TROR). The PA enters the details of the administrative write-off into the administrative write-off spreadsheet located in the Policies and Procedures / Overpayments folder in the shared directory.

- b. **Determination of Fault.** Once an overpayment is established, the PA determines whether the claimant bears any fault in the creation of the overpayment. The determination of fault depends on the circumstances surrounding the overpayment. The claimant must show good faith, and exercise a high degree of care in reporting events which may affect entitlement to or the amount of benefits. The degree of care may vary with the complexity of circumstances and a claimant's capacity to realize an overpayment has occurred. While this is not an exhaustive list, the following can be construed as fault in creating an overpayment:
- (1) Claimant made an incorrect statement as to a material fact he or she knew or should have known to be incorrect.
 - (2) Claimant failed to provide information he or she knew or should have known to be material in nature.
 - (3) Claimant accepted payment that he or she knew or should have known to be incorrect.
- c. **Initial Notification.** Initial notification to the overpaid claimant is required before DEEOIC can take any final action to recover an overpayment or adjust benefits. The PA prepares and signs a letter informing the claimant of the overpayment and the preliminary findings. The Unit Chief reviews the letter prior to its release. The initial notification includes the Response to Initial Overpayment Notice form and the Overpayment Recovery Questionnaire (Form OWCP-20). Form OWCP-20 is available online or via the DEEOIC shared directory.

The notification letter serves to:

- (1) Notify the claimant that an overpayment exists and the exact amount of the overpayment.

- (2) Provide the result of the preliminary finding of fault. If the PA makes a preliminary finding that the claimant was at fault in causing the overpayment, the initial notification letter will advise the claimant that DEEOIC cannot grant an overpayment waiver if that finding becomes final.
- (3) Advise the claimant of his or her rights. The claimant has 30 days following the date of the overpayment notification letter to invoke rights to:
 - (a) Request a telephone conference.
 - (b) Challenge any finding of fault.
 - (c) Request waiver of recovery of the overpayment.
 - (d) Present written evidence challenging the existence or amount of the overpayment.

The filing date of the claimant's challenge to the overpayment is determined by the postmark date, or the date the request is received in the office or RC, whichever is the earliest determinable date. This includes the date that the CMR receives a document via the EDP.

[Exhibit 35-1](#) is a sample initial overpayment notification letter used when the claimant is without fault in causing the overpayment. [Exhibit 35-2](#) is a sample initial overpayment notification letter used when the claimant is at fault in causing the overpayment. If a delinquent debt was referred to Treasury, and Treasury obtains a current address upon receipt of a dispute by the claimant, DEEOIC may recall the debt from Treasury. The PA will then resend the overpayment notification to the claimant.

- d. Notification of Federal Debt After Claimant's Death. In the event that a payment is processed and DEEOIC receives notification that the payee died prior to receipt of payment, it is the responsibility of the DO FO, in conjunction with the assigned CE, to attempt recovery of the payment. The DO will attempt recovery of the funds as outlined in paragraph 5 above. If a non-claimant is in receipt of EEOICPA compensation and fails to return the money, it is a federal debt and not an overpayment. That person must return the money. An example, this situation can occur when compensation is deposited into a joint bank account after a claimant has died, and the joint account holder withdraws the money. If the DO's attempts to recover the funds are not successful, and the evidence of record identifies the joint account holder's name and address, the DO will transfer the case to the NO for further recovery attempts. The PA will send a demand letter (without appeal rights) to the person requesting the return of the funds. If the person does not respond after 30 days, the PA will send a second and then a third

demand letter in 30 day intervals. If the person does not respond within 30 days after the third demand letter, the PA will refer the debt to Treasury for collection. [Exhibit 35-11](#) is a sample demand letter to a non-claimant.

9. Telephone Conferences. When requested by the claimant, the PA holds a telephone conference within 30 days of the date of the request for the conference. The PA also holds telephone conferences in cases where the financial data in the file is not clear or sufficient to make a decision about waiver or repayment.

- a. Pre-conference Call. The PA holds a pre-conference call to give the claimant a clear explanation of the purpose and process of the conference and the obligations of all parties, and to schedule a time for the call. During the call, the PA:
 - (1) Explains the issues that the PA will address during the conference call (i.e., income, expenses, assets, transfer of assets, and liabilities). If a preliminary finding of "at fault" was issued, the PA explains how the decision was made and its implications, and invites the claimant to provide any information that could affect the preliminary determination;
 - (2) Describes the criteria used to make key decisions in the case (i.e., at fault finding, criteria for waiver, interest charges);
 - (3) Describes the evidence the claimant needs to collect in preparation for the conference call;
 - (4) Gives the claimant a chance to ask questions;
 - (5) Determines the best time for the conference; and
 - (6) Prepares the pre-conference checklist that verifies that the conference agenda items were discussed. ([Exhibit 35-4](#))
- b. During the Conference Call. The PA:
 - (1) Identifies him or herself;
 - (2) References the pre-conference call;
 - (3) States the purpose of the call;
 - (4) Advises the claimant that he or she will be taking notes and for that reason there will be periodic pauses while he or she is writing;
 - (5) Describes the specific focus of the call;

- (6) Obtains the claimant's acknowledgement that he or she understands what the conference issues are and what the conference is about;
 - (7) Listens carefully to what is being said;
 - (8) Probes responses that are too general or not credible, or which conflict exists with other statements given or the evidence of file;
 - (9) Takes notes complete enough to capture the necessary information; and
 - (10) Confirms the accuracy of the statements recorded by reading them back to the participant(s) for confirmation.
- c. After the Conference. The PA:
- (1) Prepares a neutral Memorandum of Conference without findings, describing what transpired during the conference. (See [Exhibit 35-5](#) for a sample Memorandum of Conference.) The language of the memorandum must be clear and non-technical. A sound Memorandum of Conference should:
 - (a) Identify and describe the issues that were discussed during the conference;
 - (b) Identify the PA who conducted the conference and who participated in the conference;
 - (c) Describe the position of DEEOIC and the claimant coming into the conference;
 - (d) Describe the explanation provided in the conference that is relevant to the issue;
 - (e) Describe what was said in the conference that is relevant to the issue;
 - (f) Describe the method used to confirm the accuracy of the information collected during the conference that is recorded in the Memorandum of Conference; and
 - (g) Describe any agreements reached in the conference.
 - (2) Sends the Memorandum of Conference to the conference participant(s) for review and comments. [Exhibit 35-6](#) is a sample memorandum cover letter to the claimant. The PA allows 15 days from the date of the letter and memorandum for the claimant to provide comments. After the 15 day

period, the PA makes findings on the issues for resolution and documents these findings in the final overpayment decision.

10. Consideration of Overpayment Waiver. When the claimant is not at fault in causing the overpayment, DEEOIC may waive recovery of all or part of an overpayment based on whether the claimant meets the financial criteria as stated in 10.a or 10.b. For further explanation of a partial waiver, see paragraph 10.b(2)(b) Example 2. A determination to waive recovery of an overpayment is based on the PA's review of a fully completed Form OWCP-20 and supporting documentation, and additional documentation or argument submitted by the claimant.

Form OWCP-20 is designed to obtain extensive financial information, including income, expenses, and assets.

The burden of proof rests with the claimant to prove the conditions necessary to grant a waiver. The claimant must submit the supporting documentation within the required 30-day time period as stated in the initial overpayment notice or cover letter to the Memorandum of Conference. However, the claimant may request an extension of time when it is necessary to obtain the required documents. If the claimant does not submit the information within the allotted time, the PA will prepare an overpayment FD denying the waiver. DEEOIC will not grant a waiver once the PA issues an overpayment FD, unless the claimant no longer lives at the address in the DEEOIC record, and did not receive the notification of the overpayment.

There are two types of overpayment waivers under the EEOICPA. The DEEOIC may grant a waiver of recovery of the overpayment if the claimant meets the criteria under "recovery would defeat the purpose of the EEOICPA" or "recovery would violate equity and good conscience." If the claimant does not meet either criterion, DEEOIC will pursue a return of the funds regardless of the fault finding.

- a. **Recovery Would Defeat the Purpose of the EEOICPA.** The DEEOIC will not seek recovery of overpaid funds if that recovery would defeat the purpose of the EEOICPA. To defeat the purpose of the EEOICPA, the PA must find that the claimant requires substantially all current income to meet current ordinary and necessary living expenses and that the claimant's assets do not exceed a specified amount as determined by DEEOIC from data furnished by the Bureau of Labor Statistics (BLS).

When a claimant exceeds the limit for either disposable current income or assets, a basis exists for establishing a reasonable repayment schedule over a reasonable, specified period. It is the claimant's burden to show otherwise by submitting evidence that recovery of the overpayment would cause hardship of a nature sufficient to justify waiver.

- (1) The PA determines the claimant's income based upon documents submitted. An individual's total income includes any funds which may reasonably be considered available for his or her use, regardless of the source. A spouse's income will not be considered available to the claimant

unless the spouse was living in the household both at the time the overpayment was incurred and at the time waiver is considered. Income to be considered includes, but is not limited to:

- (a) Wages and self-employment income.
 - (b) Government benefits.
 - (c) Regular payments (rent or pension).
 - (d) Investment income and alimony or child support payments.
- (2) The PA reviews claimed ordinary living expenses. It is the claimant's burden to show that such expenses are reasonable and necessary. An individual is deemed to need substantially all of his or her current income to meet current ordinary and necessary living expenses if monthly income does not exceed monthly expenses by more than \$200. The following can be considered as ordinary and necessary living expenses:
- (a) Food, clothing, household and personal hygiene supplies, rent, mortgage payments, property taxes, utilities (e.g., electricity, gas, fuel, telephone, water), insurance (e.g., auto, life, accident, and health), vehicle — one or two allowable, expenses for one or two vehicles (e.g., loan payments with the date each will be paid off, gas, oil, maintenance), transportation expenses not included under vehicle expenses, and creditor payments (e.g., credit card debt or other debt made in monthly installments).
 - (b) Medical, hospitalization and similar expenses not reimbursed by insurance or other sources.
 - (c) Church and charitable contributions made on a regular basis. This does not include large one-time gifts made after receipt of the preliminary notice of the overpayment.
 - (d) Miscellaneous expenses (e.g., haircuts, newspapers) not to exceed \$200 per month.

If the PA makes a finding that a type of expense is ordinary and necessary, it does not necessarily mean that the amount is ordinary and necessary. The burden is on the claimant to show that the expenses are reasonable and needed for a legitimate purpose.

If the PA determines that the amount of certain expenses is not ordinary and necessary, particularly regarding significant expenses for food, clothing, and vehicles, the PA must state in writing the reasons for the

finding. The finding must be supported by rationale, which may include reference to recognized research data (such as current statistics from BLS) that show that the claimant's expenses exceed the average or range of expenses for the general population relevant to the claimant's circumstances.

The PA evaluates only the minimum periodic payment as determined by a creditor. Copies of the claimant's monthly billing for consumer debt will verify the minimum amount.

- (3) An individual's assets should not exceed the resource base of \$5,500 for an individual or \$9,200 for an individual with a spouse or one dependent, plus \$1,100 for each additional dependent, based on information from BLS. A spouse's assets will not be considered available to the claimant unless the spouse was living in the household both at the time the overpayment was incurred and at the time waiver is considered.
 - (a) Liquid assets may include (but are not limited to) cash, the value of stocks, bonds, savings accounts, mutual funds, and certificates of deposit.
 - (b) Non-liquid assets may include (but are not limited to) the fair market value of an owner's equity in property such as a camper, boat, second home and furnishing/supplies, vehicle(s) (i.e., any vehicles above the two allowed per immediate family), and jewelry.

Assets do not include the value of household furniture (primary residence), clothing, one or two vehicles, a home which the person maintains as the principal family domicile, or income-producing property, if the income from such property has been included in income.

- b. Recovery Would Violate Equity and Good Conscience. If the claimant is not entitled to waiver under the "defeat the purpose of the EEOICPA" clause, the PA considers the "against equity and good conscience" clause. Even if the claimant does not raise the "equity and good conscience" reason in the claim for waiver, the PA applies it in his or her analysis nonetheless.

The PA reviews all pertinent financial information to determine if recovery of the overpayment will violate the concept of "equity and good conscience." This clause is divided into two parts, financial hardship and relinquishing a valuable right. To demonstrate such a violation it must be established that either:

- (1) Recovery will cause the claimant to experience severe financial hardship. The PA evaluates financial records and compares income with expenses

similar to the review conducted under paragraph 10.a to determine if repayment will cause severe financial hardship.

Recovery will be found to be “against equity and good conscience” when an individual who was not entitled to benefits would experience severe financial hardship in attempting to repay the debt. The criteria to be applied in making this determination are the same as those stated above in paragraph 10.a.

- (2) The claimant has relinquished a valuable right or changed position for the worse. The PA must review pertinent financial and other evidence to determine either of the following:
 - (a) Based chiefly or solely on notification of payment, the claimant relinquished a verifiably valuable right and such right cannot be regained (e.g., left a job that cannot be regained, sold a business, retired, or other major life-changing financial decisions). When a claimant gives up a valuable right, his or her current ability to repay is not taken into consideration, as the forfeiture of the right is in itself the grounds for waiver.

For example, after being advised of entitlement to compensation, the claimant resigned his job and withdrew his contributions to his retirement fund, under the assumption that he was entitled to a lump-sum award of \$150,000. Three years later, it was discovered that his award was erroneous. The claimant had lost his retention rights, was unable to get his old job back, and could not secure other employment. Recovery of any of the overpayment would be “against equity and good conscience” in this situation because the individual gave up a valuable right.

- (b) A decision was made resulting in a loss that verifiably worsened the claimant’s condition, and such decision would not have been made but for the receipt of benefits. The claimant must show that if required to repay the overpayment, he or she would be in a worse position after repayment than would have been the case if the benefits had never been received in the first place.

Converting the overpayment into a different form, such as food, consumer goods, real estate, etc., from which the claimant derived some benefit, is not considered a loss. Converting the overpayment into a different form for the benefit of another person, such as a child or relative, may be considered as a loss if the claimant retains no ownership interest in the proceeds and has no ability to reclaim the proceeds.

Example 1: A claimant received a lump-sum award. Later the entire award is declared to be an overpayment. The claimant contends that he has changed his position for the worse, as he used the entire award to make a down payment on a larger home. The claimant has not met his burden in showing that he changed his position for the worse, since he has not established that he suffered any loss. He has simply converted the money into a different form. Conversion of a liquid asset into real or tangible property does not constitute a loss.

Example 2: A claimant is notified that he is entitled to \$30,000. Upon receipt of the money, the claimant signs an application to rent a larger apartment and pays a \$2,000 non-refundable deposit. He places the remainder of the award in a savings account. Before the claimant moves in, he is notified that the entire award is an overpayment. As a result, the claimant does not move into the new apartment and forfeits the deposit.

Since the claimant would not have signed an application to rent the apartment without the receipt of benefits, it would be inequitable to recoup the entire \$30,000 overpayment. The claimant clearly suffered a \$2,000 loss and repayment would put him in a worse position than if he had not received the initial award.

Given that the claimant suffered a \$2,000 loss, and not a \$30,000 loss, a partial waiver is a legitimate action in this case. The claimant does not have the money to rent a larger apartment and had no intention of doing so until he received his award. Thus, the claimant relied on DEEOIC's action and it would be inequitable to recover that part of the overpayment. It would not be inequitable to recover that part of the overpayment that the claimant deposited in the bank. However, if the claimant were faced with additional expenditures arising out of the intent to move, those expenses would also be deducted from the overpayment.

Example 3: Suppose a claimant receives a \$150,000 award and loaned a relative \$25,000 to buy a house before he received notice of an overpayment. Since the claimant has not suffered a loss, equity and good conscience do not require waiving of this \$25,000.

However, it would be inequitable to tell the claimant to recall the loan at once (further, the terms may not allow such action), and it would be inequitable to count the \$25,000 as currently available assets. The interest the claimant receives on the loan as well as any sum he may receive on the principal should be considered

income when determining the claimant's ability to repay the overpayment.

11. Overpayment Decisions. After weighing all the evidence and considering all the circumstances surrounding the overpayment, the PA prepares an overpayment decision. The decision outlines his or her findings, and how recovery of the overpayment is to be pursued, as outlined in this chapter and [Chapter 36 – Debt Liquidation](#). If the decision does not waive the overpayment, the PA signs the decision. Before releasing the decision, the PA sends it to the Unit Chief for review and certification for publication. For overpayment decisions that waive any part of the overpayment, the Unit Chief signs the overpayment decision.

- a. First Demand Letter. Where the PA finds that an overpayment debt exists following the initial notification to the claimant, the overpayment decision serves as the first demand letter. The overpayment decision outlines the facts surrounding the overpayment, provides a rationale as to why the overpayment is recoverable, and informs the claimant of the exact amount owed and the collection strategy to be used (i.e., payment in full, monthly payments, or collection from future entitlement).

The decision includes information advising the claimant that he or she has 30 days from the date of issuance of the overpayment decision to resolve the debt. The decision communicates to the claimant that if he or she does not take the necessary steps to resolve the debt within the 30 days, it will become a delinquent debt, and that DEEOIC will refer delinquent debts to Treasury or DOJ for collection. The decision must include the due process requirements outlined by Treasury. [Exhibit 35-7](#) and [Exhibit 35-8](#) are samples of overpayment decision first demand letters.

- b. Waiver Approved. If the PA determines that a waiver is warranted under the “defeat the purpose of the EEOICPA” clause, the overpayment decision definitively waives the full amount of the overpayment. (See [Exhibit 35-9](#)) No further action is required on the part of the overpaid claimant. The PA will upload the decision in the case file and update the overpayment database. If the PA determines that the claimant meets the criteria under the “violate equity and good conscience” clause, the overpayment decision will advise the claimant regarding whether a full or partial waiver is granted. If a partial waiver is granted, the PA will advise the claimant of the collection steps and rights outlined in 11.a (See [Exhibit 35-10](#)).

12. Overpayment Database. When the PA makes a determination that an overpayment exists and sends an initial notice to the claimant, the PA enters the claimant information into the overpayment database. The information in the database includes the employee and claimant identifying information, overpaid amount, dates of notices, status of the debt, and balance of debt. The database is updated whenever the PA completes any action on the debt, records payments received and interest added, or refers the debt to Treasury for collection. The PA does

not add interest on the debt once it has been referred to Treasury. The overpayment database is available to PA staff on the DEEOIC shared directory.

13. TROR and Debt Collection Activities. DEEOIC collects data on overpayments beginning with when the PA issues an initial notice to the overpaid claimant. The assigned PA enters overpayment data into the overpayment database. One of the functions of the database is assembling overpayment data for preparation of the TROR. The TROR is prepared quarterly and is based on the fiscal year (October 1 to September 30.) DEEOIC submits the quarterly TROR to OWCP by the seventh day of the month following the end of the fiscal year quarter. OWCP collects the data from all OWCP divisions, and sends the report to Treasury. Treasury has published an instruction booklet on how to prepare the TROR, which is available online.

CHAPTER 36 – DEBT LIQUIDATION

1. **Purpose and Scope.** The purpose of this chapter is to provide guidance for managing debts by collection, compromise and termination. Included are procedures for the assessment of charges, collection actions, salary offset, administrative offset, compromise, referral to the Department of the Treasury, and termination (write-off) of collection efforts.

2. **Responsibilities.** The collection and settlement of debts are handled by:
 - a. **Claims Staff.** CEs identify the potential overpayments and initially compute the debts.

 - b. **NO Fiscal POC.** NO Fiscal POC employees are authorized to compromise claims and to suspend or terminate collection action, subject to the approval of the Chief of the Policies, Regulations, and Procedures Unit (PRPU), on claims of \$1 to \$100,000 (exclusive of interest, penalties, and administrative costs). The POC also recommends referral of claims of more than \$100,000 to the Director of the DEEOIC, for such action.
 - (1) If there is any indication of fraud on the part of the claimant or any other party with an interest in the claim, the POC refers the claim to the Director of DEEOIC, who in turn refers the claim to the DOJ. The POC has no authority to compromise, suspend or terminate recovery on such claims.

A case involves fraud if an investigation is ongoing which is likely to lead to an indictment, if an indictment is pending, or if there has been a conviction in connection with the debt claim. Cases where the DOJ has declined to seek an indictment, or the criminal case has been dismissed, or an acquittal has occurred are not considered fraud cases.
 - (2) The POC also takes preliminary and final actions with respect to waiver of recovery, establishing and maintaining accounts receivable actions in a spreadsheet, pursuing collection of the debt, and monitoring accounts receivable to determine if and when referral to the Department of the Treasury or termination of collection action may be appropriate.

 - c. An overpayment of compensation does not become a "debt" and is not subject to recoupment until established due process procedures have been provided and a FD on waiver of recovery has been issued. Until that time, the POC may accept payment against the overpayment but may not assess any charges, take any action to collect from compensation owed, or issue requests for offset by any other agency.

3. **Recovery.** The overpayment decision serves as the first demand letter to a claimant. If there is no response from the claimant, or the claimant has responded but failed to agree to a reasonable collection strategy as outlined by DEEOIC, the PA generates a second demand letter

within 30 days of the issuance of the overpayment decision (see [Exhibit 36-1](#)). If the claimant does not respond or resolve the overpayment within 30 days of the issuance of the second demand letter, a third and final demand letter is sent (see [Exhibit 36-2](#)).

- a. Means of Recovery. DEEOIC may employ various means of recovery where an overpaid claimant has been made aware of the overpayment (via the overpayment decision described above) but fails to refund the overpayment within 60 days of the issuance of the third and final demand letter.
- (1) Where the claimant has failed to refund the overpayment, DEEOIC recovers the overpayment by reducing any further lump-sum payments due (current and future).
 - (2) Should the claimant die prior to repaying the overpayment, DEEOIC shall decrease future payments to any eligible survivors with respect to the underlying occupational illness or covered illness.
 - (3) If no element of fraud on the claimant's part is present, the PA refers the debt to the Department of the Treasury when a recoverable overpayment exists and the claimant fails to refund the full amount within 60 days of the final demand letter, and DEEOIC is unable to recover from any future or current compensation.
 - (a) Due to cross-servicing requirements of the Debt Collection Improvement Act of 1966, debts that are delinquent for more than 180 days should be referred to the Department of the Treasury for further debt collection action on the agency's behalf. Agencies may also refer debts that have been delinquent for less than 180 days to the Department of the Treasury to ensure efficient, cost-effective debt collection.
 - (b) If there is sufficient reason to conclude that full or partial collection of the debt would be best achieved through litigation, the Department of the Treasury referral should include a recommendation to forward the debt to the DOJ for litigation [see DLMS 6 § 1162(a)].
 - (c) However, no claim should be referred for litigation until DEEOIC's collection efforts and administrative processes are completed and the debt remains delinquent and legally enforceable. All referrals of this type should have the concurrence of the Office of the Solicitor of Labor.
 - (d) The overpayment is subject to the provisions of the Federal Claims Collection Act of 1966, as amended (31 U.S.C. 3701 et seq.), and may be reported to the Internal Revenue Service as income.

- (4) Where there is an indication of fraud, a false claim being made, or misrepresentation on the part of the claimant, the PA refers the debt to the DOJ for recovery if no overpayment refund is made in full at the end of the recovery process.

The PA follows the current fraud procedures and promptly refers the claim to the Office of Inspector General for investigation. However, a debt would not be referred to the DOJ if the debt is less than \$2,500, which is the minimum amount necessary for referring debts to the DOJ for litigation.

4. Assessment of Charges. The Debt Collection Act of 1982 authorizes the assessment of interest, administrative costs, and penalties on delinquent debts.
 - a. **FD**. Charges are assessed on any debt where a FD has been issued, beginning on the date the claimant was notified that charges may apply to the debt, or the date of the FD, whichever is later.
 - b. **Court Order**. In cases of court-ordered restitution, the Court Order takes precedence over the Debt Collection Act. Unless stipulated in the Court Order, charges may not be assessed on the part of the debt corresponding to the restitution amount set by the court (see paragraph 16 below).
 - c. **Interest**. Interest is assessed at the rate in effect on the date of the FD (unless the claimant has defaulted on a previous agreement). The rate of interest assessed shall be the rate of the current value of funds to the United States Treasury as published in the Federal Register. The Treasury Current Value of Funds Rate is posted on the U.S. Treasury website at: <http://www.fms.treas.gov/cvfr/index.html>.
 - d. **Administrative Costs**. When a debt is found to be delinquent and is referred to the Department of the Treasury for collection, a charge is added to the principal and interest as an administrative cost of collection.
5. Waiver of Interest and Other Charges. Interest charges may be waived under three circumstances. Waiver of these charges is mandatory under the provisions outlined in the first two subparagraphs below, and discretionary under the provisions outlined in the third subparagraph.
 - a. **Full Payment Within 30 Days**. If the principal is repaid in full within 30 days of the notification (FD) that charges are applicable, then charges are waived. This may be extended for one additional 30-day period on a case-by-case basis for good cause shown. Acceptable reasons for the 30-day extension include (but are not limited to) situations where the claimant needs the additional time to liquidate assets or arrange financing to pay the debt, or where the claimant does not receive FD in a timely manner (e.g., because of absence from home due to vacation).

- b. **Claimant Without Fault.** Where the claimant is without fault in the creation of the debt and a repayment agreement has been established, interest charges are waived if:
- (1) The monthly payment is so small that it does not cover the interest, or
 - (2) There is so little left after interest that the debt will not be paid off within the lifetime of the claimant as determined by actuarial tables.

The POC determines whether charges are waived under this provision by completing the Waiver of Charges Worksheet ([Exhibit 36-3](#)).

If the claimant should later default on the repayment agreement, interest charges will again apply.

- c. **Cost of Recovery Exceeds Accrued Charges.** If the full amount of the principal is paid after charges have accrued, and the additional cost of recovering the charges is greater than the amount of the accrued charges, then the DEEOIC may, at its discretion, waive the charges.

6. **Compromise.** Compromise differs from waiver of recovery of an overpayment. Waiver is accomplished by formal decision negating the overpayment before it becomes a debt, while compromise is an administrative means of disposing of a debt by accepting a partial settlement. The claimant has no legal right to settlement or compromise. Also, the claimant need not be without fault for compromise to be considered.

- a. **Compromise to Limit Repayment Period.** This method of compromise is addressed more fully in paragraph 7 below.
- b. **Compromise Due to Legal Issues.** A debt may also be compromised if the Office of the Solicitor notifies the POC that significant doubt exists as to whether the Government could establish its claim in court, and the claimant has offered partial repayment. This may occur because of a dispute about the law or facts of the case. However, the POC does not make a judgment about legal enforceability without the Office of the Solicitor's specific advice after review of the case. (The limitations noted in subparagraph c below also apply here.)
- c. **Resolution of Debt.** Once a compromise letter explaining the reasons for, and amount to be compromised, is issued by the NO and the agreed-upon portion of the debt has been refunded to DEEOIC, the debt is fully resolved. The POC annotates the accounts receivable records to reflect resolution by compromise and the amount repaid.
 - (1) The POC also sends a letter to the claimant confirming that the debt has been discharged. Unless the compromise was for reasons of economic

hardship, the POC also advises in this letter that the amount compromised will be reported as income to the IRS and may be subject to taxation under IRS rules.

- (2) At the end of each year, the NO POC files IRS Form 1099G in cases where the debt has been compromised for reasons other than economic hardship, and a copy of the form is forwarded to the claimant's case file.

7. Compromise to Limit Repayment Period. Compromise of the principal amount owed is an established tool for collecting existing overpayments. However, compromise for the application of additional charges is different from compromise of principal. Compromise of additional charges is mandatory where the repayment period must be limited. Compromise to limit the repayment period may be due to hardship, or based on life expectancy. In such cases, a specific mathematical formula is used to determine the amount to be compromised.

Under this policy, the POC considers compromising additional charges in all cases at the time the repayment agreement is established, unless charges are waived pursuant to paragraph 5(c) of this chapter. If charges are waived under that provision, then compromise will not be considered under this policy.

- a. **Effect of Charges.** If charges cannot be waived and a repayment schedule (either initial or re-negotiated) is being established, compromise must be considered in cases where the POC has determined that a certain amount is the most the claimant can afford to repay.

For example, if the POC determines, by review of detailed financial information, that the maximum amount the claimant can afford per installment and the period required for repayment of the debt at this rate is extended by more than 35% due to the application of the charges, then the amount of the principal must be compromised so that the period required for repayment of the debt is not extended by more than 35%.

- b. **Information Needed.** The following information is needed to determine whether compromise of accrued charges and/or principal is required: the amount of the principal, the amount of the monthly payment, and the interest rate.
- c. **General Calculation Rule.** Some cases may be eliminated from consideration for compromise by applying the following rule: divide the current principal balance (plus any accrued charges) by the monthly payment and multiply the result by the annual interest rate.

If the result is less than 5.5%, no compromise is necessary, and the POC so indicates on the Compromise of Principal Worksheet ([Exhibit 36-4](#)). If the result is 5.5 or greater, the POC completes the Compromise of Principal Worksheet in its entirety to determine the amount to be compromised.

- d. **Compromise Order.** If the principal must be compromised under this provision, the principal (before compromise) does not exceed \$100,000, and no indication of fraud is present, the Chief of the PRPU certifies the Compromise of Principal Worksheet and the POC issues a compromise order to the claimant. The compromise order, which includes the information outlined below, does not carry the right to a hearing. [Exhibit 36-5](#) is a sample compromise order.

If the repayment period is sufficiently reduced by compromising only accrued charges, the PRPU Chief certifies the Compromise of Principal Worksheet and the POC issues a compromise order to the claimant, regardless of the principal amount. The compromise order includes:

- (1) The amount of each component of the debt (with separate amounts specified for principal, accrued administrative costs, accrued penalty, and accrued interest, as applicable);
 - (2) The rationale for the determination that the debt cannot be waived;
 - (1) The rationale for any determination with respect to fraud (see paragraph 2b above);
 - (2) A brief explanation of the rationale for compromise (the Compromise of Principal Worksheet may be incorporated by reference);
 - (5) The amount to be accepted in full settlement of each component of the debt (with separate amounts specified for principal, accrued administrative costs, accrued penalty, and accrued interest, as applicable);
 - (6) The time and manner of payment; and
 - (7) A statement that the debt is not compromised or settled until full payment of the specified amount has been made.
- e. **Principal Over \$100,000.** If any amount of the principal must be compromised under this provision and the principal amount (before compromise) exceeds \$100,000, the case is referred to the Director of DEEOIC for further action after the Chief of the Policies, Regulations and Procedures Unit certifies the Compromise of Principal Worksheet.
- f. **Compromise Not Approved.** If neither accrued charges nor principal are compromised under this provision, the POC files the Compromise of Principal Worksheet in the case file.

8. **Compromise in Consideration of Partial Payment.** Regardless of whether it is required under the provisions of this chapter, compromise may be further considered as a means of disposing of debts where collection would be extremely difficult or expensive. The claimant

need not be without fault for compromise to be considered, however, the claimant has no legal right to settlement or compromise to dispose of an overpayment.

- a. **Proposal.** The claimant may propose that DEEOIC be satisfied with partial recovery on the debt, or DEEOIC may propose a compromise to the claimant. For example, compromise might occur if the claimant reported a liquid asset that exceeded the resource base, but was insufficient to cover the debt, and otherwise had only enough income to meet expenses. The compromise would provide for recovery of the amount available and forgiveness of the remainder.

However, in judging whether repayment would cause hardship, the POC assesses the claimant's income and assets according to the criteria provided in EEOICPA PM 3-0800. The claimant should be required to submit a current financial report (OWCP-20), if one has not been provided within the previous six months. Also, the POC informs the claimant that under certain circumstances the compromised portion of the debt will be reported to IRS as income

- b. **Repayment Within Reasonable Time.** Compromise should be considered if the Government cannot collect the full amount because the claimant is unable to pay it within a reasonable time, or the claimant refuses to pay the claim in full and the Government cannot enforce collection by court action within a reasonable time. In determining inability to pay, the OWCP may consider:

- (1) The age and health of the claimant;
- (2) Current and potential income;
- (3) Inheritance prospects;
- (4) The possibility that the claimant has concealed or transferred assets to avoid recoupment; and
- (5) The availability of assets or income for enforced collection.

If the POC finds that compromise is warranted, he or she prepares a memorandum to the file which describes the financial circumstances of the claimant, the proposed compromise, and the considerations which led to the compromise recommendation. [Exhibit 36-6](#) is a sample compromise memorandum.

- c. **Limitations.** The compromise limitations described earlier in this chapter also apply here. If compromise of the debt principal appears warranted but the original principal amount is more than \$100,000, or where there is an indication of fraud (see paragraph 2b above), then the compromise memorandum and the case file should be referred to the Director of DEEOIC for further action.

- d. **Compromise Order.** If compromise appears warranted and the limitations noted above do not apply, the POC issues a compromise order which includes the items listed in paragraph 4a above. The POC incorporates the information noted in the compromise memorandum in the compromise order to explain the basis for the compromise to the claimant. The compromise order does not carry the right to a hearing. [Exhibit 36-5](#) is a sample compromise order.
- e. **Contractual Agreement.** When a debt is compromised, the United States agrees to be satisfied with partial repayment. Even if the claimant's circumstances change, such that the reasons for the compromise are no longer valid, OWCP has officially forgiven the remainder of the debt and may not press for additional repayment unless the claimant defaults on the repayment agreement. Therefore, compromise should be undertaken only after the claimant's financial circumstances are known.

9. **Collection Strategies.** Strategies for collection of a debt are generally pursued in the following order, as appropriate:

- a. **Recovery of Entire Debt.** This may occur by reducing any further compensation payment due currently or in the future for which there is direct statutory authority under 42 U.S.C. 7385j-2. Such recoupment, either in a lump-sum or in installments, is addressed in paragraph 9 below.
- b. **Voluntary Repayment in Lump-Sum.** Such repayments are addressed in paragraph 10 below.
- c. **Voluntary Deduction from Retirement Benefits.** Such deductions are made in installments from periodic payments.
- d. **Involuntary Offset of Retirement Benefits.** Also, refund of retirement contributions may be pursued.
- e. **Voluntary Installment Payments.** Payments made directly by the debtor are addressed in paragraph 10 below.
- f. **Compromise.** This action is addressed in paragraph 6 above. Where a debt exceeds \$100,000, a recommendation is made to forward the debt to the DOJ for litigation or for compromising, suspending or terminating debt collection.
- g. **Termination or Suspension.** These actions, also termed write-offs, are addressed in paragraph 13 below.

10. **Recovery from Compensation Entitlement.** If further compensation is owed to the claimant, the POC recovers the debt from any lump-sum payment due currently or in the future. Collection action cannot begin until after the POC issues a final overpayment decision. If a sufficiently large lump-sum payment of compensation is due, the debt is recovered in full by a

single deduction from compensation owed. The POC sends the claimant a letter explaining the recovery method. The POC establishes an accounts receivable on the accounts receivable spreadsheet to track the balance due, interest incurred, and/or payments received.

11. Recovery in Cases With No Compensation Entitlement.

- a. **Lump-Sum Preferable.** Debts are collected in one lump-sum whenever possible. If the claimant cannot pay in this manner, payment may be accepted in regular installments. The POC determines the size and frequency of the installment payments by the size of the debt and the claimant's ability to repay.
- b. **Claimant's Resources.** The POC evaluates the claimant's resources for repayment as soon as a final overpayment decision is made (see [Chapter 35 – Overpayment Process](#)) and sets or negotiates an appropriate repayment plan with the claimant.

If detailed information about the claimant's financial status is not already in the case file, it should be obtained. This information may include: Form OWCP-20 Overpayment Recovery Questionnaire; information provided on Forms EE-1 and EE-2; information provided by the SSA in response to requests from the DEEOIC; and other documents concerning the claimant's financial status.

- c. **Detailed Financial Information Not Available.** If the claimant refuses to submit detailed financial information, or has not yet had time to reply to a request for such information, the POC may accept voluntary installment payments in an amount determined by the claimant, until detailed financial information becomes available.

However, the POC should not enter into a formal agreement with the claimant, and should not consider waiver of charges (see paragraph 4) or compromise of principal (see paragraphs 5 and 6), unless and until the claimant provides detailed financial information and agrees to installment payments in an amount which reasonably represents the maximum he or she can afford.

- d. **Schedule of Payments.** If the claimant offers to repay on a set schedule or requests a change in a schedule already established, the POC evaluates the proposed repayment plan for reasonableness on the basis of the claimant's resources as documented in the case file. The Department of Labor's regulations concerning debt collection recommend that debt repayment be scheduled to recover the entire amount (including any interest or penalties) in three years, but this may not be practical if the claimant does not have appreciable income (29 C.F.R 20.33(a)).

- (1) If the repayment plan is not reasonable, the POC asks the claimant, in writing, to contact the POC or the Chief, PRPU to discuss an accelerated repayment plan.

- (2) If the repayment plan is reasonable, the POC obtains a signed statement from the claimant which specifies the terms of repayment. This statement constitutes a legally enforceable agreement. The POC annotates the accounts receivable spreadsheet and diaries the next payment.
- e. **Unreasonably Small Payments.** If the claimant unilaterally makes installment payments in amounts so small that the debt will never be repaid, or will be repaid in an unreasonably long period (such that the claimant will become a "perpetual debtor"), and the claimant refuses to increase the payments or submit detailed financial information justifying the size of the payments, the POC refers the debt to the Department of the Treasury with a recommendation that the debt be forwarded to the Justice Department for resolution, if appropriate.
- f. **No Response to Demand Letters.** If no response is received to the demand letters, the POC attempts to contact the claimant by telephone. The POC explains who is calling and refers to the decision that stated the amount and terms of collection. The POC asks what arrangements the claimant would like to make to effect repayment.
- If the claimant does not suggest a repayment plan, the POC should be prepared, based on review of the case file, to propose a weekly or monthly amount. The POC ensures that the details of the telephone call are documented in the ECMS Telephone Messaging System. When agreement is reached, the POC drafts a follow-up letter referring to the telephone call and the terms discussed, and requesting the first installment payment.
- g. **Further Action.** If the telephone call is unsuccessful, or if the claimant does not begin the agreed-upon payments, the POC evaluates the debt for referral to the Department of the Treasury, with a recommendation that it be forwarded to the DOJ, if appropriate, for termination of collection action.

12. **Referring Debts to Department of Treasury.** The Debt Collection Improvement Act of 1996 provides that any non-tax debt or claim owed to the United States that has been delinquent for a period of 180 days be turned over to the Secretary of the Treasury for appropriate action to collect or terminate collection actions on the debt or claim. To further this goal, the Department of the Treasury has created the Debt Management Services (DMS), a division of the Financial Management Services Branch.

DMS provides government-wide debt collection services through the Treasury Offset Program (TOP) and Cross-Servicing Program. TOP involves offsets of payments from a variety of federal programs and includes offset of income tax refunds. The Cross-Servicing Program includes skip trace services, administrative wage garnishment, referral of debts to the DOJ for litigation, and referral of debts to private collection agencies.

The Department of the Treasury oversees all collection activity on all referred debts, and all debts more than 180 days delinquent must be referred for either TOP or Cross-Servicing or both. All debts related to overpayment of benefits under the EEOICPA are referred for both.

- a. Notice to Claimant. At least 60 days prior to referral to the Department of the Treasury, the POC sends a letter advising the claimant that referral for collection action is possible. The notice includes specific advice that the claimant can:
 - (1) Inspect and request copies of records about the debt;
 - (2) Enter into a mutually agreeable written repayment agreement; and
 - (3) Request review of the amount of the debt, its past-due status, and whether the debt is legally enforceable.

Sample letters shown as [Exhibit 36-1](#) and [Exhibit 36-2](#) include language for this purpose, so issuance of either or both at 30-day intervals after the debt becomes final provides adequate due process. The Department of the Treasury will not accept debts where such notice has not been given.

- b. Referral. When a debt is 180 days delinquent, it is eligible for referral to the DMS at Department of the Treasury. If the POC has made no progress in collection efforts through recoupment of compensation benefits or voluntary repayment actions, the POC refers the debt to the Department of the Treasury.

The POC ensures that all due process requirements have been met and that the debt is appropriate for referral to the Department of the Treasury. The Department of the Treasury will not accept debts that are not final, covered by bankruptcy, already in private collection, in litigation, or with the DOJ.

The POC refers the case to the Department of the Treasury using the automated Debt Management System on the Department of the Treasury website. The POC completes the DMS Agency Profile for each debt referred for servicing. The profile information includes:

- (1) Claimant/Debtor's Social Security number;
- (2) Agency Points of Contact;
- (3) The method(s) by which DEEOIC wants the DMS to service their debts (refer to TOP, refer to credit bureaus);
- (4) Payment agreement parameters (e.g., will interest accrue during payment agreements); and

- (5) Whether the administrative fee is added to the debt or charged to DEEOIC.
- c. Return of Debt. The Department of the Treasury may return a debt to DEEOIC if it has been collected in full, found to be uncollectible, or covered by a bankruptcy filing, or if compromise has been reached. Returned debts are sent to the POC for further action as necessary.
 - d. Debt and Transaction Tracking. DMS tracks all debts and payments using Fed Debt, a debt and debtor based system which allows:
 - (1) DMS to better handle joint and several debts;
 - (2) A demand letter to be sent to each debtor;
 - (3) Users to update debt and/or debtor information;
 - (4) Multiple payment agreements for a debt;
 - (5) Removal of a debtor/claimant from the debt without closing the entire debt;
 - (6) Records of transactions, including how payments are applied (i.e., administrative fees, penalties, interest and principal);
 - (7) Federal agencies to report payments, adjustments and reversals they receive in their offices.

The POC has access to the DMS Fed Debt System and uses it to track the status of the debt until it is resolved.

- e. Referral to DOJ. A component of the Department of the Treasury's Cross Servicing is referral of debts in excess of \$100,000 to the DOJ for litigating, compromising, suspending and terminating collection. The DOJ has the exclusive authority to compromise, suspend or terminate collection activity on debts in excess of \$100,000, unless it decides, in its discretion, to return the debt to the agency for such purposes.

The POC ensures that all Department of the Treasury referrals for debts in excess of \$100,000, exclusive of interest, include recommendations to forward the debt to DOJ for permission to compromise, suspend or terminate collection action.

- (1) While the DOJ is considering a case, the POC carries the accounts receivable record as open and annotates it as referred to DOJ.
- (2) When collecting a debt under a DOJ agreement, DEEOIC cannot charge interest or send billing notices.

- (3) The POC cancels the accounts receivable record on a case referred for collection when notified by the DOJ that it will not take further action.

13. Termination of Collection Action (Write-off). When the Department of the Treasury directs DEEOIC to write off the debt, the POC removes the account from DEEOIC's receivables.

- a. **Potential for Litigation.** NO managers periodically review the accounts receivable spreadsheets to identify cases in which aggressive collection action has brought no result. Each case is examined to determine whether litigation would lead to collection of the debt.

Cases in which collection is not likely to succeed are terminated. They include situations where the claimant appears to have no assets or income which could be attached by a court; where the claimant's financial circumstances are such that hardship would result from recoupment; or where the Office of the Solicitor or the U.S. Attorney's Office states that DEEOIC has a poor legal case against the debtor.

The POC prepares a memorandum ([Exhibit 36-6](#)) regarding termination of collection action where collection actions have brought no results. In the memorandum, the POC states the nature and amount of the debt, the efforts made to collect it, and the financial circumstances of the claimant, explaining why termination of collection action is warranted.

If the debt exceeds \$100,000, or is between \$2500 and \$100,000 and there is an indication of fraud (see paragraph 2b above), the Chief of the PRPU signs the memorandum. Debts of \$2500 or less which cannot be collected by administrative means, including referral to the Department of the Treasury, must be written off, since the Department of the Treasury will not accept them.

- b. **Suspension of Collection Action.** Occasionally a claimant may ask that the debt be forgiven due to financial hardship. The POC may suspend collection action because of financial hardship, but reserves the right to resume collection action in the event of future claims or change in the claimant's circumstances. [Exhibit 36-7](#) shows a sample letter advising a claimant of this action.
- c. **Termination of Collection Action.** When collection action is terminated, the POC documents and closes the accounts receivable record. Termination of collection action, or the "write-off" of a bad debt, is an administrative action which differs from waiver or compromise. Termination of collection action does not forgive the debt, since DEEOIC may collect it at a later date. Generally, however, once a debt has been written off, collection actions are never resumed.

At the end of each year, the Department of the Treasury files IRS Form 1099G for each case where the debt has been written off for reasons other than economic hardship, and a copy of the form is sent to the POC for inclusion in the case file.

Once Form 1099G has been filed, the POC documents the accounts receivable record accordingly, and DEEOIC may not collect the debt at a later date.

14. Recovery from Deceased Claimant's Estate. If the claimant dies before the debt is completely recovered, the POC acts quickly to obtain pertinent information about the estate. Prompt action is essential because creditors who have not properly asserted a claim before the estate is closed are generally precluded from any recovery. Once the estate has been closed and the proceeds distributed, collection action must be terminated. The information to be requested and the action to be taken are described in [Chapter 35 – Overpayment Process](#) and are the same for an established debt as for a newly discovered debt.

15. Credit Reporting. Under the Debt Collection Act of 1982, claimants whose accounts become delinquent are subject to reporting to private credit reporting bureaus. The Department of the Treasury refers delinquent DEEOIC debts to one or more credit bureaus based on information the POC places in the Department of the Treasury's Debt Management System. The credit bureaus maintain credit information on individuals and provide the information upon request to lenders. The POC points out the possibility of credit reporting to individuals who refuse to cooperate in the debt collection process.

If a claimant disputes the information in a credit bureau's file, the Department of the Treasury will contact the NO to verify the information. The POC verifies the information and responds within seven business days.

If the Department of the Treasury fails to respond to the credit bureaus within a given time limit (generally 30 days), the credit bureau will accept the claimant's version of the facts.

If the information held by the credit bureau was incorrect, the POC notifies the Department of the Treasury and corrects the information in the office's overpayment tracking system. The POC also updates the Treasury's online debt system, so that the error is not repeated in the next transmission to the credit bureau.

16. Court Ordered Restitution in Fraud Cases. When a claimant has been convicted of filing a false claim which resulted in an overpayment/debt due the government, the court often orders the defendant/claimant to make restitution to the United States as a condition of probation. The amount of restitution may or may not be the full amount of the debt owed to OWCP.

- a. "Global Settlement". If the Court Order states that the restitution amount will be in full satisfaction of the debt owed the United States (a "Global Settlement"), the Court Order takes precedence over the OWCP's administrative debt collection process.

In such cases, if the restitution amount is less than the outstanding debt principal balance, the principal balance must be reduced to the restitution amount set by the court. Also, interest may not be applied to such debts unless stipulated in the Court Order. However, if the probation period ends and the claimant fails to make full restitution, the POC pursues collection of the full original debt amount.

- b. Other Than "Global Settlement". If the Court Order does not represent a "Global Settlement," the POC continues to pursue collection of the full amount of the debt, taking credit for any restitution amounts received. Unless the Court Order stipulates assessment of interest, interest may not be applied to the restitution amount and any restitution payments received should be applied directly to the debt principal.

In criminal cases, OWCP is sometimes asked to assist the DOJ in calculating the loss to the government in accordance with federal sentencing guidelines. This may involve calculating how benefits would have been paid if the claimant had fully advised OWCP. The POC processes all such requests.

SUPERSEDED

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Exhibit 2-2	DEEOIC Office Addresses
Exhibit 2-3	DEEOIC References and Resources

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Exhibit 6-2	FOIA Process Flow Chart
Exhibit 6-3	Data Release Form
Exhibit 6-4	USPS Postmaster Address Request Letter

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Exhibit 10-2	Occupational History Interview
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Chapter 12 – Representative Services

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Exhibit 12-2	Powers of Attorney Memo for SOL Review
Exhibit 12-3	Notification to Representative
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- Exhibit 13-1 [Telephone Contact Information for Inquiries to SSA](#)
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- Exhibit 14-1 [SEC Class Screening Worksheet](#)
Exhibit 14-2 [Sample Letter to Claimant Granting Medical Benefits for Unaccepted Reverse Consequential Condition \(Medical Treatment of Underlying Primary Cancer\)](#)

[Chapter 15 – Establishing Toxic Substance Exposure](#)

- Exhibit 15-1 [DAR Cover Letter](#)
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[Chapter 16 – Developing and Weighing Medical Evidence](#)

- Exhibit 16-1 [Sample Questions for Physician](#)
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[Chapter 17 – Development of Radiogenic Cancer Claims](#)

- Exhibit 17-1 [NIOSH Referral Summary Document \(NRSD\)](#)
Exhibit 17-2 [Instructions for Completing the NRSD](#)
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Exhibit 17-4 [Examples of Rework Request](#)
Exhibit 17-5 [Review of Dose Reconstruction Letter to Claimant](#)
Exhibit 17-6 [Primary Cancer Sites](#)
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[Chapter 18 – Eligibility Criteria for Non-Cancerous Conditions](#)

- Exhibit 18-1 Matrix for Confirming Sufficient Evidence of Non-Cancerous Covered Illnesses

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[Chapter 27 – Reopening Process](#)

Exhibit 27-1	Sample Director's Order to Reopen
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- Exhibit 29-6 [Sample Home Modification Letter](#)
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[Chapter 30 – Home and Residential Health Care](#)

- Exhibit 30-1 [Sample Medical Development Letter \(Physician\)](#)
Exhibit 30-2 [Sample Medical Development Letter \(Claimant\)](#)
Exhibit 30-3 [Sample Authorization Letter](#)
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[Chapter 31 – Tort Action and Election of Remedies](#)

- Exhibit 31-1 [Instructions for Completing Offset Worksheet](#)

[Chapter 32 – Coordinating State Workers' Compensation Benefits](#)

- Exhibit 32-1 [Do Not Coordinate Table](#)
Exhibit 32-2 [Instruction for Completing Coordination of SWC Benefits Worksheet](#)

[Chapter 33 – Compensation Payments](#)

- Exhibit 33-1 [Payment Transaction Form for Expedited Processing \(EPPTF\)](#)
Exhibit 33-2 [Payment Transaction Form for 3rd Party Expedited Payments \(EPPTF\)](#)
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Exhibit 35-3 [Sample Memorandum to File for Administrative Write-Off of Debt Equal to or Less Than \\$2,500](#)
Exhibit 35-4 [Sample Pre-Conference Call Checklist](#)
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Exhibit 35-7 [Sample Overpayment FD - Preliminary at Fault Determination Correct](#)
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Exhibit 35-11 [Sample Letter to Non-Claimant Regarding Federal Debt](#)

[Chapter 36 – Debt Liquidation](#)

Exhibit 36-1	Sample Second Demand Letter
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Exhibit 36-3	Waiver of Charges Worksheet
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Exhibit 36-6	Sample Compromise Memorandum
Exhibit 36-7	Sample Letter Terminating Collection Actions

SUPERSEDED

ABBREVIATIONS

Common abbreviations for EEOICPA terms are as follows:

AAW	Average Annual Wage
AMA Guides	American Medical Association's <u>Guides to the Evaluation of Permanent Impairment</u> , 5 th Edition
ANRSD	Amended NIOSH Referral Summary Document
AWE	Atomic Weapons Employer
BAS	Branch of Automated Data Processing Systems
BOTA	Branch of Outreach and Technical Assistance
BPA	Bill Processing Agent
CBD	Chronic Beryllium Disease
CDC	Centers for Disease Control
CE	Claims Examiner
CIS	Carcinoma in situ
CLL	Chronic Lymphocytic Leukemia
CMC	Contract Medical Consultant
CPT Code	Current Procedural Terminology
CCRT	The Center for Construction Research and Training (formerly The Center to Protect Workers' Rights)
DAR	Document Acquisition Request
DD	District Director
DEEOIC	Division of Energy Employees Occupational Illness Compensation
DME	Durable Medical Equipment
DO	District Office
DOE	Department of Energy
DOJ	Department of Justice
DOL	Department of Labor
DR	Dose Reconstruction
DRGs	Diagnostic-Related Groups
ECS	Energy Compensation System
EDP	Energy Document Portal
EEOICP	Energy Employees Occupational Illness Compensation Program
EEOICPA	Energy Employees Occupational Illness Compensation Program Act
FAB	Final Adjudication Branch
FD	Final Decision
FECA	Federal Employees' Compensation Act
FO	Fiscal Officer
FOIA	Freedom of Information Act
FY	Fiscal Year
GPO	Government Printing Office
GPRA	Government Performance Results Act
HCCPS	Healthcare Common Procedure Coding System
HHS	Department of Health and Human Services

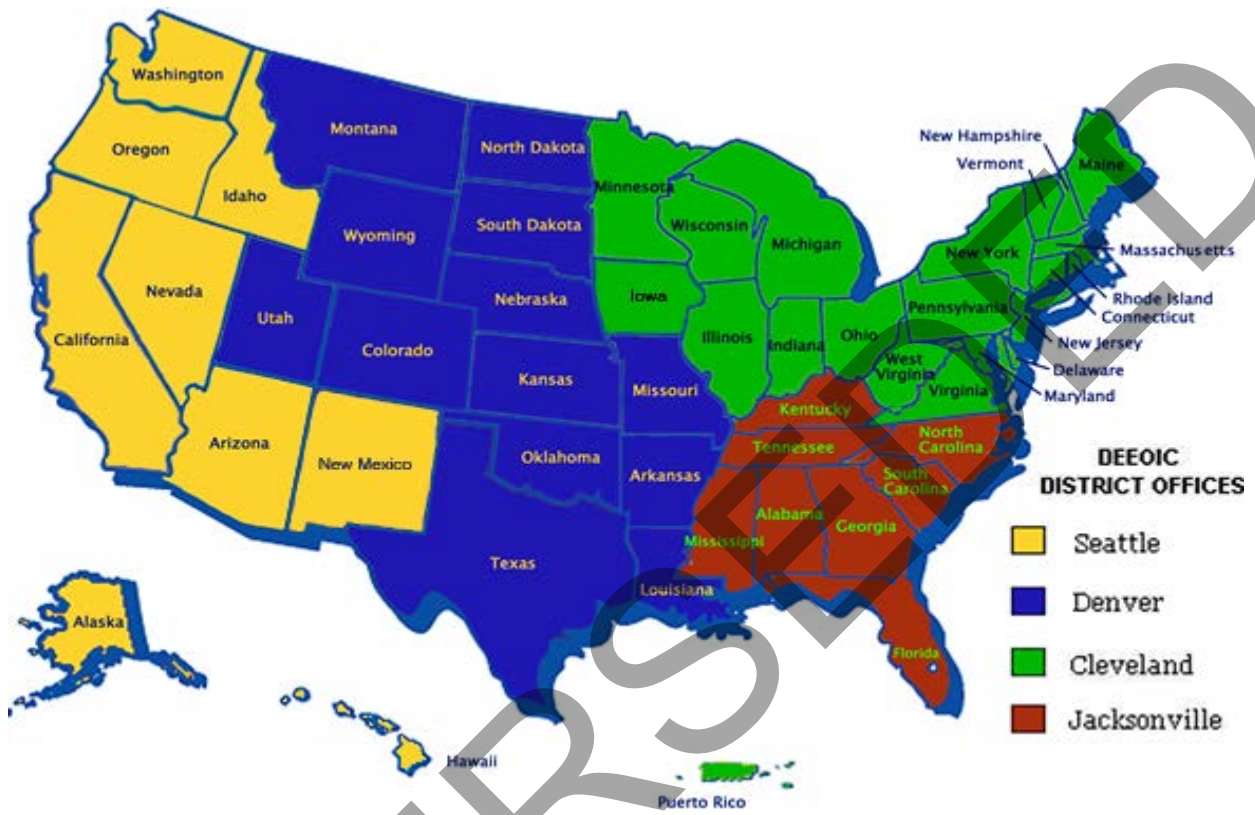
HP	Health Physicist
ICD	International Classification of Disease
IH	Industrial Hygienist
MHSU	Medical, Health & Science Unit
MMI	Maximum Medical Improvement
NCI	National Cancer Institute
NDC number	National Drug Code
NIOSH	National Institute for Occupational Safety and Health
NIOSH - IREP	NIOSH - Interactive RadioEpidemiological Program
NO	National Office
NRSD	NIOSH Referral Summary Document
OIS	OWCP Imaging System
OMB	Office of Management and Budget
OPM	Office of Personnel Management
ORISE	Oak Ridge Institute for Science and Education
OWCP	Office of Workers Compensation Programs
PCA	Payee Change Assistant
PEP	Program Evaluation Plan
PER	Program Evaluation Report
PII	Personally Identifiable Information
PM	Procedure Manual
POA	Power of Attorney
PoC	Probability of Causation
PTF	Payment Transaction Form
RC	Resource Center
RCC	Revenue Center Code
RD	Recommended Decision
RECA	Radiation Exposure Compensation Act
SEC	Special Exposure Cohort
SEM	Site Exposure Matrices
SOAF	Statement of Accepted Facts
SOL	Office of the Solicitor
SSA	Social Security Administration
SWC	State Workers' Compensation
TBD	Technical Basis Document
TOX	Toxicologist
UPRP	Units of Policy, Regulations and Procedures
WCA	Workers' Compensation Assistant

FORMS

Below are listed the various forms used within the DEEOIC.

Form EE-1	Claim for Benefits under EEOICPA
Form EE-2	Claim for Survivor Benefits under EEOICPA
Form EE-3	Employment History for Claim under EEOICPA
Form EE-4	Employment History Affidavit for Claim under the EEOICPA
Form EE-5	Department of Energy Response to Employment History for Claim under the EEOICPA
Form EE-7	Medical Requirements under the EEOICPA
Form EE/EN-8	Racial/Ethnic Identification under EEOICPA
Form EE/EN-9	Smoking History Identification under EEOICPA
Form EE-10	Claim for Additional Wage-Loss and/or Impairment under the EEOICPA
Form EE/EN-11A	Impairment Benefits Response Form
Form EE/EN-11B	Wage-Loss Benefits Response Form
Form EE/EN-12	Beneficiary Annual Report Form
Form EE-13/EN-13	Request for Information with Respect to State Workers' Compensation
Form EE/EN-16	Claims Claimant Report Form
Form EE/EN-20	Acceptance of Payment under the EEOICPA
Form DL 1-520	Request under the Freedom of Information Act
Form ESA-67a	Privacy Act Record System Log of Disclosures
Form OWCP-04	Uniform Bill for Medical Expenses
Form OWCP-915	Claim for Medical Reimbursement
Form OWCP-957	Medical Travel Refund Request
Form OWCP-1500	Health Insurance Claim
Form SSA-581	Authorization to Obtain Earnings Data from the SSA

Jurisdictional Map



DEEOIC OFFICE ADDRESSESNational Office - Washington, D.C.

U.S. Department of Labor, DEEOIC
200 Constitution Avenue, NW
Room C-3321
Washington, DC 20210

(202)693-0081 (Main)

(202)693-1465 (Fax)

District Office 1 - Jacksonville, Florida

(Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee)

U.S. Department of Labor, DEEOIC
400 West Bay Street, Room 722
Jacksonville, Florida 32202

(904)357-4705 (Main)
(877)336-4272 (Toll Free)

(904)357-4704 (Fax)

District Office 2 - Cleveland, Ohio

(Connecticut, Delaware, District of Columbia, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Puerto Rico, Rhode Island, Vermont, the Virgin Islands, Virginia, West Virginia, and Wisconsin)

U.S. Department of Labor, DEEOIC
1001 Lakeside Avenue, Suite 350
Cleveland, Ohio 44114

(216)802-1300 (Main)
(888)859-7211 (Toll Free)

(216)802-1308 (Fax)

District Office 3 - Denver, Colorado

(Arkansas, Colorado, Kansas, Louisiana, Missouri, Montana, Nebraska, North Dakota, Oklahoma, South Dakota, Texas, Utah, Wyoming, and all claims from RECA Section 5 awardees)

U.S. Department of Labor, DEEOIC
One Denver Federal Center
Building 53, Room B1501
Denver, Colorado 80225

(720)264-3060 (Main)
(888)805-3389 (Toll Free)

(720)264-3099 (Fax)

District Office 4 - Seattle, Washington

(Alaska, Arizona, California, Idaho, Hawaii, Marshall Islands, Nevada, New Mexico, Oregon, and Washington)

U.S. Department of Labor, DEEOIC
300 Fifth Avenue, Suite 1050E
Seattle, Washington 98104

(206)373-6750 (Main)
(888)805-3401 (Toll Free)

Fax: (206)224-1216

Final Adjudication Branch – Jacksonville, Florida

U.S. Department of Labor, DEEOIC
Final Adjudication Branch
400 West Bay Street, Suite 431
Jacksonville, Florida 32202

(904)366-0397 (Main)
(877)336-4272 (Toll Free)

(904)357-4785(Fax)

Final Adjudication Branch – Cleveland, Ohio

U.S. Department of Labor – DEEOIC
Final Adjudication Branch
1001 Lakeside Avenue, Suite 390
Cleveland, Ohio 44114

(216)802-1449 (Main) Fax: (216)802-1390
(888)859-7211 (Toll Free)

Final Adjudication Branch – Denver, Colorado

U.S. Department of Labor, DEEOIC
Final Adjudication Branch
One Denver Federal Center
Building 53, Room D2212
Denver, Colorado 80225

(720)264-3062 (Main) Fax: (720)264-3218
(888)805-3389 (Toll Free)

Final Adjudication Branch – Seattle, Washington

U.S. Department of Labor, DEEOIC
Final Adjudication Branch
300 Fifth Avenue, Suite 1050
Seattle, Washington 98104

(206)373-6714 (Main) Fax: (206)224-2506
(888)805-3401 (Toll Free)

Final Adjudication Branch – Washington, D.C.

U.S. Department of Labor, DEEOIC
Final Adjudication Branch (FAB - National)
800 N. Capitol Street, NW, Room 565
Washington, DC 20211

(202)218-6800 (Main) Fax: (202)513-6401
(866)538-8143 (Toll Free)

DEEOIC References and Resources

- Energy Employees Occupational Illness Compensation Program Act (EEOICPA) of 2000, as amended, 42 U.S.C. § 7384 et seq.
- CFR Parts 1 and 30 (Regulations) – Claims for Compensation Under the Energy Employees Occupational Illness Compensation Program Act, issued December 29, 2006.
- Executive Order 13179, signed December 7, 2000.
- Federal EEOICPA PM.
- Bulletins, Circulars and Program Memoranda.
- Guides to the Evaluation of Permanent Impairment, 5th Edition, American Medical Association.
- ICD9/10 coding manuals or online resources.
- NIOSH Regulations on dose reconstruction and probability of causation (42 CFR Parts 81 and 82, Guidelines for Determining the Probability of Causation and Methods for Radiation Dose
- Reconstruction Under the Employees Occupational Illness Compensation Program Act of 2000; Final Rules).
- The Federal Register publications listing covered facilities.
- User's Guide for the Interactive RadioEpidemiological Program (NIOSH-IREP).
- Interagency contacts or website links
- Shared Drive maintained by the NO.
- SEM.
- ECS User Guide and procedures
- OIS User Guide and indexing guidance

OIS Subjects and Categories

VERSION 2.4 - April 15, 2014

Forms and Claims
EE-1 (Claim for Benefits)
EE-2 (Survivor's Claim for Benefits)
EE-3 (Employment History)
EE-4 (Employment History Affidavit)
EE-5 (DOE Response to Employment History)
EE-7 (Medical Requirements)
EE/EN-8 (Smoking History Identification)
EE/EN-9 (Racial/Ethnic Identification)
EE-10 (Claim for Additional WL and/or IMP)
EE/EN-11A (Impairment Letter & Response Form)
EE/EN-11B (Wage Loss Letter & Response Form)
EE/EN-12 (Req for Update-State Workers Comp)
EE/EN-13 (Ltr to State Authority on Workers Comp)
EE/EN-16 (Comp payment questionnaire)
EE-17 (Home Health Care)
EE/EN-20 (Acceptance of Payment)
L460 (SSA response)
SF-50 (Notification of Personnel Actions)
SSA-1826 (Itemized Statement of Earnings)
SSA-581 (Authorization to Obtain Earnings Data)
OWCP-915 (Claim for Medical Reimbursement)
OWCP-957 (Medical Travel Refund Request)
OWCP-1500 (Health Insurance Claim)
Alternative Filing Claims
Case Create Worksheets
Claim Withdrawals
Consequential Claims
Data Release Form
Impairment Claims
Other Forms & Claims Received
Payment Cancellation Form
Payment Transaction Form (PTF)
Wage Loss Claims
Words of Claim
Employment
AWE
Beryllium Vendor
Corporate Verifier
DAR/SERT

DOE Records (not EE-5)
DOJ Records (RECA)
Facility Lists & Descriptions
Letter Affidavits
Occupational History Interview
ORISE
Other Employment Records
SEC Worksheets
Site Exposure Matrix (SEM)
SSA Records
Sub-contractor Records/BT Comp
Union Records/CPWR

Medical

ACS
Ancillary Service Documents
CMC/DMC
Consequential Condition Records
DEEOIC Medical Director
DEEOIC Nurse Records
DOE Physician Panel Report
Foreign Medical Services
Former Worker Program
Home Health Care
Impairment/Wage Loss
Medical Records
SECOP/Referee
SOAF
Terminal Documents

Other Documents

Accommodation Requests
Authorized Representative
CE-2 Memos
Change of Address/Phone
Death Records
Development Letters
Environmental/Scientific Studies
HP Records (DEEOIC)
IH Records (DEEOIC)
Impairment & Wage Loss Solicitation
Internal Forms/Worksheets
Memos to File

NICS Documents
NIOSH Documents
NRSD/ANRSD
Other Documents
Physical Evidence
POA Documents
Policy/Procedure Documents
Returned Mail
Survivorship Eligibility
Telephone Records
Toxicology Records (DEEOIC)
Transfer Sheets

Adjudication Documents
Administrative Closure
Alternative Filing Decisions
Final Decisions
Hearing Documents
Hearing Transcripts
Other Adjudication Documents
Recommended Decisions
Remands
Review of the Written Record Documents
SOL Opinions
Untimely Objections to the RD
Waivers

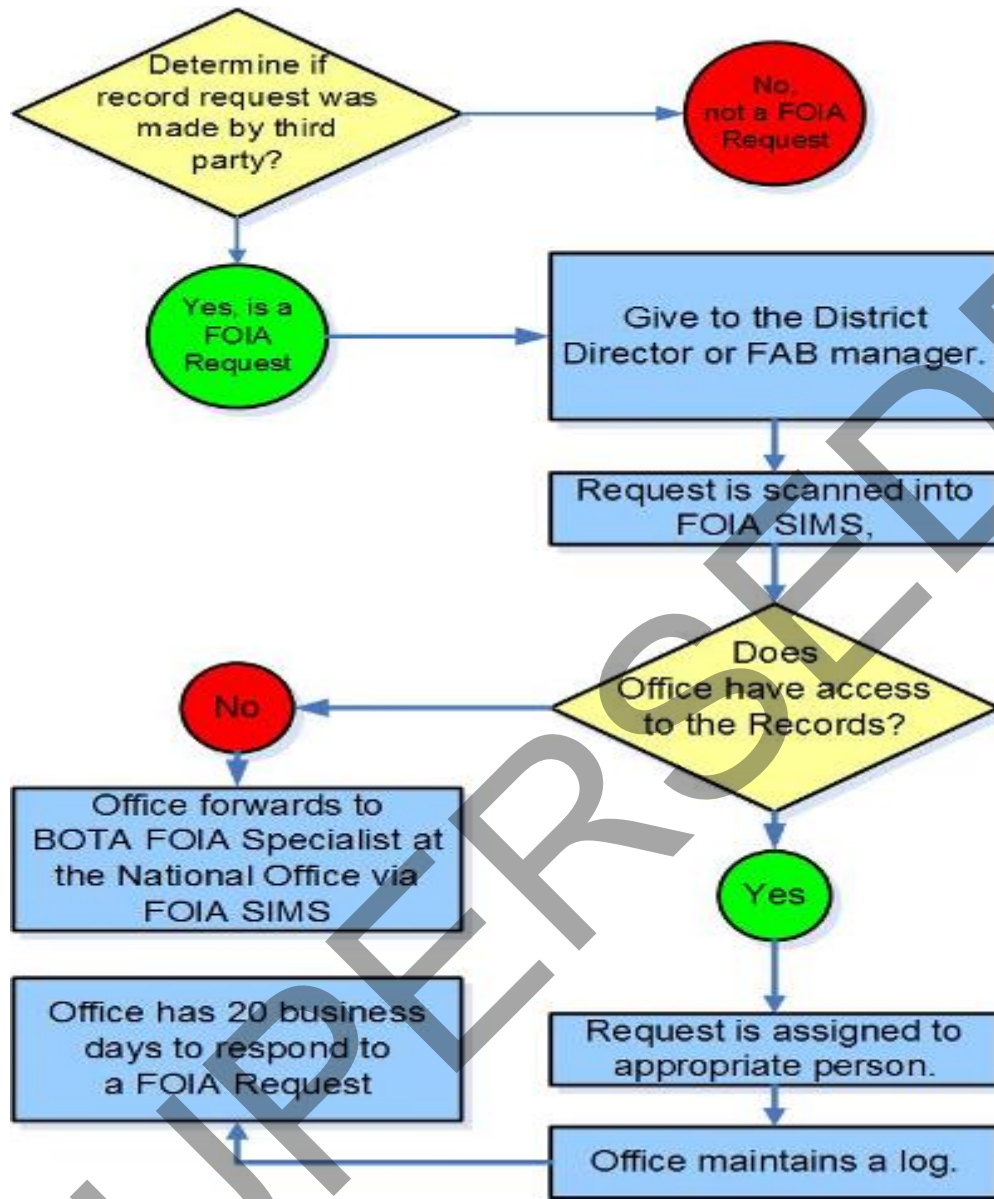
Post Adjudication Documents
Director's Orders
Letter Decisions
Litigation Documents
Overpayment Documents
Reconsideration Documents
Reopening Documents

Fiscal Records
Fee Schedule Appeal Documents
Medical Bill Processing
Other Fiscal Records
State Workers' Comp Documents
Tort Documents
U.S. Treasury Documents
Wage Loss Worksheets

Other Inquiries
Advocacy Group
Congressionals
Federal/State Agency
FOIA Documents
Investigation/Fraud
Ombudsmen
Other Priority Inquiries
President/Vice President
Press/Media
Privacy Act Requests

SUPERSEDED

FOIA Process Flow Chart



Data Release Form

FOR ALL FILE COPY REQUESTS: This form must be completed and placed on the spindle in the claim file.

Employee Name: _____

File Number: _____

Assigned Claims Examiner: _____

Date of Request for File Copy: _____

Name of Requestor: _____

File Copy to be Sent to: _____

Initial Reviewer Name: _____

Initial Review Date: _____

Final Reviewer Name: _____

Final Review Date: _____

I have carefully reviewed the documents and/or electronic media being sent pursuant to this claimant request for a copy of file documents. To the best of my knowledge these documents and/or electronic media do not contain Personally Identifiable Information (PII) of other individuals aside from the requestor or any PII that has been redacted.

(CE, CE2, FAB, or NO Representative)

(Date)

(Final Reviewer)

(Date)

USPS Postmaster Address Request Letter

Postmaster
City, State, Zip Code-9998

Date:

Dear Postmaster:

Address Information Request

Please furnish this agency with the new address, if available, for the following individual or verify whether or not the address given below is one at which mail for this individual is currently being delivered. If the following address is a post office box, please furnish the street address as recorded on the box-holder's application form.

Full Name: Claimant/Authorized Representative

Last Known Address: Number/Street Name
City, State, Zip Code

I certify that the address information for this individual is required for the performance of this agency's official duties.

Signature of Agency Official

Title

FOR POST OFFICE USE ONLY

- Mail is delivered to address given
- Not known at address given
- Moved, left no forwarding address
- No such address
- Other: (Specify) _____

New Address:

Box Holder's Street Address:

USPS Return Address:

Postmark/Date Stamp

As per 39 USC 404...”the USPS does not disclose mailing information except in the following limited circumstances; Authorized disclosures include limited circumstances such as the following: (a) to other government agencies or bodies: when relevant to a decision concerning employment, security clearances, security or suitability investigations, contracts, licenses, grants or benefits”...

The correspondence in question fits within the aforementioned parameters and our agency is requesting the aforementioned information as formatted in the USPS Administrative Support Manual Section 352.44. Please respond to our office via return mail or fax with the aforementioned postal patron’s new address/contact information.

If you have any questions regarding this letter, please call me at XXX-XXX-XXXX

Physical Address: US Department of Labor – DEEOIC
P.O. Box 8306
London, KY 40742-8306

Sincerely,

Name
Title

LETTER OF ACKNOWLEDGEMENT

Date

Case ID Number:

Name

Address

Dear Mr./Ms. Claimant:

We have received your claim under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA). We have entered your claim into our system and assigned it the above Case ID number. You should refer to this number when calling our office and write it on the top right corner of any correspondence you submit in support of your claim.

Your claim has been assigned to a Claims Examiner for review. If additional information is required, the Claims Examiner will request it through a separate correspondence. During the adjudication of your claim you may be assigned a new Claims Examiner due to unforeseen circumstances. In these instances, the new Claims Examiner will review your file and handle your claim expeditiously so as to not cause delays.

Submission of Documents and Claimant Status Web Page: All correspondence are to be mailed to our Central Mail Room in London, KY or uploaded electronically through our secure internet service called the Energy Document Portal (EDP). Information about these two methods of document submission is included in the attached information sheet. We also have an online web-based Claimant Status Web Page that makes information available online to claimants. Instructions for accessing this website are also included in the attached information sheet.

To speak with someone directly, our Customer Service Representatives are available to answer many of your questions regarding the processing of your claim. Our representatives are available Monday through Friday between 8:00 am and 4:30 pm. You may also obtain information through your local resource center or by visiting our website at: <http://www.dol.gov/owcp/energy/>. I assure you every effort will be made to process your claim in a timely manner. If you have any questions, please feel free to contact us, toll free, at 1-888-859-7211.

Sincerely,

District Director
District Office

cc: Authorized Representative Name, Authorized Representative

If you have a disability (a substantially limiting physical or mental impairment), please contact our office for information about the kinds of help available, such as communication assistance (alternate formats or sign language interpretation), accommodations and modifications.

Sample Acknowledgment letter**U.S. Department of Labor
Important Information about your EEOICPA claim**

For Correspondence by Mail

Please write your **Case ID Number** on the top right hand corner of any correspondence and mail to:

Energy Employees Occupational
Illness Compensation Program
DOL DEEOIC Central Mail Room
P.O. Box 8306
London, KY 40742-8306

Do not send original documents such as certified copies of birth certificates, pictures, death certificates, medical films, or marriage certificates with a raised seal – **These documents will NOT be returned to you.**

Energy Document Portal (EDP)

The Energy Document Portal allows you to electronically submit documents directly to your case and will decrease mailing delays. You can access our EDP at <https://eclaimant.dol-esa.gov> and you will need the following information:

- your Case ID as indicated above;
 - the Energy Employee's last name; and
 - the last 4 digits of the Energy Employee's Social Security Number.
-

Online Claimant Status Page

You may obtain a general status of your claim by visiting our Claimant Status Page website. This website allows claimants access to limited claims information from the same electronic claims database that is used by DEEOIC claim examiners. Available information includes: claimed medical conditions, worksite locations, most recent claim action, payment information, and current case location.

The website can be accessed at:

http://www.dol.gov/owcp/energy/regs/compliance/Claimant_status.htm

You will be asked to provide 3 pieces of data unique to your individual claim:

- (1) The last four digits of the **Employee's** social security number;
- (2) Your full date of birth; and,
- (3) The unique 8-digit claimant identification number. This is for internet access only.

Questions and concerns regarding this website should be directed to this office.

SUPERSEDED

RC Checklist Cover Sheet

Date: _____

To:

<input type="checkbox"/>	DOL Jacksonville District Office
<input type="checkbox"/>	DOL Denver District Office
<input type="checkbox"/>	DOL Cleveland District Office
<input type="checkbox"/>	DOL Seattle District Office

→ Attention: _____

The attached claim forms are submitted with supporting documentation.

Employee: _____ SSN: _____

Survivor: _____ SSN: _____

Enclosed documents include:

<input type="checkbox"/>	EE-1/EE-2	<input type="checkbox"/>	Marriage License/Certificate
<input type="checkbox"/>	EE-3	<input type="checkbox"/>	Death Certificate
<input type="checkbox"/>	EE-4	<input type="checkbox"/>	Divorce Decree
<input type="checkbox"/>	Authorization for Representation	<input type="checkbox"/>	Power of Attorney Document
<input type="checkbox"/>	EE-5 (s)	<input type="checkbox"/>	Adoption Records
<input type="checkbox"/>	Claimant Employment Records	<input type="checkbox"/>	Social Security Records (brought in by claimant)
<input type="checkbox"/>	Occupational History Questionnaire	<input type="checkbox"/>	Medical Records/Pathology Report
<input type="checkbox"/>	Occupational History Thank You Letter	<input type="checkbox"/>	Other
<input type="checkbox"/>	Birth Certificate	<input type="checkbox"/>	Other

Resource Center Manager _____

Occupational History Interview

**Energy Employees Occupational Illness Compensation
Program Act (EEOICPA)
Occupational History Interview**

DOE Facility

Section 1: INTRODUCTION			
Employee SSN	Employee Name	DOL District Office	Interview Date/Time
Interviewer Name	Interviewee Name:	Relationship to Employee	
Do I have your consent to conduct this interview?			<input type="checkbox"/> Yes <input type="checkbox"/> No

Section 2: EMPLOYEE PERSONAL HEALTH HISTORY				
Please <input checked="" type="checkbox"/> the appropriate response. If yes, indicate relationship.				
	Yes	No	Unsure	Relationship (S-Self, P-Parent, G-Grandparent)
Heart disease or Heart Attack				
High Blood pressure				
Anemia or Blood Disorders				
Diabetes				
Stroke				
Memory Problems				
Kidney Disease*				
Liver Disease*				
Skin Disease*				
Arthritis				
Sterility/Infertility**				
Lung Disease				
Specify Type (i.e., Asthma, Emphysema):				
Cancer				
Specify Type(s):				
Other:				
(Specify Diagnosed Condition):				

* Note that we are asking about diseases other than cancer. If you have been diagnosed with a cancer of this organ, please refer to question, "Cancers," and note the organ involved in the space provided for "Specified Type".

** Does not mean loss of sexual activity with old age.

Section 3: TOBACCO AND ALCOHOL HISTORY		
Did the Employee Ever Use Tobacco products? (Cigarettes, Cigars, Pipe, Snuff, Chewing Tobacco)	<input type="checkbox"/> Yes <input type="checkbox"/> No	Type:
	Age began:	Age Stopped:
	Average number used per day	
Did applicant Ever consume Alcoholic Beverages?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Type:
	Age began:	Age Stopped:
	Average number drank per day	

Section 4: NON-DOE WORK HISTORY

1. Please list jobs held before or after the employee worked at the DOE Facility.
2. Please list the jobs in employer order, starting with the most recent.


Employer	Job Title(s)/Description(s)	Beginning (mm/yy)	Ending (mm/yy)

**Section 5A → Section 8
 MUST be Completed for
 EACH claimed DOE
 Facility**

Section 5 (A): DOE FACILITY (Please complete Section 5 (A) –Section 8 for each DOE facility)	
1. DOE Facility:	
2. Name of Contractor or Subcontractor and Claimed Employment Dates: (List all employers and corresponding dates of employment)	
Contractor/Subcontractor	Claimed Employment Dates (mm/yy)

Section 5 (B) DOE FORMER WORKER SCREENING PROGRAM	
Was the employee a participant in a DOE screening program? if yes, please <input checked="" type="checkbox"/> site and note worker population screened (production vs. construction) (* denotes "New" program)	
<input type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/> Amchika <input type="checkbox"/> Rocky Flats <input type="checkbox"/> Idaho National Labs (Production ___ Construction* ___) <input type="checkbox"/> Nevada Test Site <input type="checkbox"/> Los Alamos Nat. Labs <input type="checkbox"/> INEEL (Production ___ Const* ___) <input type="checkbox"/> Portsmouth (Production ___ Const ___) <input type="checkbox"/> SRS (Production ___ Const ___) <input type="checkbox"/> Oak Ridge K25 (Production ___ Const ___) <input type="checkbox"/> Oak Ridge Y-12 (Production ___ Const ___) <input type="checkbox"/> Iowa Army Ammunition Plant. <input type="checkbox"/> Padueah Gaseous (Production ___ Const ___) <input type="checkbox"/> Pantex <input type="checkbox"/> Hanford (Production ___ Const ___) <input type="checkbox"/> Mound* (Production ___ Const ___) <input type="checkbox"/> Fernald* (Production ___ Const ___)	<input type="checkbox"/> Fermi National Accel.* <input type="checkbox"/> Argonne National Lab* <input type="checkbox"/> Ames Laboratory* <input type="checkbox"/> Kansas City Plant* (Production ___ Construction ___) <input type="checkbox"/> Lawrence Livermore* <input type="checkbox"/> Lawrence Berkley * <input type="checkbox"/> Pinellas* (Production ___ Const ___) <input type="checkbox"/> Princeton Plasma Physics* <input type="checkbox"/> Sandia Nat. Labs* <input type="checkbox"/> Brookhaven Nat. Labs* <input type="checkbox"/> Supplemental Care Program* <input type="checkbox"/> Fernald Settlement Fund <input type="checkbox"/> Rocky Flats Former Radiation Worker <input type="checkbox"/> Former Beryllium Worker Medical Surveillance Program <input type="checkbox"/> Former Beryllium Vendor Employee Medical Screening Program (remember: MUST ALSO BE Designated as DOE facility)

Section 5 (C): LABOR CATEGORY (While employed at a DOE Facility)		
<input checked="" type="checkbox"/> Any that apply		
<input checked="" type="checkbox"/>	Work Category	Approximate dates of Employment (Example: 11//59 – 02//65)
<i>Crafts</i>		
	Carpenter	
	Electrician	
	Heating, Ventilating, Air-conditioning maintenance	
	Machinist	
	Mason	
	Mechanic, Instrumental	
	Mechanic, Maintenance	
	Mechanic, Vehicle	
	Millwright	
	Painter	
	Plumber and/or Pipefitter	
	Structural and Metal Worker	
	Tool and Die Maker	
	Welder	
<i>Engineers</i>		
	Chemical Engineer	
	Civil Engineer	
	Construction Engineer	
	Electrical Engineer	
	Industrial Engineer	
	Mechanical Engineer	
	Quality Control Engineer	
	Safety Engineer	
<i>General Managers, Supervisors, and Project Managers</i>		
	First line supervisor	
	General manager or Executive	
	Project or Program Manager	
<i>Laborers and General Service Workers</i>		
	Change House Attendant	
	Decontamination /Decommissioning (D&D) worker	
	Firefighter (includes HAZMAT, firefighter/paramedic)	
	Food Service Worker	
	Janitors and Cleaners	
	Laundry Workers	
	Landfill worker	
	Locksmith	

	Work Category	Approximate dates of Employment (Example: 11//59 – 02//65)
	Handler, Helper, and Laborer (General)	
	Light Vehicle Driver	
	Security Officer	
	Security Specialist	
	Truck Driver	
<i>Operators</i>		
	Chemical System	
	Component	
	Driller	
	Explosive Storage Operator	
	Material moving equipment operator	
	Production Systems	
	Utilities operator	
<i>Scientists</i>		
	Chemist	
	Environmental Scientist	
	Geologist	
	Materials Scientist	
	Social Scientist	
<i>Technicians</i>		
	Computer Repair and/or Setup	
	Drafter	
	Engineering Technician	
	Environmental Sciences Technician	
	Fire Systems Testing Technician	
	Industrial Safety and Health Technician	
	Laboratory Technician	
	Quality Control Technician	
	Test Fire Technician	
	X-Ray Technician	
<i>General Administrative and Professional Administrative</i>		
	Accountant or Auditor	
	Buyer, Procurement and Contracting Specialist	
	Compliance Inspector	
	Industrial Hygienist	
	Lawyer	
	Physician	
	Nurse	
	Security Specialist	
	Administrative Assistant	
	Office Clerk	
	Secretary	

<input checked="" type="checkbox"/>	Work Category	Approximate dates of Employment (Example: 11//59 – 02//65)
	Typist or Word Processor	
Other (List all other positions held)		

Section 5 (D): UNION AFFILIATION
 Please All Unions to which you belonged.

- | | | |
|---|---|---|
| <input type="checkbox"/> Carpenters' Union | <input type="checkbox"/> OCAW | <input type="checkbox"/> Teamsters' Union |
| <input type="checkbox"/> IBEW | <input type="checkbox"/> Operating Engineers' Union | <input type="checkbox"/> Other Union |
| <input type="checkbox"/> IGAN (Guards' Union) | Painter's Union | Name of Union: _____ |
| <input type="checkbox"/> Ironworkers' Union | <input type="checkbox"/> Plumbers' and Pipefitters' Union | |
| <input type="checkbox"/> IAM | Union | |
| <input type="checkbox"/> Laborers' Union | <input type="checkbox"/> Sheet metal workers' Union | |

Section 6: WORK AREAS (Building Name and Function)

Please note, the building, work activity, years of employment and frequency in which the employee was performing type of work activity in the identified location. If building name or number is unknown, please mark "unknown" and provide description of activities occurring in building.

Use the following key to fill in the "Frequency" box:

- 5 Daily or most days per week
- 4 2-3 days per week
- 3 1-2 days per week
- 2 Few times per month
- 1 Once per month or less

Building Number/Name or Description	Work Activity	Years of Employment	Frequency Pick 1-3
<i>Example: C200 or Process Bld</i>	<i>Maintenance</i>	<i>1952-58</i>	<i>3</i>

Building Number/Name or Description	Work Activity	Years of Employment	Frequency Pick 1-3
Additional Information:			

Section 7: PERSONAL PROTECTIVE EQUIPMENT (PPE)

Description	Please <input checked="" type="checkbox"/> if utilized	Please <input checked="" type="checkbox"/> frequency of use		
		Often /Always	Sometimes	Infrequent/Never
Apron or lab coat				
Respiratory Protection				
Supplied air or SCBA (Self Contained Breathing Apparatus)				
Face mask with filter/cartridges				
Type:				
Disposable mask				

Gloves Type:				
Eye Protection				
Safety Glasses				
Face Shield				
Goggles				
Full protective suit				
Radiation monitoring badge (including film badge)				
Pencil/Pocket dosimeter				
extremity (finger or wrist) monitor				
none worn				
other (describe):				
Uniform or Company provided Clothing laundered by plant or third party				
Own clothing and own laundering				
Please describe the work situations and exposures where employee used PPE noted above:				
Were there times when you felt you should have worn any of the above protective equipment but did not? <input type="checkbox"/> Yes <input type="checkbox"/> No				
If Yes, Please explain:				

Section 8: EXPOSURE INFORMATION

1. For each section please review the identified agent and indicate if the employee is aware of exposure
2. Indicate the approximate number of years known to be exposed
3. Indicate if the employee "processed" the agent (i.e. machined, polished, mixed or poured)

METALS			
Agent	Please <input checked="" type="checkbox"/> if you were exposed to this metal	Approximate numbers of years exposed	Please <input checked="" type="checkbox"/> if you ever processed (machine, drill, grind, polish) this metal
Beryllium			
Cadmium			
Chromium			
Lead			
Manganese			
Mercury			

Nickel		
Zirconium/Zircalloy		
Other		
In what job titles were you exposed to metals? (select job titles from Section 5C--Labor Category)		
1.	2.	3.
4.	5.	6.

HIGH EXPLOSIVES			
Agent	Please <input checked="" type="checkbox"/> if Exposed	Approximate Numbers of Years Exposed	Please <input checked="" type="checkbox"/> if Employee Processed (melt, mix, pour) the Agent
A-6			
Baritol (barium nitrate+TNT)			
Boracitol (TNT+boric acid)			
CH6			
Comp B (TNT+ RDX)			
HMX			
LX-04-1 , LX-07-2(HMX+Viton A)			
LX-09 (HMX+ pDNPA+ FEFO)			
Octol			
PETN			
PBX			
RDX			
TNT			
XTX (PETN+ silicone rubber)			
Other explosives			
In what job titles were you exposed to explosives? (select job titles from Section 5C--Labor Category)			
1.	2.	3.	
4.	5.	6.	

RADIOLOGICAL		
Agent	Please <input checked="" type="checkbox"/> if Exposed	Approximate Numbers of Years Exposed
Cesium		
Californium		
Cobalt machine		
Plutonium		
Polonium		

Tritium		
Uranium		
Depleted Uranium		
X-ray machine		
Other radiation Source:		
1. Where you ever involved in a major accident or incident at the site? <input type="checkbox"/> Yes <input type="checkbox"/> No Describe incident include approximate dates and locations if possible:		
2. Did you ever have your urine tested to measure radiation exposure? <input type="checkbox"/> Yes <input type="checkbox"/> No		
In what job titles were you exposed to radiation? (select job titles from Section 5C--Labor Category)		
1.	2.	3.
4.	5.	6.

PLASTICS / ADHESIVES/ RESINS			
Agent	Please <input checked="" type="checkbox"/> if Exposed	Approximate Numbers of Years Exposed	Please <input checked="" type="checkbox"/> if Ever Processed or otherwise Directly Handled
Adiprene			
MOCA			
Isocyanates (TDI)			
Foams			
Other			
Did you ever have urine or other medical tests for MOCA exposures? 4,4'-Methylene-bis(2-chloroaniline)			<input type="checkbox"/> Yes <input type="checkbox"/> No
In what job titles were you exposed to plastics or binders? (select job titles from Section 5C Labor Category)			
1.	2.	3.	
4.	5.	6.	

DUSTS / FIBERS		
Agent	Please <input checked="" type="checkbox"/> if Exposed	Approximate Numbers of Years Exposed
Asbestos (pipe wrap, asbestos board)		
Silica (sand blasting, masonry, concrete)		
Coal dust		
Fiberglass / glass wool / mineral fibers		
Other, metal dusts		
In what job titles were you exposed to dusts or fibers? (Select from list of job titles listed in Section 5C-- Labor Category):		
1.	2.	3.
4.	5.	6.

Other Toxic Substances		
Agent		Approximate Numbers of Years Exposed
Do you believe all information relevant to your occupational history was addressed? Yes No		
If no, please provide explain:		

THANK YOU

Interview Confirmation Letter

U.S. DEPARTMENT OF LABOR

EMPLOYMENT STANDARDS ADMINISTRATIONS
OFFICE OF WORKERS' COMPENSATION PROGRAMS
DIVISION OF ENERGY EMPLOYEES OCCUPATIONAL
ILLNESS COMPENSATION



Date: ____ / ____ / 200__

Dear Claimant,

Thank you for your participation in the Occupational History Interview today. Your input will aid the Claims Examiner at the DOL District Office in the development of your claim. The information gathered during this interview will be used in developing the most up to date information regarding the possible exposures that _____ may have come into contact with while working at a Department of Energy (DOE) site(s). It will also provide the physicians who may be reviewing your case or performing an evaluation with a more complete picture of the worker's exposures, medical condition and history.

If you have any questions regarding the information gathered, or if you come upon other relevant information that you want to share with this program, please contact the District Office at

- 1-877-336-4272 Jacksonville
- 1-888-805-3401 Seattle
- 1-888-805-3389 Denver
- 1-888-859-7211 Cleveland

Thanks Again,

(Print Name)

Resource Center Staff

DOL Letter to DOE Former Worker Program

Dear FWP POC Name:

(Survivor/Employee name) has submitted a claim for benefits under the Energy Employees Occupational Illness Compensation Program. (Mr./Ms./ name) has claimed that he/she (his spouse/Father/Mother Full Name) participated in the {Site Name} Former Worker Screening Program.

The Department of Labor is requesting copies of all records you have for (employee name) to assist us in the adjudication of the claim.

Attached is the signed EE-3 which authorizes the FWP to release records to the Department of Labor.

If you have any questions regarding this request, please contact me directly at (phone number).

Thank you for your assistance in this matter

Sincerely,

Claims Examiner

Employee:

Case ID:

AUTHORIZATION FOR REPRESENTATION/PRIVACY ACT WAIVER

To provide that a duly authorized representative serves only the interest of the claimant, DEEOIC will not recognize the designation of an authorized representative whom DEEOIC finds is directly benefitting financially as a result of his or her affiliation with a claim, aside from the fee authorized by law.

I,

(Name of Claimant)_____
(Address of Claimant)_____
(City, State, Zip of Claimant)

do hereby authorize:

(Name of Representative/Person receiving records)_____
(Address of Representative/Person receiving records)_____
(City, State, Zip of Representative/ Person receiving records)_____
(Phone Number of Representative/Person receiving records)to **(check all that apply)**:

_____ serve as my representative in all matters pertaining to the administrative adjudication of my claim under the Energy Employees Occupational Illness Compensation Program Act of 2000 by the Division of Energy Employees Occupational Illness Compensation, Office of Workers' Compensation Programs, U.S. Department of Labor.

_____ receive copies of all factual and medical evidence contained in my claim filed under the Energy Employees Occupational Illness Compensation Program Act of 2000 from the Division of Energy Employees Occupational Illness Compensation, Office of Workers' Compensation Programs, U.S. Department of Labor.

I declare that the foregoing is true and correct. This authorization is effective on the date it is signed, and is effective until specifically revoked by me in writing.

(Signature of Claimant)_____
(Date)

Powers of Attorney Memo for SOL Review

MEMORANDUM

DATE: *mm/dd/yyyy*

FOR: *{Name of DEEOIC Counsel}*
Counsel for Energy Employees Compensation, Division of
Federal Employees and Energy Workers' Compensation

FROM: *{Name of requester or designee}*
{Phone Number}

SUBJECT: *{Routine/Terminal}*
Power of Attorney review for {Employee/Survivor}

CASE ID: *{Assigned Case ID Number}*

PAYEE NAME: *{John Doe}*

POA STATE: *{Jurisdictional state of origin of POA Example- Idaho}*

Attached for your review is a Power of Attorney (POA) that purports to grant (*Name of person granted POA*) to act on behalf of the above named payee. Review the POA to decide if it is a properly executed document. Please forward your response to *{designated national office staff person/s}*, who will upload it into OIS.

Notification to Representative

Date:

Case ID Number:

Employee Name:

Claimant Name:

Representative Name

Address

City, State, Zip Code

Dear [Representative]:

According to our records, you have been designated as the authorized representative in the above case. As the authorized representative, you have the ability to receive correspondence, submit additional evidence, argue factual or legal issues and exercise appeal rights pertaining to the above claim. The authorized representative does not have signature authority on behalf of the claimant on Form EN-20.

As the authorized representative of [claimant name], any correspondence from the Division of Energy Employees Occupational Illness Compensation (DEEOIC) will be directed to you in this capacity. If the correspondence indicates a response is warranted or additional information is required, it is expected that you will make the necessary arrangements with [claimant name].

Representative Fees. A representative may charge the claimant a fee for costs associated with his/her activities regarding the Energy Employees Occupational Illness Compensation Program Act (EEOICPA). The claimant is solely responsible for paying any fee or other costs associated with the actions of a representative. The DEEOIC will not reimburse the claimant, nor is it liable for the amount of any fee and other costs relating to an agreement between a claimant and a representative.

Permissible Charges. Under the regulations implementing 42 U.S.C. § 7385g, a representative is permitted to charge an appropriate fee for services related to a claim before DEEOIC. The maximum allowable percentage of a payment of lump-sum compensation that can be collected as a fee is as follows:

- (1) 2% for the filing of an initial claim with DEEOIC, provided that the representative was retained prior to the filing of the initial claim; plus
- (2) 10% of the difference between the lump-sum payment made to the claimant and the amount proposed in the recommended decision with respect to objections to a recommended decision.

Conflict of Interest Policy. As an authorized representative of a claimant under the EEOICPA, you are prohibited from having private, non-representational direct financial interests, other than your fee for serving as a representative, in regard to your client's claim with DEEOIC. Because the "role" of an authorized representative is so important, DEEOIC will consider you to have a

conflict of interest if you could directly benefit financially from your client's EEOICPA claim due to something *other than* your statutorily limited fee for representing your client in connection with his or her EEOICPA claim. For example, you will be considered to have a conflict of interest if, in addition to being your client's authorized representative, you are also being paid by DEEOIC, directly or indirectly, as a provider of authorized medical services to your client. Because there is an obvious conflict of interest that will arise in this sort of situation, DEEOIC will not recognize you as an authorized representative should this occur, and will inform the claimant of the need to designate another person as his or her authorized representative who does not have such a conflict. If you are in a position to directly benefit financially from your client's EEOICPA claim, you are required to notify DEEOIC and withdraw as representative.

Please feel free to contact the District Office or Final Adjudication Branch, if you have any questions or concerns. Our telephone number is 000-000-0000.

Sincerely,

Printed Name

Title

District Office/Final Adjudication Branch

cc: Claimant

Notification to Representative of Conflict of Interest

Date:

Claimant Name:

Case ID Number:

Representative Name

Address

City, State, Zip Code

Dear [Representative]:

According to our records, you have been designated as the authorized representative in the above case. As the authorized representative of the above claimant, you are expected to put your client's interests before your own private, non-representational direct financial interests in all of your dealings with the Division of Energy Employees Occupational Illness Compensation (DEEOIC). DEEOIC will consider you to have a prohibited "conflict of interest" if you could directly benefit financially from your client's Energy Employees Occupational Illness Compensation Program Act (EEOICPA) claim due to something other than your statutorily limited fee for representing your client in connection with his or her EEOICPA claim.

DEEOIC has received information that suggests a conflict of interest exists in this case. ***{Describe the evidence that suggests a conflict of interest. Be sure to include names, dates of letters, and all pertinent information to describe the evidence.}***

In light of this evidence, DEEOIC requests that you prepare a signed statement explaining your response to the above detailed evidence of a conflict of interest. Please submit your statement within 30 days from the date of this letter. Upon review of your statement, in conjunction with the evidence of record, DEEOIC will determine whether a conflict of interest exists in the case. If it is determined that a conflict of interest does exist, DEEOIC will no longer recognize you as the claimant's authorized representative unless the conflict of interest is eliminated. If you acknowledge that a conflict of interest does exist, you may resolve the conflict by either submitting a signed resignation as the claimant's authorized representative, or submitting evidence of the relinquishment of the charges, position, job, or duty creating the conflict.

Please contact the district office at XXX-XX-XXXX if you have any questions or concerns regarding this letter.

Sincerely,

Name

Title

District Office

SSA Contact Numbers

SSN Range (Last 4 digits)	Module Number	Help Desk Telephone No.
0000-0999	Mod 1	410-966-1247
1000-1999	Mod 2	410-966-5657
2000-3999	Mod 3	410-597-1045
4000-5999	Mod 4	410-966-8512
6000-7999	Mod 5	410-597-1061
8000-9999	Mod 6	410-597-1065

Sample Subcontractor Employment Memo

Note: In cases of subcontractor employment, the evidence varies greatly between employees and facilities, so there is no “one-size fits all.” Sometimes proof of employment with SSA in conjunction with a DOE clearance and a job category that could only be performed on site (plumber) is sufficient, other times more is needed. What follows is an outline that attempts to include most everything, but keep in mind this is just a model. As long as the memo delineates the evidence used to support 1) employment with a company that had 2) a contract to perform services on site at a DOE facility and 3) the employee was so employed providing those services on that site during those years, then the memo is complete.

DATE:

MEMORANDUM TO: FILE

FROM: CE

SUBJECT: Subcontractor Employment

This is a case involving a claim of subcontractor employment. Mr. Johnson claimed subcontractor employment at (name of facility) for the following period(s) of time (list period claimed on claim form). He stated that he worked as a (name of trade, job title) for the following employers (list the names of the companies for whom he claims to have been employed) at (name of facility) doing (identify service on site). Evidence in the file regarding employment was submitted, and is summarized below (use only those items for which there is corresponding evidence).

DOE provided (and then specify what DOE provided, such as clearance records, infirmity records, dose records). List those here with the date of each record and any other pertinent information on the record, such as name of employer or location of work.

Example 1: July 10, 1984 report from the BNL health unit reporting that he got something in his eyes while welding some pipe in the XX building.

Example 2: DOE provided a clearance card indicating that Mr. Johnson was granted a “Q” clearance on June 10, 1984 to August 30, 1984. The clearance card identifies his employer as Smalls Mechanical Contractors, Inc.

Records from the SSA were also obtained. For the period claimed, they identify the following employers during the noted years (list).

Example: 1985 Smalls Mechanical Contractors, Inc.

A review of the CPWR database was conducted and it showed (explain which subcontractors show up in database and for what periods of time, for example some case

files still have detailed union log sheets, some have news clipping about subcontractors linking them to a facility – all this needs to be delineated)

Example: Smalls Mechanical Contractors, Inc. – CPWR BtComp database indicates that Smalls was a BNL subcontractor for the period of June 18, 1984 through August 30, 1985.

Other documentation submitted included (list anything else submitted in the case that bears on the question of whether the employee provided a service on site at the facility for a given employer during the years so employed)

Example: A news clipping from the Tri-Cities Herald shows a photo of a ribbon-cutting ceremony at Hanford for the construction of XYZ and identifies Smalls Mechanical Contractors, Inc. as one of the subcontractors on the project.

The following affidavits were also submitted (list every single affiant and what they attest – OK to summarize...if same affiant attests more than once, that also needs to be noted, especially if the attestations are inconsistent with each other).

Example: Paul Smith, work associate and friend, attested that the employee worked for Smalls Mechanical Contractors at BNL from June 1984 to August 1985. The work involved the cryogenics lab and the Isabelle project.

After reviewing all this documentation, I conclude that Mr. Johnson's employment for (list dates) is a covered DOE subcontractor. For this period, SSA records (or union records or whatever evidence is used) demonstrate he worked for (name of company), and according to CPWR, there was a subcontract in place between (company) and (facility) for (years). Additionally, there was an infirmary record from DOE which identifies Mr. Johnson as having been onsite during the period. His co-worker Mr. Smith also attested to the period.....

With regard to the period (dates), I find that the evidence falls short of meeting the standard for covered subcontractor employment because....and then give reason – no evidence of being onsite, no evidence of contract, dates don't match up.

SEC Class Screening Worksheet

1) Employee Name: _____

2) Case ID: _____

3) Is there proof of a diagnosis of specified cancer? Y/N

If yes, list cancer type and diagnosis date:

4) Does there appear to be at least 250 workdays of covered employment at the SEC site(s)?
Y/N

If yes, identify SEC site(s) and employment period(s):

5) For a claim with a deceased employee, is there an eligible survivor who has filed a claim?
Y / N

6) If either question 3, 4, or 5 is answered “no,” is there anything in the file to suggest that additional development might change the answers to “yes?” Y / N

If so, what development is needed?

Action Taken on the ECS Screening Navigation Panel:

- Select “Likely” (#3, #4, and #5 are Yes)
- Select “Unlikely” (#6 is No)
- Select “Development Needed” (#6 is Yes)

Date

Signature

**Sample Letter to Claimant Granting Medical Benefits for Unaccepted Reverse
Consequential Condition (Medical Treatment of Underlying Primary Cancer)**

[Date]

Case ID: [number]
Employee: [name]

[Claimant Name]
[Street Address]
[City, State, Zip]

Dear [name]:

The Energy Employees Occupational Illness Compensation Program Act (EEOICPA) regulation at 20 CFR § 30.400(a) states the following with regard to payment of medical bills for an unaccepted condition: “In situations where the accepted occupational illness or covered illness is a secondary cancer, such treatment may include treatment of the underlying primary cancer when it is medically necessary or related to treatment of the secondary cancer.”

Accordingly, payment for medical treatment of your primary cancer [identify cancer] is covered when medically necessary or related to the treatment of your accepted secondary cancer. However, payment for medical treatment of your primary cancer under these circumstances does not constitute a determination by the Office of Workers’ Compensation Programs that the primary cancer is an accepted illness under the EEOICPA.

For reimbursement of medical bills, I have enclosed form OWCP-915 (Claim for Medical Reimbursement). Carefully read and follow the instructions on the back of the form to ensure reimbursement of those bills.

Where to Send Your Reimbursement Form:

Send a copy of this authorization letter, the completed itemized Form OWCP-915, and any required receipts to our bill processing agent. For your convenience, I have enclosed a pre-addressed envelope and an extra copy of this authorization letter. Mail your information to:

Energy Employees Occupational
Illness Compensation Program
P.O. Box 8304
London, KY 40742-8304

If you have any questions, you may contact the district office at [phone number].

Sincerely,

[Examiner Name]
Examiner

Enclosure: OWCP-915 (Claim for Medical Reimbursement)

SUPERSEDED

DAR Cover Letter**U.S. DEPARTMENT OF LABOR**EMPLOYMENT STANDARDS ADMINISTRATION
OFFICE OF WORKERS' COMPENSATION PROGRAMS
DIVISION OF ENERGY EMPLOYEES' OCCUPATIONAL
ILLNESS COMPENSATION

(Date)

EMPLOYEE NAME:
CLAIM FILE NUMBER:

(DAR POC Address)

To Whom It May Concern:

A claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA) has been submitted with respect to the employee named above, claiming employment at a Department of Energy facility. He or she is claiming that employment for the Department of Energy or one of its contractors or subcontractors has contributed to a covered illness. Your facility has been identified as having possession of or access to records which may identify employment and toxic substance exposure regarding this individual.

Included as an attachment to this cover letter is a copy of the claimant's EE-1 or EE-2 Claim for Benefits, the EE-3 Employment History and a Document Acquisition Request (DAR) Questionnaire. Marked on the attached DAR Questionnaire is the name of the employee, employee SSN, employer name and the facility where employment is alleged to have occurred as well as selected categories of documentation we hope you have at your facility.

Please conduct a reasonable search for the requested documentation and provide a copy of those records in digital PDF format on a compact disc (CD) if available. You may make as many copies of the DAR Questionnaire as necessary.

Please return the completed DAR Questionnaire, the CD and any hard copy documents to the address provided above. If you have received this request in error or if you have any other concerns, please feel free to contact me directly at ***-***-**** or fax ***-***-****.

Sincerely,

Claims Examiner

Attachments:

EE-1/2 Claim for Benefits
EE-3 Employment History

DAR Questionnaire

Document Acquisition Request Form (DAR)

U.S. Department of Labor
Office of Workers' Compensation Programs



This form is used to request specific documentation regarding DOE employees and DOE contractor employees at DOE covered facilities under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA). The DOL requests and receives DAR records from the DOE through the DOE's Secure Electronic Record Transfer (SERT) system.

Employee Information (Completed by DOL)		
1. Name (Last, First, Middle Initial) Last, First, Middle Initial	2. Social Security Number SSN	
3. Department of Energy Facility Dept of Energy Facility	4. Employer Name (If a subcontractor employee) Subcontractor	
Types of Records Being Requested (Completed by DOL)	Record Availability (Completed by DOE)	
	Included on CD	Unavailable
<input checked="" type="checkbox"/> Radiological Dose Records	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Incident Or Accident Reports	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Industrial Hygiene and Safety Records	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Personnel Records	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Job Descriptions	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Medical Records	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other: (specify)	<input type="checkbox"/>	<input type="checkbox"/>
Site Specific Exposure Questions (Completed by DOL)		DOE Response
Example: Was asbestos used in building X-333?		
1.		<input type="checkbox"/> YES <input type="checkbox"/> NO
2.		<input type="checkbox"/> YES <input type="checkbox"/> NO
3.		<input type="checkbox"/> YES <input type="checkbox"/> NO
4.		<input type="checkbox"/> YES <input type="checkbox"/> NO
5.		<input type="checkbox"/> YES <input type="checkbox"/> NO
6.		<input type="checkbox"/> YES <input type="checkbox"/> NO
7.		<input type="checkbox"/> YES <input type="checkbox"/> NO
Certification (Completed by DOE)		
By signing this form, the DOE is acknowledging that it has conducted a reasonable search of available records and that the information provided on this sheet and the electronic documentation provided on a compact disc (CD) accurately reflects the results of that search.		
Print Name:	Telephone No: ()	
	Address:	
Signature:	Date:	

Block 1: The Department of Labor (DOL) Claims Examiner (CE) completes this block by either typing or legibly writing the name of the employee using Last Name, First Name, and Middle Initial. The CE also lists a maiden name if known.

Note: Attach a copy of the EE-1/2 and EE-3

Block 2: The DOL CE types or legibly writes the Social Security Number (SSN) of the employee in this block.

Block 3: The DOL CE types or legibly writes the claimed Department of Energy (DOE) facility identified by the claimant on the submitted Employment History Form (EE-3) (i.e. Portsmouth Gaseous Diffusion Plant).

NOTE: If the claimant indicates employment at multiple DOE sites, a separate DAR Form is completed for each DOE site claimed.

Block 4: The DOL CE places the contractor or subcontractor name in this block if a subcontractor or contractor is identified on the EE-3 (i.e. Grinnell Corporation).

NOTE: If the claimant indicates employment at a DOE site with multiple subcontractors, a separate DAR Form is completed for each subcontractor.

Block 5: Types of Records Being Requested. The DOL CE determines from the case file documents (i.e. Occupational Health Questionnaire, EE-3, EE-4, medical evidence) which types of records are pertinent to the individual case and checks the appropriate block corresponding to the type of record needed.

Radiological Records: These documents are radiation exposure records based on readings from dosimetry badges or similar personal recording devices. They are generally taken at regular intervals over the employee's employment period.

Incident or Accident Reports specific to the employee: Any abnormal incidents or large plant accidental substance releases which effect the employee are documented in these types of documents (Safety and Security Records, unusual occurrence reports, off normal reports, effluent release information, Type A and Type B accident/investigation reports, etc).

Industrial Hygiene or Safety Records: Documents in these categories could contain periodical inspection reports for health and safety purposes pertaining to the employee (i.e. Occupational Injury Files, Investigation Records, Security Records, Individual Industrial Hygiene assessments, Health Hazard Inventories, etc).

Pay and Salary Records: These documents include an employee's pay, salary, any workers' compensation claim or other documents affecting wage. Examples of records that may contain this information include **but are not limited to** Official Personnel Files of Contractor Employees, Contractor Job Classification Manuals, Employee Awards Files, Notification of Personnel Actions, Classification Appraisals Files, Wage Survey Files and Unemployment Compensation Records.

Job Descriptions: These are descriptions of the various employment positions at the plant or site and the duties required to perform the job; they are employee specific.

Medical Records: Personal medical histories of the employee if that employee visited the plant infirmary (i.e. Health Unit Control Files, Employee Medical Folder, etc.).

Other. This category is reserved for any other documentation the CE may feel necessary to request on a claim specific basis which do not fit into any of the other six categories. If this category is checked and a specific request listed by the CE, DOE personnel may contact the DOL CE for clarification of the request if necessary.

Statement of Accepted Facts (SOAF)**1. Employee Information**

- a. Name:
- b. Case File Number:
- c. Date of Birth:
- d. Date of Death:
 - i. If deceased, list Cause(s) of Death from Death Certificate

2. Medical Information

- a. Has an Occupational Health Questionnaire (OHQ) been completed? (Provide date)
- b. Diagnosed Condition(s): (Provide date of diagnosis for each, if possible; if diagnosed condition is skin cancer, provide body location)
- c. List any accepted conditions (if applicable).
- d. Other medical information/conditions available for review by referral personnel (if appropriate): (Provide dates of Former Worker Protection (FWPP) Interview, authorized home health care periods, etc.)

3. Employment Information - If Relevant - [Provide a detailed description of the employee's verified and covered employment history – include where employee worked, date(s) of employment, job title(s), job duty(ies)].**4. Occupational Toxic Exposure - If Relevant - (Provide the occupational toxic substance exposures encountered by the employee and shown to have a potential health effect to the diagnosed condition; provide relevant information on the nature, extent and duration of such exposures)****5. Claim History – If Relevant - (Provide significant events such as date of filing of Part B and/or Part E, date submitted to NIOSH for dose reconstruction, Probability of Causation %, date of denial/acceptance, date of remanded claim, etc.)****6. Other Information - (Include any other information that may be useful to those conducting the referral evaluation)****7. Claims Examiner Information**

- a. Submitting District Office:
- b. Claims Manager:
- c. Unit designation:
- d. Telephone Number:
- e. E-mail address:
- f. Date of referral:

8. Verification of Review – (Should be signed by District Office Director, or designee, indicating that the referral information has been reviewed and meets minimum criteria for submittal)

Establishing Causation For Hearing Loss and Asbestosis

Asbestosis: A Claims Examiner is to accept Part E causation for asbestosis once the following three criteria are satisfied.

1. **Medical:** A medical diagnosis of asbestosis.
2. **Employment:** The employee is a covered DOE contractor employee at a covered DOE or RECA section 5 facility and in the course of employment was exposed to asbestos while at the DOE or RECA section 5 facility.

Asbestos existed at all covered DOE and RECA section 5 facilities. Using the SEM, along with an examination of pertinent exposure data maintained in the case, a CE is to determine if there is a reasonable basis to conclude that the employee had exposure to asbestos. Additionally, the CE should reference EEOICPA Circular 15-05, "Occupational Exposure Guidance Relating to Asbestos," for further guidance on asbestos exposure. If there is reason to doubt the employee's exposure to asbestos because of the type of work performed, or other contradictory evidence, he or she is to request the following information from the claimant:

- a. Contemporaneous medical evidence discussing the employee's work history and exposure to asbestos at the covered facility. The presence of pleural thickening, interstitial fibrosis, neoplasia, or other medical findings characteristic of asbestosis also helps establish the relationship between employment and exposure;
- b. Personnel or incident records disclosing exposure to asbestos; or
- c. Persuasive affidavits from other employees, with reason to know, attesting to the employee's asbestos exposure and other evidence such as independent studies of the facility or newspaper articles discussing asbestos exposure at the site.

Once the CE has collected all relevant exposure information, and he or she still cannot affirmatively conclude the extent or duration of employee's exposure to asbestos, an Industrial Hygiene referral is to occur.

3. **Exposure/Causation:** Causation will be presumed when the case file contains evidence that the employee was exposed to asbestos for at least 250 aggregate workdays, and there was a latency period of at least 10 years between the start of covered DOE or RECA section 5 employment and the onset of asbestosis.

In a claim for an employee that does not meet the requirements of presumed causation because the evidence does not establish 250 days of asbestos exposure, or the latency requirement, the CE is to undertake development to obtain an opinion on causation from either the claimant's treating physician or a CMC.

Hearing Loss: Part E causation for hearing loss can be presumed without referral to National Office specialists if all three following conditions are satisfied

1. Medical: The file contains a diagnosis of bilateral sensorineural hearing loss (conductive hearing loss is not known to be linked to toxic substance exposure).
2. Employment: The verified covered employment must be within at least one specified job category listed below for a period of 10 consecutive years, completed prior to 1990. The labor categories are the following:

- Boilermaker
- Chemical Operator
- Chemist
- Electrician/Electrical Maintenance/Lineman
- Electroplater/Electroplating Technician
- Garage/Auto/Equipment Mechanic
- Guard/Security Officer/Security Patrol Officer (i.e., firearm cleaning activities)
- Instrument Mechanic/ Instrument Technician
- Janitor
- Laboratory Analyst/Aide
- Laboratory Technician/Technologist
- Lubricator
- Machinist
- Maintenance Mechanic
- Millwright
- Operator (most any industrial kind, the test being whether the operator position is one in which there is potential for solvent exposure)
- Painter
- Pipefitter
- Printer/Reproduction clerk
- Refrigeration Mechanic/HVAC Mechanic
- Sheet Metal Worker
- Utility Operator

3. Exposure: Evidence in the file must not only establish that the employee worked within a certain job category listed above, but that the employee was concurrently exposed to at least one of the specified organic solvents listed below:

- Toluene
- Styrene
- Xylene
- Trichloroethylene
- Methyl Ethyl Ketone
- Methyl Isobutyl Ketone
- Ethyl Benzene

Hearing loss claims supported by rationalized medical evidence asserting a causative link between covered employment and exposure to OTHER solvents not listed in this Exhibit should be forwarded to the NO for specialist review.

Challenges to the DEEOIC Conditions of Acceptance. This policy guidance represent the sole evidentiary basis a CE is to use in making a decision concerning whether it is “at least as likely as not” that an occupational exposure to a toxic substance was a significant factor in aggravating, contributing to or causing a diagnosed bilateral sensorineural hearing loss. Claims filed for hearing loss that do not satisfy the conditions for acceptance outlined in this procedure cannot be accepted, because these standards represent the only scientific basis for establishing work-related hearing loss due to exposure to a toxic substance.

The CE is to undertake routine development (i.e., SEM, SEM mailbox, IH referral, etc.) on any hearing loss claim that does not meet the criteria described in this procedure, including communicating to the claimant the evidence necessary for a compensable hearing loss claim. As part of that development, the CE is to notify the claimant of his or her ability to challenge the scientific underpinnings of the DEEOIC hearing loss policy.

The claimant has the burden of establishing, through the submission of probative scientific evidence, that the criteria used by the program do not represent a reasonable consensus drawn from the body of available scientific data. If a claimant seeks to argue that the standard by which DEEOIC evaluates claims is not based on a correct interpretation of available scientific evidence, or that a toxic substance that is not listed as having a health effect of hearing loss exists, he or she will need to provide probative epidemiological data to support the claim. Any claimant submission of scientific documentation, including journals, periodicals, or other literature (including citations to literature) has to relate to the topic of the correlation between hearing loss and toxic substance exposure. Scientific evidence that does not relate to or reference hearing loss is insufficient.

With the receipt of compelling scientific data relating to a challenge to the DEEOIC conditions of acceptance for hearing loss, the CE is to prepare a referral of the documentation to the Policy Branch for examination by a Health Scientist who will respond to whether the evidence warrants a change to program policy regarding hearing loss.

Sample Questions For Physician

Questions:

CE: Choose from options below or add your own

1. Impairment: Refer to PM Ch. 2-1300, Impairment Ratings for questions and instructions for CMC’s conducting impairment evaluations.
2. Impairment: If it is not possible to complete an impairment rating based on the medical evidence we provided, please advise us what medical records and/or testing is required to complete the rating.
3. Diagnosis: In your opinion, do the medical records support a diagnosis of a medical condition? If so, please provide the first date of diagnosis, diagnosis, and the ICD code.
4. Causation: If a medical condition was diagnosed, in your opinion is it at least as likely as not that exposure to toxic substances during the course of employment at covered facility was a significant factor in aggravating, contributing to, or causing the employee’s medical condition?
5. Causation: If so, please provide the earliest date of diagnosis(es) and ICD code of the condition you believe is related. Please provide the rationale and objective findings to support your conclusion that the condition(s) are related to exposure in the workplace.

Claims Examiner

Claims Examiner
(Printed Name)

(Signature)

Date

(Date)

ICD Codes and Corresponding Procedure Codes

V49.8	File Reviews
FR001	File Review
FR002	Supplemental File Review
FR003	Clarification of Diagnosis, Treatment, Tests
V49.8	Impairment Ratings
FR004	Impairment Evaluation
V68.89	Wage-Loss
WL001	Assessing Ability to Work/Wage-Loss
V68.2	Second Medical Opinions
SEP02	Second Medical Opinion (includes physical exam and file review)
FR002	Supplemental File Review
Cancel	Appointment Cancellation
V65.8	Referee Referrals (Physical Exam or Written Exam)
REFER	Physical examination which includes file review
REF01	File review only

Sample Letter to Claimant Regarding Second Opinion/Referee Physician

DEEOIC Case ID: (Case ID #
Employee Name: (Employee Name)

(Claimant Name)
(Street Address)
(City, State, Zip)

Dear (Mr/Ms Claimant):

This letter is in reference to your claim under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

Under our regulations, the Division of Energy Employees Occupational Illness Compensation (DEEOIC) has the authority to refer an employee for a physical examination by a second opinion physician when it considers such a referral to be reasonably necessary.

Because it considers such a referral to be reasonably necessary for the proper adjudication of your claim, DEEOIC has arranged for you to be examined by a second opinion physician. Please review the attached letter for the time, date, and location of your scheduled appointment. DEEOIC will pay the out-of-pocket costs you incur in connection with the examination or any diagnostic testing. Travel costs to attend the examination are reimbursable upon submission of Form OWCP-957 (Attached).

DEEOIC recommends that you call the physician's office ahead of time to confirm your appointment. Providing the physician with your name, case ID #, and contact information, when you call, will help ensure that the process works as smoothly as possible.

Rescheduling the appointment is strongly discouraged and you should only do so in emergencies. Altering an appointment schedule can hinder our ability to take substantive action on your claim and promptly deliver services to you. If you are unavoidably prevented from keeping your appointment, you must immediately call your assigned claims examiner at the district office at Your Phone #. DEEOIC will evaluate any request to reschedule your appointment to determine whether you have submitted proof of one or more legitimate reasons to change the appointment.

If you do not attend the scheduled appointment, or cannot establish good cause for your failure to appear, DEEOIC will suspend claim adjudication and administratively close your claim. Reopening of the claim record will not occur until you agree to and attend a DEEOIC scheduled medical examination.

DEEOIC strongly encourages physicians to limit persons in attendance during the actual examination to one or two individuals. This would include a family member or designated authorized representative, and/or a health care professional, such as a RN/LPN, or CNA/HHA who is currently providing care to the patient. Ultimately, it is the examining physician's decision as to who can be present during the examination.

If you have a disability (a substantially limiting physical or mental impairment), please contact our office/claims examiner for information about the kinds of help available, such as communication assistance (alternate formats or sign language interpretation), accommodations and modifications.

Should someone accompanying you disrupt the scheduled medical examination, DEEOIC will reschedule the exam with a different qualified physician. You will not be entitled to have that individual accompany you during the subsequent examination unless DEEOIC determines that exceptional circumstances exist.

We appreciate your cooperation in this matter. If you have any questions regarding the scheduled examination, please contact me at the address listed above or call **Your Phone #**.

Sincerely,

(YOUR NAME)

Enc: OWCP-957
Copy of Authorization Letter

NIOSH Referral Summary Document (NRSD)

Enter a "X" where appropriate

Initial	Amendment	Supplement
Remarks (if Amendment or Supplement):		

1. DOL Case ID Number:**Case File Contact Information****2. Energy Employee (EE):**

a. Name (First-Middle-Last-Suffix)	
b. Gender (Male or Female)	
c. Date of Birth (MM/DD/YYYY)	
d. Date of Death (MM/DD/YYYY)	
e. Address (Street, City, State, Zip)	
f. Phone Number and Type	

3. Survivor(s) (SV) (If applicable, create a table for each):

a. Name (First-Middle-Last-Suffix)	
b. Address (Street, City, State, Zip)	
c. Phone Number and Type	
d. Relationship to employee	
e. Currently eligible survivor (Y/N)	

a. Name (First-Middle-Last-Suffix)	
b. Address (Street, City, State, Zip)	
c. Phone Number and Type	
d. Relationship to employee	
e. Currently eligible survivor (Y/N)	

a. Name (First-Middle-Last-Suffix)	
b. Address (Street, City, State, Zip)	
c. Phone Number and Type	
d. Relationship to employee	
e. Currently eligible survivor (Y/N)	

4. Other Contact(s)(OC)(If applicable, create a table for each):

a. Name (First-Middle-Last-Suffix)	
b. Address (Street, City, State, Zip)	
c. Phone Number and Type	
d. Relationship to employee	

Medical and Employment Information**5. EE Covered Cancer Information (create a table for each cancer):**

a. Primary [<input type="checkbox"/>] or Secondary (metastatic) [<input type="checkbox"/>]	
b. Cancer Description/Type	
c. Associated ICD-9 Code	
d. Associated ICD-10 Code	
e. Date of Cancer Diagnosis	

6. Other Covered Condition:

a. SEC Cancer Claim, but filing for Non-SEC cancer medical benefits [<input type="checkbox"/>]
b. Other claim for benefits scenario [<input type="checkbox"/>]
c. Explain:

7. Energy Employee Verified Employment History:

(List all breaks in employment at the DOE or AWE Facility):

a. Employer / Facility Name	
b. Start Date	
c. End Date	
d. Employment Badge Number	
e. Dosimetry Badge No.	
f. Job Title	

8. Employment Verification Information Valuable to NIOSH:

a. <input type="checkbox"/> DOE could not verify employment
b. <input type="checkbox"/> Employment Verification based upon Affidavit or Other Credible Evidence.
c. <input type="checkbox"/> Worked for a contractor/sub-contractor not listed in DOE Office of Worker Advocacy facility online database.

9. Other information relevant to dose reconstruction, if required:

<p>a. If the claim is for skin cancer or a secondary cancer for which skin cancer is a likely primary cancer, list one or more of the following:</p>	<p><input type="checkbox"/> American Indian or Alaska Native <input type="checkbox"/> Asian, Native Hawaiian, or Pacific Islander <input type="checkbox"/> Black <input type="checkbox"/> White-Hispanic <input type="checkbox"/> White-Non-Hispanic <input type="checkbox"/> Not given</p>
<p>b. If the claim is for lung cancer or a secondary cancer for which lung cancer is a likely primary cancer, select one of the following (Note: Currently refers to time of cancer diagnosis):</p>	<p><input type="checkbox"/> Never smoked <input type="checkbox"/> Former smoker <input type="checkbox"/> Current smoker (? cig/day) → <input type="checkbox"/> <10 cig/day → <input type="checkbox"/> 10-19 cig/day → <input type="checkbox"/> 20-39 cig/day → <input type="checkbox"/> 40+ cig/day</p>

10. DOL Information:

<p>a. District Office</p>	
<p>b. Claims Examiner Name</p>	
<p>c. Claims Examiner Phone Number</p>	
<p>d. Claims Examiner e-mail address</p>	

Reviewed by:

 Claims Examiner

 Date

INSTRUCTIONS FOR COMPLETING THE NRSD				
No.	Title	Description	Example	
N/A	NRSD Type	Enter an "X" next to the type of NRSD that is being submitted. If you select Amendment or Supplement enter Remarks (the reason and or data that has created the need for an Amendment/Supplement. For an Initial NRSD include all sections, unless they will be blank (i.e., other contact if there isn't one). For an Amendment include the employee's name, DOL case number, NIOSH tracking number, the tables that include changed information, and the DOL information (including the SrCE or journey level CE signature). For Supplements, include the DOL case number, NIOSH tracking number, and employee's name.		
1	DOL Case ID	Enter the case ID number	12345	
2	Energy Employee (EE)	The employee as listed on the EE-1/EE-2.		
a	Name	Enter the Employee's name as it is listed in ECS/Claim Form (First, Middle Initial, Last, Suffix)	Fred R. Flintstone, III	
b	Gender	Enter <i>Male</i> or <i>Female</i> as indicated in ECS/Claim Form	Male, Female	
c	Date of Birth	Enter the date of birth in MM/DD/YYYY format	01/31/1964	
d	Date of Death	If applicable , enter the date of death in MM/DD/YYYY format	11/01/2006	
e	Address	If applicable , enter the full address of the EE (Street, City, State, and zip code) Helpful Hint: Adding the +4 zip code may speed up mail delivery by several days (visit www.usps.com to find an address' +4 zip code).	710 Bedrock Dr., Aiken, SC 26175-0454	
f	Phone Number and Type	If available/applicable , enter the employee's 10 digit phone number. Refer to ECS for the EE-2. Type can include home, work, cell, day, evening, vacation home, etc.	865-123-9870	Home
3	Survivor(s) Data	If applicable , enter the survivor's data for each survivor that has filed a Claim for Benefits, Form EE-2. If not applicable (the employee is living), delete these tables. If there are more than 3 survivors, copy and paste one table and add to the bottom, be sure to include a space between them.		
a	Name	Enter the Survivor's name (First, Middle Initial, Last, Suffix). Refer to ECS for the EE-2	Betty D. Flintstone	
b	Address	Enter the full address of the survivor (Street, City, State, and zip code). Refer to ECS or the EE-2.	710 Bedrock Dr., Aiken, SC 26175-0454	
c	Phone Number and Type	If available , enter the survivor's 10 digit phone number. Refer to ECS or the EE-2. Type can include home, work, cell, day, evening, vacation home, etc.	703-999-8000	Other
d	Relationship to Employee	Enter the survivor's relationship to the employee as selected on the EE-2	Spouse, Child, Grandchild	
e	Currently eligible survivor (Yes or No)	Enter Yes or No. Entering "Yes" means the survivor has met all the requirements to establish survivorship. Also note if the survivor is a "Part E Only" survivor (i.e., a non-spousal child). In cases of multiple survivors, indicate which survivor would prefer to be contacted by entering "Primary Contact" in the space provided.	Yes (Part E Only/Non-spousal Child)/Primary Contact	
4	Other Contact	If applicable , enter the Authorized Representative/Power of Attorney (POA) data. If not, delete this table. If there is more than one contact, copy and paste the table and add to the bottom, be sure to include a space between them.		
a	Name	Enter the Contact's name (First, Middle Initial, Last, Suffix)	Ira M. Lawyer, Jr.	
b	Address	Enter the full address of the survivor (Street, City, State, and zip code)	710 Bedrock Dr., Aiken, SC 26175-0454	
c	Phone Number and Type	If available , enter the survivor's 10 digit phone number. Type can include home, work, cell, day, evening, vacation home, etc.	703-999-8000	Work

d	Relationship to employee	If known, enter the contact's relationship to the EE	Lawyer
5	EE Covered Cancer Information	Enter the EEs verified diagnosed cancer(s). Create a table (copy, cut, paste); for each primary cancer or secondary cancer for which there is an unknown primary.	
a	Primary or Secondary	Place an "X" (by clicking) in the box that best describes the cancer (Primary or Secondary)	
b	Cancer Description/Type	Enter the cancer description from the pathology/operative report, etc.	Chronic myelomonocytic leukemia, in remission
c	Associated ICD-9 Code	Enter the ICD-9 code that best describes the cancer	206.11
d	Associated ICD-10 Code	Enter the ICD-10 code that best describes the cancer	C93.11
e	Date of Cancer Diagnosis	Enter the date of cancer diagnosis from pathology report, operative report, death certificate, etc. in MM/DD/YYYY format. The entire date is not required but preferred. List the month and year if the full date is not available. The year of diagnosis is required.	01/10/2001
6	Other Covered Condition	If applicable, place and "X" (by clicking) in the box(es).	
a	SEC Cancer Claim, but filing for Non-SEC cancer medical benefits	Select this box if the claim is an employee claim or a survivor claim where the employee filed initially, that is being or has been accepted for an SEC cancer; and there is a claim for a non-SEC Cancer.	Employee is accepted for SEC lung cancer; and now is filing for a non-SEC skin cancer.
b	Other claim for benefits scenario	If there is any scenario not "typical" (i.e., non SEC cancer/employment) and not covered in 6.a, select this box by clicking.	Part B survivor case accepted for CBD. Under Part E, cannot establish death link relating to CBD; death certificate lists lung cancer as cause of death.
c	Explain	Provide a detailed/specific explanation for the reason box 6.b was selected	For the example above: "Survivor already compensated under Part B, Dose Reconstruction will be to establish death link for Part E only."
7	Energy Employee Verified Employment History	Complete this section for all verified employment. Any breaks in employment seven days or more must be reported separately. Create another table by using copy, paste; remember to leave a space between them. It is not necessary to verify employment beyond the date of cancer diagnosis for the purposes of submitting the NRSD; however, once submitted, continue to complete employment verification for toxic exposure and other claimed illnesses. Remember that the verified employment may extend beyond the covered employment at a particular site. The CE must verify the covered dates for a site by going to the DOE Office of Worker Advocacy Covered Facility List (http://www.hss.energy.gov/healthsafety/fwsp/advocacy/faclist/findfacility.cfm).	
a	Employer/Facility Name	Enter the employer and Facility Name	Union Carbide/K-25
b	Uranium Mine/Mill	For RECA Section 5 workers, Enter Name of Uranium Mine/Mill	Climax Uranium Mill, Grand Junction, CO
c	Start Date	Enter the start date in MM/DD/YYYY Format	01/01/1956
d	End Date	Enter the end date in MM/DD/YYYY Format	12/31/1959
e	Employment badge number	If available, list the EEs employment badge number from the EE-3 or DAR.	10349
f	Dosimetry Badge No.	If available, list the EEs dosimetry badge number from the EE-3, DAR, or ORISE	10949
g	Job Title	If available, list the EEs job title (for the specific employment period) using information from the EE-3, DAR, or ORISE	Pipefitter

INSTRUCTIONS FOR COMPLETING THE NRSD			
8	Employment verification information valuable to NIOSH	Select these boxes, by clicking, if applicable.	
a	DOE could not verify employment	Select this box if employment wasn't verified	
b	Employment verification based on affidavit or other credible evidence		
c	Worked for a contractor/sub-contractor not listed	If the employee worked for a contractor/subcontractor not listed on the DOE Office of Worker Advocacy Covered Facility List, select this box.	F.H. McGraw
9	Other information relevant to dose reconstruction	For skin cancer and lung cancer cases additional information regarding the following must be provided.	
a	Ethnicity selection	For skin cancers, it is required that the District Office supply NIOSH with the EEs race/ethnicity. The method used to gather this information is EE/EN-9. If the claimant does not return the questionnaire within 60 days, the case will be administratively closed. However, if the CE can obtain the information from the EE's medical information or other credible source (i.e., DAR), the NRSD may be completed using that information and forwarded to NIOSH with an explanation of where the information was acquired.	
b	Smoking History	For lung cancer or a secondary cancer with an unknown primary cancer that includes lung cancer as a possible primary cancer, the CE must request the EEs smoking history using the EE/EN-8. If the claimant does not return the questionnaire within 60 days, the case will be administratively closed. However, if the CE can obtain the information from the EE's medical information or other credible source (i.e., DAR), the NRSD may be completed using that information and forwarded to NIOSH with an explanation of where the information was acquired. If the employee is a current smoker (currently refers to time of cancer diagnosis), then the CE must select an additional box, which indicates the amount (per day) the employee smoked at the time of cancer diagnosis.	
10	DOL Information	Enter the requested information	
a	District Office	Enter the CE's District Office	Cleveland, Denver, Jacksonville, Seattle
b	Claims Examiner Name	Enter the CE's full name	John Q. Examiner
c	Claims Examiner Phone No.	Enter the CE's direct dial phone number (not the toll free number)	(904)357-4795 x74307
d	Claims Examiner e-mail address	Enter the CE's DOL e-mail address	examiner.john@dol.gov
Reviewed by		A CE/SrCE must review the NRSD, sign, and date; affirming that to the best of her/his ability, they have reviewed the information provided and believe it to be accurate and correct.	
Note: A complete copy of the case file (including the Part D if available) via CD or other means of electronic submission, will be duplicated and sent with the NRSD to NIOSH.			

NIOSH Referral Letter to Claimant

Dear *[Insert Claimant Name]*:

We have received the necessary medical and employment information submitted in support of your claim for compensation under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

The next step in the adjudication of your claim is the dose reconstruction process. The National Institute for Occupational Safety and Health (NIOSH), an agency within the Department of Health and Human Services, administers this portion of the process. In order for NIOSH to proceed with the dose reconstruction, they must have access to your complete case record. Therefore, a copy of your case file is being referred to them.

Based on our review of your claim, we will report the following information to NIOSH:

Medical

- Cancer diagnosis type (nomenclature), *[Insert Diagnosis Code(s)]* and date of diagnosis

Employment

- Employer name, facility, and dates of employment (list each individually)

If you *[or the “the employee” when writing to a survivor]* had any other primary cancers, in addition to what is listed above, it is important that you send written medical records documenting an explicit diagnosis of any additional primary cancers, the type of cancer, and the date of its first diagnosis. Also, with regard to employment, if you *[or “the employee” if writing to a survivor]* had other covered employment, either before or after the dates shown above, or employment at another Department of Energy covered facility, please send us any evidence you have that supports this additional employment. Any such medical or employment evidence should be sent to your claims examiner at the mailing address provided below.

Once NIOSH receives your case record, they will send you a letter advising that they have received your information. The letter will contain information on dose reconstruction and what to expect from NIOSH in regard to your claim. NIOSH has informed us that the process of dose reconstruction can be time consuming because it relies on information that must be collected from a number of sources. NIOSH's first priority is to ensure the collected information is valid and that the assumptions used to estimate doses are fair, consistent, and well-grounded in the best available science.

Once NIOSH completes the dose reconstruction, they will send us the results, and we will apply a formula, using the NIOSH data, to determine whether your *[or the employee's]* claimed cancer is at least as likely as not (a 50% or greater probability) related to the covered employment. We will then notify you, in writing, regarding the status of your claim.

If you have specific questions regarding the status of the dose reconstruction, you may contact the NIOSH office by calling their toll-free number at **1-877-222-7570**. Any other questions regarding your claim should be addressed to your claims examiner at the mailing address below.

Sincerely,

Claims Examiner
{Insert Central Mailroom Address}

SUPERSEDED

Examples of Rework Request

These examples do not cover all scenarios. Please use your professional judgment in conveying the most accurate and pertinent information necessary concerning how the DR was performed, and what modifications need to be made. Also, ensure that the appropriate ICD code with the condition description is included.

1. Additional cancer reported to the DO (employment history unchanged):

NIOSH DR for Karen Smith, 111-11-1111, (NIOSH 3450). Ms. Smith was employed at the Paducah Gaseous Diffusion Plant for several periods between 09/28/55 to 12/28/79. The DR was performed for two cancers: BCC (left preauricular area), diagnosed on 01/28/02; and SCC in-situ right ear, diagnosed on 9/17/02. The POC was 38.14%.

Subsequently, the DO received evidence of an additional verified cancer: SCC (right posterior inferior pinna), diagnosed on 07/31/03.

2. Cancers were incorrectly reported in the NRSD (employment history has not changed):

John M. Jones, 222-22-2222, (NIOSH 5678). Mr. Jones was employed at the Nevada Test Site from (09/01/65 to 03/3/73) and (11/19/79 to 09/30/87). The DR was performed for two cancers:

- Prostate cancer, diagnosed on 01/01/98
- Adenocarcinoma, Barrett's Esophagus, diagnosed on 11/15/01

The POC was 36.39%. We reviewed the case file and determined that the prostate diagnosis date and the Barrett's Esophageal cancer were incorrectly reported. The correct cancer information follows:

1. Prostate cancer, diagnosed on 04/08/98 - (diagnosis 4 months later than reported)
2. Adenocarcinoma, lower (distal) esophagus, diagnosed on 11/15/01

3. Corrections to employment (cancer unchanged)

Mary Smith, 333-33-3333 (NIOSH 91264). Ms. Smith worked at NTS for four periods from the 1950s to the 1970s. The DR was performed for astrocytoma, diagnosed on 03/19/77. Based on the employment used in the DR, the POC was 35.57%.

The DR used the following NTS employment dates, as reported in the NRSD:

1. 04/24/57 – 06/24/57
2. 07/09/60 – 01/18/63
3. 01/31/63 – 07/19/65
4. 07/26/55 – 02/01/74

Subsequent to submitting the NRSD report, we received additional employment evidence to determine that employment period 4 above, should actually be 07/26/65 - 02/01/74, resulting in about 5 years less verified employment than represented in the current DR.

4. Correction to cancers and employment history:

Tom Doe, 444-44-4444 (NIOSH 23679). The DO reported that Mr. Doe was employed at the Tonopah Test Range and Nevada Test Site (NTS) from 03/27/87 to 01/22/91. The DR was performed for esophageal cancer, diagnosed on 03/26/93. The POC was 2.35%.

We reviewed the case file and found that the cancer and the employment site and dates reported in the original NRSD were incorrect. Please replace the originally reported esophageal cancer, with the following two cancers:

- Squamous cell carcinoma of the right piriform fossa, diagnosed on 01/31/90
- Squamous cell carcinoma of the distal esophagus, diagnosed on 03/25/93

In addition, Mr. Doe was on leave without pay as of 01/22/90, although his actual termination date was 01/22/91. Therefore, the correct employment is: Solely at NTS (no Tonopah employment) from 03/27/87 to 01/22/90, one less year than originally reported.

5. Correction to reported cancers, and additional cancer (no changes to employment):

DR for James Johnson, 555-55-5555 (NIOSH 0432). Mr. Johnson was employed at NTS intermittently from 09/07/54 to 12/31/95. The NRSD reported 4 primary cancer sites for dose reconstruction: two (2) prostate cancers (right and left lobes), and two (2) BCCs, diagnosed in 10/97 and 04/99. The resultant POC was 51.05%.

Upon further review of the medical evidence, we determined that the two prostate cancers should only be reported as one, as the pathology report for both lobes was reported within the same two weeks, and there is no indication that the two lobes are separate primaries. We also determined that the 04/99 BCC was a recurrent cancer of the 10/97 BCC and should not be included in the DR. In addition, we received additional medical evidence of another verified cancer: SCC (scalp), diagnosed on 06/12/96.

Therefore the DR should be performed for the correct cancers as follows:

1. Prostate, diagnosed on 10/14/84
2. BCC (rt cheek), diagnosed on 10/23/97
3. SCC (scalp), diagnosed on 06/12/96.

6. Deletion of several cancers from a list of multiple cancers (no change in employment):

DR for Pete James, 666-66-6666 (NIOSH 3495). Mr. James was employed at the Pacific Northwest National Lab from 08/25/69 to 06/28/87. The DR was performed for eleven (11) cancers. The POC was 52.1%.

Upon further review of the medical evidence in the case file, we determined that only eight (8) of the original eleven (11) cancers are verifiable. Below is the list of the 11 initially reported cancers; the three (3) erroneous cancers are identified by strikethrough:

1. Seminoma of the R. Testicle, 06/01/77
2. ~~BCC R. Shoulder, 10/30/97~~
3. BCC R. Cheek, 10/30/97
4. SCC in situ, L. Temple, 02/24/98
5. SCC in situ, Scalp, 02/24/98
6. ~~SCC in situ, L. Forearm, 04/24/98~~
7. SCC in Situ, L. Dorsal Forearm, 06/23/98
8. SCC R. Cheek, 11/29/01
9. BCC L. Chin, 11/29/01
10. ~~BCC L. Cheek, 02/07/02~~
11. SCC in situ, L. Lateral Forearm, 06/30/03

The 8 DOL verified cancers are therefore:

1. Seminoma of the R. Testicle, 06/01/77
2. BCC R. Cheek, 10/30/97
3. SCC in situ, L. Temple, 02/24/98
4. SCC in situ, Scalp, 02/24/98
5. SCC in Situ, L. Dorsal Forearm, 06/23/98
6. SCC R. Cheek, 11/29/01
7. BCC L. Chin, 11/29/01
8. SCC in situ, L. Lateral Forearm, 06/30/03

7. Additional verified employment periods (employment in NRSD correct):

DR for Sam Jones, 777-77-7777 (NIOSH 3254). The DR was performed for liver cancer, diagnosed on 09/03/87. The POC was 22%. The DR Coversheet (dated 06/02/05) notes Mr. Jones' Hanford employment as: "06/29/54-07/12/77 (eleven periods of employment)." This is correct based on the employment originally reported in the NRSD by the DO.

We have subsequently received evidence of additional verified Hanford employment periods:

1. 01/01/53 to 12/31/53
2. 08/07/53 to 06/28/54
3. 01/30/62 to 04/15/62
4. 01/01/79 to 12/31/79
5. 01/01/80 to 12/31/80

Review of Dose Reconstruction Letter to Claimant

Dear Claimant Name:

We recently received the results of the dose reconstruction conducted by the National Institute for Occupational Safety and Health (NIOSH) in regard to your claim for compensation under the Energy Employees Occupational Illness Compensation Program Act. After review of the dose reconstruction and the evidence received in support of your claim, it was discovered that [insert reason].

We determined that your claim must be returned to NIOSH so that they can review and revise the dose reconstruction, as appropriate, to include this information. This may not affect the outcome of your claim, but the information used in the dose reconstruction must accurately reflect what is shown in the evidence received by the district office. Your NIOSH tracking number xxxxx will remain the same. Your claim will receive priority consideration by NIOSH.

You will have the opportunity to review the revised dose reconstruction report, and will again be required by NIOSH to sign the OCAS-1 to acknowledge your receipt of the revised report and initial dose reconstruction results.

When NIOSH finishes its revised study and sends us the results, we will apply a formula to the dose reconstruction to determine whether the cancer(s) was at least as likely as not (50% or greater chance) related to the covered employment. We will then notify you in writing regarding the status of your claim.

If you have specific questions regarding the status of the dose reconstruction, you may contact the NIOSH office by calling toll free at 1-877-222-7570. Any other questions should still be addressed to this district office.

Sincerely,

Claims Examiner
District Office Location

cc: NIOSH Public Health Advisor

Primary Cancer Sites

Secondary Cancer	Likely Primary Cancers
Lymph nodes of head, face and neck	Malignant neoplasm of base of tongue , Malignant neoplasm of parotid gland , Malignant neoplasm of tonsil, unspecified , Malignant neoplasm of pharynx, unspecified , Malignant neoplasm of glottis , Malignant neoplasm of trachea , Malignant melanoma of lip , Unspecified malignant neoplasm of skin of lip , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of thyroid gland
Intrathoracic lymph nodes	Malignant neoplasm of upper third of esophagus , Malignant neoplasm of trachea , Malignant neoplasm of nipple and areola, unspecified female breast
Intra-abdominal lymph nodes	Malignant neoplasm of upper third of esophagus , Malignant neoplasm of pylorus , Malignant neoplasm of hepatic flexure , Malignant neoplasm of head of pancreas , Malignant neoplasm of trachea , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of endocervix , Malignant neoplasm of prostate , Malignant neoplasm of unspecified kidney, except renal pelvis , Follicular lymphoma, unspecified, extranodal and solid organ sites
Lymph nodes of axilla and upper limb	Malignant neoplasm of trachea , Malignant melanoma of lip , Malignant neoplasm of nipple and areola, unspecified female breast
Inguinal and lower limb lymph nodes	Malignant neoplasm of rectosigmoid junction , Malignant neoplasm of trachea , Malignant melanoma of lip , Unspecified malignant neoplasm of skin of lip , Malignant neoplasm of prepuce
Intrapelvic lymph nodes	Malignant neoplasm of hepatic flexure , Malignant neoplasm of rectosigmoid junction , Malignant neoplasm of trachea , Malignant neoplasm of endocervix , Malignant neoplasm of corpus uteri, unspecified , Malignant neoplasm of prostate , Malignant neoplasm of trigone of bladder
Lymph nodes of multiple sites	Malignant neoplasm of upper third of esophagus , Malignant neoplasm of cardia , Malignant neoplasm of hepatic flexure , Malignant neoplasm of trachea , Malignant neoplasm of nipple and areola, unspecified female breast
Lymph nodes, site unspecified	Malignant neoplasm of upper third of esophagus , Malignant neoplasm of cardia , Malignant neoplasm of sigmoid colon , Malignant neoplasm of trachea , Malignant melanoma of lip , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of prostate
Lung	Malignant neoplasm of hepatic flexure , Malignant neoplasm of trachea , Malignant melanoma of lip , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of prostate , Malignant neoplasm of trigone of bladder , Malignant neoplasm of unspecified kidney, except renal pelvis
Mediastinum	Malignant neoplasm of upper third of esophagus , Malignant neoplasm of trachea , Malignant neoplasm of nipple and areola, unspecified female breast
Pleura	Malignant neoplasm of upper third of esophagus , Malignant neoplasm of hepatic flexure , Malignant neoplasm of trachea , Malignant neoplasm of

	nipple and areola, unspecified female breast , Malignant neoplasm of unspecified ovary , Malignant neoplasm of prostate , Malignant neoplasm of unspecified kidney, except renal pelvis
Other respiratory organs	Malignant neoplasm of upper third of esophagus , Malignant neoplasm of hepatic flexure , Malignant neoplasm of glottis , Malignant neoplasm of trachea , Unspecified malignant neoplasm of skin of lip , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of prostate , Malignant neoplasm of thyroid gland
Small intestine, including duodenum	Malignant neoplasm of duodenum , Malignant neoplasm of hepatic flexure , Malignant neoplasm of head of pancreas , Malignant neoplasm of trachea , Malignant neoplasm of connective and soft tissue of head, face and neck , Malignant melanoma of lip , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of unspecified ovary , Malignant neoplasm of unspecified kidney, except renal pelvis
Large intestine and rectum	Malignant neoplasm of hepatic flexure , Malignant neoplasm of rectosigmoid junction , Malignant neoplasm of trachea , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of unspecified ovary , Malignant neoplasm of prostate
Retroperitoneum and peritoneum	Malignant neoplasm of cardia , Malignant neoplasm of hepatic flexure , Malignant neoplasm of rectosigmoid junction , Malignant neoplasm of head of pancreas , Malignant neoplasm of trachea , Malignant neoplasm of peripheral nerves of head, face and neck , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of corpus uteri, unspecified , Malignant neoplasm of unspecified ovary
Liver, specified as secondary	Malignant neoplasm of cardia , Malignant neoplasm of hepatic flexure , Malignant neoplasm of rectosigmoid junction , Malignant neoplasm of head of pancreas , Malignant neoplasm of trachea , Malignant neoplasm of nipple and areola, unspecified female breast
Other digestive organs	Malignant neoplasm of upper third of esophagus , Malignant neoplasm of cardia , Malignant neoplasm of hepatic flexure , Malignant neoplasm of head of pancreas , Malignant neoplasm of trachea , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of prostate
Kidney	Malignant neoplasm of hepatic flexure , Malignant neoplasm of trachea , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of endocervix , Malignant neoplasm of prostate , Malignant neoplasm of trigone of bladder , Malignant neoplasm of unspecified kidney, except renal pelvis , Follicular lymphoma, unspecified, extranodal and solid organ sites
Other urinary organs	Malignant neoplasm of hepatic flexure , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of endocervix , Malignant neoplasm of unspecified ovary , Malignant neoplasm of prostate , Malignant neoplasm of trigone of bladder , Malignant neoplasm of unspecified kidney, except renal pelvis

Skin	Malignant neoplasm of hepatic flexure , Malignant neoplasm of trachea , Malignant neoplasm of peripheral nerves of head, face and neck , Malignant melanoma of lip , Unspecified malignant neoplasm of skin of lip , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of unspecified kidney, except renal pelvis
Brain and spinal cord	Malignant neoplasm of trachea , Malignant melanoma of lip , Malignant neoplasm of nipple and areola, unspecified female breast
Other parts of nervous system	Malignant neoplasm of trachea , Malignant melanoma of lip , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of prostate , Follicular lymphoma, unspecified, extranodal and solid organ sites
Bone and bone marrow	Malignant neoplasm of trachea , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of prostate
Ovary	Malignant neoplasm of hepatic flexure , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of unspecified ovary
Suprarenal gland	Malignant neoplasm of hepatic flexure , Malignant neoplasm of trachea , Malignant neoplasm of nipple and areola, unspecified female breast
Other specified sites	Malignant neoplasm of hepatic flexure , Malignant neoplasm of trachea , Malignant melanoma of lip , Malignant neoplasm of nipple and areola, unspecified female breast , Malignant neoplasm of unspecified ovary , Malignant neoplasm of prostate , Malignant neoplasm of trigone of bladder

Glossary of Cancer Descriptions

Cancer Description
Malignant neoplasm of lip
Malignant neoplasm of tongue
Malignant neoplasm of major salivary glands
Malignant neoplasm of gum
Malignant neoplasm of floor of mouth
Malignant neoplasm of other and unspecified parts of mouth
Malignant neoplasm of oropharynx
Malignant neoplasm of nasopharynx
Malignant neoplasm of hypopharynx
Malignant neoplasm of other and ill-defined sites within the lip, oral cavity, and pharynx
Malignant neoplasm of esophagus
Malignant neoplasm of stomach
Malignant neoplasm of small intestine, including duodenum
Malignant neoplasm of colon
Malignant neoplasm of rectum, rectosigmoid junction, and anus
Malignant neoplasm of liver and intrahepatic bile ducts
Malignant neoplasm of gall bladder and extrahepatic bile ducts
Malignant neoplasm of pancreas
Malignant neoplasm of retroperitoneum and peritoneum
Malignant neoplasm of other and ill-defined sites within the digestive organs and peritoneum
Malignant neoplasm of nasal cavities, middle ear, and accessory sinuses
Malignant neoplasm of larynx
Malignant neoplasm of trachea, bronchus and lung
Malignant neoplasm of pleura
Malignant neoplasm of thymus, heart, and mediastinum
Malignant neoplasm of other and ill-defined sites within the respiratory system and intrathoracic organs

Malignant neoplasm of bone and articular cartilage
Malignant neoplasm of connective and other soft tissue
Malignant melanoma of skin
Other malignant neoplasms of skin
Malignant neoplasm of female breast
Malignant neoplasm of male breast
Malignant neoplasm of uterus, part unspecified
Malignant neoplasm of cervix uteri
Malignant neoplasm of placenta
Malignant neoplasm of body of uterus
Malignant neoplasm of ovary and other uterine adnexa
Malignant neoplasm of other and unspecified female genital organs
Malignant neoplasm of prostate
Malignant neoplasm of testis
Malignant neoplasm of penis and other male genital organs
Malignant neoplasm of urinary bladder
Malignant neoplasm of kidney and other and unspecified urinary organs
Malignant neoplasm of eye
Malignant neoplasm of brain
Malignant neoplasm of other and unspecified parts of nervous system
Malignant neoplasm of thyroid gland
Malignant neoplasm of other endocrine glands and related structures
Malignant neoplasm of other and ill-defined sites
Secondary and unspecified malignant neoplasm of the lymph nodes
Secondary malignant neoplasm of the respiratory and digestive organs
Secondary malignant neoplasm of other tissue and organs
Malignant neoplasm without specification of site
Lymphosarcoma and reticulosarcoma
Hodgkin's disease
Other malignant neoplasms of lymphoid and histiocytic tissue
Multiple myeloma and other immunoproliferative neoplasms
Lymphoid leukemia
Myeloid leukemia
Monocytic leukemia
Other specified leukemia
Leukemia of unspecified cell type

Matrix for Confirming Sufficient Evidence of Non-Cancerous Covered Illnesses**SILICOSIS, CHRONIC**

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	10 years or more
Medical Evidence for illness and diagnostic testing criteria	<p>A written diagnosis of silicosis made by a medical doctor</p> <p><u>And</u></p> <p>Any <u>one</u> of the following three criteria:</p> <p>a. A chest radiograph, interpreted by NIOSH certified B reader classifying the existence of pneumoconiosis of category 1/0 or higher;</p> <p>b. Results from a chest x-ray or computer assisted tomography (CT) or other imaging technique that are consistent with silicosis; <u>or</u></p> <ul style="list-style-type: none"> • Such as nodules, or fibrosis usually with upper lung zone predominance <p>c. Lung biopsy findings consistent with silicosis</p> <ul style="list-style-type: none"> • Such as silicotic nodules.
Additional considerations for causation	If the evidence is insufficient, physician review required.

* The actual latency period for disease development is a function of the duration and intensity of exposure.

*** References utilized include American Thoracic Society consensus statement.

SILICOSIS, ACUTE

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	Weeks to months
Medical Evidence for illness and diagnostic testing criteria	Any <u>one</u> of the following two criteria: a. A written diagnosis of acute silicosis made by a medical doctor, <u>or</u> b. Death certificate or other acceptable documentation of death due to acute silicosis <u>And</u> The medical record contains no other diagnoses, such that would otherwise account for the acute sudden severe lung illness, such as other infection or ARDS.
Additional considerations for causation	Physician review required

* The actual latency period for the development is a function of the exposure's duration and intensity of exposure.

***References utilized include American Thoracic Society consensus statement.

SILICOSIS, ACCELERATED

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	2-5 years
Medical Evidence for illness and diagnostic testing criteria	<p>A written diagnosis of accelerated silicosis made by a medical doctor</p> <p><u>And</u></p> <p>Any <u>one</u> of the following three criteria:</p> <p>a. A chest radiograph, interpreted by NIOSH certified B reader classifying the existence of pneumoconiosis of category 1/0 or higher;</p> <p>b. Results from a chest x-ray or computer assisted tomography (CT) or other imaging technique that are consistent with silicosis; <u>or</u></p> <ul style="list-style-type: none"> • Such as nodules or fibrosis usually with upper lung zone predominance <p>c. Lung biopsy findings consistent with silicosis</p> <ul style="list-style-type: none"> • Such as silicotic nodules.
Additional considerations for causation	Physician review required

* The actual latency period for the development of this disease is a function of the duration and intensity of exposure.

*** References utilized include American Thoracic Society consensus statement.

SILICOSIS, COMPLICATED

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	Years to decades
Medical Evidence for illness and diagnostic testing criteria	A written diagnosis of progressive massive fibrosis (PMF) or complicated silicosis made by a medical doctor And Results from a chest x-ray or computer assisted tomography (CT) or other imaging technique that are consistent with PMF <ul style="list-style-type: none"> • Progression and coalescence of the upper lung zone nodules to form masses (conglomerate lesions) • When they cause contraction of the lobes, an “angel wing pattern” can be seen.
Additional considerations for causation	Physician review required

* The actual latency period for the development of this disease is a function of the duration and intensity of exposure.

*** References utilized include American Thoracic Society consensus statement.

PNEUMOCONIOSIS

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	Years
Medical Evidence for illness and diagnostic testing criteria	<p>Written evidence of <u>one</u> of the following two criteria:</p> <p>a. A written diagnosis of pneumoconiosis made by a medical doctor; <u>or</u></p> <p>b. Results of breathing tests (PFTs or spirometry) showing a restrictive lung pattern FVC < 80% predicted</p> <p><u>And</u></p> <p>Any <u>one</u> of the following three criteria:</p> <p>a. A chest radiograph, interpreted by NIOSH certified B reader classifying the existence of pneumoconiosis of category 1/0 or higher;</p> <p>b. Results from a chest x-ray or computer assisted tomography (CT) or other imaging technique that are consistent with asbestosis and/or findings of pleural plaques or rounded atelectasis; <u>or</u></p> <p>c. Lung biopsy findings consistent with pneumoconiosis.</p>
Additional considerations for causation	If the evidence is insufficient, physician review required

* The actual latency period for the development of this disease is a function of the specific causative toxic substance as well as the duration and intensity of exposure.

MESOTHELIOMA

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	30-50 years
Medical Evidence for illness and diagnostic testing criteria	A written diagnosis of mesothelioma made by a medical doctor <u>And</u> Pathology report consistent with mesothelioma from surgical or biopsy specimen.
Additional considerations for causation	If the evidence is insufficient, physician review required.

* The actual latency period for the development of this disease is a function of the specific causative toxic substance as well as the duration and intensity of exposure.

*** References utilized include American Thoracic Society consensus statement.

ASBESTOS RELATED DISORDERS

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	Pleural plaques: 20 or more years Pleural effusions: 5-30 years
Medical Evidence for illness and diagnostic testing criteria	<p>A diagnosis of pleural plaques or pleural effusions made by a medical doctor</p> <p><u>And</u></p> <p>Results from a chest x-ray or computer assisted tomography (CT) or other imaging technique that are consistent with these disorders</p> <ul style="list-style-type: none"> • Pleural plaques • Pleural thickening, not associated with an area of prior surgery or trauma • Rounded atelectasis • Bilateral pleural effusions, also called benign asbestos related pleural effusion.
Additional considerations for causation	Physician review required

* The actual latency period for the development of this disease is a function of the duration and intensity of exposure.

*** References utilized include American Thoracic Society consensus statement.

LUNG FIBROSIS

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	Years
Medical Evidence for illness and diagnostic testing criteria	<p>A written diagnosis of lung fibrosis made by a medical doctor</p> <p><u>And</u></p> <p>Any <u>one</u> of the following three criteria:</p> <p>a. Results from a chest x-ray or computer assisted tomography (CT) or other imaging technique that are consistent with fibrosis;</p> <ul style="list-style-type: none"> • Such as small lung fields or volumes, minimal ground glass opacities, and/or bibasilar reticular abnormalities <p>b. Results of breathing tests (PFTs or spirometry) showing a restrictive or mixed pattern; or</p> <ul style="list-style-type: none"> • Such as FVC <80% predicted <p>c. Lung biopsy findings consistent with fibrosis</p> <p><u>And</u></p> <p>There is no evidence in the medical record that the lung fibrosis is present due to another disease process.</p>
Additional considerations for causation	If the evidence is insufficient, physician review required.

* The actual latency period for the development of this disease is a function of the specific causative toxic substance as well as the duration and intensity of exposure.

CHRONIC OBSTRUCTIVE PULMONARY DISEASE (COPD)

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	Years
Medical Evidence for illness and diagnostic testing criteria	<p>A written diagnosis of COPD or chronic bronchitis made by a medical doctor</p> <ul style="list-style-type: none"> • Chronic bronchitis is defined as the presence of chronic productive cough for 3 months in each of two successive years and other causes of cough have been excluded <p><u>And</u></p> <p>Any <u>one</u> of the following four criteria:</p> <ol style="list-style-type: none"> a. Abnormal results from Arterial Blood Gas (ABG) Testing b. Results from a chest x-ray or other imaging technique that are consistent with COPD <ul style="list-style-type: none"> • Such as air trapping, flattening of diaphragms, enlarged lung fields, interstitial patterns, scarring, or other abnormalities c. Results of PFTs or spirometry showing an obstructive or mixed pattern <ul style="list-style-type: none"> • FEV₁/FVC < 70% <u>and</u> FEV₁ < 80% predicted. d. Results from Bronchoscopy showing obstruction <p><u>And</u></p> <p>The employee has a history of being a never smoker***</p> <p><u>And</u></p> <p>There is no other lung disease present that would account for the findings.</p>
Additional considerations for causation	There is currently no medical testing or means to distinguish COPD due to any of the above toxic substance exposures and COPD due to other causes. Physician review is required.

* The actual latency period for the development of this disease is a function of the specific causative toxic substance as well as the duration and intensity of exposure.

***ATS criterion for a never smoker, or non-smoker, is < 20 packs of cigarettes in a lifetime, but this piece of information may not be found in most medical records.

KIDNEY DISEASE

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	Months or years
Medical Evidence for illness and diagnostic testing criteria	<p>Any one of the following two criteria</p> <p>a. A written diagnosis of kidney disease made by a medical doctor</p> <ul style="list-style-type: none"> • Other terms are chronic renal disease, chronic renal failure, renal insufficiency <p>b. The worker required dialysis</p> <p><u>And</u></p> <p>The worker does not have high blood pressure or diabetes</p> <p><u>And</u></p> <p>The type of kidney disease diagnosed is consistent with one known to be caused by the identified toxic substance.</p>
Additional considerations for causation	<p>Additional testing may be required to help establish a causal link between a toxic substance and a specific kidney disease. This may include additional urine testing, such as β 2-microglobulin or retinol binding protein and/or biological tests to detect residual evidence of the toxic substance in the body. The need for this additional testing should be determined by the reviewing physician.</p> <p>Physician review is required.</p>

* The actual latency period for the development of this disease is a function of the specific causative toxic substance as well as the duration and intensity of exposure.

ASTHMA, OCCUPATIONAL

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	Weeks, months, or years
Medical Evidence for illness and diagnostic testing criteria	<p>A written diagnosis of occupational asthma or asthma caused by toxic substance made by a medical doctor</p> <p><u>And</u></p> <p>The diagnosis of asthma was made based on any <u>one</u> of the following criteria</p> <ul style="list-style-type: none"> a. Methacholine challenge test results showing a $PC_{20} \leq 8$ mg/ml; b. Post-bronchodilator reversibility of $FEV_1 \geq 12\%$ and 200 ml; or c. Post-bronchodilator reversibility of $FEV_1 \geq 12\%$, but <20 ml, with subsequent improvement in $FEV_1 \geq 20\%$ after steroid trial <p><u>And</u></p>
Additional considerations for causation	<p>An association between symptoms of asthma and work, including wheeze and/or shortness of breath that are better on days away from work, especially on holiday or vacation</p> <p><u>And</u></p> <p>One or more of the following criteria:</p> <ul style="list-style-type: none"> a. work-related change in FEV_1 or PEF rate; or b. work-related change in bronchial hyperresponsiveness; or c. positive response to specific inhalation challenge test (note this is not recommended if not already performed).

* The actual latency period for the development of this disease is a function of the specific causative toxic substance as well as the duration and intensity of exposure.

NEUROPATHY, TOXIC

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	Days, months, or years
Medical Evidence for illness and diagnostic testing criteria	<p>A written diagnosis of peripheral neuropathy, toxic neuropathy, or neuropathy due to a toxic substance</p> <p><u>And</u></p> <p>The physician's diagnosis was made by all three of the following criteria. Note: the definition of the classic syndrome will vary among the different toxic substances</p> <p>a. Symptoms consistent with the classic syndrome caused by the specific toxic substance</p> <ul style="list-style-type: none"> • Sensory; • Motor; or • Sensorimotor <p>b. Signs consistent with the classic syndrome caused by the specific toxic substance</p> <ul style="list-style-type: none"> • Decreased or abnormal distal sensation <ul style="list-style-type: none"> a. Such as stocking-glove numbness, allodynia, and/or hyperalgesia • Decreased or absent distal reflexes • Distal muscle weakness and/or atrophy <p>c. Results of electrodiagnostic studies consistent with a neuropathy caused by the specific toxic substance</p> <ul style="list-style-type: none"> • Should include both needle EMG and nerve conduction studies (NCS).
Additional considerations for causation	Electrodiagnostic testing can distinguish some but not all toxic neuropathies from those due to other causes. There are many medical causes of peripheral neuropathy, especially sensorimotor neuropathies. Physician review required.

* The actual latency period for the development of this disease is a function of the specific causative toxic substance as well as the duration and intensity of exposure.

ENCEPHALOPATHY, CHRONIC TOXIC

Criteria	Common characteristics for the diagnosis of the medical condition
DOE exposure criteria*	DOE Facilities Specific job titles/ processes Applicable dates
Latency*	Years
Medical Evidence for illness and diagnostic testing criteria	<p>A written diagnosis of chronic toxic encephalopathy (or analogous condition) made by a medical doctor</p> <p>And</p> <p>A formal neuropsychological assessment that included a battery of neurobehavioral tests is consistent with the diagnosis.</p> <p>Appropriate neuroimaging studies (e.g., brain MRI, head CT) have been performed to investigate findings consistent with the diagnosis, or suggestive of unrelated causes.</p>
Additional considerations for causation	Some patterns on the history and neurobehavioral test profile may be more consistent with chronic toxic encephalopathy than with unrelated causes (e.g., greater decrements in performance vs. verbal IQ). Physician review is required.

* The actual latency period for the development of this disease is a function of the specific causative toxic substance as well as the duration and intensity of exposure.

DOJ Response to Request for Identification of RECA Claim

District Director
U.S. Department of Labor
EEOICP
1999 Broadway, Suite 1120
Denver, CO 80202-5711

RE: John M. Doe, DOL Cl. No. 211-16-0000; DOL Cl. No. 999-99-9999

Dear [District Director]:

We have conducted a search of our records and have determined that the claim filed on behalf of John M. Doe by his eligible surviving beneficiary, Jane M. Doe, was approved for an award under Section 5 of the Radiation Exposure Compensation Act, 42 U.S.C. § 2210 note (2000), amended by Pub. L. No. 107-273 (2002), on August 1, 2001, for the following medical condition: Pulmonary fibrosis, Fibrosis of the Lung, Lung Cancer, Cor Pulmonale, Chronic Renal Disease, Silicosis, and Pneumoconiosis, Moderate to Sever. Please feel free to contact me with any questions, comments or concerns you may have.

Very Truly Yours,

Claudia B. Gangi
Trial Attorney
Civil Division
United States Department of Justice
Ben Franklin Station
Washington, D.C. 20044-0146
(202) 616-4138

Letter to DOJ for RECA Award Confirmation**U.S. DEPARTMENT OF LABOR****Employment Standards Administration
Energy Employees' Occupational Illness Compensation
1999 Broadway, Suite 1120
Denver, CO 80202-5711**

Date:

US DEPARTMENT OF JUSTICE

RECA PROGRAM

1425 NEW YORK AVE. NW, ROOM 3148

WASHINGTON, DC 20005 [All letters to this address must be grouped together and sent via an overnight carrier]Re: Employee:
Employee SSN:

Dear:

The U.S. Department of Labor (DOL) has received a claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA) regarding the above-referenced employee. Please see attached EE-1/EE-2 claim form. The claimant seeks benefits as a Radiation Exposure Compensation Act (RECA) uranium worker or survivor of a uranium worker under the EEOICPA. Accordingly, DOL requests the following information from the Department of Justice (DOJ) so that the claim under the EEOICPA may be processed:

1. Confirmation of entitlement under Section 5 of the RECA;
2. If an award has not been issued, then advise if a Section 5 RECA claim is pending. If pending, please provide DOL with a letter that includes a factual statement verifying dates and places of employment covered under Section 5 of the RECA and a copy of all employment, medical and identification records in DOJ's possession regarding the employee. If the claim is denied at a later date, please provide information under the criteria set out below;
3. If DOJ denied the Section 5 RECA claim, please provide DOL with all employment, medical and identification records in DOJ's possession regarding the employee and a copy of DOJ's decision in this matter;
4. If no Section 5 RECA claim has been filed, please provide DOL with a letter verifying dates and places of employment covered under Section 5 of the RECA.

DOL appreciates your cooperation so that we may fully adjudicate the above-referenced claim for benefits under the EEOICPA. Should you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

Claims Examiner

Enclosures: EE-1 or EE-2

SUPERSEDED

Alternate Letter to DOJ for RECA Documentation**U.S. DEPARTMENT OF LABOR****Employment Standards Administration
Energy Employees' Occupational Illness Compensation
1999 Broadway, Suite 1120
Denver, CO 80202-5711**

Date:

US DEPARTMENT OF JUSTICE
RECA PROGRAM
1425 NEW YORK AVE. NW, ROOM 3148
WASHINGTON, DC 20005 **[All letters to this address must be grouped together and sent via an overnight carrier]**

Re: Employee:
Employee SSN:

Dear:

The U.S. Department of Labor (DOL) has received a claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA) regarding the above-referenced employee. Please see attached EE-1/EE-2 claim form. The claimant seeks benefits as a Radiation Exposure Compensation Act (RECA) uranium worker under the EEOICPA.

As the claimant seeks benefits for a medical condition not covered under the RECA, please provide DOL with a letter that includes a factual statement verifying dates and places of employment covered under Section 5 of the RECA and all employment, medical and identification records in DOJ's possession regarding the employee. Please also include a copy of any DOJ decision in this matter if it has not been submitted.

DOL appreciates your cooperation so that we may fully adjudicate the above-referenced claim for benefits under the EEOICPA. Should you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

Claims Examiner
Enclosures: EE-1 or EE-2

DOJ Response to Request for Identification of Pending RECA Claim

District Director
U.S. Department of Labor
EEOICP
1999 Broadway, Suite 1120
Denver, CO 80202-5711

RE: John M. Doe, DOL Cl. No. 211-16-0000; DOL Cl. No. 999-99-9999

Dear [District Director]:

We have conducted a search of our records and have determined that Jane M. Doe filed a claim on behalf of John M. Doe under Section 5 of the Radiation Exposure Compensation Act, 42 U.S.C. § 2210 note (2000), amended by Pub. L. No. 107-273 (2002) (“RECA”), on August 1, 2001. Please note that the RECA claim is still **pending**. Feel free to contact me with any questions, comments or concerns you may have.

Very Truly Yours,

Claudia B. Gangi
Trial Attorney
Civil Division
United States Department of Justice
Ben Franklin Station
Washington, D.C. 20044-0146
(202) 616-413

DOJ Letter Indicating No Claim Filed

[District Director]
District Director
U.S. Department of Labor
EEOICP
1999 Broadway
Suite 1120
Denver, CO 80202-5711

RE: John M. Doe, DOL Cl. No. 211-16-0000; DOL Cl. No. 999-99-9999

Dear [District Director]:

We have conducted an extensive search of our records and have determined that **no one** has filed a claim on behalf of John M. Doe under Section 5 of the Radiation Exposure Compensation Act, 42 U.S.C. § 2210 note (2000), amended by Pub. L. No. 107-273 (2002). Please feel free to contact me with any questions, comments or concerns you may have.

Very Truly Yours,

Claudia B. Gangi
Trial Attorney
Civil Division
United States Department of Justice
Ben Franklin Station
Washington, D.C. 20044-0146
(202) 616-4138

Letter to Claimant Advising of Part B RECA Award Requirement**U.S. DEPARTMENT OF LABOR****Employment Standards Administration
Energy Employees' Occupational Illness Compensation
1999 Broadway, Suite 1120
Denver, CO 80202-5711
1-888-805-3389 (toll-free)**

Date:

Claimant Name
Street Address
City, State ZipUranium Worker:
SSN:
RECA Claim No.:

Dear Claimant:

We are in receipt of the claim you filed under the Energy Employee Occupational Illness Compensation Program Act (EEOICPA). The information you provided on your claim form indicates that (**uranium worker's name**) was a uranium worker.

The Denver District Office contacted the Department of Justice on (**Date Contacted**) to request verification that you have been approved for an award under Section 5 of the Radiation Exposure Compensation Act (RECA). On (**Date Replied**), the Department of Justice confirmed that they have not received a claim from you under the RECA.

Uranium workers are not covered under Part B of the EEOICPA unless they have received a notice of award from the Department of Justice under Section 5 of RECA. The first step in pursuing a claim under Part B of the EEOICPA with the Division of Energy Employees Occupational Illness Compensation Program (DEEOICP) is to file a claim with the Department of Justice under Section 5 of RECA.

This letter serves as official notification that you have 60 days from the date of this correspondence to file a claim with the Department of Justice under Section 5 of RECA. It is your responsibility to provide this office with proof that you have filed with the Department of Justice under Section 5 of RECA.

If you do not file a claim with the Department of Justice or provide proof of filing to the DEEOICP within the allotted 60 days, this office will render a decision on your Part B EEOICPA claim. Your Part E claim is not dependent on a Section 5 RECA award and is presently under development.

The Department of Justice may be contacted at:

**U.S. Department Of Justice
Radiation Exposure Compensation Program
P.O. Box 146
Ben Franklin Station
Washington, D.C. 20044-0416**

Or by calling:

1-800-729-7327

Sincerely,

Name
Claims Examiner

SUPERSEDED

Letter to DOJ for Section 4 RECA Claim Status

U.S. DEPARTMENT OF LABOR **Employment Standards Administration**
Energy Employees' Occupational Illness Compensation
1999 Broadway, Suite 1120
Denver, CO 80202-5711



Date:

US DEPARTMENT OF JUSTICE
RECA PROGRAM
1425 NEW YORK AVE. NW, ROOM 3148
WASHINGTON, DC 20005 **[All letters to this address must be grouped together and sent via an overnight carrier]**

Re: Employee:
 Employee SSN:

Dear:

The U.S. Department of Labor (DOL) has received a claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA) regarding the above-referenced employee. Please see the attached EE-1 or EE-2 claim form. The employee (or a beneficiary of the employee), has indicated that they are seeking benefits under the Radiation Exposure Compensation Act (RECA) section 4.

To make a determination of eligibility under the EEOICPA, the Department of Labor requires information on the status of the RECA section 4 claim. Please provide the following:

- Copy of any RECA section 4 award or denial notice
- If a RECA section 4 award was granted, but the claimant has elected to reject payment, provide DOL with a copy of the Acceptance of Payment form, indicating such election.

DOL appreciates your assistance. Please mail any correspondence or other documentation to the address listed above. Should you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

Name
Claims Examiner

Enclosures: EE-1 or EE-2

**Sample Letter to Potential Survivor Advising of
Right to File Claim**

Dear Claimant Name:

We have been advised that you may be an eligible survivor of the above-named employee under the Energy Employees Occupational Illness Compensation Program Act of 2000 (EEOICPA).

Enclosed is Form EE-2, Claim for Survivor Benefits under EEOICPA. If you wish to be included in the claim for survivor benefits under our program, please complete the EE-2 form and return it to this office at the address noted above at your earliest convenience.

Once we receive your completed form, your claim will be added to the existing case file. We will use the Case ID number referenced above, so please include this Case ID number in any future correspondence or telephone inquiries concerning your claim.

If you have knowledge of other individuals who may also be entitled to claim benefits as a survivor of your [enter survivor's relationship to deceased], please include their contact information on the EE-2 form, including name, address, and telephone number (if known).

For claims under Part B of the EEOICPA, the definition of an "eligible survivor" and the order of payment are as follows:

1. If there is a living spouse (married to the employee for at least one year immediately before the death):
 - a. Spouse receives entire amount;
 - b. UNLESS there is at least one child of the employee who is a minor at the time of payment and not a child of the spouse – in which case half of the award goes to the spouse and the rest is split between all living minor children of the employee.
2. If there is no living spouse, the award will be given in the following order:
 - a. Living children;
 - b. If none of the above, to living parents of the employee;
 - c. If none of the above, to living grandchildren of the employee;
 - d. If none of the above, to living grandparents of the employee.

For claims under Part E of the EEOICPA, the definition of an "eligible survivor" and the order of payment are as follows:

1. If there is a living spouse (married to the employee for at least one year immediately before the death):

- a. Spouse receives entire amount;
 - b. UNLESS there is at least one living child of the employee at the time of the payment who is also a “covered child” under Part E (i.e., under the age of 18 years at the time of the employee’s death, or under the age of 23 years and continuously enrolled as a full-time student since attaining the age of 18 at the time of the employee’s death, or any age and incapable of self-support at the time of the employee’s death) and not a child of the spouse – in which case half of the award goes to the spouse and the rest is split between all “covered children” of the employee living at the time of payment.
2. If there is no living spouse, the award will be split between all “covered children” of the employee who are living at the time of payment.

Although there is no time limit for the filing of a claim for benefits under the EEOICPA, we ask that you respond to this request within 30 days from the date of this letter in order to prevent any delay in the adjudication and awarding of benefits for this case.

Also, please note that filing a claim does not guarantee your eligibility for benefits under the EEOICPA. Additional investigation will be required to determine if all statutory and regulatory requirements have been met before compensation can be awarded.

If you have any questions, please feel free to call or write us at the above address.

Sincerely,

Claims Examiner
(City) Office

Enclosure: EE-2, Claim for Survivor Benefits
EE-3, Employment History
EE-7, Medical Requirements

Sample Alternative Filing Acknowledgement Letter

Date

Employee:

Case ID:

Requester name

Address

City, State, Zip Code

Dear Mr./Mrs. Requester:

I am writing concerning the alternative filing request you filed under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA) to receive a determination as to whether your **[employee relationship to survivor]** contracted an illness as a result of exposure to a toxic substances while working at **[facility]**.

Under the EEOICPA implementing regulations (20 CFR § 30.101(f)), a finding can be made by the program acknowledging the hazards faced by a deceased employee who worked in the Department of Energy atomic weapons program, even when there are no qualifying survivors eligible to receive benefits.

The Division of Energy Employees Occupational Illness Compensation (DEEOIC) will investigate the details of your **[relationship's]** employment history to determine if **he/she** contracted an illness as a result of occupational exposure to a toxic substance while working at a DOE facility. You will receive a determination letter outlining the results of this investigation.

You should be aware that the information gathered as a result of this investigation does not change your eligibility to receive compensation under the EEOICPA. Additionally, the results reported to you cannot be used as evidence that your **[relationship's]** illness was caused by **his/her** employment for the purposes of any law suit or workers' compensation program, including the EEOICPA.

Should you wish to have your case fully investigated and adjudicated, you can choose to file a claim at any time. If you file a claim, after gathering and assessing the necessary evidence, you would receive a recommended and final decision. You will need to complete and submit a form EE-2 (which can be found on DOL's website at <http://www.dol.gov/owcp/energy/regs/compliance/EEOICPForms/ee-2.pdf>, the District Offices, or any Resource Center) to begin the adjudication process.

Sincerely,

Claims Examiner,
(City) Office

Sample Alternative Filing Determination Letter

Date

Employee:

Case ID:

Requester name

Address

City, State, Zip Code

Dear Mr./Mrs. Requester:

I am writing concerning the alternative filing request you filed under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA) to receive a determination as to whether your **[employee relationship to survivor]** contracted an illness as a result of exposure to toxic substances while working at **[facility]**.

The following determination is intended to provide a measure of closure to you and your family, and should serve as recognition of your **[employee's relationship to the claimant]**'s extraordinary service and sacrifice on behalf of our country.

[Description of the findings]

Again, this assessment DOES NOT change your eligibility for benefits or establish causation under the Act, and is not subject to further agency or judicial review.

If you so desire, DOL will undertake full adjudication of the facts of this case. You will need to complete and submit a form EE-2 (which can be found on DOL's website at, <http://www.dol.gov/owcp/energy/regs/compliance/EEOICPForms/ee-2.pdf>, the District Offices, or any Resource Center) to begin the adjudication process. The outcome of a full investigation of the circumstances of the claim may not result in a change of your status as an ineligible survivor, and upon issuance of a final decision in your case, you still may not be entitled to EEOICPA benefits.

Sincerely,

District Director,
(City) Office

Not at MMI Letter

U.S. Department of Labor

Office of Workers' Compensation Programs
Division of Energy Employees Occupational
Illness CompensationDate
Case ID Number:
Employee:Name
Address
Address

Dear Mr./Mrs. Last Name:

I am writing to inform you that we are unable to make a determination on your claim for impairment benefits under Part E of the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

In order to determine whether you have sustained a permanent impairment, the physician must conclude that your accepted condition is well stabilized and unlikely to improve substantially with or without medical treatment; this is called maximum medical improvement or MMI. The medical evidence shows your condition has not reached this state; therefore, we cannot determine your impairment rating at this time.

Your impairment claim will be administratively closed until your condition has reached MMI. At that time, please submit your physician's opinion and we will reopen your impairment claim and resume development.

If at any time you would like to discuss this issue further, please do not hesitate to contact our office, toll-free, at () . If it is more convenient, you may visit one of our local resource centers for additional help.

Sincerely,

Printed Name
Claims Examiner

Not Claiming Impairment Letter

U.S. Department of Labor

Office of Workers' Compensation Programs
Division of Energy Employees Occupational
Illness Compensation

Date

Case ID Number:

Employee Name:

Name

Address

Address

Dear Mr./Ms. Last Name:

This is regarding your claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA). On **Date of Letter or Phone Call** you advised us that you do not want to pursue a claim for impairment.

I would like to thank you for taking the time to consider our request to file for an award. Please note that your decision at this time does not relinquish your right to file a claim for impairment in the future. Therefore, we will not undertake further development for impairment at this time. Should you wish to pursue a claim in the future, please notify us in writing at the address above.

If you have any questions about your claim or other benefits available under this program, do not hesitate to call me, toll-free, at () . If it is more convenient, you may visit one of our local resource centers for additional help.

Sincerely,

Printed Name
Claims Examiner

Impairment Eligibility Letter to Physician

U.S. Department of Labor

Office of Workers' Compensation Programs
Division of Energy Employees Occupational
Illness Compensation

Date

CASE ID NUMBER:

EMPLOYEE:

Medical Provider
Street Address
City, State, Zip Code

Dear Medical Provider;

Our office has determined that the above employee is eligible for an impairment evaluation under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA) in relation to the following accepted illness **Insert name AND ICD-9/10 of covered illness.**

Employee name has identified you as his/her choice to perform an impairment evaluation in relation to his/her covered illness. The Division of Energy Employees Occupational Illness Compensation (DEEOIC) will cover the cost of the impairment evaluation as long as the condition has reached a point where further improvement is not expected (Maximum Medical Improvement/MMI), or the employee is considered to be in the terminal stages of the illness. The evaluation must also be performed within one year of the date DEEOIC receives the completed impairment report, and not performed prior to **Filing date** (the date **he/she** filed for benefits under the EEOICPA). The evaluation must be performed in accordance with the 5th Edition of the American Medical Association's *Guides to the Evaluation of Permanent Impairment* (AMA's *Guides*), with specific page and table references included in your report.

Physicians who perform impairment evaluations for the DEEOIC must hold a valid medical license and Board certification/eligibility in their field of expertise (e.g., toxicology, pulmonary, neurology, occupational medicine, etc.). The physician must also meet at least one of the following criteria:

- is certified by the American Board of Independent Medical Examiners (ABIME)
- is certified by the American Academy of Disability Evaluating Physicians (AADEP)
- possesses knowledge and experience in using the AMA's *Guides*
- possesses the requisite professional background and work experience to conduct such ratings

When your impairment evaluation has been completed, please submit a letter to establish that you meet the criteria listed above. If you do not possess either the ABIME or AADEP certification, please submit a statement certifying and explaining your familiarity and years of experience in using the AMA's *Guides*.

Physicians may bill impairment evaluation using CPT Code 99455 or 99456 with ICD-9 code V70.9.

Diagnostic services related to impairment evaluations must be billed with the appropriate CPT codes. Supporting documentation (e.g. medical reports, evaluation reports, assessment reports and diagnostic testing results) must be submitted with the completed Office of Workers' Compensation Program (OWCP) Health Insurance 1500 Form (OWCP 1500). If you need a copy of the medical record in our case file to perform the impairment evaluation, please contact me. Reimbursement for these services will be in accordance with the OWCP fee schedule.

Electronic versions of OWCP-1500 and the Provider Enrollment Package are available on-line at:

OWCP-1500 – <http://www.dol.gov/owcp/dfec/regs/compliance/OWCP-1500.pdf>

Provider Enrollment Package - <http://www.dol.gov/owcp/dfec/regs/compliance/OWCP-1168.pdf>

If you have any questions regarding this letter or impairment ratings in general, please contact me directly at (XXX) XXX-XXX.

Thank you for your assistance.

Sincerely,

Examiner name
Claims Examiner

Enclosures:

Required Medical Evidence for Determining Impairment Rating By Specific ICD-9/10 Codes
Examiner note: print appropriate section from Impairment Documentation for ICD9 template

Impairment Rating Requirements

If you elect to file an impairment claim, you will be required to provide **Activities of Daily Living (ADL)**, along with the required medical records dated *preferably within the last 12 months*.

The ADLs must be provided by your Specialist Physician, Family Practitioner or Primary Physician in a letter or should be noted in your medical records (for example, History and Physical Examination) in order for the impairment rating to be performed. **For your convenience, please take the attached sample ADL Questionnaire to your treating physician for his/her completion.** Please remember your medical records and diagnostic examinations must include your current treatments and prescribed medications. **This information should be dated within the last 12 months. However, if you have no additional medical records to provide, please inform our office in writing, so that we can proceed with your impairment claim.**

Since you will not be physically examined by a Contract Medical Consultant (CMC), obtaining your current medical records and ADLs or equivalent record from your physician is important in determining your rating. The lack of medical information, could potentially affect your impairment rating. Below is an example of the ADL information needed from your physician, as referenced in the AMA's *Guides*, Table 1-2.

Table 1-2 Activities of Daily Living Commonly Measured in Activities of Daily Living (ADL) and Instrumental Activities of Daily Living (IADL)	
Scales	
Activity	Example
Self-care, personal hygiene	Urinating, defecating, brushing teeth, combing hair, bathing, dressing oneself, eating
Communication	Writing, typing, seeing, hearing, speaking
Physical activity	Standing, sitting, reclining, walking, climbing stairs
Sensory function	Hearing, seeing, tactile feeling, tasting, smelling
Nonspecialized hand activities	Grasping, lifting, tactile discrimination
Travel	Riding, driving, flying
Sexual function	Orgasm, ejaculation, lubrication, erection
Sleep	Restful, nocturnal sleep pattern

Activities of Daily Living Questionnaire	Name:
	Case ID #:

Accepted Conditions	ICD-9/10 Code	Condition @ MMI ¹	Rating Scale
		<input type="checkbox"/> Yes <input type="checkbox"/> No	(Each criteria is graded in level of dependence) 1 – Performs independently without reminder or assistance 2 – Performs with assistance or reminders 3 – Unable to perform on own, even if assisted
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
<input type="checkbox"/> See attached if more than 3 conditions			
Is the claimant terminal? <input type="checkbox"/> YES <input type="checkbox"/> NO If YES, estimated timeframe: _____			

Since the employee will not be physically evaluated for **impairment** by a Department of Labor physician, the following information regarding the employee's Activities of Daily Living (ADL) or equivalent information is required. Rate the activity based **only** on limitations caused or contributed to by the **accepted condition(s)**. Address all items using the above rating scale to determine the person's ability to perform the activity.

Self-Care / Personal Hygiene	Rating	Additional comments concerning these activities
Dressing/undressing oneself		
Eating		
Meal preparation		
Taking or managing medicine		
Toileting – getting to and on/off toilet		
Toileting – keeping self-clean and dry		
Toileting – arranging clothes		
Bladder/Bowel control		
Brushing teeth		
Combing/brushing hair		
Bathing		
Light housekeeping		

Communication	Rating	Additional comments concerning these activities
Writing		
Typing		
Seeing		
Hearing		
Speaking		

Physical Activity	Rating	Additional comments concerning these activities
Standing		
Sitting		
Reclining		
Walking		
Climbing Stairs		

¹ Condition has reached maximum medical improvement (MMI) i.e. well-stabilized and unlikely to improve with medical treatment or not required if an illness is in a terminal stage.

Sensory Function		Rating	Additional comments concerning these activities
<input type="checkbox"/>	Hearing		
<input type="checkbox"/>	Seeing		
<input type="checkbox"/>	Tactile Feeling		
<input type="checkbox"/>	Tasting		
<input type="checkbox"/>	Smelling		

Other: Non-specialized hand activities		Rating	Additional comments concerning these activities
<input type="checkbox"/>	Grasping		
<input type="checkbox"/>	Lifting		
<input type="checkbox"/>	Pulling/Pushing		
<input type="checkbox"/>	Reaching up, down, out		
<input type="checkbox"/>	Tactile Discrimination		

Travel		Rating	Additional comments concerning these activities
<input type="checkbox"/>	Riding		
<input type="checkbox"/>	Driving		
<input type="checkbox"/>	Flying		
<input type="checkbox"/>	Arranging travel for self		

Transferring In and Out of:		Rating	Additional comments concerning these activities
<input type="checkbox"/>	Bed		
<input type="checkbox"/>	Tub/Shower		
<input type="checkbox"/>	Chair/Sofa		
<input type="checkbox"/>	Vehicles		

Sexual Function		Yes	No	Additional comments concerning these activities
<input type="checkbox"/>	Orgasm			
<input type="checkbox"/>	Ejaculation			
<input type="checkbox"/>	Lubrication			
<input type="checkbox"/>	Erection			

Sleep		Yes	No	Additional comments concerning these activities
<input type="checkbox"/>	Restful			
<input type="checkbox"/>	Nocturnal Sleep Pattern			

Provide any additional comments to explain what this person can or cannot do in their daily life (if additional space is needed, please provide a typed narrative report and attach it to this questionnaire):

The information listed above is complete and accurate to the best of my knowledge:

Physician's Printed Name

Physician's Signature

Date

Activities of Daily Living Supplementary ADL Specific to: Breast Cancer	Name:
	Case ID#:

Is the patient at MMI for breast cancer and if so what date? MMI Yes No Date: _____

1. Was removal of part or all of one or both breast required? If so, describe.
2. Is there resulting lymphedema in the affected arms? If so, describe severity. Is it partially or completely controlled with stockings?
3. Is there a resulting decrease of motion in affected extremities? If so, detail range of motion for those joints.
4. Is there any decrease in strength in the upper extremities? If so, describe on a scale of 0-5 with mention of involved motor nerves.
5. Is there decreased sensation in the affected extremities? If so, describe with mention of which sensory nerves.
6. Is there any intermittent or continuous pain of the chest wall? If so, describe.
7. Has there been metastasis? If so, describe.
Additional Comments:

Activities of Daily Living Supplementary ADL Specific to: Skin Cancer	Name: _____ Case ID#: _____
--	--

Is the patient at MMI for skin cancer and if so what date? MMI Yes No Date: _____

1. Is the claimant limited to sun exposure? If so, describe.
2. Does the claimant have a significant deformity from the skin cancer affecting interpersonal relationships? If so, please describe.
3. Does the claimant have a deformity or scarring that limits range of motion of any joints? If so, please state joint and indicate range of motion.
4. Does the claimant require use of a prescriptive drug for the treatment of skin cancer, either intermittently or continuously? If so, please describe.
5. Does the claimant's skin cancer limit any ADL other than sun exposure? If so, please describe.
6. Has there been metastasis? If so, please describe.
Additional Comments:

Required Medical Evidence for Specific Conditions

- ▶ Disorder of the Thyroid gland must have the following reported within the past year before impairment rating can take place:
 - ✚ Note from Physician with the following information:
 - Current symptoms
 - Physical exam findings of the area(s) affected
 - Any Biopsy information
 - Surgical history of site

- ▶ Anemia must have the following reported within the past twelve months before impairment rating can take place:
 - ✚ Note from Physician with the following information:
 - Current symptoms
 - Need for transfusion and the intervals involved
 - Current treatment(s) including prescriptions
 - Complete Blood Count with differential (CBC with Diff)

- ▶ Tremor must have the following reported within the past twelve months before impairment rating can take place:
 - ✚ Note from Physician with the following information:
 - Current symptoms
 - Physical exam findings of the area(s) affected:
 - Motor strength
 - Coordination
 - Dexterity
 - Functional Activity pertaining to Activity of Daily Living (ADL):
 - Buttoning shirt
 - Lacing shoes
 - Performing peg tasks
 - Current treatment(s)

- ▶ Peripheral Neuropathy, Polyneuropathy must have the following reported within the past twelve months before impairment rating can take place:
 - ✚ Note from Physician with the following information:
 - Current symptoms
 - Physical exam findings of the Upper Extremities
 - Motor strength
 - Coordination
 - Dexterity
 - Functional Activity pertaining to Activity of Daily Living (ADL):
 - Buttoning shirt
 - Lacing shoes
 - Performing peg tasks
 - Physical exam findings of the Lower Extremity
 - Motor strength
 - Coordination
 - Functional Activity pertaining to Activity of Daily Living (ADL): (Upper extremities)
 - Standing (with/without mechanical support and/or assistive device)
 - Walking
 - With/without assistance
 - Ability to start and stop walking
 - Limited to level surface
 - Difficulty with elevation/stairs


- Loss of stature
 - Romberg Sign
 - Current treatment(s)
 - ✚ Electromyography (EMG)
- ▶ Cataracts must have the following reported within the past year before impairment rating can take place:
Note from Physician with the following information:
- ✚ Current symptoms
 - Physical exam findings
 - Current treatment(s)
 - Surgical procedure(s)
 - ✚ Visual Acuity testing, corrected
 - ✚ Visual Field testing
- ▶ Hearing loss must have the following reported within the past twelve months before impairment rating can take place:
Note from Physician with the following information:
- Current symptoms
 - Physical exam findings of the area(s) affected
- ✚ Tympanometry
- ✚ Speech Discrimination test
- ✚ Pure Tone Audiogram of both ears
- ▶ Chronic Sinusitis must have the following reported within the past twelve months before impairment rating can take place:
Note from Physician with the following information:
- Current symptoms including: headaches, balance problems
 - Physical exam findings of the area(s) affected
 - Current treatment(s) including prescriptions
- ✚ Sinus CT
- ▶ Allergic Rhinitis must have the following reported within the past twelve months before impairment rating can take place:
Note from Physician with the following information:
- Current symptoms including headaches, balance problems
 - Physical exam findings of the area(s) affected
 - Current treatment(s) including prescriptions
- ▶ Emphysema, Chronic Obstructive Pulmonary Disease (COPD), Bronchitis, Asbestosis, Chronic Respiratory condition must have the following reported within the past twelve months before impairment rating can take place:
Note from Physician with the following information
- Current symptoms
 - Physical exam findings of the area(s) affected
 - Current treatment(s) including prescriptions
- ✚ Pulmonary Function Test (PFT) with DL_{CO} with pre/post bronchodilator
- ▶ Liver Disease must have the following reported within the past twelve months before impairment rating can take place:
Note from Physician with the following information:
- Current symptoms
 - Physical exam findings of the area(s) affected
 - Any Biopsy information
 - Surgical history of site
 - Nutritional Status and/or restriction

- Current treatment(s) including prescriptions
 - ✚ Liver Function Test (LFTs)
- ▶ Upper Genitourinary Disease must have the following reported within the past twelve months before impairment rating can take place:
- ✚ Note from Physician with the following information:
 - Current symptoms
 - Physical exam findings of the area(s) affected
 - Any Biopsy information
 - Surgical history
 - Current treatment(s) including prescriptions
 - Need for Dialysis and its schedule
 - Nutritional Status and/or restrictions
 - ✚ Kidney Function Test (Creatinine Clearance Test)
 - ✚ Serum Creatinine
 - ✚ Urine Analysis
- ▶ Bladder Disease must have the following reported within the past twelve months before impairment rating can take place:
- ✚ Note from Physician with the following information:
 - Current signs/symptoms (frequency, nocturia, loss of control, urgency, dribbling)
 - Physical exam findings of the area(s) affected
 - Any Biopsy information
 - Surgical history
 - Current treatment(s) including prescriptions
- ▶ Dermatitis, Skin Rash must have the following reported within the past twelve months before impairment rating can take place:
- ✚ Note from Physician with the following information:
 - Current symptoms
 - Physical exam findings of the area in question
 - Activities of Daily Living (ADLs)
 - Current treatment(s)
 - Patch testing information when available

Cancers
(in alphabetical order)


All information has to be dated in the past 12 months including the diagnostic tests.

Bladder Cancer

 Note from Physician with the following information:


- Current symptoms to include urinary frequency/nocturia, reflex activity of the bladder
- Physical exam findings of the area(s) affected
- Remission status and number of years in remission
- Surgical History to the area
- Activities of Daily Living (ADLs)
- Current treatment(s)

Breast Cancer

 Note from Physician with the following information:

- Current symptoms
- Physical exam findings of the area(s) affected
- Remission status and number of years in remission
- Surgical History to the area
- Activities of Daily Living (ADLs)
- Current treatment(s)

Colon Cancer

 Note from Physician with the following information:


- Current symptoms including weight loss and percentage
- Presence of any stomas
- Physical exam findings of the area(s) affected
- Remission status and number of years in remission
- Surgical History to the area
- Activities of Daily Living (ADLs) to include any limitation on diet
- Current treatment(s)

Esophageal Cancer


 Note from Physician with the following information:

- Current symptoms including weight loss and percentage
- Presence of any stomas
- Physical exam findings of the area(s) affected
- Remission status and number of years in remission
- Surgical History to the area
- Activities of Daily Living (ADLs) to include any limitation on diet
- Current treatment(s)

Gallbladder Cancer

 Note from Physician with the following information:

- Current symptoms including weight loss and percentage, and jaundice
- Presence of any stomas
- Physical exam findings of the area(s) affected
- Remission status and number of years in remission
- Surgical History to the area
- Activities of Daily Living (ADLs) to include any limitation on diet
- Current treatment(s)

 Liver Function Tests (LFTs)

Hodgkin's Lymphoma

- ✚ Note from Physician with the following information:
 - Current symptoms including weight loss and percentage
 - Physical exam findings of the area(s) affected
 - Remission status and number of years in remission
 - Surgical History to the area
 - Activities of Daily Living (ADLs)
 - Current treatment(s)
- ✚ Complete Blood Count (CBC) with differential
- ✚ Pathology report *if available*

Hypo-pharyngeal Cancer

- ✚ Note from Physician with the following information:
 - Current symptoms including weight loss and percentage
 - Physical exam findings of the area(s) affected
 - Remission status and number of years in remission
 - Presence of any stomas
 - Surgical History to the area
 - Activities of Daily Living (ADLs) to include any limitation on diet
 - Current treatment(s)
 - Description of the Voice/Speech detailing: using the Table below
Please complete this task **with and without** use of assistive device for speech
 - ✓ Audibility
 - ✓ Intelligibility
 - ✓ Functional Efficiency

Laryngeal Cancer

- ✚ Note from Physician with the following information:
 - Current symptoms including nutritional status, weight loss and percentage
 - Physical exam findings
 - Surgical history to the area
 - Presence of any stomas
 - Activities of Daily Living (ADLs) to include any limitation on diet
 - Current treatment(s)
 - Description of the Voice/Speech detailing: using the Table below
Please complete this task **with and without** use of assistive device for speech
 - ✓ Audibility
 - ✓ Intelligibility
 - ✓ Functional Efficiency

Leukemia (includes Acute/Chronic Lymphocytic Leukemia (ALL/CLL) and Acute/Chronic Myelocytic Leukemia (AML/CML))

- ✚ Note from Physician with the following information:
 - Current symptoms including nutritional status, weight loss and percentage
 - Physical exam findings including any liver or spleen abnormalities
 - Activities of Daily Living (ADLs)
 - Current treatment(s)
- ✚ Complete Blood Count (CBC) with differential
- ✚ Liver Function Tests (LFTs)

Liver Cancer

- ✚ Note from Physician with the following information:
 - Current symptoms including nutritional status, weight loss and percentage, presence of

- jaundice
- Physical exam findings of the area(s) affected including presence of ascites
- Surgical history to the area
- Activities of Daily Living (ADLs) to include any limitation on diet
- Current treatment(s)

✚ Liver Function Tests (LFTs)

Lung Cancer

✚ Note from Physician with the following information:

- Current symptoms including nutritional status, weight loss and percentage
- Physical exam findings
- Surgical history to the area
- Activities of Daily Living (ADLs) to include any limitation on diet
- Current treatment(s)

✚ Pulmonary Function Test (PFT)

Multiple Myeloma

✚ Note from Physician with the following information:

- Current symptoms including nutritional status, weight loss and percentage
- Physical exam findings including any spleen abnormalities
- Activities of Daily Living (ADLs)
- Current treatment(s)

✚ Complete Blood Count (CBC) with differential

Myelodysplastic Syndrome

✚ Note from Physician with the following information:

- Current symptoms including nutritional status, weight loss and percentage
- Physical exam findings including any spleen abnormalities
- Activities of Daily Living (ADLs)
- Current treatment(s)

✚ Complete Blood Count (CBC) with differential

Nasal Cancer

✚ Note from Physician with the following information:

- Current symptoms including nutritional status, weight loss and percentage
- Physical exam findings
- Surgical history to the area
- Presence of any stomas
- Activities of Daily Living (ADLs) to include any limitation on diet
- Current treatment(s)
- Description of the Voice/Speech detailing: using the Table below
*Please complete this task **with and without** use of assistive device for speech*
 - ✓ Audibility
 - ✓ Intelligibility
 - ✓ Functional Efficiency

Nasopharyngeal

✚ Note from Physician with the following information:

- Current symptoms including weight loss and percentage
- Physical exam findings of the area(s) affected
- Remission status and number of years in remission
- Presence of any stomas
- Surgical History to the area
- Activities of Daily Living (ADLs) to include any limitation on diet

- Current treatment(s)
- Description of the Voice/Speech detailing: using the Table below
*Please complete this task **with and without** use of assistive device for speech*
 - ✓ Audibility
 - ✓ Intelligibility
 - ✓ Functional Efficiency

Kidney Cancer

See Renal Cancer

Pancreatic Cancer

✚ Note from Physician with the following information:

- Current symptoms including weight loss and percentage, and jaundice
- Physical exam findings of the area(s) affected
- Remission status and number of years in remission
- Surgical History to the area
- Activities of Daily Living (ADLs) to include any limitation on diet
- Current treatment(s)

✚ Liver and Pancreatic Function Tests

Pharyngeal Cancer

✚ Note from Physician with the following information:

- Current symptoms including weight loss and percentage
- Physical exam findings of the area(s) affected
- Remission status and number of years in remission
- Presence of any stomas
- Surgical History to the area
- Activities of Daily Living (ADLs) to include any limitation on diet
- Current treatment(s)
- Description of the Voice/Speech detailing: using the Table below
*Please complete this task **with and without** use of assistive device for speech*
 - ✓ Audibility
 - ✓ Intelligibility
 - ✓ Functional Efficiency

Polycythemia Vera

✚ Note from Physician with the following information:

- Current symptoms including nutritional status, weight loss and percentage
- Physical exam findings including any spleen abnormalities
- Activities of Daily Living (ADLs)
- Current treatment(s)

✚ Complete Blood Count (CBC) with differential

Prostate Cancer

✚ Note from Physician with the following information:

- Current symptoms including nutritional status, weight loss and percentage along with urinary control and sexual function after surgery *if prostatectomy was performed*
- Physical exam findings including pain induced by metastatic lesions
- Activities of Daily Living (ADLs)
- Surgical history to the affected area
- Current treatment(s)

Renal Cancer

- ✚ Note from Physician with the following information:
 - Current symptoms including nutritional status, weight loss and percentage
 - Physical exam findings
 - Need for dialysis and schedule
 - Kidney transplant
 - Surgical history to the affected area
 - Presence of any stomas
 - Activities of Daily Living (ADLs)
 - Current treatment(s)
- ✚ Kidney Function Test (Creatinine Clearance Test)
- ✚ Serum Blood Urea Nitrogen (BUN) and Creatinine
- ✚ Urine Analysis

Skin Cancer

- ✚ Note from Physician with the following information:
 - Current symptoms
 - Physical exam findings of the area(s) affected
 - Physical exam findings of the area in question
 - Activities of Daily Living (ADLs)
 - Current treatment(s)

Small Intestinal Cancer (duodenum, jejunum, ileum)

- ✚ Note from Physician with the following information:
 - Current symptoms including weight loss and percentage
 - Presence of any stomas
 - Physical exam findings of the area(s) affected
 - Remission status and number of years in remission
 - Surgical History to the area
 - Activities of Daily Living (ADLs) to include any limitation on diet
 - Current treatment(s)

Thyroid Cancer

- ✚ Note from Physician with the following information:
 - Current symptoms including weight loss and percentage
 - Physical exam findings of the area(s) affected
 - Remission status and number of years in remission
 - Surgical History to the area
 - Activities of Daily Living (ADLs)
 - Current treatment(s) and presence of other illnesses allowing for only partial hormone replacement

Tongue Cancer

- ✚ Note from Physician with the following information:
 - Current symptoms including weight loss and percentage
 - Physical exam findings of the area(s) affected
 - Remission status and number of years in remission
 - Surgical History to the area
 - Activities of Daily Living (ADLs) to include any limitation on diet
 - Current treatment(s)
 - Description of the Voice/Speech detailing: using the Table below
*Please complete this task **with and without** use of assistive device for speech*
 - ✓ Audibility
 - ✓ Intelligibility
 - ✓ Functional Efficiency

Tracheal Cancer

✚ Note from Physician with the following information:

- Current symptoms including nutritional status, weight loss and percentage
- Physical exam findings
- Surgical history to the area
- Presence of any stomas
- Activities of Daily Living (ADLs) to include any limitation on diet
- Current treatment(s)
- Description of the Voice/Speech detailing: using the Table below

*Please complete this task **with and without** use of assistive device for speech*

- ✓ Audibility
- ✓ Intelligibility
- ✓ Functional Efficiency

SUPERSEDED

Breast Impairment Letter

U.S. Department of Labor

Office of Workers' Compensation Programs
Division of Energy Employees Occupational
Illness Compensation

Date

CASE ID#:
EMPLOYEE:Medical Provider
street address
City, State, zip

Dear Medical Provider;

The above-named employee filed a claim for whole body impairment as a result of breast cancer under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

The Division of Energy Employees Occupational Illness Compensation (DEEOIC) requires impairment determinations to be performed in accordance with the 5th Edition of the American Medical Association's *Guide to the Evaluation of Permanent Impairment* (AMA's *Guides*). Moreover, to ensure that the employee's impairment is fully rated, several factors must be considered and included in the evaluation report. These factors include: (1) the unilateral or bilateral absence of the breast; (2) the loss of function of the upper extremity, including range of motion, neurological abnormalities and pain, etc.; (3) skin disfigurement; and (4) other physical impairments affecting activities of daily living.

We would greatly appreciate a detailed narrative report from you, based on your examination that addresses the following:

1. Has maximum medical improvement been reached? If so, what is the approximate date? DEEOIC defines maximum medical improvement as when the claimant's condition is unlikely to improve substantially with or without medical treatment.
2. Is there surgical absence of the breast(s)? Surgical absence of a breast is rated in accordance with AMA's *Guides*, section 10.9, page 239 and is assigned a maximum of 5% of the whole person.
3. A description of the surgical site (if any) and mention of infections, ulcerations, grafts and any other factors that have affected the size and aspect of the scar and the presence of other skin abnormalities. If a rating for skin disfigurement/abnormalities is needed please use Chapter 8 in the AMA's *Guides*.
4. The effects of radiation or other therapies on any organ system represented by clinical findings and/or tests, as well as the ability to perform activities of daily living.

5. Other physical impairments related to the underlying condition including those mentioned under number 4 above. These need to be well documented and ratable under the AMA's *Guides*.

6. Your recommended percentage of impairment including a rationalized opinion as to how you arrived at the total impairment. This includes how you arrived at the impairment figure, referencing applicable tables and sections of the AMA's *Guides*. It is important that you respond to each of these questions to ensure that the patient receives the maximum percentage of impairment allowed by the AMA's *Guides* for his/her work-related condition. The rating should be performed on the patient's current level of impairment. Please note that the DEEOIC allows for periodic re-evaluations for future increases in permanent impairment.

Payment for the impairment evaluation and required diagnostic tests are covered by the DEEOIC. Physicians may bill impairment evaluation using CPT Code 99455 or 99456 with ICD-9 code V70.9. Diagnostic services related to impairment evaluations must be billed with the appropriate CPT codes. Supporting documentation (e.g. medical reports, evaluation reports, assessment reports and diagnostic testing results) must be submitted with the completed Office of Workers' Compensation Program (OWCP) Health Insurance 1500 Form (OWCP 1500). Reimbursement for these services will be in accordance with the OWCP fee schedule.

If you have any questions or concerns regarding this letter or impairment ratings in general, please contact me directly at (XXX) XXX-XXXX.

Thank you for your assistance.

Sincerely,

Examiner Name
Claims Examiner

Normal Social Security Retirement Age Table

Normal retirement age is the age at which an employee may receive unreduced Social Security retirement benefits. This age varies by date of birth and is set by section 216(1) of the Social Security Act, 42 U.S.C. 416(1). In general, persons born during or before 1937 are eligible for unreduced Old Age, Survivors, and Disability Insurance (OASDI) (i.e. Social Security) retirement benefits at age 65. The eligibility age increases in two-month increments for persons born between 1937 and 1960 until it reaches 67, which is the age at which persons born during or after 1960 become eligible for unreduced OASDI retirement benefits.

- The normal retirement age is age 65 for a covered Part E employee born on 1/1/38 or earlier.
- For a covered Part E employee born on 1/2/38 or later, please refer to the chart below for the normal retirement age respectively:

If the Birth Date is...	The Normal Retirement Age is...
1/2/38 thru 1/1/39	65 years and 2 months
1/2/39 thru 1/1/40	65 years and 4 months
1/2/40 thru 1/1/41	65 years and 6 months
1/2/41 thru 1/1/42	65 years and 8 months
1/2/42 thru 1/1/43	65 years and 10 months
1/2/43 thru 1/1/55	66 years
1/2/55 thru 1/1/56	66 years and 2 months
1/2/56 thru 1/1/57	66 years and 4 months
1/2/57 thru 1/1/58	66 years and 6 months
1/2/58 thru 1/1/59	66 years and 8 months
1/2/59 thru 1/1/60	66 years and 10 months
1/2/60 and later	67 years

NOT CLAIMING WAGE-LOSS LETTER

Date

Case ID:

Employee Name:

Dear Mr./Ms. :

This is regarding your claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA). On Date of Letter or Phone Call you advised us that you do not want to pursue a claim for wage-loss.

I would like to thank you for taking the time to consider our request to file for benefits. Please note that your decision at this time does not relinquish your right to file a claim for wage-loss in the future. Therefore, we will not undertake further development for wage-loss at this time. Should you wish to pursue a claim in the future, please notify us in writing at the address above.

If you have any questions about your claim or other benefits available under this program, do not hesitate to call me, toll-free, at () . If it is more convenient, you may visit one of our local resource centers for additional help.

Sincerely,

Claims Examiner

FAX COVER SHEET TO SSA

Department of Labor
Program – DEEOIC | Job Code - 8015
Primary Fax: 904-359-9294 | Secondary Fax: 904-359-9294

Itemized Statement of Earnings (581) Reject fax

TO: Social Security Administration
Planning Automation and Training Staff/HSS

FROM:

FAX: 410-966-4210

PAGES:

PHONE: (410) 966-6995 || Donald Fair

DATE:

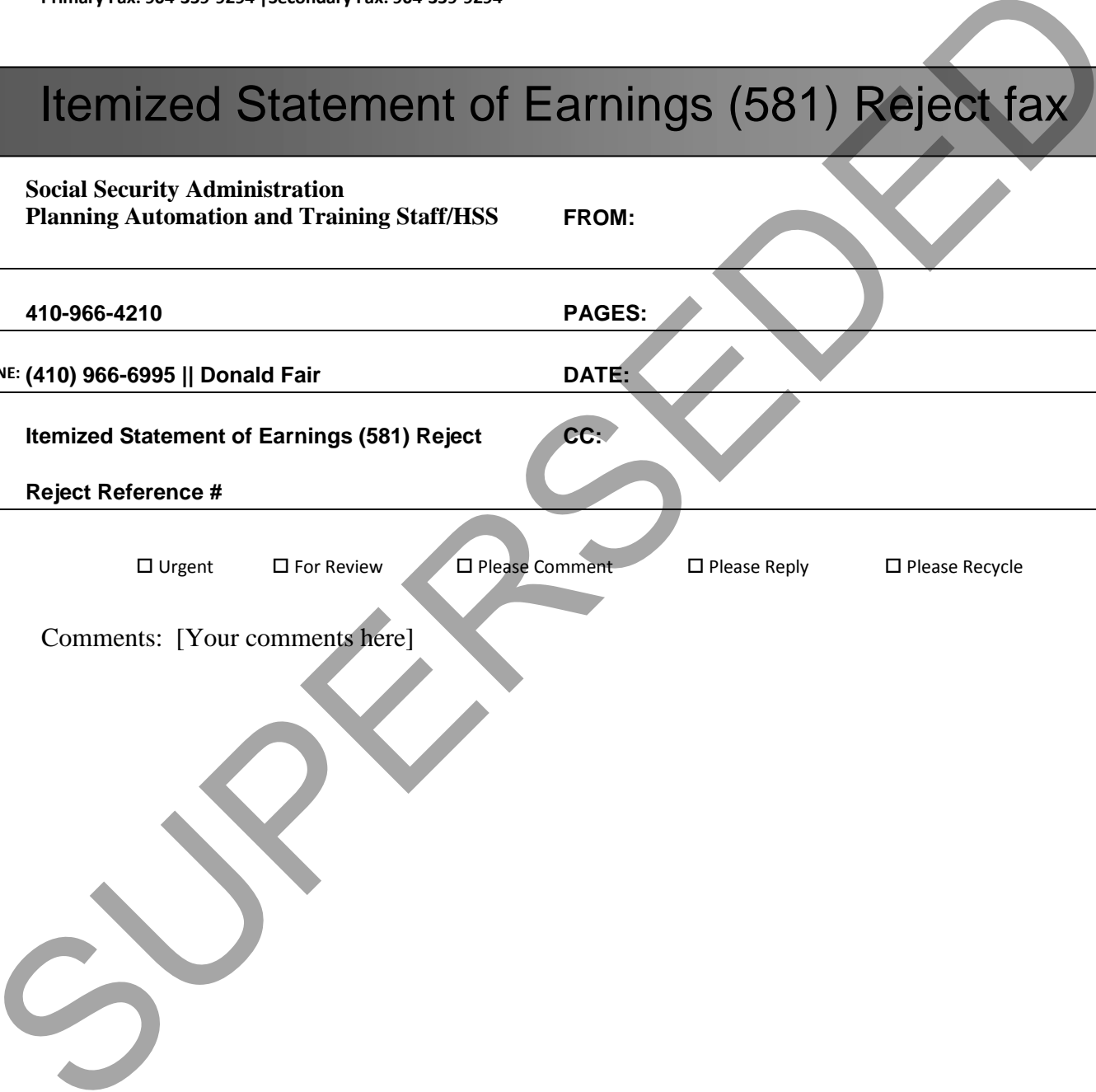
RE: Itemized Statement of Earnings (581) Reject

CC:

Reject Reference #

- Urgent
- For Review
- Please Comment
- Please Reply
- Please Recycle

Comments: [Your comments here]



INQUIRIES TO SSA

SSN Range (Last 4 digits)	Module Number	Help Desk Telephone No.
0000-0999	Mod 1	410-966-1247
1000-1999	Mod 2	410-966-5657
2000-3999	Mod 3	410-597-1045
4000-5999	Mod 4	410-966-8512
6000-7999	Mod 5	410-597-1061
8000-9999	Mod 6	410-597-1065

**Sample Listing of Medical Conditions
with Likely Secondary Disorders**

Disorders secondary to Chronic Beryllium Disease (CBD) or its treatment due to steroid use (such as Prednisone)

- Airflow obstruction/wheezing (asthma-like presentation of CBD)
- Right heart failure, Cor pulmonale
- Pulmonary hypertension
- Respiratory infections (Pneumonia, Acute Bronchitis)
- Spontaneous Pneumothorax
- Deconditioning secondary to chronic lung disease
- Joint Aches (this is a symptom)
- Hyperuricemia, Gout
- Hypercalcemia/hypercalciuria
- Granulomatous Hepatitis
- Skin Nodules/Ulceration
- Aggravation of sleep apnea due to hypoxemia of CBD
- Weight gain
- Elevated blood pressure
- Elevated Cholesterol and abnormal lipids
- Liver function abnormalities
- Blood sugar change
- Diabetes
- Eye/vision problems such as cataracts, glaucoma, and visual acuity changes
- Gastrointestinal conditions such as gastric reflux or peptic ulcers
- Psychiatric or psychological conditions such as depression or anxiety
- Skin problems such as thrush or other fungal infections
- Metabolic changes such as folic acid depletion
- Decreased immune response leading to infections and viruses
- Decreased bone density leading to osteoporosis/osteopenia

Disorders secondary to Silicosis

- Hypoxemia
- Right heart failure, Cor pulmonale
- Pulmonary Hypertension
- Deconditioning secondary to chronic lung disease
- Progressive Massive Fibrosis
- Silicotuberculosis

Disorders secondary to prednisone treatment

- Cataracts
- Glaucoma
- Visual acuity changes

- Diabetes Mellitus
- Osteoporosis
- Osteopenia
- Gastric reflux
- Peptic ulcers
- Elevated blood pressure
- Elevated cholesterol
- Abnormal lipid profiles
- Sleep disorders
- Weight gain
- Myopathy, dermal atrophy
- Increased intracranial pressure

Other disorders

- Oral thrush and other fungal infections secondary to inhaled steroids, immunosuppression
- Folic acid depletion secondary to Methotrexate
- Infections due to immunosuppression (bacterial and viral)
- Post-herpetic neuralgia secondary to Herpes Zoster
- Flare due to immunosuppression
- Tinnitus – this condition is typically synonymous with sensorineural hearing loss. Tinnitus can be considered as a separate, stand alone condition or as consequential to sensorineural hearing loss.

Sample Letter Decision

Date:

Case ID:

Employee:

Name

Address

City, State, Zip Code

Dear XXXXX:

This letter is in reference to your claim to receive medical benefits to treat your Lymphedema as a consequential illness resulting from the treatment for your accepted condition of breast cancer, under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

Medical evidence includes a letter dated January 1, 2015, in which Dr. John Smith stated that you have been diagnosed with breast cancer and had to undergo a radical mastectomy. As such, you developed lymphedema as a result of your radical mastectomy.

Based on Dr. Smith's statement, the medical evidence is sufficient to establish that your lymphedema is a result of treatment for your covered illness, breast cancer and is accepted as a covered consequential illness under Parts B and E of the EEOICPA guidelines. Medical benefits are approved for the treatment of your lymphedema (ICD-9 Code 457.1) retroactive to July 1, 2013, the date of filing for your breast cancer.

Covered medical services are payable in accordance with fee schedules and medical policy of the EEOICPA. The policy includes coverage of medical appointments, hospitalizations, appliances, supplies and drugs that are prescribed by a qualified physician and approved by the EEOICPA.

When you receive medical treatment you should show this letter to the medical provider you wish to designate as your treating physician and any other authorized medical provider who may treat you for your covered illnesses. Most physicians, hospitals, durable medical equipment providers, and other health care providers will bill the EEOICPA directly so that you will not have to pay for medical treatment covered under the Program. To bill directly, providers must be enrolled in the program. For information about enrollment and billing procedures, providers may contact the Program at the address and telephone number listed at the end of this letter.

Note: If the EEOICPA pays less than the billed amount (in accordance with the fee schedule), you are not responsible for payment of the difference to a provider. Providers (and claimants) may submit requests for reconsideration of fee determinations in writing, with accompanying documentation to the address supplied at the end of this letter.

The EEOICPA will reimburse you for the cost of covered services/items that you have personally paid, providing that you submit appropriate documentation to the Program's billing address. However, bills and requests for reimbursement must be sent to EEOICPA within one

year after the end of the calendar year in which the service or supply was provided, *or* within a year after the end of the calendar year in which the condition was accepted, whichever is later.

To request reimbursement of medical expenses associated with treatment of your accepted illnesses you are required to complete and submit the **OWCP-915 form, Claim for Medical Reimbursement**. You should also complete and submit the **OWCP-957, Medical Travel Refund Request** form with appropriate receipts when seeking reimbursement for travel expenses covered under the program. Both OWCP-915 and OWCP-957 forms (copies enclosed for convenience) include instructions for when you should complete these forms and the documentation required to process your request for reimbursement.

All requests for reimbursement of covered treatment related expenses including travel are to be mailed to:

**Division of Energy Employees Occupational
Illness Compensation
P.O. Box 8304
London, KY 40742-8304**

If providers have questions regarding submission or payment of bills, or require any other medical bill program assistance, they may contact a representative at toll free 1-XXX-XXX-XXXX.

Sincerely,

(Name) Date
Claims Examiner

(Name) Date
Supervisor

Enclosures:

Sample Cover Letter

Dear [NAME]:

Enclosed is the Notice of Recommended Decision of the district office concerning your claim for compensation under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA or Act). The district office recommends acceptance of your claim for skin cancer under both Part B and Part E of the EEOICPA. As such, it is recommended that you be awarded \$150,000.00 under Part B, as well as medical benefits under Parts B and E of the Act. **Please note that this is only a RECOMMENDATION; this is not a Final Decision.** We caution against making financial commitments based on the anticipated receipt of an award. The Recommended Decision has been forwarded to the Final Adjudication Branch (FAB) for their review and issuance of the Final Decision.

Please read the Notice of Recommended Decision and Claimant Rights carefully, as it recommends an acceptance of some benefits and denial of others. You have several choices. Consider your options carefully as your choice will affect your ability to raise objections, as well as the steps the FAB takes in issuing a Final Decision.

(Insert this paragraph when the decision was made using a CMC report) In arriving at this decision, the district office received the opinion of a Contract Medical Consultant (CMC) who reviewed all the medical records contained in your file and provided an opinion on your case. If you would like to review the CMC's report, you may send your request to:

**U.S. Department of Labor, FAB
P.O. Box 8306
London, KY 40742-8306**

The request should indicate that you are requesting the "CMC Report"; include your full name, file number, signature, and address to which you want us to send the records.

If you have a disability (a substantially limiting physical or mental impairment), please contact our office/claims examiner for information about the kinds of help available, such as communication assistance (alternate formats or sign language interpretation), accommodations and modifications.

State Workers' Compensation: If you receive or have received any benefit (with the exception of medical benefits or vocational rehabilitation) from a state workers' compensation program for any of the same conditions being recommended for acceptance in this decision under Part E, you must notify the FAB immediately. This includes any benefits received after the issuance of this Recommended Decision (***remove this paragraph if the decision is a denial or Part B decision***).

Tort Actions: If anyone receives or has received any form of benefit (money, medical benefits, etc.) based on a lawsuit claiming that the employee was harmed from the same type of exposure (e.g. asbestos, radiation, beryllium, or any other toxic substance) upon which the EEOICPA claim is being recommended for acceptance in this decision, the FAB must be notified

immediately. This includes any benefits received after the issuance of this Recommended Decision (*remove this paragraph if the decision is a denial*).

Should you have any questions concerning the recommendation, you may call the FAB, toll free, at: (FAB Office telephone number)

Sincerely,

Claims Examiner

SUPERSEDED

Sample Recommended Decision, Accept

EMPLOYEE: [NAME]
CLAIMANT: [NAME]
CASE NUMBER: XXXXXXXX

NOTICE OF RECOMMENDED DECISION

This is a Recommended Decision of the district office concerning your claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA or Act). The district office recommends acceptance of your claim for skin cancer under both Part B and Part E of the EEOICPA, and recommends that you be awarded lump-sum compensation under Part B of \$150,000.00, as well as medical benefits under Parts B and E of the Act.

STATEMENT OF THE CASE

The evidence of record shows that on June 24, 2006, you filed a claim for benefits under both Parts B and E of the EEOICPA, claiming that you had developed skin cancer as a result of your employment at a Department of Energy (DOE) facility. A pathology report of November 27, 2001 provided confirmation of diagnosis with basal cell carcinoma (BCC) of the left arm.

You claimed that you worked as a scientist at the Savannah River Site (SRS) in Aiken, S.C., from September 1, 1974 through April 1, 2004. The DOE was able to verify your employment at the SRS with E.I. DuPont from September 1, 1974 until June 1, 1989; and with Westinghouse from April 1, 1989 to February 28, 2004.

In development of your Part B claim, the district office forwarded relevant claim documentation to the National Institute for Occupational Safety and Health (NIOSH) for a radiation dose reconstruction. NIOSH used this information to estimate your exposure to occupational radiation and complete a dose reconstruction report. With the return of the completed dose reconstruction, the district office then applied the dose estimate in a calculation to determine the probability that your cancer was related to exposure to radiation during your employment at the SRS. In this case, the probability was calculated to be 57.6%, which exceeds the 50% requirement for compensability.

EXPLANATION OF FINDINGS

The issue for determination in this case is whether you are eligible to receive benefits under Part B and Part E for the claimed conditions of skin cancer.

As outlined above, the district office verified your employment with E.I DuPont and Westinghouse, both known DOE contractors at the SRS. Additionally, medical evidence submitted in support of your claim established your diagnosis with skin cancer. Accordingly, you meet the employment and diagnostic criteria of the EEOICPA.

In order for your Part B claim to be compensable, it must be established that the claimed skin cancer was “at least as likely as not” (a 50% or greater probability) related to occupational exposure to radiation. In your case, the district office used the results of a dose reconstruction to calculate a probability of causation (PoC) of 57.6. This exceeds the 50% threshold for compensability. Accordingly, the district office recommends acceptance of your Part B claim.

With regard to your Part E claim, the evidence shows that you worked as a contractor employee at the SRS site, a requirement for a compensable Part E claim. In addition, with the finding of a compensable Part B occupational illness, the same illness is accepted as work-related under Part E. As you have qualifying contractor employment, and the evidence of record establishes that you have a qualifying occupational illness, the district office also recommends acceptance of that your Part E claim.

Finally, in accordance with EEOICPA regulations, you have submitted Form EN-16, declaring that you have neither filed a tort suit nor received any settlement or award from a claim or suit related to an exposure for which you are eligible to receive compensation under the Act. You also declared that you have neither filed for nor received any state workers’ compensation benefits on account of the claimed illness. Lastly, you have declared that you have neither pled guilty to nor been convicted on any charges of having committed fraud in connection with an application for or receipt of benefits under the Act or any other federal or state workers’ compensation law.

CONCLUSIONS OF LAW

Based on the above, the district office recommends acceptance of your claim for benefits for the condition of skin cancer be accepted under both Part B and Part E of the Act. It is recommended that you be awarded lump-sum compensation of \$150,000.00 under Part B of the EEOICPA, as well as medical benefits for this illness under Parts B and Part E, commencing the date of claim filing.

Prepared by:

(Name of Appropriate Signatory)
(Title)
(District Office)

Date

Sample Recommended Decision, Denial

EMPLOYEE: [NAME]
CLAIMANT: [NAME]
CASE NUMBER: XXXXXXXX

NOTICE OF RECOMMENDED DECISION

This is a Recommended Decision concerning your claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA or Act). The district office recommends a denial of your Part E claim for liver disease.

STATEMENT OF THE CASE

The history of your claim shows that you have filed for and received several final decisions regarding medical conditions you claimed as being related to occupational exposure to toxic substances. As part of the development of those prior claims, the district office has accepted that you worked for a Department of Energy (DOE) contractor at the Lawrence Livermore National Laboratory (LLNL). Specifically, you were an administrative assistant between July 18, 1989 and September 1, 1994.

Recently, you filed a claim for the condition of liver disease. Along with your claim, you submitted a narrative report from your treating physician confirming your diagnosis with sarcoidosis of the liver. Additionally, you submitted a printout of toxic substances known to be present at LLNL, noting that both trichloroethylene and vinyl chloride were present at LLNL and claiming both contributed to the onset of liver disease.

The DEEOIC evaluated all information available with regard to known links between chemical or biological agents and the development of liver sarcoidosis. This included reviewing employment, occupational and medical evidence in your case. Moreover, claims staff searched the Site Exposure Matrix (SEM) for any information on sarcoidosis. The SEM is an electronic repository of known toxic materials at covered DOE facilities, along with information on the known health effects of those exposures. None of the research conducted produced any compelling evidence to document that you were potentially exposed to any toxic substance, including trichloroethylene and vinyl chloride, during your employment, that are linked to sarcoidosis.

To provide you additional opportunity to support your claim, the DEEOIC asked you to supply any evidence that might assist with the analysis of your claim. In particular, the district office requested you submit evidence to show that, during your employment at LLNL, you were exposed to any toxic substance linked to liver disease. No response from you was forthcoming.

EXPLANATION OF FINDINGS

As outlined above, the district office finds that you worked at the LLNL as an administrative assistant between July 18, 1989 and September 1, 1994.

Medical evidence submitted in support of your latest claim is sufficient to allow the district office to find that you have sarcoidosis of the liver, which a physician diagnosed in 2010. Accordingly, you meet the employment and diagnostic criteria under Part E of the Act.

The issue for determination in this case is whether there exists sufficient evidence that occupational exposure to a toxic substance was “at least as likely as not” a significant factor that caused, contributed to, or aggravated your diagnosed condition of sarcoidosis. A toxic substance is defined under the Act as any biological, chemical or radioactive material that has the potential to cause illness or death.

Research of case evidence and all other available resources did not reveal any known scientific link between any biological or chemical exposure and the onset of sarcoidosis. Further, case records contained no reference or other information linking your liver disease to a specific toxin to which you, as an administrative assistant, would have been exposed while working at LLNL.

With regard to your assertions that trichloroethylene and vinyl chloride are linked to liver disease, our research has found no such scientific consensus. As mentioned, you were asked to submit probative evidence to support such a link; however, you did not provide any further evidence for the district office evaluate. Moreover, research of records obtained from the DOE, including medical or employment records, revealed no evidence of your exposure to either trichloroethylene or vinyl chloride or any other hazard that is known to induce liver disease. The Site Exposure Matrix (SEM), which provides scientifically scrutinized information on the health effects of various toxins encountered at LLNL, also provided no data to show that an administrative assistant at LLNL had the potential to encounter any toxic substance in performance of their duties that is linked to sarcoidosis.

Given the lack of information we were able to obtain regarding your claim, you were notified of the need for evidence, specifically evidence linking your illness to a toxin you encountered at LLNL. These requests also explained that you ultimately bore responsibility for providing the evidence necessary to establish your claim. Unfortunately, you provided no response.

After reviewing all available evidence, there is presently no basis to conclude that occupational exposure was “at least as likely as not” a significant factor in aggravating, contributing to or causing your diagnosed disease of sarcoidosis. As such, the district office has to recommend that your Part E claim for liver disease be denied.

CONCLUSIONS OF LAW

Based on the above, is the district office recommends a denial of your claim for liver disease under Part E of the Act.

Prepared by:

(Name of Appropriate Signatory)
(Title)
(District Office)

Date

SUPERSEDED

NOTICE OF RECOMMENDED DECISION AND CLAIMANT RIGHTS

The district office has issued the attached Recommended Decision on your claim under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA). This notice explains how to file objections to the Recommended Decision. This notice also explains what to do if you agree with the Recommended Decision and want the Final Adjudication Branch (FAB) to issue a Final Decision before the 60-day period to object has ended. Read the instructions contained in this notice carefully.

IF YOU WISH TO OBJECT TO THE RECOMMENDED DECISION:

If you disagree with all or part of the Recommended Decision, you **MUST** file your objections within sixty (60) days from the date of the Recommended Decision by writing to the FAB at:

**U.S. Department of Labor, DEEOIC
P.O. Box 8306
London, KY 40742-8306**

If you want an informal oral hearing on your objections, at which time you will be given the opportunity to present both oral testimony and written evidence in support of your claim, you **MUST** request a hearing when you file your objections. **If you have special needs (e.g., physical handicap, dates unavailable, driving limitations, etc.) relating to the scheduling (time and location) of the hearing, those needs must be identified in your letter to the FAB requesting a hearing.** In the absence of such a special need request, the FAB scheduler will schedule the hearing and you will be notified of the time and place. If you do not include a request for a hearing with your objections, the FAB will consider your objections through a review of the written record, which will also give you the opportunity to present written evidence in support of your claim. If you fail to file any objections to the Recommended Decision within the 60-day period, the Recommended Decision may be affirmed by the FAB and your right to challenge it will be waived for all purposes.

IF YOU AGREE WITH THE RECOMMENDED DECISION:

If you agree with the Recommended Decision and wish for it to be affirmed in a Final Decision without change, you may waive your right to object on the accompanying waiver form and forward it to the FAB at the above address. This action will allow the FAB to issue a Final Decision on your claim before the end of the 60-day period for filing objections. If you wish to object to only part of the Recommended Decision and waive any objections to the remaining parts of the decision, you may do so. In that situation, the FAB may issue a Final Decision affirming the parts of the Recommended Decision to which you do not object.

BE SURE TO PRINT YOUR NAME, FILE NUMBER AND DATE OF THE RECOMMENDED DECISION ON ANY CORRESPONDENCE SUBMITTED TO THE FAB.

Please be advised that the Final Decision on your claim may be posted on the agency's website if it contains significant findings of fact or conclusions of law that might be of interest to the public. If it is posted, your Final Decision will not contain your file number, nor will it identify you or your family members by name.

SUPERSEDED

Sample Waiver

Case Number:
Employee:
Claimant:
Date of Decision:

U.S. Department of Labor, DEEOIC
P.O. Box 8306
London, KY 40742-8306

Dear Sir or Madam:

I, _____, being fully informed of my right to object to any of the findings of fact and/or conclusions of law contained in the Recommended Decision issued on my claim for compensation under the Energy Employees Occupational Illness Compensation Program Act, do hereby waive those rights.

Signature

Date

Sample Partial Accept/Partial Denial Bifurcated Waiver

Case Number:
 Employee:
 Claimant:
 Date of Decision:

U.S. Department of Labor, DEEOIC
 Attn: Final Adjudication Branch
 P.O. Box 8306
 London, KY 40742-8306

Dear Sir or Madam:

(Option 1)

I, _____, being fully informed of my right to object to any of the findings of fact and/or conclusions of law contained in the Recommended Decision issued on my claim for compensation under the Energy Employees Occupational Illness Compensation Program Act, do hereby waive those rights **only** as those rights pertain to the portion of my claim recommended for acceptance. I do, however, reserve my right to object to the findings of fact and/or conclusions of law contained in the Recommended Decision that recommend denial of claimed benefits.

I understand that should I choose to file an objection, I may either attach such objection to this form or submit a separate written objection to the address listed above within 60 days of the date of issuance of the Recommended Decision.

 Signature

 Date

(Option 2)

I, _____, being fully informed of my right to object to any of the findings of fact and/or conclusions of law contained in the Recommended Decision issued on my claim for compensation under the Energy Employees Occupational Illness Compensation Program Act, do hereby waive those rights.

 Signature

 Date

(NOTE ON WAIVER: If you wish to file a waiver of objections, please select and sign **only one** of the above options. Select Option 1 to waive your right to object to the portion of your claim recommended for acceptance but reserve your right to object to the recommended denial of benefits. Select the Option 2 to waive your rights to object to ALL findings and conclusions.)

SAMPLE ACKNOWLEDGMENT LETTER, REVIEW OF WRITTEN RECORD

Date

Claimant Name and Address

Employee:

Claimant:

Last 4 Digits of Claim Number:

Dear Claimant Name:

On [date objection letter received], the Final Adjudication Branch (FAB) received a letter of objection dated [date of letter] stating you object to the(district office)district office's recommended decision of (date of RD) which recommends denial of your claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

Your objections, along with the information in the file, will be carefully considered and included in our final decision. If you have any additional evidence that you wish to be considered, it must be received by the FAB within 20 calendar days of this letter. After that date, a review of the written record will be made and a final decision will be issued. Any evidence you wish to be considered should be submitted to:

U.S. Department of Labor
DEEOICP
Final Adjudication Branch
P.O. Box XXXX
City, State Zip Code

If you wish, you may submit such evidence via fax to (xxx) xxx-xxxx. Please ensure that your file number shown above is noted on any documentation you send to this office.

Sincerely,

Hearing Representative

Sample Acknowledgement Letter, Hearing

Dear Claimant Name:

The Final Adjudication Branch of the Division of Energy Employees Occupational Illness Compensation (DEEOIC) has received and docketed your letter dated _____, objecting to the recommended decision of the district office dated _____. Your request for a hearing has been noted and a hearing will be scheduled.

Please be advised that your notification of the time, date and location of your hearing will be mailed at least 30 days prior to the date set for your hearing. The hearing will be conducted within a reasonable distance from your home at a government building or DEEOIC Resource Center. The hearing may be conducted with a FAB hearing representative in the hearing room or at another location via video teleconferencing. The hearing may also be held via telephone. At the hearing, you will be provided the opportunity to present your objections to the recommended decision, along with any additional evidence you would like to present. This testimony will be made under oath and transcribed by a court reporter for inclusion in your case file. If there is more than one claimant involved in this case, each is allowed to participate in the hearing. You may designate an attorney or other individual to be present and to represent you at the hearing. You are not, however, required to have a representative present at the hearing.

If you prefer, you may have a hearing by telephone instead of in person. You should request that in writing as soon as possible so we can make appropriate arrangements. You may send that request by fax to (xxx) xxx-xxxx – ATTN: Hearings Unit. Any additional correspondence should be directed to:

U.S. Department of Labor, EEOICP
Attn: Final Adjudication Branch
PO Box xxxx
City, State ZIP

Thank you for your cooperation.

Sincerely,

Hearing Representative

SAMPLE HEARING NOTICE TO CLAIMANT WHO FILED AN OBJECTION

RE: NOTICE OF HEARING

Dear Claimant Name:

A hearing has been scheduled concerning the above referenced claim under the Energy Employees Occupational Illness Compensation Program Act of 2000, as amended, 42 U.S.C. § 7384 *et seq.* (EEOICPA). The hearing will begin promptly at TIME AM/PM on DAY, DATE at the following location:

BUILDING NAME
STREET ADDRESS
CITY, ST ZIP-CODE
(XXX) XXX-XXXX (for directions only)

Please bring a photo I.D. so that you may be admitted into the building.

The specific issue to be addressed at the hearing: [If it is a Part E hearing request: The issue to be addressed at the hearing is whether you are entitled to compensation and benefits under Part E of the EEOICPA. If it is a Part B and Part E hearing request: The issues to be addressed at the hearing are whether you are entitled to compensation and benefits under Part B and Part E of the EEOICPA.]

You must inform me of any person other than your authorized representative that will be attending the hearing with you not later than XXXXXX (1 week prior to the date of the hearing). Please be aware that in such circumstances, all claimants who have requested this hearing must sign a “WAIVER OF RIGHTS TO CONFIDENTIALITY.” Additionally, I will need to determine whether proper room arrangements can be made to accommodate the number of people expected to attend the hearing.

Please be advised that the security requirements of the XXXXXXXXX (Federal Building) require me to provide a list of all attendees. Anyone not on the list will not be admitted to the building and will not be able to attend the hearing.

The hearing is an informal process, and I am not bound by common law or statutory rules of evidence or by technical or formal rules of procedure. During the hearing, you may state your arguments and present new written evidence and/or testimony in support of the claim. Oral testimony will be made under oath or affirmation and is recorded. The recording of the hearing proceedings is then transcribed and placed in the record. You will be provided a copy of the hearing transcript. You or anyone else present may not make your own video or audio recording of the hearing.

I determine the conduct of the hearing and may terminate the hearing at any time I determine that all relevant evidence has been obtained or because of misbehavior on the part of the claimant and/or representative, or any other persons in attendance at or near the place of the hearing.

[Add this paragraph if the hearing concerns the POC] Since the issues raised relate to the dose reconstruction process, it is important for you to know that the National Institute for Occupational Safety and Health (NIOSH) has full authority under the regulations to complete the dose reconstruction as prescribed in its rules. The dose reconstruction is used by the Department of Labor to determine the probability that the claimed cancer is related to employment at a covered facility. During the hearing, I am not authorized to address NIOSH methodology and therefore will not be in a position to discuss the way in which NIOSH prepares the dose reconstruction. You may present your objections at the hearing, including any evidence or information you wish to submit and all arguments, evidence and information will be entered into the record. However, I can discuss only issues of a factual nature regarding the information you provided to NIOSH, and which that agency used to perform the dose reconstruction.

I have attached additional information regarding the hearing procedures for your review. If you have any questions concerning these procedures, please feel free to contact me at (xxx) xxx-xxxx.

Sincerely,

Hearing Representative

Enclosure

HEARING PROCEDURES

BEFORE THE DATE OF THE HEARING: Before the date of the hearing, please submit any additional evidence that you wish me to consider. However, if such evidence is submitted on the date of the hearing or within thirty (30) days after the hearing, it will still be carefully considered and made part of the record. You must notify me at least one (1) week prior to the date of the hearing if persons other than claimants involved with the case, to include any properly appointed authorized representatives, will be attending the hearing. Please be aware that in such circumstances, all claimants who have requested this hearing must sign a “WAIVER OF RIGHTS TO CONFIDENTIALITY.” Additionally, I will need to determine whether proper room arrangements can be made to accommodate the number of people expected to attend the hearing.

The hearing is an informal process, and I am not bound by common law or statutory rules of evidence or by technical or formal rules of procedure. During the hearing, you may state your arguments and present new written evidence and/or testimony in support of the claim. Oral testimony will be made under oath or affirmation and is recorded. The recording of the hearing proceedings is then transcribed and placed in the record. You will be provided a copy of the hearing transcript. You may not make your own video or audio recording of the hearing.

NO POSTPONEMENT WILL BE GRANTED UNLESS EXTREMELY COMPELLING CIRCUMSTANCES EXIST: If you are hospitalized for a reason which is not elective, or where the death of your parent, spouse, or child prevents attendance at the hearing, a postponement may be granted upon proper documentation. Please contact the Final Adjudication Branch at (XXX) XXX-XXXX, if an emergency arises. If a postponement cannot be granted, the request for a hearing will automatically convert to a request for a review of the written record. If you do not appear at the scheduled time and place, the request for a hearing will automatically convert to a request for a review of the written record.

WITHDRAWAL OF REQUEST FOR HEARING: At any time after requesting a hearing, you can request a change to review of the written record by making a written request to the Final Adjudication Branch. Once such a change is made, no further opportunity for a hearing will be provided, and I will review the written record.

HEARING BY TELEPHONE: If you would like to have a hearing by telephone, please contact the Final Adjudication Branch at (XXX) XXX-XXXX. Any testimony presented at the telephone hearing will be made under oath or affirmation and the testimony will be recorded by a court reporter and made part of the record. Telephone hearings can not be conducted on cell phones.

REPRESENTATION: You may designate a person to represent you to help you prepare your case and/or present your case at the hearing. Your representative can be an attorney, but he or she need not be. There are rules concerning the maximum fee an attorney can charge you.

AFTER THE HEARING: I will furnish a transcript of the hearing to you (at no charge) within a few weeks after the hearing. You will then have twenty (20) days from the date it is sent to submit any comments to me. You will also have thirty (30) days after the hearing is held to submit additional evidence or argument, unless an extension is granted. Only one such extension may be granted. After the hearing, I will study the record and make findings based on the evidence, including testimony taken at the hearing, and issue a written decision.

SUPERSEDED

SAMPLE HEARING NOTICE TO CLAIMANT WHO DID NOT FILE AN OBJECTION

Dear Claimant Name:

A hearing has been scheduled concerning the above referenced claim under the Energy Employees Occupational Illness Compensation Program Act of 2000, as amended, 42 U.S.C. § 7384 et seq. (EEOICPA or the Act). The file indicates that you did not file an objection to the recommended decision of the district office. However if you wish, you may participate in the hearing. The option to participate by telephone is available, but you must let me know immediately. The hearing will begin promptly at TIME AM/PM on DAY, DATE at the following location:

BUILDING NAME
STREET ADDRESS
CITY, ST ZIP-CODE
(XXX) XXX-XXXX (for directions only)

Please bring a photo I.D. so that you may be admitted into the building.

The specific issue to be addressed at the hearing: [If it is a Part E hearing request: The issue to be addressed at the hearing is whether you are entitled to compensation and benefits under Part E of the EEOICPA. If it is a Part B and Part E hearing request: The issues to be addressed at the hearing are whether you are entitled to compensation and benefits under Part B and Part E of the EEOICPA.]

You must notify me at least one (1) week prior to the date of the hearing if persons other than claimants involved with the case, and a properly appointed authorized representative, will be attending the hearing. Please be aware that in such circumstances, all claimants who have requested this hearing must sign a "WAIVER OF RIGHTS TO CONFIDENTIALITY." Additionally, I will need to determine whether proper room arrangements can be made to accommodate the number of people expected to attend the hearing.

Please be advised that the security requirements of the XXXXXXXX (Federal Building) require me to provide a list of all attendees. Anyone not on the list will not be admitted to the building and will not be able to attend the hearing.

The hearing is an informal process, and I am not bound by common law or statutory rules of evidence or by technical or formal rules of procedure. During the hearing, you may state your arguments and present new written evidence and/or testimony in support of the claim. Oral testimony will be made under oath or affirmation and is recorded. The recording of the hearing proceedings is then transcribed and placed in the record. You will be provided a copy of the hearing transcript. You or anyone else present may not make your own video or audio recording of the hearing.

I determine the conduct of the hearing and may terminate the hearing at any time I determine that all relevant evidence has been obtained or because of misbehavior on the part of the claimant and/or representative, or any other persons in attendance at or near the place of the hearing.

[Add this paragraph if the hearing concerns the POC] Since the issues raised relate to the dose reconstruction process, it is important for you to know that the National Institute for Occupational Safety and Health (NIOSH) has full authority under the regulations to complete the dose reconstruction as prescribed in its rules. The dose reconstruction is used by the Department of Labor to determine the probability that the claimed cancer is related to employment at a covered facility. During the hearing, I am not authorized to address NIOSH methodology and therefore will not be in a position to discuss the way in which NIOSH prepares the dose reconstruction. You may present your objections at the hearing, including any evidence or information you wish to submit and all arguments, evidence and information will be entered into the record. However, I can discuss only issues of a factual nature regarding the information you provided to NIOSH, and which that agency used to perform the dose reconstruction.

I have attached additional information regarding the hearing procedures for your review. If you have any questions concerning these procedures, please feel free to contact me at (xxx) xxx-xxxx.

Sincerely,

Hearing Representative

Enclosure

WAIVER OF RIGHTS TO CONFIDENTIALITY

I, _____, (File Number _____), residing at

_____, am aware that persons other than claimants involved in the above case or their authorized representative may be present at a hearing convened under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA) on _____, at _____ AM/PM in _____, in the State of _____.

I have requested the presence of these persons, or accept their presence at this proceeding, and I hereby waive any right to confidentiality of records, documents or other materials contained in files maintained by the Office of Workers' Compensation Programs and disclosed during the hearing. I further waive any right to privacy under the Privacy Act of 1974 in the disclosure of records, documents or other materials related to my claim that may be released during the course of the hearing.

Acknowledged and signed this _____ day of _____, 2009.

(signature)

WAIVER OF RIGHTS TO CONFIDENTIALITY (MEDIA)

I, _____, (File Number _____) residing at _____, am aware that representatives of the print and/or broadcast media may be present at a hearing convened under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA) on _____, at _____ AM/PM in _____, in the State of _____.

I have requested the presence of these persons, or accept their presence at this proceeding, and I hereby waive any right to confidentiality of records, documents or other materials contained in files maintained by the Office of Workers' Compensation Programs and disclosed during the hearing. I further waive any right to privacy under the Privacy Act of 1974 in the disclosure of records, documents or other materials related to my claim that may be released during the course of the hearing.

Acknowledged and signed this _____ day of _____, 2009.

(signature)

SAMPLE HEARING SCRIPT FOR A HEARING INVOLVING NIOSH DR ISSUES**CONVENING THE HEARING****I. OPENING, AUTHORITY, AND NARRATIVE**

We will now open the record. Today is _____, and it is _____AM/PM. My name is _____ and I have been designated to conduct this hearing and to receive the objections of EMPLOYEE/CLAIMANT. (At this point indicate whether or not claimant is represented by counsel or other authorized representative). This case is identified under claim number xxx-xx-xxxx and carries docket number xxxx-2008.

This hearing is convened under the Energy Employees Occupational Illness Compensation Program Act (I will make future references to it as the Act), and is governed by the provisions of Title 20, Section 30.314 of the Code of Federal Regulations. These regulations provide claimants with the right to object to a recommended decision of a district office. While this hearing is informal and not governed by rules of evidence, I will administer an oath or affirmation to every person providing testimony today. I will first review the history of your claim as it appears in the written record. You may then present testimony, argument, and any additional evidence addressing the merits of your claim.

On DATE OF FILING, you submitted an EE-(1 or 2) form to the NAME OF LOCATION district office claiming benefits under the Act. On your EE-1/2 form, you claimed LIST FORM OF CANCER as the claimed condition related to employment under the Act. You also submitted an EE-3 form indicating employment at LIST FACILITY, DATES OF EMPLOYMENT AND COVERED PERIOD FOR FACILITY. You submitted evidence establishing your employment at NAME FACILITY and submitted BRIEFLY OUTLINE MEDICAL EVIDENCE establishing a cancer diagnosis.

Since YOUR/THE EMPLOYMENT did not qualify YOU/THE EMPLOYEE for membership in the special exposure cohort, the DISTRICT OFFICE forwarded your claim file information to the National Institute for Occupational Safety and Health (hereinafter referred to as NIOSH) for radiation dose reconstruction. The district office undertook such an action pursuant to the instructions set out in the regulations governing the Act. The Act and implementing regulations mandate that when a claimant with covered employment establishes a cancer diagnosis, NIOSH will prepare a radiation dose reconstruction. The Department of Labor then applies a formula to the dose reconstruction in order to determine whether the employee's cancer is as least as likely as not related to the covered employment.

NIOSH provided a report of the dose reconstruction and DISTRICT OFFICE found that there was a % probability that YOUR/THE EMPLOYEE'S cancer was causally related to employment under the Act. As such, it was determined that the cancer was not found to be at least as likely as not related to employment under the Act. Accordingly, the DISTRICT OFFICE issued its recommended decision on DATE OF RD recommending denial of your claim for benefits under the Act.

II. STATEMENT OF OBJECTION AND NIOSH DISCLAIMER

On DATE OF OBJECTION, you filed your objection to the recommended decision and requested an oral hearing. You have objected specifically that the NIOSH dose reconstruction failed to show enough exposure so the DO could find that YOUR/THE EMPLOYEE'S cancer was at least as likely as not related to YOUR/THE EMPLOYEE'S employment.

At this time I would like to say something about the NIOSH dose reconstruction. NIOSH is given full authority under the regulations that govern the Act to conduct the dose reconstruction used by the Department of Labor to determine the probability that a cancer is related to employment. I am, therefore, not in a position to discuss the way in which NIOSH goes about preparing the dose reconstruction report. However, I can discuss issues of a factual nature regarding the information you provided to NIOSH, and challenges to the application of NIOSH's methodology. I am here to take your objections and enter them into the evidence of record, but I am not permitted to consider objections to NIOSH methodology at this time.

III. ADMINISTER OATH AND TAKE EVIDENCE

As stated previously, while the hearing is designated as an informal process, anyone giving testimony today is required to do so under Oath. Mr./Ms. Claimant, will you please raise your hand? (Administer Oath: "Do you swear/affirm to tell the truth in the testimony you are about to give in these proceedings today?")

Mr./Ms. Claimant, will you please, for the record, state your full name and address, and then proceed to give your testimony for the record.

AT THIS POINT, ALLOW THE CLAIMANT TO GIVE ORAL TESTIMONY AND ENTER SUCH DOCUMENTS AS THE CLAIMANT MAY DESIRE INTO THE RECORD AS EVIDENCE. IDENTIFY AND MARK EACH AND EVERY EXHIBIT AND NUMBER EACH EXHIBIT SEQUENTIALLY.

IV. CLOSING

Before closing, I will advise Mr./Ms. Claimant of what will transpire from this date forward. These proceedings will be transcribed, and a copy of the transcript will be provided to you. I will leave the record open for another 30 days for you to submit any additional evidence. You also have 20 days from the date of mailing of the transcript to offer any corrections or comments on the transcript. Any such additional evidence or comments will be included in the record and considered, along with your hearing testimony and all of the evidence already in the record, prior to issuance of the final decision. If there is no other testimony to be given in this matter, I will close the hearing. It is now ____ A.M/P.M. and this hearing is closed.

SAMPLE LETTER TO POSTMASTER

Postmaster
Any Town, Any State 12345-9998

Dear Postmaster:

Agency Control Number (if applicable): _____

Date: _____

Address Information Request

Please furnish this agency with the new address, if available for the following individual or verify whether or not the address given below is one at which mail for this individual is currently being delivered. If the following address is a post office box, please furnish the street address as recorded on the box-holder's application form.

Name: _____

Last Known Address _____

I certify that the address information for this individual is required for the performance of this agency's official duties.

Signature of Agency Official

Title

FOR POST OFFICE USE ONLY

- Mail is delivered to address given
- Not known at address given
- Moved, left no forwarding address
- No such address
- Other: (Specify) _____

New Address:

Box Holder's Street Address:

USPS Return Address:

Postmark/Date Stamp

As per 39 USC 404...”the USPS does not disclose mailing information except in the following limited circumstances; Authorized disclosures include limited circumstances such as the following: (a) to other government agencies or bodies: when relevant to a decision concerning employment, security clearances, security or suitability investigations, contracts, licenses, grants or benefits”...

The correspondence in question fits within the aforementioned parameters and our agency is requesting the aforementioned information as formatted in the USPS Administrative Support Manual Section 352.44. Please respond to our office via return mail or fax with the aforementioned postal patron’s new address/contact information.

If you have any questions regarding this letter you can call me at my direct number xxx-xxx-xxxx.

Physical Address:

US Department of Labor – DEEOIC

P.O. Box XXXX

City, State Zip

Fax Number: xxx-xxx-xxxx Attn: Co-located unit

Sincerely,

Claims Examiner

SAMPLE CHANGE OF ADDRESS LETTER

Date: _____

File #: Claim Number
Employee: _____
Claimant: _____

Name of Claimant
Address (Line 1)
Address (Line 2)
Address (Line 3)

Change of Address

This will notify you of my change of address to the following:

_____ **Name** _____
_____ **Address** _____
_____ **City/State/Zip** _____
_____ **Phone Number** _____

Other Information:

Signature Date

SAMPLE FINAL DECISION - ACCEPTANCE

Dear Claimant Name:

Enclosed please a Final Decision on your claim for compensation under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA). The district office recommends acceptance of your claim for Burkitt's lymphoma under both Part B and Part E of the Act.

I have enclosed the Acceptance of Payment form (EN-20), which is required before the Office of Workers' Compensation Programs can issue payment to you. You must complete the form in permanent ink and there can be no cross outs or other marks. Do not use white out or correction tape. Any alteration of the form will result in it being rendered unusable for purposes of issuing payment. If you make a mistake or need another form, please contact the district office handling your claim. You must submit the form with an original signature. Faxes or another copied version of the EN-20 is not acceptable. A second copy of the form is attached in case a mistake is made. Only one form needs to be returned. Please check with your financial institution before returning the form to us to verify the routing number and your account number so that your money arrives promptly and to the correct account.

Please email the completed and signed original EN-20 to:

U.S. Department of Labor
DEEOIC, District Office
P.O. Box XXXX
City, State ZIP

Please be advised that the final decision on your claim may be posted on the agency's website if it contains significant findings of fact or conclusions of law that might be of interest to the public. If it is posted, your final decision will not contain your file number, nor will it identify you or your family members by name.

Any future correspondence, inquiries, or telephone calls should be directed to the (District Office) district office. Thank you for your cooperation.

Sincerely,

Hearing Representative
Final Adjudication Branch

EMPLOYEE: [Name]
CLAIMANT: [Name]
FILE NUMBER: [Number]
DOCKET NUMBER: [Number]
DECISION DATE: [Date]

NOTICE OF FINAL DECISION

This decision of the Final Adjudication Branch (FAB) concerns the above claim for benefits under the Energy Employees Occupational Illness Compensation Program Act of 2000 (EEOICPA or the Act), as amended, 42 U.S.C. § 7384 *et seq.* For the reasons set forth below, the claim for benefits under Part B and Part E of the Act for Burkitt's lymphoma is approved.

STATEMENT OF THE CASE

On February 6, 2012, the claimant filed a Form EE-1 under the Act. He claimed that he developed non-Hodgkin's lymphoma as a consequence of his employment at multiple Department of Energy (DOE) facilities.

In support of his claim, he submitted a Form EE-3 indicating that he was employed at the Hanford Plant in Richland, Washington from 1976 to 1987, and at the Savannah River Site (SRS) in Aiken, South Carolina from June 1984 to July 1985. A representative of DOE confirmed that he was employed at Hanford by the Bechtel Corporation, a DOE subcontractor, from December 6, 1982 to December 30, 1983, by the J.A. Jones Company, a DOE subcontractor, from January 27, 1987 to February 28, 1987 and by Kaiser Engineers Hanford, a DOE contractor, from April 1, 1987 to May 1, 1987. Also, union dispatch records and occupational medicine records provided by the DOE establish that the claimant was employed at Hanford by the Bechtel Corporation from June 2, 1977 to April 23, 1978. In addition, radiation exposure monitoring records provided by the DOE establish that he was employed at the SRS, a DOE facility, by B.F. Shaw Company, a DOE subcontractor, from November 26, 1984 to June 23, 1985.²

Also in support of his claim, the claimant submitted a hematopathology report, signed by Dr. Jonathan Roller, documenting a diagnosis of non-Hodgkin's lymphoma on November 1, 2011.

² Hanford is a covered DOE facility from 1942 to the present. The SRS is a covered DOE facility from 1950 to the present. See DOE Office of Worker Advocacy Covered Facility List at: <http://www.hss.doe.gov/healthsafety/fwsp/advocacy/faclist/showfacility.cfm> (verified by the FAB on November 21, 2012).

A subsequent oncology visit report from Dr. Thomas Jacobsen, dated February 27, 2012, confirms a specific diagnosis of Burkitt's lymphoma, a form of non-Hodgkin's lymphoma, based on the particular characteristics of the malignant lymphocytes.

On October 9, 2012, the Seattle district office issued a recommended decision to accept the claim for Burkitt's lymphoma under Parts B and E of EEOICPA, finding that the claimant is a member of the Special Exposure Cohort (SEC) who was diagnosed with a specified cancer after beginning employment at a DOE facility. The district office also recommended that the claimant be awarded compensation in the amount of \$150,000.00 under Part B, and medical benefits for the treatment of Burkitt's lymphoma retroactive to February 6, 2012 under both Part B and Part E of the Act.

The claimant submitted a Form EN-16, dated October 16, 2012, declaring that he had neither filed a tort suit nor received any settlement or award from a claim or suit related to an exposure for which he would be eligible to receive compensation under the Act. He also declared that he had neither filed for nor received any state workers' compensation benefits on account of the claimed illness. And finally, the claimant declared that he had neither pled guilty to nor been convicted on any charges of having committed fraud in connection with an application for or receipt of benefits under the Act or any other federal or state workers' compensation law.

On October 22, 2012, FAB received the claimant's written notification indicating that he waived all rights to file objections to the findings of fact and conclusions of law in the recommended decision.

Based on an independent review of the evidence of record, FAB hereby makes the following:

FINDINGS OF FACT

1. On February 6, 2012, the claimant filed a claim for benefits under the Act for non-Hodgkin's lymphoma due to employment at DOE facilities.
2. The claimant was employed at Hanford, a DOE facility, by the Bechtel Corporation, a DOE subcontractor, from June 2, 1977 to April 23, 1978 and December 6, 1982 to December 30, 1983, by the J.A. Jones Company, a DOE subcontractor, from January 27, 1987 to February 28, 1987 and by Kaiser Engineers Hanford, a DOE contractor, from April 1, 1987 to May 1, 1987. In addition, he was employed at the SRS, a DOE facility, by B.F. Shaw Company, a DOE subcontractor, from November 26, 1984 to June 23, 1985.
3. The claimant was diagnosed with Burkitt's lymphoma, a form of non-Hodgkin's lymphoma, on November 1, 2011.
4. The claimant has neither filed a tort suit nor received any settlement or award from a claim or suit related to an exposure for which he would be eligible to receive compensation under the Act. He has neither filed for nor received any state workers'

5. compensation benefits on account of the claimed illness, and he has neither pled guilty to nor been convicted on any charges of having committed fraud in connection with an application for or receipt of benefits under the Act or any other federal or state workers' compensation law.

Based on these findings of fact, FAB hereby makes the following:

CONCLUSIONS OF LAW

If a claimant waives any objections to all or part of the recommended decision, FAB may issue a final decision accepting the recommendation of the district office, either in whole or in part. 20 C.F.R. § 30.316(a) (2012). The claimant waived his right to file objections to the findings of fact and conclusions of law in the recommended decision.

Under Part B of the Act, an individual is a "covered employee with cancer" if that individual is a member of the SEC who contracted a specified cancer after beginning employment at a DOE facility. 42 U.S.C. § 73841(9)(A).

On August 23, 2012, the Secretary of Health and Human Services designated the following class of employees for addition to the SEC in a report to Congress:

All employees of the DOE, its predecessor agencies, and their contractors and subcontractors who worked at Hanford in Richland, Washington, from July 1, 1972 through December 31, 1983, for a number of work days aggregating at least 250 work days, occurring either solely under this employment, or in combination with work days within the parameters established for one or more other classes of employees in the SEC.

See EEOICPA Circular No. 12-16 (issued September 22, 2012).

The claimant was employed at Hanford by a DOE subcontractor for a period in excess of 250 work days between July 1, 1972 and December 31, 1983. Therefore, he is a member of the SEC. Also, Burkitt's lymphoma is a specified cancer, provided the onset of the condition occurred at least five years after the initial exposure to radiation during covered employment. 20 C.F.R. § 30.5(ff)(5)(ii). The claimant began working at Hanford on June 2, 1977, and was diagnosed with Burkitt's lymphoma on November 1, 2011. Therefore, he was diagnosed with a specified cancer over 5 years after beginning employment at a DOE facility.

Accordingly, the claimant is a "covered employee with cancer" under Part B in accordance with 42 U.S.C. § 73841(9)(A), and his Burkitt's lymphoma is an "occupational illness" in accordance with 42 U.S.C. § 73841(15). As such, he is entitled to compensation in the amount of \$150,000.00 and medical benefits under Part B, retroactive to February 6, 2012; the date of filing.

Further, since the claimant was employed by DOE contractors and subcontractors at covered DOE facilities during covered time periods, and given the acceptance of his Part B claim, that acceptance is treated for the purposes of Part E of the Act as a determination that he contracted his illness through work-related exposure to a toxic substance at a DOE facility. 42 U.S.C.

§ 7385s-4(a). As such, the FAB finds that the claimant is also a “covered DOE contractor employee” under Part E, and his Burkitt’s lymphoma is a “covered illness” under Part E. As a covered DOE contractor, the claimant is also entitled to medical benefits for his Burkitt’s lymphoma under Part E.

In summary, the claim for benefits under Part B and Part E of EEOICPA for Burkitt’s lymphoma is approved. The claimant is awarded \$150,000.00 under Part B and medical benefits for the treatment of Burkitt’s lymphoma, retroactive to February 6, 2012, under Part B and Part E of the Act.

Washington, D.C.

Name
Hearing Representative
Final Adjudication Branch

Sample Medical Benefits Letter

DATE

NAME AND ADDRESS

Dear CLAIMANT NAME:

As a beneficiary under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA), you are entitled to medical benefits for treatment of your MEDICAL CONDITION (ICD-9 codes: ICD-9 CODES), effective February 29, 2012. Covered medical services are payable in accordance with the fee schedules and medical benefits policies established under the Energy Employees Occupational Illness Compensation Program (EEOICP). Your medical benefits coverage includes payment to medical providers for services such as medical appointments, hospitalizations, home health care services (see attached Notice Regarding Home Health Services), medical appliances, supplies, and drugs that are prescribed by a qualified physician and approved by the EEOICP.

Within the next few weeks, you will be receiving additional information regarding your medical benefits coverage. This will include a medical benefits identification card, which you will need to show to your physician or other enrolled medical provider you chose to treat your covered condition. This card will be accompanied by instructions and a phone number to call to activate the card. The card will instruct your physician, hospital, durable medical equipment supplier or other health care providers to bill the EEOICP directly, so that you will not have to pay for medical treatment covered under the program. There are no deductibles for services or equipment as long as the services are billed by an EEOICP enrolled medical provider.

To bill us directly, providers must be enrolled in the Program. For information about enrollment and billing, please have your provider contact us at the address and telephone number listed at the end of this letter, or give us your provider's phone number when you call to activate your medical benefits identification card. We will call and explain the Program to your provider(s) and give them the necessary forms required for submitting bills for reimbursement.

To request reimbursement for out of pocket medical expenses associated with treatment of your accepted condition, you must submit the following forms: (OWCP-915 Form, *Claim for Medical Reimbursement Under the Energy Employees Occupational Illness Compensation Program Act*), and (OWCP-957 Form, *Medical Travel Refund Request*). Both forms are enclosed for your convenience and include instructions for completing these forms and submitting any additional required documentation.

Please mail completed forms to:

U.S. Department of Labor
Energy Employees Occupational Illness Compensation Program
P.O. Box 8304
London, KY 40742-8304

If you or your provider(s) have questions regarding submission or payment of bills, or require any other medical bill program assistance, contact a representative toll free at 1-866-272-2682.

Sincerely,

Hearing Representative

Enclosures:
OWCP-915
OWCP-957
Notice Regarding Home Health Care Services

Note: if the EEOICP pays less than the billed amount (in accordance with the fee schedule), you are **not** responsible for payment of the difference to a provider. Providers and claimants may submit requests for reconsideration of fee determinations in writing, with accompanying documentation to the address supplied in this letter.

Claim for Medical Reimbursement

U.S Department of Labor

Office of Workers' Compensation Programs



Provide all information requested below. DO NOT FILL IN SHADED AREAS. Read the attached information in order to ensure the submission of all required documentation. Maintain a copy of all documentation for your records.			OMB No. 1240-0007 Expires: 12/31/2012		
PERSONAL INFORMATION					
Name			OWCP File Number		
Last	First	M.I.			
Address			Telephone Number		
Street/P.O. Box/Apt No.					
City			State Zip Code		
			FOR DOL USE ONLY		
PROVIDER INFORMATION					
Name of Doctor's Office, Hospital, Pharmacy or Medical Supply Company where expense was incurred. (A separate OWCP-915 must be filed for each provider)					
Description of Charge (Medical appointment, name of prescription drug, description of medical product/ supply)	Date of Service (MM/DD/YYYY)		Amount Paid by Claimant	Have you included Proof of Payment for each item?	
	From	To		YES	NO
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
			Total Reimbursement		
<p>I certify that the information above is correct and that the reimbursement requested is for expenses paid by me for the treatment of my covered condition. I am aware that any person who knowingly makes any false statement or misrepresentation to obtain reimbursement from OWCP is subject to civil penalties and/or criminal prosecution.</p> <p>I authorize any provider named above to release information to the US Department of Labor, OWCP if necessary for the proper adjudication of this claim.</p> <p>Signature _____ Date _____</p>					

Form OWCP-915
September 2009

INSTRUCTIONS FOR USE OF FORM OWCP-915

- This form is to be used to seek reimbursement for out of pocket medical expenses pertaining to the treatment of an accepted condition. Form OWCP-915 can be used to seek reimbursement for expenses in regard to medical treatment, prescription medication and medical supplies.
- Please submit a separate reimbursement claim for each provider where an out of pocket expense was incurred.
- Please print clearly and legibly. Reference your OWCP file number on all documentation. Maintain a copy of the completed OWCP-915 and supporting documentation for your records.

DOCUMENTATION REQUIRED FOR MEDICAL REIMBURSEMENT**Prescription Medication**

1. Completed OWCP-915
2. A paper pharmacy billing form, which must be attached to the OWCP-915 and must include the following information:
 - a. Name, address and telephone number of pharmacy
 - b. Pharmacy provider number
 - c. Prescription number
 - d. Name of claimant
 - e. Date of purchase
 - f. Eleven Digit National Drug Code (NDC#)
 - g. New prescription or refill number
 - h. Quantity of medication (e.g. # of pills or ml/cc)
 - i. Amount paid by employee per medication
3. Proof of payment (can include cash receipt, cancelled check or credit card slip)

Medical Expense other than prescription medication

1. Completed OWCP-915
2. Physicians and other health care providers (i.e. physical therapists) must complete Form OWCP-1500. Hospitals and other facilities, such as ambulatory surgical centers, skilled nursing facilities, etc. must submit their bills on Form OWCP-04. Every form must be completed in its entirety in the same manner as bills submitted by the provider directly to OWCP. The amount paid by the claimant must be indicated. The OWCP-1500 or OWCP-04 must be attached to this form. It is the responsibility of the person submitting a claim for reimbursement to obtain a completed OWCP-1500 or OWCP-04 from the provider rendering service. *Without a fully completed OWCP-1500 or OWCP-04, the OWCP is not able to process a reimbursement.*
3. Proof of payment (can include cash receipt, cancelled check or credit card slip)

Travel

Do not use Form OWCP-915 to submit a claim for travel reimbursement. Claims for travel reimbursement should be submitted on Form OWCP-957.

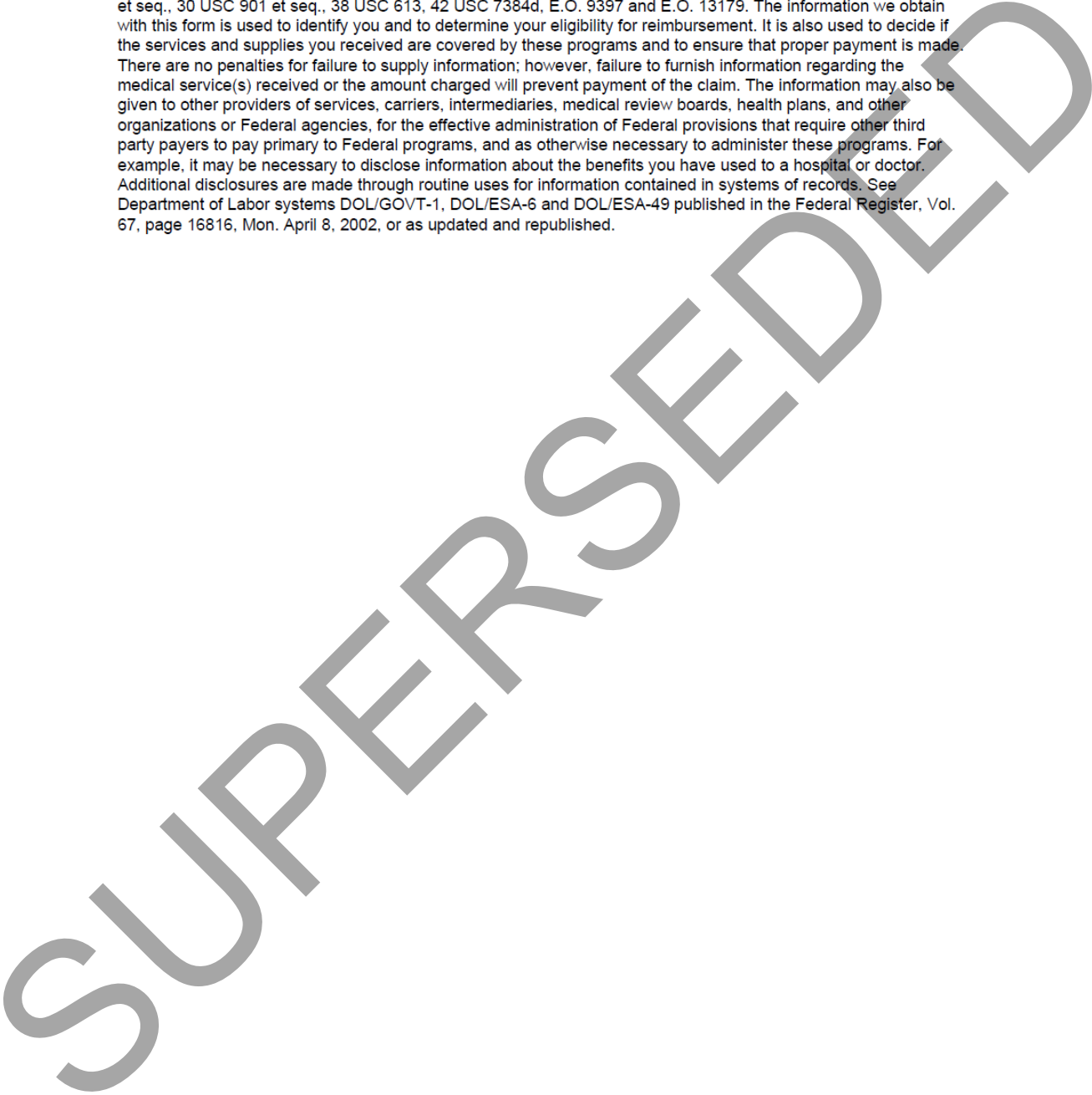
Public Burden Statement

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. If you have any comments regarding the burden estimate or any other aspect to this collection of information, including suggestions for reducing this burden, send them to the Office of Workers' Compensation Programs, U.S. Department of Labor, Room S3524, 200 Constitution Avenue, N.W., Washington, D.C. 20210. Do not submit the completed claim form to this address. Persons are not required to respond to this information collection unless it displays a currently valid OMB number.

Form OWCP-915
September 2009

PRIVACY ACT STATEMENT

The Privacy Act of 1974, as amended (5 U.S.C. 552a) authorizes OWCP to ask you for information needed in the administration of the FECA, Black Lung and EEOICPA programs. Authority to collect information is in 5 USC 8101 et seq., 30 USC 901 et seq., 38 USC 613, 42 USC 7384d, E.O. 9397 and E.O. 13179. The information we obtain with this form is used to identify you and to determine your eligibility for reimbursement. It is also used to decide if the services and supplies you received are covered by these programs and to ensure that proper payment is made. There are no penalties for failure to supply information; however, failure to furnish information regarding the medical service(s) received or the amount charged will prevent payment of the claim. The information may also be given to other providers of services, carriers, intermediaries, medical review boards, health plans, and other organizations or Federal agencies, for the effective administration of Federal provisions that require other third party payers to pay primary to Federal programs, and as otherwise necessary to administer these programs. For example, it may be necessary to disclose information about the benefits you have used to a hospital or doctor. Additional disclosures are made through routine uses for information contained in systems of records. See Department of Labor systems DOL/GOVT-1, DOL/ESA-6 and DOL/ESA-49 published in the Federal Register, Vol. 67, page 16816, Mon. April 8, 2002, or as updated and republished.



Form OWCP-915
September 2009

Medical Travel Refund Request

U.S. Department of Labor
Office of Workers' Compensation Programs



Reset Print

NOTE: This report is authorized by the Federal Employees' Compensation Act (5 USC 8103(a)), the Black Lung Benefits Act (30 USC 901, 20 CFR 725.406 and 725.701) and the Energy Employees Occupational Illness Compensation Program Act of 2000, (42 USC 7384 and 20 CFR 30.701). While you are not required to respond, this information is required to obtain reimbursement for travel expenses. The method of collecting information complies with the Freedom of Information Act, the Privacy Act of 1974 and OMB Circ. 108. This form should be used for medically related travel covered by the Federal Employees' Compensation Act, the Black Lung Benefits Act and the Energy Employees Occupational Illness Compensation Program Act of 2000.

OMB No. 1240-0037
Expires: 10/31/2013

1. Claimant's Name (Last, First, Mi.): _____

2. Case/Claim Number: _____

3. Payee's Name if different from claimant's name (last, first, mi.): (See instruction no. 3 on the back of form)

4. Claimant's/Payee's Address (Street/RFD, City, State, Zip Code):

Special Instructions:
1. See reverse side of form for complete instructions and attachment of receipts.
2. Physician's signature or facsimile is **REQUIRED by BLACK LUNG** for verification of each service date and type.

5a. Date of Travel: _____

b. One-way Round Trip

c. Travel From: Hospital Office/clinic Lab Home

d. Travel To: Hospital Office/clinic Lab Home

e. Medical facility name and address

f. Total expense/cost
 Taxi \$ _____
 Bus/Train \$ _____
 Tolls/Pkg _____
 Lodging _____
 Meals _____
 Other _____
 (Specify) _____

g. Private Auto Only
Miles traveled: _____
Total \$ _____

DOL USE ONLY
TOS/Procedure Code \$ _____

FOR BLACK LUNG USE ONLY
h. To be completed by Physician:
(Mark one box only)
Care Rendered Treatment for Black Lung
 Not Black Lung Related
 Determine, Test for Black Lung
Diagnosis: _____
(Signature of Physician) _____
(Date Care Rendered) _____

6a. Date of Travel: _____

b. One-way Round Trip

c. Travel From: Hospital Office/clinic Lab Home

d. Travel To: Hospital Office/clinic Lab Home

e. Medical facility name and address

f. Total expense/cost
 Taxi \$ _____
 Bus/Train \$ _____
 Tolls/Pkg _____
 Lodging _____
 Meals _____
 Other _____
 (Specify) _____

g. Private Auto Only
Miles traveled: _____
Total \$ _____

DOL USE ONLY
TOS/Procedure Code \$ _____

FOR BLACK LUNG USE ONLY
h. To be completed by Physician:
(Mark one box only)
Care Rendered Treatment for Black Lung
 Not Black Lung Related
 Determine, Test for Black Lung
Diagnosis: _____
(Signature of Physician) _____
(Date Care Rendered) _____

7a. Date of Travel: _____

b. One-way Round Trip

c. Travel From: Hospital Office/clinic Lab Home

d. Travel To: Hospital Office/clinic Lab Home

e. Medical facility name and address

f. Total expense/cost
 Taxi \$ _____
 Bus/Train \$ _____
 Tolls/Pkg _____
 Lodging _____
 Meals _____
 Other _____
 (Specify) _____

g. Private Auto Only
Miles traveled: _____
Total \$ _____

DOL USE ONLY
TOS/Procedure Code \$ _____

FOR BLACK LUNG USE ONLY
h. To be completed by Physician:
(Mark one box only)
Care Rendered Treatment for Black Lung
 Not Black Lung Related
 Determine, Test for Black Lung
Diagnosis: _____
(Signature of Physician) _____
(Date Care Rendered) _____

8. **Payee's Certification:** I hereby certify that the information given by me on and in connection with this form is true and correct to the best of my knowledge and belief. I am aware that any person who knowingly makes any false statement or misrepresentation to obtain reimbursement from OWCP is subject to civil penalties and/or criminal prosecution.

Claimant's/Payee's Signature: _____ Date: _____

Form OWCP-957
Rev. Aug 2003

Notice Regarding Home Health Services

As a beneficiary under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA), you are eligible for those services, appliances, and supplies prescribed or recommended by a qualified physician, which are likely to cure, give relief to, or reduce the degree or the period of the accepted illness.

Home health care is one of the many medical benefits you may receive for an accepted illness under the EEOICPA. Home health care includes both in-home skilled nursing care, and the services of a home health aide to assist you with activities of daily living, related to your accepted condition(s). Examples of these daily activities include assistance with mobility around the house, dressing, feeding and food preparation, and accompanying you to medical appointments.

It is important for you to be well informed about your EEOICPA benefits as they relate to home health care services. This begins with an explanation of the benefits you are entitled to, and the information you and your doctor will be asked to provide before home health care can be approved.

- A request for home health care must be submitted to the District Office servicing your claim. Your claim number should be clearly noted on any request. There are no restrictions on when you can apply for home health care once a work-related illness is accepted in your claim; however, services are authorized based upon the presentation of medical evidence from your treating physician confirming the need for care due to an accepted illness.
- Written authorization for home health care must be obtained prior to any service provider entering your residence to conduct services in connection with the accepted work-related illness, except in certain emergency situations.
- When you initially request home health care, the physician treating you for a work-related illness accepted in your claim will be asked to supply a written explanation of the care you require, called a Plan of Care. This plan of care must explain the need for in-home health care as it relates to the accepted illness (es) in your claim. Your physician is to clearly specify the level of care required (skilled nursing care, home health aide, etc.); the frequency of care required (i.e., number of hours per day or week for each type of care); and the time period for which you will require in-home care. Medical evidence presented by a physician who has not personally treated your accepted work-related illness, or who is otherwise unfamiliar with your treatment needs, is of reduced probative value in assessing home health care requests.
- Once approval is granted for home health care, you are free to choose from any licensed medical provider of the services you require, as long as the provider is enrolled with the Division of Energy Employees Occupational Illness Compensation (DEEOIC). Moreover, you are free to change providers at any time. The DEEOIC neither endorses

nor sponsors any home health care provider, or any other entity providing medical services.

- Approval for home health care is granted for up to six-month periods and must be renewed with the submission of updated medical information from your treating physician. Changes to an approved level of home health care must be requested in writing and must be accompanied by medical documentation from your treating physician explaining the basis for any alteration in your current plan of care.
- The DEEOIC may conduct reviews of home health care authorizations using medical consultants, field nurses, or other forms of inquiry with your treating physician at any given time.

As with all forms of health care, you play an important role in determining the appropriate level of care and the types of services being provided to you. If you have questions regarding home health care, direct your concerns to the District Office servicing your claim.

SAMPLE REMAND ORDER

Date

Claimant Name
Address

Last 4 Digits of File Number:

Dear Claimant:

Enclosed please find the Remand Order concerning your claim for compensation under the Energy Employees Occupational Illness Compensation Program Act.

Please note that the remand order is directed to the EEOICP district office. Unless you are contacted by that office for additional information, you are not required to take any action at this time. I regret any inconvenience caused to you by this remand.

Your file is being returned to:

U.S. Department of Labor, DEEOIC
XXXXX District Office
Address
City, State Zip

Future correspondence, inquiries, or telephone calls may be directed to the district office. Thank you for your cooperation.

Sincerely,

Hearing Representative
Final Adjudication Branch

EMPLOYEE: [Employee's Name]
CLAIMANT: [Claimant's Name]
FILE NUMBER: [Last 4 digits of file #]
DOCKET NUMBER: [Docket Number]
DECISION DATE: [Decision Date]

REMAND ORDER

This order of the Final Adjudication Branch (FAB) concerns your claim for benefits under the Energy Employees Occupational Illness Compensation Program Act of 2000, as amended (EEOICPA or the Act), 42 U.S.C. § 7384 *et seq.* Your case is remanded to the EEOICP district office for consideration of the new medical evidence received that established a cancer diagnosis.

On November 9, 2005, you filed a claim for survivor benefits under the Act, based upon the claim that the employee contracted skin cancer, seizures and heart problems while employed at the Iowa Ordnance Plant. You submitted no medical evidence to establish that the employee was diagnosed with cancer.

On May 16, 2006, the district office issued a recommended decision concluding that there was insufficient evidence to establish an occupational illness under Part B of the Act and that there was insufficient evidence to establish a covered illness under Part E of the Act. Therefore, it was recommended that your claim for survivor benefits under the Act be denied. On May 30, 2006, you filed objections to the recommended decision and requested a hearing.

On August 18, 2006, a hearing was conducted on your objections. At, and subsequent to, the hearing, you submitted additional medical evidence. The medical records, specifically a pathology report of November 12, 2001, support a finding that the employee was diagnosed with basal cell carcinoma, i.e. skin cancer. This new evidence is sufficient to warrant further development of the claim.

Pursuant to 20 C.F.R. § 30.317: "At any time before issuance of its final decision, the FAB may return the claim to the district office for further development and/or issuance of a new recommended decision without issuing a final decision, whether or not requested to do so by the claimant." Therefore, the May 16, 2006 recommended decision is vacated and the case is being returned to the EEOICP district office for further development and issuance of a new recommended decision.

Washington, DC

Hearing Representative
Final Adjudication Branch

CERTIFICATE OF SERVICE

I hereby certify that on _____, a copy of the Remand Order was sent by regular mail to the following:

Claimant Name
Claimant Address

Hearing Representative
Final Adjudication Branch

SUPERSEDED

**NOTICE OF DENIAL OF REQUEST FOR RECONSIDERATION (NO NEW
EVIDENCE OR ARGUMENT SUBMITTED)**

EMPLOYEE: [Employee's Name]

CLAIMANT: [Claimant's Name]

FILE NUMBER: [Last 4 digits of file #]

DOCKET NUMBER: [Docket Number]

DECISION DATE: [Decision Date]

This is in response to your letter of January 29, 2011 requesting reconsideration of the January 12, 2011 Final Decision of the Final Adjudication Branch (FAB). For the reasons set forth below, your request for reconsideration is denied.

The January 12, 2011 Final Decision found that your lung cancer was “not at least as likely as not” related to your employment at the Pinellas Plant. It was on this basis that your Part B claim was denied under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA). Further, the final decision was based on the evidence of file, which included the dose reconstruction report, your letters of objection, the hearing transcript and comments you submitted regarding the hearing transcript.

As you have not submitted any new argument or evidence which justifies reconsideration of the January 12, 2011 final decision, I must deny your request. Accordingly, the decision of the FAB denying your Part B claim is final on the date of issuance of this denial of your request for reconsideration. 20 C.F.R. § 30.319(c)(2).

Washington, D.C.

Hearing Representative
Final Adjudication Branch

Sample Denial of Reconsideration Request (New Evidence and/or New Argument Submitted)

EMPLOYEE: [Employee's Name]
CLAIMANT: [Claimant's Name]
FILE NUMBER: [Last 4 digits of file #]
DOCKET NUMBER: [Docket Number]
DECISION DATE: [Decision Date]

NOTICE OF DENIAL OF REQUEST FOR RECONSIDERATION

This is a response to your request for reconsideration of the July 1, 2011 final decision of the Final Adjudication Branch (FAB) under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA or Act) which denied your Part E claim for sleep apnea consequential to sarcoidosis. The FAB received your request and determined that it was timely filed. 20 C.F.R. § 30.319 (2011). On August 15, 2011, the FAB acknowledged receipt of your request for reconsideration. However, the evidence of record shows that, to date, you have not submitted any additional evidence.

In your request for reconsideration, you stated, "The opinion of Dr. Smith and the Contract Medical Consultant (CMC) conflicted, which would require that the matter be sent to a third physician for a referee opinion, and it was an error not to do so." The Federal (EEOICPA) Procedure Manual Chapter 2-0800.13 provides guidance when making a determination as to when a claim is to be referred for a referee opinion:

In most instances, careful weighing of the medical evidence should allow for resolution of the issues without having to resort to a referee or "impartial" specialist. However, where the weight of medical evidence is divided equally between the opinion of the treating doctor and that of the second opinion physician, a referee opinion must be obtained...a conflict of medical opinion must actually exist as determined by weighing the medical evidence. The CE must decide the relative value of opposing opinions in the medical record by considering all factors, to include each physician's specialty and qualifications, completeness and comprehensiveness of evaluations and rationale, and consistency of opinions.

The FAB weighed the medical evidence and determined that the conflicting medical opinions were not of equal weight. In such cases, a referee specialist examination is not necessary. I have reviewed the evidence of record, including the CMC report and the medical evidence you have submitted and the opinion of Dr. Smith. I have determined that the report of the CMC is of greater weight and probative value because Dr. Smith failed to provide a complete and

comprehensive medical report. The FAB noted that the district office requested such a report; however none was provided. Accordingly, the FAB gave consideration to the relative value of the opposing opinions, including considering the rationale and consistency of the respective opinions, and determined the CMC's report should be granted more weight.

Additionally, in your request for reconsideration you stated, "The treating physician who examined and treated the claimant was not given proper weight over a CMC who never saw the claimant." According to the EEOICPA Procedure Manual, in evaluating the merits of medical reports, greater value is assigned to a well-rationalized opinion which is based on complete factual and medical information over an opinion based on incomplete, subjective or inaccurate information. The FAB notes that Dr. Smith stated in his report that he "believed your sleep apnea was indirectly related to your lung disease." Dr. Smith continued, "I do not have any concrete evidence to prove this, but it is my opinion." As such, Dr. Smith's opinion is not based on complete factual and medical information, but is instead subjective. In contrast, the opinion of the CMC was found to be well-rationalized, supported by the medical evidence in this case and cites recent scientific and medical literature in support of his conclusion. Further, the EEOICPA Procedure Manual outlines that the opinion of an expert in the relevant medical field is to be granted greater value. Dr. Smith is a general practitioner specializing in geriatric medicine. The CMC is an expert in occupational medicine.

Your request for reconsideration goes on to object to the handling of your claim by the Hearing Representative (HR). You state that the HR "applied the wrong standard of proof by a preponderance of evidence instead of the at least as likely as not standard in the Conclusions of Law." The Regulations at 20 C.F.R. § 30.111(a) state that the claimant bears the burden of proving, by a preponderance of evidence, the existence of all criteria necessary to establish eligibility under the EEOICPA. To establish eligibility for a consequential condition under Part E, you must prove by preponderance of the evidence that the diagnosed illness, in this case sleep apnea, occurred as a result of an accepted illness. This is established by a fully-rationalized medical report by a physician which shows the relationship between the claimed consequential condition and the accepted illness. The "at least as likely as not" standard cited in your request only pertains to causation determinations for primary illnesses, which is not at issue in your claim for a consequential illness.

Finally, the request for reconsideration renewed your previous objections to the June 9, 2010 recommended decision of the Denver district office. These objections were previously considered by the FAB and were addressed in the July 1, 2011 final decision.

The EEOICPA is administered according to the Act itself, 42 U.S.C. § 7384, et seq., the associated Code of Federal Regulations, 20 C.F.R. Part 30, Bulletins, Circulars and the Federal EEOICPA Procedure Manual. The FAB has thoroughly reviewed your case file and finds that your claim has been properly adjudicated according to the Act and its associated regulations, policies and procedures.

The Federal (EEOICPA) Procedure Manual Chapter 2-1800 provides that a timely request for reconsideration may be denied if it does not contain sufficient probative evidence or substantiated argument that directly contradicts a material finding of fact or conclusion of law set

forth in the final decision. You have not submitted a new argument or evidence that directly contradicts the conclusions reached in the July 1, 2011 final decision. As such, your request for consideration is denied. The denial of your Part E claim for sleep apnea is final on the date of issuance of this denial of your request for reconsideration. 20 C.F.R. § 30.319(c).
Denver, Colorado

Hearing Representative
Final Adjudication Branch

SUPERSEDED

SAMPLE COVER LETTER, ALTERNATIVE FILING - DENIAL

Dear Claimant Name:

Enclosed please find the Notice of Final Decision which denies your claim for compensation and benefits under the Energy Employees' Occupational Illness Compensation Program Act (EEOICPA). If you disagree with this decision, you may request reconsideration. Such a request must be in writing and must be made within 30 days of the date of issuance of this decision. It must clearly state the grounds upon which reconsideration is being requested. In order to ensure that you receive an independent evaluation of the evidence, your request for reconsideration will be reviewed by a different Final Adjudication Branch hearing representative than that who issued the final decision. Your request for reconsideration should be sent to:

U.S. Department of Labor
DEEOIC
Final Adjudication Branch
Attn: FAB OPS
P. O. Box XXX
CITY, STATE ZIP CODE

If your claim was denied because you have not established covered employment or a covered illness and you have new evidence of either covered employment or a covered illness, you may request a reopening of your claim. If your claim was denied because a cancer was not causally related to work-related exposure to radiation and you can identify either a change in the probability of causation guidelines, a change in the dose reconstruction methods or an addition of a class of employees to the Special Exposure Cohort, you may also request a reopening of your claim.

These requests to reopen your claim must be in writing and be sent, along with your supporting information, to the following address:

U.S. Department of Labor
DEEOIC, DISTRICT DIRECTOR
P.O. BOX XXX
CITY, STATE ZIP CODE

While you do not meet the statutory definition of an eligible survivor as set out under Part E of the EEOICPA, you may seek an alternative filing review pursuant to 42 U.S.C. § 7385s-4(d). You may request such a review by writing to:

U.S. Department of Labor
DEEOIC, DISTRICT DIRECTOR
ADDRESS

Alternative filing reviews can also be conducted by the district office upon request. In these reviews, the district office will assess a facility where alleged employment and exposure took

place and render a determination as to potential causation. Should you wish to receive this type of review; the district office will provide you with a determination. Please note, however, that such a determination does not change your eligibility for benefits or establish causation under the Act, and is not subject to further agency or judicial review.

Please be advised that the final decision on your claim may be posted on the agency's website if it contains significant findings of fact or conclusions of law that might be of interest to the public. If it is posted, your final decision will not contain your file number, nor will it identify you or your family members by name.

Except as provided above, all future correspondence, inquiries or telephone calls should be directed to the district office. Thank you for your cooperation.

Sincerely,

Hearing Representative

Enc: Notice of Final Decision

Sample Director's Order to Reopen

<Date>

Joe C. Claimant
123 Main Street
City, State, Zip

Dear Mr. Claimant:

I am writing in reference to your claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA or the Act).

On April 6, 2005, the Final Adjudication Branch (FAB) issued a Final Decision denying your claim for colon cancer under Part B of the EEOICPA, citing the lack of medical evidence to establish that a physician diagnosed you with colon cancer. The FAB issued a subsequent Final Decision on June 10, 2006, which finalized the Part E denial of your claim because the case file did not contain evidence of your diagnosis with colon cancer.

The EEOICPA allows for review by the Director of the Division of Energy Employees Occupational Illness Compensation (DEEOIC) of decisions issued by the FAB. It is solely within the Director's discretion to review and reopen such claims as necessary. The Director has delegated the authority to review and issue determinations for certain claims to the District Director having jurisdictional authority over the case.

A recent review of your case reveals that medical evidence received by the Cleveland District Office on April 26, 2007 confirms your diagnosis of colon cancer and this new evidence is sufficient to warrant reopening your claims under both Part B and Part E. Accordingly, the attached Director's Order vacates the April 6, 2005 and June 10, 2006 Final Decisions denying your claims for benefits for the condition of colon cancer under Part B and Part E, respectively. The attached Director's Order explains in more detail the reasons for this decision. The district office is directed to evaluate the new medical evidence in support of your claims, and issue a new Recommended Decision to address your eligibility under both Part B and Part E of the Act.

Your case file is being returned to the *[district office]* of DEEOIC. All future correspondence concerning your claim should be directed to:

DOL DEEOIC Central Mail Room Correspondence
P.O. Box 8306
London, KY 40742-8306

If you have any questions about the Director's Order, you may contact the *[district office]* at *[district office telephone number]*.

Sincerely,

[Name]
[Title]
DEEOIC

SUPERSEDED

EMPLOYEE: Joe C. Claimant
CLAIMANT: Joe C. Claimant
CASE ID: 1234
DOCKET NUMBER(S): 00000-2003
00000000-2006

DIRECTOR'S ORDER

The Energy Employees Occupational Illness Compensation Program Act (EEOICPA or the Act) Regulations at 20 C.F.R. § 30.320 state that a Final Decision, or any other decision issued by the Final Adjudication Branch (FAB), may be reopened at any time on motion of the Director of the Division of Energy Employees Occupational Illness Compensation (DEEOIC). It further states that the case may be reopened without regard to whether new evidence or information is presented or obtained, and that the decision whether or not to reopen a case is solely within the discretion of the Director of the DEEOIC.

For the reasons set forth below, the April 6, 2005 and June 10, 2006 Final Decisions denying your claims for benefits for the condition of colon cancer under Part B and Part E, respectively, are vacated. The case is returned to the Cleveland District Office to proceed as outlined below.

BACKGROUND

The evidence of record shows that on April 7, 2004, you filed claims for benefits under both Part B and Part E of the EEOICPA. You claimed that you developed colon cancer as a result of your employment at a Department of Energy (DOE) facility.

Form EE-3, Employment History, includes information describing your work as a production worker at the Iowa Army Ammunition Plant (IAAP) in Burlington, Iowa, from May 3, 1965 to May 25, 1971. The DOE was able to verify the claimed dates of employment at the IAAP.

With regard to the claimed condition of colon cancer, you did not submit medical evidence to establish the diagnosis. As such, the district office issued four letters, dating from July of 2004 to December of 2004, requesting that you provide evidence to establish your diagnosis with colon cancer, and that the condition resulted from your occupational exposure to a toxic substance. However, you provided no further evidence.

Accordingly, on January 28, 2005, the district office issued a Recommended Decision to deny your claim for colon cancer under Part B of the EEOICPA; finding insufficient evidence to establish that you were diagnosed with colon cancer. The FAB finalized the recommendation in a Final Decision of April 6, 2005.

Subsequently, on May 1, 2006, the district office also issued a Recommended Decision to deny your claim for colon cancer under Part E; again citing insufficient evidence that you were diagnosed with the claimed illness. After an independent assessment and review, on June 10, 2006, the FAB issued a Final Decision finalizing the findings of the district office.

In a submission received by the district office on April 26, 2007, you provided a pathology report and additional medical records to confirm your diagnosis with colon cancer. Accordingly, the district office referred your case file to the Office of the Director for review and consideration of reopening claims under both Part B and Part E of the Act.

DISCUSSION

After careful assessment of your case record, I find it necessary to vacate the April 6, 2005 and June 10, 2006 Final Decisions denying your claims for benefits for the condition of colon cancer under Part B and Part E, respectively. Sufficient evidence exists to establish your diagnosis with colon cancer. As such, additional development is required to determine your eligibility to benefits under both Part B and Part E of the EEOICPA.

On April 26, 2007, you submitted new medical evidence in support of your claims for colon cancer. This new evidence includes a pathology report dated January 16, 2002, confirming your diagnosis with colon cancer. Additionally, various medical reports and progress notes, ranging from 2002 to the present, establish your diagnosis and treatment for this illness. This new evidence invalidates the basis of the April 6, 2005 and June 10, 2006 Final Decisions denying your Part B and Part E claims. As such, it is necessary to vacate these prior Final Decisions so that the district office may proceed with a new examination of your eligibility under Part B and Part E for colon cancer.

CONCLUSION

The April 6, 2005 and June 10, 2006 Final Decisions, respectively, denying your claim for colon cancer under Part B and Part E are vacated. The district office is directed to evaluate the new medical evidence in support of your claims and issue a new Recommended Decision to encompass your eligibility to benefits for the condition of colon cancer under both Part B and Part E of the Act.

Should you disagree with the decision, you will be afforded the opportunity to file an objection and request an oral hearing or a review of the written record.

Washington, D.C.

[Name]
[Title]
DEEOIC

SUPERSEDED

CERTIFICATE OF SERVICE

I hereby certify that on
mail to the following:

a copy of the Director's Order was sent by regular

Joe C. Claimant
123 Main Street
City, State, Zip

[Name]
[Title]
DEEOIC

SUPERSEDED

Sample Denial of Request for Reopening

<Date>

Jane B. Claimant
PO Box 12345
City, State Zip

Dear Ms. Claimant:

I am writing in reference to your claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

On December 7, 2005, the Final Adjudication Branch (FAB) issued a Final Decision to deny your claim for breast cancer under Part B, because the probability of causation failed to exceed the 50% threshold for compensability. A subsequent Final Decision of October 24, 2006 denied your claim for breast cancer under Part E, finding insufficient evidence to establish that this condition was related to exposure to toxic substances.

The Regulations provide that a claimant may file a written request that the Director of the Division of Energy Employees Occupational Illness Compensation (DEEOIC) reopen his/her claim. The decision whether or not to reopen a claim under this section is solely within the discretion of the Director.

On December 9, 2008, you requested reopening of your claim for benefits under Parts B and E of the EEOICPA. I have reviewed the objections and the evidence on file and I find that your case is not in posture for reopening at this time. The attached Denial of Reopening Request provides further explanation of why there is insufficient basis to warrant reopening.

Your case file is being returned to the *[district office]* of DEEOIC. All future correspondence concerning your claim should be directed to:

DOL DEEOIC Central Mail Room Correspondence
P.O. Box 8306
London, KY 40742-8306

If you have any questions about this Denial of Reopening Request, you may contact the [district office] at [district office telephone number].

Sincerely,

Director,
Division of Energy Employees
Occupational Illness Compensation

SUPERSEDED

EMPLOYEE: Jane B. Claimant
CLAIMANT: Jane B. Claimant
CASE ID: 1234
DOCKET NUMBER(S): XXXXX-2005
XXXXXXXX-2006

DENIAL OF REOPENING REQUEST

The Energy Employees Occupational Illness Compensation Program Act (EEOICPA) Regulations provide that a claimant may file a written request that the Director of the Division of Energy Employees Occupational Illness Compensation (DEEOIC) reopen his/her claim. The Regulations state that in order to support the request to reopen, a claimant must submit evidence of either covered employment or exposure to a toxic substance, or identify either a change in the probability of causation guidelines, a change in the dose reconstruction methods or an addition of a class of employees to the Special Exposure Cohort (SEC). The decision whether or not to reopen a claim under this section is solely within the discretion of the Director.

For the reasons set forth below, the December 9, 2008 reopening request is denied. Accordingly, the December 7, 2005 Part B and the October 24, 2006 Part E Final Decisions of the Final Adjudication Branch (FAB) remain in effect. The case is returned to the Jacksonville District Office.

BACKGROUND

The evidence of record shows that on January 5, 2005, you filed a claim for benefits under the EEOICPA. You claimed that you developed breast cancer as a result of your employment at a covered Department of Energy (DOE) facility.

Form EE-3, Employment History, provides information that describes your employment at the Pinellas Plant, located in Largo, FL, from 1975 until 1997. The DOE was able to establish your employment with General Electric, a known DOE contractor at the Pinellas Plant, from April 3, 1975 to June 10, 1997. With regard to the claimed condition, a pathology report of December 3, 2001 established your diagnosis with breast cancer.

In development of your claims for benefits, the assigned Claims Examiner (CE) referred your case to the National Institute for Occupational Safety and Health (NIOSH) to

prepare a radiation dose reconstruction. The DEEOIC used the information supplied in the dose reconstruction report to determine whether your breast cancer is “at least as likely as not” related to radiation exposure during your employment at the Pinellas Plant. For a claim to be compensable under Part B, the probability of causation (PoC) must be 50% or greater. In this case, the dose reconstruction estimates resulted in an 18.26% probability.

Accordingly, on August 22, 2005, the CE recommended denial of your claim for benefits under Part B, finding that your breast cancer was not “at least as likely as not” caused by occupational exposure to radiation. After its independent assessment, the FAB Hearing Representative finalized the denial of your claim in a Final Decision of December 7, 2005.

With regard to your claim under Part E, the CE conducted a search of the Site Exposure Matrices (SEM). The SEM acts as a repository of information related to toxic substances potentially present at covered DOE sites and has information regarding site investigations and Haz-Map (Occupational Exposure to Hazardous Agents) to assist in evaluating causation. Based on the results of the SEM search and a review of all other evidence presented in the case, the CE was unable to find a link between toxic exposure and breast cancer.

In addition to the SEM search, the CE requested that you provide additional information in support of your claim under Part E. Specifically, by letter dated June 30, 2006, the CE requested evidence to support a link between your claimed condition and exposure to a toxic substance. However, you did not provide any additional evidence for consideration.

As such, on August 15, 2006, the CE issued a Recommended Decision to deny your claim for breast cancer under Part E; finding insufficient evidence to establish that the claimed condition was “at least as likely as not” caused, contributed to, or aggravated as a result of exposure to toxic substances during your employment. By Final Decision dated October 24, 2006, a FAB CE finalized the recommendation denying your claim for benefits under Part E of the EEOICPA.

You requested a reopening of your claims under both Part B and Part E of the Act by fax received in the district office on December 9, 2008. Due to the nature of the request, the CE sent your case to the Office of the Director for reopening review.

DISCUSSION

After a careful assessment of your case record, I have concluded there is insufficient evidence to warrant reopening your claim. Your request for reopening cites several technical objections challenging NIOSH’s dose reconstruction methodology.

Furthermore, you object to the Part E decision by presenting a list of toxic substances, along with excerpts of scientific journals referencing human and non-human epidemiological studies.

To determine the probability of whether you sustained cancer in the performance of duty, the CE referred your case to NIOSH for radiation dose reconstruction. NIOSH reported annual dose estimates from the date of initial radiation exposure during covered employment, to the date you first were diagnosed with cancer. A summary and explanation of information and methods applied to produce these dose estimates, including your involvement through an interview and review of the dose report, are documented in the "NIOSH Report of Dose Reconstruction under EEOICPA." On July 26, 2005, you signed the OCAS-1, indicating that you reviewed the NIOSH Draft Report of Dose Reconstruction and that you agreed that it identified all of the relevant information provided to NIOSH. The district office received the final NIOSH Report of Dose Reconstruction on August 2, 2005.

In your letter requesting reopening, you raise a number of points of contention with regard to your Part B claim. These objections to the Part B decision denying your claim are challenges to the dose reconstruction methodology. Methodology used by NIOSH in arriving at reasonable estimates of radiation doses received by an employee is binding on the DEEOIC. However, for thoroughness, a DEEOIC Health Physicist conducted a May 20, 2009 reassessment of your case file along with a re-examination of the NIOSH dose reconstruction methodology. After his assessment, he reported that the assessment of your occupational radiation dose was factually accurate. He also noted that the dose reconstruction derived from an accurate application of dose reconstruction science and NIOSH policy. Therefore, the Health Physicist found no basis for a rework of the dose reconstruction, and as such, I do not have reason to support a reopening of your claim.

In addition to the Health Physicist review, a DEEOIC Toxicologist reviewed the objections with regard to the denial of your claim under Part E. In your request for reopening, you presented references pertaining to chemical substances linked to breast cancer, but did not provide any treatment records or other medical evidence that showed you developed breast cancer as a result of a exposure to an occupational toxin. The DEEOIC Toxicologist reviewed the most recent published literature of occupational medicine regarding toxic chemical exposure in the workplace and the potential development of adverse health effects. She opined that review of the occupational desk references used by occupational health physicians and epidemiologists, which were peer reviewed by scientists, and the review of individual published studies that have investigated breast cancer, did not show a causal link between occupational exposures described in your letter and the development of breast cancer. Given the opinion of the DEEOIC Toxicologist and the lack of any medical evidence showing a link between

breast cancer and an occupational toxic substance exposure, I have no basis to reopen the Part E portion of your claim.

In summary, I find that the application of the NIOSH dose reconstruction methodology was appropriate, and there is no basis to warrant reopening your claim under Part B of the Act. Additionally, I find no new evidence to establish a link between toxic substance exposure and the claimed illness that necessitates reopening your claim under Part E.

CONCLUSION

Based upon the foregoing discussion, I find there is insufficient basis to warrant reopening the December 7, 2005 Part B and the October 24, 2006 Part E Final Decisions of the FAB. As such, I have to deny your December 9, 2008 request for reopening. However, if you should obtain new and probative evidence that establishes a link between toxic substance exposure and your claimed conditions of breast cancer, the DEEOIC will reconsider its position.

Washington, D.C.

Director
Division of Energy Employees
Occupational Illness Compensation

CERTIFICATE OF SERVICE

I hereby certify that on _____ a copy of the Denial of Reopening Request was sent by regular mail to the following:

Jane B. Claimant
PO Box 12345
City, State 67890

Director
Division of Energy Employees
Occupational Illness Compensation

SUPERSEDED

Sample Ancillary Medical Services Development Letter

Date:

*Claimant: (or Auth Rep/Provider)
Street Address
City, State, Zip*

*Case ID:
Accepted Condition(s):*

Dear *[Enter Claimant or Auth Rep]*:

I am writing to you concerning your benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA). We have received a request for authorization for the *[Enter type of ancillary medical service requested]*. In order to properly evaluate and respond to this request, we need additional information from you.

Please provide our office with the following information:

(Request only that information that is necessary to process the claim. Feel free to modify the following, if necessary.)

- o Prescription from your treating physician (should include diagnosis code(s) for the condition for which the item(s) is being prescribed).*
- o Letter of Medical Necessity or other medical documentation (describe the general information a LMN is to provide).*
- o Claimant information such as name, case file number, date of birth, and telephone number.*
- o Provider or vendor information such as name, provider address, ACS provider number, Tax ID number, national provider identification number, telephone number, and fax number.*
- o Treating physician contact information such as name, address, telephone number, and fax number.*
- o DME information such as diagnosis code, HCPCS/CPT, modifier, quantity, purchase price, rental price, total cost, begin date, end date, and duration of use.*

You have 30 calendar days to provide the additional information. Your lack of response or submission of insufficient evidence will result in a denial of the request.

In the interest of expediting the approval of your request for *[Enter type of Ancillary Medical Service]*, please fax the requested information to the DEEOIC Bill Processing Agent at (800) 882-6147, within 30 days, or contact me if you have questions regarding this request.

Thank you for your assistance.

Sincerely,

[Enter POC CE Name and Signature]
[Enter POC CE Telephone and Fax Numbers]

cc: *[Enter as appropriate]*

SUPERSEDED

Sample Development Letter (DME/Oxygen Therapy Equipment/Oxygen Medical Supplies)

Date:

Claimant: (or Auth Rep/Provider)
Street Address
City, State, Zip

Case ID:
Accepted Condition(s):

Dear *[Enter Claimant or Auth Rep]*:

I am writing to you concerning your benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA). We have received a request for authorization for the *[rental/purchase]* of a *[Enter type of DME, Oxygen Therapy Equipment and/or Oxygen Medical Supplies requested]*. In order to properly evaluate and respond to this request, we need additional information from you.

Please provide our office with the following information:

(Request only that information that is necessary to process the claim. Feel free to modify the following, if necessary.)

- *Prescription from your treating physician (should include diagnosis code(s) for the condition for which the item(s) is being prescribed).*
- *Letter of Medical Necessity or other medical documentation (describe the general information a LMN is to provide).*
- *Claimant information such as name, case file number, date of birth, and telephone number.*
- *Provider or vendor information such as name, provider address, ACS provider number, Tax ID number, national provider identification number, telephone number, and fax number.*
- *Treating physician contact information such as name, address, telephone number, and fax number.*
- *DME information such as diagnosis code, HCPCS/CPT, modifier, quantity, purchase price, rental price, total cost, begin date, end date, and duration of use.*
- Diagnostic testing that supports the physician's reasons for prescribing oxygen therapy DME or oxygen medical supplies, and identifies clear, objective pulmonary deficits including results from an arterial blood gas (ABG) and/or resting/exercise spirometry test, and/or nocturnal oximetry studies. The results are to identify the conditions under which the test(s)/studies were performed; (i.e.; during exercise, at rest, or during sleep).

- The test(s) are to be performed by a qualified medical professional, and originate from a qualified source such as a laboratory, diagnostic testing facility, hospital, physician's office or clinic.

Note that add-ons and/or upgrades to Oxygen Therapy Equipment and/or Oxygen Medical Supplies will be considered for approval if evidence substantiates a medical need for the enhancement. However, add-ons and/or upgrades to Oxygen Therapy Equipment and/or Oxygen Medical Supplies are not covered when they are intended primarily for the claimant's convenience and do not significantly enhance functionality.

You have 30 calendar days to provide the additional information. Your lack of response or submission of insufficient evidence will result in a denial of the request.

In the interest of expediting the approval of your request for *[Enter type of DME, Oxygen Therapy Equipment and/or Oxygen Medical Supplies]*, please fax the requested information to the DEEOIC Bill Processing Agent at (800) 882-6147, within 30 days, or contact me if you have questions regarding this request.

Thank you for your assistance.

Sincerely,

[Enter POC CE Name and Signature]
[Enter POC CE Telephone and Fax Numbers]

cc: *[Enter as appropriate]*

SAMPLE ANCILLARY MEDICAL SERVICES AUTHORIZATION LETTER

Date:

Claimant Name (or Auth Rep)
Street Address
City, State, Zip

Re: Case ID [*Enter Case ID Number*]

Dear [*Enter Claimant or Auth Rep Name*]:

This letter is in reference to your claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

The Division of Energy Employees Occupational Illness Compensation (DEEOIC) recently received a request for authorization for [*Enter the ancillary medical service*] for the following covered medical condition(s):

List the covered condition(s):

After a thorough review of your case file, including communication with your treating physician (*if applicable*), the following authorization is granted:

[Enter type of ancillary medical service and billing code(s)] for the period of
[Enter to and from date] from [*Enter vendor name*].

Note that the DEEOIC requires that the approved vendor noted above be enrolled as a provider in our medical bill payment system to be reimbursed. Vendors may call toll free 1-866-272-2682 for program enrollment information or for answers to payment questions.

All fees for the ancillary medical service is subject to the OWCP Fee Schedule.

If you have any questions or concerns regarding this authorization, please call your claims examiner at (XXX) XXX-XXXX.

Sincerely,

[Enter CE name]
DEEOIC Claims Examiner

cc: [*Enter supplier name*]

Sample Authorization Letter (DME/Oxygen Treatment Therapy/Oxygen Medical Supplies)

Date:

Claimant Name (or Auth Rep)

Street Address

City, State, Zip

Re: Case ID *[Enter Case ID Number]*

Dear *[Enter Claimant or Auth Rep Name]*:

This letter is in reference to your claim for benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

The Division of Energy Employees Occupational Illness Compensation (DEEOIC) recently received a request for authorization for the *[Enter purchase or rental]* of a *[Enter the Durable Medical and/or Oxygen Therapy Equipment and/or Medical Supplies]* for the following covered medical condition(s):

List the condition(s)

After a thorough review of your case file, including communication with your treating physician *(if applicable)*, the following authorization is granted:

Rental of *[Enter type of Durable Medical and/or Oxygen Therapy Equipment and/or Medical Supplies and billing code(s) for the period]* of *[Enter to and from date]* from *[Enter vendor name]*.

If the rental is converted to a purchase, the purchase reimbursement price must be less than the paid rental price.

Purchase of *[Enter type Durable Medical and/or Oxygen Therapy Equipment and/or Medical*

Supplies and billing code(s)] from *[Enter vendor name]*.

Note that the DEEOIC requires that the approved vendor noted above be enrolled as a provider in our medical bill payment system to be reimbursed. Vendors may call toll free 1-866-272-2682 for program enrollment information or for answers to payment questions.

Reimbursement claims must be submitted with the appropriate modifier to receive payment for Durable Medical and/or Oxygen Therapy Equipment and/or Medical Supplies.

All fees for the rental/purchase of Durable Medical and/or Oxygen Therapy Equipment and/or Medical Supplies are subject to the OWCP Fee Schedule.

Add-ons and/or upgrades to the Durable Medical and/or Oxygen Therapy Equipment and/or Medical Supplies are considered for approval if evidence substantiates a medical need for the enhancement. However, add-ons and/or upgrades to Durable Medical and/or Oxygen Therapy Equipment and/or Medical Supplies are not covered when they are intended primarily for the claimant's convenience and do not significantly enhance the equipment/supplies functionality.

If you have any questions or concerns regarding this authorization, please call your claims examiner at (XXX) XXX-XXXX.

Sincerely,

[Enter CE name]
DEEOIC Claims Examiner

cc: *[Enter supplier name]*

OXYGEN DELIVERY SYSTEMS

GASEOUS OXYGEN SYSTEM – This consists of an oxygen tank with a regulator/flowmeter. This is a compressed gas system. A regulator/flowmeter is attached to the tank via an oxygen wrench. The flow rate is controlled by adjusting the knob on the regulator/flowmeter. Oxygen tanks, no matter how large or small, are all portable.

OXYGEN CONCENTRATOR – An oxygen concentrator is a device which takes ambient or room air and divides the air into oxygen and nitrogen. The nitrogen is discarded and the oxygen is stored, concentrated, and delivered to the patient at 90-95% purity. A stationary concentrator is most typically utilized inside the patient's home. A stationary system runs on electricity. A stationary system has a regulator/flowmeter built into the device. A stationary system typically has a single delivery port and, depending upon the model, can deliver up to 8 liters per minute (LPM) of oxygen to the patient. A portable oxygen concentrator is most typically utilized outside the patient's home. A portable system runs on a battery that must be recharged periodically. The battery recharger runs on electricity. Typical battery life for a portable oxygen concentrator is approximately 4 hours.

LIQUID OXYGEN SYSTEM – Liquid oxygen systems consist of a stationary unit or reservoir which stores a large volume of liquid oxygen and a portable unit which can be refilled from the stationary unit. Neither the stationary or portable units require electricity.

MECHANICAL VENTILATOR – Mechanical ventilation may be defined as a life-support system designed to replace or support normal ventilator lung function. Mechanical ventilation serves only to provide assistance for breathing and does not cure a disease process. Mechanical ventilators require electricity and a skilled professional (M.D., D.O., PA, NP, RN, or RRT) to monitor the patient and the ventilator settings.

Sample Home Modification Letter

[Date]

[Claimant Name or AR Name]

[Street Address]

[City, State, Zip]

Employee: [Insert Employee Name]

Case ID: XXXXX

Dear [Insert Employee or AR Name]:

This letter is in reference to your claim for medical benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

The Division of Energy Employees Occupational Illness Compensation (DEEOIC) recently received an authorization request for home modifications related to your accepted medical condition(s).

Along with your request we also received a copy of your letter of medical necessity, prescribing [Insert brief description of modifications prescribed by letter of medical necessity]. Additionally, we received the two, detailed contractor estimates, describing the scope and cost of the proposed modifications.

After a careful review of your request, we have determined that the evidence submitted is sufficient to authorize your request for home modification. The request is **approved** subject to the following conditions:

- The DEEOIC is approving modifications based upon the proposal submitted by: [Insert Name and Address of Contractor and Date of Proposal, for the approved bid.]
- The total approved cost for all work, including materials, labor, profit and overhead is the amount of [Insert Approved Dollar Amount] as stated in the proposal.
- Upon completion of the approved modifications, you must submit a signed letter to DEEOIC advising that all of the approved work has been completed, and that the work has been completed in a satisfactory manner. Along with your letter you must submit a completed OWCP Form 915 (Claim For Medical Reimbursement), a final invoice for the charges billed, and proof of payment to the contractor.
- If you want DEEOIC to pay the contractor directly, it will be necessary for the contractor to enroll in our medical bill processing system in order to receive payment. Contractors seeking additional enrollment information can call our toll-free number (866-272-2682) for answers to billing questions. Once the approved work has been completed, it will be necessary for you to write us advising that all work has been completed in a satisfactory

manner, and that you are requesting DEEOIC to make payment directly to the contractor, for the pre-approved amount.

- Once DEEOIC has approved a written proposal for medically necessary modifications, you have the option of contracting for additional modifications, or for materials and appliances that represent an upgrade from the medically necessary standard prescribed. You may do so with the understanding that DEEOIC will only reimburse you for the cost of medically necessary modifications approved in writing. Reimbursement for the approved amount will be made to you upon completion of all work, and upon receipt of the following:
 - A letter from you stating that all work, as detailed in the approved modification proposal, has been completed to your satisfaction.
 - A final invoice from the contractor itemizing the cost of the completed work.
 - Proof of payment to the contractor for an amount no less than the amount approved for reimbursement by DEEOIC.
- The DEEOIC neither endorses nor sponsors any entity providing services to beneficiaries of our program.

If you have any questions or concerns regarding this authorization please call me at [*Insert Telephone Number*].

Sincerely,

[*Enter CE Name*]
Claims Examiner

Copy To: Authorized Representative

Copy To: Contractor

Sample Travel Authorization Letter

Date:

Claimant Name (or Auth Rep):

Street Address

City, State, Zip

Dear Claimant Name (or Auth Rep):

This letter is in reference to your request for medical travel authorization under the Energy Employees Occupational Illness Compensation Program Act. You (*or you and your companion*) are **authorized** to travel for medical treatment with (*Insert name of doctor or medical facility*) in (*City / State*). Outlined below are the itemized travel allowances approved for your trip:

- Dates of Trip: (*Insert authorized travel dates*)

[Or in the alternative]

- Multiple Trips Authorized (*Insert Authorized travel date range*)
- Trip Origin & Destination: (*Insert starting City/State and ending points*)
- Authorized mode of travel (*Insert approved mode: auto, air, etc.*)
- Meals & Incidental Expenses (M&IE) See below.
- Lodging (single or double occupancy) See below.
- Airfare allowance See below.
- Mileage allowance for personal vehicle (*Insert appropriate mileage rate or N/A*)
- Companion approved to travel: (*Insert name of companion or N/A*)
- Rental car reimbursement *Indicate "YES" or N/A*

Companion Travel: If you have been authorized a companion to accompany you on this trip, you will be reimbursed at twice the daily M&IE rate and lodging will be based upon double-occupancy, unless otherwise approved. If travel is by commercial airline, then the companion airfare will be reimbursed as well. The expenses for your companion will be paid to you, not to the companion, or any other party.

Travel Changes: We understand your travel may not happen as originally planned. If you encounter a change in your travel plans (such as an extended stay) that may result in additional expenses, please contact me or the DEEOIC Resource Center identified below at your earliest convenience to let us know the specific changes. We will be glad to assist you with any adjustments to your authorization so you won't encounter any delays in your reimbursement.

How to File for Travel Reimbursement: Reimbursement requests must be submitted using the enclosed Form OWCP-957. Only travel costs that are directly related to obtaining medical treatment for your accepted condition(s) will be reimbursed. Receipts are required for all lodging, airfare, rental car (if authorized), and gasoline purchases (for approved rental car only). Any other expenses under \$75.00 do not require receipts. The OWCP-957 form includes an

instruction sheet; however, I would like to provide you with some additional information to help you with your reimbursement request:

M&IE: Itemization of expenses and submission of receipts is *not* required for meals and incidental expenses (MIE). The MIE expenses are reimbursed as a fixed-rate, daily allowance, regardless of what you actually spend, and are determined by the Government Services Administration (GSA) published rate for the geographic location of your stay on any given day.

By GSA rule, reimbursement for the first and last days of travel is 75% of the daily fixed-rate for MIE.

Lodging: Daily lodging rates are also based on applicable GSA rates for the location of your stay and may change due to seasonal fluctuations so be sure to check the current rates. State and local lodging taxes are not included in the daily lodging rate and will be reimbursed separately. All receipts must be submitted.

Rental Car: When a rental car has been approved, reimbursement will be based upon an economy-sized vehicle, unless otherwise approved. Gasoline purchases for the rental car are reimbursable. All receipts must be submitted.

Airfare: Airfare reimbursement will be based upon the actual cost incurred, but not to exceed the cost of a refundable coach or economy class fare (Y-Class airfare). All receipts must be submitted.

GSA Rates: The daily allowances for MIE and lodging are determined by GSA, for specific cities and geographic areas around the country, and they vary by region. These rates are revised occasionally by GSA. For more information on these GSA-published rates, please visit the GSA Website at: www.gsa.gov ; or contact your nearest resource center for assistance.

Where to Send Your Reimbursement Forms: Send a copy of this authorization letter, along with your itemized Form OWCP-957, along with any required receipts, to our bill processing agent. For your convenience, I have enclosed a pre-paid envelope and an extra copy of this authorization letter. Please send your information to:

(Insert Name and Address of the DEEOIC Bill Processing Agent)

Where to go for Help: For assistance in completing your travel reimbursement form, or in determining applicable MIE and lodging rates, or if you need other assistance related to this travel authorization or reimbursement process, please contact your nearest DEEOIC Resource Center, or call me. Below is the address of your nearest Resource Center.

*Insert complete RC address
Telephone Number*

Additional information and forms are also available on our website at: <https://www.dol.gov/owcp/energy/>. Please have a safe trip and let me know if you have any other concerns that are not addressed in this letter. I can be reached, toll free, at: (Insert toll free number).

Sincerely,

Claims Examiner

Enc: OWCP-957 (2 blank forms)
Prepaid envelope addressed to bill processing agent
Copy of Authorization Letter (2 copies)

SUPERSEDED

SAMPLE MEDICAL DEVELOPMENT LETTER (PHYSICIAN)

Physician Name
Street Address
City, State Zip

Patient Name:
Patient Date of Birth:
DEEOIC Case ID:

Dear Dr. _____:

This letter is in reference to your patient, _____, who has been awarded medical benefits under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA), for the following accepted, work-related conditions: *[Insert Medical Conditions.]*

Non-covered conditions which are noted in your patient's records, and for which benefits are not provided, *[Insert non-covered conditions.]*

You recently wrote to the Division of Energy Employees Occupational Illness Compensation (DEEOIC) on *[Insert Date of Physician Letter]*, prescribing the following home health care services:

- *[Insert description of services prescribed by the doctor]*

WHAT DEEOIC IS REQUESTING FROM YOU:

DEEOIC can only authorize home health care services deemed medically necessary for the accepted medical conditions listed above. After a review of your narrative letter and your patient's medical records, we are seeking clarification from you regarding the medical necessity for the home health care services you have prescribed, as they relate to your patient's accepted condition(s). If home health care is medically necessary for the treatment of these conditions, we require a narrative letter, describing in detail the specific medical, and/or ancillary services required by your patient, and an explanation as to how these services are causally related to the DEEOIC accepted conditions. Medical evidence should include findings upon physical exam (a face-to-face exam conducted within the past 60 days is required), laboratory and other test results, and any other supporting documentation related to your examination and findings.

Your narrative letter must clearly differentiate between skilled nursing services and non-skilled home health services, and provide specifics as to the frequency and duration of the care your patient requires, i.e.: number of hours a day, days a week, and the time period for which these services are needed. Skilled and non-skilled services should be separately delineated as follows:

- (a) **Skilled Nursing Care:** A description of the specific medical services to be performed by a licensed professional such as a RN/LPN including the frequency that each of these services is to be performed in a 24-hour period (or in a calendar week, if the frequency is less than once a day), and the period of time for which you are prescribing these services.

(b) Non-Skilled Home Health Services: Services of a general nature - - assistance with activities of daily living - - such as bathing, personal hygiene, feeding, and assistance with ambulation, are generally performed by home health aides (HHA), personal care attendants (PCA), or certified nursing assistants (CNA). The need for non-skilled services must be separately described, along with the number of hours each day, or week, for which you are prescribing care.

Thank you for your assistance in providing this requested information. Please respond within 30 days to the address on the letterhead.

The DEEOIC does not endorse or sponsor any home health care provider. Any nursing assessment or other documentation presented from a home health provider is the product of that provider and should be evaluated carefully in conjunction with your knowledge of the patient's physical findings and medical history.

Physicians may bill DEEOIC for report preparation using CPT Code 99080, in addition to billing for customary medical services (e.g., office visits, diagnostic testing, laboratory services, etc.) provided during the physical examination as long as they relate to an accepted condition. Supporting documentation (e.g., medical reports, evaluation reports, assessment reports, progress report/notes, clinical notes and diagnostic testing results) must be submitted with the completed OWCP-1500 to DEEOIC's bill processing agent. Reimbursement for services will be in accordance with the OWCP fee schedule.

To receive payment for services, you must be enrolled as a DEEOIC provider. For more information on how to become an enrolled provider, please contact the DEEOIC bill processing agent at 1-866-272-2682 or at <http://owcpstaff.dol.acs-inc.com>. DEEOIC requires that providers meet basic qualifications, which includes maintaining appropriate licensure, to be enrolled. If you have any questions regarding this request, please contact me at 1-888-XXX-XXXX.

Sincerely,

[Insert Name]

Claims Examiner

cc: *[Insert Patient Name]*

Attachments: *[Individually describe any medical records or other documents attached]*

SAMPLE MEDICAL DEVELOPMENT LETTER (CLAIMANT)

(Date)

Employee Name
Employee Address
City, State Zip

Employee:
Case ID:

Dear *(Insert Employee Name)*:

We recently received a claim requesting that home health care services be provided to you under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA). You have previously been awarded medical benefits, which may include home health care services, for the following work-related conditions: *[Insert Accepted Medical Conditions]*

After a careful review of your claim, we have determined that additional medical evidence is needed in order to evaluate your request. We have written to your doctor requesting the additional information that we require. A copy of our letter is attached.

Please contact your doctor's office to confirm that they received our request, and that a response will be provided. If you believe that our request should be directed to a doctor other than the one identified in this attached letter, please contact me right away.

Ultimately, it is your responsibility to make certain that we receive the medical information needed in support of your request. We are asking that you and your physician provide us with a response within the next 30 days.

If you have any questions, or need to contact me regarding this letter, please call me at 1-888-XXX-XXXX.

Sincerely,

(Insert Name)
Claims Examiner

Encl. Letter to Physician

If you have a disability (a substantially limited physical or mental impairment); please contact our office/claims examiner for information about the kinds of help available, such as communication assistance (alternate formats or sign language interpretation), accommodations and modifications.

SAMPLE AUTHORIZATION LETTER

Date:

Claimant Name (or Authorized Representative)
Street Address
City, State, ZIP

Re: Claim Number (*Insert Claim Number*)

Dear :(*Insert Claimant or Authorized Representative Name*):

This letter is in reference to your claim for compensation under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

We recently received a request for authorization of in-home medical care for the following covered medical conditions:

Pulmonary Fibrosis
Silicosis
Chronic Obstructive Pulmonary Disease (COPD)

After a thorough review of your case file including communication with your treating physician [*if applicable*] the following authorization is granted for the period of December 4, 2006 through June 4, 2007:

Registered Nurse [Billing Codes T1030 (per diem) and S9123 (hourly)] to administer medication and conduct physical evaluation 1 hour per day, every 5 days.

Home Health Aid or equivalent [Billing Codes S5126 (per diem) and S9122 (hourly)], 16 hours per day, seven days per week, to assist with ambulating, bathing, general personal hygiene, food preparation and feeding, and oxygen canister replacement.

You are free to select any licensed provider willing to perform the authorized services; however, the DEEOIC requires that the provider be enrolled in our medical bill payment system. Providers may call toll free 1-866-272-2682 for program enrollment information or for answers to payment questions.

If you have any questions or concerns regarding this authorization please call your claims examiner at (XXX) XXX-XXXX.

Sincerely,

(Insert CE Name)
Claims Examiner

cc: Provider

If you have a disability (a substantially limited physical or mental impairment); please contact our office/claims examiner for information about the kinds of help available, such as communication assistance (alternate formats or sign language interpretation), accommodations and modifications

Billing Codes

T1001: Nursing Assessment/Initial Evaluation: A physician's written report and a Claims Examiner's prior authorization is required before the in-home assessment is conducted. Typically only one (1) in-home initial evaluation is authorized for a claimant. Once an authorization is approved by the DEEOIC, an assessment can be performed.

T1017: Targeted Case Management (15 minutes = 1 Unit): This service requires prior authorization from the DEEOIC Claims Examiner for a Registered Nurse to perform targeted case management. This is limited to the clinical impact of a claimant's accepted work-related condition on his/her current medical status. The skill level of a Registered Nurse is required for this targeted case management activity. The Claims Examiner's authorization will specify the number of hours authorized for a case management visit. Each unit of a T1017 code is equal to 15 minutes; therefore, if a nurse case manager is at the claimant's home for an assessment for one hour, the proper number of units to bill for this T1017 code is 4 units.

T1019: Personal Care Attendant (PCA) (15 Minutes = 1 Unit): This service requires prior authorization from the Claims Examiner. Attendant services are non-skilled services routinely provided in an in-home setting. These services assist claimants with activities of daily living (i.e. bathing, feeding, dressing, etc.) Attendant services must be provided by a home health aide, licensed practical nurse, or similarly trained individual. A family member who is also a trained personal care attendant can only be approved for up to 12 hours of care per day.

An attendant can only be approved for care if there is sufficient medical rationale from a physician stipulating the specific need for personal care services related to the accepted work related condition that requires an attendant.

Each unit of a T1019 code is equal to 15 minutes; therefore, if an attendant provides services for one hour, the proper number of units to bill for this T1019 code is 4 units. Under no circumstances should this code be authorized for more than 7 hours and 45 minutes (31 units) of care per day.

T1020: Personal Care Services (PCA) Per Diem (8 hrs.): This service requires prior authorization from the DEEOIC Claims Examiner. Attendant services are non-skilled services routinely provided in an in-home setting. These services assist claimants with activities of daily living (i.e. bathing, feeding, dressing, etc.) Attendant services must be provided by a home health aide, licensed practical nurse, or similarly trained individual. A family member who is also a trained personal care attendant can only be approved for up to 12 hours of care per day.

An attendant can only be approved for care if there is sufficient medical rationale from a physician stipulating the specific need for personal care services related to the accepted work related condition that requires an attendant.

12-hour care: For personal care services approved for 12 hour care, the bill must be submitted with one unit of a T1020 code, which covers the 8-hour period of provided services, and 16 units T1019 which cover the 4-hour period of provided services.

Under no circumstance should a per diem code be used for less than 8 hours of care.

T1030: Nursing Care, in-home, by Registered Nurse (RN), Per Diem (8 Hours): This service requires prior authorization from the DEEIOC Claims Examiner for a Registered Nurse to perform in home health care (per 8 hour shift). An RN can only be approved for ongoing care if there is sufficient medical rationale from a physician stipulating the specific medical services related to the accepted work-related condition that require an RN for an 8 hour shift(s).

24-hour care: If this code is approved for 24 hour care, the bill must be submitted with 3 units of a T1030 code which covers the 24 hour period of provided services, regardless of the number of RNs assigned. For example, if two nurses are utilized for two 12 hour shifts, the bill must reflect three units of the authorized T1030 code.

Under no circumstances should a per diem code be used for less than 8 hours of care.

T1031: Nursing Care, in-home, by Licensed Practical Nurse (LPN) Per Diem (8 Hours): This service requires prior authorization from the DEEOIC Claims Examiner for a Licensed Practical Nurse to perform in-home health care (per 8 hour shift). An LPN can only be approved for ongoing care if there is sufficient medical rationale from a physician stipulating the specific medical services related to the accepted work-related condition that require an LPN for an 8 hour shift(s).

24-hour care: If this CPT code is approved for 24 hour care, the bill must be submitted with 3 units of a T1031 code which covers the 24 hour period of provided services, regardless of the number of LPNs assigned. For example, if two nurses are utilized for two 12 hour shifts, the bill must reflect three units of the authorized T1031 code.

Under no circumstances should a per diem code be used for less than 8 hours of care.

S5126: Attendant: Home Health Aide (HHA), Certified Nurse Assistant (CNA), Per Diem (8 Hours): This service requires prior authorization from the DEEIOC Claims Examiner. A HHA/CNA can only be authorized for care if there is sufficient medical rationale from a physician documenting the medical necessity of the service for the accepted work-related condition. If a HHA/CNA is authorized and a RN/LPN is utilized, bills should be submitted with the S5126 code.

24-hour care: If this CPT code is approved for 24 hour care and the care is provided, the bill must be submitted for 3 units which cover the 24 hour period of provided services, regardless of the number of HHAs/CNAs assigned. For example, if two HHAs/CNAs are utilized for two 12 hour shifts, the service provided still covers the authorized three 8 hour shifts and the bill should reflect 3 units of the authorized S5126 code.

Under no circumstances should a per diem code be used for less than 8 hours of care

S9122: Home Health Aide (HHA) or Certified Nurse Assistant (CNA) Hourly Code (less than 8 hour care): This service requires prior authorization from the DEEOIC Claims Examiner for a HHA or CNA to perform in home health care (per hour code only). A HHA or CNA can be approved if there is sufficient medical rationale from a physician stipulating the specific medical services related to the accepted work-related condition that requires a HHA or CNA. Under no circumstances should an hourly code be authorized for more than 7 hours (units) of care per day.

S9123: Nursing Care in-home Registered Nurse (RN) Hourly Code (less than 8 hour care): This service requires prior authorization from the DEEOIC Claims Examiner for a RN to perform in home care (per hour code only). A RN can only be approved for ongoing care if there is sufficient medical rationale from a physician stipulating the specific medical services related to the accepted work-related condition that requires a RN. Under no circumstances should an hourly code be authorized for more than 7 hours (units) of care per day.

S9124: Nursing Care in-home License Practical Nurse (LPN) Hourly Rate (less than 8 hour care): This service requires prior authorization from the Claims Examiner for a LPN to perform in home care (per hour code only). A LPN can only be approved for ongoing care if there is sufficient medical rationale from a physician stipulating the specific medical services related to the accepted work-related condition that requires a LPN. Under no circumstances should an hourly code be authorized for more than 7 hours (units) of care per day.

S9126: Hospice Care, in the home, Per Diem (8 Hour Shifts): This service requires prior authorization from the DEEOIC Claims Examiner. Hospice care is generally requested and authorized when an employee is determined to be terminally ill.

INSTRUCTIONS FOR COMPLETING OFFSET WORKSHEET

READ BEFORE THE WORKSHEET IS COMPLETED: Lump-sum payments and/or medical benefits to be awarded for an accepted condition are only “offset” or reduced to reflect the amount of any settlement or final judgment payment for injuries due to exposure to the same toxic substance for which EEOICPA payments are payable. If the payment was for injuries due solely to exposure to some other toxic substance, no offset of EEOICPA benefits is required. For example, a Part B award for lung cancer due to exposure to radiation is NOT offset to reflect a settlement or final judgment payment in a suit that only alleges exposure to asbestos fibers. Also, if the tort complaint alleges exposure that is clearly outside the time frame and/or location of exposure awarded under EEOICPA, offset is not required. As long as there is one exposure that would be compensable, offset is required even if the tort suit or EEOICPA claim has several other different exposures. In order to determine whether offset will be necessary, the CE must examine the complaint to see what alleged exposure is identified as causing the alleged injuries.

The CE does not have to fill out the Worksheet if the employee or his/her survivor(s) has had their workers’ compensation benefits, or a RECA section 4 or 5 award, or a prior award of EEOICPA Part B/E benefits offset to reflect the full amount of a settlement or final judgment payment. However, if the reduction of those prior benefits was not enough to fully offset the payment, leaving a surplus payment still requiring an offset, enter the dollar amount of the surplus payment on Line 6c and complete the remainder of the Worksheet. The CE does not have to complete the entire Worksheet if he or she is only offsetting a claimant’s current Part B/E lump-sum award or future medical benefits to reflect a surplus payment.

Step 1 – Putting a Value on a Settlement or Final Judgment.

Settlements or final judgments can include both an initial cash payment and future payments. The “value” of future payments is their present value, not the sum of the future payments (which will always be more than the present value of the future payments). If the future payments are made through an annuity, the CE may accept the purchase price of the annuity as the present value of the future payments. Do not attempt to put a value on a future payment that is contingent upon an event that has not yet taken place, such as the diagnosis of another medical condition. This particular type of future payment cannot be valued and is not to be included in the amount listed on Line 1 of the Worksheet. However, if the event in question has occurred by the time a later award under Part E becomes payable, any payment for that event must be added to the amount entered on Line 1, and the Worksheet must be completed again. Any payment for the aggravation, by medical malpractice, of illnesses caused by the same exposure for which EEOICPA benefits are payable is an amount that must be reported to OWCP and included in the amount listed on Line 1.

In some rare cases, a complaint alleging injuries due to exposure to a toxic substance may contain causes of action for unrelated damages to either personal property or real property of the plaintiff(s). If this occurs, and the payment listed on Line 1 includes an amount for damages to personal or real property, enter this amount on Line 1a. If there is a question about whether or not the complaint contains a cause of action of this sort, contact the National Office.

Since EEOICPA benefits are not offset to reflect the amount of any payment for medical treatment provided BEFORE the date an employee files a claim, enter the amount of the payment listed on Line 1 that is explicitly designated as being for this medical treatment on Line 1b, even if the payment was made directly to the provider. Also, if a malpractice payment is included in the amount on Line 1, and it only constitutes a reimbursement for medical treatment provided before the employee filed a claim, include the malpractice payment in the amount listed on Line 1b and complete the remainder of the Worksheet. If a malpractice payment constitutes anything other than a reimbursement for medical treatment provided to the employee before he/she filed a claim for EEOICPA benefits, do not complete the Worksheet and refer the case to the National Office.

Some law suits, such as those related to exposure to asbestos, may involve multiple defendants making multiple payments over time. EEOICPA benefits currently payable will be reduced to reflect the total of only those settlement or final judgment payments received. Payments received at a later date may be offset from any future EEOICPA award of lump-sum benefits or payment of medical benefits, at which time another Worksheet must be completed, listing on Line 1 the total of the payments received since the completion of the prior Worksheet (also add any prior unabsorbed surplus from any earlier offset of benefits to the amount in Line 6c).

Step 2 – Single Recoveries vs. Joint Recoveries.

A payment on a final judgment or settlement is a joint recovery only if it was paid to multiple parties. Joint recoveries are “allocated” or split up between multiple parties at either Step 3 or 4 of the Worksheet. If only one party received the amounts on Lines 1a, 1b and 1c of the Worksheet, AND THAT PARTY WAS THE EMPLOYEE OR ANOTHER PERSON WITHOUT THEIR OWN CAUSE OF ACTION IN THE COMPLAINT, fill in the remainder of the Worksheet. It is rare that a payment will be made to a person who does not have their own cause of action in the complaint. However, if an unmarried employee files suit and then dies, a court may appoint another person to take charge of the suit. While this person will not have their own cause of action, he will be the proxy for the deceased employee.

If someone other than these two specific parties received the entire payment, and the employee was alive at the time it was paid, no offset is needed and the Worksheet does not need to be completed. For example, if an employee and his or her spouse were both plaintiffs with causes of action in a case they brought together and they both signed releases to settle their case, but only the spouse received a payment and the employee was alive at that time, no offset is required.

Step 3 – Judge/Jury Allocation of Joint Recoveries.

If a judge or jury specifies how to allocate a joint recovery between multiple parties, the CE MUST use that allocation to fill in the blanks in Step 3, as appropriate. In these situations, the CE must obtain a copy of either the judge’s order or the jury’s verdict making the allocation.

Step 4 – All Other Allocations for Living/Deceased Employees.

In all other situations involving a joint recovery, the CE will automatically allocate 75% of the amount on Line 1c to the employee and the remaining 25% to the other parties to the litigation if the employee was alive at the time the payment was made, then enters this amount on Line 4a of the Worksheet. If the employee died before a payment was made, the CE automatically allocates 50% of the amount on Line 1c for the employee's occupational illness/covered illness, and enters this amount on Line 4b.

If the claimant wants to allocate less than the standard percentages to the recovery of the employee (which will reduce the amount by which the EEOICPA award must be offset), the claimant must submit evidence and legal argument to the CE that shows that a lower percentage is appropriate. This evidence **MUST** show that:

- A. State law in the relevant state provides a cause of action for loss of consortium (tort claim based on deprivation of a spousal or parental relationship due to injuries) or wrongful death for the family member to whom the recovery is attributed, and
- B. A cause of action for loss of consortium or wrongful death was actually asserted by that family member, either in the same action or in separate actions.

To make these required showings, the claimant must submit a copy of the complaint filed on behalf of the spouse and/or children, and citations to appropriate state case law or statutes. If the CE determines that the evidence as noted above support allocating a lower percentage to the employee, the CE circles "Y" at Line 4c and enters the lower percentage for the employee in the appropriate blank in Line 4d. Using this percentage, the CE calculates the new allocation for the employee and enters this amount on Line 4d. Any situations where this matter is unclear should be referred to the National Office for guidance.

In the event there are multiple payments over time constituting joint recoveries by an employee and other plaintiffs, and the employee dies after receiving at least one payment (but before all of the payments are made), the CE calculates the amount of the offset of an EEOICPA award by using two Worksheets. Using two Worksheets enables the CE to allocate the appropriate percentage of the joint recoveries to the employee. The CE completes one Worksheet for payments received prior to the employee's death (entering that amount on Line 1), and another Worksheet for payments received after the employee's death.

Step 5 – Allowable Deductions from a Payment.

Costs that may be listed on Line 5a of the Worksheet are reasonable out-of-pocket costs and expenses involved in bringing a lawsuit, but do not include fees paid to co-counsel or normal office expenses like secretary or paralegal services or in-house record copying costs. Before the CE may approve the deduction of any costs, the costs **MUST** be itemized so the CE may evaluate the nature of each individual cost to ensure that it is allowable. Costs that are allowable could include filing fees, travel expenses, record copy services, witness fees, court reporter costs for transcripts of hearings and depositions, postage, and long distance telephone calls. Once the

allowable costs have been identified and the sum of those costs are listed on Line 5a, the CE must divide these costs by the amount of the gross payment listed on Line 1 of the Worksheet to determine the percentage of the payment that is represented by the allowable costs, rounded up to the next highest tenth. For example, 26.121% is rounded up to 26.2%. Once this rounded percentage is calculated, the CE must multiply it by the amount listed on Line 1c (if the only party paid was the employee or another person without their own cause of action), or the amount listed on Line 3a, 4a, 4b or 4d (if multiple parties were paid) to calculate the amount of costs to deduct. The CE then enters the result on Line 5b.

Attorney fees submitted for consideration should be entered on Line 5c of the Worksheet. Using the same basic calculation method used for costs, the CE should divide Line 5c by Line 1 to determine the percentage of the gross payment that is represented by the attorney fees, rounded up to the next highest tenth. For example, 26.121% is rounded up to 26.2%. Enter the rounded percentage in the space provided after Line 5c. In general, any fee that exceeds 40% will be considered unreasonable. To determine the amount of allowable attorney fees to be deducted, the CE must multiply the amount listed on Line 1c (if the only party paid was the employee or another person without their own cause of action), or the amount listed on Line 3a, 4a, 4b or 4d (if multiple parties were paid), by the LOWER of the attorney fees percentage that was entered in the space after Line 5c or 40%, and enter the result on Line 5d. If the attorney fee percentage exceeds 40%, the CE should inform the claimant and allow an opportunity to establish that an attorney fee in excess of 40% is reasonable.

The circumstances which should be taken into account in determining the reasonableness of both attorney fees and costs of suit include prevailing local fees, cases of similar complexity and the amount of the gross settlement or final judgment at issue. CE determinations in these areas are made for the sole purpose of administering § 7385 of EEOICPA and do not have any effect on a fee agreement between an attorney and client or any other matter not involving the application of the Act.

Sometimes after an attorney receives a settlement or final judgment payment, but before the attorney distributes that payment to his or her clients, the attorney has to pay out a portion of the payment to satisfy the lien of a state workers' compensation system or an insurer for amounts paid by the system or insurer for the employee's medical condition. When this has occurred, the CE enters the amount of the payment that was made to satisfy the lien on Line 5e of the Worksheet.

Step 6 – Calculating the Amount of the Offset.

To calculate the amount by which EEOICPA benefits must be offset, the CE subtracts Line 5b from Line 1c, 3a, 4a, 4b or 4d, as appropriate, and enters the result on Line 6a. The CE then subtracts Line 5d from Line 6a, and enters the result on Line 6b. Finally, the CE subtracts the amount on Line 5e (if any) from Line 6b, and enters the result on Line 6c. This last amount is the amount by which the claimant's Part B or E award must be offset.

Step 7 – Amount of Part B/E Benefits Due or Surplus Payment.

At Step 7 of the Worksheet, the CE determines either the net amount of EEOICPA benefits due the claimant, or the amount of the surplus payment remaining that must still be absorbed from either future Part E lump-sum payments, or future medical benefits under either Part B or Part E.

SUPERSEDED

DO NOT COORDINATE
Multiple illnesses arising out of same incident accepted under SWC, only <i>one</i> of those accepted as covered illness under Part E of EEOICPA - <i>do not coordinate any Part E benefits</i>
SWC paid only medical benefits, no monetary benefits - <i>do not coordinate any Part E benefits</i>
SWC paid only vocational rehabilitation benefits, no monetary benefits - <i>do not coordinate any Part E benefits</i>
Illness accepted under Part B, accepting same illness under Part E for causation only (no monetary) for the condition accepted under Part B <i>only</i> - <i>do not coordinate Part E medical benefits (but coordinate impairment and wage-loss benefits).</i>

Instructions for Completing Coordination of SWC Benefits Worksheet

Determining the amount of SWC received. Enter the gross dollar amount of SWC the claimant received as of the date of the recommended decision on Line 1, less any amounts previously coordinated with prior Part E payments. SWC received by someone other than the claimant is not used to coordinate the claimant's Part E benefits and must not be included in the amount entered on Line 1. For example, SWC received by a worker who is now deceased is not used to coordinate Part E benefits payable to that worker's survivor(s). If the amount on Line 1 includes SWC that was received for a medical condition other than the covered illness(es) accepted by DEEOIC in the claim, DO NOT COMPLETE THE WORKSHEET.

If the amount entered on Line 1 does not include medical and/or vocational rehabilitation benefits, the CE circles "NO" at Step 2 and skips Step 3. However, if the amount on Line 1 does include medical and/or vocational rehabilitation benefits, the CE circles "YES" at Step 2 and performs the calculations listed at Step 3. On Line 3a, the CE enters the amount of medical benefits paid to both the employee and any providers. On Line 3b, the CE enters the total amount of vocational rehabilitation expenses paid to both the employee and any providers. These amounts are added at Line 3c, and this total is subtracted from the amount listed on Line 1, leaving the "net" SWC listed on Line 3d.

Costs of suit that may be listed on Line 4a of the Worksheet are reasonable out-of-pocket costs and expenses involved in bringing a SWC lawsuit, but do not include any fees paid to co-counsel or normal office expenses like secretarial or paralegal services or in-house record copying costs. To be deductible from the amount of SWC received by the claimant, the costs MUST be itemized so each individual cost may be evaluated by the CE to ensure that it is allowable and authentic. Costs that are routinely allowable are filing fees, travel expenses, record copy services, witness fees, postage, court reporter costs for transcripts of hearings and depositions, and long distance telephone calls. Once the costs percentage has been calculated (round this figure to the nearest HIGHER one-tenth percentage point) and entered on Line 4b, the CE multiplies that percentage by the amount listed on Line 1, or the amount listed on Line 3d if "YES" was circled at Step 2, and enters this amount on Line 4c. Attorney fees supported by bills or other appropriate documentation are entered on Line 4d of the Worksheet. In general, attorney fees that exceed 40% of the SWC amount entered on Line 1 will be considered unreasonable. If the fees percentage (round this figure to the nearest HIGHER one-tenth percentage point also) entered on Line 4e is greater than 40%, the CE must inform the claimant of this matter and provide him or her an opportunity to show (to the CE's satisfaction) that the attorney fees paid were reasonable. If the claimant is unable to do so, the CE uses 40% to calculate the amount entered on Line 4f.

To determine the amount of SWC requiring coordination, the CE subtracts the amount entered on Line 4g from the SWC entered on Line 1, or the "net" SWC entered on Line 3d if Step 3 of the Worksheet was used, and enters the result on Line 5. The amount entered on Line 5 is the amount of SWC to be used to coordinate the claimant's current Part E benefits.

Coordinating the Part E benefits. To perform the required coordination of Part E benefits, the CE enters the amount of Part E benefits that are currently payable to the claimant on Line 6 of the Worksheet, and subtracts the amount of SWC entered on Line 5 of the Worksheet from the amount entered on Line 6. The result of this coordination is entered on Line 7. If Line 5 is LESS than Line 6, the amount on Line 7 is the compensation payable to the claimant under Part E of EEOICPA, reduced to reflect the benefits previously received under a SWC program. This is also the amount of Part E compensation that must be referenced in the recommended decision. If Line 5 is MORE than Line 6, the amount on Line 7 will be a negative number that represents the amount of the “surplus” of SWC that must be absorbed from any future Part E benefits payable to the claimant.

SUPERSEDED

ECS Payment Cancellation Form

ECS PAYMENT CANCELLATION

Case I.D.: _____

PAYEE NAME: _____

Payee SSN: _____

FILE NUMBER: _____

Part B or E: _____

Payment Date: _____

Payment Amt: _____

Check, as Applicable:

If Initiated by Claimant . . .

If Initiated by Dept of Treasury . . .

Action 1:

<input type="checkbox"/>	Letter/Call Received from Claimant
<input type="checkbox"/>	Status Reviewed in PACER
<input type="checkbox"/>	Return of Payment To DEEOIC Verified

<input type="checkbox"/>	Treasury Cancellation Report Received by DEEOIC
<input type="checkbox"/>	Status Reviewed in PACER/TCIS And Return of Payment to DEEOIC Verified

_____ Printed Name - NO Fiscal Officer	_____ Signature - NO Fiscal Officer	_____ Date
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Action 2:

Reviewed by Unit Chief, BPRP

_____ Printed Name - Unit Chief	_____ Signature - Unit Chief	_____ Date
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Action 3:

Reviewed by Director or Deputy Director, EEOICP

Action 4:

Payment Cancellation Initiated in ECS (Director or Deputy Director)

_____ Printed Name - Director or Deputy	_____ Signature - Director or Deputy	_____ Date
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Action 5:

Reviewed by District Director, DO

Action 6:

Repayment to this claimant authorized? YES NO

Action 7:

Payment Cancellation Authorized in ECS (District Director)

_____ Printed Name - District Director	_____ Signature - District Director	_____ Date
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Sample Initial Overpayment Notification Letter - Without Fault

Employee:

EEOICPA Case ID:
EEOICPA Claim ID:**Claimant Name**
AddressDear [**Claimant Name**]:

The Division of Energy Employees Occupational Illness Compensation (DEEOIC) has made a preliminary finding that you have been overpaid benefits in the amount of [\$]. The overpayment occurred because:

[Describe reason]

DEEOIC has also made a preliminary finding that you are without fault in creating the overpayment. If you disagree with the fact or the amount of the overpayment, you have a right to submit new evidence.

When a claimant is without fault in creating an overpayment, the law states that DEEOIC may not recover the overpayment if the recovery would defeat the purpose of the Energy Employees Occupational Illness Compensation Program Act (EEOICPA), or the recovery would be against equity and good conscience.

To defeat the purpose of the EEOICPA, it must be found that the claimant requires substantially all current income to meet current ordinary and necessary living expenses and the claimant assets do not exceed a specified amount as determined by DEEOIC from data furnished by the Bureau of Labor Statistics.

It would be against equity and good conscience to recover an overpayment when:

1. A claimant would suffer severe financial hardship in trying to repay the debt; or
2. A claimant, acting on incorrect information from DEEOIC, gives up a verifiably valuable right or changes his or her position for the worse, such as leaving a job which he or she cannot regain; or
3. A claimant, acting on incorrect information from DEEOIC, spends or commits funds in ways which he or she otherwise would not have done, and suffers a financial loss as a result.

ACTIONS YOU MAY TAKE

If you believe that you should receive a waiver instead of repaying the overpayment, you may take any one of the following actions within 30 days of the date of this letter:

1. Request a telephone conference with the DEEOIC National Office; or
2. Request that the DEEOIC National Office issue a final decision based on the written evidence of record.

The DEEOIC staff will address the following issues during the telephone conference or in writing:

- a. How the overpayment occurred and the amount;
- b. Discuss the criteria for a waiver on collecting the overpayment.

INFORMATION NEEDED TO WAIVE RECOVERY OF THE OVERPAYMENT

If you are seeking a waiver of recovery (whether you choose a phone conference or not) you should send the following to DEEOIC:

1. A detailed explanation of your reasons for seeking waiver;
2. A fully-completed Overpayment Recovery Questionnaire (Form OWCP-20) (copy enclosed); and
3. Supporting documents, to include copies of income tax returns, bank account statements, bills and canceled checks, pay slips, and other records to support income and expenses shown on Form OWCP-20. Do not send originals as they will not be returned.

This information will help us decide whether or not you meet the criteria to waive recovery of the overpayment. If waiver is not granted, the information will be used to decide how to collect the overpayment. We will not try to collect the overpayment until we reach a final decision on your request for waiver.

Also please note that under 20 CFR 30.518, we will deny waiver if you fail to furnish the information requested on the enclosed Form OWCP-20 (or other information we need to address a request for waiver) within 30 days. We will not consider any further request for waiver until the requested information is furnished. Once an overpayment final decision letter is issued, a waiver of recovery of the overpayment is no longer an option.

CONTACTING DEEOIC

If you wish to have a telephone conference, please so state on the attached Response to Initial Overpayment Notice, and send it to the DOL DEEOIC Central Mail Room address noted below the National Office within 30 days. You must also submit a detailed explanation of your reasons for seeking waiver, a fully-completed and signed Form OWCP-20, and supporting documents along with your request. We will then contact you to arrange a convenient time for the conference, allowing enough time for you to prepare. If we do not receive a reply from you within 30 days of the date of this letter, we will issue a final decision based on the information currently on file. Please note that without the required financial information, a waiver of recovery of the overpayment cannot be granted.

If you wish to have a decision made based on the written evidence only, please so state on the attached form and send it to the DOL DEEOIC Central Mail Room within 30 days. (We may still contact you to arrange a telephone conference if the written evidence is not sufficient to make a decision.)

A request for either a conference or a decision on the written evidence, along with any supporting evidence or arguments, should be sent to the following address:

DOL DEEOIC Central Mail Room
PO Box 8306
London, KY 40742-8306

If you agree with the findings of this decision, and you wish to make payment at this time, please send a check to the address shown below. Make the check payable to the "U.S. Department of Labor, OWCP", notate the case ID, and indicate that it is for an overpayment.

US DEPARTMENT OF LABOR
DEEOIC
PO Box 77247
Washington, DC 20013-7247

If we do not receive a reply from you within 30 days of the date of this letter, a final decision will be issued based on the evidence of record.

If you have any questions about this letter, you may contact me at { } or 202-693-0081.

Sincerely,

{PA name}
Policy Unit
DEEOIC

Enclosures: Overpayment Recovery Questionnaire (Form OWCP-20)
Response to Initial Overpayment Notice

Notice to Customers Making Payment by Check

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment.

Privacy Act – A Privacy Act Statement required by 5 U.S.C. § 552a(e)(3) stating our authority for soliciting and collecting the information from your check, and explaining the purposes and routine uses which will be made of your check information, is available on internet site at: <https://www.pccotc.gov/pccotc/index.htm> , or call toll free at 1-866-945-7920 to obtain a copy by mail. Furnishing the check information is voluntary, but a decision not to do so may require you to make payment by some other method.

RESPONSE TO INITIAL OVERPAYMENT NOTICE

EMPLOYEE:
EEOICPA CASE ID:
CLAIMANT:
EEOICPA CLAIM ID:

____ I request a **telephone conference** with the National Office on the issue of possible waiver of recovery of this overpayment. My supporting financial documents are enclosed.

____ I request that the National Office make a **decision based on the written evidence** on the issue of possible waiver of recovery of this overpayment. My supporting financial documents are enclosed.

Signature: _____ Date: _____

SUPERSEDED

SAMPLE INITIAL OVERPAYMENT NOTIFICATION LETTER - AT FAULT

Employee:
EEOICPA Case ID:
EEOICPA Claim ID:

Claimant Name
Address

Dear [**Claimant Name**]:

The Division of Energy Employees Occupational Illness Compensation (DEEOIC) has made a preliminary finding that you have been overpaid benefits in the amount of [\$]. The overpayment occurred because:

[Describe reason]

DEEOIC has also made a preliminary finding that you were at fault in this matter for the following reason(s):

[Describe reason]

This letter is not a final decision. You have the right to submit evidence or arguments which you believe will affect these preliminary findings if:

1. You disagree that the overpayment occurred;
2. You disagree with the amount of the overpayment;
3. You believe that the overpayment occurred through no fault of your own; or
4. You believe that the overpayment occurred through no fault of your own and that DEEOIC should waive recovery of the overpayment.

ACTIONS YOU MAY TAKE

You may take any one of the following actions within 30 days of the date of this letter:

1. Request a telephone conference with the DEEOIC National Office; or
2. Request that the DEEOIC National Office issue a final decision based on the written evidence of record.

The following issues will be addressed during the telephone conference or in writing:

- a. How the overpayment occurred and the amount;
- b. Discuss the criteria for a waiver on collecting the overpayment.

INFORMATION NEEDED TO WAIVE RECOVERY OF THE OVERPAYMENT

A waiver of recovery of an overpayment can only be granted when the claimant is without fault in causing it. When the claimant is without fault, the law states that DEEOIC may not recover the overpayment if the recovery would defeat the purpose of the Energy Employees Occupational Illness Compensation Program Act (EEOICPA), or the recovery would be against equity and good conscience.

To defeat the purpose of the EEOICPA, it must be found that the claimant requires substantially all current income to meet current ordinary and necessary living expenses and the claimant's assets do not exceed a specified amount as determined by DEEOIC from data furnished by the Bureau of Labor Statistics.

It would be against equity and good conscience to recover an overpayment when:

1. A claimant would suffer severe financial hardship in trying to repay the debt;
2. A claimant, acting on incorrect information from DEEOIC, gives up a valuable right, such as leaving a job which he or she cannot regain; or
3. A claimant, acting on incorrect information from DEEOIC, spends or commits funds in ways which he or she otherwise would not have done, and suffers a financial loss as a result.

DEEOIC may overturn the preliminary finding of at fault based on new evidence or arguments you submit. This action may make it possible for DEEOIC to waive recovery of the overpayment. Therefore, you should complete the enclosed Overpayment Recovery Questionnaire (Form OWCP-20) and submit it to this office at the DOL DEEOIC Central Mail Room address. You should attach supporting documents to Form OWCP-20, including copies of income tax returns, bank account statements, bills and canceled checks, pay slips, and any other records which support the income and expenses listed. Do not send originals as they will not be returned.

If the preliminary finding is overturned, this information will help us determine whether or not you meet the criteria to waive recovery of the overpayment. If the preliminary finding is upheld or waiver is not granted, the information will be used to decide how to collect the overpayment.

Please note that if we make a final decision that you were at fault in creating an overpayment, we cannot waive recovery of the overpayment. However, we will not try to collect the overpayment until we reach a final decision on your request for waiver.

Also, please note that under 20 CFR 30.518, we will deny a waiver if you fail to furnish the information requested on the enclosed Form OWCP-20 (or other information we need to address a request for waiver) within 30 days. We will not consider any further request for waiver until the requested information is furnished. Once an overpayment final decision letter is issued, a waiver of recovery of the overpayment is no longer an option.

CONTACTING DEEOIC

If you wish to have a telephone conference, please so state on the attached Response to Initial Overpayment Notice, and send it to the DOL DEEOIC Central Mail Room address noted below within 30 days. You must also submit a detailed explanation of your reasons for requesting a waiver, a fully-completed and signed Form OWCP-20, and supporting documents. We will then contact you to arrange a convenient time for the conference, allowing enough time for you to prepare. If we do not receive a reply from you within 30 days of the date of this letter, we will issue a final decision based on the information currently on file. Please note that without the required financial information, a waiver of recovery of the overpayment cannot be granted.

If you wish to have a decision made based on the written evidence only, please so state on the attached form and send it to this office at the DOL DEEOIC Central Mail Room address within 30 days. (We may still contact you to arrange a telephone conference if the written evidence is not complete enough to make a decision.)

A request for either a conference or a decision on the written evidence, along with any supporting evidence or arguments, should be sent to the following address:

DOL DEEOIC Central Mail Room
PO Box 8306
London, KY 40742-8306

If you do not disagree with findings of this decision, and wish to make payment at this time, please send a check or money order to the address shown below. Make it payable to the "U.S. Department of Labor, OWCP", notate the case ID, and indicate that it is for an overpayment.

U.S. Department of Labor
DEEOIC
PO Box 77247
Washington, DC 20013-7247

If we do not receive a reply from you within 30 days of the date of this letter, we will issue a final decision based on the evidence of record.

If you have any questions about this letter, you may contact me at { } or 202-693-0081.

Sincerely,

{PA name}
Policy Unit
DEEOIC

Enclosure: Form OWCP-20
 Response to Initial Overpayment Notice

Notice to Customers Making Payment by Check

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment.

Privacy Act – A Privacy Act Statement required by 5 U.S.C. § 552a(e)(3) stating our authority for soliciting and collecting the information from your check, and explaining the purposes and routine uses which will be made of your check information, is available on internet site at: <https://www.pccotc.gov/pccotc/index.htm> , or call toll free at 1-866-945-7920 to obtain a copy by mail. Furnishing the check information is voluntary, but a decision not to do so may require you to make payment by some other method.

RESPONSE TO INITIAL OVERPAYMENT NOTICE

EMPLOYEE:
EEOICPA CASE ID:
CLAIMANT:
EEOICPA CLAIM ID:

____ I request a **telephone conference** with the DEEOIC National Office on the issues of fault and possible waiver of recovery of this overpayment. My supporting financial documents are enclosed.

____ I request that the DEEOIC National Office make a **decision based on the written evidence** on the issues of fault and possible waiver of recovery of this overpayment. My supporting financial documents are enclosed.

Signature: _____ Date: _____

SUPERSEDED

**SAMPLE MEMORANDUM TO FILE FOR ADMINISTRATIVE WRITE-OFF OF DEBT
EQUAL TO OR LESS THAN \$2500**

MEMORANDUM

DATE:

TO: {Name}, Unit Chief, PRPU

FROM: {Name}, Policy Analyst

SUBJECT: Employee:
Claimant:
DEEOIC CASE ID:
ADMINISTRATIVE WRITE-OFF OF DEBT EQUAL TO OR
LESS THAN \$2,500

The Federal Claims Collection Standards (FCCS), 4 CFR Section 103.4, state that a claim may be compromised if the cost of collection would not justify enforcing the collection of the full claim. Section 104.3I states, that collection action may be terminated when it is likely that the cost of further collection action will exceed the amount likely to be recovered. In a decision issued on September 29, 1986, the Comptroller General elaborated on 4 CFR by concluding that these standards extend to the collection of debts from federal employees, and that agencies may establish “minimum debt amounts” and realistic “points of diminishing returns” in their debt collection activities. The term “minimum debt amounts” refers to the designation of categorical thresholds beneath which collection action need not be initiated because the amount of the debts in that class are so small in relation to the costs of attempting collection efforts. “Diminishing returns” refers to an agency’s designation of thresholds beneath which the agency will discontinue collection efforts already initiated when it appears that the costs of additional collection actions would exceed the amounts likely to be recovered. The Comptroller General instructed further that agencies may, on a case-by-case basis, take the anticipated costs of required administrative hearings into consideration when determining whether to compromise or terminate collection action.

The National Office has considered the case and has noted that the following applied: [**Describe how debt occurred.**]

RECOMMENDATION: Based upon the above, I find that the following action is appropriate: [**Explain why it’s feasible to terminate debt collection activities.**]

SAMPLE PRE-CONFERENCE CALL CHECKLIST

Name of person to be called: _____

Telephone Number: _____
 (Area code, number)

Person to be called is: _____ Claimant ___ Attorney/Representative

<u>Agenda items:</u>	<u>Item Completed</u>	<u>Comments</u>
----------------------	-----------------------	-----------------

- | | | |
|--|-------|-------|
| 1. Explain purpose of pre-conference call | _____ | _____ |
| 2. Explain purpose of conference and topics to be discussed; i.e., fault determination and/or waiver | _____ | _____ |
| 3. Describe info person will need at conference | _____ | _____ |
| 4. Confirm person's ability to obtain info | _____ | _____ |
| 5. Explain "at fault" finding, if applicable | _____ | _____ |
| 6. Explain criteria for "waiver" | _____ | _____ |
| 7. Explain "interest" charges | _____ | _____ |
| 8. Indicate conference is limited to overpayment issues | _____ | _____ |
| 9. Confirm person's understanding of conference | _____ | _____ |
| 10. Ask if person has questions | _____ | _____ |
| 11. Conference scheduled for: | | |

Date _____

Time _____

12. Other items (specify)

13. Pre-conference call made by _____ Date _____

SAMPLE MEMORANDUM OF CONFERENCE**MEMORANDUM OF CONFERENCE****DATE:****NAME OF EMPLOYEE:****NAME OF CLAIMANT:****CASE ID:****CONFERENCE DATE:****PARTICIPANTS:** { Name }, Claimant
{ Name }, Policy Analyst, DEEOIC**PREPARED BY:** { Analyst's name }

This memorandum summarizes the telephone conference held to discuss the { \$ } overpayment in the claim filed by { **Claimant's name** } under Part { **B and/or E** } of the Energy Employees Occupational Illness Compensation Program Act (EEOICPA or Act).

PURPOSE OF TELEPHONE CONFERENCE:

In response to an overpayment notice, { **Claimant's name** } requested a telephone conference to discuss the findings pertaining to the overpayment in { **his / her** } claim, including a request for waiver of recovery of the overpayment.

BACKGROUND:

{Describe the background of the claim and how the overpayment was determined.}

When an overpayment occurs in a claim, the DEEOIC is required to take the appropriate action to recover the overpaid benefits. The DEEOIC sent { **Claimant's name** } a notice informing { **him / her** } of the overpayment. The notice also informed { **him / her** } of the preliminary finding that { **he / she** } was { **insert fault finding** } in causing the overpayment. **{If at fault, insert why this finding was made.}**

In response to the notice, { **Claimant's name** } requested a telephone conference and requested a waiver of recovery. { **Claimant's name** } submitted an Overpayment Recovery Questionnaire and { **insert documentation submitted** }.

PRE-CONFERENCE CALL:

On {**date**}, {**Analyst's name**} telephoned {**Claimant's name**} to schedule a telephone conference. {**Claimant's name**} was informed that the purpose of the conference was to give {**him / her**} the opportunity to discuss the criteria for granting a waiver of recovery of the overpayment. The telephone conference was scheduled for {**date**}.

OVERPAYMENT TELEPHONE CONFERENCE:

The telephone conference was held on {**date**} with {**Analyst's name**}, who advised {**Claimant's name**} that the purpose of the conference was to give {**him / her**} the opportunity to provide information to support the request for a waiver of recovery of the overpayment.

{Insert in detail what claimant stated during the conference}

{**Analyst's name**} explained the criteria for granting a waiver of recovery of the overpayment. A waiver can be granted if a claimant is not at fault in causing the overpayment, and that it would be a financial hardship and defeat the purpose of the EEOICPA, or it would be against equity and good conscience if required to repay the money.

{If waiver request is based on financial hardship, list type and amount of income, expenses, and assets.}

{**Claimant's name**} stated that the monthly income, expenses, and assets include the following:

Monthly Income:		
	{Identify each income source}	\$
Monthly Expenses:		
	{Identify each monthly expense}	\$
Countable Assets:		
	{Identify each countable asset and value}	\$

-OR-

{If waiver request is based on against equity and good conscience, describe the basis for that request and documentation submitted to support it.}

{**Analyst's name**} informed {**Claimant's name**} that if a waiver is granted based on "against equity and good conscious," financial information is not taken into consideration. Therefore, {**his / her**} complete financial information was not being requested at this time.

CONCLUSION:

{**Analyst's name**} informed {**Claimant's name**} that {**he / she**} would prepare and send a memorandum summarizing the telephone conference. If {**he / she**} had any comments regarding the memorandum, {**he / she**} should send the comments in writing to {**Analyst's name**}. The information in the case file will be reviewed, and a final decision regarding the overpayment will be sent to {**him / her**}. {**Claimant's name**} stated that {**he / she**} did not have any further statements, and the telephone conference was concluded.

SUPERSEDED

SAMPLE COVER LETTER TO MEMORANDUM OF CONFERENCE

Employee:
EEOICPA Case ID:
EEOICPA Claim ID:

Claimant Name
Address

Dear { **Claimant Name** }:

This letter is in reference to the telephone conference held on { **date** }. You requested the conference to discuss the overpayment in your claim under Part { **B and/or E** } of the Energy Employees Occupational Illness Compensation Program Act (EEOICPA or Act).

A memorandum summarizing the telephone conference is attached for your review. The memorandum does not include any findings in this matter. If you do not disagree with anything in the memorandum, you do not have to send a response. If you find that the memorandum does not accurately report what you stated during the conference, please provide me with your reasons for disagreeing in writing within fifteen (15) days of the date of this letter.

{Insert a request for additional documentation, if needed. Additional documentation is to be submitted within 30 days.}

Send your response to the following address:

DOL DEEOIC Central Mail Room
PO Box 8306
London, KY 40742-8306

All information regarding the overpayment will be reviewed, and an overpayment final decision will be sent to you. If you have any questions regarding this matter, you may contact me at { **phone number** }.

Sincerely,

{ **PA name** }
Policy Unit
DEEOIC

Attachment

**SAMPLE OVERPAYMENT FINAL DECISION – PRELIMINARY AT FAULT
DETERMINATION CORRECT**

Employee:
EEOICPA Case ID:
EEOICPA Claim ID:

Claimant Name
Address

Dear { **Claimant Name** }:

This is the final decision in reference to the overpayment of benefits in the amount of { \$ } in your { **Part B and/or E** } claim under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA or Act).

{ Provide explanation of how overpayment occurred. }

{ Provide explanation of how the overpayment final decision was determined. }

Based on the review of the evidence of record, DEEOIC finds that you did not provide sufficient evidence to reverse the preliminary overpayment determination. Accordingly, the final determination in this case is that you were at fault in causing the overpayment, and that you must return the { \$ }.

In addition, as of the date of this decision, interest on this debt began accruing at the current U.S. Department of Treasury note rate of { % } annually. If you wish to repay the overpayment at this time and avoid the payment of interest, please send your full payment immediately. You may also request to enter into a repayment agreement to make monthly installment payments. If we do not receive your payment or request to enter into a repayment agreement within 30 days of the date of this letter, this will be a delinquent debt.

It is important to note that delinquent debts will be referred to the Department of the Treasury for recovery. This referral is authorized under the Debt Collection Act, which also authorizes the assessment of interest, administrative costs, and penalties on delinquent debts. Various measures may be utilized to collect the debt, including administrative wage garnishment, offset of payments from federal programs such as income tax refunds, and referral of debts to private collection agencies and credit bureaus. The information that will be provided to a credit bureau includes your name, address, social security number, the amount, status, and history of the debt, and the program under which the debt arose (Energy Employees Occupational Illness Compensation Program).

Certain rights are provided to you with respect to the referral of your debt to the Department of Treasury or credit bureaus. If you think that the determination regarding the debt is in error, you may request further information as noted below, and send your request to: DOL DEEOIC Central Mail Room, PO Box 8306, London, KY 40742-8306.

- You may request copies of your records about this debt.
- You may request a review of our determination about the amount of your debt, its past-due status, and its legal enforceability. To exercise this right, you must state your request in writing, state your reason(s) for challenging our determinations, and sign your statement. If you believe that any information of record concerning your debt is not accurate, timely, relevant, or complete, you must provide information or documentation to support your belief.

To pay the overpayment in full, you should send your payment in the amount of {\$ } within 30 days. Make your check or money order payable to “U.S. Dept. of Labor, OWCP/DDEEOIC.” Please notate the case ID on the check or money order and indicate that it is for an overpayment refund. Send the payment to: US Department of Labor, DDEEOIC, PO Box 77247, Washington, DC 20013.

If you cannot repay the full amount at this time and would like to enter into a written repayment agreement, you should contact this office to make arrangements for installment payments. The Overpayment Recovery Questionnaire and supporting financial documentation will be used in setting up the repayment agreement.

If you have any questions about this letter or wish to set up an installment repayment plan, you may contact me at {**phone number**} or 202-693-0081.

Sincerely,

{**PA name**}
Policy Unit
DDEEOIC

Notice to Customers Making Payment by Check

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment.

Privacy Act – A Privacy Act Statement required by 5 U.S.C. § 552a(e)(3) stating our authority for soliciting and collecting the information from your check, and explaining the purposes and routine uses which will be made of your check information, is available on internet site at: <https://www.pccotc.gov/pccotc/index.htm> , or call toll free at 1-866-945-7920 to obtain a copy by mail. Furnishing the check information is voluntary, but a decision not to do so may require you to make payment by some other method.

**SAMPLE OVERPAYMENT FINAL DECISION – WITHOUT FAULT - WAIVER
DENIED**

Employee:
EEOICPA Case ID:
EEOICPA Claim ID:

Claimant's Name
Address

Dear { **Claimant Name** }:

This is the final decision in reference to the overpayment of benefits in the amount of {\$ } in your { **Part B and/or E** } claim under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA or Act). After a thorough review of the financial information submitted, it has been determined that you do not meet the criteria for a waiver of the overpayment recovery.

{Provide explanation of how overpayment occurred.}

{Provide explanation of how the overpayment final decision was determined. If applicable, include a statement if the preliminary at fault finding was reversed.}

In response to an overpayment notice sent to you on { **date** }, you completed an Overpayment Recovery Questionnaire (OWCP-20) and requested a waiver of recovery of the overpayment. To support your request, you submitted the required financial information pertaining to your income, expenses, and assets. This determination is based on the financial documentation that you provided.

The EEOICPA Federal Procedure Manual at Chapter 3-0800.10.a states that an overpayment waiver may be granted if recovery would defeat the purpose of the EEOICPA. This means that it must be found that the claimant requires substantially all current income to meet current ordinary and necessary living expenses. To meet this criterion, the monthly income must not exceed monthly expenses by more than \$200. In addition, the claimant's countable assets must not exceed an amount as determined by data obtained from the Bureau of Labor Statistics (BLS). The countable asset limit is \$5,500 for an individual and \$9,200 for an individual and spouse, plus \$1,100 for each dependent.

The information you provided shows that your household consists of you, { **include spouse and number of children, if any** }. The monthly household income is approximately {\$ }. The monthly expenses that you submitted are approximately {\$ }, and include { **list type of expenses** }. Based on this information, { **state whether monthly income exceeds monthly expenses by more than \$200 or it does not exceed monthly expenses by more than \$200.** }

With regard to your assets, your home and up to two motor vehicles are excluded from your countable assets. The information you submitted show that your countable assets include the following:

{List assets and value} \$

Total Countable Assets \$

The asset amount allowed for your household is {\$ }. The known value of your countable assets is {\$ }. **{State whether assets are under or over the countable asset limit to qualify for a waiver.}**

{State why claimant does not meet waiver criteria}

The EEOICPA Federal Procedure Manual at Chapter 3-0800.10.b states that an overpayment waiver may also be granted if recovery of the overpayment would violate equity and good conscience. The following is the criteria to qualify for a waiver under this clause:

1. A claimant would suffer severe financial hardship in trying to repay the debt;
2. A claimant, acting on incorrect information from DEEOIC, gives up a verifiably valuable right or changes his or her position for the worse, such as leaving a job which he or she cannot regain; or
3. A claimant, acting on incorrect information from DEEOIC, spends or commits funds in ways which he or she otherwise would not have done, and suffers a financial loss as a result.

I advised you of this clause and explained the criteria for a waiver. However, you did not provide any information to indicate that you would meet the waiver criteria.

The DEEOIC Policy Unit has reviewed the documentation submitted in support of your request for a waiver of recovery of the overpayment. The final determination with regard to the overpayment in your claim is that you do not meet the criteria for a waiver to be granted. Accordingly, you must return the overpaid compensation of {\$ }.

In addition, as of the date of this decision, interest on this debt began accruing at the current U.S. Department of Treasury note rate of { %} annually. If you wish to repay the overpayment at this time and avoid the payment of interest, please send your full payment immediately. You may also request to enter into a repayment agreement to make monthly installment payments. If we do not receive your payment or request to enter into a repayment agreement within 30 days of the date of this letter, this will be a delinquent debt.

It is important to note that delinquent debts will be referred to the U.S. Department of Treasury for recovery. This referral is authorized under the Debt Collection Act, which also authorizes the assessment of interest, administrative costs, and penalties on delinquent debts. Various measures may be utilized to collect the debt, including administrative wage garnishment, offset of payments from federal programs such as income tax refunds, and referral of debts to private collection agencies and credit bureaus. The information that will be provided to a credit bureau includes your name, address, social security number, the amount, status, history of the debt, and the program under which the debt arose (Energy Employees Occupational Illness Compensation Program).

Certain rights are provided to you with respect to the referral of your debt to the Department of Treasury or credit bureaus. If you think that the determination regarding the debt is in error, you may request further information as noted below, and send your request to: DOL DEEOIC Central Mail Room, PO Box 8306, London, KY 40742-8306.

- You may request copies of your records about this debt.
- You may request a review of our determination about the amount of your debt, its past-due status, and its legal enforceability. To exercise this right, you must state your request in writing, state your reason(s) for challenging our determinations, and sign your statement. If you believe that any information of record concerning your debt is not accurate, timely, relevant, or complete, you must provide information or documentation to support your belief.

To pay the overpayment in full, send your payment in the amount of {\$ } within 30 days of the date of this letter. Make your check or money order payable to “U.S. Dept. of Labor, OWCP/DEEOIC”. Please notate the case ID number on the check or money order and indicate that it is for an overpayment refund. Send the payment to: US Department of Labor, DEEOIC, PO Box 77247, Washington, DC 20013.

If you cannot repay the full amount at this time and would like to enter into a written repayment agreement, you should contact this office to make arrangements for installment payments. The Overpayment Recovery Questionnaire and supporting financial documentation will be used in setting up the repayment agreement.

If you have any questions about this letter or wish to set up an installment repayment plan, please contact me at {phone number} or 202-693-0081.

Sincerely,

{PA name}
Policy Unit
DEEOIC

Notice to Customers Making Payment by Check

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment.

Privacy Act – A Privacy Act Statement required by 5 U.S.C. § 552a(e)(3) stating our authority for soliciting and collecting the information from your check, and explaining the purposes and routine uses which will be made of your check information, is available on internet site at: <https://www.pccotc.gov/pccotc/index.htm> , or call toll free at 1-866-945-7920 to obtain a copy by mail. Furnishing the check information is voluntary, but a decision not to do so may require you to make payment by some other method.

**SAMPLE OVERPAYMENT FINAL DECISION – WAIVER GRANTED BASED ON
DEFEAT PURPOSE OF EEOICPA**

Employee:
EEOICPA Case ID:
EEOICPA Claim ID:

Claimant Name
Address

Dear { **Claimant Name** }:

This is the final decision in reference to the overpayment of benefits in the amount of {\$ } in your { **Part B and/or E** } claim under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA or Act). A full waiver recovery of the overpayment in your claim is hereby granted.

{Provide explanation of how overpayment occurred.}

On { **date** }, the Division of Energy Employees Occupational Illness Compensation (DEEOIC) sent you a letter informing you of the overpayment, with a finding that you were without fault in creating the overpayment. The letter also informed you that when a without fault finding is made, the overpaid claimant is still required to repay that money, but may request a waiver under certain financial circumstances. You requested a waiver of recovery of the overpayment.

The EEOICPA Federal Procedure Manual at Chapter 3-0800.10.a states that an overpayment waiver may be granted if recovery would defeat the purpose of the EEOICPA. This means that it must be found that the claimant requires substantially all current income to meet current ordinary and necessary living expenses. To meet this criterion, the monthly income must not exceed monthly expenses by more than \$200. In addition, the claimant's countable assets must not exceed an amount as determined by data obtained from the Bureau of Labor Statistics (BLS). The countable asset limit is \$5,500 for an individual and \$9,200 for an individual and spouse, plus \$1,100 for each dependent.

To support your waiver request, you submitted the required financial information.

{Describe documents submitted and financial information}

The information you provided shows that your household consists of you, { **include spouse and number of children, if any** }. The monthly household income is approximately {\$ }. The monthly expenses are approximately {\$ }. Based on this information, your expenses are within the limits of being reasonable and necessary, and your monthly income does not exceed your monthly expenses by more than \$200. Your countable assets of {\$ } do not exceed the resource limit of {\$ } based on the limit for your household. As such, your financial documents show that you meet the criteria for a waiver of recovery of the overpayment based on "recovery would defeat the purpose of the EEOICPA."

Accordingly, the DEEOIC grants a waiver of recovery of the { \$ } overpayment in the Part { **B and/or E** } claim filed by { **Claimant's name** }. This matter is closed and no further action will be taken. If you have any questions about this letter, you may contact this office at { **Analyst's phone number** } or 202-693-0081.

Sincerely,

{ **Name** }
Unit Chief for Policy,
Regulations and Procedures
DEEOIC

SUPERSEDED

SAMPLE OVERPAYMENT FINAL DECISION - WAIVER GRANTED (FULL OR PARTIAL) BASED ON VIOLATE EQUITY AND GOOD CONSCIENCE

Employee:
EEOICPA Case ID:
EEOICPA Claim ID:

Claimant Name
Address

Dear { **Claimant Name** }:

This is the final decision in reference to the overpayment of benefits in the amount of {\$ } in your { **Part B and/or E** } claim under the Energy Employees Occupational Illness Compensation Program Act (EEOICPA or Act). A { **full or partial** } waiver recovery of the overpayment in your claim is hereby granted.

{Provide explanation of how overpayment occurred.}

On { **date** }, the Division of Energy Employees Occupational Illness Compensation (DEEOIC) sent you a letter informing you of the overpayment, with a finding that you were without fault in creating the overpayment. The letter also informed you that when a without fault finding is made, the overpaid claimant is still required to repay that money, but may request a waiver under certain financial circumstances. You requested a waiver of recovery of the overpayment.

The EEOICPA Federal Procedure Manual at Chapter 3-0800.10.b states that an overpayment waiver may be granted if recovery would violate equity and good conscience. This means that (1) recovery will cause the claimant to suffer severe financial hardship and meets the required criteria, or (2) the claimant has relinquished a valuable right or changed position for the worse.

To support your waiver request, you stated that { **insert claimant's reason for requesting a waiver** }, and submitted the required documentation.

{Describe documents submitted that meet the criteria for the waiver}

The DEEOIC has reviewed the documents and statements provided, and finds that you meet the criteria for a waiver. Accordingly, the DEEOIC grants a { **full or partial** } waiver of recovery of the overpayment in the amount of {\$ } in the Part { **B and/or E** } claim filed by { **Claimant's name** }.

{If full waiver is granted insert the following closing paragraph}

This matter is closed and no further action will be taken. If you have any questions about this letter, you may contact this office at {**Analyst's phone number**} or 202-693-0081.

Sincerely,

{**Name**}
Unit Chief for Policy,
Regulations and Procedures
DEEOIC

– or –

{If partial waiver granted, explain further collection actions to be taken and rights as noted below, and include Notice for check payment.}

You must return the remaining overpaid compensation of {\$ }. As of the date of this decision, interest on this debt began accruing at the current U.S. Treasury note rate of { %} annually. If you wish to repay the overpayment at this time and avoid the payment of interest, please send your full payment immediately. If you cannot pay the full amount at this time, you may also request to enter into a repayment agreement to make monthly installment payments.

This debt will become delinquent if your payment is not received or you do not request to enter into a repayment agreement within 30 days of the date of this letter. It is important to note that delinquent debts will be referred to the U.S. Department of Treasury for recovery. This referral is authorized under the Debt Collection Act, which also authorizes the assessment of interest, administrative costs, and penalties on delinquent debts. Treasury may utilize various measures to collect the debt, including administrative wage garnishment, offset of payments from federal programs such as income tax refunds, and referral of debts to private collection agencies and the credit bureaus. The information that will be provided to a credit bureau includes your name, address, social security number, the amount, status, history of the debt, and the program under which the debt arose (Energy Employees Occupational Illness Compensation Program).

Certain rights are provided to you with respect to the referral of your debt to Treasury or to credit bureaus. If you think that the determination regarding the debt is in error, you may request further information as noted below. Send your request to this office at DOL DEEOIC Central Mail Room, PO Box 8306, London, KY 40742-8306.

- You may request copies of your records about this debt.
- You may request a review of our determination about the amount of your debt, its past-due status, and its legal enforceability. To exercise this right, you must state your request in writing, state your reason(s) for challenging our determinations, and sign your statement. If you believe that any information of record concerning your debt is not

accurate, timely, relevant, or complete, you must provide information or documentation to support your belief.

To pay the overpayment in full, send your payment in the amount of {\$ } within 30 days of the date of this letter. Make your check or money order payable to “U.S. Dept. of Labor, OWCP/DEEOIC”, notate the case ID, and indicate that it is for an overpayment. Send the payment to:

US DEPARTMENT OF LABOR
DEEOIC
P.O. Box 77247
Washington, DC 20013

If you wish to set up a repayment agreement or have any questions about this letter, please contact this office at {Analyst’s phone number} or 202-693-0081.

Sincerely,

{Name}
Unit Chief for Policy,
Regulations and Procedures
DEEOIC

Notice to Customers Making Payment by Check

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment.

Privacy Act – A Privacy Act Statement required by 5 U.S.C. § 552a(e)(3) stating our authority for soliciting and collecting the information from your check, and explaining the purposes and routine uses which will be made of your check information, is available on internet site at: <https://www.pccotc.gov/pccotc/index.htm> , or call toll free at 1-866-945-7920 to obtain a copy by mail. Furnishing the check information is voluntary, but a decision not to do so may require you to make payment by some other method.

SAMPLE LETTER TO NON-CLAIMANT REGARDING FEDERAL DEBT

Employee:
EEOICPA Case ID:

Name
Address

Dear :

This letter concerns the claim filed by { **Claimant's name** }, under Part { **B and/or E** } of the Energy Employees Occupational Illness Compensation Program Act (EEOICPA).

A compensation payment in the amount of { \$ } was paid to { **Claimant's name** } on { **date** } by way of direct deposit into a joint bank account held by { **Claimant's name** } and you at the { **name of bank** }. Subsequent to the payment, the district office became aware that { **Claimant's name** } died on { **date of death** }, which is prior to the date of payment. Under the EEOICPA, a person is only eligible for benefits if that person is alive at time of payment. Since { **Claimant's name** } died prior to the payment, the compensation should have been returned.

The Division of Energy Employees Occupational Illness Compensation (DEEOIC) contacted the { **name of bank** } requesting that the { \$ } be returned to the U.S. Treasury. However, the bank stated that you had withdrawn the money and closed the account.

You must return the full amount of the compensation. To resolve this matter, please send a check or money order made payable to the U.S. Dept. of Labor, OWCP/DEEOIC. Please notate the EEOICPA case ID on the check and indicate that it is a return of benefits. Send the payment to:

U.S. Dept. of Labor
DEEOIC
P.O. Box 77247
Washington, DC 20013

If we do not receive payment within 30 days, this will be considered a delinquent debt. You should be aware that the DEEOIC will refer delinquent debts to the U.S. Department of the Treasury for collection. The Department of Treasury may recover this debt by administrative wage garnishment, offset from any federal payments that may be due you, and/or referral to private collection agencies. An administrative cost will be assessed to help defray the expense of this referral. Furthermore, information about the status and delinquency of your debt will be subject to credit reporting.

Interest began accruing as of the date of this letter at the current U.S. Treasury note rate of { % } annually. If you wish to repay the entire amount of the debt at this time, and thus avoid the payment of interest, please submit your full payment immediately

Thank you for your prompt attention to this matter. If you have any questions about this letter, please feel free to contact this office at {Analyst's phone number}.

Sincerely,

{PA name}
Policy Unit
DEEOIC

Notice to Customers Making Payment by Check

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment.

Privacy Act – A Privacy Act Statement required by 5 U.S.C. § 552a(e)(3) stating our authority for soliciting and collecting the information from your check, and explaining the purposes and routine uses which will be made of your check information, is available on internet site at: <https://www.pccotc.gov/pccotc/index.htm> , or call toll free at 1-866-945-7920 to obtain a copy by mail. Furnishing the check information is voluntary, but a decision not to do so may require you to make payment by some other method.

SAMPLE SECOND DEMAND LETTER

Dear [**Claimant Name**]:

This letter is in further reference to your debt in the amount of [\$], which resulted from the overpayment of benefits in your case. A copy of our overpayment decision and first demand for payment, dated [**insert date**] is enclosed. We have not received payment from you or any indication that you intend to cooperate in this matter.

If we do not receive payment, or some indication that you intend to make payment, within 30 days of the date of this letter, we may add administrative charges for sending any additional demands for payment.

If your debt remains delinquent, we will refer it to the Department of the Treasury for collection. We will assess an additional administrative cost to help defray the expense of this referral. Information about the status and delinquency of your debt is reportable to credit bureaus.

- You may inspect and request copies of your records about this debt;
- You may contact us to enter into a mutually agreeable written repayment agreement; and
 - You may request a review of our determinations about the amount of your debt, its past-due status, and its legal enforceability. To exercise this right, you must state your request in writing, state your reason(s) for challenging our determinations, and sign your statement. If you believe that any information of record concerning your debt is not accurate, timely, relevant, or complete, you must provide information or documentation to support your belief.

You are expected to reply within 30 days. Make your check payable to the U.S. Department of Labor, OWCP, and include your EEOICPA file number on the check. Send payment to:

U.S. Dept. of Labor
DEEOIC
P.O. Box 77247
Washington, DC 20013

If you wish to enter into a written repayment agreement, contact me immediately at [**insert telephone number**].

Sincerely,

Unit Chief for Policies,
Regulations and Procedures
DEEOIC

Enclosure:

SUPERSEDED

Notice to Customers Making Payment by Check

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment.

Privacy Act – A Privacy Act Statement required by 5 U.S.C. § 552a(e)(3) stating our authority for soliciting and collecting the information from your check, and explaining the purposes and routine uses which will be made of your check information, is available on internet site at: <https://www.pccotc.gov/pccotc/index.htm> , or call toll free at 1-866-945-7920 to obtain a copy by mail. Furnishing the check information is voluntary, but a decision not to do so may require you to make payment by some other method.

SUPERSEDED

SAMPLE THIRD AND FINAL DEMAND LETTER

Dear [**Claimant Name**]:

This letter is in further reference to your debt in the amount of [\$], which resulted from the overpayment of benefits in your case.

Because 30 days have passed and we have not received payment or an indication that you intend to repay this money, your debt is now considered to be delinquent. Interest will therefore be assessed at the rate which applied when you received your first notice of indebtedness, or [\$]. We may add penalty charges of 6% per year for any portion of the debt remaining delinquent for more than 90 days and administrative charges.

We may refer the debt to a credit bureau and to the Department of the Treasury for administrative offset if payment is not made within 60 days of the date of this letter. Information which will be given to a credit bureau is limited to your name, address and social security number; the amount, status and history of the debt; and the program under which the debt arose, that is, the Energy Employees Occupational Illness Compensation Program.

Once your debt has been referred to the Department of the Treasury, administrative charges will be added to the current principal amount. These charges, which are computed as a percentage of the debt, reflect our collection cost. They are authorized by the Debt Collection Improvement Act of 1996 (Public Law 104-134). This referral will therefore result in a large increase in the size of your debt.

You may avoid these outcomes by sending a check in the amount stated above. Make your check payable to U.S. Department of Labor, OWCP, and include your EEOICPA file number on the check. Send it to:

U.S. Dept. of Labor
DEEOIC
P.O. Box 77247
Washington, DC 20013

As you have been advised previously, you have certain rights with respect to referral of your debt to the Department of the Treasury or to credit bureaus:

- You may inspect and request copies of your records about this debt;
- You may contact us to enter into a mutually agreeable written repayment agreement; and
- You may request a review of our determinations about the amount of your debt, its past-due status, and its legal enforceability. To exercise this right, you must state your request in writing, state your reason(s) for challenging our determinations, and sign your statement. If you believe that any information of record concerning your debt is not accurate, timely, relevant, or complete, you must provide information or documentation to support your belief

If you wish to enter into a written repayment agreement, contact me immediately at **[insert telephone number]**.

Sincerely,

Unit Chief for Policies,
Regulations and Procedures
DEEOIC

Notice to Customers Making Payment by Check

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment.

Privacy Act – A Privacy Act Statement required by 5 U.S.C. § 552a(e)(3) stating our authority for soliciting and collecting the information from your check, and explaining the purposes and routine uses which will be made of your check information, is available on internet site at: <https://www.pccotc.gov/pccotc/index.htm>, or call toll free at 1-866-945-7920 to obtain a copy by mail. Furnishing the check information is voluntary, but a decision not to do so may require you to make payment by some other method.

WAIVER OF CHARGES WORKSHEET

File Number: 123456789

1. Current principal balance \$ _____

2. Accrued charges

- a.) accrued Administrative charges \$ _____
- b.) accrued penalty \$ _____
- c.) accrued interest \$ _____
- Total (Item 2a + Item 2b + Item 2c) \$ _____

3. Interest rate (express as percent; i.e. 5% not .05)
 Monthly interest rate (annual rate/12) _____ %

4. Monthly payment \$ _____

5. Monthly interest (Item 1 x Item 3) \$ _____
 If Item 5 >= Item 4, then charges are waived. Stop here
 If Item 5 < Item 4, go on to Item 6

6. Period to repay full amount of debt (months)

- a) Period to repay accrued charges _____ mos.
 Item 2/Item 4 - (Item 1 x Item 3)
- b) Period to repay principal _____ mos.
- Total** (Item 6a + Item 6b) _____ mos.

7. Debtor's life expectancy (see page 2 of this exhibit; multiply that figure by 12 to convert years to months).

IF ITEM 7 IS LESS THAN ITEM 6, then all charges must be waived.

IF ITEM 7 IS GREATER THAN OR EQUAL TO ITEM 6, then charges cannot be waived.

Consider whether the accrued charges and/or principal must be compromised by completing the Compromise of Principal Worksheet.

Calculations performed by: _____ Date: _____

Certified by: _____ Date: _____

Life Table 6.3 Expectation of Life at Single Years of Age, by Race and Sex. United States, 1999. Found in "National Vital Statistics Reports, April 21, 2001, Volume 50, Number 6, page 2 (Table A and 7-12, Tables 1-3), published by the Department of Health and Human Services, Center for Disease Control and Prevention, National Center for Health Statistics, National Vital System.

Age	All Races		
	Both Sexes	Male	Female
30	48.2	45.7	50.5
31	47.3	44.8	49.8
32	46.3	43.9	48.6
33	45.4	42.9	47.6
34	44.4	42.0	46.7
35	43.5	41.1	45.7
36	42.6	40.2	44.8
37	41.6	39.2	43.8
38	40.7	38.3	42.9
39	39.8	37.4	41.9
40	38.8	36.5	41.0
41	37.9	35.6	40.0
42	37	34.7	39.1
43	36.1	33.8	38.2
44	35.2	32.9	37.2
45	34.3	32.0	36.3
46	33.4	31.1	35.4
47	32.5	30.3	34.4
48	31.6	29.4	33.5
49	30.7	28.5	32.6
50	29.8	27.7	31.7
51	28.1	26.8	30.8
52	28.1	26.0	29.9
53	27.2	25.2	29.0
54	26.4	24.4	28.2
55	25.5	23.6	27.3
56	24.7	22.7	26.4
57	23.9	21.9	25.6
58	23.1	21.2	24.7
59	22.3	20.4	23.9
60	21.5	19.6	23.1
61	20.7	19.9	22.3
62	20.0	18.9	21.5
63	19.2	18.2	20.7
64	18.9	17.5	19.9

65	17.7	16.1	19.1
66	17.4	16.1	18.4
67	16.3	15.4	17.6
68	15.6	14.7	16.9
69	15	13.5	16.1
70	14.3	12.8	15.4
71	13.7	12.3	14.7
72	13.0	11.7	14.1
73	12.4	11.1	13.4
74	11.8	10.6	12.7
75	11.2	10.0	12.1
76	10.7	9.6	11.5
77	10.1	9.0	10.8
78	9.6	8.5	10.2
79	9.0	8.0	9.7
80	8.5	7.5	9.1
81	8.0	7.1	8.6
82	7.5	6.7	8.0
83	7.1	6.3	7.5
84	6.7	5.9	7.1
85	6.3	5.5	6.6

COMPROMISE OF PRINCIPAL WORKSHEET

File Number: 123456789

1. Current principal balance \$ _____**2. Accrued charges**

a.) accrued Administrative charges \$ _____
 b.) accrued penalty \$ _____
 c.) accrued interest \$ _____
 Total (Item 2a + Item 2b + Item 2c) \$ _____

3. Interest rate (express as percent; i.e. 5% not .05)

a.) Annual Interest rate _____ %
 b.) Monthly interest rate (annual rate/12) _____ %

4. Monthly payment \$ _____**5. To determine if this is a candidate for compromise apply the following rule:**

Divide the current principal balance (plus any accrued charges) by the monthly payment; and multiply the result by the annual interest rate.

$$\frac{\text{Item 1} + \text{Item 2}}{\text{Item 4}} \times \text{Item 3a} = \text{_____}$$

If the result is less than 5.5, no compromise is necessary. If the result is 5.5 or greater complete the balance of the worksheet to determine the amount, if any, to be compromised.

6. First month interest (Item 1 x Item 3b/100) \$ _____**7. Period within which debt must be repaid** (months)

(Item 1/Item 4 x 1.35) _____

If Item 6 is \geq to Item 4, then all accrued charges are compromised; skip Item 8 through 10, and go to Item 11 to determine the amount of principal to be compromised. Otherwise, continue with Item 8.

8. Period to repay full amount of debt (months)

a.) Period to repay accrued charges _____ mos.
 (Item 2/Item 4) – (Item 1 x Item 3)
 b.) Period to repay principal _____ mos.
 Total (Item 8a + Item 8b) _____ mos.

If Item 8b is \leq to Item 7, no principal need be compromised. Skip to Item 12.

If Item 8b is > Item 7, the amount of the principal must be compromised. Continue to the next item.

9. Maximum amount of accrued charges to be compromised.

(Item 8 – Item 7/Item 8a) x Item 2 _____

If no number is generated here, then there are no accrued charges to be compromised. Proceed to the next item.

10. Apportionment of compromise

- a.) Item 9 or Item 2, whichever is less
- b.) Admin Charges (Item 2a or Item 10a, whichever is less)
- c.) Balance (Item 10a – Item 10b)
- d.) Penalty (Item 2b or Item 10c, whichever is less)
- e.) Balance (Item 10c – Item 10d)
- f.) Interest (Item 2c or Item 10e, whichever is less)

11. Amount of principal after compromise \$ _____

If this amount is more than the original principal, then there is no compromise of principal.

12. New debt balances. (If Item 10 was skipped then consider item 10a thru 10e as zero)

- a.) Accrued admin charges (Item 2a – Item 9b)
- b.) Accrued penalty (Item 2b – Item 10d)
- c.) Accrued interest (item 2c – Item 10f)
- d.) Principal Balance (Item 11; or, if Item 11 was skipped, use Item 1)

Calculations performed by: _____ Date: _____

Certified by: _____ Date: _____

SAMPLE COMPROMISE ORDER

1. An overpayment of compensation was found in the above referenced case in the amount of **{insert amount}**.

It has been determined that the claimant does not have the present or prospective ability to pay the full amount of the claim within a reasonable period of time. It has been further determined that there is no indication of fraud, the filing of a false claim, or misrepresentation on the part of the claimant or on the part of any other party having an interest in the claim.

(Adjust wording of paragraph 2 to fit circumstances.)

2. On **{insert date}** DEEOIC advised the claimant that he was found (with/without) fault in the matter of the overpayment and was notified of the grounds for consideration of waiver and of his rights in the matter. The claimant applied for waiver, and on **{insert date}** a final determination was made that claimant was with fault in the matter and was not entitled to consideration of waiver.

3. Based on the information outlined above, it is hereby determined that full settlement of the claim for recovery of the overpayment shall be accepted in the amount of **{insert amount}**, which does not exceed \$100,000 exclusive of interest and penalties, to be paid in the following manner and time:

{Describe payment terms}

4. The claim for overpayment shall not be considered settled until full payment of **{insert amount}** has been made within the time and in the manner specified above. The failure to make such payment shall result in the reinstatement of the full amount of the overpayment, less any amounts paid prior to default.

Given by me this day of

Unit Chief for Policies,
Regulations and Procedures
DEEOIC

SAMPLE COMPROMISE MEMORANDUM**MEMORANDUM TO FILE:**

The claimant in the attached case is indebted to DEEOIC in the amount of **{insert amount}**. The indebtedness arose because the Office accepted a claim for **{insert}** condition which was later rescinded by decision dated **{insert date}**. The claimant was fully advised of his rights in the matter of the overpayment but did not request a review of the documents or a telephone conference. The decision regarding the overpayment was made final by letter decision dated **{insert date}**.

The claimant has agreed that a certificate in the amount of **{insert amount}** be paid in partial settlement of the debt and he proposed that we accept this in full settlement. The claimant submitted financial reports showing that his income is derived solely from a pension under the Civil Service Retirement Act and Social Security benefits. Also, the claimant has submitted documentation of his expenses which, according to the calculations in the file, consume virtually all of his income. There is no indication of fraud in this case.

Since it appears extremely unlikely that the debt can be recouped in a reasonable period of time, either voluntarily or through legal proceedings, given the claimant's age, health, and financial circumstances, I recommend that this proposal for settlement be accepted and that an order be issued compromising the remainder of the debt upon receipt of **{insert amount}**.

SAMPLE LETTER TERMINATING COLLECTION ACTIONS

Dear CLAIMANT NAME:

This is in further reference to your debt to the United States in the amount of **{insert amount}**, and your letter to us of **{insert date}**.

I have reviewed the issues raised in your letter, and the information concerning your financial situation which you have provided. I have determined that collection action on your debt will be terminated indefinitely and that no further action will be taken by this office, unless we are notified that your circumstances have changed.

I have taken this action because it has been found that your financial circumstances are such that recovery would cause hardship. In the event that we receive evidence of substantial income or assets which would support collection, we reserve the right to take further action to recover the money due.

Sincerely,

Unit Chief for Policies,
Regulations and Procedures
DEEOIC

Appendix 2 – Catalogue of Content Edits

- Version 1.0 consolidates the PM into one document, changing the outline formatting and numbering sequence of chapters. Version 1.0 contains no substantive changes to existing program procedure.

SUPERSEDED